

# We live and breathe clean.

# Upright Vacuum Cleaner Household Type OWNER'S GUIDE 5890- 5909 Series

# IMPORTANT

Do <u>not</u> return this product to the store. For assembly problems or questions contact: Eureka's Customer Service Division toll free at 1-800-282-2886\*

For replacement of broken or missing items to be shipped direct to you, call 1-800-282-2886 or visit our web site, www.eureka.com.

\*En Mexico llame al 5670-6169

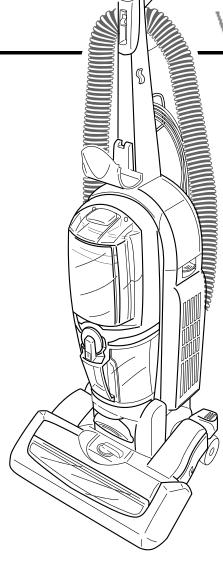
### PLEASE RETAIN

We suggest you record the model, type and serial numbers below. They are located on the silver rating plate on your cleaner. For prompt and complete service information, always refer to these numbers when inquiring about service.

Model & Type\_\_\_\_\_

Serial No.\_\_\_\_\_

It is also important to keep your receipt as proof of date of purchase.



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# IMPORTANT SAFEGUARDS

When using an electrical appliance, basic precautions should always be followed, including the following:

READ ALL INSTRUCTIONS BEFORE USING THIS VACUUM CLEANER.

# WARNING

To reduce the risk of fire, electric shock, or injury :

- Do not use outdoors or on wet surfaces.
- Store your cleaner indoors, in a cool, dry area.
- Keep your work area well lighted.
- Unplug electrical appliances before vacuuming them'
- **Do not leave vacuum cleaner when plugged in.** Turn off the switch and unplug the electrical cord when not in use and before servicing.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If vacuum cleaner is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center before using.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run vacuum cleaner over cord. Keep cord away from heated surfaces.
- Do not use extension cords or outlets with inadequate current carrying capacity.
- Turn off all controls before unplugging.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or vacuum cleaner with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
- This vacuum cleaner creates suction and contains a revolving brush roll. Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not place cleaner on furniture or stairs as the brush roll may cause damage. Place cleaner on floor with the handle in storage position while using attachments.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without dust cup or filter(s) in place.
- Belt pulleys can become hot during normal use. To prevent burns, avoid touching the belt pulley when servicing the drive belt.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids such as gasoline, or use in areas where they may be present.

# SAVE THESE INSTRUCTIONS

To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.

## **GENERAL INFORMATION**

Use the cleaner to pick up dirt and dust particles. Avoid picking up hard or sharp objects that could damage the vacuum cleaner.

#### Service Information

The instructions in this booklet serve as a guide to routine maintenance. For additional service information, telephone our toll free number for the nearest Eureka Authorized Warranty Station. You should know the model, type and serial number or date code when you call:

#### USA: 1-800-282-2886 Mexico: 5670-6169 Canada: 1-800-282-2886

If you prefer, you can write to Electrolux Home Care Products North America, Consumer Service, P O Box 3900, Peoria, Illinois, 61612, USA. In Canada, write to Electrolux Home Care Products Canada, 866 Langs Drive, Cambridge, Ontario N3H 2N7. Refer to The Eureka Warranty for complete service information.



DO NOT OIL the motor or the brush roll. The motor and brush roll are permanently sealed and lubricated.

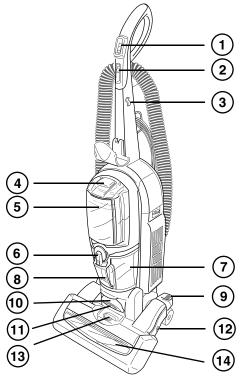
CAUTION: Avoid injury - brush roll will continue to rotate after special thermostat shuts off the suction motor. Follow Thermal Cut Off instructions.

