



Get started _

All you need to know to get going.



Welcome! _



*Sprint is committed to developing technologies that give you the ability to get what you want when you want it, faster than ever before. This booklet introduces you to the basics of getting started with Sprint and your new Samsung Instinct⁴ HD.**

Only on the Now Network.TM

Your Samsung Instinct HD _

▶ Getting to know your Instinct HD



* This phone allows photo and video playback on an HD capable auxiliary device but it does not provide HD playback on the phone itself.

Get Your Device Ready _



▶ Insert the Battery

1. Remove the battery cover from the back of the device by pressing down with your thumbs (A). Slide the cover towards the camera lens to release the cover (B).
2. Insert the battery into the battery compartment (C) and gently press down until it clicks into place (D). Then replace the battery cover.



▶ Charge the Battery

1. Plug the charger into an outlet.
2. Plug the other end of the charger into the device's Accessories/Power Cable Jack.

▶ Set the Backlight

Select how long the display screen remains backlit.

1. Press **Home** > **Main** > **Settings** > **Display** > **Dim**.
2. Touch a time setting.

Note: Long backlight settings reduce the battery's talk and stand by times.

▶ Turn the Device On

- Press and hold **Power** to turn the device on.
- Press **Power** to turn off the display and then press **Power** again to display the unlock screen.
- Press and hold **Power** to unlock the device.
- If you need to turn the device off, press and hold **Power**.



Activate Your Device _





▶ Activate Your Instinct HD

- If you purchased your phone at a Sprint Store, it is probably activated and ready to use.
- If you received your phone in the mail, and it is a new Sprint account or a new phone number, your phone is designed to activate automatically when you first turn it on. To confirm your activation, make a phone call.
- If you received your phone in the mail and you are switching numbers from a previous Sprint phone to the new phone, you need to go online to activate the number on your new phone.
 - From your computer's Web browser, go to sprint.com/activate and complete the onscreen instructions to activate your phone.


When you have finished, make a phone call to confirm your activation. If your phone is still not activated, or if you do not have access to the Internet, contact Sprint Customer Service at 1-888-211-4727 for assistance.

▶ Switch to Spanish Menus (optional)

1. Press  > **Main**  > **Settings** > **General** > **Language**.
2. Touch Spanish.

Get to Know Your Instinct HD _

▶ Navigating on Your Instinct HD


- **Touch.** Touch and gently press icons on the screen to open menu items. (The smaller the contact point on the screen, the less pressure required. Use your fingertip rather than the pad of your finger.)
- **Scroll.** *Firmly* press and slide your finger up or down the screen to scroll through lists of menu items. (Scrolling on your Instinct HD requires that you press more firmly on the screen than the gentle press required to open menu items.)
- **Go back.** Touch  to go back to the previous menu and to delete text you have entered on the screen.








▶ Phone Functions Menu



Touch  to access the following:


 **Speed Dial.** Stores up to 99 numbers to make contacting friends and family as easy as pressing a button.

 **Contacts.** Stores up to 600 Contacts entries.

 **Recent.** Lists up to 240 phone numbers or Contacts entries for calls you placed, accepted, or missed.


 **Voicemail.** See who left you messages, listen to them in any order, pause, fast forward, or rewind them when they're playing.


 **Dialer.** To place a call, simply enter a phone number using the onscreen dial pad and touch  (where the phone number appears) to place a call.


Note: Speed Dial is the default screen that appears when you touch  from a Main Functions menu screen.





▶ Main Functions Menu


Touch  to access the following:


 **Favorites.** Assign shortcuts to up to 12 of your favorite or often-used functions.

 **Main.** Access all of the tools and functions you use everyday.

 **Fun.** You'll find music, TV, My Photos, social networking apps, and other fun features.

 **My Stuff.** Shop, find ringtones, screen savers and games, NASCAR Sprint Mobile, NFL Mobile, Google Maps, and other useful apps.

 **Web.** Surf the Internet, and find easy access to weather, news, sports and Live Search.

Note: Favorites is the default screen that appears when you touch  from a Phone Functions menu screen.





Voicemail _





▶ Set Up Your Voicemail

All unanswered calls are automatically transferred to your voicemail, even if your device is in use or turned off. You should set up your voicemail and personal greeting as soon as your device is activated.

1. Press  and touch **Voicemail** .
2. Follow the system prompts to create your passcode and record your name and greeting.

▶ Retrieve Your Voicemail





Visual Voicemail automatically retrieves a list of your current voicemail messages and presents them in a list on your device. You can select a specific entry from the list. The voicemail system will play back only the selected message.

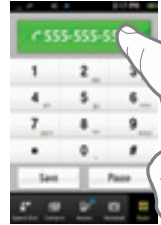
1. Press  and touch **Voicemail** .
2. Touch an entry from the list of available voicemails.

