

## **Online User's Guide**

Dual-Band Tri Mode PCS Phone Model SPH-N400



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# **Welcome to Sprint**

S print built the largest all-PCS nationwide network with advanced multimedia services and clear calls, reaching more than 230 million people for clarity you can see and hear. We built our network to give you what we believe you really want from a wireless phone, clear sound, private conversations and time-saving features.

But with Sprint, you can do something even more far-reaching — simplify your life. Our advanced technology is designed to grow with your communications needs so that one day you'll be able to rely entirely on your PCS Phone to stay connected.

This guide will familiarize you with our technology and with your new PCS Phone through simple, easy-to-follow instructions. If you have already reviewed the Start Here Guide, which was packaged with your new phone, then you're ready to explore the advanced features outlined in this guide.

If you have not read your Start Here Guide, go to Section One - Getting Started. This section provides all the information you need to quickly activate your phone, set up your voicemail and much more. It also contains information on how to contact Sprint should you have questions about service, want to purchase additional products or services, or just to check your account balance.

Thank you for choosing Sprint.

# Introduction to this Online User's Guide

This Online User's Guide introduces you to PCS Service and all the features of your new phone. It's divided into four sections:

- Section 1: Getting Started
- Section 2: Understanding Your Phone
- ► **Section 3**: Using PCS Service Features
- ▶ **Section 4:** Safety and Warranty Information

Throughout the guide, you'll find tips that highlight special shortcuts and timely reminders to help you make the most of your new phone and service. The Table of Contents and Index will help you locate specific information quickly.

You'll get the most out of your phone if you read each section. However, if you'd like to get right to a specific feature, simply turn to that page. Follow the instructions in that section and you'll be ready to use your phone in no time.

**Tip:** You can print out this guide to keep on hand or view it online. If you're viewing it online, simply click on a topic in the Table of Contents or on any page reference within a section to go directly to that topic.

## Section 1

# **Getting Started**

# **Setting Up Service**

#### In This Section

- Getting Started With PCS Service
- Setting Up Voicemail
- Getting Help

This section walks you through the basics of setting up service for your PCS Phone, including unlocking and activating your phone, setting up your voicemail and how to contact Sprint for assistance with your PCS Service.

## **Getting Started With PCS Service**

#### **Determine If Your Phone Is Already Activated**

If you received your phone in the mail or purchased it at a Sprint Store, it probably has been activated. All you need to do is unlock your phone.

If your phone is not activated, please refer to the Start Here Guide included with your phone.

#### **Unlocking Your Phone**

Follow these steps to unlock your phone:

- **1.** Press and hold to turn the phone on.
- 2. Highlight **Unlock** and press .
- **3.** Enter your four-digit lock code. For security purposes, the code is not visible as you type.

**Tip:** If you can't recall your lock code, try using the last four digits of either your Social Security number or PCS Phone Number or try 0000. If none of these work, call PCS Customer Solutions at 1-888-211-4PCS (4727).

#### **Activating Your Phone**

To activate your phone, follow the directions in the Start Here Guide that was included with your phone.

## **Setting Up Your Voicemail**

All unanswered calls to your PCS Phone are automatically transferred to voicemail, even if your phone is in use or turned off. Therefore, you will want to set up your voicemail and personal greeting as soon as your PCS Phone is activated.

To set up voicemail:

- **1.** Press and hold .
- 2. Follow the system prompts to create your pass code, record your greeting, record your name announcement and choose whether to activate One-Touch Message Access (a feature that lets you press one key to access messages and bypasses the need for you to enter your pass code).

Note: The voicemail setup process may vary in certain Affilitate areas.

## **Getting Help**

#### Visit Our Web Site

Stop by <a href="https://www.sprintpcs.com">www.sprintpcs.com</a> to get up-to-date information on PCS Services, options and more.

You can also:

- Review coverage maps
- Learn how to use voicemail
- Access your account information
- Purchase accessories
- ▶ Add additional options to your service plan
- Check out frequently asked questions
- And more

#### **PCS Customer Solutions**

Claire, your virtual service representative is also available to assist you 24 hours a day, seven days a week. Visit her at <a href="https://www.sprintpcs.com">www.sprintpcs.com</a> by logging on and clicking on Claire's Directory for Service Solutions.

#### **Receiving Automated Invoicing Information**

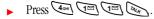
For your convenience, your phone gives you free access to invoicing information on your PCS Account. This information includes balance due, payment received, invoicing cycle and the amount of minutes used since your last invoicing cycle. Follow these steps to access this information:



Note: This service may not be available in all Affiliate markets.

#### **PCS Directory Assistance**

PCS Directory Assistance provides a variety of services, including residential, business and government listings; assistance with local or long-distance calls; movie listings; hotel, restaurant and shopping information and major local event information. There is a per call charge and you will be billed for airtime.



#### **PCS Operator Services**

PCS Operator Services can provide assistance in placing collect calls or calls billed to a local telephone calling card or a third party.

Press O Next PALE.

For more information or to see the latest in products and services, visit us online at <a href="https://www.sprintpcs.com">www.sprintpcs.com</a>.

**Note:** PCS Operator Services may not be available in all Affiliate markets.

## Section 2

# Understanding Your Phone

#### Section 2A

# **Your PCS Phone: The Basics**

#### In This Section

- Front View of Phone
- Viewing the Display Screen
- Features of Your Phone
- Turning Your Phone On and Off
- Using the Battery and Charger
- Displaying Your Phone Number
- Making and Answering Calls
- Key Guard

Y our PCS Phone is packed with features that simplify your life and expand your ability to stay connected to the people and information that are important to you. This section will guide you through the basics of your phone and you'll be on your way to using it in no time.

### **Front View of Phone**



- Headset Jack: (located in the upper back corner of the phone.)
   Allows you to plug in an optional headset for safe and convenient hands-free conversations.
- Signal Strength Indicator: This icon represents the signal strength by displaying bars. The more bars displayed, the better the signal strength.
- 3. Volume Up/Down Key: Allows you to adjust the ringer volume in standby mode or adjust the voice volume during a call. They can also be used to scroll up or down to navigate through the different menu options. To mute the ringer during an incoming call, press the Volume Key up or down.
- **4. Menu Key:** Displays the first level or Main Menu of options. Press again to view the next menu page.
- **5. Navigation Key:** This key allows you to scroll through the phone menu options, and provides a shortcut to phone functions from Standby Mode.
- **6. TALK Key:** Place or receive a call. In standby mode, press the key once to enter the Outgoing call log. If you press and hold the key down you will initiate Voice Dial.
- Numeric Keypad: Use these keys to enter numbers, letters, and characters
- **8. Shift/Asterisk:** Enters the asterisk [\*] character for calling features. In text entry mode, press to change the character input type.
- **9. Accessory Interface Connector:** This connector is used to connect any available accessory cables to your phone.
- **10. Speaker:** The speaker allows you to hear the other caller and the different ring tones and sounds offered by your phone.
- **11. Antenna**: The antenna allows you to send and receive calls and information while using your phone. It should be fully extended for maximum signal strength.
- **12. LED Indicator.** The LED is used while charging the battery. For more information, see "Charging the Battery" on page 22.
- **13. Speaker Phone Key:** Activates the speaker phone option during a call.

- **14. Battery Indicator:** The battery indicator displays the amount of remaining battery charge currently available in your phone. When all bars are displayed in the battery icon, the phone's battery is fully charged. When they are not displayed, the phone's battery is completely discharged or empty.
- **15. Display Screen:** The display screen displays all the information needed to operate your phone.
- **16. BACK:** Deletes characters from the display. When in a menu, press to return to the previous menu. This key also allows you to return to the previous screen in the PCS Wireless Web browser.
- **17. END:** Ends a call. Press and hold this key for a few seconds to turn your phone On or Off. While in the main menu, it returns the phone to standby mode and cancels your input.
- **18. Space/Pound:** Enters the pound [#] character for calling features. In text entry mode, press to enter a space.
- **19. Microphone:** The Microphone allows the other caller to hear you clearly when you are speaking to them.
- **20. Power Interface Connector:** The power interface connector is used to plug in the charging accessories.

## **Viewing the Display Screen**

This list identifies the symbols you'll see on your main LCD screen.

displays your current signal strength. The more lines you have, the stronger your signal.

means your phone cannot find a signal. X

tells you a call is in progress.

indicates you have voicemail, text, numeric pages, or V PCS Web Alert messages waiting. Press briefly to see a list of pending messages or press and hold to dial voicemail box.

indicates that 3G functionality is active. 4

indicates that 3G functionality is dormant or inactive.

indicates that you are receiving information.

indicates that you are sending information.

indicates your phone is in vibrate mode. 炿

shows your current battery charge strength. (Icon shown (III) fully charged.)

indicates that position location is active.  $\oplus$ 

indicates that position location is inactive. Ø

indicates that TTY option is On. 

indicates that your phone is roaming. R

indicates that your phone is in security mode. S

indicates that an alarm is set on your phone. 

indicates that the ringer is set at a level between 1-8. ħ

Tip: Display indicators let you know when you're off the Sprint Nationwide PCS Network and whether you're operating in digital or analog mode.

## **Features of Your N400**

Congratulations on the purchase of your PCS Phone (SPH-N400). This phone is lightweight, easy-to-use, reliable and offers many significant features and service options:

- ▶ Dual-band Tri-Mode capability provides access to other PCS digital and analog networks where Sprint has implemented roaming agreements (page 43).
- 1X Voice and Data.
- ▶ Java enabled for advanced downloadable content.
- ▶ 128x128 pixel, full color with up to 10-lines of graphic LCD display.
- Polyphonic ringers.
- GPS position location enabled.
- ▶ WAP 2.0 compliant browser for more internet access.
- ▶ PCS Vision<sup>SM</sup> provides access to the wireless Internet in digital mode (page 41).
- PCS Mail and Web Short Mail provide quick and convenient text messaging capabilities (page 94).
- PCS Connection Kit offers wireless modem capabilities for your personal computer in digital mode.
- ▶ PCS Voice Command<sup>SM</sup> lets you dial phone numbers by speaking someone's name (page 109).
- Downloadable ringers allow you to personalize your phone with distinct ringers (page 101).
- ► The built-in scheduler lets you schedule alerts to remind you of important events (page 67).
- ► Each phone book entry can store up to six phone numbers for a total of 250 numbers.

## **Turning Your Phone ON and OFF**

#### **Turning Your Phone ON**

To turn your phone on, press for a few seconds.

Once your phone is ON, it displays "Looking for Service" indicating that your phone is searching for a signal. When you phone finds a signal, it automatically enters Standby mode — the phone's idle state. At this point, you are ready to begin making and receiving calls.

If your phone is unable to find a signal after 15 minutes of searching, a Power Save feature is automatically activated. When a signal is found, your phone automatically returns to Standby mode.

In Power Save mode, your phone searches for a signal periodically without your intervention. You can also initiate a search for PCS Service by pressing any key (when your phone is turned ON).

**Tip:** The Power Save feature helps to conserve your battery power when you are in an area where there is no signal.

#### **Turning Your Phone OFF**

Press for a few seconds until you see the powering down animation on the display screen.

Your screen remains blank while your phone is off (unless the battery is charging).

## **Using the Battery**

#### **Battery Capacity**

Your PCS Phone is equipped with a Lithium Ion (LiIon) battery. It allows you to recharge your battery before it is fully drained. The battery provides approximately 2.9 hours of continuous digital talk time (1 hour in analog) or approximately 168 hours of continuous digital standby time (15 hours in analog).

When the battery reaches 5% of its capacity, the battery icon blinks. When there are approximately two minutes of talk time left, the phone sounds an audible alert every 30 seconds and then powers down.

**Note:** Long backlight settings, searching for service, vibrate mode and browser use affect the battery's talk and standby times.

**Tip:** Be sure to charge your phone's battery and watch your indicator to ensure your levels are okay.

#### **Installing the Battery**

Your PCS Phone comes with a LiIon battery. Follow these steps to install it:

- **1.** Place the battery on the back of the phone, making sure that the plastic tabs are aligned with the corresponding holes in the phone.
- **2.** Gently slide the battery up until it snaps into place.

#### **Removing the Battery**

To remove your battery for charging or for another reason, follow these easy steps:

- **1.** Make sure the power is off so that you don't lose any stored numbers or messages.
- **2.** Push the battery release latch and slide the battery down.

#### **Charging the Battery**

Your PCS Phone comes with a rechargeable battery. You should charge the battery as soon as possible so you can begin using your phone.

Keeping track of your battery's charge is important. If your battery level becomes too low, your phone automatically turns off and you'll lose everything you were just working on. For a quick check of your phone's battery level, glance at the battery charge indicator located in the upperright corner of your phone's display screen. If the battery charge is getting too low, the battery icon ( ) blinks and t he phone sounds a warning tone.

Always use a Sprint-approved desktop charger, travel adapter or vehicle power adapter to charge your battery.

**Warning!** Using the wrong battery charger could cause damage to your phone and void the warranty.

It is vital that you use only the PCS-approved Travel Adapter specifically designed for your phone. Use of unauthorized accessories could damage your phone and invalidate your warranty.

To use the travel adapter provided with your phone:

- 1. Plug the adapter in the wall and the other end into the power interface adapter on the bottom of the phone.
- A red light and animated battery icon on the phone lets you know the battery is charging.
- A green light on the phone lets you know the battery is at least 90 percent charged.

It takes about 4 hours to fully recharge a completely rundown battery.

## **Displaying Your Phone Number**

Just in case you forget your phone number, your PCS Phone can remind you.

To display your phone number:

- 1. Press for Main Menu.
- 2. Press (2ABC) for Phone Book.
- 3. Press  $\checkmark$  for My Phone #.

## **Making and Answering Calls**

## **Making Calls**

Your PCS Phone offers many different ways to make calls, including PCS Voice Command<sup>SM</sup> (page 109), Speed Dialing (page 25) and using Call History (page 55).

To make a call using your keypad:

- **1.** Make sure your phone is on.
- 2. Enter a phone number. (If you make a mistake while dialing, press to erase one digit at a time. Press and hold to erase the entire number.)
- 3. Press (To make calls when you are roaming and Call Guard is enabled, press to acknowledge roaming rates. (See "To Place Roaming Calls With Call Guard On:" on page 46.)
- **4.** When you're finished, press or close the flip.

**Tip:** When making calls off the enhanced Sprint Nationwide PCS Network, always dial using 11 digits (1 + area code + phone number).