## **Thermal Cut Off**

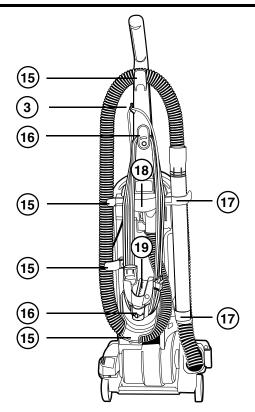
This vacuum cleaner has a special thermostat that protects the cleaner in case of suction motor overheating. If the suction motor suddenly shuts off, push the on/off switch off (0) and unplug the cleaner. Check the cleaner for a possible source of overheating such as a full dust cup, a blocked hose or clogged filter. If these conditions are found, fix them and wait at least 30 minutes before attempting to use the cleaner. After the 30 minute period, plug the cleaner back in and push the on/off switch on (I). If the cleaner still does not run, then take it to a Eureka Authorized Service Center for repair.

# Quick Reference \_

WARNING: Avoid injury. Keep loose clothing, hair, fingers, and all other parts of body away from any moving part (such as the revolving brush). Turn off the switch and unplug the cleaner before changing the cleaner height setting.



- 1. Switch. O position is off. I position turns on suction motor. II position turns on brush roll motor. For best results use I position for bare floor and II position for carpets and area rugs.
- 2. Electronic Brush Speed Control. (On some models.) Adjust the speed of brush roll revolutions by moving the slide lower to slow or higher to increase the brush roll speed. Slow down the brush roll to gently clean area rugs and carpets.
- 3. Cord Retainer. To use, push electrical cord down into cord retainer.
- 4. Upper Filter Latch. Pull up on latch and rotate cover down to remove.
- 5. Upper Filter. Clean the upper filter frequently to maintain good performance.
- 6. Dust Cup Latch. Rotate counterclockwise to remove dust cup.
- 7. Dust Cup. The debris from cleaning is collected in the dust cup.
- 8. Dust Cup Handle. Use to remove dust cup after releasing latch.
- **9. Handle Release**. Step on handle release to pull handle back to a comfortable operating position.
- **10. Stair Handle**. To use when cleaning stairs.
- 11. Headlight.
- **12. Reset Button.** To reactivate brush roll if brush roll motor stops due to being stalled.
- **13. Cleaner Height Setting**. An adjustment that raises or lowers the cleaner base to match the type of floor surface.
- 14. Brush Roll View Window. To see if brush roll is turning.



- 15. Hose Retainers (4). Place hose in retainers to store hose on unit.
- **16. Electrical Cord Hooks (2)**. Wrap electrical cord around them to store electrical cord on unit. The upper cord hook rotates for quick cord release.
- **17. Nested Wand Storage.** The crevice wand stores inside the larger wand.
- **18. Carrying Handle.** Use this handle to carry unit from one place to another.
- **19. Dusting/Upholstery Brush Storage.** Store the dusting brush on back of cleaner.



#### CAUTION: UNPLUG UNIT BEFORE ATEMPTING TO REMOVE ANY OBJECT WHICH PREVENTS THE BRUSH ROLL FROM TURNING.

First, turn off unit, unplug from the electrical socket, then remove object from brush roll area. Ex: sock, rug, etc.

#### **Helpful Information:**

**Listen** to your cleaner. If you notice a change in the sound of the motor or a change in performance, it could simply indicate a common usage or maintenance issue. Such as, a need to raise or lower the carpet height adjustment, possible blockage in hose or brush roll area. These are all easy to fix and the instructions are included in this owner's guide. Becoming familiar with the information in this guide will help you to get the best possible performance from your new cleaner for many years to come.

# How to Assemble \_

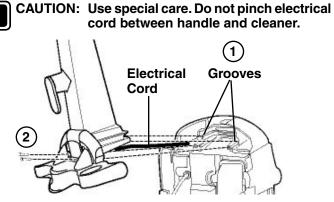


CAUTION: Assemble the cleaner before using. Unit has moving parts, make sure on/ off switch is in off (0) position before plugging in.



NOTE: Features may vary by model yet all parts assemble the same.

### Attach Handle

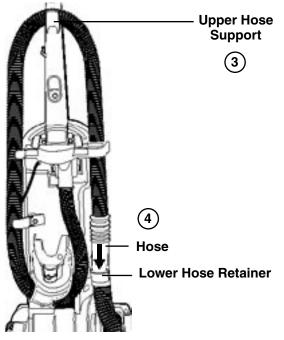


- 1. From rear of cleaner, align handle with groove and slide onto cleaner. If necessary, use thumb and finger pressure to slide handle into position.
- 2. Attach handle with the two 1 inch screws provided in the assembly packet. Use a Phillips<sup>®</sup> head screwdriver. Guide excess cord though the hole located in the handle while assembling handle.



