Sprint

Phone Guide

Sprint PCS® Phone CDM-120

www.sprint.com

Table of Contents

Welcome to Sprint

Sprint is committed to bringing you the best wireless technology available. We built our complete, nationwide network from the ground up, so all your services—whether it's Voicemail or Caller ID—will work the same wherever you go on the Nationwide Sprint PCS Network.

This guide will familiarize you with our technology and your new phone through simple, easy-to-follow instructions. It's all right here—from setting up your account passwords.

Welcome and thank you for choosing Sprint.

Introduction

This **Phone Guide** introduces you to Sprint PCS Service and all the features of your new phone. It's divided into four sections:

♦ **Section 1:** Getting Started

♦ **Section 2:** Your Phone

♦ **Section 3:** Sprint PCS Service Features

♦ **Section 4:** Safety and Warranty Information

Throughout this guide, you'll find tips that highlight special shortcuts and timely reminders to help you make the most of your new phone and service. The Table of Contents and Index will also help you quickly locate specific information.

You'll get the most out of your phone if you read each section. However, if you'd like to get right to a specific feature, simply locate that section in the Table of Contents and go directly to that page. Follow the instructions in that section, and you'll be ready to use your phone in no time.

Phone Guide Note: Due to updates in phone software, this printed guide may not be the most current version for your phone. Visit www.sprint.com and sign on to **My PCS** to access the most recent version of the phone guide.

WARNING: Please refer to the **Important Safety Information** section on page 128 to learn about information that will help you safely use your phone. Failure to read and follow the Important Safety Information in this phone guide may result in serious bodily injury, death, or property damage.

Your Phone's Menu

The following list outlines your phone's menu structure. For more information about using your phone's menus, see "Navigating Through Phone Menus" on page 21.

1. Call History
    1. Outgoing Calls
    2. Incoming Calls
    3. Missed Calls
    4. Recent Calls
    5. Erase Calls 1. Outgoing/2. Incoming/3. Missed/4. All

2. Contacts
    1. Find Name
    2. Add New Entry
    3. Speed Dial #'s
    4. Group Setting
    5. My Phone #
    6. Services   1. Customer Care/2. Directory/
                    3. Account Info./ 4. Sprint Oper./
                    5. Voice Command

3. Messaging
    1. Send message
    2. Inbox
    3. Outbox
    4. Drafts
    5. Voicemail 1. Call Voicemail/2. Details/3. Clear Icon

4. Tools
    1. Voice   1. Voice Memo/2. Voice Command
    2. Alarm Clock
    3. Schedule
    4. Countdown
    5. Memo Pad
    6. World Time
    7. Stop Watch
    8. Calculator
    9. Convert Unit
    0. Fun & Games1. Board Mania/2. Ace of Aces

Getting Started

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Setting Up Service

In This Section

◆ **Getting Started With Sprint PCS Service** (page 3)

◆ **Setting Up Your Voicemail** (page 4)

◆ **Sprint PCS Account Passwords** (page 5)

◆ **Getting Help** (page 6)

Setting up service on your new phone is quick and easy. This section walks you through the necessary steps to unlock your phone, set up your voicemail, establish passwords, and contact Sprint for assistance with your Sprint PCS Service.

Getting Started With Sprint PCS Service

Determining if Your Phone is Already Activated

If you purchased your phone at a Sprint Store, it is probably activated, unlocked, and ready to use. If you received your phone in the mail, it probably has been activated; all you need to do is unlock it.

If your phone is not activated, please refer to the activation card included with your phone.

Unlocking Your Phone

To unlock your phone, follow these easy steps:

1. Press and hold (⏻END) to turn the phone on.

2. Press **Unlock** ((L-Softkey)).

Note: To select a softkey, press the softkey button directly below the softkey text that appears at the bottom left and bottom right of your phone's display screen. Softkey actions change according to the screen you're viewing and will not appear if there is no corresponding action available.

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3. Enter your four-digit lock code. (For security purposes, the code is not visible as you type.)

Tip: If you can't recall your lock code, try using the last four digits of either your Social Security number or wireless phone number or try 0000 or NATL (6285). If none of these work, call Sprint Customer Service at 1-888-211-4PCS (4727).

Setting Up Your Voicemail

All unanswered calls to your phone are automatically transferred to your voicemail, even if your phone is in use or turned off. Therefore, you will want to set up your voicemail and personal greeting as soon as your phone is activated.

To set up your voicemail:

1. From standby mode, press and hold `1`.

2. Follow the system prompts to:
   - Create your passcode
   - Record your name announcement
   - Record your greeting
   - Choose whether or not to activate One-Touch Message Access (a feature that lets you access messages simply by pressing and holding `1`, bypassing the need for you to enter your passcode)

Voicemail Passcode
If you are concerned about unauthorized access to your voicemail account, Sprint recommends you enable your voicemail passcode.

For more information about using your voicemail, see "Using Voicemail" on page 103.

Sprint PCS Account Passwords

As a Sprint PCS customer, you enjoy unlimited access to your personal account information, your voicemail account, and your Sprint PCS Vision® account. To ensure that no one else has access to your information, you will need to create passwords to protect your privacy.

Account Password

If you are the account owner, you'll have an account password to sign on to www.sprint.com and to use when calling Sprint Customer Service. Your default account password is the last four digits of your Social Security number. If you are not the account owner (if someone else receives the bill for your Sprint PCS Service), you can get a sub-account password at www.sprint.com.

Voicemail Password

You'll create your voicemail password (or passcode) when you set up your voicemail. See "Setting Up Your Voicemail" on page 103 for more information on your voicemail password.

Getting Help

Visit www.sprint.com

You can go online to:

- Access your account information
- Check your minutes used (depending on your Sprint PCS Service Plan)
- View and pay your bill
- Make your life easier by enrolling in Sprint PCS online billing and automatic payment
- Purchase accessories
- Shop for the latest phones
- View available service plans and options
- Learn more about Sprint PCS Vision® and other great products like games, ringers, screen savers, and more

Reaching Sprint Customer Service

You can reach Sprint Customer Service many different ways:

- Dial ✳ Shift ❷ ABC TALK on your phone
- Sign on to your account at www.sprint.com
- Call us toll-free at **1-888-211-4727** (Consumer customers) or **1-888-788-4727** (Business customers)
- Write to us at Sprint Customer Service, P.O. Box 8077, London, KY 40742

Receiving Automated Invoicing Information

For your convenience, your phone gives you access to invoicing information on your Sprint PCS account. This information includes balance due, payment received, invoicing cycle, and an estimate of the number of minutes used since your last invoicing cycle.

To access automated invoicing information:

▶ Press **✻ Shift** **4 GHI** **TALK** .

Note: This service may not be available in all Affiliate areas.

Sprint 411

Call **4 GHI** **1 ⊠** **1 ⊠** **TALK** from your phone and you'll have access to a variety of services and information through Sprint 411, including residential, business, and government listings; movie listings or showtimes; driving directions, restaurant reservations, and major local event information. You can get up to three pieces of information per call, and the operator can automatically connect your call at no additional charge.

There is a per-call charge to use Sprint 411 and you will be billed for airtime.

To call Sprint 411:

▶ Press **4 GHI** **1 ⊠** **1 ⊠** **TALK** .

Sprint PCS Operator Services

Sprint PCS Operator Services provides assistance when placing collect calls or when placing calls billed to a local telephone calling card or third party.

To access Sprint PCS Operator Services:

▶ Press **0 +** **TALK**.

For more information or to see the latest in products and services, visit us online at www.sprint.com.

Your Phone

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Your Phone: The Basics

In This Section

◆ **Front View of Your Phone** (page 11)

◆ **Viewing the Display Screen** (page 14)

◆ **Features of Your Phone** (page 15)

◆ **Turning Your Phone On and Off** (page 17)

◆ **Using Your Phone's Battery and Charger** (page 18)

◆ **Navigating Through Phone Menus** (page 21)

◆ **Displaying Your Phone Number** (page 22)

◆ **Making and Answering Calls** (page 22)

◆ **Entering Text** (page 33)

Your phone is packed with features that simplify your life and expand your ability to stay connected to the people and information that are important to you. This section will guide you through the basic functions and calling features of your phone.

Front View of Your Phone

13. Earpiece

12. Display Screen

1. Softkey Buttons

SprintPCS

Menu   Contacts

Sprint

2. Headset Jack

11. MENU/OK

3. Volume Control

MENU
OK

4. Talk

TALK

10. End (Power)

END

BACK

9. Navigation Key

5. Back

1 ⊠   2 ABC   3 DEF

4 GHI   5 JKL   6 MNO

7 PQRS   8 TUV   9 WXYZ

* Shift   0 +   # Space

8. Charger Jack

6. Microphone

7. Accessory Jack

Key Functions

1. **Softkey Buttons** let you select softkey actions or menu items corresponding to the bottom left and right lines on the display screen.

2. **Headset Jack** allows you to plug in an optional headset for convenient, hands-free conversations. **CAUTION!** Inserting an accessory into the incorrect jack may damage the phone.

3. **Volume Control** allows you to adjust the ringer volume in standby mode (with the flip open) or adjust the voice volume during a call. The volume key can also be used to scroll up or down to navigate through the different menu options. To mute the ringer during an incoming call, press the volume key up or down.

4. **Talk** allows you to place or receive calls, answer Call Waiting, use Three-Way Calling, or activate Voice Dial.

5. **Back** deletes characters from the display in text entry mode. When in a menu, press the Back key to return to the previous menu. This key also allows you to return to the previous screen in a Sprint PCS Vision session.

6. **Microphone** allows other callers to hear you clearly when you are speaking to them.

7. **Accessory Jack** allows you to connect optional accessories, such as a USB cable. **CAUTION!** Inserting an accessory into the incorrect jack may damage the phone.

8. **Charger Jack** connects the phone to the battery charger.

9. **Navigation Key** scrolls through the phone's menu options and acts as a shortcut key from standby mode.
   - Press **Up** to access Messaging.
   - Press **Down** to view your Calendar
   - Press **Right** to access Contacts.
   - Press **Left** to access your own customized shortcuts (My Favorites).

10. **End (Power)** ends a call. Press and hold this key for two seconds to turn your phone on or off. While in the main menu, it returns the phone to standby mode and cancels your input. When you receive an incoming call, press to enter silent mode and mute the ringer.

11. **Menu/OK** displays the phone's main menu from standby mode. It also selects the highlighted choice when navigating through a menu.

12. **Display Screen** displays all the information needed to operate your phone, such as the call status, the Contacts list, the date and time, and the signal and battery strength.

13. **Earpiece** lets you hear the caller and automated prompts.

Viewing the Display Screen

Your phone's display screen provides a wealth of information about your phone's status and options. This list identifies the symbols you'll see on your phone's display screen:

Note: To view a list of your phone's icons and descriptions, from the main menu select **Settings > Phone Info > Help**.

📶	shows your current signal strength. (The more lines you have, the stronger your signal.)
ℝ	means your phone cannot find a signal.
📞	tells you a call is in progress.
🆁	indicates you are "roaming" off the Nationwide Sprint PCS Network.
✉	indicates you have new text messages.
📟	indicates you have voicemail messages. (Press and hold ① to call your voicemail box.)
📧	indicates you have new text and voice messages.
✦	indicates your phone's location feature is on.
✦	indicates your phone's location feature is off.
📵	indicates Alarm or Scheduler mode is set.
🔕	indicates Ringer Off mode is set.
📳	indicates Vibrate All mode is set.
🔇	indicates Silence All mode is set.
☎	indicates your phone is operating in TTY mode.
🔋	indicates battery charge level (icon shows full charge).

Note: Display indicators help you manage your roaming charges by letting you know when you're off the Sprint Nationwide PCS Network and whether you're operating in digital or analog mode. (For more information, see Section 2D: Controlling Your Roaming Experience on page 64.)

Features of Your Phone

Congratulations on the purchase of your phone. The CDM-120 is lightweight, easy-to-use, and reliable, and it also offers many significant features and service options. The following list previews some of those features and provides page numbers where you can find out more:

● Dual-band/tri-mode capability allows you to make and receive calls while on the Nationwide Sprint PCS Network and to roam on other analog and 1900 and 800 MHz digital networks where Sprint has implemented roaming agreements (page 64).

● SMS Text Messaging (page 111) provides quick and convenient messaging capabilities.

● Sprint PCS® Voice Command lets you dial phone numbers by speaking someone's name or the digits of their phone number (page 119).

● Your Contacts list allows you to store up to 500 entries, with up to five phone numbers per entry (page 77).

● The built-in Calendar offers several personal information management features to help you manage your busy lifestyle (page 89).

● Your phone is equipped with a Location feature for use in connection with location-based services that may be available in the future (page 49).

- T9 Text Input lets you quickly type messages with one keypress per letter (see page 34).
- Speed dial lets you dial phone numbers with one or two keypresses (see page 82).

Turning Your Phone On and Off

Turning Your Phone On

To turn your phone on:

▶ Press and hold ⏻END for approximately two seconds.

Once your phone is on, it may display "Looking for Service," which indicates that your phone is searching for a signal. When your phone finds a signal, it automatically enters standby mode. At this point, you are ready to begin making and receiving calls.

If your phone is unable to find a signal after 15 minutes of searching, a Power Save feature is automatically activated. When a signal is found, your phone automatically returns to standby mode.

In Power Save mode, your phone searches for a signal periodically without your intervention. You can also initiate a search for Sprint PCS Service by pressing any key (when your phone is turned on).

Tip: The Power Save feature helps to conserve your battery power when you are in an area where there is no signal.

Turning Your Phone Off

To turn your phone off:

▶ Press and hold ⏻END for two seconds until you see the powering down animation on the display screen.

Your screen remains blank while your phone is off (unless the battery is charging).

Using Your Phone's Battery and Charger

WARNING: Use only Sprint-approved or manufacturer-approved batteries and chargers with your phone. The failure to use a Sprint-approved or manufacturer-approved battery and charger may increase the risk that your phone will overheat, catch fire, or explode, resulting in serious bodily injury, death, or property damage.

Sprint-approved or manufacturer-approved batteries and accessories can be found at Sprint Stores or through your phone's manufacturer, or call 1-866-343-1114 to order. They're also available at www.sprint.com—click the **Wireless** link under Personal, and then click **Accessories**.

Battery Capacity

Your phone is equipped with a Lithium-Ion (Li-Ion) battery. It allows you to recharge your battery before it is fully drained. The battery provides up to 4.1 hours of continuous digital talk time (up to 1.5 hours in analog).

When the battery reaches 5% of its capacity, the battery icon blinks. When there are approximately two minutes of talk time left, the phone sounds an audible alert and then powers down.

Note: Long backlight settings, searching for service, vibrate mode, and browser use affect the battery's talk and standby times.

Tip: Be sure to watch your phone's battery level indicator and charge the battery before it runs out of power.

Installing the Battery

To install the Li-Ion battery:

▶ To install, insert the battery into the opening on the back of the phone and gently press down until the latch snaps into place.
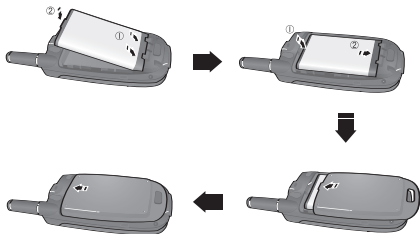
Removing the Battery

WARNING: Do not handle a damaged or leaking Li-Ion battery as you can be burned.

