

1 Before you start

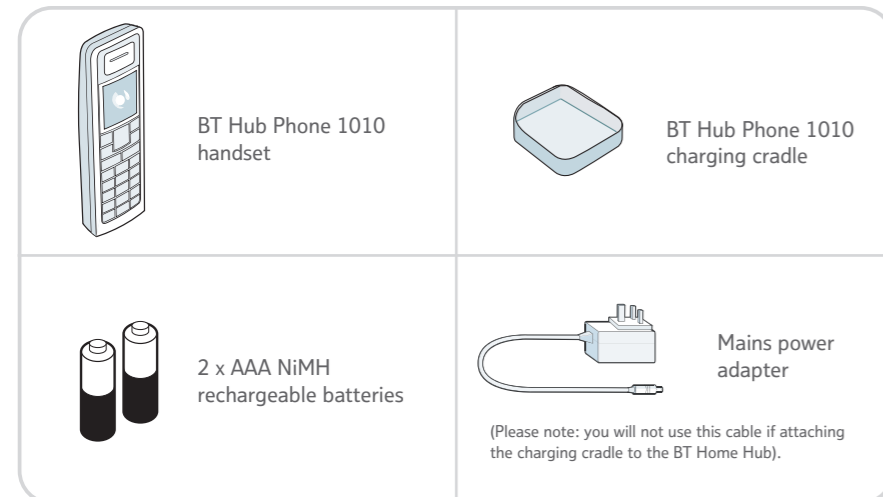
1. Please make sure you have followed the BT Total Broadband Set-up Guide for the BT Home Hub.
2. Check that you have subscribed to, and activated, your BT Broadband Talk service.
3. Check the Phone, Broadband and Internet lights on your BT Home Hub are lit up green.



IMPORTANT

Haven't activated your BT Broadband Talk service yet? Then go to your BT Total Broadband User Guide to find instructions on how to do this manually or visit bt.com/bbv and enter your BT Broadband Talk phone number and password to activate your service.

4. Check the contents of your BT Hub Phone 1010 box contains:

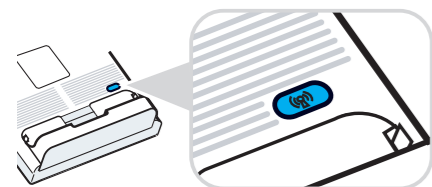


3 Registering the handset

You now need to register the handset with your BT Home Hub.

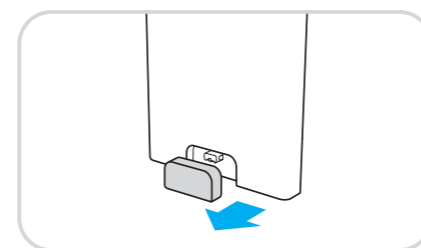
On the handset:

1. Screen prompts on the handset will help guide you through the registration process. It's easy!. PLEASE REGISTER YOUR HANDSET TO THE BT HOME HUB will appear on screen.
2. Press **OK**. You then need to press and hold the wireless button on the back of the Hub for 3 seconds (the phone light on the Hub will then flash) then you can release the button. Don't hold the button for longer than 3 seconds otherwise you might reset the Hub and have to start again.
3. Press **OK** and place the handset in the charger connected to the Hub. Once the handset and charger cradle are in the Hub, REGISTERING HANDSETS, PLEASE WAIT appears on screen. DON'T REMOVE HANDSET UNTIL YOU GET A CONFIRMATION MESSAGE. If the handset registers you will hear a beep and the handset name BTPHONE will appear on the display with the handset number.

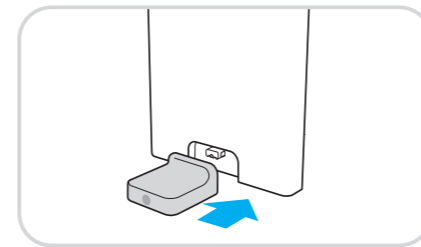


If this doesn't work you will see **HANDSET REGISTRATION FAILED**. You can use the manual method listed in the user guide under 'Using Additional Handsets'.

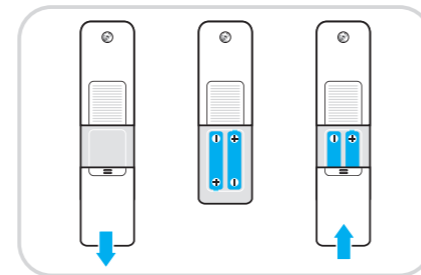
2 Setting up the handset



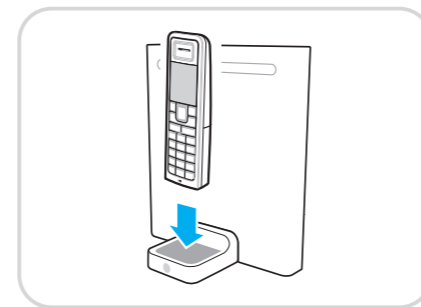
1. Remove the grey cover from the front of the BT Home Hub. If it does not come off easily, carefully apply a little more force.



