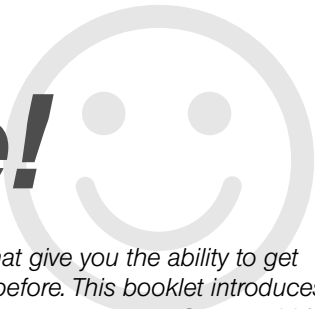# Get
Started

All you need to know to get going.

BlackBerry Bold™ | **Sprint**

Welcome!

Sprint is committed to developing technologies that give you the ability to get what you want when you want it, faster than ever before. This booklet introduces you to the basics of getting started with Sprint and your BlackBerry® Bold™ 9930 smartphone.

Visit sprint.com/support for the complete User Guide, along with videos, tutorials, and community forums for your phone.

All. Together. Now.

Using This Guide

This Get Started guide is designed to help you set up and use your new BlackBerry® Bold™ 9930 smartphone. It's divided into four sections to help you find the information you need quickly and easily.

- ■ ***Get Ready*** — *page 1* — *Find out what you need to do before you use your device the first time, including inserting a battery and activating Sprint service on your device.*

- ■ ***BlackBerry Basics*** — *page 4* — *Learn some basics about how to move around on your device, use the home screen, and enter text. If you're familiar with BlackBerry smartphones, you can probably skip these pages (although a refresher course never hurt anyone).*

- ■ ***Use Your Smartphone*** — *page 13* — *Take advantage of your device's features and Sprint services, from the basics (Making Calls) to the more advanced (using Facebook, Twitter, and more).*

- ■ ***Tools & Resources*** — *page 33* — *Find useful tips for your device and discover resources and other helfpul Sprint information. For additional information including the full User Guide, videos, tutorials, and community forums, visit sprint.com/support.*

Your BlackBerry Bold 9930

Lock the screen 🔒

Notification LED

Headset jack

Volume up

Trackpad
Move around the screen
Select an item

Touchscreen

Mute

Volume down

USB port

Menu key
Open a menu

Escape key
Move back a screen

End/Power key
Hold to turn on/off
End a call
Return to Home screen

Send key
Make/answer a call

Backspace/Delete

Type the other character on a key

Enter

Convenience key
Take a picture
You can customize
this key

Capitalize letters

Speakerphone

Symbols

Microphone (do not cover)

Get Your Smartphone Ready

Install the Battery and Memory Card*

If the battery has sufficient charge, your device should turn on automatically.

*Remove the battery before you insert or remove a memory card. A memory card may be pre-installed.

Charge the Battery

1. Insert the larger end of the USB cable into the charging head.
2. Connect the smaller end of the USB cable to the USB port on the left side of your BlackBerry device.
3. Plug the charging head into a power outlet.

Turn the Smartphone On or Off

▶ Press and hold **End/Power** 🔘 to turn your device on or off.

Activate Your Smartphone

Activate Your Smartphone

- If you purchased your device at a Sprint Store, it is probably activated and ready to use.
- If you received your device in the mail, and it is a new Sprint account or a new phone number, your device is designed to activate automatically when you first turn it on. You will see a Contacting the wireless network screen at startup. When you see "Your device has been registered with the wireless network," tap OK to continue. To confirm your activation, make a phone call.
  - If your device does not register with the network, tap Activate and follow the instructions to activate your device and service.

- If you received your device in the mail and it is going to be activated on an existing number (you're swapping phones), go to sprint.com/activate and follow the instructions.

When you have finished, make a phone call to confirm your activation. If your device is still not activated or you do not have access to the Internet, contact Sprint Customer Service at 1-888-211-4727 for assistance.

Setup

Explore the Setup Application

The Setup application is designed to help you learn about navigation and typing, personalize your BlackBerry device, set up wireless and Bluetooth® connections, and set up one or more supported email addresses.

► In the Setup application, select a feature and follow the prompts. To select an option, tap it on the touchscreen.

You can also use the trackpad to select options: Slide your finger on the trackpad to highlight an option and press (click) the trackpad to continue.

Tip: Find brief video tutorials to help you get started quickly. In Setup, tap Tutorials under Help & Tutorials.

