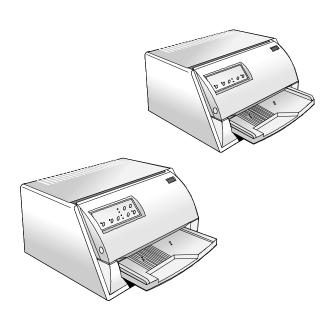
# MDP40B MDP40C MDP40T

# **User Manual**





# **Compuprint Information**

## **Thanks** for choosing this printer.

Your printer is a reliable working equipment that will be very useful in your daily job.

Our printers have been designed to be compact and respectful of the work environment. They offer a wide range of features and multiple functions that confirm the high technological level reached by the Compuprint S.p.A.

To maintain these printing performances unchanged in the long run, Compuprint has developed specific consumable accessories for each printer type (for example: ribbon cartridges for dot matrix printers, toner and OPC cartridges for laser printers, bubble ink jet cartridges for inkjet printers) that assure an excellent operation with high printing quality level reliability.

Compuprint recommends to use only its **original consumables with original packaging (identified by its holographic label).** In this way, a proper use of the printer at quality level stated in the product characteristics can be assured. All typical usage problems related to not certified consumables may be avoided, such as an overall quality print level degradation and, often, the reduction of the product life due to the fact that the proper working conditions for the print heads, OPC cartridge and other printer parts are not assured.

Moreover, Compuprint does not only certify its consumables in terms of working conditions but also carefully controls their compliance with the international standard rules concerning:

- no cancerous materials:
- no inflammability of the plastic materials;
- other standards

Compuprint advices the customers not to use products for which the compliance to this safety rules are not warranted.

Finally seek your dealer or contact a Compuprint office and be sure that are provided you the original Compuprint consumables.

## **FCC Notes**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occurin a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help.

A shielded Centronics IEEE1284 compliant bi-directional parallel cable, maximum length 3 meters (10 feet), and a shielded RS-232 serial cable, maximum length 15 meters (50 feet), are necessary for this device to meet the requirements of a Class B digital device pursuant to part 15 of the FCC rules.

The above specified cables are readily available as Personal Computer or Peripheral accessories from multiple retail outlets. Please consult your dealer for details concerning such cables and also for information about FCC rules for digital devices.

Changes or modifications to the device covered by this manual, which are not expressly approved by the party responsible for compliance, could void the user's authority under the FCC rules to operate the equipment.

## Canadian D.O.C. Radio Interference Regulation

This digital apparatus complies with the Canadian ICES-003 Class B limits for radio frequency emissions.

Cet appareil numérique est conforme aux limites de Class B de la norme NMB-003 du Canada.

### **EEC Regulations**

This equipment conforms to the EEC Directive 89/392 (the sound pressure, measured according to ISO 7779, does not exceed 70 dBA).

ii A78408356-003

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#### **Printers Presentation**

These dot-matrix printers are multi-purpose printers for counter applications. Their compact structure is designed to be integrated in an ergonomic environment. These printers provide a high level of reliability, form-handling accuracy and data integrity. Their main features are:

#### Printing on a wide range of paper media:

- different types of cut sheets, multiparts and passbooks for the MDP40B model,
- different types of cut sheets, multiparts and fanfold paper for the MDP40T model,
- different types of cut sheets, multiparts, passbooks and fanfold paper for the MDP40C model,
- High print pressure for multipart documents
- **High print quality** supplied by a 24 wire print head

#### High reliability paper handling

The straight paper path allows the printing on particular documents such as multipart forms and passbooks (only MDP40B and MDP40C models).

#### • Automatic paper thickness adjustment

The print head detects automatically the paper thickness for correct printing on any type of document.

The MDP40B and the MDP40C models can print also on documents with a variable thickness, such as passbooks.

#### Easy paper handling

The *cut sheets* are placed on the front table by the operator and the printer loads it without any other user intervention. The paper ejection towards the front or the rear of the printer allows an easy access to the printed document.

For the *fanfold paper* in the MDP40T and MDP40C models the printer offers the tear-off feature to tear off the paper exactly at the paper perforation and the paper parking feature.

- Automatic switching between cut sheets and fanfold paper
   If the paper path is empty (i.e. the fanfold paper is in the first line
   position), when inserting a cut sheet into the printer, it is
   automatically loaded after the printer automatically parked the
   fanfold paper. The fanfold paper can then be loaded again simply
   pressing the LOAD/PARK key.
- Automatic document alignment feature
   The printer checks automatically the alignment of the top margin and the left margin of the document and adjusts it, if necessary.
   The printout is therefore performed correctly independently from the paper loading position.
- Storage of complete configurations (two for the MDP40B model and four for the MDP40T and MDP40C models) for instant recall
- Standard parallel and serial interface and automatic switchover function.
- Easy printer setup
- Supported **emulations**: IBM Proprinter XL24E, XL24E AGM, 2390 and Epson 570

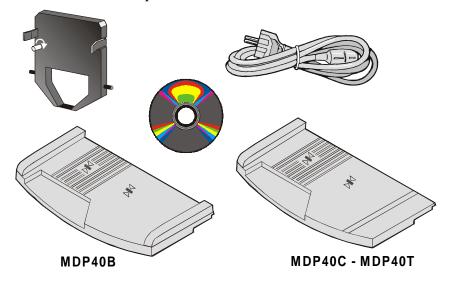
# **Unpacking the Printer**

Together with the printer the following items are included in the shipment box:



Notify any damage to your supplier.

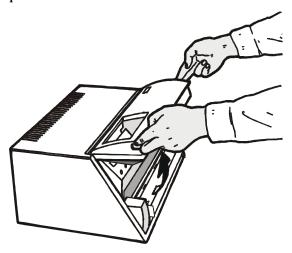
- Paper stand
- Ribbon cartridge
- Power cable
- CD-ROM with the printer documentation and drivers.



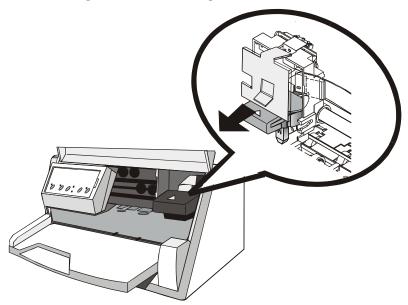


Always keep the packing material in a safe place as you must repack the printer into it, when you need to move it.

## 1. Open the printer cover.



#### 2. Remove the protection from the print head.



# **Printer Parts**

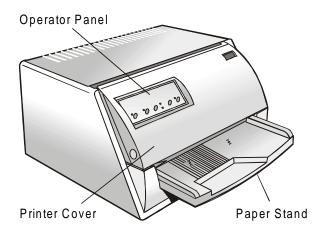


#### Safety Instructions

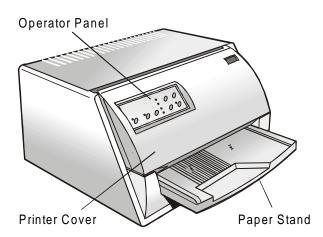
Never remove any printer part unless it is expressly indicated in this manual.

#### Front view

MDP40B

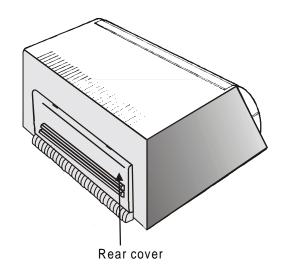


MDP40C and MDP40T



## **Rear View**

MDP40C and MDP40T



## **Printer Installation**

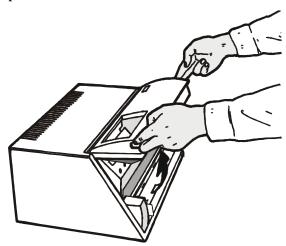
### **Choosing a Suitable Location**

Consider the following points when you choose the location for your printer:

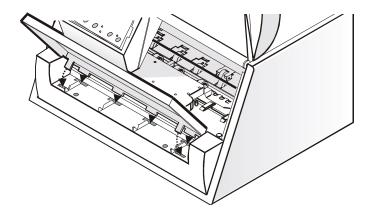
- The distance between the printer and the host computer must not exceed the length of the interface cable;
- The location must be sturdy, horizontal and stable;
- Your printer must not be exposed to direct sunlight, extreme heat, cold, dust or humidity;
- You need an AC power outlet compatible with the plug of the printer's power cord. The voltage of the outlet <u>must</u> match the voltage shown on the printer's Name Plate;
- When printing on standard paper formats, the paper is partially ejected on the rear side of the printer. Make sure that behind the printer there is sufficient clearance to correctly move the paper;
- Make sure that behind the printer (MDP40T and MDP40C models) there is sufficient clearance to easily load the fanfold paper;
- Make sure that the power and interface cables do not hamper the fanfold paper while it is loaded into the printer (MDP40T and MDP40C models).

