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You can rely on Defy

OWNER'S MANUAL

MAXIMAID

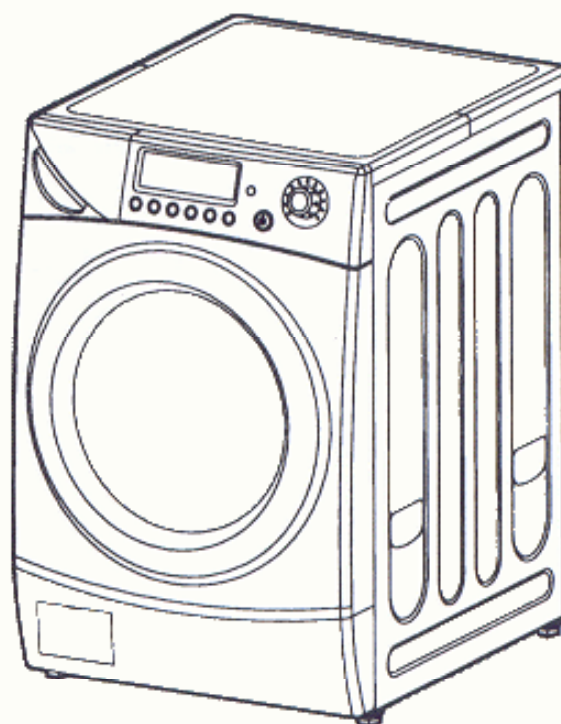
1100

Automatic Washing Machine

KOMBOMAID

1100

Combination Washer / Dryer



www.defy.co.za

Thank you for choosing Defy

Congratulations, you have purchased one of the finest and most modern washing machines that today's technology can produce. You and your machine are going to make a great team together. But first it will pay if you really get to know each other. This manual will tell you all you need to know about your machine, what it will do and how to do it.

Please read all the instructions carefully before operating the machine.

Some of its features are:

- **Advanced electronics:** Sensors determine the optimum water level and wash duration.
- **Direct drive motor:** Ensures an exceptionally smooth and quiet operation.
- **Nano silver sterilization technology:** Applying the attributes of silver (anti-bacteria) and carbon (deodorization) nano particles, the wash compartment is selectively coated, ensuring a bacteria free wash.
- **Air bubble washing:** Millions of generated air bubbles completely dissolve detergents thereby improving both the wash and rinsing performance.
- **Safety lock:** Prevents accidental changing of pre-set programmes.
- **Inclined drum:** Ensures a better wash action and diminishes vibrations.
- **Infrared drying technology:** Kombomaid -washer dryer only

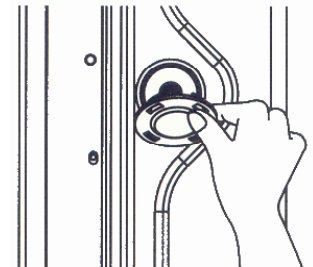
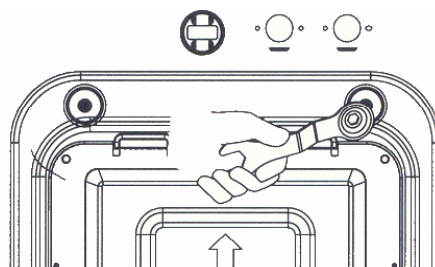
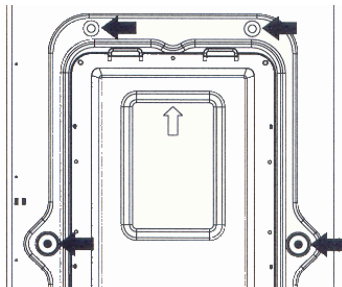
Installation

UNPACKING

- Carefully remove all packaging from the machine and accessories.
- Please ensure that packaging material is disposed of in a responsible manner.
- Plastic bags should be cut up to prevent children playing with them and accidentally suffocating.
- If the appliance is damaged in any way, do not use it. Report the damage to your dealer, who will take the necessary corrective action.

TRANSPORT FITTINGS

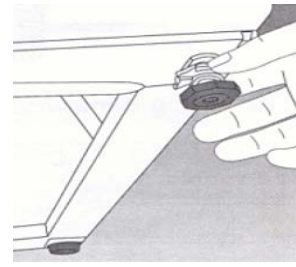
- The wash drum is secured by four bolts to prevent damage during transport .
- If these bolts and associated rubber sleeves are not removed before use, it will result in excessive vibration, noise and possible malfunction.
- To remove the transport fittings proceed as follows:



- Unscrew the 4 bolts at the back of the machine, with the spanner supplied.
- Remove the bolts and rubber grommets.
- Keep the transport fittings and spanner for future use.
- To prevent damage, the machine should be transported with the transport fittings securely in place.
- Insert the four plastic plugs, supplied with the machine, into the holes vacated by the transport fittings.

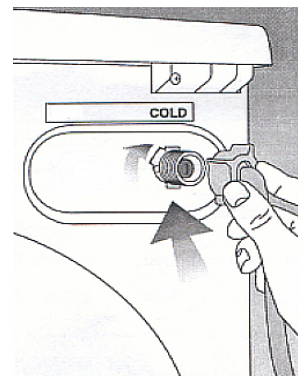
POSITIONING THE MACHINE

- The machine must stand firmly on the floor. Any instability will negatively effect its performance.
- To level the machine, loosen the plastic lock nuts on the adjustable feet using the spanner supplied. Rotate the feet until the machine stands firm and level. Tighten the lock nuts firmly. Never remove the lock nuts and feet from the machine.
- Do not place the washing machine in an area where the temperature could drop to 0°C. Residual water in the pipes could freeze and damage the machine.
- Ventilation openings should not be obstructed. Leave a space of 20mm to the left and right of the machine and 100mm at the back. Never place the machine on a carpet. This could prevent air circulation and cause electrical components in the machine to overheat.
- Do not place or store anything on top of the machine.