Launch the Setup Application at Any Time

To return to the Setup application at any time:

► Tap or click Setup [icon].

BlackBerry Basics: Using the Touchscreen

Move Around Menus and Screens Using Gestures

Your device's touchscreen lets you control everything using various touch gestures.

Tap: To open an application, select items, and type on the touchscreen keyboard, tap the screen with your finger. A light touch works best.

Press and hold (or touch and hold): To open a pop-up menu of available options, touch and hold the screen or press and hold the trackpad.

Swipe or slide: Quickly slide your finger vertically or horizontally across the screen or trackpad.

Drag: Touch and hold the screen while moving your finger to the desired position and then release your finger.

Pinch: "Pinch" the screen using your thumb and forefinger to zoom out or zoom in when viewing a picture or a Web page. (Move fingers inward to zoom out and outward to zoom in.)

Tip: You can also use the trackpad to select items. Swipe or slide your finger on the trackpad to highlight an item, and then press (click) the trackpad to select it.

Your Home Screen

Battery power level

Change your ring tone or alerts

Notification view
See upcoming appointments,
new messages, and
other notifications

Navigation bar
Tap to see more icons
Slide left or right for more panels

Fri, May 20

12:21 PM

3G

Sprint

All

Wireless indicators

Tap to manage wireless connections,
Wi-Fi®, Bluetooth® technology,
or alarm clock

Search
Search your entire smartphone,
including help, messages,
music, the Internet, and more

You can move or hide icons. Touch and hold an icon and tap **Move, Move to Folder**, or **Hide Icon**.

Your Home Screen

Home Screen: All Applications

To access all your device's applications from the Home screen, tap All.

For example, to access the Calendar 31 :

1. Slide your finger left or right and tap All.
2. Tap Calendar 31 to open the calendar application.

   Tip: To access additional options and help for any application, press ⌨.

   Note: You can also use the trackpad to open applications. Slide your finger on the trackpad to highlight the application, and then press (click) the trackpad.

Home Screen: Features

The Home screen also gives you direct access to additional features.

• To access your wireless connections, Wi-Fi, and Bluetooth, tap the **connections** area at the top of the Home screen.

• To see your notifications, messages, and appointments, tap the **Notifications** bar.

• To search your device for help, contacts, files, memos, pictures, videos, and the Internet, tap the **Search** icon. Tap the microphone to turn on voice-activated search.

• To access other panels such as **Media** or **Favorites**, swipe your finger left or right on the **Navigation** bar.

BlackBerry ID

BlackBerry® ID gives you quick and easy access to a variety of BlackBerry apps and services including the BlackBerry App World™ storefront.

Create a BlackBerry ID

Create a BlackBerry ID using your email address and a password of your choice. Use it to access any product or service that supports BlackBerry.

1. When you see the BlackBerry ID sign-in screen, enter your email address and password, and then tap **Create New**. (If you already have a BlackBerry ID, tap **Sign In** and you're all set.)

2. Read the BlackBerry ID terms and conditions. If you agree to the terms, tap **I Accept**.

3. Follow the prompts to create your BlackBerry ID.

Welcome to BlackBerry!

Sign in once with your BlackBerry ID and you're automatically signed in to your email accounts, some apps and services.
Learn more...

BlackBerry ID Username
Email Address

BlackBerry ID Password

☐ Show password
Forgot password?
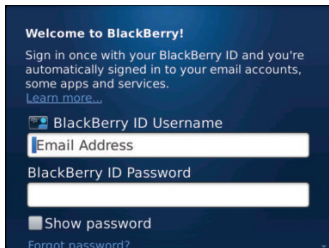
Application Icons

Messages	Send emails and other messages.
Text Messages	Send text messages.
Contacts	Access and manage your contacts.
Browser	Browse websites.
Camera	Take pictures.
Video Camera	Record videos.
Media	See saved pictures, play music, and more.

Social Feeds	Stay up-to-date with all your social networks in one place.
Calendar	Manage appointments.
Options	Set options. You can find more options in each application menu.
Manage Connections	Set up wireless connections, such as a Bluetooth® connection.
Help	Find the user guide here or tap **Help** in a menu.

• For a full icon guide, go to blackberry.com/docs/smartphones. Click your device model, and then click the icon guide.

