QUICK START GUIDE

D790 - D790A

EN

Sagemcom

Dear customer,

You have just acquired a new generation Sagemcom telephone. Thank you for placing your confidence in us. This device has been manufactured with the utmost care.

If you should have difficulties in operating it, we recommend that you consult this quick start guide.

This product follows a strategy of continuous development. We reserve the right to make changes, modifications and improvements without notice to the products described in this quick start guide.

You can also find the complete user guide on the following website: **www.sagemcomdigital.co.uk**

To operate the device safely and easily, please read carefully the paragraph "**Recommendations and safety instructions**", page 4.

$C \in$ The CE label confirms that the product complies with the 1999/5/EC regulations of the European Union Parliament regarding wireless systems and telecommunications.

The declaration of compliance may be looked up on the **www.sagemcom.com** website section «**Support**», or can be obtained from the following address:

Sagemcom Broadband SAS
250, route de l'Empereur
92848 Rueil-Malmaison Cedex - France

Recommendations and safety instructions

For safety reasons, never put the handset in the base station without the battery inserted or without the lid on the battery compartment as this could cause an electric shock.

To avoid damaging your handset/base, only use certified rechargeable batteries NiMH 1.2 V 650 mAh, never use non-rechargeable batteries. Insert the batteries in the handset/base battery compartment respecting polarity.

Only use the power unit supplied and connect it to the electricity mains in accordance with the installation instructions in this user manual and the details on the sticker regarding voltage, electrical current and frequency. As a precaution if there is a risk of danger, the power plug can be pulled out to disconnect the 230 volt power supply. Therefore the sockets should be near the device and easily accessible.

Do not install your DECT telephone in a damp environment, such as a bathroom, washroom, kitchen etc, and not within 1.50 meters of a source of water or outside. This device is designed for use in temperatures of between 5 °C and 45 °C.

Your DECT telephone has a range of approx. 50 meters indoors and up to 300 meters outdoors. The range can be affected by the proximity of metal objects, such as a television and electrical devices.

Zones without reception may appear owing to elements in the building. This can cause brief interruptions in the conversation, caused by faulty transmission. Areas without reception may appear because of construction peculiarities. This may cause brief interruptions in conversation, due to poor transmission.

Certain medical equipment and highly-sensitive machines or security systems may be affected by the transmission power of the telephone. In these cases we recommend adhering to the safety information.

In regions greatly affected by electrical storms we recommend that you protect your telephone circuit with a special fixture for excess voltage.

Your D790 has anti-skid pads that should leave no traces on your furniture and ensure stability. However, given the wide variety of finishes used by furniture manufacturers, traces may appear on surfaces in contact with the parts of your D790. Sagemcom Broadband SAS decline all responsibility in any such cases of damage.

Do not attempt to remove screws or open the appliance. It does not contain any user-replaceable parts.

The used battery must be disposed of in line with the recycling regulations in this user manual.

This product is intended to be connected to the public analogue telephone network of any British and Irish network operator. Should you experience any problems, contact your nearest specialist dealer or the Sagemcom Support Team on **0845 0900 316**.
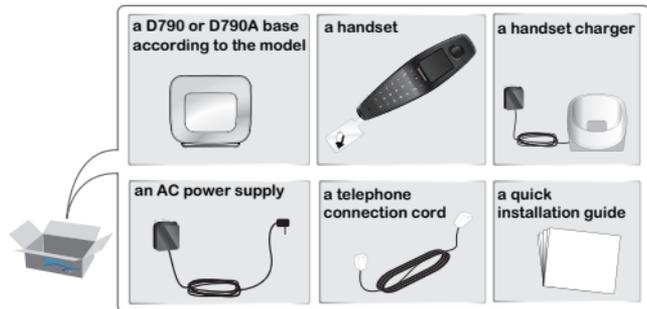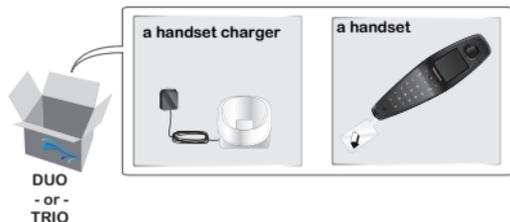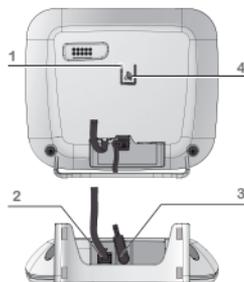
Discover...