To remove your battery:

1. Make sure the power is off so that you don't lose any stored numbers or messages.

2. Press the battery release latch up and remove the battery from the phone at a 45-degree angle.
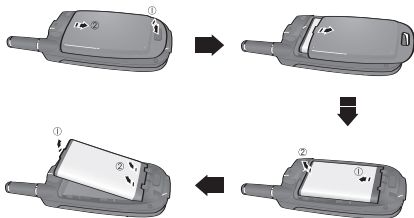
Charging the Battery

Your phone's Li-Ion battery is rechargeable and should be charged as soon as possible so you can begin using your phone.

Keeping track of your battery's charge is important. If your battery level becomes too low, your phone automatically turns off and you will lose all the information you were just working on. For a quick check of your phone's battery level, glance at the battery charge indicator located in the upper-right corner of your phone's display screen. If the battery charge is getting too low, the battery icon ( ) blinks and the phone sounds a warning tone.

Always use a Sprint-approved or manufacturer-approved desktop charger, travel charger, or vehicle power adapter to charge your battery.

Using the Charger

To use the travel charger provided with your phone:

It takes approximately 2.5 hours to fully recharge a completely rundown battery. With the Sprint-approved Li-Ion battery, you can recharge the battery before it becomes completely run down.

1. Plug the travel charger into a wall outlet.

2. Plug the other end of the travel charger into the bottom of your phone, with the battery installed. You can monitor the battery status by checking the battery level indicator.
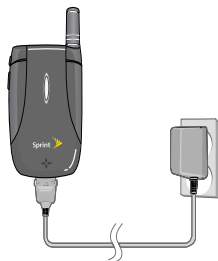
Navigating Through Phone Menus

The navigation key on your phone allows you to scroll through menus quickly and easily. The scroll bar at the right of the menu keeps track of your position in the menu at all times.

To navigate through a menu, simply press the navigation key up or down. If you are in a first-level menu, such as **Settings**, you may also navigate to the next or previous first-level menu by pressing the navigation key right or left.

For a diagram of your phone's menu, please see "Your Phone's Menu" on page iii.

Selecting Menu Items

As you navigate through the menu, menu options are highlighted. Select any numbered option by simply pressing the corresponding number on the phone's keypad. You may also select any item by highlighting it and pressing $\boxed{\text{MENU} \atop \text{OK}}$.

For example, if you want to view your last incoming call:

1. Select **Menu** ($\boxed{\text{MENU} \atop \text{OK}}$) to access the main menu.

2. Select **Call History** by highlighting it and pressing $\boxed{\text{MENU} \atop \text{OK}}$. (It may already be highlighted.)

3. Select **Incoming Calls** by pressing $\boxed{2^{ABC}}$ or by highlighting it and pressing $\boxed{\text{MENU} \atop \text{OK}}$. (If you have received any calls, they are displayed on the screen.)

Note: For the purposes of this guide, the above steps condense into "Select **Menu > Call History > Incoming Calls**."

Backing Up Within a Menu

To go to the previous menu:

▶ Press BACK.

To return to standby mode:

▶ Press END.

Displaying Your Phone Number

Just in case you forget your phone number, your phone can remind you.

To display your phone number:

▶ Select **Menu > Settings > Phone Info > Phone Number**. (Your phone number and other information about your phone and account will be displayed.)

Note: To select **Menu**, press MENU. To select menu options (such as **Settings**, above), highlight the option and press MENU. (If the menu options are numbered, you may also select an option simply by pressing the corresponding number key.)

Making and Answering Calls

Making Calls

Placing a call from your phone is as easy as making a call from any landline phone. Just enter the number and press TALK, and you're on your way to clear calls.

To make a call using your keypad:

1. Make sure your phone is on.

2. Enter a phone number from standby mode. (If you make a mistake while dialing, press **BACK** to erase one digit at a time. Press and hold **BACK** to erase the entire number and return to standby mode.)

3. Press **TALK** . (To make a call when you are roaming and Call Guard is enabled, highlight **Roam Call** and press **TALK** . See "Call Guard" on page 69.)

4. Press **END** or close the phone when you are finished.

Tip: To redial your last outgoing call, press **TALK** twice.

Tip: When making calls off the Nationwide Sprint PCS Network, always dial using 11 digits (1 + area code + phone number).

You can also place calls from your phone by using Sprint PCS® Voice Command (page 119), Speed Dialing numbers from your Contacts (page 79), and using your Call History listings (page 73).

Dialing Options

When you enter numbers in standby mode, you will see a variety of dialing options appear as softkeys on the phone's display screen.

To initiate an option, press the corresponding softkey button.

● **Call:** To dial the phone number.

● **Call: Speaker On:** To dial the phone number in speakerphone mode.

● **Save:** Enter a seven- or ten-digit number (phone number and area code) and press **Options** (**R-Softkey**). Select **Save** (**4 GHI**) to save the phone number in your Contacts. (See "Saving a Phone Number" on page 28.)

● **P Hard Pause:** To insert a hard pause.

● **T 2-sec. Pause:** To insert a two-second pause.

Answering Calls

To answer an incoming call:

1. Make sure your phone is on. (If your phone is off, incoming calls go to voicemail.)

2. Press **TALK** to answer an incoming call. (Depending on your phone's settings, you may also answer incoming calls by opening the phone or by pressing any number key. See "Call Answer Mode" on page 54 for more information.)

Your phone notifies you of incoming calls in the following ways:

- The phone rings or vibrates.
- The indicator light flashes.
- The backlight illuminates.
- The screen displays an incoming call message.

If the incoming call is from a number stored in your Contacts, the entry's name is displayed. The caller's phone number may also be displayed, if available.

If Call Answer is set to **TALK**, the following options are also displayed. To select an option, press the corresponding softkey button.

- Press **Mute** (**L-Softkey**) to mute the call voice.
- Press **END** twice to send the call to your voicemail box.

Note: When your phone is off, incoming calls go directly to voicemail.

Answering a Roam Call With Call Guard Enabled

Call Guard is an option that helps you manage your roaming charges when making or receiving calls while outside the Nationwide Sprint PCS Network. Please see Section 2D: Controlling Your Roaming Experience for more information about roaming.

To answer a call when you are roaming and Call Guard is enabled:

▶ Select **Answer** to answer the call. (See "Call Guard" on page 69 for additional information.)

Ending a Call

To disconnect a call when you are finished:

▶ Close the phone or press ⊙**END**.

Missed Call Notification

When an incoming call is not answered, the Missed Call log is displayed on your screen.

To display the Missed Call entry from the notification screen:

▶ Highlight the entry and press **View** (L-Softkey) or MENU OK.

To display a Missed Call entry from standby mode:

1. Select **Menu > Call History > Missed Calls**.

2. Highlight the entry you wish to view and press MENU OK.

Calling Emergency Numbers

You can place calls to 911 (dial **9**ᵂˣʸᶻ **1**⊠ **1**⊠ **TALK**), even if your phone is locked or your account is restricted.

Note: When you place an emergency call, your phone automatically enters Emergency mode.

During the call press **Options** (**R-Softkey**) to display your options. To select an option, highlight it and press **MENU OK**.

● **Speaker On** to activate speakerphone mode. (If you are in speakerphone mode, the option will appear as **Speaker Off** to deactivate speakerphone mode.)

● **Unlock Phone** to unlock your phone (appears only if the phone is locked).

● **Close Menu** to close the pop-up menu (appears only if the phone is unlocked).

Tip: Press **My Phone** (**L-Softkey**) to display your phone number during an emergency call.

To exit Emergency mode:

1. Press **END** to end a 911 call.
2. Press **Options** (**R-Softkey**) to display the options menu.
3. Highlight **Exit Emergency** and press **MENU OK**.

Note: When you are in Emergency mode, you can exit only from the options menu.

To select Emergency mode options:

1. Press <kbd>⊙END</kbd> to end a 911 call.

2. Press **Options** (<kbd>L-Softkey</kbd>).

    ▪ **Call 911** to call 911.

    ▪ **Call 911: Speaker** to call 911 in speakerphone mode.

    ▪ **Exit Emergency** to exit Emergency mode.

3. Highlight an option and press <kbd>MENU OK</kbd>.

In-Call Options

Pressing **Options** (<kbd>R-Softkey</kbd>) during a call displays a list of features you may use during the course of a call. To select an option, press the corresponding keypad number or highlight the option and press <kbd>MENU OK</kbd>. The following options are available through the Options menu:

● **Speaker On** (<kbd>1</kbd>) to activate or deactivate speakerphone mode.

● **3-Way Call** (<kbd>2 ABC</kbd>) to initiate a 3-Way Call.

● **Voice Memo** (<kbd>3 DEF</kbd>) to access the Voice Memo.

● **Contacts** (<kbd>4 GHI</kbd>) to access the Contacts menu.

● **Call History** (<kbd>5 JKL</kbd>) to access the Call History menu.

● **Messaging** (<kbd>6 MNO</kbd>) to access the Messaging menu.

● **Phone Info** (<kbd>7 PQRS</kbd>) to access the Phone Info menu.

During a call, the left softkey button functions as the **Mute** button. Press it to mute the phone's microphone for privacy. Press it again to **Unmute** the phone.

End-of-Call Options

After receiving a call from or making a call to a phone number that is not in your Contacts, the phone number and the duration of the call are displayed. The right softkey displays the **Options** and then select **Save**. Select this option if you wish to add the new number to your Contacts. (See "Saving a Phone Number" below.)

Note: The End-of-Call options are not displayed for calls identified as No ID or Restricted.

Saving a Phone Number

Your phone can store up to five phone numbers in each of 500 Contacts entries. Each entry's name can contain 16 characters. Your phone automatically sorts the Contacts entries alphabetically. (For more information, see Section 2F: Using Contacts on page 76.)

To save a number from standby mode:

1. Enter a phone number and press **Options** (R-Softkey). Select **Save** (4 GHI).

2. Select **New Entry** or **Existing Entry** and press MENU OK .

3. Select a label and press MENU OK .

4. Use the numeric keypad to enter the new contact name and press **Save** (L-Softkey) to save the new entry.
   - or -
   Search for an existing contact name **Next** (L-Softkey) and press **Save** (L-Softkey) to save the new number.

Finding a Phone Number

You can search Contacts entries for phone numbers that contain a specific string of numbers.

To find a phone number:

1. Enter four or more digits in standby mode. (The more numbers you enter, the more specific the search becomes.)

2. Select **Find** (**L-Softkey**). (All Contacts entries matching the entered numbers will be displayed.)

3. To display the Contacts entry that contains the phone number you entered, highlight the entry and press **MENU OK**. To dial the number, press **TALK**.

Dialing and Saving Phone Numbers With Pauses

You can dial or save phone numbers with pauses for use with automated systems, such as voicemail or credit card billing numbers.

There are two types of pauses available on your phone:

● **P Hard Pause** sends the next set of numbers when you press **TALK**.

● **T 2-sec. Pause** automatically sends the next set of numbers after two seconds.

Note: You can have multiple pauses in a phone number and combine two-second and hard pauses.

To dial or save phone numbers with pauses:

1. Enter the phone number.

2. Press **Options** (R-Softkey) and select either **P Hard Pause** (TALK) or **T 2-sec. Pause** (TALK). (Hard pauses are displayed as a "P" and two-second pauses as a "T".)

3. Enter additional numbers.

4. Press TALK to dial the number.

   - or -

   Press **Options** (R-Softkey). Select **Save** (4 GHI) to save the number in your Contacts.

Note: When dialing a number with a hard pause, press **Release** (L-Softkey) to send the next set of numbers.

4-Digit Calling

To make a call using 4-Digit Calling:

1. Dial the last four digits of a Contacts entry's phone number.

2. Press TALK . (The matching Contacts entry/entries will be displayed.)

3. Highlight the correct entry and press TALK .

Shortcut: Dial the last four digits of a Contacts entry's phone number and press TALK to place the call. If the digits match more than one entry, a list will appear; select the correct entry and press TALK again.

Plus (+) Code Dialing

When placing international calls, you can use Plus Code Dialing to automatically enter the international access code for your location (for example, 011 for international calls made from the United States).

To make a call using Plus Code Dialing:

1. Press and hold **0+** until a "**+**" appears on your phone display.

2. Dial the country code and phone number you're calling and press **TALK** . (The access code for international dialing will automatically be dialed, followed by the country code and phone number.)

Dialing From the Contacts List

To dial directly from a Contacts entry:

1. Press **Menu > Contacts > Find Name**.

Shortcut: Press **☐** and then select **Find Name** to list entries.

2. Highlight the entry you want to call and press **TALK** to dial the entry's default phone number.

   - or -

   To dial another number from the entry, highlight the name and press **MENU/OK** , and then highlight the number you wish to call and press **TALK** .

Using Speed Dialing

You can store up to 99 numbers in your phone's speed dial memory to make contacting friends and family as easy as pressing a button or two. With this feature, you can dial speed dial entries using one keypress for locations 2-9 or two keypresses for locations 10-99.

To use One-Touch Dialing for speed dial locations 2-9:

▶ Press and hold the appropriate key for approximately two seconds. The display confirms that the number has been dialed when it shows "Calling...".

To use Two-Touch Dialing for speed dial locations 10-99:

1. Press the first digit.

2. Press and hold the second digit for approximately two seconds. The display confirms that the number has been dialed when it shows "Calling...".

Note: Speed dialing is not available when you are roaming; when you are roaming off the Nationwide Sprint PCS Network, you must always dial using eleven digits (1 + area code + number).

Entering Text

Selecting a Character Input Mode

Your phone provides convenient ways to enter words, letters, punctuation, and numbers whenever you are prompted to enter text (for example, when adding a Contacts entry or when using SMS Text Messaging).

To change the character input mode:

1. When you display a screen where you can enter text, press the right softkey to change the character input mode.

2. Select one of the following options:
   - **T9 Word** to enter text using a predictive text entering system that reduces the amount of keys that need to be pressed while entering a word (see page 34).
   - **Alphabet** to cycle through the alpha characters associated with the letters on the keypad (see page 36).
   - **Number** to enter numbers by pressing the numbers on the keypad (see page 37).
   - **Symbols** to enter symbols (see page 37).
   - **Emoticon** to enter "emoticons" (see page 37).
   - **Preset Msg.** to enter preprogrammed messages (see page 37).

Tip: When entering text, press ✱ Shift to change letter capitalization (**ABC > Abc > abc**).

Entering Characters Using T9 Text Input

T9 Text Input lets you enter text in your phone by pressing keys just once per letter. (To select the **T9 Word** mode when entering text, see "Selecting a Character Input Mode" on page 33.)

T9 Text Input analyzes the letters you enter using an intuitive word database and creates a suitable word. (The word may change as you type.)

To enter a word using T9 Text Input:

1. Select the **T9 Word** character input mode. (See "Selecting a Character Input Mode" on page 33.)

2. Press the corresponding keys once per letter to enter a word. (For example, to enter the word "Bill," press **2 ABC** **4 GHI** **5 JKL** **5 JKL** .) (If you make a mistake, press **BACK** to erase a single character. Press and hold **BACK** to delete an entire entry.)