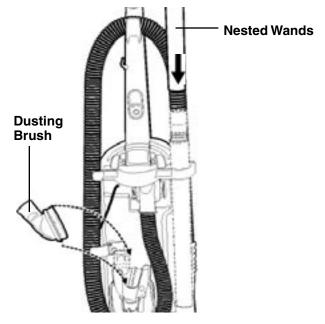
NOTE: Hand tighten with screwdriver to be sure both screws are firmly seated.

### Attach Hose

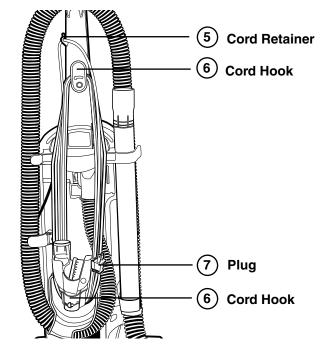


- 3. Pick up hose and lay across upper hose support.
- 4. Push the end of the hose in the lower hose retainer to secure.

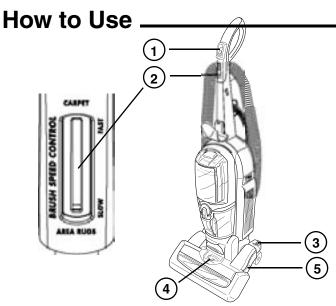
# **Store Hose and Accessories**



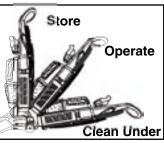
**Store Electrical Cord** 



- 5. You will find your cord retainer on the handle above the upper cord hook. Firmly push the electrical cord down into the cord retainer. This will place the cord out of the way when you vacuum.
- 6. Next wind the cord around the two cord hooks on the back side of cleaner.
- 7. Secure the plug to the cord to prevent unwinding.



- 1. Switch. O position is off. I position turns on suction motor. Il position turns on brush roll motor. For best results use I position for bare floor and position II for carpets and area rugs.
- Electronic Brush Speed Control. (On some models.) Adjust the speed of brush roll revolutions by moving the slide lower to slow or higher to increase the brush roll speed. Slow down the brush roll to gently clean area rugs and carpets.
- 3. Handle Release. Step on handle release to pull handle back to a comfortable operating position. To lower handle completely to the floor, depress handle release a second time.



#### **Helpful Information:**

Before cleaning under low furniture, check area first for objects that might harm the unit or block the vacuum hose.

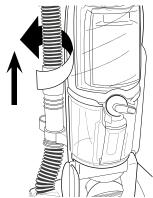
- WARNING: Avoid injury. Keep loose clothing, hair, fingers, and all other parts of body away from any moving part (such as the revolving brush). Turn off the switch and unplug the cleaner before changing the vacuum cleaner height.
- 4. Cleaner Height Setting. An adjustment that raises or lowers the cleaner base to match the type of floor surface. With the cleaner cord unplugged, set the adjustment to lowest setting for maximum carpet cleaning. If the cleaner is difficult to push, move adjustment to next highest setting until cleaner is comfortable to push. The brush roll must reach the carpet for effective cleaning. For ease in moving the adjustment knob, place handle in operating position and tilt cleaner back to remove weight from front wheels.
- 5. Brush Roll Reset Button. Activates when brushroll is stalled. Clear the interference, then push button to restart the brushroll.



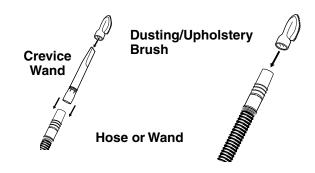
NOTE: The brush roll automatically shuts off in storage position.

WARNING: First turn off the switch and unplug the cleaner.

- NOTE: While using accessories, do not place cleaner on furniture or steps in the operating position as the brush roll may cause damage. Place cleaner on floor with the handle in storage position, brush roll will automatically shut off.
- 1. To use accessories remove hose from rear of cleaner by lifting up and twisting.