CONNECTING TO THE COLD WATER SUPPLY

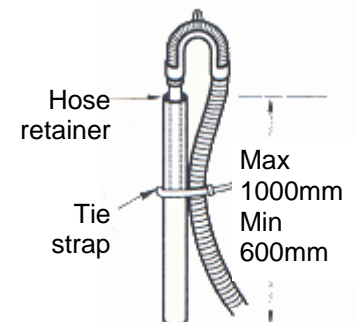
- The water supply should deliver 8 to 80 litres per minute.
- Sealing washers are supplied and these should be fitted at either end of the inlet hose.
- Secure the angled end of the inlet hose to the water inlet at the rear of the machine and the straight end to a 3/4 inch BSP cold water tap.
- Tighten both connections. Open the tap and check for leaks.
- We recommend that the tap be closed when the machine is not in use.



CONNECTING TO THE DRAIN HOSE

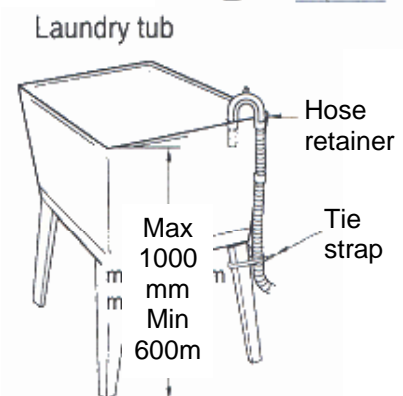
Draining into a dedicated outlet pipe

- The outlet pipe must have an inside diameter of at least 40 mm.
- The end of the pipe must be positioned between 600 mm. and 1000 mm. above floor level.
- Secure the hooked end of the drain hose into the outlet pipe.



Draining into a sink or bath

- The drain hose may be hooked over the edge of a sink or bath in such a way that the end can not be immersed in the collected waste water.
- The outlet end of the hose must be between 600 mm. and 1000 mm. above floor level.
- **Please note:** The outlet hose must be kept free of kinks or restrictions as these will hinder the operation of the machine.

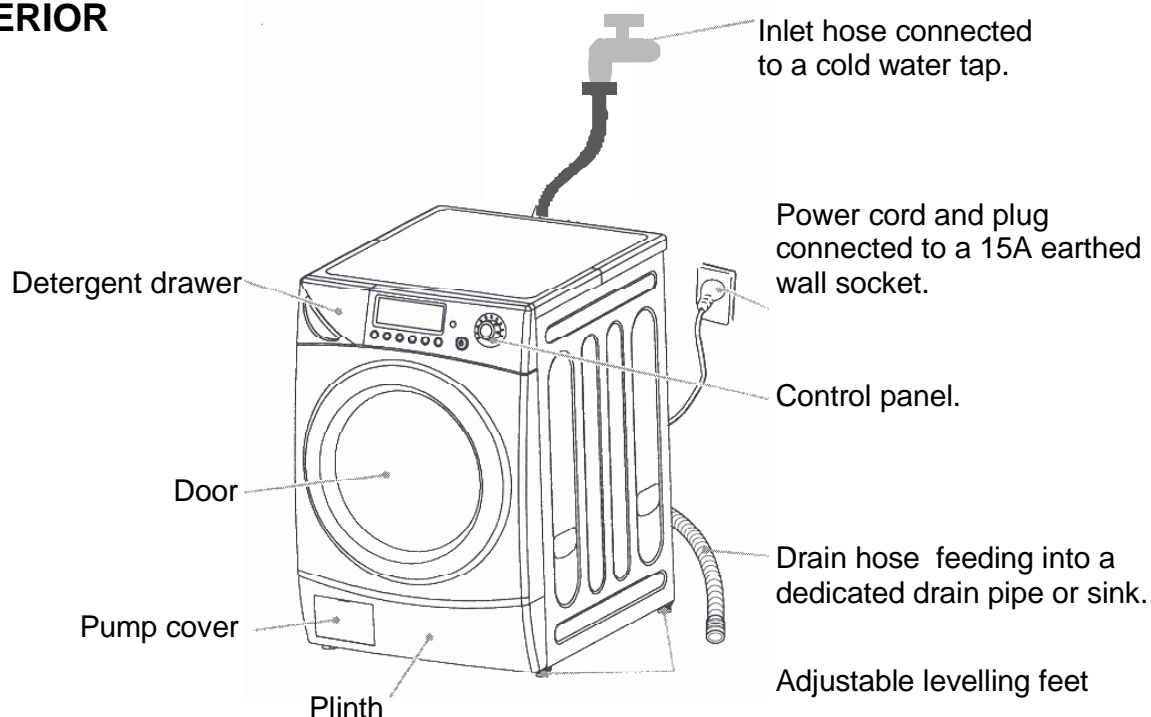


ELECTRICAL CONNECTION

- **The appliance must be earthed and the manufacturer and seller do not accept responsibility for any damage due to incorrect electrical connection.**
- The three pin plug, attached to the power cord, must be inserted into a 15 Amp earthed wall socket.
- Do not connect the machine through a double adaptor. It requires a dedicated power point
- If the power cord should ever need replacing, use only a genuine cord (Type 'X') available from the nearest Defy Service Centre.

Know your machine

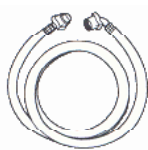
EXTERIOR



ACCESSORIES



Drain hose



Inlet hose



Spanner



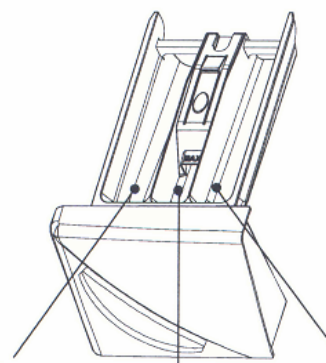
Manual



Plugs

DETERGENT DRAWER

- Open the drawer.
- Place detergent and softener in the appropriate compartment, in accordance with the instructions on the manufacturer's pack
- Detergent and softener will automatically be released at the appropriate time during the wash.
- **Use only low foam detergents specifically designed for front loading washing machines.**
- **Over dosing may result in excessive foam, overload the motor and effect performance.**



