

## Complete Care for Carpets and Upholstery

**Rug Doctor Steam Cleaner** is formulated with SpotBlok® stain repellent. Unlike other brands, Steam Cleaner is super-concentrated to clean up to twice the carpet area without leaving behind sticky residues that can cause carpets to quickly re-soil. Rug Doctor Steam Cleaner is the best way to get professional-quality results when using Rug Doctor machines.

**Rug Doctor Upholstery Cleaner** cleans and brightens upholstery without harming delicate fabrics. Use with the Rug Doctor Upholstery/Hand Tool and Rug Doctor Anti-Foam.

**Rug Doctor Hi-Traffic Pre-Treatment**, used prior to machine cleaning, helps lift ground-in dirt, oil and greasy soil in high traffic areas.

**Rug Doctor Anti-Foam** de-sudsing agent is necessary when cleaning carpets previously cleaned with shampoo or spray foam and must be used when cleaning upholstery.

**Rug Doctor Spot Remover** removes stains and spots caused by food, blood, automotive oil and grease, ink, makeup, vomit and water-based paints.

**Rug Doctor Pet Stain Remover** is specially formulated to remove urine stains, but is also very effective on other plant-based stains such as fruit juice, berries, tea, coffee and wine.

**Rug Doctor Odor Remover** with bio-enzyme action eliminates the source of foul odors resulting from food, smoke, mildew, animal waste and more.



## Cleaning Carpets

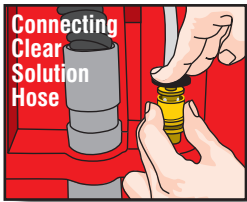
**IMPORTANT:** Read caution and safety instructions before using machine.

**Rug Doctor machines and cleaning products are safe for most carpets. HOWEVER, you risk damage to carpets and hard floor surfaces not intended for water extraction method cleaning. DO NOT use Rug Doctor machine or cleaning products on: Natural fiber oriental rugs (silk or wool), hand-loomed wool rugs, braided rugs, sisal or jute carpets; hardwood or laminate floorings. Some stains require professional treatment. Notice: User assumes all liabilities if products other than Rug Doctor brand cleaning solutions are used in Rug Doctor equipment.**

1. If desired, move furniture. Vacuum area you'll be cleaning thoroughly with your own vacuum cleaner.
2. Pre-treat any special problem areas with the appropriate Rug Doctor products listed in this brochure.
3. Depending upon how dirty your carpets are, mix 1/4 to 1/2 cup of **Rug Doctor Steam Cleaner** per gallon of hot tap water in a clean bucket. Water should not be so hot as to scald or burn skin. Note: Rug Doctor tank capacity is a little over 2 gallons; Wide Track capacity is a little over 3 1/2 gallons.
4. Lower restraining wire **A** and remove UPPER (white) dirty water tank **B**.
5. Fill the LOWER red tank **C** with the water/cleaner mixture by pouring through the white filter screen.
6. If using Anti-Foam, add 1/4 to 1/2 cup of **Rug Doctor Anti-Foam** to UPPER white tank **B**, then slip tank back in place. Seal tank and clear dome **D** securely by replacing restraining wire **A**.

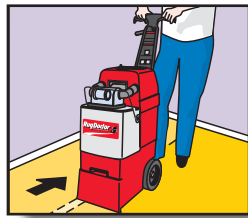


7. Make sure both hose connections on the back of the machine are secure. Test the brass "quick coupler" by gently pulling on clear hose. If loose, connect securely.



8. Plug in power cord and position machine. Refer to label on top of machine **E** and turn machine "ON"

for carpet cleaning. For some machine types you may also need to turn on the "Vacuum ON" switch.



9. While squeezing the red trigger switch OR (depending on model), pressing the red thumb switch on the handle **F**, pull machine slowly and steadily backward in a straight line, keeping the vacuum slot **G** against carpet surface. You will begin to see dirty water entering the clear dome **D**. If you don't, stop and refer to the Troubleshooting section or call 1-800-784-3628.

10. Release trigger or thumb switch 6 to 12 inches before ending pass to stop cleaning solution spray. Tilt machine back and move forward to position it for another backward cleaning pass. Continue this process overlapping passes 2-3 inches until area to be cleaned is covered. STOP when you hear machine sound change and dirty water stops entering dome. Empty UPPER white tank **B** and refill lower red tank to continue cleaning.