Your phone

The pack

Make sure that your pack contains the following items:

| a D790 or D790A base according to the model | a handset | a handset charger |
| an AC power supply | a telephone connection cord | a quick installation guide |

In the case of purchasing a pack DUO or TRIO, you will find in addition:

DUO
- or -
TRIO

| a handset charger | a handset |

The base

Caption	Description
1	Indicator light
2	Telephone socket
3	Power socket
4	Button ●)) Paging / Pairing: *Short press*: paging of handsets *Long press*: pairing of handsets

Indicator light operation :
Fixed for 10 seconds: base startup.
Fast flashing: the base is in pairing mode.
Blinking means: handset paging.
Slow flashing: handset on line.

The handset

|	1	Loudspeaker
	2	Screen
	3	Programmable / cancel shortcut key.
	4	Browsing through the menus.
	5	Hang up key • **Short press**: hang up (during call) / return to main menu. • **Long press**: switch off the handset.
	6	Alphanumeric keyboard.
	7	# key • **Long press**: switch off the microphone (during call).
	8	Phonebook access key
	9	Microphone
	10	Hands-free key
	11	Star key **Long press**: unlock/lock the keyboard.
	12	Pick-up / Hands-free key • **Long press**: switch on the handset. • **Short press**: pick-up call.
	13	Programmable / confirm shortcut key.
	14	Indicator light.
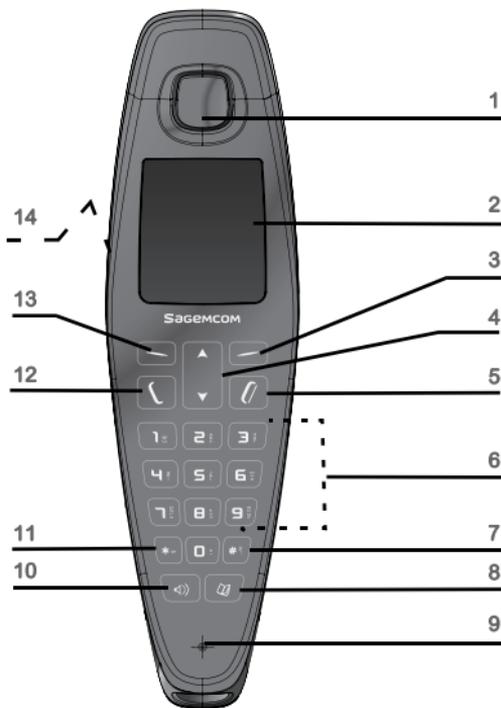
Install...

Connect the base

> Before making any connections, check the safety instructions at the start of this guide page 4.

Take the base and turn it over:
1 Take the telephone connecting cord, plug the phone jack into its socket.
2 Connect the other end of the cord to the telephone wall outlet.
3 Take the power adapter assembly. Connect the power adapter cord to the underside of the base.
4 Connect the power adapter to the wall power socket.
5 Position the base in its final location.
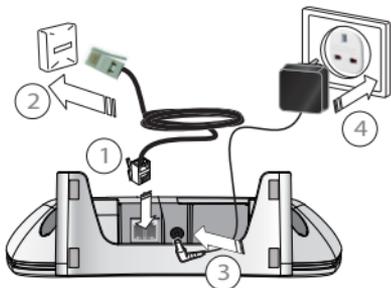
Handset set-up
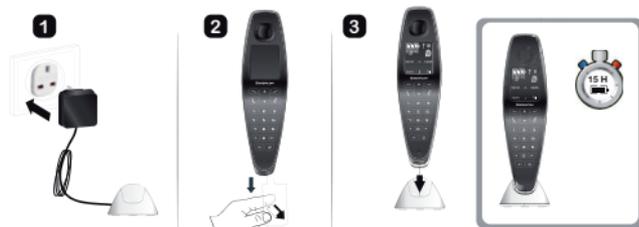
1 Connect the power adapter of the charger to the mains socket.
2 The batteries are already inserted in the handset. To start using your handset, simply remove the plastic tab by pulling on it firmly in the direction of the arrow.
3 The screen will turn on.
4 An information screen presents the current language used.
5 Select the language using ▲ and ▼ keys. Press **Valid.**.
6 An information screen asks you to choose the country where you will use your telephone.
7 Select the country using ▲ and ▼ keys. Press **Valid.**.
8 Place your handset on its charger and fully charge the batteries. A beep sounds when you place the handset on the charger.

