



COMMERCIAL

# VCU-03 User Guide



Vax Commercial Careline: (UK) 0844 375 4275  
[vaxcommercial.co.uk](http://vaxcommercial.co.uk)

Performance is everything.™

VCU-03

# Machine Overview

- 1 Ergonomic handgrip
- 2 Top cord winder
- 3 Hose
- 4 Bottom cord winder
- 5 Power cable
- 6 Electric brush
- 7 Switch
- 8 Back door (hidden)
- 9 Carrying handle
- 10 Box
- 11 Air vent
- 12 Motor housing
- 13 Base



**WARNING:** Always switch off and unplug your vacuum cleaner from the electrical socket before carrying, opening, emptying or conducting maintenance or troubleshooting checks on the machine. Always switch off and unplug your vacuum cleaner from the electrical socket when connecting/disconnecting the attachments.

# Operation

PLEASE READ SAFETY INFORMATION BEFORE USE (PAGE 8)

Keep these instructions safe



## Connecting the hose

Insert the revolving coupling into the dust bag container hole: insert the second revolving coupling into the side slot of the motor housing.



## Starting up the brush

To operate: use your foot to press the cover and lower the cleaner at the same time.



## Filter-full indicator

If the sack full indicator turns red, check the following:

- a)** if the dust bag is full
- b)** if the brush is obstructed
- c)** if the suction tube is obstructed; in this case, remove the obstruction
- d)** if the filter is completely obstructed during suction, it is normal for the bag full indicator to turn partly red, since the tube is almost completely closed.

# Maintenance



## Filter dust bag replacement

Remove the hatch. Place paper bag in the container, inserting the bag support fitting into the hole in the bag and pushing the safety ring as far as it will go. If the filter bag is not correctly positioned, it will not be possible to close the hatch.



## Filter replacement

Take out the filter support and replace it or clean it by tapping it gently (the filter needs to be replaced about every 20 dust bags).



## Filter replacement or cleaning

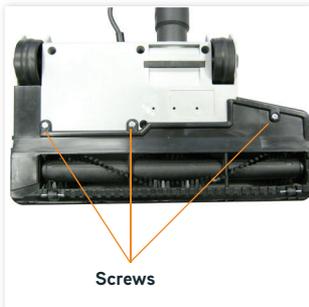
Press the button to release the ventilation grille and at the same time slide out the grille (in the direction of the arrow) to free it. Replace or clean the prefilter by washing it.

# Maintenance



## Removing obstructions from the external hose

Obstructions can be removed from the hose by sliding the hose out from its seating and starting up the suction function but blocking it intermittently with your hand. Do not insert any items to remove obstructions from the pipe.



## Removing obstructions from the internal hose

Put the suction unit in a horizontal position in line with the electric brush.

Remove the screws from the base: remove the base.

Remove the obstruction from the hose with the aid of a flexible cleaning swab.

 **WARNING:** Avoid direct heat sources as these will damage the filter.

## Filter replacement

To maintain optimum performance check filters whenever you replace the dust bag. Replace the filters if they become damaged or discoloured.

## Checking castors and wheels

To help maintain the smooth movement of the machine, regularly check the front castors and rear wheels and remove any hair or fibres.

# Maintenance

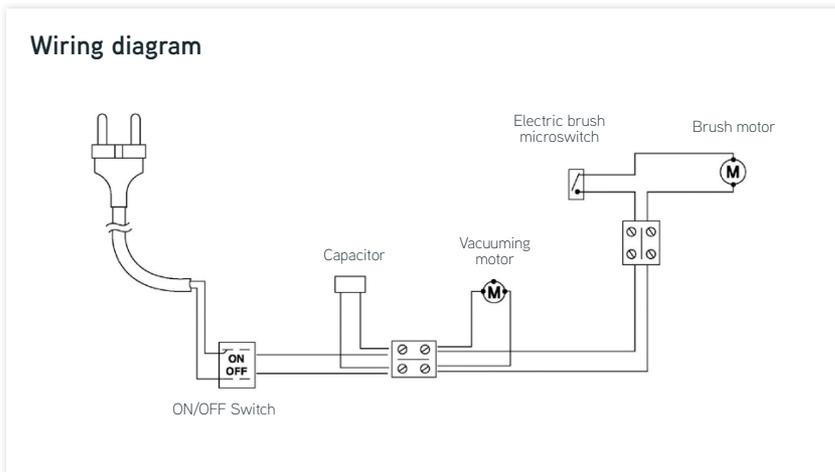
## Spare parts

- 1 - Filter
- 2 - Air freshener
- 3 - Filter bag
- 4 - Protection motor filter

## Wiring diagram



**CAUTION!** Any job involving the electric equipment must be carried out by qualified personnel only.





**WARNING:** To reduce the risk of personal injury, unplug the vacuum cleaner from mains supply before performing maintenance/troubleshooting checks.

