Owner's Operating Manual

DTR (ET) SERIES CONTINUOUS POWER SYSTEM

MODELS COVERED:

DT1000R(ET)

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TABLE OF CONTENTS

TITLE	PAGE
TABLE OF CONTENTS	2
INTRODUCTION	3
TECHNICAL DESCRIPTION	4
PACKAGING	6
PHYSICAL DESCRIPTION	7
INSTALLATION	10
OPERATION	11
SIGNALS AND INTERFACING	12
SPECIFICATIONS	13
CARE AND MAINTENANCE	14
SERVICE AND REPAIR	15
WARRANTY	16



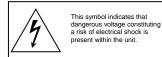
INTRODUCTION

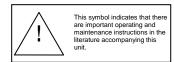
ongratulations! You have selected the highest quality protection for your continuous power needs. This unit offers a quiet and compact package with superior performance you can depend on. You now own a DTR(ET) Series Continuous Power System (CPS) which is an all Digital Technology product manufactured by Clary Corporation, the first name in uninterruptible power system (UPS) reliability. The Continuous Power System is the highest order in the hierarchy of UPS products. When power problems occur, there can be no compromising the reliability of your power solution. The DTR(ET) Series Continuous Power System is your complete power solution.

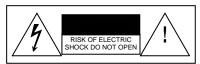
This Owner's Operating Manual is provided with your new DTR(ET) UPS. It will enhance your understanding of the product and its functions. WE STRONGLY URGE YOU TO READ THIS MANUAL COMPLETELY, PRIOR TO BEGINNING INSTALLATION OR ATTEMPTING OPERATION.

This will save you time and effort in your installation and application, and it will assure a trouble free installation and startup session, thus enhancing public safety and the image of your agency. The illustrations provided will familiarize you with this product's operating modes and components. Always operate the unit within the guidelines and specifications provided to maximize safety and the lifetime of the unit. Also, your understanding of the product is a key element in getting the most out of your **DTR(ET) Series UPS.**

IMPORTANT SAFETY INSTRUCTIONS, SAVE THESE INSTRUCTIONS







This manual contains important safety instructions that should be followed during installation and maintenance of the UPS and batteries. Be aware of the following symbols and their meaning as they appear throughout the manual:

This equipment generates and uses radio frequency energy and if not installed and used properly in strict accordance with the manufacturer's instructions, may cause interference to radio and television reception. All units in this manual have been tested and found to comply with the limits for a Class A computing device in accordance with the specifications in Subpart J of Part 15 of FCC Rules, which are designed to provide reasonable protection against such interference in a commercial installation. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio and television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient the receiving antenna.
- Relocate the UPS with respect to the receiver.
- Move the UPS away from the receiver.
- ☐ Plug the UPS into a different outlet so that the UPS and receiver are on different branch circuits.

If necessary, the user should consult the dealer or an experienced radio/television technician for additional suggestions. The user may find the following booklet prepared by the Federal Communications Commission helpful:

"How To Identify and Resolve Radio-TV Interference Problems"

This booklet is available from the U.S. Government Printing Office, Washington, DC 20402, Stock No. 00400003454.



TECHNICAL DESCRIPTION

he Digital Technology-Extreme Temperature (DTR(ET) Series *Continuous* Power System (CPS) is a revolutionary new concept in total power protection and management. The DTR(ET) Series is a microprocessor-based UPS that now allows the user to set most of the control feature parameters. By directly linking a personal computer to the DTR(ET) Series RS232 port, frequency settings and operation, alarm signals, load switching, fan operation, etc. can all be programmed to meet specific application requirements.

The DTR(ET) Series in a true on-line, continuous power UPS. In the tradition of Clary products, the DTR(ET) Series generates the same high quality and proven reliability to provide the best power protection available for today's critical applications. In keeping with state-of-the-art design, the power electronics are completely governed by an on-board microprocessor. Given the powerful memory capability of today's microcontrollers, this microprocessor has evolved the UPS into an all-inone complete power distribution and monitoring center. Not only is your critical load insured of the most reliable and constant power available, but the user may now continuously track status of the supply components that keep the entire system operational. Production downtime can now be virtually eliminated by knowing exactly what patterns the supply utility power maintains and by knowing exactly the condition and life expectancy of the battery reserve.