## **Installing the Paper Stand**

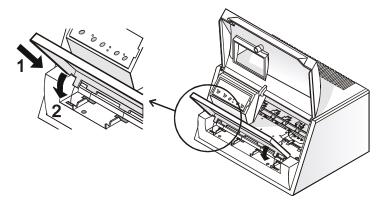
1. Open the printer cover.



2. Match the hooks on the lower side of the paper stand with the clefts on the printer front part.



- 3. Holding the paper stand oblique insert the hooks into the printer clefts.
- 4. Lower the paper stand to horizontal position making sure that the two holders on both sides are correctly inserted into the corresponding slots. Press the paper stand down until it clips into place.



5. Close the printer cover.

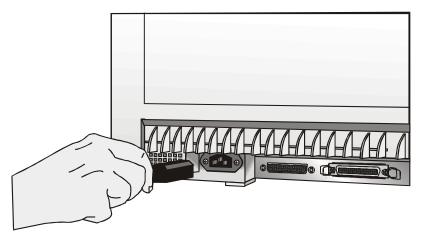
## **Installing the Power Cable**

1. Find the power cable connector and the rating plate on the rear side of the printer.

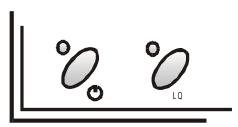


Make sure that your power supply matches the power rating of the printer. In case the power rating does not correspond DO NOT CONNECT THE PRINTER TO THE MAINS. Consult your dealer for help. Always use a grounded outlet.

2. Insert the power cable into the connector on the printer and the other end into a convenient mains outlet.



3. Press the  $^{\circlearrowleft}$  key on the operator panel to power the printer on.



## Installing the Ribbon Cartridge

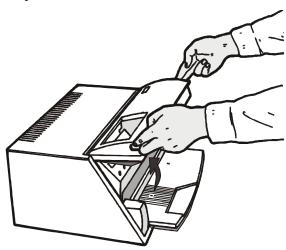
Ø

To install the ribbon cartridge, the printer must be powered on.

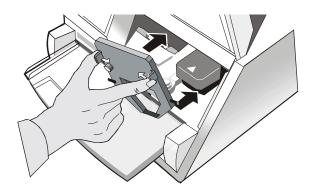
1. Remove the cartridge from its bag. Turn the tension knob in the direction of the arrow to tighten the ribbon.



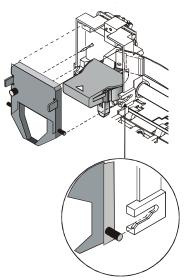
2. Open the printer cover, the print head moves to the ribbon installation position.



3. Hold the ribbon cartridge slightly inclined with the ribbon mask in front of the print head.



4. Insert the ribbon cartridge the print head into carriage, leading the cartridge pins into the fixing guides. In this way you assure the correct ribbon mask position in front of the print head. Push the cartridge onto the print carriage until it clicks into place.



- 5. Turn the tension knob in the direction of the arrow to tighten the ribbon.
- 6. Close the printer cover.

# **Paper Handling**

This printer is designed for versatile an reliable paper handling. The flat-bed mechanism allows the *handling of special documents*, such as multiple invoices, postcards, labels, passbooks (MDP40B and MDP40C models only) and tickets.

The print head detects the *paper edges* automatically, the sheet can therefore be inserted in any position within the detection area according to the rules described in the following paragraph.

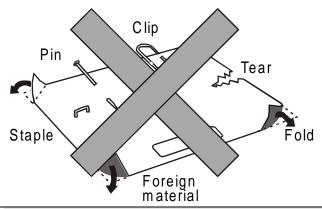
The *paper thickness sensors* determine the thickness of the documents and match the print head.

The *paper alignment sensors* determine the alignment of the upper and left paper margins, adjusting them if necessary.

## **Loading Paper**

#### **Loading Cut sheet and Multiparts**

• The inserted documents must not have folds, tears, pins, clips, staples or any foreign material.

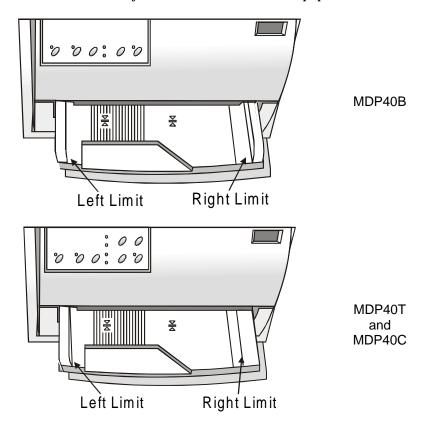




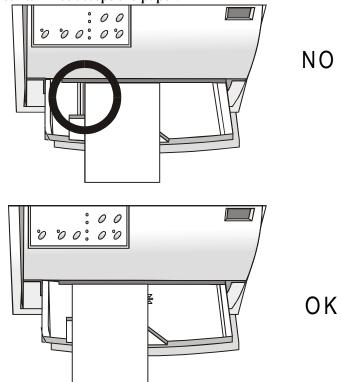
If you insert damaged documents or paper with foreign material, you can seriously damage the printer.

When inserting the paper into the printer, keep the following points in mind:

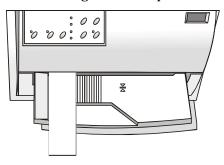
• The document may not exceed the limits of the paper stand.



 The documents having a width of at least 90 mm must be inserted on the left hand side over the grooved area on the paper stand.
 The documents must cover the whole grooved area, otherwise the printer will not accept the paper.

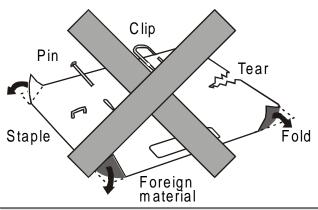


- To load the documents having a width of less than 90 mm:
  - make sure that in the program menu the MANUAL LOADING item is enabled.
  - hold the paper against the left paper guide of the paper support while inserting it into the printer



#### Loading Passbooks (MDP40B and MDP40C models)

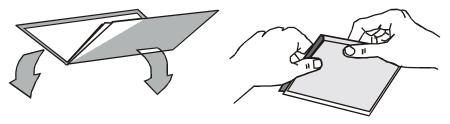
• The inserted passbooks must not have folds, tears, pins, clips, staples or any foreign material.





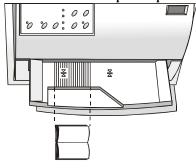
If you insert damaged documents or paper with foreign material, you can seriously damage the printer.

Before inserting a passbook into the printer, open it and crease it
in both directions along the binding stitch, so that the passbook
lays flat on the paper stand when it is inserted into the printer.

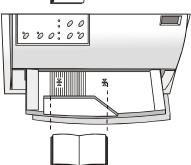


 The passbooks must be inserted on the left hand side over the grooved area on the paper stand. They must cover the whole grooved area, otherwise the printer will not accept the passbooks.

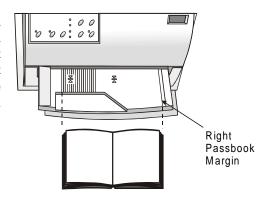
• The passbooks with horizontal fold must have a minimum width of 102 mm.



 The passbooks with vertical fold must at least cover the two passbook signs (★) on the paper stand.



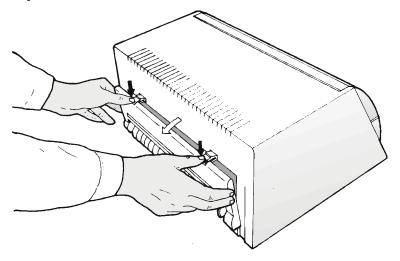
• The passbooks (both with horizontal and vertical fold) must not exceed the right passbook margin on the paper stand (second line from the right).



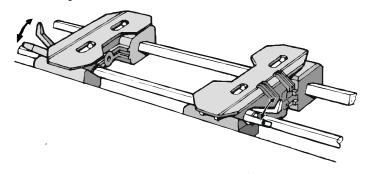
#### Loading fanfold paper (MDP40C and MDP40T models)

The fanfold paper is loaded form the rear of the printer.

