

Accel-7350

24-Pin Dot Matrix Printer

User's Guide



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FCC Class B

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

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- Outline of the International ENERGY STAR Office Equipment Program -

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Safety Cautions

- Do not touch the print head immediately after printing because it may be too hot.
- Do not put your finger under the tractor cover while loading fanfold paper.
- Use two hands and hold firmly at each end when lifting the cut sheet feeder. Personal injury can occur if the CSF unit is dropped.

Chapter 1

• Do not put your finger on the tractor gear, when using the rear tractor.

Cautions in setting up

- Unpack the printer. Make sure that the printer body and all accessories are included in the package and no parts are damaged.
- Do not use the printer in a location exposed to direct sunlight or close to a heater or other heat generating device.
- Do not use the printer in a dusty location or any location subject to sudden changes in temperature and humidity.
- Never try to print without a ribbon cassette installed and paper loaded.
- Push the lock levers of both tractors to the LOCK positions firmly while loading fanfold paper or single sheet paper.
- Do not turn off the printer during printing, as this may lead to a malfunction.

- Place the printer on a rigid, horizontal base in a location that is free of vibration.
- Before connecting or disconnecting the interface cable, be sure to turn off the printer.
- Do not connect the printer to a nonstandard power source.
- If any foreign matter gets into the printer, turn off the printer immediately and remove the foreign matter.
- If the case or cover becomes dirty, clean it with a soft cloth moistened with a small quantity of neutral detergent diluted with water. Never use a hard cloth or volatile solvent such as alcohol, thinner, or benzine.
- Take care not to twist the ribbon while installing the ribbon cassette.

•Unpacking the printer



* The packing style is subject to change without notice.

• Connecting the printer to the power source

• Make sure that the power switch is set to off. Connect the printer with the supplied power cord to an AC outlet.



• The AC outlet shall be installed near the printer and shall be easily accessible.

Connect the AC power plug to an AC outlet of the voltage designated on the rating label on the back of the printer.

• Connecting the printer to the computer

1. Parallel interface

Make sure the power switch is turned to off. Connect the signal cable to the printer and the computer.



2. Serial interface

Make sure that the power switch is turned to off. Connect the signal cable to the printer and the computer.



• Installing the ribbon cassette

1. Turn off the power. Open the front cover. Move the print head to the left end position.



2. Remove the Red Locking material located at the center of the ribbon cassette, attach the cassette, as shown below.



3. Fit the holes in the ribbon attachment to the right and left projections on the print head.



Make sure that the ribbon is properly positioned under the edge of the print head.

4. Turn the ribbon feed knob counterclockwise to remove any slack in the ribbon.



• Setting up the front Paper Rack & Rear Tractor Assembly

• The tractor can be installed in front or rear side;

1. Attach the paper rack holders (right & left) Press the holders until you hear a click.



When removing the paper rack holder, use the remove lever, located above the holder.

 $\mathbf{2}$. Attach the paper rack to the paper rack holders.



3. Lower the paper rack. Snap the paper rack securely onto the holders.



4. Move both paper guides to the right & left end.



5. Insert the connector on the tractor assembly to the mating connector on the rear side of the printer. Then install the rear tractor.



6. Both tractors can be moved right and left to meet the width of paper or printing data when the lock lever is released.

CAUTION Do not put your finger under the tractor cover



• Set fanfold paper onto the tractors.

7. Slide the paper path lever to the symbol or the position of "AUTO".



The lever position should be at "AUTO" when using the printer driver.



8. Specify the page length.

Setup mode

7 PAGE LGTH RFAR TR

Fanfold paper size marked on package (Example)



When the page length is not specified, refer to the number of sprocket holes to determine the page length.



No. of holes x 0.5 inch equals the page length. The above example (8 holes) relates to 4-inch fanfold length.

9. Perform a trial print sample after connecting the printer to the computer.

Adjust the tractors left or right to align the left print margin. Adjust Menu Item "3 TOF ADJUST" to correct vertical alignment.