The battery charging icon ▉▉▉ moves to inform you that charging is in progress. The icon will stop moving when the batteries are fully charged.
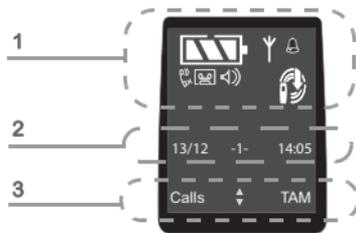
To ensure optimum charging, leave the handset on the charger for at least **15 hours** when using the phone for the first time. During charging, the batteries may heat up. This is quite normal and perfectly safe.

If you do not obtain radio contact with your base, check the electrical connections to your base.

The screen

THE ICONS DISPLAYED

In standby mode or during use, your phone screen informs you of your phone's current state through icons, and in particular:

1 **Status icons:** Indicates your phone's current state.

🔋	Battery charge condition	🔊	Speakerphone on
📞	Phone in conversation mode	🎧	Low transmission
	Secret mode on	📶	DECT signal
📼	Answering machine on or new message(s) on your answering machine or voicemail	🔔	Alarm on

2 **Information area**:
  • **placed on the charger**: the current time is displayed,
  • **off-hook**: handset number, the date and time are displayed.

3 **Action icons**: displays the following when the phone is:
  • **placed on the charger**: browser actions and the confirm key,
  • **off-hook**: menus associated with programmable keys.

Browse Menus...

Browser

This browser allows you to quickly access menus and change your settings easily. It points in two directions.

When choosing menus, press the top ▲ or the bottom ▼ of the browser to access the previous or next menu.

Press **Valid.** ⎯ to confirm your selection.

During a call, press the top ▲ of the browser to increase the volume or the bottom ▼ to decrease it.

Programmable keys

Your phone has two "programmable" ⎯ , ⎯ keys allowing you to associate a shortcut to the menus you use most. This shortcut can then be accessed from your phone's home screen.

These keys are also used to confirm or cancel an action in a menu.

A complete user booklet is available on our website **www.sagemcomdigital.co.uk**. It includes all your phone's menus.

Communicate...

Managing a call

Making a call

Mᴇᴛʜᴏᴅ 1

1 Dial your contact's number.

2 Press the key ⎇ , a beep sounds.

Mᴇᴛʜᴏᴅ 2

1 Press the key ⎇ .

2 Dial your contact's number, a beep sounds.

At the end of the call, press the handset ⎇ key and replace the handset on its charger.

Receiving a call

1 Press the ⎇ key to take the call.

2 At the end of the call, press the handset ⎇ key and replace the handset on its charger, a beep sounds.

Options during a call

You can use the following options during a call:

Enable/Disable loudspeaker (handsfree mode)

📢 **or** 📞 (during a call)

Menu during a call > HANDSFREE > **Activ.** or **Disable**

A confirmation screen is displayed, only if it is enabled via the "Call in progress" menu.

> When your battery charging icon displays the minimum, the handsfree mode is unavailable until the battery has been recharged.

Adjusting the volume

▲▼ (during a call)

- To increase the volume, press ▲.
- To decrease the volume, press ▼.

Enabling/Disabling the secret mode

⚹ (during a call)

Menu during a call > SECRET > **Activ.**

The secret mode allows you to temporarily mute the line so that you are not heard by the caller. Once enabled, the **SECRET** message and the icon 📞ₓ are displayed.
Press **Exit** to disable secret mode.

Creating a phonebook entry

Menu > PHONEBOOK > **< New >**

Specify the required information by confirming at each step:
1. **NEW NAME?**: enter your contact's name,
2. **NEW NUMBER?**: enter your contact's number,
3. **HOME**, **WORK**, **MOBILE** or **FAX**: select the number type.
4. **TRNSF. MODE?**:
   - Press **Yes** to transfer your contact to other handsets registered on the base (for further details refer to paragraph "**Transferring entries from one handset to another**" on the complete user guide available on our website **www.sagemcomdigital.co.uk**.).
   - Press **No** to skip transfer operation and save the entry to the phonebook.

Locating your handset (paging)

If you have misplaced your handset, press the 📶 key on the rear of your phone's base. The handset will ring (only if it is switched on).

Listen and Record… (model D790A)

Enabling/disabling the answering machine

Menu > ANSW.MACH > ANSWERING MODE > **ON** or **OFF**

When the answering machine is enabled, the 📧 icon is displayed on the screen.

