

## www.quietside.com

Rev 1



Please use this product after reading this User's Manual for your safety.



# Safety Warnings

- The cautions issued by this user's manual include critical information for the safety while using the product. When the user fails to adhere to the following requirements can cause death, serious damages, and a great property loss.
- For safety, according to the level of danger, we have indicated by "Danger", "Warning", "Caution" and the definitions for these terms are as follow:

Danger	When the required terms are not followed, It indicates an urgent danger that may cause death or serious bodily injury
Warning	When the required terms are not followed, it indicates latent danger that may cause death or serious bodily injury
Caution	When the required are not followed, it indicates latent danger that may cause light injury or semi-serious injuries

The definitions of the symbols indicated on the product and user's manual are as follows

•	This symbol indicates a "Must" follow sign
8	This symbol indicates a "No touch allowed" sign
$\otimes$	This symbol indicates a "General prohibition" sign,
8	This symbol indicates a "No Fire" sign
•	This symbol indicates "Grounding for prevention of electric shock"
$\underline{\mathbb{A}}$	This symbol indicates "Caution for electric shock"



#### Warning $\wedge$ Please do not use the appliance for any other purpose than for heating and water. If used for drying laundry, a fire may occur. If used domestic hot water for cooking, some harm to the person may occur. Please use after checking the type of gas usec. If you use the product first or when you move, please check the type of gas used. (LP gas/NG) If it don't match supplied gas and specified gas. a fire or explosion may occur due to improper LP gas/NG combustion. The gas type specified on the front cae of the appliance Please do not touch the outlet Please check air intake pipe and flue cord with wet hands. outlet pipe whether they are uncon- This may cause an electric shock. nected or have some cracks. If they were, it might cause CO poison. Please do not touch the flue Please check domestic hot water tempeor pipe while the appliance is rature before using domestic hot water. turned on and operating. When you use the domestic hot water, · While operating, the flue or please be careful not to be burned specially for children and aged man. pipe are extremely hot and Because if you use small quantity of hot can cause burns. water, extremely It's hol! hot water can be serve

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## ▲ Warning

#### Please don't open the appliance cover.

- If you open the appliance cover and repair or remodel, it may cause electric shock or burns.
- After you get the service, please close the cover proper.



Please request for any gas pipe repair at the gas pipe professional installers.

 Any such repair by non-accredited gas pipes installer can cause gas leakage and accidents,



#### Please submit a request for inspection of your unit at least once a year.

- We are not responsible the accident that you don't have regular A/S inspection.
- If important function became low such as fan, safety valve, temperature sensor, PCB, pump and expansion tank, it may cause and accident. Please receive A/S regular inspection at least once a year from the dealer where you purchased the unit or mail office service center for safe and lengthened use of your water heater for dual purpose.

# ▲ Caution

#### When the unit operates, please make sure that the distributor valve is opened at least one.

 If you operate while the distributor valve is all closed, it may cause fire, noisy and make shorten the product life.



# ▲ Caution

#### Do not unplug the unit even when not in use for a long time during winter.

 Freeze guard function uses electricity to operate, Thus, when the cord is unplugged, the freeze guard will not function properly causing freezing leading to appliance and pipe damages.



#### Please leave distributor valve and gas shut-off valve when not at home for a long time during the winter.

 For freeze guard, the appliance must be left on. If the appliance distributor valve and gas shut-off valve are closed then the appliance will not operate properly to cause freezing leading to damages to appliance and pipes.



#### Please insulate the exposed pipes.

- Not covering the exposed pipes with insulation material will cause damages to the pipes due to freezing.
- Specially, please insulate supply water pipe and domestic hot water pipe.



#### Please completely drain the water from the pipes when not in use for a prolonged period.

 Pipes may freeze when not in use for a prolonged period.

#### Please unplug when you clean the heater,

 When clean the appliance with water or wet towel, it may cause electric shock,



# 2 Names of Components



It is convenient to know names of components.

## The Water Heater indication



- This appliance must be installed in accordance with local codes or, in the absence of local codes, the National Fuel Gas Code, ANSI 2223.1 / NFPA 54 or the CSA B149.1, Natural Gas and Propane Installation Code.
- > Cet appareil doit etre installe selon les reglements locaux, ou en l'absence de tets. reglements, selon le National Fuel Gas Code, ANSI 2223.1 / NFPA 54, ou les, Code d'installation du gaz natural et du propane, CSA-B149.1.
- This water heater is provided with a pressure refet valve. For safe operation of the water heater, the relief valvets) must not removed from its designated point of installation or plugged
- Ce chaute-eau est equipe d'une soupape de decharge. Pour assurer le fonctionnement securitaire du chauffe-eau, ne pas retirer ni obturer cette soupape de decharge,
- The water heater shall not be connected to any heating system or componential. previously used with a nonpotable water heating appliance.
- Le chaufie-eau ne doit pas eire rele a un systeme de chauffage ou de composants. deia utilise avec un appareil de chauffage d'eau norspotable.
- 1 ovid chemicals, such as used for boller treatment, shall not be introduced into the potable water heater used for space heating,
- Les produits chimiques toxiques, teis que ceux utilises pour la tratement de la chaudiere, ne doivent pas etre introduits dans la Chauffe-eau polable utilisee pour ie chauffage des locaux.



#### Piease read Owner's Name thoroughly to ensure proper use of the water beater. Incorrect operation tion can read

- Other only the gas type specified on the heated
- For remote gargilos, use the remote control described in the Denart's Manual Other the remote control is contracted, operate the remore control in accordance
- with the traditional papersid on it, and confirm tontion and exclosurement on Die remote control deplay Oo not use webr best has been siz
- inside the heater for a long period as divising water or cooking water
- Perform mean-tion and melitemence periodically in accordance with the Owner's Manual
- Of the semperature drops severily in write and there is the possibility of the sector Feading, prevent Feading using the method described in the Overar's Marsall If this is not down, this hoster may Peace and become damaged
- Of you are moving the water hades canad the manufacturer
- Is implantion costro(procks from the animal port, burning small, etc.) or en energency cost/re/early date, fore, etc.), stop using the wear heavy and correct your rearrest service center to emerge for an inspection.

User's Manual

- Op not temper with or recolly the sent damper.
- Class only optigony II winting regional Writing degraph banend the front opvice



Vapore Forn Remarkable Equids applicate and catch fire causing death or severe burne Do not can or store fammable products such as gasoline, solvants or adhesiven in these rear is one near the ways herein

- Convectibe seen
- - i Can be upried from other rooms to the man summer by air currents.



eter temperature over 1251 dan baute et burns instantly or death from southing Children, cleabled and acturity are at the highest risk of being

Feel water temperature before betting or show nnq of are living valves are available, wit professional serion.

