

TUMBLE DRYER

DCY 8402 GM

CONDENSER TECHNOLOGY

Record in the space below the listed information for future reference. The serial number is found on the serial label located on the inside of the door on the dryer. SERIAL NUMBER..... DATE OF PURCHASE..... PURCHASED FROM....

The manufacturer strives for continuous improvement. For this reason, the text and illustrations in this manual are subject to change without notice.

Please read this user manual first!

Dear Customer,

Thank you for prefering a Defy product. We hope that your product which has been manufactured with high quality and technology will give you the best results. We advise you to read through this manual and the other accompanying documentation carefully before using your product and keep it for future reference. If you transfer the product to someone else, give its manual as well. Pay attention to all details and warnings specified in the user manual and follow the instructions given therein.

Use this user manual for the model indicated on the cover page.

Explanation of symbols

Throughout this user manual the following symbols are used:



Do not dispose of the packaging wastes with the domestic waste or other wastes, discard them to the dedicated collection points designated by the local authorities.

This section contains safety instructions that will help protect from risk of personal injury or property damage. Failure to follow these instructions shall void any warranty.

1.1 General safety

- The dryer can be used by children at and above 8 years old and by persons whose physical, sensory or mental capabilities were not fully developed or who lack experience and knowledge provided that they are supervised or trained on the safe usage of the product and the risks it brings out. Children should not play with the product. Cleaning and maintenance works should not be performed by children unless they are supervised by someone.
- Children of less than 3 years should be kept away unless continously supervised.
- Adjustable feet should not be removed. The gap between the dryer and the floor should not be reduced with materials such as carpet, wood and tape. This will cause problems with the dryer.
- Always have the installation and repairing procedures carried out by the **Authorized Service**. Manufacturer shall not be held liable for damages that may arise from procedures carried out by unauthorized persons.
- Never wash the dryer by spraying or pouring water onto it! There is the risk of electric shock!

1.1.1 Electrical safety



Electrical safety instructions should be followed while electrical connection is made during the installation.

- Connect the dryer to a grounded outlet protected by a fuse at the value specified on the type label. Have the grounding installation performed by a qualified electrician. Our company shall not be liable for any damages that will arise when the dryer is used without grounding in accordance with the local regulations.
- The voltage and allowed fuse protection is stated on the type label plate.
- The voltage specified on the type label must be equal to your mains voltage.
- Unplug the dryer when it is not in use.
- Unplug the dryer from the mains during installation, maintenance, cleaning and repair works.
- Do not touch the plug with wet hands! Never unplug by pulling on the cable, always pull out by grabbing the plug.
- Do not use extension cords, multi-plugs or adaptors to connect the dryer to power supply in order to decrease the risk of fire and electric shock.
- Power cable plug must be easily accessible after installation.



Damaged mains cable should be changed notifying the Authorized Service.



If the dryer is faulty, it must not be operated unless it is repaired by an authorized service agent! There is the risk of electric shock!

1.1.2 Product safety



Points to be taken into consideration for fire hazard:

Below specified laundry or items must not be dried in the dryer considering fire hazard.

- Unwashed laundry items
- Items soiled with oil, acetone, alcohol, fuel oil, kerosene, stain removers, turpentine, paraffin or paraffin removers must be washed in hot water with plenty of detergent before being dried in the drver.

For this reason especially the items containing the above specified

stains must be washed very well, to do this use adequate detergent and choose a high washing temperature.



Below specified laundry or items must not be dried in the dryer due to the fire hazard:

- Garments or pillows bolstered with rubber foam (latex foam), shower bonnets, water resistant textiles, materials with rubber reinforcement and rubber foam pads.
- Clothing cleaned with industrial chemicals.

Items such as lighter, match, coins, metal parts, needle etc. may damage the drum set or may lead to functional problems. Therefore check all the laundry that you will load into your dryer.

Never stop your dryer before

the programme completes. If you must do this, remove all laundry

quickly and lay them out to dissipate the heat.



Clothes that are washed inadequately may ignite on their own and even may ignite after drying ends.