3 TOF ADJUST	
REAR TR	

• Setting up the Manual cut sheet

1 Attach the paper rack holders (right & left) and the paper rack. Refer to Chapter 1, "Installing Paper Rack & Rear Tractor Assembly".

 $\mathbf{2}$. Adjust the printing position by sliding the paper guide right or left.



3. Slide the paper path lever to the appropriate symbol, or the "AUTO" position.

The lever position should be at "AUTO" when using the printer driver.



4. Connect the printer to the computer and perform a trial printing.

The display appears as below along with the sound of a buzzer when the printer receives the data from the computer.

LOAD PAPER	

5. Insert a cut sheet paper straight along the paper guide.

If paper is inserted slightly skewed, the printer detects it, and adjusts the paper automatically.

NOTE:

If paper is extremely skewed (i.e. paper is over the guide), the printer may not adjust the skew. In this case, move the paper guide to the left a little, then insert the paper at some distance from the paper guide.



In case of vertical offset the printing position should be adjusted by Menu Item "4 TOF ADJUST".

• Setting up the Front tractor

1. Attach the paper rack holders (right & left) to the printer as shown below.

Place the bottom of the holder into the chassis, rotate the holder up until you hear a click.



- 2. Insert the tractor connector (left side) to the mating connector on the front side of the printer.
- $\mathbf{3}$. Attach the tractor to the paper rack holders as shown below.



4. Vertically attach the paper rack to the holders as shown below.



5. Both tractors can be moved right and left to meet the width of paper or printing data when the lock lever is released.





Set fanfold paper onto the tractors

6. Lower the paper rack down and then press the paper rack securely onto the paper rack holders.



7. Slide the paper path lever to the appropriate symbol, or the "AUTO" position.

The lever position should be at "AUTO" when using the printer driver.

Auto Sheet Feed/CSF

Rear Tractor Paper Rack / Manual

Front Tractor



8. Specify the page length.

Menu Item

6 PAGE LGTH FRONT TR

Check the fanfold paper size marked on the package.

 $\boldsymbol{9}_{\centerdot}$ Perform trial printing after connecting the printer to the computer.

Adjust the tractors left or right to align the left print margin. Adjust Menu Item "2 TOF ADJUST" to correct vertical alignment.





When using the front tractor along with the CSF, cut the fanfold paper by hand, not by the paper cutter.

• Setting up the CUT SHEET FEEDER (optional)

1. Attach the paper rack holder (right & left) and the paper rack.

 $\mathbf{2}.$ Move both paper guides to the right & left end.



 $\mathbf{3.}$ Attach the hoppers and center support to the cut sheet feeder.



4. Attach the cut sheet feeder to the back of the printer.

CAUTION

Use both hands and hold firmly at each end when lifting the cut sheet feeder. Personal injury can occur if the CSF unit is dropped.



 $\mathbf{5.}$ Shuffle the paper as show below.



NOTE:

Be sure to shuffle sheets sufficiently before setting them. Otherwise, several sheets of paper may be fed at the same time resulting in a paper jam.

6. Set the CSF release levers to the front to release the paper bin.



7. Set the paper guide lock lever to the "Release" position to adjust the paper width.



Set the paper guide lock lever to the Locked position.

 $\boldsymbol{8}_{\text{\tiny \bullet}}$ Set the CSF release levers to the back to close the paper bin.



9. Slide the paper path lever to the symbol or the position of "AUTO".



The lever position should be at "AUTO" when using the printer driver.



10. Perform trial printing after connecting the printer to the computer.

In case of vertical offset, the printing position should be adjusted by Menu Item "5 TOF ADJUST".

• Installing the printer driver

Windows 2000 Installation:

- 1. Select the desired driver provided on the CD shipped with your printer.
- 2. Open the driver folder and execute "SETUP.exe".
- 3. Choose the Printer in the "Driver Installation Utility" window and Click the "Install" button.