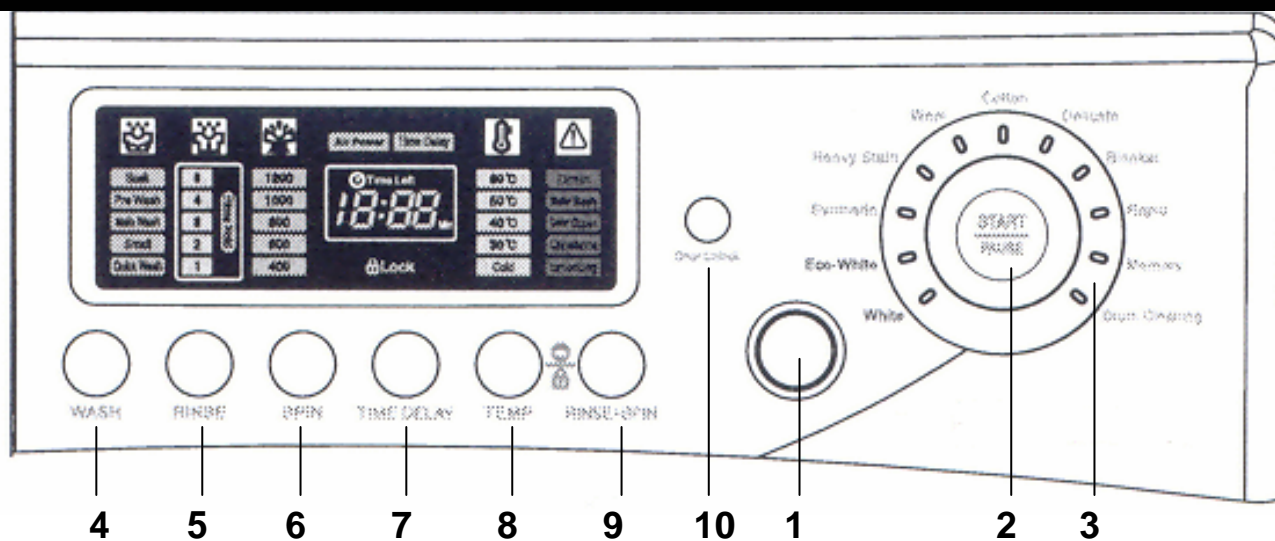
Main wash

Fabric softener

Pre-wash

THE CONTROL PANEL

The information on pages 5-10 concerns the Maximaid 1100 and the Kombomaid 1100. Directions for the Kombomaid 1100 drying cycle is found on page 11



1 POWER ON / OFF

- Press this button to switch the power ON or OFF

2 START / PAUSE

- Press this button to start the selected operation. Pressing it once more stops the machine temporarily, allowing changes to a programme to be made. Select the programme, make the changes and press the start / pause button once more to resume operation.

3 PROGRAMME SELECTOR KNOB

- Turn the knob to the required programme. Pilot lights around the dial will confirm your selection.

4 WASH SELECTION

- Press this button repeatedly to select the type of wash you require. Illuminated windows on the display panel will confirm your selection.
- Quick wash - (recommended load is 1-2 kg) > Small wash - (recommended load is 2-3kg) > Main wash > Pre-wash > Soak > back to Quick wash.

5 RINSE SELECTION

- Press this button repeatedly to select the number of rinses you require. Illuminated windows on the display panel will confirm your selection.
- 1 > 'Rinse and hold' > 2 > 'Rinse and hold' > 3 > 4 > 5 > 'Rinse and hold' > back to 1.

6 SPIN SPEED SELECTION

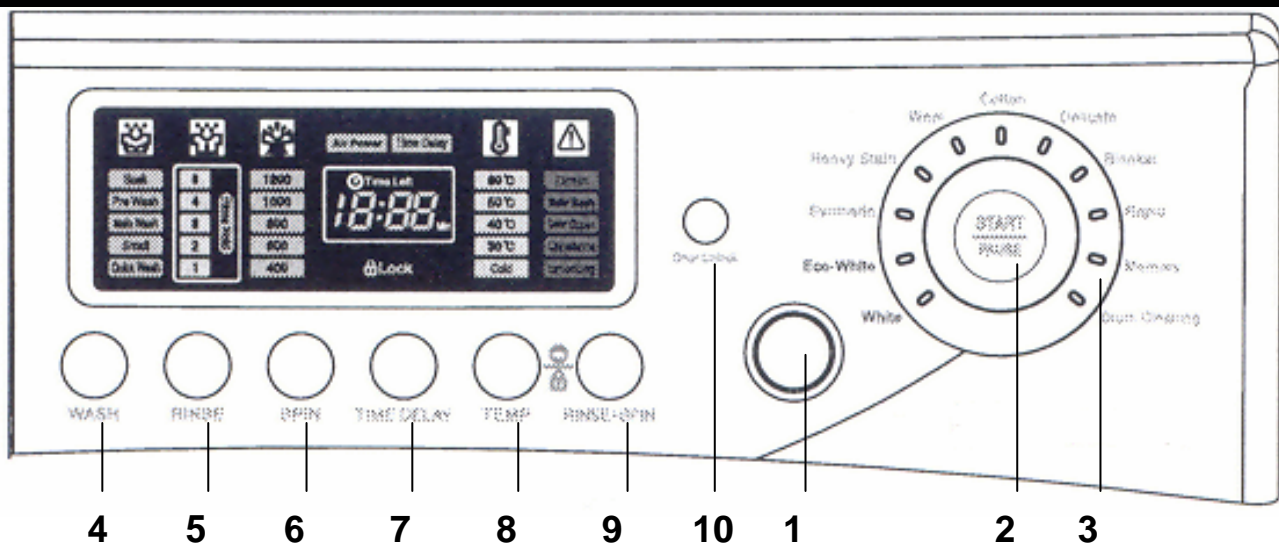
- Press this button repeatedly to select the spin speed (r/min) you require. Illuminated windows on the display panel will confirm your selection.
- 400 > 600 > 800 > 1000 > 1200 > and back to 400.

7 TIME DELAY SELECTION

- By pressing this button repeatedly, you may delay the start time of your wash by 1 to 12 hours . The clock in the display window will confirm your selection.