- You must provide enough ventilation in order to prevent gases exiting from devices operating with other types of fuels including the naked flame from accumulating in the room due to the back fire effect.
 - Underwear that contains metal reinforcements should not be dried in the dryer. Dryer may be damaged if metal reinforcements come loose and break off during drying.
 Use softeners and similar products in accordance with the instructions of their manufacturers.
 Always clean the lint filter before or after each loading. Never operate the dryer without the lint filter installed.
- Never attempt to repair the dryer by yourself. Do not perform any repair or replacement procedures on the product even if you know or have the ability to perform the required procedure unless it is clearly suggested in the operating instructions or the published service manual. Otherwise, you will be putting your life and others' lives in danger.
- There must not be a lockable, sliding or hinged door that may block the opening of the loading door in the place where your dryer is to be installed.
- Install your dryer at places suitable for home use. (Bathroom, closed balcony, garage etc.)
- Make sure that pets do not enter the dryer. Check the inside of the dryer before operating it.
- Do not lean on the loading door of your dryer when it is open, otherwise it may fall over.
- The lint must not be allowed to accumulate around the tumble dryer

Important instructions for safety and environment 1.2 Mounting over a washing machine

- A fixing device should be used between the two machines when installing the dryer above a washing machine. The fitting device must be installed by the authorized service agent.
- Total weight of the washing machine and the dryer -with full load- when they are placed on top of each other reaches to approx. 180 kilograms. Place the products on a solid floor that has sufficient load carrying capacity!



Washing machine cannot be placed on the dryer. Pay attention to the above warnings during the installation on your washing machine.

Installation Table for Washing Machine and Dryer							
Dryer Depth	Washing Machine Depth						
Biyor Bopar	62cm	60 cm	54 cm	50 cm	49 cm	45 cm	40 cm
54 cm	Can be installed	Can be installed	Can be installed	Can be installed	Can be installed	Can be installed	Cannot be installed
60 cm	Can be installed	Can be installed	Can be installed	Can be installed	Can be installed	Cannot be installed	Cannot be installed

Important instructions for safety and environment 1.3 Intended use

- Dryer has been designed for domestic use. It is not suitable for commercial use and it must not be used out of its intended use.
- Use the dryer only for drying laundry that are marked accordingly.
- The manufacturer waives any responsibility arisen from incorrect usage or transportation.
- The service life of the dryer that you purchased is 10 years. During this period, original spare parts will be available to operate the dryer properly.

1.4 Child safety

- Packaging materials are dangerous for the children. Keep packaging materials away from children.
- Electrical products are dangerous for the children. Keep children away from the product when it is operating. Do not let them tamper with the dryer. Use the child-proof lock in order to prevent the children to tamper with the dryer.



Child-proof lock is on the control panel. (See 5.12 Child lock)

• Keep loading door closed even when the dryer is not in use.

1.5 Compliance with the WEEE regulation and disposing of the waste product



This product complies with EU WEEE Directive (2012/19/EU). This product bears a classification symbol for waste electrical and electronic equipment (WEEE).

This product has been manufactured with high quality parts and materials which can be reused and are suitable for recycling. Do not dispose of the waste product with normal domestic and other

wastes at the end of its service life. Take it to the collection center for the recycling of electrical and electronic equipment. Please consult your local authorities to learn about these collection centers.

Compliance with RoHS Directive:

The product you have purchased complies with EU RoHS Directive (2011/65/EU). It does not contain harmful and prohibited materials specified in the Directive.

1.6 Package information

Packaging materials of the product are manufactured from recyclable materials in accordance with our National Environment Regulations. Do not dispose of the packaging materials together with the domestic or other wastes. Take them to the packaging material collection points designated by the local authorities.

Important instructions for safety and environment 1.7 Technical Specifications

ΕN

84,6 cm / 86,6 cm*
59,5 cm
60,9 cm
8 kg**
38 kg
40 kg
See type label***

- * Min. height: Height with adjustable feet are closed. Max. height: Height with adjustable feet are opened maximum.
- ** Dry laundry weight before washing.

*** Type label is located behind the loading door.

6	Technical specifications of the dryer are subject to specification without notice to improve the quality of the product.
6	Figures in this manual are schematic and may not match the product exactly.
6	Values stated on markers on the dryer or in the other published documentation accompanying with the dryer are obtained in laboratory in accordance with the relevant standards. Depending on operational and environmental conditions of the dryer, these values may vary.

2 Your Dryer

2.1 Package Contents



- 1. Water drain hose *
- Filter drawer spare sponge*
 User Manual

- 4. Drying basket*5. Drying basket user manual*

*It can be supplied with your machine depending on its model.

3 Installation

Before the calling the nearest Authorized Service for the installation of the dryer, ensure that electrical installation and water drain is appropriate referring to the user's manual. (See 3.3 Connecting to the drain and 3.5 Electrical connection) If they are not suitable, contact a qualified electrician and technician to make necessary arrangements.



Preparation of the dryer's location as well as the electrical and waste water installations is under customer's responsibility.



Prior to installation, visually check if the dryer has any defects on it. If the drier is damaged, do not have it installed. Damaged products cause risks for your safety.

