

FAVORIT 99015 VI0P

EN User manual



 **AEG**
perfekt in form und funktion

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FOR PERFECT RESULTS

Thank you for choosing this AEG product. We have created it to give you impeccable performance for many years, with innovative technologies that help make life simpler – features you might not find on ordinary appliances. Please spend a few minutes reading to get the very best from it.

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CUSTOMER CARE AND SERVICE

We recommend the use of original spare parts.
When contacting Service, ensure that you have the following data available.
The information can be found on the rating plate. Model, PNC, Serial Number.



Warning / Caution-Safety information



General information and tips



Environmental information

Subject to change without notice.

1. SAFETY INSTRUCTIONS

Before the installation and use of the appliance, carefully read the supplied instructions. The manufacturer is not responsible if an incorrect installation and use causes injuries and damages. Always keep the instructions with the appliance for future reference.

1.1 Children and vulnerable people safety



WARNING!

Risk of suffocation, injury or permanent disability.

- Do not let persons, children included, with reduced physical sensory, reduced mental functions or lack of experience and knowledge use the appliance. They must have supervision or instruction for the operation of the appliance by a person who is responsible for their safety.
- Do not let children play with the appliance.
- Keep all packaging away from children.
- Keep all detergents away from children.
- Keep children and pets away from the appliance door when it is open.

1.2 Installation

- Remove all the packaging.
- Do not install or use a damaged appliance.
- Do not install or use the appliance where the temperature is less than 0 °C.
- Obey the installation instruction supplied with the appliance.
- Make sure that the appliance is installed below and adjacent to safe structures.

Electrical connection



WARNING!

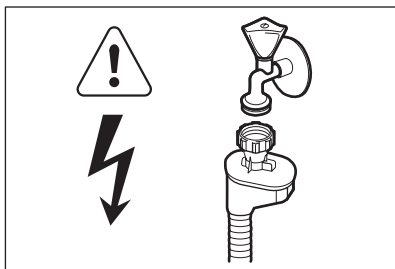
Risk of fire and electrical shock.

- The appliance must be earthed.

- Make sure that the electrical information on the rating plate agrees with the power supply. If not, contact an electrician.
- Always use a correctly installed shock-proof socket.
- Do not use multi-plug adapters and extension cables.
- Make sure not to cause damage to the mains plug and to the mains cable. Should the appliance power supply cable need to be replaced, this must be carried out by our Service Centre.
- Connect the mains plug to the mains socket only at the end of the installation. Make sure that there is access to the mains plug after the installation.
- Do not pull the mains cable to disconnect the appliance. Always pull the mains plug.
- Do not touch the mains cable or the mains plug with wet hands.
- **Only for UK and Ireland.** The appliance has a 13 amp mains plug. If it is necessary to change the fuse in the mains plug, use a 13 amp ASTA (BS 1362) fuse.
- This appliance complies with the E.E.C. Directives.

Water connection

- Make sure not to cause damage to the water hoses.
- Before you connect the appliance to new pipes or pipes not used for a long time, let the water flow until it is clean.
- The first time you use the appliance, make sure that there is no leakage.
- The water inlet hose has a safety valve and a sheath with an inner mains cable.

**WARNING!**

Dangerous voltage.

- If the water inlet hose is damaged, immediately disconnect the mains plug from the mains socket. Contact the Service to replace the water inlet hose.

1.3 Use

- This appliance is intended to be used in household and similar applications such as:
 - Staff kitchen areas in shops, offices and other working environments
 - Farm houses
 - By clients in hotels, motels and other residential type environments
 - Bed and breakfast type environments.

**WARNING!**

Risk of injury, burns, electrical shock or fire.

- Do not change the specification of this appliance.
- Put knives and cutlery with sharp points in the cutlery basket with the points down or in a horizontal position.
- Do not keep the appliance door open without supervision to prevent to fall on it.

- Do not sit or stand on the open door.
- Dishwasher detergents are dangerous. Obey the safety instructions on the detergent packaging.
- Do not drink and play with the water in the appliance.
- Do not remove the dishes from the appliance until the programme is completed. There can be detergent on the dishes.
- The appliance can release hot steam if you open the door while a programme operates.
- Do not put flammable products or items that are wet with flammable products in, near or on the appliance.
- Do not use water spray and steam to clean the appliance.

