

# BT CONVERSE 2300

## User Guide

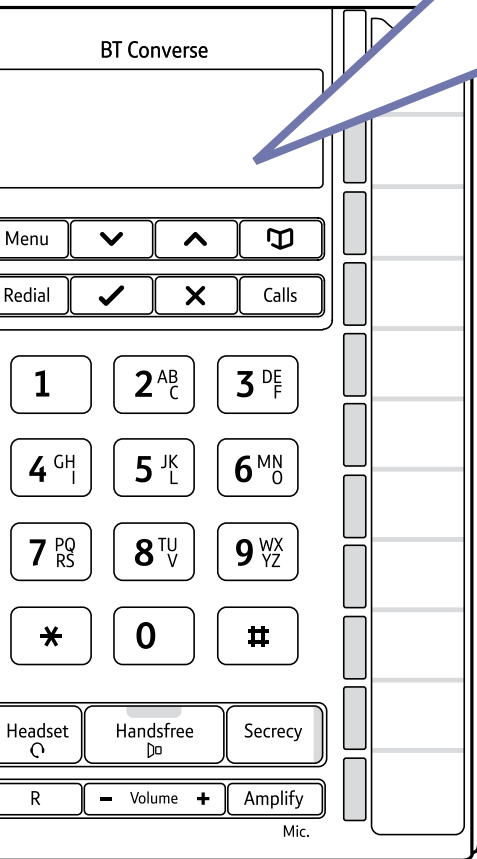


Bringing it all together



# Welcome

## to your BT Converse 2300 Corded Telephone Answering Machine



- 100 Name and number directory.
- BT Calling Features menu gives easy access to BT Answer 1571, directory enquiries, Call Diversion and Call Waiting<sup>1</sup>.
- BT MeetMe menu allows for easy access to the in call features of this package<sup>2</sup>.
- 10 One-touch memory buttons for easy dialling.
- 50 Number call log lets you keep track of missed and recent calls.
- Headset socket lets you make and receive calls privately while keeping your hands free.
- Handsfree button lets you make and receive calls over the built-in loudspeaker and microphone.
- Redial the last 10 numbers.
- Amplify lets you boost the volume straight to maximum.
- Providing you are connected to a compatible switchboard, the message waiting indicator will flash when you receive new messages.<sup>3</sup>
- Energy saving mains power adaptor.

1 You must subscribe to a Caller Display or Call Waiting service for these features to work. Your network provider may charge you for these services.

2 This is a BT service that requires subscription. Charges may apply, see [bt.com](http://bt.com) for more details.

3 BT 1571 or similar network voicemail users can also use this feature, however the indicator light will not flash. New voicemail messages will be indicated by a stuttered dial tone when you pick up the handset.

This User Guide provides you with all the information you need to get the most from your BT Converse 2300.

You must first set up your BT Converse 2300 before you can use it. This doesn't take long as it is easy to do. Just follow the simple instructions on the next few pages.

**Hearing aid friendly** 

The BT Converse 2300 is fitted with an inductive coupler so it is compatible with hearing aids.

**Got everything?**

- BT Converse 2300 telephone
- Handset and cord  
(already fitted to base)
- Telephone line cord  
(already fitted to base)
- Power supply unit  
(item code 046397: white  
and 046406: black)
- Desk mounting plinth
- Wall mounting plugs and screws

# In this guide

## Getting started

Location.....	6
Setting up .....	6

## Getting to know your phone

Buttons and features.....	8
Using the menu .....	10
Display icons .....	10
Menu map.....	10

## Using the phone

Making and ending calls.....	11
Preparatory dialling .....	11
Receiving a call .....	11
Headset .....	11
Handsfree .....	12
Volume .....	12
Amplify .....	12
Redial .....	13
Secrecy .....	14
Message Waiting.....	14
Message Waiting switch .....	15
Recall.....	15

## One touch memory buttons

Store/replace a one-touch number .....	16
Dial a one touch number .....	16

## Directory

Store a number in the directory.....	17
Dial a number in the directory.....	17
Edit a directory entry .....	17
Delete a directory entry .....	18
Delete all directory entries .....	18

## Additional Settings

Ringer volume .....	19
Ringer tone .....	19
Time & date.....	20
Contrast .....	20
Reset your phone.....	21
Connecting to a switchboard .....	21
Set the access code.....	22

## Caller Display and the Calls List

Caller Display .....	23
Calls list.....	24
View an entry in the Calls list .....	24
Dial an entry in the Calls list .....	24
Save an entry from the Calls list to the directory.....	24
Delete an entry in the Calls list .....	25
Delete all entries in the Calls list .....	25

## BT Services

Menu options .....	26
BT Answer 1571 .....	26
118 500/118 700 .....	27
Call Divert .....	27

**BT MeetMe**

Menu options .....28

**Help..... 29**

**General information**

Safety .....30

Cleaning.....30

Environmental .....30

Guarantee .....30

Returning your phone .....30

Technical information .....31

How many telephones can you have?.....31

Switchboard compatibility.....31

R&TTE Directive .....31

Product disposal instructions .....31

**Wall mounting your phone ..... 32**

# Getting started

## WARNING

Do not place your BT Converse 2300 in the bathroom or other humid areas.

