

# CITIZEN®

## USER MANUAL

### **26CL705** 26" LCD Television

- Easy PC Connection
- Customize your Picture and Sound



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***Note: All images in this manual are for example only. Actual product may differ from these images.***

## Important Safety Instructions

Electrical energy can perform many useful functions, but it can also cause personal injuries and property damage if improperly handled. This product has been engineered and manufactured with the highest priority on safety. But IMPROPER USE CAN RESULT IN POTENTIAL ELECTRICAL SHOCK OR FIRE HAZARD. In order to prevent potential danger, please adhere to the following instructions when installing, operating and cleaning this product. To ensure your safety and prolong the service life of your LCD TV product, please read the following precautions carefully before using this product.

### WARNING

To reduce the risk of fire or electric shock, do not expose this product to rain or moisture. Do not expose this apparatus to dripping, splashing, or liquid filled objects such as vases. Doing so may cause potential damage.



**Caution:** To reduce the risk of electric shock, do not remove cover (or back). No user serviceable parts inside. Refer servicing to qualified service personnel.



This symbol indicates "DANGEROUS VOLTAGE" inside the product that presents a risk of electric shock or personal injury.



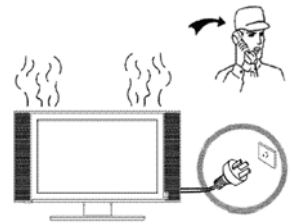
This symbol indicates important instructions accompanying product.

Caution: To prevent electric shock, match wide blade of the power plug to wide slot of the wall power outlet, and fully insert. Refer to the identification/rating label located on the back panel of your product for its proper operating voltage.

- 1、 Read these instructions**---All operating instructions must be read and understood before the product is operated.
- 2、 Keep these instructions**---These safety and operating instructions must be kept in a safe place for future reference.
- 3、 Heed all warnings**--- All warnings on the product and in the instructions must be observed closely.
- 4、 Follow all instructions**---All operating instructions must be followed.
- 5、 Attachments**---Only use attachments/accessories specified by the manufacturer. Do not use attachments not recommended by the manufacturer. Use of improper attachments can result in malfunction or injury.
- 6、 Grounding connection**--This apparatus shall be connected to a MAINS socket with properly grounded outlets.
- 7、 Power source**---This products power consumption information is located on the rear Rating Label. If you are not sure of the type of power supply to your home, consult your product dealer or local power company. For added protection for this product during a lightning storm, or when it is left unattended and unused for long periods of time, unplug it from the wall outlet and disconnect the cable connection.
- 8、 Power cable protection** --- Protect the power cable from being walked on or pinched particularly at the plugs, convenience receptacles, and the point where they exit from the apparatus.

- 9、 **Power plug** --- Refer to the identification/rating label located on the back panel of your product for its proper operating voltage.
- 10、 The MAINS plug or appliance coupler of this apparatus is used as the disconnect device. The disconnect device shall remain readily operable.
- 11、 **Overloading**---Do not overload wall outlets, extension cables, or convenience receptacles on other equipment as this can result in a risk of fire or electric shock.
- 12、 **Entering of objects and liquids**---Never insert any objects or liquids into the ventilation holes or openings on this television. High voltage flows through this television, and doing so may cause electric shock and/or damage to the television.
- 13 **Damage requiring service**--- Refer all servicing to a qualified service technician. Servicing is required when the apparatus has been damaged in any way. Possible conditions of damage are as follows:

- a. When the power cable or plug is damaged.
- b. When a liquid is spilled on the product or when objects have fallen into the product.
- c. When the product has been exposed to rain or water.
- d. When the product does not operate properly as described in the operating instructions.



Do not touch the controls other than those described in the operating instructions. Improper adjustment of controls not described in the instructions can cause damage, which often requires extensive adjustment work by a qualified technician.

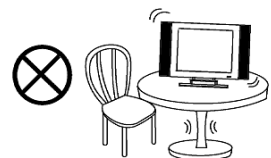
- e. If the product has been dropped or the cabinet has been damaged in any way.
- f. When the product displays an abnormal condition or exhibits a distinct change in performance. Any noticeable abnormality in the product indicates that the product needs servicing.

**Warning:** This unit should only be serviced by an authorized and properly trained technician.

Opening the cover or other attempts by the user to service this unit may result in serious injury or death from electrical shock, and may increase the risk of fire.

- 14、 **Replacement parts**---In case the product needs replacement parts, make sure that the service technician uses replacement parts specified by the manufacturer, or those with the same characteristics and performance as the original parts. Use of unauthorized parts can result in fire, electric shock and/or other danger.
- 15、 **Safety checks**---Upon completion of service or repair work, request the service technician to perform safety checks to ensure that the product is in proper operating condition.
- 16、 **Wall mounting**---To ensure proper safety when mounting this television, be sure to install the product according to the method recommended by the manufacturer. □ □

- 17、 **Stand**--- Do not place the product on an unstable trolley, stand, tripod or table. Placing the product on an unstable base can cause the product to fall, resulting in serious personal injuries as well as damage to the product. When mounting the product on a wall, be sure to follow the manufacturer's instructions. Use only the mounting hardware recommended by the manufacturer.

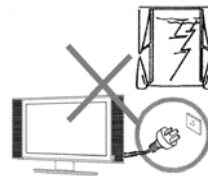


- 18、 **Careful move**--- Use only the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over. Sudden stops, excessive force and uneven floor surfaces can cause the product to fall from the trolley.



