ALTUSEN™
Enterprise KVM Solutions by ATEN

8/16 Port KVM Over the NET™
KN2108 / KN2116
User Manual

www.altusen.com.tw

Regulatory Information

This is an FCC Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

RoHS

This product is RoHS compliant

SJ/T 11364-2006

The following contains information that relates to China.

部件名称	有毒有害物质或元素					
	铅	汞	镉	六价铬	多溴联苯	多溴二苯醚
电器部件	●	○	○	○	○	○
机构部件	○	○	○	○	○	○

○: 表示该有毒有害物质在该部件所有均质材料中的含量均在SJ/T 11363-2006规定的限量要求之下。

●: 表示符合欧盟的豁免条款，但该有毒有害物质至少在该部件的某一均质材料中的含量超出SJ/T 11363-2006的限量要求。

×: 表示该有毒有害物质至少在该部件的某一均质材料中的含量超出SJ/T 11363-2006的限量要求。

User Information

Online Registration

Be sure to register your product at our online support center:

International	http://support.aten.com
North America	http://www.aten-usa.com/product_registration

Telephone Support

For telephone support, call this number:

International		886-2-8692-6959
China		86-10-5160-1602
Japan		81-3-5323-7178
Korea		82-2-467-6789
North America	ATEN TECH	1-888-999-ATEN
	ATEN NJ	1-732-356-1703
United Kingdom		44-8-4481-58923

User Notice

All information, documentation, and specifications contained in this manual are subject to change without prior notification by the manufacturer. The manufacturer makes no representations or warranties, either expressed or implied, with respect to the contents hereof and specifically disclaims any warranties as to merchantability or fitness for any particular purpose. Any of the manufacturer's software described in this manual is sold or licensed *as is*. Should the programs prove defective following their purchase, the buyer (and not the manufacturer, its distributor, or its dealer), assumes the entire cost of all necessary servicing, repair and any incidental or consequential damages resulting from any defect in the software.

The manufacturer of this system is not responsible for any radio and/or TV interference caused by unauthorized modifications to this device. It is the responsibility of the user to correct such interference.

The manufacturer is not responsible for any damage incurred in the operation of this system if the correct operational voltage setting was not selected prior to operation. PLEASE VERIFY THAT THE VOLTAGE SETTING IS CORRECT BEFORE USE.

Package Contents

The KN2108 / KN2116 package consists of:

1 KN2108 or KN2116 KVM Over the NET™ KVM Switch

1 Power Cord

1 Rack Mount Kit (brackets and Phillips head hex M3 x 8 screws)

1 Foot Pad Set (4 pcs.)

1 User Manual*

1 Quick Start Guide

Check to make sure that all of the components are present and in good order. If anything is missing, or was damaged in shipping, contact your dealer.

Read this manual thoroughly and follow the installation and operation procedures carefully to prevent any damage to the switch or to any other devices on the installation.

***** Features may have been added to the KN2108 / KN2116 since this manual was printed. Please visit our website to download the most up to date version of the manual.

Manual Part No. PAPE-0206-1AXG
F/W Version: v1.1.101
Manual Date: 2010-01-12

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About This Manual

This User Manual is provided to help you get the most from your KN2108 / KN2116 system. It covers all aspects of installation, configuration and operation. An overview of the information in the manual is provided below.

Chapter 1, Introduction, introduces you to the KN2108 / KN2116 System. Its purpose, features and benefits are presented, and its front and back panel components are described.

Chapter 2, Hardware Setup, provides step-by-step instructions for setting up your installation, and explains some basic operation procedures.

Chapter 3, Logging In, describes how to log in to the KN2108 / KN2116 with each of the available access methods: from a local console; an internet browser; a stand-alone Windows application (AP) program; and a stand-alone Java application (AP) program

Chapter 4, Administration, explains the administrative procedures that are employed to configure the KN2108 / KN2116's working environment, as well as how to operate the KN2108 / KN2116 from the local console.

Chapter 5, Browser Operation, describes how to log into the KN2108 / KN2116 with your browser, and explains the functions of the icons and buttons on the KN2108 / KN2116 web page.

Chapter 6, The User Interface, explains how to connect to the KN2108 / KN2116 with the WinClient ActiveX Viewer and Java Applet Viewer software, and describes how to use the OSD to access and control the computers connected to the switch.

Chapter 7, The Log File, shows how to use the log file utility to view all the events that take place on the KN2108 / KN2116.

Chapter 8, The Log Server, explains how to install and configure the Log Server.

Chapter 9, LDAP Server Configuration, explains how to configure the KN2108 / KN2116 for LDAP / LDAPS authentication and authorization with Active Directory or OpenLDAP.

An Appendix, at the end of the manual provides technical and troubleshooting information.

Conventions

This manual uses the following conventions:

Monospaced	Indicates text that you should key in.
[ ]	Indicates keys you should press. For example, [Enter] means to press the **Enter** key. If keys need to be chorded, they appear together in the same bracket with a plus sign between them: [Ctrl+Alt].
1.	Numbered lists represent procedures with sequential steps.
♦	Bullet lists provide information, but do not involve sequential steps.
→	Indicates selecting the option (on a menu or dialog box, for example), that comes next. For example, Start → Run means to open the *Start* menu, and then select *Run*.
	Indicates critical information.

Terminology

Throughout the manual we make reference to the terms *Local* and *Remote* in regard to the operators and equipment deployed in a KVM Over the NET™ switch installation. Depending on the point of view, users and servers can be considered *Local* under some circumstances, and *Remote* under others:

- Switch's Point of View
  - Remote users – We refer to a user as a *Remote* user when we think of him as someone who logs into the switch over the net from a location that is *remote from the switch*.
  - Local Console – The keyboard mouse and monitor connected directly to the switch.
  - Servers – The servers attached to the switch via KVM Adapter Cables.
- User's Point of View
  - Local client users – We refer to a user as a *Local client user* when we think of him as sitting at his computer performing operations on the servers connected to the switch that are *remote from him*.
  - Remote servers – We refer to the servers as *Remote servers* when we think of them from the Local Client User's point of view – since, although they are locally attached to the switch, they are *remote from him*.

When we describe the overall system architecture we are usually speaking from the switch's point of view – in which case the users are considered remote. When we speak about operations users perform via the browser, viewers, and AP programs over the net, we are usually speaking from the user's point of view – in which case the switch and the servers connected to it are considered remote.

Product Information

For information about all ALTUSEN products and how they can help you connect without limits, visit ALTUSEN on the Web or contact an ALTUSEN Authorized Reseller. Visit ALTUSEN on the Web for a list of locations and telephone numbers:

International		http://www.aten.com
North America	ATEN TECH	http://www.aten-usa.com
	ATEN NJ	http://www.aten.com

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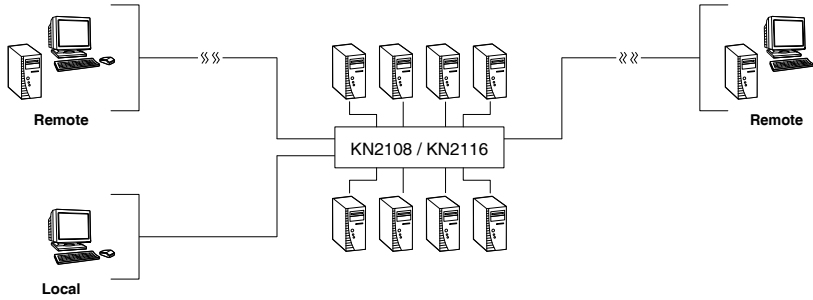
Chapter 1
Introduction

Overview

The KN2108 and KN2116 are IP-based KVM control units that allow both local and remote operators to monitor and access multiple computers from a single console. For example, a single KN2116 can control up to 16 computers. By cascading up to 16 compatible KVM switches, up to 256 computers can be controlled on a complete two stage installation.

Since the KN2108 / KN2116 uses TCP/IP for its communications protocol, it can be accessed from any computer on the Net - whether that computer is located down the hall, down the street, or half-way around the world.



Access to any computer connected to the installation from the local console is easily accomplished either by entering *hotkey* combinations from the keyboard, or by means of a powerful mouse driven OSD (On Screen Display) menu system. A convenient *Auto Scan* feature also permits automatic scanning and monitoring of the activities of all computers running on the installation one by one.

Remote consoles connect to the KN2108 or KN2116 via its IP address. Software utilities provided with the switch make remote access smooth and efficient. A menu driven OSD *Administration* function enables system administrators to handle a multitude of maintenance tasks with ease - from installing and running GUI applications, to BIOS level troubleshooting, routine monitoring, concurrent maintenance, system administration, rebooting and even pre-booting functions.

Remote operators can log in from anywhere on the net via their browser. Once they successfully log in, operators can take control using either the *Windows Client* or *Java Client* utility. Inclusion of a Java-based client allows the switches work with Java 2 enabled operating systems.

The client software allows operators to exchange keyboard, video and mouse signals with the computers attached to the KN2108 or KN2116 just as if they were present locally and working on the equipment directly. With the Panel Array feature, the video output of up to 8 or 16 computers can be displayed at the same time.

The switches feature RJ-45 connectors allowing them to use CAT 5 cable to link to the computers. This space-saving innovation means a full 8 or 16 port switch can be conveniently installed in a 1U system rack, and the installation can take advantage of the internal network wiring built into most modern commercial buildings.

Setup is fast and easy; plugging cables into their appropriate ports is all that is entailed. Because the switches intercept keyboard input directly, there is no need to get involved in complex software installation routines, or to be concerned with incompatibility problems.

Since the firmware is upgradeable over the Net, you can stay current with the latest functionality improvements simply by downloading firmware updates from our website as they become available.

With its advanced security features, the KN2108 and KN2116 provide the fastest, most reliable, most cost effective way to remotely access and manage widely distributed multiple computer installations.