3.1 Appropriate installation location

Install the dryer on a stable and level surface. Dryer is heavy. Do not move it by yourself.

- Operate your dryer in a well ventilated, dust-free environment.
- The gap between the dryer and the surface should not be reduced by the materials such as carpet, wood and tape.
- Do not cover the ventilation grills of the dryer.
- There must not be a lockable, sliding or hinged door that may block the opening of the loading door in the place where your dryer is to be installed.
- Once the dryer is installed, it should stay at the same place where its connections have been made. When installing the dryer, make sure that its rear wall does not touch anywhere (tap, socket, etc.).
- Place the dryer at least 1 cm away from the edges of other furniture.
- Your dryer can be operated at temperatures between +5°C and +35°C. If the operating conditions fall outside of this range, operation of the dryer will be adversely affected and it can get damaged.
- The rear surface of the tumble dryer shall be placed against a wall.



Do not place the dryer on the power cable.

3.2 Removing the transportation safety assembly



Remove the transportation safety assembly before using the dryer for the first time.

Open the loading door.

There is a nylon bag inside the drum that contains a piece of styrofoam. Hold it from its section marked with **XX XX**.

Pull the nylon towards yourself and remove the transportation safety assembly.



Check that no part of the transportation safety assembly remains inside the drum.

3.3 Connecting to the drain

In products equipped with condenser unit, water accumulates in the water tank during the drying cycle. You should drain accumulated water after each drying cycle.

You can directly drain accumulated water through the water drain hose supplied with the product instead of periodically draining the water collected in the water tank.

Connecting the water drain hose

- **1-2** Pull hose at the behind of the dryer by hand in order to disconnect it from where it is connected. Do not use any tools to remove the hose.
- **3** Connect one end of the drain hose supplied with the dryer to the connection point from where you removed the hose of the product in previous step.
- 4 Connect the other end of the drain hose directly to the wastewater drain or to the washbasin.

Installation





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Hose connection should be made in a safe manner. Your drain house will be flooded if the hose comes out of its housing during water discharge.

Water drain hose should be attached to a

height of maximum 80 cm.

Make sure that the water drain hose is not stepped on and it is not folded between the drain and the machine.

3.4 Adjusting the feet

In order to ensure that the dryer operates more silently and vibration-free, it must stand level and balanced on its feet. Balance the machine by adjusting the feet. Turn the feet to left or right until the dryer stands level and firmly.





Never unscrew the adjustable feet from their housings.

3.5 Electrical connection

For specific instructions for electrical connection required during installation (see 1.1.1 Electrical Safetv)

3.6 Transportation of the drver

Unplug the dryer before transporting it. Drain all water that has remained in the dryer. If direct water drain connection is made, then remove the hose connections.



We recommend carrying the dryer in upright position. If it is not possible to carry the machine in the upright position, we recommend carrying it by tilting towards the right side when looked from the front.

4 Preparation

4.1 Laundry suitable for drying in the dryer

Always obey the instructions given on the garment tags. Dry only the laundry having a label stating that they are suitable for drying in a dryer and make sure that you select the appropriate programme.



4.2 Laundry not suitable for drying in the dryer



Delicate embroidered fabrics, woolen, silk garments, delicate and valuable fabrics, airtight items and tulle curtains are not suitable for machine drying.

4.3 Preparing laundry for drying

- Laundry may be tangled with each other after washing. Separate the laundry items before placing them into the dryer.
- Dry garments having metal accessories such as zippers, inside out.
- Fasten the zippers, hooks and buckles and button sheets.

4.4 Things to be done for energy saving

Following information will help you use the dryer in an ecological and energy-efficient manner.

- Spin your laundry at the highest speed possible when washing them. Thus, the drying time is shortened and energy consumption is reduced. (See 5.7 Programme selection and consumption table)
- Sort out the laundry depending on their type and thickness. Dry the same type of laundry together.
 For example thin kitchen towels and table clothes dries earlier than thick bathroom towels. (See 5.7 Programme selection and consumption table)
- Follow the instructions in the user manual for programme selection.
- Do not open the loading door of the machine during drying unless necessary. If you must certainly open the loading door, do not to keep it open for a long time.
- Do not add wet laundry while the dryer is in operation

Preparation

- Clean the lint filter before or after each drying cycle. (See 6.1 in Maintenance and cleaning)
- Clean the condenser regularly at least once every month or after every 30 drying cycles. (See 6.4 in Maintenance and cleaning)
- Ventilate the room, where the dryer is located, well during drying.

4.5 Correct load capacity

Follow the instructions in the "Programme selection and consumption table". Do not load more than the capacity values stated in the table.