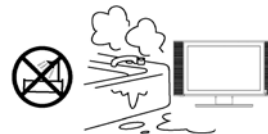
- 19. Lightning**---Unplug this apparatus during lightning storms or when unused for long periods of time.

For added protection for this television equipment during a lightning storm, or when it is left unattended and unused for long periods of time, unplug it from the wall outlet and disconnect the antenna. This will prevent damage to the equipment due to lightning and power-line surges.



- 20. Do not use this apparatus near water**---for example, near a bathtub, washbowl, kitchen sink, or laundry tub, in a wet basement, or near a swimming pool.

Do not use immediately after moving from a low temperature to high temperature environment, as this causes condensation, which may result in fire, electric shock, or other hazards.



- 21.** Do not place heavy foreign object, liquid containers, or open flame sources (such as candles) on this television. Doing so may cause electrical damage and or fire.



- 22. Clean only with a dry cloth**---Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use only a dry cloth for cleaning.



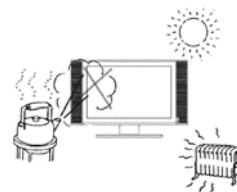
- 23. Ventilation**---Do not block any ventilation openings. Install in accordance with the manufacturer's instructions. The vents and other openings in the cabinet are designed for ventilation. Do not cover or block these vents and openings since insufficient ventilation can cause overheating and/or shorten the life of the product. Do not place the

product on a bed, sofa, rug or other similar surface, since they can block ventilation openings. This product is not designed for built-in installation; Do not place the product in an enclosed space such as a bookcase or rack, unless proper ventilation is provided or the manufacturer's instructions are followed.

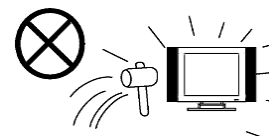


- 24. Heat sources**---Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.

- 25.** Using video games or any external accessory with fixed images for 10 minutes can cause them to be permanently imprinted on the screen. also, some network/program logos, phone numbers, teletext and images in 4:3 format etc. may cause similar damage. This damage is not covered by your warranty.



- 26. Panel protection**---The LCD panel used in this product is made of glass. Therefore, it can break when the product is dropped or impacted upon by other objects. Be careful not to be injured by broken glass pieces in case the LCD panel breaks.



- 27. Pixel defect**---The LCD panel is a very high technology product, giving you finely detailed pictures. Occasionally, a few non-active pixels may appear on the screen as a fixed point of blue, green or red. Please note that this does not affect the performance of your product.

- 28.** When the LCD TV reaches its end of life and needs to be disposed. Please contact your local waste disposal facility to arrange proper disposal procedures.

**29. Working condition of the product:** Temperature: 0°C~40°C  
**Storage condition of the product:** Temperature: -20°C~50°C

Notes:

- ① Please note that the menus and illustrations in this manual may differ from those in your actual television.
- ② Upon initial setup, please make sure that all equipment is powered off.

## ***PACKING LIST***

LCD TV	1
Operation Manual	1
Infrared Remote Control	1
AC Power Cable	1
AAA Batteries	2

**Note:**

**Please keep all packaging materials for future convenient use when transporting this item.**

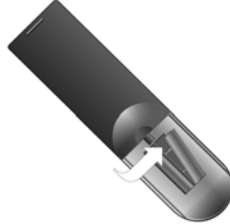
## BATTERIES FOR REMOTE CONTROL

If the remote control fails to operate the LCD TV functions, replace the batteries in the remote control.

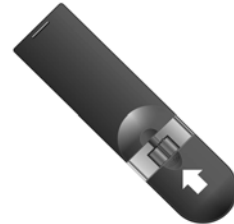
1. Push down to open the battery cover.



2. Insert two AAA-size batteries.



3. Close up the cover until the lock clicks.



- Place the batteries with their terminals corresponding to the (+) and (-) indications in the battery compartment.

### Precaution on battery use

Improper use of batteries can result in a leakage of chemicals and/or explosion. Be sure to follow the instructions below.

- Place the batteries with their terminals corresponding to the (+) and (-) indications in the battery compartment.
- Different types of batteries have different characteristics. Do not mix batteries of different types.
- Do not mix old and new batteries. Mixing old and new batteries can shorten the life of new batteries and/or cause old batteries to leak chemicals.
- Remove batteries as soon as they are non-operable. Chemicals that leak from batteries can cause a rash. If chemical leakage is found, wipe with a damp cloth.
- The batteries supplied with the product may have a shorter life expectancy due to storage conditions.

If the remote control is not used for an extended period of time, remove the batteries from the remote control.

## GENERAL INFORMATION

- **Radio Frequency input; support CATV**  
Can store up to 181 TV channels
- **AV input**  
Used to connect a DVD Player, VCR, or Video Camera.
- **Y/C component signal input (same as S-VIDEO input)**  
Convenient for hooking up a DVD Player to receive better picture quality.

