# Crestron IM-WCVP-M iMedia Wall Plate Computer & Video Center Control Panel

Operations & Installation Guide





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# iMedia Wall Plate Computer & Video Center Control Panel: IM-WCVP-M

### Introduction

The IM-WCVP-M is the control panel portion of a complete IM-WCCV-S-M iMedia Wall Plate Computer & Video Center. The IM-WCCV-S-M includes one (1) IM-WVCP-M and one (1) IM-WCVI-M interface panel. These two components are designed to function together as a single product and cannot be used individually.

#### **Features and Functions**

- Control panel for use with the IM-WCVI-M iMedia Wall Plate Computer & Video Center Interface<sup>1</sup>
- Connects to IM-WCVI-M to create IM-WCCV-S-M Wall Plate Computer Center with Video using CresCAT<sup>TM</sup>-IM iMedia cable (up to 40 feet)<sup>2</sup>
- Controls volume, microphone level (when connected to IM-RXV1-M or IM-RXV3-M), source selection, and power for iMedia systems
- Mounts in a standard,  $2\frac{1}{2}$  inch deep, single-gang electrical box
- 1. The IM-WCVP-M is part of the IM-WCCV-S-M. It must be used with the IM-WCVI-M.
- 2. For more information on CresCAT-IM cable, refer to the latest version of the IM-WCVI-M guide (Doc. 6622), available from the Crestron website (www.crestron.com/manuals).

#### The iMedia Transport

The iMedia transport utilizes a single CAT5e\* type cable to transmit computer RGB, video, and stereo audio signals to a single projector or plasma display. A typical XGA signal (1024 X 768 pixels at 60Hz) can be transmitted up to 84 feet using iMedia, while higher resolutions up to 1600 x 1200 can be handled over shorter distances. Audio is transmitted digitally at 20-bit, 48 kHz resolution. Control and power signals are also contained on the same wire, eliminating the need for separate control or power cables.

\* For optimum performance, Crestron strongly recommends using CRESCAT-IM cable, available from Crestron. Other high-quality/low skew (15 ns per 100 m maximum) CAT5e/CAT6 wiring may also be used with varying performance.

#### 2-Piece Wall Plate Multimedia Interface

The IM-WCCV-S-M is an iMedia (IM) transmitter featuring separate wall plates for interface and control. The interface panel (IM-WCVI-M) is designed to install in a standard 2-gang electrical box, providing video, RGB, and stereo audio inputs for connection to the output of a computer or AV source. The control panel (IM-WCVP-M) is a separate 1-gang wall plate, which may be installed up to 40 feet from the interface panel.

Installing wiring for the IM-WCCV-S-M is extremely simple using CRESCAT-IM cable. Up to three IM-WCCV-S-Ms, or other IM transmitters, may be installed as part of a complete system to provide multiple input locations within the room.

#### **Foolproof Operation**

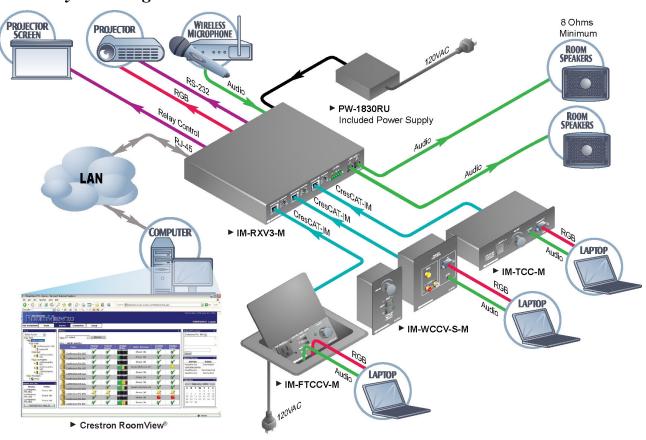
Every iMedia system is easy and intuitive to use. A simple press of the **VIDEO** or **PC** buttons on the control panel selects the appropriate input, turns on the projector (or plasma, etc.), lowers the screen or lift, and routes all the signals where they need to go. The volume control affords easy adjustment of the audio level and the microphone level (when connected to IM-RXV1-M or IM-RXV3-M). The entire system can be turned off at any time by simply holding down either button for five seconds.

For systems having more than one IM transmitter, selecting an input at a given input location overrides the previously selected input at any other location. The audio level for each input location is controlled individually by its respective volume control.

## **Application**

The IM-WCVP-M is part of the IM-WCCV-S-M iMedia transmitter. As shown in the following diagram, iMedia transmitters provide input points for video and PC sources on an iMedia receiver.