THE CONTROL PANEL

The information on pages 5-10 concerns the Maximaid 1100 and the Kombomaid 1100. Directions for the Kombomaid 1100 drying cycle is found on page 11



8 TEMPERATURE SELECTION

- Press this button repeatedly to select the wash temperature you may require. Illuminated windows on the display panel will confirm your selection.
- Cold > 30°C > 40°C > 60°C > 95°C > Cold


9 RINSE AND SPIN (Maximaid 1100 only)

- Press this button if you only wish to rinse and spin a load without washing it first.

8+9 SAFETY LOCK

- When activated, the Safety lock prevents accidental operation of the machine.
- **Activating the lock:**
- Press the TEMP and RINSE SPIN buttons simultaneously and hold for three seconds.
- 'CHL' and the remaining wash time will flash alternately in the display
- In Safety Lock mode, no other button will function except the Power ON / OFF button.
- The Safety lock is cancelled when the power is switched off.
- **De-activating the Safety lock while there is power to the machine.**
- Press the TEMP and RINSE SPIN buttons simultaneously and hold for three seconds.

10 DOOR OPEN BUTTON

- Should you intentionally wish to open the door during a wash cycle, press the START PAUSE button and thereafter the DOOR OPEN button.
- After the machine has drained any water from the drum and has cooled the drum down, you may open the door.
-  Will be displayed and no other button other than the POWER ON /OFF button will function.

Helpful hints

- Sort washing by material type.
- Adhere to garment label washing instructions.
- Fasten zips to prevent them snagging other articles.
- Mend loose seams and tears before washing.
- Secure all loose buttons.
- Empty all pockets of coins and loose objects.
- Secure or remove brassiere wires.
- Wash small articles such as socks, handkerchiefs, synthetic knits and delicate underwear in a wash bag or pillow slip. This will prevent tangling and avoid piling.
- Treat any stains before washing.
- Test fabrics for colourfastness before washing.
- Wash new denim separately as colours may run.
- Wash new bulky articles such as quilts and sleeping bags individually. For best results use the WOOL programme.
- Do not wash articles which have been soaked in paint, petrol, thinners, or other flammable liquids.
- Do not wash rubberised articles such as rain coats and training shoes.



Operating the machine

SORTING THE LAUNDRY

Sort the laundry in one of the following groups:

- White cotton and linen as well as robust colourfast fabrics.
- Synthetics and synthetic blends as well as non colourfast fabrics.
- Delicate fabrics such as silks and rayon.
- Wool.

GETTING READY

- Open the cold water tap.
- Switch the power on at the wall socket.

LOADING THE MACHINE

- Open the door and load the laundry into the drum. It is important not to overload the machine as this will prevent it from washing properly. You should be able to fit a hand between the top of the drum and the wash load in the drum.
- Close the door.
- Add detergent as required for Pre-wash, and or Main wash.
- Add Softener to just below the MAX level.

PROGRAMME SELECTION

- Press the POWER ON / OFF button. The display will show '---'.
- Turn the PROGRAMME SELECTOR knob and set it to the required programme on the dial. WHITE, ECO WHITE, SYNTHETIC, HEAVY STAIN, WOOL, COTTON, DELICATE, BLANKET, RAPID, MEMORY, or DRUM CLEANING.
- If no programme is selected, the machine will automatically default to the COTTON programme and complete a Main wash at 40°C, 3 rinses and an 800 r/min spin.
- Should you wish to change any of the programme parameters you may do so by pressing the option buttons. WASH, RINSE, SPIN, TIME DELAY, and TEMP.
- Note that the machine will not allow you to select options that are not compatible with the selected programme. For example you can not wash wool at 95°C nor spin it at 1200 r/min.

CHANGING A PROGRAMME

- Press the START / PAUSE button.
- Make the required changes to the programme.
- Press the START / PAUSE button once more.

STARTING THE MACHINE

- Press the START / STOP button.
- The machine will sense the amount of laundry, lock the door, fill with the correct amount of water, heat the water to the required temperature, dispense detergent and softener at the appropriate moments, rinse the required number of times, drain and spin at the selected speed. All the while, the 'time remaining' will be displayed.
- At the end of the cycle the machine stops automatically..

UNLOADING THE MACHINE

- Press the ON / OFF button and close the tap.
- Wait for the automatic door lock to disengage. (Approx. 2 minutes)
- Open the door and remove the wash load.
- Gently rotate the drum by hand to check if all the laundry has been removed
- Leave the door slightly ajar to assist with drying and to prevent unpleasant odours from forming.

Programme guide See page 10 for a condensed programme chart.

WHITE

- Select this programme for machine washable white cotton, linen, towels and sheets.
- The water temperature defaults to 95°C.
- A lower temperature can not be selected.

ECO WHITE

- Select this programme for machine washable white cotton, linen, towels and sheets.
- The water temperature defaults to 60°C.
- 40°C may be selected if so desired.

SYNTHETIC

- Select this programme for Polyamide, Acrylic and Polyester fabrics.
- The water temperature defaults to 40°C.
- 95°C and a 1200 r/min spin speed can not be selected.

HEAVY STAIN

- Select this programme for heavy fabrics such as denim, sports wear, and rucksacks.
- The water temperature defaults to 40°C.
- 95°C can not be selected.

WOOL

- Select this programme for machine washable woollens.
- The water temperature defaults to COLD.
- No other temperature can be selected.
- Only 400 and 600 r/min spin speeds can be selected.

COTTON (Default programme))

- Select this programme for colourfast fabrics and lightly soiled white cottons.
- The water temperature defaults to 40°C.
- 95°C can not be selected as this high temperature could damage the fabric.

DELICATE

- Select this programme for delicate fabrics and machine washable silk.
- The water temperature defaults to COLD.
- No other temperature can be selected.
- Only 400 and 600 r/min spin speeds can be selected.
- DELAYED START can not be selected.
- SOAK and PRE-WASH can not be selected.

BLANKET

- Select this programme for blankets and curtains.
- The water temperature defaults to COLD.
- No other temperature can be selected.
- Only 400, 600 and 800 r/min spin speeds can be selected.
- DELAYED START can not be selected.