WARHING: Cellowie proportion 65 late chamical autotences from to the state to onuse cancer, birth calificitie, seath, sensus ityress or other reproductive here. This product way contain such substances, be their origin Free fuel combustion. (gas, oil) or components of the product starf

A semperature and pressure relief valve listed as completing with the standard for Robot Valve and Ayrometic Ges Snatoff Devices for Flot Mean Supply System, Alvis 231,23. shall be installed at the line of installation of the heater in the dealers specified by the manufacturer Local socials shall govern the installation of railed devices for safety operation of the water header. The raisel value must but be removed or plugged.



## When in use





Cautions to Prevent Freezing during the Winter Months



## Caution

#### Exposed pipes must be insulated.

- Please insulate the exposed pipes. It is safer to protect the pipes exposed to outside elements with insulation material,
- Particularly, domestic hot water inlet pipe and domestic hot water outlet pipes must be insulated.

## 1. When not using the unit for short-term (2~3days)

When not using the unit for 2~3days during the winter, please select the " ☆ " function for 2~3days of outing to facilitate freezing guard device for effective and convenient operation.



## 2. Long term Non-Use

When not using for long term please unplug the unit and open the hot water valve to drain the hot water.



## Temperature Control Indicator and Button Function(DSR-100F)



## When using " Ill (Central heating)" button



- when current temperature of central heating water will blinking
  - You can set the heating water temperature. 77°F, 122~176°F(unit: 2°F)
  - Set temperature is indicating the central. heating water temperature which runs through the radiant heating methods such as radiators or under floor heating pipes.
  - If you set your desired temperature, QVM10 models will maintain the temperature automatically repeating on and off.

When using " \* " button

- In running for central heating, if you press \* \* button, the " @ " lamp is on. Then the room temperature 77°F will be off, the appliance will revert to now heating temperature,
- In state of " @ "(" @ " lamp is on), if you again press this button, it is reverted to the condition of central heating
- In state of using the Repeated timer function, if you press the " & " button, the " & " lamp is on. Then the room temperature 77'F will be off, the appliance will revert to now central heating temperature. the function of repeated timer will be swept away. In state of this, you press the " \* button,
  - it is reverted to the repeated timer.



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## When using "() (Repeated timer setting)" mode )

#### What is repeated timer?

- The appliance will stop for set time and will operate for 20 minutes (You can choose the set time from min. 1 hour to max. 12 hours) periodically repeats this mode.
- ► This time, the heating water temperature is automatically set at 176°F. From the point you choose the repeated timer function by using the key ▲▼, space heating stops for set time





Regardless of water pressure of the place where the appliance is installed, it has regulator function to supply domestic hot water with same flow rate.

### Button Functions

- "Low water" lamp "
   "(Red): In case of water supply error, this lamp is on, after finishing water supply properly, this lamp is out.
- Burn" lamp "<sup>™</sup> (Green): During the appliance is operating, this lamp is on when stop operating, the lamp is out.
- "Stand by" lamp "\$"(Green): When set stand by, this lamp is on, and the function is removed, the lamp is out, (set heating temperature is 77°F)
- "Power lamp" "()"(Green/Red) : When the power is on, it is green.
   When has an error, it is red. When the power is off, the lamp is out.

### Displayed error code

 If the boiler become to failure, the power lamp will be blinking(red) and display the following error code

No.	Error Code	Error contents
1	A	Low water level
2	A2	Abnormality of hall sensor
3	A3	Pump detection switch short
4	A4	overheated Thermostat open
5	A5	Pump detection switch open
6	A6	Failure of ignition
7	Α7	Gas valve relay short
8	A8	Abnormality of flame detection
9	A9	Operation of frozen detection
10	AA	Prevention of boiling
11	Ab	Central heating Temp. Thermostat Abnormality
12	Ac	DHW Temp, Thermostat Abnormality
13	Ad	Leakage of condensed water

Please refer to troubleshooting (page 32~42)

## How to clean the heating filter

- If install the unit first time or use for long time, rooms are not as well heated as before even can hear strange noise due to dirt in pipe and it cause shorten the use life.
- Please remove the dirt when use first time in winter and more than twice in a year.



# Please unplug the unit from the power source when you clean.

 When clean with water or wet towel, it may cause electric shock,



#### Please follow the below when you clean the heating filter.

 When clean the heating filter, hot water in the appliance may cause burns

## Domestic hot water filter cleaning





## Central heating filter cleaning





### How to supply the water

When the temperature control indicator lamp is on or "A"mark, the power lamp is red, hot water is not enough. Please supply the water as follow.







# 4 Checkpoints before making Repair Work Order

In case of malfunction, please check the following items then please call an A/S center or dealer for repairs.

When the accidents happened in case that is served, repaired, changed, installed and moved in unrelated place with manufacture , manufacture is not responsible of this.

After has service, please check service payment and changed part.

Then please sign on service register and keep this	s copy.
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Conditions	Cause	Countermeasure				
When smelled gas. (Similar to rotten onion)	please contact gas supplier or our co * Never allowed to use combustibles inside light switch, match and light	ase close shut-off gas valve then open all window for ventilation, and ase contact gas supplier or our company service center, Never allowed to use combustibles or flammable material such as plug, hside light switch, match and lighter. ase check for gas leak on the gas connection portion frequently with apy water				
	<ul> <li>If the exhaust turnes leaks in to the house, carbon monoxide(CO) may cause polsoning(suffocation)</li> </ul>					
When smelled the	1. Chimney is unconnected?	Please check the chimney connection.				
exhaust.	2. Chimney is blocked?	Please clean the chimney.				
(When feel dizzy and nausea)	3. Heating and supply pipe are blocked?	Please check heating and supply pipe are opened,				
	<ol> <li>No water supply in condensed water trap?(Please check the air is circulate while operating)</li> </ol>	Please call for inspection at A/S center.				
	1. The power cord is connected?	Please plug the power cord.				
When the ignition spark is not	2, Gas is supplying normally?	Please open gas shut-off valve. If there is no gas in case of LPG, please exchange to new one.				
working.	3. Setting water temperature is low?	Please set water temperature higher than water temperature of the pipe				
	1, Air is left in the pipe?	Please open a hand air vent and let the air out in the heating pipe.				
When hear strange sound during operation.	<ol><li>Shut-off valve in the pipe is closed (including distributor)?</li></ol>	Please open shut-off valve.				
during operation.	<ol> <li>The appliance is attached properly on the wall?</li> </ol>	Please fix the appliance on the wall. #After this measure you still hear large noise, please call for inspection.				
	1. The indicator is set to domestic hot water only?	Please set the indicator to central heating mode,				
	<ol><li>Setting central heating water temperature is too low?</li></ol>	Please adjust central heating water temperature property.				
Room is not	3. Distributor valve is closed?	Open the distributor valve.				
warm enough.	<ol> <li>Distributor valve is opened properly according to each room size?</li> </ol>	Please check each room distributor valve is opened				
	5. Central heating filter is blocked?	Clean the filter.(Please refer 22 page)				
	6. Let the air out in the pipe?	Please open air vent valve in the distributor and let the air gone.				
Domestic hot	1, Domestic hot water valve is closed?	Please open domestic hot water valve.				
water is not available.	2. Domestic hot water filter is blocked.	Clean the filter. (Please refer 20 page)				