If the word you want is not displayed after you have entered all the letters, press **0 +** to scroll through additional word selections. To accept a word and insert a space, press **# Space** .

Adding a Word to the T9 Database

If a word you want to enter is not displayed as an option when you are using T9 Text Input, you can add it to the database.

1. Enter your word using T9 mode.

2. If your word is not in the list, scroll to **ADD WORD** and press (MENU OK).

3. Enter the word using multi-tap mode.

4. Press **Save** (L-Softkey) to save the word to the T9 database.

For more information about T9 Text Input, visit the Tegic Web site at www.T9.com.

Entering Characters by Tapping the Keypad

To enter characters by tapping the keypad:

1. Select the **Alphabet** mode (see "Selecting a Character Input Mode" on page 33).

2. Press the corresponding keys repeatedly until the desired letter appears. (For example, to enter the word "Bill," press **2 ABC** twice, **4 GHI** three times, **5 JKL** three times, and **5 JKL** three times again.) (If you make a mistake, press **BACK** to erase a single character. Press and hold **BACK** to delete an entire entry.)

By default, the first letter of an entry is capitalized and the following letters are lowercase. After a character is entered, the cursor automatically advances to the next space after two seconds or when you enter a character on a different key.

Characters scroll in the following order:

1 ✉	. , @ 1 ? ! * # /
2 ABC	A B C 2
3 DEF	D E F 3
4 GHI	G H I 4
5 JKL	J K L 5
6 MNO	M N O 6
7 PQRS	P Q R S 7
8 TUV	T U V 8
9 WXYZ	W X Y Z 9
0 +	0
# Space	Space
✱ Shift	Shift

Entering Numbers, Symbols, Smileys and Preset Messages

To enter numbers:

▶ Select the **Number** mode and press the appropriate key. (See "Selecting a Character Input Mode" on page 33).

To enter symbols:

▶ Select the **Symbols** mode. (See "Selecting a Character Input Mode" on page 33.) To enter a symbol, press the appropriate key indicated on the display.

To enter "emoticons" (smileys):

▶ Select the **Emoticon** mode and press the appropriate key. (See "Selecting a Character Input Mode" on page 33.)

To enter preset messages:

1. Select the **Preset Msg.** mode. (See "Selecting a Character Input Mode" on page 33.)

2. Scroll to the desired preprogrammed message and press 🔲.

Note: Preset messages make composing text messages even easier by allowing you to enter preset messages, such as "Meet me at," "Let's get lunch," or a customized message of your own. (For more information on preset messages, please see "Managing Preset Messages" on page 46.)

Controlling Your Phone's Settings

In This Section

Using the menu options available on your phone, you can customize your phone to sound, look, and operate just the way you want it to. This section describes how you can change your phone's settings to best suit your needs. Take a few moments to review these options and to adjust or add settings that are right for you.

Sound Settings

Ringer Types

Ringer types help you identify incoming calls and messages. You can assign ringer types to individual Contacts entries, types of calls, and types of messages or others.

- **Preprogrammed Ringers** include a variety of standard ringer types and familiar music.
- **Vibrating Ringer** alerts you to calls or messages without disturbing others.

Selecting Ringer Types for Voice Calls

Your phone provides a variety of ringer options that allow you to customize your ring and volume settings. These options allow you to identify incoming calls by the ring.

To select a ringer type for voice calls:

1. Select **Menu > Settings > Sounds > Ringer Type > Voice Calls**.

2. Select **With Caller ID** or **No Caller ID**. (The list of preprogrammed ringers is displayed.)

3. Use your navigation key to scroll through the available ringers. Press **Play** (**R-Softkey**) to preview a sound.

4. Press **Done** (**L-Softkey**) to assign the desired ringer.

Selecting Ringer Types for Messaging

To select a ringer type for messaging:

1. Select **Menu > Settings > Sounds > Ringer Type > Messaging**.

2. Use your navigation key to scroll through the available ringers. Press **Play** (**R-Softkey**) to preview a sound.

3. Press **Done** (L-Softkey) to assign the desired ringer.

Selecting Ringer Types for Voicemail

To select a ringer type for Voicemail:

1. Select **Menu > Settings > Sounds > Ringer Type > Voicemail**.

2. Use your navigation key to scroll through the available ringers. Press **Play** (R-Softkey) to preview a sound.

3. Press **Done** (L-Softkey) to assign the desired ringer.

Selecting Ringer Types for Alarms

To select a ringer type for Alarms:

1. Select **Menu > Settings > Sounds > Ringer Type > Alarms**.

2. Use your navigation key to scroll through the available ringers. Press **Play** (R-Softkey) to preview a sound.

3. Press **Done** (L-Softkey) to assign the desired ringer.

Selecting Ringer Types for Roaming Ringer

To select a ringer type for Roaming Ringer:

1. Select **Menu > Settings > Sounds > Ringer Type > Roaming Ringer**.

2. Select **Normal** or **Distinctive** and press **Done** (L-Softkey).

Adjusting the Phone's Volume Settings

You can adjust your phone's volume settings to suit your needs and your environment.

To adjust your phone's volume settings:

1. Select **Menu > Settings > Sounds > Volume**.

2. Select **Ringer**, **Speakerphone**, **Receiver**, **Headset**, **Key Beep**, or **Advanced**.

   ■ **Ringer** to select a volume level. (Silence All, Vibrate All, Ringer Off, Level 1 ~ Level 5, or press 🔘 to select "Always Vibrates").

   ■ **Speakerphone**, **Receiver**, **Headset** to select a volume level. (Level 1 ~ Level 5).

   ■ **Key Beep** to select a volume level. (Volume Off, Level 1 ~ Level 5).

   ■ **Advanced** to select **Messaging**, **Voicemail**, **Alarms**, or **Power On/Off**. Select **Use Ringer** or **Separate** using the navigation key, or press 🔘 to select "Always Vibrates".

Your Phone's Settings

Tip:
Use Ringer. Plays the text message alert at the same volume as the voice ringer and allows the side volume keys to change the text message alert volume at the same time as the voice ringer.
Separate. Plays the text message alert at the selected volume level. Alerts will always play at this level unless the ringer volume is set to "Vibrate All" or "Silence All."
Always Vibrate. Phone is set to vibrate regardless of volume level of ringer. This setting works only with "Separate Volume."

3. Using the navigation key, choose a volume level and press **Done** (🔲).

Tip: You can adjust the ringer volume in standby mode (or the earpiece volume during a call) by using the volume key on the left side of your phone.

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Alert Notification

Your phone can alert you with an audible tone when you change service areas, once a minute during a voice call, or when a call has been connected.

To enable or disable alert sounds:

1. Select **Menu > Settings > Sounds > Alerts**.

2. Select **Minute Beep**, **Connect Tone**, **Service Tone**, or **Fade Tone** and press MENU OK.

3. Select **On** or **Off** and press **Done** (**L-Softkey**).

Selecting a Key Tone Length

Your phone offers a number of options for selecting the audible tones accompanying a keypress. (Longer tone lengths may be better for tone recognition when dialing voicemail or other automated systems.)

To select a key tone:

1. Select **Menu > Settings > Sounds > Tone Length**.

2. Select **Normal** or **Long** and press **Done** (**L-Softkey**).

Silence All

There may be times when you need to silence your phone entirely. The phone's Silence All option allows you to mute all sounds without turning your phone off.

To activate Silence All:

▶ With the phone open, press the volume key down repeatedly to activate Silence All in standby mode.

To deactivate Silence All:

▶ Press the volume key up repeatedly to select a desired volume level.

Display Settings

Changing the Screen Saver

You new phone offers options for what you see on the display when in standby mode.

To change the screen saver on the standby screen:

1. Select **Menu > Settings > Display > Screensaver**.

2. Select **Image** or **Decoration** and press **[MENU OK]**.

    - **Image** to select a screen saver image. (You can choose from different four images.)

    - **Decoration** to select **Digital Clock**, **Analog Clock**, **Calendar**, or **Dual Time**. (Press **City** [**[R-Softkey]**] to select another city using the navigation key.)

3. Press **Select** (**[L-Softkey]**) to apply the screen saver setting.

Changing the Backlight Time Length

The backlight setting lets you select how long the display screen and keypad are backlit after any keypress is made.

To change the backlight setting:

1. Select **Menu > Settings > Display > Backlight**.

2. Select **Main Display** or **Keypad**.

3. Select a time setting and press **Done** (**[L-Softkey]**).

    - **Main Display Time Setting :** 10 sec, 20 sec, 30 sec, Folder Open, Always Dim

    - **Keypad Time Setting :** 10 sec, 20 sec, 30 sec, Always On, Always Off

Note: Long backlight settings affect the battery's talk and standby times.

Changing the Text Greeting

The text greeting can be up to 16 characters and is displayed on your phone's screen in standby mode. You may choose to keep the phone's default greeting ("Sprint"), or you may enter your own custom greeting.

To display or change your greeting:

1. Select **Menu > Settings > Display > Greeting**. (The default greeting is displayed ["Sprint"]).

2. To edit the default greeting, press **Edit** (**L-Softkey**). (See "Entering Text" on page 33.)

3. Use the keypad to enter a custom greeting and press **Done** (**L-Softkey**) to save it. (To erase the existing greeting one character at a time, press **BACK**. To erase the entire greeting, press and hold **BACK**.)

Changing the Contrast

You can adjust your screen's contrast (brightness) to suit your surroundings.

To adjust the display's contrast:

1. Select **Menu > Settings > Display > Contrast**.

2. Press the navigation key left or right to adjust the screen contrast and press **Done** (**L-Softkey**).

Changing the Phone's Menu Style

Your phone allows you to choose how the menu appears on your display screen.

To select the display's menu style:

1. Select **Menu > Settings > Display > Menu Style**.

2. Select **List** to view the main menu as a list or **Graphic** to view each main menu item as an animated single-screen icon, and press **Done** (**L-Softkey**).

Messaging Settings

Staying connected to your friends and family has never been easier. With your phone's advanced messaging capabilities, you can send and receive many different kinds of text messages without placing a voice call.

Your phone's messaging settings make text messaging even faster and easier by letting you decide how you would like to be notified of new messages, create a signature with each sent message, and create your own preset messages, to name just a few.

Displaying Pop-up Messages

When you receive a text message, your phone notifies you by displaying an icon on your display screen. You can also choose to be notified with a larger pop-up message on your display screen.

To display pop-up messages:

1. Select **Menu > Settings > Messaging > Notification**.

2. Select **Only Icon** or **Msg. & Icon** and press **Done** (**L-Softkey**).

Setting Message Priority

1. Select **Menu > Settings > Messaging > Priority**.

2. Select **Urgent** or **Normal** and press **Done** (🔲Softkey).

Setting Message Callback

1. Select **Menu > Settings > Messaging > Callback #**.

2. Select **None**, **My Phone #**, or **Other** and press
   Done (🔲Softkey).

Tip:
None : To send no callback number.
My Phone # : To send your phone number.
Other : To send a different callback number. Enter the new phone number.

Managing Preset Messages

Your phone is loaded with 20 preset messages to help make
sending text messages faster and easier. These messages, such
as "Where are you?," "Let's get lunch," and "Meet me at," can be
customized or deleted to suit your needs. You can even add your
own preset messages to the list.

To edit a preset message:

1. Select **Menu > Settings > Messaging > Preset Msg.**.
   (The list of preset messages is displayed.)

2. To edit a preset message, highlight it and press **Edit**
   (🔲Softkey).

3. Edit the selected message (see "Entering Text" on
   page 34), and press **Done** (🔲Softkey) to save it.

To erase a preset message:

1. Select **Menu > Settings > Messaging > Preset Msg.**. (The list of preset messages is displayed.)

2. To erase a preset message, highlight it, press **Options** (**R-Softkey**), and then select **Erase** or **Erase All**.

3. Select **Yes** or **No** and press **MENU/OK** to delete the message.

To add a new preset message:

1. Select **Menu > Settings > Messaging > Preset Msg.**. (The list of preset messages is displayed.)

2. To add a new preset message, press **Options** (**R-Softkey**), and then select **Add New**.

3. Enter your message (see "Entering Text" on page 33), and press **Done** (**L-Softkey**). (Your new message will be added to the beginning of the list.)

To send a preset message:

1. Select **Menu > Settings > Messaging > Preset Msg.**. (The list of preset messages is displayed.)

2. To send a preset message, press **Options** (**R-Softkey**), and then select **Send To**. (To access the **Send Message** editor, see "Using SMS Text Messaging" on page 111.)

Adding a Customized Signature

Each message you send can have a customized signature to reflect your personality.

To add a customized signature to each sent message:

1. Select **Menu > Settings > Messaging > Signature**.

2. Select **On** or **Off** and press **Done** (**L-Softkey**). (If you do not wish to attach a signature to your outgoing messages, select **Off**.)

3. To edit your signature, press **Edit** (**R-Softkey**) and press **Done** (**L-Softkey**). (See "Entering Text" on page 33.)

Erasing Old Messages

You can delete messages that you've already read whenever you like, or you can have your phone delete them automatically for you.

To automatically erase read messages:

1. Select **Menu > Settings > Messaging > Auto Erase**.

2. Select **On** or **Off** and press **Done** (**L-Softkey**).

Location Settings

Your phone is equipped with a Location feature for use in connection with location-based services that may be available in the future.

The Location feature allows the network to detect your position. Turning Location off will hide your location from everyone except 911.

Note: Turning Location on will allow the network to detect your position using GPS technology, making some Sprint PCS applications and services easier to use. Turning Location off will disable the GPS location function for all purposes except 911, but will not hide your general location based on the cell site serving your call. No application or service may use your location without your request or permission. GPS-enhanced 911 is not available in all areas.

To enable your phone's Location feature:

1. Select **Menu > Settings > Location**.

2. Read the message and press **Next** (**L-Softkey**).

3. Select **On** or **Off** and press **Done** (**L-Softkey**).

When the Location feature is on, your phone's standby screen will display the ⬦ icon. When Location is turned off, the 🦑 icon will be displayed.

Airplane Mode

Airplane Mode allows you to use many of your phone's features, such as Games, Notepad, Voice Memos, etc., when you are in an airplane or in any other area where making or receiving calls or data is prohibited. When your phone is in Airplane Mode, it cannot send or receive any calls or access online information.

To set your phone to Airplane Mode:

1. Select **Menu > Settings > Others > Airplane Mode**.

2. Select **On**, **Off** or **Power Up** and press **Done** (**L-Softkey**).

While in Airplane Mode, your phone's standby screen will display "PHONE OFF" on the upper left line of the LCD.

TTY Use With Sprint PCS Service

A TTY (also known as a TDD or Text Telephone) is a telecommunications device that allows people who are deaf, hard-of-hearing, or who have speech or language disabilities, to communicate by telephone.

Your phone is compatible with select TTY devices. Please check with the manufacturer of your TTY device to ensure that it supports digital wireless transmission. Your phone and TTY device will connect via a special cable that plugs into your phone's headset jack. If this cable was not provided with your TTY device, contact your TTY device manufacturer to purchase the connector cable.