## IMPORTANT Carpet Cleaning Tips/Cautions

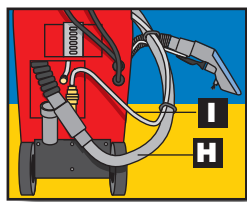
- **Best cleaning tips:** Rug Doctor machines are designed to deep clean and extract in one cleaning pass. Your best choice for cleaning difficult spots, stains or traffic areas is to use Rug Doctor's specialty products: Hi-Traffic Pre-Treatment, Spot, Pet Stain or Odor Removers.
- **Avoid overwetting your carpet.** Don't go over heavily-soiled spots more than 2 times. **Berber, Multi-level or Looped carpets retain more liquid - for these types of carpets, DO NOT repeat cleaning passes. If additional cleaning is desired, allow carpets to dry before attempting to reclean heavily-soiled areas.** Because they retain more liquid, Berber carpets that are overwet can experience "wick up" of soils or spills very deeply embedded in the carpet or backing. If you experience this problem it is generally easily fixed: allow area to dry completely then clean again using single, quick passes (2 feet per second) with the Rug Doctor machine.

- Overlap passes slightly to cover all areas. **IMPORTANT:** When pressing switch (or button) keep machine moving so vibrating brush does not agitate in one place.
- You should recover 2/3 to 3/4 tank of dirty water for each tank of clean water used depending on your carpet type.
- Open windows and doors, or turn on air conditioning or heat for faster drying. **This is highly recommended when cleaning Berber carpets.**
- To prevent stains, if replacing furniture before carpet is completely dry, place aluminum foil under furniture legs.
- Avoid excess foam in the upper, white tank which can be expelled through the machine and may affect your carpet. If foaming occurs, add 1/4 to 1/2 cup **Rug Doctor Anti-Foam** to UPPER tank.

## Cleaning Upholstery

**Rug Doctor machines and cleaning products are safe for many fabrics, even delicate fibers. HOWEVER, you risk damage to fabrics not intended for water extraction method cleaning. DO NOT use Rug Doctor machine or cleaning products on: Silk, Haitian cotton, velour, brushed corduroy, leather, non-colorfast fabrics or upholstery fabric with cleaning codes S or X. Some stains require professional treatment. Notice: User assumes all liabilities if products other than Rug Doctor brand cleaning solutions are used in Rug Doctor equipment.**

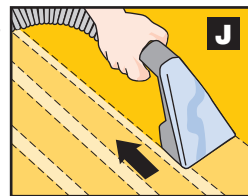
1. Prepare surfaces for cleaning by thoroughly vacuuming or brushing.
2. Set up machine: First, pull free the top portion of the large vacuum hose at the back of the machine. Then connect machine vacuum hose to the vacuum hose of Hand Tool **H**. Next, slide down sleeve of the brass "quick coupler" and pull out the small solution hose. Slide down coupler sleeve again to insert the metal end of Hand Tool solution hose **I**. Release brass sleeve to secure. Tug gently on the hose to make certain the connection is complete.



3. Remove UPPER (white) tank **B**, mix **Rug Doctor Upholstery Cleaner** with water in a clean bucket according to label directions and pour into LOWER red tank **C**.
4. Add 1/4 to 1/2 cup of **Rug Doctor Anti-Foam** to UPPER tank **B**, then slip tank back in place and seal tank and clear dome **D** securely by replacing restraining wire **A**.
5. Plug in power cord and position machine. Refer to label on top of machine **E** and turn the machine ON for upholstery/hand tool

cleaning. On some machines you may also need to turn on an additional switch for "Vacuum ON."

6. Test for colorfastness by first cleaning a small, hidden area, then rub the test area with a white towel. If no color appears, continue cleaning. A little color on the towel means there's some chance of color running, but you probably still can clean safely. Dry cushions on sheets or towels laid out on the floor.



7. Working at a slow, steady pace, begin cleaning by squeezing hand tool lever as you pull the tool over fabric **J**. Overlap strokes slightly. **IMPORTANT: DO NOT** depress the trigger/button **F** on machine handle while using the hand tool.
8. As you clean, with the vacuum on, squeeze small amounts of **Rug Doctor Anti-Foam** into the small (vacuum) opening of the hand tool every few minutes to minimize suds buildup inside the vacuum hose. If foam builds up around the hand tool, pull a little bit faster or vacuum excess solution by passing over area a second time without squeezing lever.
9. When cleaning is complete, empty any remaining solution by holding the hand tool over a sink and depressing lever until tank is empty.
10. With all switches "OFF," disconnect Hand Tool hoses and securely reconnect machine vacuum and solution hoses before returning to rental location.