Reference the block diagram for a simplified explanation of the system's operation. The AC utility source is connected to the power and micro electronics when the input switch is closed. The input line is filtered, power factor corrected and rectified for enhanced performance without disturbing other equipment that may share the same utility circuit.

The microprocessor controls an *Inverter Generator* that produces a low harmonic, AC sinewave for continuous power applications.

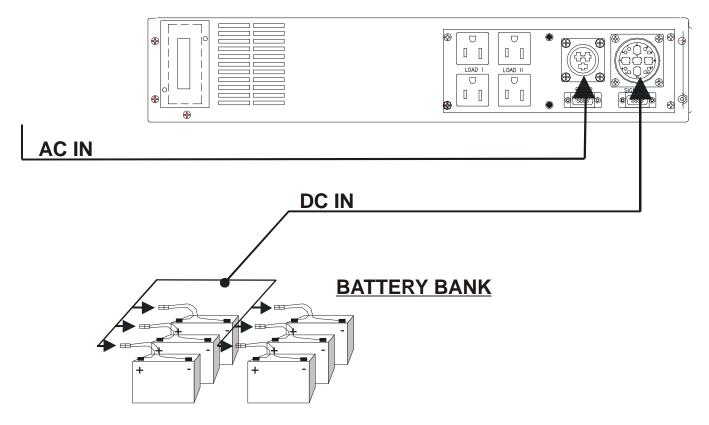
When the input AC utility line fails, the battery circuit within this system takes over to ensure continuous power. Only until properly rated power is returned, does the microprocessor reconnect the input source back into the system.

The microprocessor is directly tied to an external RS232 connector port. This allows the user to monitor and even set some of the operating parameters. With a simple link to a personal computer using the DTR(ET) UPS software program, you can actually view, on your monitor, the event history of the power distribution system with the

DTR(ET) Series unit as the central hub. More sophisticated users may implement the optional SNMP package to accomplish full *Network Power Management*.



DT1000R(ET) UPS



SIMPLIFIED SYSTEM INTERCONNECT

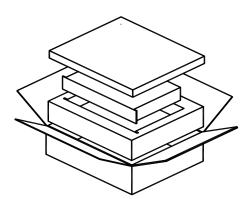


PACKAGING

our UPS has been carefully packaged to withstand most abuse sustained during shipment. The packing material has been specifically designed to protect this system for normal handling, using most shipping carriers. If there is significant damage to the carton, or if there is any physical damage to this unit, report this to your carrier.

These units are encapsulated in a protective wrap that comes apart once the product is removed from the shipping carton. Save all packing material for future use.

The packaging also contains important information on use and care as well as valuable warranty information. Read all materials before storing this literature with your other valuable product documents.





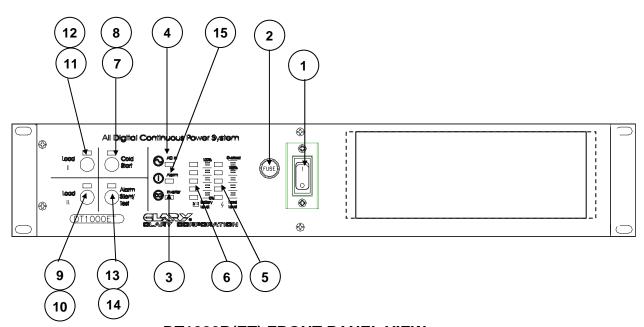
PHYSICAL DESCRIPTION

his section will point out and illustrate the various indicators, functions and controls of the **DTR(ET) Series** UPS. The important attributes of the **DTR(ET) Series** unit are numbered to assist you in locating them on your machine and also to fully explain its function and how it relates to system operation.

Numbers on the drawing will correspond to the operating component's name at the bottom with a brief identification. In the next section, a complete explanation of all numbered items will be enhanced to ensure you have a full understanding of the operation of this system.

Visual indicators used on the front panel are long lasting, very efficient, light emitting diodes (LED). When operating the push-button switches, always hold the switch in for at least two seconds to insure function confirmation. This feature has been implemented into the system design to avoid inadvertent operation of any of the user-available functions.

Pictured below is the front view of the model DT1000R(ET). Plate with items 16 through 21 can be repositioned to the rear panel. Reference the figure on the adjacent page.

