



i410

User's Guide

DECLARATION OF CONFORMITY

Per FCC CFR 47 Part 2 Section 2.1077(a)



Responsible Party Name: Motorola, Inc.

Address: 8000 West Sunrise Boulevard
Plantation, FL 33322 USA

Phone Number: 1 (800) 453-0920

Hereby declares that the product:

Product Name: i410

Model Number: H76XAH6JR7BN

FCC-ID: IHDP56KR2

Conforms to the following regulations:

FCC Part 15, subpart B, section 15.107(a), 15.107(d) and section 15.109(a)

FCC Notice to Users

The following statement applies to all products that have received FCC approval. Applicable products bear the FCC logo, and/or an FCC ID in the format FCC-ID: IHDP56KR2 on the product label.

Motorola has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment. See 47 CFR Sec. 15.21.

Class B Digital Device

As a personal computer peripheral, this device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See 47 CFR Sec. 15.19(3).

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Industry Canada Notice to Users

Operation is subject to the following two conditions: (1) This device may not cause interference and (2) This device must accept any interference, including interference that may cause undesired operation of the device. See RSS-GEN 7.1.5.

Motorola, Inc.
Consumer Advocacy Office
600 North US Highway 45
Libertyville, IL 60048

www.hellomoto.com

Note: Do not ship your phone to the above address. If you need to return your phone for repairs, replacement, or warranty service, please contact the Motorola Customer Support Center at:

1-800-453-0920 (United States)

1-877-483-2840 (TTY/TDD United States for hearing impaired)

Certain mobile phone features are dependent on the capabilities and settings of your service provider's network. Additionally, certain features may not be activated by your service provider, and/or the provider's network settings may limit the feature's functionality. Always contact your service provider about feature availability and functionality. All features, functionality, and other product specifications, as well as the information contained in this user's guide are based upon the latest available information and are believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or obligation.

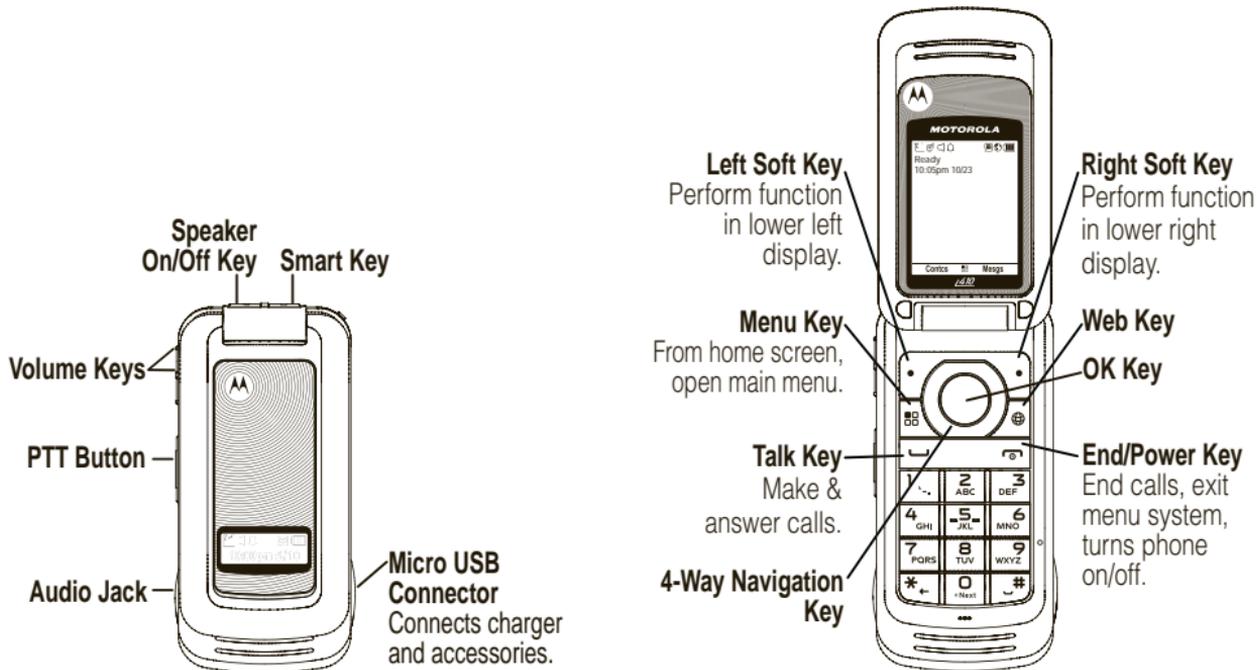
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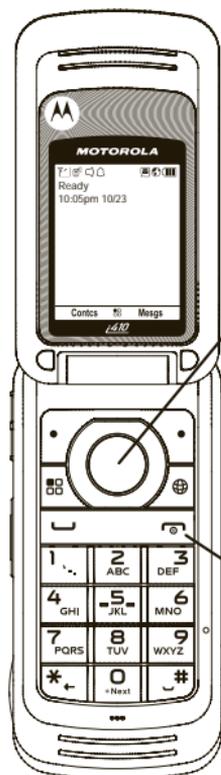
Manual Number: NNTN7807A

HELLOMOTO

Introducing your new Motorola i410 phone. Here's a quick anatomy lesson.

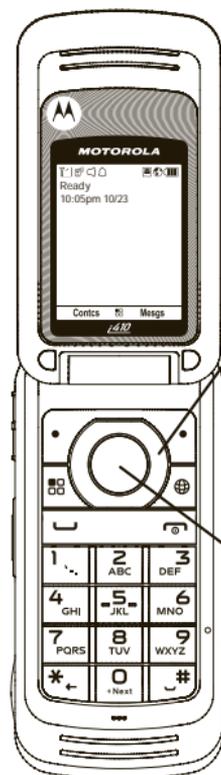


check it out



2 Customizable  key that can be used to open the **Settings** screen

1 Press and hold the **Power Key**  for a few seconds, or until the screen lights up, to turn on your phone.



3 Press the Navigation Key **up, down, left or right** to highlight a menu feature.

4 Press the  key to select.

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menu map

main menu

-  **Call Alert**
-  **Java Apps.**
 - Java System
-  **Settings**
 - (see next page)
-  **Ring Tones**
 - Vibrate All: On/Off
 - Ringer
 - Vibrate
 - Silent
-  **GPS**
 - Position
 - Privacy
 - Interface
-  **Call Forward**
-  **Datebook**
-  **Memo**
-  **Net**
-  **My Info**
 - My Name
 - Line 1
 - Line 2
 - Private ID
 - Group ID
 - Carrier IP
 - IP1 Address
 - IP2 Address
 - Circuit Data

-  **VoiceRecord**
 - [New VoiceRec]
-  **Recent Calls**
-  **Media Center**
-  **Shortcuts**
 - [New Entry]
 - 1)Shortcuts
 - 2)Cntcs[New Contact]
 - 3)Recent Calls
 - 4)Contacts
 - 5)Datebook
 - 6)Messages
 - 7)VoiceRecord
 - 8)Net
 - 9)Call Forward
-  **Contacts**
 - [New Contact]
 - [New SDG List]
-  **Profiles**
-  **Call Timers**
 - Last Call
 - Phone Reset
 - Phone Lifetime
 - Prvt/Grp Reset
 - Prvt/Grp Life
 - Circuit Reset
 - Circuit Lifetime
 - Kbytes Reset

-  **PT Manager**
 - Quick PTT
 - Send Message
 - Send Picture
 - Send Event
 - Send My Info
 - Send Contact
 - Configure
-  **Messages**
 - [Create Mesg]
 - [Create Txt Msg]
 - [Create MMS Msg]
 - Voice Mail
 - Inbox
 - Drafts
 - Outbox
 - Net Alert
-  **MOTOtalk**

This is the standard Main Menu layout. Your phone's menu may be a little different.

settings menu

Display/Info

- Wallpaper
- Text Size
- Theme
- Home Icons
- Backlight
- Clock
- Menu View
- Large Dialing
- Language

Phone Calls

- Set Line
- Any Key Ans
- Auto Redial
- Call Waiting
- Auto Ans
- Flip Activation
- Minute Beep
- Call Duration
- TTY
- Hearing Aid
- Notifications
- DTMF Dialing
- Prepend

2-Way Radio

- Tkgrp Silent
- Tkgrp Area
- One Touch PTT
- Alert Type
- PTT Quick Notes
- On/Off PTT
- Store Rcvd Info

Personalize

- Menu Options
- Up Key
- Down Key
- Left Key
- Right Key
- Center Key
- Left Sftkey
- Right Sftkey
- Power Up

Volume

- Line 1
- Line 2
- Messages
- Earpiece
- Speaker
- Keypad
- Java Earpiece
- Java Spkr
- Data

Security

- Phone Lock
- Keypad Lock
- SIM PIN
- GPS PIN
- Change Passwds

Advanced

- Alert Timeout
- Headset/Spkr
- Connectivity
- Reset Defaults
- Return to Home
- Transmitters
- Phone Only
- Baud Rate

use and care

To care for your Motorola phone, please keep it away from:



liquids of any kind

Don't expose your phone to water, rain, extreme humidity, sweat, or other moisture. If it does get wet, don't try to accelerate drying with the use of an oven or dryer, as this may damage the phone.



dust and dirt

Don't expose your phone to dust, dirt, sand, food, or other inappropriate materials.



extreme heat or cold

Avoid temperatures below 0°C/32°F or above 45°C/113°F.



cleaning solutions

To clean your phone, use only a dry soft cloth. Don't use alcohol or other cleaning solutions.



microwaves

Don't try to dry your phone in a microwave oven.



the ground

Don't drop your phone.

essentials

Caution: Before using the phone for the first time, read the Important Safety and Legal information included in the gray edged pages at the back of this guide.

about this guide

This guide shows how to locate a menu feature as follows:

Find it:  > **Settings**

This means that, from the home screen:

- 1 Press the *menu button*  to open the **Main Menu**.
- 2 Press the *navigation key* to scroll to **Settings**.

- 3 Press  to select it.

symbols	
	This means a feature is network/subscription dependent and may not be available in all areas. Contact your service provider for more information.
	This means a feature requires an optional accessory.

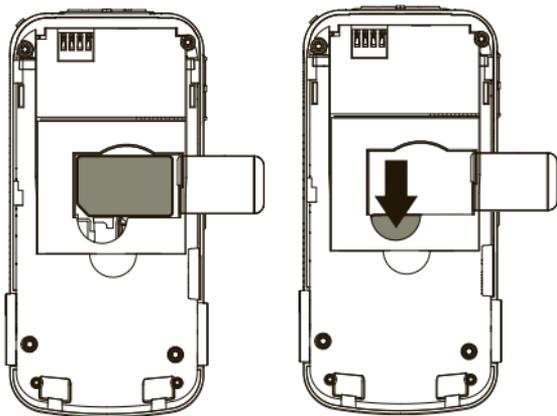


SIM card

insert the SIM card

Turn off your phone and remove your battery before you install or remove a SIM card.

Carefully slide the SIM card into your phone, until it lies flat in the SIM card holder.

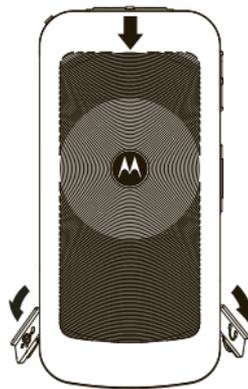


Warning: To avoid loss or damage, do not remove your SIM card from your phone unless absolutely necessary.

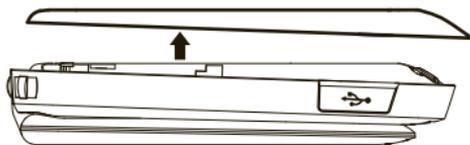
battery

battery installation

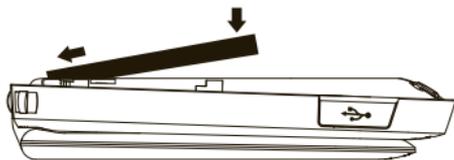
- 1 Open the micro-USB and headphone jack connector covers. Slide the battery door down until it is released.



- 2** Remove battery door.



- 3** Insert battery as shown below. Push the battery down until it snaps in place.



- 4** Replace the battery door.



- 5** Close the micro-USB and headphone jack connector covers.



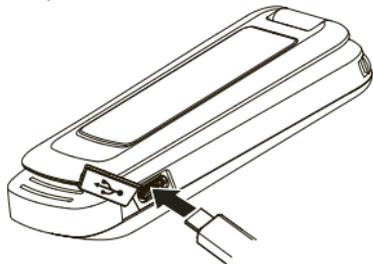
battery charging

New batteries are not fully charged.

See “Battery Use and Safety” on page 89.

charge using the charger

- 1 Pull out the connector cover, and insert the charger into the accessory connector on your phone as shown.



- 2 Plug the other end of the charger into the appropriate electrical outlet.

When you charge the battery, the battery level indicator at the upper right of the screen shows charging progress. At least one

segment of the indicator must be visible to ensure full phone functionality while charging.

charge from your computer



You can partially charge your phone's battery by connecting a Motorola-approved USB cable from your phone's micro-USB port to a high power USB connector on a computer (not a low-power one, such as the USB connector on your keyboard or bus-powered USB hub). Typically, USB high-power connectors are located directly on your computer.