Other electrical equipment close to your Converse could have an adverse effect on call quality. If you experience buzzing during a call try moving the Converse away from any electrical equipment that may be nearby.

## IMPORTANT

Only use the handset and telephone line cord and the mains power adaptor supplied or this product may not work.


## Location

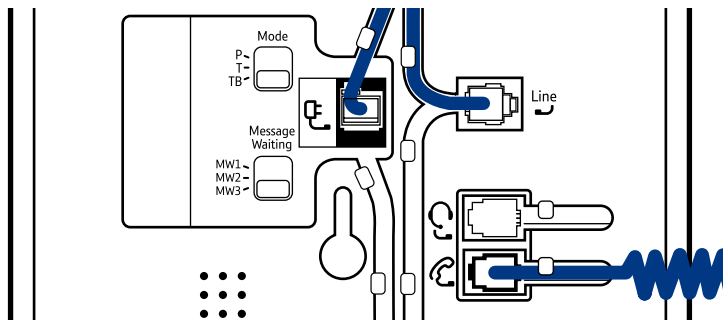
You need to place your BT Converse 2300 within 3 metres of a telephone and mains power socket so that the cables will reach.

Your BT Converse 2300 can be wall mounted, see 'Wall mounting your phone' page 32.

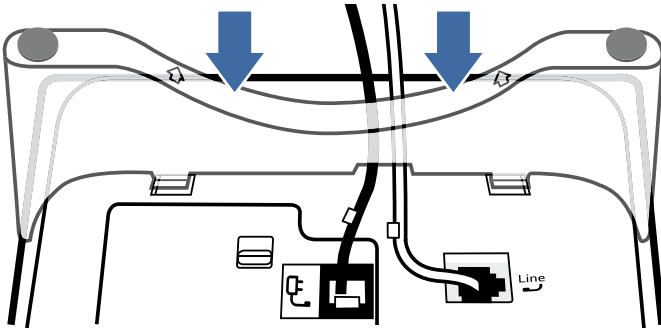
## Setting up

### Connect the mains power supply

1. Plug the lead of the mains power adaptor (item code 046397 white and 046406 black) into the socket marked  on the underside of the phone and route the cable as shown.



2. Fit the desk mounting plinth if required by positioning the plinth over the lugs and pushing it down into place, as shown by the blue arrows.



3. Plug the other end of mains power adaptor into the wall socket and switch on.
4. Plug the end of the telephone line cord into the wall socket.
5. Check the dial mode setting.

The **Mode** switch on the underside of your BT Converse 2300 is pre-set to **TB** for tone dialling with timed break recall. If your phone does not work, try setting the dialling mode to **P** or **T**.

If you are not sure which setting to use, please contact your service provider or switchboard manager.



Your BT Converse 2300 is now ready for use.

#### Dialling mode

If connecting to a switchboard you may need to adjust the dialling mode setting to **P** or **T** using the **Mode** switch on the underside of the base. If in doubt, please consult your service provider.

# Getting to know your phone

## Buttons and features

### Menu

Press to open the menu.

### Handset park

If the phone is wall-mounted, you can hang the handset here if you need to leave the phone during a call.

### UP/DOWN

Lets you scroll UP and DOWN through menu options.

### Directory

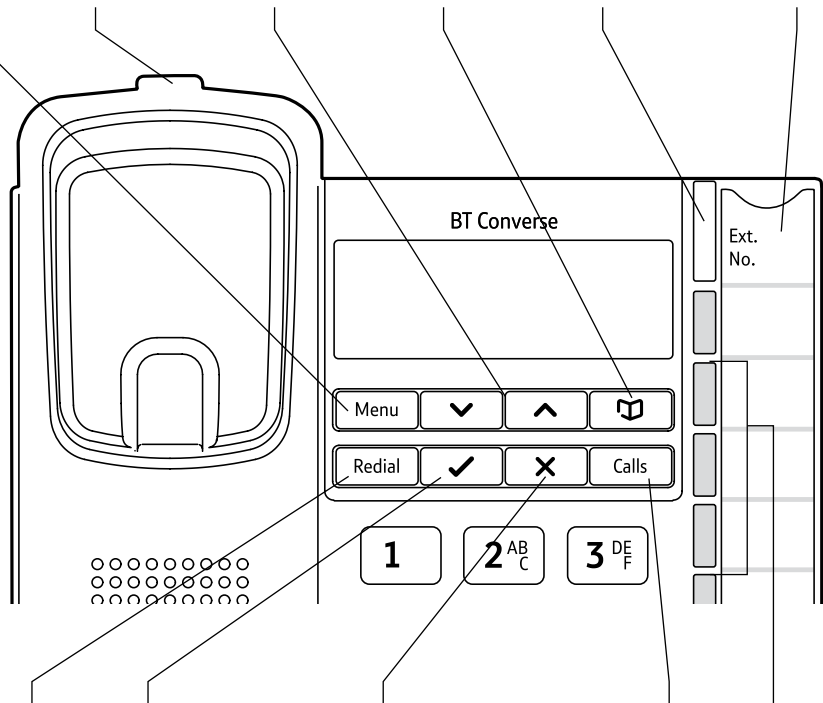
Press to open the 100 name and number directory, page 17.