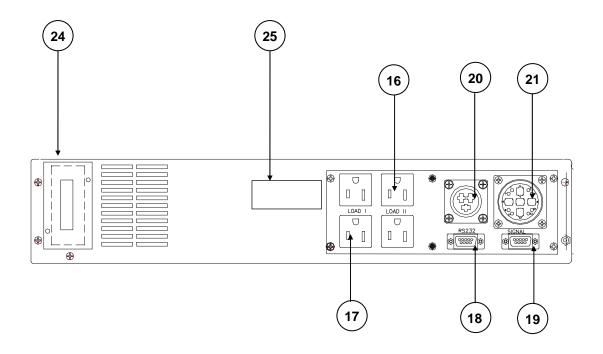


DT1000R(ET) FRONT PANEL VIEW

- 1 SYSTEM POWER SWITCH
- 2 INPUT AC LINE FUSE
- 3 Inverter Inverter operating indicator
- 4 AC In Input line indicator
- 5 Load Level Output capacity indicators
- 6 Battery Level Charge/discharge indicators
- 7 Cold Start DC start switch
- 8 COLD START ACKNOWLEDGE INDICATOR
- 9 Load I Enable switch for output receptacles
- 10 LOAD I ACKNOWLEDGE INDICATOR
- 11 Load II Enable switch for output receptacles
- 12 LOAD II ACKNOWLEDGE INDICATOR

- 13 Alarm Silent/Test Dual function switch
- 14 ALARM SILENT/TEST ACKNOWLEDGE INDICATOR
- 15 Alarm Fault indicator





DT1000R(ET) REAR PANEL VIEW

- 16 120VAC OUTPUT (LOAD II)- System output
- 17 120VAC OUTPUT (LOAD I)- System output
- 18 RS232 Computer communications signals
- 19 Signal Open-collector signal contacts
- 20 AC In Input receptacle for all AC power
- 21 DC In Input receptacle for all DC power
- 23 SYSTEM GROUNDING STUD
- 24 SNMP (Option) Slot for sophisticated Network monitoring
- 25 IDENTIFICATION LABEL The system Model number and Serial number are identified here
- **26 BLANK PLATE: OPTIONAL INPUT/OUTPUT**



SUMMARY OF INDICATORS AND CONTROLS

SYSTEM POWER SWITCH - The main control switch that engages utility power to the entire unit. By activating this switch it initializes normal operation.

INPUT AC LINE FUSE - The input line protection device to limit excessive current draw to the system.

AC In - The utility input indicator that identifies status of the line voltage. If the line voltage is within the specified range, it will remain lit. If the AC input is out of range, this indicator will flash in 1 to 2 second intervals.

Inverter - This indicator identifies the status of the regenerated, conditioned protected output power. This indicator will stay ON as long as protected power is available from the power inverter generator.

Battery Level - This is the battery status bar graph. During normal operation, this bar graph will show the charging of the battery; all indicators lit will represent a fully charged battery. During battery operation, this bar graph represents a discharge meter indicating less battery time available as each light goes OFF.

Load Level - This is the system output capacity status bar. The number of lights on the graph indicate an approximate percentage of system full load. All lights being ON would indicate full load.

Cold Start - A momentary push-button switch to activate the system in the event no utility power is available. The system will be allowed to start up by using power from its internal battery. Depress this switch, the indicator above it will light, and hold it in until the audible alarm beeps once. The system will maintain a load depending upon the condition of the battery.

Load I - A momentary push-button switch that toggles the output LOAD I AC output outlets at the panel. Unless the unit is powered up using the Cold Start switch, the output load will normally be connected to the inverter generator output. The indicator above the switch will be ON to represent this. The output can be disconnected by depressing the switch. While the switch is depressed, the indicator will blink to represent transition. Once the indicator stops blinking, the switch can be released for a successful transition.

Load II - A momentary push-button switch that works identical to LOAD I except it corresponds to the LOAD II AC output receptacles at the panel.

Alarm Silent/Test - A momentary push-button switch that controls two different functions depending on the mode of operation. In the normal mode of operation, if this switch is depressed and held in, the above indicator will blink. Once it stops blinking, the unit will perform an internal 1 to 2 minute battery check. Once the test is completed, if the battery is below standards, the system will indicate that the battery needs replacing. The system will not run this battery test unless the battery is detected to be fully charged. During battery or abnormal operation, an audible alarm will accompany this mode. By depressing this switch, the adjacent indicator will blink. When it stops blinking, the alarm will be silenced. Once the fault or reason for the alarm is corrected, this audible alarm condition will automatically reset. The audible alarm can be re-enabled during abnormal conditions by pressing and holding the switch again.