1.4 Internal lamp

- This appliance has an internal lamp that comes on when you open the door and goes off when the door is closed.
- The lamp in this appliance is not suitable for household room illumination.
- To replace the lamp, contact the Service.

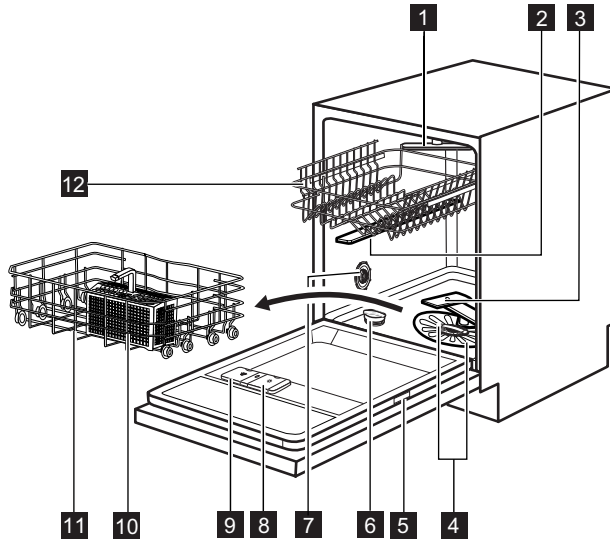
1.5 Disposal

**WARNING!**

Risk of injury or suffocation.

- Disconnect the appliance from the mains supply.
- Cut off the mains cable and discard it.
- Remove the door catch to prevent children and pets to get closed in the appliance.

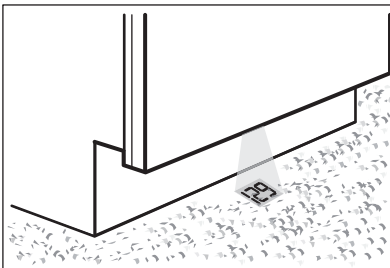
2. PRODUCT DESCRIPTION



- 1 Top spray arm
- 2 Upper spray arm
- 3 Lower spray arm
- 4 Filters
- 5 Rating plate
- 6 Salt container

- 7 Water hardness dial
- 8 Rinse aid dispenser
- 9 Detergent dispenser
- 10 Cutlery basket
- 11 Lower basket
- 12 Upper basket

2.1 TimeBeam



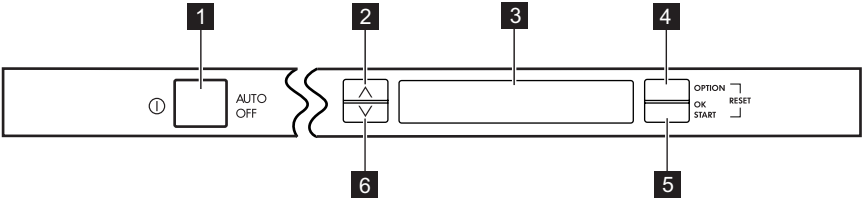
The **TimeBeam** is a display that shows on the floor below the appliance door.

- When the programme starts, the programme duration comes on.
- When the programme is completed, **0:00** and **CLEAN** come on.
- When the delay start starts, the count-down and **DELAY** come on.
- When the appliance has a malfunction, an alarm code comes on.

3. CONTROL PANEL



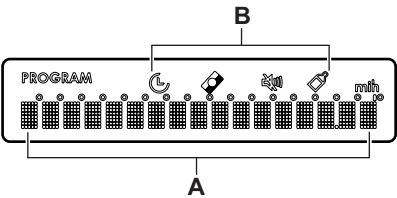
Messages in the display and acoustic signals help to operate with the appliance.



- 1 On/off button
- 2 Menu button (up)
- 3 Display

- 4 **OPTION** button
- 5 **OK START** button
- 6 Menu button (down)

3.1 Display



- A) This area shows messages, programmes, options and programme phases.
- B) This area shows the option symbols.

