

HEAT CONTROLLER, INC.

**SERVICE  
MANUAL**

**SMA/SMH09/12SA-0  
SMA/SMH18/24SA-1  
Single Zone Ductless  
Mini-Split Systems  
A/C and Heat Pumps**

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# 1 Precaution

## 1.1 Safety Precaution

▪ To prevent injury to the user, other people, or property damage, the following instructions must be followed.

- **Incorrect operation due to ignoring instruction will cause harm or damage.**
- **Before servicing unit, be sure to read this service manual.**

## 1.2 Warning

### ➤ Installation

▪ **Do not use a defective or underrated circuit breaker. Use this appliance on a dedicated circuit.**

There is risk of fire or electric shock.

▪ **For electrical work, contact the dealer, seller, a qualified electrician, or an Authorized service center.**

Service by unqualified individuals may damage product and there is risk of fire or electric shock.

▪ **Always ground the product.**

There is risk of fire or electric shock.

▪ **Install the panel and the cover of control box securely.**

There is risk of fire or electric shock.

▪ **Always install a dedicated circuit and breaker.**

Improper wiring or installation may cause fire or electric shock.

▪ **Use the correctly rated breaker or fuse.**

There is risk of fire or electric shock.

▪ **Do not modify or extend any power cable.**

There is risk of fire or electric shock.

▪ **Do not install, remove, or reinstall the unit by yourself (customer).**

There is risk of fire, electric shock, explosion, or injury.

▪ **Be caution when unpacking and installing the product.**

Sharp edges could cause injury, be especially careful of the case edges and the fins on the condenser and evaporator coils.

▪ **For installation, always contact the dealer or an Authorized service center.**

There is risk of fire, electric shock, explosion, or injury.

▪ **Do not install the product on a defective or inadequate installation stand.**

It may cause injury, accident, or damage to the product.

▪ **Be sure the installation area does not deteriorate with age.**

If the base collapses, the air conditioner could fall with it, causing property damage, product failure, and personal injury.

▪ **Do not let the air conditioner run for a long time when the humidity is very high and a door or window is left open.**

Moisture may condense and wet or damage furniture.

▪ **Take care to ensure that power cable could not be pulled out or damaged.**

**Install per local and national codes.**

- **Do not place anything on the power cable.**

There is risk of fire or electric shock.

- **Do not touch or operate the product with wet hands.**

There is risk of fire or electric shock.

- **Do not allow water to run into electric parts.**

It may cause fire, failure of the product, or electric shock.

- **Do not store or use flammable gas or combustible near the product.**

There is risk of fire or failure of product.

- **Do not use the product in a tightly closed space for a long time.**

Oxygen deficiency could occur.

- **When flammable gas leaks, turn off the gas and open a window for ventilation before turning the product on.**

Do not use the telephone or turn switches on or off.

There is risk of explosion or fire.

- **In the event of strange sounds, or smell or smoke comes from product, turn the breaker off.**

There is risk of electric shock or fire.

- **Stop operation and close the window in storm or hurricane.**

There is risk of property damage, failure of product, or electric shock.

- **Do not open the inlet grill of the product during operation. (Do not touch the electrostatic filter, if the unit is so equipped).**

There is risk of physical injury, electric shock, or product failure.

- **When the product is soaked (flooded or submerged), contact an Authorized service center.**

There is risk of fire or electric shock.

- **Be cautious that water cannot enter the product.**

There is risk of fire, electric shock, or product damage.

- **Ventilate the product from time to time when operating it together with a stove, etc.**

There is risk of fire or electric shock.

- **Turn the main power off when cleaning or maintaining the product.**

There is risk of electric shock.

- **When the product is not be used for a long time, disconnect the power supply by turning off the breaker.**

There is risk of product damage or failure, or unintended operation.

- **Take care to ensure that nobody could step on or fall onto the outdoor unit.**

This could result in personal injury and product damage.

## ➤ CAUTION

- **Always check for gas (refrigerant) leakage after installation or repair of product.**

Low refrigerant levels may cause failure of product.

- **Install the drain hose to ensure that water is drained away properly.**

A bad connection may cause water leakage.

- **Keep units level.**

To avoid vibration of water leakage.

- **Do not install the product where the noise or hot air from the outdoor unit could offend or otherwise affect neighbors.**

**the neighborhoods.**

It may cause a problem for your neighbors.

- **Use two or more people to lift and transport the product.**

Avoid personal injury.

- **Do not install the product where it will be exposed to sea wind (salt spray) directly.**

It may cause corrosion on the product. Corrosion, particularly on the condenser and evaporator fins, could cause product malfunction or inefficient operation.

➤ **Operational**

- **Do not expose the skin directly to cool air for long periods of time. (Do not sit in the draft).**

This could harm to your health.

- **Do not use the product for special purposes, such as preserving foods, works of art, etc.**

**It is a consumer air conditioner, not a precision cooling/heating system.**

There is risk of damage or loss of property.

- **Do not block the inlet or outlet of air flow.**

It may cause product failure.

- **Use a soft cloth to clean. Do not use harsh detergents, solvents, etc.**

There is risk of fire, electric shock, or damage to the plastic parts of the product.

- **Do not touch the metal parts of the product when removing the air filter. They are very sharp.**

There is risk of personal injury.

- **Do not step on or put anything on the product. (outdoor units)**

There is risk of personal injury and failure of product.

- **Always insert the filter securely. Clean the filter every two weeks or more often if necessary.**

A dirty filter reduces the efficiency of the air conditioner and could cause product malfunction or damage.

- **Do not insert hands or other object through air inlet or outlet while the product is operated.**

There are sharp and moving parts that could cause personal injury.

- **Do not drink the water drained from the product.**

It is not sanitary could cause serious health issues.

- **Use a firm stool or ladder when cleaning or maintaining the product.**

Be careful and avoid personal injury.

- **Replace the all batteries in the remote control with new ones of the same type. Do not mix old and new batteries or different types of batteries.**

There is risk of fire or explosion.

- **Do not recharge or disassemble the batteries. Do not dispose of batteries in a fire.**

They may burn or explode.

- **If the liquid from the batteries gets onto your skin or clothes, wash it well with clean water. Do not use the remote if the batteries have leaked.**

The chemical in batteries could cause burns or other health hazards.

## 2 Function

### ➤ Indoor unit

#### 1. Operation ON/OFF by remote controller

#### 2. Sensing by room temperature

Room temperature sensor. Pipe temperature sensor.

#### 3. Room temperature control

Maintain the room temperature in accordance with the setting temperature.

#### 4. Starting temperature control

Indoor fan is delayed for 5 sec at the starting.

#### 5. Time Delay Safety control

Restarting is for approx. 3 minutes.

#### 6. Indoor fan speed control

High, med, low, breeze.

#### 7. Operation indication Lamps (LED)

Light up in the LED for each operation mode.

#### 8. Two-direction air vane

The unit will decide the louver direction according to operation mode.

#### 9. Sleep mode auto control

The fan is turn to low speed (cooling/heating).  
The unit will be turn off after seven hours.

#### 10. Independent dehumidification

The function is usually used in rainy days in springtime or damp areas

#### 11. Self-diag. function

The function will be operate in any operation mode.

#### 12. Air flow Direction control

The louver can be set at the desired position or swing up and down automatically

#### 13. Auto mode

The unit can be change by the room temperature.

#### 14. Anti-cold function

Prevent the cold wind at the beginning of unit start.

#### 15. Temp. Compensation

#### 16. Defrost mode

#### 17. Auto-restart function

#### 18. Flexible wiring connection

#### 19. Easy clean panel

#### 20. Turbo(for 9K and 12K)

This function enables the unit to reach the preset temperature in the shortest time under cooling mode.

### ➤ Outdoor unit

#### 1. Power relay control

The unit has 3 mins delay between continuously ON/OFF operations.

#### 2. Low noise air flow system

Bird tail propeller fan makes the outdoor unit run more quietly

#### 3. Hydrophilic aluminum fin

The hydrophilic fin can improve the heating efficiency at operation mode.

#### 4. 4 way valve control

It is only operated in the heating operation mode except defrosting operation.

#### 5. Anti-rust cabinet

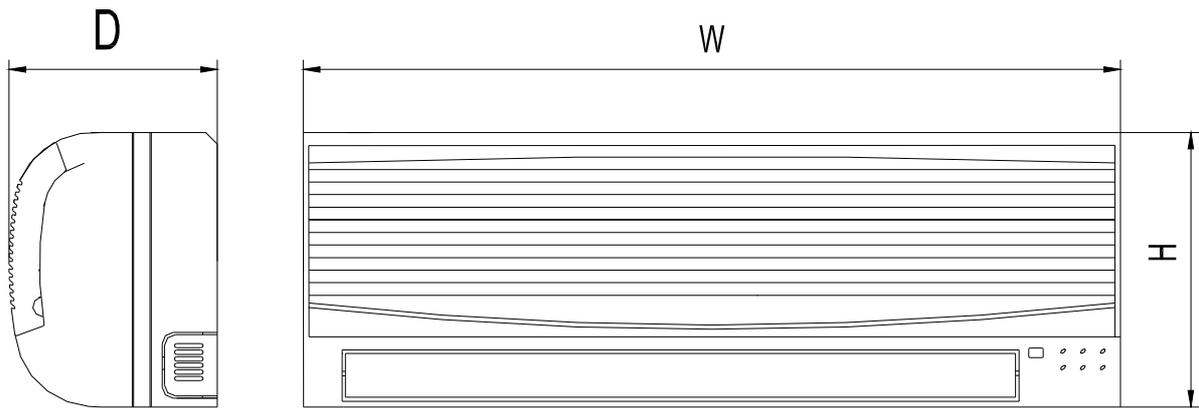
Made from electrolytic zinc steel sheet and anti-rust coated components.

#### 6. Valve protection cover

It protects the valves and prevents water from dripping.

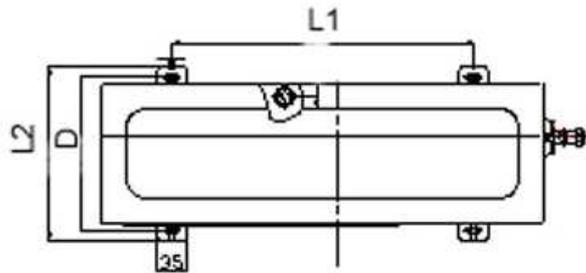
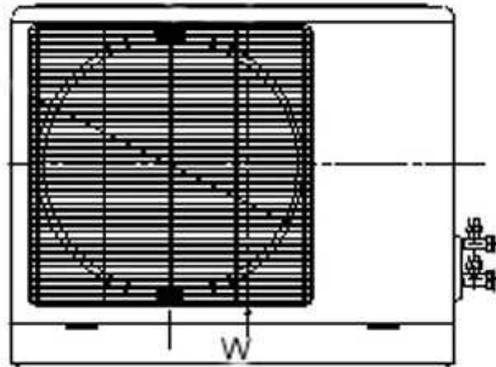
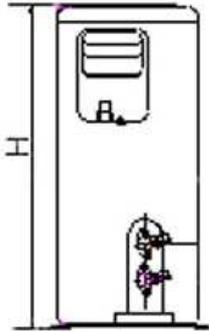
### 3 Dimension

#### Indoor unit



Mode \ Dimension	W	H	D
9K	32.1	11.0	7.7
12K	35.7	11.3	9.3
18K	49.2	12.8	9.1
24K	49.2	12.8	9.1

outdoor unit



Dimension Mode	W	H	D	L1	L2
9K	30.7	21.3	9.8	21.6	10.5
12K	29.9	23.2	11.2	20.9	11.4
18K	33.3	27.4	13.2	22.0	13.2
24K	35.2	33.9	13.0	23.2	13.1

## 4 Specification

Model			SMA09SA-0	SMH09SA-0
Power supply		Ph-V-Hz	1, 115V~, 60Hz	1, 115V~, 60Hz
Cooling	Capacity	Btu/h	9000	9000
	Input	W	780	900
	Rated current	A	7	8.3
	SEER	Btu/w.h	13	13
Heating	Capacity	Btu/h	/	10000
	Input	W	/	900
	Rated current	A	/	8.3
	HSPF	W/W	/	7.7
Max current		A	11	10.2
Starting current		A	/	40
Compressor	Model		EA82X1C-1FZDU1	EA82X1C-1FZDU1
	Type		ROTARY	ROTARY
	Brand		TOSHIBA	TOSHIBA
	Capacity	Btu/h	8138	8138
	Input	W	810	810
	Rated current(RLA)	A	7.5	7.5
	Locked rotor Amp(LRA)	A	47	40
	Thermal protector		B350-135-141E	B350-135-141E
	Capacitor	uF	45uF /250VAC	45 μ F /250VAC
	Refrigerant oil	ml	350	350
Indoor fan motor	Model		WZDK20-38D	WZDK20-38D
	Brand		WELLING	WELLING
	Input	W	25	25
	Capacitor	uF	/	—
	Speed(hi/mi/lo)	r/min	1250/1000/800	1250/1000/800
Indoor air flow (Hi/Mi/Lo)		CFM	400/325/250	400/325/250
Indoor noise level (Hi/Mi/Lo)		dB(A)	41/35/28	41/35/28
Outdoor fan motor	Model		YDK23-6A	YDK23-6A
	Brand		BROAD OCEAN	BROAD OCEAN
	Input	W	75	75
	Capacitor	uF	6.5uF/260V	6.5uF/260V
	Speed	r/min	900	900
Outdoor air flow		CFM	1060	1060
Outdoor noise level		dB(A)	53	53
Refrigerant type R410A		oz	37.0	37.7
Design pressure		psig	650	650
Refrigerant piping	Liquid side/ Gas side	in	1/4 / 3/8	1/4 / 3/8
	Max. refrigerant pipe length	ft	33	33
	Max. difference in level	ft	16	16
Operation temp		°F	63-86	63-86
Ambient temp		°F	65-113	19-113
Application area		ft <sup>2</sup>	150-225	150-225

### Note:

The noise data is based on semi-anechoic chamber, during actual operation; these values are normally somewhat different than actual operating conditions.

The above design and specifications are subject to change without prior notice.

Model			SMA12SA-0	SMH12SA-0
Power supply		Ph-V-Hz	1, 115V~, 60Hz	1, 115V~, 60Hz
Cooling	Capacity	Btu/h	12000	12000
	Input	W	1090	1090
	Rated current	A	10	10
	SEER	Btu/w.h	13	13
Heating	Capacity	Btu/h	—	13000
	Input	W	—	1160
	Rated current	A	—	10.6
	COP	W/W	—	7.7
Max. current		A	12.6	14
Starting current		A	47	47
Compressor	Model		EA108X1C-1FZDU1	EA108X1C-1FZDU1
	Type		ROTARY	ROTARY
	Brand		TOSHIBA	TOSHIBA
	Capacity	Btu/h	10918	10918
	Input	W	1085	1085
	Rated current(RLA)	A	9.9	9.9
	Locked rotor Amp(LRA)	A	47	47
	Thermal protector		B440-135-141E	B440-135-141E
	Capacitor	uF	45 $\mu$ F /250VAC	45 $\mu$ F /250VAC
	Refrigerant oil	ml	350	350
Indoor fan motor	Model		WZDK25-38D	WZDK25-38D
	Brand		WELLING	WELLING
	Input	W	32	32
	Capacitor	uF	—	—
	Speed(hi/mi/lo)	r/min	1270/1100/1000	1270/1100/1000
Indoor air flow (Hi/Mi/Lo)		CFM	440/365/325	440/365/325
Indoor noise level (Hi/Mi/Lo)		dB(A)	45/41/38	45/41/38
Outdoor fan motor	Model		YDK23-6A	YDK23-6A
	Brand		BROAD OCEAN	BROAD OCEAN
	Input	W	75	75
	Capacitor	uF	6.5uF/260V	6.5uF/260V
	Speed	r/min	900	900
Outdoor air flow		CFM	1090	1090
Outdoor noise level		dB(A)	55	55
Refrigerant type R410A		oz	46.9	47.6
Design pressure		PSIG	650	650
Refrigerant piping	Liquid side/ Gas side	in	1/4 / 1/2	1/4 / 1/2
	Max. refrigerant pipe length	ft	33	33
	Max. difference in level	ft	16	16
Operation temp		°F	63-86	63-86
Ambient temp		°F	65-113	19-113
Application area		ft <sup>2</sup>	195-280	195-280

**Note:**

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Model			SMA18SA-1	SMH18SA-1
Power supply		Ph-V-Hz	1, 208/230V~, 60Hz	1, 208/230V~, 60Hz
Cooling	Capacity	Btu/h	18000	18000
	Input	W	1560	1530
	Rated current	A	6.8	6.7
	SEER	Btu/w.h	13	13
Heating	Capacity	Btu/h	—	18000
	Input	W	—	1630
	Rated current	A	—	7.1
	HSPF	W/W	—	7.7
Max. current		A	9.2	10.2
Starting current		A	32.6	32.6
Compressor	Model		PA150X2CS-3KUU	PA150X2CS-3KUU
	Type		ROTARY	ROTARY
	Brand		TOSHIBA	TOSHIBA
	Capacity	Btu/h	15166/15354	15166/15354
	Input	W	1505/1510	1505/1510
	Rated current(RLA)	A	7.30/6.65	7.30/6.65
	Locked rotor Amp(LRA)	A	32.6	32.6
	Thermal protector		UP3RE0391-T39	UP3RE0391-T39
	Capacitor	uF	40 $\mu$ F /370VAC	40 $\mu$ F /370VAC
	Refrigerant oil	ml	750	750
Indoor fan motor	Model		YDK31-6B	YDK31-6B
	Brand		WELLING	WELLING
	Input	W	55	55
	Capacitor	uF	3	3
	Speed(hi/mi/lo)	r/min	1070/1000/960	1070/1000/960
Indoor air flow (Hi/Mi/Lo)		CFM	620/540/490	620/540/490
Indoor noise level (Hi/Mi/Lo)		dB(A)	45/43/41	45/43/41
Outdoor fan motor	Model		YDK53-6KB	YDK53-6KB
	Brand		WELLING	WELLING
	Input	W	165	165
	Capacitor	uF	3uF/450V	3uF/450V
	Speed	r/min	840	840
Outdoor air flow		CFM	1475	1475
Outdoor noise level		dB(A)	59	59
Refrigerant type R410A		oz	70.6	72.0
Design pressure		PSIG	650	650
Refrigerant piping	Liquid side/ Gas side	in	$\Phi$ 1/4/ $\Phi$ 1/2	$\Phi$ 1/4/ $\Phi$ 1/2
	Max. refrigerant pipe length	ft	33	33
	Max. difference in level	ft	16	16
Operation temp		$^{\circ}$ F	63-86	63-86
Ambient temp		$^{\circ}$ F	65-113	19-113
Application area		ft <sup>2</sup>	325-430	325-430

**Note:**

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The above design and specifications are subject to change without prior notice.