NOTE - All switches must be held in for at least two seconds to engage their function. This is to prevent any inadvertent switch operation.

Alarm - This is a fault indicator that will light in the event that the inverter generator is non-operable. This could be due to an overtemperature situation or an inverter malfunction.

INPUT - The six foot power cord used to supply utility power to the system.

DC INPUT - The auxiliary battery input connector to add optional batteries for extended backup time.

120VAC OUTPUT (Load I & Load II) - The output groupings that can be independently controlled by the corresponding front panel switch. During normal operation, inverter generator power is supplied at these outlets.

COM 1 - A DB-9 subminiature, female connector that outputs the open-collector signal contacts that generate a low state during *utility interrupt*, *low battery* and *inverter off* conditions.

COM 2 - A DB-9 subminiature, female connector that outputs true RS232 communications signals.

COOLING FAN - The cooling device necessary to maintain operation without defect. This cooling fan draws air directly across the internal heatsink.

IDENTIFICATION LABEL - The model number and serial number of the system is located here. Always refer to this information when corresponding with the factory.



INSTALLATION

odels can be installed in a 19" rack system.
Units are supplied with add-on brackets for these applications. The system is lightweight and can be easily moved. Some important points to consider when positioning a unit for operation:

The installation site should maintain an ambient air temperature of less than 165°F (74°C). When the environment for the system remains cooler during operation, there is less stress on the batteries and the internal electronics.

The air inlets, vents and fan should not be obstructed or blocked in any way. The more breathing space the system has, the cooler it operates.

The air should remain free from excessive dust and chemical fumes.

The front panel is designed to fit in a standard 19" rack. This panel fills a 31/2-inch slot. This system weighs in excess of 25 pounds, front panel mounting was not intended to support the entire unit. Rear support brackets are recommended. Contact the factory if assistance is required in properly mounting into a rack.

Once a location has been selected and the unit is installed, it is ready for operation.

Allow at least 8 hours, after the system is first installed, to fully charge the internal battery to a maximum state.





OPERATION

nce the system has been properly installed, it is ready to operate. The following procedures will explain how to start-up the system while plugged into rated electrical power and also how to start-up with no AC power available.

Normal Operation on AC Start-Up:

- Verify that the unit is plugged into properly rated electrical power.
- Position the System Power Switch to the ON position.

The system will proceed through about a three second diagnostic where all the lights will sequence ON then OFF. The AC IN light will flash several times and the audible alarm will give a short burst. The AC IN light will then stay ON and the battery level meter will light to at least an 80% level. The INVERTER light will come ON. and power will be available at all the output receptacles. The LOAD I and LOAD II will come ON.

Actual load may be connected at any time during this procedure, however power is only available when the light above either of the LOAD switches is ON continuously.

Battery Operation after AC Start-Up:

- Unplug the unit from the standard wall outlet. The AC ON light will flash at two to three second intervals. Within 5 seconds, the audible alarm will sound at half-second intervals.
- Push and hold in the ALARM SILENT/TEST switch until the audible alarm is inhibited.

If operation were to continue in this mode, the BATTERY LEVEL meter would start to turn OFF, one light at a time starting from the top. Once the last light is left and the preprogrammed battery availability time (usually about 2 minutes) is reached, the alarm will sound in a constant tone. Had the alarm been previously silenced, it would still re-enable to alert the user of limited operation. This alarm can also be silenced as before. If the unit is allowed to operate further, it will time out and shut off completely. If power were to return, the unit will automatically restart and return to the condition it was in at the moment it went into *Battery Mode*.

DC Start Operation (Cold Start)

If no utility power is available at the time backup power is required, the unit may be started to accomplish abbreviated tasks. The limitations of the battery prevent extended operations at full load.

Position the System Power Switch to the ON position.

• Push and hold in the COLD START switch until the audible alarm beeps.

The unit will start up similarly to normal AC start-up except the AC IN LED will continue to flash. The LOAD outputs will come up in the OFF mode when using the COLD START feature.