## **Answering Calls**

- Make sure your phone is on. If your phone is off, incoming calls go to voicemail.
- When a call comes in, answer the call by opening the flip. Depending 2. on your settings, your PCS Phone notifies you of incoming calls in the following ways:
- The phone rings or vibrates.
- The LED flashes.
- The backlight illuminates.
- The screen displays an incoming call message.
- If available, the phone number of the caller is displayed.
- If the phone number is in your Internal Phone Book, the Phone Book entry's name is displayed.
- The image assigned to the entry is displayed.

The following option is also displayed.

to Silence Ringer.

Depending on your settings, you may also answer incoming calls simply by opening the phone or by pressing any digit. (To answer a call when you are roaming and Call Guard is enabled, you must press 🐚 to answer the call. (See "To Place Roaming Calls With Call Guard On:" on page 46.)

**Note:** If your phone is off, incoming calls go directly to voicemail.

To disconnect the call, press or close the flip.

### **Missed Call Notification**

When an incoming call is not answered, the number of missed calls along with the last caller's phone number is displayed on the screen.

To display the Missed Call log to view the last 10 missed calls:

- 1. Press Menu .
- 2. Press for Call History.
- 3. Press for Missed Calls.

## **Calling Emergency Numbers**

Your can place calls to 911 (dial gweet), even if your phone is locked or your account is restricted.

## **Using One/Two/Three Touch Speed Dialing**

With this feature, you can automatically call Speed Dial entries using one key press for locations 1-9, two key presses for locations 10-99, or three key presses for locations 100-250.

To use **One-Touch Dialing** for Speed Dial locations 1-9:

Press and hold the appropriate key for a few seconds. The display confirms that the number has been dialed when it shows "Calling".

To use **Two-Touch Dialing** for Speed Dial locations 10-99:

- 1. Press the first digit.
- **2.** Press and hold the second digit for a few seconds. The display confirms that the number has been dialed when it shows "Calling".

To use **Three-Touch Dialing** for Speed Dial locations 100-250:

- 1. Press the first digit.
- 2. Press the second digit.
- **3.** Press and hold the third digit for a few seconds. The display confirms that the number has been dialed when it shows "Calling".

## **Dialing Options**

Dialing options are displayed when you enter numbers using the keypad. To select an option press and the number on the keypad that corresponds with the desired choice.

- ▶ (1) Talk is used to dial the phone number. (If you are roaming and have the Call Guard feature activated, you must then press See "To Place Roaming Calls With Call Guard On:" on page 46.)
- **(2) Save** to save the phone number in your Internal Phone Book. (See "Finding Internal Phone Book Entries" on page 63.)
- ▶ **(3) Find** is used to locate and display Internal Phone Book entries that contain the numbers entered. (See "Finding Internal Phone Book Entries" on page 63.)
- ▶ **(4) Hard Pause** is used to insert a hard pause.
- ▶ **(5) 2 Second Pause** to insert a 2-second pause.

Tip: To speed dial a phone number from the main menu, press and hold the Internal Phone Book entry number. If the entry number is two digits, enter the first digit, then press and hold the second digit.

Note: If you enter less than five numbers, the first option will be Speed Dial in the list above.

### **In-Call Options**

During a call, your phone displays menu options in addition to the main

To select an option, highlight it and press .



- (1) Mute or UnMute Select Mute to mute your phone's microphone. Select **Unmute** to reactivate the microphone.
- (2) Call History checks your call log for outgoing, incoming, and missed calls. You can also erase the logs from this menu.
- (3) **Phone Book** accesses the Phone Book menu options.
- (4) 3-Way Call allows you to talk to two different people at the same time. (For more information, see "Making a Three-Way Call" on page 84.)
- **(5) Messaging** allows you to check for voicemail and notifications.
- **(6) Planner** accesses the Planner menu options which allows you to schedule different events.
- (7) **Phone Info** displays the hardware and software version being used.

#### **End-of-Call Options**

After receiving a call from or making a call to a phone number that is not in your Internal Phone Book, the phone number, the duration of the call and the following menu options are displayed for 10 seconds. During this time you can press on to add this number to your internal phone book.

Note: The End-of-Call options are not displayed for calls identified as No ID or Restricted.

## **Using the Speaker Phone**

Your phone has a speaker phone option that allows you to carry on a conversation without having the phone next to your ear. The speaker is located on the back of the phone. When the speaker phone is on, the volume can be controlled using the volume keys located on the side of the phone.

To use the speaker phone:

- **1.** Dial the desired phone number and wait for "Connected" to display on the phone.
- Press the speaker phone button located on the side of the phone. A message is displayed that says "Speaker Phone On".

## **Key Guard**

The Key Guard feature avoids accidental key presses without blocking incoming calls or messages. Key Guard is disabled when you receive an incoming call and is automatically reactivated when the call is completed. When the key guard is active, you must press and hold to release. To active key guard:

- 1. Press Menu .
- 2. Press \*snit\ for Key Guard.

#### Section 2B

# **Controlling Your Phone's Settings**

#### In This Section

- **Volume Settings**
- **Ringer Types**
- **Selecting Tone Length**
- **Alert Notification**
- Silent Mode
- Changing the Greeting
- **Changing the Backlight Settings**
- **Changing the Display Screen**
- **Screen Savers**
- **Changing the Contrast**

his section describes how you can change your phone's settings to best suit your requirements. Take a few moments to review these options and add or adjust the settings that are right for you.

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## **Adjusting the Phone's Volume Settings**

To adjust the ringer or key beep volume:

- 1. Press for Main Menu.
- 2. Press ONE for Settings.
- 3. Press (2 ABC) for **Sounds**.
- 4. Press for Ringer Volume or 5 m for Key Beep.

**Tip:** You can adjust the ringer volume in Standby mode or the earpiece volume during a call by using the volume keys on the side of your phone.

## **Ringer Types**

Ringer types help you identify incoming calls and messages. You can assign ringer types to individual phone book entries, types of calls and types of messages.

- ▶ **Ring Tones** include a variety of standard ringer types.
- ▶ **Melodies** includes a variety of standard musical melodies.
- Downloaded are ringers that have been downloaded right to your phone.
- ▶ **Vibrate** alerts you to calls or messages without disturbing others.

## **Selecting Ringer Types for Voice Calls**

Your PCS Phone provides a variety of ringer options which allow you to customize your ring and volume settings.

To select a ringer type for voice calls so you recognize when a certain type of call is coming in by the ringer:

- 1. Press for Main Menu.
- 2. Press ONEXT for Settings.
- 3. Press 2ABC for Sounds.
- 4. Press (2ABC) for Ringer Type.
- 5. Press for Voice Calls.
- 6. Press for With Caller ID or 2ABC for No Caller ID.
- **7.** Press the navigation button left or right to select Ring Tones, Melodies, or Downloaded ringers.

- **8.** Press the navigation button down and then left or right to select the desired Ringer.
- **9.** Press or to Save to exit.

## **Selecting Ringer Types for Messages**

To select a ringer type for messages:

- 1. Press for Main Menu.
- 2. Press ONEXT for Settings.
- 3. Press (2ABC) for Sounds.
- 4. Press (2ABC) for Ringer Type.
- 5. Press (2ABC) for Messages.
- 6. Press for Voicemail or 2ABC for Notification.
- Press the navigation button left or right to select Ring Tones, Melodies, or Downloaded ringers.
- **8.** Press the navigation button down and then left or right to select the desired Ringer.
- 9. Press or to Save.

## **Selecting a Tone Length**

Longer tone lengths may be better for tone recognitions when dialing voicemail or other automated systems.

To select a tone length:

- 1. Press for Main Menu.
- **2.** Press  $\bigcirc$  for **Settings**.
- 3. Press 2ABC for Sounds.
- 4. Press for Tone Length.
- **5.** Select **Short** or **Long** using the navigation key.
- **6.** Press or to Save.

## **Alert Notification**

To enable or disable alert sounds:

- 1. Press for Main Menu.
- 2. Press ONOX for Settings.

- 3. Press (2ABC) for Sounds.
- 4. Press 3 for Alerts.
- **5.** Press:
- for Minute Beep.
- ▶ (2ABC) for Service.
- ▶ ∫3<sup>DEF</sup> for Connect.
- for Disconnect.
- **6.** Select On or Off using the navigation key and press ot to **Save**.

## **Silent Mode**

There may be times when you need to silence your phone entirely. The phone's Silent Mode allows you to mute all sounds without turning your phone off.

To change your phone's Silent Mode:

- 1. Press for Main Menu.
- 2. Press ONEXT for Settings.
- 3. Press (2ABC) for Sounds.
- 4. Press for Ringer Volume.
- 5. Press for Calls.
- **6.** Press the navigation key to the left until **Vibrate** or **Off** is selected.
- **7.** Press or to save.

**Tip:** You can also activate Silent Mode by pressing the volume down key in Standby mode and choosing Vibrate or Off. To deactivate Silent Mode, press the volume up key and select 1-Beep, ringer volume 1-8, or High+Vibrate.

## **Changing the Greeting**

The greeting can be up to 14 characters and is displayed on the first line of your phone's display screen in Standby mode.

To change your greeting:

- 1. Press for Main Menu.
- 2. Press ONEXT for Settings.
- 3. Press for Display.
- 4. Press 13 for Greeting.
- **5.** Select **Custom** using the navigation key and press .
- **6.** Press and hold to clear the existing greeting.
- 7. Use the numeric keypad to enter a new custom greeting.
- **8.** Press or to save and exit.

## **Changing the Backlight Time Length**

The backlight setting lets you select how long the display screen and keypad are backlit after any key press is made.

To change the backlight setting:

- 1. Press for Main Menu.
- 2. Press ONEXT for Settings.
- 3. Press for Display.
- 4. Press for Garl Backlight.
- 5. Press for LCD, 2ABC for Keypad.
- Use the navigation key to select Flip Open, 30 seconds,
   15 seconds, 8 seconds or Off.
- 7. Press or to Save.

Note: Long backlight settings affect the battery's talk and standby times.

## **Changing the Display Screen**

Your new PCS Phone offers options for what you see on the display screen while in idle mode.

To change the power on or power off display image:

- 1. Press for Main Menu.
- 2. Press ONEXT for Settings.
- 3. Press for Display.
- 4. Press (2ABC) for Wall Paper.
- 5. Press for Local Image or 2ABC for Download images.
- Press the navigation key left or right to display Aquarium, World Time, Launch Pad, or Digital Clock.
- 7. Press or to Save.

## **Airplane Mode**

Your new phone offers you the ability of disabling the phone without powering it Off. No web functionality or incoming/outgoing calls can be received, but all other non-transmitting functions are still accessible. This allows you to operate the phone without interfering with sensitive electronic devices. To turn the option On/Off:

- 1. Press for Main Menu.
- 2. Press ONEXT for Settings.
- 3. Press Tor Airplane Mode.
- **4.** Scroll down to read the entire message and press to continue.
- **5.** Press the navigation key up or down to select **On** or **Off** and press .

## **Launch Pad Settings**

The launch pad or navigation key automatically launches programs in idle mode depending on which way the button is pressed. The default setting is:

- Up Messaging
- Down Phone Book
- Left Scheduler
- Right Browser

The navigation key can also be customized to launch different applications. To modify the default settings:

- 1. Press for Main Menu.
- 2. Press ONGET for Settings.
- 3. Press for Others.
- 4. Press for Launch Pad.
- **5.** Press:
- ▶ for Up Key.
- for Down Key.
- ▶ ∫3<sup>□EF</sup> for Right Key.
- for Left Key.
- **6.** Press the navigation key up or down to select the desired application and press .

#### **Screen Savers**

Your new PCS Phone offers you the option of displaying a screen saver while in Standby mode.

To assign a screen saver:

- 1. Press for Main Menu.
- 2. Press 5-sc for Downloads.
- 3. Press 73 for Screen Savers.
- Press the navigation key up or down to highlight the desired Screen Saver.
- 5. Press As.

6. Press for Wallpaper.

## **Changing the Contrast**

To adjust the contrast on the phone's display:

- 1. Press for Main Menu.
- 2. Press ONOX for Settings.
- 3. Press for Display.
- 4. Press (5.) for Contrast.
- **5.** Press the navigation key left or right to select the desired contrast.
- 6. Press or to Save.

#### Section 2C

# **Setting Your Phone's Security**

#### In This Section

- Accessing the Security Menu
- Locking Your Phone
- Unlocking Your Phone
- Using Special Numbers
- ▶ Security Features for PCS Vision<sup>SM</sup>

 $\boldsymbol{B}$  y using the security setting on your PCS Phone, you receive peace of mind without sacrificing flexibility. With several options available, you can customize your phone to meet your personal needs.

### **Accessing the Security Menu**

You must enter your lock code to view the Security menu.

To access the Security menu:

- 1. Press for Main Menu.
- 2. Press ONEXT for Settings.
- 3. Press For Security.
- **4.** Enter your lock code.
- **5.** The security menu is displayed.

**Tip:** If you can't recall your lock code, try using the last four digits of either your Social Security number or PCS Phone Number or try 0000. If none of these work, call PCS Customer Solutions at 1-888-211-4PCS (4727).

### **Locking Your Phone**

When your phone is locked, you can only receive incoming calls or make calls to 911, PCS Customer Solutions or special numbers. If the phone is powered Off when it is Locked, it will still be locked when it is powered back On. To regain normal functionality, you must enter the lock code.

To lock your phone:

- 1. From the Security menu, press for **Lock Phone**.
- **2.** Using the navigation key, select **Lock Now** and press  $\bigcirc$ .

### **Unlocking Your Phone**

To unlock your phone:

- 1. From the Security menu, press for Lock Phone.
- **2.** Enter your lock code.
- **3.** Using the navigation key, select **Unlocked** and press  $\bigcirc$ .

### **Changing the Lock Code**

To change your lock code:

- 1. From the Security menu, press (2ABC) for **Change Lock**.
- **2.** Enter your new lock code and press .
- **3.** Re-enter your new lock code and press .

### **Calling in Lock Mode**

You can place calls to 911 and to your special numbers when in lock mode.

To place an outgoing call in lock mode:

- To call an emergency number, special number or PCS Customer Solutions, enter the phone number and press
- To place normal outgoing calls, press to display the lock code screen. Enter your lock code. Enter the desired phone number and press .