Status Indicators

Home screen			
✴	New notification	◉	Alarm set
3✉	Unopened message count	ⓑ	BlackBerry® Messenger
3📞	Missed call count	🟠	Social feeds
Ⓦ	BlackBerry App World™ notification	↗	Sending or receiving data
📶	Wi-Fi® turned on	△	Roaming

Messages			
✉	Unopened	✉	Opened
💬	Text message	✓	Sent message
📧	Attachment	👥	Meeting invite
)))	Message is sending	✕	Message not sent

Phone			
📞✕	Missed Call	📞	Received Call
📞	Placed call	📼	Voicemail message

Switching BlackBerry Smartphones

Moving From One BlackBerry Smartphone to a New One

To move data from one BlackBerry® device to a new BlackBerry device, do the following:

1. On your computer, open the BlackBerry® Desktop Software. To get the latest software, go to <u>blackberry.com/desktopsoftware</u>.
2. Connect your new device to your computer.
3. Click Copy data and settings from another smartphone and follow the prompts.
4. If necessary, tap Setup 📇 > Email Accounts and follow the prompts.

Typing

Typing Tips

Your BlackBerry device's QWERTY keyboard makes text entry easy. Here are a few tips:

Capitalize a letter	Press and hold the letter key.
Insert a period	Press `space` twice.
Type the alternate character on a key	Press `alt` and the desired key.
Type a symbol	Press `sym` and the letter key that appears below the symbol you want.
Insert an accented character	Press and hold a letter key and slide your finger left or right on the trackpad.

Editing Text

Select, Copy, and Paste Text

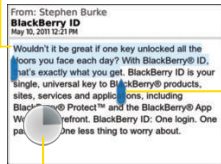Your device's touchscreen makes it easy to select, copy, and paste text.

▶ To cut or copy selected text, press ⌗⌗ > **Cut** or **Copy**.

▶ To paste cut or copied text, press ⌗⌗ > **Paste**.

Tip: For a video tutorial on editing text, tap Setup 📖 *> Tutorials > Edit Text.*

Highlight text
Simultaneously touch the beginning and the end of the text

From: Stephen Burke
BlackBerry ID
May 10, 2011 12:21 PM

Wouldn't it be great if one key unlocked all the doors you face each day? With BlackBerry® ID, that's exactly what you get. BlackBerry ID is your single, universal key to BlackBerry® products, sites, services and applications, including BlackBerry® Protect™ and the BlackBerry® App World™ storefront. BlackBerry ID: One login. One password. One less thing to worry about.
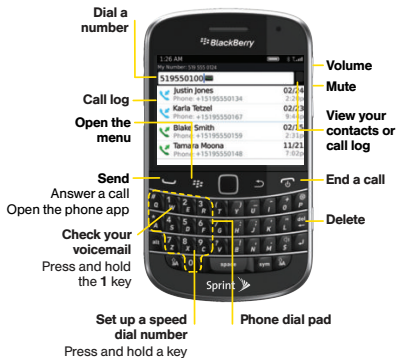
Move the cursor
Touch the cursor frame and slide your finger

Open a pop-up menu
Touch and hold the screen or press and hold the trackpad

Use Your Smartphone: Phone Calls and Voicemail

Your Phone

Dial a number

Volume

Mute

Call log

Open the menu

View your contacts or call log

Send
Answer a call
Open the phone app

End a call

Check your voicemail
Press and hold the **1** key

Delete

Set up a speed dial number
Press and hold a key

Phone dial pad

Set Up Voicemail

You should set up your voicemail and personal greeting as soon as your device is activated. Always use a password to protect against unauthorized access.

1. Press ⌐ and then press and hold 1w.
2. Follow the system prompts to finish setup.

Retrieve Your Voicemail

From your BlackBerry smartphone:

1. Press ⌐ and then press and hold 1w.
2. Enter your password.

From any other phone:

1. Dial your wireless phone number.
2. When your voicemail answers, press *.
3. Enter your password.

Use Your Smartphone

Contacts

The Contacts application allows you to access, manage and add contacts from a variety of sources including Gmail, Exchange, Facebook, Twitter, and Flickr. You can also sync contacts from your computer and enter them by hand the old-fashioned way.