Model			SMA24SA-1	SMH24SA-1
<b>Power supply</b>		<b>Ph-V-Hz</b>	1, 208/230V~, 60Hz	1, 208/230V~, 60Hz
Cooling	Capacity	Btu/h	24000	24000
	Input	W	2000	2000
	Rated current	A	8.8	8.8
	SEER	Btu/w.h	13	13
Heating	Capacity	Btu/h	—	24000
	Input	W	—	2000
	Rated current	A	—	8.8
	HSPF	W/W	—	7.7
<b>Max. current</b>		A	14	14
<b>Starting current</b>		A	34.8 A	34.8 A
Compressor	Model		PA200X2CS-3MUU	PA200X2CS-3MUU
	Type		ROTARY	ROTARY
	Brand		TOSHIBA	TOSHIBA
	Capacity	Btu/h	19820/20130	19820/20130
	Input	W	2000/1980W	2000/1980W
	Rated current(RLA)	A	9.70/8.75A	9.70/8.75A
	Locked rotor Amp(LRA)	A	34.8 A	34.8 A
	Thermal protector		UP3SE0396-T39	UP3SE0396-T39
	Capacitor	uF	50	50
	Refrigerant oil	ml	750	750
Indoor fan motor	Model		YDK50-4B	YDK50-4B
	Brand		WELLING	WELLING
	Input	W	82/69/58	82/69/58
	Capacitor	uF	3	3
	Speed(hi/mi/lo)	r/min	1260/1100/990	1260/1100/990
<b>Indoor air flow (Hi/Mi/Lo)</b>		CFM	680/600/550	680/600/550
<b>Indoor noise level (Hi/Mi/Lo)</b>		dB(A)	47/44/42	47/44/42
Outdoor fan motor	Model		YDK100-6EB	YDK100-6EB
	Brand		WELLING	WELLING
	Input	W	160	160
	Capacitor	uF	4	4
	Speed	r/min	740	740
<b>Outdoor air flow</b>		CFM	1475	1475
<b>Outdoor noise level</b>		dB(A)	59	59
<b>Refrigerant type R410A</b>		oz	84.7	86.4
<b>Design pressure</b>		PSIG	650	650
Refrigerant piping	Liquid side/ Gas side	in	3/8/ 5/8	3/8/ 5/8
	Max. refrigerant pipe length	ft	33	33
	Max. difference in level	ft	16	16
<b>Operation temp</b>		°F	63-86	63-86
<b>Ambient temp</b>		°F	65-113	19-113
<b>Application area</b>		ft <sup>2</sup>	430-605	430-605

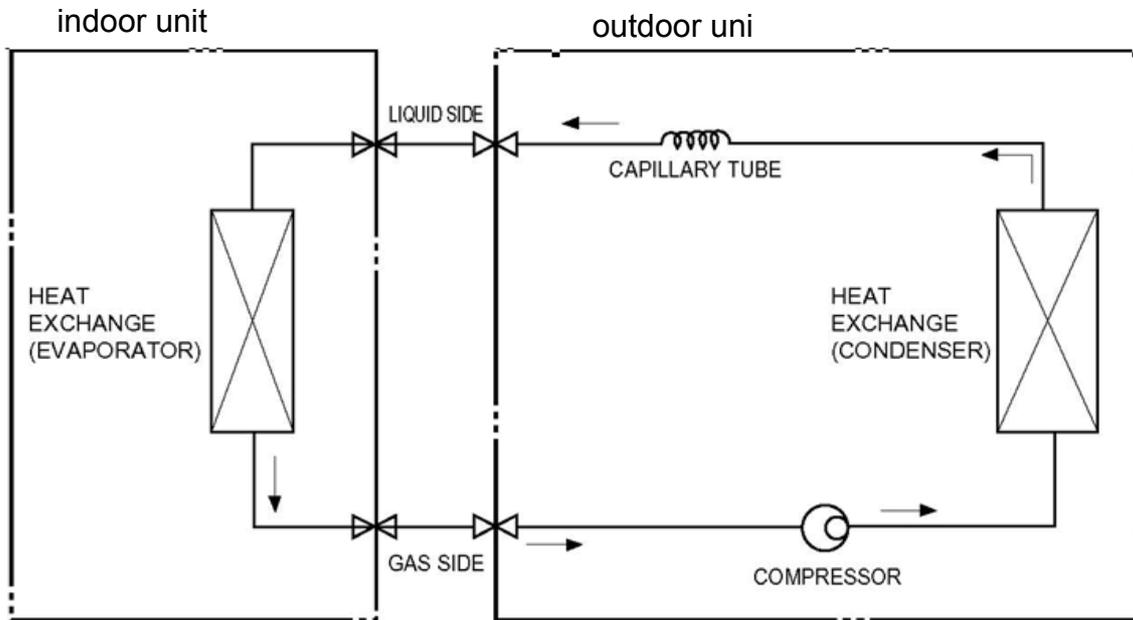
**Note:**

The noise data is based on semi-anechoic chamber, during actual operation; these values are normally somewhat different than actual operating condition.

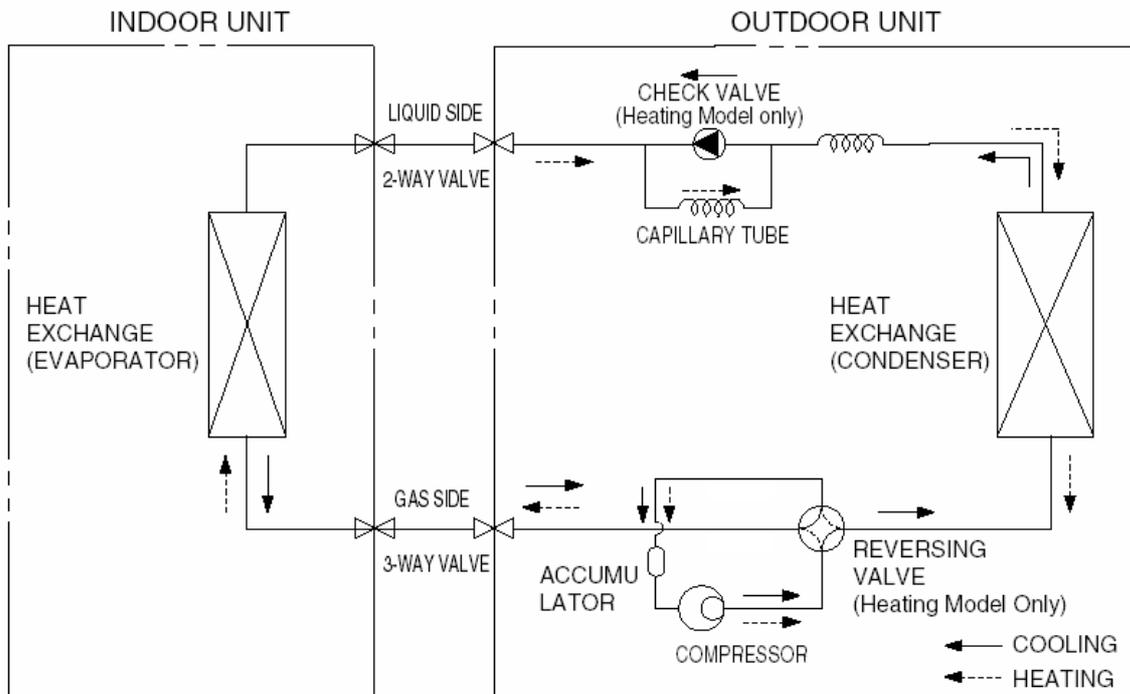
The above design and specifications are subject to change without prior notice.

# 5 Refrigerant cycle diagram

## ➤ Cooling only

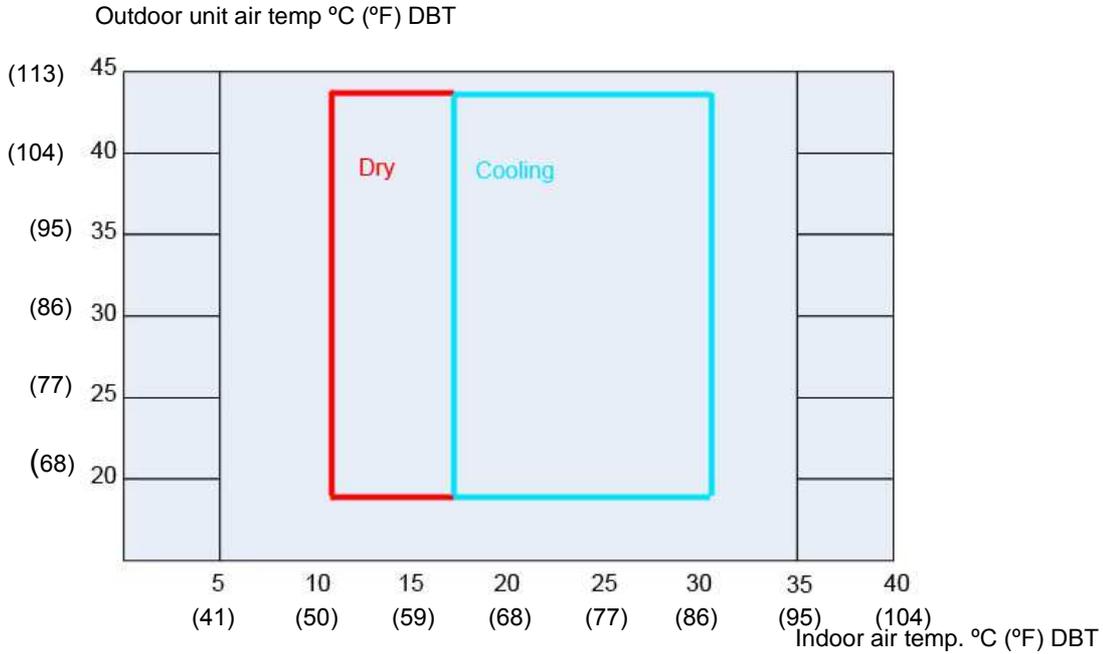


## ➤ Heat pump mode



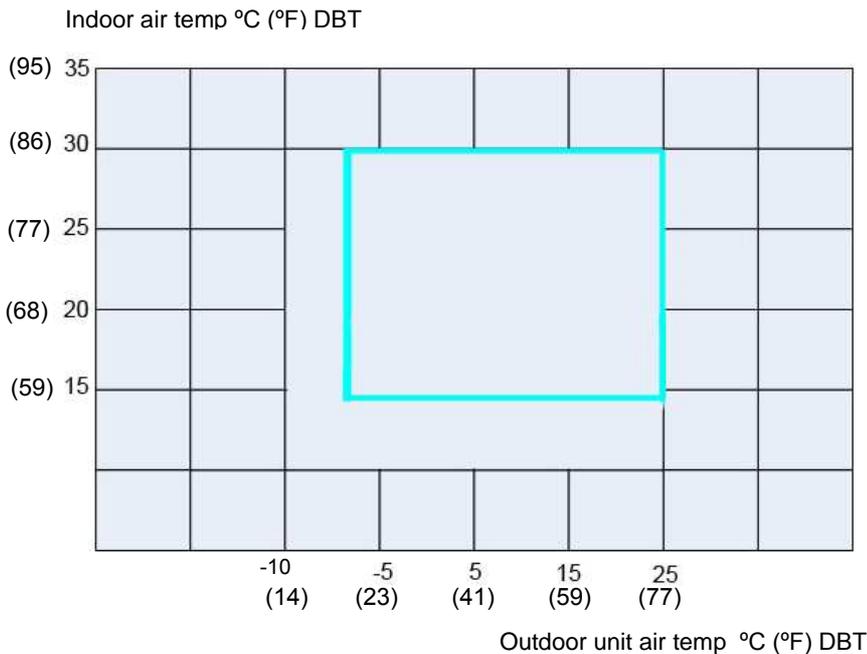
# 6 Operation limits

## Cooling operation



**Note:** The chart is the result from the continuous operation under constant air temperature conditions. However, excludes the initial pull-down stage.

## Heating operation

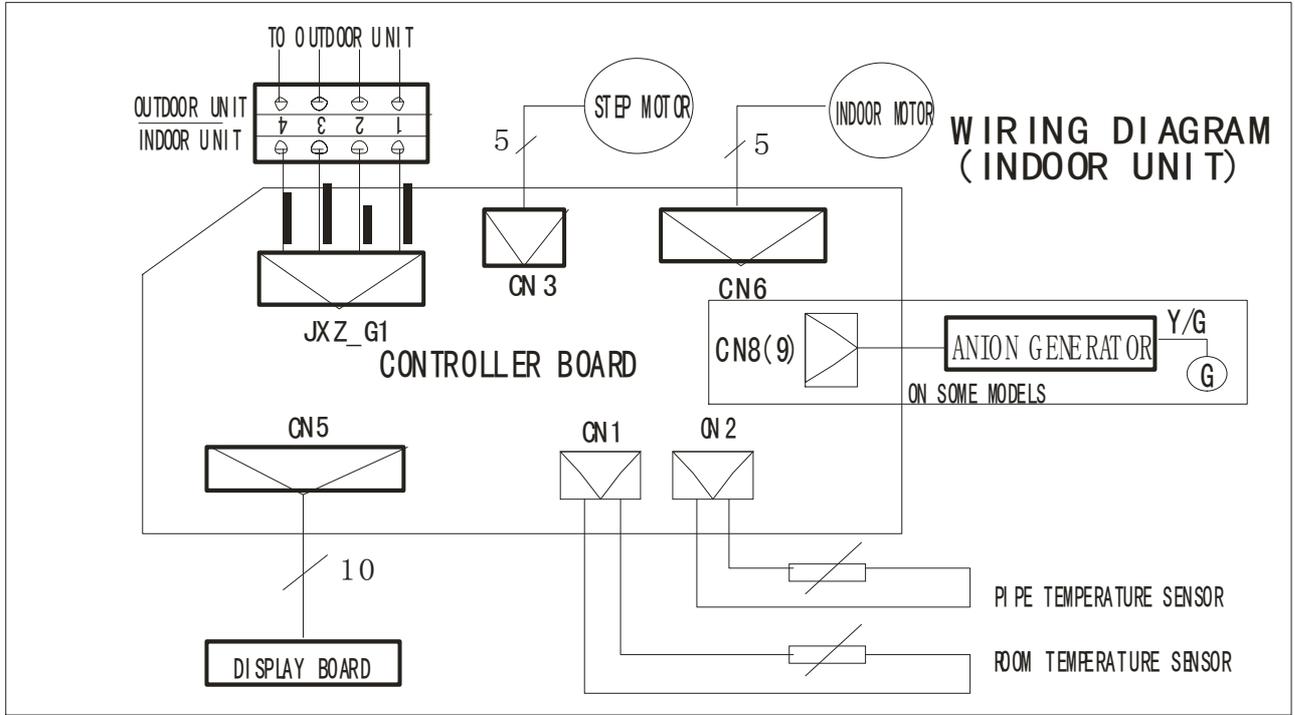


**Note:** The chart is the result from the continuous operation under constant air temperature conditions. However, excludes the initial pull-down stage.