- **YPBPR input**  
Capable of receiving high definition YPBPR signal in 480i, 480P, 576i, 576P, 720P, 1080i formats.
- **MTS Stereo Decoding Function**  
Enjoy stereo, bilingual and mono programs.
- **VGA input**
  - a. This television can be used as a monitor by connecting it to a computer.
  - b. By connecting the 3.5mm audio cord from your computer into this television, you will be able to listen to audio from your computer on this television.
- **HDMI Input**  
Enjoy rich High Definition images straight from a High Definition source.
- **Blue background without signal**  
When no signal is detected in the TV, AV, S-VIDEO, and YPBPR modes, a soft blue background is displayed. This is not a malfunction. Please ensure that all the appropriate cables are connected.
- **Multi Language On-Screen Display menu**  
Ordinary and graphical user interface makes the menu operation user-friendly
- **Energy Saving Mode (Power management mode)**  
When used as a PC display terminal without a PC signal input, the LCD TV will automatically power off within 5 minutes and enter into the Power Energy Saving Mode. It will automatically work again when it receives a signal from the PC. In addition, you can press **【⏻】** on the remote control.
- **Plug and Play**  
There is no need to equip any installation software when the product is used as a computer monitor.
- **Adjusts the picture's quality automatically**
- **No flicker, no radiation, greenness and health**
- **Auto on as time is set**
- **Zoom mode**
- **Legerity, convenient, low power consumption**
- **MACROVISION auto identification function**
- **CCD Function**



## Component Description

### LCD TV - Front Panel

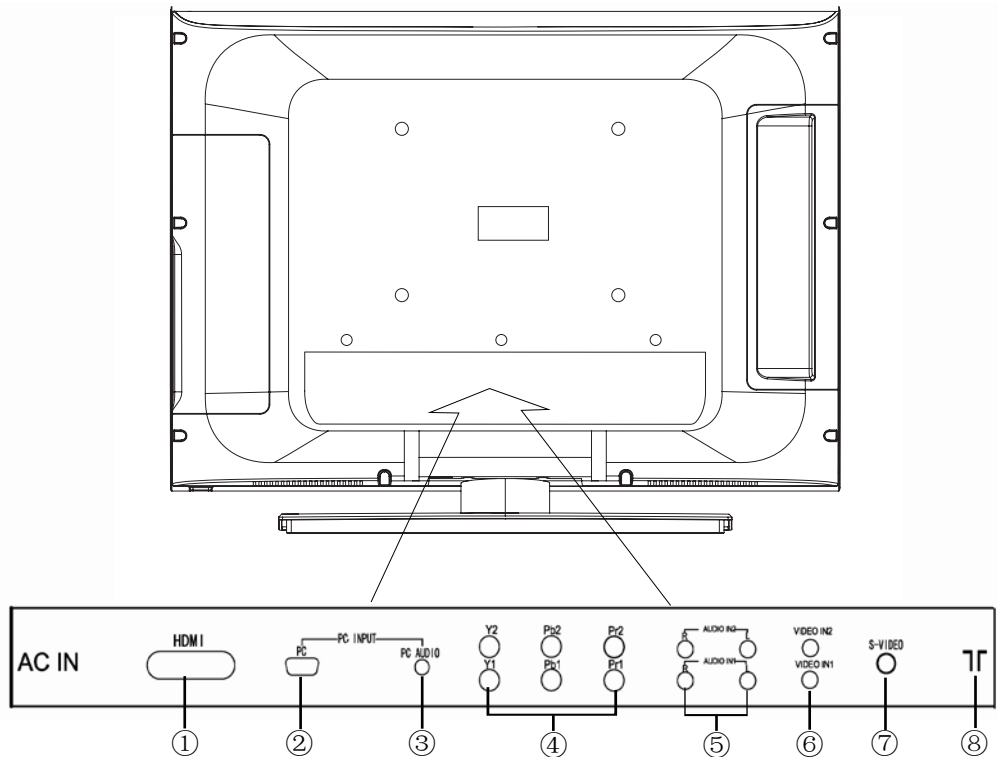


#### Panel Buttons

Number	Name	Description
①	【MENU】	To enter or quit from the OSD (On Screen Display) menu. The same function as 【MENU】 on the remote control
②	【TV/AV】	To switch among the signal source TV, AV1, AV2, S-VIDEO, YPBPR1, YPBPR2, PC and HDMI
③	【VOL+】	To increase the sound volume. Adjust functions in menu operation. The same function as 【▶】 on the remote control
④	【VOL-】	To decrease the sound volume. Adjust functions in menu operation. The same function as 【◀】 on the remote control
⑤	【CH+】	1. In TV mode, increase the channel number 2. To select functions in menu operation. The same function as 【▲】 on the remote control
⑥	【CH-】	1. In TV mode, decrease the channel number 2. To select functions in menu operation. The same function as 【▼】 on the remote control
⑦	【⏻】	To turn the LCD TV to STANDBY mode or press again to exit STANDBY mode. The same function as 【⏻】 on the remote control .
(1)	Infrared Receiver Window	To receive the signal from the remote control.
(2)	Power Indicator	Red indicator lighting, this means the TV is in standby mode; Blue indicator lighting, this means the TV is in normal working condition

Notice: In this manual, the icon with “ 【 】 ” means the button on the remote control, the icon with “ 【 ͡ ͡ 】 ” means the button on the LCD TV.