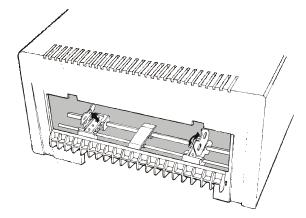
1. Lower the two levers of the rear printer cover and unhook it from the printer.



2. Unhook the right tractor moving the tractor lever towards the inside of the printer.



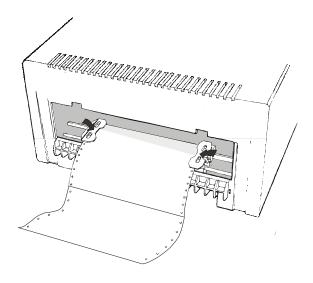
3. Open the two tractor covers.



4. Insert the perforation of the fanfold paper on the left paper tractor. Close the tractor door. Insert the paper on the right paper tractor and close the tractor door.



The upper margin of the inserted paper should not exceed the tractors.



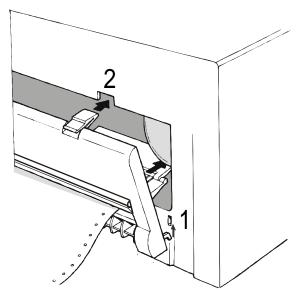
Make sure, that the paper is inserted correctly (straight).

5. Move the right paper tractor towards the right to slightly tighten the paper. Lock the tractor in that position moving the tractor lever towards the outside of the printer.



Make sure, that the paper is not too taught, otherwise it may tear.

6. Hook the rear tractor cover into the corresponding slots (1) and push it against the printer until both rear tractor levers (2) firmly hook into the printer.

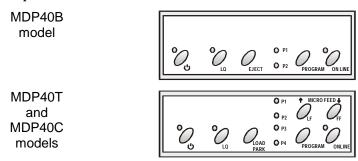


7. Press LOAD/PARK to load the paper into the printer.

To remove the paper from the printer follow the above sequence backwards.

# The Operator Panel

The operator panel is located on the front left side of the printer and is composed of function keys and leds with which you can easily check the printer status and select the functions as described below:



## **Function keys**

Ф	Turns the printer on or off.
	To turn the printer off, this key must be pressed for at least 3 seconds.
LQ	Toggles between Letter Quality and Draft printing mode.
	This key is active, when the printer is offline or when the printer is online and no print data are in the buffer.
	When pressed while powering the printer on, selects the printer setup mode. See "Printer Setup" later in this manual.
EJECT	Ejects the inserted form.
(MDP40B model only)	This key is active, when the printer is offline or when the printer is online and no print data are in the buffer.
	When pressed while powering the printer on, the hexadecimal printing is selected.

LOAD PARK (MDP40T and MBP40C)	<ul> <li>If the paper path is empty, the fanfold paper is loaded into the printer (LOAD function). This function is performed when the printer is online or offline.</li> <li>If paper is loaded in the printer, pressing this key, the PARK function is performed:</li> <li>a single sheet is loaded in the printer, pressing this key it is ejected;</li> <li>if the fanfold paper is loaded in the printer, pressing this key it is parked of the printer is offline (ON LINE indicator off) or when the printer is online (ON LINE</li> </ul>
	indicator on) and there are no data to be printed.  The PARK key has different effects depending on the selection for the PARK MODE item in the Program Setup. See the description of this item later in this manual.
↑ (MDP40T and MBP40C)	Moves the fanfold paper forward in microsteps or continuously when keeping the key pressed.  This key is enabled, when the printer cover is open.
↓ (MDP40T and MBP40C)	Moves the fanfold paper backwards in microsteps or continuously when keeping the key pressed.  This key is enabled, when the printer cover is open.
LF (MDP40T and MBP40C)	Moves the paper one line.
FF (MDP40T and MBP40C)	If fanfold paper is loaded, the key moves it forward one page.  If a single sheet is loaded, it is moved forward for the selected page length.

PROGRAM	Selects one of the available configurations (P1, P2 and, present P3 and P4 or a configuration couple P1/P3 P2/P4 – MDP 40T and MDB 40C models only) if the PROGRAM LOCKED parameter is not enabled.		
	This key is active, when the printer is offline or when the printer is online and no print data are in the buffer.		
	When pressed while powering the printer on, selects the offset adjustment page. See "Offset Adjustment" later in this manual.		
ON LINE	Toggles the printer between online and offline status.		
	When pressed while powering the printer on, selects the Self Test printout. See "Printing a Test Page" in this manual.		

# Leds

POWER	On, if the printer is powered on.
LQ	On, if the Letter Quality mode is selected.
P1, P2, P3, P4	Indicate the currently selected configuration both in normal printing mode and during the Printer Setup procedure. See "Printer Setup" later in this section.  If the INTERFACE TYPE function is set to auto+blink, when line 1 (parallel interface) is selected for data transmission, the P1 indicator blinks.  If the INTERFACE TYPE function is set to auto+blink, when line 2 (serial interface) is selected for data transmission, the P2 indicator blinks.  In case of fault condition P1, P2, P3 and P4 blink.
	The MDP40B model has only the P1 and P2 indicators, which in any case have the same function as described above.

ON LINE On, if the printer is online.

Off, if the printer is offline.

Blinks, when receiving printing data from host.



In case of a printer fault during the initialization of the LQ, P1, P2, P3, P4 and ON LINE indicators blink contemporaneously. Turn the printer off and on again. If the problem is not solved, call the Customer Service.

### Software Driver Selection

At this point it is necessary to configure your printer for your application package. The installation procedures depend upon the host environment.

Together with the printer you receive a CD-ROM containing the printer drivers for the Windows environment. This printer supports the Plug&Play facility in the Windows95/98 environment.

If you want to install the printer in the Windows environment, insert the CD-ROM follow the instructions given.



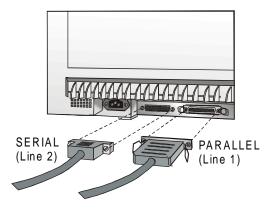
The printer drivers of all Compuprint printers can be found at the Internet Address http://www.compuprint.net

## Connection to the Host

This printer can be connected to the host by means of a parallel standard Centronics or bidirectional IEEE 1284 type interface or by means of the serial RS232C interface.

This printer Proceed as follows:

- 1. Make sure that both the host and the printer are turned off.
- 2. With the help of the following figure identify the connector for the interface you want to connect and insert the cable firmly into it.
- 3. Fix the parallel interface cable by means of the corresponding hooks or the serial cable tightening the screws on either side of the connector.





For the MDP40C and MDP40T make sure, that the interface cables do not hamper the fanfold paper while it is loaded into the printer.

### **Setting the Interface Parameters**

#### Parallel Interface

The parameters set for the parallel interface match most of the most common environments and the printer can be used immediately after the connection to the host.

In case you need to modify the standard parameters see "Printer Setup" later in this section.

#### Serial Interface

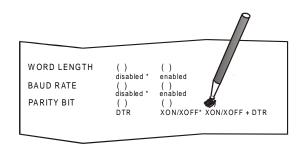
Because of the great variety of the possible connection configurations, when you use the serial interface you will need to set the parameters accordingly.

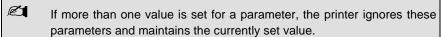
To assure a correct functioning of the printer connected through the serial interface, the transmission parameters set for the printer must match the values set for the host. Check the interface settings on the host and proceed as follows:

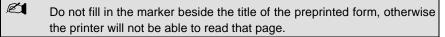
- 1. Press the LQ key while powering the printer on and keep it pressed until all leds turn briefly on. The printer enters the Setup mode.
- 2. Insert a blank sheet in A4 or Letter format. The printer loads the sheet and stops. The P1, P2 and, if present P3 and P4 leds are lit.
- 3. Press the PROGRAM key once. The P1, P2 and, if present P3 and P4 leds are unlit.
- 4. Press the LQ key. The printer prints the first configuration sheet.
- 5. To change the values of the serial interface parameters, fill in the marker ( ) beside the value you want to set with a black or blue ball-point pen or a fiber-pen.

Ø

Do not use pencils.







- 6. Once the serial interface parameters have been signed, insert the sheet back into the printer.
- 7. The printer reads the selected values on the configuration sheet and sets them. The settings are confirmed by a # symbol printed on the left of the corresponding marker.

The printer then returns to normal functioning mode.



For a complete description of the printer setup procedure see the paragraph "Printer Setup" later in this manual.