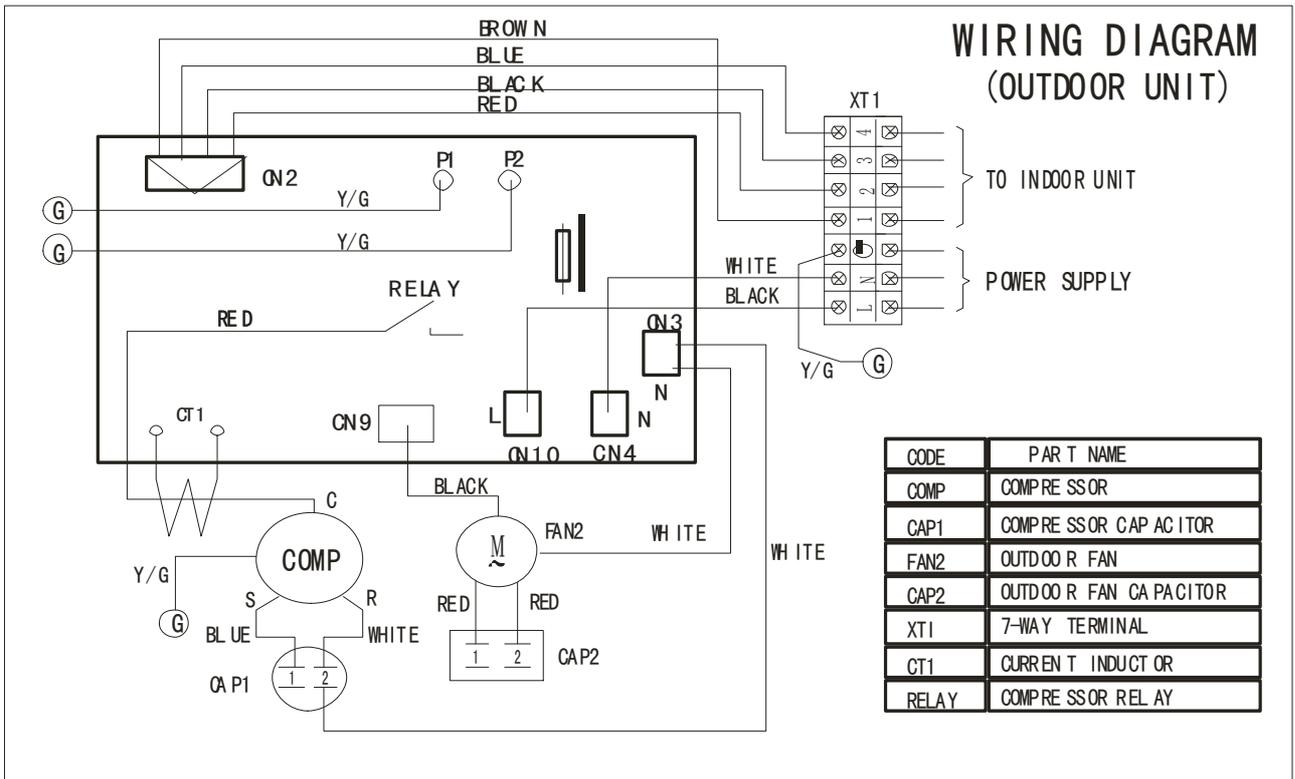
# 7 Wiring diagram

## SMA09SA-0

Indoor unit:

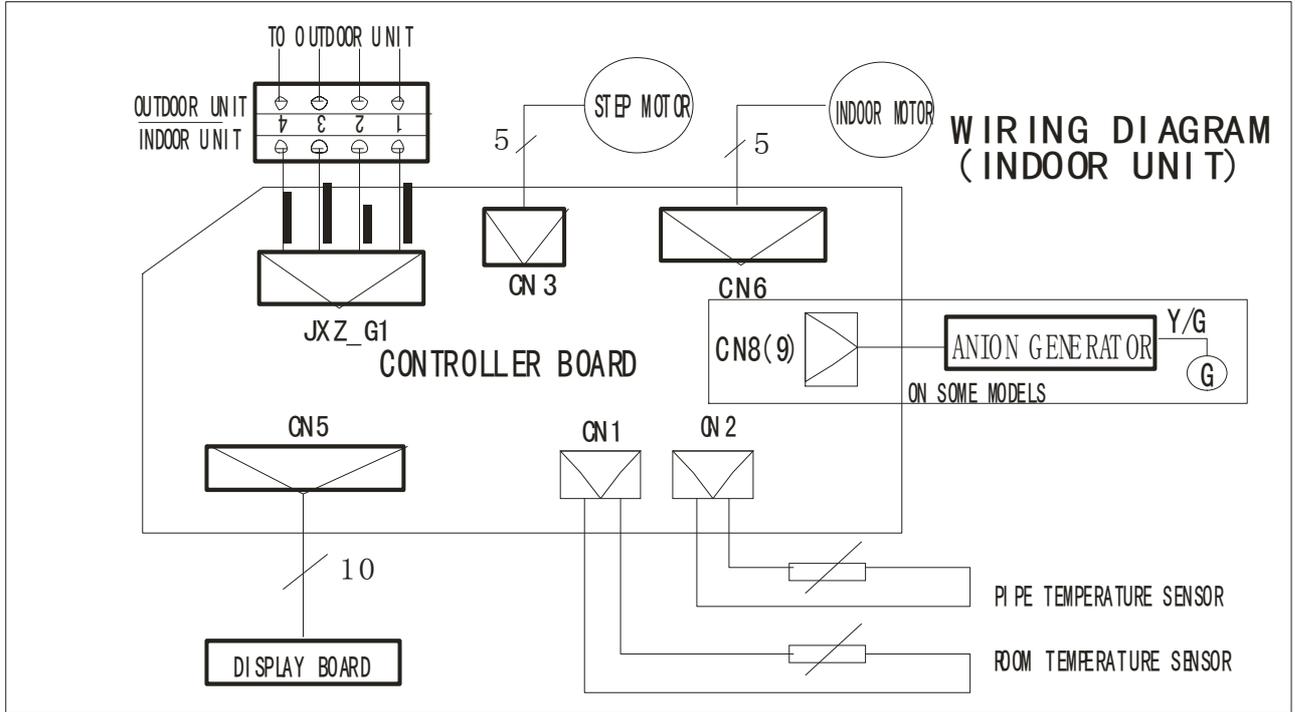


outdoor unit:

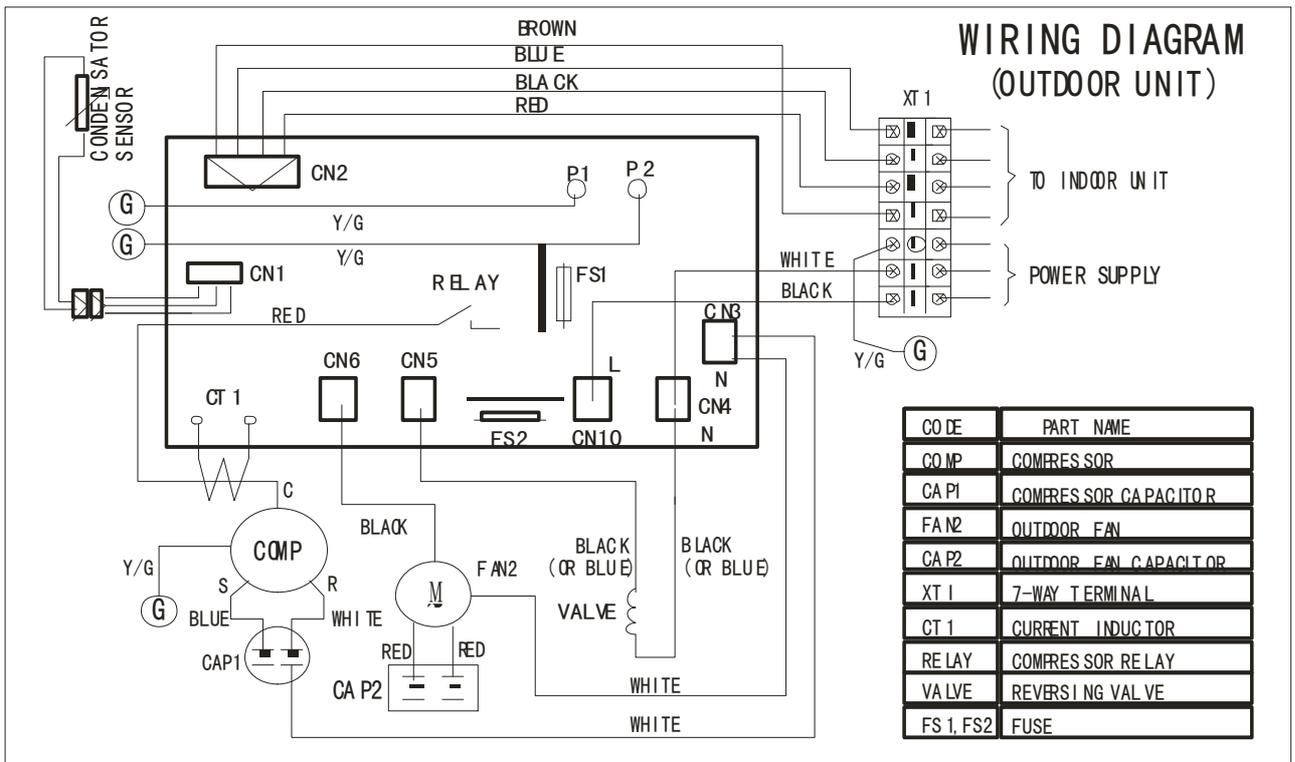


# SMH09SA-0

## Indoor unit:

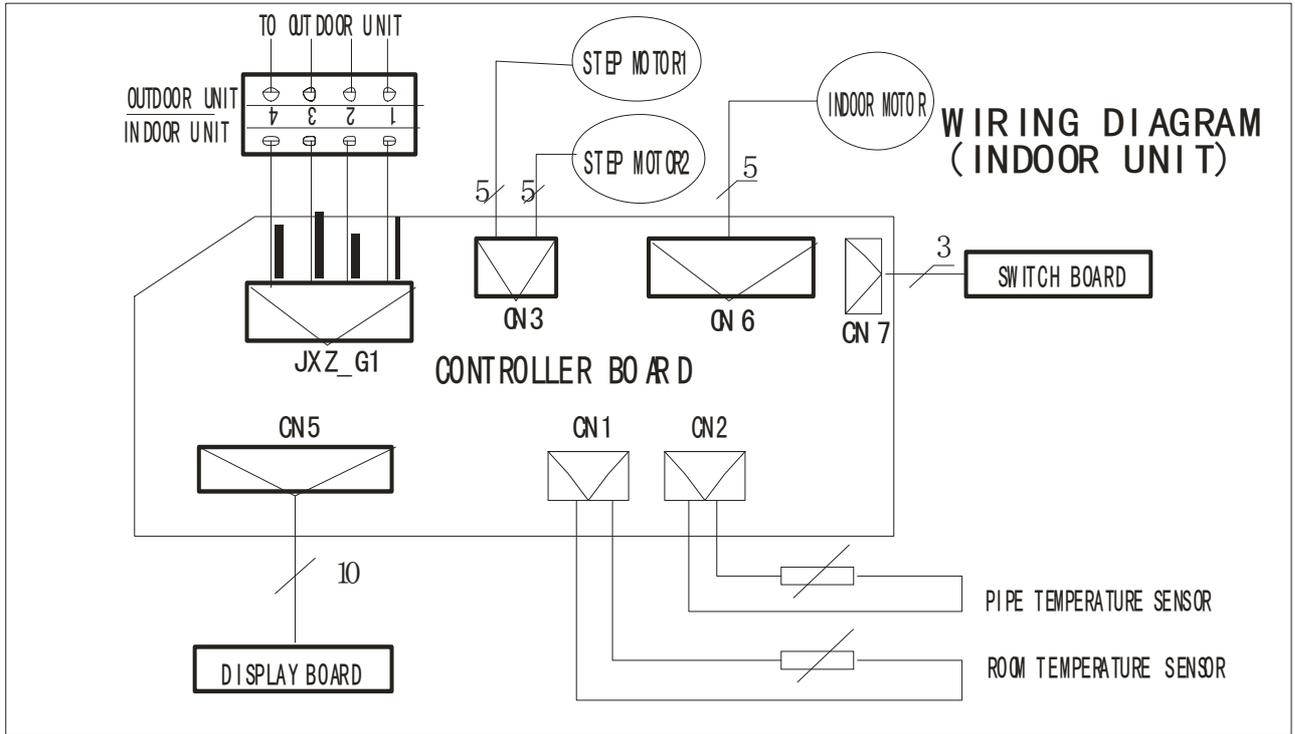


## outdoor unit:

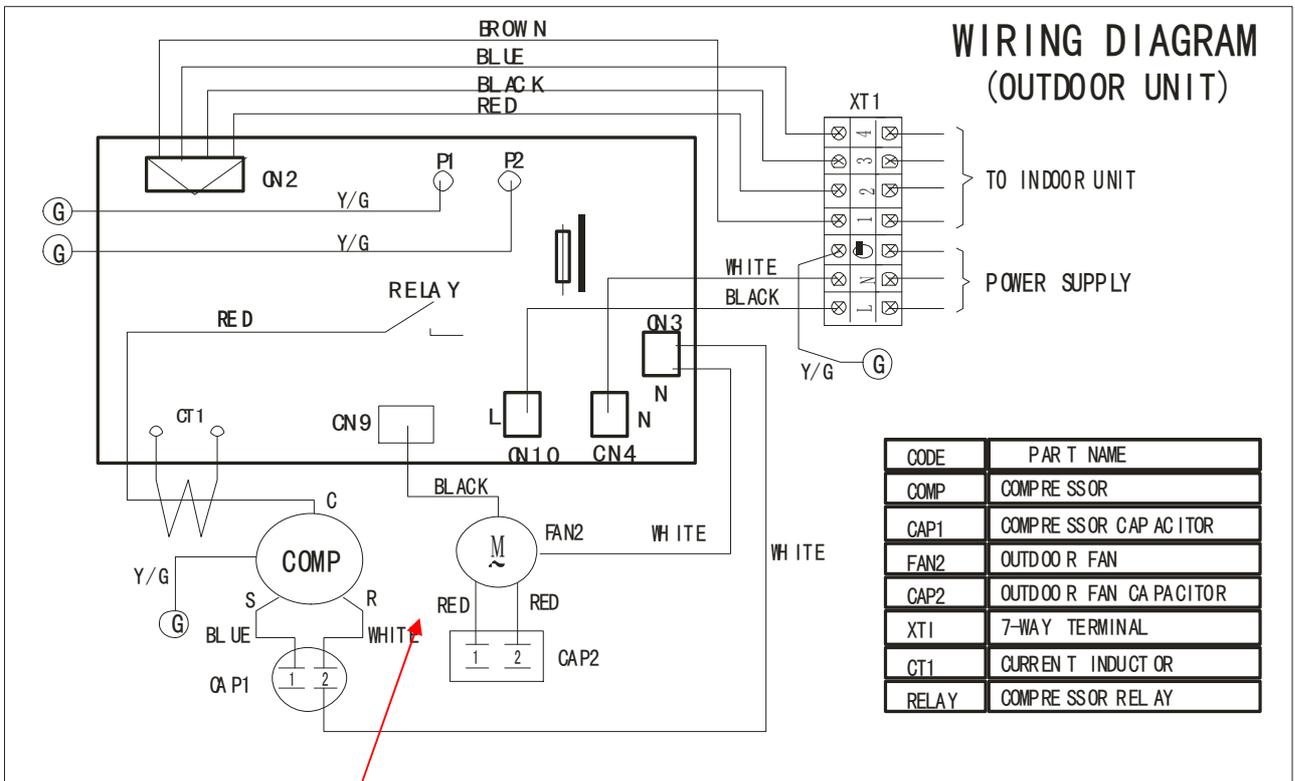


# SMA12SA-0

## Indoor unit:



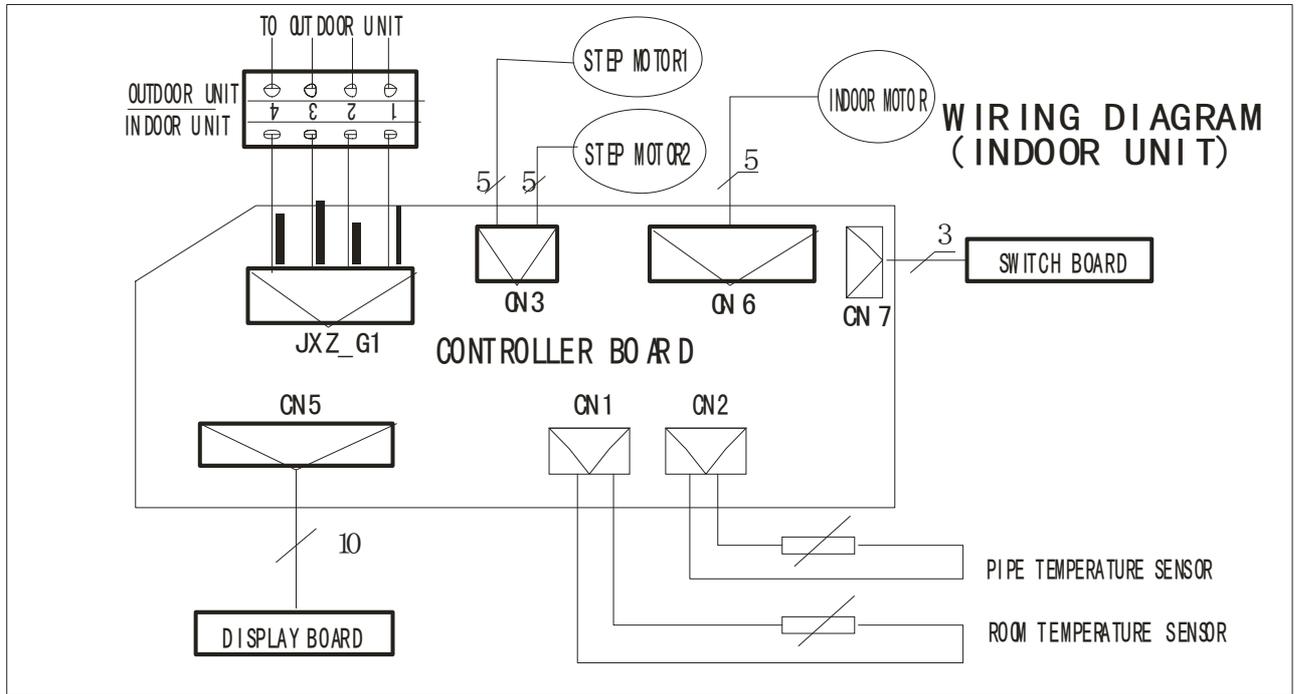
## outdoor unit:



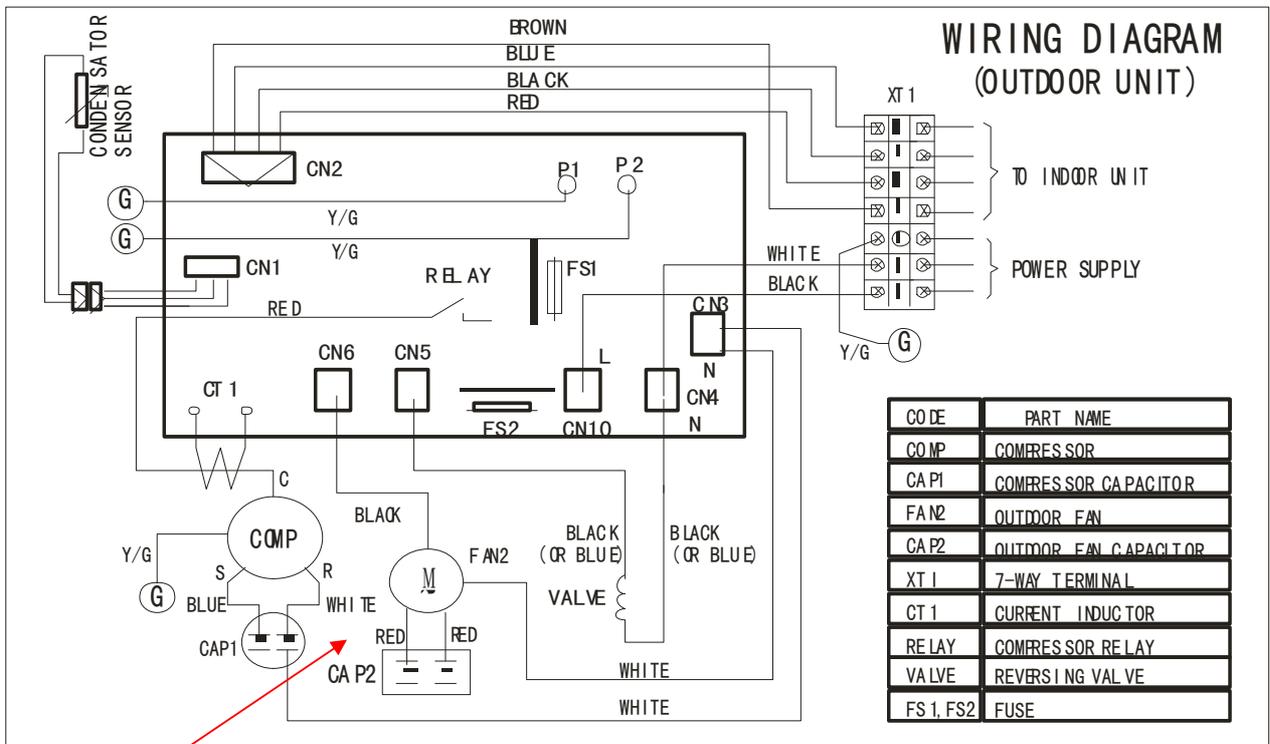
**Note:** This wire is BLUE in the outdoor unit using 208-230V power supply.

# SMH12SA-0

## Indoor unit:



## outdoor unit:

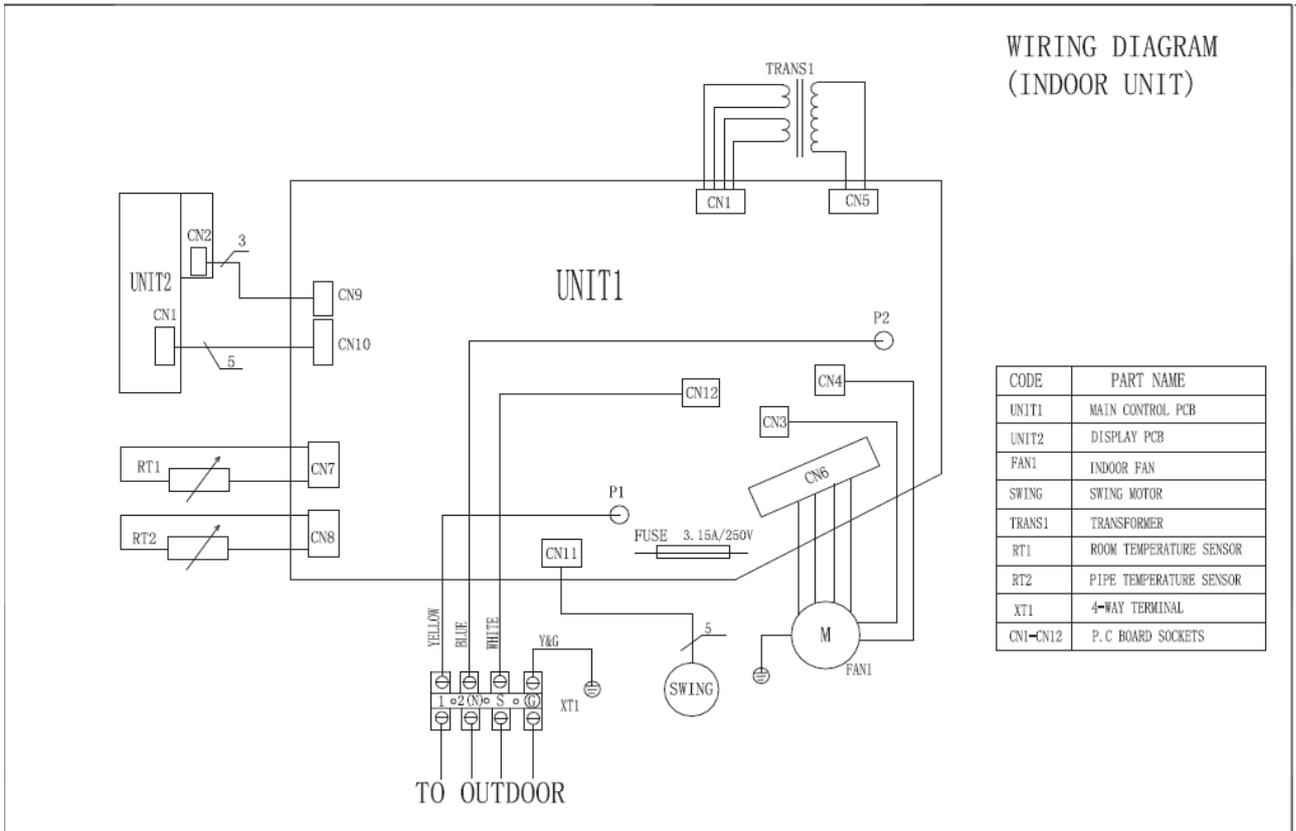


**Note:** This wire is BLUE in the outdoor unit using 208-230V power supply.

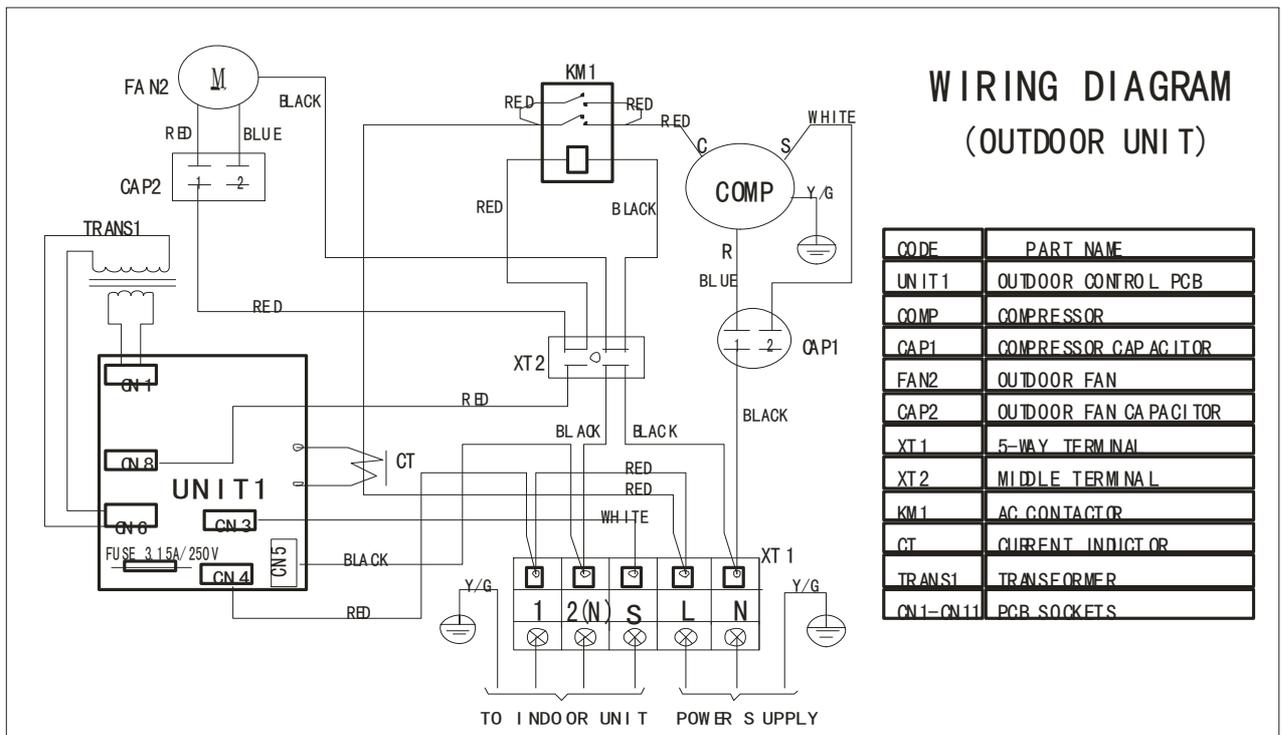
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# SMA18SA-1, SMA24SA-1

## Indoor unit:

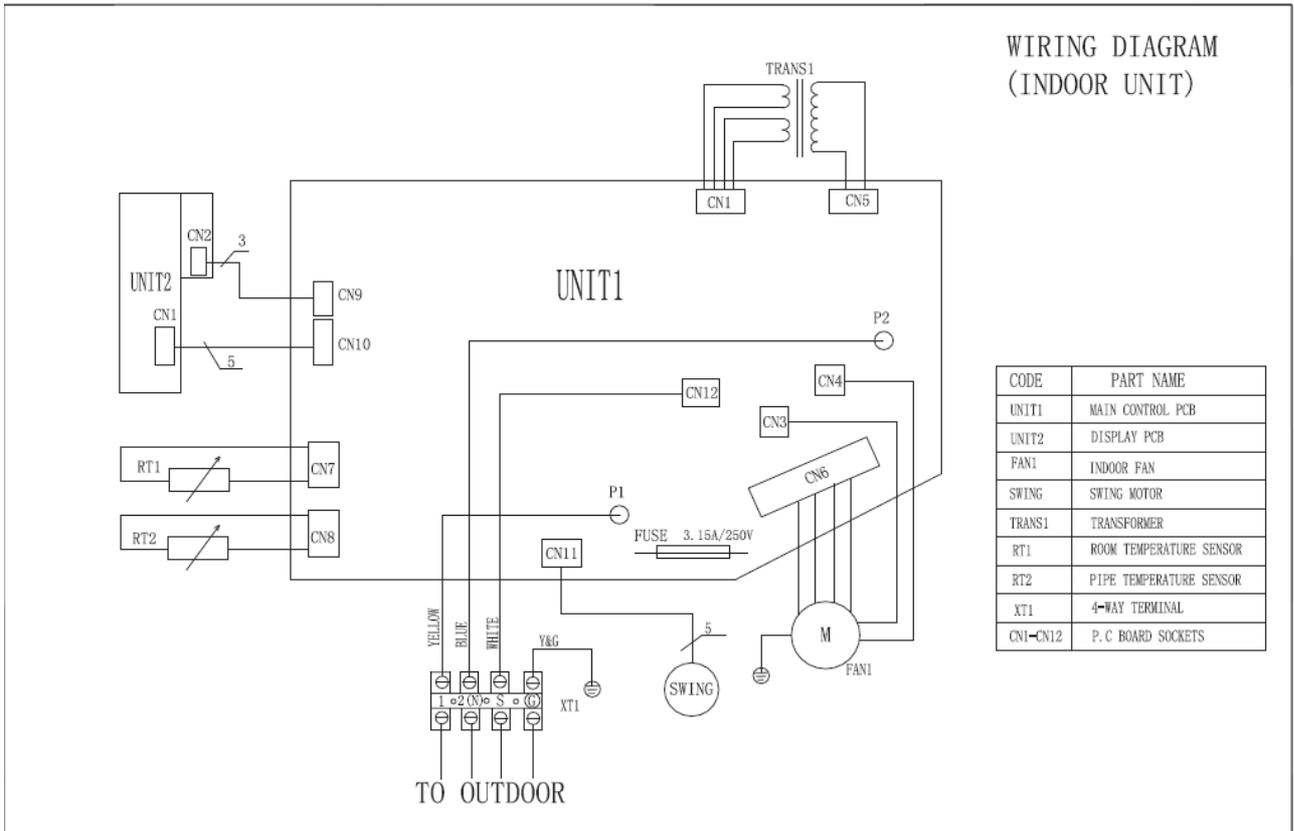


## Outdoor unit

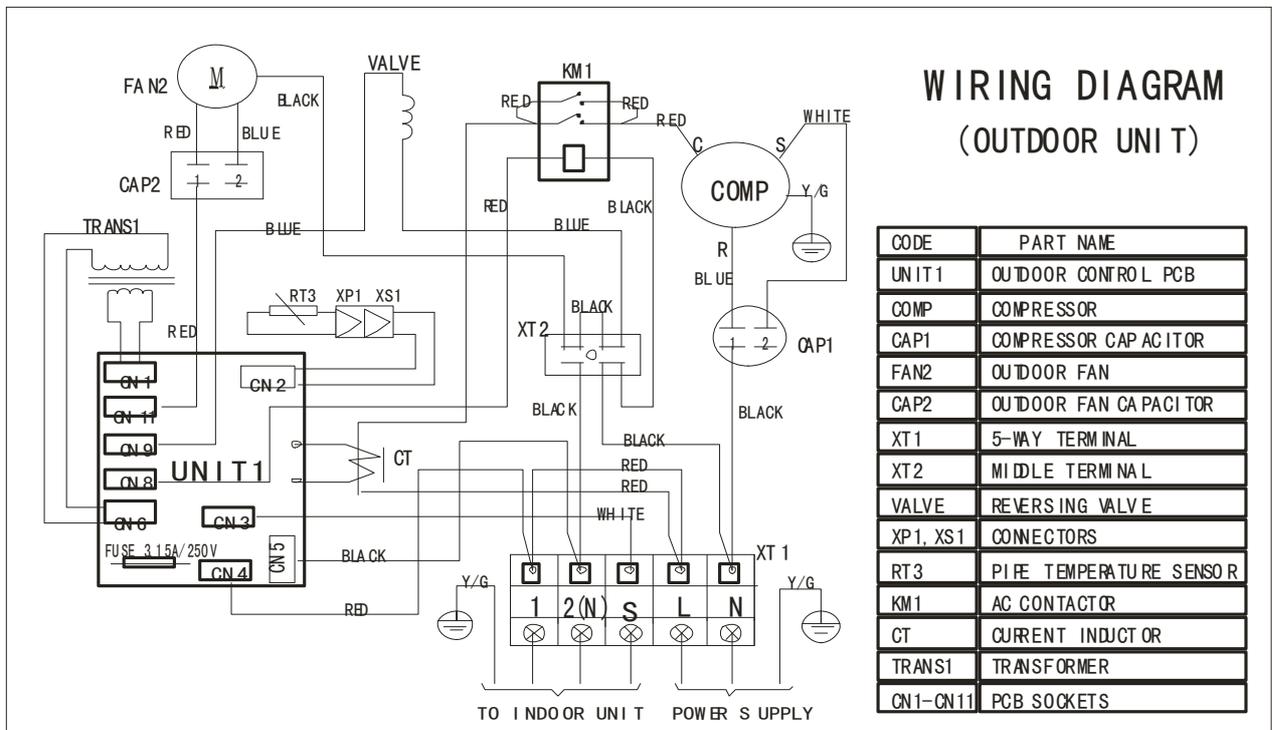


# SMH18SA-1, SMH24SA-1

## Indoor unit:



## Outdoor unit



## 8 Installation details

### 8.1 Wrench torque sheet for installation

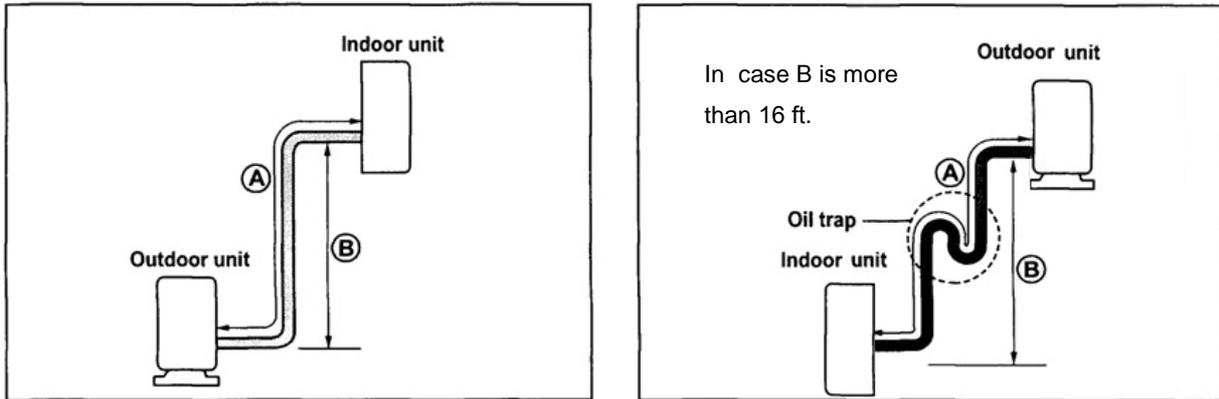
Outside diameter		Torque
mm	inch	lb-ft
φ6.35	1/4	13
φ9.52	3/8	30
φ12.7	1/2	40
φ15.88	5/8	48
φ19.05	3/4	48

### 8.2 Connecting the cables

The power connection cable to be made based on the min. circuit ampacity (MCA) on the unit rating label.

