2100P and 2100C Manual

This manual covers both the Eurocom 2100P and 2100C models. All distinctions between models are covered throughout this manual. ENJOY YOUR DESKNOTE[™] 2100 MODEL.

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Safety Notice

The computer is a delicate device that requires careful handling. Negligence or mistaken use may cause serious damage. Before you learn to operate or use this computer, you need to understand the instruction regarding safety handling.

The following mentions the incorrect handling that is seriously inhibited. To keep the computer from being damaged, please keep these precautions in mind.













The following mentions the actions that are important for your DeskNote. To keep your DeskNote in excellent condition, please follow the instruction as much as possible.







Conventions

This manual uses the following conventions to describe, identify, and highlight terms and operating procedures.

Text Conventions

Text in boldface contains messages that are important for safe operation. Please read.

Characters in boldface represent specific items or keys, e.g. **CardBus, Fn** key.

File names are presented in bold capitals, e.g. A:\>0VMAKFIL -Pn.

Abbreviations

For the purpose of clarity, abbreviations are enclosed in parentheses following their definition; for example, Enhanced Parallel Port (EPP) mode.

lcons

Icons identify ports and jacks of the DeskNote computer. The system status indicators are also identified with their relative icons.

Keys

Keys appear in boldface. A plus sign (+) between two keys indicates that they should be pressed simultaneously.

Messages

Note: A note is an advice that helps you make best use of your DeskNoteTM computer. Please read.

Ergonomics

Developing good work habits are important if you need to work in front of your DeskNoteTM for long periods of time. Improper work habits can result in discomfort or serious injury from repetitive strain to your hands, wrists or other joints. The following are some tips to reduce the strain:

- Adjust the chair and desk to make your elbow height near the height of keyboard. Keep your forearms, wrists, and hands in a relaxed position.
- Your knees should be slightly higher than your hips. Place your feet flat on the floor or on a footrest if necessary.
- O Use a chair with a back and adjust it to support your lower back comfortably.
- Sit straight so that your knees, hips and elbows form approximately 90° angles when you are working.



Lighting

Proper lighting and comfortable display viewing angle can reduce the eye strain and muscle fatigue in your neck and shoulders.

- O Position the display to avoid glare or reflections from overhead lighting or outside light sources.
- C Keep the display screen clean and set the brightness and contrast to levels that allow you to see the screen clearly.
- O Position the display directly in front of you at a comfortable viewing distance.
- O Adjust the display-viewing angle to find the best position.

In addition, continuous concentration on computing work can result in discomfort and injury. Remember to:

- O Alter your posture frequently.
- O Stretch and exercise your body several times a day.
- O Take periodic breaks when you work at the computer for long periods of time. Frequent and short breaks are of greater benefit than fewer and longer breaks.

Chapter 1 : Getting Started

This chapter provides you with the introduction to the DeskNoteTM Computer. It will familiarize you to the DeskNote's features, components, operating environment and the power sources.

- Unpacking your DeskNote Ô
- \blacksquare Features of the DeskNote $\mathbf{\hat{0}}$
- Operating environment
- Bowering the system

<u>Unpacking the DeskNoteô</u>

Carefully unpack the DeskNote Computer and the included accessories (Figure 1-1). If there is any discrepancy or problem, contact your dealer immediately. Be sure to save the packing materials in the event that the DeskNote needs to be shipped in the future. The shipping carton should contain the following items:

- O DeskNote computer
- O CD for Drivers
- O PS/2 Y-Cable
- O Carrying Bag
- O User's Manual
- O Battery Pack
- O Utilities Diskette
- O Power Cord
- O Power Adapter



Figure 1-1

Features of the DeskNoteô

Opening the LCD Cover

- 1. Push the latch towards the right to open the top cover. (Figure 1-2)
- 2. Lift the top cover to reveal the LCD (Liquid Crystal Display) panel and the keyboard.
- 3. Adjust the LCD panel to a comfortable viewing angle.
- 4. Press the power button to turn the system on or off (Figure 1-4).



Figure 1-2



Figure 1-3

System Status Indicators



Power button

Use this button to turn the system on or off (Figure 14). After proper configuration under SCU (System Configuration Utilities), this button can be used as suspend/resume hot button (refer to Chapter 3: BIOS Utilities, Power Menu for more information).

Note: After turning off the system, wait for a few seconds to power it on again.

System Status LED Indicators

The LED indicators show the system's operation status (see Figure 1-4 & 1-5).

lcon	Color	Description
Ω	Green	Battery power is used with the system turning on.
	Red	AC power is used with the system turning on.
	Blinking Red	Battery power is critically low.
	Green	1 st Battery is fully charged.
	Red	1 st Battery is being charged.
	Green	2 nd Battery is fully charged.
2	Red	2 nd Battery is being charged.
	Green	The embedded numeric keypad feature is activated
A	Green	The Caps Lock feature is activated.
↑↓	Green	The Scroll Lock feature is activated.
Ð	Green	The system has entered the configured suspend mode.
Ð	Green	The hard disk is being accessed.



Figure 1-6

O LCD Panel

The DeskNote is equipped with a LCD (Liquid Crystal Display) panel. Depending upon the model you have purchased, the display screen can be a 13.3" or 14.1" XGA TFT color panel. The DeskNote's LCD panel supports up to $1024 \times 768 \times 16M$ resolution. An AGP bus video controller with 4MB-video memory on the 2100C and 8MB-video memory on the 2100P drives the LCD panel.

Ø Keyboard

The DeskNote uses an 88-key keyboard in which the numeric keypad is embedded. It supports Windows 95 by incorporating two Windows 95 special keys. The DeskNote keyboard design emulates a full-sized desktop one and supports various language versions. Please refer to chapter 2: Operation for more information on using keyboard.

Stereo Speakers

Two built-in speakers provide clear stereo sound.

O Trackpad and Buttons

The pointing device features a sensitive glide pad for precise movements. It is compatible with the IBM PS/2 mouse. The buttons of the trackpad function as those of a standard mouse.

Microphone



This is the built-in microphone for recording sound into your applications.

Rear View



Figure 1-7

• AC-in Socket

Plug the AC adapter into this socket for power supply. Pull the plug (not the cord) directly back to disconnect.

❷ Dual USB Ports ← ← ↓

The dual Universal Serial Bus (USB) ports simplify the expansion capability for peripheral devices. You can optionally connect the USB devices such as a mouse keyboard or monitor to the DeskNote.

🛿 S-video Jack 📛

Use this jack to transmit video signal to a TV set. You may need to select the video standard (NTSC/PAL) for video display (please refer to Chapter 3, Components Menu for more information).

🛛 RCA Jack 📇

This jack accepts analog composite signals from external video devices, e.g. CCD Camera, Camcorder.

O External Monitor (CRT) Port

The External Monitor uses a 15-pin connector for connecting an external CRT monitor. Simultaneous display in LCD screen and external CRT monitor is available.

O Expansion Port



The Expansion port uses a 176-pin Docking connector for connecting a Port Replicator.

Parallel Port



The Parallel Port uses a 25-pin female connector for connecting a parallel printer or other parallel devices. This parallel port supports EPP (Enhanced Parallel Port) V1.7/V1.9 and ECP (Extended Capabilities Port) modes.

O Serial Port



The RS-232C serial port uses a 9-pin male connector for connecting an external serial mouse, serial printer or fax/modem.

The PS/2 Type Port uses 6-pin connector for connecting an external PS/2 type mouse or keyboard.



Right-side View



• Removable 3.5" Floppy Disk Drive

The DeskNote comes standard with a removable 3.5" 1.44MB floppy drive installed in a bay. The floppy disk drive module can be replaced with optional drive units, such as a 12.7mm high 2.5" hard disk drive, a 12.7mm high LS-120 120MB floppy drive or a secondary battery pack. (Please refers to Chapter 2: Operation for more information on using floppy disk drive.)

Infrared

The DeskNote is equipped with an infrared feature that allows the communication with an infrared-compatible device. The Infrared port supports IrDA (HPSIR) 1.1 mode, Amplitude Shifted Keyed IR (ASKIR) mode, and Fast IR (FIR) mode.

Removable 5.25" CD-ROM Drive

The DeskNote comes standard with a 24-speed 5.25" CD-ROM drive. The removable CD-ROM drive module can be replaced with the optional drive units, such as a 12.7mm high DVD-ROM drive, or a third Hard Disk drive. (Please refers to the Chapter 2: Operation for more information on using the CD-ROM.)

• Phone Jack (option)

The phone jack is used to support the built-in modem. You can attach a phone line to the jack and insert a modem card (optional) into the modem socket on the mainboard.

Speaker-out Jack

Headphone or speakers can be attached to the system through this jack.

ତ Line-in Jack (↔)

External audio source can be fed into the DeskNote through this jack.

Microphone-in Jack

Connect an external microphone to the system.

O Right-side Stand

Move this stand (together with the left one) to adjust the typing angle. If a high speed CPU is installed on the system, erecting the stands on both sides will be necessary for heat dissipation during operation and thus avoid the machine stopping running. (Figure 1-9)

*NOTE: The 2100P DeskNote[™] comes with two infrared ports.