RAPID

- Select this programme for small loads of lightly soiled clothes.
- The water temperature defaults to 30°C .
- COLD and 40°C can be selected.
- 1200 r / min spin speed can not be selected.
- Only MAIN WASH can be selected.

MEMORY

- Define your own programme by selecting WASH, RINSE, TEMP, and SPIN settings.
- Your settings will be saved automatically for future use.
- To change the programme, set the dial to MEMORY and change your selections .
- These will now be saved until they in turn are changed.

DRUM CLEANING—We recommend this is done on a monthly basis.

- Use this programme to clean the wash drum. (Do not add a wash load)
- Add detergent to the main wash compartment of the detergent drawer.
- Only the number of rinses are selectable.
- DELAYED START can not be selected.

PLEASE SEE THE WASH PROGRAMME CHART ON THE FOLLOWING PAGE

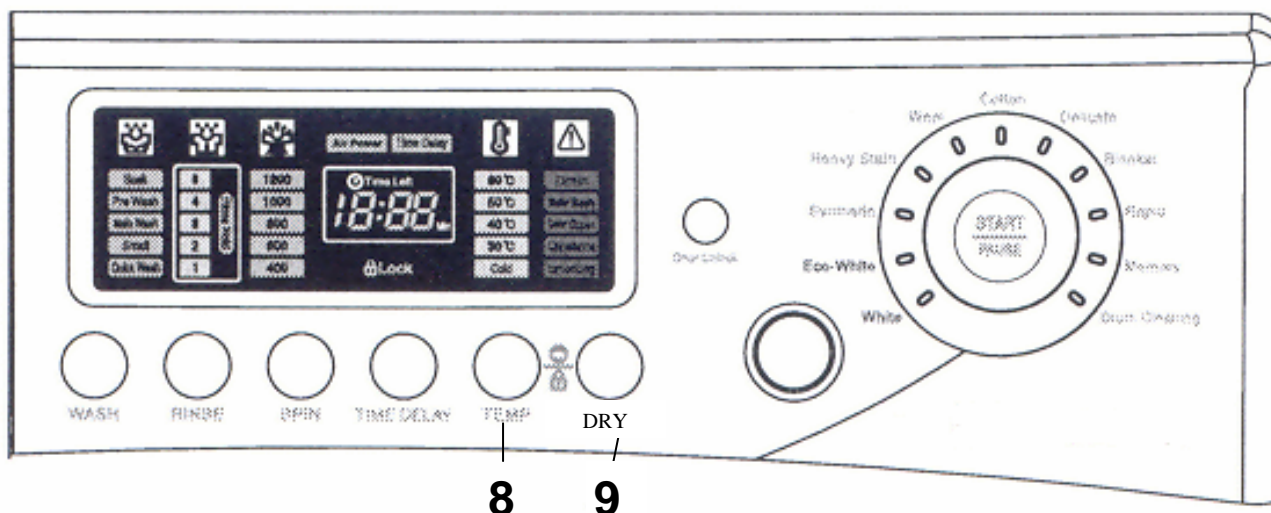
PROGRAMME	FABRIC TYPE	DEFAULT DATA You may change these as required within the permissible range.
WHITE	Machine washable white cotton, linen, towels and sheets.	Main wash at 95°C 3 Rinses Spin at 800 r/min
ECO WHITE	Machine washable white cotton, linen, towels and sheets.	Main wash at 60°C 3 Rinses Spin at 800 r/min
SYNTHETIC	Polyamide, Acrylics, Polyesters.	Main wash at 40°C 3 Rinses Spin at 800 r/min
HEAVY STAIN	Heavy soiled fabrics such as blue denim, overalls and rucksacks.	Main wash at 40°C 3 Rinses Spin at 800 r/min
WOOL	Machine washable wool.	Cold main wash 2 Rinses Spin at 400 r/min
COTTON (DEFAULT PROGRAMME)	Colourfast fabrics. White cottons.	Main wash at 40°C 3 Rinses Spin at 800 r/min
DELICATE	Delicate fabrics such as silk and lace.	Cold main wash 2 Rinses Spin at 400 r/min
BLANKET	Blankets and curtains	Cold main wash 3 Rinses Spin at 800 r/min
RAPID	Lightly soiled clothing. A small amount of clothing, Less than 3 kg	Cold main wash 3 Rinses Spin at 800 r/min
MEMORY	Select your own favourite programme combination and store it in memory for future use	As selected by you.
DRUM CLEANING	Cleans the wash tub and drum. Do not add a wash load.	Soak Cold wash 2 rinses.

Control panel Kombomaid 1100 - only

The Defy Kombomaid is a combination Washer / Dryer.

Essentially it has all the features and operating sequences of the Defy Maximaide 1100 plus the additional benefits of being able to dry the wash-load automatically at the end of the wash cycle or of being operated solely as a dryer.

NOTE: THE MAXIMUM DRYING LOAD IS 6 kg.



On the Kombomaid, button No. 9 functions as a dryer selection button.
When button No. 9 is pressed together with button No. 8, the safety lock is activated.

8 DRY SELECTION

- You can not select DRY with Wool, Delicate, or Blanket programmes
- Press this button repeatedly to select the drying temperature you may require. Illuminated windows on the display panel will confirm your selection.
- Cupboard >Very>Time (30min, 1 hour, 1 hour 30 min)>OFF>Low Temp>Iron>Cupboard .
 - Cupboard dry = Clothing may be hung or packed away.
 - Very dry = Clothing may be worn immediately after drying..
 - Time= Three time options are selectable..
 - OFF = No Heat.
 - Low Temp = For delicate garments.
 - Iron Dry = Ready for ironing.
- The Machine will automatically dry the wash load after the final spin of the wash cycle.

DRYING ONLY

- Do not add detergent or softener.
- The cold water tap should be open. The machine uses cold water for condensation purposes.
- Load the damp washing into the machine.
- Press the Power On button.
- Select the required drying mode.
- Press the Start Pause button.
- After drying is complete, the machine will conduct a 30 minute cooling and anti creasing cycle during which time **CJ C3 GJ EJ** will sequentially be displayed.
- Wait for the door lock to disengage and remove the dry load.