### **Restricting Calls**

You can restrict which phone numbers you can receive calls from or dial. (The Restrict Calls setting does not apply to 911 or PCS Customer Solutions.) You can select between the following options:

- Allow All Allows all calls to be made without any restrictions. (Default Setting).
- ▶ PBook Only Allows you to call only the entries saved in the phone book. You can receive incoming calls from anyone.
- Special# Only Allows you to call only the three numbers stored in the Special# section in the Security menu. You can receive incoming calls from anyone.

To restrict calls:

- 1. Press for Main Menu.
- 2. Press ONEXT for Settings.
- 3. Press for Others.
- **4.** Press **2**<sub>ABC</sub> for **Restriction** and enter the lock code using the keypad.

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- **5.** Press  $\bigcirc$  for Outgoing Call.
- 6. Press the navigation key up or down to select Allow All, PBook Only, or Special# Only and Press .

### **Using Special Numbers**

You can save up to three special numbers in addition to your Internal Phone Book entries. You can make and receive calls from special numbers even when your phone is locked.

To add or replace a special number:

- 1. From the Security menu, press (30F) for **Special #**.
- **1.** Select entry one, two, or three and press .
- **2.** Enter the number using the keypad.
- 3. Press to Save.

Note: There are no Speed Dial options associated with special numbers.

### **Erasing the Internal Phone Book**

To erase all the names and phone numbers in your Internal Phone Book:

- 1. From the Security menu, press for **Erase Phook**.
- 2. Press the navigation key up and select Yes.
- 3. Press Ox.
- 4. Press the navigation key up again to confirm and select Yes.
- **5.** Press or to permanently delete.

### **Erase Content**

Erase Content deletes all saved downloaded content from the phone including games, ringers, screen savers, and applications. To erase:

- 1. From the Security menu, press (5.ML) for **Erase Contents**.
- 2. Press the navigation key up and select Yes.
- 3. Press 🖎

### **Resetting Your Phone**

Resetting the phone restores all the factory defaults, including the ringer types and display settings. The Internal Phone Book, Call History, Scheduler and Messaging are not affected.

To reset your phone:

- 1. From the Security menu, press for **Reset Phone**.
- **2.** Press the navigation key up and select **Yes**.
- 3. Press 🖎
- **4.** Press the navigation key up again to confirm and select **Yes**.
- **5.** Press to reset.

### **Reset Camera**

The Reset Camera option deletes any images that have been saved to your phone using the optional camera accessory. To reset:

- 1. From the Security menu, press for **Reset Camera**.
- **2.** Press the navigation key up and select **Yes**.
- 3. Press .

### **Security Features for PCS Vision<sup>SM</sup>**

#### **Automating Your PCS Vision Password**

Your phone comes equipped with a password that enables it to automatically connect to PCS Vision services automatically. This way, you can access PCS Vision Services without having to type a password.

You can change your password by signing in to <a href="www.sprintpcs.com">www.sprintpcs.com</a>. Then, when you enter your new password on the phone, you can choose whether the phone should ask for that password each time it connects to PCS Vision Services.

To have your phone request your PCS Vision password each time it connects to PCS Vision services:

- 1. Press for Main Menu.
- 2. Press ONEXT for Settings.
- 3. Press 130EF for Internet.

- 4. Press (2ABC) for Password Prompt.
- **5.** Press the navigation key up or down to select **Always Prompt** or Never Ask.
- 6. Press 💌

### Signing In and Out of PCS Vision Services

You can sign out of PCS Vision Services without turning off your phone, however you will not have access to all PCS Vision Services, including Web browsing and messaging. Signing out will avoid any charges associated with PCS Vision Services. While signed out, you can still place or receive phone calls, check voicemail, and use other voice services. You may sign in again at any time.

To sign out of PCS Vision Services:

- Press for Main Menu.
- 2. Press (0 Next) for **Settings**.
- 3. Press for Internet.
- 4. Press for Sign Out.

Note: If you are already signed out, it will say "Sign In".

- **5.** Read the sign out message using the navigation key to scroll down.
- 6 Press OK

Press the navigation key up or down to select **Sign Out** and press .



#### Section 2D

# Controlling Your Roaming Experience

#### In This Section

- Understanding Roaming
- Setting Your Phone's Roam Mode
- Controlling Roaming Charges Using Call Guard

Roaming is the ability to make or receive calls while you're off the Sprint Nationwide PCS Network. Your new [single band/dual band/tri-mode] PCS Phone works anywhere on the Sprint Nationwide PCS Network and allows you to roam on [analog and digital] networks virtually anywhere in the U.S. where compatible wireless service is available. This section explains how roaming works as well as special features that let you manage your roaming experience.

### **Understanding Roaming**

#### Recognizing Icons on the Display Screen

Your phone's display screen always lets you know when you're off the Sprint Nationwide PCS Network and roaming. The following chart indicates what you'll see depending on where you're using your phone.

	Roaming Indicator
Sprint Nationwide PCS Network	
Other Digital Networks	R

**Tip:** Remember, when you are using your phone off the Sprint Nationwide PCS Network, always dial numbers using 11 digits (1 + area code + number).

**Note:** You will pay a higher per-minute rate for roaming calls.

#### **Roaming on Other Digital Networks**

When you're roaming on other digital networks, your call quality and security will be similar to the quality you receive when making calls while on the Sprint Nationwide PCS Network. You may not be able to access certain calling features, such as PCS Vision.

#### **Roaming on Analog Networks**

When you roam on analog networks, you will experience a similar quality provided by other analog carriers today. Although some calling features, such as PCS Vision, will be unavailable, you can still make and receive calls and access voicemail. You will experience a few differences:

- ➤ You are more likely to experience static, cross-talk, fade-out and dropped calls.
- ▶ Some calling features which are standard on the enhanced Sprint Nationwide PCS Network, such as call waiting, PCS Vision Products and Services and direct international dialing, are unavailable.

- Though callers can leave voicemail messages while you are roaming, you will not receive notification until you return to the Sprint Nationwide PCS Network. While roaming, you should periodically check your voicemail box for new messages by dialing 1+area code+your PCS Phone Number. Press when you hear your greeting and enter your pass code at the prompt.
- ► There are security and privacy risks (eavesdropping and cloning) that exist with conventional analog services today.
- Your battery needs recharging sooner when you use your phone for analog roaming.

**Note:** If you're on a call when you leave the Sprint Nationwide PCS Network and enter an area where roaming is available (whether digital or analog), your call is dropped. If your call is dropped in an area where you think PCS Service is available, turn your phone off and on again to reconnect to the Sprint Nationwide PCS Network.

**Note:** When using your phone in analog mode, the handset may feel warm. This behavior is normal for analog operation.

### **Setting Your Phone's Roam Mode**

Your PCS Phone allows you to control your ability to roam. By using the **Roaming** menu option, you determine which signals your phone accepts.

#### Set Mode

Choose from three different settings on your **Tri-Mode** phone to control your roaming experience:

- 1. Press for Main Menu.
- 2. Press (O Next) for Settings.
- 3. Press 4GH for Roaming.
- 4. Press for Set Mode.
- Press the navigation key up or down to select Automatic, Analog, or Sprint PCS.
- **6.** Press or to Save.

#### **Roaming Settings**

- ▶ **Automatic:** This setting seeks PCS Service. When PCS Service is unavailable, it searches for an alternative system.
- ▶ Analog: This setting forces the phone to seek an analog roaming system. The previous setting is restored the next time the phone is turned on.
- **Sprint PCS**: This setting allows you to select the Sprint Nationwide PCS Network only and prevents roaming on other networks.

# **Controlling Roaming Charges Using Call Guard**

In addition to the roaming icon, Call Guard alerts you when roaming charges apply. This feature makes it easy to manage your roaming charges by reminding you when you make or receive roaming calls. It also requires you to take additional steps before placing or answering a roaming call. These additional steps are not required when you make or receive calls while on the Sprint Nationwide PCS Network.

#### To Turn the Call Guard Feature On or Off:

- 1. Press for Main Menu.
- 2. Press ONEXT for Settings.
- **3.** Press **4**<sub>GHI</sub> for **Roaming**.
- **4.** Press **Call Guard**. Wait briefly until a message prompt displays and then disappears from the display screen.
- **5.** Press the navigation key up or down to select **On** or **Off**.
- 6. Press or to Save.
- ▶ If active, an extra step is required to make or take roaming calls.
- ▶ If inactive, no extra step is required to make or take roaming calls.

**Note:** Voice Dialing and Speed Dialing are not available when you are roaming with Call Guard enabled.

#### To Place Roaming Calls With Call Guard On:

- 1. From the main menu, dial the 11-digit number. (You can also initiate a call from the Internal Phone Book, Call History or (Sprint PCS Web Messages) and press .
- **2.** A message is displayed indicating that roaming rate applies. Press to place the call.

#### To Answer Incoming Roaming Calls With Call Guard On:

Remember if the Call Guard feature is set to **On**, you need to take extra steps to make and receive roaming calls even if you have selected the **Analog** setting.

#### Section 2E

## **Navigating Through Menus**

#### In This Section

- Menu Navigation
- Menu Structure
- Viewing Menus

T his section is a road map to using your PCS Phone. Every function and feature can be accessed through a menu. Take a few moments to learn your way around. You'll find that it makes your phone easier to use.

### **Menu Navigation**

The navigation key on your PCS Phone allows you to scroll through menus quickly and easily. The scroll bar at the right of the menu keeps track of your position in the menu at all times.

To navigate through a menu, simply press the navigation key up or down. As you navigate through the menu, menu options are highlighted. Select an option by highlighting it and pressing or by pressing the corresponding number on the numeric keypad.

#### **Menu Structure**

#### **Selecting Menu Items**

For example, if you want to view your last incoming call:

- 1. From the main menu, press for **Call History**.
- **2.** Press for **Incoming Calls**. If you have received any calls, they are displayed on the screen.

#### **Backing Up Within a Menu**

To go to the previous menu:

Press Press.

To go to the idle screen:

Press (ENDIO).

### Viewing the Menus

#### Menu Diagram

Menus let you check or change your phone settings. The following outline shows your phone's menu structure.

#### 1. Call History

- 1. Missed Calls
- 2. Outgoing Calls
- 3. Incoming Calls
- 4. Erase History
  - 1. Missed Calls
  - 2. Outgoing Calls
  - 3. Incoming Calls
  - 4. All Calls

#### 2. Phone Book

- 1. Find
  - 1. By Name
  - 2. By Group
    - 3. By Entry
- 2. Add New Entry
- 3. Group Setting
  - 1. Family
  - 2. Friends
  - 3. Colleague
  - 4. VIPs
- 4. My Phone #
- 5. Services
  - 1. Account Info
  - 2. Customer Care
  - 3. Dir Assist

#### 3. Messaging

- 1. Shortmail
- 2. F-mail
- 3. Notifications

#### 4. Web

- 1. Connect
- 2. Always auto-connect
- 3. Don't connect

#### 5. Downloads

- 1. Games
  - 1. Get New
  - 2. CyRace
  - 3. Space Invaders
    - 4. Monkey Ball
- 2. Ringers
  - 1. Get New
- 3. Screen Savers
  - 1. Get New
  - 2. Crazy Chicken

- 4. Applications 1. Get New
- 6. Pictures
  - 1. Camera
  - 2. Album

#### 7. Voicemail

- 1. Listen
- 2. Clear Icon

#### 8. Voice Dial

- 1. Record
  - 2. Review
  - 3. Erase All
    - 1. Yes
      - 2. No.
  - 4. Set Active
    - 1. Talk Only
    - 2. Talk / Flip

#### 9. Planner

- 1. Today
- 2. Scheduler
- 3. Task List
- 4. Memo Pad
- 5. Alarm
  - 1. Alarm #1
  - 2. Alarm #2
  - 3. Alarm #3
- 6. Calculator
- 7. World Time
- 8. Countdown

#### 0. Settings

- 1. Display
  - 1. Menu Style
    - 1. Camera
    - 2. Nature
  - 2. Wall Paper
    - 1. Local Image
      - 1. Digital Clock
      - 2. Aquarium
      - 3. Launch Pad
      - 4. World Time
  - 2. Download
  - 3. Greeting
    - 1. User Name
    - 2. Custom
  - 4. Backlight
    - 1. I ČD
      - 1. Flip Open
      - 2. 30 seconds
      - 3.8 seconds 4. Always Off
    - 2. Keypad
      - 1. Flip Open

- 2.30 seconds
- 3.8 seconds
- 4. Always Off

#### 5. Contrast

#### 2. Sounds

- 1. Ringer Volume
  - 1. Calls
    - 1. Off
    - 2. Vibrate
    - 3. 1-Been
    - 4. Level 1-8
    - 5. High + Vibrate
  - 2. Messages
    - 1. Off
    - 2. Vibrate
    - 3. 1-Beep
    - 4. Level 1-8
      - 5. High+Vibrate
  - 3. Alarms
    - 1. Off
    - 2. Level 1-8
- 2. Ringer Type
  - 1. Voice Calls
    - 1. With Caller ID
      - 2. No Caller ID
  - 2. Messages
    - 1. Voicemail
    - 2. Notification
  - 3. Schedule
- 3. Alerts
  - 1. Minute Beep
    - 1. On
    - 2. Off
    - 2. Service
      - 1. On
      - 2. Off
    - 3. Connect 1. On

      - 2. Off
    - 4. Disconnect
      - 1. On
      - Off
- 4. Roam Ringer
  - - 1. Normal 2. Distinctive
- 5. Key Beep
- 1. Off
  - 2. Level 1-8
- 6. Tone Length 1. Short

  - 2. Long
- 7. Power On/Off
  - 1. On
  - 2. Off
- 3. Internet

- 1. Sign In
  - 1. Connect
    - 2. Always Auto-connect
    - 3. Don't Connect
- 2. Password
  - 1. Always Prmpt
  - 2. Never Ask
- 3. Net Guard
  - 1. On
  - 2. Off
- 4. Edit Home URL
- 4. Roaming
  - 1. Set Mode
    - 1. Automatic
    - 2. Analog
    - 3. Sprint PCS
    - 2. Call Guard
      - 1. On
      - 2. Off
- 5. Location
  - 1. Settings
    - 1. On
    - 2. Off
- 6. Messaging
  - 1. Applications
    - 1. Yes
    - 2. No
  - 2. Browser
    - 1. Yes
    - 2. No
- 7. Security
  - 1. Lock Phone
    - 1. Unlocked
    - 2. On Power-Up
      - 3. Lock Now
  - 2. Change Lock
  - 3. Special #
  - 1. Empty
    - 2. Empty
    - 2. Lilipty
    - 3. Empty
  - 4. Erase Pbook
    - 1. Yes
    - 2. No
  - 5. Erase Content 1. Yes
    - 1. 16
      - 2. No
  - 6. Reset Phone
    - 1. Yes
    - 2. No
  - 7. Reset Camera
    - 1. Yes
    - 2. No
- 8. Airplane Mode
  - 1. Yes
  - 2. No