Left-side View



Figure 1-10



• Left-side Stand

Move this stand (together with the right one) to adjust the typing angle. If a high speed CPU is installed on the system, erecting the stands on both sides will be necessary for heat dissipation during operation (Figure 1-11).

Oventilation

The DeskNote provides ventilation to dissipate the system's operating heat. Do not block or obstruct it during operation.

The DeskNote comes standard with a removable 2.5-inch IDE Hard Disk Drive with a height of 12.7mm installed in a bay. (Please refers to Chapter 2: Operation for more information on using Hard Disk Drive.)

O PC Card Sockets

The DeskNote provides two Type II or one Type III PC card socket. Both sockets will expand the system capabilities when a PC card is inserted. (Please refers to Chapter 2: Operation for more information on Using PC Card socket.)

O Battery Pack

The DeskNote comes with a rechargeable battery pack that lets you operate the computer without an external power source.

CPU Cover

Detaching the screws to remove the cover. The CPU is under the heat sink and the cover. You may upgrade the CPU for higher performance.

Battery Pack latch

Push this latch to release the Battery Pack from its bay. (Please refers to Chapter 1: Getting Started for more information on Inserting or removing the Battery Pack.)

G Floppy Disk Drive latch

Push this latch to release the Floppy Disk Drive module from its bay. (Please refers to the Chapter 2: Operation for more information on inserting or

removing the Floppy Disk Drive.)

Bottom View



Figure 1-12

OCD-ROM latch

Push this latch to release the CD-ROM module from its bay. (Please refers to Chapter 2: Operation for more information on inserting or removing the CD-ROM.)

O Hard Disk Drive latch

Push this latch to release the Hard Disk Drive module from its bay. (Please refers to Chapter 2: Operation for more information on Inserting or removing the Hard Disk Drive.)

Operating Environment

Proper care and operation of your DeskNote computer will prolong the use period. Make sure the computer is not:

- O Exposed to excessive heat or direct sunlight.
- Subjected to shock or vibration.
- Exposed to strong magnetic fields.
- O Left in a place where foreign matter or moisture may enter the system.



Figure 1-13

Powering the System

You can use the AC power adapter or battery pack to power the computer system.

AC Power Adapter

Use only the power adapter that comes with your DeskNote Computer. Using the incorrect power adapter will cause damage to the DeskNote and its components.

- 1. Plug the power adapter to the AC-in socket on the rear panel of the DeskNote.
- 2. Connect the power cord to the power adapter.
- 3. Plug the AC power cord into a properly grounded outlet.
- Refer to Chapter 1, System Status Indication for more information on system power status.



Battery Pack

Power for continuous portable operation of the DeskNote is provided by a battery pack. When the battery pack is fully charged, you can operate the computer for approximately two hours. However, the actual operating time will be determined by the application used and the configuration set.

Removing

- 1. Turn the DeskNote over.
- 2. Locate the Battery Pack latch. (Figure 1-15)
- 3. Push the latch in the direction as indicated and draw the battery pack out of the bay.

Inserting

- 1. Turn the DeskNote over.
- 2. Insert the battery pack into the bay.
- Make sure the battery slides into the bay properly and mates with the connector firmly.



Figure 1-15

Recharging by AC Power

The system's battery pack will recharge whenever the system is plugged into the AC power supply, regardless of whether the system is being operated or not.

- You may connect the AC power adapter to the DeskNote Computer at any time to begin recharging the system's battery pack. You do not need to turn off the system's power.
- 2. It will take several hours to recharge the battery to its full charge status.
- Please refer to Chapter 1, System Status Indicators for more information on battery charge status.

Proper Handling of the Battery Pack

- Do not attempt to disassemble the battery pack under any circumstances.
- **O** The battery may explode if exposed to fire or high temperatures.
- Avoid short circuiting the battery by preventing contact between the metal terminals (+, -)
Chapter 2 : Operation

The DeskNote has many advanced features to help you with your computing work. This chapter describes each of the DeskNote's hardware features and shows you how to use them.

Before you begin working with any internal components of the DeskNote, remove the battery and disconnect the AC power adapter.

Make sure that you wear an anti-static wrist strap to ground yourself before working with any internal components of the DeskNote. Static electricity may damage the components.

Note: Opening the system during the warranty period without approval of the EUROCOM service department could void the warranty.

- Upgrading Processor
- Setting DIP Switch
- Using Hard Disk Drive
- Lising Floppy Disk Drive
- Using CD-ROM
- Using PC Card Sockets
- 📕 Using Hot Keys
- Lising Numeric Keypad
- Using Power Management
- 💻 Attaching Peripheral Devices

Upgrading the Processor

The 2100P DeskNote supports Intel® Pentium II Mobile[™] processor at 266 to 400MHz. The DeskNote 2100C supports the Intel® Celeron[™] processor at 366MHz to 466MHz.

Upgrading Processor Module 2100P

The notebook computer features the structure of Intel's Mobile Module (MMC2). The Processor Module incorporates an Intel Pentium Mobile processor, secondary cache, and the Intel PCIset "Northbridge" system controller, voltage regulator, and thermal sensor on a single printed circuit board.

The Processor Module is connected to the mainboard through a connector. This design facilitates users to easily upgrade their system by simply replacing the Processor Module.





Figure 2-1

View from Ton

Connector

Replacing Processor Module

- 1. Remove all power sources (AC power and battery).
- 2. Turn the computer over.
- 3. Remove the CPU cover.
- 4. Remove the screws that fasten the heat sink mounted on the Processor Module.
- 5. Carefully detach the Processor Module from the mainboard (Figure 2-2).



CPU Cover

Hubber Barading Processor Module 2100C

Replacing Processor Module

- 1. Remove all power sources (AC power and battery).
- 2. Turn the Notebook over.
- 3. Remove the CPU cover.
- Remove the screws that fasten the heat sink mounted on the Processor Module.
- Carefully use the CPU removing tool to detach the Processor Module from the mainboard.

Note:

Wait for the CPU to cool down before replace it.

Contract your dealer for the CPU tool to replace the CPU.

Eiguro 2_2



Reinstalling the Heat Sink

Make sure that the heat sink cable is properly placed.



Figure 2-2





Setting the DIP Switch

Updating the Flash ROM BIOS

In order to keep up with the latest system BIOS, your DeskNote may be upgraded. Consult your dealer for further information. The DIPSwitch needs to be set in the **On** position when updating the existing system BIOS. The DIPSwitch should be reset to the **Off** position after BIOS updating is complete.

DIP Switch (SW1)								Purpose
S1-1	S1-2	S1-3	S1-4	S1-5	S1-6	S1-7	S1-8	Flash ROM BIOS
OFF	OFF	Х	Х	Х	Х	Х	Х	Existing BIOS
ON	ON	Х	Х	Х	Х	Х	Х	Update BIOS

Accessing the 8-Pole DIP Switch (SW1)

Access the 8-Pole DIPSwitch to set the BIOS.

- 1. Turn the system power off.
- 2. Press the two keyboard latches and carefully lift the keyboard assembly out to expose the mainboard. Adjust the DIPSwitch SW1 to set the configuration.



<u>Expanding Memory</u>

The system has two memory sockets for different RAM modules to expand the memory up to 256MB. These RAM modules are of a 144-pin SODIMM (Small Outline Dual In-line Memory Module) type. The DeskNote supports EDO, and SDRAM operation. The total memory size is automatically detected by the POST routines. With the following different RAM combinations (for reference), the total memory size can be:

Bank 0 (64-bit)	Bank 1 (64-bit)	Power	Minimum Speed	Total Size
16MB	0MB			16MB
0MB	16MB			16MB
16MB	8MB			24MB
8MB	16MB			24MB
16MB	16MB			32MB
32MB	0MB			32MB
0MB	32MB	3.3V	EDO: 60ns	32MB
32MB	8MB			40MB
8MB	32MB		SDRAM:75	40MB
32MB	16MB		MHz	48MB
16MB	32MB			48MB
64MB	0MB			64MB
0MB	64MB			64MB
64MB	8MB			72MB
8MB	64MB			72MB
64MB	32MB			96MB
32MB	64MB			96MB
64MB	64MB			128MB
0MB	128MB			128MB
128MB	32MB			160MB
32MB	128MB			160MB
128MB	64MB			192MB
64MB	128MB			192MB
128MB	128MB			256MB

Note: You can not use the EDO RAM and SDRAM together.

Accessing the Memory Sockets

- 1. Turn the system power off.
- Press the two keyboard latches to elevate the keyboard from its normal position.
- Carefully lift the keyboard assembly out to expose the mainboard. Locate the memory sockets (Figure 2-8).

Note:

- The memory socket Bank 1 is a reverse type, make sure you install the memory module with the reverse side to fit its connector.
- Please ensure that each edge of the memory module (SDRAM) has no component mounted on (see Figure 2-7). It is recommended to use the RAM module that complies with Intel unbuffered SO-DIMM (67.6mmX31.75mm). Please consult your dealer for detailed information.