# **Printing a Test Page**

It is now useful to test, if the printer has been correctly installed. For this purpose print the self test page as follows.

- 1. Press the ON LINE key while powering the printer on and hold the key pressed until all leds turn briefly on.
- 2. Insert a single sheet in A4 or Letter format.

The printer prints the Self-Test page. Check that the printout is correct. The following printout example shows also the printer setup default values.

#### **SELF TEST**

MDP40B : Code Version Vx.x xxxxxxxx CharGen:xxxxxxxx ver. x.xx

#### CONFIGURATION SETUP

PROGRAM PROGRAM LOCKED ERROR BUZZER		progr.1 disabled 1 beep	
INTERFACE TYPE		automatic	
INPUT BUFFER		16 Kb	
IGNORE PE		enabled	
AUTOFEED SIGNAL		disabled	
SLCT-IN SIGNAL		disabled	
BUFFER CONTROL		XON/XOFF	
ROBUST XON		enabled	
WORD LENGTH		8 bit	
BAUD RATE		9600 bps	
PARITY BIT		none	
PASSBOOK TYPE		special	
PASSBOOK WIDTH		auto	
	mm	125	
PASSBOOK LENGTH		auto	
	mm	176	
SECURITY MODE		enabled	
AUTO GAP OFFSET			
GET EDGE QUOTE		1/2"	

#### PROGRAM SETUP

	PROGRAM 1	
PROTOCOL	IBM XL24E	EPSON 570
PROTOCOL FONT	Draft	Draft
HORIZONTAL PITCH	10 lpi	10 lpi
VERTICAL PITCH	6 lpi	6 lpi
FORM LENGTH	A4	A4
	0	0
LEFT MARGIN	0	0
TOP MARGIN		
BOTTOM MARGIN	0	0
BOTTOM MARGIN IBM COMPRESS	17.1 cpi	17.1 cpi
IBM C-SET	IBM set 1	IBM set 1
EPSON C-SET	Graphic	graphic
NATION C-SET	USA	USA
NATION C-SET CODE PAGE	CP437	CP437
LINE MODE WRAP MODE SLASHED ZERO	LF=LF, CR=CR	LF=LF, CR=CR
WRAP MODE	Autowrap	autowrap
SLASHED ZERO	Disabled	disabled
PRINT DIRECTION	sw control	sw control
EJECT ON FF	Enabled	enabled
CUT SHEET EJECT	on front	on front
MANUAL LOADING		
ALIGN MODE	Fast	fast
VERT.POS 1/10"	0	0
VERT.ADJ 1/60"	0	
HORIZ.POS 1/10"		0
HORIZ.ADJ 1/60"	0	0

#### **SELF TEST**

MDP40T : Code Version Vx.x xxxxxxxx CharGen:xxxxxxxx ver. x.xx

#### CONFIGURATION SETUP

PROGRAM	progr.1
PROGRAM LOCKED	disabled
ERROR BUZZER	1 beep
INTERFACE TYPE	automatic
INPUT BUFFER	16 Kb
IGNORE PE	enabled
AUTOFEED SIGNAL	disabled
SLCT-IN SIGNAL	disabled
BUFFER CONTROL	XON/XOFF
ROBUST XON	enabled
WORD LENGTH	8 bit
BAUD RATE	9600 bps
PARITY BIT	none
AUTO GAP OFFSET	+0.000 mm
GET EDGE QUOTE	1/2"

#### PROGRAM SETUP

I KOOKAN DEIOI				
			PROGRAM 3	
PROTOCOL FONT HORIZONTAL PITCH	IBM XL24E	EPSON 570	IBM XL24E	EPSON 570
FONT	Draft	Draft	Draft	Draft
HORIZONTAL PITCH	10 cpi	10 cpi	10 cpi	10 cpi
VERTICAL PITCH	6 lpi	6 lpi	6 lpi	6 lpi
FORM LENGTH	A4	A4	#lines	#lines
			72	72
LEFT MARGIN TOP MARGIN	0	0	0	0
TOP MARGIN	0	0	0	0
BOTTOM MARGIN	0	0	0	0
IBM COMPRESS	17.1 cpi	17.1 cpi	17.1 cpi	17.1 cpi
IBM C-SET EPSON C-SET	IBM set 1	IBM set 1	IBM set 1	IBM set 1
EPSON C-SET	graphic	Graphic	graphic	graphic
NATION C-SET	USA	USA	USA	USA
NATION C-SET CODE PAGE	CP437	CP437	CP437	CP437
LINE MODE	TF=TF CR=CR	TF=TF CR=CR	TF=TF CR=CR	LF=LF. CR=CR
WRAP MODE	autowrap	Autowrap	autowrap	autowrap
SLASHED ZERO	disabled	Disabled	disabled	disabled
PRINT DIRECTION	sw control	Sw control	sw control	sw control
EJECT ON FF	enabled	Enabled	enabled	enabled
CUT SHEET EJECT	on front	On front	on front	on front
PARK MODE	manual imm.	Manual imm.	manual imm.	manual imm.
TEAR MODE	manual	Manual		manual
MANUAL LOADING	disabled	Disabled	disabled	disabled
ALIGN MODE	fast	Fast	fast	fast
GAP MODE	auto	Auto	auto	auto
VERT.POS 1/10"	0	0	0	0
VERT.ADJ 1/60"		0	0	0
HORIZ.POS 1/10"		0	0	0
HORIZ.ADJ 1/60"	0	0	0	0

#### **SELF TEST**

MDP40C : Code Version Vx.x xxxxxxxx CharGen:xxxxxxxx ver. x.xx

#### CONFIGURATION SETUP

PROGRAM progr.1 PROGRAM LOCKED disabled ERROR BUZZER 1 beep automatic INTERFACE TYPE INPUT BUFFER 16 Kb
IGNORE PE enabled AUTOFEED SIGNAL disabled SLCT-IN SIGNAL disabled BUFFER CONTROL XON/XOFF ROBUST XON enabled WORD LENGTH 8 bit BAUD RATE 9600 bps PARITY BIT PARITY BIT none
PASSBOOK TYPE special PASSBOOK WIDTH auto mm 125 PASSBOOK LENGTH auto mm 176
SECURITY MODE ena AUTO GAP OFFSET +0.000 mm
GET EDGE QUOTE 1/2"

#### PROGRAM SETUP

PROGRAM 1 PROGRAM 1 PROGR	
PROTOCOL IBM XL24E EPSON 570 IBM XI	L24E EPSON 570
FONT Draft Draft Draft	Draft
HORIZONTAL PITCH 10 cpi 10 cpi 10 cpi	i 10 cpi
HORIZONTAL PITCH 10 cpi 10 cpi 10 cpi VERTICAL PITCH 6 lpi 6 lpi 6 lpi	6 lpi
FORM LENGTH A4 A4 #lines	s #lines
0 0 72	72
LEFT MARGIN 0 0 0 0 TOP MARGIN 0 0 0	0
TOP MARGIN 0 0 0	0
BOTTOM MARGIN 0 0 0	0
IBM COMPRESS 17.1 cpi 17.1 cpi 17.1 c	cpi 17.1 cpi
IBM C-SET IBM set 1 IBM set 1 IBM se	et 1 IBM set 1
EPSON C-SET graphic Graphic graphi	ic graphic
NATION C-SET USA USA USA USA	USA
BOTTOM MARGIN   0	CP437
LINE MODE LF=LF, CR=CR LF=LF, CR=CR LF=LF,	, CR=CR LF=LF, CR=CR
WRAP MODE autowrap Autowrap autow	rap autowrap
SLASHED ZERO disabled Disabled disabl	led disabled
PRINT DIRECTION sw control sw control	ntrol sw control
EJECT ON FF enabled Enabled enable	ed enabled
CUT SHEET EJECT on front on front on front	ont on front
LABEL CONTROL disabled Disabled disable	led disabled
PARK MODE manual imm. Manual imm. manual	l imm. manual imm.
TEAR MODE manual Manual manual	l manual
MANUAL LOADING disabled Disabled disab	oled disabled
ALIGN MODE fast Fast fast	fast
GAP MODE auto Auto auto	auto
VERT.POS 1/10" 0 0 0	0
VERT ADJ 1/60" 0 0 0 0 HORIZ POS 1/10" 0 0 0	0
HORIZ.POS 1/10" 0 0 0	0
HORIZ.ADJ 1/60" 0 0	0

## **Printer Setup**

The default configuration of this printer matches most of the commonly used environments, but it may be necessary to change some printer parameters. For this purpose it is necessary to use preprinted forms to be used with the printer in configuration mode.