#### 9. Others

- 1. Launch Pad
  - 1. Up Key
    - 1. Phone Book
      - 2. Voice Dial
      - 3. Scheduler
      - 4. Ringer Type
      - 5. Downloads
      - 6. Displays
      - 7. Alarm
      - 8. Calculator
      - 9. Browser
      - 10. Messaging
  - 2. Down Key
    - 1. Phone Book
    - 2. Voice Dial
    - 3. Scheduler
    - 4. Ringer Type
    - 5. Downloads
    - 6. Displays

    - 7. Alarm
    - 8. Calculator
    - 9. Browser
    - 10. Messaging
  - 3. Left Key
    - 1. Phone Book
      - 2. Voice Dial
      - 3. Scheduler
    - 4. Ringer Type
    - 5. Downloads
    - 6. Displays
    - 7. Alarm
    - 8. Calculator
    - 9. Browser
    - 10. Messaging
  - 4. Right Key
    - 1. Phone Book
    - 2. Voice Dial
    - 3. Scheduler
    - 4. Ringer Type
    - 5. Downloads
    - 6. Displays
    - 7. Alarm

    - 8. Calculator
    - 9. Browser
    - 10. Messaging
- 2. Restriction
  - 1. Outgoing Call
    - 1. Allow All
    - 2. PBook Only
    - 3. Special # Ónly
- 3. Call Answer
  - 1. Any Key
  - 2. Talk Kev
  - 3. Flip Opén

- 4. Auto Answer
  - 1. Yes
  - 2. No
- 5. Language 1. English 2. Español
- 0. Phone Info
- \*. Key Guard

#### Section 2F

# **Managing Call History**

#### In This Section

- Message Types
- New Message Alerts
- Message Options

T he Call History helps you manage your time more effectively. It keeps track of incoming calls, calls made from your PCS Phone and missed calls. This section guides you through accessing and making the most of your Call History.

### **Viewing History**

You'll find your Call History invaluable. It is a list of the last 10 phone numbers or Internal Phone Book entries for calls you placed, accepted or missed. Call History makes re-dialing a number fast and easy. It is continually updated as new numbers are added to the beginning of the list and the oldest entries are removed from the bottom of the list.

Each entry contains the phone number (if it is available) and Internal Phone Book entry name (if the phone number is in your Internal Phone Book). Duplicate calls (same number and type of call) may only appear once on the list.

To view a Call History entry:

- 1. Press for Main Menu.
- 2. Press for Call History.
- ▶ Press 🍽 for Missed Calls
- ▶ Press (2 ABC) for Outgoing Calls
- ▶ Press 🐠 for Incoming Calls

### **Call History Options**

For additional information and options on a particular call, highlight a Call History entry and press . Press to display the following options:

- Talk
- Save
- Prepend

**Tip:** You can also view the next Call History entry by pressing the navigation key right for the next entry or left to view the previous entry.

### **Making a Call From Call History**

To place a call from Call History:

- 1. Press for Main Menu.
- 2. Press for Call History.
- **3.** Highlight the desired entry in the Missed, Outgoing, or Incoming call history and press .
- **4.** Press to dial the number.

**Note:** You cannot make calls from Call History to entries identified as No ID or Restricted.

### **Saving a Phone Number From Call History**

Your PCS Phone can store up to 250 Internal Phone Book entries. Phone Book entries can store up to a total of six phone numbers, one email address, one URL address, and their birthday. Each entry's name can contain up to sixteen characters.

To save a phone number from Call History:

- 1. Press for Main Menu.
- 2. Press for Call History.
- **3.** Highlight the desired entry in the Missed, Outgoing, or Incoming call history and press .
- **4.** Press (2 ABC) to save the number.

After you have saved the number, the new Internal Phone Book entry is displayed. (See ""Internal Phone Book Entry Options" on page 60.)

**Note:** You cannot save phone numbers already in your Internal Phone Book or from calls identified as No ID or Restricted.

# Prepending a Phone Number From Call History

If you need to make a call from Call History and you happen to be outside your local area code, you can add the appropriate prefix by following these steps:

- 1. Press for Main Menu.
- 2. Press for Call History.
- 3. Highlight the desired entry in the Missed, Outgoing, or Incoming call history and press .
- **4.** Press 130 to Prepend the number.
- **5.** Enter the desired numbers using the keypad.
- **6.** Press to call.

**Note:** Prepending allows you to enter a series of numbers before the actual phone number.

### **Erasing Call History**

To erase Call History:

- 1. Press for Main Menu.
- 2. Press for Call History.
- 3. Press 4 for Erase History.
- ▶ Press to erase Missed Calls
- ▶ Press (2 ABC) to erase Outgoing Calls
- ▶ Press (3°) to erase Incoming Calls
- ▶ Press ◀대 to erase All Calls.
- **4.** Using the navigation key, highlight **Yes** and press **.**

#### Section 2G

# **Using the Internal Phone Book**

#### In This Section

- Internal Phone Book Entry Options
- Adding a New Internal Phone Book Entry
- Finding Internal Phone Book Entries
- Selecting a Ringer Type
- Dialing PCS Services

N ow you know the basics that help make it easier to stay in touch with people and information. This section helps you make the most of your contacts and use your time more efficiently when you are trying to connect with the important people in your life.

### **Internal Phone Book Entry Options**

When you display an Internal Phone Book entry, the following options are displayed when you press . To select an option, highlight it and press or press the corresponding number on the keypad.

- **Talk** to dial the phone number. (If you are roaming and have Call Guard activated, press to complete the call.) See "To Place Roaming Calls With Call Guard On:" on page 46)
- **Edit** allows you to modify or add information to the entry.
- **Prepend** allows you to add a series of numbers before the phone number is dialed.
- **Erase** allows you to permanently delete the entry.

Tip: You can view the next entry by pressing the navigation key right or view the previous entry by pressing the navigation key left.

### **Selecting a Character Input Mode**

Your PCS Phone provides convenient ways to enter words, letters, punctuation and numbers whenever you are prompted to enter text (for example, when adding an Internal Phone Book entry).

To change the character input mode:

- **1.** Before you start entering text, press .
- To select a character input mode, highlight it and press (S). 2.



- **T9** (English) to enter characters using T9 Text Input.
- **Alpha** to enter characters by tapping the keypad.
- **Symbol** to enter symbols.
- **Number** to enter numbers.

The following only display when you are creating an email or entering a URL.

- www. automatically enters "www."
- .com automatically enters ".com".
- .net automatically enters ".net".

#### **Entering Characters Using T9 Text Input**

To enter characters using T9 Text Input, select the **T9 (English)** mode.

T9 Text Input analyzes the letters you enter using an intuitive word database and creates a suitable word. (The word may change as you type.) If the desired word does not display after you have entered all the letters, press rescript to cycle through additional word selections. To accept a word and insert a space, press # ...

If you make a mistake, press for to erase a single character. Press and hold for to delete an entire entry.

 $\begin{tabular}{ll} \textbf{Note:} For more information about T9 Text Input, visit their Web site at $$http://www.T9.com. \end{tabular}$ 

### **Entering Characters by Tapping the Keypad**

To enter characters by tapping the keypad, select the **Alpha** mode. Press the corresponding key until the desired character is displayed. By default, the first letter of a word is capitalized and following letters are lowercase.

Characters scroll in the following order:

- · .,-?!'@:/1
- ABC 2
- DEF3
- **→ 4**GH G H I 4
- **▶ 5**⋅⋅⋅⋅ JKL5
- MNO6
- PQRS7
- ► TUV8
- ▶ ØWXYZ W X Y Z 9
- ▶ (0 Next) ()
- ▶ #space Space
- ▶ ★shift Shift

After a character is entered, the cursor automatically advances to the next space after a few seconds or when you enter a character not on the same key.

**Note:** If you press and hold a numeric key for a few seconds, it will automatically display the number.

#### **Entering Symbols and Numbers**

To enter symbols, select the **Symbol** mode. To enter a symbol, press the appropriate key indicated on the display.

To enter numbers, select the **Number** mode and press the appropriate key.

### **Adding a New Internal Phone Book Entry**

Your PCS Phone can store up to 250 Internal Phone number entries. Phone book entries can store up to a total of six phone numbers and the entry's name can contain 12 characters.

To add a new entry:

- 1. From the main menu, enter a phone number.
- 2. Press MENU.

Note: If you enter less than five numbers, press three to save the entry.

- 3. Press (2ABC) to Save
- **4.** \*The **Add New Name** screen is displayed. Press to enter a new name or scroll through the phone book to select an existing name. Press to add the additional number to the selected entry.
- Select a label by highlighting Home, Work, Mobile, Pager, Fax or No Label and press .
- **6.** Enter a name for entry using the numeric keys. Press to change the entry method between **T9**, **Alpha**, **Symbol**, and **Number**.
- 7. When finished entering the name, press to return to the phone book entry.
- **8.** Press twice to save and confirm the entry.

After you have saved the number, the new Internal Phone Book entry is displayed.

### **Finding Internal Phone Book Entries**

There are several ways to display your Internal Phone Book entries.

Follow the steps outlined in the sections below to display entries from the Internal Phone Book menu.

#### **Finding Names**

You can review all the entries stored in your Internal Phone Book or find an entry quickly by following these simple steps:

- 1. Press for Main Menu.
- 2. Press (2ABC) for Phone Book.
- **3.** Press **□** for **Find**.
- **4.** Press the navigation key left or right to search by Name, Entry, or Group.
- **5.** Once the desired option is highlighted, press the navigation key down.
- **6.** Enter the first few letters or entry # to locate the desired entry.
- 7. Scroll to highlight the name and press to make the call.

**Shortcut:** From the main menu, press the navigation key to the left to display the Find Name feature.

#### **Finding Speed Dial Numbers**

To find phone numbers you have stored in speed dial locations:

- 1. Press for Main Menu.
- 2. Press (2ABC) for Phone Book.
- **3.** Press for **Find**.
- **4.** Press the navigation key to the right until **By Entry** is highlighted.
- **5.** Enter the entry or speed dial location number.

# Adding a Phone Number to an Internal Phone Book Entry

To add a phone number to an entry:

- 1. Press for Main Menu.
- 2. Press (2ABC) for Phone Book.
- **3.** Press for **Find**.
- **4.** Select the desired entry and press (OK).
- **5.** Press (2 ABC) to edit the entry.
- **6.** Press the navigation key down until the desired label is selected and press to edit.
- **7.** Enter the phone number using the keypad and press .
- 8. Press os to Save.
- **9.** Press to confirm.

# Editing an Internal Phone Book Entry's Phone Number

To edit an entry's phone number:

- 1. Press for Main Menu.
- 2. Press (2ABC) for Phone Book.
- **3.** Press for **Find**.
- **4.** Select the desired entry and press OK.
- **5.** Press 2 ABC to edit the entry.
- **6.** Press the navigation key down until the desired phone number is selected and press to edit.
- **7.** Press and hold to erase the entire number or press once to erase just the last number.
- **8.** Enter the new number using the keypad and press .
- 9. Press on to Save.
- **10.** Press **(S)** to confirm.

### **Selecting a Ringer Type for an Entry**

You can assign a ringer type to an Internal Phone Book entry so you can identify the caller by the ringer type.

To select a ringer type for an entry:

- 1. Press for Main Menu.
- 2. Press (2ABC) for Phone Book.
- **3.** Press ♥ for Find.
- **4.** Select the desired entry and press (OK).
- **5.** Press (2 ABC) to edit the entry.
- **6.** Press the navigation key down until **Name Ringer** is selected and press to edit.
- **7.** Press the navigation key to the right and highlight the desired Ringer Category.
- **8.** Press the navigation key down.
- **9.** Press the navigation key to the left or right to highlight the desired Ringer and press .
- 10. Press ox to Save.
- **11.** Press 🕟 to confirm

### **Secret Internal Phone Book Entries**

You can hide an entry's phone number(s) and require your lock code to edit the entry by making it secret. The entry name is still displayed, but the entry's phone numbers are replaced by "(SECRET)".

To make an entry secret:

- 1. Press for Main Menu.
- 2. Press (2ABC) for Phone Book.
- **3.** Press **□** for **Find**.
- **4.** Select the desired entry and press (S).
- **5.** Press (2ABC) to edit the entry.
- **6.** Press the navigation key down until **Secret** is selected.
- 7. Press the navigation key left or right until **On** is displayed in the Secret field and press to **Save**.

**8.** Press on to confirm.

To make an entry public:

- 1. Press for Main Menu.
- 2. Press (2 ABC) for Phone Book.
- **3.** Press ♥ for Find.
- **4.** Select the desired entry and press **OK**.
- **5.** Press (2 ABC) to edit the entry.
- **6.** Enter the lock code.
- 7. Press the navigation key down until **Secret** is selected.
- **8.** Press the navigation key left or right until **Off** is displayed in the Secret field and press to **Save**.
- **9.** Press **(S)** to confirm.

**Tip:** If you can't recall your lock code, try using the last four digits of either your Social Security number or PCS Phone Number or try 0000. If none of these work, call PCS Customer Solutions at 1-888-211-4PCS (4727).

### **Dialing PCS Services**

You must be in digital mode to access PCS Services.

To dial a service:

- 1. Press for Main Menu.
- 2. Press (2ABC) for Phone Book.
- 3. Press (5.ML) for Services.
- Press for Account Info.
- Press (2ABC) for Customer Care.
- ▶ Press 🐧 for **Dir Assist**.
- 4. Press Mir.

#### Section 2H

## **Personal Organizer**

#### In This Section

- Adding an Event to the Scheduler
- Event Alerts
- Viewing Events and Event Options
- Using the Calculator
- Games

 $\mathbf{Y}$  our PCS Phone has been equipped with several personal information management features to help you manage your busy lifestyle. These features turn your phone into a time management planner that helps you keep up with your contacts, schedules and commitments. It takes productivity to a whole new level.

### Adding an Event to the Scheduler

Your Scheduler helps organize your time and reminds you of important events.