### Call/message waiting indicator

Flashes when you have an incoming call, or if you have voicemail.\*

### One touch memory label

Keep a note of your numbers.



### Redial

Redials the last 10 numbers called, page 13. Also used to enter a pause in a stored number, page 16.

### ✓ (OK)

Press to select a menu option.

### ✗ (Cancel)

Press to cancel a selection or clear the previous entry.

### Calls

Press to open the calls list, page 23.

### One-touch memory buttons

Use to store and dial one-touch memory numbers, page 16.

\* The light will only flash if your BT Converse is connected to a PBX switch or similar. The light will not flash when used with network services such as BT 1571.



**Headset button & indicator**

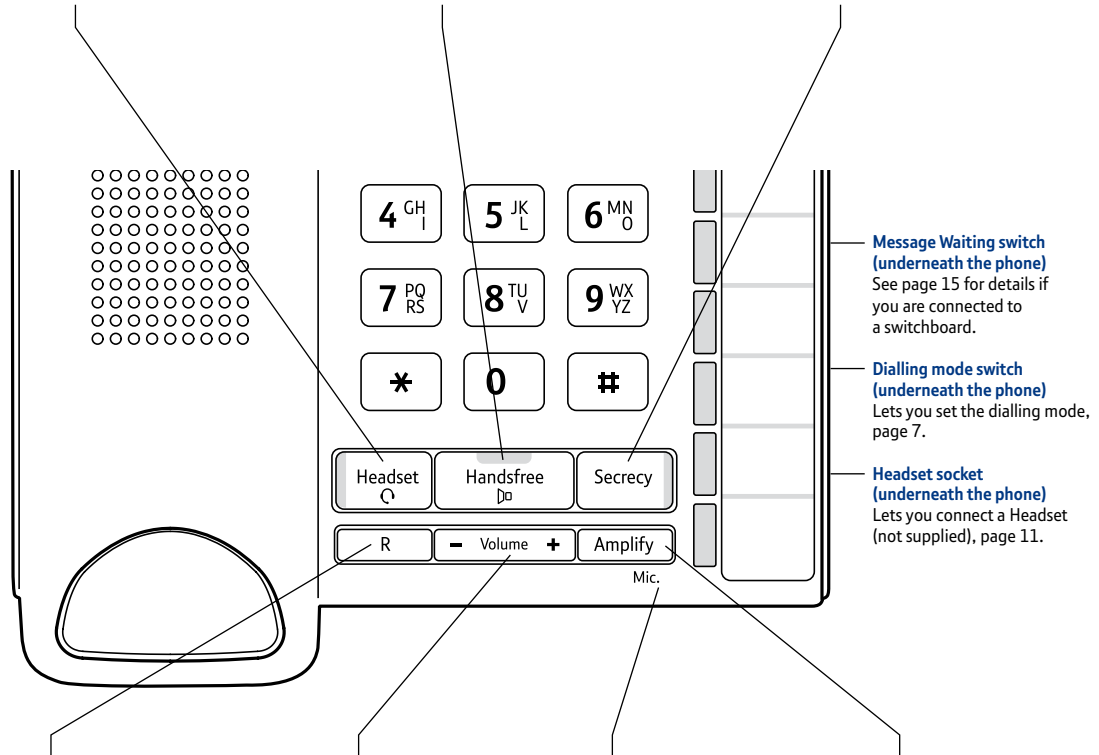
Lets you make and receive calls with a headset, page 11.

**Handsfree button & indicator**

Press to make and receive calls handsfree, page 12.

**Secrecy button & indicator**

During a call, press to stop your caller hearing you so you can talk privately to someone else close by, page 14.

**R (Recall)**

For use with a switchboard and some BT Calling Features.

**Volume +/-**

Adjust the earpiece, headset or speaker volume up or down during a call.

**Mic**

Microphone.

**Amplify**

Press to boost the earpiece or speaker volume to maximum, page 12.

## Using the menu

A range of functions and settings can be accessed through the main menu. The menu map below shows all the options you can choose from.

Press **Menu** to enter the menu.

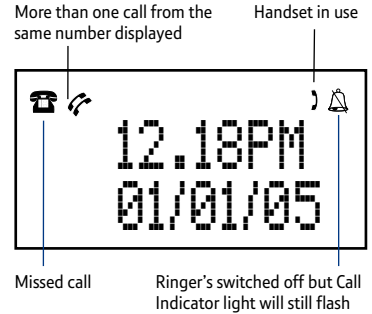
Press **▲** or **▼** to scroll through the menu list.