It is not recommended to load the dryer with laundry exceeding the level indicated in the figure. Drying performance will degrade when the machine is overloaded. Furthermore, dryer and the laundry can get damaged. Following weights are given as examples.

Laundry	Approximate weights (g)*
Cotton quit covers (double)	1500
Cotton quit covers (single)	1000
Bed sheets (double)	500
Bed sheets (single)	350
Large tablecloths	700
Small tablecloths	250
Tea napkins	100
Bath towels	700
Hand towels	350
Blouses	150
Cotton shirts	300
Shirts	200
Cotton dresses	500
Dresses	350
Jeans	700
Handkerchiefs (10 pieces)	100
T-Shirts	125

*Dry laundry weight before washing.

5.1 Control panel



- 1. Program selection knob
- 2. Remaining duration indicator
- 3. On/Off button
- 4. Start/pause button
- 5. End duration button
- 6. Sound warning button

5.2 Screen symbols



5.3 Preparing the machine

- 1. Plug in the machine
- 2. Place laundry inside the machine.
- 3. Press the On/Off button.
- When your machine turns on for the first time, it turns on with the declaration (cotton cabinet dryness) program.



Pressing the On/Off button doesn't mean the program starts. Press the Start / Pause button to start the program.

5.4 Program selection

- 1. Determine the appropriate program from the chart below containing the drying levels.
- 2. Select the program you desire using the Program Selection knob.

Extra Dry	Only cotton laundry is dried in normal temperature. Thick and multi-layered laundry (towels, sheets, jeans etc.) are dried so that they can be placed into wardrobe without ironing.	
Cupboard dry	Normal laundry (tablecloths, underwear etc.) are dried so that they can be placed into wardrobe without ironing.	
Cupboard dry +	Normal laundry (Ex: tablecloths, underwear) are again dried so that they can be placed into the wardrobe but more so than the wardrobe dryness option.	
Iron Dry	Normal laundry (shirts, dresses etc) are dried ready for ironing.	
For detailed program information see. "Program selection and consumption table"		

5.5 Main programs

The main programs are given below based on fabric type.

Cotton

Dry durable laundry with this program. It dries in normal temperature. Recommended for use with your cotton laundry (sheets, bed covers, towels, bathrobes etc.)

• Synthetic

Dry laundry that is not very durable with this program. Recommended for use with your synthetic laundry.

5.6 Extra programs

The following extra programs are available in the machine for special conditions.

Extra programs may vary according to the specifications of your machine.

drying machine programs, your laundry should be washed with the appropriate program in your washing machine and wringed with recommended wringing revolution	6	program in your washing machine and wringed with recommended wringing
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Jeans

Use to dry jeans that are wringed with high rpm in washing machine.

Sport

Used to dry the laundry that are made of synthetic, cotton or mixed fabrics and have a tag indicating that they are suitable for drying.

Shirts 15 min

Dries shirts more delicately and thus causes less wrinkles for easy ironing.

• Child care

Program used for baby clothing with can be dried approval on the label.



Very little dampness might remain on the shirts after the program. It is recommended that you do not leave the shirts in the drying machine.

Delicate

You can dry your delicates suitable for drying or laundry that is recommended to hand wash (silk blouses, thin underwear etc.) in low temperature.



It is recommended to dry your delicates in laundry bag to prevent wrinkles and damage. When the program ends, take your laundry out of the machine immediately and hang them to prevent wrinkles.

• Refresh

It only performs ventilation for 10 minutes without blowing hot air. You can ventilate the cotton and linen clothing that has remained closed for a long duration and remove their odor.

• Timed programs

You can select the 10 mins, 20 mins, 40 mins and 60 mins time programs to achieve the desired final drying level with low temperature.



On this program, the machine dries as long as the set duration, regardless of the drying level.

5.7 Program selection and consumption table

ΕN

Programs	Capacity (kg)	Spin speed in washing machine (rpm)	Approximate amount of remaining humidity	Drying time (minutes)
Cottons / Coloreds				
Extra dry	8	1000	% 60	138
Cupboard dry	8	1000	% 60	130
Iron dry	8	1000	% 60	105
Shirts 15 min	1.5	1200	% 60	15
Jeans	4	1200	%50	80
Sport	4	1000	%60	92
Delicates	2	600	%40	40
BabyProtect	3	1000	% 60	65
Synthetics				
Cupboard dry	4	800	% 40	53
Iron dry	4	800	% 40	40
Energy consumption values				
Programs	Capacity (kg)	Spin speed in washing machine (rpm)	Approximate amount of remaining humidity	
Cupboard dry for cottons*	8	1000	% 60	4.73
Iron dry for cottons	8	1000	% 60	3.8
Cupboard dry for synthetics	4	800	% 40	1.8
Power consumption of the off-mode for the standart cotton programme at full load, PO (W)				0.3
Power consumption of the left-on mode for the standart cotton programme at full load, PL (W)			1.0	



"Cotton cupboard dry programme" used at full and partial load is the standard drying programme to which the information in the label and the fiche relates, that this programme is suitable for drying normal wet cotton laundry and that it is the most efficient programme in terms of energy consumption for cotton .