Viewing Contacts

1. Tap Contacts 🔢.

2. Tap the Search field and enter the first few letters of a contact, or slide your finger on the screen or trackpad to scroll through your contacts.

3. Tap the screen or press the trackpad to display a contact's information. To call a contact, highlight a name and press ⬛. If the contact has more than one number, tap the number you want to call.

Save a Phone Number

1. Press ⬛ and enter a phone number.

2. Press ⬛ and then tap Add to Contacts.

3. Tap Create New Contact or Add to Existing Contact.

4. Enter a name and any additional information, click the trackpad > Save.

Add a New Contact

1. Tap Contacts 🔢 > New Contact.

2. Enter as much or as little information as you'd like. You must enter either a name or a company name to save a contact.

3. Click the trackpad > Save.

Sync Contacts Using the BlackBerry Desktop Software

To download the BlackBerry Desktop Software, go to blackberry.com/desktopsoftware.

1. Connect your device to your computer
2. In the BlackBerry Desktop Software, click **Organizer**.
3. Review the organizer applications and settings that are selected and if necessary, make changes.
4. Click **Sync**.

For more information, see **Help** in the BlackBerry Desktop Software.

Note: Research In Motion recommends that you regularly create and save a backup file on your computer, especially before you update any software. Maintaining a current backup file on your computer might allow you to recover device data if your device is lost, stolen, or corrupted by an unforeseen issue.

Use Your Smartphone

Messages

Access Messages

► Tap Messages ✉.
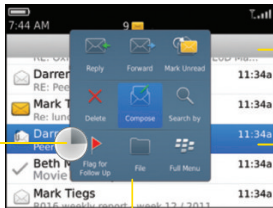
Open a pop-up menu
Touch and hold a message
to open a pop-up menu
of common actions

See navigation options
Tap the **Date** bar

Open a message
Tap a message or click the
trackpad

Use the pop-up menu to delete, compose,
forward messages, and more

Send a Text Message

1. Tap Text Message 📲 > 🔡 > Compose Text Message.
2. Enter a wireless phone number or email address or begin entering a contact name and tap the contact.
3. Type a message.
   • To attach a picture, video, or other type of file, press 🔡 > Attach, and then select a file type and file.
4. Click the trackpad > Send.

Note: For information on taking pictures and videos with your device, see "Camera & Camcorder" on page 20.

Be a hero. Don't drive distracted.

Focus on driving

sprint.com/focusondriving

Email

You can link as many as 10 email accounts with your BlackBerry smartphone, including one BlackBerry® Enterprise Server account. You can set up email accounts through the Setup application at any time.

Set Up an Email Account

1. Tap Setup 📱 > Email Accounts > Internet Mail Account.
   - The first time you set up an account, read the BlackBerry Prosumer Agreement. If you agree to the terms and conditions, tap I Accept to continue. If this is not your first account, tap Set up another email account.
2. Tap an email account type: Yahoo, Gmail, AOL (AOL, AIM), Windows Live (Hotmail, MSN, Live), or Other.

3. Type your email address and password, and then tap Continue. The BlackBerry® Internet Service will attempt to set up your account.
   - If setup is successful, press 📞 to return to the Home screen.
4. If the BlackBerry Internet Service cannot add your email address, try re-entering your address or password, or tap I will provide the settings, and then enter your account information and click Continue.

Note: To add or edit settings for your email accounts, including account display name and signature, tap Setup 📱 > Email Accounts > Internet Mail Account. Highlight an email address, press ⚹ > Edit, and make your changes. Tap Save.

Set Up a BlackBerry Enterprise Server Account

If your system administrator has provided you with an Enterprise Activation password, you can set up your supported email account directly from your BlackBerry device.

1. Tap Setup > Email Accounts > Enterprise Account.
2. Under Account Activation, type your supported corporate email address.
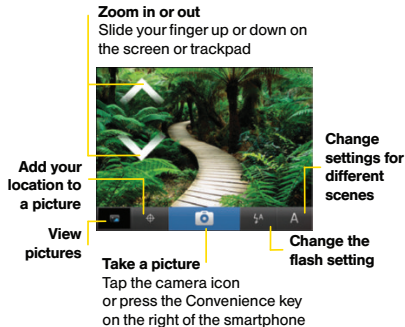3. Type the Enterprise Activation password provided by your system administrator, and then tap Activate.