When you reach the end of the list, the first option is displayed again.

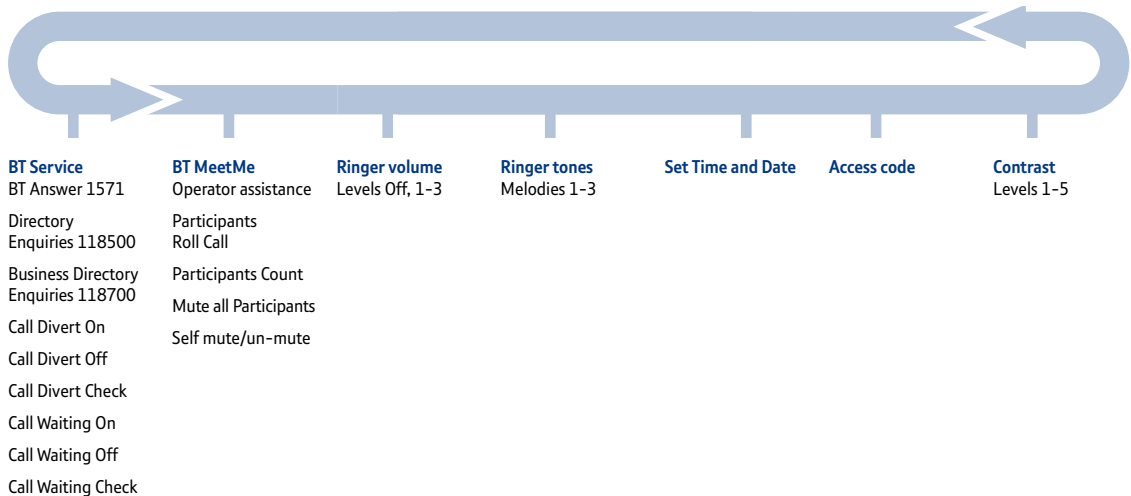
To select an option, press **✓**.

To return to the previous menu display, press **✕**.

## Display icons



## Menu map






# Using the phone

## Making and ending calls

1. Lift the handset and wait for the dial tone. Dial the number you want.
2. Replace handset to end the call.

## Preparatory dialling

1. Enter the phone number first. The number is shown in the display.
2. Lift handset or press  or  to dial. If you make a mistake as you enter the number, press  to delete the digit.




## Receiving a call

1. When the phone rings the call indicator light will also flash.  
Simply pick up the handset.

## Headset

Headsets are not supplied with your BT Converse 2300. However, you can purchase headsets (with RJ11 jack) by visiting [www.shop.bt.com](http://www.shop.bt.com)

## Making a headset call



1. Plug the headset (not supplied) into the socket marked  on the underside of the base.
2. Press  and dial the number. When the headset is in use, the headset indicator light is illuminated.
3. Press  to end the call.

**Transferring the call to the headset or headset**  
 During a handsfree conversation you can transfer the call to the handset just by lifting the handset or to the headset by pressing . You may have to adjust the volume.

**Default volume levels**  
 Handset – Level 1  
 Handsfree – Level 3

After you hang up, the volume will automatically return to the previous setting.



### Receiving a headset call

1. When the phone rings and the headset is plugged in, press  to answer.
2. When the call is finished, press  to end the call.



## Handsfree

Make and receive calls without lifting the handset.

### Making a handsfree call

1. Press . You will hear the dial tone.
2. Dial the number you want. When your call is answered, speak as normal (or if you wish to speak to your caller privately, pick up the handset).
3. Press  to end the call.

### Receiving a call handsfree

1. When the phone rings, press  and speak.
2. Press  to end the call.



## Volume

Whether using the handset, headset or handsfree, you can adjust the volume of your caller's voice.

1. During a call, press  to adjust the volume.

### Amplify

This will only work when using the handset. It will not work when using handsfree or loudspeaker.




1. Press  to switch the earpiece or loudspeaker volume to maximum.  
 Press  to decrease the volume.

## Redial







You can redial any of the last 10 numbers you have called. Each number can be up to 32 digits long.

If the last number dialled was longer than 32 digits, only the first 32 digits will be dialled.

### Redial the last number

1. Lift the handset or press  or .
2. Press .








### Redial one of the 10 last numbers.

1. Press  then scroll  or  until the number you want is displayed.
2. Lift the handset or press ,  or . The number on screen is dialled.

### Save a number from the redial list to the directory

When reviewing the redial list you can store a number to the directory.

Numbers can be no longer than 32 digits and can include pause.

1. Press  then scroll  or  to the number you want.
2. Press . The display shows `Save number`.
3. Press . Display shows `Enter name`.
4. Use the keypad to enter the name and press .
5. The number is displayed. Edit the number if required and press . The display shows `Entry saved`.