### Is there an accessory missing?

- Check the 'Machine Overview' (page 2) to make sure the part is definitely included in your unit.
- If it is missing, we're here to help. Simply call us on **0844 375 4275**

### Why will the vacuum cleaner not run?

- It may not be plugged into the electrical outlet correctly. Ensure that the plug is pushed into the electrical outlet securely.
- The electrical outlet may not be working. If unsure consult an electrician.
- The motor thermostat may have tripped. Switch off and unplug the vacuum cleaner. Leave for one hour before switching the vacuum cleaner back on.

### Why won't the vacuum cleaner pick up?

- Dust bag may be full or incorrectly installed; remove the dust bag from the unit and if not full, re-attach as shown on page 4.
- The filter may be clogged; refer to 'Maintenance: Cleaning the filters' on page 4.
- The filter may not be fitted correctly; refer to 'Maintenance: Cleaning the filters' on page 4
- There may be a blockage in the tube or hose. Disconnect the hose from the vacuum cleaner, carefully remove any blockages found and reconnect securely.

### Why won't the accessories pick up properly?

- Accessories may not be attached securely; ensure tools are fitted correctly
- Accessory may be blocked; remove accessory from handle/tube and carefully remove blockage and re-attach to the vacuum cleaner.

### Why is dust escaping from the vacuum?

- The filter may be clogged; refer to 'Maintenance: Cleaning the filters' on page 4.
- The dust bag may be full; remove the bag and if full, fit a new bag as shown on page 4.
- Dust bag may be incorrectly installed; remove the dust bag from the unit and re-attach as shown on page 4.
- The hose may not be installed correctly, remove and refit as shown on page 3

### What do I do if the unit/an accessory becomes damaged or broken?

- We're here to help. Simply call **0844 375 4275** or visit [vaxcommercial.co.uk](http://vaxcommercial.co.uk)

# General Safety Information



**IMPORTANT:** The manufacturer cannot accept any liability for damage to people or property caused by improper use, maintenance carried out by persons without the proper authorisation, the use of non-original or unauthorised spare parts, or any form of tampering with and/or changes made to the original product.

The manufacturer reserves the right to make changes to the appliance and/or accessories supplied without any prior notice.

## IMPORTANT SAFETY MEASURES

When using an electrical appliance, there are several basic precautions to be taken at all times, including:

- Always read all of the instructions for use before using the appliance.
- Always abide by these safety instructions.
- Never use the appliance on people or animals.



## IMPORTANT: TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY

- Check the voltage stated on the vacuum cleaner before connecting the power cable to the mains power supply; the mains voltage needs to be the same as the voltage stated on the appliance rating plate, which is located on the bottom of the vacuum cleaner. If you are not sure of your power supply voltage, please check with a qualified electrician.
- A damaged vacuum cleaner can be dangerous. Check the packaging, the vacuum cleaner and the attachments for any signs of damage. Never use a damaged appliance.
- Never leave the vacuum cleaner plugged into the mains power. Unplug the cleaner when not in use or before carrying out any cleaning or maintenance to the appliance itself.
- Only use the vacuum cleaner on dry surfaces; do not use it outdoors, on wet surfaces or to clean up any type of liquid. Do not use this appliance to clean up liquids as this could reduce the electrical safety of the cleaner. This also applies in the case of carpets that have just been washed: wait until they are dry.
- Do not allow the vacuum cleaner to be used as a toy. Take care if it is used by or near children.
- If the power cable rewind or the cable itself are damaged, they should be replaced only by an authorised after-sales assistance service. Never use the vacuum cleaner with a damaged cable or plug.
- If the appliance does not operate correctly or if it has been dropped or damaged, left outdoors or immersed in water, take it to your retailer or to an aftersales assistance service.
- For any repairs or to purchase parts or accessories, please contact your retailer or an authorised technical service centre. Do not try to carry out repairs yourself.
- Do not pull or carry the vacuum cleaner by the cable; do not use the cable as a handle; do not close the cable in doors or pull it across sharp edges or around corners. Never pass the appliance over the cable. Keep the cable well away from hot surfaces.