& Printer Installer	
Driver Installation Utility	
Select Printer Driver: -7350	
-7350	
Infos: Please Click Install Button	Exit

- 4. If a "Hardware Installation" window pops up, select "Continue Anyway".
- 5. Wait for the "Installation Successful" message and press the EXIT button.

Win98 or WinME Installation:

- 1. From the task bar select Start+Settings+Printers the printers folder should be displayed.
- 2. Double click the Add Printer icon. Wizard dialog should be displayed. Click the Next button.
- 3. Select the Local printer option and click the Next button.
- 4. Select the desired printer port and click the Next button.
- 5. From the Manufacturers list dialog click the Have Disk button.
- 6. From the Install From Disk dialog browse to the location of the driver files and click OK.
- 7. From the Install from Disk dialog, the 7350.inf file should be displayed. Select this file and click OK.
- 8. Click OK from the Install From Disk dialog.
- 9. The Add Printer Wizard should now display the available models for this driver. Select the model you wish to install and click Next.
- 10. Select Replace existing driver and click Next.
- 11. From the Name your printer dialog, enter the name you wish to call the printer. This name will be displayed in the Printers Dialog. Also, if you want this printer to be the default system printer, click this check box now. click the Next button

Control Panel

The liquid crystal display (LCD) on the control panel displays the processing conditions of the printer and the setting of the functions. The keys on the control panel provide various functions.

1. Control Panel view



2. Function keys

	 ONLINE Press the ONLINE key to change the printing enabled (onlir state and printing disabled (offline) state. 	e)
--	--	----

2. RESET (ALT + RE	SET keys)
ALT	Press the RESET key while you press the ALT key, a buzzer will sound. Then "INITIALIZE" is displayed on the LCD if the keys are released. The printer is reset immediately.
	· · · · ·

3. SPEED	
	Press the SPEED key to display the currently selected printing quality on the LCD. Each press of the key to display the printing qualities in the following order.
SPEED	
RESET	HIGH 2

4. HIGH IMPACT	
	Press the key to change the print mode. Can open and close multipart print mode.









9. EJECT/LOAD



•If the EJECT/LOAD key is pressed when fanfold paper is loaded, the paper is fed back to the parking position. When it is pressed when a cut sheet paper is loaded, the paper is ejected.

•When the EJECT/LOAD key is pressed when fanfold paper is at the parking position, the paper is loaded to the TOF position.

•When the EJECT/LOAD key is pressed with no paper in the manual mode, AUTO SKEW mode is turned on and off. When it is pressed with paper loaded in the manual mode, the printer ejects the paper.

•When the EJECT/LOAD key is pressed with no paper in the CSF mode, the printer loads paper. When it is pressed with paper loaded in the CSFmode, the printer ejects the paper.





Press the LF/FF key to line feed in the forward direction at a pitch of 1/6 inch.



12. RLF



Press the RLF key to line feed in the reverse direction at a pitch of 1/6 inch. Keep the key depressed for continuous reverse line feeding.

13. MICRO RLF (ALT + RLF keys)	
RLF ENTER	Press the MICRO RLF key to line feed in the reverse direction at a pitch of 1/360 inch. Use this key to adjust the paper position.

3. LCD

Current paper path and the User No. are displayed.



4. Lamps (LED Indicators)

ONLINE (Green)	ON: Printing is enabled. OFF: Printing is disabled. Blinking: The cover is open, or the printer is in the head temperature protect mode.
SPEED (Green)	ON: LQ speed printing. SLOW FLASH: Draft printing OFF: NORMAL MQ speed printing. FAST FLASH: HIGH 2 (High Speed) Draft printing.
ERROR (Amber)	 ON: No paper is detected or other operational error occurred. OFF: No error is detected. Blinking: A functional error has occurred(such as home sense error. Internal RAM error, paper path switching error. Head adjustment error, park error and skew error).
	ON: Multipart printing. OFF: Normal printing.

• Paper path lever

The lever for changing the paper path.

