

# **Operations and Maintenance Guide**





- Capacity: 1.2L / 8 Cup (uses 10 Cup paper filters)
- Variable Temperature Controls
- 190°-210° F/ 1° F increments
- On Board System Temperature Calibration
- Altitude Correction
- Power Controlled Temperature Glide
- Full Saturation Water Dispersion Spray head
- Pre-Soak function w/User Controlled Time Setting
- Stainless Steel Water Reservoir
- Stainless Steel carafe
- Manual Water Release Feature
- Auto-Timer
- Memory (on board) stores system settings
- Sleep Mode- power saver

Before using your new brewer, it is important that you read and understand this manual thoroughly and save it for future reference.

**Multiple Patents Pending Both US and Foreign** 

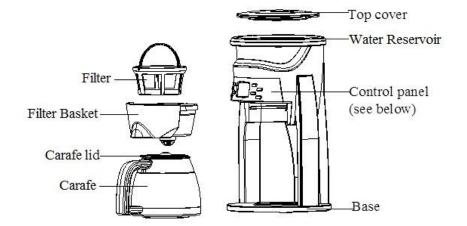
## **Important Safeguards**

### When using this electrical appliance, always follow these basic precautions:

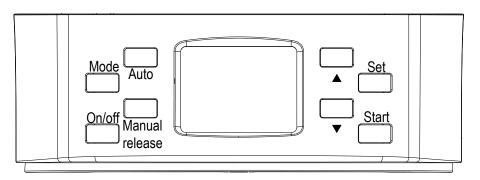
- 1. Read all instructions before using.
- 2. Do not let the coffee brewer operate without water. Permanent damage could result and void your warranty.
- 3. Make sure that your outlet voltage corresponds to the voltage stated on the rating label of the coffee maker.
- 4. To protect against fire, electric shock and injury do not immerse cord, plug, or brewer in water or other liquid.
- 5. <u>ADULT supervision is absolutely necessary</u> and the responsibility of the user(s)/owner(s) when The Behmor Brazen is being operated near children or in households with children present.
- 6. Unplug from outlet before cleaning.
- 7. Do not operate any appliance with a damaged cord or plug, after a malfunction or after any damage has occurred.
- 8. Do not use any attachment(s), and/or item(s) or make any modifications that are not explicitly approved by <u>Behmor Inc. in, on or to the Behmor Brazen.</u> Using such items or making modifications is strictly prohibited and automatically voids all warranties and relieves Behmor Inc. of any/all liabilities arising from such misuse and tampering.
- 9. Do not use outdoors.
- 10. Do not use with extension cords.
- 11. Do not let cord hang over the edge of a table or counter, or touch hot surfaces.
- 12. Do not place on or near a hot gas or electric burner, or in a heated oven.
- 13. Do not use this appliance for anything other than the intended use.
- 14. To disconnect, remove plug from wall outlet by holding the plug. Never pull the cord.
- 15. Scalding may occur if the cover is opened during the brewing cycles. Be careful around the steam.
- 16. Do not put anything in the water reservoir except water or water based, approved coffee cleaners. Coffee should not be put into the reservoir.
- 17. Some parts of appliance become hot when operating, use caution when brewing or calibrating the Brazen.
- 18. This product is equipped with a grounded plug, which will only fit into a three-prong outlet. Do not attempt to disable this feature. Improper connection of the grounding conductor may result in electric shock.

## **KNOW YOUR COFFEE BREWER**

#### Diagram A: Main Components of the Brazen Brewer



#### **Diagram B: Control Panel**



### **Control Button Descriptions**

**Mode button:** Press this button once to set automatic time, twice to set pre-soak time, three times to set brew temperature, four times to set the current clock and five times to calibrate the temperature. The " $\blacktriangle$ " and " $\blacktriangledown$ " buttons are used for increasing and decreasing these mode settings. See instructions below.

On/Off Button: At any point during operation, press this button to cancel any/ all procedures

Auto Button: Used to turn on and off the "Automatic start".

**Manual Release Button:** Used to enter the manual release mode and control the release of water in that mode. To brew coffee in this mode you should not release water continuously or water will overflow the coffee basket. Alternating 15 to 20 seconds between water releases is a good place to start.

"▲" and "▼" Buttons: Used for increasing or decreasing the time, the brew temperature and altitude.

Set Button: When setting the automatic start time and current time, it is used for switching between Hour and Minute, and for switching from  $^{\circ}$ F to  $^{\circ}$ C when setting the brew temperature.