To add an event:

- 1. Press for Main Menu.
- 2. Press 19 for Planner.
- 3. Press for (2 ABC) Scheduler.

Tip: Press the navigation key up or down to scroll by week through the Scheduler calendar.

- Press for Add New.
- Enter the event description using the keypad and press .
- Enter the Start Time and Date using the keypad. Press (2 ABC) for AM and Trans for PM.
- Enter the End Time and Date using the keypad. 7.
- Press the Navigation key left or right and select one of the following:
- No Alarm
- On Time
- 10min before
- 30min before
- 1Hr before
- 9. Press to Save.

#### **Event Alerts**

A ringer, melody, or downloaded ringer is played when your PCS Phone alerts you of scheduled events. To select the ringer:

- Press for Main Menu. 1.
- 2. Press (O Next) for **Settings**.
- 3. Press (2ABC) for Sounds.
- 4. Press (2 ABC) for Ringer Type.
- 5. Press for Schedule.

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- **6.** Press the navigation key left or right to select the desired ringer category.
- Press the navigation key down and then left or right to select the desired ringer or melody.
- 8. Press os to Save.

### **Event Alert Menu**

When you have an event scheduled with the alarm option set, your phone alerts you and displays the following options:

- ► The Alarm icon.
- LED light flashes.
- Plays melody ringer or vibrates.

### **Viewing Events and Event Options**

To view your scheduled events:

add an event:

- 1. Press for Main Menu.
- 2. Press 9 for Planner.
- 3. Press for Today.
- **4.** A list of the events scheduled for the day are displayed.

### **Erasing a Day's Events**

To erase a scheduled day's events:

- 1. Press for Main Menu.
- 2. Press 9 for Planner.
- 3. Press for **Today**.
- 4. Highlight the desired event and press (2 ABC) to **Erase**.
- 5. Highlight **Yes** using the navigation key and press ot confirm.

### **Going to Today's Scheduler Menu**

If you are viewing the Scheduler menu and wish to go to the Scheduler menu for today's date:

From the Scheduler menu, highlight the current date and press



### **Purging Events**

To delete events scheduled for a specific time and date:

- 1. Press for Main Menu.
- 2. Press 9 for Planner.
- 3. Press (2ABC) for Scheduler.
- Highlight the desired day of the event being deleted.
- Press for View.
- **6.** Press the navigation key left or right to select the desired event.
- 7. Press (2 ABC) to Erase the event.
- **8.** Highlight **Yes** with the navigation key and press on to confirm.

### **Purging All Events**

To delete all scheduled events for the day:

- 1. Press for Main Menu.
- 2. Press 9 for Planner.
- 3. Press for Today.
- 4. Press for Erase All.
- **5.** Highlight **Yes** with the navigation key and press on to confirm.

### **Using the Calculator**

Your phone comes with a built-in calculator function. To use this feature, follow these easy steps:

- 1. Press for Main Menu.
- 2. Press 9 for Planner.
- 3. Press for Calculator

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- **4.** Enter a number with the keypad. (Press to insert a decimal point and/or to make the number negative or positive.)
- **5.** Press the navigation key:
- Left Subtract
- Right Multiply
- Up Add
- Down Divide
- **6.** Enter the next number using the keypad.

**Note:** For more complex equations, enter all the numbers and mathematical signs before pressing OK.

**7.** Press to view the results.

#### **World Time**

World Time displays what time it is in twenty-four different time zones around the world together with one or more major cities, states, regions, or countries in a time zone.

To access world time:

- 1. Press for Main Menu.
- 2. Press for Planner.
- 3. Press Trans for World Time.
- **4.** Press the navigation key left, right, up, or down to display the different time zones.

#### Countdown

Countdown allows you to enter a future date and time into the phone and then see the amount of days, hours, and minutes until that time is reached.

To setup a new countdown:

- 1. Press for Main Menu.
- 2. Press for Planner.
- 3. Press (8 TW) for Countdown.

- **4.** If there are no existing countdowns, the New Countdown screen is automatically displayed. If there is already a countdown entered, press for **Add New**.
- **5.** Enter a name using the keypad and press  $\bigcirc$  .
- **6.** Enter the future time and date values and press to save.

To view a countdown:

- 1. Press for Main Menu.
- 2. Press for Planner.
- 3. Press (8 TW) for Countdown.
- **4.** Press the navigation key up or down to highlight the desired countdown and press .

**Tip:** When viewing an existing countdown, press the navigation key left or right to cycle between the other countdown entries.

**Note:** No audible alert is sounded when the countdown is reached.

## Section 21

# Using Your Phone's Voice Services

#### In This Section

- Using Voice-Activated Dialing
- Recording Memos

T his section explains the features associated with your phone's Voice Services. The easy-to-follow instructions explain how to make calls and record memos.

## **Using Voice-Activated Dialing**

In addition to PCS Voice Command<sup>SM</sup> (See page 109), you can use Name Dialing to dial a person from your PCS phone simply by saying a name. Before you can use Name Dialing, you must record the names you want to use. You can record and store up to 10 names for Name Dialing.

#### Tips for recording names

- Record names in a quiet area.
- ▶ Choose a name that is not too long or short.
- Speak clearly and distinctly when you record.
- Avoid recording names that sound alike.

To record a name or a phrase for name dialing:

- 1. Press (8 TUV) for Voice Dial.
- **2.** Press for **Record Name**. The phone prompts you to say the name.
- **3.** Wait for the beep, and then say the name. After saying the name, the phone prompts you to enter a phone number.
- **4.** Use the keypad to enter the phone number associated with the name. (Use the menu to add dialing pauses, if the number requires them.)

**Note:** When recording always make sure you wait for the beep before speaking.

To place a call using voice dialing

- 1. Press and hold down the button for a few seconds.
- 2. Say one of the names you recorded.

If the phone recognizes the name, it automatically dials the number. If the phone is not sure which name you said, it will ask you to confirm the name.

- If the phone asks you, "Did You Say," followed by the correct name, say "Yes" to confirm the name and dial the number.
- ▶ If the phone asks you, "Did You Say," followed by an incorrect name, say "No." If there are other alternatives, the phone prompts you with the next one. If there are no more alternatives, the phone will say "Sorry, No Match Found," and cancel the call.

In some cases, the phone might ask you to repeat a name. If, after you repeat the name, the phone still doesn't understand, make sure that you have previously recorded the name. In the event that the phone cannot recognize the name, it will say "Sorry, no match found," and will not place a call.

To review the names you have recorded:

- 1. Press (8 TW) for Voice Dial.
- **2.** Press **2**\*\* for **Review**. The phone displays a list of the recorded numbers or names.
- **3.** Press . The phone displays the selected number and plays the name you have recorded. After listening to the recording, you can save or erase.
- **4.** To save the current entry, do nothing. After a few seconds, the phone automatically plays the next entry. If there are no more entries, the phone returns to the menu.

## **Erasing All Voice Dial Tags**

To erase all existing name dialing entries:

- 1. Press Tor Voice Dial.
- 2. Press of Erase All.
- **3.** Press the navigation key up or down to select **Yes** and press  $\bigcirc$ .

**Note:** Record Voice Dial tags in a quiet environment and without the aid of an accessory (for example, a headset or Hands-Free Car Kit).

## Section 3

## **Using PCS Service Features**

## Section 3A

## **PCS Service Features:** The Basics

#### In This Section

- **Using Voicemail**
- **Using Caller ID**
- **Responding to Call Waiting**
- **Three-Way Calling**
- **Forwarding Your Calls**

N ow that you've mastered your phone's fundamentals, it's time to explore the calling features that enhance your PCS Service.

Section 3: Using PCS Service Features

## **Using Voicemail**

## **Setting Up Your Voicemail**

All unanswered calls to your PCS Phone are automatically transferred to voicemail, even if your phone is in use or turned off. Therefore, you will want to set up your PCS Voicemail and personal greeting as soon as your PCS Phone is activated.

To set up voicemail:

- 1. Press and hold .
- 2. Follow the system prompts to create your pass code, record your greeting, record your name announcement and choose whether to activate One-Touch Message Access (a feature that lets you press one key to access messages and bypasses the need for you to enter your pass code).

Tip: You can also press and hold ( to dial voicemail.

Note: The voicemail setup process may vary in certain Affiliate areas.

#### **Voicemail Notification**

There are several ways your PCS Phone alerts you:

- ▶ By displaying a message on the screen.
- ▶ By sounding the assigned ringer type.
- ▶ By the LED blinking red.
- By displaying at the top of your screen.

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### **New Voicemail Message Alerts**

When you receive a new voicemail message, your phone alerts you and prompts you to call your voicemail. To call your voicemail, press To display your Missed Log, press To Log.

Important: When you are roaming off the Sprint Nationwide PCS Network, you may not receive notification of new voicemail messages. It is recommended that you periodically check your voicemail by dialing 1 + area code + your PCS Phone Number. When your voicemail answers, press and enter your pass code. You will be charged roaming rates when accessing voicemail while roaming off the Sprint Nationwide PCS Network.

**Note:** Your phone accepts messages even when it is turned off. However, you are only notified of new messages when your phone is turned on and you are in a PCS Service Area.

## **Retrieving Your Voicemail Messages**

You can review your messages directly from your PCS Phone or from any other touch-tone phone. To dial from your PCS Phone, you can either speed dial your voicemail or use the menu keys.

### **Using One-Touch Message Access:**

Press and hold . Follow the system prompts.

### Using the Menu Keys on Your PCS Phone to Access Your Messages:

- 1. Press for Main Menu.
- 2. Press Trans for Voicemail.
- 3. Press for Listen.

**Note:** You are charged for airtime minutes when you are accessing your voicemail from your PCS Phone.

## Using a Phone Other Than Your PCS Phone to Access Your Messages:

- 1. Dial your PCS Phone Number.
- 2. When your voicemail answers, press \*shint.
- 3. Enter your pass code.

## **Voicemail Options**

Your PCS Phone offers several options for organizing and accessing your voicemail.

#### **Setting Up Group Distribution Lists**

Create up to 20 separate group lists, each with up to 20 customers.

- 1. Press and hold to access your voicemail.
- **2.** Following the system prompts, press to change your Personal Options.
- **3.** Press (2 ABC) for Administrative Options.
- **4.** Press 5.KL for Group Distribution Lists.
- **5.** Follow the voice prompts to create, edit, rename or delete group lists.

#### **PCS Callback**

Return a call after listening to a message without disconnecting from voicemail.

- **1.** After listening to a message, press **8** TW.
- **2.** Enter the phone number.
- **3.** Once the call is complete, you're returned to the voicemail main menu.

## Voicemail-to-Voicemail Message

Record and send a voice message to other PCS Voicemail customers.

- **1.** From the main voicemail menu, press (2ABC) to send a message.
- **2.** Follow the voice prompts to enter the phone number.
- **3.** Follow the voice prompts to record and send your voice message.

#### Voicemail-to-Voicemail Message Reply

Reply to a voice message received from any other PCS Voicemail customer.

- 1. After listening to a voice message, press 8 TUV 8 TUV .
- **2.** Follow the voice prompts to record and send your reply.

#### **Voicemail-to-Voicemail Message Forwarding**

Forward a voice message, except those marked "Private," to other PCS Voicemail customers.

- **1.** After listening to a message, press 6 mo.
- **2.** Follow the voice prompts to enter the phone number.
- **3.** Follow the voice prompts to record your introduction and forward the voice message.

#### Voicemail-to-Voicemail Receipt Request

Receive confirmation that your voice message has been listened to when you send, forward or reply to a message to other PCS customers.

- **1.** After you have recorded a message, press to indicate you are satisfied with the message you recorded.
- 2. Press 4GH to mark receipt requested.

#### **Continue Recording**

Before pressing to indicate you are satisfied with the message you recorded, press to continue recording.

#### **Extended Absence Greeting**

When your phone is turned off or you are off the Sprint Nationwide PCS Network for an extended period, this greeting can be played instead of your normal personal greeting.

- **1.** From the main voicemail menu, press for Personal Options.
- 2. Press of Greetings.
- **3.** Press 3 to record an Extended Absence Greeting.

## **Clearing the Message Icon**

Your phone may temporarily continue to display the icon after you have checked your voice and text messages.

To clear the icon from the display screen:

- 1. Press for Main Menu.
- 2. Press 7 for Voicemail.
- 3. Press (2ABC) for Clear Icon

## **Using Caller ID**

Caller ID lets you know who's calling by displaying the number of the person calling when your phone rings. Similarly, if you call someone who has this feature, your phone number displays on their phone. If the caller's name and number are already stored in your Internal Phone Book, the corresponding name appears with the number.

To block your phone number from being displayed for a specific outgoing call:

- 1. Press \*shirt 6MNO 7pars.
- **2.** Enter the number you want to call.
- 3. Press (if **Roaming** press Im first).

To permanently block your number, call PCS Customer Solutions.

3A: The Basics

## **Responding to Call Waiting**

Call Waiting alerts you to incoming calls while you're on a call by sounding one beep. The display screen informs you that a call is coming in and shows the caller's phone number (if it is available and you are in digital mode).

To respond to an incoming call while you're on a call:

- Press Aux. This puts the first caller on hold and answers the second call
- ► To switch back to the first caller, press again.

Tip: For those calls where you don't want to be interrupted, you can temporarily disable Call Waiting by pressing (Took) (Done) before placing your call. Call Waiting is automatically reactivated once you end the call.

## **Making a Three-Way Call**

With Three-Way Calling, you can talk to two people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

- **1.** Enter a number you wish to call and press
- Once you have established the connection, press for 3-Way Call.
- 3. Dial the second number you wish to call and press [ Taux . .
- **4.** When you're connected to the second party, press once more to begin your three-way call.

If one of the people you called hangs up during your call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all three callers are disconnected.

Tip: You can also begin a Three-Way Call by displaying a phone number stored in your Internal Phone Book. Call History or Messaging.

**Note:** Call Waiting and Three-Way Calling are not available while roaming off the Sprint Nationwide PCS Network.

## **Using Call Forwarding**

Call Forwarding lets you forward all your incoming calls to another phone number – even when your phone is turned off. You can continue to make calls from your phone with Call Forwarding activated.

#### To Activate Call Forwarding

- 1. Press \*shift 7pors (2 ABC).
- 2. Enter the area code and phone number to which your future calls should be forwarded.
- 3. Press . You will hear a tone to confirm the activation of Call Forwarding.