Symbols	
	DELAY START It comes on when you activate the delay start.
	MULTITAB It comes on when you activate the multitab option.
	SOUND VOLUME It comes on when the acoustic signals are off.
	EXTRA HYGIENE It comes on when you activate the option or when the INTENSIV PRO programme is set.

4. PROGRAMMES

Programme	Degree of soil Type of load	Programme phases	Options
AUTOSENSE 1)	All Crocery, cutlery, pots and pans	Prewash Wash from 45 °C to 70 °C Rinses Dry	EXTRA HY- GIENE
INTENSIV PRO 2)	Heavy soil Crocery, cutlery, pots and pans	Prewash Wash 70 °C Rinses Dry	PROBOOST

Programme	Degree of soil Type of load	Programme phases	Options
EXTRA SILENT 3)	Normal soil Crocery and cutlery	Prewash Wash 50 °C Rinses Dry	
30 MINUTES 4)	Fresh soil Crocery and cutlery	Wash 60 °C Rinse	EXTRA HY- GIENE
ECO 5)	Normal soil Crocery and cutlery	Prewash Wash 50 °C Rinses Dry	EXTRA HY- GIENE
60 MINUTES	Normal soil Crocery and cutlery	Wash 55 °C Rinses	EXTRA HY- GIENE
PROZONE 6)	Mixed soil Crocery, cutlery, pots and pans	Prewash Wash 70 °C Rinses Dry	
45° GLASS	Normal or light soil Delicate crocery and glassware	Wash 45 °C Rinses Dry	
PREWASH 7)	All	Prewash	

- 1) The appliance senses the degree of soil and the quantity of items in the baskets. It automatically adjusts the temperature and quantity of the water, the energy consumption and the programme duration.
- 2) This programme has a high temperature rinsing phase for better hygiene results. During the rinsing phase, the temperature stays at 70 °C for at least 10 minutes.
- 3) This is the most silent programme. The pump works at a very low speed to decrease the level of noise. Because of the low speed, the programme duration is long.
- 4) With this programme you can wash a load with fresh soil. It gives good washing results in a short time.
- 5) With this programme you have the most efficient use of water and energy consumption for crocery and cutlery with normal soil. (This is the standard programme for test institutes).
- 6) With this programme you can wash a load with mixed soil. Very heavy soil in the lower basket and normal soil in the upper basket. The water pressure and the water temperature in the lower basket are higher than in the upper basket.
- 7) Use this programme to quickly rinse the dishes. This prevents the remaining food to bond on the dishes and bad odours to come out from the appliance.
Do not use detergent with this programme.

Consumption values

Programme ¹⁾	Duration (min)	Energy (kWh)	Water (l)
AUTOSENSE	40 - 150	0.6 - 1.4	7 - 14
INTENSIV PRO	150 - 160	1.4 - 1.6	13 - 14

Programme ¹⁾	Duration (min)	Energy (kWh)	Water (l)
EXTRA SILENT	200 - 220	1.1 - 1.2	9 - 10
30 MINUTES	30	0.8	9
ECO	195	1.03	10.2
60 MINUTES	55 - 65	1.0 - 1.2	10 - 11
PROZONE	130 - 140	1.2 - 1.3	14 - 15
45° GLASS	70 - 80	0.7 - 0.9	11 - 12
PREWASH	14	0.1	4

1) The pressure and the temperature of the water, the variations of the mains supply, the options and the quantity of dishes can change the values.

Information for test institutes

For all the necessary information for test performance, send an email to: **info.test@dishwasher-production.com**

Write down the product number (PNC) that is on the rating plate.

5. OPTIONS

5.1 Option menu



Activate or deactivate the options before the start of a programme. You cannot activate or deactivate the options while a programme operates.

Menu	Submenu	Description of the option
DELAY START		To delay the start of the programme from 1 to 24 hours.
SETTINGS	LANGUAGE ENGLISH (Different languages are available).	To set the language of the messages in the display.
	BRIGHTNESS (10 levels are available).	To increase or decrease the brightness of the display.
	COLOUR (Different colours are available).	To set the colour of the TimeBeam. 0 = TimeBeam off.
	SOUND VOLUME (5 levels are available).	To adjust the volume of the acoustic signals. Level 0 = volume off
	RINSE AID ON OFF	To activate the rinse aid dispenser.