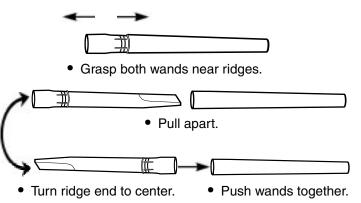
2. Place desired accessory onto end of hose or wand.



**Dusting/Upholstery Brush** is for furniture, blinds, books, lamp shades, shelves, curtains, draperies, cushions and fabrics.

**Crevice Wand** cleans corners, stairs, baseboards, and between cushions.

Nested extension wands to add reach.



# **Routine Maintenace.**

The instructions in this booklet serve as a guide to routine maintenance. To avoid unnecessary service calls, check the dust cup, filters, belt, and brush roll often. We suggest emptying the dust cup after every use.

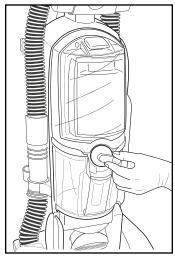


NOTE: When vacuuming carpet fresheners or cleaners, powder, plaster dust, or similar fine substances, the dust cup and filters will require more frequent maintenance.

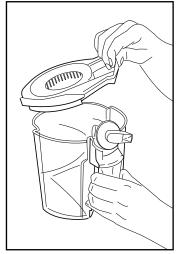


CAUTION: Turn off the switch and unplug the electrical cord before changing the filter. Never operate the vacuum cleaner without the dust cup or filter assembly in place.

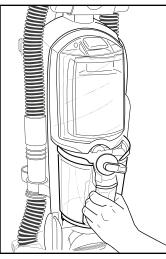
## **Emptying the Dust Cup:**



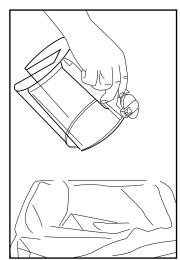
1. Remove dust cup by rotating the latch counterclockwise.



3. Remove lid from dust cup.



2. Grasp dust cup handle and pull down and forward to remove.



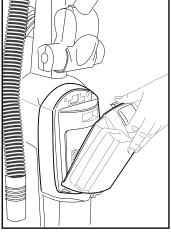
- 4. Dump debris in a waste container.

Check and clean the filter frequently to maintain good performance.

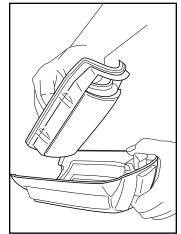
# **Reinstalling the Dust Cup:**

- 1. Replace dust cup lid.
- 2. To replace the dust cup, hold the handle and slide the dust cup backwards. There is a groove at the bottom of the dust cup that aligns with the cleaner.
- 3. Lock the dust cup in place by rotating the latch clockwise.

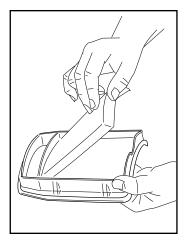
## Instructions to Clean or **Change Dust Cup Filter**



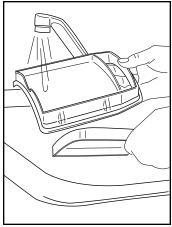
1. Remove filter cover by pulling up latch and rotating filter cover down.



2. Remove filter frame from cover by pulling the handle.



3. Remove foam filter from filter frame.



4. Shake filter frame and foam to remove excess dust. If necessary, the filter frame and foam can be rinsed in lukewarm water and air dried.

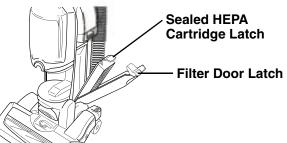


NOTE: The filter frame, foam and cover are not dishwasher safe.

NOTE: Throughly dry filter and frame before replacing in cleaner.

### Routine Maintenace (continued)\_\_\_\_\_ Models equipped with Cartridge Filter

(Only cartridge style filters can be used with these models.) Check the Sealed HEPA filter frequently. Replace twice a year or as needed.



#### To remove Sealed HEPA cartridge filter

- 1. Push down on filter door latch and pull door away from cleaner.
- 2. Push down on Sealed HEPA cartridge latch and remove filter.

#### To replace Sealed HEPA cartridge filter

- Place bottom tabs of filter cartridge into slots. Rotate filter toward cleaner, press firmly against cleaner to latch. Make sure Sealed HEPA cartridge latch is secured on both sides.
- 2. Replace filter door by placing tabs of door into slots on cleaner. Rotate door up and against cleaner until it locks into place.