Note: The phone will be charged at a slower rate than it is charged with the rapid charger.

Your computer must be turned on, and you must have correct software drivers installed on your computer. If the Phone is off when the USB cable is connected between the computer and the phone, the phone will

power up in charging mode. This mode allows the phone to charge fastest and quickest.

Note: If the battery is very low, the phone will not turn On, but it will continue to charge at a low rate. The phone will power up in charging mode when the battery has been charged to approximately 5% of its capacity. For faster charging under a very low battery condition, it is recommended to use the rapid charger supplied with the handset.

If the phone is turned on while charging from a computer, it will not fully charge the battery. In this case, the battery charge will be maintained approximately between 80% and 95% of the battery's capacity. Cables and software drivers are available in Motorola Original™ data kits, sold separately.

Tip: Motorola batteries have circuitry that protects the battery from damage from overcharging. Of course, unplugging the

charger from the wall will prevent the battery from overcharging.

battery indicators

	The battery is at approximately 100% to 90% capacity when the indicator is blue and displaying three bars.
	The battery is at approximately 65% capacity when the indicator is green and displaying two bars.
	The battery is at approximately 10% capacity when the indicator is yellow and displaying one bar.
	The battery is at approximately 5% capacity when the indicator is red and has a flashing red bar.
	The battery is charging.

turn it on & off

To turn on your phone, press and hold  for a few seconds or until the display turns on.



To turn off your phone, press and hold  for two seconds.

Note: If you press  for more than four seconds, the handset will power “On” on “Transmitter Off” mode. See “transmitters” on page 51.

enable security

You must enable security the first time you power on your phone or within 10 days of first activation.

1 Press  under **Ok**.

- 2 You are prompted to enable security. Press  under **Yes**. A series of screens followed by the default home page displays.
- 3 Press  to return to the home screen.

make a phone call

Enter a phone number and press  to make a call or use a voice name. See “voice names” on page 55.

Note: For best call quality avoid covering the antenna with your hand.

To hang up press .

answer a phone call

When your phone rings and/or vibrates, you have the following options to answer:

- 1 If you want to answer the call on the handsfree speaker phone, press the speaker key  with the flip closed. To hang up press the smart key .
- 2 If you want to answer the call using the handset, just open the flip and press . To hang up press  or close the flip.

Note: You must have the **Flip Activation** feature On. See “advanced calling” on page 76.

make a private call

With Private calls service, you use your phone as a long-range, digital 2-way radio using one-to-one Private calls or one-to-many group calls.

Your Private ID is the number at which you receive one-to-one Private calls.

Talkgroup numbers are numbers through which you receive one-to-many group calls.

To make a private call

- 1 Enter the Private ID you want to call.
- 2 Press and hold the PTT button. Begin talking after your phone emits a chirping sound.
- 3 Release the PTT button to listen.
To end the call press .

Note: A Private call ends automatically if there is no activity on the call for a few seconds.

Tip: To let someone know you want to talk to them on a Private call, press  under **Alert**.

answer a private call

- 1 When your phone emits a chirping sound or vibrates to indicate you are receiving a Private call, wait for the caller to finish speaking.

- 2 Press and hold the PTT button and begin talking after your phone emits a chirping sound.
- 3 Release the PTT button to listen.
To end the call press  under **Exit**.

store a phone number or private ID

You can store a phone number or Private ID in **Contacts**:

- 1 Press  > **Contacts** > **[New Contact]**.
- 2 Enter a name for the new entry. Each entry's name can contain up to 20 characters.
- 3 Select **Ringer** if you wish to assign a specific ring tone to that phone number.
- 4 Select a type for the entry (**Mobile**, **Private**, **Work1**, **Work2**, **Home**, **Email**, **Fax**, **Pager**, **Talkgroup**,

SDG, **IP** or **Other**). To store a Private ID, choose **Private**.

- 5 Enter the number for the entry and press  under **Done** to save the entry.

Tip: Before saving the entry, you can save more information. You can store E-mail addresses, IP addresses, or Talkgroup IDs. You can assign each number a speed dial number and voice name. You can also create Contact entries that are groups of Private IDs called Group IDs and/or SDG lists.

After you have saved the number, the new Contacts entry is displayed.

call a stored phone number or private ID

Shortcut: From the home screen press  under **Contcs**

or

Find it: > **Contacts**

- 1 Scroll to the **Contacts** entry.

Tip: By pressing the first letter of the name of the **Contacts** you want, you will be taken to all the contact names starting with the letter you pressed.

- 2 If the **Contacts** entry contains more than one number, scroll left or right until the type of the number you want to call is displayed (**Mobile, Private, Work1, Work2, Home,** etc.).

- 3 If you choose a phone number, press  to call the entry.

or

If you choose a Private ID, Talkgroup ID, or SDG List, press and hold the PTT button to call the number.

Tip: If the **Contacts** entry you scrolled to contains a Private ID, you can make an instant

Private call to that Private ID by pressing and holding the PTT button, even if the Private ID is not the type of number displayed.

your phone number and Private ID

Find it: > **My Info**

Tip: Want to see your phone number or Private ID while you're on a call? Press  > **My Info**.

text messages



If your service provider offers text messaging, your phone sends text messages using Mobile Originated Short Messaging Services (MOSMS) and receives text messages from other phones that are using MOSMS.

Note: The messaging menus may look slightly different, depending on the messaging setup of your phone.

set it up

Before you begin using text messaging, you may need to set up your signature, service center number, and expiration information.

Shortcut: From the home screen press  under **Mesg** >  > **Text Msg Setup**.

or

Find it:  > **Messages** >  > **Text Msg Setup**

The following options become available:

option
Signature: Enter your signature (up to 11 characters long).
Delivery Rpt: Set this option to On if you want your phone to show you when the message has been delivered.

option

Svc Cntr No: Enter the phone number of your service center. If you do not know this number, contact your service provider.

Expire After: This is the amount of time messages you send are saved at the service center if they cannot be delivered. After this period, they are discarded.

Scroll to select the number of days you want your messages to be saved.

Cleanup: Controls how long messages remain in the **Inbox** and **Outbox** before they are deleted. See “cleanup” on page 44.

Quick Notes: Quick notes are short, pre-written text messages that you can create, edit, and send in your text messages. You can store up to 20 quick notes. A quick note may be up to 30 characters long.

You can create a **[New Note]** or press  under **Edit** to change the pre-written quick notes.

Press  under **Done** to save the information you entered.

receive a text message

- 1 To view the message press  under **Read**.
- 2 To dismiss the message notification press  under **Exit**.

Note: If your phone is powered off when you receive a text message, your phone notifies you the next time you power it on. If you are out of your coverage area, your phone alerts you when you return to your coverage area.

Tip: While reading a text and numeric message that contains a phone number, you can press  to call that number.

read from the message center

- 1 From the home screen press  under **Mesg > Inbox > Text Inbox**.

- 2 Select the message you want to read or press the number of the message you want to read. If the message fills more than one screen, scroll to read it.

Tip: Scrolling through one message lets you view the next message.

- 3 To reply to the message, press  under **Reply** or to see all other choices, including forwarding and deleting the message, calling the sender, or storing the sender's number in **Contacts**, press .

create and send text messages

- 1 From the home screen press  under **Mesg > [Create Mesg] > [Create Txt Msg]**.

or

Select **Inbox > Text Inbox**, or **Outbox > Text Outbox**, or **Drafts > Text Draft**.

- 2 To address the message use the keypad to enter the phone number of the person

you want to send the message to and press .

or

Press  under **Browse**, and select **Recent Calls**, **Contacts** or **Memo** to find the number you want.

- 3 Select **Msg** and enter the text of the message or to use a quick note press  under **Browse** and scroll to the quick note you want.
- 4 Press  > **Set Send Method** and select **Text**, **Fax**, **x400**, **Paging**, **Email**, **ERMES**, or **Voice**.
- 5 If you want to send the message, press  under **Send** or to delete the message without sending it, press  under **Cancel**.

Note: If you want to request confirmation of delivery press  > **Delivery Report** > **On**.

use drafts

When you save a message as a draft, it is saved in the drafts folder.

Shortcut: From the home screen press  under **Mesg** > **Drafts** > **Text Draft**.

- 1 Select the draft you want to edit. You also have the choice to create new text messages from this menu.
- 2 To edit the fields you want to change, follow step 2 through step 5 in “create and send text messages” above.

resend text messages

Shortcut: From the home screen press  under **Mesg** > **Outbox** > **Text Outbox**.

- 1 Scroll to the message you want to resend or press the number of the message you want to resend.
- 2 Press  under **Resend**.

delete sent text messages

Shortcut: From the home screen press  under **Mesg > Outbox > Text Outbox**.

- 1 Scroll to the message you want to delete.
- 2 Press  under **Delete**.
- 3 Press  under **Yes** to confirm.

delete all unlocked sent messages

Shortcut: From the home screen press  under **Mesg > Outbox > Text Outbox**.

- 1 Press  > **Delete All**.
- 2 Press  under **Yes** to confirm.

go to a website

If a message contains one or more website URLs, you can go to that website. See “go to a website” on page 41.

manage memory

Your text inbox, outbox, and drafts folder have a set amount of memory available for storing messages.

The text inbox holds 20 messages. If the text inbox is full, you cannot receive messages until you delete some.

The outbox and drafts folder share memory space. Together they can hold 30 messages. If the outbox and drafts folder memory is full, you cannot send messages or save drafts until you delete some.

To view the amount of memory available in your text inbox:

Shortcut: From the home screen press  under **Mesg >  > Text Msg Setup > Mem Mtr-Inbox**.

To view the amount of memory available in your outbox and drafts folder:

Shortcut: From the home screen press  under **Mesg** >  > **Text Msg Setup** > **Mem Mtr-Other**.

using your handset as a modem

Your phone can be connected to a computer via USB for use as a modem. For more specific information on how to setup your phone for use with your computer please visit www.motorola.com/support and look under the FAQ section.

main attractions

media center

The media center lets you access pictures and audio recordings stored in your phone's memory.

The following audio recordings can be accessed through the media center:

- Voice records
- Musical ring tones in the list of ring tones
- Audio recordings saved from MMS messages received
- Audio recordings downloaded to your phone

Items in the media center can be sent in MMS messages. See "MMS" on page 31.

Pictures in the media center can be sent in Private calls using Send via PTT.

Audio files supported by the Media Center include:

Format	Sampling Rates/Bit Rates
.au	8 KHz/8 kbps
.midi	8 KHz, Type 0
.mp3	8 KHz/192 kbps
.wav	8 KHz/64 kbps

Note: Stereo audio files are not supported by the Media Center.

Image files supported by the Media Center include:

Format	Max. Image Size (in pixels)
.png	640 x 480
.gif	640 x 480
.jpg	640 x 480
.wbmp	127 x 127

PTX features

With *Push To View* features, your phone can send and receive the following items through Private calls with other phones that have this capability:



- Short text messages¹
- Pictures¹

1. Additional charges may apply.

- Datebook events
- My Info
- Contact information

You can choose to send My Info and contact information to any Private ID.

You can choose to send pictures, messages, events to the Private ID you are engaged in a Private call with, Private IDs on the **Recent Calls** list, and Private IDs stored in **Contacts**.

When you make or receive a Private call, your phone automatically determines whether the phone you are engaged in a Private call with is able to receive each of these items. Your phone saves this information for as long as the Private ID is on your **Recent Calls** list or is saved in your **Contacts**. Your phone updates the saved information each time you make or receive a call to or from that Private ID.

You can turn your phone's ability to send and receive messages, pictures, events on and off.

Note: You cannot send PTT feature items during Talkgroup calls or SDG calls.

send messages

The Push to Send Messages feature lets you send short text messages through Private calls.



When you send a message, it appears on the display of the phone you are engaged in the Private call with. The message won't be stored in the recent calls list.

begin a message and choose a recipient

You can begin a message during a Private call, from the **Contacts** list, the **Recent Calls** list, or from the **PT Manager**.

begin a message during a Private call:

While in a Private call, press  >

Use PTT Feature > Send Message.

begin a message from the Contact or the Recent Calls list

- 1 From the **Contacts** or the **Recent Calls** list, select the entry containing the Private ID you want to send the message to.
- 2 Press  > **Use PTT Feature > Send Message.**

begin a message from the PT Manager

The **PT Manager** lets you select the Private ID you want to send the message to from **Contacts** or the **Recent Calls** list.

Find it:  > **PT Manager > Send Message**

Then select **A Contact** or **A Recent Call** to see a list of entries from the **Contacts** or the **Recent Calls** list that can receive messages.

create messages

After you have begun a message and chosen a recipient, a screen appears that lets you create the text of the message you want to send. Your message may be up to 400 characters long.

You can choose from a list of ready-made words or short phrases called Quick Notes. You can use a Quick Note as it is or edit it before you send it. Editing a Quick Note changes the Quick Note for this message only and will not change the Quick Note on the list.

send a completed message

After you have completed your message, press the PTT button to send it.

receive messages

When you receive a message, a message notification appears on the display. To view the message press .