### 8.3 Pipe length and the elevation

Capacity	Pipe size		Standard length	Max.	Max.	Additional
			ft	Elevation	Elevation	refrigerant
Btu/h	GAS	LIQUID		B (ft)	A (ft)	(oz/ft)
7k~12K	3/8" (φ9.52)	1/4" (φ6.35)	16	16	33	.3
	1/2" (φ12.7)	1/4" (φ6.35)	16	16	33	.3
16K~28K	1/2" (φ12.7)	1/4" (φ6.35)	16	26	50	.3
	5/8" (φ15.88)	1/4" (φ6.35)	16	33	65	.3
	5/8" (φ15.88)	3/8" (φ9.52)	16	33	65	.7
30K~36K	5/8" (φ15.88)	3/8" (φ9.52)	16	50	65	.7
	3/4" (φ19.05)	3/8" (φ9.52)	16	50	100	.7



**Caution:**

Capacity is based on standard length. Maximum allowance length is based of reliability.

Oil trap should be installed every 16 to 25 feet of vertical rise.

## 8.4 Air purging of the piping and indoor unit

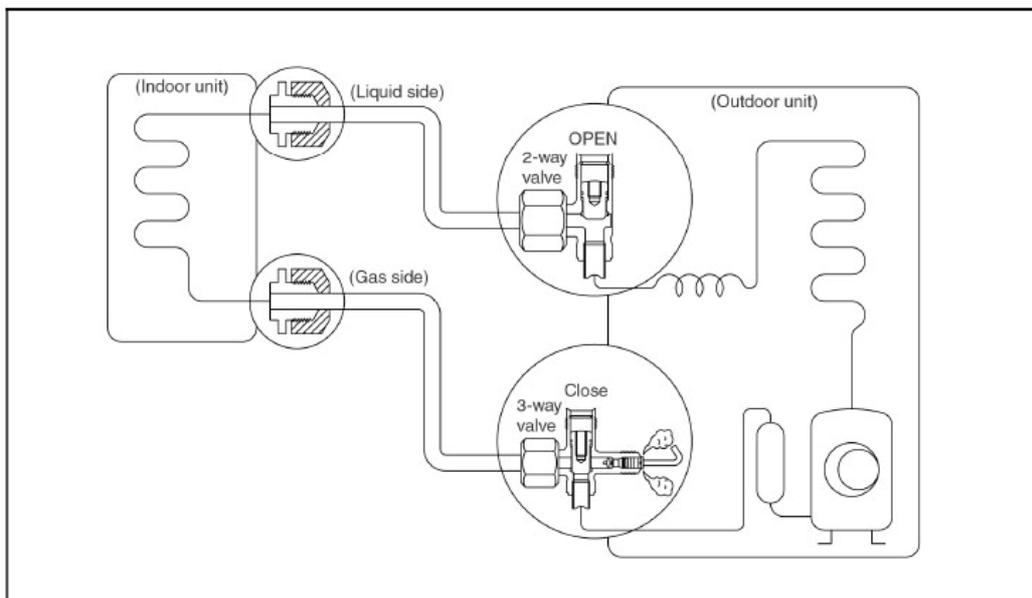
**Required tools:**

Hexagonal wrench; adjustable wrench; torque wrenches, wrench to hold the joints and gas leak detector.

**Note:**

The air in the indoor unit and in the piping must be purged. If air remains in the refrigeration piping, it will affect the compressor, reduce the cooling capacity, and could lead to a malfunction of unit.

Be sure, using a torque wrench to tighten the service port cap (after using the service port), so that it prevents the gas leakage from the refrigeration cycle.



**Procedure:**

1. Recheck the piping connections.
2. Open the valve stem of the 2-way valve counterclockwise approximately 90°, wait 10 seconds, and then set it to closed position.

**Be sure to use a hexagonal wrench to operate the valve stem**

3. Check for gas leakage.

**Check the flare connection for gas leakage**

4. Purge the air from the system.
5. Set the 2-way valve to the open position and remove the cap from the 3-way valve's service port.
6. Using the hexagonal wrench to press the valve core pin, discharge for three seconds and then wait for one minute.
7. Use torque wrench to tighten the service port cap to a torque of 13 lb-ft.
8. Set the 3-way valve to the opened position.
9. Replace the valve stem nuts to the 2-way and 3-way valves.
10. Check for gas leakage.
11. At this time, especially check for gas leakage from the 2-way and 3-way stem nuts, and from the service port.

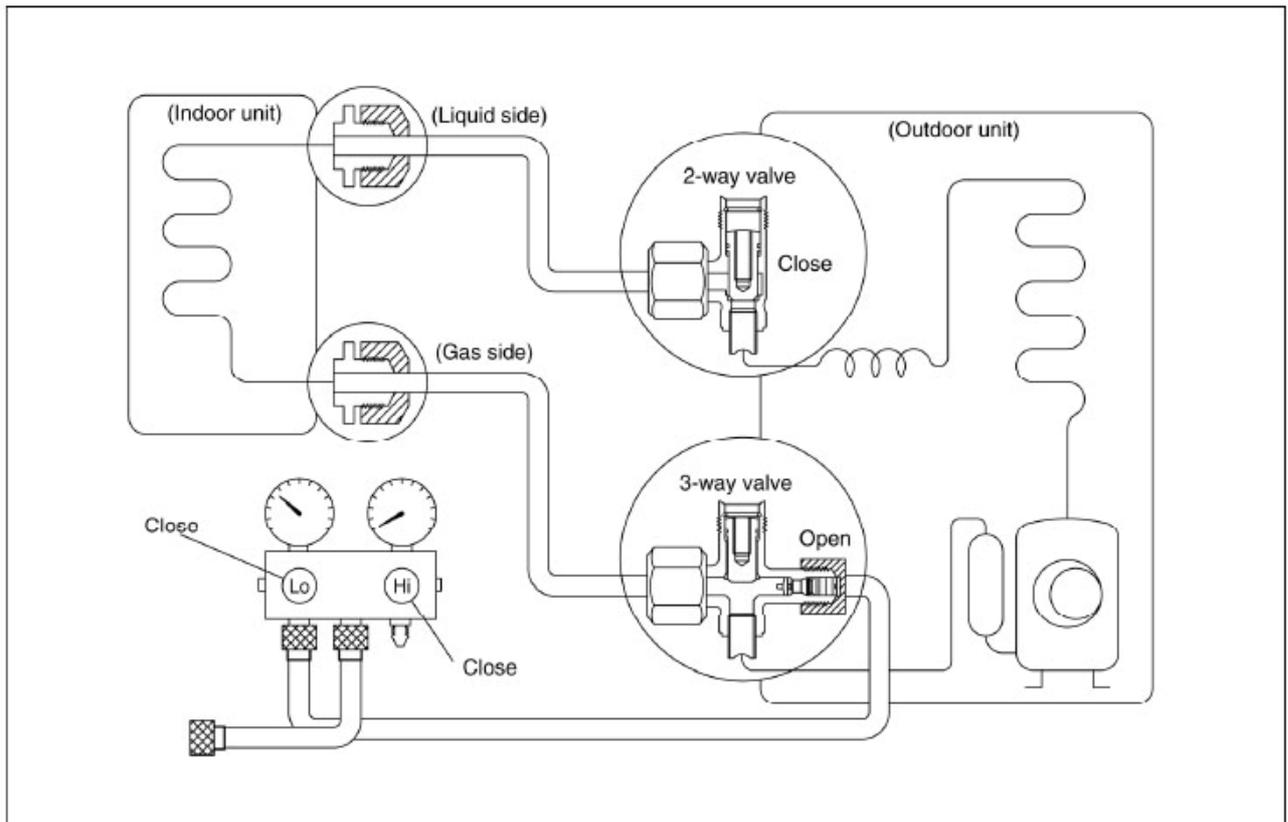
**Caution:**

**If gas leakage is discovered in step (3) above, take the following measures.**

**If the leaks stop when the piping connections are tightened further, continue working from step (4).**

**If the gas leaks do not stop when the connections are retightened, repair the location of the leak, discharge all of the gas through the service port, and then recharge with the specified amount of gas from a gas cylinder.**

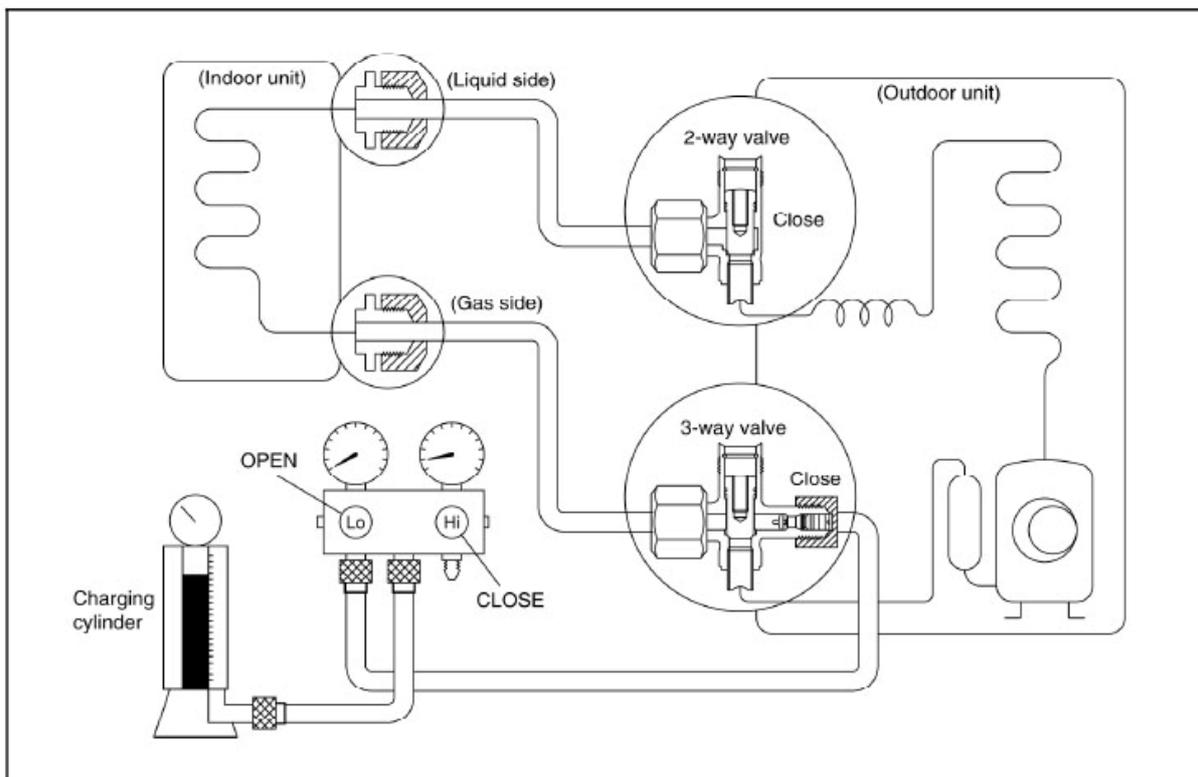
## 8.5 Pumping down (Re-installation)



### Procedure:

1. Confirm that both the 2-way and 3-way valves are set to the opened position.  
**Remove the valve stem caps and confirm that the valve stems are in the opened position.**  
**Be sure to use a hexagonal wrench to operate the valve stems.**
2. Operate the unit for 10 to 15 minutes.
3. Stop operation and wait for 3 minutes, then connect the charge set to the service port of the 3-way valve.  
**Connect the charge hose with the push pin to the gas service port.**
4. Air purging of the charge hose.  
**Open the low-pressure valve on the charge set slightly to purge air from the charge hose.**
5. Set the 2-way valve to the close position.
6. Operate the air conditioner at the cooling cycle and stop it when the gauge indicates 15 psig.
7. Immediately close the 3-way valve.  
**Do this quickly so that the gauge ends up indicating 45 to 60 psig.**
8. Disconnect the charge set, and amount the 2-way and 3-way valve's stem nuts and service port caps.  
**Use a torque wrench to tighten the service port cap to a torque of 13 lb-ft.**  
**Be sure to check for gas leakage.**

## 8.6 Re-air purging (Re-installation)



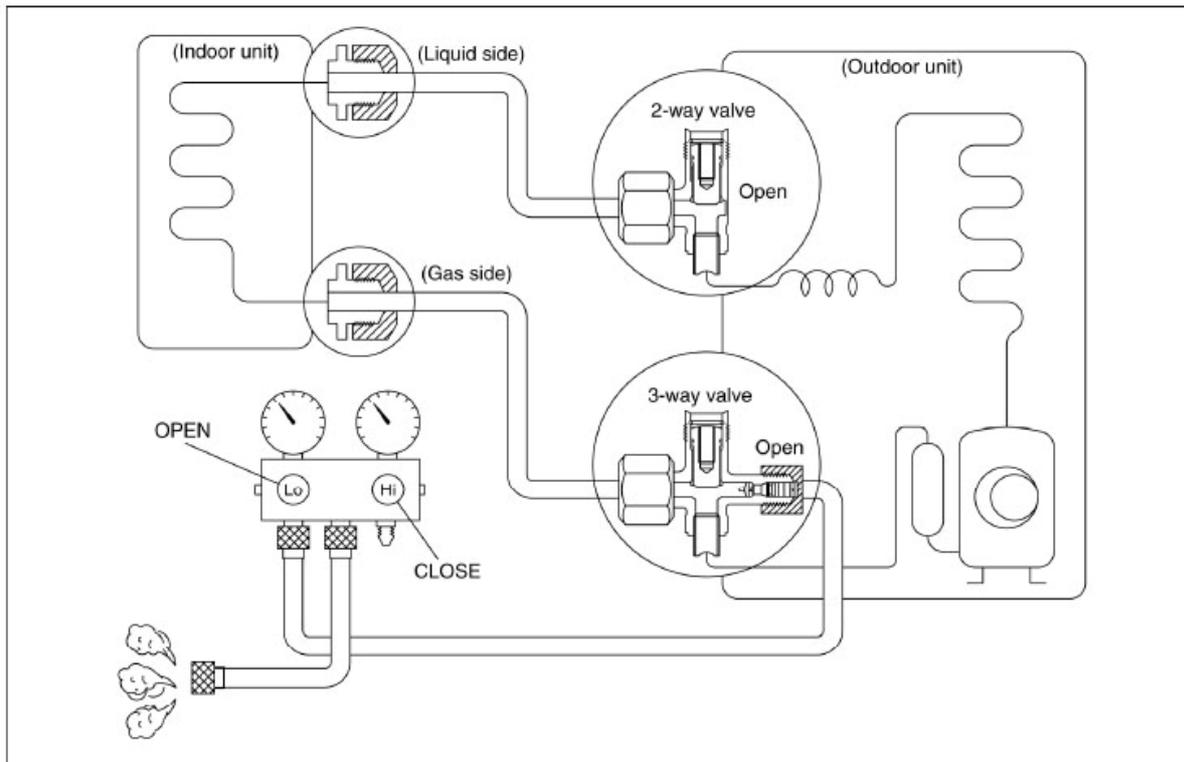
### Procedure:

1. Confirm that both the 2-way and 3-way valves are set to the closed position.
2. Connect the charge set and a charging cylinder to the service port of the 3-way valve.
3. Leave the valve on the charging cylinder closed.
4. Air purging.
5. Open the valves on the charging cylinder and the charge set. Purge the air by loosening the flare nut on the 2-way valve approximately 45° for 3 seconds then closing it for 1 minutes; repeat 3 times.
6. After purging the air, use a torque wrench to tighten the flare nut to on the 2-way valve.
7. Check the gas leakage.
8. Check the flare connections for gas leakage.
9. Discharge the refrigerant.
10. Close the valve on the charging cylinder and discharge the refrigerant until the gauge indicate 45-60 psig.
11. Disconnect the charge set and the charging cylinder, and set the 2-way and 3-way valves to the open position.
12. Be sure to use a hexagonal wrench to operate the valve stems.
13. Mount the valve stems nuts and the service port cap.

**Be sure to use a torque wrench to tighten the service port cap to a torque 13 lb-ft.**

**Be sure to check the gas leakage.**

## 8.7 Balance refrigerant of the 2-way, 3-way valves



### Procedure:

1. Confirm that both the 2-way and 3-way valves are set to the open position.
2. Connect the charge set to the 3-way valve's service port.