Installing the Memory Module

Follow the steps below to install the memory module:

- 1. Turn the system power off.
- Press the two keyboard latches to elevate the keyboard from its normal position.
- Carefully lift the keyboard assembly out to expose the mainboard. Locate the memory sockets (Figure 2-8).
- 4. **Position the memory module at a slight angle (45)** and fit its connectors into the socket firmly (Step 1 of Figure 2-9).
- 5. Press two edges of the memory module (Step 2 of Figure 28) to make it locked into place.
- 6. Reinstall the keyboard assembly.

Note:

It is recommended to install the memory module in the order of Bank 0, Bank 1 (see Figure 2-10). Please refer to the table of DRAM combinations or consult your dealer for a proper installation.



Figure 2-9

2-10 User's Manual

Removing the Memory Module

- 1. Turn the system power off.
- Press the two keyboard latches to elevate the keyboard from its normal position.
- Carefully lift the keyboard assembly out to expose the mainboard. Locate the memory sockets (Figure 2-8).
- Gently pull the two latches on both ends of the module outward (Step 1 of Figure 2-10). The module will pop up (Step 2 & 3 of Figure 2-10).
- 5. Remove the memory module.
- 6. Reinstall the keyboard assembly.



Using the Hard Disk Drive

The DeskNote is equipped with a 2.5" IDE hard disk drive mounted in a removable case. Therefore, the hard disk drive can also be easily removed and replaced with another hard disk drive with a height of 17mm. The hard disk drive supports Programmed I/O (PIO) mode 4, Master mode and Ultra ATA (Ultra DMA-33) mode which can provide a high performance data transfer rate at speeds up to 33 MB/second.

Removing the Hard Disk Drive Module

- 1. Turn off the power.
- 2. Turn the DeskNote over.
- 3. Locate the Hard Disk drive latch (Figure 2-11).
- Push the latch in the direction as indicated and pull the hard disk drive module out of the bay.



Figure 2-11

Replacing the Hard Disk Drive

- 1. Remove the two screws on each side of the case. (Figure 2-12)
- 2. Gently disconnect the cable from the hard disk drive.
- 3. Connect the replacement hard disk drive with the cable.
- 4. Insert the replacement hard disk drive into the case.
- 5. Fasten the screws of each side.

Note: The hard disk drive with different height must use the different case to house itself. Contact your dealer for details about these replacements.



Figure 2-12

Inserting the Hard Disk Drive Module

- 1. Insert the hard disk drive module into the bay
- Make sure it slides into the bay properly and mates with the connector firmly.

<u>Using Floppy Disk Drive</u>

The DeskNote is equipped with a removable 1.44MB, 3.5" floppy disk drive module. It is usually designated as drive A by default and may be used as a boot device if properly set in SCU (please refer to Chapter 3, BIOS Utilities). You may replace the floppy disk drive module with the following options: a 2.5" secondary IDE hard disk drive (of 12.7mm high), a 120MB LS-120 floppy disk drive (of 12.7mm high), or a secondary battery pack. Contact your dealer for detailed information about these options.

Inserting/Removing the Diskette

Always insert your floppy diskette with label-side up when using the floppy drive. Press the eject button on the top-right corner of the floppy drive to remove your diskette.



Figure 2-13

Replacing the Floppy Disk Drive

- 1. Turn off the power.
- 2. Turn the DeskNote over.
- 3. Locate the Floppy Disk Drive latch (Figure 2-14).
- 4. Push the latch in the direction as indicated and pull the floppy disk drive module out of its bay.
- 5. Insert the replacement module into the bay.
- 6. Make sure it slides into the bay properly and mates firmly with the connector.



Figure 2-14

Write-Protecting Diskettes

Diskettes can be write-protected to prevent files from being accidentally erased or destroyed by system. To write-protect a 3.5" floppy diskette, move the built-in write-protect tab to the write-protect position, ("up" so that you can see through the "hole" in the upper, right-hand corner of the diskette). Putting the write protect tab back "down' will enable you to write data on the disk again.

Do's and Don'ts

- O Always make backup copies of your software and data diskettes.
- O Keep the diskettes away from the magnetic fields.
- Do not remove the diskettes from the drive while the diskette "in-use" light is on.
- Do not open or remove the protective shutter that covers the diskette's media.
- O Do not allow dust or moisture on the diskettes.
- O Do not bend or throw the diskettes.
- O Do not clean the diskettes with liquids or solvents.

<u>Using the CD-ROM</u>

The DeskNote is equipped with a removable CD-ROM drive module. It is usually designated as drive D by default and may be used as a boot device if properly set in SCU (please refer to Chapter 3, BIOS Utilities). You may replace the CD-ROM drive module with the following options, DVD-ROM drive (of 12.7mm), or the third battery pack.

To insert a CD, press the **Eject Button** and place the CD on the **Disc Tray** with label-side up. The **Busy Indicator** will light up while the data is being accessed or while playing an audio CD. When the power of the system is unexpectedly interrupted, insert an instrument such as a straightened paper clip into the **Emergency Eject Hole** to manually eject the tray.





Removing the CD-ROM Module

- 1. Turn off the power.
- 2. Turn the DeskNote over.
- 3. Locate the CD-ROM latch (Figure 2-16).
- 4. Push the latch in the direction as indicated and pull the CD-ROM module out of the bay.

Note: Do not disassemble the CD-ROM module by yourself. Only certified technicians should perform repairs to the CD-ROM module.



Figure 2-16

Loading the Compact Discs

- 1. Turn on the power.
- 2. Press the CD-ROM eject button; the disc tray will pop out partially.
- 3. Gently pull the disc tray out.
- 4. Carefully load the CD on the disc tray with label-side up. Make sure the CD is seated properly.
- 5. Push the tray into the computer to close it.



Figure 2-17

Handling of the Compact Discs

Proper handling of your CDs will prevent them from being damaged and ensure the accessibility of the data stored on them.

- O Hold the CD by the edges; avoid touching the surface of the disc.
- O Use the clean, soft, dry cloth to remove the dust or fingerprints.
- O Do not use a pen to write on the surface.
- O Do not attach any paper or other materials to the surface of the disk.
- Do not store or place the CD in the areas where it will be exposed to high temperatures.
- O Do not use the benzene, thinners, or other cleaners to clean the CD.
- O Do not bend the Compact Disc.
- O Do not drop or subject the CDs to shock.

Using the PC Card Sockets

The PC cards can expand the capabilities of the DeskNote computer. Your DeskNote is equipped with two PC card sockets that accommodate one Type III card or two Type II cards. These sockets support both PCMCIA standard release 2.0 cards and 32-bits CardBus (PC card 95) cards, and so on. PC cards can be LAN, fax/modem, communication devices, or expanded memory ones. These PC card sockets can accept either 3.3V or 5V PC cards.

The lower socket named socket A is capable of ZV (Zoomed Video), which allows a direct connection between a PC card and video devices that enables high quality video playback (Figure 2-20).

Inserting the PC Cards

- 1. Open the access door of the PC card sockets (Figure 2-18).
- 2. Align the PC card with the appropriate socket and push it in firmly until it locks into place.



Figure 2-18

Figure 2-19

Removing the PC Cards

Two eject buttons are located next to each socket. Press the appropriate eject button to remove the PC card from its socket. (Please refer to Figure 2-20)



Figure 2-20

<u>Using the Hot Keys</u>

Located on the bottom-left corner of the keyboard layout is a colored **Fn** key (Figure 221). It is a special feature designed only on the DeskNote for an easy access to system features. Simultaneously press **Fn** key and one of the following keys to execute the specific functions:

Hot Key	System Features
Fn+F3	Expand the display of LCD
Fn+F6	Toggle CRT/LCD/LCD+CRT/TV/CRT+TV
Fn+F9	Decrease the brightness of LCD
Fn+F10	Increase the brightness of LCD
Fn+F11	Decrease the audio volume
Fn+F12	Increase the audio volume
Fn+Z	Toggle audio mute on/off
Fn+Esc	Suspend/resume



Figure 2-21

<u>Using the Numeric Keypad</u>

The DeskNote features an 88-key keyboard with an embedded numeric keypad for numeric data input (Figure 2-22). The colored keys in the middle section of the keyboard will function as a Numeric Keypad. The numeric keypad is engaged when the NumLock LED indicator shines green light. Follow these steps to access the Numeric Keypad:

- O Press the **NumLock** Key to activate the Numeric Keypad.
- Press the **Fn** key and any colored key together to activate the Numeric Keypad.



Figure 2-22

Using the Power Management

The DeskNote provides you with some built-in power management features to reduce the power consumption without affecting the performance of the system in most applications.

Advanced Power Management (APM 1.2)

The DeskNote provides built-in Advanced Power Management (APM 1.2) supporting to reduce power consumption.

NOTE: Some operating systems do not support APM, such as Windows NT, and therefore, cannot take advantage of the system's capabilities in this OS environment.

Hard Disk Standby

The system will turn off the DeskNote's hard disk drive after a specified period of inactivity. The Hard disk drive will be turned back on once the system attempts to read data from it or write data to it. You can adjust the Standby timeout period in the power menu of BIOS utilities

Global Standby

In Global Standby mode, the CPU clock will be stopped and most of the controllable peripheral devices will be powered off. If the idle timer expires before any system activity is detected, the system will change from Standby mode into Suspend mode.