To dismiss the message press  under **Dismiss**.

reply to a message

- 1 View the message.
- 2 Press  under **Reply**.
- 3 Create the message and press the PTT button to send it.

send pictures



You can send pictures stored in **Media Center** through Private calls. The picture you send appears on the Private call recipient's display.

If the recipient accepts the picture, their phone saves the picture.

The first time you send a stored picture after turning the phone on, **Picture Fees May Apply. Continue?** appears and you are prompted to respond.

Note: You cannot make or receive Private calls while transmitting or receiving a picture.

send a picture during a call

1 While in a Private call, press  under **Picture** or press  > **Use PTT Feature** > **Send Picture**.

A list of pictures that can be included in a Private call appears.

- 2** Select the picture you want to send.
- 3** Press the PTT button to send the picture.

- 4** Wait while the picture is transmitted. The Private call is temporarily interrupted while a picture is transmitted.
- 5** When prompted, press the PTT button to resume the Private call.

start a call by sending a picture

from Media Center

Find it:  > **Media Center**

- 1** Select the picture you want to send.
- 2** Press  > **Send Via...** > **Send via PTT**.
A list of contacts that have Private IDs and are able to receive pictures appears.
- 3** Select the name of the person you want to send the picture to.
- 4** Press the PTT button to send the picture.
- 5** When prompted, press the PTT button to resume the Private call.

from the PT Manager:

Find it:  > PT Manager > Send Picture

- 1 Select **A Contact**, or **A Recent Call** to see a list of entries that can receive pictures.
- 2 Select the entry containing the Private ID you want to send the message to.
- 3 Select the picture you want to send.
- 4 Press the PTT button to send the picture.
- 5 Once picture has been sent, when prompted press the PTT button to resume the call.

receive a picture

When someone sends you a picture, your phone emits a tone or vibrates and a message appears asking if you want to accept the picture.

Pictures you receive are saved to your phone's memory. They are accessible through **Media Center**.

When you see a message asking if you want to accept the picture, press **Yes** to accept or **No** to decline.

Tip: If you want to stop the transmission before it is finished, press .

Note: The first time you accept a stored picture after turning the phone on, **Picture Fees May Apply. Continue?** appears and you are prompted to respond. Press  under **Yes** to accept the picture.

clear a picture from the display

If you want to clear a picture from your phone's display while still on a call, press  > **Clear Screen**.

The picture will not appear on the display again the next time you receive a call from

person who sent it. This does not delete the picture from **Media Center**.

send My Info

1 While in a Private Call press  > **Send via PTT**, and push the PTT button to send.

or

2 From the home screen press  > **My Info** >  > **Send via PTT** and push the PTT button to send.

set my info sending option

You can control what portion of the information in **My Info** is sent and whether it is sent automatically in every call or only when you choose to send it.



Find it:  > **PT Manager** > **Configure** > **PTT My Info** > **Info to Send**

1 Select or remove the fields you want to send.

2 Press  under **Done**.

The information your phone sends always includes **My Name** and **Private**. You may also send **Line 1**, **Line 2**, **Carrier IP**, and **Circuit Data** depending on your sending options.

automatic sending

To control whether you send your information automatically:

Find it:  > **PT Manager** > **Configure** > **PTT My Info** > **Auto Send**

1 Select **On** or **Off**.

When you make a call in which your information is sent automatically, the name you entered in the **My Name** field of **My Info** appears on the display of the recipient's phone, even if your name and Private ID are not stored in the recipient's Contacts.

send contact information

- 1 While in a Private Call press  > **Use PTT Feature.**
- 2 Select **Send Contact** and select the contact information you want to send.
- 3 Push the PTT button to send.
or
- 1 From the home screen press  > **PT Manager > Send Contact.**
- 2 Enter the Private ID number of the person you want to send the Contact information to or press  under **Browse.**
- 3 Select from **Recent Calls, Contacts, or Memo.**
- 4 Select the contact information you want to send and push the PTT button.

turn PTT features on and off

You can turn your phone's ability to send and receive messages, pictures, and Datebook events on and off.

You cannot turn your phone's ability to send and receive My Info and contact information on and off.

Find it:  > **PT Manager > Configure**

- 1 Select **On/Off PTT.**
- 2 Check or uncheck **Messages, Pictures** and/or **Events.**

one touch PTT

Find it:  > PT Manager > Configure > One Touch PTT

One Touch PTT sets your phone to do any of the following each time you press the PTT button from the home screen:

option
Off: Nothing happens when you press the PTT button from the home screen.
Quick PTT: Go to Quick PTT. See “quick PTT” on page 30.
Last Call: Call the most recent Private ID or Group on the recent calls list.
Assigned No.: Call a Private ID you assign. Enter the number using your keypad, or press  under Search . Select Contacts , Recent Calls , or Memo .
Note: If you are entering a Talkgroup number, enter  before the number.

option

PT Manager: Go to PT Manager. See “PT manager” on page 31.

Send Message: Go to the first screen to send a message.

Send Picture: Go to the first screen to send pictures. See “send pictures” on page 25.

Send Event: Go to the first screen to send a Datebook event.

Send My Info: Go to the first screen to send My Info. See “send My Info” on page 28.

Send Contact: Go to the first screen to send a contact. See “send contact information” on page 29.

quick PTT



Quick PTT lets you quickly make a call, create an SDG list or make a SDG call when accessing any Private IDs on your phone.

To view a list of Contacts and SDG lists with Private IDs in **Contacts**:

Find it:  > PT Manager > Quick PTT

or

Find it:  > Quick PTT

To move between **Contacts**, **Recent Calls**, or **Memo**, press the navigation key left or right, or press  or .

To make a Private call or SDG call:

- 1 Select the entries you want.
- 2 Press **Done**.
- 3 Push the PTT button.

PT manager



The **PT Manager** lets you quickly access PTT features, and other Private call features, from the main menu.

You can also access the Quick PTT feature and set the One Touch PTT feature.

Find it:  > PT Manager

- 1 Select **Quick PTT** to quickly find a contact that has a Private ID.
or
- 2 Select **Send Message**, **Send Picture**, **Send Event**, **Send My Info**, or **Send Contact**. After choosing what PTT item you are sending, select a contact and press the PTT button to send.
or
- 3 Select **Configure** to configure your **PTT Quick Notes**, **PTT My Info**, **One Touch PTT**, or **On/Off PTT**.

MMS



Multi-Media Messaging Service (MMS) lets you send and receive messages that may include text, pictures and audio recordings.

create a message

Shortcut: From the home screen press  under **Mesg** > **[Create Mesg]** > **[Creat MMS Msg]**.

or

Find it:  > **Messages** > **[Create Mesg]** > **[Creat MMS Msg]**

1 Select **To** and add the phone number or email address or select from **Contacts** or **Recent Calls** and press  under **Done**.

Tip: To remove a phone number or email address from the list of message recipients, scroll to the phone number or email address and press  under **Remove**.

When you are finished addressing the message, press  under **Back**.

To enter or edit the body of the message:

2 Select **Mesg** and enter text or press  under **QNotes** to select a pre-written quick note.

3 When you have finished entering text, press .

4 Press  under **Send**.

more message options

To view more message fields in a message you are creating, select **.....MORE.....** or press  under **More**.

option
Subject: Create or edit the subject line.
Attach: Attach a picture, audio file or voice record.
Cc: Send a copy of this message to someone else.
Auto Replies: Allows you to create a list of possible short answers for the recipient to choose when replying to your message.
Priority: Set priority Normal or High .
Report: Set receipt confirmation On Delivery .

option

Valid Until: Set a date after which attempts to deliver the message end, or press  under **No Date**.

reply to a message

You can reply to a message while you are viewing it, or while a previously viewed message is highlighted in the message center. You cannot reply to unread messages.

To reply to a message:

- 1 View the message you want to reply to.
- 2 To reply to the sender only, press  under **Reply** or if you wish to include all the people copied in the message, press  under **Reply All**.

A list of short phrases appears. Select any of these phrases to add it to your messages or select **[Create Reply]**.

- 3 Edit any message fields you want to change.
- 4 Press  under **Send**.

quick notes

When you are filling in the **Message** and **Subject** message fields, you can add ready-made words or short phrases called Quick Notes. After you add these words or phrases, you can edit them as you would any other text.

- 1 While you are creating a message, scroll to or select **Message** or **Subject**.
- 2 Press  under **QNotes**.
Select the Quick Note you want to insert into the message.
- 3 Press  under **Send**.

attach a picture, audio and voice recording

You can attach one or more pictures, audio or voice recordings from your phone into the body of the message. You can include text in the body of your message in addition to these items.

While you are filling in the **Attach** field, press **[New] > Browse Pictures** or **Browse Audio**.

A list of available pictures, audio and voice recordings appears.

Select the picture, audio or voice record you want to attach.

Tip: To view or listen to the item before attaching it, highlight it and press **Preview**.

Note: You can only attach audio files and pictures if they are not forward locked and if their DRM settings do not prevent you from sending.

Forward locked items are usually copyright protected, and you cannot share them with anyone, such as in Private calls or by uploading them from your phone.

create a new voice record

You can create a new voice record to send with a message:

- 1 Press  or press  under **Attach > [New]**.
- 2 Select **Record Voice**.
- 3 Say the message you want to record into the microphone.
- 4 When you are finished recording, press .
- 5 When you are finished, press  under **Done**.

The voice record is attached to the message and saved to the list of voice records.

remove an attachment

To remove an attachment in a message you are creating:

- 1 Select **Attach**.
- 2 Scroll to the attachment you want to remove.
- 3 Press  > **Unattach**.

drafts

While you are creating a message, you can save it in the MMS drafts folder before you send it.

You can view, edit, send, or delete saved drafts.

save a message in the MMS drafts folder

From the Message center press  > **Save**.

You can continue to create the message. The version you saved in the MMS drafts folder will not change.

send a draft

Shortcut: From the home screen press  under **Mesg > Drafts > MMS Drafts**.

- 1 Select the draft you want to send.
- 2 Press  under **Send**.

edit a draft

Shortcut: From the home screen press  under **Mesg > Drafts > MMS Drafts**.

Select the draft you want to edit and press .

delete a draft

When you send a draft, it is removed from the MMS drafts folder.

To delete a message in the MMS drafts folder without sending it, scroll to the message you want to delete and press  under **Delete** and  under **Yes**.

MMS outbox

MMS messages you have sent or tried to send are stored in the MMS Outbox.

forward items from the outbox

Shortcut: From the home screen press  under **Mesg > Outbox > MMS Outbox**.

- 1 Scroll to the message you want to forward.
- 2 Press  > **Forward**.
- 3 Edit and send your message.

resend

If a message was not sent from your handset, you can resend it.

Shortcut: From the home screen press  under **Mesg > Outbox > MMS Outbox**.

- 1 Scroll to the message you want to resend.
- 2 Press **Resend**.

Note: If your message was sent successfully, **Resend** will not appear as an option.

check delivery status

If a message was successfully sent and you set the message to give a report confirming delivery, you can check the delivery status:

Shortcut: From the home screen press  under **Mesg > Outbox > MMS Outbox**.

- 1 Scroll to the message you want to view.
- 2 Press  > **Delivery Status**.

delete a message

- 1 Scroll to the message you want to delete.
- 2 Press  under **Delete**.
or
- 3 Press  > **Delete Multiple**.
- 4 Select the message or messages you want to delete.
- 5 Press  under **Delete** to confirm.

receive a message

When you receive an MMS message, a message notification appears on the display.

- 1 To view the message press .
- 2 If the message fills more than one screen, use the navigation key to scroll down and read the remaining text.

message notifications

When you receive a message, your phone notifies you with text on the display, a notification tone or vibration.

You can access the message or dismiss the notification.

If you dismiss the notification, the message is not deleted. It can be accessed through the message center.

If you are not on a phone call when you receive a message, your phone sounds a notification tone every 30 seconds until you access the message or dismiss the alert.

If you are on a call when you receive a message, your phone may sound a notification tone during the call or after you end the call, depending on how you set your notification options.

set notification options

To control whether your phone sounds message notification tones while you are on a phone call:

Find it:  > **Settings** > **Phone Calls** > **Notifications**.

Select from the following options:

option
Receive All: Tones sound during calls for all types of messages.
Msg Mail Only: Tones sound during calls for mail messages; tones for all other types of messages are held until you end calls.
Delay All: Tones for all types of messages are held until you end calls.
Note: Delay All is the default setting.

Tip: To set notification options during a call press  > **Call Setup** > **Notifications**.

embedded objects and attachments

Messages may contain pictures or audio recordings as part of the body of the message or as attachments.

If a message contains pictures or audio recordings in the body of the message, highlight each picture or audio recording to view or play it.

If a message contains a picture or audio recording as an attachment, open the attachment to view the picture or play the audio recording.

open attachments

- 1 View the message.
- 2 Highlight the attachment you want to open and press . Attachments appear at the end of a message.