Menu	Submenu	Description of the option
	WATER HARDNESS (10 levels are available).	To adjust electronically the level of the water softener.
PROBOOST	ON OFF	This option increases the water pressure in the prewash and washing phases by 40%. The washing results are very good also with heavy soiled loads.
MULTITAB	ON OFF	Activate this option only when you use the combi detergent tablets. The programme duration can increase. This option deactivates the use of rinse aid and salt. The related messages for refilling stay off.
EXTRA HY- GIENE	ON OFF	This option gives better results for the hygiene. During the rinsing phase, the temperature stays at 70 °C for at least 10 minutes.

How to set an option

1. Press **OPTION** to open the option menu.
2. Press one of the menu buttons to go through the option menu.
3. Press **OK START** to confirm an option or to open the submenu.
4. Press one of the menu buttons to go through the submenu and set an option.
5. Press **OK START** to confirm.
6. Press **OPTION** to close the option menu.

6. BEFORE FIRST USE

1. Press the on/off button to activate the appliance.
2. The display shows the default language: LANGUAGE ENGLISH.
 - If you want to confirm English, press **OK START**.
 - If you want to set a different language, press one of the menu buttons to go through the list of languages and then press **OK START** to confirm.
3. Press **OPTION** to close the option menu.
4. Make sure that the set level of the water softener agrees with the water hardness in your area. If not, adjust the water softener. Contact your local water authority to know the water hardness in your area.
5. Fill the salt container.
6. Fill the rinse aid dispenser.
7. Open the water tap.
8. Processing residues can stay in the appliance. Start a programme to remove them. Do not use detergent and do not load the baskets.

6.1 Adjusting the water softener

Water hardness				Water softener adjustment	
German degrees (°dH)	French degrees (°fH)	mmol/l	Clarke degrees	Manual	Electronic
47 - 50	84 - 90	8.4 - 9.0	58 - 63	2 1)	10
43 - 46	76 - 83	7.6 - 8.3	53 - 57	2 1)	9
37 - 42	65 - 75	6.5 - 7.5	46 - 52	2 1)	8
29 - 36	51 - 64	5.1 - 6.4	36 - 45	2 1)	7
23 - 28	40 - 50	4.0 - 5.0	28 - 35	2 1)	6
19 - 22	33 - 39	3.3 - 3.9	23 - 27	2 1)	5 1)
15 - 18	26 - 32	2.6 - 3.2	18 - 22	1	4
11 - 14	19 - 25	1.9 - 2.5	13 - 17	1	3
4 - 10	7 - 18	0.7 - 1.8	5 - 12	1	2
< 4	< 7	< 0.7	< 5	1 2)	1 2)

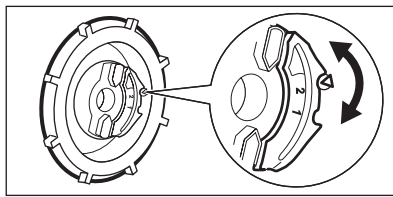
1) Factory position.

2) Do not use salt at this level.



You must adjust the water softener manually and electronically.

Manual adjustment



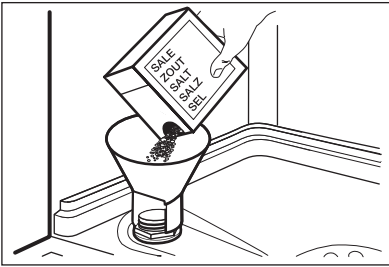
Turn the water hardness dial to the position 1 or 2.

Electronic adjustment

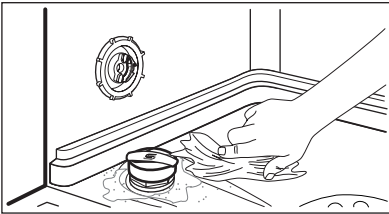
Open the option menu and according to the water hardness table, set the level of

the water softener. Refer to the option menu table.

6.2 Filling the salt container



1. Turn the cap counterclockwise and open the salt container.
2. Put 1 litre of water in the salt container (only for the first time).
3. Fill the salt container with dishwasher salt.
4. Remove the salt around the opening of the salt container.
5. Turn the cap clockwise to close the salt container.