Leave the valve on the charge set closed.

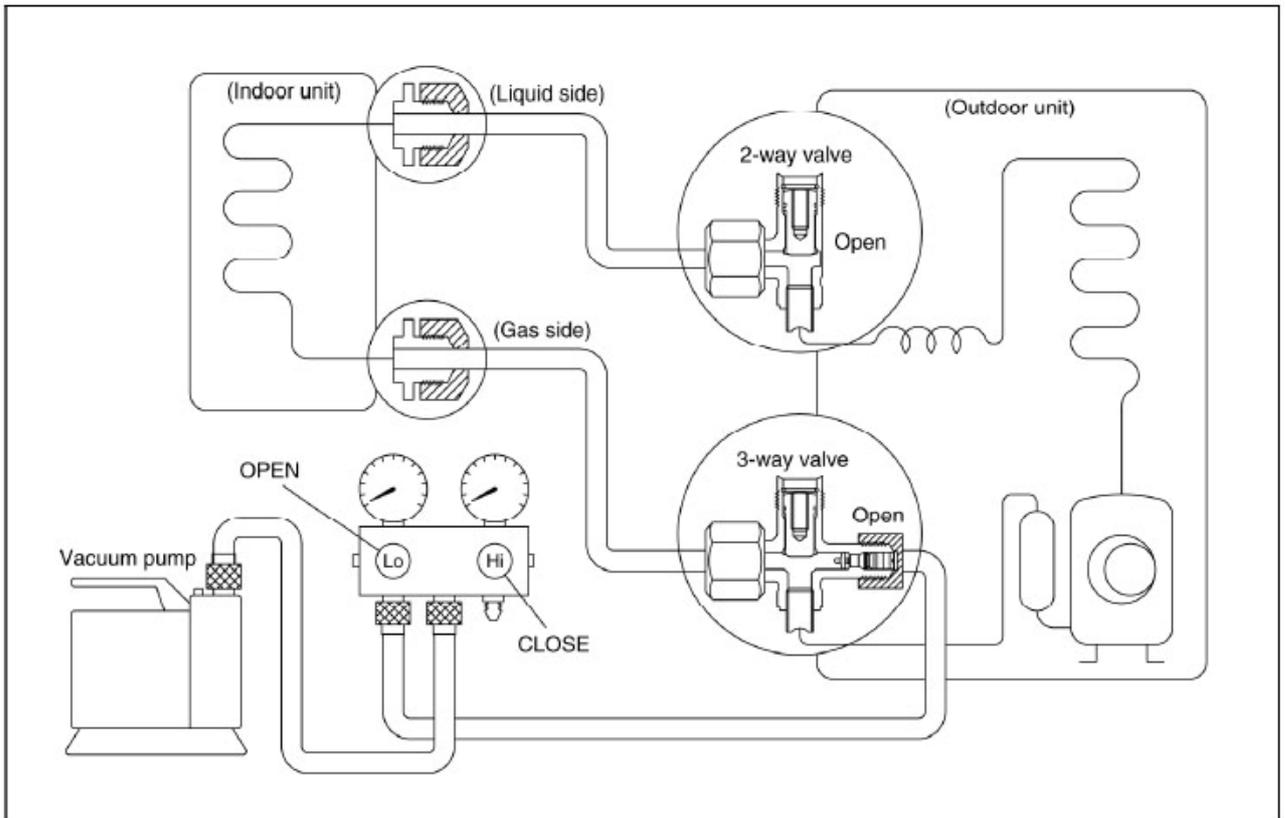
Connect the charge hose with the push pin to the service port.

3. Open the valves (Low side) on the charge set and discharge the refrigerant until the gauge indicates 10-15 psig.

If there is no air in the refrigeration cycle [the pressure when the air conditioner is not running is higher than 15 psig, discharge the refrigerant until the gauge indicates 10-15 psig. If this is the case, it will not be necessary to apply a evacuation.

Discharge the refrigeration gradually; if it is discharged too suddenly, the refrigeration oil will be discharged.

## 8.8 Evacuation



### Procedure:

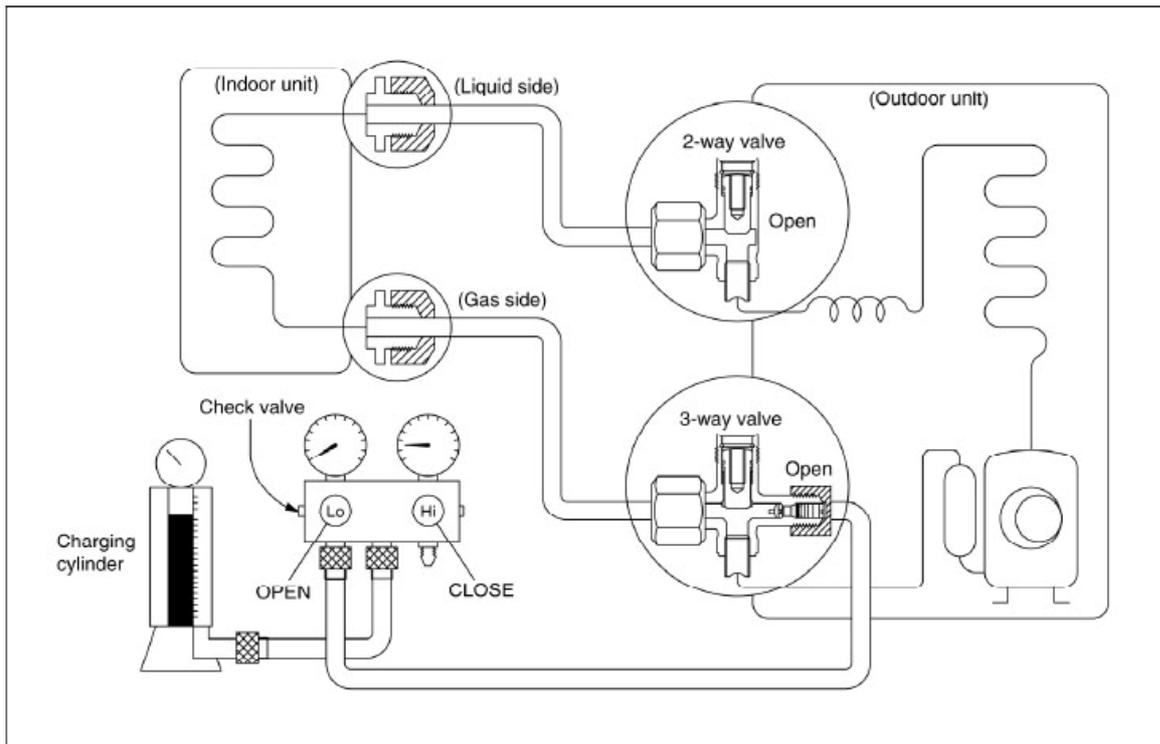
1. Connect the vacuum pump to the charge set's center hose.
2. Evacuate for approximately one hour.

**Confirm that the gauge needle has moved toward -14 psig (-76 cmHg) [vacuum of 4 mmHg or less].**

3. Close the valve (Low side) on the charge set, turn off the vacuum pump, and confirm that the gauge needle does not move for at least 5 minutes after turning off the vacuum pump.
4. Disconnect the charge hose from the vacuum pump.

**Vacuum pump oil, if the vacuum pump oil becomes dirty or depleted, replenish as needed.**

## 8.9 Gas charging



### Procedure:

1. Connect the charge hose to the charging cylinder.

Connect the charge hose which you disconnected from the vacuum pump to the valve at the bottom of the cylinder.

2. Purge the air from the charge hose.

Open the valve at the bottom of the cylinder and press the check valve on the charge set to purge the air (be careful of the liquid refrigerant).

3. Open the valves (Low side) on the charge set and charge the system with liquid refrigerant.

If the system cannot be charged with the specified amount of refrigerant, it can be charged with a little at a time (approximately 6 oz. each time while operating the air conditioner in the cooling cycle; however, one time is not sufficient, wait approximately 1 minute and then repeat the procedure).

4. Immediately disconnect the charge hose from the 3-way valve's service port.

Stopping partway will allow the refrigerant to be discharged.

If the system has been charged with liquid refrigerant while operating the air conditioner, turn off the air conditioner before disconnecting the hose.

5. Install the valve stem caps and the service port

Use torque wrench to tighten the service port cap to a torque of 13 lb-ft.

Be sure to check for gas leakage.

## 9 Electronic function

### 9.1 Electronic control working environment

Input voltage: 175~253V or 100~130V, depending on model

Input power frequency: 60Hz

Ambient temperature: 19°F to 110°F(heat pump), 64°F to 110°F(cooling only)

Indoor fan normal working amp is less than 1A

Outdoor fan normal working amp is less than 1.5A

Four-way valve normal working amp is less than 1A

Swing motor: DC12V

Compressor: single-phase power supply. Its normal working amp is less than 15A

### 9.2 Symbols and their meaning

T1: Indoor ambient temperature

T2: Indoor evaporator temperature

T3: Outdoor condenser temperature.

TS: Setting temperature through the remote controller

TE1: Anti-cold wind, from Fan Off to Breeze temperature

TE2: Anti-cold wind, from Breeze to Setting Fan Speed temperature

TE3: Anti-cold wind, from Setting Fan Speed to Breeze temperature

TE4: Anti-cold wind, from Breeze to Fan Off temperature

TE5: Evaporator low temperature protection entering temperature

TE6: Evaporator low temperature protection restoring temperature

TE7: Evaporator high temperature protection, compressor off temperature

TE8: Evaporator high temperature protection, fan off temperature

TE9: Evaporator high temperature protection, restoring temperature

TE10: Condenser high temperature protection, compressor off temperature.

TE11: Condenser high temperature protection, restoring temperature.

TE14: The indoor restoring temperature when the compressor is off on the heating mode.

TE16: The indoor evaporator temperature after the defrost action, fan on temperature.

TC1: Outdoor condenser sensor temperature for the defrost condition 1.

TC2: Condenser sensor temperature after defrost.

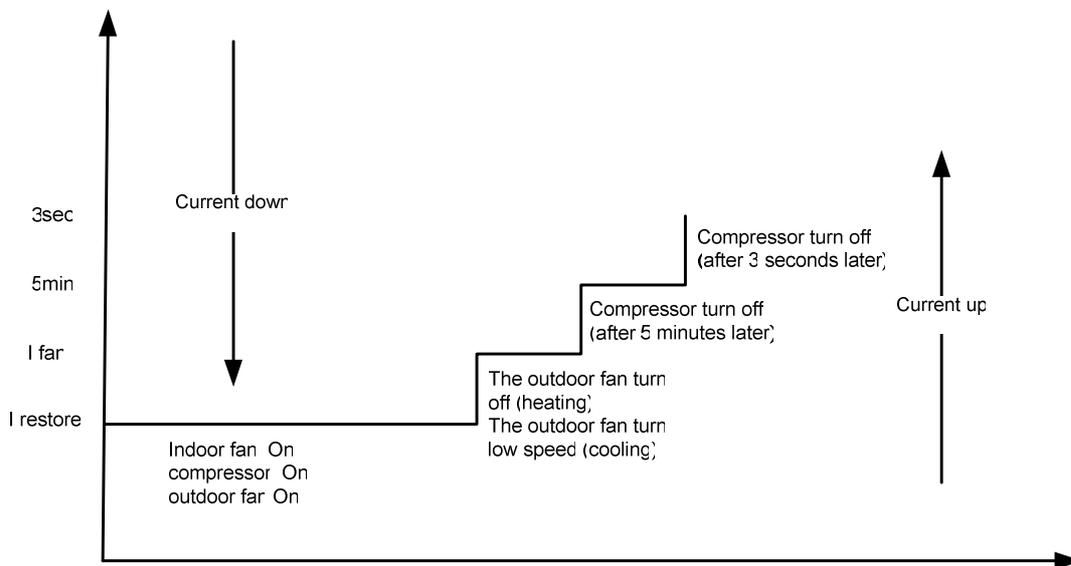
TC3: Outdoor condenser sensor temperature for the defrost condition 2.

## 9.3 Function

Remote receiving  
 Testing and forced running  
 Position set for indoor unit wind vane  
 LED displaying and alarm  
 On or off Timer  
 Protection for the compressor  
 Current protection  
 High temperature protection of indoor heat exchanger at heating mode  
 Auto defrosting and heating recovery at heating mode  
 Anti cold air at heating mode

## 9.4 Protection

- 9.4.1 3 minutes delay at restart for compressor.
- 9.4.2 Sensor protection at open circuit and breaking disconnection
- 9.4.3 Fan Speed is out of control. When Indoor Fan Speed is too high(higher than High Fan+300RPM)or too low(lower than 400RPM), the unit stops and LED displays failure information and can't returns to normal operation automatically.
- 9.4.4 Cross Zero signal error warning. If there is no Cross Zero signal in 4 minutes, the unit stops and LED displays failure information and can't return to normal operation automatically.
- 9.4.5 The current protection of the compressor



If compressor turns off for continuously 4 times due to current protection in 5 minutes from Compressor On, the unit stops and LCD displays failure information and can't returns to normal operation automatically.

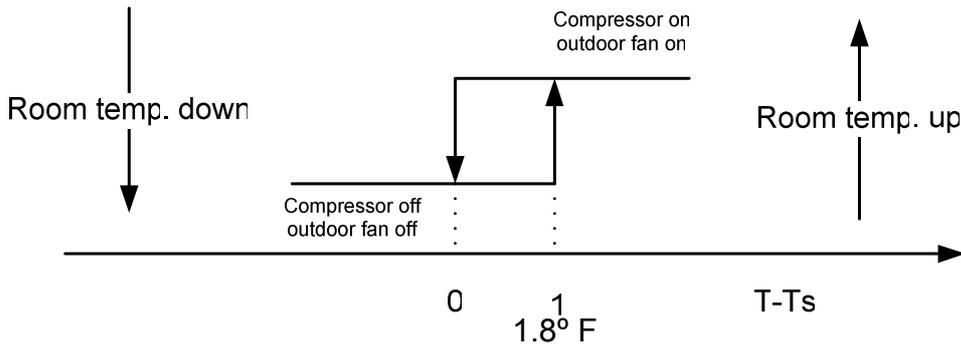
## 9.5 Fan only mode

Fan speed is high/mid/low/ Auto

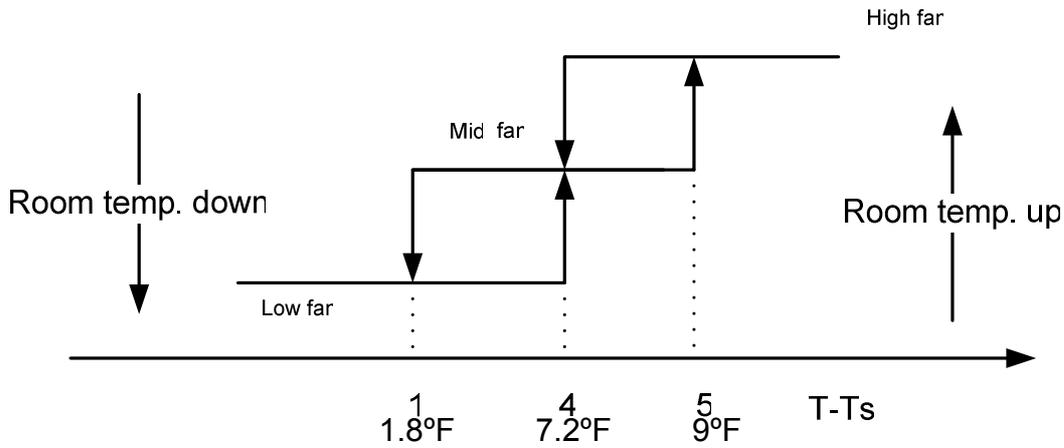
## 9.6 Cooling mode

The 4-way valve is closed at cooling mode.

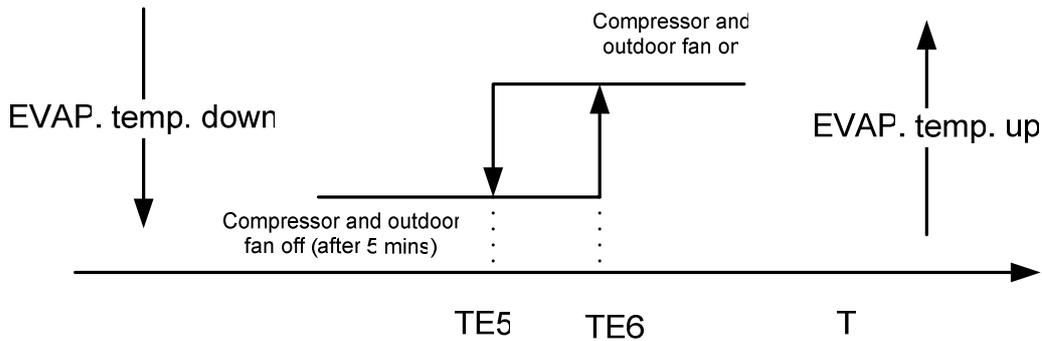
The action of the compressor and the outdoor fan:(T=indoor temperature)



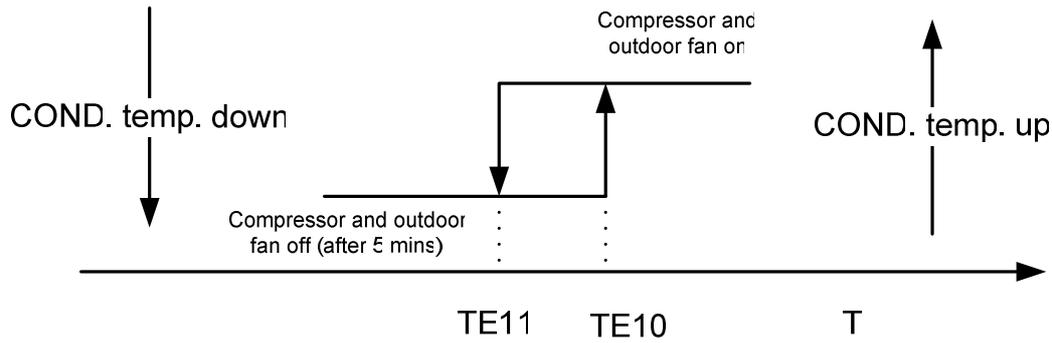
Auto fan at cooling mode:



Anti-freezing control to indoor evaporator at cooling mode ( T: evaporator temp. )



Condenser high temperature protection (only for heat pump)



## 9.7 Dehumidifying mode

Indoor fan speed at low speed.