Suspend and Resume

Under the circumstance of extremely low power, the system will stop all tasks stored them in memory to save the power. This is called Suspend mode. The Suspend Mode features three levels: Powered-On-Suspend (POS) mode, Suspend-To-RAM (STR) mode and Suspend-To-Disk (STD) mode.

Note: Be sure not to initiate the Suspend Mode when any of the disk drives is accessed such as HDD, FDD and CD-ROM drive.

The system operation can be returned to exactly where it was suspended when the wake-up event occurs. This is called Resume.

Powered On Suspend (POS)

In these two suspend modes, Powered-On-Suspend (POS) saves the less amount of power than STD (Suspend to Disk) mode. However, it takes the least time to return to full operation.

Resume from POS Mode

The system may be resumed from the Powered-On-Suspend mode by:

- Alarm resume (month/day/hour/minute): The system will resume at the specified time.
- Modem ring: The system will resume when a modem ring is detected.
 (COM port only)
- O Any keyboard key pressed
- Depressing the power button (if configured as Suspend/Resume function under SCU)

Suspend To Disk (STD)

Suspend to Disk is a 0-volt suspend mode for system power management. STD mode saves more amount of power than POS mode but takes longer time to return to full operation.

- 1. Use your operating system's FDISK program to delete all partitions of the hard disk if any already exist on the target drive.
- Boot the system from the drive A: and run the 0VMAKFIL.EXE Utility to create the Suspend to Disk partition on the hard disk. The size of the Suspend to Disk will accommodate the installed DRAM (n) plus 4MB or 8MB integrated video RAM.

A:\>0VMAKFIL —Pn

For example, if the system DRAM is 32MB, 0VMAKFIL will create a partition size of approximately 36MB.

A:\>0VMAKFIL —P32

Note: Rewrite the sector signatures if you need to partition the hard disk again.

C:\>0VMAKFIL --PW

3. Use your FDISK program operating system to Re-partition the hard disk.

Resume from the STD Mode

The system may be resumed from Suspend-To-Disk mode by:

- O Power back on
- Alarm resume (month/day/hour/minute): The system will resume at the specified time.

Attaching the Peripheral Devices

You can add a variety of external devices to your computer to expand your computing capabilities.

Attaching a Phone Line (option)

The DeskNote is equipped with a phone jack for connecting a phone line. To enable the function of a built-in modem, the users have to insert a modem card (Optional) into the socket on the mainboard and attach a phone cord to the jack.



Figure 2-23

Attaching a PS/2 Keyboard or Mouse

The DeskNote can be operated with an external PS/2 keyboard or mouse. Make sure the mouse or keyboard has a cable with 6-pin connector for the PS/2 port. If not, use the transfer cable that comes with your DeskNote.



Figure 2-24

Attaching a Serial Mouse

The serial port features a 9-pin connector. You can connect any serial device such as a mouse to this port.

To connect a serial mouse, follow these steps:

- 1. Turn the system power off.
- Connect the cable to the serial port on the rear panel of the DeskNote Computer.
- 3. Tighten the screws to fasten the cable to the serial port.
- 4. Turn on the DeskNote Computer.

In addition, you may need to install the manufacturer-supplied driver for the serial mouse. Refer to the device's user's guide for more information.



Figure 2-25

Attaching a Parallel Printer

You may connect any standard Centronics-compatible parallel printer to your DeskNote through the parallel port.

To connect a printer, follow these steps:

- 1. Turn the system power off.
- Connect the cable to the parallel port on the rear of the DeskNote Computer.
- 3. Tighten the screws to fasten the cable to the parallel port (Figure 2-26).
- 4. Insert the other end of the cable to the printer's connector. Fasten the cable's connector.
- 5. Turn on the printer and DeskNote Computer.

In addition, you will need to install the manufacturer-supplied driver for the printer. Refer to the device's user's guide for more information. If the connected printer supports EPP (Enhanced Parallel Port) or ECP (Extended Capabilities Port) mode, please enter System Configuration Utility (SCU) to configure the required setting.



Figure 2-26

Attaching an External Monitor (CRT)

The computer is capable of displaying not only on the internal LCD, but also on an external XGA display monitor. Simultaneous display on LCD and External monitor is available. You may enter the System Configuration Utility (SCU) to select the appropriate parameters or use the **Fn** + **F6** keys (refer to *Chapter 2, Using Hot Keys*) to change the display setting.

To connect an External Monitor, follow these steps:

- 1. Turn the system power off.
- Connect the cable to the CRT port on the rear panel of the DeskNote Computer.
- 3. Tighten the screws to fasten the cable to the CRT port.
- 4. Insert the other end of the cable to the external monitor.
- 5. Turn on the DeskNote Computer.





Attaching a Proprietary Port Replicator

The proprietary Port Replicator provides interfaces for those found on the DeskNote system. It can free you from fumbling with multiple cables every time you leave the office. Please contact your dealer for detailed information.



Figure 2-28

Attaching a Video Input Device

The RCA jack on the rear panel of the DeskNote allows analog composite signal input from external video devices. You can connect a CCD to the RCA jack.





Attaching a TV Set

The S-video jack on the rear panel of the DeskNote is used for transmitting video signals to a TV set. You may select the video standard for video display. Enter the System Configuration Utility (SCU), Components Menu to specify the appropriate TV mode. Simultaneous display on external monitor (CRT) and TV is available. You may enter the SCU to select the appropriate parameters or use the **Fn + F6** keys (refer to *Chapter 2, Using Hot Keys*) to change the setting.

See figure 2-32 for information on attaching a TV set.

Note: Different countries use different TV broadcast standards. A TV set must comply with the appropriate standard to properly receive the broadcast signals. You should refer to your TV user guide to make sure which TV standard you are using.


Attaching a USB-compatible Device

The DeskNote provides a USB port for connecting an USB-compatible keyboard, mouse or other devices. See Figure 2-31 for information on connecting a serial mouse.



Figure 2-31

BIOS Utilities

This chapter provides information regarding the Power On Self-Test (POST) and shows you how to use the System Configuration Utility (SCU) to configure the system parameters. The settings made in BIOS SCU will affect the performance of the DeskNote.

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Power On Self Test (POST)

System Configuration Utility (SCU)

<u>Power On Self Test (POST)</u>

The system BIOS (Basic Input/Output System) performs a series of Power On Self Test (POST) on system memory and key computer components when the computer is turned on every time. If an error exists, the POST routine may halt execution (depending on the seriousness of the problem). The POST also initializes BIOS configuration then boots the operating system.

POST Message: Normal Operation

You will see the following message if no error exists after the POST is performed

Note: You may press the Spacebar key to skip the memory test.

SystemSoft BIOS MobilePRO BIOS Version 1.01 (2482-00)-(R1.00.tr02)

Copyright 1983-1996 SystemSoft Corp. All Rights Reserved

300 MHz Celeron with MMX CPU

L2 Cache: 128KB Installed

4 MB Video RAM

SystemSoft	Plug-n-Play	BIOS ver1	.17.01
------------	-------------	-----------	--------

Base Memory 000640 Kb

Extended Memory 130048 Kb

Total Memory 131072 Kb

Auto Detecting IDE Devices[Done]

<CTRL-ALT-S> to enter System Configuration Utility

POST Message: Error Detected

If an error is detected, a WARNING message will be displayed. You should either press **F1** key to continue, or press the **Del** keys simultaneously to enter the System Configuration Utility.

SystemSoft BIOS MobilePRO BIOS Version 1.01	(2482-00)-(R1.00.tr02)
Copyright 1983-1996 SystemSoft Corp. All Rights	Reserved

300 MHz Celeron with MMX CPU

L2 Cache: 128KB Installed

4 MB Video RAM

SystemSoft Plug-n-Play BIOS ver1.17.01

Base Memory 000640 Kb

Extended Memory 130048 Kb

Total Memory 131072 Kb

WARNING – HARD DISK CONTROLLER 1 FAILURE

Auto Detecting IDE Devices[Done]

<CTRL-ALT-S> to enter System Configuration Utility

Press F1 to Continue

System Configuration Utility

The System Configuration Utility (SCU) is a ROM-based configuration utility

that displays the system's configuration status and provides users with a tool to set their system parameters. The settings are stored in battery-backed CMOS RAM which saves the information even when the power is turned off, and retains it when the system is turned back on.

Information in the System Configuration Utility

The following shows the main menu and its submenu that may be changed within the System Configuration Utility.

Menu Bar Items	Items	
Standard CMOS Setup	Date and Time, Floppy Drive A, and Pri Master.	
Advanced CMOS Setup	Quick Boot, 1 st Boot Device, 2 nd Boot Device, 3 rd Boot Device, Initial Display Mode, BootUp Num-Lock, Password Check, Boot To OS/2, Internal Cache, Video In, TV Out Selection and IntelliMouse Support.	
Power Management Setup	Power Switch Type, Battery Low Function and Power Savings Type.	
PCI/Plug and Play Setup	Plug and Play Award O'S, PCI VGA Palette Snoop and PCI IDE BusMaster.	
Peripheral Setup	COMB Port and OnBoard Parallel Port.	
Change Supervisor Password	Enter Password.	