Features

- 8 (KN2108) or 16 (KN2116) port remote access KVM switch – monitor and control up to 8 or 16 computers from a single KVM console
- Remotely access computers via LAN, WAN, or the Internet; control your installation when and where you want
- Supports 3 bus sessions – 1 Local and 2 Remote users can simultaneously access separate ports
- Internet browser access, WinClient ActiveX Viewer and Java Applet Viewer provided, Java Applet Viewer works with all operating systems*
- Graphical OSD and toolbars for convenient, user friendly operation
- Panel Array Mode – view all 8 or 16 ports at the same time
- On-screen keyboard with multilanguage support
- BIOS-level access
- Windows based Log Server
- Remote power control for attached Power Over the NET™ devices
- Up to 64 user accounts – up to 32 concurrent logins
- Three level security: multiadministrator; multiuser; multiviewer
- End session feature – administrators can terminate running sessions
- Advanced security features include password protection and advanced encryption technologies – 1024 bit RSA; 56 bit DES; 256 bit AES; and 128 bit SSL
- Enhanced mouse data encryption security to AES and 3DES standards
- Private CA
- RADIUS support
- Flash upgradeable firmware over the network
- Supports all major server platforms and VT100 based serial devices
- Supports multiplatform server environments including PS/2, USB, and Sun
- Supports 10Base-T, 100Base-T, TCP/IP, HTTP and HTTPS
- High video resolution: up to 1280 x 1024 @ 75Hz; 1600 x 1200 @ 60Hz
- Front panel can separate from the main chassis for convenient front and rear 1U rack mounting
- RJ-45 connectors allow a full 16 port implementation – CAT 5 cable reduces cable bulk

* Browsers must support 128 bit SSL encryption.

System Requirements

Remote User Computers

Remote user computers (also referred to as client computers) are the ones the users log into the switch with from remote locations over the internet (see *Terminology*, page xiii). The following equipment must be installed on these computers:

- For best results we recommend that the computers used to access the switch have at least a P III 1 GHz processor, with their screen resolution set to 1024 x 768.
- Browsers must support 128 bit SSL encryption.
- For best results, a network transfer speed of at least 128kbps is recommended.
- For the WinClient AP Control Panel, DirectX 8 must be present, and at least 90MB of memory must be available after installation.
- For the Java Client AP Control Panel, the latest version of Sun's Java Runtime Environment (JRE) must be installed, and at least 145MB of memory must be available after installation.
- For the browser-based WinClient ActiveX Viewer, DirectX 8 must be present, and at least 150MB of memory must be available after installation.
- For the browser-based Java Applet Viewer the latest version of Sun's Java Runtime Environment (JRE) must be installed, and at least 205MB of memory must be available after installation.
- For the *Log Server*, you must have the Microsoft Jet OLEDB 4.0 or higher driver installed.

Servers

Servers are the computers connected to the switch via KVM Adapter Cables (see *Terminology*, page xv). The following equipment must be installed on these servers:

- A VGA, SVGA or multisync port
- For USB KVM Adapter Cable Connections: a Type A USB port and USB host controller
- For PS/2 KVM Adapter Cable Connections: 6-pin Mini-DIN keyboard and mouse ports

Video

Only the following **non-interlaced** video signals are supported:

Resolution	Refresh Rates
640 x 480	60, 70, 75, 85
720 x 400	70, 75
800 x 600	56, 60, 70, 75, 85
1024 x 768	60, 70, 75, 85
1152 x 864	60, 70, 75
1280 x 1024	60, 70, 75

KVM Adapter Cables (CPU Modules)

- Cat 5 (or higher) cable is required to connect the KN2108 / KN2116 to one of the KVM Adapter Cables (see *Single Stage Installation Diagram*, page 20).
- The following KVM Adapter Cables are required for use with the KN2108 / KN2116:

Function	Module
Connect to devices with PS/2 ports	KA9120
Connect to devices with USB ports	KA9170
Connect to Sun Legacy computers	KA9130
Connect to Sun USB computers	KA9131
Connect to serial based devices	KA9140

Operating Systems

- Supported operating systems for remote user computers that log into the KVM Over the NET™ switch include Windows 2000 and higher, and those capable of running Sun's Java Runtime Environment (JRE) 6, Update 3, or higher (Linux, Mac, Sun, etc.).
- Supported operating systems for the servers that are connected to the switch's ports are shown in the table, below:

OS		Version
Windows		2000 and higher
Linux	RedHat	7.1 and higher
	Fedora	Core 2 and higher
	SuSE	9.0 and higher
	Mandriva (Mandrake)	9.0 and higher
UNIX	AIX	4.3 and higher
	FreeBSD	4.2 and higher
	Sun	Solaris 8 and higher
Novell	Netware	5.0 and higher
DOS		6.2 and higher

Browsers

Supported browsers for users that log into the KVM Over the NET™ switch include the following:

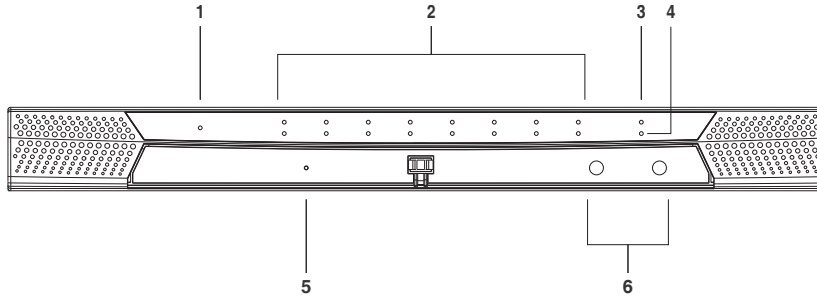
Browser	Version
IE	6 and higher
Firefox	1.5 and higher
Mozilla	1.7 and higher
Opera	9.0 and higher
Netscape	8.1 and higher

Note: See *Mac Systems*, page 143, for further information.

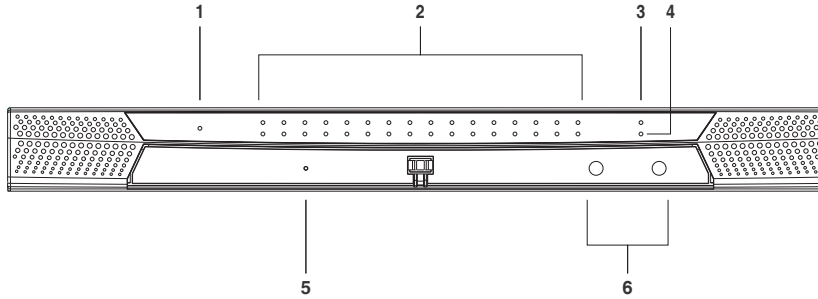
Components

Front View

KN2108:



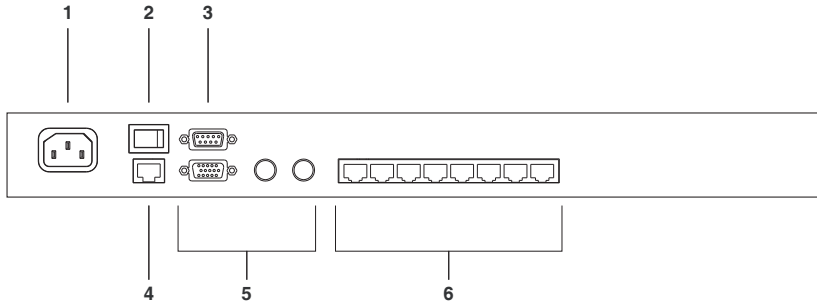
KN2116:



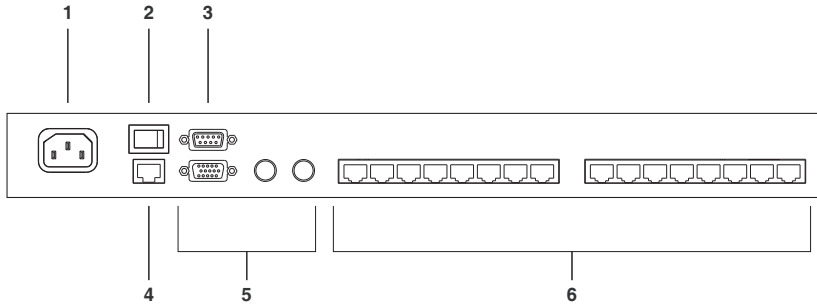
No.	Component	Description
1	Power LED	Lights when the KN2116 is powered up and ready to operate.
2	Port LEDs	The Port LEDs provide status information about their corresponding CPU Ports. There is one pair of LEDs for each Port. The one on the top is the On Line LED; the one on the bottom is the Selected Port LED: ◆ An On Line LED lights GREEN to indicate that the computer attached to its corresponding port is up and running. ◆ A Selected LED lights RED to indicate that the computer attached to its corresponding port is the one that has the KVM focus. The LED is steady under normal conditions, but flashes when its port is accessed under Auto Scan Mode (see *Auto Scanning*, page 81. ◆ When the KN2116 is first powered on, the On Line and Selected LEDs blink in sequence as the Switch performs a self-test.
3	Link LED	Flashes GREEN to indicate that a Client program is accessing the device.
4	10/100 Mbps Data LED	◆ The LED lights ORANGE to indicate 10 Mbps data transmission speed. ◆ The LED lights GREEN to indicate 100 Mbps data transmission speed.
5	Reset Switch	**Note:** This switch is recessed and must be pushed with a thin object - such as the end of a paper clip, or a ballpoint pen. ◆ Pressing and holding this switch in while powering on the KN2116 makes the switch use the factory installed firmware version rather than the firmware version that the switch has been upgraded to. This allows you to recover from a failed firmware upgrade and gives you the opportunity to try upgrading the firmware again. ◆ Pressing and holding this switch in for more than two seconds performs a system reset.
6	Port Switching Buttons	◆ Press **Port DOWN** to switch from the current port to the previous port on the installation. ◆ Press **Port UP** to switch from the current port to the next port on the installation.

Rear View

KN2108:



KN2116:



No.	Component	Description
1	Power Socket	The power cable plugs in here.
2	Power Switch	This standard rocker switch powers the unit on and off.
3	PON Port	This connector is provided for a Power over the Net™ (PON) unit to plug into. A PON device allows computers attached to the KN2116 to be booted remotely over the net. Contact your dealer for more details.
4	LAN Port	The cable that connects the KN2116 to the Internet plugs in here.
5	Local Console Section	The KN2116 can be accessed via a local console as well as over the Net. The cables for the local console (keyboard, monitor, and mouse) plug in here. Each port is color coded and marked with an appropriate icon to indicate itself.
6	KVM Ports (CPU Ports)	The CAT 5 cables that link the KN2116 to the KVM Adapter Cables that connect to the computers plug in here.

Chapter 2
Hardware Setup

Overview

For convenience and flexibility that allows mixing the PS/2 and USB interfaces, as well as multiple platforms, the KN2108 / KN2116's design utilizes KVM Adapter Cables, that serve as intermediaries between the switch and the connected devices (refer to the *KVM Adapter Installation Diagrams*, page 21).

A separate KVM Adapter Cable is required for each computer or device connection. The model numbers of the Adapter Modules are given in the *KVM Adapter Cables (CPU Modules)* section, page 5.