* : Energy Label standard program (EN 61121:2012)

All the values in the table are determined according to EN 61121:2012 standard. Consumption values may vary from the values in the table depending on laundry type, wringing revolution, ambient conditions and changes in voltage.

5.8 Auxiliary functions Sound warning cancel

Drying machine makes sound warnings when the program is completed. If you don't want sound notifications, press the "Sound Notification" button. When you press the sound notification button it lights up, and program does not make sound notifications when completed.



You can select this function before or after the program starts.

5.9 Warning symbols



Warning symbols may vary according to the specifications of your machine.

Fiber filter cleaning

When the program is completed, a warning led lights up, which indicates that the filter has to be cleaned.





If the filter cleaning led blinks, see the "Troubleshooting" chapter.

Water tank

When the program is completed, a warning led lights up, which indicates that the water tank must be emptied.

If the water tank fills up while the program is running, warning led starts blinking and the machine goes into stand-by. In that case empty the water in the water tank and start the program by pressing the Start / Pause button. Warning led turns off and the program resumes.



Loading door open

Start/Pause led blinks when the loading door of the drying machine is open.

5.10 End duration

You can delay the end duration of the program for up to 24 hours with the end duration function.

- 1. Open the loading door and place your laundry.
- 2. Select the drying program.
- Press the end duration selection button and set the delay duration you want.
 End duration led lights up. (End duration moves continuously when you keep pressing the button).
- 4. Press the Start / Pause button. End duration countdown begins. The ":" sign in the middle of the displayed delay duration blinks.



You can add or remove laundry for the duration of the end duration. The duration displayed on the screen is the sum of the normal drying duration and the end duration. At the end of the countdown the end duration led turns off, drying beings and drying led lights up.

Changing the end duration

If you want to change the duration during the countdown:

- 1. Cancel the program by pressing the On/Off button. Turn on the drying machine again by pressing the On/Off button. When your drying machine turns on for the first time, it turns on with the declaration (cotton wardrobe dryness) program.
- 2. Select the program you desire using the Program Selection knob.
- 3. Repeat the end duration operation for the duration you want.
- 4. Start the program by pressing the Start / Pause button.

Canceling the end duration function

If you want to cancel the end duration setting countdown and start the program right away:

- 1. Cancel the program by pressing the On/Off button. Turn on the drying machine again by pressing the On/Off button. When your drying machine turns on for the first time, it turns on with the declaration (cotton wardrobe dryness) program.
- 2. Select the program you desire using the Program Selection knob.
- 3. Start the program by pressing the Start / Pause button.

5.11 Starting the program

Start the program by pressing the Start / Pause button. Start/Pause led and the Drying led light up, indicating the program started. The ":" sign in the middle of the remaining duration starts to blink.

5.12 Child Lock

The machine features a child lock which prevents the machine program flow from being affected when buttons are pressed during operation.

When the Child Lock is active, all buttons except for the On/Off button are deactivated.

To activate the child lock, press the Sound Notification button and End Duration button simultaneously for 3 seconds.

Te child lock should be deactivated to be able to start a new program after the current program ends or to be able to interfere with the current program. Keep the same buttons pressed for 3 seconds again to deactivate the child lock.



The lock led on the screen lights up when the Child Lock is activated.



Child Lock deactivates when the machine is turned off and on again using the On/ Off button.

A warning sound is heard when any button is pressed (except for On/Off button) or the Program Selection knob is turned while the child lock is active.

5.13 Changing the program after it is started

After the machine starts running, you can change the program you selected to dry your laundry with a different program.

- 1. For example, to select Extra Dry program instead of the Iron Dryness, stop the program by pressing the Start / Pause button.
- 2. Turn the Program Selection knob to select the Extra Dry program.
- 3. Start the program by pressing the Start / Pause button.

Adding and removing laundry in stand-by mode

If you want to add or remove laundry after the drying program starts:

- 1. Press the Start/Pause button to take the machine into Stand-by mode. Drying operation stops.
- 2. Open the loading door, add or remove laundry and close the loading door.
- 3. Start the program by pressing the Start / Pause button.