Other useful programmes

DELAYED START

The start of a programme may be delayed by up to 12 hours.

- Select the desired programme as previously described.
- Press the START DELAY button. 'Time Delay' will be displayed.
- Select the time delay you require by pressing the button repeatedly. (1 to 12 hours)
- Note the displayed time shows the estimated time at which the selected programme will finish. This may vary slightly, depending on water pressure and ambient temperature.
- Press the START / PAUSE button. 'Time delay' and 'Lock' will be displayed.
- Note that WOOL, DELICATE and DRUM CLEANING programmes will not function with TIME DELAY.
- If it is necessary to add clothes during the DELAYED START period, the programme and the delay time must be re-selected

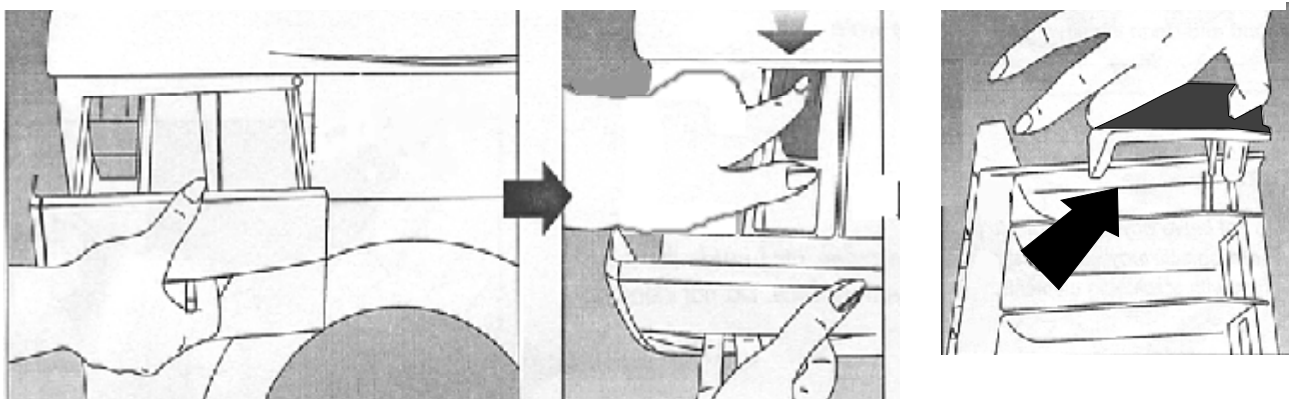
RINSE AND SPIN (Maximaid 1100 only)

Use this programme for freshening and softening clothing that is not dirty.

- Only add fabric softener to the detergent drawer.
- Select the programme according to the fabric type. Unless you do this the NORMAL programme will be selected by default.
- Press the RINSE AND SPIN button.
- 1 Rinse in cold water with fabric softener will be selected automatically.
- 400 r/min are automatically selected on WOOL and DELICATE programmes.
- If you wish to change the number of rinses or spin speed, press the corresponding buttons accordingly.

Maintenance

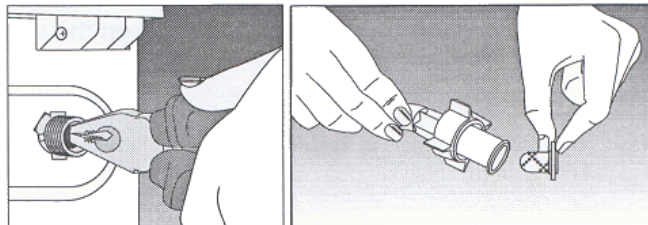
CLEANING THE DETERGENT DRAWER



- To remove residual detergent, pull the dispenser drawer outward, press on the marked area of the siphon, and pull the drawer free.
- To facilitate cleaning, the upper part of the fabric softener compartment may be removed.
- Wash the dispenser in warm water.
- Remove any accumulated detergent from the housing recess using a small brush.
- Replace the drawer.

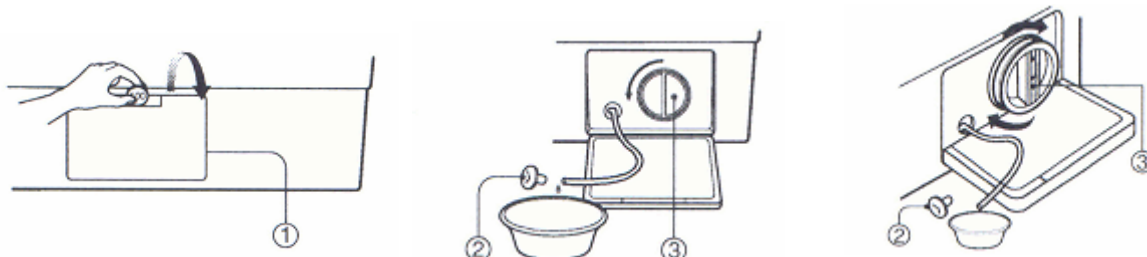
CLEANING THE WATER INLET FILTER

- Water intake filters are located at the machine inlet valve and at the tap end of the inlet hose. These filters prevent dirt from entering the machine and should be cleaned periodically. (every 30 to 40 washes.)
- Close the tap and disconnect the inlet hose.
- Clean the filters with a bristle brush.
- If the filter is very dirty it may have to be pried loose with a pair of pliers.



CLEANING THE PUMP FILTER

- The filter prevents foreign objects from entering and damaging the pump. This filter should be cleaned after every 30-40 washes.
- First disconnect the machine from the power supply.
- Using a coin, open the filter cover located at the lower front of the machine.
- Pull the small hose partially out, remove the small plug at the end of the hose and empty the drain water into a suitable receptacle placed on the floor below the hose. When all the drain water has discharged, replace the plug and feed the hose back into the machine.
- Unscrew and remove the filter. Some residual water may leak onto the filter cover.
- Remove any debris and clean the filter before replacing it.
- Mop up any spillage and close the filter cover.



GENERAL CLEANING

- On no account use benzene or other solvents to clean the cabinet, door or rubber of the machine.
- A damp cloth will normally suffice.
- If desired, a good wax polish may be used on the painted parts of the cabinet.