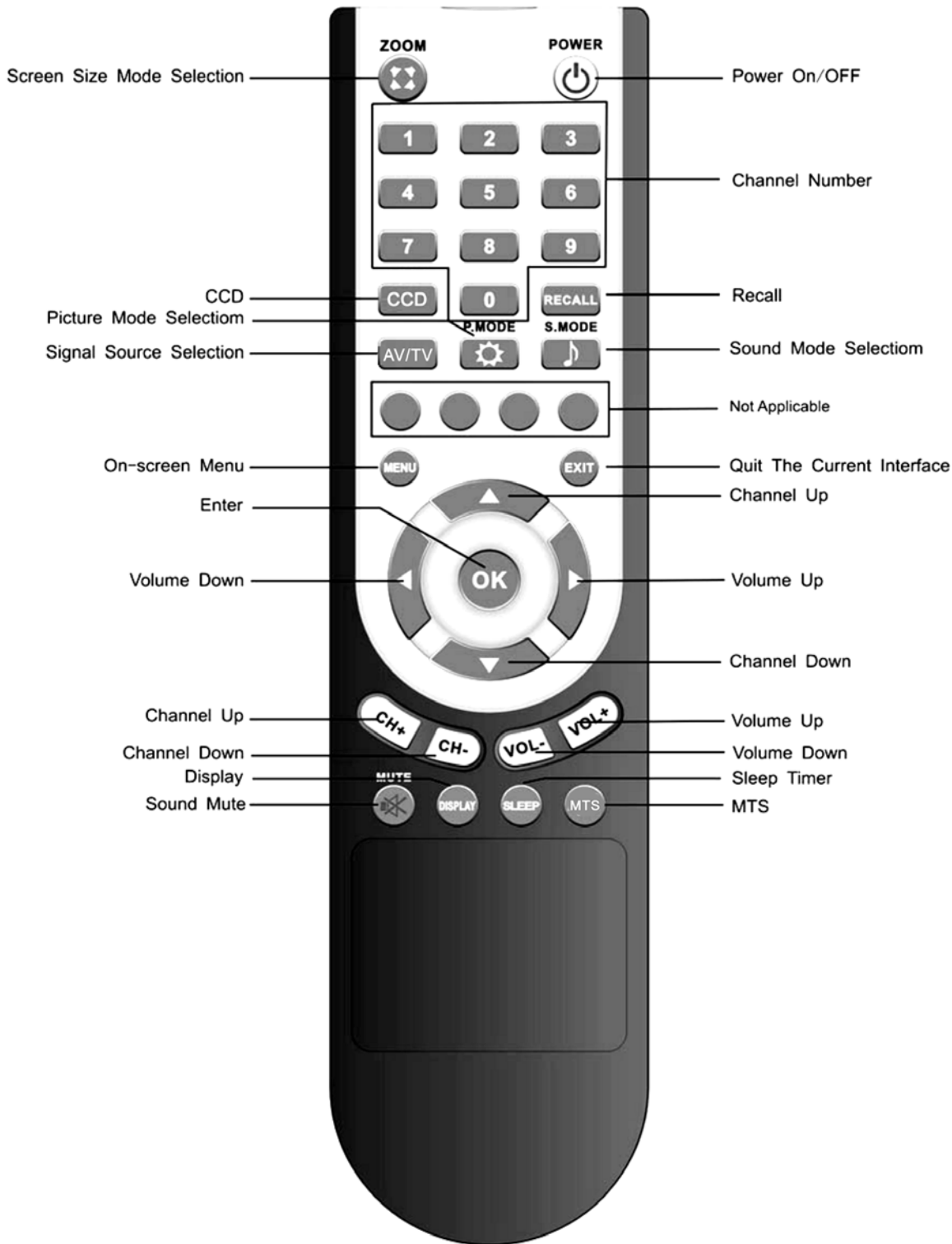
## 2. LCD TV - Rear Panel



### Terminal Description

Number	Name	Description
①	HDMI	HDMI (High Definition Multimedia Interface) connection.
②	PC	This television can be used as a computer monitor by connecting it to a PC using a VGA cable.
③	PC AUDIO	Port for PC audio connection
④	YPbPr	used to connect the video signal from a DVD player, video game console, and various other devices for good picture quality.
⑤	AUDIO IN	audio signal input terminal
⑥	VIDEO IN	video signal input terminal
⑦	S-VIDEO	used to connect the video signal from a DVD player, video game console and other devices.
⑧	TV Signal input	RF input for a television cable/satellite connection.

# Remote Control



**RECALL** : Return to last viewed program

**AV/TV**: Toggle between different signal sources available

**P.MODE** : Select different modes of picture settings

**S.MODE** : Select different modes of sound settings

**MENU** : To go to the On Screen Display (OSD) menus

**【 ▲ 】**: Channel Up/Up

**【 ▼ 】**: Channel Down/Down

**【 ◀ 】**: Volume Down/Left

**【 ▶ 】**: Volume Up/Right

**CH+** : Scroll to next channel

**CH-** : Scroll to previous channel

**VOL-** :Decrease audio volume

**VOL+** : Increase audio volume

**OK** : Select or confirm menu item

**DISPLAY** : Show info of current program

**CCD** : Press to display the closed caption

**ZOOM** : Adjust displayable aspect ratio

**POWER ON/OFF** : Power the television on/off

**0-9 Channel Keys** : Key in the alphanumeric digits to switch to the designated channel directly

**SLEEP** : Select time of TV to sleep mode

**MUTE** : Mute sound

**MTS**: Switch between Mono/Stereo/SAP.

## ***Installation***

1. Remove the LCD TV from the box and place it on a flat surface in a well-ventilated location.
2. Connect the output terminal of the RF cable to the corresponding TV RF signal input terminal. For best results use a high quality coax cable.
3. Connect the output terminal of the AV devices such as YPBPR, DVD to the corresponding terminal on the LCD TV.
4. Connect one end of the PC terminal to the corresponding signal source terminal, and connect the other end to the corresponding LCD TV terminal. Screw down the screws on both sides to secure it.