Auto Configuration with Optimal Settings	Yes, No.
Save Settings and Exit	Yes, No.
Exit Without Saving	Yes, No.

Initiating the System Configuration Utility

The System Configuration Utility (SCU) will be accessed when pressing the **Del** keys simultaneously.

 to enter System Configuration Utility

The above message only lasts seconds. If you miss it, the computer will initiate the boot process. You must reboot the system and try again within the time limit if you want to enter the System Configuration Utility.

Copyright (C)1995 American Megatrends(tm) Inc. ROMSETUP 4.1 To create bitmap, press PrintScreen Valid for AMIBIOS Versions 7-15-95 and Later

This program will read the physical CMOS from your system. Due to the differences in CMOS usage of your system and the target ROM file (for another system), this program may reset or hang upon exiting.

Proceed (Y/N)?_

Figure3-1 Enter into System Configuration Utility (SCU)

AMIBIOS HIFLEX SETUP UTILITY - UERSION 1.18 (C)1998 American Megatrends, Inc. All Rights Reserved

Standard CMOS Setup Advanced CMOS Setup Advanced Chipset Setup Power Management Setup PCI / Plug and Play Setup Peripheral Setup Auto-Detect Hard Disks

Change Supervisor Password

Auto Configuration with Optimal Settings

Save Settings and Exit Exit Without Saving

Standard CMOS setup for changing time, date, hard disk type, etc. ESC:Exit 11:Sel F2/F3:Color F10:Save & Exit

Figure 3-2 System Configuration Utility (SCU)

Working with the Menu Bar (Main Menu)

After entering the SCU, you may use the following keys to work with the menu bar (main menu).

Action	Keys Used	Description
Activate menus	Alt	Activate the System Configuration Utility.
Select menu bar item	Left arrow (←)	Move to a menu bar item on the left.
	Right arrow (\rightarrow)	Move to a menu bar item on the right.
	The highlighted letter key	Move to the corresponding menu bar item.
Accept menu item	Mouse left button Spacebar Enter	Enter the selected menu bar item to configure settings.
Cancel current action	Mouse right button Esc	Undo the current command.

Working with the Pull-down Menu (Submenu)

When the desired menu bar (main menu) item is highlighted, press the **Enter** key to enter the pull-down menu (submenu) for values setting. You may use the following keys to work with the pull-down menu.

Action	Keys Used	Description
Select pull-down menu item	Down arrow (↓) Up arrow (↑)	Move to the next pull-down menu item. Move to the previous pull-down menu item.
	The highlighted letter key	Move to the corresponding pull-down menu item.
Select a control	Tab	Move between the options.
Change values	Down/Up arrows $(\downarrow)(\uparrow)$	Modify the settings.
Accept entries	Spacebar	Enable/disable the specified function. When a check mark (√) appears, the function is on.
	Enter	Choose <ok> from a list of options.</ok>
Reject entries	Esc	Undo the current setting.
	Enter	Choose <cancel> from a list of options.</cancel>
Activate accelerators	Alt	Initiate all the highlighted letters corresponding to their respective options.
Quit	Esc	Press the Esc key to close the pull-down menu.

Features of the System Configuration Utility Standard CMOS Setup

Item	Setting/O	ption	Function
Date and Time	Day/Month/	Year	Set the current date and time.
	Hour/Minute	e/Second	
Floppy Drive A	Not Installed	d or LS-120	Configure diskette drives A.
	1.44 MB 3 1	1/2	
Pri Master	On	1-46	Predefined types
		USER	Enter Parameters manually
		AUTO	Set parameters automatically
			on each boot
		CDROM	Use for ATAPI CDROM drives
		ARMD	Use for LS120, MO, lomega
			Zip drives
		ENTER	For auto-detect
	Off	32-bit	32-bit transfer (it will be enabled only if supported by controller)

AMIBIOS (C)1998 American		NDARD CMOS SETUF Inc. All Rights	
Date (mm/dd/yyyy): Wed Apr Time (hh/mm/ss) : 10:33:07	21,1999		Base Memory: 0 KB Extd Memory: 0 MB
Floppy Drive A: Not Inst	alled		
Type Pri Master : Not Installed Pri Slave : Not Installed Sec Master : Not Installed Sec Slave : Not Installed	Size Cyln	Head WPcom Sec	LBA B1k PIO 32Bit Mode Mode Mode
Available Options: Not Installed 360 KB 54 1.2 MB 54 720 KB 34 1.44 MB 34			ESC:Exit †↓:Sel PgUp/PgDn:Modify F2/F3:Color

Figure3-3 Standard CMOS Setup

Advanced CMOS Setup

ltem	Setting/Option	Function
Quick Book	Disabled Enabled	Initialize and quickly boot the system in a few seconds by skipping certain diagnostic tests.
1 st Boot Device 2 nd Boot Device 3 rd Boot Device	Disabled 1 st IDE-HDD 2 nd IDE-HDD 3 rd IDE-HDD Floppy LS-120 ATAPI CDROM	Select one of these drives as the selected choice for the BIOS for booting the system.
Initial Display Mode	BIOS Silent	Enter into the standard booting or simplified booting.
BootUp Num-Lock	Off On	Specify whether Num Lock is on or off at system boot time.
Password Check	Setup BIOS	Set password for booting computer or modifying SCU.
Boot To OS/2	No Yes	Go to OS/2 system.
Internal Cache	Disabled Enabled	Enable/Disable internal cache memory.
External Cache	Disabled Enabled	Enable/Disable external cache memory.
Video In	Disabled Enabled	Enable/Disable video input function.
TV Out Selection	NTSC PAL	Specify the TV mode as NTSC, PAL.
IntelliMouse Support	Disabled Enabled	Support PS/2 mouse with the wheel button.

	SETUP - ADVANCED CM Megatrends, Inc. Al	
Putick Boot1st Boot Device2nd Boot Device3rd Boot Device4th Boot Device1nitial Display ModeBootUp Num-LockPassword CheckBoot To OS/2Internal CacheExternal CacheUideo INTU Out SelectionIntelliMouse Support	Disabled Disabled Disabled Disabled BIOS Off Setup No Disabled Disabled Disabled NTSC Disable	Available Options: Disabled Enabled
		ESC:Exit †↓:Sel PgUp/PgDn:Modify F2/F3:Color

Figure 3-4 Standard CMOS Setup

Power Management Setup

ltem	Setting/Option	Function
Power Switch	On/Off	Set up the type when press
Туре	Suspend	the button.
Battery Low	Disabled	Set up the situation in low
Function	Suspend	battery power.
Power Savings	Disabled	Set up the power saving
Туре	Minimum	features.
	Medium	
	Customized	

AMIBIOS SETUP - POWER MANAGEMENT SETUP (C)1998 American Megatrends, Inc. All Rights Reserved		
Power Switch Type Power Savings Type CPU Auto Doze Mode Standby Time Out	On/Off Disabled (N/A) (N/A)	Select 'On/Off' for power on/off system. Select 'Suspend' for suspend system.
Suspend Mode Suspend Time Out DRAM to Disk Auto Time Out	(N/A) (N/A)	
Display Time Out Hard Disk Time Out Onboard Audio Onboard Peripheral(s)	(N/A) (N/A) (N/A) (N/A)	
Resume Alarm Resume Alarm Time	(N/A) (N/A)	
		ESC:Exit †↓:Sel PgUp/PgDn:Modify F2/F3:Color

Figure3-5 Power Management Setup

PCI / Plug and Play Setup

Item	Setting/Option	Function
Plug and Play Aware	No	
O/S	Yes	
PCI VGA Palette	Disabled	
Snoop	Enabled	
PCI IDE BusMaster	Disabled	
	Enabled	

	SETUP - PCI ∕ PLUG Megatrends, Inc. Al	
<u>Plug and Play Aware O/S</u> PGI UGA Palette Snoop PCI IDE BusMaster	No Disabled Disabled	Available Options: No Yes
		ESC:Exit ↑↓:Sel PgUp/PgDn:Modify F2/F3:Color

Figure3-6 PCI / Plug and Play Setup

Peripheral Setup

Item	Setting/Option	Function	
OnBoard Serial	Disabled	Select the position of the serial	
PORT	3F8h	port.	
	2F8h		
	3E8h		
	2E8h		
OnBoard	Normal	Select the position of the	
Parallel Port	Bi-Dir	parallel port.	
	EPP		
	ECP		

AMIBIOS SETUP - PERIPHERAL SETUP (C)1998 American Megatrends, Inc. All Rights Reserved		
COMB PORT Serial Port2 Mode Fast IR DMA OnBoard Parallel Port Parallel Port DMA	Disabled N/A N/A Normal N/A	Available Options: Disabled 3F8h 2F8h 3E8h 3E8h 2E8h
		ESC:Exit ↑↓:Sel PgUp/PgDn:Modify F2/F3:Color

Figure3-7 Peripheral Setup

Change Supervisor Password

ltem	Setting/Option	Function
Enter new supervisor password?	Key in password	Set password for modifying SCU. Users are authorized to change the SCU setting after entering correct password.