Before You Begin

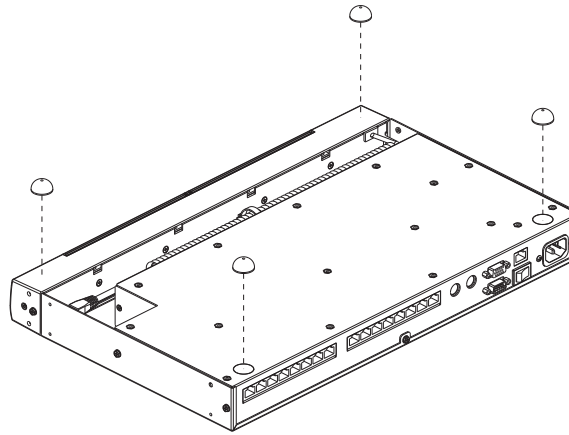
1. Important safety information regarding the placement of this device is provided on page 137. Please review it before proceeding.
2. Make sure that power to all the devices you will be connecting up have been turned off. You must unplug the power cords of any computers that have the Keyboard Power On function.

Stacking and Rack Mounting

The KN2108 / KN2116 can be stacked on the desktop or rack mounted in a variety of ways. The following sections take you through the procedures for each method.

Stacking

The KN2108 / KN2116 can be placed on any appropriate level surface that can safely support its weight plus the weight of its attached cables. To place the KN2108 / KN2116, or to stack units if you are daisy chaining them, remove the backing material from the bottom of the rubber feet that came with this package, and stick them onto the switch's bottom panel at the corners, as shown in the diagram, below:

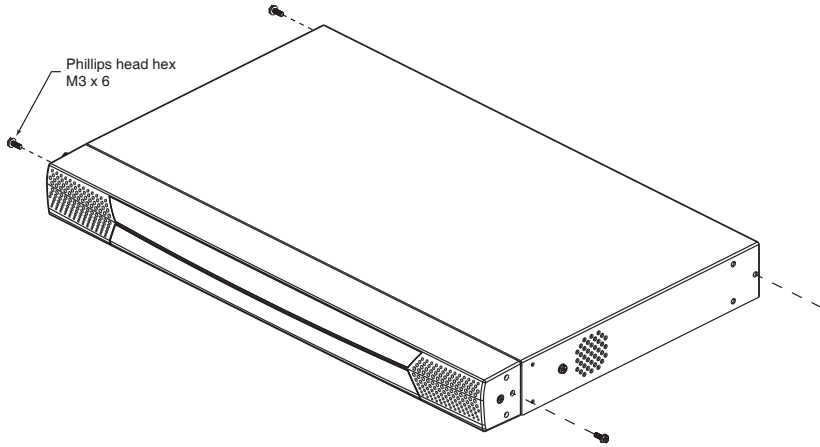


Note: To ensure adequate ventilation, allow at least 5.1 cm on each side, and 12.7cm at the back for power cord and cable clearance.

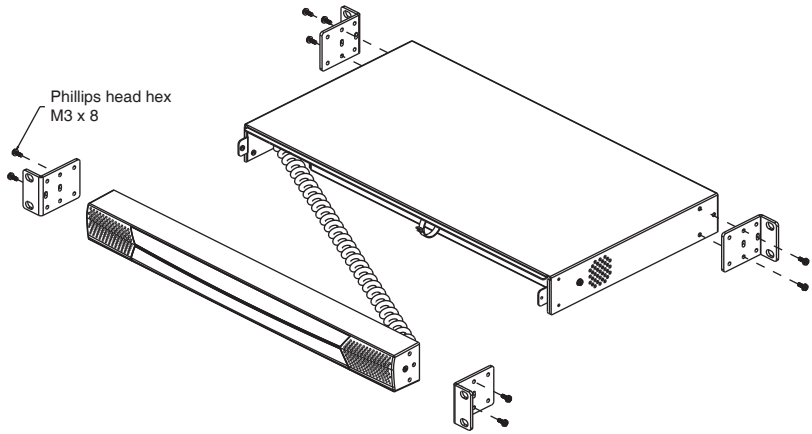
Rack Mounting - Split

The KN2108 / KN2116 can be installed in most standard 19" (1U) racks. There are three configurations: split; front; and rear. Of the three, we recommend the split method.

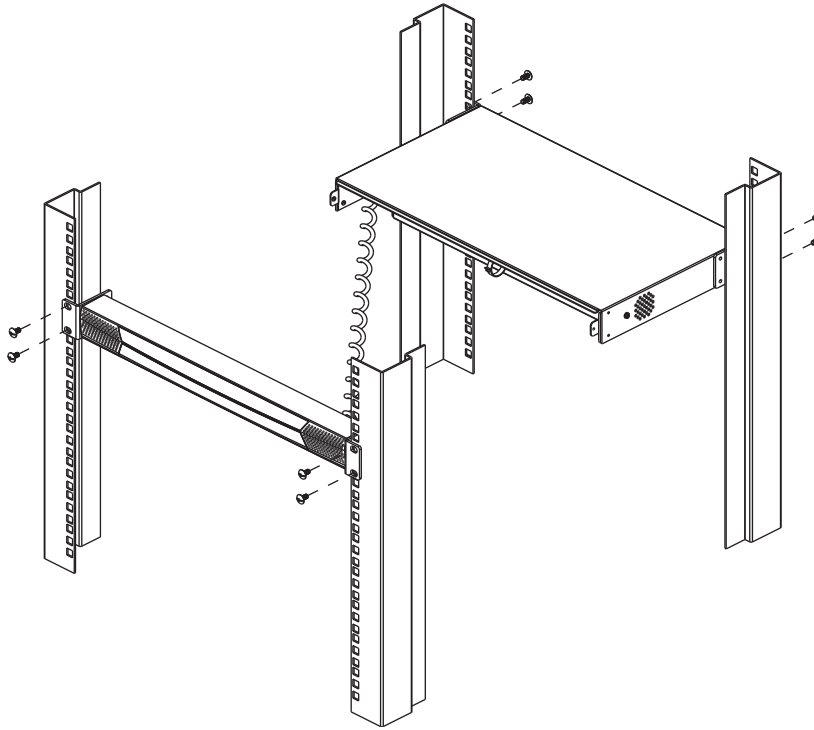
1. Remove the four screws at the front and rear of the unit:



2. Separate the front and rear modules, then use the M3 x 8 Phillips head hex screws supplied with the rack mount kit to screw the rack mounting brackets into both modules:



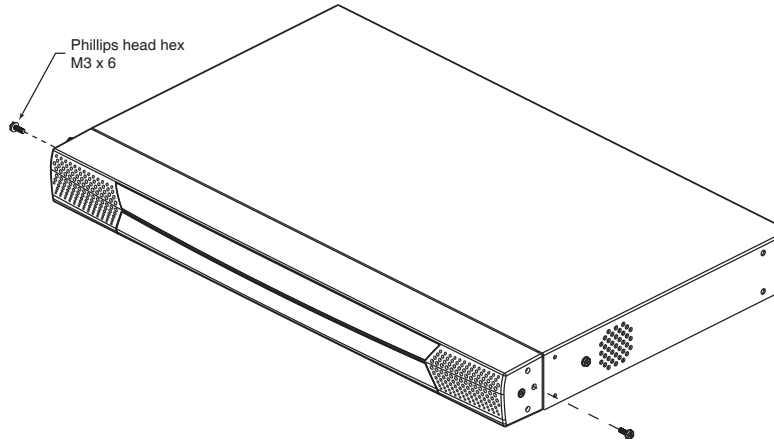
3. Position the device in the rack and align the holes in the mounting brackets with the holes in the rack.
4. Screw the mounting brackets to the rack.



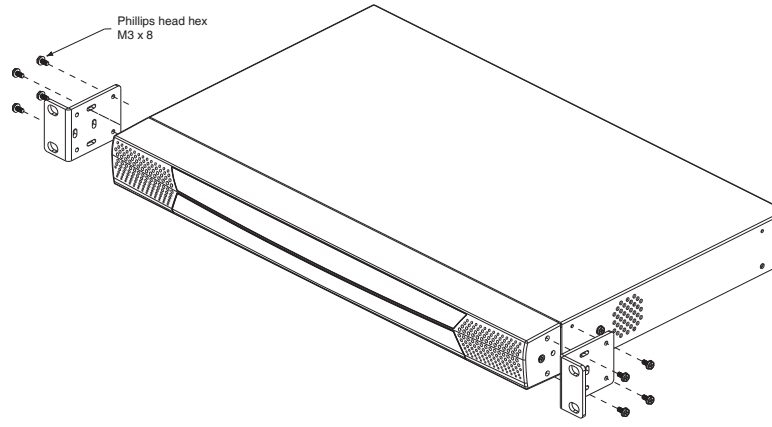
Note: Cage nuts are provided for racks that are not pre threaded.

Rack Mounting - Front

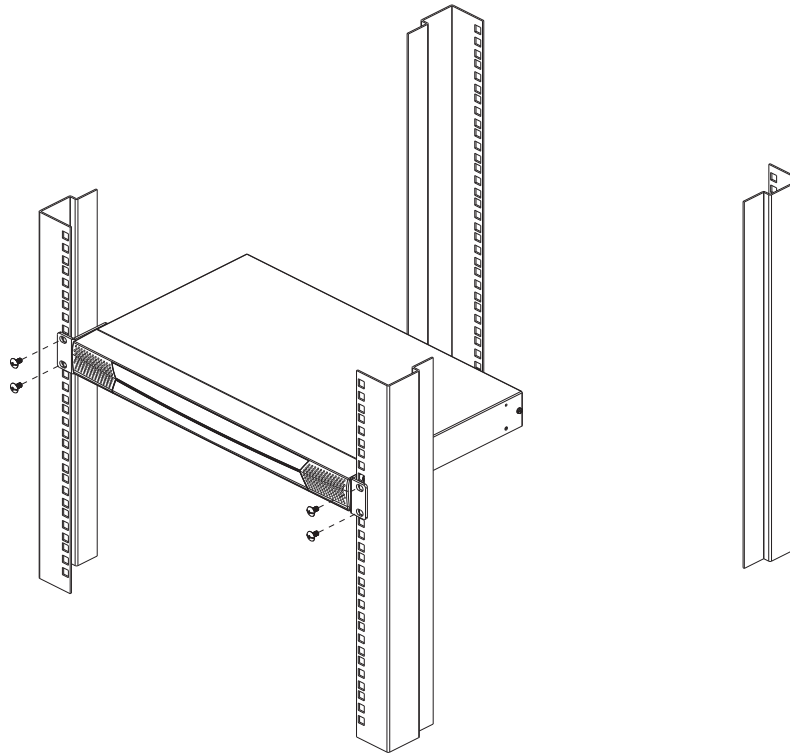
1. Remove the two screws at the front of the unit:



2. Use the M3 x 8 Phillips head hex screws supplied with the rack mount kit to screw the rack mounting brackets into the front of the unit:



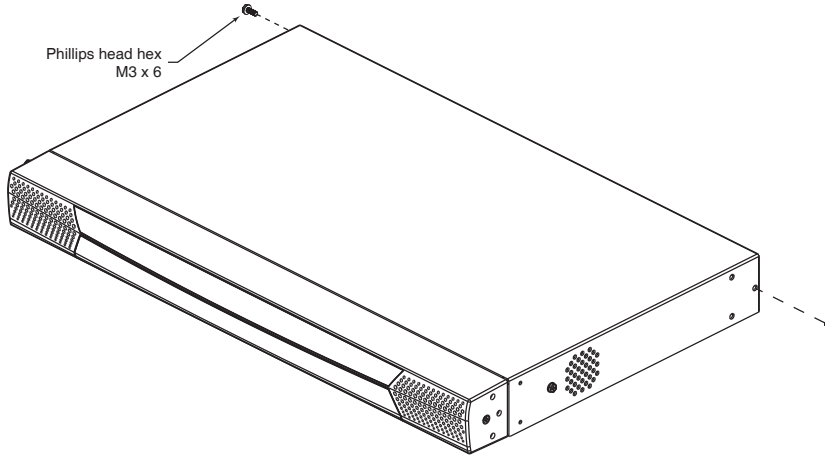
3. Position the device in the rack and align the holes in the mounting brackets with the holes in the rack.
4. Screw the mounting brackets to the front of the rack.



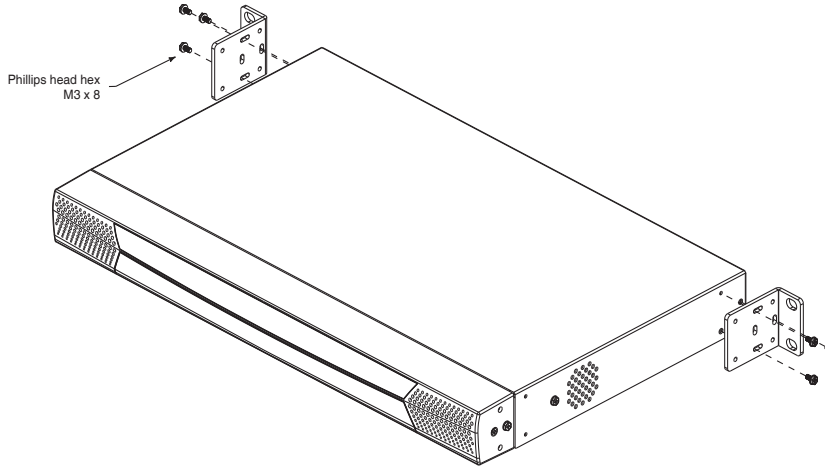
Note: Cage nuts are provided for racks that are not pre threaded.

Rack Mounting - Rear

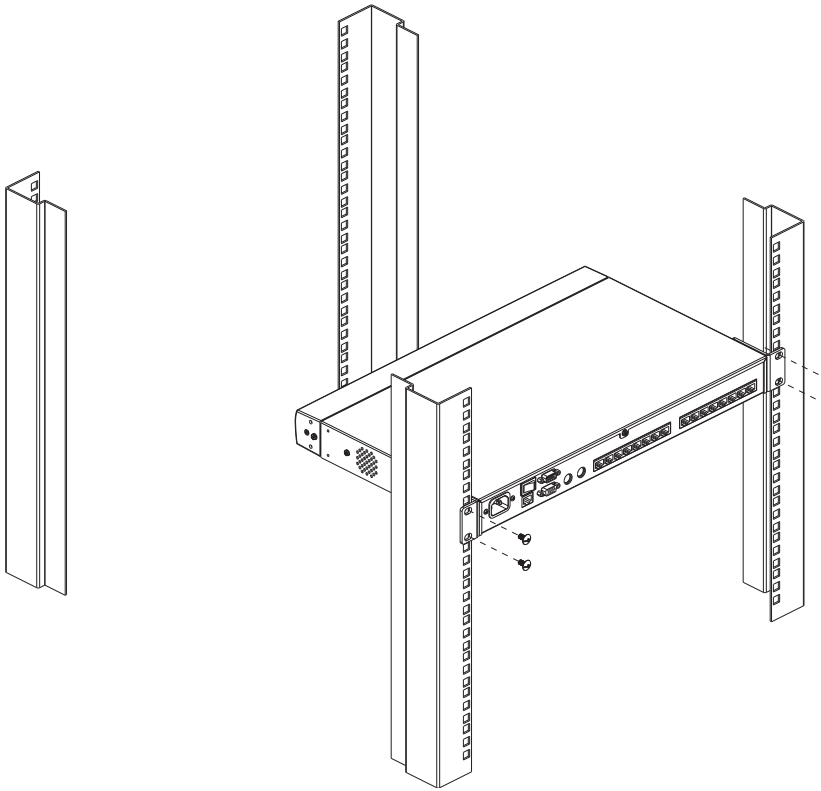
1. Remove the two screws at the rear of the unit:



2. Use the M3 x 8 Phillips head hex screws supplied with the rack mount kit to screw the rack mounting brackets into the rear of the unit:



3. Position the device in the rack and align the holes in the mounting brackets with the holes in the rack.
4. Screw the mounting brackets to the rear of the rack.



Note: Cage nuts are provided for racks that are not pre threaded.

Single Station Installation

In a Single Stage installation, there are no additional KVM switches cascaded down from the KN2108 / KN2116. To set up a single stage installation, refer to the installation diagrams starting on page 20 (the numbers in the diagram correspond with the numbers of the instruction steps), and do the following:

1. Plug your Local Console's keyboard, mouse, and monitor into the unit's Console Ports.

   Note: The distance between the console and the KN2108 / KN2116 must not exceed 20m.

2. Use Cat. 5 cable to connect any available KVM port to a KVM Adapter Cable that is appropriate for the computer you are installing (see the table on page 5 for details).

   Note: The length of Cat 5 cable that links the KN2108 / KN2116 to the KVM Adapter Cable must not exceed 40m.

3. Connect the KVM Adapter Cable to the computer.

   Plug the connectors on the KVM Adapter Cable into the appropriate ports of the computer you are installing. See *KVM Adapter Installation Diagrams*, page 21 for connection examples.

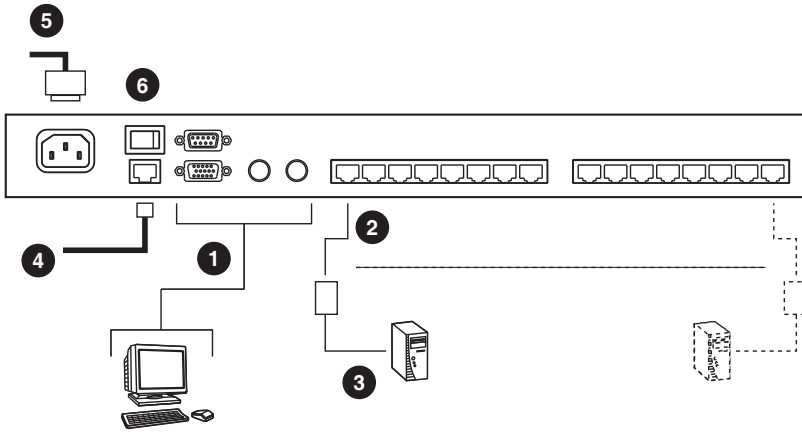
4. Plug the cable from the LAN or WAN into the KN2108 / KN2116's RJ-45 socket.

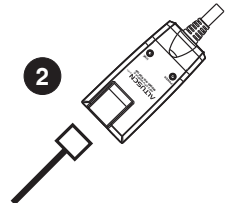
5. Plug the female end of the power cord into the KN2108 / KN2116's Power Socket; plug the male end into an AC power source.

6. Turn on the power to the KN2108 / KN2116.

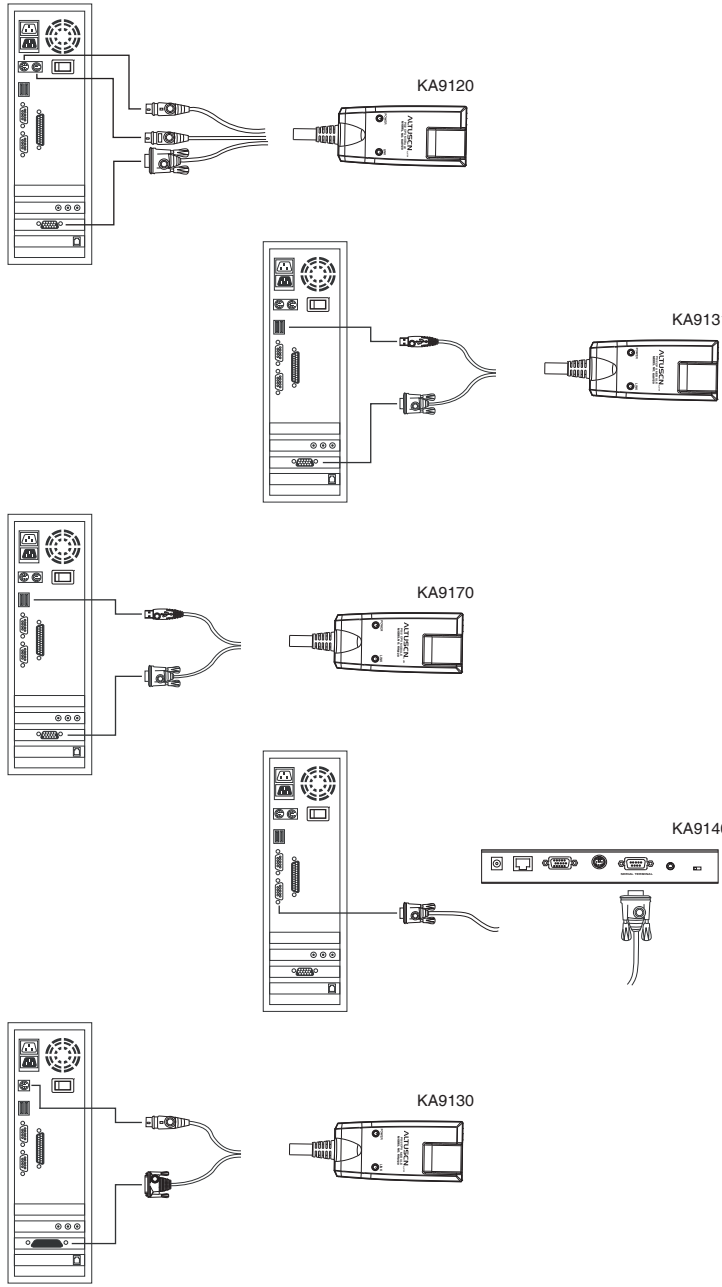
After the KN2108 / KN2116 is powered up, you can turn on the computers.