Note: Attachments that are of an unknown type cannot be opened, but they can be deleted.

view received messages from the message center

Shortcut: From the home screen press  under **Mesg > Inbox > MMS Inbox**.

use auto replies

If the message you are replying to was sent with auto replies, it contains a numbered list of possible replies for you to send. Press the number of the reply you want to send. The reply is sent immediately without further action.

delete unread messages

- 1 Scroll to the message you want to delete.
- 2 Press  under **Delete**.

- 3 Press  under **Yes** to confirm.

forward a message

- 1 Press  > **Forward**.
- 2 Create and send your message. Embedded objects and attachments are included when you forward a message.

lock and unlock messages

Locked messages cannot be deleted until you unlock them.

- 1 View the message you want to lock or unlock.
- 2 Press  > **Lock Message** or  > **Unlock Message**.

call a number in a message

If a message you receive contains a phone number, Private number, or Talkgroup ID in

the From field, the To field, the Cc field, the subject line, or the body of the message, you can call or send a call alert to that number.

send a call alert

- 1 View the message.
- 2 Highlight the Private number or Talkgroup ID you want to alert.
- 3 Press  > **Alert**.
- 4 Push the PTT button.

make a group call

- 1 View the message.
- 2 Press .
- 3 Highlight the Talkgroup ID you want to call.
- 4 Select **Talkgroup**.
- 5 Push the PTT button.

store message information to contacts

If a message you receive contains a phone number, Private number, Talkgroup ID, or an email address in the From field, the To field, the Cc field, the subject line, or the body of the message, you can store this information to Contacts.

- 1 View the message.
- 2 Highlight the number or email address you want to save.
- 3 Press  > **Save Number** or  > **Save Email**.
- 4 To store the number or email address as a new entry, select **[New Contact]**.
To store the number or email address to an existing entry, select the entry.
- 5 With the Contacts type field highlighted, scroll left or right to display the Contacts

type you want to assign the number or email address.

- 6 Press  under **Done**.

go to a website

If a message contains one or more website URLs, you can go to that website.

- 1 View the message.
- 2 Highlight the website URL you want to go to.
- 3 Press  > **Go To Website**.

Note: The entire URL must appear in the message to allow you to open the website.

save an embedded picture or audio recording

To save a picture or audio recording that is part of the body of a message you receive:

- 1 View the message.
- 2 Highlight the picture or audio recording you want to save.
- 3 Press  > **Save Picture** or  > **Save Audio**.

The item will save in the default storage location.

Note: Some types of pictures and audio recordings can be viewed or played, but not saved.

delete an embedded picture or audio recording

To delete a picture or audio recording that is part of the body of a message you receive:

- 1 View the message.
- 2 Highlight the picture or audio recording you want to delete.
- 3 Press  > **Delete Picture** or  > **Delete Audio**.

save attachments

- 1 View the message.
- 2 Highlight the attachment you want to save.
- 3 Press  > **Save Attachment**.

Selected items save to the default storage location.

Note: Some types of pictures and audio recordings can be viewed or played, but not saved. You may save pictures and audio recordings from slide shows individually as you view or listen to them.

save a picture

- 1 View the slide show.
- 2 When the picture you want to save appears, press  > **Save Picture**.

save audio

- 1 View the slide show.
- 2 Press  > **Save Audio**.
- 3 If the slide show contains more than one audio recording, a list of the audio recordings appears. Select the audio recording you want to save.

message transmission

After you start to send a message you have created or start to download a message you have been sent, you can still stop the message transmission from being completed.

With the flip closed, press the smart key on the top . Opening or closing the flip does not interrupt message transmission.

customize MMS

Find it:  > **Messages** >  > **MMS Setup**

This option is available from many context-sensitive menus when you are using MMS.

The MMS Setup menu lets you customize MMS for your handset with the following options:

option
Friendly Name: Enter text here to create a friendly name. Your friendly name is the name displayed in the From field on other iDEN handsets when they receive messages from you.
Signature: Enter text here to create a signature. Your signature is text that is automatically inserted at the end of all messages you create. You can edit the text before sending the message.
Quick Notes: Lets you create new Quick Notes and edit or delete Quick Notes you have created.

option
Replies: Lets you create new reply phrases and edit or delete reply phrases you have created.
Cleanup: Controls how long messages remain in the Inbox and Outbox before they are deleted.
Downloads: Controls whether your phone automatically downloads new messages when they arrive, or only after you respond to a prompt or read the message from the Inbox. Set this option to Automatic if you want your phone to download new messages automatically; set the option to Manual if you want your phone to prompt you before downloading new messages.
Memory Size: Shows the total amount of Used , Free , and total Capacity of the phone's memory.

new quick notes and reply phrases

create quick notes

- 1 From the **MMS Setup** menu, select **Quick Notes** or **Replies**.
- 2 Select **[New Quicknote]** or **[New Reply]**.
- 3 Enter text from the keypad.

edit quick notes

You can edit only Quick Notes and reply phrases you have created.

- 1 From the **MMS Setup** menu, select **Quick Notes** or **Replies**.
- 2 Select the Quick Note or reply phrase you want to edit.
- 3 Edit the text.

delete only Quick Notes and reply phrases you have created

- 1 From the **MMS Setup** menu, select **Quick Notes** or **Replies**.
- 2 Scroll to the Quick Note or reply phrase you want to delete.
- 3 Press  under **Delete**.
- 4 Press  under **Yes** to confirm.

cleanup

The **Cleanup** option controls how long messages remain in the **MMS Inbox** and **MMS Outbox** before they are deleted. You set the cleanup option for the Inbox and Outbox separately.

The cleanup option only deletes unlocked read messages from the Inbox, and sent messages from the Outbox for MMS.

Find it:  > Messages >  > MMS Setup > Cleanup

- 1 Select **Inbox** or **Outbox**.
- 2 Choose a cleanup option from the following list:

option
Off: Messages are never automatically deleted.
5 Messages: If you have more than 5 messages, messages are deleted in the order they were received, starting with the oldest, until 5 are left.

option
10 Messages: If you have more than 10 messages, messages are deleted in the order they were received, starting with the oldest, until 10 are left. With these options, messages are deleted in the order they were received, starting with the oldest, until the selected number are left.
1 Day: Messages are deleted if they are older than 1 day.
3 Days: Messages are deleted if they are older than 3 days. With these options, messages are deleted when you exit the message center after setting the option.
F-In F-Out: The earliest message added to the queue will be the first to be deleted (First in/first out). (MOSMS only)

option

Custom: Lets you create a clean-up option of up to 99 messages or 99 days.

- 3 Press under **Yes** to automatically delete messages now or press under **No** to delete messages later.

delete multiple or all messages

To delete multiple messages, all read and unread unlocked messages from the MMS Inbox, all messages in the MMS Drafts folder, or all successfully sent messages in the MMS Outbox:

Find it:  > Messages

- 1 Select **Inbox**, **Drafts**, or **Outbox**.
- 2 Press  > **MMS Inbox**, **MMS Drafts**, or **MMS Outbox** >  > **Delete Multiple**, and check the messages you want to delete.

or

- 3 Select **Delete All** and press under **Yes** to confirm.

Note: Locked messages cannot be deleted from the Inbox.

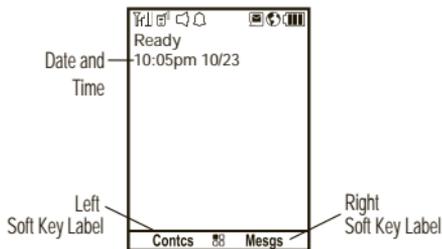
basics

See page 1 for a basic phone diagram.

display

The *home screen* shows when you turn on the phone. To dial a number from the home screen, press number keys and .

Note: Your home screen may look different.



Soft key labels show the current soft key functions. For soft key  locations, see page 1.

status indicators

Status indicators are shown at the top of the home screen:



- 1 Signal Strength Indicator:** Vertical bars show the strength of the network connection. You can't make or receive calls when  or  shows.
- 2 Active Phone Line:** 1 indicates phone line 1 is ready to make calls.

- 3 Speaker Off:** Sounds associated with Private calls and group calls are set to come through the earpiece rather than through the speaker.
- 4 Ringer Off:** Your phone is set to not ring.
- 5 Message Indicator:** Shows when you receive a text message. 
- 6 Packet Data:** Your handset is ready to transfer packet data or is transferring packet data.
- 7 Battery Charge Indicator:** A fuller battery indicates a greater charge. Recharge the battery when your phone shows **Low Battery**.

text entry

Some features let you enter text.

Your phone provides convenient ways to enter words, letters, punctuation, and numbers whenever you are prompted to enter text (for example, when adding a Contacts entry or when text messaging).

change the character input mode:

- When you see a screen where you can enter text, press  to change the character input mode.
- Select one of the following options:

entry modes	
Alpha	Press a key several times for each character.
Word	Enter words using a predictive text entering system that lets you enter a word with fewer keypresses.
Symbols	Enter symbols.
Numeric	Enter numbers by pressing the numbers on the keypad.
Languages	Lets you select the input language.

Tip: When entering text, press and hold **#** to change letter capitalization (**Abc** > **ABC** > **abc**).

word mode

Word English Text Input lets you enter text into your phone by pressing keys just once per letter.

Word English Text Input analyzes the letters you enter using an intuitive word database and creates a suitable word. (The word may change as you type.)

enter a word using Word Character Input:

- 1 Select the **Word** character input mode.
- 2 Press the corresponding keys once per letter to enter a word (for example, to enter the word **Jeff**, press **5** **3** **3** **3**). (If you make a mistake, press **□** under **Delete** or ***** to erase a single character. Press

and hold **□** under **Delete** or ***** to delete an entire entry.)

- 3 To accept a word and insert a space, press **#**.

alpha mode

enter characters by tapping the keypad:

- 1 Select the **Alpha** mode.
- 2 Press the corresponding keys repeatedly until the desired letter appears. (For example, to enter the word **Jeff**, press **5** once, **3** two times, **3** three times, and **3** three times again. If you make a mistake, press **□** under **Delete** to erase a single character. Press and hold **□** under **Delete** to erase an entire entry.)

By default, the first letter of an entry is capitalized and the following letters are lowercased. After a character is entered, the cursor automatically advances to the next

space after two seconds or when you enter a character on a different key.

Characters scroll in the following order:

characters	
1	Space . 1 ? ! , @ & ; ; " - () ' ¿ ¡ % £ \$ ¥
2	A B C 2 Á Ã Ä Å Ç
3	D E F 3 É Ê Ë
4	G H I 4 Í Ì
5	J K L 5
6	M N O 6 Ó Ô Õ Ò
7	P Q R S 7 ß
8	T U V 8 Ú Û Ü Ù
9	W X Y Z 9
0	+ - 0 * / \ [] = > < # §
#	Space
*	Back

volume

Press the volume keys up or down to:

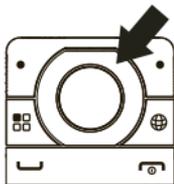
- turn off an incoming call alert
- change the earpiece volume during calls
- change the ringer volume from the home screen



Tip: You can quickly set your ringer to **Vibrate All** by holding the down volume key in the home screen.

navigation key

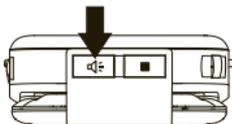
Press the *navigation key* up, down, left, or right to scroll to items in the display. When you scroll to something, press .



handsfree speaker

You can use your phone's hands-free speaker to make calls without holding the phone to your ear.

During a call press the speaker key  to turn the hands-free speaker on.



The hands-free speaker stays on until you press the speaker key or end the call. The next phone call will redirect the audio back to the earpiece.

transmitters

Note: Consult airline staff about the use of the *Transmitters* feature during flight. Turn off your phone whenever instructed to do so by airline staff.

Transmitters turns off your phone's calling features in situations where wireless phone use is prohibited, but you can use the phone's other non-calling features when Transmitters turned Off.

Find it:  >  > **Advanced** > **Transmitters** > **Off**

use GPS with map software

Your phone can be connected to a PC, laptop, or PDA via USB for use as a GPS receiver. For more specific information on how to setup your phone for use with your computer please

visit www.motorola.com/support and look under the FAQ section.

features for the hearing impaired

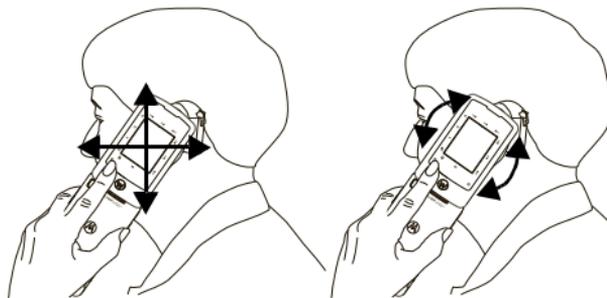
using your phone with a hearing aid

For best results use the following optimization procedures and handset setting. They generally apply as well for users with cochlear implants:

optimize your handset position and orientation

While in a phone call slide your phone up and down, then left and right until best microphone coupling is obtained. You also

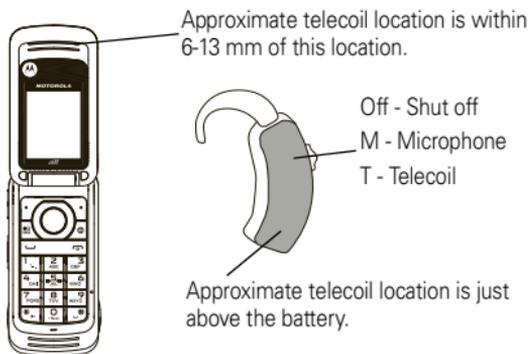
may need to adjust your hearing aid (HA) volume setting.