When establishing your Sprint PCS Service, please call Sprint Customer Service via the state Telecommunications Relay Service (TRS) by first dialing **7**ᴾᴼᴿˢ **1**⊠ **1**⊠ **TALK**. Then provide the state TRS with this number: 866-727-4889.

To turn TTY Mode on or off:

1. Select **Menu > Settings > Others > TTY**.
2. Read the message and press **Next** (**L-Softkey**).
3. Select **Disable** or **Enable** and press **Done** (**L-Softkey**).
4. Select **Enable** to turn TTY mode on.

   - or -

   Select **Disable** to turn TTY mode off.

Note: In TTY Mode, your phone will display the TTY access icon.

Note: If TTY mode is enabled, the audio quality of non-TTY devices connected to the headset jack may be impaired.

WARNING: 911 Emergency Calling
Sprint recommends that TTY users make emergency calls by other means, including Telecommunications Relay Services (TRS), analog cellular, and landline communications. Wireless TTY calls to 911 may be corrupted when received by public safety answering points (PSAPs) rendering some communications unintelligible. The problem encountered appears related to TTY equipment or software used by PSAPs. This matter has been brought to the attention of the FCC, and the wireless industry and PSAP community are currently working to resolve this.

Text Entry

To set text entry options:

Auto-Capital

1. Select **Menu > Settings > Text Entry > Auto-Capital**.

2. Select **On** or **Off** and press **Done** (**L-Softkey**).

Auto-Space

1. Select **Menu > Settings > Text Entry > Auto-Space**.

2. Select **On** or **Off** and press **Done** (**L-Softkey**).

My Word

1. Select **Menu > Settings > Text Entry > My Word**.

2. To add a new word to My Word, press **Add** (**L-Softkey**) and use your keypad to enter a new word. Then press **Save** (**L-Softkey**).

3. To edit a selected word, press **Options** (**R·Softkey**), and then select **Edit**. Use your keypad to edit the message, and press **Save** (**L·Softkey**).
- or -
To erase any or all of the words in My Word, press **Options** (**R·Softkey**), select **Erase** or **Erase All**. Select **Yes** or **No** and press **MENU OK**.

Input Language

1. Select **Menu > Settings > Text Entry > Input Language**.
2. Select **English** or **Spanish** and press **Done** (**L·Softkey**).

T9 Settings

1. Select **Menu > Settings > Text Entry > T9 Settings**.
2. Select **Prediction Length**, **Next Word Predict.**, **Word Completion**, or **Word Choice List**, and press **MENU OK**.
3. For Prediction Length, select 3+letter words, 4+letter words, 5+letter words, or 6+letter words and press **Done** (**L·Softkey**).
4. For all other settings, select **On** of **Off** and press **Done** (**L·Softkey**).

Help

1. Select **Menu > Settings > Text Entry > Help**.
2. Select **Auto-Capital**, **Auto-Space**, **Prediction Length**, **My Words**, **Next Word Predict.**, **Word Completion**, **Word Choice List**, or **Input Language,** and press **MENU OK**.
3. A help message will be displayed. To return to the previous page, press **Done** (**L·Softkey**).

Phone Setup Options

Setting Abbreviated Dialing

Abbreviated Dialing is another form of speed dialing. It allows you to dial a number by entering 3-6 digits of any number in your Contacts directory. If the digits you enter do not match any stored Contacts entry, your phone will automatically prepend the digits you specify.

To activate this feature:

1. Select **Menu > Settings > Others > Abbrev. Dial**.
2. Select **Disable** or **Enable** and press **Done** (**L-Softkey**).
3. If you select **Enable**, enter a five- or six-digit prepend number and press **Done** (**L-Softkey**).

Setting Contacts Match

To activate this feature:

1. Select **Menu > Settings > Others > Contacts Match**.
2. Select **Disable** or **Enable** and press **Done** (**L-Softkey**).

Call Answer Mode

You can determine how to answer incoming calls on your phone, whether only by pressing **TALK**, by pressing any number key, or simply by opening the phone.

To set call answer mode:

1. Select **Menu > Settings > Others > Answer Mode**.

2. To select an option, highlight it and press **Done** (L-Softkey).

- **Talk Key** to require TALK to be pressed to answer all incoming calls.
- **Any Key** to allow an incoming call to be answered by pressing any key.
- **Flip Open** to allow an incoming call to be answered by opening the phone.

Auto Answer Mode

You may set your phone to automatically pick up incoming calls when connected to an optional hands-free car kit.

To set Auto Answer mode:

1. Select **Menu > Settings > Others > Auto Answer**.
2. Select **On** or **Off** and press **Done** (L-Softkey).

Display Language

You can choose to display your phone's onscreen menus in English or in Spanish.

To assign a language for the phone's display:

1. Select **Menu > Settings > Others > Language**.
2. Select **English** or **Spanish** and press **Done** (L-Softkey).

Headset Only

1. Select **Menu > Settings > Others > Headset Only**.
2. Select **Normal** or **Discreet** and press **Done** (L-Softkey).

Phone Info

Displays information about your phone:

1. Select **Menu > Settings > Phone Info**.

2. Select **Phone Number**, **Help**, **Version** or **Advanced**, and press (MENU/OK).

3. To return to the previous page, press (MENU/OK).

Setting Your Phone's Security

In This Section

By using the security settings on your phone, you receive peace of mind without sacrificing flexibility. This section will familiarize you with your phone's security settings. With several options available, you can customize your phone to meet your personal needs.

Your Phone's Security

Accessing the Security Menu

All of your phone's security settings are available through the Security menu. You must enter your lock code to view the Security menu.

To access the Security menu:

1. Select **Menu > Settings > Security**.

2. Enter your lock code to display the Security menu.

Tip: If you can't recall your lock code, try using the last four digits of either your Social Security number or wireless phone number or try 0000 or NATL (6285). If none of these work, call Sprint Customer Service at 1-888-211-4PCS (4727).

Using Your Phone's Lock Feature

Locking Your Phone

When your phone is locked, you can only receive incoming calls or make calls to 911, Sprint Customer Service, or special numbers. (See "Using Special Numbers" on page 60.)

To lock your phone:

▶ From the Security menu, select **Lock Phone > Lock Now**. (To set your phone to lock the next time it is turned on, select **Power Up**.)

Unlocking Your Phone

To unlock your phone:

1. From standby mode, press **Unlock** (**L-Softkey**).

2. Enter your lock code.

Changing the Lock Code

To change your lock code:

1. Select **Menu > Settings > Security**, and then enter your lock code. (The Security menu is displayed.)

2. Select **Change Lock Code**.

3. Enter your current lock code.

4. Enter and re-enter your new lock code.

Calling in Lock Mode

You can place calls to 911 and to your special numbers when in lock mode. (For information on special numbers, see "Using Special Numbers" on page 60.)

To place an outgoing call in lock mode:

▶ To call an emergency number, special number, or Sprint Customer Service, enter the phone number and press **TALK**.

Using Special Numbers

Special numbers are important numbers that you have designated as being "always available." You can call and receive calls from special numbers even if your phone is locked.

You can save up to 10 special numbers in addition to your Contacts entries (the same number may be in both directories).

To add or replace a special number:

1. Select **Menu > Settings > Security**, and then enter your lock code. (The Security menu is displayed.)

2. Select **Special #'s**.

3. Select a location for your entry and press **Add** (**L-Softkey**).

4. Enter the number and press **Done** (**L-Softkey**) to save it.

To erase a special number:

1. Select **Menu > Settings > Security**, and then enter your lock code. (The Security menu is displayed.)

2. Select **Special #'s**.

3. Select the location of the special number you wish to erase.

4. Press **Erase** (**R-Softkey**) and select **Yes** or **No** with the Navigation Key. Then press **MENU/OK** to erase the number.

Note: There are no speed dial options associated with special numbers.

Restricting Calls

There may be occasions when you want to limit the numbers your phone can call or from which it can receive calls. You can use the Restrict Calls setting to do just that. (The Restrict Calls setting does not apply to 911 or Sprint Customer Service.)

To restrict calls:

1. Press **Menu > Settings > Security**, and then enter your lock code. (The Security menu is displayed.)

2. Select **Limit Use**.

3. Select **Incoming Calls** or **Outgoing Calls**.

4. Select **Allow** or **Restricted** and press **Done** (**L-Softkey**).

Erasing the Contacts List

You can quickly and easily erase all of the contents of your Contacts.

To erase all the names and phone numbers in your Contacts:

1. Press **Menu > Settings > Security**, and then enter your lock code. (The Security menu is displayed.)

2. Select **Erase Contacts**.

3. If you are certain you would like to erase all of your Contacts entries, select **Yes**.

Erasing the Messages List

You can quickly and easily erase all of your saved messages.

To erase all messages:

1. Press **Menu > Settings > Security**, and then enter your lock code. (The Security menu is displayed.)
2. Select **Erase Messages**.
3. If you are certain you would like to erase all of your messages, select **Yes**.

Erasing the Voice Memo List

You can quickly and easily erase all your saved voice memos.

To erase all voice memos:

1. Press **Menu > Settings > Security**, and then enter your lock code. (The Security menu is displayed.)
2. Select **Erase Voice Memo**.
3. If you are certain you would like to erase all of your voice memos, select **Yes**.

Restoring Default Settings

You can easily restore all the factory defaults, including the ringer types and display settings. The Contacts, Call History, Scheduler, and Messaging are not affected.

To restore your phone's default settings:

1. Select **Menu > Settings > Security**, and then enter your lock code. (The Security menu is displayed.)

2. Select **Default Settings**. (A warning message is displayed.)

3. If you are certain that you would like to restore your phone to its default settings, select **Yes**.

Resetting Your Phone

Resetting the phone will delete all data saved in your phone.

To reset your phone:

1. Select **Menu > Settings > Security**, and then enter your lock code. (The Security menu is displayed.)

2. Select **Reset Phone**. (A warning message is displayed.)

3. If you are certain that you would like to delete all the saved data in your phone, select **Yes**.

Controlling Your Roaming Experience

In This Section

◆ **Understanding Roaming** (page 65)

◆ **Setting Your Phone's Roam Mode** (page 68)

◆ **Using Call Guard** (page 69)

◆ **Roaming Help** (page 70)

Roaming is the ability to make or receive calls when you're off the Nationwide Sprint PCS Network. Your new dual band/tri-mode CDM-120 works anywhere on the Nationwide Sprint PCS Network and allows you to roam on other analog and 1900MHz digital networks where we've implemented roaming agreements with other carriers.

This section explains how roaming works as well as special features that let you manage your roaming experience.

Understanding Roaming

Recognizing the Roaming Icon on the Display Screen

Your phone's display screen always lets you know when you're off the Nationwide Sprint PCS Network. Any time you are roaming, the phone displays the roaming icon (R). If you are roaming on a digital system, the roaming icon will be displayed along with the text **- Digital Roam -**. If you are roaming on an analog system, the roaming icon will be displayed along with the text **- Analog Roam -**.

Tip: Remember, when you are using your phone off the Nationwide Sprint PCS Network, always dial numbers using 11 digits (1 + area code + number).

Note: Unless your Sprint PCS service plan includes roaming, you will pay a higher per-minute rate for roaming calls.

Roaming on Other Digital Networks

When you're roaming on digital networks, your call quality and security will be similar to the quality you receive when making calls on the Nationwide Sprint PCS Network. However, you may not be able to access certain features, such as Sprint PCS Vision®.

Note: If you're on a call when you leave the Nationwide Sprint PCS Network and enter an area where roaming is available , your call is dropped. If your call is dropped in an area where you think Sprint PCS Service is available, turn your phone off and on again to reconnect to the Nationwide Sprint PCS Network.

Roaming

Roaming on Analog Networks

When you roam on analog networks, you will experience a similar quality provided by other analog carriers today. Although some features, such as Sprint PCS Vision and Sprint PCS Voice Command, will be unavailable, you can still make and receive calls and access voicemail. If you are accustomed to Sprint PCS Service, you may notice some of the following differences when using analog service:

● You are more likely to experience static, crosstalk, fade-out, and dropped calls.

● Some features which are standard on the Nationwide Sprint PCS Network, such as call waiting, Sprint PCS Vision, and direct international dialing, may be unavailable.

● Though callers can leave voicemail messages while you are roaming, you will not receive notification until you return to the Nationwide Sprint PCS Network. (See "Checking for Voicemail Messages While Roaming" on page 67.)

● There are security and privacy risks (eavesdropping and cloning) that exist with conventional analog services today.

● Your battery's charge will deplete more quickly and you will need to recharge it more often when you use your phone for analog roaming.

Note: When using your phone in analog mode, the phone may feel warm. This is normal for analog operation.

Checking for Voicemail Messages While Roaming

When you are roaming off the Nationwide Sprint PCS Network, you will not receive on-phone notification of new voicemail messages. Callers can still leave messages, but you will need to periodically check your voicemail for new messages if you are in a roaming service area for an extended period of time.

To check your voicemail while roaming:

1. 1 + area code + your phone number.

2. When you hear your voicemail greeting, press ✱ Shift.

3. Enter your passcode at the prompt and follow the voice prompts.

When you return to the Nationwide Sprint PCS Network, voicemail notification will resume as normal.

Roaming

Setting Your Phone's Roam Mode

Your phone allows you to control your roaming capabilities. By using the **Roaming** menu option, you can determine which signals your phone accepts.

Set Mode

Choose from three different settings on your tri-mode phone to control your roaming experience.

To set your phone's roam mode:

1. Select **Menu > Settings > Roaming > Set Mode**.

2. To select an option, highlight it and press **Done** (**L-Softkey**).

   - **Sprint Only** allows you to access the Nationwide Sprint PCS Network only and prevents roaming on other networks.

   - **Automatic** seeks Sprint PCS Service. When Sprint PCS Service is unavailable, the phone searches for an alternate system.

   - **Roaming Only** forces the phone to seek a roaming system. The previous setting (Sprint Only or Automatic) is restored the next time the phone is turned on.

Using Call Guard

Your phone has two ways of alerting you when you are roaming off the Nationwide Sprint PCS Network: the onscreen roaming icon and Call Guard. Call Guard makes it easy to manage your roaming charges by requiring an extra step before you can place or answer a roaming call. (This additional step is not required when you make or receive calls while on the Nationwide Sprint PCS Network.)

To turn Call Guard on or off:

1. Select **Menu > Settings > Roaming > Call Guard**.

2. Highlight **On** or **Off** and press **Done** (**L-Softkey**).

Note: Voice dialing and speed dialing are not available when you are roaming with Call Guard enabled.

To place roaming calls with Call Guard on:

1. From standby mode, dial 1 + area code + the seven-digit number and press **TALK**. (You can also initiate a call from the Contacts, Call History, or Messaging.)

2. Select **Roam Call**.

To answer incoming roaming calls with Call Guard on:

1. Press **TALK**. (A message will be displayed notifying you that roaming charges will apply.)

2. Select **Answer**.

Note: If the Call Guard feature is set to **On**, you need to take extra steps to make and receive roaming calls.