Single Stage Installation Diagram





KVM Adapter Installation Diagrams



Two Stage Installation

To control even more computers, up to 8 (KN2108) or 16 (KN2116) additional KVM switches can be cascaded from the KVM ports of the KN2108 or KN2116. As many as 64 (KN2108) or 128 (KN2116) computers can be controlled in a complete two stage installation.

In a cascaded installation, the KN2108 / KN2116 is considered the *First Stage* unit, the cascaded switches are considered *Second Stage* units.

Note: The KVM switch shown in the installation example is the KH88. See *Supported KVM Switches*, page 152, for a list of supported KVM switches that can be cascaded from the KN2108 / KN2116.

To set up a two stage installation, refer to the diagram on page 23, and do the following:

1. Make sure that power to all the devices you will be connecting up, including all preexisting devices on the installation, have been turned off.
2. Use Cat 5 cable to connect any available KVM Port on the First Stage unit (the KN2108 / KN2116) to a PS/2 style KVM Adapter Cable (as described under *KVM Adapter Cables (CPU Modules)*, page 5).
3. Plug the adapter cable's KVM connectors to the Keyboard, Video, and Mouse Console ports of the Second Stage unit.

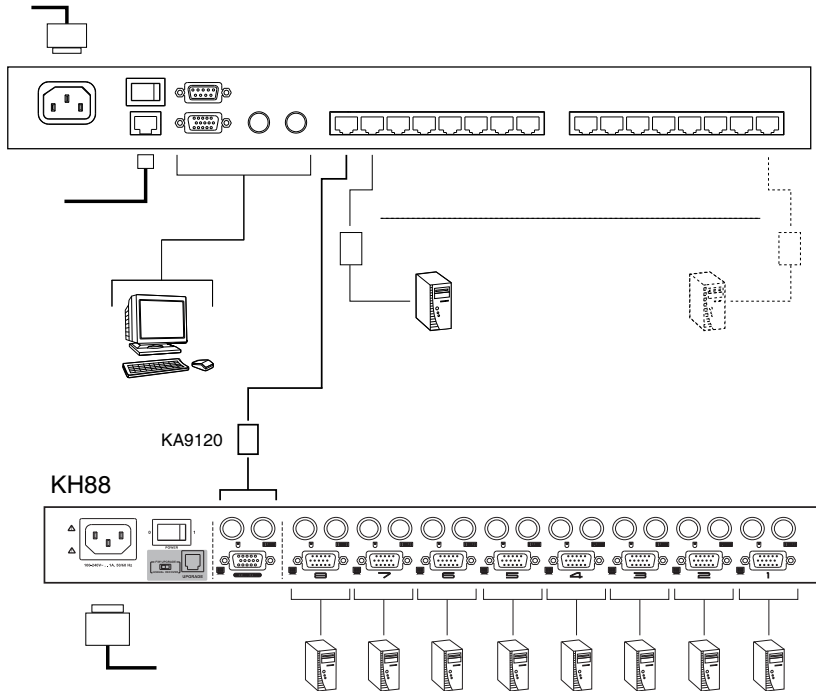
   Note: The distance between the Second Stage unit and the KN2108 / KN2116 must not exceed 40m.

4. Use KVM cable sets (as described in the Cables section of the cascaded KVM switch's User Manual), to connect any available KVM port on the Second Stage unit to the Keyboard, Video, and Mouse ports of the computer you are installing.
5. Plug the power cord that came with the cascaded KVM switch into its Power Socket, and then into an AC power source.
6. Repeat these steps for any other Second Stage units you wish to connect.
7. Power on the Second Stage unit(s), then power on theKN2108 / KN2116.

8. Turn on the power to all the computers.

Note: The Power On sequence requires that all Second Stage units be powered on first. After all the Second Stage units have been powered on, the First Stage unit must be powered on next. After the Second and First stage units have been powered on, the computers can be powered on.

Two Stage Installation Diagram



Hot Plugging

The KN2108 / KN2116 supports hot plugging - components can be removed and added back into the installation by unplugging and replugging their cables from the ports without the need to shut the unit down.

If you change computer positions, however, in order for the OSD menus to correspond to the KVM port changes, you must manually reedit the Port Names to have the OSD reflect the new Port information. See *Port Names*, page 42 for details.

Note: If the computer's Operating System does not support hot plugging, this function may not work properly.

Powering Off and Restarting

If it becomes necessary to power off the KN2108 / KN2116, or if the switch loses power and needs to be restarted, wait 10 seconds before powering it back on. The computers should not be affected by this, but if any of them should fail, simply restart them.

Port ID Numbering

Each computer on the installation is assigned a unique Port ID. The Port ID is a one or two segment number that is determined by the Stage Level and KVM Port number of the KVM switch that the computer is connected to.

The first segment represents the KVM Port number of the First Stage unit; the second segment represents the KVM Port number of the Second Stage unit.

A computer attached to a First Stage unit has a one segment Port ID (from 1–16) that corresponds to the KVM Port number that it is connected to.

A computer attached to a Second Stage unit has a two segment Port ID:

- The second segment (from 1–8), represents the KVM Port number on the Second Stage unit that the computer is connected to. The first segment (from 1–16) represents the KVM Port number on the First Stage unit that the Second Stage unit links back to.
- For example, a Port ID of 12 - 3 refers to a computer that is connected to KVM Port 3 of a Second Stage unit that links back to KVM Port 12 of the First Stage unit.

Port Selection

Port Selection is accomplished by means of the OSD. OSD Operation details are discussed in Chapters 5 and 6.

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Chapter 3
Logging In

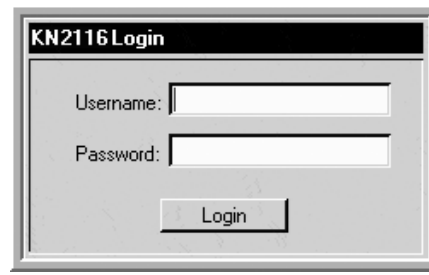
Overview

KN2108 / KN2116 switches can be accessed from a local console; an internet browser; a Windows application (AP) program; and a Java application (AP) program.

No matter which access method you choose, the switch's authentication procedure requires you to submit a valid username and password. If you supply an invalid login, the authentication routine will return an *Invalid Username or Password*, or *Login Failed* message. If you see this type of message, log in again with a correct username and password.

Local Console Login

After the local console has been connected and the KN2108 / KN2116 turned on, a login prompt appears on the console monitor:



If this is the first time you are logging in, use the default Username: *administrator*; and the default Password: *password*. For security purposes, we strongly recommend that you use the User Management function (see page 48) to remove these and give yourself a unique Username and Password with the appropriate permissions.

Otherwise, simply key in your Username and Password, then click **Login** to bring up the Local Console OSD. The Local Console OSD is similar to the WinClient and Java Applet Viewer Main Pages. See *The User Interface*, page 77.

Browser Login

To log into the KN2108 / KN2116 from an Internet browser:

1. Open the browser and specify the IP address in the URL bar.

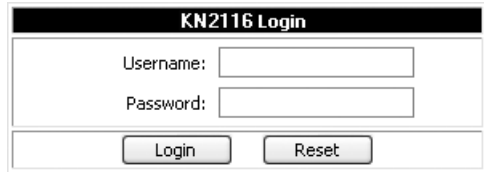
   Note: For security purposes, a login string may have been set by the Administrator (See *Security*, page 59, for details). If so, you must include a forward slash and the login string along with the IP address when you log in. For example:

   ```
   192.168.0.60/kn2116
   ```

   Ask your Administrator for the IP address and login string.

2. When the Security Alert dialog box appears, accept the certificate – it can be trusted. (See *Trusted Certificates*, page 145, for details.)

3. A login page appears:



4. Provide a valid Username and Password (set up by the KN2108 / KN2116 administrator), then Click **Login** to continue.

   Note: 1. If you supply an invalid login, the authentication routine will return a message stating, *Invalid Username or Password. Please try again*. If you exceed the number of login failures set by the Administrator, a timeout period is invoked. You must wait until the timeout period expires before you can attempt to log in again (See *Login Failures*, page 61, for details).

   2. If you are the Administrator and are logging in for the first time, use the default Username: *administrator*; and the default Password: *password*. For security purposes, we strongly recommend you remove these and give yourself a unique Username and Password (see *User Management*, page 48).

After you have successfully logged in, the KN2108 / KN2116 Main Web page appears with the *General* dialog box displayed. See Chapter 5, *Browser Operation* for full details.

WinClient AP Login

In some cases, the Administrator may not want the KN2108 / KN2116 to be available via browser access. AP versions of the WinClient and the Java Client are provided to enable direct access of the KN2108 / KN2116 without having to go through a browser.

The programs are initially downloaded from the browser page. After they have been downloaded by the Users, the Administrator can disable browser access (see *Working Mode*, page 61).