Start Button: For starting the brewing cycles and calibration.

\* **Power Saving Sleep Cycle**: The Brazen is programmed with a Power Saving Sleep Cycle. After 5 minutes of inactivity the system will go into this mode and the screen will dim. Press any button to bring the brewer out of this mode.

### **Initial Set Up and Cleaning**

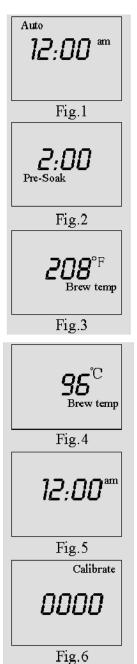
- 1. Remove all packing materials.
- 2. Check that all parts and accessories are included and that the brewer is not damaged.
- 3. Wipe out stainless steel reservoir with a damp cloth.
- 4. Add water to the calibration fill line. Leave the reservoir lid OFF.
- 5. Be sure the carafe, gold filter and filter basket are in place.
- 6. Plug the Brazen Brewer into the power outlet.
- 7. Program and Calibrate you brewer (see following page)
- 8. <u>After your full calibration procedure is completed</u>, fill reservoir to maximum line (1.2L/ 8 Cup) and place reservoir lid over reservoir.
- 9. Press "Start" to run a brewing cycle of water only. This flushes out the system and cleans the internal components before first use. Be sure carafe and other items are in their proper place(s).

## **Programming Your Brazen**

The Brazen comes with default settings that are appropriate for brewing. Pre-Soak 15 seconds, Brew Temperature 208° F (98° C), and Altitude of 0 Ft. You can exit the programming modes at any point by hitting the "On/Off" button.

#### Videos of the following procedures can be found online at: www.behmor.com

- 1. **Set Auto Start Time:** Press "Mode." A clock time will appear on the LED screen with the hour digit blinking (Figure 1).
  - a. Set Hour- press up/down arrows until hour is correct. Once hour is ready press "Set". Note: the time cycle is 12 hours and AM/PM changes as you pass 12:00.
  - b. Set Minutes- press up/down arrows until minutes are correct. Once minutes are correct press "Mode" to continue to setting the Pre-Soak Time.
- 2. **Set Pre-Soak Time**: A clock time will appear on the LED screen with the minute digit blinking (Figure 2). The adjustable time range is 15 seconds to 4 minutes.
  - a. Set Minutes press up/down arrows to desired minute setting. Once done press "Set".
  - b. Set Seconds press up/down arrows to desired seconds setting. Once done press "Mode" to continue to setting the Brewing Temperature.
- 3. **Set Brew Temperature**: The current brewing temperature will appear on the LED screen (Figure 3 and 4). Press the "Set" button to switch between °F and °C.
  - a. The adjustable range is 190°F-210°F (88°C-99°C).
  - b. Press up/down arrows until desired temperature is shown, then press "Mode" to continue to setting the Current Time.
- 4. Set Current Time: A clock time will appear on the LED screen (Figure 5).
  - a. Set Hour- press up/down arrows until hour is correct. Once hour is ready press "Set". Note: the time cycle is 12 hours and AM/PM changes as you pass 12:00.
  - b. Set Minutes- press up/down arrows until minutes are correct. Once minutes are correct, press "Mode" to continue to the System Calibration.
- 5. **System Calibration**: The word "calibrate" above four digit places will appear on the LED screen.
  - a. Set elevation in feet: press up/down arrows until the approximate elevation for your location. Determine your elevation by viewing the table below or visiting a weather website such as <u>http://wunderground.com</u>. The Brazen is programmed to allow the user to set their altitude to the nearest 250 feet.
  - b. Fill the reservoir with water to the "Calibration fill line".
  - c. Remove lid.
  - d. Press "Start."
  - e. The heaters will turn on and bring the water to a boil for 15 to 30 seconds.
  - f. A beep indicates the system calibration is complete.
  - g. Top up the water in reservoir to the 8 cup line for brewing or press "Start" and let a full cycle run to clean the entire system. Be sure to have the carafe, filter basket and gold filter in place.