Roaming

Roaming Help

1. Select **Menu > Settings > Roaming > Help**.

2. A help message will be displayed. To return to the previous page, press **Done** (**L-Softkey**).

Managing Call History

In This Section

◆ **Viewing History** (page 72)

◆ **Call History Options** (page 73)

◆ **Making a Call From Call History** (page 73)

◆ **Saving a Phone Number From Call History** (page 74)

◆ **Prepending a Phone Number From Call History** (page 75)

◆ **Erasing Call History** (page 75)

The Call History keeps track of incoming calls, calls made from your phone, and missed calls. This section guides you through accessing and making the most of your Call History.

Call History

Viewing History

You'll find the Call History feature very helpful. It is a list of the last 20 phone numbers (or Contacts entries) for calls you placed, accepted, or missed. Call History makes redialing a number fast and easy. It is continually updated as new numbers are added to the beginning of the list and the oldest entries are removed from the bottom of the list.

Each entry contains the phone number (if it is available) and Contacts entry name (if the phone number is in your Contacts). Duplicate calls (same number and type of call) may only appear once on the list.

To view a Call History entry:

1. Press **Menu** > **Call History**, and then select **Outgoing Calls**, **Incoming Calls**, **Missed Calls**, or **Recent Calls**.

2. Highlight the entry you wish to view and press MENU OK.

Note: Call History records only calls that occur while the phone is turned on. If a call is received while your phone is turned off, it will not appear in the phone's Incoming or Missed call logs.

Note: If you return a call from the voicemail menu, it will not appear in your phone's Outgoing call log.

Call History Options

For additional information and options on a particular call, highlight a Call History entry and press $\boxed{\text{MENU} \atop \text{OK}}$. This feature displays the date and time of the call, the phone number (if available), and the caller's name (if the number is already in your Contacts). By pressing **Options** (**R-Softkey**), you can select from the following options:

- **Send Msg** to send a text message.
- **Edit (With Caller ID)** to edit a Contacts entry.
- **Save (No Caller ID)** to save the phone number.
- **Prepend** to add numbers to the beginning of the selected number. (See "Prepending a Phone Number From Call History" on page 75.)
- **Erase** to delete the entry.
- **Erase All** to delete all Call History entries.

Tip: You can also view the next Call History entry by pressing the navigation key right or view the previous entry by pressing the navigation key left.

Making a Call From Call History

To place a call from Call History:

1. Press **Menu** > **Call History**, and then select **Outgoing Calls**, **Incoming Calls**, **Missed Calls**, or **Recent Calls**.

2. Use your navigation key to select a Call History entry and press **Call** (**L-Softkey**) or **TALK**.

Note: You cannot make calls from Call History to entries identified as **No ID** or **Restricted**.

Saving a Phone Number From Call History

Your phone can store up to 500 Contacts entries. Contacts entries can store up to a total of five phone numbers, and each entry's name can contain 16 characters.

To save a phone number from Call History:

1. Use your navigation key to select a Call History entry and press **Options** (**R·Softkey**).

2. Select **Save** (**2 ABC**).

3. Select **New Entry** to create a new Contacts entry for the number or **Existing Entry** to save the number to an existing entry and press **MENU OK**.

4. Select a label and press **MENU OK**.

5. Use the keypad to type in the new entry name and press **Done** (**L·Softkey**).

   - or -

   Use your navigation key to scroll through your existing Contacts entries, highlight a name, and press **Done** (**L·Softkey**).

After you have saved the number, the new Contacts entry is displayed. (See "Contacts Entry Options" on page 80.)

Note: You cannot save phone numbers already in your Contacts or from calls identified as **No ID** or **Restricted**.

Prepending a Phone Number From Call History

If you need to make a call from Call History and you happen to be outside your local area code, you can add the appropriate prefix by prepending the number.

To prepend a phone number from Call History:

1. Select a Call History entry and press **Options** (**R-Softkey**).

2. Select **Prepend** (**3 DEF**).

3. Enter the prefix and press **TALK** or **Call** (**L-Softkey**) to call the number.

   - or -

   Press **Options** (**R-Softkey**) and select **Save** to save the amended number in your Contacts.

Erasing Call History

To erase individual Call History entries, see "Call History Options" on page 73.

To erase Call History:

1. Select **Menu > Call History > Erase Calls**.

2. Select **Outgoing**, **Incoming**, **Missed**, or **All**. (A confirmation dialog will appear.)

3. If you are certain you want to erase the call history, select **Erase** (**L-Softkey**), select **Yes**, and then press **MENU OK**.

   - or -

   Select **Cancel** (**R-Softkey**) to return to the previous menu.

Call History

Using Contacts

In This Section

Now that you know the basics that make it easier to stay in touch with people and information, you're ready to explore your phone's more advanced features. This section explains how to use your phone's Contacts list and helps you make the most of your contacts and time when you are trying to connect with the important people in your life.

Adding a New Contacts Entry

Your phone can store up to 500 Contacts entries. Contacts entries can store up to a total of five phone numbers, and each entry's name can contain 16 characters.

To add a new entry:

1. Select **Menu > Contacts > Add New Entry**.

2. Enter a name for the new entry and press 🔲. (See "Entering Text" on page 33.)

3. Select a label for entry (**Mobile**, **Work**, **Home**, **Pager**, **e-Mail**, or **Other**) and then press 🔲 **.**

Shortcut: Enter the phone number in standby mode and press **Options** (R-Softkey). Select **Save** (4), and then proceed with steps 5-7.

---

4. Enter the phone number for the entry and press 🔲.

5. Scroll down to additional fields and enter or edit information as desired.

6. To save the entry, press **Save** (L-Softkey). To return to the previous page, press **BACK**.

After you have saved the number, the new Contacts entry is displayed. (See "Contacts Entry Options" on page 80.)

Note: If you don't enter any data and try to save, a dialogue box will display "No Data! Enter Name & Contact!" If you enter a number but no name and try to save, a dialogue box will display "No Name!".

Contacts

Finding Contacts Entries

There are several ways to display your Contacts entries: by name, by speed dial number, by group, and by voice dial tags. Follow the steps outlined in the sections below to display entries from the Contacts menu.

Finding Names

To find Contacts entries by name:

1. Select **Menu > Contacts > Find Name**.

2. Scroll through all the entries using your navigation key.

3. Enter the first letter of a name or part of a name (such as "ave" for "Dave"). (The more letters you enter, the more your search narrows.)

4. To display an entry, highlight it and press $\boxed{\text{MENU OK}}$.

5. To dial the entry's default phone number, press $\boxed{\text{TALK}}$ or press **Options** ($\boxed{\text{L-Softkey}}$). Select **Call** ($\boxed{1_{\boxtimes}}$).

   - or -

   To display additional Contacts entries, press the navigation key left or right.

Shortcut: From standby mode, press **Find** ($\boxed{\text{L-Softkey}}$) to display the Search feature.

Finding Group Entries

To find entries designated as part of a group:

1. Select **Menu > Contacts > Group Setting**.

2. Scroll through the group titles using your navigation key. To display entries belonging to a group, highlight the group and press ![MENU OK].

3. To display an entry within the group, highlight it and press ![MENU OK].

4. To dial the entry s default phone number, press ![TALK] or **Options** (![R-Softkey]), and then press **Call** (![1]).

   - or -

   To display additional Contacts entries, press the navigation key left or right.

Finding Speed Dial Numbers

To find phone numbers you have stored in speed dial locations:

1. Select **Menu > Contacts > Speed Dial #'s**.

2. Scroll through speed dial entries using your navigation key. Speed dial numbers are displayed in numeric order.

   - or -

   Enter the number of a speed dial location using your keypad.

3. To display an entry, highlight it and press ![MENU OK].

4. To dial the entry s default phone number, press ![TALK].

   - or -

   To display additional Contacts entries, press the navigation key left or right.

Contacts

Contacts Entry Options

To access a Contacts entry's options, highlight the entry in the list and press **Options** (R-Softkey). To select an option, highlight it and press $\overset{\text{MENU}}{\text{OK}}$.

- **Call** to dial the selected number.
- **Send Msg.** to send a text message.
- **Edit** to edit the selected entry.
- **Add New Entry** to add a phone number to an entry.
- **Prepend** to alter a phone number by adding numbers to the beginning of the entry.
- **Erase** to erase the selected entry.

Tip: You can view the next entry by pressing the navigation key right or view the previous entry by pressing the navigation key left.

Adding a Phone Number to a Contacts Entry

To add a phone number to an entry:

1. Display a Contacts entry. (See "Finding Contacts Entries" on page 78.)
2. Select **Edit > Add Number**.
3. Enter the new phone number and press the navigation key left or right.
4. Select a label for the number and press $\overset{\text{\char"260E}}{}$.
5. Press **Save** (L-Softkey) to save the new number.

   - or -

   Press $\overset{\text{\char"23FB}}{\text{END}}$ to return to standby mode.

Editing a Contacts Entry's Phone Number

To edit an entry's phone number:

1. Display a Contacts entry.
2. Press **Edit** (**L-Softkey**).
3. Highlight the number you wish to edit and press **MENU OK**.
4. Press **MENU OK** again to edit the number.
5. Press **BACK** to clear one digit at a time, or press and hold **BACK** to erase the entire number.
6. Re-enter or edit the number and press **MENU OK**.
7. Select a label for the number and press **📞**.
8. Press **Save** (**L-Softkey**) to save the new number.

   - or -

   Press **⏻ END** to return to standby mode.

Assigning Speed Dial Numbers

Your phone can store up to 99 phone numbers in speed dial locations. For details on how to make calls using speed dial numbers.

Speed dial numbers can be assigned when you add a new Contacts entry, when you add a new phone number to an existing entry, or when you edit an existing number.

To assign or unassign a number to a speed dial location:

1. Select **Menu > Contacts > Speed Dial #'s**.

2. To assign a phone number to a location, select the location, and then press **Assign** (**L-Softkey**).

3. Select the contact with the navigation key.

4. To save the number, press **Done** (**L-Softkey**).

5. To unassign a location, press **Options** (**R-Softkey**), and then select **"Unassigned"** or **"Unassigned All"**.

Note: If you attempt to assign an already in-use speed dial location to a new phone number, a dialog will appear asking if you wish to replace the existing speed dial assignment. Select **Yes** to assign the location to the new phone number and delete the previous speed dial assignment.

Selecting a Ringer Type for an Entry

You can assign a ringer type to a Contacts entry so you can identify the caller by the ringer type. (See "Ringer Types" on page 39.)

To select a ringer type for an entry:

1. Display a Contacts entry.

2. Select **Edit** (**L-Softkey**).

3. Highlight the current ringer type and press **Change** (**R-Softkey**) to display the Ringer Type menu.

4. Use your navigation key to scroll through available ringers. (When you highlight a ringer type, a sample ringer will sound.)

5. Highlight the desired ringer and press **Play/Stop** (**R-Softkey**).

6. Press **Done** (**L-Softkey**) to save the new ringer type.

- or -

1. Display a Contacts entry and press **Edit** (**L-Softkey**).

2. Highlight the current ringer type and press the navigation key right or left to display available ringer types. (To hear a preview, select a ringer and press **Play** (**R-Softkey**); press **Stop** (**R-Softkey**) again to return to the **Edit** menu.)

3. When you've selected the desired ringer, press **Done** (**L-Softkey**) to save the new ringer type.

Contacts

Group Setting

You can assign up to 10 individual Contacts entries to a group. Existing groups include Unassigned, Family, Friend, and Work.

Calling or Sending a Message to a Group:

1. Select **Menu > Contacts > Group Setting**.

2. Select an existing group name with the navigation key, press (MENU OK).

3. To display a group entry, press **Options** ((L-Softkey)), and then select **"Call"** or **"Send Msg."**

Adding a New Group

1. Select **Menu > Contacts > Group Setting**.

2. Press **Add** ((L-Softkey))

3. Enter a new group name.

4. To save the group name, press **Done** ((L-Softkey)).

5. "Group name saved." will be displayed.

Changing a Group Name

1. Select **Menu > Contacts > Group Setting**.

2. Select an existing group name that you have added with the navigation key.

3. Press **Options** ((L-Softkey)). Select **Rename** ((1)).

4. Input a new group name.

5. To save it, press **Done** ((L-Softkey)).

6. "Group name changed." will be displayed.

Setting a Ringer Type for a Group

1. Select **Menu > Contacts > Group Setting**.

2. Select an existing group name that you added with the navigation key.

3. Press **Options** (R-Softkey), and then press **Ringer** (2 ABC).

4. Use your navigation key to scroll through available ringers. (When you highlight a ringer type, a sample ringer will sound.)

5. To save a ringer, press **Done** (L-Softkey).

Erasing a Group Name

1. Select **Menu > Contacts > Group Setting**.

2. Select an existing group name that you have added with the navigation key.

3. Press **Options** (R-Softkey), and then press **Erase** (3 DEF).

4. If you are certain you want to erase the group name, select **Yes** and then press MENU/OK.

My Phone

To display your phone number:

1. Select **Menu > Contacts > My Phone #**.

2. Your phone number is displayed.

3. Press MENU/OK or BACK to return to the previous page.

Contacts

Dialing Sprint PCS Services

Your Contacts list is preprogrammed with contact numbers for various Sprint PCS Services.

To dial a service from your Contacts:

1. Press **Menu > Contacts > Services**.
2. Select **Customer Care**, **Directory**, **Account Info.**, **Sprint Oper.**, or **Voice Command**.

To dial a service from standby mode using your keypad:

1. Dial the appropriate service number:
   - **Customer Solutions** ✱ Shift 2 ABC
   - **Sprint 411** 4 GHI 1 ✉ 1 ✉
   - **Account Info** ✱ Shift 4 GHI
   - **Sprint Operator** 0 +
   - **Voice Command** ✱ Shift
2. Press **TALK** to place the call.

Using the Phone's Tools

In This Section

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Your phone is equipped with several personal information management features that help you manage your busy lifestyle. This section shows you how to use these features to turn your phone into a time management planner that helps you keep up with your contacts, schedules, and commitments. It takes productivity to a whole new level.

Using Your Phone's Alarm Clock

Your phone comes with a built-in alarm clock with multiple alarm capabilities.

To use the alam clock:

1. Select **Menu > Tools > Alarm Clock**.

2. Select Alarm #1, Alarm #2, or Alarm #3.
   Press **Set** (**L-Softkey**).

3. Turn the alarm on or off by highlighting the activation field and pressing the left or right navigation key. Press **📱** to move to the next field.

4. Highlight the time field and use the keypad to enter a time for the alarm. (Use the **R-Softkey** to change from **AM** to **PM**.)

5. Select a repeat status(**Once**, **Daily**, **Mon to Fri**, or **Sat to Sun**)for the alarm by highlighting the Repeat field and using the left or right navigation key.

6. Select a snooze interval(**5Min**, **10Min**, **15Min**, or **20Min**) for the alarm by highlighting the Snooze field and using the left or right navigation key.

7. Press **Change** (**R-Softkey**) to select ringer type for the alarm.

8. To save the alarm, press **Save** (**L-Softkey**).

Using Your Phone's Calendar

Adding an Event to the Calendar

Your phone has a built-in calendar that helps you to organize time and reminds you of important events.

To add an event:

1. Select **Menu > Tools > Schedule**.

2. Using your navigation key, highlight the day to which you would like to add an event and press **Add** (L-Softkey).

3. Enter the event title, and then press **Done** (L-Softkey).

4. Press 🔳 to edit the From field. The date and time can be edited by pressing the navigation key left or right and using the keypad to change the numbers for the date and time. Press R-Softkey to select **AM** or **PM**.