()	The laundry adding made after the drying operation started may cause the dried laundry inside the machine to mix with the wet laundry and the laundry to remain damp after the operation ends
1	Laundry adding and removing can be repeated as much as desired during drying operation. But this process would continuously interrupt the drying operation, and so would cause the program duration to lengthen and increase energy consumption. Thus, it is recommended to add laundry before the program starts.
()	If a new program is selected by changing the position of the program selection knob while your machine is in stand-by mode, the running program ends.
<u></u>	Do not contact the inner surface of the drum when adding or removing laundry during a continuing program. The drum surface is hot.

5.14 Canceling the program

If you want to cancel the program and end the drying operation for any reason after the machine starts running, press the On/Off button.



As it will be extremely hot inside the machine when you cancel the program while the machine is in operation; run the ventilation program to cool it down.

5.15 Program end

When the program ends, the Final/Wrinkle Prevention, Fiber Filter Cleaning and Water Tank Warning leds on the program follow up indicator light up. Loading door can be opened and machine becomes ready for a second run.

Press the On/Off button to turn off the machine.

•	In case the laundry is not removed after the program is completed, the wrinkle prevention program that lasts 2 hours start in order to prevent wrinkling of the laundry that remains inside the machine.
1	Clean the fiber filter after each drying. (See. "Fiber filter and loading door inner surface")
6	Empty the water tank after each drying. (See. "Emptying the water tank")

6 Maintenance and cleaning

Service life of product extends and frequently experienced problems will be reduced if it is cleaned at regular intervals.

6.1 Cleaning Lint Filter / Loading Door Inner Surface

Lint and fiber released from the laundry to the air during the drying cycle are collected in the Lint Filter.



Such fiber and lint are generally formed during wearing and washing.

Alwa surfa dryir

Always clean the lint filter and the inner surfaces of the loading door after each drying process.

You can clean the lint filter housing with a vacuum cleaner.

To clean the lint filter:

- Open the loading door.
- Remove the lint filter by pulling it up and open the lint filter.
- Clean lint, fiber, and cotton raveling by hand or with a soft piece of cloth.
- Close the lint filter and place it back into its housing.









 A layer can build up on the filter pores that can cause clogging of the filter after using the dryer for a while. Wash the lint filter with warm water to remove the layer that builds up on the lint filter surface. Dry the lint filter completely before reinstalling it.



• Clean the entire inner surface of the loading door and loading door gasket with a soft damp cloth.





6.2 Cleaning the sensor

There are dampness sensors in the dryer that detect whether the laundry is dry or not. To clean the sensors:

- Open the loading doorof the dryer.
- Allow the machine to cool down if it is still hot due to the drying process.
- Wipe the metal surfaces of the sensor with a soft cloth, dampened with vinegar and dry them.



metal surfaces of the sensors.

Maintenance and cleaning



Never use solvents, cleaning agents or similar substances for cleaning due to the risk of fire and explosion!



6.3 Draining the water tank

Dampness of the laundry is removed and condensed during drying process and the water that arise accumulates in the water tank. Drain the water tank after each drying cycle.



Condensed water is not drinkable!

Never remove the water tank when the program is running!

If you forget to drain the water tank, the machine will stop during the subsequent drying cycles when the water tank is full and the Water Tank warning symbol will flash. If this is the case, drain the water tank and press **Start / Pause** button to resume the drying cycle. To drain the water tank:

Pull the drawer and remove the water tank carefully.



Drain the water in the tank.



- If there is lint accumulation in the funnel of the water tank, clean it under running water.
- Place the water tank into its seat.



If the direct water draining is used as an option, there is no need to empty the water tank.

6.4 Cleaning the condenser;

Hot and humid air in the condenser is cooled with the cold air from the room. Thus, the humid air circulating in your dryer is condensed and then pumped into the tank.



Clean the condenser after every 30 drying cycles or once a month.

To clean the condenser:

1. If a drying process has been carried out, open the door of the machine and wait until it cools down.



Maintenance and cleaning

2. Unlock the 2 condenser locks after opening the kick plate.



3. Pull out the condenser.



 Clean the condenser by applying pressurized water with a shower armature and wait until the water drains.



5. Place the condenser in its housing. Fasten the 2 locks and make sure that they are seated securely.



6. Close the kick plate cover.



7 Troubleshooting

Drying process takes too much time.

Pores of the lint filter are clogged. >>> Wash the lint filter with warm water.

Condenser may be clogged. >>> Clean the Condenser.

Ventilation grids on the front side of the machine are blocked. >>> Remove the objects (if any) that block ventilation in front of the ventilation grids.