Secrecy works in handset, headset and handsfree modes.

**IMPORTANT**

If your BT Converse 2300 is connected to a switchboard, this feature only works with compatible models.

### Delete a redial number

1. Press **Redial** and scroll **▲** or **▼** to the number you want.
2. Press **Menu** and scroll **▲** or **▼** to **Delete number** and press **OK**.
3. Press **✓** again to confirm. The display shows **Number deleted**.

### Delete all redial numbers

1. Press **Redial** then **Menu**.
2. Scroll **▲** or **▼** to **Delete all** and press **OK**.
3. Press **✓** again to confirm. The display shows **Redial list deleted**.

## Secrecy

During a call, you can talk to someone nearby without your caller hearing you.

1. During a call, press **Secrecy**. The red secrecy light is illuminated and your caller cannot hear you although you will still be able to hear them.
2. Press **Secrecy** again to return to your caller. The red secrecy light will switch off.

## Message waiting

If your BT Converse phone is connected to a switchboard, the message waiting indicator will flash when you receive new voicemail messages.

BT 1571 or similar network voicemail users can also use this feature, however the indicator light will not flash. New voicemail messages will be indicated by a stuttered dial tone when you pick up the handset.

## Message waiting switch






If your telephone is connected to a switchboard you may need to change the message waiting switch setting on the base of the phone. It is pre-set to MW3 which is for an SX2000 switch. MW1 and MW2 positions are for when the telephone is connected to an ISDX switch. If the switch is moved to MW2 and the message waiting indicator stays on permanently, use MW1.



To access your messages, either:


1. Lift the handset (or press  or ) and dial **1 5 7 1**.

Or

1. Press . Display shows BT Services.
2. Press . Display shows BT Answer 1571.
3. Press  and lift the handset or press  or .

If in doubt, please refer to your PBX instructions/manager for the correct procedure to access this service.

## Recall

The Recall  button is used to access a range of switchboard services, for example, to transfer calls and with some BT Calling Features.

# One-touch memory buttons

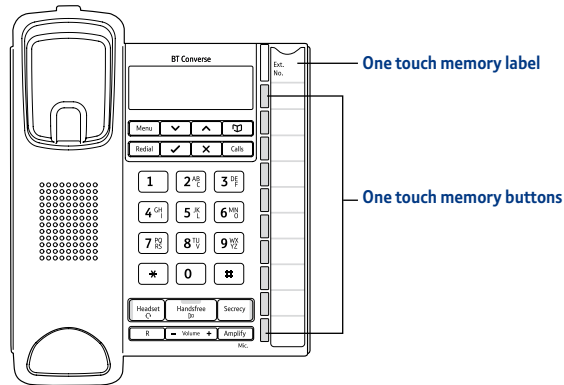
Each number can be up to 32 digits long and can include a pause or **#**. If you enter more than 32 digits you will hear an error beep.

To enter a pause when storing a number press **Redial**.

To cancel while storing, hang up the handset or press **Hangup** or **Hook Flash**. Any number already stored will be kept.

## M1-M10 one-touch memory buttons

You can store your 10 most frequently used phone numbers on the one-touch memory buttons that are located on the right hand side of the product.



## Store/replace a one touch number

1. Lift the handset or press **Handsfree** or **Headset**.
2. Press and hold the grey one touch button that you want to store a number under. Release the button when you hear the dial tone stop.
3. Enter the telephone number you want to store, then press the same grey one touch button or the **✓** button to save the number.
4. Slide the memory label out so you can write who's number you have stored under each button.

## Dial a one-touch number

1. Lift the handset or press **Handsfree** or **Headset**.
2. Press the grey one-touch button you want to dial.



Store your 100 most frequently used names and numbers in the directory for easy dialling. Each name can be up to 16 characters long and each number up to 32 digits long. The number can include a Pause, **R**, **\***, **,**, **#**.

## Store a number in the directory

1. Press **Menu** then **Menu**. (When you store your very first entry in the directory you will not need to press **Menu**).
2. Display shows **Add New Entry**. Press **✓**.
3. Display shows **Enter Name: Enter the name and press ✓**.
4. Display shows **Enter Number: Enter the number and press ✓**.  
The display shows **Entry Saved**.

## Dial a number in the directory

1. Lift the handset or press **Headset C** or **Handsfree D**.
2. Press **Menu**. The first number in the directory is displayed.  
Scroll **▲** or **▼** to the number you want.
3. Press **✓** to dial.

## Edit a directory entry

1. To change a directory entry, press **Menu**.
2. Scroll **▲** or **▼** to the entry you want and press **Menu**.
3. Scroll **▲** or **▼** to display **Edit Entry** and press **✓**.
4. Edit the name and press **✓**.
5. Edit the number and press **✓** to confirm. Display shows **Entry Saved**.

You can store a number during a call or while the phone is in standby.  
Entries are automatically stored in alphabetical order.