The following is the complete description of the Setup Procedure.



The detailed description of the parameters that can be set on the various preprinted forms are described in the "Printer Parameters" paragraph, later in this manual.

To enter the Printer Setup Mode press and hold the LQ key for at least 1 second while powering the printer on. The printer enters the Setup Mode.

#### **Printing the Printer Setup Forms**



If you already have the preprinted forms for the printer setup, go to "Filling in the Printer Setup Forms" later in this manual.

Insert a blank sheet in A4 or Letter format. The printer loads the sheet and stops. The P1, P2 and, if present, the P3 and P4 leds are lit.

The ON LINE, PROGRAM and LQ keys are enabled.



If the LQ key is pressed immediately after the printer enters in Setup Mode, all printer setup modules are printed.

#### If you press the ON LINE key:

- the printer self-test is printed. See "Printing a Test Page" before in this manual. In this way it is possible to check the current printer parameters.
- once the self-test is finished, the printer remains in Setup Mode.

#### If you press the PROGRAM key:

• the Px leds change and you can select the Setup Page you want to print as follows:

#### MDP40B Model

P1 P2	00	All setup pages
P1 P2	00	Configuration page
P1 P2	00	Program 1 page
P1 P2	00	Program 2 page

#### MDP40T and MDP40C Model

P1 P2 P3 P4	0000	All setup pages	P1 P2 P3 P4	0000	Program 2 page
P1 P2 P3 P4	0000	Configuration page	P1 P2 P3 P4	0000	Program 3 page
P1 P2 P3 P4	0000	Program 1 page	P1 P2 P3 P4	0000	Program 4 page
P1 P2 P3 P4	0000	Program 1 and Program 3 pages	P1 P2 P3 P4	0000	Program 2 and Program 4 pages

O = lit

O = unlit

The printer setup forms contain all printer parameters and the values that can be set. The current value is indicated by an asterisk (\*).



For a detailed description of the parameters and the settings see "Setup Parameters" later in this manual.

Each printer setup form is identified by a marker in the upper left corner of the page as follows:

Configuration Setup		
Program 1	Program 3	
	MDP40T and MDP40C only	
Program 2	Program 4	
	MDP40T and MDP40C only	

#### If you press the LQ key:

The printing of the printer setup forms starts. The forms are printed according to the selection made with the PROGRAM key.

If you select one of the Program couples P1/P3 or P2/P4 (MDP40T and MDB40 C models only), you can define one parameters set for printing on cut sheets and one for fanfold. P1 and P2 define the values for printing on cut sheets, whereas P3 and P4 define the printing parameters for the fanfold paper.



The program couples may be selected only if the same emulation is selected for the two programs.

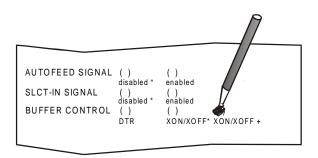
The selection of the Program Setup is made simply pressing the PROGRAM key. When passing from one Program Setup to another, the printer resets before setting the parameters as defined in the new program setup.

#### Filling in the Printer Setup Forms

To change the values of the parameters, fill in the marker () beside the value you want to set with a black or blue ball-point pen or a fiber-pen.



Do not use pencils.





If more than one value is set for a parameter, the printer ignores these parameters and maintains the currently set value.



Do not fill in the marker beside the title of the preprinted form, otherwise the printer will not be able to read that page.

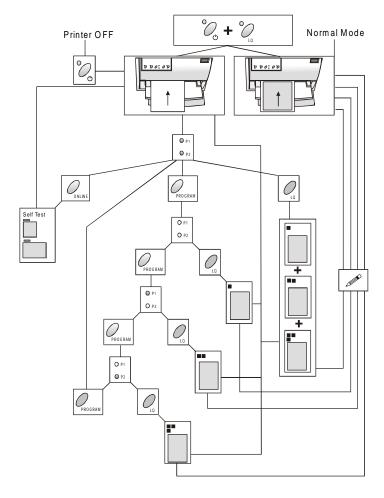
#### **Reading the Preprinted Forms**

When the Printer Setup Forms have been filled in, insert them back into the printer. The printer is able to recognize the Setup Forms by means of the markers on these pages. The printer reads the values marked for the various parameters and configures the printer accordingly.

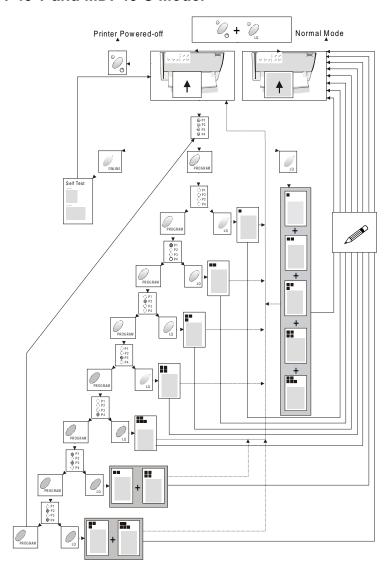
The settings are confirmed by a # symbol printed on the left of the corresponding marker.

# **Printer Setup Flow Chart**

#### MDP40 B Model



#### MDP40 T and MDP40 C Model



# **Setup Parameters**

The following is a listing of the setup parameters.

#### Configuration Sheet

Comiguration on		
Setup Parameter	Values	Description
RESTORE TO MFG	No	The selected values are not set to factory defaults.
	all	The values set in all printer setups are reset to factory default values.
	config	The values set in the configuration setup are reset to factory default values.
	prog.1, prog. 2, prog.3, prog 4	The values set in the corresponding program setup are reset to the factory default values. The programs 3 and 4 may be selected only for the MDP40T and MDP40C models.
PROGRAM	progr.1, progr.2, progr.3, progr.4, progr.1/3, progr.2/4	Defines the default Program Setup or Setup couple. The program couples may be selected only if the same emulation has been selected for the two setups. The programs 1/3 and 2/4 may be selected only for the MDP40T and MDP40C models.
PROGRAM LOCKED	disabled enabled	Locks the program setup selection. In case the lock is 'enabled' the program setup cannot be changed pressing the PROGRAM key.
ERROR BUZZER	1 beep no beep	Selects the behavior of the buzzer in case of an error.
INTERFACE TYPE	parallel serial automatic auto+blink	Selects the interface type. In case of 'automatic' the interface type is selected by the printer depending on data coming from host. When the auto+blink item is selected, the P1 and P2 leds blink to indicate which interface is selected: P1 blinks when the serial interface is selected, whereas P2 blinks, when the parallel interface is selected.
INPUT BUFFER	1 Kb, 8 Kb, 16 Kb, 32 Kb	Selects the buffer size.
IGNORE PE	enabled disabled	Selects whether the printer signals the paper empty condition (disabled) or not (enabled).
AUTOFEED SIGNAL	disabled enabled	The parallel interface uses (enabled) or does not use (disabled) the AUTOFEED signal.
SLCT-IN SIGNAL	disabled enabled	The parallel interface uses (enabled) or does not use (disabled) the SELECT-IN signal.
l		

Setup Parameter	- Values	Description
BUFFER CONTROL	DTR XON/XOFF XON/XOFF+DTR	Selection of the buffer protocol.
ROBUST XON	enabled disabled	Perform the Robust XON (enabled) or not (disabled).
WORD LENGTH	7 bit, 8 bit	Sets the number of the data bits.
BAUD RATE	600 - 38400 bps	Sets the data transfer rate.
PARITY BIT	Even, odd, none	Selects the parity control for the data.
PASSBOOK TYPE (MDP40B and MDP40C models only)	Fixed thick Vertical Horizontal Special	Printing on a document with fixed thickness.  Printing on passbooks with upright fold.  Printing on passbooks with horizontal fold.  Printing on passbooks with upright fold having different thickness along the document.
PASSBOOK WIDTH (MDP40B and MDP40C models only)	auto setup	Selects the passbook width setting mode.  Selecting auto the width of the passbook is read and set automatically by the printer, independently from the passbook width set by menu or software command.  Selecting setup the width of the passbook is set by the user in the menu or by means of a software command. This selection allows a particularly accurate printing and is especially useful when printing on passbooks with vertical fold and uniform thickness or passbook with different thickness along the document.  The values range between 102 and 213 mm.  To set the values combine the numbers considering that the first line corresponds to the hundreds, the second line to the tens and the

# Example: How to set the passbook width to 120 mm:

PASSBO	OK WID	TH		setup	( )	auto				
		mm	Mi	nimum =	102	Maxim	um = 213	Cı	urrent = 12	25
	0	1	2	3	4	5	6	7	8	9
	( )	<b>#</b>	( )							
	( )	( )		( )	( )	( )	( )	( )	( )	( )
		( )	( )	( )	( )		( )	( )	( )	( )

Setup Parameter	Values	Description
PASSBOOK LENGTH (MDP40B and MDP40C models only)	auto setup	Selects the passbook length setting mode.  Selecting auto the length of the passbook is read and set automatically by the printer, independently from the passbook length set by menu or software command.
		Selecting setup the length of the passbook is set by the user in the menu or by means of a software command. This selection allows a particularly accurate printing and is especially useful when printing on passbooks with horizontal fold.
		The values range between 99 and 210 mm. To set the values combine the numbers considering that the first line corresponds to the hundreds, the second line to the tens and the third line to the units. See the example below.