#### To Deactivate Call Forwarding

- 1. Press \*shift 7pgrs 2ABC 0 Next.
- **2.** Press . You will hear a tone to confirm the deactivation.

Note: You are charged a higher rate for calls you have forwarded.

3A: The Basics

## Section 3B

## **PCS Vision**<sup>SM</sup>

#### In This Section

- Web
- Messaging
- **Pictures**
- Ringers
- **Screen Savers**
- Games
- PCS Business Connection<sup>SM</sup>

P CS Vision<sup>SM</sup> brings you clarity you can see and hear, with enhanced, always-on mobile multimodia and the control of the con always-on mobile multimedia capabilities like email, pictures and games that are easy to learn and use. This rich, colorful graphic experience will be visually comparable to your home or office computer. It's a revolutionary way to look at wireless.

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## Launching the Web

To launch the Web:

From the phone's main menu, highlight **Web** and press (as).



#### Your User Name

When you buy a PCS Phone and sign up for service, you're automatically assigned a user name. Then, when you use PCS Vision Services, your user name is submitted to identify you to the Sprint Nationwide PCS Network. The user name is also useful as an address for email and instant messaging, as a way to personalize Internet services, and as an online virtual identity.

A user name is typically based on the customer's name and a number, followed by "@sprintpcs.com." For example, the third John Smith to sign up for PCS Vision Services might have jsmith003@sprintpcs.com as his user name. If you want a particular user name, you can visit www.sprintpcs.com and get the name you want – as long as nobody else has it!

Note: If you already have a PCS Mail User Name, that will automatically become your PCS Vision User Name.

Your user name will be automatically programmed into your PCS Phone You don't have to enter it

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3B: PCS Vision

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#### **Net Guard**

When first connecting to the Internet, the Net Guard will appear to confirm that you want to connect. It helps you avoid accidental connections.

To change your Net Guard settings:

- 1. Press for Main Menu.
- 2. Press  $\bigcirc$  for **Settings**.
- 3. Press for Internet.
- 4. Press 13 for Net Guard.
- **5.** Press the navigation key up or down to highlight:
- ▶ **On** to make the Net Guard appear when connecting to the Internet.
- ▶ **Off** to connect to the Internet without Net Guard.
- **6.** Press on to select.

**Note:** When On, the Net Guard will appear only once per session. The Net Guard does not appear if the phone is merely re-connecting due to a time-out.

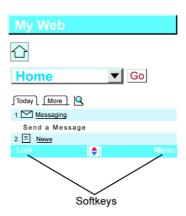
#### **Browsing the Web**

Browsing the Web is easy once you've learned a few basics. Here are some tips for browsing the Web with PCS Vision:

#### Softkeys

When browsing the Web, the bottom line of your phone's display contains one or more softkeys. These are shortcut controls for navigating around the Web, and they correspond to the buttons directly below the phone's display screen. Depending on what Web sites you visit, the labels on the softkeys may change to indicate their function

Section 3: Using PCS Service Features



To select a softkey:

Press the navigation key left or right to highlight the desired softkey, then press .

#### **Scrolling**

As with other parts of your phone's menu, you'll have to scroll up and down to see everything on some Web sites.

Press the navigation key to scroll line by line, or press the volume key to scroll one page at a time.

#### Selecting

Once you've learned how to use softkeys, you can start navigating Web sites.

Select on-screen items by using the navigation key to highlight the desired item, then activate the desired softkey by pressing .

You'll find that the left softkey is used primarily for selecting items. This softkey is often labeled "OK."

► If the items on a page are numbered, you can use your keypad (number keys) to select an item.

Links, which appear as <u>underlined text</u>, allow you to jump to different Web pages, select special functions or even place phone calls.

Select links by highlighting the link and then selecting the softkey. Look at the softkey labels to determine which softkey you want. **Tip:** The tenth item in a numbered list may be selected by pressing the key on your phone's keypad, even though the number 0 doesn't appear on the screen

#### **Going Back**

To go back one page, press the key on your phone. Note that the key is also used for deleting text (like a BACKSPACE key) at times when you are entering text.

#### **Going Home**

To return to the Home Page, highlight the **Home** softkey and press , or highlight the **Home** icon at the top of the display screen.

## Going to a Specific Web Site

To go to a particular Web site by entering a URL (Web site address), select **Go to Site** from the list of options and enter the URL using your keypad.

Note: Not all Web sites are viewable on your phone.

#### Creating a Bookmark

Bookmarks allow you to store the address of favorite Web sites for easy access at a later time.

To create a bookmark:

- **1.** Go to the Web page you want to mark.
- 2. Press (2ABC) for Add Bookmark.
- **3.** Select the desired bookmark location and press .
- **4.** Press again to confirm.
- **5.** Press to return to the web.

**Note:** Bookmarking a page does not store the page contents, just its address.

**Note:** Some pages cannot be bookmarked. Whether a particular Web page may be marked is controlled by its creator.

#### **Accessing a Bookmark**

To access a bookmark:

1. Press for View Bookmarks.

**2.** Press the navigation key down to highlight the desired bookmark and press 

.

#### **Deleting a Bookmark**

1. Press for View Bookmarks.

**2.** Press the navigation key down to highlight the desired bookmark.

**3.** Press the **Delete** softkey by pressing .

**4.** Press to confirm.

**5.** Press to return to the web.

#### **Reloading a Web Page**

To reload (refresh) the current Web page, press for **Refresh**.

#### **Restarting the Web Browser**

If the Web browser appears to be malfunctioning or stops responding, you can usually fix the problem by simply restarting the browser.

To restart the Web browser:

**1.** Press to exit the browser.

2. Press 400 to launch the browser.

### **Setting Up a Web Connection**

#### **Getting Started**

Your PCS Phone allows you to connect to a laptop PC to send and receive email, access the Internet or your company's network and more, without searching for a wall-mounted telephone jack. In just three steps, you can use your connectivity:

- **1.** First, you'll need a PCS Connection Kit (sold separately).
- **2.** Connect your laptop PC to your PCS Phone by using the USB data cable.
- **3.** Finally, take a few minutes to install the PCS Connection Manager<sup>SM</sup> Software onto your computer using the CD.
- or complete details on how to install and use the software, refer to the user guide in the PCS Connection Kit you purchased.

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Now you can send and receive email and instant messages, as well as chat on select PCS Phones. With chat, you can have a conversation without talking. Join in a Web-based chat room to exchange information on a specific topic or read conversations that others have posted -- even launch a one-on-one chat for a more in-depth conversation.

## **Message Types**

There are many types of PCS Text Messaging available on your phone. (PCS Voicemail provides voicemail-to-mailbox messaging. For information on using your phone's voicemail feature, see ""Using Voicemail" on page 79.)

## **PCS Messages**

These appear on your screen as **Notifications** and include numeric messages, PCS Messages, PCS Updates and PCS Mail.

#### **Erasing All Messages**

To erase all messages:

- 1. Press for Messaging.
- **2.** Press  $\sqrt{3^{\text{def}}}$  for **Notifications**.
- 3. Press for Erase All.
- **4.** Press the navigation key up or down to select **Yes** and press ( ).



#### Signing Up for Web Updates

With Web Updates, you can have news and information sent directly to your PCS Phone at the times you choose.

To select the information you want sent to your PCS Phone:

- **1.** From your computer, log on to the Internet.
- Go to the site from which you want to receive information. A few of the sites you can visit are America Online<sup>®</sup>, Yahoo!<sup>®</sup>, MSN<sup>®</sup> and ebay<sup>®</sup>. (The location where you request updates within each site will vary.)

Section 3: Using PCS Service Features

**3.** Where indicated on the site, input your 10-digit PCS Phone Number followed by "@messaging.sprintpcs.com." For example: 5551234567@messaging.sprintpcs.com.

Upon completing the registration process, you should begin receiving updates on your PCS Phone as requested.

## **PCS Short Mail**

## **Using PCS Short Mail**

With PCS Short Mail, you can use a person's wireless phone number to send instant text messages from your Internet-ready PCS Phone to their messaging-ready phone — and they can send messages to you. When you receive a new message, you'll automatically be notified with a one-way text message.

In addition, PCS Short Mail includes a variety of pre-set messages, such as "I'm running late, I'm on my way," that make composing messages fast and easy. You can also customize your own pre-set messages, up to 100 characters, from your PCS Phone or at www.sprintpcs.com.

To send a PCS Short Mail message:

- 1. Press for Main Menu.
- 2. Press (3) for Messaging.
- **3.** Press for **Shortmail**.
- **4.** Select **Compose**, enter the wireless phone number of the person to whom you wish to send a message, and press .
- Select Type Msg (to enter a message up to 100 characters), Pre-Set Msgs (to select a preset message) or lcons and press .
- **6.** Enter your text or select a pre-set message or icon and press .
- **7.** To send the message, select the **SEND** softkey and press **③**.

To read a PCS Short Mail message:

- 1. When you receive a short mail message, you will see a text message and "New 'Short Mail'. View it now?" on your display screen.
- 2. Launch the browser and select the **Messaging** folder.
- **3.** Scroll to the new short mail message and press . Unread short mail messages will be marked with an asterisk (\*). Select a marked message and press . again to read the message.

**Note:** The last four digits of the PCS Phone Number of the person who sent you a short mail message appear before the message text.

To reply to a PCS Short Mail message:

- Select Type Msg (to enter a message up to 100 characters),
   Pre-Set Msgs (to select a preset message) or lcons and press .
- **3.** Enter your text or select a preset message or icon and press .
- **4.** To send the message, select the **SEND** softkey and press  $\bigcirc$ .

To add and/or edit Pre-Set Messages:

- **1.** Go to the Web from your phone.
- **2.** From the home page, select the **Messaging** folder and press .
- 3. Select **Short Mail** and press .
- **4.** Highlight the **Menu** softkey and press **.**
- **5.** From the Options menu highlight **Pre-Set Msgs** and press .
- **6.** From the Edit Pre-Set MS menu, select **(Add New)** or the message you wish to edit and press .
- **7.** Enter your new message or changes and press .

Note: You may also add or edit Pre-Set Messages in the "Manage My Account" area at www.sprintpcs.com.



## **Using PCS Email**

With PCS Email, you can set up an account at no additional charge and perform many of the typical email functions from your PCS Phone that you can from your personal computer.

You can manage your PCS Email Account from your PCS Phone or personal computer at <a href="https://www.sprintpcs.com">www.sprintpcs.com</a>. You can also access other select email providers from the Web.

## **Accessing PCS Email Messages**

To access PCS Email Messages:

- **1.** From the Web home page, select the **Messaging** and press .
- 2. Press the navigation key up or down to select **Sprint PCS Mail** and press . If you're a first-time user, prompts will help you set up your email account by establishing a user name and password.
- **3.** To view your messages, select **Inbox**, highlight the **OK** softkey and press .
- **4.** Scroll to select the message you wish to read and press .
- Once you've read a message, use the quick actions at the end of each message (Erase, Reply, Reply All or Next Message) or select Menu for a full list of options.

### **Composing PCS Email Messages**

To compose a PCS Email Message:

- **1.** From the Web home page, select the Messaging and press  $\bigcirc$ .
- **2.** Press the navigation key up or down to select **Sprint PCS Mail** and press .
- **3.** Select **Compose** and press .
- **4.** Select **Add Name** to enter the address of the person to whom you're sending a message and press .
- **5.** Select **Next** to enter the subject of your email and your specific message.

**6.** Select **Send** and press when your message is ready to be delivered.



PCS Vision<sup>SM</sup> gives you the ability to join wireless chat rooms from your PCS Phone. Send messages including text and icons to many chat room participants or launch one-on-one (private) chat rooms.

To access a chat room from the browser:

- 1. Press 40H to launch the browser.
- **2.** Press the navigation key up or down to highlight **Messaging** and press .
- **3.** Press the navigation key up or down to highlight **Message Chat** and press .
- **4.** Read the disclaimer and press and highlight **Agree**. Press
- **5.** Press the navigation key up or down to highlight the desired chat room and press .
- **6.** Press and highlight **OK**. Press .
- **7.** Press and input your nickname.
- **8.** Press on to save.
- 9. Press and highlight Enter. Press 🔘 .
- **10.** Scroll through posts to read messages posted by other users.

**Note:** To avoid inadvertent data usage charges, you should log out of chat rooms when you are ready to exit.

To send a message:

- 1. Press and highlight TXT. Press .
- 2. Press to display the **Input** screen.
- **3.** Use your keypad to enter your message and press .
- 4. Press and highlight **Send**. Press .

To set up a private chat room:

1. Press and highlight 1-->1. Press

**2.** Press the navigation key up or down to highlight the available chatters in the room and press .

3. Press to highlight **OK** and press .

**4.** Confirm connection with other user.

**5.** Enter messages using the keypad.

**Note:** You can also download and use a Java-based chat client on your PCS Phone.

## **Pictures**

Your phone gives you the ability to capture images, view images using the phone's display and instantly send images to your friends and family. It's as easy to use as a traditional point and click camera. Besides sending your pictures to friends and family, you can also send them to a photosharing site for storage, upload pictures to a personal Web site, or send images to a site for printing. The camera will be able to take and store images, and the image quality will be similar to what you see on your computer screen (VGA quality). This service requires a special camera (purchased separately); see your PCS representative for further details.

#### **Taking a Picture**

- **1.** Use your camera to take a picture. Read the user's guide that came with your camera for detailed instructions.
- **2.** Attach the camera to your PCS Phone and follow the instructions for taking a picture included with the camera.
- **3.** View pictures on your phone and select the images you'd like to transfer from the camera to your phone.
- **4.** Upload your images to your vault for future reference.

#### **Sending Pictures to Others From Your PCS Phone**

- 1. Go to the home page.
- 2. Select **Photo** and press . The first time you go to the site, you will need to register.
- **3.** Select **Photo Inbox** and scroll through to select the desired picture.
- **4.** Type in the email address and add your personal message, then press .

#### **Accessing the Site From Your Desktop Computer**

- 1. Log on to your computer and launch the Internet.
- 2. Go to photos.sprintpcs.com.
- 3. You will need to register in order to view the Web site.