Ventilation may not be sufficient since the room where the machine is installed is very small. >>> Open the door and window of the room to avoid the room temperature increase too much.

Lime deposit has built up on the dampness sensor. >>> Clean the dampness sensor.

Excessive laundry might have been loaded in. >>> Do not load the dryer in excess.

Laundry might not be spun sufficiently. >>> Spin your laundry at a higher speed in your washing machine.

Laundry comes out wet at the end of drying.



After drying, the hot clothes feel damper than their actual dampness level.

A programme suitable for the laundry type might have not been used.>>> Check the garment tag and select a programme suitable for the fabric type or use the timer programmes additionally.

Pores of the lint filter are clogged. >>> Wash the lint filter with warm water.

Condenser may be clogged. >>> Clean the Condenser.

Excessive laundry might have been loaded in. >>> Do not load the dryer in excess.

Laundry might not be spun sufficiently. >>> Spin your laundry at a higher speed in your washing machine.

Dryer does not switch on or the programme does not start. Dryer does not start when it is set.

It might have not been plugged in. >>> Make sure that the machine is plugged in.

The loading door is ajar. >>> Make sure that the loading door is closed securely.

Programme is not selected or the Start / Pause button is not pressed. >>> Make sure that the programme is selected and the machine is not in Pause mode.

"Childproof lock" might have been activated. >>> Deactivate the Childproof Lock.

Programme is interrupted without any cause.

The loading door might not be closed securely. >>> Make sure that the loading door is closed securely.

A power failure might have occurred. >>> Press Start / Pause button to start the program.

Water tank may be full. >>> Drain the water tank.

Laundry has shrunk, become felted or deteriorated.

A programme suitable for the laundry type might have not been used. >>> Check the garment tag and select a programme suitable for the fabric type.

Drum lighting does not turn on. (On models with lamp)

Dryer might not be switched on with the On / Off / Cancel button. >>> Make sure that the dryer is switched on. Bulb may have blown. >>> Call Authorized Service Agent to have the lamp replaced.

Filter Cleaning warning symbol light is on.

Lint filter is not cleaned. >>> Clean the lint filter.

Troubleshooting

Lint Filter Cleaning symbol is flashing.

Filter housing is clogged with lints. >>> Clean the lint filter housing.

A deposit has built up on the lint filter pores that may cause clogging. >>> Wash the lint filter with warm water. Condenser may be clogged. >>> Clean the Condenser.

Water leaks from the loading door

Lint has accumulated on the inner surfaces of the loading door and on the surfaces of the loading door gasket. >>> Clean the inner surfaces of the loading door and the surfaces of the loading door gasket.

Loading door opens spontaneously.

The loading door might not be closed securely. >>> Push the loading door to close until you hear a locking sound.

Water Tank warning symbol is on/flashing.

Water tank may be full. >>> Drain the water tank.

Water draining hose might be bent. >>> If the product is connected directly to a wastewater drain, check the water drain hose.

Condenser cleaning warning symbol is flashing.

Condenser might have not been cleaned. >>> Clean the Condenser.



CAUTION: If you cannot eliminate the problem although you follow the instructions in this section, consult your dealer or the Authorized Service Agent. Never try to repair a nonfunctional product yourself.

Service Centres

If you have followed the instructions and still have a problem, contact the nearest Defy Service Centre. They will be able to advise you on any aspect of the product or send a qualified technician to repair it.

South African Service Agents:

BLOEMFONTEIN

160 Long Street, Hilton, Bloemfontein 9301 Tel: 051 400 3900 <u>Bloemfontein.Service@defy.co.za</u>

CAPE TOWN

5A Marconi Rd. Montague Gardens, 7441 Tel: 021 526 3000 CapeTown.Service@defy.co.za

DURBAN

35 Intersite Avenue, Umgeni Business Park, Durban, 4051 Tel: 031 268 3300 <u>Durban.Service@defy.co.za</u>

EAST LONDON

16 Bowls Rd. Arcadia, East London, 5201 Tel: 043 743 7100 EastLondon.Service@defy.co.za

JOHANNESBURG

Cnr. Mimetes & Kruger Sts. Denver ext.12 Johannesburg, 2094 Tel: 011 621 0200 or 011 621 0300 <u>Gauteng.Service@defy.co.za</u>

POLOKWANE

87 Nelson Mandela Drive, Superbia 0699 Tel: 0152 92 1166 / 7 / 8 / 9 Polokwane.Service@defy.co.za

PORT ELIZABETH

112 Patterson Road, North End, Port Elizabeth 6001 Tel: 041 401 6400 PortElizabeth.Service@defy.co.za

PRETORIA

Block A1 Old Mutual Industrial Park, Cnr. D.F.Malan Drive & Moot Str. Hermanstad, 0082 Tel: 012 377 8300 <u>Pretoria.Service@defy.co.za</u>