Answering machine message

Recording your outgoing message

Menu > ANSW.MACH > OUTGOING MESS. > CHANGE

Confirm the instructions on the screen.

Listening to your outgoing message

Menu > ANSW.MACH > OUTGOING MESS. > PLAY

The currently used outgoing message is played.

Erasing your outgoing message

Menu > ANSW.MACH > OUTGOING MESS. > DELETE

Confirm the instructions on the screen.

Messages

Listening to your messages

Menu > ANSW.MACH > MESSAGES > PLAY

The messages are played in chronological order (from oldest to newest). At the end of the last message, the answering machine will stop automatically.

Managing your messages

When playing back messages, press the following buttons:

To...	From the handset	
Go on to the next message	1 press	#̲
Return to the start of the message	1 press	*̲
Return to the previous message	2 presses	*̲
Pause/Resume Playback	1 press	0̲
Delete the message being played	1 press	3̲

Set up your telephone...

Associating a new handset

You can associate other handsets with your base by following a pairing process.

FROM A HANDSET REGISTERED ON YOUR BASE:

To enable pairing mode on your base from a registered handset:

Menu > SETTINGS > ADVANCED SET. > SET BASE > REGISTR.MODE

OR FROM THE BASE:

To enable the pairing mode, press and hold 🔊 (on the rear of the base).

THEN FROM THE NEW HANDSET:

Enable pairing mode on the handset.

Menu > SETTINGS > ADVANCED SET. > SET HANDSET > REGISTRATION

Changing the ringing tone

Menu > RING TONE > EXTERNAL CALL or INTERNAL CALL

You can change the ring tone of:
- outside calls,
- calls between handsets (intercom).

Scroll through the pre-recorded ring tones and confirm.

Setting the date and the time

Menu > SETTINGS > DATE/TIME

1 Enter the DATE: in as DD/MM/YY.
2 Enter the TIME: starting with the hours and then the minutes.
3 Confirm your entry.

Menu tree structure

PHONEBOOK

Option
- < New >
- VIEW
- EDIT
- ADD NUMBER
- NEW ENTRY
- DELETE
- TRANSMIT

CALLS
- INCOMING CALLS
- OUTGOING CALLS
- EVENTS

ACCESSORIES
- ALARM
- ROOM MONITOR.

RING TONE
- EXTERNAL CALL
- INTERNAL CALL
- BEEPS
- SILENT MODE

SETTINGS
- PROGRAM KEYS
- DATE/TIME
- CONTRAST
- AUTO HANG UP
- AUTO PICKUP
- VOICE BOX No
- LANGUAGE
- KEYPAD LOCK
- RESTRICTION
- ADVANCED SET.

SET HANDSET
- REGISTRATION
- BASE PRIORITY
- RESET HANDSET
- PERSON.REGISTR
- HANDSET NAME

SET BASE
- REGISTR.MODE
- RESET BASE
- DELETE HANDSET
- RENAME BASE
- INTRUSION

SET LINE
- NETWORK TYPE
- DIAL
- FLASHING
- PABX PREFIX
- COUNTRY

CHANGE CODE

(*) Only for the answering machine model (D790A).
(**) Only if two handsets are registered on the same same base.

ANSW.MACH (*)

MESSAGES
- PLAY
- DELETE OLD

ANSWERING MODE

OUTGOING MESS.
- PLAY
- CHANGE
- DELETE

SETTINGS
- REMOTE CODE
- MODE ENREG.
- NO OF RINGS

Menu during a call

Simple call
- HANDSFREE
- CALL TRANSFER (**)
- SECOND CALL
- PHONEBOOK
- CALLS
- SECRET
- RECORD (*)

Second call
- SWITCH
- 3-PARTY CONF
- HANDSFREE
- PHONEBOOK
- CALLS
- SECRET
- RECORD (*)
- HANGING UP

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Environment

Environmental protection and sustainable development is an important priority for Sagemcom. Sagemcom has a policy of using environmentally- friendly systems and makes environmental protection an essential part of the life-cycle of its products – from manufacturing, to installation, operation and disposal.

Packaging

The logo (green point) on the packaging means that a fee is paid to an authorised national organisation to improve packaging recycling and the recycling infrastructure.

Follow the local sorting regulations for this type of waste product in order to improve recycling.