5. Press 🔳 to edit the To field. Follow instructions for the From field.

6. Press 🔳 to edit the Contents field. Enter the description of the event, and then press **Done** (L-Softkey).

7. Press 🔳 to edit the Schedule No... field. Press the navigation key left or right to choose from **On Time**, **Before 10 min**, **Before 20 min**, or **Before 30 min**.

8. Press 🔳 to edit the Snooze field. Press the navigation key left or right to choose from **5 Min**, **10 Min**, **15 Min**, or **20 Min**.

9. Press 🔳 to edit the Ring Type field. Press **Change** (R-Softkey) and scroll through the list of ringers. To select the highlighted ringer, press MENU/OK . Then press **Done** (L-Softkey).

10. Press **Save** (L-Softkey) to save the event or BACK to return to the calendar. The date of the event will be marked on your calendar.

Viewing Events

To view your scheduled events.

1. Select **Menu > Tools > Schedule**.

2. Using your navigation key, highlight the day for which you would like to view events and press MENU. (If you have events scheduled for the selected day, they will be listed in chronological order).

Tip: In the calendar view, days with events scheduled are highlighted green.

---

3. To display the details of an event listed in the schedule, highlight it and press MENU.

Using Your Phone's Countdown Timer

Your phone has a built-in countdown timer to alert you when a specified time has elapsed.

Set a Timer Event

To set a new timer event:

1. Select **Menu > Tools > Countdown**.

2. Press **Options** (R-Softkey).

3. Press **Add** (L-Softkey) to add new countdown.
   Press the Navigation Key down to set the schedule options.
   - **Title:** Use the keypad to enter a countdown title.
   - **Date:** Use the keypad to set a date.

4. Press **Save** (L-Softkey) to save the timer event.

View Timer Events

1. Select **Menu > Tools > Countdown**.

2. To view the countdown list, press **Options** (R-Softkey). Select **Edit**, to edit a countdown event.. Press **Options** (R-Softkey) and then select **Erase** or **Erase All**, to erase one or all countdown events. If you are sure you want to delete the event(s), select **Yes** and press MENU/OK .

Using Your Phone's Notepad

Your phone comes with a notepad that can be used to compose and store reminders and notes to help keep you organized.

To compose a note (there is an 80-letter limit):

1. Select **Menu > Tools > Memo Pad**.
2. Press **Options** (**R-Softkey**) to 1. Add, 2. Edit, 3. Erase or 4. Erase All.
3. Press **Add** (**L-Softkey**) to add new memo, input a new text memo.
4. Press **Save** (**L-Softkey**) to save it.

To view a saved note:

1. Select **Menu > Tools > Memo Pad**.
2. Select a note and then press **MENU OK**.
3. To edit the note, press **Edit** (**L-Softkey**), make any desired changes, and then press **Save** (**L-Softkey**) to save the note.

To delete saved notes:

1. To erase a single note, press **Options** (**R-Softkey**), and then select **Erase**.
2. To erase all notes, press **Options** (**R-Softkey**), and then select **Erase All**.

Using Your Phone's World Clock

To view the time in over 50 different locations:

1. Select **Menu > Tools > World Time**.

2. A world map displays a city showing its current date and time. Press the navigation key left or right to scroll though different time zones.

    - Press **Options** (**R-Softkey**) **> Set DST** to turn Daylight-Saving Time on or off.
    - Press **Options** (**R-Softkey**) **> Set Dual Time**.

3. To return to the previous page and save the currently viewed city, press **MENU OK**.

Using Your Phone's Stop Watch

To simultaneously time up to 10 separate events:

1. Select **Menu > Tools > Stop Watch**.

2. To measure a time period:

    - Press **Start** (**L-Softkey**) to begin timing an event.
    - Press **Check** (**L-Softkey**) to start timing a second lap or event.
    - Repeat the above steps to time up to 10 laps or events.
    - Press **Stop** (**R-Softkey**) to stop timing. Press **Cont.** (**L-Softkey**) to resume timing.
    - To review the results, press the navigation key up or down.
    - Press **Reset** (**R-Softkey**) to reset the timer to zero.

Using Your Phone's Calculator

Your phone comes with a built-in calculator.

To use the calculator:

1. Press **Menu > Tools > Calculator**.

2. Enter a number using your keypad and perform one of the following functions:
   - Press 🔲 to multiply.
   - Press 🔲 to divide.
   - Press 🔲 to subtract.
   - Press 🔲 to add.
   - Press (* Shift) to enter a decimal point.
   - Press (# Space) to enter left or right parentheses.
   - Press (R-Softkey) to clear the calculator.

3. Enter a second number press (MENU/OK) for the result.

4. Press **AC** (R-Softkey) to reset the calculator.

Using Your Phone's Conversion Tool

1. Press **Menu > Tools > Convert Unit**.

2. Scroll to select the desired type of measurement, and then press (MENU/OK).
   - **Length/Weight/Volume/Area/Temperature/Speed**

3. To change the unit type (for example: m, cm), press the right or left navigation key, and then use the keypad to input the number to convert.

4. Press **Dot** (L-Softkey) to enter a decimal point.

5. Press ![key] to highlight the conversion field. Then press the right or left navigation key to find your answer in the desired conversion unit.

Using Your Phone's Fun & Games

For those times when you need a break, your phone comes with two exciting games to play:

To play built-in games:

1. Press **Menu > Tools > Fun & Games**.

2. Select the desired game, and then press ![MENU OK].

▪ **Board Mania:** An action-packed snowboarding game!

Game Tips:
Start : To start **Board Mania** game.
Stage: To select level of play.
Help : Instructs you on how to move through the game.
Key Info : Shows you which keypresses perform different functions in the game.
Rank: To display game rank information.

▪ **Ace of Aces:** An adventure in the air that tests your flying skill and nerves!

Game Tips:
Start : To start **Ace of Aces** game.
Key Info : Shows you which keypresses perform different functions in the game.
Rank: To display game rank information.

Note: Please refer to Help and Key Info for more details on each game.

Using Your Phone's Voice Services

In This Section

- **Using Voice-Activated Dialing** (page 97)
- **Managing Voice Memos** (page 99)

Your phone's Voice Services let you place calls using your voice, store voice reminders, and record memos right on your phone. This section includes easy-to-follow instructions on using voice-activated dialing and managing voice memos.

Using Voice-Activated Dialing

In addition to Sprint PCS® Voice Command (see page 119), you can use a voice dial tag to automatically dial a phone number in your Contacts. (A voice dial tag is a command you record and use to place calls without using the keypad.) Your phone can store up to 20 voice dial tags.

Making a Call Using Voice-Activated Dialing

To use a voice dial tag to call a phone number:

1. Press and hold **TALK**.

2. Follow the voice prompts and recite the entry's voice dial tag into your phone's microphone.

Tip: Record voice dial tags in a quiet environment and without the aid of an accessory (for example, a headset or hands-free car kit).

Voice Recognition

Voice recognition allows you to say commands to perform common functions supported by your phone. There is no voice training required to use the voice recognition feature. You simply say the predesignated command displayed on your screen in a normal tone of voice to perform the desired function.

To activate voice recognition:

1. Select **Menu > Tools > Voice > Voice Command**.

2. When prompted, say one of the following commands:
   - **Call**
   - **Digit Dial**
   - **Voice Mail**
   - **My Phone #**
   - **Status**
   - **Help**

(When it recognizes one of these commands, the phone launches the associated application. You may be asked to repeat a command if the command is not recognized by voice recognition.)

Voice Tools Options

To set voice tools options:

1. Select **Menu > Tools > Voice > Voice Command**.

2. Press **Set** (R-Softkey)
   - **Recognition results :** "One" or "Three Best."
   - **Train Voice :** "Train Words" or "Train Digits." (Train your phone to recognize words or numbers.)
   - **Prompts :** "Mode ("Prompts" or "Tones Only")" or "Timeout ("5 sec." or "10 sec.")."
   - **Number Format :** "Accept any" or "North America."
   - **Call Alert :** "Ring Only," "Name+Ring," or "Name Repeat."

Managing Voice Memos

You can use your phone's Voice Services to record brief memos to remind you of important events, phone numbers, or grocery list items.

Recording Voice Memos

To record a voice memo:

1. Select **Menu > Tools > Voice > Voice Memo**.
2. Press **Record** (**L-Softkey**) to record a new voice memo.
3. Press **Stop** (**L-Softkey**) to stop recording and save the voice memo.

To cancel recording a memo:

▶ Press **Cancel** (**R-Softkey**), **BACK**, or **⊙ END**.

To record a conversation during a phone call:

1. Select **Menu > Tools > Voice > Voice Memo**.
2. Press **Record** (**L-Softkey**) to record a new voice memo.
3. Press **Stop** (**L-Softkey**) to stop recording and save the voice memo.

To end the recording of your conversation:

▶ Press **⊙ END**.

Note: Your phone can store a total of four minutes of memos.

Voice Memo Options

To play voice memos you have recorded:

1. Select **Menu > Tools > Voice > Voice Memo**.

2. Select the voice memo you want to play,
   press **Options** (R-Softkey), and then select **Play**.
   Press **Stop** (L-Softkey) to stop playing a voice memo.

Erasing Voice Memos

To erase all voice memos:

1. Select **Menu > Tools > Voice > Voice Memo**.

2. Select the voice memo you want to erase.

3. Press **Options** (R-Softkey), and then select **Erase**.

4. Select **Yes** with the navigation key, and then press **MENU OK**
   if you are sure you want to erase the voice memo.

Sprint PCS Service Features

Sprint

Sprint PCS Service Features: The Basics

In This Section

- ◆ **Using Voicemail** (page 103)
- ◆ **Using SMS Text Messaging** (page 111)
- ◆ **Using Caller ID** (page 116)
- ◆ **Responding to Call Waiting** (page 116)
- ◆ **Making a Three-Way Call** (page 117)
- ◆ **Using Call Forwarding** (page 118)

Now that you've mastered your phone's fundamentals, it's time to explore the calling features that enhance your Sprint PCS Service. This section outlines your basic Sprint PCS Service features.

Using Voicemail

Setting Up Your Voicemail

All unanswered calls to your phone are automatically transferred to your voicemail, even if your phone is in use or turned off. Therefore, you will want to set up your Sprint PCS Voicemail and personal greeting as soon as your phone is activated.

To set up your voicemail:

1. Press and hold **1**.

2. Follow the system prompts to:
   - Create your passcode
   - Record your name announcement
   - Record your greeting
   - Choose whether or not to activate One-Touch Message Access (a feature that lets you access messages simply by pressing and holding **1**, bypassing the need for you to enter your passcode)

Voicemail Passcode
If you are concerned about unauthorized access to your voicemail account, Sprint recommends you enable your voicemail passcode.

Sprint PCS Service

Voicemail Notification

There are several ways your phone alerts you to a new message:

● By displaying a message on the screen.

● By sounding the assigned ringer type.

● By the LED blinking red.

● By displaying 📼 at the top of your screen.

New Voicemail Message Alerts

When you receive a new voice message, your phone alerts you and prompts you to call your voicemail.

To call your voicemail:

▶ Press and hold ➊.

To display your Missed Log:

▶ Press **Detail** (R-Softkey).

Note: When you are roaming off the Nationwide Sprint PCS Network, you may not receive notification of new voicemail messages. It is recommended that you periodically check your voicemail by dialing 1 + area code + your phone number. When your voicemail answers, press ✱ and enter your passcode. You will be charged roaming rates when accessing voicemail while roaming off the Nationwide Sprint PCS Network.

Note: Your phone accepts messages even when it is turned off. However, you are only notified of new messages when your phone is turned on and you are in a Sprint PCS Service Area.

Retrieving Your Voicemail Messages

You can review your messages directly from your phone or from any other touch-tone phone. To dial from your wireless phone, you can either speed dial your voicemail or use the menu keys.

Using One-Touch Message Access

► Press and hold **1**⊠. (Your phone will dial your voicemail box.)

Using the Menu Keys on Your Phone to Access Your Messages

1. Press **Menu > Messaging > Voicemail**.
2. Press **TALK** to listen to your messages.

Note: You are charged for airtime minutes when you are accessing your voicemail from your wireless phone.

Using a Phone Other Than Your Sprint PCS Phone to Access Messages

1. Dial your wireless phone number.
2. When your voicemail answers, press **✱ shift**.
3. Enter your passcode.

Tip: When you call into voicemail, you first hear the header information (date, time, and sender information) for the message. To skip directly to the message, press **4** during the header.

Voicemail Button Guide

Here's a quick guide to your keypad functions while listening
to voicemail messages. For further details and menu options,
see "Voicemail Menu Key" on page 110.

1	**2** ABC	**3** DEF
Date/Time	Send Reply	Advance
4 GHI	**5** JKL	**6** MNO
Replay	Rewind	Forward
7 PQRS	**8** TUV	**9** WXYZ
Erase	Call Back	Save
* Shift	**0** +	**#** Space
Cancel	Help	Skip

Voicemail Options

Your phone offers several options for organizing and
accessing your voicemail.

Using Expert Mode

Using the Expert Mode setting for your personal voicemail
box helps you navigate through the voicemail system more
quickly by shortening the voice prompts you hear at each
level.

To turn Expert Mode on or off:

1. Press and hold **1** to access your voicemail. (If your
   voicemail box contains any new or saved messages,
   press ***** Shift to access the main voicemail menu.)

2. Press **3** DEF to change your Personal Options, following
   the system prompts.

3. Press **4 GHI** for Expert Mode.

4. Press **1 ✉** to turn Expert Mode on or off.

Setting Up Group Distribution Lists

Create up to 20 separate group lists, each with up to 20 customers.

1. Press and hold **1 ✉** to access your voicemail. (If your voicemail box contains any new or saved messages, press **✳ Shift** to access the main voicemail menu.)

2. Press **3 DEF** to change your Personal Options, following the system prompts.

3. Press **2 ABC** for Administrative Options.

4. Press **5 JKL** for Group Distribution Lists.

5. Follow the voice prompts to create, edit, rename, or delete group lists.

Sprint PCS Callback

Return a call after listening to a message without disconnecting from voicemail.

▶ Press **8 TUV** after listening to a message. (Once the call is complete, you're returned to the voicemail main menu.)

Voicemail-to-Voicemail Message

Record and send a voice message to other Sprint PCS Voicemail users.

1. From the main voicemail menu, press **2 ABC** to send a message.

2. Follow the voice prompts to enter the phone number.

3. Follow the voice prompts to record and send your voice message.

Voicemail-to-Voicemail Message Reply

Reply to a voice message received from any other Sprint PCS Voicemail user.

1. After listening to a voice message, press `2 ABC`.

2. Follow the voice prompts to record and send your reply.

Voicemail-to-Voicemail Message Forwarding

Forward a voice message, except those marked "Private," to other Sprint PCS Voicemail users.

1. After listening to a message, press `6 MNO`.

2. Follow the voice prompts to enter the phone number.

3. Follow the voice prompts to record your introduction and forward the voice message.

Voicemail-to-Voicemail Receipt Request

Receive confirmation that your voice message has been listened to when you send, forward, or reply to other Sprint PCS users.