Loading the System

The system can be loaded up to full rated load. As load is applied, the LOAD METER will start to turn ON. Once full load is achieved, the full LOAD METER should be lit. As additional load is applied, the top red OVERLOAD LED will come ON. If too much overload is applied, the audible alarm will sound. If this increased load is not removed within five seconds, the unit will discontinue output operation and latch into an alarm condition. The audible alarm will continue to sound and the ALARM LED will light. Reducing the load and cycling the System Power Switch OFF then ON can reset the system.

Programming the Outputs:

The outputs on startup can be programmed ON or OFF. The default mode is programmed to turn both load circuits ON whenever you power up the UPS on AC startup. They will stay energized until you turn OFF the UPS, the batteries run down during a power outage or if the appropriate load button is pressed. To program both loads to be OFF when the UPS is

Turn the UPS OFF.

turned ON:

- Turn the UPS ON while pressing and holding the ALARM SILENT/TEST switch.
- The UPS will come ON with both loads OFF and will remember this setting each time the unit is turned ON.

To program both loads to come ON:

- Turn the UPS 0FF.
- Turn the UPS ON while pressing and holding both LOAD I and LOAD II switches (this definitely requires both hands). The UPS will remember this combination the next time it is powered ON.

To program LOAD I or LOAD II to come ON individually at startup:

- Turn the UPS 0FF.
- Turn the UPS ON while pressing and holding either LOAD I or LOAD II switches.

The UPS will remember this combination the next time it is powered ON.



SIGNALS AND INTERFACING

here are two DB-9, subminiature, female connectors. These are provided for communications links to a computer or sophisticated monitoring device.

SIGNAL provides open collector type contact closures that typically signal *Utility Interrupt*, *Low Battery* and *Inverter Active* conditions. A system shutdown feature is also available on this port. By shorting pin 6 to pin 7 will cause the system to

OPEN-COLLECTOR CONNECTOR (SIGNAL)

2- UTILITY INTERRUPTED SIGNAL

3- INVERTER ACTIVE SIGNAL

4- COMMON SIGNAL RETURN

5- LOW BATTERY SIGNAL

6- + UPS SHUTDOWN

7- - UPS SHUTDOWN

RS232 CONNECTOR

2- TRANSMITTING DATA (TX)

3- RECEIVING DATA (RX)

6 & 8- DATA SET READY

5- SIGNAL GROUND

LOW BATTERY

INVERTER ACTIVE

UTILITY INTERRUPTED (Programmable: 0 to 4Hr 15 Min 10 S)

DB-9F

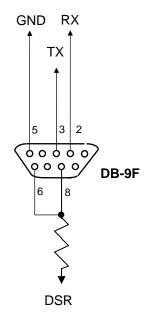
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SYSTEM SHUTDOWN

SIGNAL: OPEN-COLLECTOR CONNECTOR

shutdown in battery mode. This conserves the battery life once an orderly shutdown has been accomplished. The system may be configured to shutdown by applying a +5 to +12V signal across the appropriate pins. Contact the factory for configuration details.

RS232 is a true communications signal port. Below is the pin out of the two connectors with their default assignments:



RS232: COMPUTER CONNECTOR



SPECIFICATIONS

ELECTRICAL		
Input		
Voltage	120VAC +12%, -25% (without Battery discharge)	
Power Factor Corrected	IAW MIL STD. 1399 Sec. 300	
Frequency	45 to 65Hz	
Current	7.2 A	
Output		
Voltage	120VAC ± 3%	
Frequency	50Hz / 60Hz (software select) Line Sync (software select)	
Current	8.3 A	
Crest Factor Ratio (Non-linear load and ess than 5% THD) Typical	@50% Load Up to 4.8:1 @75% Load Up to 3.2:1 @100% Load Up to 2.4:1	
Total Harmonic Distortion (THD)	3% Typ; 5% Max. (@100% Non-linear load)	
Dynamic Response	±4% for 100% Step Load Change, 0.5 Millisecond Recovery Time	
Overload	110% for 10 Minutes; 200% for 0.5 Seconds	
Efficiency (UPS)	85-87% Typical	
UPS Protection	Input and Output Short Circuit; Input and Output Overload; Excessive Battery Discharge	
ENVIRONMENTAL		
Operating Temperature	-40°C(-40° F) to +74° C(+165° F)	
Humidity	0% to 95% Non-condensing	
Altitude	Sea Level to 10,000 Feet	
Audible Noise	46 dBA at Five Feet	
MECHANICAL		
nput	NEMA 5-15P Plug w/6' Cord	
Output (Qty.)	(4) NEMA Type 5-15R Outlets	
Cooling	Low Velocity, Forced Air	
Dimensions: In. (mm)	3.5 (89)x19.0 (483)x18.0 (457)	
	30 (13.5)	