AMIBIOS HIFLEX SETUP UTILITY - VERSION 1.18 (C)1998 American Megatrends, Inc. All Rights Reserved
Standard CMOS Setup Advanced CMOS Setup Advanced Chipset Setup Power Management Setup PCI / Plug and Play Setup
Enter new supervisor password:
Auto Configuration with Optimal Settings Auto Configuration with Fail Safe Settings Save Settings and Exit Exit Without Saving
Change the supervisor password ESC:Exit †↓:Sel F2/F3:Color F10:Save & Exit

Figure 3-8 Change Supervisor Password

Auto Configuration with Optimal Settings

ltem	Setting/Option	Function
Load high performance	Yes	Load the BIOS default setting
settings?	No	or the best performance.

AMIBIOS HIFLEX SETUP UTILITY - VERSION 1.18 (C)1998 American Megatrends, Inc. All Rights Reserved



Load high performance settings (Y/N) ? N

Auto Configuration with Optimal Settings Auto Configuration with Fail Safe Settings Save Settings and Exit Exit Without Saving

Load configuration settings giving highest performance ESC:Exit 11:Sel F2/F3:Color F10:Save & Exit

Figure3-9 Auto Configuration with Optimal Settings

Save Settings and Exit

Item	Setting/Option	Function
Save current settings	Yes	Save the current settings and
and exit?	No	reboot the system.



Figure 3-10 Save Settings and Exit

Exit without Saving

ltem	Setting/Option	Function
Quit without saving?	Yes	Exit without saving any current
	No	changes.



Figure3-11 Exit without Saving

Chapter 3 : Troubleshooting

Sometimes your computer has some problems. Before you consult the computer vendor, you can try to solve problems yourself. This chapter provides you with a list of some commonly experienced problems and their possible solutions.

Battery
🔜 Power
📟 Hard Disk Drive
📟 Floppy Disk Drive
Hardware Installation
🔜 LCD Panel
📟 Memory Module
PC Card
Boot Password
🔜 Audio
💻 Printer

Battery

Problem: The battery pack can not be charged.

Solution 1: The battery pack is exposed to excessively hot and cold environment. Let it restore to normal condition before you use it.

Solution 2: The power might be used up.

Problem: The battery pack can not be charged and the charge indicator turns off.

Solution 1 : The battery has been fully charged.

Solution 2: The battery pack is exposed to excessively hot or cold environment. Let it restore to normal condition before you use it.

Solution 3: The battery pack is used up.

Problem: The beep sound is heard and the low-battery indicator turns on.

Solution : The computer is in low-battery status. Please connect your computer with AC adapter, or press Fn + Esc key combination to enter suspend mode.

Problem: The beep sound isn't heard whereas the low-battery indicator turns on, or the gauge indicates power is less than 10%.

Solution : The computer is in low battery status. Please adjust the volume control and connect the computer with AC adapter.

Problem: The actual battery operation time is shorter than expected.

Solution 1: The battery is exposed to excessively high or low temperature.

The ideal temperature for battery operation is between 50°F and 95°F (10°C and 35°C) whereas keeping is between 32°F and 113°F (0°C and 45°C).

- Solution 2: The battery has released some power. Please recharge it.
- Solution 3: The power management has been turned off.
- **Solution 4**: Some peripheral device or PC card is consuming power. Turn off the unused device to save power.
- **Solution 5**: The battery has been given a partial charge. When charging, always fully charge after fully discharge.

<u>Power</u>

Problem: The computer can not boot when the battery pack is not inserted.

- **Solution 1**: The power cord is not correctly connected with AC adapter. Make sure the power cord is firmly plugged into grounded outlet and computer.
- **Solution 2** : The grounded outlet is not in normal operation. Check the outlet's function or use other outlet.

Problem: The system has automatically entered suspend mode.

- **Solution 1**: The system's temperature is too high. Let it cool before you use it.
- **Solution 2 :** The system has entered suspend mode after a specified period of time. Please press any key or touch the trackpad to wake up the computer.

<u>Hard Disk Drive</u>

Problem: The message "Non-system disk" appears.

Solution : The computer is trying to boot from the floppy including no software. Please take the floppy out and restart the computer.

Problem: It needs a longer time to read the hard disk drive after restarting the computer.

- **Solution 1**: The data saved on hard disk drive may be lost. Please operate the "disk defragmenter" to check the lost unit.
- **Solution 2**: As in low battery status, the computer is waking up from the suspend mode.

<u>Floppy Disk Drive</u>

Problem: The floppy disk drive can not write data to disk.

- **Solution 1**: The floppy is not formatted.
- Solution 2: The floppy is write-protected. Please cancel the protection.
- **Solution 3**: The data is written to incorrect disk drive.
- **Solution 4**: The space left on disk is not enough. Please use a new disk or delete the unneeded data.

Problem: The disk drive can not read the disk.

- Solution 1 : The disk is not formatted.
- Solution 2 : The disk is damaged.
- Solution 3: An incorrect disk type is used.

Hardware Installation

Problem: The computer can not recognize the device as part of the system.

- **Solution 1**: The power switch of new device is not turned on. Please turn on the power switch, and then restart the computer.
- Solution 2: You do not rearrange the computer after the device is installed.
- **Solution 3**: The power cord or the connector between device and computer is plugged out. Please make sure the device is firmly connected with the computer.
- **Solution 4**: You do not follow the system configuration as the computer suggested. Please follow the suggestion.

<u>LCD Panel</u>

Problem: The font is too dark.

Solution : The brightness or contrast is not correctly set. Please press Fn+F7 or Fn+F8 key combination (only limited to DSTN panel) to adjust the contrast control, and use Fn+F9 or Fn+F10 to adjust the brightness control.

Problem: The screen is blank.

Solution 1: The panel blank application might be set.

Solution 2 : The system operates the screen saver after a specified period of

time. Please press any key or touch the trackpad.

- Solution 3: The brightness or contrast needs to be adjusted. Please press Fn+F7 or Fn+F8 key combination (only limited to DSTN panel) to adjust the contrast control, and use Fn+F9 or Fn+F10 to adjust the brightness control.
- **Solution 4**: The system has entered suspend mode. Please press any key or touch the trackpad to wake up the computer.

Problem: The LCD panel displays incorrect font or blinks when the computer is connected with an external monitor.

Solution : The resolution you use for the monitor exceeds that the LCD panel can support whereas you have switched to the LCD panel. Please restart the computer.

<u>Memory Module</u>

Problem: The computer can not boot.

Solution : The incorrect type of memory module is installed.

Problem: The memory capacity is not enough.

Solution : The memory is not correctly configured for the application.

Problem: The detected memory capacity is not correct.

Solution : Some memory module is not correctly installed or not compatible with your computer.

Problem: The message "out of memory" is displayed.

Solution : The memory configuration is not correctly set or the memory is not enough to run the application.

Problem: The message "insufficient memory" is displayed.

Solution : The application can not be operated as the memory is used up.

PC Card

Problem: The PC card can not be configured.

Solution : The PC card is not supported.

Problem: The system can not recognize the PC card.

- **Solution 1**: The PC card is not completely inserted into the socket or inserted in reverse.
- Solution 2 : The PC card driver is not installed.

Solution 3: The PC card or card driver is not compatible with the computer.

Problem: The beep sound is not heard while the PC card is inserted into.

Solution : The beep sound control is closed.

Boot Password

Problem: You forget the boot password.

Solution : While forgetting the password, you must unpack the computer and delete the memory. Please ask the vendor for help.

<u>Audio</u>

Problem: The audio speaker can not be heard.

- Solution : The volume might be set too low. Please check your volume control.
- Problem: The volume is too high (or too low).
- Solution : The volume is not correctly set. Please check your volume control.

Problem: The headphone can not be heard.

- Solution 1: The volume is not correctly set. Please check the volume control.
- Solution 2 : The volume source is not chosen.
- Solution 3: The headphone is plugged into the wrong jack.

<u>CD</u>

Problem: The compact disk can not be exited.

Solution : The compact disk is not correctly placed in the tray.

Problem: The compact disk can not be read.

Solution 1: The compact disk is not correctly placed in the tray.

Solution 2: The compact disk is dirty. Please clean it with a CD-ROM cleaner kit.

Problem: The musical compact disk can be read while the data disk can not.

Solution : The compact disk hardware for reading data needs to be checked.

Problem: All compact disks can not be read.

- **Solution 1**: The Windows system can not recognize the CD-ROM drive or the CD-ROM drive is not compatible with other devices.
- **Solution 2**: The compact disk is dirty. Please clean it with a CD-ROM cleaner kit.
- **Solution 3**: The compact disk hardware for reading data needs to be checked.