	Position	Paper path
Front tractor	r F	
Manual/Cut Sheet		
Rear tractor	R↓	
Cut Sheet Feeder	CSF	

The required paper path can be selected by the setting of the lever. The paper path command is valid when selecting the "AUTO". The lever position should be at "AUTO" when using the printer driver. Before changing the paper path, remove the paper inside the printer by pressing the EJECT/LOAD key.

• Head adjustment lever

This lever is for adjusting the gap between the print head and the paper.



The lever position should be at "AUTO " normally, which adjusts the gap in accordance with the SETUP MODE. When " AUTO " is selected on the panel, the printer measures the paper thickness and adjusts the gap between the print head and the paper automatically.



In case that the graduation 1 - 7 is selected, the gap between print head and paper is fixed.

Best position can be selected manually to meet the paper thickness as follows; Graduation 1 for 1 sheet form.

Graduation 7 for 7 sheets multipart form.

Key shortcut functions

Key shortcut functions are executed by pressing and holding the corresponding keys while simultaneously turning on the printer power. The following table shows the available shortcut functions.

	ON LINE	TEAR OFF	HIGH SPEED	EJECT/LOAD	FORMAT	LF/FF	ENTER	RLF	POWER
Self Test Draft						\bullet			•
Self Test LQ									•
Hex Dump Draft			lacksquare						•

How to use the setup modes

The printer has setup modes, i.e., function setting modes that are unique to this printer. The setup modes enable various printer functions to be set up with the function keys on the operation panel.

This section provides an outline of the setup modes and the details of the setup functions.

1. Keys used for setting

1. Menu key

Press the ALT+MENU key to enter the MENU MODE.



2. Menu selection keys

These keys are used to change the displayed menu. They change only the display and do not change the setting

The menu is changed rapidly when the \frown or \blacktriangleright key is depressed and held for a second or more.

3. Item selection keys

These keys are used to change items displayed in a menu. They change only the display and do not change the setting.



4. ENTER key

To select a displayed item, press the ENTER key. When the ENTER key is pressed, the selected item is marked with an asterisk (*), and the menu

reappears.



5. MENU key

Press the MENU key to exit the MENU MODE.

ALT

The setting is automatically stored in the printer memory, and the printer is initialized.



2. Setting example

The following is the example to change the page length of fanfold paper from 11 to 8 inch.

1. Press the MENU key while depressing the ALT key.



2. Select #6 with the \triangleleft or \blacktriangleright key.



6 PAGE LGTH	
FRONT TR	

3. Press the $\mathbf{\nabla}$ key.



ſ	PAGE 11	LENGTH INCH*
l		INCH*

4. Press the $\mathbf{\nabla}$ or \mathbf{A} key to display "8 INCH" on the LCD.



5. Press the ENTER key. "8 INCH" is marked with on asterisk.

ALT



6. Press the MENU key. The setting is automatically saved and the printer is initialized.



• How to use set Power Up User Format

This printer has a total of 6 User Formats. Various SETUP Modes as described in Chapter 3.1 & 3.2 can be saved in each of the 6 User Formats.

Menu "18 PWR UP AS" can be used to select one of the 6 User Formats as the Power Up Default. The Power up user format is normally identified with a number on the LCD display as shown below.



• How to solve the problem

1. Printing speed is slow.

Push the key SPEED and select the mode High-speed.



2. Printing is light

Check the condition of ribbon cassette.

→ If the surface of fabric becomes whitish, replace the cassette with a new one.

Head Adjustment may not be adequate.

- → Adjust menu setting #1 HEAD ADJUSTMENT.
- → When multipart forms are used for printing. Select "ON", menu setting HIGH IMPACT key.

3. Paper jam often occurs.

Head Adjustment may not be adequate.

- → Adjust menu setting #1 HEAD ADJUSTMENT.
- → The thickness of paper may not be certain. Select "YES", menu setting #45 LF STABILIZATION.
- 4. Cut sheet paper is ejected as SKEW ERROR, though paper is loaded straight manually.

Check for black pre-printing on form/paper.

→ Select "NO" menu setting #33 PAPER SKEW DETECTION.