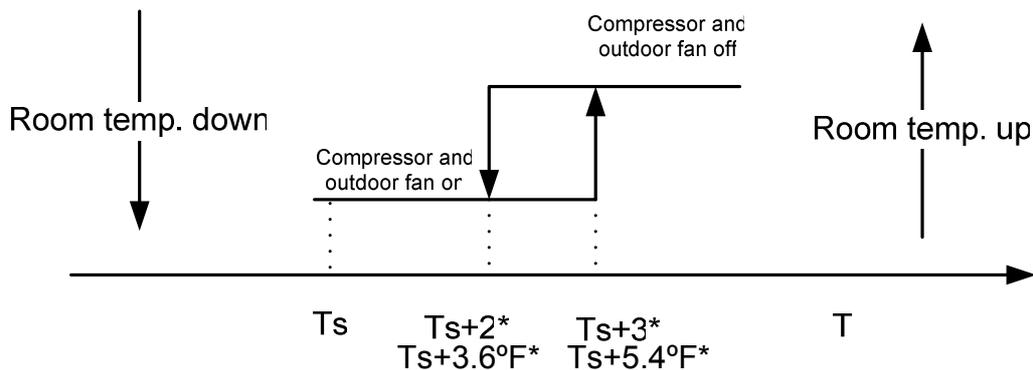
Protection is same as cooling mode.

## 9.8 Heating mode

9.8.1 Generally, the 4-way valve is open in heating mode, but it is closed in defrosting mode. 4-way valve must delay 2 minutes compared with compressor if the compressor changed into non-heating mode or turned off. 4-way valve doesn't delay in dehumidifying mode.

9.8.2 Generally, the outdoor fan is turned off with the on-off action of compressor in heating mode, except for the defrosting mode or the end of defrost.

9.8.3 Action of compressor and outdoor fan motor at heating mode: compressor must run for 7 minutes after starting and then judge temperature. Meanwhile other protections are still valid.

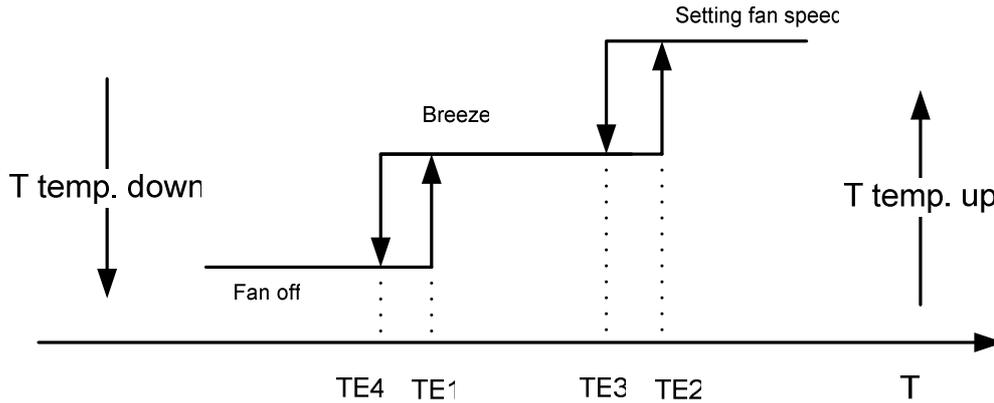


\* This parameter can be changed from 0 to 3°C (0 to 5.4°F).

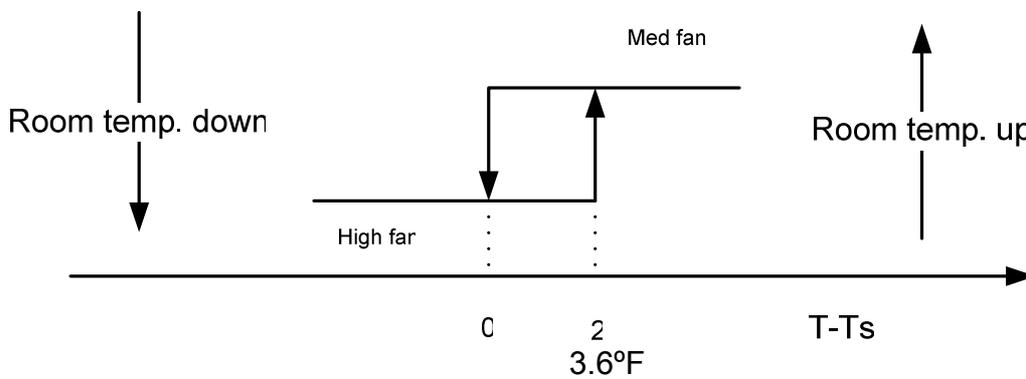
9.8.4 Indoor Fan actions at heating mode

Indoor Fan can be set at HIGH/MID/LOW/AUTO by using a remote controller, but Anti-cold wind function prevails.

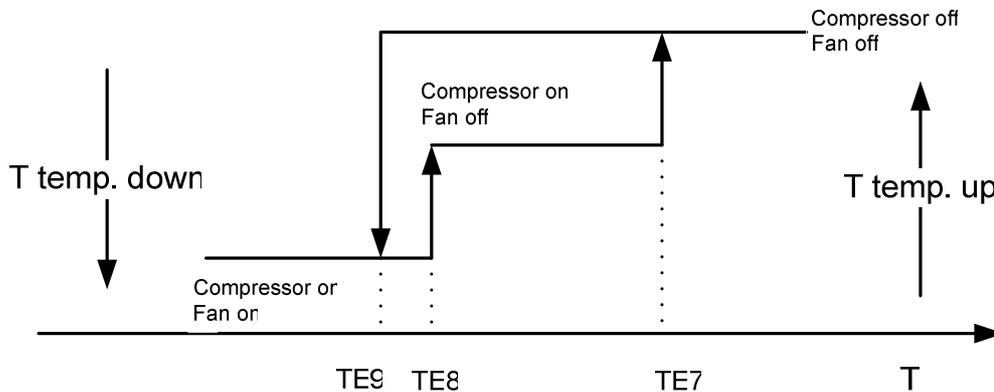
9.8.5 Anti-cold wind control function at heating mode (T=indoor exchanger temp.)



9.8.6 Auto wind at heating mode (T=indoor temp.)



9.8.7 Indoor evaporator high-temperature protection at heating mode (T=indoor exchanger temp.)



The louver opens to Standard Angle ANGLHEAT when power is on for the first time

## 9.9 Defrosting mode(available for heating mode)

9.9.1 Defrosting condition:

Defrost starts when either of the following 1&2:

1. T3 lower than 32°F for more than 40 minutes, and during this period T3 is lower than 27°F for 3 minutes.
2. Time from the end of last defrost where the compressor was running add up to 90 minutes.

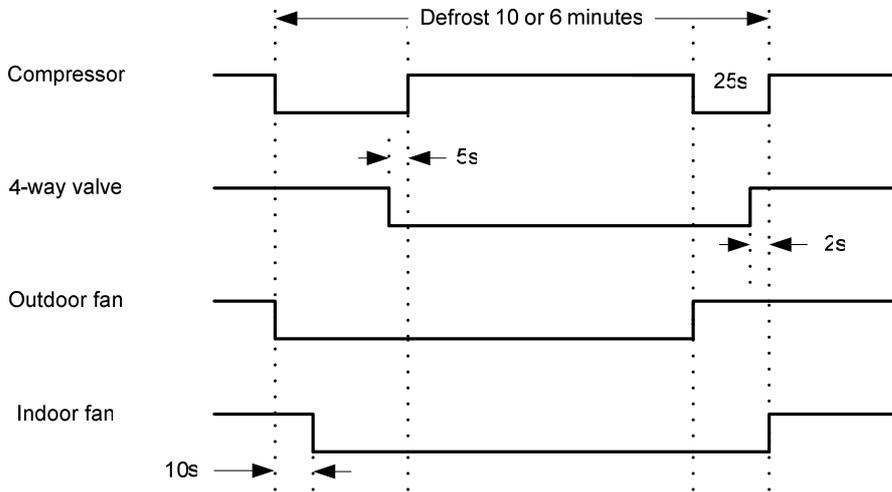
9.9.2 Conditions of defrost ending:

Defrosting ends when either of the following:

The defrost cycle reaches 10 minutes.

T3 is greater than 68° F.

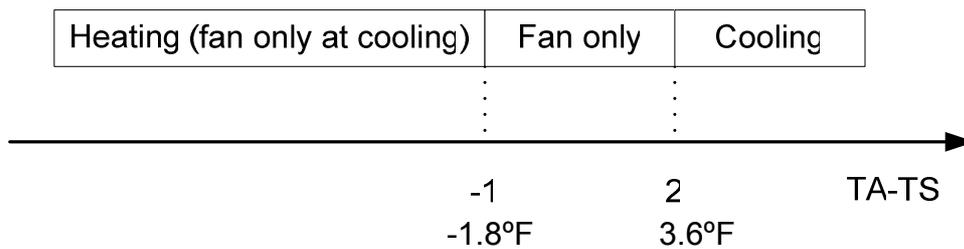
9.9.3 Defrosting Actions



Remark: when the evaporator pipe temperature sensor more than TE16, the indoor fan start to run.

## 9.10 Auto mode

9.10.1 The air conditioner automatically selects one of the following operation modes: cooling, heating or fan only according to the temperature difference between room temperature (TA) and set temperature (TS).



9.10.2 The indoor fan blows automatically in corresponding selected mode;

9.10.3 The rpm of indoor fan should be per the selected operation mode;

9.10.4 One mode should be carried out for at least 15 minutes once selected. If the compressor cannot start for 15 minutes, reselect the operation mode according to the room temp. and set temp., or reselect when the set temp. varies

## 9.11 Forced cooling function

9.11.1 Select forced cooling function with the forced cooling button or the switch

9.11.2 The compressor is unconditionally turned on. After 30 minutes cooling operation the fan

mode is set to low and the A/C operates at the DRY mode with a set temp. of 75°F (24°C ).

9.11.3 All protections of remote control cooling are available at forced cooling operation

9.11.4 Forced Auto function

Select forced auto function with the forced auto button or the switch.

In forced auto status the A/C operates at remote control mode with a set temp. of 75°F (24°C).

Manual operation is controlled by touching buttons and divided into force cooling and forced auto mode.

It transfer between these two modes by pressing the buttons, the cycling order of the button press is as below:

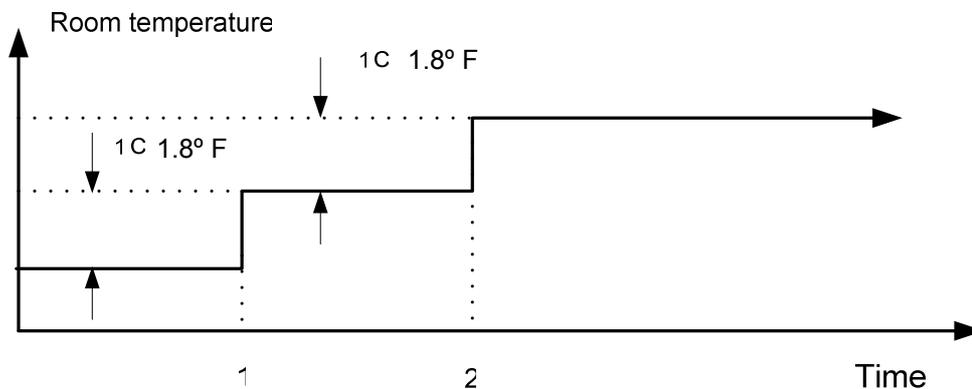


## 9.12 Sleep mode(Economic mode)

9.12.1 The sleep function is available at cooling, heating or auto mode

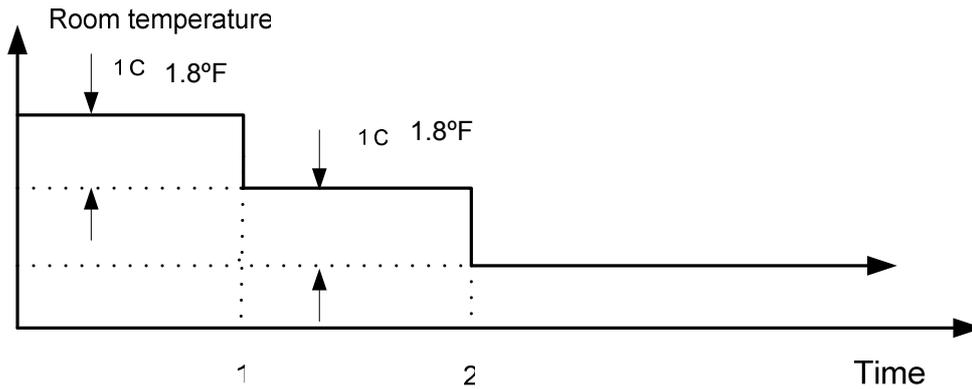
9.12.2 Cooling:

The set temperature rise 1.8°F (1°C)per hour. Two hours later, the set temperature will maintain as a constant and the fan speed is kept at low speed.



9.12.3 Heating:

The set temperature decreases 1.8°F ( 1 °C)per hour. Two hours later, th e set temperature will maintain as a constant and the air circulation is kept at low speed (Anti-cold function takes precedence.)



#### 9.12.4 Auto:

After an hour running under economic mode, the set temp will rise 1.8°F (1°C), if it is under cooling mode; the set temp will decrease 1.8°F. If it is in the heating mode, the set temp will increase a similar amount.

## 9.13 Auto restart function

In case of a sudden power failure, this function automatically sets the unit to previous settings before the power failure when power returns

## 9.14 Turbo mode

9.14.1 For 9K and 12K type only

9.14.2 Under cooling mode (except Force Cooling mode), the indoor fan motor will run in High speed when it receives the signal from remoter controller.

9.14.3 The turbo mode will cancel and indoor fan motor will get back to the preset speed when one of following conditions occur:

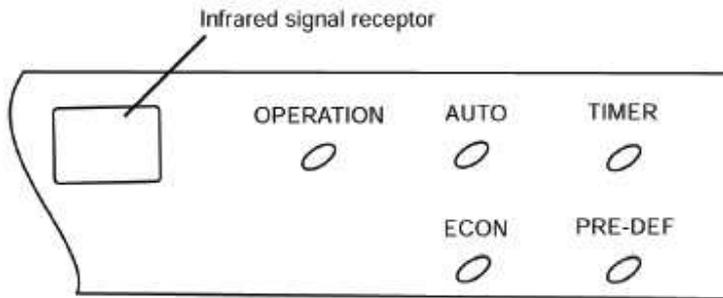
- a. mode changed
- b. changed to Force Cooling mode;
- c. unit is turned off

9.14.4 Sleep mode is not available in this mode.

# 10 Troubleshooting

## 10.1 Display board

### For 9K model



#### Operation

The indicator flashes once every second after power is on and illuminates when the air conditioner is in operation.

#### Timer indicator:

The indicator illuminates then TIMER is set ON.

#### PRE-DEF. indicator (For cooling & heating mode only)

The air conditioner starts defrosting automatically if outdoor unit frosts in heating operating.

At this time, PRE-DEF. indicator illuminates.

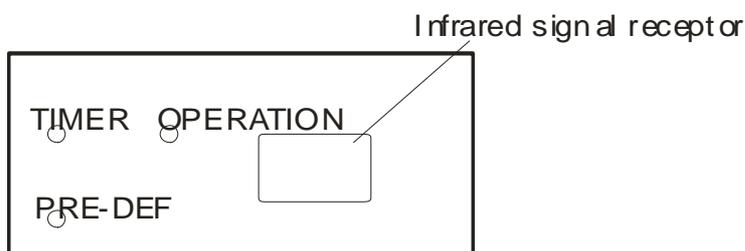
#### Auto indicator:

This indicator flashes when the air conditioner is in AUTO operation.

#### ECON indicator

This indicator illuminates while the air conditioner is in economic operation.

### For 12K model



#### Operation

The indicator flashes once every second after power is on and illuminates when the air conditioner is in operation.

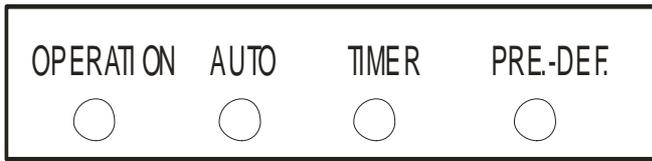
#### Timer indicator:

The indicator illuminates then TIMER is set ON.

#### PRE-DEF. indicator (For cooling & heating mode only)

The air conditioner starts defrosting automatically if outdoor unit frosts in heating operating.