#### Altitudes for Major Cities in North America

(Rounded to 250 foot increments used for programming the Brazen)

Atlanta, GA – 876 ft. (750)	Eugene, OR - 423 ft. (500)	Philadelphia, PA - 203 ft. (250)
Austin, TX - 548 ft. (500)	Indianapolis, IN - 781 ft. (750)	Portland, OR - 617 ft. (500)
Boise, ID - 2651 ft. (2500)	Kansas City, MO - 755 ft. (750)	Reno, NV - 4534 ft. (4500)
Boston, MA - 20 ft. (0)	Lexington, KY - 997 ft. (1000)	Washington DC - 75 ft. (0)
Chicago, IL -620 ft. (750)	Madison, WI - 922 ft. (1000)	Edmonton, Canada - 2372 ft. (2250)
Cleveland, OH - 689 ft. (750)	Miami, FL - 7 ft. (0)	Montreal, Canada - 118 ft. (0)
Dallas, TX - 449 ft. (500)	Minneapolis, MN - 853 ft. (750)	Quebec, Canada - 240 ft (250)
Dayton, OH -778 ft. (750)	Nashville, TN - 489 ft. (500)	Toronto, Canada - 253 ft. (250)
Denver, CO - 5249 ft. (5200)	Pittsburgh, PA - 1201 ft. (1250)	Vancouver, Canada - 7 ft. (0)

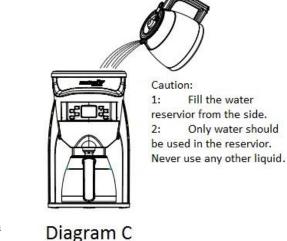
### **Brewing Instructions**

- Twist and remove the top cover and fill the reservoir with drinking water, always pouring from the side to avoid getting display screen wet (see Diagram C). The water level should not exceed 1.2L / 8 Cup level as indicated on the inside. The water reservoir has a capacity of 8 Cups or 1.2L. Labeled marking lines are as shown below:
  - a. 1.2 L-8 Cups
  - b. .9 L 6 Cups
  - c. Calibration Fill Line (.6L 4 Cups) Best used with Manual Release

Replace and twist the top cover into place.

\*\*\*Important Note: Do not put coffee or anything other than water into the reservoir.

\*\*\*Do not use hot water as it will adversely affect the Power Controlled Temperature Glide programming.



2. Remove the filter basket, and place ground coffee into the filter. A full pot of brewed coffee in the Brazen requires 8-10 Tablespoons of ground coffee (60-70 grams or 2 oz). If the Brazen's gold filter is being used, finely ground coffee is not recommended as it may clog the filter. A grind between a standard drip coffee and a French Press should be used. If using a paper filter, a grind for a standard drip coffee may be used. Many commercial grinders have pre-marked settings for metal and paper filters.

- 3. Place the filter into the filter basket, and slide into place. You will hear a slight clicking when they lock in.
- 4. Set stainless steel carafe on base.
- 5. Make sure the program settings are to your liking (see "Programming Your Brazen) and proceed with brewing using one of three options described below.

#### 6. On Demand, Automatic Timer and Manual Release

#### a. Brew using On Demand:

- 1) Press "Start" to brew coffee
- b. Brew using Automatic Timer:
  - 1) Press "Auto." Start time should be displayed on LED screen.
  - 2) "Auto On" will be displayed, as well as the scheduled brewing time.
  - 3) To turn off the Automatic Timer, press "Auto" again or "On/Off".

#### c. Brew using Manual Release:

- 1) Place either the Brazen carafe, a Chemex, a press pot or other open brewing container on the base of the brewer. If using anything but the carafe, remove the brew basket and filter.
- 2) Press "Manual Release". You are in Manual Release mode as indicated by the lower left "On" flashing.
- 3) Press "Start." The Brewer will begin to heat and "Temp" will start flashing and the actual temperature will be shown.
- 4) When the programmed temperature is reached, the system will beep and maintain the brewing temperature for 10 minutes. Press "Manual Release" to start the flow of water. A timer on the LED screen will display the elapsed time. Water is released at approximately 150 ml or 5 oz per 15 seconds. \*Note: The water can also be released before the system has reached temperature by pressing "Manual Release." Heaters will be turned off and the temperature will NOT be maintained.
- 5) Press "Manual Release" again to stop flow. The timer on LED screen will track how long the water flow has been stopped.
- 6) Continue pressing "Manual Release" as needed until the reservoir is empty.

## **Brewing Process for On Demand and Automatic Timer**

Once the "Start" or "Auto" button has been pressed, the following will occur:

- 1. "On" will start blinking in the upper left corner of the LED screen.
- 2. The heating elements will come on and heat the water to the brewing temperature you have programmed
- 3. Once the water reaches temperature, the Pre-Soak Cycle begins
- 4. During Pre-Soak, approximately a half cup of water will be released. The timer will count down Pre-Soak time according to your settings.
- 5. After the Pre-Soak Cycle, programmed temperature will be displayed and water will be released in a staggered fashion every 15 seconds until the reservoir is empty.
- 6. Once the reservoir is empty, three beeps will be heard indicating the brew cycle is finished and your coffee is ready.