Installation

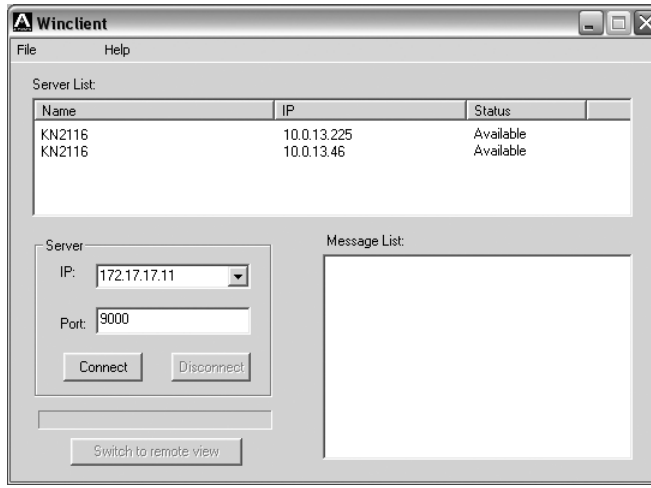
To install the WinClient AP on your computer, do the following:

1. Log into the KN2108 / KN2116 with your browser, and click the second *Windows Client* button (the one with the arrow). A screen similar to the one below appears:

2. Click **Save**. In the dialog box that comes up specify a location on your hard disk to save it to.

Starting Up

To connect to the KN2108 / KN2116, go to the location on your hard disk that you saved the WinClient AP program to, and double-click its icon (WinClient.exe) to bring up the WinClient AP Screen:



Note: You must have DirectX 8.0 or higher installed on your computer. If not, the Client program will not load.

The Connection Screen

A description of the Connection Screen is given in the following table

Item	Description
Menu Bar	The Menu Bar contains two items: File and Help. ◆ The *File Menu* allows the operator to Create, Save, and Open user created Work files (see page 32 for details). ◆ The *Help Menu* displays the WinClient AP version.
Server List	Each time the WinClient.exe file is run, it searches the User's local LAN segment for KN2108 / KN2116 units, and lists whichever ones it finds in this box. If you want to connect to one of these units, **double-click** it.
Server	This area is used when you want to connect to a KN2108 / KN2116 at a remote location. You can drop down the *IP* list box and select an address from the list. If the address you want isn't listed, you can key in the IP address you want. Then, key in the Port number in the *Port* field. If you don't know the Port number, then contact the Administrator. When the IP address and Port number for the unit you wish to connect to have been specified, Click **Connect** to start the connection. When you have finished with your session, Click **Disconnect** to end the connection.
Message List	Lists status messages regarding the connection to the KN2108 / KN2116.
Switch to Remote View	Once contact with a KN2108 / KN2116 has been established, this button becomes active. Click it to switch to the main page (see *The User Interface*, page 77, for full details) and take over console control of the unit that is attached to the KN2108 / KN2116. The screen output of the unit appears on your monitor. Your keystrokes and mouse movements are captured and sent to the KN2108 / KN2116 to be executed on the attached unit. If the KN2108 / KN2116 is connected to a KVM switch, you can control the switch and the computers connected to it just as if you were connected locally.

The File Menu

The *File Menu* allows the operator to Create, Save, and Open user created Work files. A Work File consists of all the information specified in a Client session. This includes the Server List and Server IP list items, as well as the Hotkey settings.

Whenever a user runs the Client program, it opens with the values contained in the *current work file*. The current work file consists of the values that were in effect the last time the program was closed.

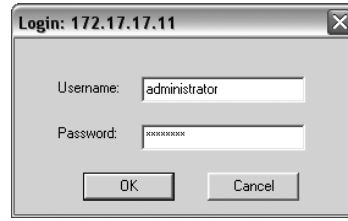
The File menu consists of three items, as follows:

New	Allows the user to create a named work file so its values will not be lost, and it will be available for future recall.
Open	Allows the user to open a previously saved work file and use the values contained in it.
Save	Allows the user to save the values presently in effect as the *current work file*.
Exit	Exits the WinClient AP.

Connecting

To connect to a KN2108 / KN2116 unit:

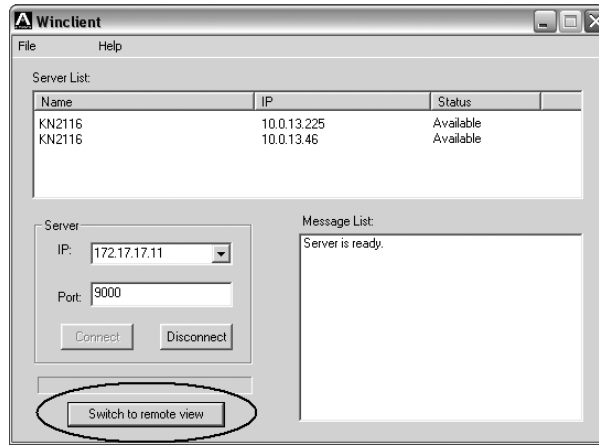
1. From the *Server List* box, **double-click** the device that you wish to connect to. Or, specify the IP address and port number in the *Server IP* and *Port* input boxes, and then Click **Connect**. The *Login* dialog box appears:



2. Key in a valid Username and Password, and then click **OK**.

   The program attempts to connect to the selected KN2108 / KN2116 unit. While it does so, you can check the *Message List* window for status messages regarding the operation's progress.

3. Once contact with the KN2108 / KN2116 has been established, the *Switch to Remote View* button becomes active. Click it to connect to the KN2108 / KN2116 and take over console control of the unit that is connected to it.



Operation

Once a connection to the KN2108 / KN2116 has been established, the remote system's video output is captured and displayed on your monitor. At the same time, your local keystroke and mouse input is captured and sent to the remote system.

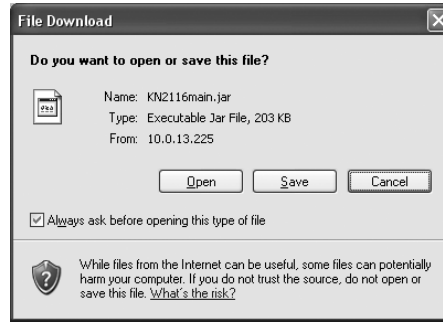
The look and feel of the WinClient AP Control Panel operation is the same as for the browser version of the WinClient ActiveX Viewer. Refer to *The User Interface*, page 77, for details.

Java Client AP Login

Installation

To install the Java Client on your computer, do the following:

1. Log into the KN2108 / KN2116 with your browser, and click the second *Java Client* button (the one with the arrow). A screen similar to the one below appears:



2. Click **Save**. In the dialog box that comes up specify a location on your hard disk to save it to.

Starting Up

To connect to the KN2108 / KN2116 do the following:

1. Go to the location on your hard disk that you downloaded the Java Client AP program to, and double-click its icon (JavaClient.jar) to bring up the *Address Input* dialog box:

(Continues on next page.)

2. Key in the IP address for the unit you want to connect to – including a forward slash followed by the login string (set by the administrator).

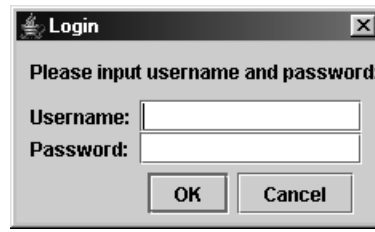
Note: 1. If the system administrator set the switch's *Program* port to something other than the default you must specify the port number along with the IP address. For example:
`192.168.0.132:9111`

2. For security purposes, a login string may have been set by the Administrator (See *Security*, page 59, for details). If so, you must include a forward slash and the login string along with the IP address when you log in. For example:

`192.168.0.132:9111/kn9116`

Ask your Administrator for the IP address and login string.

After you establish a connection, a Login dialog box appears:



3. Provide a valid Username and Password, and then click **OK**.

Once the authentication procedure completes successfully, the KN2108 / KN2116 main page displays on your monitor.

Operation

The look and feel of the AP Java client operation is the same as for the browser version of the Java Applet Viewer. Refer to *The User Interface*, page 77 for details.

Chapter 4
Administration

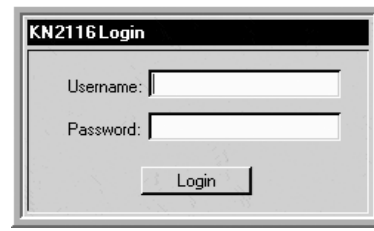
Overview

The OSD's Administration page lets the Administrator (and users with administration permission – see *User Management*, page 48) configure and control overall KN2108 / KN2116 operations. The tab that activates the page is disabled (grayed out) for users who do not have administration permission.

The Local Console

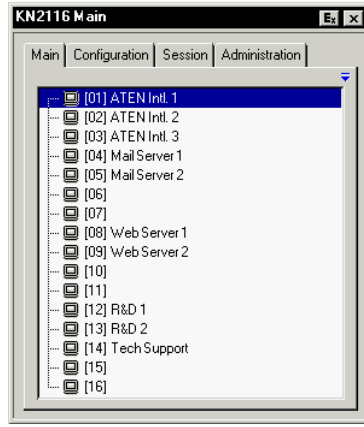
Once the KN2108 / KN2116 has been cabled up, the next step that the Administrator needs to perform is setting the unit up for user operation. The most convenient way to do this for the first time is from the local console.

After the local console has been connected up and the KN2108 / KN2116 turned on, a login prompt appears on the console monitor:



Since this is the first time you are logging in, use the default Username: *administrator*; and the default Password: *password*. For security purposes, we strongly recommend you use the *User Management* function (see p. 48) to remove these and give yourself a unique Username and Password with the appropriate permissions.

After you successfully log in, the Local Console OSD comes up:



The OSD consists of four pages, each with a specific set of functions: Main; Configuration; Administration; and Log. Each of these pages is discussed in the sections that follow

There are four buttons at the right of the title bar. The purpose of each is described (going from left to right), in the table below. Note that the same effect can be achieved by pressing a function key. The corresponding function key is shown in parenthesis below the button name.

Button	Purpose
Screen View ([F6])	Toggles the OSD display between *Full Screen* and *Window* view. **Note:** Although the OSD appears the same in both views, in Full Screen view the background is completely black when the OSD is brought up, whereas in Window view the background screen remains visible.
Transparency ([F7])	Clicking this button makes the OSD display semi transparent, allowing whatever the OSD screen is covering to show through. Clicking the button again, returns the OSD screen to normal opacity. **Note:** 1. The *Screen View* and *Transparent* buttons are on the Local Console OSD only. The Web browser OSD and AP versions do not have these functions. 2. We recommend setting your monitor refresh rate to a value greater than 75Hz before using this feature. 3. If you switch to a null port when Transparency is enabled, the feature becomes disabled.
Log Out ([F8])	Closes the OSD display and logs you out of the KN2108 / KN2116 session.
Hide ([Esc])	Closes the OSD display but does not log you out of the session. You can bring the display back with the OSD hotkeys (see *OSD Hotkey*, page 109).

The Main Page

The Main page lists all of the KN2108 / KN2116's ports and governs port access. Selecting a port and double clicking it switches you to the device on that port.

- A *port icon* in the shape of a monitor displays in front of the port number. Ports that have devices connected to them that are up and running have the port icon lit in green.
- Ports that have been selected as Quick View ports (see below), have a red *eye* icon displayed with the monitor in the port icon column to indicate so.