#### Example:

# How to set the passbook length to 150 mm:

PASSBOOK WIDTH			99	setup	( )	auto				
		mm	Mi	nimum =	99	Maxim	um = 210	Cu	irrent = 1	76
	0	1	2	3	4	5	6	7	8	9
	( )		( )							
	( )	( )	( )	( )	( )	<b>#</b>	( )	( )	( )	( )
	99	( )	( )	( )	( )	( )	( )	( )	( )	( )

Setup Parameter	Values	Description
SECURITY MODE (MDP40B and MDP40C models only)	enabled, disabled	Enables or disables the security actions that assure protection against paper jams. If disabled, the paper handling is faster.
AUTO GAP OFFSET	-0,075 mm, -0.050 mm, -0.025 mm, +0.000 mm, +0.025 mm, +0.050 mm.	Sets the automatic gap offset to one of the given values.
	+0.075 mm, +0.100 mm	
GET EDGE QUOTE	0/2", 1/2", 2/2", 3/2", 4/2", 5/2", 6/2", 7/2"	Sets the position in which the left paper edge is checked. If set to 0, the check is performed at the first line. The other values correspond to the physical distance from the first line.

# PROGRAM 1 PROGRAM 2 PROGRAM 3 (MDP40T and MDP40C only) PROGRAM 4 (MDP40T and MDP40C only)

Setup Parameter	Values	Description
PROTOCOL	EPSON 570 IBM XL24E IBM XL24E AGM	Defines the printer protocol.
	IBM 2390	
FONT	Draft, Courier, OCR-B, Gothic, Prestige, Presentor, OCR-A, Script, Boldface, locked Draft	Selects the font. If you set locked Draft the printer prints always with this font, independently from the font set via software.
HORIZONTAL PITCH	10 cpi, 12 cpi, 15 cpi, 17 cpi, 20 cpi	Selects the character spacing in characters per inch (cpi).
VERTICAL PITCH	5 lpi, 6 lpi, 8 lpi,	Selects the line spacing in lines per inch (lpi).
FORM LENGTH	# lines, A4, letter, A5, legal	Sets the page length in number of lines or standard formats A4, Letter, A5 or Legal. If you select # lines, you must indicate the number of lines you want to set in the scheme below this selection. The values range between 0 and 255. To set the values combine the numbers considering that the first line corresponds to the hundreds, the second line to the tens and the third line to the units. See the example below.

#### Example:

#### How to set the form length to 82 lines:

FORM LENGTH	# lines Minimum = 0			( ) ( ) A4 letter Maximum = 255		( ) ( A5 le Current = 0		() legal 0	) egal	
	0	1	2	3	4	5	6	7	8	9
100 x	( )	( )								
10 x	( )	( )	( )	( )	( )	( )	( )	( )	<b>(III)</b>	( )
1 x	( )	( )		( )	( )	( )	( )	( )	( )	( )

Setup Parameter	Values	Description
LEFT MARGIN	10 x 1 x	Sets the left margin in number of columns. The values range between 0 and 40. To set the values combine the numbers considering that the first line corresponds to the hundreds, the second line to the tens and the third line to the units. See the example below.

#### Example:

#### How to set the Left Margin to 20.

LEFT MARGIN	Minim	nimum = 0 Maximum = 4			m = 40	C	urrent = (	)		
	0	1	2	3	4	5	6	7	8	9
10 x	( )	( )		( )	( )					
1 x	<b>(ii)</b>	( )	( )	( )	( )	( )	( )	( )	( )	( )

Setup Parameter	Values	Description
TOP MARGIN	10 x 1 x	Sets the top margin in number of lines. The values range between 0 and 40. To set the values combine the numbers considering that the first line corresponds to the hundreds, the second line to the tens and the third line to the units. See the example below.

#### Example:

#### How to set the Top Margin to 15.

TOP MARGIN	Minimu	um = 0	m = 0 Maximum = 40			С	urrent = (	)		
	0	1	2	3	4	5	6	7	8	9
10 x	( )	<b>(ii)</b>	( )	( )	( )					
1 x	( )	( )	( )	( )	( )	<b>#</b>	( )	( )	( )	( )

Setup Parameter	Values	Description
BOTTOM MARGIN	10 x 1 x	Sets the bottom margin in number of lines. The values range between 0 and 40. To set the values combine the numbers considering that the first line corresponds to the hundreds, the second line to the tens and the third line to the units. See the example below.

#### Example:

#### How to set the bottom margin to 34 lines:

BOTTOM MARGIN	Minimum = 0			Maximum = 40		С	Current = 0			
	0	1	2	3	4	5	6	7	8	9
10 x	( )	( )	( )	(4)	( )					
1 x	( )	( )	( )	( )		( )	( )	( )	( )	( )

Setup Parameter	Values	Description
IBM COMPRESS	17.1 срі, 20 срі	Selects the pitch for the compressed mode printing in IBM emulation.
IBM C-SET	IBM set 1, IBM set 2	Selects the IBM character set.
EPSON C-SET	Italic, graphic	Selects italic or graphic Epson character set.
NATION C-SET	USA, FRANCE, GERMANY, ENGLAND, DENMARK1, SWEDEN, ITALY, SPAIN1, JAPAN, NORWAY, DENMARK2, SPAIN2, LATIN A1	Selects the national character sets.
CODE PAGE	CP437, CP437G, 96GREEK, CP850, CP851, CP852, CP853, CP855, CP857, CP858, CP860, CP862, CP863, CP864, CP865, CP866, CP867, CP876, CP877, GOST, TASS, 8859/1, 8859/2, 8859/3, 8859/4, 8859/5, 8859/6, 8859/7, 8859/8, 8859/9, 8859/15	Selects the code page for both the IBM and the EPSON emulations.
LINE MODE	LF=LF, CR=CR	If the printer receives a LF code (LF), it only performs a line feed. If the printer receives a CR code (CR), it only performs a carriage return.
	CR=LF+CR	If the printer receives a CR code (CR), it performs a carriage return followed by a line feed. If the printer receives a LF code (LF), it performs a line feed.
	LF=LF+CR	If the printer receives a LF code (LF), it performs a line feed followed by a carriage return. If the printer receives a CR code (CR), it only performs a carriage return.  If the printer receives a LF code (LF) or a
	LF&CR=LF+CR	CR code (CR), it performs both a line feed and a carriage return.