Sub-Saharan Africa Service Agents:

ZAMBIA: SOUTHGATE INVESTMENTS LTD

Plot 1606, Sheki Sheki Road P.O. Box 33681 Lusaka, 10101, Zambia Tel: +260 0211 242332/3 Fax: +260 0211 242933 sgiservicecentre@microlink.zm

NAMIBIA: ATLANTIC DISTRIBUTORS (PTY) LTD

10 Tienie Louw Street, Northern Industrial Area P.O. Box 21158, Windhoek, Namibia Tel: (061) 216162 Fax: (061) 216134 <u>atlantic@mweb.com.na</u>

ZIMBABWE: TRADECOMAFRICA

Trade Com Africa, 183 Loreley Crescent Msasa, Harare, Zimbabwe Tel: +263 4 486165/6 Cell: +263 772 469010 Cell: +263 772 469011

BOTSWANA: RAY MORGAN AGENCIES

RMA Service Centre, Plot 48, East Gate Gaborone International Commerce Park Kgale View, Gaborone Botswana Tel: +267 390 3996 / 390 3912 Fax: +267 318 7376 Cell: +267 7134 6539 <u>service@rma.co.bw; raja@rma.co.bw</u>

SWAZILAND: LYNDS DISTRIBUTORS

P.O Box 716, Mbabane, Swaziland, H100 Tel: (00268) 2515 4310/8 Fax: (00268) 2518 4318

MOZAMBIQUE: COOL WORLD. LDA

Rua da Resistencia No. 97B R/C Cell: +258 84 44 61 234 <u>coolworldlda@hotmail.com</u> Nosso Show Room Av: da Industrias, Parcela No.735 * 735A Machava, Maputo

OTHER AREAS ARE SERVICED BY OVER 200 AUTHORISED SERVICE AGENTS. PLEASE CONSULT THE NEAREST REGIONAL DEFY SERVICE CENTRE FOR DETAILS.

8

This certificate is issued by DEFY APPLIANCES LIMITED manufacturers of Defy and Ocean products, hereinafter the Company, to the original purchaser only, of the appliance described on the certificate and shall constitute the only warranty given in respect of this appliance.

The Company warrants to the original purchaser that for a period of TWO YEARS from date of purchase the appliance is free from defect under normal domestic use, both in workmanship and material, subject to the following conditions.

- 1. Repair or replacement of any part of this appliance, found by the Company to be defective, shall be at the election of the Company. The Company reserves the right to effect such service through any of its Service Divisions or Authorised Service Dealers. The cost of such service shall be borne by the Company in full, provided that the appliance is located no further than 50km from a Company Service Centre or an Authorised Service Dealer. Where the appliance is located beyond the 50km radius, the purchaser shall be liable for the standard travelling charges, as determined by the Company.
- 2. Vitreous enamelware, fuses and lamps are specifically excluded from these warranties. It is an express condition of these warranties that the purchaser takes due care and attention in the use and maintenance of the appliance. Abuse, misuse in conflict with operating instructions, connection to incorrect voltages and subjection to commercial use shall release the Company from its obligations.
- **3.** This warranty shall become void and cease to operate if the appliance is dismantled by, or any repairs to the appliance are effected by any persons not duly authorised by the Company, or if substitute parts not approved by the Company are used in the appliance, or if the serial number of the appliance is removed.
- **4.** The Company shall not be responsible for damages resulting from fire, flood, civil disturbances or any Act of God. The Company shall not, in terms of these warranties be responsible nor held liable for any consequential loss or damage of any kind caused by or due to the failure or malfunction of the appliance.
- **5.** The Company shall not be responsible for transportation or other costs other than those incurred within the provisions of Point 1 of this Certificate.
- 6. For warranties in the Republic of South Africa and Sub-Saharan Africa, please contact your nearest Defy office. Please refer to the previous page for respective South African service agents and Sub-Saharan Africa service agents.
- 7. Where service is requested under warranty and no fault or defect can be found by the Company, all costs incurred will be for the purchaser's account.
- 8. This Certificate as well as your invoice will serve as proof of purchase. For the purpose of warranty, it will be essential to produce this Certificate and invoice. Failure to do so, will render the purchaser liable for service costs.

KEEP THIS CERTIFICATE AND SALES INVOICE AS PROOF OF PURCHASE FOR WARRANTY PURPOSES.