In addition to using this page to select ports to switch to, the administrator can also use this page to enable/disable Quick View status for selected ports, and to create, modify, or delete names for each of the ports.

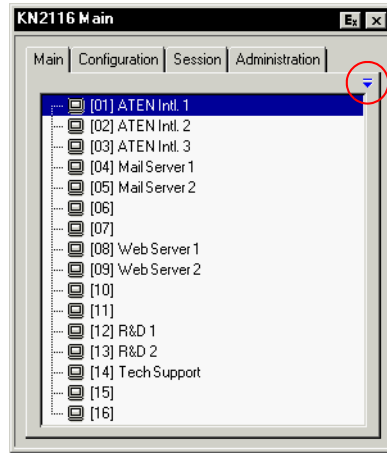
Quick View Ports

Selecting certain ports as Quick View ports is a way of limiting which ports are included when the KN2108 / KN2116 is in auto scan mode. If the KN2108 / KN2116 is configured to only auto scan ports that have Quick View status (see *Scan Select*, page 109), designating a port as a Quick View port in this dialog box means that it will be included when auto scanning is in effect.

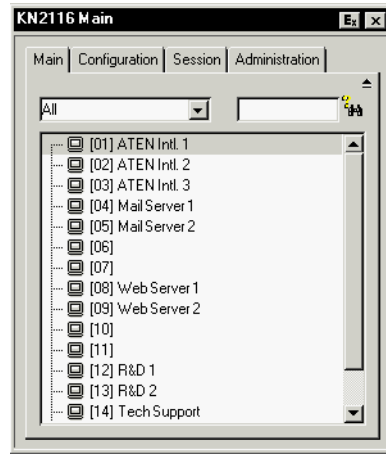
The spacebar toggles a port's Quick View status. To select/deselect a port, highlight it and press the spacebar. When a port has been selected as a Quick View port, a red *eye* icon displays with the monitor icon in the port icon column. When a port isn't selected, there is no red eye icon in the column.

The List Function

The List Function lets you broaden or narrow the scope of which ports the OSD displays (lists) in the Main Screen. To invoke the List Function, click the arrow at the upper right corner of the screen, or press **[F3]**:



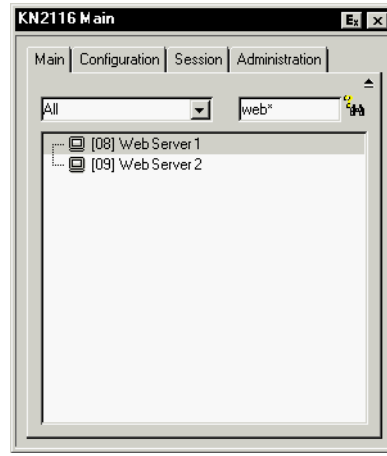
The screen changes to allow you to choose the ports that will be listed:



- The drop down list on the left offers four fixed choices as shown in the table, below:

Choice	Meaning
All	Lists all of the ports on the installation.
Powered On	Lists only the ports that have their attached devices powered on.
Quick View	Lists only the ports that have been selected as Quick View ports
Quick View + Powered On	Lists only the ports that have been selected as Quick View Ports (see p. 39), and that have their attached devices Powered On.

- The text input box on the right allows you to key in a port name so that only port names that match what you key in show up in the List. Wildcards (? and *) are acceptable, so that more than one port can show up in the list. For example, if you key in **Web***, both Web Server 1 and Web Server 2 show up in the list, as shown in the screenshot, below:

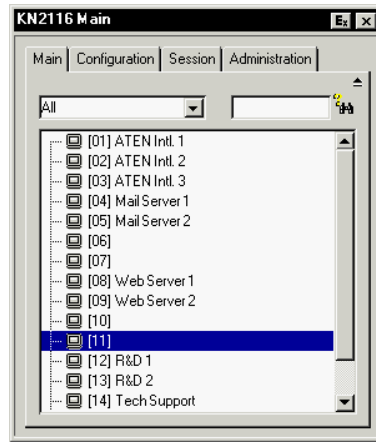


- After you key in your string, either click the binoculars to the right of the box, or press **[Enter]**.
- To go back to the default view, erase the string and either click the binoculars to the right of the box, or press **[Enter]**.
- To dismiss the List function, click the arrow or press **[F3]**.

Port Names

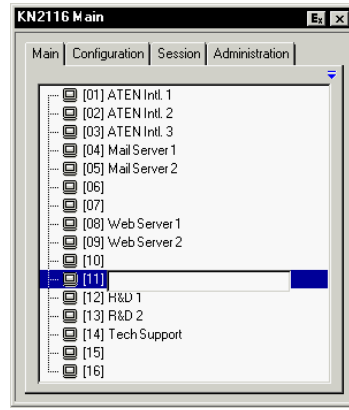
To help remember which computer is attached to a particular port, every port can be given a name. This field allows the Administrator to create, modify, or delete port names. To configure a port name:

1. Click once on the port you want to edit, then either press [F2], or click again on the highlight bar.

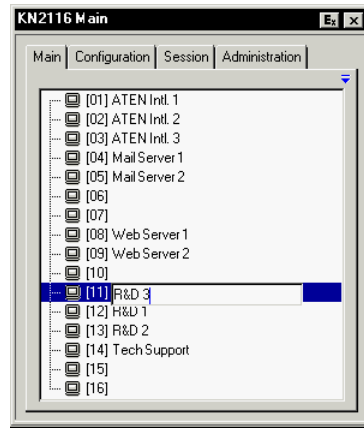


Note: This is not a double click. It involves two separate clicks. A double click will switch you to the device attached to the port.

After a second or two, the bar changes to provide you with a text input box:



2. Key in the new Port Name, or modify/delete the old one.
3. When you have finished editing the port name, click anywhere outside of the input box to complete the operation.

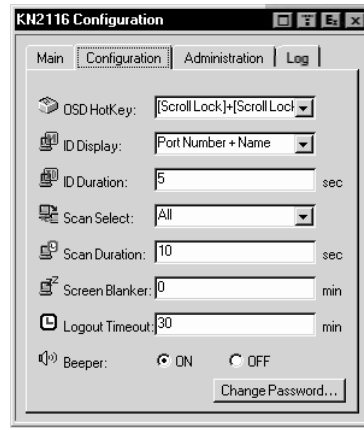


Port Operation

Since port operation is the same as for the Windows and Java Clients, the procedures are discussed in Chapters 5 and 6.

The Configuration Page

The OSD *Configuration* page allows users to set up their own, individual, working environments. The KN2108 / KN2116 stores a separate configuration record for each user profile, and sets up the working configuration according to the *Username* that is used to log in.



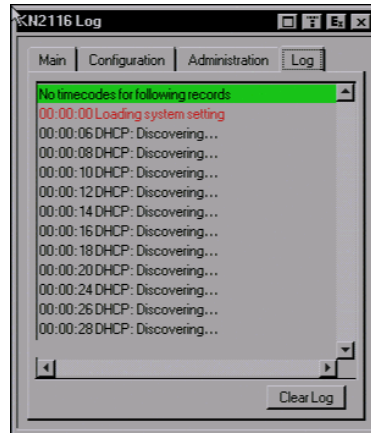
The Configuration page settings are explained in the following table:

Setting	Function
OSD Hotkey	Selects which Hotkey controls the OSD function: **[Scroll Lock] [Scroll Lock]** or [**Ctrl] [Ctrl]**. Since the Ctrl key combination may conflict with programs running on the computers, the default is the Scroll Lock combination (see *Hotkey Operation*, page 67).
ID Display	Selects how the Port ID is displayed: the Port Number alone (**PORT NUMBER**); the Port Name alone (**PORT NAME**); or the Port Number plus the Port Name (**PORT NUMBER + PORT NAME**). The default is PORT NUMBER + PORT NAME.
ID Duration	Determines how long a Port ID displays on the monitor after a port change has taken place. You can choose an amount from 0–255 seconds, or enable *Always On* for the Port ID to be always displayed. The default is 5 Seconds. 0 is Always Off.
Scan Select	Selects which computers will be accessed under Auto Scan Mode (see *Auto Scanning*, page 67). Choices are: **ALL** – All the Ports which have been set Accessible (see *Port Access*, page 50); **POWERED ON** – Only those Ports which have been set Accessible and are Powered On; **QUICK VIEW** – Only those Ports which have been set Accessible and have been selected as Quick View Ports (see *Quick View Ports*, page 39); **QUICK VIEW + POWERED ON** – Only those Ports which have been set Accessible and have been selected as Quick View Ports and are Powered On. The default is ALL.
Scan Duration	Determines how long the focus dwells on each port as it cycles through the selected ports in Auto Scan Mode (see *Auto Scanning*, page 67). Key in a value from 0–255 seconds. The default is 10 seconds; a setting of 0 disables the Scan function.
Screen Blanker	If there is no input from the console for the amount of time set with this function, the screen is blanked. Key in a value from 1–30 minutes. A setting of 0 disables this function. The default is 0 (disabled).
Logout Timeout	If there is no Operator input for the amount of time set with this function, the Operator is automatically logged out. A login is necessary before the KN2108 / KN2116 can be accessed again. Enter a value from 0–180 minutes. The default is 30 minutes. 0 disables the function.
Beeper	When set to **ON**, the beeper sounds whenever the port is switched, when activating the Auto Scan function (see *Auto Scanning*, page 67), or when an invalid entry is made on an OSD menu. The default is ON.
Change Password	Allows a user to change the account password. After clicking the Change Password button, a dialog box appears. Enter the old password. Then, enter a new password and confirm it by entering it again. Press OK to save changes, or press Cancel to discard changes.

The Log Page

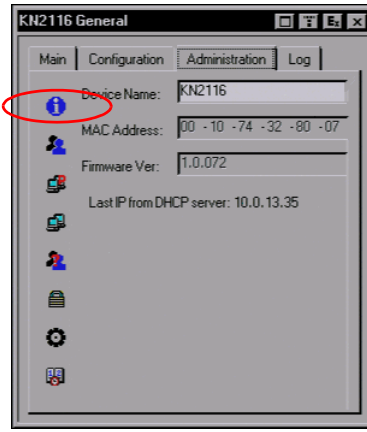
Note: Only the Local Console OSD has the Log tab. The Web browser and AP versions do not. However, the log can be access through the browser via the *Log* icon. See *Web Page Icons*, page 71.

Clicking the Log tab brings up the contents of the log file. The log file is discussed in Chapter 7.