DESIGN				
Standard Features	Power Factor Corrected, Digital Regenerative™ On-Line, Sinewave Inverter Powers Load Continuously Extended Brownout Protection Designed for Non-linear Loads Continuous Operation on -25%,+12% Line Automatic Bypass RS232 Data Interface Software Selectable Output Frequency AC Output Switch Auxiliary Battery Connector Rear Mounted Ground Stud Optional SNMP Interface			
Specifications	UL 1778, CUL, FCC Class A, IEEE 587/ANSI C62.41, IEC 555 @ 120VAC			
MTBF	In Excess of 100,000 Hours			
Typical Recharge Time to 85% Capacity at 100% Load	8 Hours			
CONTROLS AND INDICATORS				
Visual Indicators Sequenced LEDs Single LED	Battery Level, Load Level AC Input, Inverter On, Load On Summary Alarm, Alarm Silence, Cold Start,			
Front Panel Controls	Power On, Cold Start Alarm Silence, Battery Test AC Output On/Off			
Audible Alarms	Utility Interrupt, Inverter Failure Overload, Low Battery			
RS232 Data Interface (DB-9F)	Full Interactive, Remote Computer Monitoring and Control of UPS Functions. Compatible with Systems Enhancement TM UPS Monitor & Control Software			

Specifications subject to change without notice. 2/200

(RJ45 or BNC)

Allows Alarm Function Monitoring

Allows Full Control and Monitoring Over Network Connection.

Open-Collector (DB-9F)

Optional SNMP Interface



CARE AND MAINTENANCE

his device is designed to be maintenance-free. It can be cleaned with a damp cloth or nonabrasive cleanser.

WARNING: Do not use ACETONE-BASE cleaning solutions. Keep cleaning solutions out of the electrical receptacles on this device. Be sure filters, vents and fans are kept free from accumulation of dust, dirt or lint. Below is a simple maintenance schedule that will assist you in keeping the system at its peak level of performance and also minimizing potential premature failures.

Your system contains sealed maintenance-free batteries. When situated in the proper environment, with the proper charging and limited cycling, these batteries can last many years.

WARNING: Never attempt to service batteries. High voltage exists within the unit, which could cause electrical shock. Servicing of batteries should be performed or supervised by personnel knowledgeable of batteries and the required precautions. Keep unauthorized personnel away from batteries. When replacing batteries, use the same number and type batteries.

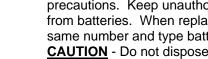
CAUTION - Do not dispose of battery or batteries in a fire. The battery may explode.

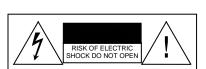
CAUTION - Do not open or mutilate the battery or batteries. Released electrolyte is harmful to the skin and eyes. It may be toxic.

CAUTION - A battery can present a risk of electrical shock and high short circuit current. The following precautions should be observed when working on batteries.

- Remove watches, rings, or other metal objects. 1.
- Use tools with insulated handles.
- Wear rubber gloves and boots.
- Do not lay tools or metal parts on top of batteries.
- 5. Disconnect the charging source prior to connecting or disconnecting battery terminals.
- Determine if the battery is inadvertently grounded. If inadvertently grounded, remove source of ground. Contact with any part of a grounded battery can result in electrical shock. The likelihood of such shock will be reduced if such grounds are removed during installation and maintenance.

The internal rechargeable battery is recyclable. At the end of its useful life, under various state and local laws, it may be illegal to dispose of this battery into the municipal waste stream. Check with the factory for details in your area for recycling options or proper disposal.





RECOMMENDED PREVENTATIVE MAINTENANCE SCHEDULE				
TIME	TASK	TOOLS REQ'D	INITIAL⊠	
Every 6 mo.	Test battery operation, check back-up time	None		
Every 12 mo.	Thoroughly clean unit	Vacuum, brush		
Every 42 mo.	Replace batteries	TBD		
Every 72 mo.	Replace cooling fan	Kit		



SERVICE AND REPAIR

our **DT-ET Series** UPS is backed by one of the finest customer service teams available. Write or call them at any time to obtain more information about your unit.