# General Safety Information

- Do not unplug the appliance by pulling on the power cable: grip the plug and not the cable. Do not touch the cable or the appliance with wet hands.
- If your appliance has a cable rewind, always hold the plug while rewinding the cable. Do not let the cable flap around as you rewind.
- Attachments, hoses and floor attachments must not be used at head height as there is a risk of injury to eyes or ears.
- Always keep hair, clothing, fingers and all other body parts well away from openings and moving parts.
- Set the switch to OFF after use.
- Take special care when cleaning stairs
- When using this appliance with an accessory always remove the plug from the electric socket before attaching any rotating brush. In any case, never touch the rotating brush while it is operating.
- Do not pass attachments over the appliance power cable or any extension lead.
- Do not clean up sharp objects.
- Always switch off the appliance before fitting or removing the hose.
- The poles in the plug and the contacts in the power socket must never come into contact with water. These parts can only be wiped clean with a dry cloth and must not be allowed to come into contact with moisture. Danger of electric shock.
- Only wipe the appliance clean with a dry (or very slightly damp) cloth while it is unplugged. Never place the appliance in water.
- Never clean up anything that is burning or smoking, such as cigarettes, matches, hot ash, etc.
- Never use the vacuum cleaner to clean up flammable or combustible liquids such as petrol and never use the appliance in areas where the fumes of such liquids might be present.
- Never place any items in the appliance openings. Never use the vacuum cleaner with openings blocked in any way; keep them free from dust, fluff, hair and anything else that might reduce air flow.
- Do not clean up toner powder. The toner used in printers and copiers can conduct electricity.
- Do not use the vacuum cleaner without a dust bag and/or without the filters in place. Dust bags need to be disposed of and can be used only once. Do not try to re-use them
- If your vacuum cleaner has a blower function, do not use it to operate paint spraying or other similar equipment that emits volatile or toxic fumes.

# Machine Overview

## Service & Help

Vax Commercial Careline:  
(UK) 0844 375 4275

Monday-Friday 8.30am to 6.30pm  
Saturday 9.00am to 5.00pm

Any queries or concerns about using your Vax, call the Vax Commercial Careline. Calls are charged at the UK local rate. Please make a note of the serial number and model number of the vacuum cleaner before calling. For the nearest Service Agent, please call the Vax Commercial Careline or visit [vaxcommercial.co.uk](http://vaxcommercial.co.uk)

## Technical Specification

Vacuum motor power	1000 W
Brush motor power	160 W
Dust bag capacity	6.5 L
Working surface	350 mm
Weight	6.5 Kg
Noise level	66 dB(A)
Voltage	240 Volt / 50-60 HZ

The manufacturer reserves the right to make any modification without prior notice.

# Other Information



## EEC Statement of Compliance

Manufacturer/EEC importer: Vax Limited, hereby on our own responsibility, declare that the VCU-03 series is manufactured in compliance with the following Directives:

**Safety:** 2006/95/EC Low Voltage Directive

**EMC:** 2004/108/EC Electromagnetic Compatibility Directive Disposal

## Disposal

Waste electrical products should not be disposed of with normal waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

## Packaging

- The box and packaging materials have been designed to protect the appliance during shipping and are biodegradable and recyclable. Please dispose of these items as you would any other product that can be recycled.

## Used vacuum cleaner

-  The symbols for the materials used to manufacture parts and accessories, and the recycle symbols, are located on the parts themselves, where there is room to do so. Old vacuum cleaners may contain materials that can be re-used or recycled
- The symbol on the product or packaging is to remind you that this item cannot be disposed of along with common waste, as stated in the Directive 2002/96 EC (WEEE).
- The appliance needs to be taken to a suitable recycling centre for electrical or electronic equipment.
- By making sure that you dispose of this product correctly, you will be contributing to the prevention of possible negative consequences for the environment and human health that could result from unsuitable product disposal.
- For more information about recycling this product, please contact your local council or household refuse disposal service or the retailer from whom you purchased the appliance.



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Version 1.0

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