If your HA has a telecoil, activate its switch, then also rotate the handset as illustrated to align the telecoils.

Note: Some automatically switched hearing aids may need an auxiliary switching magnet.

If you are unsure whether your HA is telecoil equipped or needs an auxiliary magnet, please refer to your HA user guide or contact a hearing aid professional or supplier.



- 3 Set this option to **Off** (factory default). This is the setting for non HA users.

choose your hearing aid setting

Find it:  > **Settings** > **Phone Calls** > **Hearing Aid**.

- 1 Set this option to **Microphone**. Microphone coupling is now optimized.

or

- 2 Set this option to **Telecoil**. Handset meets US federal requirements for telecoil coupling sound.

or

calls

To make and answer calls, see page 13.

recent calls

The **Recent Calls** list contains information associated with calls you have made and received and call alerts you have received.

When you send or receive Private calls, the Recent Call list contains the following PTT items with those calls:

- Messages
- Pictures
- Events
- My Info
- Contacts

The recent calls list displays up to 20 of the most recent calls and call alerts.

Find it:  > **Recent Calls**

Tip: You can also access the Recent Calls list by pressing the navigation key down.

- 1 Scroll through the list.
- 2 Highlight the item you want to view or perform some action on.
- 3 To view more details of the item press .

store an item to contacts from recent calls

Phone calls, Private calls, My Info received from other phones, or Contacts entries received from other phones can be stored to the Contacts list from the Recent Calls list.

Find it: > Recent Calls

- 1 Scroll to or select the item you want to store.
- 2 Press  under **Save** to store the information as a new entry in the Contacts list.
or
- 3 If **Save** is not one of your options, press  > **Update Contacts**. And select the contact you want to update.
- 4 Press  under **Done** to save your changes.

redial

To redial your last outgoing phone call, press and hold  or push the PTT button if it was a private call.

voice names

You can place calls by speaking commands to your phone if you have previously assigned a voice name to your contacts.

assign voice names to contacts

- 1 Press  under **Contcs** and select **[New Contact]**.
- 2 Assign a name, phone number and select **[Options]**.
- 3 Select **Voice Name** and follow the prompt to record the voice name.
- 4 Press  under **Back** and  under **Done** to save the entry.

place a call using voice command

- 1 From the home screen press and hold the speaker key  until you are prompted to say the voice name.

The handset will automatically place the call.

caller ID

Caller ID allows people to identify a caller before answering the phone by displaying the number of the incoming call. If you do not want your number displayed when you make a call, just follow these easy steps.



To block your phone number from being displayed for a specific outgoing call:

- 1 Press .
- 2 Enter the number you want to call.
- 3 Press .

To permanently block your number, call your service provider's Customer Care.

call forward

Call forwarding sends calls to the phone numbers you specify. You can forward all calls to one number or forward missed calls to

different numbers depending on the reason you missed the call. You can forward phone lines 1 and 2 independently.

Find it: > **Call Forward**

- 1 To forward all calls select **All Calls** and select **To** to enter the phone number you want all your calls forwarded to.
or
- 2 You can specify a forwarding number for each type of missed call by selecting **Detailed** and choosing the following options:
If Busy: When your handset is on a call or transferring data.
If No Answer: When you do not answer on the first 4 rings.
If Unreachable: When your handset is out of coverage or powered off.

emergency calls

Your service provider programs one or more emergency phone numbers that you can call under any circumstances, even when your phone is locked or the SIM card is not inserted.

Note: Emergency numbers vary by country. Your phone's preprogrammed emergency number(s) may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental, or interference issues.

Your phone supports emergency calling. Emergency phone calls can be made even when your SIM card is blocked or not in your phone.

Dial 911 or your local emergency number to be connected to an emergency response center. If you are on an active call, you must end it before making an emergency call.

When you make an emergency call, your phone's GPS Enabled feature can help emergency service personnel find you, if you are in a location where your phone's GPS antenna has established a clear view of the open sky and your local emergency response center has the equipment to process location information. Because of the limitations of this feature, always provide your best knowledge of your location to the emergency response center when you make an emergency call.

Note: Emergency calls cannot be placed while the keypad is locked.

Note: If you have not registered on the network, emergency calls cannot be placed while your SIM card is in your phone.

international calls



If your phone service includes international dialing, press and hold 0 to insert your local

international access code (indicated by +). Then, press the keypad keys to dial the country code and phone number.

You can additionally enable a predefined prefix to the dialing number by using **Prepend** dialing.

Find it:  > **Settings** > **Phone Calls** > **Prepend**

- 1 Select **Prepend** and set it to **On**.
- 2 Select **Number** and add the prefix number of your choice.

When the **Prepend** feature is set to **On**, the predefined prefix is inserted to the front of the number that you are dialing.

Except that the number is led by "*", "00", "011" or the number contains "+".

Note: You can also use **Prepend** temporarily when the feature is set to **Off**. For example, enter the phone number from the home screen and press  > **Add Prepend**. The

temporary prepend will be inserted to the number you are dialing.

speed dial

Each phone number stored in Contacts is assigned a Speed Dial number, which you can use to call that number.

- 1 From the home screen, use the keypad to enter the Speed Dial number assigned to the phone number you want to call.
- 2 Press .
- 3 Press .

turbo dial

The first nine entries in your contacts are set for turbo dial. They can be called by pressing and holding the speed dial number (1 through 9).

voice mail



Note: To receive voice mail messages, you must first set up a voice mail account with your service provider.

receive a message

When you receive a voice mail message, **New VoiceMail Message** appears on the display.

To check voicemail messages press  under **Call**.

To dismiss the message notification:

If the flip is closed, press the smart key  on the top.

If the flip is open, press , **Back**, or close the flip.

If the caller leaves a message, this icon  appears on the display, reminding you that you have a new message.

selective dynamic group (SDG) calls



A SDG call is similar to a Private call, but is made to all members of a SDG list at once. A SDG list is a group of Private IDs that you create using your phone. A SDG list must contain at least 2 members and can contain up to 20 members.

You can create a SDG list for one call only or store it to Contacts so you can call it any time.

You can use Send via PTT to send SDG lists to other phones that have this capability.

create SDG lists in contacts

Shortcut: From the home screen press  under **Contcs**.

- 1 Select **[New SDG List]**.

Tip: You can also create a SDG list by selecting **[New Contact]** and assigning the SDG contact type.

If you want to assign a name to the SDG list, enter the name.

Note: If you do not assign a name, the SDG list is named “SDG” followed by the number of members in the SDG list. For example, “SDG (8)” for a SDG list with 8 members.

- 2 Add Private IDs. See “add private numbers” below.
- 3 If you want to create a voice name for the SDG list, select **[Options] > Voice Name**. As directed by the screen prompts, say and repeat the voice name you want to assign to the SDG list. Speak clearly into the microphone.
- 4 Press under **Save**.

add private numbers

You can add Private IDs to a SDG list by selecting them from Contacts, the recent calls list, or memo. You can add all members in an existing SDG list by selecting the list.

You can select more than one member from Contacts and the recent calls list. A checkmark appears next to each selected item.

Tip: To deselect a selected item, highlight it and press .

You can also enter Private IDs from the keypad.

add members from Contacts, the recent calls list, or Memo

- 1 While creating a SDG list, select **[Add Member]** or select **[Add Number]** and press under **Browse**.

Tip: To move between Contacts, the recent calls list, and Memo, use the navigation key to scroll left or right.

- 2 Scroll to the members you want from Contacts, the recent calls list, or Memo, and press . A checkmark appears next to each selected member.

Tip: To deselect a selected member, highlight it and press .

- 3 Press  under **Done**.

add members manually from the keypad

- 1 While creating a SDG list, select **[Add Number]**.
- 2 Enter the Private number using the keypad.

remove members or SDG lists

remove a member from a SDG list

- 1 From Contacts, scroll to the SDG list you want to delete the member from.
- 2 Press  under **Edit**.
- 3 Scroll to the member you want to remove.
- 4 Press  > **Remove Member**.
- 5 Press  under **Save**.

remove all members from a SDG list

- 1 From Contacts, scroll to the SDG list you want to delete the member from.
- 2 Press  under **Edit**.
- 3 Press  > **Remove All**.
- 4 Press  under **Yes** to confirm.

delete a SDG list from Contacts

- 1 Scroll to the SDG list you want to delete.
- 2 Press  > **Delete SDG List**.

make SDG Calls

- 1 From Contacts or the recent calls list, scroll to or select the SDG list you want.

or

Press and hold  until a prompt appears telling you to say the voice name. Say the voice name assigned to the SDG list you want.

or

From the home screen, press the number on your keypad for the shortcut you assigned to the SDG list you want.

or

Enter or select a Private ID and add more Private IDs. See “start a SDG call with a private ID” below.

- 2 Push the PTT button.

start a SDG call with a private ID

You can start a SDG call with any Private ID you want to call.

Note: Choose the first Private ID that you want in the SDG call:

- 1 From the home screen, enter the Private ID.

or

From the **Contacts** list, scroll to an entry containing the Private ID.

or

From **Recent Calls** list, scroll to an entry containing the Private ID.

- 2 Press  > **Call SDG**.
- 3 Add more Private IDs. See “add private numbers” on page 60.
If you want to save the SDG list you have created press  > **Store SDG**.
or
If you do not want to save the SDG list, press  under **Done**.
- 4 Push the PTT button to make the call.

SDG call Information

While you are in a SDG call, the following appears on the screen:

- The name of the SDG list
- The name or the Private ID of the person speaking
- The number of participants in the SDG call

SDG Call Details

During a SDG call, you can view details about the other SDG list members, such as their name or Private ID, and their status on the call. To view SDG call details, press  under **Details**.

In the SDG Call Details view, these icons appear next to member names or Private IDs:

-  The member of the SDG list who is speaking.
-  A member of the SDG list who is active on the SDG call, but not speaking.
-  A member of the SDG list who has exited the call.
-  A member of the SDG list who could not be reached on the SDG call.
-  A member of the SDG list whose status is unknown.

customize

ring tones

To set the ring tone your phone makes when you receive phone calls, call alerts, message notifications, pictures sent using Send via PTT or Datebook reminders:

Note: Only ring tones stored in your phone's memory are available in the ring tones list. Not all audio files can be assigned as ring tones.

Find it:  > Ring Tones

- 1 Make sure **Vibrate All** is set to **Off**.
- 2 Scroll through the list of ring tones and select the one you want to assign. **Vibrate** sets your phone to vibrate instead of

making a sound. **Silent** sets your phone to neither vibrate nor make a sound.

Tip: Highlighting a ring tone lets you hear it.

- 3 Select the features you want to assign the ring tone to.
- 4 When you are finished, press **Done**.

Note: This icon  appears on the display if you set your phone to **Silent**. This icon  appears on the display if you set the phone to **Vibrate All**.

set your phone to vibrate

You can set your phone to vibrate instead of making a sound when you receive all phone calls, Private calls, group calls, call alerts,

messages notifications, pictures sent using Send via PTT, and Datebook reminders.

Find it:  > Ring Tones > Vibrate All

- 1 Set this option to **On** or **Locked**.

Setting this option to **On** lets you turn **Vibrate All** off by pressing the up volume control. Setting this option to **Locked** requires you to press and hold the up volume control to turn **Vibrate All** off. The **Locked** option helps prevent you from accidentally turning **Vibrate All** off.

To set **Vibrate All** to **On** or **Locked** using the volume controls: Press the volume controls to turn down the volume as far as possible to set **Vibrate All** to **On**. Continue to hold the down volume control to set **Vibrate All** to **Locked**.

To set your phone to vibrate instead of making a sound for some features but not others:

Find it:  > Ring Tones

- 1 Make sure **Vibrate All** is set to **Off**.
- 2 Select **Vibrate** from the list of ring tones.
- 3 Select the features you want to set to make no sound.
- 4 When you are finished, press  under **Done**.

wallpaper

Set a photo or picture as a wallpaper (background) image in your phone's home screen or throughout all menu screens.

Find it:  > Settings > Display/Info > Wallpaper > Wallpaper.

To select a wallpaper image scroll through the list of pictures and press  to select the picture of your choice.

Note: You can set the wallpaper to change automatically after a certain period of time by

turning on the **Auto Cycle** feature located in the Wallpaper menu.

backlight

Set the amount of time that the display and java apps. backlights remain on, or turn off the backlight feature to extend battery life.