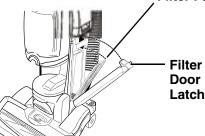


NOTE: To have the benefit of a sealed Sealed HEPA system, you must use one of the Sealed HEPA <u>cartridge</u> filter systems.

Use GENUINE EUREKA replacement Sealed HEPA filter, HF5.

### Models equipped with Filter Pads

Check the filter pad frequently. Replace twice a year or as needed. Filter Pad



#### To remove Filter Pad from filter door

- 1. Push down on filter door latch and pull door away from cleaner.
- 2. Lift filter pad up and out of filter door. Dispose of old filter pad.

#### To replace Filter Pad into filter door

- 1. Place new filter pad in filter door.
- 2. Replace filter door by placing tabs of door into slots on cleaner. Rotate door up and against cleaner until it locks into place.

#### Use GENUINE EUREKA replacement HEPA filter, HF6.

# Periodic Maintenance

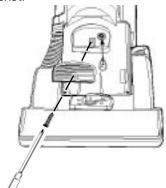
### How To Change Light Bulb

(Only for models with a headlight)



CAUTION: Turn off the power switch and disconnect the electrical cord before changing light bulb.

- 1. Lower handle. Remove the screw from lens cover.
- 2. Pull lens cover from cleaner.
- 3. Pull old light bulb out of socket.
- 4. Push new light bulb into socket.
- 5. Replace lens cover.
- 6. Secure with screw.



Use GENUINE EUREKA replacement light bulb, Part No. 57940-2.

# Periodic Maintenace (continued).

### **Brush Roll**

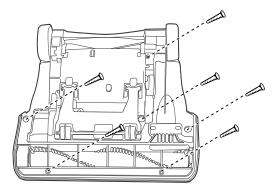
The brush roll turns as it sweeps and combs the carpet nap. Remove hair and threads from the brush roll so it continues brushing the carpet. To maintain the most efficient cleaning, the bristles must touch the carpet. To test the bristle length, hold a ruler against the underneath side of the cleaner. If the bristles no longer touch the ruler, replace the brush roll.

# **Brush Roll Belt**

The brush roll belt turns the brush roll to agitate, sweep, and comb the carpet nap. Cut away any hair or threads wound around the brush roll because the buildup could cause the belt to rotate unevenly. The special cog belt should seldom need replacement. If an unusual circumstance causes belt damage, call 1-800-282-2886 for nearest Warranty Repair Center.

# How To Replace Brush Roll

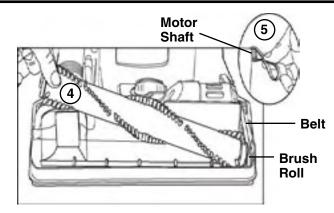
CAUTION: Turn off the switch and unplug the electrical cord. Belt pulleys can become hot during normal use. To prevent injury, avoid touching the motor shaft.



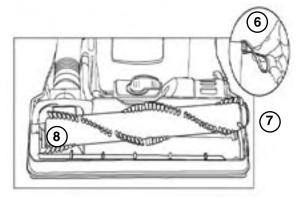
- 1. Lower handle to floor. Flip cleaner over.
- 2. Remove the six screws indicated above with a screwdriver. One screw is hidden below the wheel carriage. Lift the wheel carriage in order to reach it.
- 3. Flip the cleaner back over and lift hood to remove.



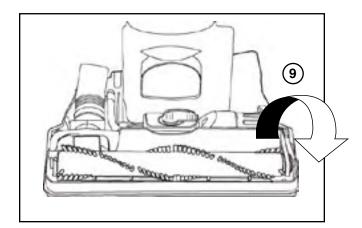
NOTE: The carpet height adjustment has to be in the lowest or highest position to remove or reinstall the hood.



- 4. Lift left end of brush roll.
- 5. Remove and discard old brush roll.



- 6. Place new belt around motor shaft.
- 7. Place belt around the pully of the new brush roll.
- 8. Align left end cap with base. Push end cap securely into place.
- 9. Push right end cap into base until it snaps into place.