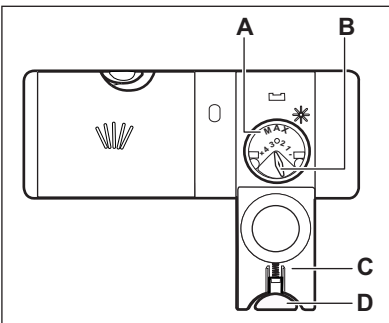
CAUTION!

Water and salt can come out from the salt container when you fill it. Risk of corrosion. To prevent it, after you fill the salt container, start a programme.



The display shows a message when it is necessary to refill the salt container. The message stays off while a programme operates.

6.3 Filling the rinse aid dispenser



1. Press the release button (D) to open the lid.
2. Fill the rinse aid dispenser (A), no more than the mark 'max'.
3. Remove the spilled rinse aid with an absorbent cloth to prevent too much foam.
4. Close the lid. Make sure that the release button locks into position.



You can turn the selector of the released quantity (B) between position 1 (lowest quantity) and position 4 (highest quantity).



The display shows a message when it is necessary to refill the rinse aid dispenser. The message stays off while a programme operates.

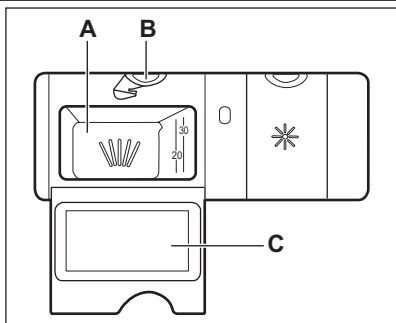
7. DAILY USE

1. Open the water tap.
2. Press the on/off button to activate the appliance.

- If the display shows the salt message, fill the salt container.
 - If the display shows the rinse aid message, fill the rinse aid dispenser.
3. Load the baskets.

4. Add the detergent.
 - If you use combi detergent tablets, activate the MULTITAB option.
5. Set and start the correct programme for the type of load and the degree of soil.

7.1 Using the detergent



1. Press the release button (B) to open the lid (C).
2. Put the detergent in the compartment (A).
3. If the programme has a prewash phase, put a small quantity of detergent on the inner part of the appliance door.
4. If you use detergent tablets, put the tablet in the compartment (A).
5. Close the lid. Make sure that the release button locks into position.

7.2 Setting and starting a programme

Starting a programme

1. Open the water tap.
2. Press the on/off button to activate the appliance.
3. Set a programme. You can also set the applicable options.
4. Press **OK START** to confirm.
5. Close the appliance door, the programme starts.
 - If DELAY START has been set, the countdown starts when the appliance door is closed.

When the countdown is completed, the programme starts.

Opening the door while the appliance operates

If you open the door, the appliance stops. When you close the door, the appliance continues from the point of interruption.

Cancelling the delay start while the countdown operates



The cancelling of the delay start cancels also the set programme and options.

1. Press and hold, at the same time, **OPTION** and **OK START** until the display shows the message **CONFIRM CANCEL?**
2. Press **OK START** to confirm. The display shows the message **CHOOSE PROGRAMME**.

Cancelling the programme

1. Press and hold, at the same time, **OPTION** and **OK START** until the display shows the message **CONFIRM CANCEL?**
2. Press **OK START** to confirm. The display shows the message **CHOOSE PROGRAMME**.



Make sure that there is detergent in the detergent dispenser before you start a new programme.

At the end of the programme

An intermittent acoustic signal operates. The display shows the messages **PRO-**

GRAMME END and PLEASE SWITCH OFF.

1. Press the on/off button to deactivate the appliance.
2. Close the water tap.



If you do not press the on/off button, the **AUTO OFF** function automatically deactivates the appliance a few minutes after the end of the programme. This helps to decrease the energy consumption.

Important

- Let the dishes become cold before you remove them from the appliance. Hot dishes can be easily damaged.
- First remove the items from the lower basket, then from the upper basket.
- There can be water on the sides and on the door of the appliance. Stainless steel becomes cool more quickly than the dishes.