Find it:  > Settings > Display/Info > Backlight

datebook

Find it:  > Datebook >  > Setup

You can view or change these options:

option
Start View: Sets Datebook to start in day view, week view, or month view when you access Datebook.

option
Daily Begin: Sets the beginning of your day. This is the earliest time of day displayed in week view, if you have a 12-hour day view.
Delete After: Sets the amount of time Datebook waits to delete an event after it occurs.
Time Shift: Lets you shift the times of all Datebook events. This is useful if you are traveling to a different time zone.
Alert Timeout: Sets the amount of time a tone continues to sound when you receive a Datebook reminder.
Clock: Controls whether the time and date appear on the home screen; sets time and date format.

hide or show location information



Your phone is equipped with a Location feature for use in connection with location-based services that may be available in the future.

The Location feature allows the network to detect your position. Turning Location off will hide your location from everyone except for your local emergency response center.

Note: Turning Location on will allow the network to detect your position using GPS technology, making some applications and services easier to use. Turning Location off will disable the GPS location function for all purposes except 911, but will not hide your general location based on the cell site serving your call. No application or service may use your location without your request or

permission. GPS-enhanced 911 is not available in all areas.

set your privacy options

Find it:  > **GPS** > **Privacy**

Select **Restricted**, **Unrestricted**, or **Ask Access**.

MOTOTALK™

Note: This feature may not be offered by your service provider.

With MOTOTALK, you can make and receive Two-Way Radio calls without network coverage. If you are travelling outside your service provider's coverage area, receiving a poor signal, or otherwise want to temporarily avoid using your service provider's network, you can switch to MOTOTALK and talk with anyone on your code and channel who is within range.

Note: Range will vary based on terrain, man-made structures and atmospheric conditions.

MOTOTALK lets you:

- Use code or private mode operation

- Use up to 10 channels
- Communicate with standalone MOTOTALK radios

Note: You cannot use MOTOTALK with older Family Radio Services products.

The following features and main menu items are unavailable while in MOTOTALK:

- On-network phone or Private calls
- Data transmission
- Incoming message notification
- Datebook
- Call forwarding
- Call Timers
- Call alerts

switching to MOTOtalk

To set your phone to MOTOtalk:

- 1 From the home screen press  > **MOTOtalk** and press .
- 2 Select **Go to MOTOtalk**.

Switching to MOTOtalk Please Wait displays.

After a few seconds, the MOTOtalk idle screen displays. When **MT Ready** displays, you can begin using MOTOtalk.

While in MOTOtalk, this icon  displays.

exiting MOTOtalk

To switch to network mode:

- 1 From the MOTOtalk idle screen, press  > **MT Options** and press .
- 2 Select **Exit MOTOtalk**.

Switching to Network Please Wait displays. After a few seconds, the network idle screen appears.

talk range

While in MOTOtalk mode, phones should be a minimum of 6 feet apart to maximize performance and improve transmission range.

channels and codes

Your phone has 10 channels and 15 codes. Channels are divided into sets of frequencies. Other parties may be talking on the same channel. Codes minimize interference from other parties when you are sharing the same channel.

MOTOtalk opens to the last code and channel used on your phone. You can view the code and channel your phone is currently set to on the MOTOtalk idle screen.

For code calls, all parties must be on the same channel and code. For private MOTOTalk calls, the person you are calling must be in MOTOTalk and set to the same channel to receive your call.

Note: When making a code call, all parties that are on your code and channel can hear your conversation.

setting channels and codes

To set a channel:

- 1 From the MOTOTalk idle screen, press  under **Edit**.
- 2 Scroll to **Channel**.
- 3 Press  under **Edit**.
- 4 Select a channel.
- 5 When you are finished, press  under **Back** to return to the MOTOTalk idle screen.

To set a code:

- 1 From the MOTOTalk idle screen, press  under **Edit**.
- 2 Scroll to **Code**.
- 3 Press  under **Edit**.
- 4 Select a code.
- 5 When you are finished, press  under **Back** to return to the MOTOTalk idle screen.

making code calls

To make a code call:

- 1 From the MOTOTalk idle screen or the channel and code edit screen, press and hold the PTT button. **Transmit** appears on the first line of display. Begin speaking after your phone emits the MOTOTalk tone.

Note: The MOTOTalk tone consists of 4 rapid beeps.

2 Release the PTT button to listen.

If you receive an error message:

- No one is on your channel or code.
- You are out of range.

receiving code calls

When you receive a code call, **Receive** will appear on the display. After hearing the MOTOTalk tone, you have 6 seconds to reply before the call times out.

To reply to the call, press the PTT button.

Note: An incoming MOTOTalk call can be terminated at any time by pressing .

receiving all MOTOTalk calls

If you set the code to **Receive All**, your phone can receive MOTOTalk transmissions from any phone that is set to the same channel, regardless of the code (1-15). When you

receive transmissions with the code set to **Receive All**, the code that the transmission was received on will replace **Receive All** on the display.

Note: You cannot initiate a code call when the code is set to **Receive All**.

To set the code to **Receive All**:

- 1 From the MOTOTalk idle screen, press  under **Edit**.
- 2 Scroll to **Code**.
- 3 Press  under **Edit**.
- 4 Select **Receive All**.
- 5 When you are finished, press  under **Back** to return to the MOTOTalk idle screen.

To reply to a call with the code set to **Receive All**:

- Press the PTT button.

private MOTOfalk calls

If you want to have a private conversation without other parties listening in, you can make a private MOTOfalk call. The person you are calling must be in MOTOfalk and set to the same channel to receive your call.

private only

To set MOTOfalk to ignore code calls, so that you only make or receive private MOTOfalk calls, set your code to **Pvt Only**.

To set the code to **Pvt Only**:

- 1 From the MOTOfalk idle screen, press  under **Edit**.
- 2 Scroll to **Code**.
- 3 Press  under **Edit**.
- 4 Select **Pvt Only**.

- 5 When you are finished, press  under **Back** to return to the MOTOfalk idle screen.

making a private MOTOfalk call

- 1 Enter the PTN of the person you want to call on your channel. If the PTN is more than 10-digits, enter the last 10-digits of the PTN, or scroll to a number or name in Contacts or the Recent Calls List.
- 2 Press and hold the PTT button. Begin speaking after your phone emits the MOTOfalk tone.
- 3 Release the PTT button to listen.
The number or name of the person you are calling will appear in the display.

If you receive an error message:

- The PTN you entered is invalid.
- The person that you are trying to reach is in network mode.

- The person that you are trying to reach is set to a different channel.
- The person that you are trying to reach is out of range.

receiving a private MOTOtalk call

The number or name of the person who is calling will appear in the display.

To reply, press the PTT button.

ending code calls and private MOTOtalk calls

Code calls and private MOTOtalk calls will end automatically after 6 seconds of inactivity.

The MOTOtalk idle screen will display.

Note: A private or code MOTOtalk call can be interrupted during the 6 second idle time by another code call or private call.

making emergency calls while in MOTOtalk™ mode

If you attempt to make an Emergency 911 call while in MOTOtalk mode, your phone will automatically exit MOTOtalk mode and attempt to find a network signal.

If you are out of network coverage your phone will not be able to make an emergency 911 cellular call until you go back into the network coverage area.

You must wait until the phone reconnects to the network before attempting to make an emergency 911 cellular call.

setup options

You can set up MOTOtalk options on the MT Options screen. You can access this screen in both network and MOTOtalk modes.

To access setup options:

- 1 Press  > **MOTOtalk** or **MT Options**.
- 2 Select **Setup**.

You can set the following MOTOtalk options:

- **Direct Launch:** Launch directly into MOTOtalk when you select **MOTOtalk** from the main menu.
- **State Tone:** Have an alert sound notify you that you have used MOTOtalk for a specified interval.

using direct launch

To set your phone to launch MOTOtalk when you select **MOTOtalk** from the main menu:

- 1 From the Setup screen, scroll to **Direct Launch** and press .

- 2 Select **On**.

Note: If **Direct Launch** is set to **On**, the MOTOtalk setup options will be unavailable from the main menu. However, you can still access setup options while in MOTOtalk by pressing  and selecting > **MT Options** > **Setup**.

To turn off Direct Launch:

- 1 From the Setup screen, scroll to **Direct Launch** and press .

- 2 Select **Off**.

MT Options will now display when you select **MOTOtalk** from the main menu.

using state tone

To set your phone to alert you after you have used MOTOtalk for a specified interval:

- 1 From the Setup screen, scroll to **State Tone** and press **OK**.
- 2 Select the interval after which you want the tone to sound.

For example, if you select 1 hour, you will be notified every hour that you are in MOTOtalk.

To turn off State Tone:

- 1 From the Setup screen, scroll to **State Tone** and press **OK**.
- 2 Select **Off**.

other features

advanced calling

feature	
call waiting	<p>Find it: To accept the second call and put the active call on hold press  under Yes.</p> <p>To accept the second call and end the active call press .</p> <p>Your phone rings with the second call for you to answer.</p>

feature

3-way call

Make or receive a phone call and press   > **3 Way**. Enter the second phone number, press  and  under **Join**.

Tip: For quick ways to enter the number, press  to see the dialing menu.

You cannot make any other calls after you have joined a 3-way call, even if one party disconnects.

feature	
flip activation	To make your handset to answer and end calls by opening and closing the flip press  >  > Phone Calls > Flip Activation. Select Flip To Ans > On and Flip to End > On.
any key answer	To answer phone calls by pressing any key on the keypad press  >  > Phone Calls > Any Key Ans > On.

contacts

feature	
edit/delete contact entry	Press  under Contacts. Select a contact and press  > Edit. Change the desired content and press  under Done.
set ringer ID	Press  under Contacts. Select a contact and press  > Ringer. Select desired ringer, press  under Back, and  under Done.

datebook

feature	
create datebook events	To create a new Datebook event press  >  > [New Event].
see datebook event	To see a calendar event press  >  > use the navigation key to scroll left or right to see the day and up or down to see the events.
event reminder	When an event reminder occurs press  under View . Press  under Back to close the reminder.

feature

receive datebook events via PTT

To view the information while still in the Private call press .

The 5 most recent events received from a Private ID are stored with the that Private ID on the recent calls list.

To store events to the Datebook press  under **Save** while viewing the event you want to store.

GPS

To improve GPS performance:

- Stay in the open,
- Move away from other electrical or electronic devices
- Remain stationary.

feature	
view approximate location	To see your approximate location press  > GPS > Position . Scroll to view the entire screen. To recalculate position press Rfrsh . This may take several minutes.

feature	
set GPS privacy options	To set the level of privacy for your GPS system press  > GPS > Privacy . If your GPS PIN security feature is enabled, enter your GPS PIN and select the privacy option you want.
change GPS PIN	Note: Your default GPS PIN is 0000. To change your GPS PIN press  > Settings > Security > Change Passwds > GPS PIN . Enter the current GPS PIN and enter the new 4- to 8-digit GPS PIN. Re-enter the new 4- to 8-digit GPS PIN to confirm.

handsfree

Note: The use of wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving. Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products

feature	
speaker-phone	To activate the speakerphone while driving press and hold the speakerphone key  .
auto answer	To automatically answer calls when connected to a car kit or headset press  > Settings > Phone Calls > Auto Ans. Select the amount of rings before answering.

personalize

feature	
language	To set the language of your menu press  > Settings > Display/Info > Language.
backlight time length	To select how long the display screen and keypad are backlit press  > Settings > Display/Info > Backlight.
menu style	To show the Main Menu as graphic icons or a text-based list press  > Settings > Display/Info > Menu View.
clock display	To display the clock on your home screen press  > Settings > Display/Info > Clock > Display > On.

pc applications

feature	
other PC applications	For a list of complete PC applications visit www.motorola.com/support

TTY



feature	
turn On TTY feature	From the home screen press  > Settings > Phone Calls > TTY > Use TTY > On .
choose TTY mode	From the home screen press  > Settings > Phone Calls > TTY > Type . Select from TTY , VCO or HCO .

feature	
change the TTY baud rate	From the home screen press  > Settings > Phone Calls > TTY > Baud . Select 45.45 or 50.00 .
change TTY mode during a call	While in the TTY call, press  > In Call Setup > TTY > Type . Select from TTY , VCO or HCO .

security

feature	
phone lock	To lock the phone press  > Settings > Security > Phone Lock > Lock Now or Auto Lock .

feature	
keypad lock	To lock the keypad press  > Settings > Security > Keypad Lock > Lock Now or Auto Lock . Shortcut: To lock the keypad press  >  .
enable SIM PIN	To enable SIM PIN, press  > Settings > Security > SIM PIN > On .
change SIM PIN	To change the SIM PIN, press  > Settings > Security > Change Passwds > SIM PIN .

Note: You can make emergency calls on a locked phone (see page 57).

Legal and Safety

Safety and General Information

This section contains important information on the safe and efficient operation of your mobile device. Read this information before using your integrated multi-service portable radio.*

Exposure to Radio Frequency (RF) Energy

Your mobile device contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate with your phone, the system handling your call controls the power level at which your phone transmits.