<u>Printer</u>

- Problem: The printer can not be set up.
- **Solution** : The printer power cord is not plugged into or the connector is not correctly connected.
- Problem: The printer can not work.
- Solution 1: The printer is not powered on. Please turn on the printer.
- **Solution 2**: The printer is not in "connected" status. Please set the printer in "connected" status.
- **Solution 3**: The printer paper is used up. Please add the paper.
- **Solution 4**: The printer driver is not installed or correctly chosen. Please check the system.
- Solution 5: The printer for network is not connected with the network.
- Problem: The printer prints incorrect data.
- **Solution 1**: The printer driver is not installed or correctly chosen.
- **Solution 2**: The printer power cord is not plugged into or the connector is not correctly connected.

<u>ATI DVD Play (Optional)</u>

Problem: When the DVD station is playing, pressing any (Fn) Hot keys quickly at the same time, the DVD station will stop running in the normal Windows system.

Solution : Please avoid pressing the Hot key quickly and continuously. For

example, when use the Fn key, stopping seconds each time before pressing again. Or go to Windows 95/98; click the volume icon at the right-bottom corner the voice volume.

Chapter 4 : Installing Drivers

This chapter provides users the step-by-step instructions of installing device drivers and utilities. This chapter is designed for DeskNote beginners as well as advanced users. Please follow the steps and suggestions below to start a new DeskNote computer work.

Use the CD for drivers in the Package; prepare a DOS startup disk and DOS files before installing drivers for the first.

For more details and operating help, please contact your service dealer.

💻 Installing	Windows	95
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Installing Windows 98

- Drivers for Windows 95
- Drivers for Windows 98
- Drivers for Windows NT4.0

Preparation

Preparation for a new DeskNote:

- 1. Use a DOS startup disk to start the DeskNote Computer.
- Run FDI SK utility from DOS to create a bootable partition.
 After A: prompt, type fdisk. (A: fdisk) Choose "1" to create hard disk as drive C:

(See DOS manual for the operation detail.)

- Format hard disk. Follow the command "Format C:/S" to create a bootable hard disk and a bootable floppy disk. (A: format C) (C:/S copies system files to the formatted disk)
- 4. Copy the file [MSCDEX.EXE] from DOS disk to drive C:
- Insert the disk of the CD-ROM driver. Type "Install" after A prompt (A:\install) See the driver manual for detail.
- 6. Restart the system

Installing Windows 95 (For Reference)

- 1. Start DOS.
- 2. Insert the Windows 95 CD-ROM.
- 3. Go to the "setup" directory
- 4. After the directory prompt, type "setup", then press [Enter].
- After the Windows 95 setup program performs a routine check on your system, press [enter] to continue.
- When the "Welcome to Windows 95 Setup" screen appears, click "Continue".
- 7. Click "Yes" on the "License Agreement" screen.
- 8. Click "Next" to select "Collecting Information about your computer".
- Click "Next" to select the default of "C:\WINDOWS", or enter a different directory.

- 10. On the screen of "Setup Options", select "Portable", then click "Next".
- 11. On the screen of "Certificate of Authenticity", enter the Product Identification Number, then click "Next".
- 12. On the screen of "User Information", enter your name and company, then click "Next".
- 13. Analyzing your computer, click "Next".
- 14. Select "Install the most common components (recommended)", and then click "Next".
- 15. On the screen of "Startup Disk", insert a blank diskette into drive A to create a startup diskette.
- 16. The Setup Wizard is now copying files. After the copying is finished, remove the disk, and then click "OK".
- 17. Click "Next" to start copying Windows 95 files to your computer.
- 18. Click "Finish" to restart Windows 95.
- 19. On the screen of "Set Up a Printer", click "Cancel".

Note: Do not install a printer at this time. You will not be able to access the Windows 95 Installation CD until you reboot.

20. Click "OK" to restart the computer.
Installing Windows 98 (For reference)

- 1. Start DOS.
- 2. Insert the Windows 98 CD-ROM.
- 3. Go to the "setup" directory, type "setup", and then press [Enter].
- 4. Follow the instructions on the screen and choose the recommended option.
- 5. The Windows 98 setup program will check the hard disk drive automatically.
- 6. When the setup initializes, click "Continue".
- 7. Choose "License Agreement" to agree the Contract.
- 8. Click "Next" to type the product ID number.
- 9. Click "Next". The program will automatically check the system.
- 10. Choose the directory for your computer. Select the path of "C:\Windows", or type another path.
- 11. For reinstallation, choose "Yes" (recommended) to keep the files.
- 12. Select your location.
- 13. To create a Win98 Startup disk, insert a floppy disk into drive A. To create the startup disk later, choose "Cancel".
- 14. Press "Next". The program will copy files to your computer's hard disk.
- 15. At the same time, the screen will show the Win98 concerned information and the setup items one by one.
- 16. After the automotive setup stops, restart the computer.

Installing Drivers in Windows 95

Step 1: Run USB supplement

- O Open "Usbsupp". Follow the instruction dialogue on the screen.
- O Click "Yes" to install Microsoft USB supplement to your system.
- O Click "Yes" and "Ok" to restart the system.

Step 2: Installing ALi 16B2 Chip

- O Run the chip "Ali16b2" from the path of CD-ROM Drive.
- O Follow the instruction. Click "Next", "Yes" and "Ok".

Step 3: Installing ALi Power Management

- O Run the chip Ali-agp\"7101-010" from the path of CD-ROM Drive.
- O Follow the instruction. Click "Next", "Yes" and "Ok".

Step 4: Installing Audio Driver

- O From the disk for driver, find the audio driver for Windows 95.
- O Open the file "Audio_W9x" \ "457".
- O Run "Setup"
- O Double click "**Next**" to update the driver.
- O Choose "Yes" for choosing PCI Multimedia Audio Device.
- O Click "Finish"
- O Click "**Next**" to search for the device.

- O Click "Next".
- O Specify a location as CDROM Drive:\WINDOWS\Options\cabs.
- O Double click "Next" and press "Finish"
- O Insert Windows 95 CD-ROM and click "Ok".
- O Specify the location of Win95 program and click "Ok".

Step 5: Installing VGA Driver

- O From the driver disk, find out the file and open, "Ati_vga".
- O Click "vga_win9x", "523c47j" and choose "Disk1".
- O Click "Setup", "Finish" and "Ok" to install the first disk.
- Next copy the file from the Disk2 so you have to change the directory from Disk1 to Disk2 (\vga_win9x\523c47j\disk2) and click "Ok".
- O Restart the computer and click yes.
- Thus, the installation has finished.
- O After restarting, check the VGA resolution.
- O Click "My computer"→"Control Panel"→"Display"→"Settings".
 Change the resolution from 640 to 1024 by 768 pixels.(recommended)

Step 6: Installing PCMCIA Driver

- O Copy the file from driver disk, Pcmcia.w95\Pcmcia.inf to the hardisk drive c:WINDOWS/inf/. Click "Yes" to update.
- Copy the file Cbss.vxd, Pccard.vxd and Pci.vxd to the directory, \windows\system\. Click "Yes" to update.
- O Under Windows95, open "My Computer"→"Control Panel"→"System Properties"→"Device Manager"
- Click PCMCIA Socket. Click "Remove" and "Ok" and delete the two sub-directories "Generic CardBus Bridge". Click "Ok" and restart the computer.

- After restarting, the system will automatically detect "New Hardware Found". Double click "Next"/No and click "Finish".
- Replace the Windows 95 CD-ROM; specify the location of windows program and restart.

Step 7: AMD Updated Files

- O Run the chip "Amdk6upd" from the path of CD-ROM Drive.
- Follow the instruction. Click "**Yes**" and "**Ok**" to update the file and restart the system.
- Change the Windows 95 CD-ROM and specify the location of windows.
 Click "Ok". Choose "Yes" to keep the files.

Step 8: Using Infrared Wireless Communication

- O Under Windows95, open "My Computer"→"Control Panel"→"System Properties"→"Device Manager".
- O Choose "Ports"→"COM Port (COM2)". Click "Remove", "Ok" and "Refresh".
- Specify the location from the driver CD: \SMC1.2. Click "Ok", "Finish" and "Close". Restart the system.
- O Go to "My Computer"→"Control Panel" →"System Properties"→"Device Manager" → "Ports".
- O To update the driver, choose "Driver" \rightarrow "Update Driver" \rightarrow "Next".

Installing Drivers in Windows 98

Step 1: Installing AGP Driver

- Find the AGP driver from the disk.
- O Click the icon, "Aliagp15" and run "Setup".
- O Click "Next".
- O Press "Yes" to restart the computer.
- O Click "Ok to finish installation.

Note 1: Have to install AGP driver firstly before any other driver installed. Note 2: Install the driver in the driver order of AGP, Audio, VGA and PCMCIA. (Recommended)

Step 2: Installing Audio Driver

- O From the disk for driver, find the audio driver for Windows 98.
- O Open the file "Audio_W9x"\"457".
- O Run "Setup"
- O Double click "Next" to upgrade the driver.
- O Choose "Yes" for choosing PCI Multimedia Audio Device.
- O Click "Finish"
- O Click "Next" to search for the device.
- O Click "Next".
- O Specify a location as CDROM Drive:\WINDOWS\Options\cabs.
- O Double click "Next" and press "Finish"
- O Insert Windows 98 disk to the CDROM drive and click "Ok".
- O Copy the files from the CDROM Drive \ Win98 and click "Ok".
- O Replace the Windows98 disk with the driver disk.