**Caution: When connecting, plug directly and lightly to the interface, otherwise you may damage the pins.**

5. Ensure that every AV signal cable is correctly connected to the corresponding interface.
6. Connect one end of the power cable to the power input jack of the LCD TV, then plug the other end to the corresponding jack.

## Menu Operation

1. Use the On Screen Display menu to set and adjust functions.
2. Use **【▲】** / **【▼】** to select the desired menu after pressing **【MENU】**, then press **【▶】** to enter the corresponding menu option.
3. Use **【▶】** / **【◀】** to adjust the options value and return to the previous menu by pressing **【MENU】** again.
4. Some functions may not be available in some modes.

Operating in TV, AV1, AV2, S-VIDEO, YPBPR 1, YPBPR 2, PC, and HDMI modes.

### (1) Picture Setting Menu



Item	Function Description
<b>Picture Mode</b>	Normal, Soft, Vivid and User (four picture modes are provided)
<b>Brightness</b>	To adjust the picture's brightness.
<b>Contrast</b>	To adjust the picture's contrast.
<b>Saturation</b>	To adjust the picture's saturation.
<b>Sharpness</b>	To adjust the picture's sharpness.
<b>Hue</b>	To adjust the picture's hue. (For NTSC signal only)

**(2) Sound Setting Menu**



Item	Function Description
<b>Sound Mode</b>	Normal, Movie, News and User (four sound modes are provided)
<b>Volume</b>	To adjust the volume
<b>Bass</b>	To adjust the accompanying sound's bass
<b>Treble</b>	To adjust the accompanying sound's treble
<b>Balance</b>	To adjust the balance between the right and left track.

**(3) Function Setting Menu**



- ◆ Language  
OSD language selection, the TV has English and other OSD languages.
- ◆ Blue Back  
The on and off modes of blue Screen are as following:

	When there is no TV signal	When there is no other signals
<b>On</b>	Blue Screen	Blue Screen (Black Screen in PC Mode)
<b>Off</b>	Pictures spotted with snowflake	Blue Screen (Black Screen in PC Mode)

◆Timer

Press **【▶】** to enter into the Timer sub menu. The display is as follows:



Press **【▲】** / **【▼】** to select different items, and press **【▶】** / **【◀】** to adjust **Current**, **Off Time**, **On Time**, and **On Channel**

Item	Function Description
<b>Current</b>	Set the current time by pressing <b>【▶】</b> / <b>【◀】</b> to change the time Parameter (hour:minute).
<b>Off Time</b>	Set the time to turn off the TV by pressing <b>【▶】</b> / <b>【◀】</b> to change the time parameter (hour:minute).
<b>On Time</b>	Set the time to turn on the TV by pressing <b>【▶】</b> / <b>【◀】</b> to change the time parameter (hour:minute).
<b>On Channel</b>	Set the TV's power on channel by pressing <b>【▶】</b> / <b>【◀】</b> .

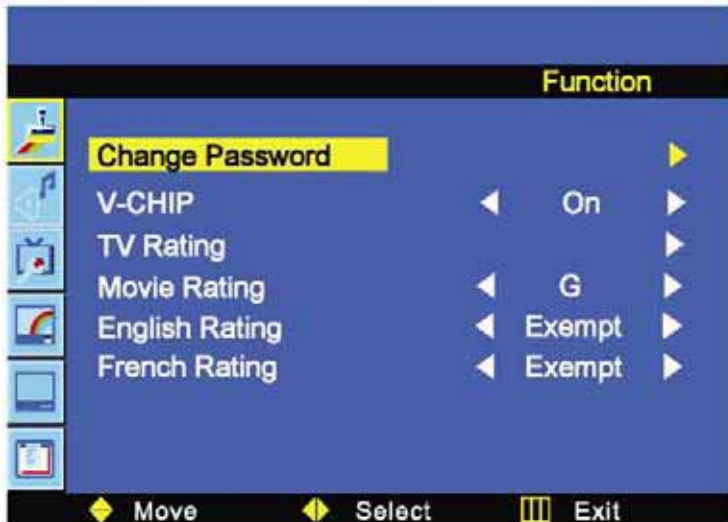
◆CC

You can select Closed Caption, if available, to be displayed on screen.

◆Parent Guide

You may prevent children from watching programs not suitable for them, such as adult or violent programs.

Press **【▶】** to enter the Parent Guide Menu. The default password is "0000".



◆ Change Password

In the Parent Control mode, press **【 ▶ 】** to view the password submenu. Press the number buttons on the remote control to enter the password. The default password is "0000".

※ After a password change has been made, please retain the new password for future use. If you happen to lose your new password, the master password is "8888".

Press the number buttons on the remote control to set the new password. When the new password has been inputted twice, the setting has finished successfully. The TV will go back to previous menu.

◆ V-CHIP (ON/OFF)

Note: the default V-CHIP setting is OFF. While V-CHIP is off, no programs are blocked from viewing.

◆ TV Rating

Press **【 ▶ 】** to enter into the TV Rating Menu. The display is as following:

The screenshot shows a blue menu interface with a black header labeled 'Function'. Below the header is a table of TV ratings and their restrictions. At the bottom, there are three navigation icons: a yellow diamond for 'Move', a yellow diamond for 'Select', and a yellow square for 'Exit'.