Send an Email Messages

1. Tap Messages > > Compose Email.
2. Enter an email address or begin entering a contact name and click the contact.
3. Type a message.
   • To attach a picture, video, or other type of file, press > Attach, and then select a file type and file.
4. Click the trackpad > Send.

Use Your Smartphone

Camera & Camcorder

Take a Picture

▶ Tap Camera 📷.

Zoom in or out
Slide your finger up or down on
the screen or trackpad

**Add your
location to
a picture**

**View
pictures**

**Change
settings for
different
scenes**

Take a picture
Tap the camera icon
or press the Convenience key
on the right of the smartphone

**Change the
flash setting**

Record a Video

1. Tap Media 📹 > Video Camera 📹.

2. Frame your subject in the screen.

3. Tap 🔴 to begin recording. Tap ⏸ to pause
   or stop recording.

   • For video options, such as lighting, scene
     mode, or format, press ⌨ > Options.

Pictures and Videos

▶ To see your pictures, tap **Media** ▶ > **Pictures** 📷.

▶ To see your videos, tap **Media** ▶ > **Videos** 🎬.
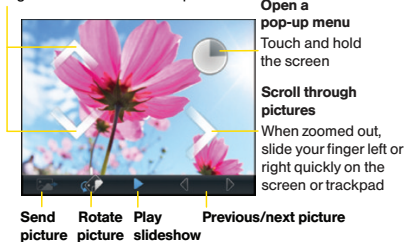
Share

1. Tap **Media** ▶ > **Pictures** 📷 or **Videos** 🎬.

2. Tap the album with the pictures or videos you want to share.

3. Tap a thumbnail to display the picture you want to share.

4. Press ⊞ > **Send** and select a sending method.

5. Compose your message and then click the trackpad > **Send**.

Zoom/pan
To zoom, slide your finger and thumb together or apart, or click the trackpad.

To pan a zoomed picture, slide your finger on the screen or trackpad.

Open a pop-up menu
Touch and hold the screen

Scroll through pictures
When zoomed out, slide your finger left or right quickly on the screen or trackpad

Send picture   **Rotate picture**   **Play slideshow**   **Previous/next picture**

Web

Find sports scores, news, and weather. Shop online. Use tabbed browsing to browse the Web just the way you want to.

Go Online

▶ Tap Browser 🔵.

Type a Web address
Tap the address bar to enter a Web address

Open a pop-up menu of common actions
Touch and hold the screen

Open tab view

**Open your bookmarks and history**

Zoom/pan
To zoom, slide your finger and thumb together or apart, or click the trackpad

To pan a zoomed page, slide your finger on the screen or trackpad

Use Tabbed Browsing

1. Tap the **tab view** icon in the top right corner.
2. Slide your finger on the screen or trackpad to scroll through tabs. To open a tab, tap the thumbnail or click the trackpad.

Tap thumbnail to display Web page

Open a Web page in a new tab

Close the selected tab
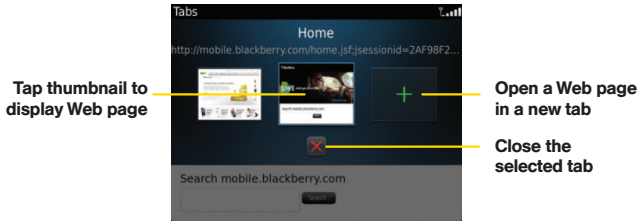
Wi-Fi and Bluetooth

Set Up a Wi-Fi Connection

1. Tap Manage Connections (*y*) > Wi-Fi Network.
2. Tap an available Wi-Fi network.
3. If required, enter the network password and then tap Connect.

Turn Wi-Fi On or Off

▶ Tap Manage Connections (*y*) and then tap the check box next to Wi-Fi.

Turn Bluetooth On or Off

▶ Tap Manage Connections (*y*) and then tap the check box next to Bluetooth.

Tip: Tap the connections area at the top of the Home screen to display the Manage Connections screen.