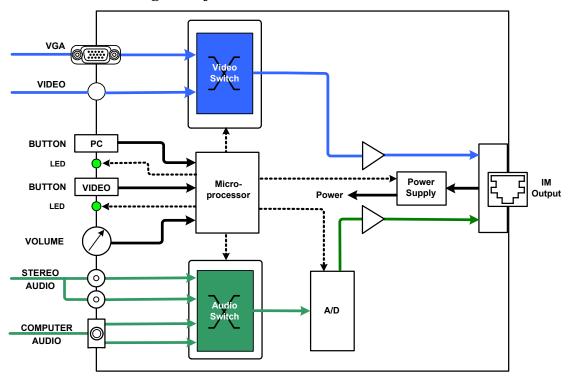
#### iMedia System Diagram



## **Internal Block Diagram**

The following diagram represents the abilities of the IM-WCCV-S-M.

#### Internal Block Diagram of the IM-WCCV-S-M



## **Specifications**

Specifications for the IM-WCVP-M are listed in the following table.

**IM-WCVP-M Specifications** 

SPECIFICATION	DETAILS
Power Requirements	Power is provided by the iMedia receiver via the IM transport
Environmental	
Temperature	41° to 104°F (5° to 40°C)
Humidity	10% to 90% RH (non-condensing)
Enclosure	1-gang wall plate, mountable in a 2.5 in (6.35 cm) deep electrical box

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IM-WCVP-M Specifications (Continued)

SPECIFICATION	DETAILS
Dimensions	
Height	4.50 in (11.43 cm)
Width	2.75 in (6.99 cm)
Depth	2.70 in (6.85 cm)
Weight	6.2 oz (176 g)

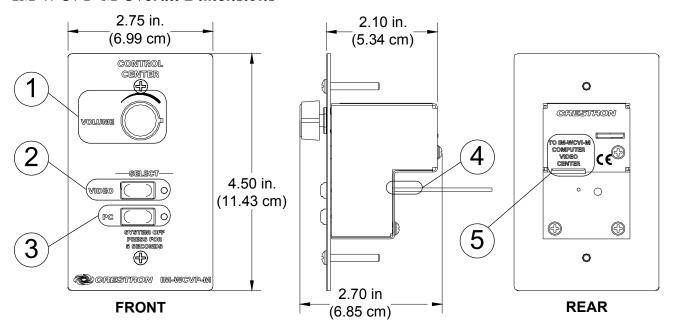
## **Physical Description**

This section provides information on the connections, controls, and indicators available on your IM-WCVP-M.

IM-WCVP-M Physical View



#### IM-WCVP-M Overall Dimensions



Connectors, Controls, & Indicators

#	CONNECTORS, CONTROLS, & INDICATORS	DESCRIPTION
1	VOLUME VOLUME	(1) Rotary knob, adjusts audio levels for local input. Microphone level is adjusted by holding the <b>VIDEO</b> or <b>PC</b> button and turning the <b>VOLUME</b> knob.
2	VIDEO O	(1) Momentary pushbutton with green LED;
3	PC O	(1) Momentary pushbutton with green LED;
4	GROUND WIRE <sup>1</sup>	(1) flying lead, green, chassis ground wire.

(Continued on following page)

#### Connectors, Controls, & Indicators (Continued)

#	CONNECTORS, CONTROLS, & INDICATORS	DESCRIPTION
5	TO IM-WCVI-M <sup>2, 3</sup> TO IM-WCVI-M  COMPUTER  VIDEO  CENTER	(1) 8-wire RJ-45 female; Connects to IM input port of an iMedia receiver via CresCAT-IM cable; Maximum Cable Length: 40 ft (12.2 m)

- 1. Ensure that the unit is properly grounded.
- 2. The eight-pin RJ-45 **TO IM-WCVI-M** port accepts CresCAT-IM carrying control signals. Refer to the following table for connector pinouts.

PIN	WIRE COLORS (EIA 568B)	
1	WHITE/ORANGE	
2	ORANGE	
3	WHITE/GREEN	
4	BLUE	
5	WHITE/BLUE	
6	GREEN	
7	WHITE/BROWN	
8	BROWN	

3. To determine which is pin 1 on the cable, hold the cable so that the end of the eight pin modular jack is facing away from you, with the clip down and copper side up. Pin 1 is on the far left.

## **Industry Compliance**

As of the date of manufacture, the IM-WCVP-M has been tested and found to comply with specifications for CE marking and standards per EMC and Radiocommunications Compliance Labelling.



**NOTE:** This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## Setup

## **Network Wiring**

When wiring the network, consider the following:

- Use Crestron Certified Wire.
- Use Crestron power supplies for Crestron equipment.

#### Installation

The IM-WCVP-M is designed to mount in a standard 2.5-inch (6.35 cm) deep, single-gang, electrical box.