8. HINTS AND TIPS

8.1 The water softener

Hard water contains a high quantity of minerals that can cause damage to the appliance and bad washing results. The water softener neutralises these minerals.

The dishwasher salt keeps the water softener clean and in good conditions. It is important to set the right level of the water softener. This makes sure that the water softener uses the correct quantity of dishwasher salt and water.

8.2 Using salt, rinse aid and detergent

- Only use salt, rinse aid and detergent for dishwasher. Other products can cause damage to the appliance.
- The rinse aid helps, during the last rinsing phase, to dry the dishes without streaks and stains.
- Combi detergent tablets contain detergent, rinse aid and other added agents. Be sure that these tablets are applicable to the water hardness in your area. Refer to the instructions on the packaging of the products.
- Detergent tablets do not fully dissolve with short programmes. To prevent detergent residues on the tableware, we recommend that you use the tablets with long programmes.



Do not use more than the correct quantity of detergent. Refer to

the instructions on the detergent packaging.

8.3 What to do if you want to stop using the combi detergent tablets

1. Set the water softener to the highest level.
2. Make sure that the salt container and the rinse aid dispenser are full.
3. Start the shortest programme with a rinsing phase, without detergent and without dishes.
4. Adjust the water softener according to the water hardness in your area.
5. Adjust the released quantity of rinse aid.

8.4 Loading the baskets



Refer to the supplied leaflet with examples of the load of the baskets.

- Only use the appliance to wash items that are dishwasher-safe.
- Do not put in the appliance items made of wood, horn, aluminium, pewter and copper.
- Do not put in the appliance items that can absorb water (sponges, household cloths).
- Remove remaining food from the items.

- To remove easily remaining burned food, soak pots and pans in water before you put them in the appliance.
- Put hollow items (cups, glasses and pans) with the opening down.
- Make sure that cutlery and dishes do not bond together. Mix spoons with other cutlery.
- Make sure that glasses do not touch other glasses.
- Put the small items in the cutlery basket.
- Put the light items in the upper basket. Make sure that they do not move.
- Make sure that the spray arms can move freely before you start a programme.
- The filters are clean and correctly installed.
- The spray arms are not clogged.
- The position of the items in the baskets is correct.
- The programme is applicable for the type of load and for the degree of soil.
- The correct quantity of detergent is used.
- There is dishwasher salt and rinse aid (unless you use combi detergent tablets).
- The cap of the salt container is tight.

8.5 Before starting a programme

Make sure that:

9. CARE AND CLEANING



WARNING!

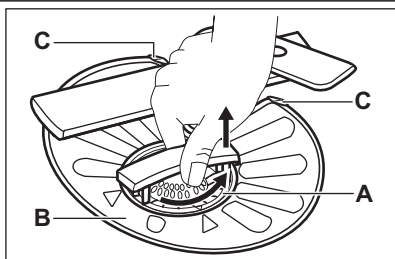
Before maintenance, deactivate the appliance and disconnect the mains plug from the mains socket.



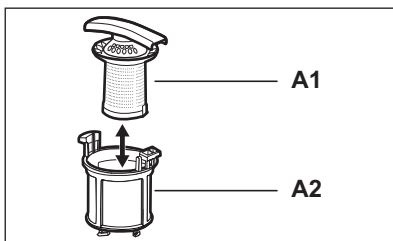
Dirty filters and clogged spray arms decrease the washing results.

Make a check regularly and, if necessary, clean them.

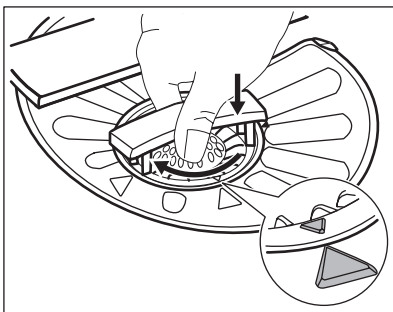
9.1 Cleaning the filters



1. Turn the filter (A) counterclockwise and remove it.



2. To disassemble the filter (A), pull apart (A1) and (A2).
3. Remove the filter (B).
4. Wash the filters with water.
5. Before you put the filter (B) back, make sure that there are no residues of food or soil in or around the edge of the sump.