Pair With a Bluetooth-Enabled Device

1. With Bluetooth turned on, tap Manage Connections (*y*) > Networks and Connections > Bluetooth Connections > Add New Device > Search.
2. Click the name of a Bluetooth-enabled device.
3. If necessary, do one of the following:
   • If the Bluetooth-enabled device does not have a keyboard (for example, a headset), on your BlackBerry device type the pairing passkey provided (frequently 0000).
   • If the Bluetooth-enabled device has a keyboard (for example, a laptop computer), type a pairing passkey of your choice on both devices.

BlackBerry App World

Personalize your BlackBerry smartphone with a huge selection of apps, games, ring tones, and screensavers.

Browse and Download

1. Tap BlackBerry App World 🌐.
   - The first time you visit BlackBerry App World, a Terms of Service window will appear. If you agree with the terms, tap **Accept** to continue.
2. Browse through the featured items or tap an option at the bottom of the screen.
3. Tap an item for more information, including reviews.
4. Tap **Download** for free applications or tap **Purchase** and confirm your payment method for paid applications.
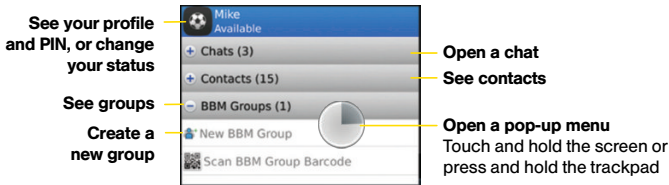
Open Downloaded Applications

Your downloaded applications will be available on the Home screen.

1. Locate the icon for a downloaded application on the Home screen.
2. To open the application, tap the icon.

BlackBerry Messenger

Set Up BlackBerry Messenger

1. Tap BlackBerry Messenger 📱.
2. Enter your username and tap Start using BlackBerry Messenger.
   • If you haven't already set it up, you may want to establish a BlackBerry ID. Follow the prompts to enter your email address and password to get started.

See your profile and PIN, or change your status → Mike / Available

Open a chat ← Chats (3)

See contacts ← Contacts (15)

See groups → BBM Groups (1)

Create a new group → New BBM Group

Open a pop-up menu ← Scan BBM Group Barcode
Touch and hold the screen or press and hold the trackpad

Facebook, Twitter, and Social Feeds

If you didn't set up your favorite social media applications using the Setup application (see page 3), you can do it from the application itself.

Use Facebook or Twitter

1. Tap Facebook 🔵 or Twitter 🔵.
2. Enter your user name and password to get started.

   Note: When you sign in to Facebook, you can select from a number of sync options, including syncing Facebook contacts to your device.

Use Social Feeds

Social Feeds lets you stay up to date on your social networks, favorite blogs, and websites in one location. View updated feeds from your social applications such as Facebook, and Twitter, as well as your instant messaging applications and BlackBerry® Messenger. You can post a tweet, update your social networking status and instant messaging status.

1. Tap Social Feeds 🔵.
2. Sign in to at least one social media account. (Available accounts include AIM Messenger, BlackBerry Messenger, Facebook, Google Talk, Twitter, Windows Live Messenger, and Yahoo! Messenger.)
3. Update your status simultaneously for one or all of your social media accounts and view your friends' status updates, pictures, links, and more.

Use Your Smartphone

Music

Your BlackBerry smartphone gives you access to the Amazon MP3 music store to purchase and download songs. The Music player lets you play the music you purchase or music from your media card. You can also play and purchase music with Sprint Music Plus.

Access Music Store

1. Tap **Music Store** 🎵.
2. Search or browse through available music.
   • Tap a title to hear a sample.
3. When you find something you want, tap the price (or FREE) button on the right to purchase and download the song.
   • The first time you select an item, you'll need to sign in to your Amazon account.

Play Music

1. Tap **Media** ▶ > **Music** 🎵.
2. Search by Songs, Artists, Albums, Genres, or Playlists. To begin playing, tap a title.

Sprint Music Plus

Your device also offers Sprint Music Plus, an all-in-one music store and player for songs, ringtones, and ringback tones.