#### **Product Specifications**

	DPW-099A	DPW-120A				
Heating System Data						
Heat Input (Btu/h)	47,800 - 99,000	47,800 - 120,000				
AFUE (%)	90	90				
Htg Water Temp (DegF)	122 to 176 DegF leav	ing unit Heat Exchanger				
Working Pressure (psi)	15	- 20				
Freeze Protection Device	Thermistor, will ener	gize pump/combustion				
Heating Min Flow (GPM)		1.2				
Htg Heat Exch Water Volume (gal)	0.2	0.2				
Ignition Type	Electro	nic Spark				
Domestic Hot Water						
DHW Production Energy Factor	0.83	0.85				
Temperature Setting	Controlled : Settings of 98	- 114°F, 120°F, 130°F, 140°F				
DHW Minimum Flow Rate (GPM)	0.7	GPM				
GPM at 50F in 100F Out	3.7	4.5				
GPM at 50F in 110F Out	3.1	3.7				
GPM at 50F in 120F Out	2.6	3.2				
GPM at 50F in 130F Out	2.3	2.8				
General Data						
Control Voltage	24V DC - Requires X-X or Zero V	oltage Contact for Zone applications				
Fuel Type	NG or Field C	Conversion to LP				
Natural Gas Inlet Press ("WC)	Minimum 5.8" WC to Maximum 9.7" WC					
LP Gas Inlet Pressure ("WC)	Minimum 9" WC to Maximum 13" WC					
Gas line Size (inch)	Min S	Size 3/4"				
Unit Voltage (V)	115V-1	Ph-60Hz				
Power Consumption (W)	120	140				
Pump Flow @ 10ft Head	2.5	GPM				
NOX Levels (ppm)	20	20				
Venting						
Max Flue Temp (DegF)		136				
Venting Material		dule 40 PVC				
Max Vent Length (feet)		r both Intake and Exhaust				
Max number of Elbows*	3 per Indivi					
*One Elbow = 5 ft equivalent length,	which must be deducted from the to	tal vent length				
Dimensions	70	70				
Weight (lbs)	70	70				
Unit Height (less vent conns) (")	27 5/8"	27 5/8"				
Width (")	18 1/8"	18 1/8"				
Depth (")	8"	8"				
Gas Connection Size (")		3/4"				
Heating Supply/Return (")	3/4"					
DHW Inlet/Outlet (")	1/2"					
Flue/Air Intake (")	Vent Connection ø	3.5" to accept 3" PVC				

Quietside maintains a policy of continuous product development and specifications can change

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# Part List

101	Front Case Assembly	219	Gas Valve O-ring
102	APS measuring connector	220	Gas Valve Connection Nipple
103	Flue gas outlet connector	221	Burner Fixing Bracket
104	Air Intake Cover	222	Burner
105	Chassis Assembly	223	M4×14 Screw
106	Condensate Outlet Hose	301	Flue Connector Packing
107	Condensate Trap Packing	302	Collector Hood
108	Air Pressure Switch	303	Latent Heat Exchanger Assembly
109	PCB Box	304	Duct Assembly
110	PCB Assembly	305	Heat Cut off Board
111	13+21Pin Wire	306	Duct Seal
112	Condensate 'S' Trap Fixing Bracket	307	Extremity Fin
113	Condensate 'S' Trap Assembly	308	Exchanger Fin
114	Condensate Outlet Hose Fixing Clip	309	Overheat Thermostat
115	Junction Box	310	Supply Pipe
116	Terminal Block	311	Return Pipe
117	Ø3×16 Tapping Screw	312	Expansion Vessel Ass'y
118	M4×14 Screw	313	Expansion Vessel Bracket
119	Ø4×10 Tapping Screw	314	Pump
120	2/4×12 Tapping Screw(STS)	315	Pressure Gauge
121	Ø4×12 Tapping Screw	316	Expansion Vessel Connection Hose
122	Combustion Air Intake Connector	317	Pump Detection Switch Connection Pipe
201	Combustion Chamber Front Assembly	318	Pump Detection Switch
202	Combustion Chamber Surround Assembly	319	Air Vent Assembly
203	Ø4×8 Tapping Screw	320	Pump Bracket Cover
204	Fan Guide	321	Pressure Relief Valve
205	Ø4×10 Tapping Screw	322	T Socket
206	Combustion Fan	323	Return Filter Cap
207	Ignitor+wire	324	Return Filter Fixing Clip
208	Spark Plug Bracket	325	Pump Fixing Clip
209	Spark Plug	326	RW+CW Block Body
210	Flame Sensing rod	327	Plate to Plate Heat Exchanger
211	Air Baffle (Mask)	328	SW+HW Block Body
212	Manifolder Assembly	329	3-Way Motor
	Manifolder Assembly(LPG)	330	Flow Switch
213	Manifolder Packing	331	Return/Supply Connection Nipple
214	Gas Connection Pipe	332	Cold Water Inlet Connection Nipple
215	1/2" Packing	333	Hot Water Outlet Connection Nipple
216	Gas Adapter	334	Return/Supply Connection Nipple
217	Gas Valve packing	335	Nipple Fixing Bracket
218	Gas Valve (UP23)	336	Water Supplementation Device

Error Code : "A" (Low Water Level)						
(1) (1) (1) (1) (1) (1) (1) (1)				À		
Pressure Gauge (Fig.1)		Pump (Flg.2)	Pump Detection (Fig.3)	Switch		
Symptom and Cau	se	Solu	tion	Reference		
This occurs in the heating of system,	or sealed			-		
1)Low Water level in heating system		<ul> <li>check the pressure gauge it should read between 0.5~1.5kg/df/ (7~21psi)</li> </ul>		⟨Flg.1⟩		
2) Air in the heating system		- Purge air from t	he heating system.			
<ol> <li>The circulation pump is working but there is not enough RPM or the impeller is damaged.</li> </ol>				⟨Flg.2⟩		
<ol> <li>There is no contact made by the pump detection switch.</li> </ol>		<ul> <li>When the unit is running and the pump detection switch contact is closed(correct position), the resistance should be 0 Ohms, If it shows infinity or no reading the switch not making and has to be replaced.</li> </ul>		<flg.3></flg.3>		
5)Leakage of water at the p space heating zones	pipe of		ge of water at the of heating zones,			