Once at the site, you can do the following:

- Share pictures
- Navigate forward or backward
- Edit album title
- ▶ Edit picture caption
- Rotate picture
- Delete picture
- Remove enhancements
- Share album
- View as slide show
- Move image
- Organize images

#### **Customize Your Images**

Picture manipulation tools will be available to improve or customize your pictures. You'll be able to:

- Lighten
- Darken
- Crop
- Antique
- Make black and white
- Soft focus
- Add a comic bubble
- Cartoon
- Line drawing

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## Ringers

To download an available ringer to your phone:

- 1. Press for **Downloads**.
- Press (2 ABC) for Ringers. 2.
- 3. Press for **Get New**.
- **4.** Press the navigation key up or down to select the desired ringer and press OK.

#### **Assigning Downloaded Ringers**

Downloaded ringers may be assigned directly from the Downloads menu and are also available through the Settings menu.

To assign a downloaded ringer through the Settings menu, see "Selecting Ringer Types for Voice Calls" on page 29 or "Selecting Ringer Types for Messages" on page 30.

To assign a downloaded ringer from the Downloads menu:

- **1.** Download the ringer using the steps listed above.
- **2.** After the ringer has been downloaded, the **Confirm** dialog box is displayed.
- **3.** Press the navigation key up or down and select **Use**. Press



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#### **Purchasing Ringers**

You can purchase ringers on your phone or through <a href="www.sprintpcs.com">www.sprintpcs.com</a>. To purchase a ringer from your phone:

- 1. Highlight an item in the Ringers menu and press on to select it.
- **2.** If you have purchased a ringer before, proceed to Step 3. If you have not previously purchased a ringer, you will be prompted to enter your account password and create your purchasing profile.
- After purchasing the ringer, highlight Download Now to download the item immediately or Save for Later to save it in your personal vault.

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#### **Downloading Screen Savers**

To download an available screen saver to your phone:

- 1. Press for **Downloads**.
- Press  $\sqrt{3^{\text{DEF}}}$  for Screen Savers.
- 3. Press for Get New.
- **4.** Press the navigation key up or down to select the desired screen saver and press ( ... ).

#### **Assigning Downloaded Screen Savers**

Downloaded screen savers may be assigned directly from the Downloads menu and are also available through the Settings menu.

To assign a downloaded screen saver through the Settings menu, see "Changing the Display Screen" on page 33.

To assign a downloaded screen saver from the Downloads menu:

- **1.** Download the screen saver using the steps listed above.
- 2. After the screen saver has been downloaded, the Confirm dialog box is displayed.
- **3.** Press the navigation key up or down and select **Use**. Press .



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#### **Purchasing Screen Savers**

You can purchase screen savers on your phone or through www.sprintpcs.com.

To purchase a screen saver from your phone:

- 1. Highlight an item in the Screen Savers menu and press ( to select it.
- **2.** If you have purchased a screen saver before, proceed to Step 3. If you have not purchased a screen saver, you will be prompted to enter your account password and create your purchasing profile.
- **3.** After purchasing the screen saver, highlight **Download Now** to download the item immediately or Save for Later to save it in your personal vault.

**Note:** Your personal vault saves items for up to 90 days. Once an item has been downloaded to your phone, you may keep the file for as long as you like.

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You can play a variety of entertaining and graphically-rich games on your PCS Phone. New games are easy to download and play.

#### **Accessing Games**

You can access games on your phone or through <a href="https://www.sprintpcs.com">www.sprintpcs.com</a>. (For details on purchasing options, consult your PCS Service Plan.)

To access a game from your phone:

- 1. Press (5.)KL) for **Downloads**.
- 2. Press for Games.
- 3. Press for Get New.
- 4. If you have purchased a game before, or if you are accessing a game that does not have premium service charges associated with it, proceed to Step 5. If you have not purchased a game, you will be prompted to enter your account password and create your purchasing profile.

#### **Playing Games**

To play a game on your PCS Phone:

- 1. Download the game using the steps listed above.
- **2.** After the game has been downloaded, the **Confirm** dialog box is displayed. Press the navigation key up or down to highlight **Use** and press .
- **3.** Press \(\square\) to **Run** the game.
- **4.** Follow the game instructions on your display screen.

## PCS Business Connection<sup>SM</sup> Personal Edition

PCS Business Connection<sup>SM</sup> Personal Edition is designed to offer secure wireless access to both Microsoft Outlook and Lotus Notes.

PCS Business Connection Personal Edition delivers the following features:

- Business email access: Read, reply to, forward, delete and compose your company email.
- ► Company directory and contacts: Search, view, call, and email contacts from your company's directory. Do all this and add/edit your personal contacts.
- ▶ Work calendar: Accept and reject meetings, view daily summaries and details, navigate to various dates.
- ► Files/information on your PC: Browse folders, download and view documents from any device using a PC browser or Pocket Internet Explorer.

To use PCS Business Connection Personal Edition, install Business Connection Personal Edition software on your work PC. This allows data to be securely retrieved in real-time by your wireless device when connected to the Sprint Nationwide PCS Network. There is a monthly charge for PCS Business Connection, and usage charges will also apply.

When your work PC isn't on, you can share connections with your co-workers so that you always have access to your email, calendar and contacts. Your data remains secure behind the corporate firewall and any changes you make on your wireless device are instantly updated on your corporate server without the need to synchronize.

Additional Business Connection solutions are available to your company. For more details, visit <u>businessconnection.sprintpcs.com</u>.

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## **PCS Vision FAQs**

#### How will I know when my phone is ready for PCS Vision Service?

Your user name (for example, bsmith001@sprintpcs.com) will display on your phone's display screen.

#### How do I sign-in for the first time?

You are automatically signed in to PCS Vision Services when you turn on your phone.

#### How do I know when my phone is connected to PCS Vision Services?

Your phone automatically connects when PCS Vision Service is used or an incoming message arrives. Your phone will also display the icon. (Connecting takes about 10-12 seconds.)

#### Can I make calls and use PCS Vision Services at the same time?

You cannot use voice and data services simultaneously. If you receive a call while the data service is active, the call will be forwarded into voicemail. You can place an outgoing call at any time, but it will interrupt any in-progress data session.

#### When is my data connection active?

Your connection is active when data is being transferred. Outgoing calls are allowed, but incoming calls go directly to voicemail. When active, the  $[\ \ ]$  indicator flashes on your phone's display screen.

#### When is my data connection dormant?

If no data is received for 10 seconds, the connection goes dormant. When the connection is dormant, voice calls are allowed. (The connection can go active again quickly.) If no data is received for a long time, the connection will terminate.

#### Can I sign out of data services?

You can sign out without turning off your phone, however you will not be able to browse the Web or use other PCS Vision Services. While signed out, you can still place or receive phone calls, check voicemail, and use other voice services. You may sign in again at any time. To sign out, go to [ ] in your phone's menu.

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## Section 3C

# **PCS Voice Command<sup>™</sup>**

## In This Section

► PCS Voice Command<sup>SM</sup>

With Sprint, the first wireless provider to offer innovative PCS Voice Command technology, reaching your friends, family, co-workers and teammates has never been easier – especially when you're on the go. You can even listen to Web-based information such as news, stock quotes, weather, sports and much more. Your voice does it all with PCS Voice Command.

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# **Getting Started With PCS Voice Command**

With PCS Voice Command:

- You can store all your contact's phone numbers, so you can simply say the name of the person you want to call.
- There's no need to punch in a lot of numbers, memorize voicemail passwords or try to dial while you're driving.
- You can call anyone in your address book even if you don't remember their phone number.

#### It's Easy to Get Started

Just dial \*son Vacr from your PCS Phone to activate the service and listen to brief instructions directly from your phone. There is a monthly charge for PCS Voice Command.

# **Creating Your Own Address Book**

You can program up to 500 names into your personal address book, with each name having up to five phone numbers. That's 2,500 phone numbers – and with the advanced technology of PCS Voice Command – you can have instant access to all of them.

There are four ways to update your address book:

- Use Voice Recordings: Simply dial saw, "Add name." You will then be asked to say the name and number you want to add to your personal address book. Your address book can store up to 20 voice recorded names at once.
- **On the Web**: Go to <u>www.talk.sprintpcs.com</u> and receive a fully functional Web-based address book to create and update your contacts.
- ▶ **Use an Existing Address Book**: Automatically merge address books from desktop software applications with Sprint Sync<sup>SM</sup> Services for no additional charge. Simply click on the "Click to synchronize" button within your PCS Voice Command personal address book at www.talk.sprintpcs.com.

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**Call Directory Assistance:** If you don't have a computer or Internet access handy, you can have PCS Directory Assistance look up phone numbers for you and automatically add them to your address book. Just say, "Call operator," and we'll add two names and numbers to your address book for our standard directory assistance charge.

# **Making a Call With PCS Voice Command**

- 1. Once you've signed up for PCS Voice Command and created your address book, all you do is press \*som Ruy. You'll hear a tone followed by the prompt "Ready."
- After the "Ready" prompt, simply say, in a natural voice, "Call" and the name of the person or the number you'd like to call. For example, you can say, "Call Jane Smith at work," "Call John Baker on the mobile phone," "Call 555-1234" or "Call Bob Miller."
- **3.** Your request will be repeated and you will be asked to verify. Say "Yes" to call the number or person. Say "No" if you wish to cancel.
- **4.** The number will automatically be dialed. Keep in mind that PCS Voice Command recognizes not only your voice, but any voice, so that others can experience the same convenience if they use your phone.

For more helpful hints on PCS Voice Command, including a list of recognized commands and an interactive tutorial, visit www.talk.sprintpcs.com.

# **Accessing Information Using PCS Voice Command**

- 1. Press \*shirt Mark.
- 2. Say "Call the Web." (To access, listen to and respond to email, once email has been set up, say "Call My Email.")
- **3.** Choose from a listing of information categories like news, weather, sports and more.

Note: PCS Voice Command is not available while roaming off the enhanced Sprint Nationwide PCS Network.

## Section 4

# **Safety Guidelines and Warranty Information**

# **Safety**

#### In This Section

- Getting the Most Out of Your Reception
- Maintaining Safe Use of and Access to Your Phone
- Caring for the Battery
- Acknowledging Special Precautions and the FCC Notice

Part of getting the most out of your PCS Phone is knowing where and how it works at optimum efficiency. This section outlines performance and safety guidelines that ensure you experience the full quality that your PCS Phone was designed to give you.

# **Getting the Most Out of Your Reception**

#### **Keeping Tabs on Signal Strength**

The quality of each call you make or receive depends on the signal strength in your area. Your phone informs you of the current signal strength by displaying a number of bars next to the signal strength icon. The more bars displayed, the stronger the signal. If you're inside a building, being near a window may give you better reception.

#### **Understanding the Power Save Feature**

If your phone is unable to find a signal after 15 minutes of searching, a Power Save feature is automatically activated. If your phone is active, it periodically rechecks service availability or you can check it yourself by pressing any key. Anytime the Power Save feature is activated, a message displays on the screen. When a signal is found, your phone returns to Standby mode.

### **Understanding How Your Phone Operates**

Your phone is basically a radio transmitter and receiver. When it's turned on, it receives and transmits radio frequency (RF) signals. When you use your phone, the system handling your call controls the power level. This power can range from 0.006 watts to 0.2 watts in digital mode.

## **Knowing Radio frequency Safety**

The design of your PCS Phone complies with updated NCRP standards described below.

In 1991-92, the Institute of Electrical and Electronics Engineers (IEEE) and the American National Standards Institute (ANSI) joined in updating ANSI's 1982 standard for safety levels with respect to human exposure to RF signals. More than 120 scientists, engineers and physicians from universities, government health agencies and industries developed this updated standard after reviewing the available body of research. In 1993, the Federal Communications Commission (FCC) adopted this updated standard in a regulation. In August 1996, the FCC adopted hybrid standard consisting of the existing ANSI/IEEE standard and the guidelines published by the National Council of Radiation Protection and Measurements (NCRP).

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#### **Maintaining Your Phone's Peak Performance**

There are several simple guidelines to operating your phone properly and maintaining safe, satisfactory service.

- Hold the phone with the antenna raised, fully-extended and over vour shoulder.
- Try not to hold, bend or twist the phone's antenna.
- Don't use the phone if the antenna is damaged.
- Speak directly into the mouthpiece.
- Avoid exposing your phone and accessories to rain or liquid spills. If your phone does get wet, immediately turn the power off and remove the battery. If it's inoperable, return it to a Sprint Store or call PCS Customer Solutions for service.

**Note:** For the best care of your phone, only Sprint authorized personnel should service your phone and accessories. Faulty service may void the warranty.

# **Maintaining Safe Use of and Access to Your Phone**

FAILURE TO FOLLOW THE INSTRUCTIONS OUTLINED MAY LEAD TO SERIOUS PERSONAL INJURY AND POSSIBLE PROPERTY DAMAGE

## **Using Your Phone While Driving**

Talking on your phone while driving (or operating the phone without a hands-free device) is prohibited in some jurisdictions. Laws vary as to specific restrictions. Remember that safety always comes first.

When using your phone in the car:

- Get to know your phone and its features, such as speed dial and redial.
- When available, use a hands-free device.
- Position your phone within easy reach.
- Let the person you are speaking to know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions.
- Do not take notes or look up phone numbers while driving.

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- Dial sensibly and assess the traffic; if possible, place calls when stationary or before pulling into traffic.
- Do not engage in stressful or emotional conversations that may divert your attention from the road.
- Dial to report serious emergencies. It's free from your wireless phone.
- Use your phone to help others in emergencies.
- Call roadside assistance or a special non-emergency wireless number when necessary.

Tip: Purchase an optional Hands-Free Car Kit.

#### **Following Safety Guidelines**

To operate your phone safely and efficiently, always follow any special regulations in a given area. Turn your phone off in areas where use is forbidden or when it may cause interference or danger.

### **Using Your Phone Near Other Electronic Devices**

Most modern electronic equipment is shielded from radio frequency (RF) signals. However, RF signals from wireless phones may affect inadequately shielded electronic equipment.

RF signals may affect improperly installed or inadequately shielded electronic operating systems and/or entertainment systems in motor vehicles. Check with the manufacturer or their representative to determine if these systems are adequately shielded from external RF signals. Also check with the manufacturer regarding any equipment that has been added to your vehicle.

Consult the manufacturer of any personal medical devices, such as pacemakers and hearing aids, to determine if they are adequately shielded from external RF signals.

Note: Always turn off the phone in health care facilities and request permission before using the phone near medical equipment.

## **Turning Off Your Phone Before Flying**

Turn off your phone before boarding any aircraft. To prevent possible interference with aircraft systems, the U.S. Federal Aviation

Section 4: Safety Guidelines and Warranty Information

Administration (FAA) regulations require you to have permission from a crew member to use your phone while the plane is on the ground. To prevent any risk of interference, FCC regulations prohibit using your phone while the plane is in the air.