5. The message PAPER JAM appears, though paper is not jammed.

The paper jam sensor may not function properly if the sensors on the tractors are exposed to a direct light or sunlight.

- \rightarrow Adjust the position of the printer not to be exposed to an excessive light.
- → Check if any dark printing is near the sprocket hole on the backside of fanfold paper or media. Black print or holes detected by the paper sensors will cause erroneous errors.
- → Select "NO" menu setting of #34 PAPER JAM DETECTION in the SETUP mode.
- 6. *Out-of-paper* cannot be detected.

In the case where printing is continued even when the paper is out, the menu settings may not be adequate.

→ Verify the paper size, the page length on SETUP and the format of the printing data.

7. Vertical line printing is not straight.

Select "BIDIRECTIONAL" at the setting of #48 PRINTING DIRECTION.

8. Incorrect characters printed.

The connection with the PC may not be correct.

- \rightarrow Check whether the cable connection is faulty or broken.
- \rightarrow Check printer emulation is correct.

9. Unexpected printing results.

A gap occurs between the print start position and the top end of paper.

→ Adjust the gap by setting #2 - #5 TOF ADJUSTMENT in the SETUP menu. (The setting on SETUP differs in accordance with each paper path)

The unexpected printing position occurs right and left.

 \rightarrow Adjust the tractors position moving the paper guides right and left.

→ Adjust #14 LEFT MARGIN in the SETUP menu to adjust the position. The unexpected printing position occurs from the second page of fanfold paper.

The page length of fanfold paper is not correct.

 \rightarrow Set the paper length using menu setting #6 and #7 PAGE LENGTH. \rightarrow The setting on the PC driver should also be checked.

The unexpected printing position occurs vertically after Out-of-paper.

→ Select " PAGE END", menu setting #32 PAPER OUT DETECTION.

• How to solve the error message

1. Functional error message

The functional errors mean that a serious error has occurred that cannot be recovered by the key operation.

When a functional error occurs, turn the power off once and turn the printer on after removing paper inside the printer.

If the message remains still after the above procedure, please contact your dealer where the printer was purchased for service.

FUNCTION	
ERROR 1~12	

2. Operational error message

HEAD PROTECTION	The print head is being cooled to prevent it from overheating. The ONLINE lamp blinks. The print head has become too hot during high-density printing. When this message is displayed, the printing speed is reduced or printing stops. When the print head temperature drops, the printer restarts printing.
PARK ERROR	 This error message indicates that fanfold paper is not fed back into the tractor assembly properly.
	Cut the paper to remove it.
PAPER OUT FRONT TR	Fanfold paper is not set on the front tractor. Install fanfold paper on the front tractor and
PAPER OUT REAR TR	press the ONLINE key.
SET PAPER	Fanfold paper is not set on the rear tractor. Install fanfold paper on the rear tractor and press the ONLINE key.
PAPER OUT CSF	A cut sheet is not loaded into the printer. Put a cut sheet on the front rack and load it into the printer.
	A cut sheet is not set into the CSF. Install cut sheets into the CSF and press the ONLINE key.

PAPER JAM FRONT TR	A paper jam occurs at the front tractor. Pull the ejected paper outward gently and press the ONLINE key to restart printing. When the PAPER JAM still remains, remove all paper and reinstall the paper into the tractor properly and press the ONLINE key. Re-adjust the gap between the print head and the paper, by menu #1 HEAD ADJUSTMENT. When the paper thickness may be not constant, set YES at menu #45 LF STABLE. When the PAPER JAM appears despite no actual paper jamming, set NO at menu #39 PAPER JAM DETECT.
PAPER JAM REAR TR	A paper jam occurs at the rear tractor. See the above column of PAPER JAM FRONT TR for troubleshooting.
SET PAPER AGAIN	Fanfold paper is not fed properly. Remove the paper and reinstall the paper into the tractor properly.
REMOVE PAPER	A cut sheet is not ejected properly. Remove the paper manually.