Wiring         Red       Fan Speed (0~40V DC)         Yellow       Standard Voltage(12V)         Black       Common (GROUND)         White       RPM input         Combustion Fan (Flg.1)			
Symptom and Cause	Solution	Reference	
1)Wiring connection is bad, 2)The fan does not rotate. 3)The fan motor RPM is too slow.	<ul> <li>Reconnect the molex connector, Check the pins for looseness or damage.</li> <li>Measure the voltage. The standard voltage across Black and Yellow is 12V DC. The standard voltage across Black and Red is 0~40V DC If these voltage are normal, the fan is replaced with new fan. If these voltage are abnormal, the PCB is replaced with new PCB,</li> <li>Replace the fan assembly. To replace the fan assembly remove the 2 self tapping screws at the bottom of combustion chamber,</li> </ul>	⟨Flg.1⟩	

## Error Code : "A3" (Pump detection switch "SHORT")



Pump Detection Switch

(Flg.1)

Symptom and Cause	Solution	Reference
If the pump detection switch is made(ON="SHORT") before the pump operates, "A3" error is displayed.		
1) Pump detection switch is made(ON) although the unit's pump is not operating due to no call for heat or DHW or off cycle for the pump.	<ul> <li>Measure the resistance of the pump detection switch.</li> <li>When the pump is not working, resistance should indicate infinity or no reading(switch in the open position) and 0 when the pump is working and the switch is closed.</li> <li>If there is no change in the switch resistance when the pump is cycled off and on, clean the pump detection switch or replace the pump detection switch.</li> </ul>	⟨Flg.1⟩

Error Code	Error Code : "A4" (Oveheat thermostat "OPEN")						
check the value position	<del>7</del> 0			8			
Shut off valve <flg.1></flg.1>	Space heating filter <fig.2></fig.2>		Pump (Flg,3)	3-Way valve <fig.4></fig.4>		low switch lg.5>	
Symptom	and Cause			Solution		Reference	
heat exchanger	perature inside of exceeds 221°F, th shuts down the un rror code "A4"	пe				-	
1) All of the shut	t off valve are clos	ed.	- Open the valves.			(Flg.1)	
2)Clogged space	e heating filter.		- Clean the	- Clean the filter.(refer to page 22~23)			
3) The pump is not working,				operation of the otor condition.	pump	⟨Flg.3⟩	
			Black and multi mete working all	he voltage across White pump wire r. If the pump is r though the voltage 120V, the pump s d.	s using not e		
4)3-way valve is defective.			<ul> <li>There is a possibility of sticking of ball in 3-way valve. If the ball blocks the space heating line in spite of space heating mode, the 3-way valve should be replaced.</li> </ul>			<flg.4></flg.4>	
5) DHW flow s	witch is not workin	ng.	<ul> <li>Check the resistance and if it reads 0 Ohms when DHW is not flowing, it is defective and should be replaced.</li> </ul>			(Flg.5)	

Error Code : "A5" (Pump detection switch "OPEN")				
Pump Detection Switch <flg.1></flg.1>		Pump (Flg.2)		
Symptom and Cause		Solution	Reference	
If the pump detection switch is made (OFF) = "OPEN") after the pump operates, "A5" error is displayed.			-	
1)Pump detection switch is made (OFF) although the unit's pump is operating	P re in o n - If o w sr	Measure the resistance of the ump detection switch. When the pump is working, esistance should indicate 0 and offinity or no reading(switch in the pen position) when the pump is ot working. The resistance indicates infinity r no reading when the pump is working, clean the pump detection witch or replace the pump etection switch,	<flg.1></flg.1>	
2)The pump is not working.	a If th B	Check the operation of the pump nd the motor condition. the pump is not working although he voltage reading is 120V between lack and White pump wire, the ump should be replaced,	⟨Flg.2⟩	
Error Code : "A6" <pump det<="" th=""><th>tection switch "OPEN"&gt;</th></pump>	tection switch "OPEN">			
--	---			
(Modulating Gas control valve) (Fig.1)	Ignitor (Fig.2)			
Symptom and Cause	Solution Reference			
Error code "A6" indicates ignition failure. Unit will attempt ignition 3 times before displaying code "A6" If there is no combustion, then error code "A6" is displayed. 1)Gas Supply is not normal.	<ul> <li>Before adjusting the gas valve to compensate for an code "A6" check the incoming gas pressure.</li> <li>Inlet gas pressure required LNG 3,5~10,5 inch W.C. LPG : 8~13 inch W.C.</li> <li>Check supply gas pressure and call the gas company if outside required range. Check inlet gas pressure during combustion. Check the gas line size-minium 3/4" is required.</li> </ul>			
<ol> <li>Modulating gas control valve is not normal.</li> </ol>	<ul> <li>Measure the voltage across the Black and White gas valve wires or Black and Blue using multi meter. If the solenoid valve become to be closed although the voltage reading is 120V, the gas valve should be replaced.</li> </ul>			
3)Ignitor is not working	<ul> <li>Check the power supply from the 13+21Pin wiring to the ignitor. Should be 120V.</li> <li>If there is no power supply, check the connection.</li> <li>The secondary voltage shuld be 15kV and if it measure very lower than 15kV, the ignitor should be replaced.</li> <li><u>Caution : Only check this with gas supply turned off</u></li> </ul>			





Error Code : "A9" (Operation	for frozen prevention>	
Symptom and Cause	Solution	Reference
If the water temperature in unit becomes to lower than 41°F, the error code "A9" is displayed. Then, the unit runs automatically to prevent frozen.	<ul> <li>Please insulate the exposed pipes.</li> <li>When not using for long term, please refer to page 14</li> </ul>	
Error Code : "Ab" and "Ac" </td <td>Abnormality of thermostat&gt;</td> <td></td>	Abnormality of thermostat>	
⟨Tempe	rature Thermostat> <flg.1></flg.1>	
Symptom and Cause	Solution	Reference
Error code "Ab" is abnormality of central heating temp, thermostat. Error code "Ac" is abnormality of DHW temp, thermostat. 1)A bad connection between the temperature thermostat and 13+21pin connector. 2)The thermostat is short circuited.	<ul> <li>Check the connector, especially the pin inside the connector – reconnect if necessary</li> <li>The temperature thermostat is defective and has to be replaced. Check resistance.</li> <li>68°F=10330 Ohms, 86°F=7042 Ohms, 104°F=4905 Ohms, 122°F=3485 Ohms, 140°F=2523 Ohms, 158°F=1859 Ohms, 176°F=1395 Ohms,</li> <li>If there is nothing wrong with the above, the controller is defective</li> </ul>	⟨Flg.1⟩