#### **Turning Off Your Phone in Dangerous Areas**

To avoid interfering with blasting operations, turn off your phone when in a blasting area or in other areas with signs indicating that two-way radios should be turned off. Construction crews often use remote-control RF devices to set off explosives.

Turn off your phone when you're in any area that has a potentially explosive atmosphere. Although it's rare, your phone or its accessories could generate sparks. Sparks could cause an explosion or a fire resulting in bodily injury or even death. These areas are often, but not always, clearly marked. They include:

- Fueling areas such as gas stations.
- Below deck on boats.
- ► Fuel or chemical transfer or storage facilities.
- Areas where the air contains chemicals or particles such as grain, just or metal powders.
- Any other area where you would normally be advised to turn off your vehicle's engine.

Note: Never transport or store flammable gas, liquid or explosives in the compartment of your vehicle that contains your phone or accessories.

## Restricting Children's Access to your Phone

Your PCS Phone is not a toy. Children should not be allowed to play with it because they could hurt themselves and others, damage the phone or make calls that increase your phone bill.

Section 4: Safety Guidelines and Warranty Information

# **Caring for the Battery**

#### **Protecting Your Battery**

The guidelines listed below help you get the most out of your battery's performance.

- ▶ Use only Sprint-approved batteries and desktop chargers. These chargers are designed to maximize battery life. Using other batteries or chargers voids your warranty and may cause damage.
- ▶ In order to avoid damage, charge the battery only in temperatures that range from 32° F to 113° F (0° C to 45° C).
- ▶ Don't use the battery charger in direct sunlight or in high humidity areas. such as the bathroom.
- Never dispose of the battery by incineration.
- ▶ Keep the metal contacts on top of the battery clean.
- ▶ Don't attempt to disassemble or short-circuit the battery.
- ► The battery may need recharging if it has not been used for a long period of time.
- ▶ It's best to replace the battery when it no longer provides acceptable performance. It can be recharged hundreds of times before it needs replacing.
- ▶ Don't store the battery in high temperature areas for long periods of time. It's best to follow these storage rules:

Less than one month:

4° F to 140° F (-20° C to 60° C)

More than one month:

4° F to 113° F (-20° C to 45° C)

### Disposal of Lithium Ion (Lilon) Batteries

For safe disposal options of your LiIon batteries, contact your nearest Sprint-authorized service center.

**Special Note**: Be sure to dispose of your battery properly. In some areas, the disposal of batteries in household or business trash may be prohibited.

**Note:** For safety, do not handle a damaged or leaking Lilon battery.

# **Acknowledging Special Precautions and the FCC Notice**

#### **FCC Notice**

The phone may cause TV or radio interference if used in close proximity to receiving equipment. The FCC can require you to stop using the phone if such interference cannot be eliminated.

Vehicles using liquefied petroleum gas (such as propane or butane) must comply with the National Fire Protection Standard (NFPA-58). For a copy of this standard, contact the National Fire Protection Association, One Batterymarch Park, Quincy, MA 02269, Attn: Publication Sales Division.

#### Cautions

Any changes or modifications to your phone not expressly approved in this document could void your warranty for this equipment, and void your authority to operate this equipment. Only use approved batteries, antennas and chargers. The use of any unauthorized accessories may be dangerous and void the phone warranty if said accessories cause damage or a defect to the phone.

Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending or sitting on it.

## **Body-Worn Operation**

To maintain compliance with FCC RF exposure guidelines, if you wear a handset on your body, use the Sprint supplied or approved carrying case, holster or other body-worn accessory. If you do not use a body-worn accessory, ensure that the antenna is at least one inch (2.5 centimeters) from your body when transmitting. Use of non-Sprint approved accessories may violate FCC RF exposure guidelines.

For more information about RF exposure, please visit the FCC Web site at www.fcc.gov.

Section 4: Safety Guidelines and Warranty Information

#### Specific Absorption Rates (SAR) for Wireless Phones

The SAR is a value that corresponds to the relative amount of RF energy absorbed in the head of a user of a wireless handset.

The SAR value of a phone is the result of an extensive testing, measuring and calculation process. It does not represent how much RF the phone emits. All phone models are tested at their highest value in strict laboratory settings. But when in operation, the SAR of a phone can be substantially less than the level reported to the FCC. This is because of a variety of factors including its proximity to a base station antenna, phone design and other factors. What is important to remember is that each phone meets strict federal guidelines. Variations in SARs do not represent a variation in safety.

All phones must meet the federal standard, which incorporates a substantial margin of safety. As stated above, variations in SAR values between different model phones do not mean variations in safety. SAR values at or below the federal standard of 1.6 W/kg are considered safe for use by the public.

The highest reported SAR values of the [SPH-N400] are:

AMPS mode (Part 22) - Head: 1.25 W/kg; Body-worn: 1.1 W/kg

PCS mode (Part 24) - Head: .72 W/kg; Body-worn: 1.32 W/kg

## **FCC Radio frequency Emission**

This phone meets the FCC Radio frequency Emission Guidelines. FCC ID number: [manufacturer needs to provide #]. More information on the phone's SAR can be found from the following FCC Web site:

http://www.fcc.gov/oet/fccid.

Section 4: Safety Guidelines and Warranty Information

## **Owner's Record**

The model number, regulatory number and serial number are located on a nameplate inside the battery compartment. Record the serial number in the space provided below. This will be helpful if you need to contact us about your phone in the future.

Model: PCS Phone [SPH-N400]

Serial No.:

# **User Guide Proprietary Notice**

CDMA Technology is licensed by QUALCOMM Incorporated under one or more of the following patents:

4,901,307 5,109,390 5,267,262 5,416,797

5,506,865 5,544,196 5,657,420 5,101,501

5,267,261 5,414,796 5,504,773 5,535,239

5,600,754 5,778,338 5,228,054 5,337,338

5,710,784 5,056,109 5,568,483 5,659,569

5,490,165 5,511,073

T9 Text Input is licensed by Tegic Communications and is covered by U.S. Pat. 5,818,437, U.S. Pat. 5,953,541, U.S. Pat. 6,011,554 and other patents pending.

Section 4: Safety Guidelines and Warranty Information

## Section 4B

# **Manufacturer's Warranty**

#### In This Section

Manufacturer's Warranty

his section contains the manufacturer's warranty for your PCS Phone.

For information about the Terms and Conditions of your PCS Service, please see the Start Here guide included with your phone. For the most recent version of the Terms and Conditions, please visit www.sprintpcs.com.

# Manufacturer's Warranty

What is Covered and For How Long? SAMSUNG TELECOMMUNICATIONS AMERICA, L.P. ("SAMSUNG") warrants to the original purchaser ("Purchaser") that SAMSUNG's Phones and accessories ("Products") are free from defects in material and workmanship under normal use and service for the period commencing upon the date of purchase and continuing for the following specified period of time after that date:

**Phone** 1 Year **Batteries** 1 Year **Leather Case/Pouch** 90 Davs Holster 90 Days Other Phone Accessories 1 Year

What is Not Covered? This Limited Warranty is conditioned upon proper use of Product by Purchaser. This Limited Warranty does not cover: (a) defects or damage resulting from accident, misuse, abuse, neglect, unusual physical, electrical or electromechanical stress, or modification of any part of Product, including antenna, or cosmetic damage; (b) equipment that has the serial number removed or made illegible; (c) any plastic surfaces or other externally exposed parts that are scratched or damaged due to normal use: (d) malfunctions resulting from the use of Product in conjunction with accessories, products, or ancillary/peripheral equipment not furnished or approved by SAMSUNG; (e) defects or damage from improper testing, operation, maintenance, installation, or adjustment; (f) installation, maintenance, and service of Product, or (g) Product not purchased in the United States or Canada. This Limited Warranty covers batteries only if battery capacity falls below 80% of rated capacity or the battery leaks, and this Limited Warranty does not cover any battery if (i) the battery has been charged by a battery charger not specified or approved by SAMSUNG for charging the battery. (ii) any of the seals on the battery are broken or show evidence of tampering, or (iii) the battery has been used in equipment other than the SAMSUNG phone for which it is specified.

What are SAMSUNG's Obligations? During the applicable warranty period, SAMSUNG will repair or replace, at SAMSUNG's sole option, without charge to Purchaser, any defective component part of Product. To obtain service under this Limited Warranty. Purchaser must return Product to an authorized phone service facility in an adequate container for shipping, accompanied by Purchaser's sales receipt or comparable substitute proof of sale showing the date of purchase, the serial number of Product and the sellers' name and address. To obtain assistance on where to deliver the Product, call Samsung Customer Care at 1-888-987-4357. Upon receipt, SAMSUNG will promptly repair or replace the

defective Product. SAMSUNG may, at SAMSUNG's sole option, use rebuilt, reconditioned, or new parts or components when repairing any Product or replace Product with a rebuilt. reconditioned or new Product, Repaired/replaced leather cases. pouches and holsters will be warranted for a period of ninety (90) days. All other repaired/replaced Product will be warranted for a period equal to the remainder of the original Limited Warranty on the original Product or for 90 days, whichever is longer. All replaced parts, components, boards and equipment shall become the property of SAMSUNG. If SAMSUNG determines that any Product is not covered by this Limited Warranty, Purchaser must pay all parts, shipping, and labor charges for the repair or return of such Product.

What Are the Limits On SAMSUNG's Liability? EXCEPT AS SET FORTH IN THE EXPRESS WARRANTY CONTAINED HEREIN. PURCHASER TAKES THE PRODUCT "AS IS." AND SAMSUNG MAKES NO WARRANTY OR REPRESENTATION AND THERE ARE NO CONDITIONS, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE. OF ANY KIND WHATSOEVER WITH RESPECT TO THE PRODUCT. **INCLUDING BUT NOT LIMITED TO:** 

- THE MERCHANTABILITY OF THE PRODUCT OR ITS FITNESS FOR ANY PARTICULAR PURPOSE OR USE:
- **WARRANTIES OF TITLE OR NON-INFRINGEMENT:**
- DESIGN, CONDITION, QUALITY, OR PERFORMANCE OF THE PRODUCT:
- THE WORKMANSHIP OF THE PRODUCT OR THE COMPONENTS **CONTAINED THEREIN: OR**
- -COMPLIANCE OF THE PRODUCT WITH THE REQUIREMENTS OF ANY LAW, RULE, SPECIFICATION OR CONTRACT PERTAINING THERETO.

NOTHING CONTAINED IN THE INSTRUCTION MANUAL SHALL BE **CONSTRUED TO CREATE AN EXPRESS WARRANTY OF ANY KIND** WHATSOEVER WITH RESPECT TO THE PRODUCT. ALL IMPLIED WARRANTIES AND CONDITIONS THAT MAY ARISE BY OPERATION OF LAW, INCLUDING IF APPLICABLE THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY LIMITED TO THE SAME DURATION OF TIME AS THE EXPRESS WRITTEN WARRANTY STATED HEREIN. SOME STATES/PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. IN ADDITION, SAMSUNG SHALL NOT BE LIABLE FOR ANY DAMAGES OF ANY KIND RESULTING FROM THE PURCHASE, USE, OR MISUSE OF, OR **INABILITY TO USE THE PRODUCT OR ARISING DIRECTLY OR** INDIRECTLY FROM THE USE OR LOSS OF USE OF THE PRODUCT OR FROM THE BREACH OF THE EXPRESS WARRANTY, INCLUDING INCIDENTAL, SPECIAL, CONSEQUENTIAL OR SIMILAR DAMAGES, OR LOSS OF ANTICIPATED PROFITS OR BENEFITS, OR FOR DAMAGES ARISING FROM ANY TORT (INCLUDING NEGLIGENCE

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THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE/PROVINCE TO PROVINCE. THIS LIMITED WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THIS PRODUCT AND STATES PURCHASER'S **EXCLUSIVE REMEDY. IF ANY PORTION OF THIS LIMITED** WARRANTY IS HELD ILLEGAL OR UNENFORCEABLE BY REASON OF ANY LAW. SUCH PARTIAL ILLEGALITY OR UNENFORCEABILITY SHALL NOT AFFECT THE ENFORCEABILITY FOR THE REMAINDER OF THIS LIMITED WARRANTY WHICH PURCHASER **ACKNOWLEDGES IS AND WILL ALWAYS BE CONSTRUED TO BE** LIMITED BY ITS TERMS OR AS LIMITED AS THE LAW PERMITS. THE PARTIES UNDERSTAND THAT THE PURCHASER MAY USE THIRD-PARTY SOFTWARE OR EQUIPMENT IN CONJUNCTION WITH THE PRODUCT. SAMSUNG MAKES NO WARRANTIES OR REPRESENTATIONS AND THERE ARE NO CONDITIONS. EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, AS TO THE QUALITY, CAPABILITIES, OPERATIONS, PERFORMANCE OR SUITABILITY OF ANY THIRD-PARTY SOFTWARE OR EQUIPMENT, WHETHER SUCH THIRD-PARTY SOFTWARE OR EQUIPMENT IS INCLUDED WITH THE PRODUCT DISTRIBUTED BY SAMSUNG OR OTHERWISE. INCLUDING THE ABILITY TO INTEGRATE ANY SUCH SOFTWARE OR **EQUIPMENT WITH THE PRODUCT. THE QUALITY, CAPABILITIES,** OPERATIONS, PERFORMANCE AND SUITABILITY OF ANY SUCH THIRD-PARTY SOFTWARE OR EQUIPMENT LIE SOLELY WITH THE PURCHASER AND THE DIRECT VENDOR. OWNER OR SUPPLIER OF SUCH THIRD-PARTY SOFTWARE OR EQUIPMENT. AS THE CASE MAY BE.

This Limited Warranty allocates risk of Product failure between Purchaser and SAMSUNG, and SAMSUNG's Product pricing reflects this allocation of risk and the limitations of liability contained in this Limited Warranty. The agents, employees, distributors, and dealers of SAMSUNG are not authorized to make modifications to this Limited Warranty, or make additional warranties binding on SAMSUNG. Accordingly, additional statements such as dealer advertising or presentation, whether oral or written, do not constitute warranties by SAMSUNG and should not be relied upon.

Samsung Telecommunications America, L.P.

1130 East Arapaho Road Richardson, Texas 75081 Phone: 1-800-SAMSUNG

Phone: 1-888-987-HELP (4357)

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