	ALL	FV	V	S	L	D
TV-Y	B					
TV-Y7	B	B				
TV-G	B					
TV-PG	B		B	B	B	B
TV-14	B		B	B	B	B
TV-MA	B		B	B	B	



TV-Y: All children

TV-Y7: Directed to older children

TG-G: General Audience

TV-PG: Parental Guidance suggested

TV-14: Parents Strongly Cautioned

TV-MA: Mature Audience only

Fv: Fantasy Violence

D: Suggestive Dialogue

L: Strong Language

S: Adult situations

V: Violence

#### French Rating

For Canadian French Language Rating System, the following six ratings are available:

Exempt

G : General programming, suitable for all audience

8 ANS + : Children 8 years and older

13 ANS + : Children 13 years and older

16 ANS + : Children 16 years and older

18 ANS + : Adult Programming

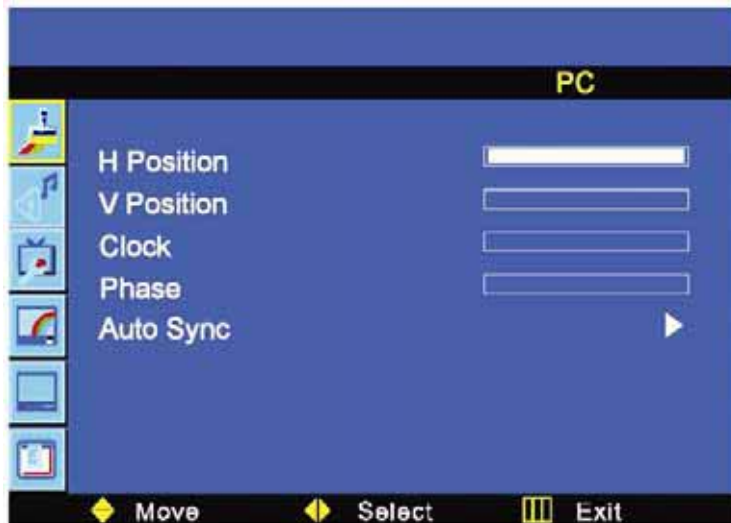
#### (4) Channel Setting Menu



Item	Function Description
<b>Auto Tune</b>	Press <b>[&gt;]</b> to enter into the Auto Search menu. If the <b>[MENU]</b> button is pressed during the search, the search will cancel and return to the previous channel setting menu.
<b>Fine Tune</b>	Increase or decrease the frequency value.
<b>Air/Cable</b>	Set the TV channel table to Air, Cable, HRC or IRC
<b>Skip</b>	When one program is preset to On, you will find the program skipped during programs switch by pressing <b>[CH+]</b> or <b>[CH-]</b>

**Note: this option is available in the TV menu only.**

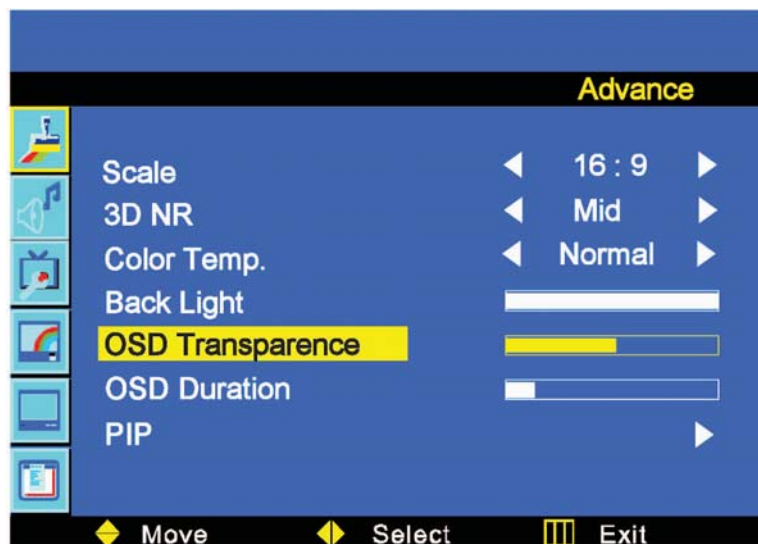
### (5) PC Setting Menu



Item	Function Description
<b>H Position</b>	To adjust the picture's H Position
<b>V Position</b>	To adjust the picture's V Position.
<b>Clock</b>	To adjust the picture's sampling frequency
<b>Phase</b>	To adjust the picture's sampling phase.
<b>Auto Sync</b>	To automatically adjust the picture's Horizontal Position and Vertical Position

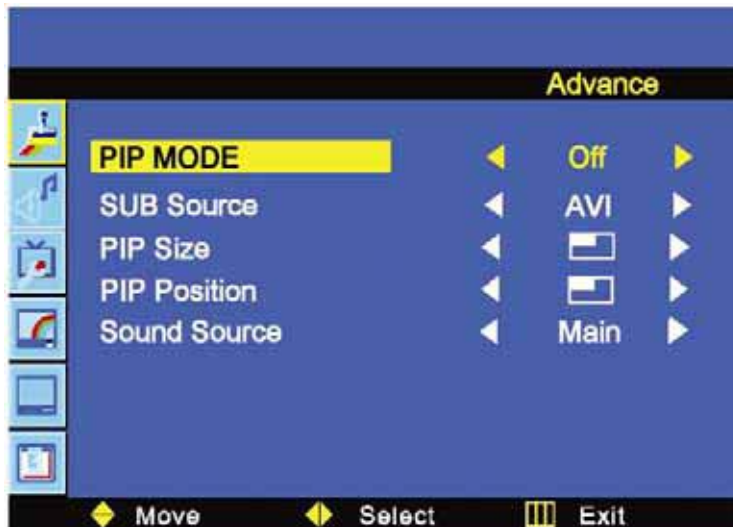
**Note: this menu is only available in PC mode.**