6. Make sure that the filter (B) is correctly positioned under the 2 guides (C).
7. Assemble the filter (A) and put it back in filter (B). Turn it clockwise until it locks.



An incorrect position of the filters can cause bad washing results and damage to the appliance.

9.2 Cleaning the spray arms

Do not remove the spray arms. If the holes in the spray arms are clogged, remove remaining parts of soil with a thin pointed object.

9.3 External cleaning

Clean the appliance with a moist soft cloth.

Only use neutral detergents. Do not use abrasive products, abrasive cleaning pads or solvents.

9.4 Internal cleaning

If you regularly use short duration programmes, these can leave deposits of grease and limescale inside the appliance.

To prevent this, we recommend to run long duration programmes at least 2 times per month.

10. TROUBLESHOOTING

The appliance does not start or it stops during operation.

Before you contact the Service, refer to the information that follows for a solution to the problem.

With some problems, the display shows a message and the TimeBeam shows an alarm code.

Display	TimeBeam	Problem
OPEN THE TAP	,10	The appliance does not fill with water.
DRAIN BLOCKED	,20	The appliance does not drain the water.

Display	TimeBeam	Problem
SERVICE CODE ,30	,30	The anti-flood device is on.



WARNING!
Deactivate the appliance before you do the checks.

Problem	Possible solution
You cannot activate the appliance.	Make sure that the mains plug is connected to the mains socket.
	Make sure that there is not a damaged fuse in the fuse box.
The programme does not start.	Make sure that the appliance door is closed.
	Press OK START .
The appliance does not fill with water.	If the delay start is set, cancel the setting or wait for the end of the countdown.
	Make sure that the water tap is open.
	Make sure that the pressure of the water supply is not too low. For this information, contact your local water authority.
	Make sure that the water tap is not clogged.
	Make sure that the filter in the inlet hose is not clogged.
The appliance does not drain the water.	Make sure that the inlet hose has no kinks or bends.
	Make sure that the sink spigot is not clogged.
	Make sure that the drain hose has no kinks or bends.
The anti-flood device is on.	Close the water tap and contact the Service.

After the checks are completed, activate the appliance. The programme continues from the point of interruption. If the problem occurs again, contact the Service.
If the display shows other messages, contact the Service.

10.1 If the washing and drying results are not satisfactory

Whitish streaks or bluish layers on glasses and dishes

- The released quantity of rinse aid is too much. Adjust the rinse aid selector to a lower position.

- The quantity of detergent is too much.
- Stains and dry water drops on glasses and dishes**
- The released quantity of rinse aid is not sufficient. Adjust the rinse aid selector to a higher position.
 - The quality of the detergent can be the cause.

Dishes are wet

- The programme is without a drying phase or with a low temperature drying phase.
- The rinse aid dispenser is empty.
- The quality of the rinse aid can be the cause.

- The quality of the combi detergent tablets can be the cause. Try a different brand or activate the rinse aid dispenser and use rinse aid together with the combi detergent tablets.



Refer to 'HINTS AND TIPS' for other possible causes.

11. TECHNICAL INFORMATION


Dimensions	Width / Height / Depth (mm)	596 / 818 - 898 / 550
Electrical connection	Refer to the rating plate.	
	Voltage	220-240 V
	Frequency	50 Hz
Water supply pressure	Min. / max. (bar / MPa)	(0.5 / 0.05) / (8 / 0.8)
Water supply ¹⁾	Cold water or hot water ²⁾	max. 60 °C
Capacity	Place settings	12
Power consumption	Left-on mode	0.10 W
	Off-mode	0.10 W

¹⁾ Connect the water inlet hose to a water tap with a 3/4" thread.

²⁾ If the hot water comes from alternative sources of energy, (e.g. solar panels, aeolian energy), use the hot water supply to decrease energy consumption.

12. ENVIRONMENT CONCERNS

Recycle the materials with the symbol ♻️. Put the packaging in applicable containers to recycle it. Help protect the environment and human health and to recycle waste of electrical and electronic

appliances. Do not dispose appliances marked with the symbol  with the household waste. Return the product to your local recycling facility or contact your municipal office.

www.aeg.com/shop



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