Calls _




▶ Make Your First Phone Call

1. Press .
2. Touch **Dialer**  and use the onscreen dial pad to enter a phone number.
3. Touch  where the phone number you entered is displayed to place the call.
4. To end a call, in a single motion press *and slide*  to the right.



▶ Answer Your First Call

- If your screen is active, touch  to answer an incoming call. (Touch **Silent** to mute the ringer or slide your finger across the **Ignore** bar to send the call to your voicemail box.)
- If your screen is locked, it will illuminate and indicate the Caller ID information on a virtual card. To answer the call, slide the virtual card up towards the **Answer** field. To ignore the call, slide the virtual card down towards the **Ignore** field.



Contacts _



▶ Add a New Contact

1. Press and touch **Contacts** .
2. Touch .
3. Touch **Enter Name**, enter the name and touch **Done**.
4. Touch **Add Number**, use the onscreen dial pad to enter a phone number, and touch **Done**.
5. Touch a label (**Mobile, Home, Work, Pager, Others**).
6. Scroll up and down the screen and touch any of the remaining fields to enter additional information and touch **Done**.
7. Touch **Done** to save the entry.

▶ Find a Contact to Make a Call

1. Press and touch **Contacts** .
2. Scroll down through the list by sliding your finger up or down through the Contacts entries.
3. Touch the entry to display the contact's phone number(s). To dial, touch the number you would like to call.

Note: See the *Explore More Guide* for how to transfer your Contacts from your old device to your Instinct HD.

Messaging _



▶ Send Text Messages

1. Press and touch **Main** > **Messaging** . The **Text** screen appears by default.
2. Touch to compose a new text message. Enter a recipient by choosing **Recent list, Contacts** or **Manual Entry**.
3. Type the message and touch **Done** > **Send** to send the text message. (To delete text, touch . Hold down to delete the entire message.)

▶ Set Up and Send Email

Set up Email on your device by pressing and touching **Main** > **Email** > **Next**. (The Email setup wizard will guide you through the setup process. See your *Explore More Guide* for details.)




1. To create and send an Email message, press , touch **Main** > **Email** and touch the desired email account.
2. Touch to begin creating a new email message.
3. Follow the onscreen prompts and touch **Send** to deliver the email message.

Favorites _



Your device offers you the option of assigning shortcuts for quick and easy access to your favorite or often-used functions.

▶ Add an Application as a Favorite Function


1. Press . **Favorites**  appears as the default screen.
2. Touch **Tap to add** or .
3. Touch **Applications/Games** and choose from one of the following category types: **Main**, **Fun**, **My Stuff**, **Web**, or **Visual Voice Mail**.
4. Touch a function to add it to the Favorites page.
5. Repeat this process to add other functions such as **Music Playlist**, **Send Message/Email**, **Web Bookmarks**, **TV Channels**, and **Radio Station**.




Speech to Action _

With Speech to Action it's simple to make calls, send text messages and pictures with the touch of a button and your voice. You can access Web-based information such as news, weather, and sports and location-specific information for traffic, movies, and search.

▶ Make a Call Using Speech to Action

1. Press  on the side of your device. You will hear a prompt.
2. If calling a Contact, say **"Call"** and the name of the person and label for the number you wish to call. For example, say **"Call John Mobile."**
-or-
Say **"Call"** followed by a phone number. For example, say **"Call 555 555 5555."**
3. If the correct name or number is repeated, say **"Yes"** to dial the number. If the announced name or number is not correct, either say **"No"** or **"Cancel."**

▶ Launch an Application or Menu Using Speech to Action




1. Press .
2. Say one of the following:
"Go to" followed by the destination you want to access. For example, say "Go to...[weather, traffic, news, movies, sports, search]."
"Send text to [name of contact]."
"Send picture to [name of contact]."

Note: Your Instinct HD must be in one of the Main Function or Phone Function menu screens when you use the Speech to Action button.

GPS Navigation _



Sprint Navigation lets you see and hear turn-by-turn directions to a known address or find nearby restaurants, stores, banks, or gas stations. Get information about traffic and alternate routes.

1. Press .
2. Touch **Main**  > **Navigation** .
3. Follow the onscreen instructions to register, launch, and use.




Music _








Preview, purchase, download, and listen to songs right on your Instinct HD. You can also transfer music from your computer and music you previously purchased from the Sprint Music Store to your device. (Your microSD™ card must be inserted. See your **Explore More Guide** for more information.)

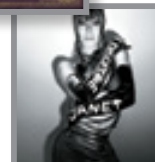
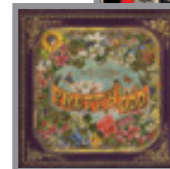
▶ Play Music

To access the My Music menu, press  and touch **Fun**  > **Music** .

Touch an option to display a list of songs. To play a song, touch the song title.