1. After you have recorded a message, press `1 ✉` to indicate you are satisfied with the message you recorded.

2. Press `4 GHI` to mark receipt requested.

3. Press `1 ✉` to send your voicemail message.

Continue Recording

When leaving a voice message, you can choose to continue recording even after you've stopped.

► Before pressing ① to indicate that you are satisfied with the message you recorded, press ④ to continue recording.

Extended Absence Greeting

When your phone is turned off or you are off the Nationwide Sprint PCS Network for an extended period, this greeting can be played instead of your normal personal greeting.

1. From the main voicemail menu, press ③ for Personal Options.

2. Press ③ for Greetings.

3. Press ③ to record an Extended Absence Greeting.

Clearing the Message Icon

Your phone may temporarily continue to display the message icon after you have checked your voice and text messages.

To clear the icon from the display screen:

1. Select **Menu > Messaging > Voicemail > Clear Icon**.

2. Select **Yes** or **No** and press .

Voicemail Menu Key

Following the prompts on the voicemail system, you can use your keypad to navigate through the voicemail menu. The following list outlines your phone's voicemail menu structure.

1 Listen

    1 Envelope Information

    2 Reply

    3 Advance 8 Seconds

    4 Replay

    5 Rewind

    6 Forward Message

    7 Erase

    8 Callback

    9 Save

    0 Options

2 Send a Message

3 Personal Options

    1 Notification Options

        1 Phone Notification

        2 Numeric Paging to a Sprint PCS Phone

        ✳ Return to Personal Options Menu

    2 Administrative Options

        1 Skip Passcode

        2 Autoplay

        3 Message Date & Time On/Off

        4 Change Passcode

        5 Group Distribution List

        ✳ Return to Personal Options Menu

    3 Greetings

1⊠ Personal Greetings

2ᴬᴮᶜ Name Announcement

3ᴰᴱᶠ Extended Absence Greeting

✳Shift Return to Personal Options Menu

4ᴳᴴᴵ Expert Mode (On/Off)

9ᵂˣʸᶻ Place a Call

✳Shift Disconnect

Using SMS Text Messaging

With SMS Text Messaging, you can use other caller's wireless phone numbers to send instant text messages from your phone to their messaging-ready phones — and they can send messages to you. When you receive a new message, it will automatically be displayed on your phone's screen.

In addition, SMS Text Messaging includes a variety of preset messages, such as "I'm running late, I'm on my way," that make composing messages fast and easy. You can also customize your own preset messages (up to 160 characters) from your phone or at www.sprint.com.

Composing SMS Text Messages

To compose an SMS Text message:

1. Press **Menu > Messaging > Send Message** and select the entry method you prefer:
   - **Mobile #** to use the keypad to enter the wireless phone number of the person to whom you wish to send a message.
   - **E-mail** to enter the recipient's email address.

2. Under "Recipients", input the phone number and press **Next** (L-Softkey) to save the recipient. (To include additional recipients, select **EnterAddr2**, **EnterAddr3**, etc., after each entry. You may include up to 10 recipients per message.). Press **Options** (R-Softkey) to choose from the following:

- **Find** to find and select a recipient from your internal Contacts list.
- **Recent Calls** to select a recipient from your recent calls list.
- **Erase** to erase a phone number.

3. Select **Enter Msg.** and compose a message; or use the preset messages or emoticons; and press **Next** (L-Softkey)

- To type a message, use your keypad to enter your message. Use the right softkey to select a character input mode. (See "Entering Text" on page 33.)
- To use a preset message or a smiley, press the right softkey, select **Emoticon** or **Preset Msg.**, highlight your desired message or emoticon, and then press MENU OK.

4. Review your message and press **Send** (L-Softkey). (You may also select additional messaging options by pressing **Options** [R-Softkey] to save the text message to draft folder.)

Accessing SMS Text Messages (Inbox)

To read an SMS Text message:

▶ When you receive a text message, it will automatically appear on your phone's main display screen. Use your navigation key to scroll down and view the entire message.

To reply to an SMS Text message:

1. While the message is open, select **Reply** (**L-Softkey**). Press **Options** (**R-Softkey**) to choose from the following:

   ▪ **Call** to place a call to a received message number.

   ▪ **Forward** to forward a text message.

   ▪ **Lock/Unlock** to lock or unlock a text message.

   ▪ **Save #** to save the phone number which is stored in the recent received message list.

   ▪ **Save Email** to save the email address which is stored in the recent received message list.

   ▪ **Erase** to erase a message.

   ▪ **Erase All** to erase all messages.

2. Compose your reply or use the preset messages or icons.

   ▪ To type a message, use your keypad to enter your message. Use the right softkey to select a character input mode. (See "Entering Text" on page 33.)

   ▪ To use a preset message or a smiley, press the right softkey, select **Emoticon** or **Preset Msg.**, highlight your desired message or emoticon, and press **MENU/OK**.

3. Review your message and press **Send** (**L-Softkey**). (You may also select additional messaging options by pressing **Options** [**R-Softkey**] to save the text message to draft folder.)

Sprint PCS Service

Accessing SMS Text Messages (Outbox)

To forward to an SMS Text message:

1. While the message is open, select **Send** (**L-Softkey**).
   Press **Options** (**R-Softkey**) to choose from the following:
   - **Call** to place a call to a sent message number.
   - **Edit** to edit a previously sent message.
   - **Lock/Unlock** to lock or unlock a text message.
   - **Compose New** to create a new text message.
   - **Erase** to erase a message.

2. Compose your reply or use the preset messages or icons.
   - To type a message, use your keypad to enter your message. Use the right softkey to select a character input mode. (See "Entering Text" on page 33.)
   - To use a preset message or a smiley, press the right softkey, select **Emoticon** or **Preset Msg.**, highlight your desired message or emoticon, and press **MENU OK**.

3. Review your message and press **Send** (**L-Softkey**). (You may also select additional messaging options by pressing **Options** [**R-Softkey**] to save the text message to draft folder.)

Accessing SMS Text Messages (Drafts)

To edit to a saved SMS Text message:

1. While the message is open, select **Edit** (**L-Softkey**).
   Press **Options** (**R-Softkey**) to choose from the following:

   - **Call** to place a call to a draft message number.
   - **Send** to send a draft message.
   - **Add Recipient** to add a recipient phone number.
   - **Compose New** to create a new text message.
   - **Erase** to erase a draft message.
   - **Erase All** to erase all draft messages.

2. Compose your reply or use the preset messages or icons.

   - To type a message, use your keypad to enter your message. Use the right softkey to select a character input mode. (See "Entering Text" on page 33.)
   - To use a preset message or a smiley, press the right softkey, select **Emoticon** or **Preset Msg.**, highlight your desired message or emoticon, and press **MENU OK**.

3. Review your message and press **Send** (**L-Softkey**). (You may also select additional messaging options by pressing **Options** [**R-Softkey**] to save the text message to draft folder.)

Sprint PCS Service

Using Caller ID

Caller ID allows people to identify a caller before answering the phone by displaying the number of the incoming call. If you do not want your number displayed when you make a call, just follow these easy steps.

To block your phone number from being displayed for a specific outgoing call:

1. Press **✳ Shift** **6 MNO** **7 PQRS** .

2. Enter the number you want to call.

3. Press **TALK** .

To permanently block your number, call Sprint Customer Service.

Responding to Call Waiting

When you're on a call, Call Waiting alerts you of incoming calls by sounding two beeps. Your phone's screen informs you that another call is coming in and displays the caller's phone number (if it is available and you are in digital mode).

To respond to an incoming call while you're on a call:

▶ Press **TALK** . (This puts the first caller on hold and answers the second call.)

To switch back to the first caller:

▶ Press **TALK** again.

Tip: For those calls where you don't want to be interrupted, you can temporarily disable Call Waiting by pressing **✳70** before placing your call. Call Waiting is automatically reactivated once you end the call.

Making a Three-Way Call

With Three-Way Calling, you can talk to two people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

To make a Three-Way Call:

1. Enter a number you wish to call and press **TALK**.

2. Once you have established the connection, enter the second number you wish to call and press **TALK**. (This puts the first caller on hold and dials the second number.)

3. When you're connected to the second party, press **TALK** again to begin your three-way call.

If one of the people you called hangs up during your call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all other callers are disconnected.

Note: Call Waiting and Three-Way Calling are not available while roaming off the Nationwide Sprint PCS Network

Sprint PCS Service

Using Call Forwarding

Call Forwarding lets you forward all your incoming calls to another phone number — even when your phone is turned off. You can continue to make calls from your phone when Call Forwarding is activated.

To activate Call Forwarding:

1. Press **✱ Shift** **7 PQRS** **2 ABC** .

2. Enter the area code and phone number to which your future calls should be forwarded.

3. Press **TALK** . (You will see a message and hear a tone to confirm the activation of Call Forwarding.)

To deactivate Call Forwarding:

1. Press **✱ Shift** **7 PQRS** **2 ABC** **0 +** .

2. Press **TALK** . (You will see a message and hear a tone to confirm the deactivation.)

Note: You are charged a higher rate for calls you have forwarded.

Sprint PCS® Voice Command

In This Section

◆ **Getting Started with Sprint PCS® Voice Command** (page 120)

◆ **Creating Your Own Address Book** (page 121)

◆ **Making a Call with Sprint PCS Voice Command** (page 122)

◆ **Accessing Information Using Sprint PCS Voice Command** (page 126)

With Sprint PCS, reaching your friends, family, and co-workers has never been easier — especially when you're on the go. You can even listen to Web-based information, such as news, weather, and sports. Your voice does it all with Sprint PCS Voice Command.

This section outlines the Sprint PCS Voice Command service.

Voice Command

Getting Started With Sprint PCS® Voice Command

With Sprint PCS Voice Command:

- You can store all your contacts' phone numbers, so you can simply say the name of the person you want to call.

- There's no need to punch in a lot of numbers, memorize voicemail passwords, or try to dial while you're driving.

- You can call anyone in your address book—even if you don't remember their phone number.

- You don't need to worry about losing your contacts or address book. This advanced service is network-based, so if you switch or happen to lose your phone, you won't lose your contacts or address book.

It's Easy to Get Started

There are two easy ways to sign up for Sprint PCS Voice Command:

- ► Sign up when you purchase and activate your phone.

- ► Just dial ✻ Shift 2 ABC TALK from your phone to contact Sprint Customer Service and sign up.

There is a monthly charge for Sprint PCS Voice Command.

Creating Your Own Address Book

You can program up to 500 names into your personal address book, with each name having up to five phone numbers. That's 2,500 phone numbers, and with the advanced technology of Sprint PCS Voice Command, you can have instant access to all of them.

There are four ways to update your address book:

● **On the Web.** Go to www.talk.sprintpcs.com and sign on with your phone number and password to access a fully functional Web-based address book to create and update your contacts.

● **Use an Existing Address Book.** Automatically merge address books from desktop software applications with Sprint Sync℠ Services for no additional charge. Simply click the "Click to synchronize" button within your Sprint PCS Voice Command personal address book at www.talk.sprintpcs.com.

● **Use Voice Recordings.** Simply dial ✱ Shift TALK and say, "Add name." You will then be asked to say the name and number you want to add to your personal address book. Your address book can store up to 20 voice-recorded names at once.

● **Call Sprint 411.** If you don't have a computer or Internet access handy, you can have Sprint 411 look up phone numbers for you and automatically add them to your address book. Just dial ✱ Shift TALK and say "Call operator" and we'll add two names and all the numbers associated with those names to your address book for our standard directory assistance charge.

Making a Call with Sprint PCS Voice Command

Voice Command allows you to dial numbers, look-up contact information, and open applications using your voice.

Call

1. Press **MENU > Tools > Voice > Voice Command**, or press and hold **TALK** in idle mode.

2. After you hear "Please say a command," say "Call."

3. After you hear "Please say a name," say the name of a Contacts entry.

4. If you hear "Name is not recognized, please repeat name," or if you hear "Recognition time is up, please try again," then please try saying the name again or check whether the name is registered in the phonebook.

5. If you hear "Name not recognized. After the tone, speak naturally and clearly without pausing," please try saying the name again.

Digit Dial

1. Press **MENU > Tools > Voice > Voice Command > Digit Dial**, or press and hold **TALK** in idle mode.

2. After you hear "Please say a command," say "Digit Dial."

3. After you hear "Please say a number," please say the desired number to be dialed.

4. If you hear "Recognition time is up. Please try again," speak again, naturally and clearly without pausing.

Voice Mail

1. Press **MENU > Tools > Voice > Voice Command > Voice Mail**, or press and hold `TALK` in idle mode.

2. After you hear "Please say a command," say "Voice Mail."

3. You will hear "Calling Voice Mail."

My phone

1. Press **MENU > Tools > Voice > Voice Command > My phone #**, or press and hold `TALK` in idle mode.

2. After you hear "Please say a command," say "My phone #."

3. Then you will hear your phone number.

Status

1. Press **MENU > Tools > Voice > Voice Command > Status**, or press and hold `TALK` in idle mode.

2. After you hear "Please say a command," say "Status."

3. You will get information about the signal and battery level status.

Help

1. Press **MENU > Tools > Voice > Voice Command > Help**, or press and hold (TALK) in idle mode.

2. After you hear "Please say a command," say "Help."

3. After the beep, please state the feature that you would like help with. For example, if you say "Call," you will hear how to make a voice command call. Help Command choices are:

   - **Call**
   - **Digit Dial**
   - **Voice Mail**
   - **My Phone #**
   - **Status**

Voice Recognition Settings

▶ Press **MENU > Tools > Voice > Voice Command > Set** (R-Softkey), or press and hold (TALK) in idle mode, and then select **Set** by pressing (R-Softkey).

   - **Recognition result.** You can set this option to show "One" or "Three Best" voice recognition results.

   - **Train Voice.** You can select either "Train Words" or "Train Digits" to train voice command to work with a number of preselected words and numbers.

   - **Prompts.** You can change the voice prompt mode by either selecting "Prompts" or "Tones Only." If you select "Prompts," you will have voice prompts for every step. If you select "Tones Only," you will hear only a "beep" sound for every step.
   *Timeout. You can set the time duration for voice recognition to either "5 sec." or "10 sec.".

- **Number Format.** You can select "Accept any" or "North America."

  *Accept any. You can set the voice command to search through the entire phonebook database to find matching numbers.

  *North America. You can set voice command to search for those phone numbers that are valid for the telephone number system used in North America. Specifying the number system improves the recognition success rate and accuracy.

MESSAGE

Tip: Keep in mind that Sprint PCS Voice Command recognizes not only your voice, but any voice, so that others can experience the same convenience if they use your phone. For more helpful hints on Sprint PCS Voice Command, including a list of recognized commands and an interactive tutorial, visit www.talk.sprintpcscom.

Voice Command

Accessing Information Using Sprint PCS Voice Command

To access information using Sprint PCS Voice Command:

1. Press ✱ Shift TALK .

2. Say "Call the Web" and choose from a listing of information categories like news, weather, and sports.

   - or -

   Simply say "Call news room," "Call the weather," "Call Sports Central," etc.