▶ Tap **Media** ▶ > **Sprint Music Plus** 🎵.
   • Tap **My Library** to access all your music.
   • Tap **Downloads** to access your list of downloaded music.
   • Tap **Music Store** to access the Sprint music store.
   • Tap **Ringtone Store** or **Ringback Tone Store** to purchase ringtones and ringback tones.

Sprint Applications

Sprint TV

Over 50 channels of news, entertainment, weather, sports, and streaming music.

1. Tap **Media** ▶ > **Sprint TV** ▶.
2. Tap a category on the right and browse through the menus. Once you've found what you want to watch, just tap it to begin viewing.
   • Tap **More** in the menu on the left to explore more options.

Visit sprint.com/tvguide for more information on channels and pricing.

Sprint Radio

Listen to streaming music with Sprint Radio.

▶ Tap **Media** ▶ > **Sprint Radio** 🎵.

NASCAR Sprint Cup Mobile

Keep up to date with your favorite drivers and all the news and live feeds from NASCAR.

▶ Tap **Media** ▶ > **NASCAR** 🏁.

Sprint Football Live

Follow your favorite college and pro football teams year-round.

▶ Tap **Media** ▶ > **Sprint Football Live** 🏈.
   • To customize the application, tap **PRO** > **My Team** and select a team. Do the same for the **COLLEGE** side of the app.

Use Your Smartphone

Telenav GPS Navigator

Telenav GPS Navigator lets you see and hear turn-by-turn directions to a known address, or find nearby restaurants, stores, banks, or gas stations. Get information about traffic and alternate routes.

1. Tap Telenav GPS Navigator ⬤.

2. Follow the onscreen instructions to access, launch, and use the application.

Note: Before using any navigation programs, make sure your device is set to allow location detection, and then select which sources you want to use.

Tap Options ✎ > Device > Location Settings. Select a GPS Data Source (if applicable) and ensure that Location Services are set to Location On and Location Aiding is Enabled.

Sprint Worldwide Wireless Service

With Sprint Worldwide℠ Wireless Service, you can make and receive calls, check your email and browse the Web wherever you travel within Sprint's international roaming coverage area.

Insert Your SIM Card

Before roaming internationally with your BlackBerry device, you must insert the SIM card that came with your device.

1. Remove the battery cover and battery.
2. Slide the SIM card into the SIM card holder.
3. Replace the battery and battery cover. (See "Install the Battery and Memory Card" on page 1.)

Activate Sprint Worldwide Service

Before using your phone in global roaming mode, you must activate Sprint Worldwide Service. You can do this online or over the phone.

Activating Online:

► Chat with or email an international support rep by visiting sprint.com/international and clicking the **Chat with us** or **Email us** link on the right side of the screen.

Activating Over the Phone

► Call Sprint Worldwide Customer support at **1-888-226-7212, option 2**.

Sprint Worldwide Wireless Service

International Data Roaming

To use Sprint Worldwide Data Services, you will need to have these services activated on your account.

► To activate, call Sprint Worldwide Customer Support at 1-888-226-7212, option 2.

Note: Prior to using your Sprint Worldwide GSM/ UMTS Data Services, you must establish and utilize your CDMA data services domestically on the Sprint Network.

Turn on Global Roaming Mode

To roam globally, make sure your device's global roaming options are set.

1. Tap Options 🔧 > Networks and Connections > Mobile Network.

2. Tap the box next to Network Technology, and then tap Global.

   • You can also select GSM/UMTS if you'll be traveling exclusively in areas covered by those technologies, or CDMA to roam only in CDMA locations.

Getting Help

While in the United States:

   • Call 1-888-226-7212, option 2.

While traveling outside the United States:

   • Enter the country code and then dial 1-817-698-4199, option 3.

For more information about international roaming, visit sprint.com/international.

Tools & Resources: Options

Explore ways to customize your device, set permissions, update your phone, and more in the **Options** menus.

Accessing Options

1. Tap **Options** ✎.

2. Select the category you want to change.
   - To select or clear check boxes (a common setting method), tap the check box.
   - To change a drop-down option, tap or click the field, and then tap or click the desired setting.

3. To save your settings, press ⚏ > **Save**.

   Tip: To access options for a specific application, press ⚏ > Options.