### Entering names

Use the keypad letters to enter names, e.g. to store Tom:

- Press **8 T** once to enter T.  
Press **6 O** three times to enter O.  
Press **6 M** once to enter M.

### Writing tips

If you make a mistake, press **X** to delete the last character or digit.









Press **0** to insert a space.

Press **Redial** to enter a pause.







To enter a pause when storing a number press **Redial**.

Press **#** to toggle between upper and lower case when entering characters.

### Delete a directory entry

1. To delete a directory entry, press .
2. Scroll  or  to the entry you want to delete and press .
3. Scroll  or  to display Delete Entry and press .
4. Display shows Are you sure? Press  again to confirm.  
Display shows Entry Deleted.









### Delete all directory entries

1. Press , then .
2. Scroll  or  to display Delete All and press .
3. Display shows Are you sure?. Press  again to confirm.  
Display shows Entry Deleted.

Use the menu to adjust your phone's settings to your preference.









## Ringer volume


There are 4 volume settings. 1, 2, 3 and Off.

1. Press  and scroll  or  to display Ringer Volume.
2. Press .
3. Scroll  or  to the setting you want.
4. Press  to confirm. Display shows Saved.
5. Press  to return to standby.

## Ringer tone

There are 3 tones to choose from – Tone 1, Tone 2 and Tone 3.


















1. Press  and scroll  or  to display Ringer Tone.
2. Press .
3. Scroll  or  to the setting you want.
4. Press  to confirm. Display shows Saved.
5. Press  to return to standby.

 = ringer off

 = ringer volume 3

Press  to exit the menu at any time.








### Time and date

1. Press  and scroll  or  to display Set Time & Date.
2. Press .
3. Use the keypad to enter the time using the 24 hour format HH:MM, e.g.     for 9.15am.
4. Press .
5. Enter the date using the format DD:MM:YY e.g.       for 6th November 08.
6. Press  to confirm. Display shows Saved.
7. Press  to return to standby.

### Contrast

You can adjust the display contrast to suit your preference.

There are 5 levels and your BT Converse 2300 is pre-set to level 2.

1. Press  and scroll  or to display Contrast.
2. Press .
3. Scroll  or  to the setting you want, level 1-5.
4. Press .
5. Press  to return to standby.

## Reset

If you change the pre-stored BT Calling Features numbers, you can reinstate the original numbers at any time by re-setting your phone to its original settings.

These are:

Ringer tone	Tone 2
Ringer volume	Level 3
Earpiece volume	Level 1
Handsfree volume	Level 3
Headset volume	Level 1
Time	12.01pm
Date	01.01.08
Contrast	Level 2

## Reset your phone

1. Press **\*#01\***. The display will show **Memory Reset** and then return to idle.

## Connecting to a switchboard

You can store the access code required to get an outside line. This code will be dialled automatically when you call numbers from your directory, calls list or redial list. It will not be dialled before manually dialled numbers (including those held in the redial list).

With some switchboards you may also need to switch your BT Converse 2300 from TONE dialling to PULSE dialling. Check with your switchboard manager or supplier to see if this is necessary.

This will clear all numbers stored in the memory.

The access code can be up to 16 digits long including Pause, **R**, **\*** and **#**.

### To set the access code

1. Press **Menu**.
2. Press **▲** or **▼** to display `Access Code` and press **✓**.
3. `Enter Code:` will be displayed. Using the keypad, enter the code you need to access an outside line. If your switchboard requires a pause after the code then press **Redial** to enter a pause. If in doubt, consult your switchboard manager.
4. Press **✓**. Display shows `Saved`.
5. Press **Menu** to return to standby.

# Caller Display and the Calls list

## BT Caller Display

If you subscribe to a Caller Display service you can see who is calling you on the display.

If you have stored the number with a name in the directory, the name will be displayed as well.

## Caller information not available

With some incoming calls, the telephone number of the caller is not available and cannot therefore be displayed. In this case your BT Converse 2300 provides you with some explanatory information.

**UNAVAILABLE** – The number is unavailable.

**WITHHELD** – The caller has withheld their number.

**RINGBACK** – Ringback call.

**OPERATOR** – The call has been made via the operator.



**PAYPHONE** – The caller is ringing from a payphone.

**INTERNATIONAL** – International call.

To use Caller Display you must subscribe to the service from your network provider. A quarterly fee may be payable.

For more information. Call BT free on **0800 800 150**.


Calls that arrive without a number will not be stored in the Calls list.

If you have received more than one call from the number you have displayed the  icon will be shown next to the  icon.




If a received number matches a directory entry the name will be stored in the Calls list.

Once a call has been viewed, the New Call icon is switched off.






## Calls list

Your BT Converse 2300 lets you view details of the last 40 callers. Entries are stored in the order they were received. When a new call is received, the  icon will flash on the display. If a new number is received when the list is full, the oldest entry is replaced.