▶ Download Music

1. Press , touch **Fun**  > **Music**  > **Store**  > **Continue**. (On your first visit, follow prompts to set up your account.)
2. Browse by category, or touch **Search**  to go directly to what you're looking for.
3. Select an entry. Touch **Preview** to hear a clip or **Buy** to purchase the song and store it on your device's microSD™ card.



Web _



Go online. Find your favorite websites, sports scores, news, and weather, shop online on-the-go, and use the Live Search feature customized to your location.

► Browse the Web

Press and touch **Web** > **Web** . From the home page, you can go to your favorite websites or browse the Internet.

► Your Web Toolbar

The Web Toolbar on your device's browser offers options to expand your use of the Web on your Instinct HD.

Access the Browser toolbar

Browser page settings

Back/Next

Return to home page

Refresh

Exit



Live Search and Info _



► Live Search

Quickly access information about businesses in your area using Live Search by Microsoft®.

1. Press > **Web** > **Live Search** .
2. Press and hold , say the name of a business, and release . For example, press and hold , say "pizza," and release .
3. Select a business from the list by touching it. A screen will display the address and phone number.
4. Choose from the following options:
 - Directions** or to launch GPS navigation.
 - Map** to view a map of the business location.
 - Share** to send the information to someone by text message or email.
 - Save** to save the location.
 - New Search** to start over.

► Access Information



1. Press and touch **Web** .
2. Touch **Weather.com**, **CNN**, **ESPN**, **Fandango**, or **Bloomberg** for information customized to your zip code.

Pictures _








▶ Take a Picture

Taking pictures with the Instinct HD's built-in camera is as simple as choosing a subject, pointing the lens, and pressing a button.

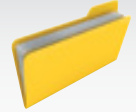
1. Press and release  on the side of your device to activate camera mode.
2. Using the device's display screen as a viewfinder, aim the camera lens at your subject.
3. Press  until the shutter sounds. (The picture will automatically be saved into the Camera folder.)

▶ Send a Picture

Sprint Picture Mail lets you send pictures and videos from your device to wireless phone numbers and email addresses.

1. Press  and touch **Main**  > **Messaging**  > **Picture** .
2. Touch  to compose a new picture message.
3. Select a contact entry method (**Recent list**, **Contacts**, **Manual Entry**).
4. Select an album from which to send a picture (**CAMERA Album**, **SAVED Album**), touch one or more thumbnail images and then touch **OK**.
5. From the **New Picture Mail** screen, select additional options and touch **Send**.


Manage Your Account _












▶ From Your Sprint Device

Press  > **Web**  > **My Account** .

– or –

Press  and touch .

- Press    * **4** to check minute usage and account balance
- Press    * **3** to make a payment
- Press    * **2** to access a summary of your Sprint service plan or get answers to other questions

▶ Online: sprint.com

- Make a payment, see your bills, enroll in online billing
- Check minute usage and account balance
- See or modify the details of your Sprint service plan
- Get detailed instructions and download content

▶ From Any Other Phone

- Sprint Customer Service: Dial **1-888-211-4727**
- Business Customer Service: Dial **1-800-927-2199**

Helpful Sprint Information _

▶ **Total Equipment Protection**

The protection you need so you can be worry free

Should anything happen to your phone, you'll have a worry-free way to ensure that you get connected again soon.

• **Coverage includes:**

Loss, Theft, Routine maintenance, Physical or liquid damage, Mechanical or electrical problems, Failure from normal wear and tear.

• **For more information:**

See the Total Equipment Protection brochure available at any participating retail location or go to www.sprint.com/tep for more details. To enroll within 30 days of activation call 1-800-584-3666.

Total Equipment Protection is a service provided by Asurion Protection Services, LLC, Continental Casualty Company's (a CNA company) licensed agent for the customers of Sprint.

▶ **Sprint 411**

Dial 411 for nationwide listings, movie show times, restaurant reservations, driving directions and more. Spanish-speaking operators are available. See www.sprint.com for pricing and more details.

Additional Resources _



▶ **For Your Phone**

- This *Get Started Guide* to get you up and running.
- *Explore More Guide* – Details about using your device.
- Web – Go to sprint.com/instincthdsupport to download the latest version of the *User Guide*, and to access instructional videos, tutorials, and other resources.

▶ **For the Environment**

Recycle your old phone safely and conveniently using the addressed recycling envelope packaged with your new phone. Visit sprint.com/recycle for more details.

sprint.com/begin _

▶ **sprint.com/begin**

Visit sprint.com/begin to discover all you can do with your phone and Sprint service. Explore all your options, find ways to personalize your experience, even vote for your favorite features. It's a whole new beginning.

© 2009 Sprint. Sprint and the logo are trademarks of Sprint. Other marks are the property of their respective owners. Samsung and Instinct are registered trademarks of Samsung Electronics America, Inc. and/or its related entities.