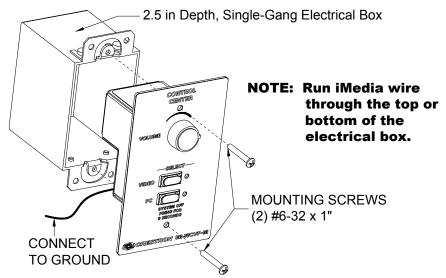
#### **Required Tools**:

Phillips screwdriver

#### Mounting Parts Supplied with the IM-WCVP-M

PART DESCRIPTION	QUANTITY
Screw #6-32 x 1 in, Pan Head, Phillips	2

#### Installation in a Single-Gang Electrical Box

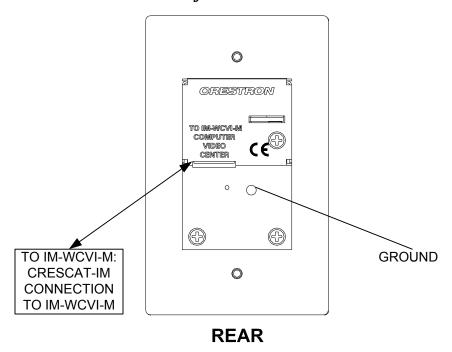


To prevent overheating, do not operate this product in an area that exceeds the environmental temperature range listed in the table of specifications. Contact with thermal insulating materials should be avoided on all sides of the unit.

## **Hardware Hookup**

Make the necessary connections as called out in the illustration that follows this paragraph. Turn on the system only after all connections have been made.

#### Hardware Connections for the IM-WCVP-M



**NOTE:** For optimum performance, Crestron strongly recommends using CRESCAT-IM cable, available from Crestron. Other high-quality/low skew CAT5e/CAT6 wiring may also be used with varying performance.

**NOTE:** The maximum cable length between the IM-WCVP-M and the IM-WCVI-M is 40 feet.

**NOTE:** Ensure that the unit is properly grounded.

## **System Configuration**

Refer to the latest version of the IM-RXV1 & IM-RXV3 guide (Doc. 6478), or the IM-RXV1-M & IM-RXV3-M guide (Doc. 6593), available from the Crestron website for iMedia system configuration instructions.

## **Operation**

The IM-WCVP-M can be used to turn a system on or off, select a source, adjust volume, or adjust the microphone level.

Turn on the System

Press the **PC** button to turn on the system with the PC signals routed to the iMedia receiver or press the **VIDEO** button to turn on the system with the video signals routed to the iMedia receiver. The associated LED will light to indicate the selected source.

Select a Source

Press the **PC** button to route PC signals to the iMedia receiver or press the **VIDEO** button to route video signals to the iMedia receiver The associated LED will light to indicate the selected source.

Adjust Volume

Turn the volume knob clockwise to raise the volume of the selected input; turn counterclockwise to lower the volume of the selected input.

Adjust Microphone Level The microphone level is adjusted by holding either the **PC** button or the **VIDEO** button and turning the rotary **VOLUME** knob, depending on the source that is currently selected. For example, if the **PC** source is selected you would need to hold the **PC** button while adjusting the **VOLUME** knob to adjust the microphone.

When the **PC** button or **VIDEO** button is released after adjusting the microphone volume level, the selected source will remain at the volume setting it had prior to the adjustment of the microphone volume.

Control over the selected source volume level is regained by adjusting the **VOLUME** knob without holding down either the **PC** button or the **VIDEO** button. The selected source volume level will gradually ramp up or down to the selected volume level positioned on the **VOLUME** knob.

Turn off the System

Press and hold the selected source button for five seconds. The source button LED will flash and then turn off.

## **Problem Solving**

## **Troubleshooting**

The following table provides corrective action for possible trouble situations. If further assistance is required, please contact a Crestron customer service representative.

IM-WCVP-M Troubleshooting

TROUBLE	POSSIBLE CAUSE(S)	CORRECTIVE ACTION
SOURCE LED does not illuminate.	Not receiving power.	Verify that the iMedia cable is connected to the IM-WCVI-M and the IM-WCVI-M is connected to the iMedia receiver.
	Incorrect power supply.	Only use Crestron power supplies.
	Source is not selected.	Push a source button to select a source.
No video output	Incorrect cable connection.	Verify computer cable connection.
displayed.		Verify video cable connection.
		Verify iMedia output cable connection is secure.
No audio output.	Incorrect cable connection.	Verify computer audio cable connection.
		Verify video input's audio cable connection.
No microphone output	Microphone level is incorrectly set.	Set microphone level as described on page 11.

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IM-WCVP-M Troubleshooting (Continued)		
TROUBLE	POSSIBLE	CORR
	CAUSE(S)	

TROUBLE	POSSIBLE CAUSE(S)	CORRECTIVE ACTION
Video from RGB source is garbled or	Incorrect cable connections.	Verify 15-pin computer cable connection. Verify iMedia output cable connections.
no output.		Verify maximum iMedia cable length. Adjust delay on iMedia receiver.
Button does not function when pressed.	Incorrect cable connection.	Verify that the iMedia output cable connection from the IM-WCVI-M to the iMedia receiver is secure.
Other functions operate, but does not control the projector.	Incorrect connections to projector.	Verify cable wiring and connections between receiver and projector.