HOSES

- Periodically inspect the hoses for cracks or deterioration.
- Worn hoses should be replaced and are available from the nearest Defy Service Centre.

Owner's responsibility

Please note that the following are not covered by the warranty.

- Damage to exterior finish.
- Breakage of the door glass.
- Damage through improper installation.
- Damage caused through improper use of the appliance.
- Damage caused by moving or transporting the appliance.

Stain removal guide

- Stained, heavily soiled or greasy laundry may need to be pre-washed or soaked.
- Pre-washing helps loosen soil before washing.
- Soaking helps remove protein type stains like blood, milk or grass.
- Hot water can set stains and should not be used .
- Pre-clean the stain if possible by placing the garment face down on a paper towel or clean cloth. Apply a recommended stain remover to the back of the stain to force the stain away from the garment and not through it.
- Ascertain the type and age of the stain before attempting to clean it.
- Always check the garment care label to confirm that the chosen cleaning method is compatible.
- Washing and drying can set some stains.
- Only use bleach if it is recommended for the fabric type.
- Most stains are easier to remove if they are fresh.

STAIN	REMOVAL METHOD
Blood.	Rinse immediately and then soak in cold water with an enzyme based detergent before washing in cold water.
Cocoa , Chocolate.	Rinse immediately and then soak in cold water with an enzyme based detergent before washing in cold water.
Chewing gum.	Use ice to harden the gum scrape off and clean the remainder with white spirits.
Coffee.	Blot up and rinse in cold water. Rub a little liquid detergent on the stain and wash at the maximum temperature allowed for that fabric.
Cream, Milk, Ice cream.	Rinse in cold water and wash normally. If the stain persists, sponge with white spirits.
Deodorant.	Rub the affected area with vinegar and rinse under running cold water. Sponge with white spirits. Treat stiffened areas with an enzyme based pre-wash.
Egg.	Soak in an enzyme based pre-wash, rinse and wash normally.
Fruit stains.	Blot up and rinse in cold water. Rub a little liquid detergent on the stain and wash normally.
Grass.	Sponge with white spirits. Rub a little liquid detergent on the stain and wash normally.
Grease, Oil.	Lay affected area face down on an absorbent cloth and work from the back of the fabric. Sponge with white spirits or dry cleaning fluid. Wash normally.
Iron rust.	Apply lemon juice and salt. Lay face up in the sun to dry.. Wash normally.
Lipstick.	Sponge with white methylated spirits and wash normally.
Mildew.	Moisten area with lemon juice. Lay face up in the sun to dry. Wash normally using a little bleach if stain has persisted.
Mud.	Brush off any dry mud. Rinse in cold water. Rub a little detergent on the stain and wash normally.
Paint , oil based.	Scrape off any fresh paint and sponge with a non flammable dry cleaning fluid. Wash normally.
Paint, water based.	Treat while still wet, rinse in warm water and wash normally.
Scorch marks.	Dampen a cloth with hydrogen peroxide and lay it over the affected area. Press with a fairly hot iron.
Fabric softener.	Rub affected area with a bar of soap and wash normally.

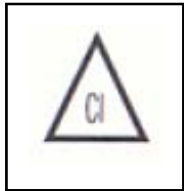
International fabric care labels



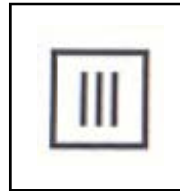
**Recommended
washing temperature**



No dry cleaning



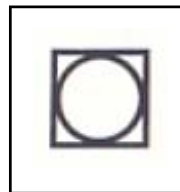
Bleach can be used



No spin



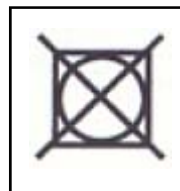
Do not use bleach



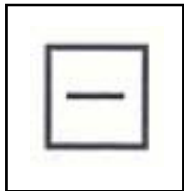
**May be washed in
centrifugal machine**



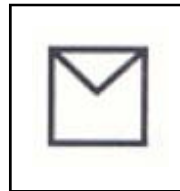
Wash by hand only



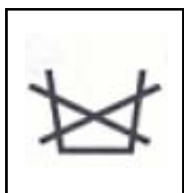
**Do not wash in centrifugal
machine**



Dry on horizontal surface



Line dry



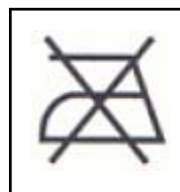
Do not wash



Ironing is permitted



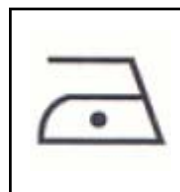
Dry clean



Do not iron



Chemicals can be used



**Use a warm iron only
NOT HOT**

Problem washing—Check list

GREASY STAINS ON WASHING

- Use more detergent if washing is heavily soiled.
- Use both pre-wash and main wash programmes.
- Check that the machine is not overloaded.

GREY DIRTY LOOKING WASHING

- Use more detergent if the washing is heavily soiled or if the machine is located in a hard water area.
- Use pre-wash and main wash programmes.
- Check that the machine is not overloaded.

POOR WASH RESULTS

- Read the instruction book carefully
- Follow the manufacturer's instructions on the detergent pack.
- Sort out fabric types and separate natural from synthetic fabrics.
- Select the appropriate wash programme.
- Use fabric softeners for extra softness.
- Check that the machine is not overloaded.

DISCOLOURING

- This could be caused by natural body oils or iron deposits in the water supply.
- Select the correct programme at the correct temperature.
- Use the correct detergent dosage.
- Wash the garment to the manufacturer's directions.
- Check that the machine is not overloaded.

Trouble shooting

Most problems are easily solved if the cause is understood.

The machine has a self diagnostic capability and will, where possible display an error code if a problem is detected. Please check the following before calling a service technician to assist.

The washer will not operate at all.

Is there a power supply to the machine? Check the socket with another appliance such as a kettle Did you press the 'Start / Pause' button?
Has the machine been loaded with the correct amount of laundry?

Water is not supplied
Error display is...

IE

Is the tap open, the inlet hose connected and the filters clean?
Is the water frozen in the tap or hose?
Has the water supply been shut off?
Is the inlet hose blocked or kinked?