Your mobile device is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

Portable Radio Product Operation and EME Exposure

Your Motorola radio product is designed to comply with the following national and international standards and guidelines regarding exposure of human beings to radio frequency electromagnetic energy (EME):

- United States Federal Communications Commission, Code of Federal Regulations; 47 CFR part 2 sub-part J.
- American National Standards Institute (ANSI) / Institute of Electrical and Electronics Engineers (IEEE). C95. 1-1992.
- Institute of Electrical and Electronics Engineers (IEEE). C95. 1-2005 Edition.
- International Commission on Non-Ionizing Radiation Protection (ICNIRP) 1998.
- Ministry of Health (Canada). Safety Code 6. Limits of Human Exposure to Radio frequency Electromagnetic Fields in the Frequency Range from 3 kHz to 300 GHz, 1999.
- Australian Communications Authority Radio communications (Electromagnetic Radiation - Human Exposure) Standard 2003.
- ANATEL, Brazil Regulatory Authority, Resolution 303 (July 2, 2002) "Regulation of the limitation of exposure to

* The information provided in this document supersedes the general safety information in user's guides published prior to May 1, 2006

electrical, magnetic, and electromagnetic fields in the radio frequency range between 9 kHz and 300 GHz." "Attachment to Resolution 303 from July 2, 2002."

Operational Precautions

For optimal mobile device performance, and to be sure that human exposure to RF energy does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions.

Phone Operation

When placing or receiving a phone call, hold your mobile phone as you would a landline telephone. **Speak directly into the microphone.**

Two-way radio operation

Your radio product has been designed and tested to comply with national and international standards and guidelines regarding human exposure to RF electromagnetic energy, when operated in the two-way mode (at the face, or at the abdomen when using an audio accessory) at usage factors of up to 50% talk/50% listen.

Transmit no more than the rated duty factor of 50% of the time. To transmit (talk), push the PTT button. To receive calls, release the PTT button. Transmitting 50% of the time or less, is important because this radio generates measurable RF energy only when transmitting (in terms of measuring for standards compliance).

When using your radio product as a traditional two-way radio, **hold the radio product in a vertical position with the microphone one to two inches (2.5 to 5 cm) away from the lips.**



If you wear the mobile device on your body, always place the mobile device in a Motorola approved clip, holder, holster, case or body harness. If you do not use a body-worn accessory supplied or approved by Motorola and are not using the mobile device in the intended use positions along side the head in the phone mode or in front of the face in the two-way radio mode, or if you hang your device from a lanyard around your neck, keep the device at least 2.5 centimeters (1 inch) from your body when transmitting.

Approved Accessories

For a list of approved Motorola accessories call 1-800-453-0920, or visit our website at www.motorola.com/phoneaccessories.

RF Energy Interference/Compatibility

Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed or otherwise configured for RF energy compatibility. In some circumstances your mobile device may cause interference with other devices.

Follow Instructions to Avoid Interference Problems

Turn OFF your mobile device in any location where posted notices instruct you to do so.

In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

Implantable Medical Devices

If you have an implantable medical device, such as a pacemaker or defibrillator, consult your physician before using this mobile device.

Persons with implantable medical devices should observe the following precautions:

- ALWAYS keep the mobile device more than 20 centimeters (8 inches) from the implantable medical device when the phone is turned ON.
- DO NOT carry the mobile device in the breast pocket;
- Use the ear opposite the implantable medical device to minimize the potential for interference.
- Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking place.

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using

your mobile device with your implantable medical device, consult your health care provider.

Hearing Aids

Some phones may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer or physician to discuss alternatives.

Other Medical Devices and Health Care Facilities

If you use any other personal medical devices, consult your physician or the manufacturer or your device to determine if it is adequately shielded from RF energy. Turn off your radio product when instructed to do so in hospitals or health care facilities that may be using equipment that is sensitive to external RF energy.

Caring for the Environment by Recycling



This symbol on a Motorola product means the product should not be disposed of with household waste.

Disposal of your Mobile Device and Accessories

Please do not dispose of mobile devices or electrical accessories (such as chargers, headsets, or batteries) with your household waste. These items should be disposed of in accordance with the national collection and recycling schemes operated by your local or

regional authority. Alternatively, you may return unwanted mobile devices and electrical accessories to any Motorola Approved Service Center in your region. Details of Motorola approved national recycling schemes, and further information on Motorola recycling activities can be found at: www.motorola.com/recycling

Disposal of your Mobile Device Packaging and User's Guide

Product packaging and user's guides should only be disposed of in accordance with national collection and recycling requirements. Please contact your regional authorities for more details.

Driving Precautions

The use of wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving.

Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

Responsible driving practices can be found in the "Smart Practices While Driving" section (see page 99).

Operational Warnings

Obey all posted signs when using Mobile devices in public areas.

Potentially Explosive Atmospheres

Areas with potentially explosive atmospheres are often but not always posted, and can include fueling areas such as below decks on boats, fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain, dust or metal powders.

When you are in such area, turn off your handset, and do not remove, install, or charge batteries unless it is a radio product type especially qualified for use in such areas as "Intrinsically Safe" (for example, Factory Mutual, CSA, or UL approved). In such areas, sparks can occur and cause an explosion or fire.

Symbol Key

Your battery, charger, or portable radio may contain symbols, defined as follows:

Symbol	Definition
	Important safety information follows.
	Do not dispose of your battery or phone in a fire.

Symbol	Definition
	Your battery or phone may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
	Do not throw your battery or phone in the trash.
	Your phone contains an internal lithium ion battery.
	Do not let your battery, charger, or phone get wet.
	Listening at full volume to music or voice through a headset may damage your hearing.

Batteries and Chargers

Caution: Improper treatment or use of batteries may present a danger of fire, explosion, leakage, or other hazard. For more information, see the “Battery Use and Battery Safety” section in this user’s guide.

Keep Your Mobile Device and Its Accessories Away from Small Children

These products are not toys and may be hazardous to small children. For example:

- A choking hazard may exist for small, detachable parts.
- Improper use could result in loud sounds, possibly causing hearing injury.
- Improperly handled batteries could overheat and cause a burn.

Glass Parts

Some parts of your mobile device may be made of glass. This glass could break if the product is dropped on a hard surface or receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your mobile device until the glass is replaced by a qualified service center.

Seizures/Blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when playing video games. These may occur even if a person has never had a previous seizure or blackout.

If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult with your physician before playing video games or enabling a flashing-lights feature (if available) on your mobile device.

Discontinue use and consult a physician if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. It is always a good idea to hold the screen away from your eyes, leave the lights on in the room, take a 15-minute break every hour, and stop use if you are very tired.

Caution About High Volume Usage

Warning: Warning: Exposure to loud noise from any source for extended periods of time may affect your hearing. The louder the volume sound level, the

less time is required before your hearing could be affected. To protect your hearing:

- Limit the amount of time you use headsets or headphones at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.

If you experience hearing discomfort, including the sensation of pressure or fullness in your ears, ringing in your ears, or muffled speech, you should stop listening to the device through your headset or headphones and have your hearing checked.

For more information about hearing, see our Web site at www.motorola.com/hearingsafety (in English only).



Repetitive Motion

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a physician.

Service and Repairs

If you have questions or need assistance, we're here to help.

Go to www.motorola.com/support, where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 1 (800) 453-0920 (United States), 1 (877) 483-2840 (TTY, TDD United States for hearing impaired).

Export Law Assurances

This product is controlled under the export regulations of the United States of America and Canada. The Governments of the United States of America and Canada may restrict the exportation or re-exportation of this product to certain destinations. For further information contact the U.S. Department of Commerce or the Canadian Department of Foreign Affairs and International Trade.

Battery Use and Safety

- **Motorola recommends you always use Motorola-branded batteries and chargers.** The warranty does not cover damage caused by non-Motorola batteries and/or chargers.

Caution: Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard. Improper battery use, or use of a damaged battery, may result in a fire, explosion, or other hazard.

- Battery usage by children should be supervised.
- **Important:** Motorola mobile devices are designed to work best with qualified batteries. If you see a message on your display such as **Invalid Battery** or **Unable to Charge**, take the following steps:
 - Remove the battery and inspect it to confirm it bears a Motorola “Original Equipment” hologram;
 - If there is no hologram, the battery is not a qualified battery;
 - If there is a hologram, replace the battery and retry charging it;
 - If the message remains, contact a Motorola Authorized Service Center.
- When storing your battery, keep it in a cool, dry place.

- It is normal over time for battery life to decrease, and for the battery to exhibit shorter runtime between charges or require more frequent or longer charging times.

Important: Handle and store batteries properly to avoid injury or damage. Most battery issues arise from improper handling of batteries, and particularly from the continued use of damaged batteries.

DON'Ts

- **Don't disassemble, crush, puncture, shred, or otherwise attempt to change the form of your battery.**
- **Don't let the phone or battery come in contact with water.** Water can get into the phone's circuits, leading to corrosion. If the phone and/or battery get wet, have them checked by your carrier or contact Motorola, even if they appear to be working properly.
- **Don't allow the battery to touch metal objects.** If metal objects, such as jewelry, stay in prolonged contact with the battery contact points, the battery could become very hot.
- **Don't place your battery near a heat source.** Excessive heat can damage the phone or the battery. High temperatures can cause the battery to swell, leak, or malfunction. Therefore:
 - Do **not** dry a wet or damp battery with an appliance or heat source, such as a hair dryer or microwave oven.

- Avoid leaving your phone in your car in high temperatures.

DOs

- **Do avoid dropping the battery or phone.** Dropping these items, especially on a hard surface, can potentially cause damage.
- **Do contact your service provider or Motorola if your phone or battery has been damaged from dropping or high temperatures.**

Important: Use Motorola Original products for quality assurance and safeguards. To aid consumers in identifying authentic Motorola batteries from non-original or counterfeit batteries (that may not have adequate safety protection), Motorola provides holograms on its batteries. Consumers should confirm that any battery they purchase has a “Motorola Original” hologram.

Motorola recommends you always use Motorola-branded batteries and chargers. Motorola mobile devices are designed to work with Motorola batteries. If you see a message on your display such as **Invalid Battery** or **Unable to Charge**, take the following steps:

- Remove the battery and inspect it to confirm that it has a “Motorola Original” hologram;
- If there is no hologram, the battery is not a Motorola battery;
- If there is a hologram, replace the battery and retry charging it;

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- If the message remains, contact a Motorola authorized service center.

Important: Motorola’s warranty does not cover damage to the phone caused by non-Motorola batteries and/or chargers.

Warning: Use of a non-Motorola battery or charger may present a risk of fire, explosion, leakage, or other hazard.

Proper and safe battery disposal and recycling: Proper battery disposal is not only important for safety, it benefits the environment. Consumers may recycle their used batteries in many retail or service provider locations. Additional information on proper disposal and recycling may be found on the Web:

- www.motorola.com/recycling
- www.rbc.org/call2recycle/ (in English only)

Disposal: Promptly dispose of used batteries in accordance with local regulations. Contact your local recycling center or national recycling organizations for more information on how to dispose of batteries.

Warning: Never dispose of batteries in a fire because they may explode.

Battery Charging

Notes for charging your phone’s battery:

- When charging your battery, keep it near room temperature. Never expose batteries to temperatures below 0°C (32°F) or above 45°C (113°F) when charging.

- New batteries are not fully charged.
- New batteries or batteries stored for a long time may take more time to charge.
- Motorola batteries and charging systems have circuitry that protects the battery from damage from overcharging.

Specific Absorption Rate

Your model wireless phone meets the governmental requirements for exposure to radio waves.

Your mobile device is a radio transmitter and receiver. It is designed and manufactured to not exceed limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government and by the Canadian regulatory authorities. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed for the safety of all persons, regardless of age or health, and to account for any variations in measurements.

The exposure standard for mobile devices employs a unit of measurement known as the Specific Absorption Rate (SAR). The SAR limit set by the FCC and by the Canadian regulatory authorities is 1.6 watts per kilogram (W/kg), averaged over one gram of tissue. Tests for SAR are conducted using procedures

accepted by the FCC and by Industry Canada with the mobile device transmitting at its highest certified power level in all tested frequencies. Although the SAR is determined at the highest certified power level, the actual SAR level of the mobile device while operating can be below the maximum value. This is because the mobile device is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

Before a mobile device is available for sale to the public in the U.S. and Canada, it must be tested and certified to the FCC and Industry Canada that it does not exceed the limit established by each government for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) submitted to the FCC and available for review by Industry Canada. The highest SAR value for this mobile device when tested for use at the ear is 0.72 W/kg, and when worn on the body, as described in this guide, is 1.03 W/kg. Body-worn measurements can differ, depending upon available accessories and regulatory requirements. The SAR information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.

While there may be differences between the SAR levels of various mobile devices and at various positions, they meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

Additional information on SAR can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site:

<http://www.phonefacts.net>

or the Canadian Wireless Telecommunications Association (CWTA) Web site:

<http://www.cwta.ca>

AGPS and Emergency Calls

When you make an emergency call, your mobile device can use *Assisted Global Positioning System* (AGPS) satellite signals to tell the emergency response center your approximate location.

The AGPS feature has limitations, so always tell the emergency response center your best knowledge of your location. Remain on the phone for as long as the emergency response center instructs you.

AGPS **might not work** for emergency calls, if your local emergency response center does not process AGPS location information. For details, contact your local authorities.

If your mobile device cannot find strong AGPS satellite signals, the location of the nearest cell tower in contact with your mobile device is automatically provided to the emergency response center.