### (6) Advance Setting Menu



Item	Function Description
<b>Scale</b>	To adjust the displayable aspect ratio such as 16:9 or 4:3
<b>3D NR</b>	High, medium, low and off (four 3D NR modes are provided)
<b>Color Temp.</b>	Normal, Warm, Cool and User (four colour temperature modes are provided) Only when the Color Temp is set as User mode, you can change the value of Red, Green or Blue.
<b>Back Light</b>	To adjust Back Light
<b>OSD Transparency</b>	To adjust menu transparency according to the different background pictures.
<b>OSD Duration</b>	To adjust the OSD display time

Press **▶** to enter into the PIP sub menu. The display is as following:



Item	Function Description
<b>PIP MODE</b>	To select PIP mode on or off
<b>SUB Source</b>	To select the signal input terminal of the sub-window
<b>PIP SIZE</b>	To adjust the size of the sub-window
<b>PIP Position</b>	To adjust the position of the sub-window
<b>Sound Source</b>	To select the sound input from the main-window or sub-window

**Note:** PIP (Picture -In-Picture) is only available in the YPBPR1, YPBPR2, PC, and HDMI modes.

- **Sound Mode Selection**

Press **【S.MODE】** to select between User, Normal, News and Movie modes. The last three modes are default settings that cannot be adjusted. Entering the User mode allows settings to be adjusted to the users preferences.

Sound Mode	Sound Quality
User	For the user's preference
Normal	For general programs
News	For general programs of conversations and news reports
Movie	For better audience effect as soft, magnificent and vivid

**Note:** The operation and setting of the Volume Control are applicable to all signal sources.

- **Picture Mode Selection**

Press **[P.MODE]** to Switch among User, Soft, Normal and Vivid modes.

Picture Mode	Picture Quality
User	For the user's preference
Normal	For general programs
Soft	For more mellow pictures
Vivid	For better visual effect such as magnificent and vivid

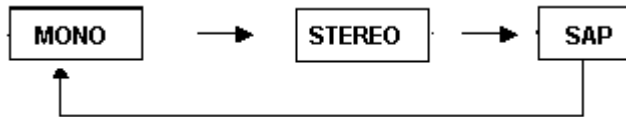
**Note:** This setting is available to all video signal sources.

- **Backing Out Function**

Press **[RECALL]** on the remote control, the TV will quickly go back to the previously selected channel.

- **MTS**

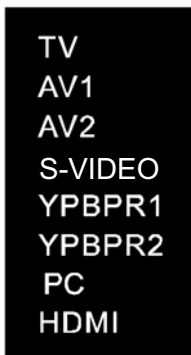
- ① Capable of identifying MTS with the control status: the TV would memorize SAP after it is identified: the TV would memorize Stereo after it is identified.
- ② There is an OSD display to show the changes in broadcasting signals:



- ③ Press **[MTS/SAP]** to switch between MONO, STEREO and SAP.

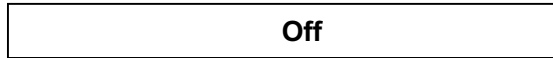
- **Signal Switch**

Use **[▲]** / **[▼]** to select the desired signal after pressing **[AV/TV]** on the remote control to select between the signal sources: TV, AV1, AV2, S-VIDEO, YPBPR1, YPBPR2, PC and HDMI. The order is displayed as below:



- **Sleep Function**

Press **【SLEEP】** on the remote control. The following picture will be displayed on the screen:



Press **【SLEEP】** on the remote control repeatedly to change the time for turning off the TV. The following will be displayed in cycle: Off, 15, 30, 45, 60, 90 and 120, if the current display is “OFF”, this means there is no timing operation for turning off the TV. Any other value displayed (e.g. 15) means that after 15 minutes from the current time, the system will automatically turn off.

After starting the Sleep timing function, press **【SLEEP】** on the remote control. The time remaining will be displayed. If pressed again, the timing can be reset among Off, 15, 30, 45, 60, 90 and 120.

- **Information Display Function**



In TV mode (except while in searching mode), if there is any menu displayed on the screen, the current characters will be displayed if pressing **【DISPLAY】** on the remote control. Some information related to programs will be displayed in the upper right hand position on the screen.

- **Indicator Light**

Status	Light Color	Description
On	Blue	The TV works normally
Off	Off	The TV is off
Standby	Red	In Standby Mode

# TROUBLESHOOTING

Before calling a technician, please check the following table to see if the below mentioned symptoms can be diagnosed and fixed.