Error Code : "AA" <prevention boiling="" of=""></prevention>								
check the value position	<del>7</del>			8				
Shut off valve (Flg.1)	Space heating filter <fig.2></fig.2>		Pump (Flg,3)	3-Way valve <flg.4></flg.4>		low switch Ig.5>		
Symptom	and Cause			Solution		Reference		
heat exchanger shuts down the error code "AA" If the temperatu	perature inside of exceeds 197°F, unit and indicates ire become to low unit runs normally	er						
1) All of the shut	t off valve are clos	sed.	- Open the	<flg.1></flg.1>				
2)Clogged spac	e heating filter.		- Clean the	⟨Flg.2⟩				
3)The pump is	not working.		<ul> <li>Check the and the m</li> </ul>	pump	<flg.3></flg.3>			
			Black and multi mete working all	he voltage across White pump wire r. If the pump is i though the voltage 120V, the pump s d,	s using not e			
4)3-way valve i	s defective,		<ul> <li>There is a ball in 3-w blocks the spite of sp 3-way value</li> </ul>	⟨Flg,4⟩				
5)DHW flow sw	itch is not working	I.	0 Ohms w	resistance and if it then DHW is not ve and should be r	flowing,	(Flg.5)		

Error Code : "Ad" (Blockage	of condensate & Flue system>	
(CON	densate 'S' trap)	
Symptom and Cause	Solution	Reference
<ul> <li>1) If the condensate 'S' trap is blocked by debris etc., the error code 'Ad" is displayed.</li> <li>2) If the flue gas outlet pipe is blocked, the error code "Ad" is displayed.</li> </ul>	<ul> <li>Clean the condensate 'S' trap</li> <li>"Ad" error can be appeared in case of blocked flue system and wind for flue terminal.</li> <li>When the unit is running normally and the unit stops operation, the air pressure switch is "SHORT " circuit. In these case, if the resistance of air pressure switch is 0 Ohms, the air pressure switch is normal. But if the resistance shows infinity or no reading, the air pressure switch should be replaced,</li> </ul>	⟨Flg.1⟩





## 4 How to install

### <u> M</u>arning



#### Please install on a durable wall.

- When install the product, about 31kg(66*l*b) is added on a wall. So if it is installed on not lasting wall, it may cause damages, submersion, gas leak and a fire by falling the product.
- If there is not enough strength to preserve the product, please do reinforcement work.
- The weight of the product is marked on 27page of this manual.



# Please don't install on a group exhaust port wall.

- It may cause fall off the product due to an erosion of sticking screw(anchor bolt) by condensed water in the winter.
- It may cause damages, submersion, gas leak and a fire by falling the product.



# Please fix the sticking clip strongly by using anchor bolt

- If the sticking clip is not strong enough, the appliance can fall.
- It may cause damages, submersion, gas leak and a fire by falling the product.



## 5 Standard piping diagram



### 6 Installation Clearance

#### Before Installing, check for the following:

Install in accordance with relevant building and mechanical codes, as well as any local, state or national regulations.



#### Clearance Requirements from Vent Terminations to Building Openings

\* All Clearance requirements are in accordance with ANSI Z21.10.3 and the National Fuel Code, ANSI Z223.1.



	Clearance	
Α	Above grade, veranda, porch, deck, or balcony	12"(12")
В	Window or door that may be opened	12" (36")
С	Permanently closed window	*
D	Vertical clearance to ventilated soffit located above the terminal within a horizontal distance of 2 feet from the center of the terminal.	*
E	Unventilated soffit	*
F	Outside corner	*
G	Inside corner	*
н	Each side of center line extended above meter/regulator assembly	3' within a height 15' above meter/regulator assembly
I	Service regulator vent outlet	3'
J	Nonmechanical air supply inlet or combustion air inlet to any other appliance	12" (36")
K	Mechanical air supply inlet	3' above if within 10' (6')
L	Above paved sidewalk or paved driveway located on public property	(7' ***)
М	Under veranda, porch, deck, or balcony	* (12" - Canada Only ****)

() = indicates clearances required in Canada,

\* Maintain clearances in accordance with local installation codes and the requirements of the gas supplier

\*\*\* A vent shall not terminate directly above a sidewalk or paved driveway that is located between two single family dwellings and serves both dwellings.

\*\*\*\* Permitted only if veranda, porch, deck or balcony is fully open on a minimum of two sides beneath the floor.

### Flue plumbing

## ▲ Warning

- The venting system must be properly installed. Failure to properly install the vent system could result in property damage, personal injury, or death.
- Do not install damaged venting system components. If damage is evident then please contact the supplier where the water heater was purchased or the manufacture listed on the rating plate for replacement parts.
- Use only the vent terminals and vent/air intake components available for venting this appliance.
- Do not connect exhaust vent into an existing vent pipe or chimney.
- All of the exhaust venting connections must be leak checked with a soap solution upon initial start up of the appliance. Any leaks must be repaired before continuing operation of the appliance.
- Do not terminate the venting where noise from the exhaust or intake will be objectionable.

This includes locations close to or cross from windows and doors. Avoid anchoring the vent and intake pipes directly to framed walls, floors, or ceilings unless rubber isolation pipe hangers are used. This prevents any vibrations from being transmitted into the living spaces.

 Do not exceed the venting distances or the number of elbows listed in this manual

Exceeding the maximum venting distances may cause the appliance to malfunction or cause an unsafe condition.

### Caution

· The vent shall terminate a minimum of 12 inches above expected snowfall level to prevent blockage of the vent termination.

### VENTING

The venting instructions must be followed to avoid restricted combustion or recirculation of flue gases. Such condition cause sooting or risks of fire and asphyxiation.

For QVM10 Model, PVC pipes can be used.

Intake Flue Gas

QVM10 Models

3" Schedule 40 PVC 3" Schedule 40 PVC Maximum Number of 90 Deg Elbows : Three

### Vent Terminal Installation Precautions Note the following vent terminal installation requirements · Do not install the vent terminal indoors · Install the vent terminal with a upward slope $(2\sim3^{\circ})$ – QVM10–099A QVM10–120A upward downward slope slope • If multiple units are installed, terminals · Avoid installing the terminal where must be separated by 12" or more in obstacles will block it a plain view regardless of the vertical clearance. 12" or more 12" or more Gasoline

Vent terminal

Vent terminal

• Do not install the vent terminals vertically in-line. Do not cover the vent terminal with any type of protective screen or enclosure. In-line or blocked terminals can cause abnormal combustion resulting inundesired performance from the appliance.



· Avoid storing hazardous objects near the terminal.





### Installation of Venting System

- 1. Drill 2 holes. (Air intake hole and flue gas outlet hole)
- 2. The length between air intake pipe hole and flue gas pipe hole (Z) is different according to the model type.

The length, Z, is as following;

Model	Z
QVM10-099A~120A	115mm (4.53 inch)
QVM10-180A~199A	154mm (6.06 inch)



3. Insert the air intake and flue gas outlet PVC pipe.

The lenght of PVC pipe from the wall is as following ;

Model	Х	Y
QVM10	50~60mm	120~130mm
model	(1.97~2.36 inch)	(4.72~5.12 inch)



4. Insert the flue terminal into the flue gas outlet PVC pipe.





5. Fasten a flue terminal to the PVC pipe by using the Stainless band supplied.

Use High Temp Silicone Caulk to seal Flue terminal to the PVC Flue Pipe





When the intake/exhaust pipes pass through an enclosed space:

- Inspection openings are suggested for the vent intake and exhaust pipes if they are installed in an enclosure. Those openings should be near the entrance and exit of the vent into the enclosure.
- These openings should be 18" X 18".