**NOTE:** For velvet upholstery, fluff up damp pile with a soft brush or towel to keep from matting.

## Returning Machine

Before returning the machine, rinse the UPPER tank **B** with water and clean any lint from clear dome and dome filter **D**. Wipe off bottom of machine and remove lint from brush. Ensure hose connections on rear are secure.

## Troubleshooting for Carpet or Upholstery Cleaning

If you experience problems that this section does not address, contact Rug Doctor at 1-800-784-3628 for help. Do not attempt to repair machine. Only authorized service representatives should repair or service Rug Doctor machines.

### Machine won't spray. Loss of water pressure

- Make sure there is cleaning solution in the lower tank **C**. If dirty water stops entering the upper tank **B**, the lower tank **C** is empty. Empty soiled water from upper tank and refill lower tank with fresh solution.
- Make sure small solution hose is still connected at rear of machine. Refer to illustration in Carpet Cleaning section.

### Improper suction or loss of vacuum power

- Make sure the plastic dome **D** is properly sealed to the upper tank **B**.

- Make sure the filter inside the clear plastic dome **D** is clean.
- Check the large hose connection on the rear of the machine.

### No power or loss of power

- Make sure machine is switched on.
- Make sure cord is plugged in and power switch on top of machine is "ON."
- If power still is not restored, push reset button. Reset button may be found either on the top or back of machine.
- Check your home's circuit breakers or fuse box.

### Carpet discoloration — Call 1-800-RUG-DOCTOR

## For Further Assistance

Call the Rug Doctor hotline seven days a week from 8 a.m. to 8 p.m. Central Sunday-Thursday and 7 a.m. to 10 p.m. Friday and Saturday (except holidays):

**1-800-784-3628 (1-800-RUG-DOCTOR)**

For stain removal information and additional helps to cleaning your carpet, visit our web site at [www.rugdoctor.com](http://www.rugdoctor.com).

## Safety Instructions

When using an electrical appliance, basic precautions should always be followed.

### Read all instructions before using this appliance.

### WARNING: To reduce risk of fire, electric shock or injury:

- Do not leave appliance when plugged in. Unplug from outlet when not in use and before servicing.

### WARNING: To reduce the risk of electric shock - use indoors only.

- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any openings blocked; keep free of dust, lint, hair and anything that may reduce air flow.
- Keep hair, loose clothing, fingers and all parts of body away from openings and moving parts.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids such as gasoline or use in areas where they may be present.

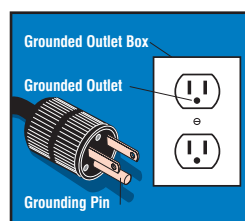
- Do not use to pick up anything that is burning or smoking, such as cigarettes, matches or hot ashes.
- Do not use without filters in place.
- Connect to a properly grounded outlet only. See "Grounding Instructions."
- Use only on surfaces moistened by the cleaning process or small spills. Do not place machine in standing water or try to clear flooded areas.
- Do not clean over floor electrical outlets.
- Do not use without upper (white) tank in place.
- The use of an extension cord is not recommended.

## Grounding Instructions

This appliance must be grounded. If it should malfunction or break down, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This appliance is equipped with a cord having an equipment-grounding conductor and grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

**WARNING:** Improper connection of the equipment-grounding conductor can result in a risk of electrical shock. Check with a qualified electrician or service person if you are in doubt as to whether the outlet is properly grounded. Do not modify the plug provided with the appliance. If it will not fit the outlet, have a proper outlet installed by a qualified electrician.

This appliance is for use on a nominal 120-volt circuit, and has a grounded plug as illustrated here. Make sure the appliance is connected to an outlet having the same configuration as the plug. No adapter should be used.



## You use it. You love it. Now you can own it!



- Built to last—same as the red rental machines and machines used by thousands of professionals
- Truly deep clean with up to twice the vacuum power of other name brand machines
- The only self-contained, consumer-friendly machine approved by The Carpet and Rug Institute
- Satisfaction—30-day money-back guarantee and a 2-year warranty
- Convenient—always there when you need it
- Regular cleaning extends the life of your carpet
- Includes the Universal Hand Tool and a sampling of full-sized cleaning products

**Purchase your Rug Doctor today!**  
[www.rugdoctor.com](http://www.rugdoctor.com) • 1-800-784-3628

TAKE ONE

# How To

Quick  
Guide to  
Easy  
Carpet &  
Upholstery  
Cleaning

Rent The  
**RugDoctor**  
Steam Carpet Cleaning Machine

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