Note: Sprint PCS Voice Command is not available while roaming off the Nationwide Sprint PCS Network.

Safety and Warranty Information

Sprint®

Important Safety Information

In This Section

This phone guide contains important operational and safety information that will help you safely use your phone. Failure to read and follow the information provided in this phone guide may result in serious bodily injury, death, or property damage.

General Precautions

There are several simple guidelines to operating your phone properly and maintaining safe, satisfactory service.

- Hold the phone with the antenna raised, fully-extended, and over your shoulder.

- Try not to hold, bend, or twist the phone's antenna.

- Don't use the phone if the antenna is damaged.

- Speak directly into the mouthpiece.

- Avoid exposing your phone and accessories to rain or liquid spills. If your phone does get wet, immediately turn the power off and remove the battery.

- Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending, or sitting on it.

- Any changes or modifications to your phone not expressly approved in this document could void your warranty for this equipment and void your authority to operate this equipment.

Note: For the best care of your phone, only Sprint authorized personnel should service your phone and accessories. Failure to do so may be dangerous and void your warranty.

Maintaining Safe Use of and Access to Your Phone

Do Not Rely on Your Phone for Emergency Calls
Mobile phones operate using radio signals, which cannot guarantee connection in all conditions. Therefore you should never rely solely upon any mobile phone for essential communication (e.g., medical emergencies). Emergency calls may not be possible on all cellular networks or when certain network services and/or mobile phone features are in use. Check with your local service provider for details.

Using Your Phone While Driving

Talking on your phone while driving (or operating the phone without a hands-free device) is prohibited in some jurisdictions. Laws vary as to specific restrictions. Remember that safety always comes first.

Tip: Purchase an optional hands-free accessory at your local Sprint Store, or call the Sprint PCS Accessory Hotline℠ at 1-800-974-2221 or by dialing **#222** on your wireless phone.

Following Safety Guidelines

To operate your phone safely and efficiently, always follow any special regulations in a given area. Turn your phone off in areas where use is forbidden or when it may cause interference or danger.

Using Your Phone Near Other Electronic Devices

Most modern electronic equipment is shielded from radiofrequency (RF) signals. However, RF signals from wireless phones may affect inadequately shielded electronic equipment.

RF signals may affect improperly installed or inadequately shielded electronic operating systems and/or entertainment systems in motor vehicles. Check with the manufacturer or their representative to determine if these systems are adequately shielded from external RF signals. Also check with the manufacturer regarding any equipment that has been added to your vehicle.

Consult the manufacturer of any personal medical devices, such as pacemakers and hearing aids, to determine if they are adequately shielded from external RF signals.

Note: Always turn off the phone in health-care facilities and request permission before using the phone near medical equipment.

Turning Off Your Phone Before Flying

Turn off your phone before boarding any aircraft. To prevent possible interference with aircraft systems, the U.S. Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your phone while the plane is on the ground. To prevent any risk of interference, FCC regulations prohibit using your phone while the plane is in the air.

Turning Off Your Phone in Dangerous Areas

To avoid interfering with blasting operations, turn your phone off when in a blasting area or in other areas with signs indicating two-way radios should be turned off. Construction crews often use remote-control RF devices to set off explosives.

Turn your phone off when you're in any area that has a potentially explosive atmosphere. Although it's rare, your phone and accessories could generate sparks. Sparks can cause an explosion or fire, resulting in bodily injury or even death. These areas are often, but not always, clearly marked. They include:

● Fueling areas such as gas stations.

● Below deck on boats.

● Fuel or chemical transfer or storage facilities.

● Areas where the air contains chemicals or particles such as grain, dust, or metal powders.

● Any other area where you would normally be advised to turn off your vehicle's engine.

Note: Never transport or store flammable gas, flammable liquid, or explosives in the compartment of your vehicle that contains your phone or accessories.

Restricting Children's Access to Your Phone

Your phone is not a toy. Do not allow children to play with it as they could hurt themselves and others, damage the phone or make calls that increase your Sprint PCS Invoice.

Important Safety Information

Using Your Phone With a Hearing Aid Device

Your phone has been tested for hearing aid device compatibility. When some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate.

The wireless telephone industry has developed ratings for some of their mobile phones, to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated will have the rating on the box. **Your CDM-120 has an M3 rating**.

Note: Phones rated M3 or M4 meet FCC requirements and may generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

The M3/M4 ratings do not guarantee successful interoperation between your phone and hearing aid device. Results will vary depending on the level of immunity of your hearing device and degree of your hearing loss.

The more immune your hearing aid device is, the less likely you are to experience interference noise from your wireless phone. Hearing aid devices should have ratings similar to phones. Ask your hearing health-care professional for the rating of your aids. Most new hearing aids have at least an M2 immunity level. Add the "M" ratings of your hearing aid and your phone to determine probable usability:

● Any combined rating equal to or greater than six offers best use.

● Any combined rating equal to five is considered normal use.

● Any combined rating equal to four is considered usable.

Thus, if you pair an M3 hearing aid with an M3 phone, you will have a combined rating of six for "best use."

Sprint further suggests you experiment with multiple phones (even those not labeled M3 or M4) while in the store to find the one that works best with your hearing aid device. Should you experience interference after purchasing your phone, promptly return it to the store. With the

Sprint® 14 Day Risk Free Guarantee you may return the phone within 14 days of purchase for a full refund.

Getting the Best Hearing Device Experience With Your Sprint PCS® Phone CDM-120

One way to minimize interference is to set the phone's Display and Keypad backlight settings to ensure the minimum time interval.

To ensure the minimum interference for your Main Display's backlight, follow these steps:

1. Select **Menu > Settings > Display > Backlight > Main Display**.

2. Scroll and select the minimum time interval setting (10 seconds).

To ensure the minimum interference for the Keypad backlight, follow these steps:

1. Select **Menu > Settings > Display > Backlight > Keypad**.

2. Scroll and select the minimum time interval setting (10 seconds).

Caring for the Battery

Protecting Your Battery
The guidelines listed below help you get the most out of your battery's performance.

- Recently there have been some public reports of wireless phone batteries overheating, catching fire or exploding. It appears that many, if not all, of these reports involve counterfeit or inexpensive, aftermarket-brand batteries with unknown or questionable manufacturing standards. Sprint is not aware of similar problems with phones resulting from the proper use of batteries and accessories approved by Sprint or the manufacturer of your phone. Use only Sprint-approved or manufacturer-approved batteries and accessories found at Sprint Stores or through your phone's manufacturer, or call 1-866-343-1114 to order. They're also available at www.sprint.com - click the **Wireless** link under Personal, and then click **Accessories.** Buying the right batteries and accessories is the best way to ensure they're genuine and safe.

- In order to avoid damage, charge the battery only in temperatures that range from 32° F to 113° F (0° C to 45° C).

- Don't use the battery charger in direct sunlight or in high humidity areas, such as the bathroom.

- Never dispose of the battery by incineration.

- Keep the metal contacts on top of the battery clean.

- Don't attempt to disassemble or short-circuit the battery.

- The battery may need recharging if it has not been used for a long period of time.

- It's best to replace the battery when it no longer provides acceptable performance. It can be recharged hundreds of times before it needs replacing.

- Don't store the battery in high temperature areas for long periods of time. It's best to follow these storage rules:

> Less than one month:
> -4° F to 140° F (-20° C to 60° C)
>
> More than one month:
> -4° F to 113° F (-20° C to 45° C)

Disposal of Lithium Ion (Li-Ion) Batteries

Do not handle a damaged or leaking Li-Ion battery as you can be burned.

For safe disposal options of your Li-Ion batteries, contact your nearest Sprint authorized service center.

Special Note: Be sure to dispose of your battery properly. In some areas, the disposal of batteries in household or business trash may be prohibited.

Radiofrequency (RF) Energy

Understanding How Your Phone Operates
Your phone is basically a radio transmitter and receiver. When it's turned on, it receives and transmits radiofrequency (RF) signals. When you use your phone, the system handling your call controls the power level. This power can range from 0.006 watts to 0.2 watts in digital mode.

Knowing Radiofrequency Safety
The design of your phone complies with updated NCRP standards described below.

In 1991-92, the Institute of Electrical and Electronics Engineers (IEEE) and the American National Standards Institute (ANSI) joined in updating ANSI's 1982 standard for safety levels with respect to human exposure to RF signals. More than 120 scientists, engineers and physicians from universities, government health agencies and industries developed this updated standard after reviewing the available body of research. In 1993, the Federal Communications Commission (FCC) adopted this updated standard in a regulation. In August 1996, the FCC adopted hybrid standard consisting of the existing ANSI/IEEE standard and the guidelines published by the National Council of Radiation Protection and Measurements (NCRP).

Body-Worn Operation

To maintain compliance with FCC RF exposure guidelines, if you wear a handset on your body, use the Sprint supplied or approved carrying case, holster or other body-worn accessory. If you do not use a body-worn accessory, ensure the antenna is at least 7/16 inch (1.5 centimeters) from your body when transmitting. Use of non-Sprint approved accessories may violate FCC RF exposure guidelines.

For more information about RF exposure, visit the FCC Web site at **www.fcc.gov**.

Specific Absorption Rate (SAR) for Wireless Phones

The SAR is a value that corresponds to the relative amount of RF energy absorbed in the head of a user of a wireless handset.

The SAR value of a phone is the result of an extensive testing, measuring and calculation process. It does not represent how much RF the phone emits. All phone models are tested at their highest value in strict laboratory settings. But when in operation, the SAR of a phone can be substantially less than the level reported to the FCC. This is because of a variety of factors including its proximity to a base station antenna, phone design and other factors. What is important to remember is that each phone meets strict federal guidelines. Variations in SARs do not represent a variation in safety.

All phones must meet the federal standard, which incorporates a substantial margin of safety. As stated above, variations in SAR values between different model phones do not mean variations in safety. SAR values at or below the federal standard of 1.6 W/kg are considered safe for use by the public.

The highest reported SAR values of the CDM-120 are:

AMPS mode (Part 22):
Head: 1.16 W/kg; Body-worn: 1.19 W/kg

PCS mode (Part 24):
Head: 1.35 W/kg; Body-worn: 0.94 W/kg

FCC Radiofrequency Emission

This phone meets the FCC Radiofrequency Emission Guidelines.
FCC ID number: O6Y-CDM7025SP. More information on the phone's SAR
can be found from the following FCC Web site:
http://www.fcc.gov/oet/fccid.

Owner's Record

The model number, regulatory number and serial number are located on a
nameplate inside the battery compartment. Record the serial number in
the space provided below. This will be helpful if you need to contact us
about your phone in the future.

Model: Sprint PCS® Phone CDM-120

Serial No.:

Phone Guide Proprietary Notice

CDMA Technology is licensed by QUALCOMM Incorporated under one or
more of the following patents:

4,901,307 5,109,390 5,267,262 5,416,797

5,506,865 5,544,196 5,657,420 5,101,501

5,267,261 5,414,796 5,504,773 5,535,239

5,600,754 5,778,338 5,228,054 5,337,338

5,710,784 5,056,109 5,568,483 5,659,569

5,490,165 5,511,073

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pending.

Phone Guide template version 5A (September 2005)

Manufacturer's Warranty

In This Section

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◆ **Manufacturer's Warranty** (page 138)

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Your phone has been designed to provide you with reliable, worry-free service. If for any reason you have a problem with your equipment, please refer to the manufacturer's warranty in this section.

For information regarding the terms and conditions of service for your phone, please visit http://www.sprintpcs.com/common/popups/popLegalTerms Privacy.html or call Sprint Customer Service at 1-888-211-4PCS.

Manufacturer's Warranty

12 MONTH LIMITED WARRANTY

UTStarcom Personal Communications (the Company) warrants to the original retail purchaser of this UTStarcom handheld portable cellular telephone, that should this product or any part thereof during normal consumer usage and conditions, be proven defective in material or workmanship that results in product failure within the first twelve (12) month period from the date of purchase, such defect(s) will be repaired or replaced (with new or rebuilt parts) at the Company s option, without charge for parts or labor directly related to the defect(s).

The antenna, keypad, display, rechargeable battery and battery charger, if included, are similarly warranted for twelve (12) months from date of purchase.

This Warranty extends only to consumers who purchase the product in the United States or Canada and it is not transferable or assignable.

This Warranty does not apply to:

Product subjected to abnormal use or conditions, accident, mishandling, neglect, unauthorized alteration, misuse, improper installation or repair or improper storage; Product whose mechanical serial number or electronic serial number has been removed, altered or defaced. Damage from exposure to moisture, humidity, excessive temperatures or extreme environmental conditions; Damage resulting from connection to, or use of any accessory or other product not approved or authorized by the Company; Defects in appearance, cosmetic, decorative or structural items such as framing and non-operative parts; Product damaged from external causes such as fire, flooding, dirt, sand, weather conditions, battery leakage, blown fuse, theft or improper usage of any electrical source.

The Company disclaims liability for removal or reinstallation of the product, for geographic coverage, for inadequate signal reception by the antenna or for communications range or operation of the cellular system as a whole.

When sending your wireless device to UTStarcom Personal Communications for repair or service, please note that any personal data or software stored on the device may be inadvertently erased or altered.

Therefore, we strongly recommend you make a back up copy of all data and software contained on your device before submitting it for repair or service.

This includes all contact lists, downloads (i.e. third-party software applications, ringtones, games and graphics) and any other data added to your device. In addition, if your wireless device utilizes a SIM or Multimedia card, please remove the card before submitting the device and store for later use when your device is returned, UTStarcom Personal Communications is not responsible for and does not guarantee restoration of any third-party software, personal information or memory data contained in, stored on, or integrated with any wireless device, whether under warranty or not, returned to UTStarcom Personal Communications for repair or service.

To obtain repairs or replacement within the terms of this Warranty, the product should be delivered with proof of Warranty coverage (e.g. dated bill of sale), the consumer s return address, daytime phone number and/or fax number and complete description of the problem, transportation prepaid, to the Company at the address shown below or to the place of purchase for repair or replacement processing. In addition, for reference to an authorized Warranty station in your area, you may telephone in the United States (800) 229-1235, and in Canada (800) 465-9672 (in Ontario call 416-695-3060).

THE EXTENT OF THE COMPANY S LIABILITY UNDER THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT PROVIDED ABOVE AND, IN NO EVENT, SHALL THE COMPANY S LAIBILITY EXCEED THE PURCHASE PRICE PAID BY PURCHASER FOR THE PRODUCT.

ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY. ANY ACTION FOR BREACH OF ANY WARRANTY MUST BE BROUGHT WITHIN A PERIOD OF 18 MONTHS FROM DATE OF ORIGINAL PURCHASE. IN NO CASE SHALL THE COMPANY BE LIABLE FOR AN SPECIAL CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESS OR IMPLIED, WHATSOEVER. THE COMPANY SHALL NOT BE LIABLE FOR THE DELAY IN RENDERING SERVICE UNDER THIS WARRANTY OR LOSS OF USE DURING THE TIME THE PRODUCT IS BEING REPAIRED OR REPLACED.

No person or representative is authorized to assume for the Company any liability other than expressed herein in connection with the sale of this product.

Some states or provinces do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damage so the above limitation or exclusions may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or province to province.

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