AGPS Performance Tips

- Go outside and away from underground locations, covered vehicles, structures with metal or concrete roofs, tall buildings, and foliage. Indoor performance might improve if you move closer to windows, but some window sun shielding films can block satellite signals.
- Move away from radios, entertainment equipment, and other electronic devices that might interfere with or block AGPS satellite signals.

AGPS uses satellites controlled by the U.S. government and subject to changes implemented in accordance with the Department of Defense AGPS user policy and the Federal Radio Navigation Plan. These changes might affect AGPS performance.

Limited Warranty Motorola Communications Products (International)

What Does this Warranty Cover?

MOTOROLA warrants the MOTOROLA manufactured iDEN Communication Products listed below ("Product") against defects

in material and workmanship under normal use and service for a period of time from the date of purchase as scheduled below:

Products Covered	Length of Coverage
iDEN Subscriber Digital Mobile and Portable Units	One (1) year from the date of purchase by the first consumer purchaser of the product unless otherwise provided for below.
Product Accessories (manufactured by or under license from MOTOROLA).	One (1) year from the date of purchase by the first consumer purchaser of the product unless otherwise provided for below.
Batteries.	One (1) year from the date of purchase by the first consumer purchaser of the product unless otherwise provided for below.

Rechargeable Batteries will be replaced during the applicable warranty period if:

- the battery capacity falls below 80% of rated capacity, or
- the battery develops leakage.

MOTOROLA, at its option, will at no charge either repair the Product (with new or reconditioned parts), replace it (with a new or reconditioned Product), or refund the purchase price of the Product during the warranty period provided it is returned in accordance with the terms of this warranty. Replaced parts or boards are

warranted for the balance of the original applicable warranty period. All replaced parts of Product shall become the property of MOTOROLA.

This express limited warranty is extended by MOTOROLA to the original end user purchaser only and is not assignable or transferable to any other party. This is the complete warranty for the Product manufactured by MOTOROLA. MOTOROLA assumes no obligations or liability for additions or modifications to this warranty unless made in writing and signed by an officer of MOTOROLA. Unless made in a separate agreement between MOTOROLA and the original end user purchaser, MOTOROLA does not warrant the installation, maintenance or service of the Product.

MOTOROLA cannot be responsible in any way for any ancillary equipment not furnished by MOTOROLA which is attached to or used in connection with the Product, or for operation of the Product with any ancillary equipment, and all such equipment if expressly excluded from this warranty. Because each system which may use the Product is unique, MOTOROLA disclaims liability for range, coverage, or operation of the system as a whole, or any portion of the system not produced by MOTOROLA, under this warranty.

General Provisions:

This warranty sets forth the full extent of MOTOROLA'S responsibilities regarding the Product. Repair, replacement or refund of the purchase price, at MOTOROLA'S options, is the exclusive remedy. THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER EXPRESS WARRANTIES. IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, IMPLIED WARRANTIES OF

MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY TO THE FULL EXTENT SUCH MAY BE DISCLAIMED BY LAW. IN NO EVENT SHALL MOTOROLA BE LIABLE FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, FOR ANY LOSS OF USE, LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, LOST PROFITS OR SAVINGS OR OTHER INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OR INABILITY TO USE SUCH PRODUCT, TO THE FULL EXTENT SUCH MAY BE DISCLAIMED BY LAW.

How to Get Warranty Service:

You must provide proof of purchase (bearing the date of purchase and Product item serial number) in order to receive warranty service and, also, deliver or send the Product item, transportation and insurance prepaid, to an authorized warranty service location. Warranty service will be provided by MOTOROLA through one of its authorized warranty service locations. If you first contact the company which sold you the Product (e.g., dealer or communication service provider), it can facilitate your obtaining warranty service.

What This Warranty Does Not Cover:

- Defects or damage resulting from use of the Product in other than its normal and customary manner.
- Defects or damage from misuse, accident, water, or neglect.

- Defects or damage from improper testing, operation, maintenance, installation, alteration, modification, or adjustment.
- Breakage or damage to antennas unless caused directly by defects in material workmanship.
- A Product subjected to unauthorized Product modifications, disassembles or repairs (including, without limitation, the addition to the Product of non-MOTOROLA supplied equipment).
- Product which has had the serial number removed or made illegible.
- Rechargeable batteries if:
Any of the seals on the battery enclosure of cells are broken or show evidence of tampering.
The damage or defect is caused by charging or using the battery in equipment or service other than the Product for which it is specified.
- Freight costs to the repair depot.
- A Product which, due to illegal or unauthorized alteration of the software/firmware in the Product, does not function in accordance with MOTOROLA'S published specifications or the local type acceptance labeling in effect for the Product at the time the Product was initially distributed from MOTOROLA.
- Scratches or other cosmetic damage to Product surfaces that does not effect the operation of the Product.

- Normal and customary wear and tear.
- Exclusion for defects or damage arising from use of the products in connection with non-MOTOROLA equipment.

Patent and Software Provisions:

MOTOROLA will defend, at its own expense, any suit brought against the end user purchaser to the extent that it is based on a claim that the Product or parts infringe a patent, and Motorola will pay those costs and damages finally awarded against the end user purchaser in any such suit which are attributable to any such claim, but such defense and payments are conditioned on the following:

- That MOTOROLA will be notified promptly in writing by such purchaser of any notice of such claim;
- That MOTOROLA will have sole control of the defense of such suit and all negotiations for its settlement or compromise; and
- Should the Product or parts become, or in MOTOROLA'S opinion be likely to become, the subject of a claim of infringement of a patent, that such purchaser will permit MOTOROLA, at its option and expense, either to procure for such purchaser the right to continue using the Product or parts or to replace or modify the same so that it becomes non infringing or to grant such purchaser a credit for the Product or parts as depreciated and accept its return. The depreciation will be an equal amount per year

over the lifetime of the Product or parts as established by MOTOROLA.

MOTOROLA will have no liability with respect to any claim of patent infringement which is based upon the combination of the Product or parts furnished hereunder with software, apparatus or devices not furnished by MOTOROLA, nor will MOTOROLA have any liability for the use of ancillary equipment or software not furnished by MOTOROLA which is attached to or sued in connection with the Product or any parts thereof. In no event shall MOTOROLA be liable for any incidental, special or consequential damages arising from any claim of patent infringement or alleged infringement.

Laws in the United States and other countries preserve for MOTOROLA certain exclusive rights for copyrighted MOTOROLA software, such as the exclusive rights to reproduce in copies and distribute copies of such MOTOROLA software. MOTOROLA software may be used in only the Product in which the software was originally embodied and such software in such Product may not be replaced, copied, distributed, modified in any way, or used to produce any derivative thereof. No other use including, without limitation, alteration, modification, reproduction, distribution, or reverse engineering of such MOTOROLA software or exercise or rights in such MOTOROLA software is permitted. No license is granted by implication, estoppel or otherwise under MOTOROLA patent rights or copyrights.

Hearing Aid Compatibility With Mobile Phones

Some Motorola phones are measured for compatibility with hearing aids. If the box for your particular model has "Rated for Hearing Aids" printed on it, the following explanation applies.

When some mobile phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate.

The wireless telephone industry has developed ratings for some of their mobile phones, to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label on the box.

The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Hearing devices may also be measured for immunity to this type of interference. Your hearing device manufacturer or hearing health professional may help you find results for your hearing device. The more immune your hearing aid is, the less likely you are to experience interference noise from mobile phones.

Information From the World Health Organization

Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If you are concerned, you may want to limit your own or your children's RF exposure by limiting the length of calls or by using hands-free devices to keep mobile phones away from your head and body.

Source: WHO Fact Sheet 193

Further information: <http://www.who.int/peh-emf>.

Product Registration

Online Product Registration:

www.motorola.com/us/productregistration

Product registration is an important step toward enjoying your new Motorola product. Registering permits us to contact you for product or software updates and allows you to subscribe to updates on new products or special promotions. Registration is not required for warranty coverage.

Please retain your original dated sales receipt for your records. For warranty service of your Motorola Personal Communications Product you will need to provide a copy of your dated sales receipt to confirm warranty status.

Thank you for choosing a Motorola product.

Wireless: The New Recyclable

Your wireless phone can be recycled. Recycling your phone reduces the amount of waste disposed in landfills and allows recycled materials to be incorporated into new products.

The Cellular Telecommunications Industry Association (CTIA) and its members encourage consumers to recycle their phones and have taken steps to promote the collection and environmentally sound recycling of end-of-life devices.

As a phone user, you have an important role in ensuring that this device is recycled properly. When it comes time to give this phone up or trade it in for a new one, please remember that the phone, the charger, and many of its accessories can be recycled. It's easy. To learn more about CTIA's Recycling Program for Used Wireless Devices, please visit us at:

<http://recycling.motorola.young-america.com/index.html>

California Perchlorate Label

Some mobile phones use an internal, permanent backup battery on the printed circuit board that may contain very small amounts of perchlorate. In such cases, California law requires the following label:

Perchlorate Material - special handling may apply. See **www.dtsc.ca.gov/hazardouswaste/perchlorate**.

There is no special handling required by consumers.

Patent and Trademark Information

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Microsoft and Microsoft Internet Explorer are registered trademarks of Microsoft Corporation.

T9 is a trademark owned by Tegic Communications.

T9® Text Input Patent and Trademark Information.

This product is covered by U.S. Pat. 5,818,437, U.S. Pat. 5,953,541, U.S. Pat. 6,011,554 and other patents pending.

Java and all other Java-based marks are trademarks or registered trademarks of Sun Microsystems, Inc. in the U.S. and other countries.

All other product names or services mentioned in this manual are the property of their respective trademark owners.

Software Copyright Notice

Motorola products may include copyrighted Motorola and third party software stored in semiconductor memories or other media. Laws in the United States and other countries preserve for Motorola and third party software providers certain exclusive rights for copyrighted software, such as the exclusive rights to distribute or reproduce the copyrighted software. Accordingly, any copyrighted software contained in the Motorola products may not be modified, reverse-engineered, distributed, or reproduced in any manner to the extent allowed by law. Furthermore, the purchase of Motorola products shall not be deemed to grant either directly or by implication, estoppel, or otherwise, any license under the copyrights, patents, or patent applications of Motorola or any third party software provider, except for the normal, non-exclusive, royalty-free license to use that arises by operation of law in the sale of a product.

Privacy and Data Security

Motorola understands that privacy and data security are important to everyone. Because some features of your mobile device may affect your privacy or data security, please follow these recommendations to enhance protection of your information:

- **Monitor access**—Keep your mobile device with you and do not leave it where others may have unmonitored access. Lock your device's keypad where this feature is available.

- **Keep software up to date**—If Motorola or a software/application vendor releases a patch or software fix for your mobile device that updates the device's security, install it as soon as possible.
- **Erase before recycling**—Delete personal information or data from your mobile device prior to disposing of it or turning it in for recycling. For instructions on how to delete all personal information from your device, please contact your local service provider.
- **Understanding AGPS**—To provide location information for emergency calls, certain Motorola mobile devices incorporate Assisted Global Positioning System (AGPS) technology. AGPS technology also can be used in non-emergency applications to track and monitor a user's location—for example, to provide driving directions. Users who prefer not to permit such tracking and monitoring should avoid using such applications.

If you have further questions regarding how the use of your mobile device may impact your privacy or data security, please contact Motorola at privacy@motorola.com, or contact your service provider.

Smart Practices While Driving

Drive Safe, Call SmartSM

Check the laws and regulations on the use of phones and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas—for example handsfree use only. Go to www.motorola.com/callsmart (in English only) for more information.

Your mobile device lets you communicate by voice and data—almost anywhere, anytime, wherever wireless service is available and safe conditions allow. When driving a car, driving is your first responsibility. If you choose to use your phone while driving, remember the following tips:

- **Get to know your Motorola mobile device and its features such as speed dial and redial.** If available, these features help you to place your call without taking your attention off the road.
- **When available, use a handsfree device.** If possible, add an additional layer of convenience to your phone with one of the many Motorola Original handsfree accessories available today.
- **Position your mobile device within easy reach.** Be able to access your phone without removing your eyes from the road. If you receive an incoming call at an



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inconvenient time, if possible, let your voice mail answer it for you.

- **Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions.** Rain, sleet, snow, ice, and even heavy traffic can be hazardous.
- **Do not take notes or look up phone numbers while driving.** Jotting down a “to do” list or going through your address book takes attention away from your primary responsibility, driving safely.
- **Dial sensibly and assess the traffic; if possible, place calls when your car is not moving or before pulling into traffic.** If you must make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.
- **Do not engage in stressful or emotional conversations that may be distracting.** Make people you are talking with aware you are driving and suspend conversations that can divert your attention away from the road.
- **Use your mobile device to call for help.** Dial 911 or other local emergency number in the case of fire, traffic accident, or medical emergencies (wherever wireless phone service is available).
- **Use your mobile device to help others in emergencies.** If you see an auto accident, crime in progress, or other serious emergency where lives are in

danger, call 911 or other local emergency number (wherever wireless phone service is available), as you would want others to do for you.

- **Call roadside assistance or a special non-emergency wireless assistance number when necessary.** If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number (wherever wireless phone service is available).

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