At this time, PRE-DEF. indicator illuminates.

**For 18 K and 24K model:****Operation**

The indicator flashes once every second after power is on and illuminates when the air conditioner is in operation.

**Timer indicator:**

The indicator illuminates then TIMER is set ON.

**PRE-DEF. indicator (Just for cooling & heating mode and for cooling only type it's FAN ONLY)**

The air conditioner starts defrosting automatically if outdoor unit frosts in heating operating.

At this time, PRE-DEF. indicator illuminates.

For cooling only type, when the unit works in fan only mode, the FAN ONLY indicator illuminates.

**Auto indicator:**

This indicator flashes when the air conditioner is in AUTO operation.

## 10.2 Troubleshooting

### For 9K and 12K :

Failure phenomenon	Operation lamp	Timer lamp	
Indoor fan speed has been out of control for over 1 minute	☆	X	
Indoor room temp. or evaporator sensor is open circuit or short circuit	☆	On	
Over current protection of the compressor occurs 4 times	X	☆	
EEROM error	On	☆	
Indoor unit communication error	☆	☆	illuminate simultaneously
Outdoor condenser temperature sensor is open circuit or short circuit	☆	☆	illuminate alternately

X OFF

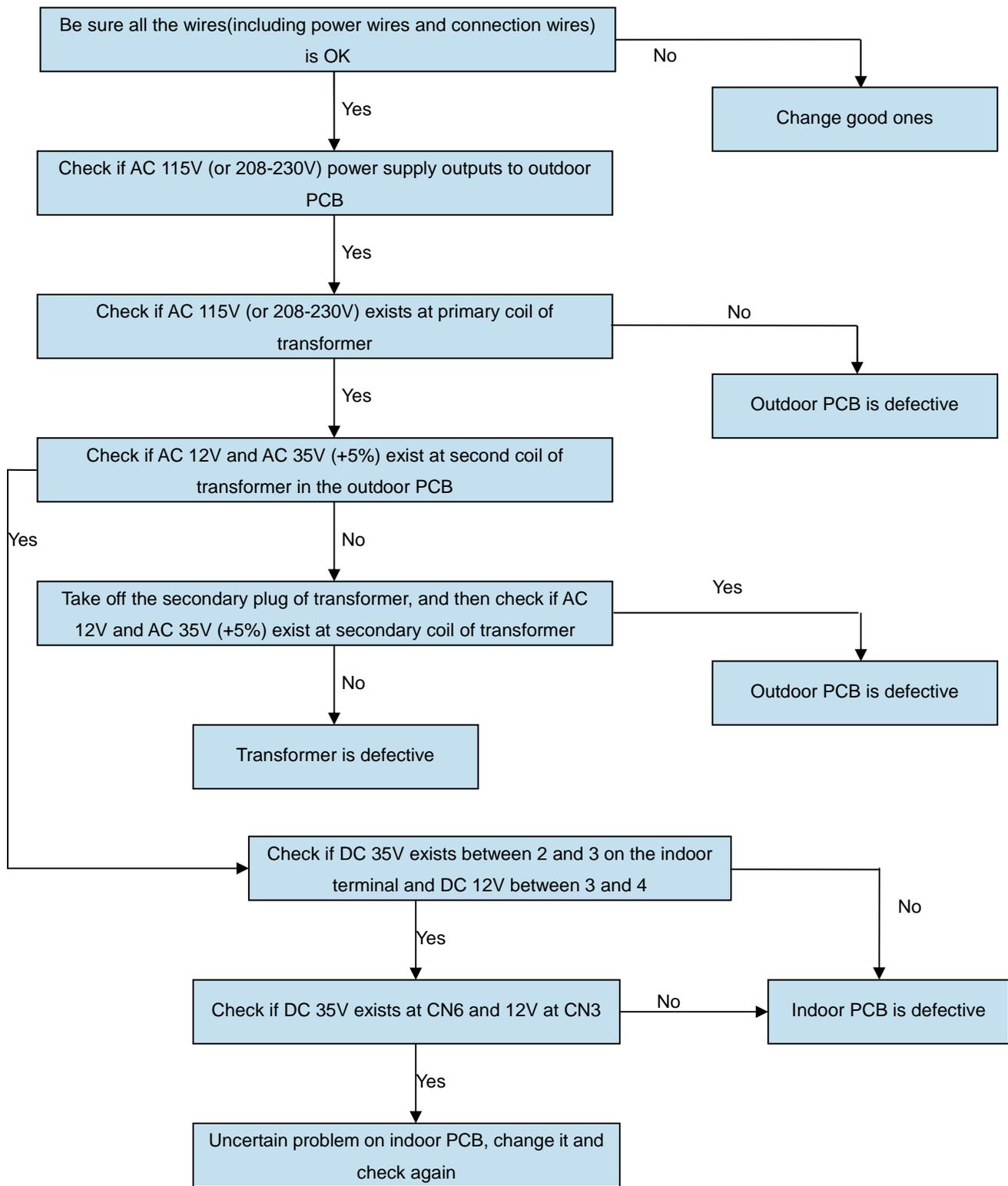
☆ Flash at 5Hz

### For 18K and 24K:

Failure phenomenon	Operation lamp	Timer lamp	Defrosting lamp	Auto lamp
Over current protection of the compressor occurs 4 times	☆	☆	☆	☆
Indoor room temp. sensor is open circuit or short circuit	X	☆	X	X
Temp. sensor on indoor evaporator is open circuit or short circuit	☆	X	X	X
Temp. sensor on outdoor condenser is open circuit or short circuit (without for cooling only models)	X	X	☆	X
Outdoor unit protects(outdoor temp sensor, phase order etc)	X	X	☆	☆
EEROM error	X	☆	X	☆
Indoor unit communication error	X	X	X	☆

## **10.3 Diagnostic chart**

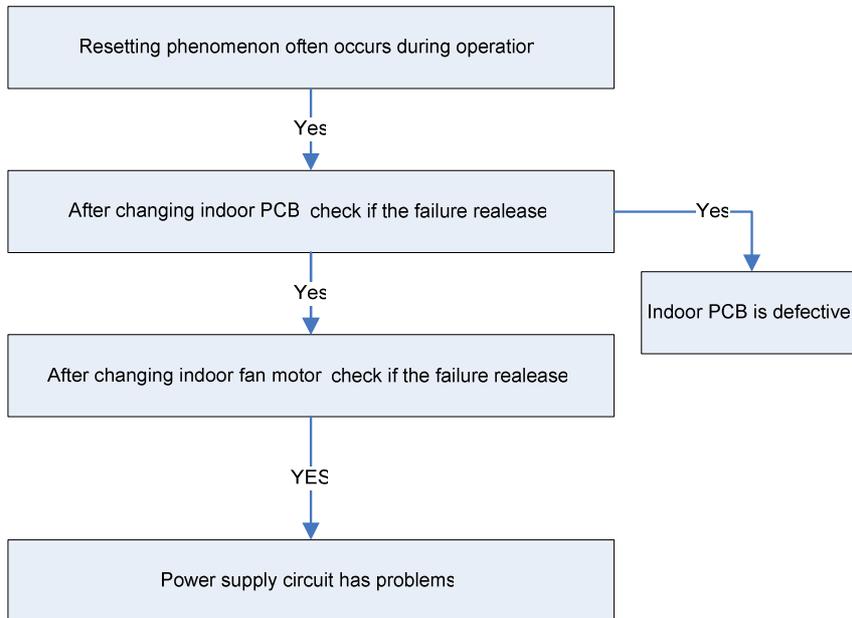
After energizing, no indicator is lighted and the air conditioner can't be operated.  
**See chart on following page.**



## 10.4 Resetting phenomenon often occurs during operation.

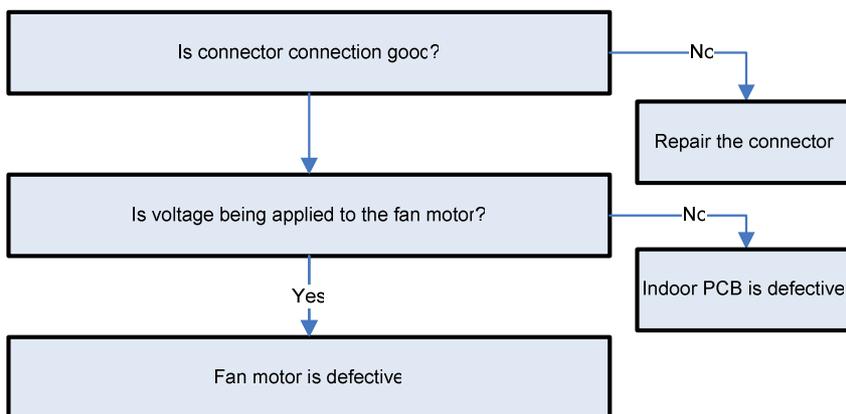
(That is automatically entering to the status when power is on.)

The reason is that the instantaneous voltage of main chip is less than 4.5V. Check according to the following procedure:



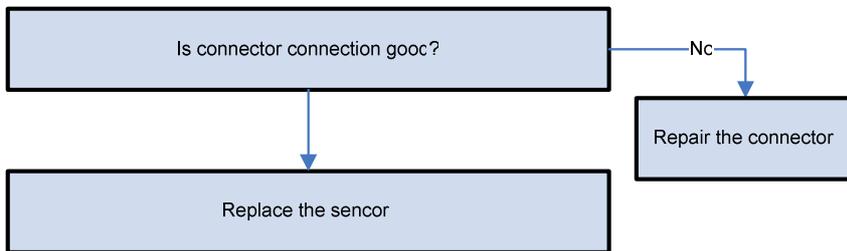
## 10.5 Indoor fan speed out of control .

Just for 9K and 12K type when indoor fan speed has been out of control for over 1 minute

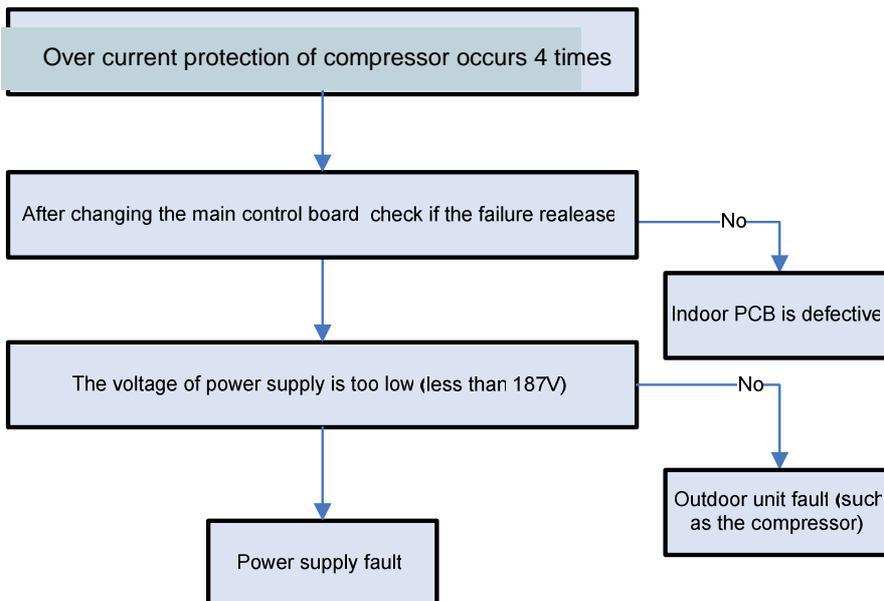


## 10.6 Temperature sensor error.

Including the indoor room, indoor evaporator and outdoor condenser temperature sensor.



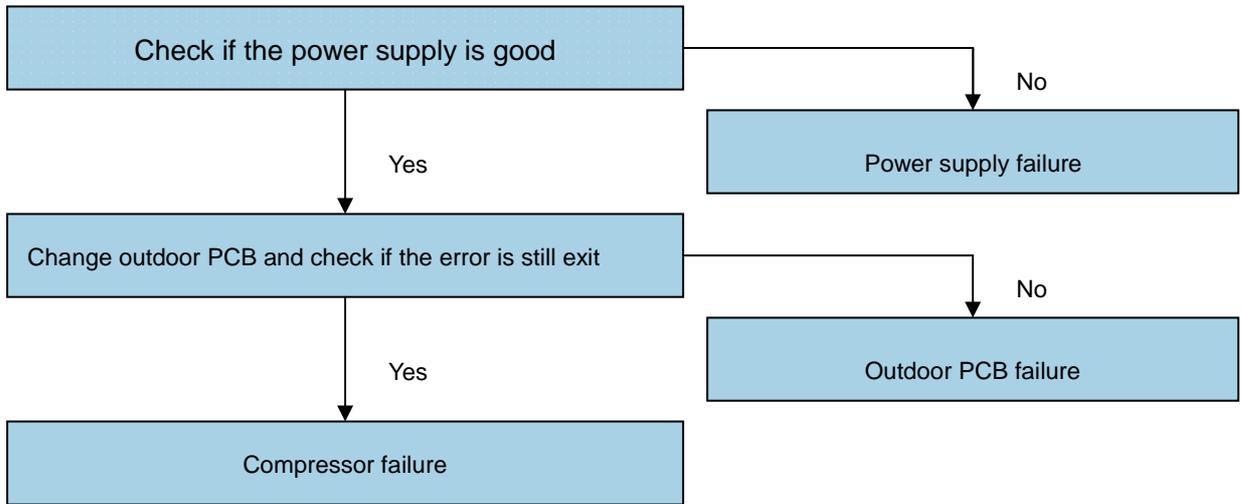
## 10.7 Over current protection of the compressor occurs 4 times



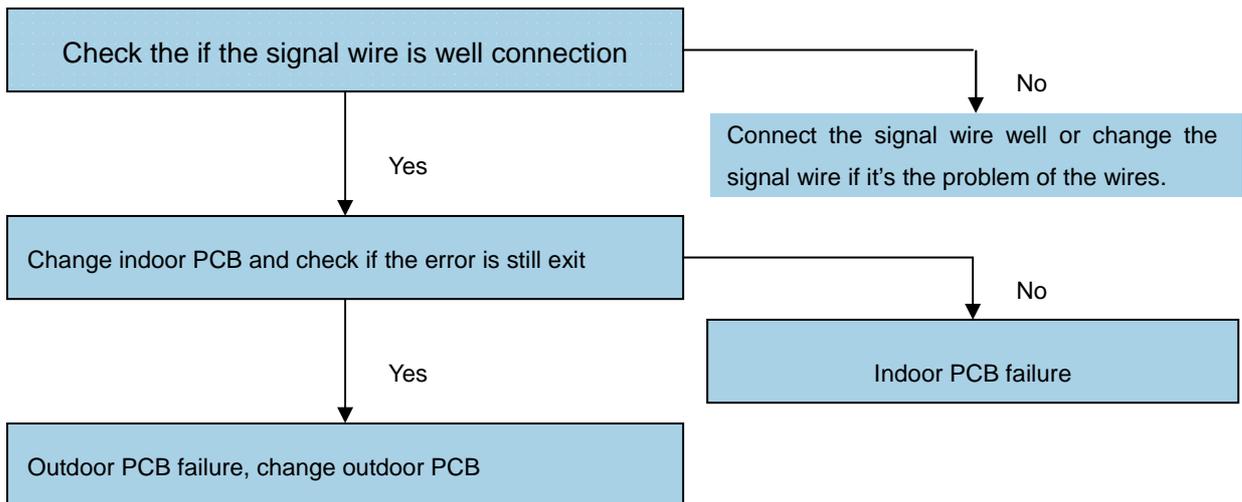
## 10.8 EEROM error

EEROM error, indoor PCB is defective.

## 10.9 Outdoor unit protects



## 10.10 Indoor unit communication error.



# 11 Characteristic of temperature sensor

Temp. °C	Resistance KΩ	Temp. °C	Resistance KΩ	Temp. °C	Resistance KΩ
-10	62.2756	17	14.6181	44	4.3874
-9	58.7079	18	13.918	45	4.2126
-8	56.3694	19	13.2631	46	4.0459
-7	52.2438	20	12.6431	47	3.8867
-6	49.3161	21	12.0561	48	3.7348
-5	46.5725	22	11.5	49	3.5896
-4	44	23	10.9731	50	3.451
-3	41.5878	24	10.4736	51	3.3185
-2	39.8239	25	10	52	3.1918
-1	37.1988	26	9.5507	53	3.0707
0	35.2024	27	9.1245	54	2.959
1	33.3269	28	8.7198	55	2.8442
2	31.5635	29	8.3357	56	2.7382
3	29.9058	30	7.9708	57	2.6368
4	28.3459	31	7.6241	58	2.5397
5	26.8778	32	7.2946	59	2.4468
6	25.4954	33	6.9814	60	2.3577
7	24.1932	34	6.6835	61	2.2725
8	22.5662	35	6.4002	62	2.1907
9	21.8094	36	6.1306	63	2.1124
10	20.7184	37	5.8736	64	2.0373
11	19.6891	38	5.6296	65	1.9653
12	18.7177	39	5.3969	66	1.8963
13	17.8005	40	5.1752	67	1.83
14	16.9341	41	4.9639	68	1.7665
15	16.1156	42	4.7625	69	1.7055
16	15.3418	43	4.5705	70	1.6469

$$^{\circ}\text{F} = (^{\circ}\text{C} \times 1.8) + 32$$

$$^{\circ}\text{C} = .56 (^{\circ}\text{F} - 32)$$

**Design, material, performance data and components  
subject to change without notice.**

## **HEAT CONTROLLER, INC.**

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