## **Reference Documents**

The latest version of all documents mentioned within the guide can be obtained from the Crestron website (<a href="http://www.crestron.com/manuals">http://www.crestron.com/manuals</a>). This link will provide a list of product manuals arranged in alphabetical order by model number.

#### List of Related Reference

DOCUMENT TITLE
IM-RXV1 & IM-RXV3 iMedia Receiver/Processor with Video
IM-RXV1-M & IM-RXV3-M iMedia Receiver with Video & Mic Input
IM-WCVI-M iMedia Wall Plate Computer & Video Center Interface

## **Further Inquiries**

If you cannot locate specific information or have questions after reviewing this guide, please take advantage of Crestron's award winning customer service team by calling the Crestron corporate headquarters at 1-888-CRESTRON [1-888-273-7876]. For assistance in your local time zone, refer to the Crestron website (<a href="www.crestron.com/offices">www.crestron.com/offices</a>) for a listing of Crestron worldwide offices.

You can also log onto the online help section of the Crestron website (<a href="www.crestron.com/onlinehelp">www.crestron.com/onlinehelp</a>) to ask questions about Crestron products. First-time users will need to establish a user account to fully benefit from all available features.

## **Future Updates**

As Crestron improves functions, adds new features and extends the capabilities of the IM-WCVP-M, additional information may be made available as manual updates. These updates are solely electronic and serve as intermediary supplements prior to the release of a complete technical documentation revision.

Check the Crestron website periodically for manual update availability and its relevance. Updates are identified as an "Addendum" in the Download column.

## **Return and Warranty Policies**

#### Merchandise Returns / Repair Service

- No merchandise may be returned for credit, exchange or service without prior authorization
  from CRESTRON. To obtain warranty service for CRESTRON products, contact an
  authorized CRESTRON dealer. Only authorized CRESTRON dealers may contact the factory
  and request an RMA (Return Merchandise Authorization) number. Enclose a note specifying
  the nature of the problem, name and phone number of contact person, RMA number and
  return address.
- 2. Products may be returned for credit, exchange or service with a CRESTRON Return Merchandise Authorization (RMA) number. Authorized returns must be shipped freight prepaid to CRESTRON, 6 Volvo Drive, Rockleigh, N.J. or its authorized subsidiaries, with RMA number clearly marked on the outside of all cartons. Shipments arriving freight collect or without an RMA number shall be subject to refusal. CRESTRON reserves the right in its sole and absolute discretion to charge a 15% restocking fee plus shipping costs on any products returned with an RMA.
- 3. Return freight charges following repair of items under warranty shall be paid by CRESTRON, shipping by standard ground carrier. In the event repairs are found to be non-warranty, return freight costs shall be paid by the purchaser.

## **CRESTRON Limited Warranty**

CRESTRON ELECTRONICS, Inc. warrants its products to be free from manufacturing defects in materials and workmanship under normal use for a period of three (3) years from the date of purchase from CRESTRON, with the following exceptions: disk drives and any other moving or rotating mechanical parts, pan/tilt heads and power supplies are covered for a period of one (1) year; touchscreen display and overlay components are covered for 90 days; batteries and incandescent lamps are not covered.

This warranty extends to products purchased directly from CRESTRON or an authorized CRESTRON dealer. Purchasers should inquire of the dealer regarding the nature and extent of the dealer's warranty, if any.

CRESTRON shall not be liable to honor the terms of this warranty if the product has been used in any application other than that for which it was intended or if it has been subjected to misuse, accidental damage, modification or improper installation procedures. Furthermore, this warranty does not cover any product that has had the serial number altered, defaced or removed.

This warranty shall be the sole and exclusive remedy to the original purchaser. In no event shall CRESTRON be liable for incidental or consequential damages of any kind (property or economic damages inclusive) arising from the sale or use of this equipment. CRESTRON is not liable for any claim made by a third party or made by the purchaser for a third party.

CRESTRON shall, at its option, repair or replace any product found defective, without charge for parts or labor. Repaired or replaced equipment and parts supplied under this warranty shall be covered only by the unexpired portion of the warranty.

Except as expressly set forth in this warranty, CRESTRON makes no other warranties, expressed or implied, nor authorizes any other party to offer any warranty, including any implied warranties of merchantability or fitness for a particular purpose. Any implied warranties that may be imposed by law are limited to the terms of this limited warranty. This warranty statement supersedes all previous warranties.

#### **Trademark Information**

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change without notice.