### View an entry in the calls list

1. Press . Display shows details of the most recently received call.
2. Press  or  to scroll through the list.

### Dial an entry in the calls list

1. Press . Display shows details of the most recently received call.
2. Press  or  to scroll through the list to the entry you want to dial.
3. Lift the handset, or press  or . The number is shown on the display and dialled.

### Save an entry from the calls list to the directory

1. Press . Display shows details of the most recently received call.
2. Press  or  to scroll through to the entry you want to save.
3. Press . Display shows **Save Number**.
4. Press . Display shows **Enter name: Enter the name.**
5. Press  to confirm. Display shows **Edit number**.  
You can edit the number if you wish. Use  to delete digits.
6. Press  to confirm. Display shows **Entry Saved**.



### Delete an entry in the calls list

1. Press **Calls**. Display shows details of the most recently received call.
2. Press **^** or **v** to scroll through to the entry you want to delete and press **✓**.
3. Scroll **^** or **v** to display **Delete Entry** and press **✓**.
4. Display shows **Are you sure?** Press **✓** again to confirm.  
Display shows **Entry Deleted**.

### Delete all entries in the calls list

1. Press **Calls**. Display shows details of the most recently received call.
2. Press **Menu** and scroll **^** or **v** to display **Delete All** and press **✓**.
3. Display shows **Are you sure?** Press **✓** again to confirm.  
Display shows **Entry Deleted**.

# BT Services

If you press **Menu** when a BT Service is displayed you will be able to select edit, delete and add options using **▲** and **▼** and **✓** to change or delete the existing entries.

If you want to re-instate the pre-stored numbers, reset the phone to its original settings, see page 21.

## Compatibility and availability of services

If you are connected to a switchboard, these network features will not be available. However, if the switchboard provides similar features you can store the appropriate codes in place of the pre-set ones.

If you are not connected to the BT network, some of these services may not be available. Please contact your Network Provider.

## BT Services

Your BT Converse 2300 gives you easy access to a range of BT Services. Nine codes have been pre-stored for the following services.

1. Press **Menu**. Display shows **BT Service**. Press **✓**.
2. Scroll **▲** or **▼** to the option you want.
3. Press **✓** to dial.

### Menu options

BT Answer 1571

Residential Directory Enquiries

Business Directory Enquiries

Call Divert On

Call Divert Off

Call Divert Check

Call Waiting On

Call Waiting Off

Call Waiting Check

### Number dialled

1 5\* 78 1

1 1 8\* 5\* 0 0

1 1 8\* 78 0 0

\* 2\* 1 \*

# 2\* 1 #

\* # 2\* 1 #

\* 4\* 3\* #

# 4\* 3\* #

\* # 4\* 3\* #

## BT Answer 1571

This calls BT's answering service to access any voicemail messages you may have. Details on using the service are provided when you subscribe.







## 118500/118700

Calls BT's residential or business directory enquiry service.






## Call Divert

You can divert all incoming calls to another number of your choice.

### Switch Call Diversion on

1. Press . Display shows BT Service. Press .
2. Scroll  to Call Diversion On and press  to dial the displayed code.
3. Enter the number you want calls diverted to then press  and listen for confirmation of your instructions.
4. Press .

### Switch Call Diversion off

1. Press . Display shows BT Service. Press .
2. Scroll  to Call Diversion Off and press . Wait for the number to be dialled and listen for confirmation.
3. Press .

For further information, see the BT Calling Features User Guide supplied when you subscribe to the services of your choice.

Call Diversion services may allow other divert options. Check with your Network provider for details.

Your BT Converse 2300 gives you easy access to BT's service: BT MeetMe. BT MeetMe is a conferencing service that requires subscription and a quarterly fee may be payable. See [BT.com](http://BT.com) for further information.

Menu options	Number dialled
Operator assistance	* 0
Participants Roll Call	# 1
Participants Count	# 2#
Mute all Participants	* 5#
Self mute/un-mute	* 6#

## **No dial tone**

Is the line cord plugged into the phone socket and the other end plugged into the telephone wall socket correctly?

## **Nothing happens when you dial**

Check the dialling mode switch is set to the correct position. Page 7.

## **Phone does not ring**

Is the ringer volume set to Off? Page 19.

You may have too many phones, fax machines and/or answering machines plugged in which might be overloading the sockets. See Technical Information, page 31.

# General information

## Safety information

- Do not open the handset or base. This could expose you to high voltages or other risks.
- Only use the power supply suitable for the BT Converse 2300. Using an unauthorised power supply will invalidate your guarantee and may damage the phone. The item code for the power supply is 046397 for a white product and 046406 for a black product.

## Cleaning

- Clean the phone with a damp (not wet) cloth, or an anti-static wipe. Never use household polish as this may damage the product. Never use a dry cloth as this may cause a static shock.