Symptoms	Possible Causes	Solution
No picture, no sound, and no indicator light on	1.The power cable is not plugged in 2.The power is off	1.Plug the power cable in 2.Turn the power on
No picture, no sound, but the blue light indicator is on.	Functions of ON/OFF TIME and SLEEP have been set	Press 【  】 to turn on the TV
No picture, no sound, but the blue light indicator is on.	1.TV is in PC Mode without any PC signal input 2.The signal cable is not connected properly	1.Press 【  】 or input the PC signal 2.Connect the signal cable properly
Picture and sound with abnormality	1.Contrast, sharpness, and color are not set properly 2.Color settings are not set properly 3.Sound settings are not set properly	1.Adjust the value of contrast, sharpness and color 2.Set the color system to the country broadcasting standard 3.Set the sound system to the country broadcasting standard
Picture is fuzzy or with interference	Signal source is weak or RF cable is faulty	Use a stronger signal or change to a new RF cable
Blue background	No Video signal or the signal cable is not properly connected	Connect the signal cable properly
Picture is unclear, crawls or has black stripes on horizontal position in PC mode	Picture is not well adjusted	Adjust automatically by selecting Auto Adjust or Alternatively Adjust the Clock and Phase manually via the PC Settings menu
PC Picture is not in the middle of the screen	Picture is not well adjusted	Adjust pictures automatically by resetting the H Position, V Position, Phase and Clock
HDMI source with snowy picture	The signal source is off or corrupt	Plug in the HDMI cable again
No sound	No Audio signal or the signal cable is not properly connected	1.Connect the audio signal cable correctly 2.Set the sound system correctly
The remote control does not work	Batteries are not correctly installed or are drained	1.Make sure the positive and the negative polarities are correct 2.Reattach the battery lid 3.Replace with new batteries

**Note: All features and specifications are subject to change without notice. The manufacturer is not held responsible to any changes or improvements not mentioned in this manual.**

**CITIZEN® WARRANTY**  
Consumer Electronics Products and Home Appliances

**Thank you for choosing CITIZEN®!**

SYNNEX Canada Limited gives the following express warranty to the original consumer purchaser or gift recipient for this CITIZEN product, when shipped in its original container and sold or distributed in Canada by SYNNEX Canada Limited or by an Authorized CITIZEN Dealer:

SYNNEX Canada Limited warrants that this product is free, under normal use and maintenance, from any defects in material and workmanship. If any such defects should be found in this product within the applicable warranty period, SYNNEX Canada Limited shall, at its option, repair or replace the product as specified herein. Replacement parts furnished in connection with this warranty shall be warranted for a period equal to the unexpired portion of the original equipment warranty.

This warranty shall not apply to:

- a. Any defects caused or repairs required as a result of abusive operation, negligence, accident, improper installation or inappropriate use as outlined in the owner's manual.
- b. Any CITIZEN product tampered with, modified, adjusted or repaired by any party other than SYNNEX Canada Limited or CITIZEN's Authorized Service Centres.
- c. Damage caused or repairs required as a result of the use with items not specified or approved by SYNNEX Canada Limited, including but not limited to head cleaning tapes and chemical cleaning agents.
- d. Any replacement of accessories, glassware, consumable or peripheral items required through normal use of the product including but not limited to earphones, remote controls, AC adapters, batteries, temperature probe, stylus, trays, filters, cables, paper, cabinet, cabinet parts, knobs, buttons, baskets, stands, shelves, cookware and cooking utensils.
- e. Any cosmetic damage to the surface or exterior that has been defaced or caused by normal wear and tear.
- f. Any damage caused by external or environmental conditions, including but not limited to transmission line/power line voltage or liquid spillage.
- g. Any product received without appropriate model, serial number and CSA /cJUL /cJULus /cETL /cETLus markings.
- h. Any products used for rental or commercial purposes.
- i. Any installation, setup and/or programming charges.

Should this CITIZEN product fail to operate during the warranty period, warranty service may be obtained upon delivery of the CITIZEN product together with proof of purchase and a copy of this LIMITED WARRANTY statement to an Authorized CITIZEN Service Centre. In-home warranty service may be provided at SYNNEX Canada Limited's discretion on any CITIZEN television with the screen size of 27" or larger. This warranty constitutes the entire express warranty granted by SYNNEX Canada Limited and no other dealer, service centre or their agent or employee is authorized to extend, enlarge or transfer this warranty on behalf of SYNNEX Canada Limited. To the extent the law permits, SYNNEX Canada Limited disclaims any and all liability for direct or indirect damages or losses or for any incidental, special or consequential damages or loss of profits resulting from a defect in material or workmanship relating to the product, including damages for the loss of time or use of this CITIZEN product or the loss of information. The purchaser will be responsible for any removal, reinstallation, transportation and insurance costs incurred. Correction of defects, in the manner and period of time described herein, constitute complete fulfillment of all obligations and responsibilities of SYNNEX Canada Limited to the purchaser with respect to the product and shall constitute full satisfaction of all claims, whether based on contract, negligence, strict liability or otherwise.

**CARRY-IN PARTS & LABOUR WARRANTY PERIODS:**

- Audio Products: 1 Year (Remote Control, if applicable – 90 Days)
- DVD Products: 1 Year (Remote Control – 90 Days)
- LCD & Plasma Display TV: 1 Year (Remote Control – 90 Days)
- Television Products: 1 Year (Remote Control – 90 Days)
- VCR Products: 1 Year (Remote Control – 90 Days, Video Heads – 6 Months)
- Home Appliances: 1 Year
  - Microwave Magnetron parts only additional 3 Years
  - Refrigerator / Freezer Compressor parts only, additional 4 years

To obtain the name and address of the nearest Authorized CITIZEN Service Centre or for more information on this warranty

- visit [www.citizen-electronics.com](http://www.citizen-electronics.com)
- mail your inquiry to SYNNEX Canada Limited  
Citizen Customer Service  
200 Ronson Drive  
Toronto, ON M9W 5Z9; or
- call toll free 1-800-663-5954, Monday to Friday 9:00am – 5:00pm Eastern Time.

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