Setup Parameter	Values	Description
WRAP MODE	truncate, autowrap	The data exceeding the line length are truncated (truncate) or printed on the following line (autowrap).
SLASHED ZERO	disabled, enabled	Selects the printing character for zero, with a slash (enabled) or without (disabled).
PRINT DIRECTION	unidir., bidir., sw control	Selects the printing direction of the print head: unidirectional (unidir.), bidirectional (bidir.) or selected via software (sw control).
EJECT ON FF	disabled, enabled	Performs a form feed according to the selected page format (disabled) or ejects a cut sheet loaded into the printer (enabled).
CUT SHEET EJECT	on front, on rear	Selects whether the cut sheet loaded into the printer is ejected towards the front or the rear of the printer.
LABEL CONTROL (only MDP40C model)	disabled, enabled	Controls the AGA (Automatic Gap Adjustment) when printing on labels. Selecting enabled the print head detects automatically the paper thickness for the correct printing on labels. Selecting disabled the printer does not perform the label control function.
PARK MODE (only MDP40T and MDP40C models)	immediate	When pressing the PARK key or receiving a park command, the printer immediately parks the paper.
,	manual imm.	<ul> <li>When pressing the PARK key, the printer automatically parks the paper. When receiving a park command via software:</li> <li>1. If the current page is not empty (there is printing data or paper movement commands have been issued), a form feed is performed.</li> <li>2. The paper is moved to the tear-off position.</li> <li>3. The P1, P2, P3 and P4 leds blink. When the ON LINE key is pressed the printer parks the paper.</li> </ul>

Setup Parameter	Values	Description
	after tear	<ol> <li>When pressing the PARK key or receiving a park command via software:</li> <li>If the current page is not empty (there is printing data or paper movement commands have been issued), a form feed is performed. The paper is moved to the tear-off position.</li> <li>The P1, P2, P3 and P4 leds blink.</li> <li>When the ON LINE key is pressed the printer parks the paper</li> </ol>
TEAR MODE (only MDP40T and MDP40C models)	auto 1s, auto 2s, auto 3s, auto 4s, auto 5s, manual, no tear/reverse	Selects the way the tear mode is performed. Selecting auto 1s, auto 2s, auto 3s, auto 4s, or auto 5s, the printer moves the paper in the tear-off position and back to the printing position after the corresponding number of seconds. Selecting manual, the tear-off is performed manually, pressing the ON LINE key. Selecting no tear/ reverse, the printer does not perform the tear-off function (this is useful, when printing on labels).
MANUAL LOADING	enabled, disabled	Selects the manual loading mode. Setting it to enabled the printer loads any kind of document according to the described procedures. Select disabled, when a more precise paper alignment is necessary. With this selection it is not possible to load documents with a width of less than 90 mm.
ALIGN MODE	fast, normal	Selects the paper alignment mode. Selecting fast the printer performs less checks on the alignment, whereas, if you need a particularly precise alignment of the documents, select normal.
GAP MODE (only MDP40T and MDP40C models)	auto, fix	Selects, whether the print gap is sensed for each inserted sheet (auto) or only for the first sheet after the printer power on (fix). The print gap is sensed separately for the cut sheet and the fanfold paper.

#### **Offset Adjustments**

For a precise adjustment of the position of the printed characters on a preprinted form, this printer allows to easily adjust the first line and the first printing column as follows:

- 1. Press the PROGRAM key while powering the printer on.
- 2. Insert a blank sheet into the printer.

The following sheet will be printed:

#### MDP40B model

-									
■ ■ OFFSET TUNING SETUP ( )									
Vertical Pos	ition Offse	t (1/10 IN	ICH)						
PROGRAM 1 PROGRAM 2	( ) * ( ) ( ) * ( ) 0 +1	( ) ( ) ( ) ( ) +2 +3	( ) ( ) ( ) ( ) +4 +5	( ) ( ) ( ) ( ) +6 +7	( ) ( ) ( ) ( ) +8 +9				
Vertical Off	set Tuning	(1/60 INCH	I)						
	х х	x x	х х	х х х	x x z	х			
PROGRAM 1 PROGRAM 2	( ) ( ) ( ( ) ( ) ( -6 -5 -		( ) ( )* ( ) ( )* -1 0	( ) ( ) ( ( ) ( ) ( +1 +2 +	) () ()	( ) ( ) +6			
Horizontal P	osition Off	set (1/10	INCH)						
PROGRAM 1 PROGRAM 2	( ) ( ) ( ) ( ) ( ) ( ) -6 -5 -4	( ) ( ) ( ( ) ( ) ( -3 -2 -1	) ( ) * ( )	( ) ( ) ( ) ( ) ( ) ( ) +2 +3 +4	( ) ( ) ( ) ( ) ( ) ( ) +5 +6 +7	( ) ( ) ( ) ( ) +8 +9			
Horizontal O	ffset Tunin	g (1/60 IN	ICH)						
	PROGRAM	1 1 PROGR	AM 2						
X	( )	( )	- 6						
X	( )	( )	- 5						
X	( )	( )	- 4	_					
X X	( )	( )	- 3 - 2						
X	( )	( )	- 2 - 1	=					
X	( ) *	( ) *	0	='					
X	( )	( )	+1	L					
X	( )	( )	+2	2					
X	( )	( )	+3	3					
X	( )	( )	+4						
X	( )	( )	+5	5					

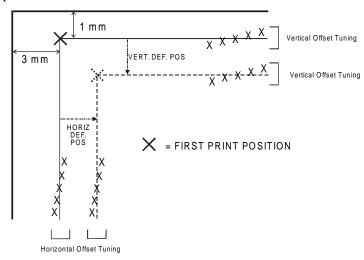
#### MDP40T and MDB40C models

OF	FSET TU	NING	SETU	P									
Vertical P	osition	off	set (	1/10	INCH)								
PROGRAM 1	( ) *	( )	( )	( )	( )	( )	( )	(	)	( )	( )		
PROGRAM 2	( ) *	( )	( )	( )	( )	( )	( )	(	)	( )	( )		
PROGRAM 3	( ) *	( )	( )	( )	( )	( )	( )	(	)	( )	( )		
PROGRAM 4	( ) *	( )	( )	( )	( )	( )	( )	(	)	( )	( )		
	0	+1	+2	+3	+4	+5	+6	+	7	+8	+9		
Vertical O	ffset T	unin	.g (1/	60 IN	ICH)								
	X	X	Х	Х	X X	Х	Х	Х	Х	Х	Х	Х	
PROGRAM 1	( )	( )	( )	( ) (	) ()	( ) *	( )	( )	( )	( )	( )	( )	
PROGRAM 1 PROGRAM 2	( )	( )		() (		()*		( )	( )	( )	( )	( )	
PROGRAM 3	( )	( )				( ) *		( )	( )	( )	( )	( )	
PROGRAM 4	( )	( )			) ()			( )	( )	( )	( )	( )	
TROORAN 4													
	-6	- 5	-4	-3 -	-2 -1	0	+1	+2	+3	+4	+5	+6	
Horizontal	Positi	on C	ffset	(1/1	0 INC	H)							
PROGRAM 1	( )	( ) (	) ()	( )	( ) ( )	* ( )	( ) (	) (	) (	) (	) ()	( )	( )
PROGRAM 2	( )		) ()		()()					) (		( )	( )
PROGRAM 3	( )	( ) (	) ()	( )	()()	* ( )	( ) (	) (	) (	) (	) ()	( )	( )
PROGRAM 4	( )	( ) (	) ()	( )	()()	* ( )	( ) (	) (	) (	) (	) ()	( )	( )
	-6	-5	-4 -3	-2	-1 0	+1	+2	+3 +	4 +	5 +6	+7	+8	+9
Horizontal	Offset	: Tun	ing (	1/60	INCH)								
		PROG	RAM 1	PR	OGRAM :	2 I	PROGRA	AM 3	F	ROGRA	AM 4		
X		( )		(			( )			)		-	6
X		( )		(	,		( )			)			5
X		( )		(	,		( )			)			4
X		( )		(			( )			)			3
X X		( )		(			( )			)		_	2
X		. ,	*	(	,		( ) *			) *		- 0	
X		( )		(	,		( )		(	,		+	
X		( )		(			( )		(			+	
X		( )		(	)		( )		(	)		+	3
X		( )		(			( )		(	)		+	4
X		( )		(			( )			)		+	
X		( )		(	)		( )		(	)		+	6

The Vertical Offset Tuning values correspond to 1/60 inches and set the vertical offset of the first print line starting from the default standard position at 1 mm from the upper paper margin.

The Horizontal Offset Tuning values correspond to 1/60 inches and set the horizontal offset of the first print line starting from the default standard position at 3 mm from the left paper margin.

If you need to change the default position of the first print line the vertical offset can be set in the Vertical Position Offset lines and/or the horizontal offset in the Vertical Position Offset lines. Both these values correspond to 1/10 inch values.



- 3. Fill in the marker corresponding to the value you want to set and reinsert the sheet into the printer. The printer reads the selected values and sets them.
- 4. Turn the printer off.

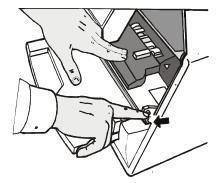
# **Troubleshooting**

#### **Clearing Paper Jams**

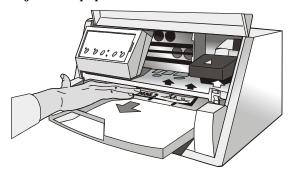
The straight paper path of this printer is designed for trouble-free handling of a great variety of documents.