## Environmental

- Do not expose to direct sunlight.
- We recommend that you do not place the products on antique/veneered wood to avoid damage.
- Do not stand your product on carpets or other surfaces which generate fibres, or place it in locations preventing the free flow of air over its surface.
- Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as bathrooms.
- Do not expose your product to fire, explosive or other hazardous conditions.

## Guarantee

Your BT Converse 2300 is guaranteed for a period of 12 months from the date of purchase. Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion the option to replace the BT Converse 2300 or any component thereof, (other than batteries), which is identified as faulty or below standard, or as a result of inferior workmanship of materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

### The conditions of this guarantee are:

- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
- Proof of purchase is required.
- The equipment is returned to BT or its agent as instructed.
- This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.
- This guarantee does not affect your statutory rights

### Within the 12 month guarantee period:

In the unlikely event of a defect occurring, please return the product with the receipt, to the place of purchase.

### Outside of the 12 month guarantee period:

If your product needs repair after the guarantee period has ended, the repair must meet the approval requirements for connection to the telephone network. We recommend that you contact BT's approved repair agent, Helpdesk Solutions 0870 240 5029 or a local qualified repairer.

### Returning your phone

Where possible, pack the product in its original packaging. Please include all parts, including the line cords. (Please note, we cannot take responsibility for goods damaged in transit.) Please obtain and keep proof of posting from the Post Office or carrier.

## Technical information

### How many telephones can you have?

All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any other telephone line. Your BT Converse 2300 has a REN of 1. A total REN of 4 is allowed. If the total REN of 4 is exceeded, the telephone may not ring.

### Switchboard compatibility

This product is intended for use within the UK for connection to public telephone network and compatible switchboards, which support tone dialling and timed break recall. Your BT Converse 2300 can be set to work with your switchboard by moving the switch on the underside of the base to either P (pulse) T (tone) or TB (timed break). If in doubt, please consult your service provider.



### Switch from pulse to tone during a call

If you need to set your BT Converse 2300 to pulse dialling, you can temporarily switch to tone dialling during a call – for example, if asked to enter a code number. To switch to tone dialling during a call, press **\***.

## R&TTE Directive

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards.

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive (1999/5/EC).

### Declaration of Conformance

Hereby, A-Team declares that this BT Converse 2300 is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

If you would like a copy of the Declaration of Conformance, go to the product website at [www.bt.com/producthelp](http://www.bt.com/producthelp)

## Product disposal instructions



The symbol shown here and on the product means that the product is classed as Electrical or Electronic Equipment and should not be disposed with other household or commercial waste at the end of its working life.

The Waste of Electrical and Electronic Equipment (WEEE) Directive (2002/96/EC) has been put in place to recycle products using best available recovery and recycling techniques to minimise the impact on the environment, treat any hazardous substances and avoid the increasing landfill.

### Product disposal instructions for residential users

When you have no further use for it, please remove any batteries and dispose of them and the product as per your local authority's recycling processes. For more information please contact your local authority or the retailer where the product was purchased.

### Product disposal instructions for business users

Business users should contact their suppliers and check the terms and conditions of the purchase contract and ensure that this product is not mixed with other commercial waste for disposal.

# Wall mounting your phone

## WARNING

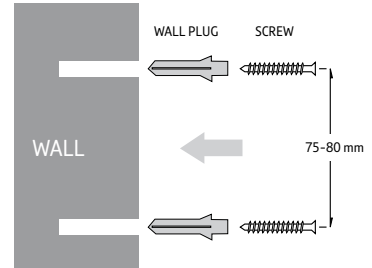
Before you wall-mount your BT Converse 1300, check that you are not drilling into any hidden wiring or pipes.

Make sure the telephone line cord will reach the wall socket.

## Using the handset park when the phone is wall-mounted

If you need to leave the phone whilst on a call, hang the handset on the handset park at the top left-hand side of the base.

1. Unclip stand from the base of the phone and remove it. Re-route the telephone line cord towards the bottom of the phone.
2. Drill two holes in the wall 75-80mm vertically apart using an 8mm drill bit.
3. Insert the wall plugs if necessary then insert the screws leaving about 5mm protruding from the wall on which to hang the phone.
4. Slot the holes on the back of the base over the screw heads and gently pull the phone down to make sure it is securely in place.







Working together, supporting energy saving products

BT & British Gas have joined forces to help our customers find new ways to save energy around the home, so we can all do our bit for the environment & save money too!

BT is a **sustainability leader**

{ To find out how we're  
making our products  
greener visit

[bt.com/betterworld/products](http://bt.com/betterworld/products)

## Offices worldwide

The services described in this publication are subject to availability and may be modified from time to time. Services and equipment are provided subject to British Telecommunications plc's respective standard conditions of contract. Nothing in this publication forms any part of any contract.

© British Telecommunications plc 2009.  
Registered Office: 81 Newgate Street, London EC1A 7AJ.  
Registered in England No. 1800000.  
Printed in China.

Designed and produced by The Art & Design Partnership Ltd.

BT Converse 2300 (01/09) Issue 1