### Venting Precautions

· Maximum vent length

Number of 90 degree elbows	Maximum straight pipe distance (Vertical and Horizontal)	Maximum total equivalent feet(meters) of vent pipe
0	45	45 (13.7meters)
1	40	45 (13.7meters)
2	35	45 (13.7meters)
3	30	45 (13.7meters)

Each 90 degree elbow is equivalent to 5 feet in straight vent pipe length. Each 45 degree elbow is equivalent to 1.5 feet(0.46m) in straight pipe length. The total maximum equivalent vent pipe distance cannot 45 feet(13.7meters) for horizontal & vertical venting distance.

- Exceeding the maximum vent length is dangerous and may result in bad combustion.
- If possible, don't install the vent pipe through enclosed area. If necessary, consult the pipe manufacture's instructions for clearances.
- Install the vent terminal so that all exhaust is directed to and all intake air is taken from outdoors.
- Do not store hazardous or flammable substances near the vent terminal.
- For QVM10 models, slop the intake pipe at  $2\sim3^{\circ}$  down towards the termination and slop the exhaust pipe at  $2\sim3^{\circ}$  up towards the termination.
- · Connects the vent pipe firmly so that it will prevent exhaust gases from leaking.
- Steam or condensed water may drip out of the vent terminal. Dispose of this condensed water according to local codes and in order to prevent injury or property damage.
- If this product will be installed in an area where snow is known to accumulate, protect the vent termination from blockage by snow drifts or damage from snow falling off of roofs.
- · Support the vent pipe with hangers at 3ft intervals.
- Install the vent terminal so that it is easily accessible for maintenance both from the indoors and the outdoors.
- · Make the vertical pipe as short as possible.

# 8 Gas plumbing

Gas piping to the unit should only be installed by a qualified contractor, licensed and certified where applicable



### Pipe Sizing Example:

This table below is for Natural Gas piping supply straight to the appliance without any tabs to other gas appliances.

Recommended Gas Pipe Size for <sub>DPW</sub> models Water Heater for dual purpose (Example for NG)							
Distance from Gas Meter	Pipe Size						
0'-20'	3/4"						
30'-80'	1″						
90'-200'	1-1/4"						

### Natural Gas Supply Piping

Maximum Capacity of Natural Gas Based on a 0.60 specific gravity at a 0.5" WC pressure drop

Pipe Size		kBTU of Natural Gas											
Length	10'	20'	30'	40'	50'	60'	70'	80'	90'	100′	125'	150'	200'
3/4"	372	255	205	175	156	142	130	121	114	107	95	86	74
1"	702	482	387	331	293	266	245	228	213	202	179	162	139
1 1/4"	1441	990	795	680	603	546	503	468	439	415	367	332	285
1 1/2"	2158	1483	1191	1019	903	819	753	701	658	621	550	499	427
2"	4155	2856	2293	1963	1740	1576	1450	1349	1266	1195	1060	960	822

### Propane(LP) Gas Supply Piping

Maximum Capacity of propane(LP) Gas Based on 11" WC supply pressure at a 1.0" WC pressure drop

Pipe Size		kBTU of Natural Gas											
Length	10'	20'	30'	40'	50'	60'	70'	80'	90'	100′	125'	150'	200'
3/4"	567	393	315	267	237	217	196	185	173	162	146	132	112
1"	1071	732	590	504	448	409	378	346	322	307	275	252	213
1 1/4"	2205	1496	1212	1039	913	834	771	724	677	630	567	511	440
1 1/2"	3307	2299	1858	1559	1417	1275	1181	1086	1023	976	866	787	675
2"	6221	4331	3465	2992	2646	2394	2205	2047	1921	1811	1606	1496	1260
L		1	1	1	1	1	1	1	L	1	1		

### TO TURN OFF GAS TO APPLIANCE

1. Turn off all electric power to the appliance if service is to be performed.

2. Turn the manual gas valve located on the outside of the unit clockwise to the off position. (This unit has a switch (gas cut-off device) on junction box in the appliance, locate the switch button to off position)

#### FOR YOUR SAFETY, READ BEFORE OPERATING:

- 1. This appliance does not have a pilot. It is equipped with an electronic ignition device that automatically lights the burner. Do not try to light the burner manually;
- Before operating, check all around the appliance area for gas leaks. Be sure to check next to the floor as some gases are heavier than air and will settle on the floor;
- 3. Use only your hand to turn the gas valve knob. Never use tools. If the knob will not turn by hand, do not attempt to repair it. Call a qualified service technician. For or attempted repair may result in a fire or explosion.
- Check that the type of gas matches the rating plate located on the cover of your appliance.

Natural Gas	Min. 3.5" WC - Max. 10.5" WC
Propane Gas	Min. 8" WC - Max. 13" WC

• The minimum and maximum inlet gas pressure are :

- Gas pressure below this specified range for the DPW models and/or insufficient gas volume will adversely affect performance. Inlet gas pressure must not exceed the above maximum values; gas pressure above the specified range will cause dangerous operating conditions and damage to the unit. Until testing of the main gas line supply pressure is completed, ensure the gas line to the DPW models is disconnected to avoid any damage to the appliance.
- Size the gas pipe appropriately to supply the necessary volume of gas required for the DPW models using ANSI 233.1/NAPA 54 in the USA or CAN/CSA B149.1 in Canada or local codes. Install a manual gas shut-off valve between the DPW models and the gas supply line. When the gas connections are completed, it is necessary to perform a gas leak test either by appling soapy water to all gas fittings and observing for bubbles or by using a gas leak detection device. Always purge the gas line of any debris before connecting to the appliance gas inlet.

### Domestic hot water plumbing

This appliance is suitable for potable water and space heating applications. Do not use this appliance if any part has been underwater. Immediately call a qualified service technician to inspect the appliance and replace any part of the control system and gas control which has been under water.

A pressure relief valve is installed in this dual purpose water heater that is rated in accordance with and complying with either The Standard for Relief Valves and Automatic Shutoff Devices for Hot Water Supply Systems, ANSI Z21.22 or The ANSI/ASME Boiler and Pressure Vessel Code, Section IV (Heating Boilers). The relief valve must be installed such that the discharge will be conducted to a suitable place for disposal when relief occurs. The discharge line must be installed to allow complete drainage of both the valve and the line. If this unit is installed with a separate storage vessel, the separate vessel must have its own temperature and pressure relief valve. This valve must also comply with The Standard for Relief Valves and Automatic Gas Shutoff Devices for Hot Water Supply Systems, ANSI Z21.22 (in the U.S. only). A temperature relief valve is not required, but if one is used, do not install the valve with the probe directly in the flow of water. This may cause unwarranted discharge of the valve.