#### IMPORTANT

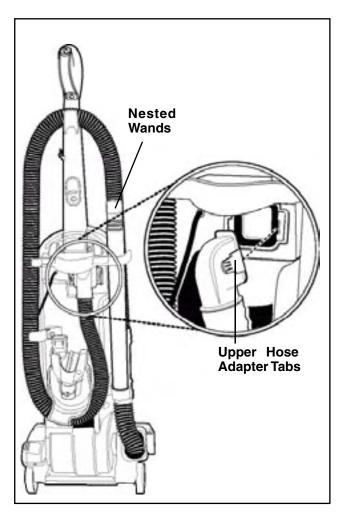
- 10. Rotate brush roll by hand two full rotations to properly position belt.
- 11. Place hood back on cleaner. Replace six screws.
- 12. Tighten screws.

# Problem Solving\_

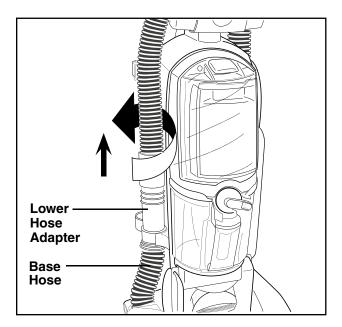
## To Clear Blockages in Hose



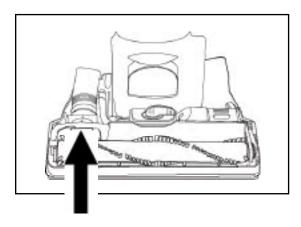
CAUTION: Turn off the switch and unplug the electrical cord before clearing hose.



- 1. Locate upper hose adapter on the back of the cleaner.
- 2. Remove nested wands from back of cleaner for easy access to hose adapter tabs.
- Press hose adapter tabs together and pull hose adapter away from cleaner. The hose adapter will unscrew off hose for easy access to debris if necessary.
- 4. Check for blockages at cleaner opening and in hose. If **no blockage is found, continue to step 5.** If blockage is found, clear and continue to step 11.



- 5. Locate lower hose adapter on the side of the cleaner.
- 6. Remove lower hose adapter from rear of cleaner by lifting up and twisting.
- 7. Check for blockages in the hose and base hose. Flexing the hose may help loosen any blockage. If no blockage is found, continue to step 8. If blockage is found, clear and continue to step 11.



- 8. Remove hood from cleaner and check for a blockage in the brush roll area. Make sure the hose inlet is clear.
- 9. After the blockage is found and cleared, replace the hood on the cleaner.
- 10. Place lower hose adapter back into the base hose.
- 11. Install the upper hose adapter onto the back of the cleaner, line it up with the cleaner opening and push it against the cleaner until both tabs lock into place.

# CAUTION: Turn off the switch and unplug the electrical cord before servicing.

PROBLEM	SOLUTION
Motor will not start.	Push plug securely into outlet. Try another outlet. Check circuit breaker.
Motor suddenly stops.	Thermal Cut Off, see Page 2.
Brush roll will not turn.	Check for and clear debris in brush roll area. Push reset button. Page 5. Brush roll will only operate with handle in operating position.
Does not clean the carpet or floor.	Clean or replace the filters: <b>Hint:</b> If picking up fine dust, the filters may <u>not</u> look dirty, but a fine substance tends to reduce suction when it blocks the airflow through the filters.
	Be sure the dust cup is properly seated into the cleaner body. Page 6.
	Empty dust cup. Page 6.
	Be sure hose adapter is secure on back of cleaner. Page 9.
	Check base hose and long hose. Page 9.
	Clean hair and thread from bristles and end cap area.
	Replace brush roll if bristles are worn. Page 8.
	Be sure filter is in place. Page 6.
No suction at the end of hose.	Be sure hose adapter is secure. Page 9.
	Clean or replace filters. <b>Hint:</b> If picking up fine dust, the filters may <u>not</u> look dirty, but a fine substance tends to reduce suction when it blocks the airflow through the filters.
	Remove any clogs from the hose that restrict the airflow. Check base hose and long hose. Page 9.
	Empty dust cup. Be sure dust cup lid is in place and dust cup is properly seated and secure with latch engaged. Page 6.
	Be sure filter is in place. Page 6.
Headlight not working.	Replace light bulb. Page 7.
Noise from brush roll area.	Remove hood and clean debris or items from the brush roll area. Page 8 / 9
Cleaner is hard to push.	Put handle in operating position. Tilt the cleaner back to raise the front wheels off floor. Then turn the cleaner height adjustment knob to a higher setting.
Cleaner height knob will not turn.	<b>Hint:</b> Put handle in operating position. Tilt the cleaner back to raise the front wheels off floor. Then turn the knob.
Hood will not come off.	Hood cannot be removed from cleaner unless the cleaner height setting is in the lowest or highest position.
	All six screws must be removed from the bottom of the hood. Page 8.
Missing parts or Questions?	Eureka's Customer Service Division toll free at 1-800-282-2886*.