SKEW ERROR	This error occurs if the printer detects that a cut sheet paper is manually loaded with excessiveskew.	
	 The ERROR lamp blinks, and the buzze sounds three times. The paper is ejected and the printer enters the offline state. 	
	Load paper again. If it is loaded straight, the printer enters the online state.	
FRONT COVER OPEN	This error occurs if the front cover is opened. The ONLINE lamp blinks.	
	Closing the front cover will remove the cause of this error. The printer is in the offline state while the cover is opened.	
	Never open the front cover during printing.	
CAUTION	Press the ONLINE key to stop printing and then open the front cover.	
CAUTION	Press the ONLINE key to stop printing and then open	
JAM SENSOR ERROR	Press the ONLINE key to stop printing and then open	
JAM SENSOR	Press the ONLINE key to stop printing and then open the front cover. • The jam sensor is defective when	
JAM SENSOR	Press the ONLINE key to stop printing and then open the front cover. • The jam sensor is defective when loading fanfold Press the ONLINE key to recover the	
JAM SENSOR	Press the ONLINE key to stop printing and then open the front cover. • The jam sensor is defective when loading fanfold Press the ONLINE key to recover the printer from this error. The paper jam detection function is disabled. Remove paper dust from the jam sensor, and load fanfold paper again.	
JAM SENSOR	Press the ONLINE key to stop printing and then open the front cover. • The jam sensor is defective when loading fanfold Press the ONLINE key to recover the printer from this error. The paper jam detection function is disabled. Remove paper dust from the jam sensor,	

• Printer specifications

Printing Method	Serial impact dot matrix		
Print Head	24pin		
Maximum column	136 columns (10cpi)		
Print speed	LQ	150 CPS (10cpi)	
	NORMAL (NLQ)	200 CPS (10cpi)	
	DRAFT (HQDR)	300 CPS (10cpi)	
	High 2 (HS Draft)	400 CPS (10cpi)	
	SSD	600 CPS (15cpi)	
Multipart printing	Standard	1+5p	
	DARK	1+7p	
Line feed speed	36 LPI		
Line feed pitch	1/360 INCH		
Paper path	Front tractor or rea	r tractor	
	Manual or noteboo	k	
	CSF (option)		
Head adjustment	AUTO, FIX		
Interface		nal; IEEE 1284, nibble	
	mode)		
las. A huffer	Serial		
Input buffer	64 k byte		
Emulation	EPSON LQ-2550	vi	
Otherfunctions	IBM 2391™		
Other functions	Barcode function		
	Enlarged character	ſ	
Font typeface	10 styles		
USER Formats	6		

• Other specifications

Power supply	AC 120 V, 60Hz (USA and Canada) AC 220-240V, 50-60Hz (Europe and Asia)
Power consumption	Draft self 170watt 2.3A (120VAC) 1.3A(220-240VAC)
	Stand-by 40watts 0.6A (120VAC) 0.4A(220-240VAC)
Operating temperature Operating humidity Dimensions Weight	Energy Star 15watts 5 to 40°(41 to 104°) 20 to 80% (No condensation) 25"(W) x 18.3"(D) x 11.6"(H) 50 lbs
 Paper specifications 	
Available paper size • Fanfold paper	Paper width 8"~15" Paper thickness 0.003"~ 0.005" Paper quality Wood-free paper
 Fanfold paper multipart forms 	Paper width 8"~15" Number of sheet 8 or less Paper thickness 0.005~0.020" Paper quality non-carbon equivalent
• Cut sheet paper Manual mode	Paper width 7.2"~17" Paper length 7.2"~17" Paper thickness 0.003"~0.005" Paper quality Wood-free paper
Cut sheet paper multipart forms mode	Paper width 7.2"~17" Paper length 7.2"~17" Number of sheet 8 or less Paper thickness 0.005"~0.020" Paper quality non-carbon equivalent
• Card, Manual mode	Paper width 7.2"~17" Paper length 7.2"~17" Paper thickness 0.003"~.079"
Options&Consumable	

Cut Sheet Feeder

Ribbon cassette

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