### **Cleaning and Maintenance**

\*\*\*\* Caution: Always unplug the appliance before cleaning\*\*\*\*

- 1. Clean all detachable parts in hot, soapy water. \*Never wash the steel carafe in the dishwasher, Hand-wash only.
- 2. Wipe down the exterior surface with a soft, damp cloth.
- 3. Use a damp cloth to gently wipe the base. Never use abrasive cleaner.
- 4. Water droplets may build up in the area above the brew basket and drip onto the base during brewing. To control the dripping, wipe off the area with a clean, dry cloth after each use.

- 5. If flow is reduced or outlet seems clogged, clean the reservoir by partially filling with water and swirling around spraying with a kitchen sink spray nozzle.
- 6. If the reservoir is not draining in under three minutes, you can run a cleaner through to remove mineral deposit build-up from your water. Remove mineral deposits as Follows:
  - a. Fill the reservoir with water and a household coffee machine cleaner/descaler to the MAX level (the ratio of water to descaler is 4:1, per the cleaner instructions).
  - b. Place carafe on base, lining up the center point of the carafe with that of filter basket.
  - c. Let the brewer sit for 24 hours.
  - d. Plug in the power cord and press the "Manual Release" button to empty all the water in the reservoir.
  - e. Rinse with clean water at least 3 times.
- 7. Calibrate your brewer every 6 months for optimum performance.

## **Important Tips for Great-Tasting Coffee**

**Coffee:** The quality of the coffee used is directly related to the quality of the cup brewed in the Brazen Brewer. The Brazen is, we believe, the finest brewer in existence but it can only deliver quality equal to the coffee itself. We highly recommend buying freshly roasted (under 3 days old) whole bean coffee where possible and supply a list of artisan small batch roasters who we feel deliver quality coffees.

**Grind:** Much like the quality of the bean, the degree to which you grind your coffee will affect the character of the cup. If you find your coffee a little "thin," or weak, try grinding slightly finer to fit your preference. While the guidelines of coffee grounds to water ratio are 8-10 Tablespoons per pot, you can adjust this to taste accordingly. If you are happy with the "cup," that is all that matters in the end.

**Filters:** The Brazen comes with a gold filter. This filter will tend to give your coffee more body and mouth feel. Paper filters can also be used (in lieu of the gold filter) and will lend a more traditional body to your coffee. If using a paper filter, you should use a slightly larger filter than you normally would for an 8 cup brewer. 10 cup basket style filters work well. 12 cup filters are generally too tall to use. Paper filter should not be used together with the gold filter. Cloth filters are generally not recommended as they can fall in and cause the coffee basket to overflow.

**Water:** Wherever possible use high quality filtered water. Tap water can carry flavors such as chlorine, salts and other minerals found in your local water source. Tap water may require the user to run more frequent cleaning cycles as noted in the "Cleaning and Maintenance" section.

**Pre-Soak:** This cycle allows you to determine how long a portion of the brewing water should rest on the grounds prior to the staggered release of the remaining water. We have found the fresher the roast, the longer the pre-soak should be. This allows for the "bloom" to rise and fall. Older roasts do not generally require as long of a time. Fresh roasts under 3 days old may benefit from a pre-soak of 1 ½ minutes. Roasts over 5 days old may not need a pre-soak longer than 30 seconds. Pre-ground coffee can accept the default setting of 15 seconds.

**Cleaning:** A clean coffee brewer is essential for making great-tasting coffee. Regularly clean the coffee brewer as specified in the "Cleaning and Maintenance" section.

**Find Your Preferences:** Coffees, and what they offer, are very much like any journey, each different and each offering a different result. Experiment with your grind, brew temperature, pre-soak times and coffee. You may discover that you like some coffees at a coarser grind brewed at a higher temperature and another one you like slightly finer and at a cooler temperature. Define where you like each one best.