Piping and components connected to the appliance shall be suitable for use with potable water.

Toxic chemicals, such as those used for boiler treatment, shall not be introduced into the potable water. A water heater used to supply potable water may not be connected any heating system or components previously used with a nonpotable water heating appliance. When the water is required in one part of the system at a higher temperature than in the rest of the system, means such as a mixing valve shall be installed to temper the water to reduce the scald hazard.

- Do not reverse the inlet and outlet (cold and hot water) connections on the appliance. This may cause a hazardous operating condition or the appliance may be inoperable.
- Flush water through the pipe to clean out metal powder, sand and dirt before connecting it.
- Take appropriate heat insulation measures (e.g., wrapping with heat insulation materials, using electric heaters) according to the climate of the region to prevent the pipe from freezing.
- Use a union coupling or flexible pipe for connecting the pipes to reduce the force applied to the piping.
- · Do not use piping with a diameter smaller than the coupling.
- When feed water pressure is too high, insert a depressurizing valve, or take water hammer prevention measures.
- · Avoid using joints as much as possible to keep the piping simple.
- · Avoid piping in which an air holdup can occur.
- · Use approved piping materials.

# 10 Electric Wiring

### Marning

• Turn off or disconnect the electrical power supply to the appliance before servicing.

Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation. Verify proper operation after servicing.

 All electrical wiring must be installed and grounded in accordance with local codes, or in the absence of local codes, the National Electrical Code. ANSI/NFPA 70 and/or CSA 22.2 Electrical Code.

The appliance must be wired to a 120 VAC, 60Hz.

If wiring in conduit is required, install an electrical conduit connector. A disconnect switch should be provided near the appliance for servicing. Connect the wires exactly as shown in the wiring diagram of this manual and on the inside cover panel.



- · Do not energize the electric circuit before the water heater tank is filled with water
- Do not turn on the power until the electrical wiring is finished.
- Do not disconnect the power supply when not in use. When the power is off, the freeze prevention in the appliance will not activate, resulting in possible freezing damage.
- · Do not let power code contact the gas piping

Tie the redundant power cord outside the water heater.



### 11 Condensate Discharge

- 1. Condensing gas water for dual purpose needs discharge in the appliance due to condensed water.
- 2. Please connect in reserve condensed water discharge hose to condensed water trap and please tie them with cable tie or hose band.
- 3. Please put the end of hose into sewers or discharge.
- 4. Condensed water trap in the appliance always should be full of water. Please check it is full or not when operate again after not using for a while.
- 5. Please supply water in a condensed water trap through pipe connection or condensed water rubber pipe.

▲ Caution : ① Please connect condensed water rubber pipe as it was when supply through this pipe.

- ② Please be careful not to splash to other parts when supply water,
- 6. Please don't use condensed water as drinking water.
- 7. Please clean condensed water trap more than once in a year.
- 8. Please untie a fixing screw and hose band when clean and please clean a rubber hose separately.
- 9. Please make a measurement to prevent freezing when install condensed water discharge hose.



Installation Manual



### **DPW Dip Switch Settings**

Depending on the application of the DPW unit it may be necessary to alter the Dip Switch settings from the standard positions

The unit has 5 Dip Switches located on the Microprocessor

Dip Switch	Standard Setting	Controls
1	ON	Fuel Gas Type
2	OFF	Fuel Gas Type
3	OFF	Unit Options
4	OFF	Forced Minimum Firing rate
5	OFF	Forced Maximum Firing rate

#### Setting for Natural Gas Operation

Dip Switch	Setting for NG
1	ON
2	OFF

#### Setting for LP Gas Operation

Dip Switch	Setting for LP
1	OFF
2	ON

#### **Unit Options**

Switch Dip Switch #3 to ON

On DSR-100F press the Timers and Anti Freeze buttons simultaneously for 5 seconds. This will allow unit to enter the programming mode

Temperature display can be changed between DegF and DegC by pressing the Timer button 3 times until Lc is displayed in the top RH corner of the unit display, and f is displayed in the center of the screen

Press the Up temperature arrow and the f will change to a c

Hit the Power On/Off button to exit and switch Dip Switch #3 to OFF, the unit will now display in DegC

Cont

### Zone Control

This can be also be set up using this control (see zone control wiring section for more detail)

### Minimum Firing Rate

Setting Dip Switch #4 to ON will lock the unit into the minimum firing rate at all times. This is occasionally used for troubleshooting and gas pressure set up purposes. Move the switch back to OFF to allow the unit to modulate capacity.

### Maximum Firing Rate

Setting Dip Switch #5 to ON will lock the unit into the maximum firing rate at all times. This is occasionally used for troubleshooting and gas pressure set up purposes. Move the switch back to OFF to allow the unit to modulate capacity

### Specific requirements for installation in Massachusetts

In the Commonwealth of Massachusetts these units must be installed by a licensed gas fitter or plumber

### Venting :

For the Quietside models DPW-099A, DPW-120A where the bottom of the vent termination and combustion air intake is installed at a height **BELOW** 4 ft above the grade level the following requirements must be satisfied

- 1. If there is not one presently installed, on each floor level where there is a bedroom(s), a Carbon Monoxide detector and alarm shall be installed in the living area outside the bedroom(s). The Carbon Monoxide detector shall comply with NFPA 720 (2005 Edition)
- 2. A Carbon Monoxide detector shall be installed in the room where the ODW unit is installed, the detector shall be :
- a) Powered from the same power circuit that provides power for the ODW unit. A single electrical service switch shall be used to service both the unit and the detector
- b) Have battery back up power
- c) Meet ANSI/UL std 2034 and comply with NFPA 720 (2005 Edition)
- d) Approved and listed by a NRTL recognized under 527 CMR
- 3. A Quietside approved vent termination must be used. Installation of the vent terminal must be in strict compliance with Quietside's written instructions, and a copy of these instructions must remain with the unit after the installation is completed.
- 4. A metal or plastic identification plate shall be mounted on the exterior of the building, 4ft above the vent termination. The plate shall read "Gas Vent Directly Below" with text size visible from a minimum of 8ft.

### Cont

For the Quietside models listed above where the bottom of the vent termination and combustion air intake is installed at a height of 4ft **ABOVE** the grade level the following requirements must be satisfied

- If there is not one presently installed, on each floor level where there is a bedroom(s), a Carbon Monoxide detector and alarm shall be installed in the living area outside the bedroom(s). The Carbon Monoxide detector shall comply with NFPA 720 (2005 Edition)
- 2. A Carbon Monoxide detector shall be installed in the room where the ODW unit is installed, the detector shall be :
- a) Powered from the same power circuit that provides power for the ODW unit. A single electrical service switch shall be used to service both the unit and the detector
- b) Have battery back up power
- c) Meet ANSI/UL std 2034 and comply with NFPA 720 (2005 Edition)
- d) Approved and listed by a NRTL recognized under 527 CMR
- 3. A Quietside approved vent termination must be used. Installation of the vent termination must be in strict compliance with Quietside's written instructions, and a copy of these instructions must remain with the unit after the installation is completed.