Clary Corporation 1960 S. Walker Avenue Monrovia, CA 91016 1-800-551-6111

If a problem should occur, it is important that you obtain a Return Material Authorization (RMA) number from the Service Department to process any unit returned to the factory. In consulting the factory, always have the unit model number and serial number at hand. This information is located on the identification label and is essential in retrieving your unit's performance and history record.

The RMA number issued to you should appear on the outside of the carton, if the unit is returned, or on any correspondence regarding your unit. When shipping a unit back to the factory, try to use the original packing container and shipping materials. The Service Department cannot take responsibility for any unit damaged in return shipment. All units must be returned prepaid to:

Clary Corporation SP Service Center 1960 S. Walker Avenue Monrovia, CA 91016

CLARY CORPORATION LIMITED WARRANTY DT HIGH (HT) and EXTREME TEMPERATURE (ET) MODELS DEPOT REPAIR

Clary Corporation warrants the electronics of the Clary DT HT and ET Series UPS to be free from defects in material and workmanship for a period of two years from the Date of Purchase. If, in Clary's opinion, the electronics fail to meet its published specification due to a defect in material and workmanship covered by this warranty, Clary Corporation will repair or replace the warranted Unit at no cost to the customer for parts and labor.

This warranty is applicable only to the initial purchaser and is not transferable. The LIMITED WARRANTY is:

a) Two (2) year Parts and Labor (Electronics)

b) One (1) year Battery pro-rated*

*Battery Pro-Ration Calculation: Credit toward new batteries= Current battery list price x Months of unexpired life ÷ 12.

Equipment supplied by Clary Corporation, but not manufactured by Clary Corporation, is warranted solely by the manufacturer of such equipment. Clary Corporation does not warrant equipment not manufactured by Clary Corporation.

This warranty does not apply to any unit that has been subject to neglect, accident, abuse, misuse, misapplication, incorrect connection/installation, or that has been subject to repair or alteration not authorized in writing by Clary Corporation. Incorrectly installed and/or non-application use voids all stated warranties. THIS WARRANTY IS THE PURCHASER'S (USER'S) SOLE REMEDY AND IS EXPRESSLY IN LIEU OF ANY OTHER WARRANTY, AND THERE ARE NO OTHER EXPRESSED OR IMPLIED GUARANTEES OR WARRANTIES (INCLUDING ANY IMPLIED WARRANTY OF MERCHANT ABILITY OR FITNESS FOR PURPOSE). In no case will Clary Corporation's liability under this contract exceed the value of the Unit furnished.

In no event shall Clary Corporation be liable for indirect, incidental, special or consequential damages. Clary Corporation shall not be responsible for failure to provide service or parts due to causes beyond Clary Corporation's reasonable control. THIS LIMITED WARRANTY IS VOID UNLESS USER RETURNS TO CLARY CORPORATION THE INCLUDED WARRANTY VALIDATION CARD WITHIN THIRTY (30) DAYS OF DELIVERY.

Any advice furnished the Purchaser (User) before or after delivery in regards to use or application of Clary Corporation equipment is furnished without charge and on the basis that it represents Clary Corporation's best judgement under the circumstances. The use of any such device by the Purchaser (User) is sole and entirely at his or her own risk.

This limited warranty applies only to equipment installed in the fifty United States and Canada.

Clary Corporation reserves the right to make changes, additions, and/or improvements in its products without any obligation to install them on its products previously sold.

Equipment requiring in-warranty service must be returned to the factory, DEPOT REPAIR, Monrovia, California. A Returned Merchandise Authorization Number (RMA#) must be obtained by calling (800) 551-6111 prior to returning any equipment to Clary Corporation . Inbound transportation charges are customer's responsibility. Equipment should be tagged stating the nature of the trouble experienced. The RMA# must be clearly visible on shipping container, shipping label or packing slip. It is recommended to return equipment to Clary Corporation in the original shipping container. The equipment will be returned collect to the location specified via the best least expensive carrier available or via customer's shipping instructions.

ADM-06 (Rev. 3) 1 of 1