For detailed information about options, please see the User Guide at sprint.com/support.

Battery-Saving Tips

Manage the Display Brightness and Screen Timeout

▶ Tap Options ✎ > Display > Screen Display.

• Select a lower setting for Backlight Brightness.

• Select a lower setting for Backlight Timeout.

• Turn on Automatically Dim Backlight.

Close Applications When You Are Finished Using Them

▶ When you switch from one application to another, some applications (such as the Browser) will continue to run in the background. To close the application, press ⌗ > Close.

Manage Your Smartphone's Wireless Functions

Disable any wireless features such as Wi-Fi and Bluetooth, when you are not using them.

▶ Tap the connections area at the top of the Home screen and clear the check box for any features you are not using.

For more useful tips about battery care and safety, see the *User Guide* at www.sprint.com/support.

Manage Your Account

Online: www.sprint.com

- Make a payment, see your bills, enroll in online billing
- Check minute usage and account balance
- See or modify the details of your Sprint service plan
- Get detailed instructions and download content

From Your Sprint Phone

- Press **A** **S** to check minute usage and account balance
- Press **A** **R** to make a payment
- Press **A** **E** to access a summary of your Sprint service plan or get answers to other questions

- Press **A** **Z** to add a new line of service, upgrade your phone, purchase accessories, or access other account services
- Tap Sprint Zone ▶ to access account services, Sprint news, phone information, suggested applications, and more.

From Any Other Phone

- Sprint Customer Service:
  Dial 1-888-211-4727
- Business Customer Service:
  Dial 1-800-927-2199

Helpful Sprint Information

Total Equipment Protection

The protection you need so you can be worry free

Should anything happen to your device, you'll have a worry-free way to ensure that you get connected again soon.

- Coverage includes:
  Loss, theft, routine maintenance, physical or liquid damage, mechanical or electrical problems, failure from normal wear and tear.

- For more information:
  See the Total Equipment Protection brochure available at any participating retail location or go to sprint.com/tep for more details.
  To enroll within 30 days of activation, call 1-800-584-3666.

Total Equipment Protection is a service provided by Asurion Protection Services, LLC, Continental Casualty Company's (a CNA company) licensed agent for the customers of Sprint.

Sprint 411

Dial 411 for nationwide listings, movie show times, restaurant reservations, driving directions and more. Spanish-speaking operators are available. See sprint.com for pricing and details.

Resources

Resources For Your Smartphone

- This *Get Started Guide* to get you up and running.
- **Web** – Visit sprint.com/support for the complete User Guide, along with videos, tutorials, and community forums for your BlackBerry Bold 9930 smartphone.
- **Mobile Guide** – Tap **Help** 🔵 to access a mobile version of the full User Guide.
- Tap **Sprint Zone** 🔷 to access account services, Sprint news, phone information, suggested applications, and more.

Visit sprint.com/support for the complete User Guide, along with videos, tutorials, and community forums for your BlackBerry Bold 9930 smartphone.

Survey

Please tell us what you think about your new device.

We are interested in your initial impressions of this new Sprint device. Within two weeks of your device purchase, please go to the website http://labs.sprint.com/sprintphonesurvey to complete a brief survey. Your feedback will help us provide the wireless features and services you want most.

Thank you for choosing Sprint.

Index

Index

The services described in this guide may require a subscription to a service plan and/or may incur additional charges. Not all services will work on all devices. Coverage is not available everywhere. See www.sprint.com/coverage for more details.

Important Privacy Message. This device is capable of determining its/your geographical location. To set controls for access and use of your location information by others, tap **Options** ⚙ > **Device** > **Location Settings** for location sources. Follow any applicable prompts. These settings for the use of location information can be turned on and off. For some applications and services you select, a device must be turned on and set to allow collection of location information in order to function.

Please be advised that if you use a third-party application, the application may collect your personal information or require Sprint to disclose your customer information, including location information (when applicable), to the application provider or some other third party. Sprint's policies do not apply to these third-party applications. Please carefully review the application's terms of use and/or the application provider's policies for more information about how the application will collect, access, use or disclose your information before using a third-party application. Terms of use and other policies usually are available on the application provider's website.