# Vent Termination requirements As the DPW unit is a condensing product

The Vent for all Quietside DPW units shall not terminate

Over Public Walkways; or

Near soffit vents or crawl space vents or other area where condensate or vapor could create a nuisance or hazard or cause property damage; or

Where condensate or vapor could cause damage or could be detrimental to the operation of regulators, relief valves, or other equipment

### Specific requirements for installation in Canada

The provinces of Ontario and Alberta have adopted standard ULC S636 requiring the following additional items to be noted.

- 1. Maximum flue temperature as tested is 136 DegF, allowing these units to be vented with Schedule 40 PVC under the regulation of ULC S636.
- 2. Under the new requirements of ULC S636 regarding vent connections to the unit, Quietside requires the Schedule 40 Vent piping to be secured to the unit using approved PVC cement, following the cement manufacturers instructions regarding methodology and curing time. A bead of high temperature silicone should be also run around the joint to ensure no leaks can occur.



### **Combustion and Leak Testing of DPW units**

As the front cover of the unit is mechanically attached and cannot be removed in operation without the use of a tool, it is not permissible to conduct combustion testing or leak testing of the unit with the front cover removed.

Combustion testing must be achieved by using a calibrated combustion tester, with the probe inserted either in the flue exhaust of the vent termination or it is permissible to take reading by accessing the flue pipe approximately 12" above the unit, providing adequate provisions are made for sealing any access after testing to ensure no leakage of flue gases into the occupied space.

Leak testing must take place with the end of the "sniffer probe" at least 1" from any surface of the unit to ensure that false readings cannot be obtained.

### Auto Fill – Closed Loop System

The DPW unit is fitted with a MANUAL Auto Fill valve, supplied in the closed position.

The Fill Valve is not pressure regulated therefore care must be used when opening the valve to prevent overfilling of the closed loop system and opening of the pressure relief valve.

Quietside recommends that the valve be left in the closed position and an external Boiler Feed Valve e.g. Taco 335/329 be installed in the piping system to maintain an even pressure in the closed loop system



Manual Auto Fill Valve located on base of

cabinet

### Zone control of DPW unit

Zone control of the DPW unit is performed by a zero voltage or X-X contact from a relay or zone control panel closing when unit operation is required.

The DPW unit should have two Brown low voltage wires connected into the microprocessor to facilitate this. It is possible depending on the production date of the unit, that these wires are supplied loose for field installation. If this is the case the following procedure should be followed to allow the units to be zoned.

- 1. Take wires provided and located the center electrical plug connection to the microprocessor.
- 2. Insert wires into the empty slots located second from the bottom (above connections with Yellow wires see photo). Insert wire (electrical connector end) into the empty slots, a click should be heard and the wire should not pull loose.



3. With the two wires inserted into the microprocessor, power the unit on using the DSR-100 controller.

#### Cont

- 4. Switch Dip Switch # 3 to the ON position.
- 5. Simultaneously press both the Timer and Anti Freeze buttons on the controller for 5 seconds
- 6. The control will now enter the option set up mode, press the Timer button until the display in the top RH corner of the unit reads C6.
- 7. Press the Up Temperature key, to change the display from 2n to 3n
- 8. Press the unit On/Off button to turn off the control
- 9. Switch Dip Switch # 3 back to the OFF position
- 10. When the zone control wires are closed the unit will now operate and provide closed loop heating water at the temperature set on the DSR-100

### Anti Freeze & Freeze Protection

For Anti Freeze protection in the Quietside units the following products are recommended "No Burst" "Fernox Alphii"

The maximum concentration allowed is 30% by volume which will protect the unit down to approximately 5 DegF or -11 DegC

#### Pump Curves – DPW Units

The DPW units include a pump assembly that is used to provide the flow through the unit heat exchangers, and has a nominal flow of heating water for external piping arrangements.

This pump is not designed to be the system pump providing flow to radiant loops or baseboard.

Therefore Quietside insists on using a Primary – Secondary pumping arrangement, the recommended method uses the traditional large diameter Primary loop

The main circulation pump or the zone pumps will then provide circulation into the zones or the heating system

The only exception to this Primary – Secondary rule is for Air Handling units with a hot water coil where the Air Handling unit is located less than 10ft from the DPW unit.

### Unit Controls & Zoning

A DSR-100F Controller is provided with the unit.

This is not used as a thermostat, but is a unit controller and should be mounted adjacent to the DPW unit. It is connected to the DPW via the 2 Yellow wires and is powered by 20V DC.

The DSR controller allows both the heating loop and DHW water temperatures to be set

When the unit is started using the X - X or dry contacts on the microprocessor it will operate and provide heating loop water at the set temperature until the zone(s) are satisfied. If a DHW call is experienced during heating operation the unit will automatically switch over to provide DHW.

#### DO NOT APPLY 24V AC OR LINE VOLTAGE TO THE X – X CONTACTS UNIT MICROPROCESSOR WILL FAIL IF IT RECEIVES 24V AC OR LINE VOLTAGE ON THESE CONTACTS

It is not permissible to power the secondary loop pump from the Primary loop pump installed in the unit.

Power for the Secondary loop pump should come from a switching relay e.g Taco SR501.











NOTES TO SET DSR-100F

- **1 PRESS UNIT ON/OFF BUTTON**
- 2 PRESS HEATING SET TEMPERATURE BUTTON
- 3 USE UP AND DOWN ARROWS TO SELECT DESIRED HEATING WATER TEMPERATURE RANGE 122-176 DEGF
- 4 PRESS DHW SET TEMPERATURE BUTTON
- 5 USE UP AND DOWN ARROWS TO SELECT DESIRED DHW WATER TEMPERATURE 98-114 DEGF, 120, 130, 140 DEGF

WHEN X-X CONTACT IS CLOSED UNIT WILL START AND PROVIDE CLOSED LOOP LOOP HEATING WATER AT THE TEMPERATURE TEMPERATURE SELECTED

DHW PRIORITY WILL BE MAINTAINED

WHEN THE ZONE(S) SATISFY THE UNIT WILL SHUT DOWN, DSR WILL REMAIN LIT AT ALL TIMES

DIAGRAM SHOWS AN SR504, HOWEVER DIAGRAM CAN BE USED WITH ALL ZONE CONTROL PANELS (SR, ZV, ETC) WITH AN X - X OR 0V CONTACT

8750 Pioneer Blvd, Santa Fe Springs CA 90670

Tel : 562 699 6066, Fax : 562 699 4351, Web : www.Quietside.com

Title : DPW & TACO SR504 ZONE CONTROL PANEL WIRING

Drawn : JLM 9/24/2006

Drg # : QUI-ZW-002

**IIETSIDE** 

Rev: 001







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