Step 3: Installing VGA Driver

- O From the driver disk, find out the file and open, "Ati_vga".
- O Click "vga_win9x", "523c47j" and choose "Disk1".
- O Click "Setup", "Finish" and "Ok" to install the first disk.
- Next copy the file from the Disk2 so you have to change the directory from Disk1 to Disk2 (\vga_win9x\523c47j\disk2) and click "Ok".
- O Restart the computer and click yes.
- **O** Thus, the installation has finished.
- O After restarting, check the VGA resolution.
- O Click "My computer"→"Control Panel"→"Display"→"Settings".
 Change the resolution from 640 to 1024 by 768 pixels.(recommended)

Step 4: Installing PCMCIA Driver

- Copy the PCMCIA file to the hardisk drive c:\WINDOWS/inf/. Click
 "Yes" to update "Pcmcia.w98" and restart.
- O Under Windows98, open "My Computer"→"Control Panel"→"System Properties"→"Device Manager"
- Click PCMCIA Socket. Click "Remove" and "Ok" and delete the two sub-directories "Generic CardBus Controller". Click "Ok" and restart the computer.
- After restarting, the system will automatically detect "New Hardware Found". Double click "Next"/No and click "Finish".
- Replace the Windows 98 CD-ROM drive; specify the location of windows program and restart.

Installing Drivers in Windows NT 4.0

Note: After installing Windows NT4.0, please install Service Pack3 to enhance the function. Download the latest Service Pack3 version from the Microsoft web site.

Step 1: Installing Audio Driver

- O Open "My Computer"→"Control Panel" →"Multimedia"→"Devices".
- O Choose "Multimedia Devices" → "Unlisted or updated Driver" → "Add". Click "Ok" and "Browse"; specify the directory from driver disk:
 \Audio.no\40225". Click "Ok" to finish installing "ESS Audio Drive M2/M2E 4.02.25".
- O Restart the system.

Step 2: Installing VGA Driver

- O Click "My computer"→"Control Panel"→"Display"→"Settings".
- O Choose "Display Type" \rightarrow "Change" \rightarrow "Have Disk" \rightarrow "Browse"
- Specify the location as: \Ati-vga\vga_nt\534-b12\Disk1. Browse the location again but change the directory Disk1 to Disk2 as: \Ati-vga\vga_nt\534-b12\Disk2.
 - 1. From the driver disk, find out the file and open, "Ati_vga".
 - 2. Click "vga_nt", "534-b12" and choose "Disk1" \rightarrow "Nt40" \rightarrow "atirage".
 - Open the file; click "Ok" and choose "ATI 3D RAGELT PRO AGP 2X".
 - 4. Click "Ok", "Yes", Ok", "Close" and "Yes". Restart the system, pressing "Ok".
- O After restarting, change the display resolution.
- O Go to "My computer"→"Control Panel"→"Display"→"Settings". Change the display resolution into 1024 by 768 pixel. Click "Test" and see whether the bitmap is properly. If yes, click "Yes", "Apply", "Ok". Thus, the test has finished.

Note: The VGA driver will fail to install when Service Pack3 is not installed.

Appendix A: Specifications 2100C

The following are the features and specifications of the notebook computer:

🗏 Processor

- Intel Celeron-300A, Celeron-333, Celeron-366, Celeron-400, Celeron 433, Celeron 466.
- PPGA Package (370-pin socket)

🗏 Memory

- Supports 3.3V EDO/SDRAM SODIMM
- Expandable memory up to 256MB
- Two sockets for 8/16/32/64/128MB 144-pin SODIMM RAM modules (optional)

System BIOS

- 256KB Flash ROM
- SystemSoft BIOS with smart battery
- Plug and Play 1.0a

🗏 Display

- 13.3"/14.1" TFT XGA LCD panel
- 4MB display memory SGRAM type (100MHz)
- Tri-view[™] for triple display, TV, CRT & LCD.
- AGP 2X
- Complete 64-bit hardware 2D/3D Accelerator Graphics Engine
- Motion Compensation
- High quality TV -out (6-Line buffer quality) with Macro Vision® V7.01

anti-copy technology.

- Support TFT panel resolution up to 1024X768X16M.
- Support CRT resolution up to 1280X768X16M
- Support TV resolution 1024X768.
- Support ZV port.
- Support external Video Input.

🗏 Storage

- 3.5" Floppy disk drive
- 2.5" hard disk drive (12.7 or 17mm high)
- DVD-ROM/CD-ROM (24X speed)
- Support Master mode IDE, PIO mode 4 and ATA-33 (Ultra DMA33)

🗏 Audio

- Sound-Blaster Pro[™] version 3.01 compatible
- AC 97 compliant
- 3D stereo enhancement sound system
- IIS interface for external ZV port
- Built-in microphone
- Built-in Line-in
- 2 built-in speakers
- Downloadable Wavetable
- High-quality FM music synthesizer 16-bit stereo sound system

PC Card Sockets

- Support CardBus (PC Card95)
- Support Zoom Video Port (Socket A)

- Two Type II PC cards or one Type III PC card

Input/Output

- Built-in trackpad (PS/2)
- Dual USB ports
- One Fast Infrared(FIR)
- One S-video jack for TV output
- One 176-pin expansion port for Port Replicator
- One RCA jack for video input
- One External monitor (CRT) port
- One Serial port
- One Parallel port(LPT1), support ECP/EPP 1.7 and 1.9
- One PS/2 type ports
- One Speaker-out jack
- One Line-in jack
- One Microphone-in jack
- One RJ-11 jack for PCI PnP Modem Accessory or RJ-45 for ISDN Accessory (Option)
- DC-in jack

Infrared Wireless Communication

- IrDA 1.1
- FIR
- ASKIR

Power Management

- Support APM v1.2
- Soft Off
- Support suspend to disk
- Battery low suspend
- Resume from alarm time
- Resume from modem ring (COM Port only)

🗏 Power

- AC input: 100~240V, 47~63Hz
- Support dual pack, removable Lithium-Ion Battery (48.6 watt) or Ni-MH Battery (45.6 watt)

💻 Size & Weight

- 316mm(w)x256mm(d)x47mm(h)
- 3.6kg (with Lithium-Ion battery)

Keyboard

A4-Size Win95 keyboard including numeric keypad

Appendix B: Specifications 2100P

This following are the features and specifications of the notebook computer.

Processor

- 233/266/300 MHz Mobile Pentium II processors module
- Intel Mobile Module Connector II Structure (MMC2)
- 66 MHz CPU Bus Clock

Memory

- 3.3V power supply
- Supports EDO/SDRAM
- 8MB expandable up to 384MB
- 8/16/32/64/128MB 144-pin SODIMM RAM modules (optional)

System BIOS

- 256KB Flash ROM
- Plug and Play 1.0a

🗏 Display

- 15.1"/15.0" TFT XGA LCD panel
- 8MB display memory SGRAM type (100MHz)
- Support VPM 1.10 (Zoomed Video Port)
- DVD S-Video TV out
- Tri-view[™] for a triple, TV, CRT & LCD.

Storage

- 3.5" FDD
- 12.7mm(h) LS-120MB floppy drive
- 15mm(h) IO Mega 100MB ZIP drive
- 2.5" hard disk drive (12.7 or 17mm high)
- 2.5" (12.7mm high) or 3.0" (12.5mm high) or 2.5" (17mm high) secondary hard disk drive
- DVD-ROM/CD-ROM (24X speed)

💻 Audio

- Sound-Blaster Pro[™] version 3.01 compatible
- 3D stereo sound system
- Stereo full duplex support
- MPEG-2 module
- Built-in microphone
- Built-in 2 watts speakers x 2

PC Card Sockets

- Support CardBus (PC Card95)
- Support Zoom Video Port (Socket A)
- Two Type II PC cards or one Type III PC card

Input/Output

- Built-in trackpad (PS/2)
- Dual USB ports
- S-video jack for TV output
- 120-pin expansion port
- RCA jack for video input
- External monitor (CRT) port
- Serial port
- Parallel port
- Dual PS/2 type ports
- Speaker-out jack
- Line-in jack
- Microphone-in jack

- IEEE1394 Port

Communication

- Wireless Infrared transfer IrDA 1.1
- 56K DSVD ISA Plug & Play Modem (option)

Power Management

- APM v1.2
- Soft Off
- CPU over temperature protection
- Suspend and resume

B Power

- AC input: 100~240V, 47~63Hz
- Lithium-Ion Battery/Lithium-Ion Smart Battery

Size & Weight

- 358mm(w)x280mm(d)x50mm(h)
- 4.2kg (with Lithium-Ion battery)

Keyboard

- 102 keys Win95 keyboard include numeric keypad.

🗏 BIOS

- One 256KB Flash ROM.
- Systemsoft BIOS with Smart Battery, Plug and Play, ACPI.

ENJOY THE PURCHASE OF YOUR EUROCOM DESKNOTEä 2100.