Batteries

If your product contains batteries, they must be disposed of at the designated collection points.

The product

The crossed out dustbin displayed on the product signifies that it belongs to the electrical and electronic equipment group.

The European regulations request you to carry out your own selective recycling collection at:
- the sales outlet when you buy a similar new device.
- the collection points available in your area (recycling centres, sorting points, etc).

This means you participate in the recycling and valorisation of used electric and electronic goods which would otherwise have a negative impact on the environment and health.

Guarantee

In order to apply the guarantee, or for technical assistance, you should contact the Sagemcom Helpdesk (**0845 0900 316**) or the retailer you purchased your equipment from.

Please make sure that you use your equipment only for the purpose for which it was designed and under normal usage conditions. Sagemcom do not accept any liability for the equipment if used outside the frame of its original designed purpose or any consequence that may arise from this usage.

Should any malfunction arise, the Sagemcom Helpdesk or your retailer will advise you how to proceed.

A) General Guarantee conditions

Sagemcom undertakes to remedy by repair or exchange at its own convenience, free of charge for labour and replacement parts, any defects in the equipment during the guarantee period of 12 (twelve) months or 3 (three) months for accessories, from the date of original invoice of the Equipment, where those defects are a result of faulty workmanship.

Unless the customer has concluded with Sagemcom a maintenance contract in respect of the equipment which specifically provides for repairs to be carried out at the customer`s premises, the repairs will not be carried out on the equipment at the customer premises.

The customer must however return the defective equipment at his/her own expense, to the address supplied by the Sagemcom Helpdesk or by the retailer.

In the case that a product needs to be sent in for a repair, it must always be accompanied by a proof of purchase (which is not altered, written on or in any way made illegible) showing that the product is still under guarantee. In the case that no proof of purchase is enclosed, the Sagemcom repair centre will use the production date as its reference for establishing the guarantee status of the product.

Apart from all legal obligatory rules, Sagemcom, do not give any Guarantee, either implicit or explicit which is not set force in the present section, and can not be held responsible for any direct or indirect, material or immaterial damage, either in or out of the frame of the present guarantee.

If any provision of this guarantee shall be held to be in whole or in part invalid or illegal due to an obligatory rule applicable to consumers pursuant to their national legislation, such invalidity or illegality shall not impair or affect the remaining provisions or parts of this guarantee.

This guarantee does not affect the Customer statutory rights.

B) General Guarantee conditions

Sagemcom shall have no liability under the guarantee in respect of:

- Damage, defects, breakdown or malfunction due to one or more of the following:
  - Failure to properly follow the installation process and instructions for use
  - An external cause to the equipment (including but not limited to: lightening, fire, shock, vandalism, inappropriate conditions of electrical network or water damage of any nature)
  - Modifications made without the written approval of Sagemcom
  - Unsuitable operating conditions, particularly of temperature and humidity
  - Repair or maintenance of the equipment by persons not authorised by Sagemcom
- Wear and tear from normal daily use of the equipment and its accessories
- Damage due to insufficient or bad packaging of equipment when returned to Sagemcom
- Usage of new versions of software without the previous approval of Sagemcom
- Work on any equipment or software modified or added without the prior written consent of Sagemcom
- Malfunctions not resulting from the Equipment or from software installed in user workstations for the purpose of use of the equipment.
  Communication problems related to an unsuitable environment including:
  - Problems related to access and/or connection to the Internet such as interruptions by access networks or malfunction of the line used by the subscriber or his correspondent
  - Transmission faults (for example poor geographical coverage by radio and TV transmitters, interference or poor line quality)
  - Local network faults (wiring, servers, workstations) or the failure of the transmission network (such as but not limited to interferences, fault or poor quality of the network)
  - Modification of the parameters of the cellular or broadcast network carried out after the sale of the Product
- Normal servicing (as defined in the user guide supplied with the equipment) as well as malfunctioning due to servicing not being carried out. Servicing costs are in any event always borne by the customer.

Malfunctions resulting from the usage of products, consumables or accessories not compatible with the equipment.

C) Out of Guarantee Repairs

In the cases set forth in B) as well as after expiry of the guarantee period, the customer must ask the Authorised Sagemcom Repair Centre for a cost estimation prior to work being carried out. In such cases, the repair and delivery costs will be invoiced to the customer.

The foregoing shall apply unless otherwise agreed in writing with the customer and only for the United Kingdom and Ireland.

www.sagemcomdigital.co.uk

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