# THE EUREKA LIMITED WARRANTY

#### What This Warranty Covers

Your Eureka cleaner is warranted to be free from all defects in material and workmanship in normal household use for a period of one year. The warranty is granted only to the original purchaser and members of his or her immediate household. The warranty is subject to the following provisions.

#### What This Warranty Does Not Cover

 Parts of the cleaner that require replacement under normal use, such as disposable dust bags, filters, drive belts, light bulbs, and brush roll bristles, impellers and cleaning.

- Damages or malfunctions caused by negligence, abuse, or use not in accordance with the Owner's Guide.
- Defects or damages caused by unauthorized service or the use of other than Genuine Eureka parts.

#### What the Manufacturer Will Do

The manufacturer will, at its option, repair or replace a defective cleaner or cleaner part that is covered by this warranty. As a matter of warranty policy, the manufacturer will not refund the consumer's purchase price.

#### Warranty Registration

Please fill out and return the warranty registration card accompanying your cleaner.

#### **O**btaining Warranty Service

To obtain warranty service you must return the defective cleaner or cleaner part along with proof of purchase to any Eureka Authorized Warranty Station.

You will find the nearest location in the Yellow Pages, under "Vacuum Cleaners – Service and Repair." Be certain that the Warranty Station is "Eureka Authorized."

For the location of the nearest Eureka Authorized Warranty Station or for service information, telephone toll free:

#### USA: 1-800-282-2886 Mexico: 5670-6169 Canada: 1-800-282-2886

If you prefer you can write to Electrolux Home Care Products North America, P O Box 3900, Peoria, Illinois 61612, USA. In Canada write to Electrolux Home Care Products Canada, 866 Langs Drive, Cambridge, Ontario N3H 2N7.

If it is necessary to ship the cleaner outside your community to obtain warranty repair, you must pay the shipping charges to the Eureka Authorized Warranty Station.

Return shipping charges will be paid by the Warranty Station. When returning parts for repair, please include the model, type, and serial number from the data plate on the cleaner.

#### $oldsymbol{F}$ urther Limitations and Exclusions

Any warranty that may be implied in connection with your purchase or use of the cleaner, including any warranty of Merchantability or any warranty for Fitness For A Particular Purpose is limited to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

Your relief for the breach of this warranty is limited to the relief expressly provided above. In no event shall the manufacturer be liable for any consequential or incidental damages you may incur in connection with your purchase or use of the cleaner. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights. You may also have other rights which vary by state.



Questions & Answers about Genuine Eureka Products Q: Why should I use only Genuine Eureka paper bags, belts, and parts in my Eureka vacuum cleaner?

- A: Using Genuine Eureka Products, which are made to exacting specifications and engineered with emphasis on quality, performance, and customer satisfaction, ensures the long life and cleaning efficiency of your vacuum cleaner. Overall, this saves you money and helps to keep your home clean.
- **Q**: How can I be sure I am using only genuine Eureka products in my vacuum cleaner?
- A: Typically, packaged products and paper bags can be identified by a "Genuine Eureka Product" symbol (see illustration above). For further identification assistance, you may call our toll-free number, 1-800-282-2886, for the location of a nearby Eureka Authorized Warranty Station.
- **Q:** Are there any differences between "made to fit" or "imitation" and Genuine Eureka paper bags, belts, and parts?
- A: Yes, there are some very important differences in materials, quality, and reliability. Many customers have mistakenly purchased "imitation" paper bags and parts while thinking they purchased genuine. Unfortunately, many of these customers discovered the differences after they experienced related difficulties.

For Genuine Eureka Value, Accept No Imitations!