In case a paper jam condition occurs, proceed as follows:

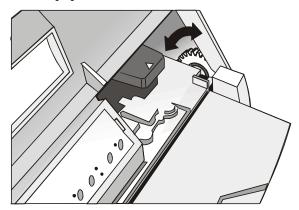
- 1. Open the printer cover.
- 2. Pull the lever on the right inner side of the printer towards the printer front side to open the paper path and with the other hand hold pressed the paper path cover.



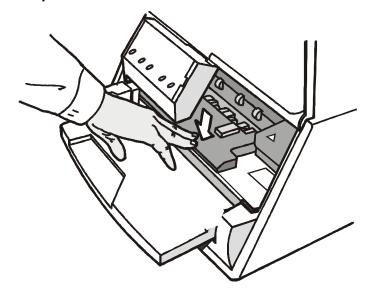
3. Remove the jammed paper.



4. In case it is not possible to remove the jammed paper because you cannot reach it with your hand or it is embedded so that you cannot move it, rotate the white cog-wheel beside the paper path lever to free the paper.



5. To close the paper path, push the paper path cover down until it locks in position.



#### **Print Quality Problems**

The following table is useful for identifying and solve print quality problems.

Problem	Cause	Solution	
Fading print	The ribbon is not fed	Check that the ribbon is correctly inserted (see "Installing the Ribbon Cartridge".	
		Turn the ribbon tension knob to verify, that the ribbon is not blocked.	
		If the problem is not solved, change the ribbon cartridge.	
	The ribbon is used up or torn	Change the ribbon cartridge.	
Paper damaged after printing	The paper does not correspond to the specifications given in this manual or was not loaded according to the indications given	Verify that the paper corresponds to the specifications and has been loaded according to the indications given.	

#### **Hexadecimal Dump**

If you need to check the data transmission and want to print in hexadecimal mode, proceed as follows:

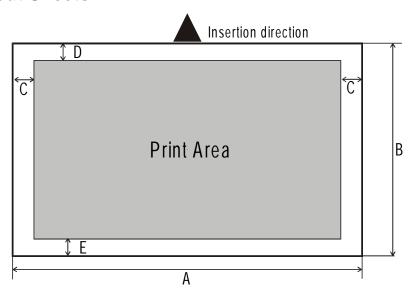
- 1. Press the EJECT key until all leds briefly light up while powering the printer on.
- 2. The data sent to the printer are printed in three columns where the first column indicates the number of the line, the second shows the hexadecimal values corresponding to the transferred data and the third column shows the corresponding ASCII values.
- 3. To exit form the hexadecimal mode turn off the printer.

# **Paper Specifications**

The documents must all guarantee the following characteristics:

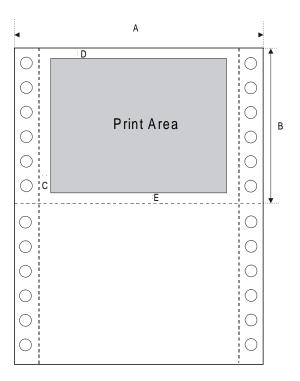
- Use paper matching the *indicated characteristics*.
- They must have well defined top and left *edges*, with a square *angle tolerance* of 0.1° on all edges.
- The paper must *not have holes, perforations, folds or tears* anywhere within the print area of the document.
- The *radius on a corner* of the form must be within 9.5 mm from the left or right edge.
- The form to be printed must not contain foreign material.
- Form *opacity* must be at least 75%. Forms with a lower opacity may cause feed errors.
- Never print on documents with metallic or hard plastic fasteners or staples, they may damage the printer. Use only sewn passbooks.
- To get the maximum *print contrast* you should print on white or light colored paper. You may overstrike to improve the low contrasting paper.
- It is preferable to use single and multiple documents with the *fibre* running in the insertion direction of the printing unit.
- Recycled paper is permitted on principle.
- It is preferable to print on multiple forms with a narrow glue strip or top-gluing. The gluing must not cause waving in the set of forms.

#### **Cut Sheets**



	Dimensions	Maximum	Minimum
Α	Form width	240 mm	70 mm
В	Form length	711.2 mm	68.6 mm
С	Distance between dot position and left or right paper edge	-	3.0 mm if length is less than 355.6 mm 8.0 mm if length is between 335.6 and 711.2 mm
D	Distance between top of the first printed line and top margin of the document	-	1 mm
Е	Distance between the lower margin and the lower part of the last printed line	-	6.6 mm
	Paper weight	-	60 g/m <sup>2</sup>

### **Fanfold**



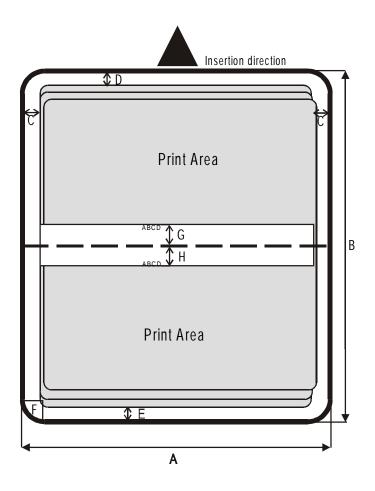
	Dimensions	Maximum	Minimum
Α	Page width	235 mm	79 mm
В	Page length	ï	68,6 mm
С	Distance between the left or right vertical paper perforation and the leftmost or rightmost printing dot.	-	3,0 mm
D	Distance betweeen the upper pafe margin and the upper margin of the first print line	-	1 mm
E	Distance between the lower page margin and the lower margin of the last print line.	-	6,6 mm
	Thickness	0,6 mm	0,06 mm

#### **Passbooks**

		Minimum	Maximum	
Paper Weight		75	120 g/m <sup>2</sup>	
Thickness				
	Multiple Page Passbooks			
	Horizontal Fold	0.28 mm	1.80 mm	
		(0.011 in.)	(0.071 in.)	
	Thickness difference acro-	ss the fold of a	an open passbook	
	Horizontal Fold	-	1,42 mm	
			(0.056 in.)	
	Vertical Fold	-	1,22 mm	
			(0.048 in.)	
	Single Page Passbook	0.18 mm	0.28 mm	
	or Ledger Cards	(0.007 in.)	(0.011 in.)	

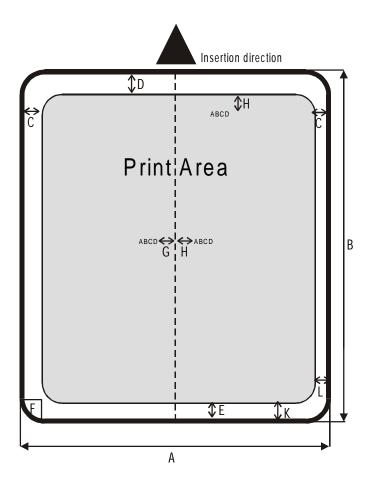
- 1. Passbooks with torn, folded, creased, incomplete or warped pages or covers should not be used.
- 2. Printing on or across holes, edges, cut outs or folds are not permitted.
- 3. Passbook covers must be of uniform thickness under the printing area.
- 4. The fold of all pages and the stitching must coincide with the cover fold. The stitches should be spaced at 6 to 10 stitches per inch.
- 5. Fiber flow on the inner sheets should be parallel to the center fold.

#### **Passbooks with Horizontal Fold**



	Dimensions	Maximum	Minimum
Α	Passbook width	213 mm	102 mm
В	Passbook length	210 mm	127 mm
С	Distance between print character position and left or right edge	-	3.0 mm
D	Distance between top edge of the document and top edge of first printed line	-	6.6 mm
Ε	Distance between bottom of last printed line and bottom edge of the document	-	6.6 mm
F	Outer corner radius	9.35 mm	-
G	Distance from fold to bottom of the first printed line above the fold.	-	5.1 mm
J	Distance from fold to top of the first printed line below the fold.	-	5.1 mm

#### Passbook with Vertical Fold



	Dimensions	Maximum	Minimum
Α	Passbook width	213 mm	127 mm
В	Passbook length	210 mm	99 mm
С	Distance for the dot position nearest to the left or right edge	-	3.0 mm
D	Distance from the top edge of the document to the top edge of the first printed line	-	6.6 mm
E	Distance from the bottom of the last printed line to the bottom edge of the document	-	6.6 mm
F	Outer corner radius	9.35 mm	-
G	Distance from the fold to the first character position beside the fold.	-	5.1 mm
Н	Distance from the fold to the first character position beside the fold.	-	5.1 mm
K-L	Short Page Offset	-	0.0 mm