2. Attach the cradle to the BT Home Hub.



3. Slide open the battery compartment on the back of your BT Hub Phone handset. Insert the 2 x AAA rechargeable batteries supplied. Slide back the cover to close.



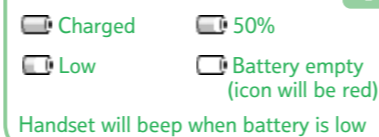
4. Place the BT Hub Phone 1010 into the cradle on the BT Home Hub. You should hear a beep when the handset has been placed correctly.

Charge your handset for at least **24 hours** on first charge before using the phone.

IMPORTANT

You can leave your handset in the charging cradle attached to the BT Home Hub if you wish or you can locate your handset anywhere in your home, using the mains power adapter and charging cradle to keep the handset charged. Occasionally you will need to connect the handset to the charger connected to the BT Home Hub to receive new upgrades. You will be asked to do this when there is new software.

BATTERY SYMBOLS



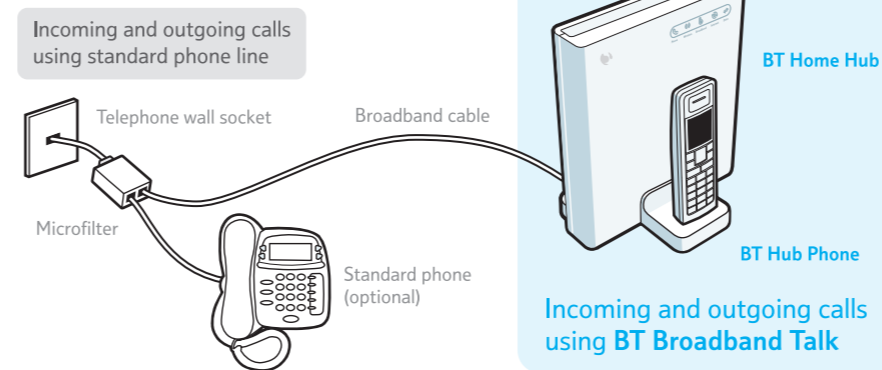
Handset will beep when battery is low

4 Final setup

Now that you have registered your BT Hub Phone with the BT Home Hub, this is the phone that will use your BT Broadband Talk service.

If you have another phone which is plugged into the back of your BT Home Hub, it can now be removed if you choose to and plugged into your standard telephone wall socket, via a microfilter, as shown. You can then use it for landline calls.

Typical home installation



Corded or DECT phone plugged into phone line

Standard phone line
Incoming & outgoing calls on standard line
Calls charged according to your BT Together option package
Dial 1571 to check messages that have been left on your standard number

BT Hub Phone

BT Broadband Talk line
Incoming & outgoing calls on BT Broadband Talk line
Free Evening and Weekend calls to UK landlines*
Dial 1571 to check messages that have been left on your BT Broadband Talk number

Your BT Hub Phone 1010 is ready for use.

Default call handling settings have been set up as shown in the diagram above. However, you change these settings through your BT Hub Manager.

To access your Hub Manager, click on the Hub Manager icon on your desktop or open your web browser and type <http://bthomehub.home>

For more information on how BT Broadband Talk works on the BT Home Hub refer to the user guide section, 'Making Calls with BT Broadband Talk'.



BT Hub Phone 1010
Quick Start Guide

Tips

What if I'm having problems making a call?

To make a call you must always include the full area code, even if calling locally, e.g. 0208, 0207, 01702

Does my computer need to be on to make BT Broadband Talk?

No, it doesn't but your BT Home Hub must be switched on and your phone light steady green.

Are there any calls I cannot make using BT Broadband Talk?

You can make most calls but you cannot make calls to the operator, non-BT directory enquiries or dial-up Internet Service Providers.

What happens when I make emergency calls?

If you make an emergency call to 999 or 112 from your BT Broadband Talk line, the Hub will automatically use your standard

telephone line. This is a safety measure to ensure the emergency services can identify your location, if necessary. If there's a power failure, your BT Hub Phone and/or DECT cordless phone will not work. Alternative arrangements should be made for access to emergency services. We recommend your primary telephone line is maintained for contacting emergency services.

What happens to service in the event of power or network failure?

The BT Broadband Talk service will fail in the event of power or network failure. In a network failure, however you will not lose service as your Broadband Talk phone will automatically revert back to your landline. You will know this because the dial tone will be the normal dial tone instead of the high pitch Broadband Talk tone, and the phone light icon will not work. If there is no power to the Hub you won't be able to make any calls.

Definition of Hi-Definition Sound (Hi-Ds)

If somebody using a BT Hub Phone calls someone else using a BT Hub Phone, BT Softphone or BT Videophone, then the call will automatically set itself to the best call quality using the Hi-Definition call quality feature. Hi-Ds works automatically, so you don't need to do anything to enjoy high-quality sound.



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