The washer will not drain
Error display is...

DE

Is the drain hose blocked, kinked or deformed?
Is the end of the drain hose immersed in water?
Has the pump filter been cleaned?

The washer will not spin.
Error display is...

LE

Is the wash load evenly distributed in the drum?
Is the door open ? The error code **LE** will be displayed.

The machine vibrates or is excessively noisy

Has the machine been levelled?
Have the transport fittings been removed?

Error display is...

EB **E9**

Contact the nearest service centre.

The machine stops during the spin cycle or the spinning result is unsatisfactory.
Error display is

PFE

Are the filters or the drain pump clogged?
Is the drain pump operating?
Was the correct amount of detergent used?
Is the drain hose outlet higher than 1 metre above the floor?
To cancel the error display **PFE**, press the POWER OFF button, press the POWER ON button press the SPIN button and lastly press the START/HOLD button.

Service Centres

If you have followed the instructions and still have a problem, contact the nearest Defy Service Centre. They will be able to advise you on any aspect of the product or send a qualified technician to repair it.

BLOEMFONTEIN 160 Long Street, Hilton,
Bloemfontein 9301.
Tel. 051 400 3900
Bloemfontein.Service@defy.co.za

CAPE TOWN 5A Marconi Rd.
Montague Gardens, 7441.
Tel. 021 551 8314
CapeTown.Service@defy.co.za

DURBAN 35 Intersite Avenue,
Umgeni Business Park, Durban 4051.
Tel. 031 268 3300
Durban.Service@defy.co.za

EAST LONDON 16 Bowls Rd. Arcadia,
East London 5201.
Tel. 043 743 7100
EastLondon.Service@defy.co.za

JOHANNESBURG Cnr. Mimetes & Kruger Sts. Denver ext.12
Commercial Head Office, Johannesburg. 2094.
Administration, Distribution, National Groups, Tel. 011 621 0200 or 011 621 0300
Tel. Sales, Contracts and Credit. Gauteng.Service@defy.co.za

POLOKWANE 87 Nelson Mandela Drive.
Superbia 0699.
Tel. 0152 92 1166 / 7 / 8 / 9.
Polokwane.Service@defy.co.za

PORT ELIZABETH 112 Patterson Road,
North End, Port Elizabeth 6001.
Tel. 041 401 6400
PortElizabeth.Service@defy.co.za

PRETORIA. Block A1 Old Mutual Industrial Park.
Cnr. D.F.Malan Drive & Moot Str.
Hermanstad. 0082.
Tel. 012 377 0061
Pretoria.Service@defy.co.za

**OTHER AREAS ARE SERVICED BY OVER 200 AUTHORISED SERVICE AGENTS.
PLEASE CONSULT THE NEAREST REGIONAL DEFY SERVICE CENTRE FOR DETAILS**

Warranty

This certificate is issued by DEFY APPLIANCES LIMITED manufacturers of Defy and Ocean products, hereinafter the Company, to the original purchaser only, of the appliance described on the certificate and shall constitute the only warranty given in respect of this appliance.

The Company warrants to the original purchaser that for a period of **TWO YEARS** from date of purchase the appliance is free from defect under normal domestic use, both in workmanship and material, subject to the following conditions.

1. Repair or replacement of any part of this appliance, found by the Company to be defective, shall be at the election of the Company. The Company reserves the right to effect such service through any of its Service Divisions or Authorised Service Dealers. The cost of such service shall be borne by the Company in full, provided that the appliance is located no further than 50 km. from a Company Service Centre or an Authorised Service Dealer. Where the appliance is located beyond the 50 km. radius, the purchaser shall be liable for the standard travelling charges, as determined by the Company.

CARRY IN SERVICE Microwave ovens, Compact cookers and small appliances are repaired in our service centres and are not collected from the customers home. Faulty units should be delivered to the purchasing dealer or to the nearest Company Service Centre for warranty repairs.

2. Vitreous enamelware, fuses and lamps are specifically excluded from these warranties. It is an express condition of these warranties that the purchaser takes due care and attention in the use and maintenance of the appliance. Abuse, misuse in conflict with operating instructions, connection to incorrect voltages and subjection to commercial use shall release the Company from its obligations.

3. This warranty shall become void and cease to operate if the appliance is dismantled by, or any repairs to the appliance are effected by any persons not duly authorised by the Company, or if substitute parts not approved by the Company are used in the appliance, or if the serial number of the appliance is removed.

4. The Company shall not be responsible for damages resulting from fire, flood, civil disturbances or any Act of God. The Company shall not, in terms of these warranties be responsible nor held liable for any consequential loss or damage of any kind caused by or due to the failure or malfunction of the appliance.

5. The Company shall not be responsible for transportation or other costs other than those incurred within the provisions of Point 1 of this Certificate.

6. These warranties shall not apply to the appliance if it is purchased or used beyond the borders of the Republic of South Africa, Namibia, Botswana, Swaziland and Lesotho.

7. Where service is requested under warranty and no fault or defect can be found by the Company, all costs incurred will be for the purchaser's account.

8. This Certificate as well as your invoice will serve as proof of purchase. For the purpose of warranty, it will be essential to produce this Certificate and invoice. Failure to do so, will render the purchaser liable for service costs.

**KEEP THIS CERTIFICATE AND SALES INVOICE AS PROOF OF
PURCHASE FOR WARRANTY PURPOSES.**

Maximaid 1100 Kombomaid 1100

TECHNICAL SPECIFICATIONS

Washing capacity (dry load)	11.0 kg.
Drying capacity (dry load)	6.0 kg. (Kombomaid only)
Electrical supply	230 V, 50 Hz.
Maximum absorbed power	2150 W.
Water consumption (wash)	110 litres.
Water consumption (dry)	25 litres. (Kombomaid only)
Spin speed	400,600,800,1000,1200 r/min.
Height	930 mm.
Width	630 mm.
Depth	750 mm
Net weight	80 kg.



You can rely on Defy

The manufacturer strives for continuous improvements. For this reason, the text and illustrations in this book are subject to change without notice.

This washing machine is designed for domestic use only.