# Troubleshooting

Problem	Explanation	Solution
The display has gone dim	The Brewer has gone into the Power Saver mode. This is normal.	Press any key to bring it out of this mode.
E1 – E6	One of the sensors has broken.	Contact Behmor Technical Support.
Ε7	The reservoir went dry while heating.	Turn the system off. Allow to cool for 5 minutes. Turn on, add water to the reservoir and try brewing again.
My coffee basket over flowed	Either a - The carafe was not in place. or b - The filter clogged.	<ul> <li>a - The carafe must be in place when brewing.</li> <li>b - Use a less fine grind or less coffee.</li> <li>If using the metal filter, try a cloth or paper filter.</li> </ul>
During calibration the water boils over a minute.	This is normal.	N/A
During calibration the lid bounces around.	The lid should not be on during calibration.	See Initial Set up and Cleaning – item 4).
At the end of my brewing cycle there is over 2 oz of water left in the reservoir.	You may be experiencing a reduction of flow out of the reservoir.	See Cleaning and Maintenance.
My coffee is sour	This is a journey – you have to experiment.	Try grinding finer and/or brewing at a higher temperature.
My coffee is bitter	This is a journey – you have to experiment.	Try grinding less fine and/or brewing at a lower temperature.
I cannot set my brewing temperature to 210 F.	If you have entered an elevation of 1000 Feet or more, your brewing range is restricted because water boils at a lower temperature the higher you go.	N/A

# **Limited Warranty**

### **Brazen Brew System by Behmor Inc.**

24 month Limited Warranty: Behmor Inc., warrants to the original owner of this product that the Brazen Brew System is free from defects in material and workmanship for a period of 24 months from date of purchase, provided the Owner Registration Card has been completed and returned to Behmor Inc., within thirty (30) days from the original purchase date and/or Owner Registration at www.behmor.com has been completed online within (30) days from the original purchase date.

#### DISCLAIMER OF ALL OTHER WARRANTIES - SALE "AS IS" AND "WITH ALL FAULTS"

EXCEPT FOR THE LIMITED EXPRESS WARRANTY SET FORTH ABOVE, THE SALE OF THIS PRODUCT IS "AS IS" AND "WITH ALL FAULTS." BEHMOR, INC. DISCLAIMS ALL OTHER WARRANTIES EXPRESS OR IMPLIED INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT AND TITLE.

In the event of a breach of the foregoing warranty, Behmor Inc.'s obligation will be limited to repairing or replacing, F.O.B. the location specified by Behmor, Inc., any part(s) of the product which is/are defective.

Such warranty will not apply to defects resulting from commercial use, tampering, cosmetic damage, acts of God, accidental breakage, abuse, negligence, neglect or misuse. Alleged defects caused by the failure to properly maintain the Brazen Brew System as referenced in the manual and/or Updates posted on the Behmor Inc. website located at www.behmor.com are not covered under the limited warranty.

If you believe you have a warranty claim within the FIRST 30 days of the purchase date, please contact Behmor Inc. for a return label, a return authorization or a new part(s) to replace the defective one(s).

If you believe you have a warranty claim after the first 30 days but within the 24 month warranty period, you must take following actions:

- 1. The machine must be packaged securely to protect from damage or breakage in shipment. You alone, not Behmor, Inc., are responsible for any damage occurring in the shipping process. Behmor, Inc. highly recommends insuring the shipment in case the shipping firm damages the Brazen brew system.
- 2. Email Behmor, Inc. to obtain a Return Merchandise Authorization (RMA). Then ship prepaid to Behmor Inc., by the most convenient method with the RMA clearly noted on the outside of the box. You must also include \$25 for return shipping.

If you wish to have the product serviced after the 24-month warranty period, email Behmor, Inc. to obtain a RMA then ship prepaid to Behmor, Inc. enclosing \$169.00 plus \$25 in US Dollars, for shipping, handling and insurance and Behmor Inc. will replace/repair your machine and return it to you.

This warranty gives you specific legal rights. You may have other or additional rights, depending on the State or Country in which you reside. Return of Owner Registration Card or on-line Owner Registration is not a condition precedent to warranty coverage.

Behmor Inc. will not be held liable for any special, incidental, or consequential damage, resulting from possession, use, or loss of use of this product either directly or indirectly.

> No returns will be accepted without prior authorization and company issued RMA number. To receive a Return Merchandise Authorization (RMA) email Customer Service at support@behmor.com for RMA instructions.

Date of Purchase \_\_\_\_\_\_ Serial Number \_\_\_\_\_

The Brazen Brew System is intended for indoor (kitchen) household/residential use only.

The Brazen Brew System is not intended to be used commercially or in any commercial/industrial setting. Any commercial use or attempted commercial use automatically voids any and all warranties.

### This warranty is non-transferable



ONE POUND CAPACITY HOME ROASTER

FEATURING PATENT PENDING SMOKE SUPPRESSION TECHNOLOGY



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www.behmor.com

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