The Administration Page

Each of the administrative functions is represented by an icon at the left of the page. Clicking the icon brings up its associated dialog box. When the Administration page first comes up the General dialog box appears:



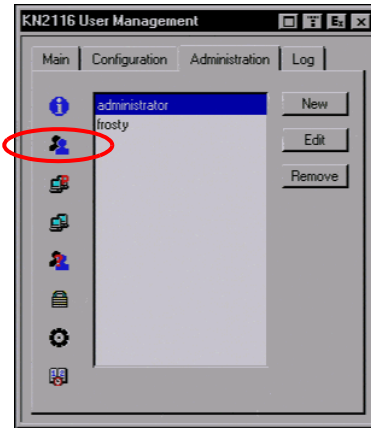
General

The General Page presents four items of information. This is the same information that displays after you log in from a browser, or when you click the General icon at the top left of the browser main page. The meaning of these items is described in the table, below:

Item	Meaning
Device Name	This field lets you give the switch a unique name. This can be convenient when you need to differentiate among several devices in multi station installations.
MAC Address	This item displays the KN2108 / KN2116's MAC address.
Firmware Ver	This item displays the current firmware version number. You can reference it to see if there are newer versions available on the Altusen website.
Last IP from DHCP Server	If the switch is on a network that uses DHCP assigned IP addresses, this item is a convenient way of ascertaining what its IP address is, to inform the Users which IP to use when they connect to the KN2108 / KN2116.

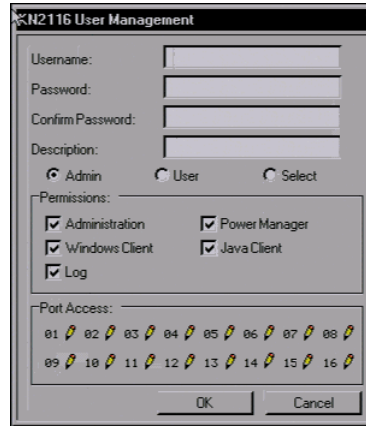
User Management

The User Management dialogs are used to create and manage user profiles. Up to 64 user profiles can be established.



- To delete a user profile, select it in the list box, and Click Remove.
- To modify a user profile, select it and Click Edit.
- To add a user, Click New.

If you choose *Edit* or *New*, a dialog box similar to the one below appears:



Fill in the required information for a new User profile, or modify the existing information to edit a previous profile. A description of the field headings is given in the table below:

Heading	Description
Username	A minimum of 6 and a maximum of 15 characters is allowed.
Password	A minimum of 8 and a maximum of 15 characters is allowed.
Confirm Password	To be sure there is no mistake in the password, you are asked to enter it again. The two entries must match.
Description	Additional information about the user that you may wish to include.
Admin	Enabling this gives the user Administrator level access to the KN2108 / KN2116. All permissions are granted. (See *Permissions*, in this table.)
User	Enabling this gives the user User level access to the KN2108 / KN2116. Windows Client, Power Manager, and Java Client permissions are granted. (See *Permissions*, in this table.)
Select	This button is automatically enabled if the permission choices selected by the Administrator do not match the default access level choices for Admin or User.
Permissions	1. Checking *Administration* gives a User administration privileges, which allows him to set up and modify the KN2108 / KN2116's Administration page settings. 2. Checking *Windows Client* allows a user to access the KN2108 / KN2116 via the Windows Client software. By default, all users may access the KN2108 / KN2116 via the Windows Client software. 3. Checking *Log* allows a User to view and query the log file. The *Log* and *Log Server* buttons appear on the Main web page of Users who have Log permission (see *Web Page Icons*, page 71). 4. Checking *Java client* allows a User to access the KN2108 / KN2116 via the Java Client software. 5. Checking *Power Manager* allows a User to connect to Power on the Net™ devices. The *PON* button appears on the Main web page of Users who have Power Manager permission (see *Web Page Icons*, page 71).

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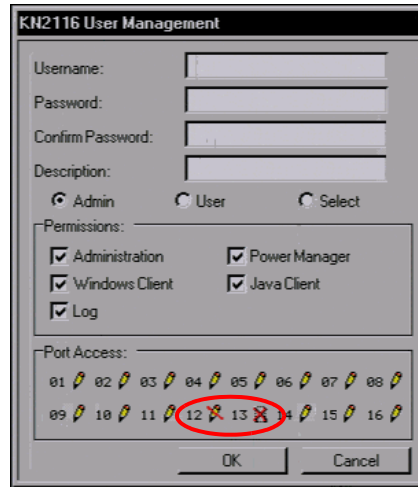
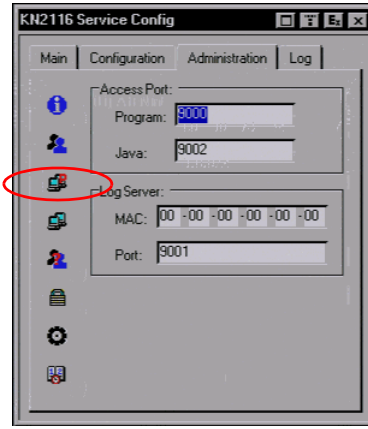
Heading	Description
Port Access	This function allows the Administrator or a User with Administration permission to define the selected User's access to the computers on a Port-by-Port basis. For each User profile, select a port and click it to cycle through the choices: **Full:** The user can view the remote screen and can perform operations on the remote system from his keyboard and monitor. **View:** A diagonal line through the port icon indicates the port access is View. The user can only view the remote screen; he cannot perform any operations on it. **Null:** No access rights - an X through the port icon indicates no port access. The Port will not show up on the User's list on the Main Screen. Repeat until access rights have been set for all the ports. The default is Full for all users on all Ports.



Service Configuration

The Service Configuration dialog is composed of two main panels: Access Port and Log Server:



Access Port

As a security measure, if a firewall is being used, the Administrator can specify the port numbers that the firewall will allow, and set the firewall accordingly. Users must specify the port number when they log in to the KN2108 / KN2116. If an invalid port number (or no port number) is specified, the KN2108 / KN2116 will not be found.

An explanation of the fields is given in the table below:

Field	Explanation
Program	This is the port number that must be specified when connecting from the Windows Client software program. Valid entries are from 1024-60,000. The default is 9000.
Java	This is the port number used for Java Client connections. Valid entries are from 0-65535. The default is 9002

Note: 1. If there is no firewall (on an Intranet, for example), it doesn't matter what these numbers are set to, since they have no effect.

2. The access ports cannot have the same value. You must set a different value for each one.

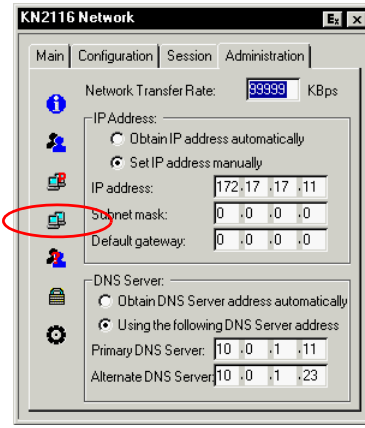
Log Server

Important transactions that occur on the KN2108 / KN2116, such as logins and internal status messages, are kept in an automatically generated log file. You specify the MAC address and a port number for the computer that the Log Server resides on in this panel. The valid port range is 1024–60000. The default port number is 9001.

Installation and operation of the Log Server is discussed in Chapter 8. The Log File is discussed on page 111.

Network

The Network dialog is used to specify the KN2108 / KN2116's network environment. The box is divided into two panels: IP Address; and DNS Server.



Network Transfer Rate

This setting allows you to tailor the size of the data transfer stream to match network traffic conditions by setting the rate at which the KN2108 / KN2116 transfers data between the switch and the client computers. The range is from 4–99999 Kilobytes per second (KBps).

IP Address

The KN2108 / KN2116 can either have its IP address assigned dynamically (DHCP), or it can be given a fixed IP address.

- For dynamic IP address assignment, select the *Obtain an IP address automatically*, radio button.
- To specify a fixed IP address, select the *Set IP address manually*, radio button and fill in the IP address.

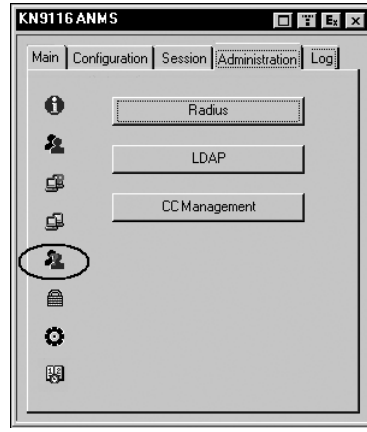
DNS Server

The KN2108 / KN2116 can either have its DNS Server address obtained automatically, or it can be assigned manually.

- For automatic DNS Server address assignment, select the *Obtain DNS Server address automatically*, radio button.
- To specify the address of the DNS server, select the *Use the following DNS Server address* radio button and fill in the addresses for the primary DNS server (mandatory) and alternate DNS server (optional).

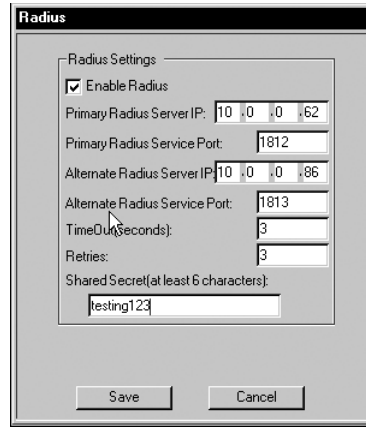
ANMS

The Advanced Network Management Settings page is used to set up login authentication and authorization management from external sources. Click on the ANMS icon to select RADIUS, LDAP, or CC Management.



RADIUS

If you are using a RADIUS server, set up its parameters as follows:



1. Check Enable.
2. Fill in the IP addresses and Service Ports for the Primary and Alternate RADIUS servers.

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3. Set the time in seconds that the KN2108 / KN2116 waits for a RADIUS server reply before it times out in the Timeout field.
4. Set the number of RADIUS retries allowed in the Retries field.
5. Key the *Shared Security* character string for authentication between the KN2108 / KN2116 and the RADIUS Server in this field.
6. On the RADIUS server, set the access rights for each user according to the information in the table on page 56.

Note: 1. The characters are not case sensitive. Capitals or lower case work equally well.

2. Characters are comma delimited.
3. An invalid character in the configuration string will prohibit access to the KN2108 / KN2116 for the user.

Examples:

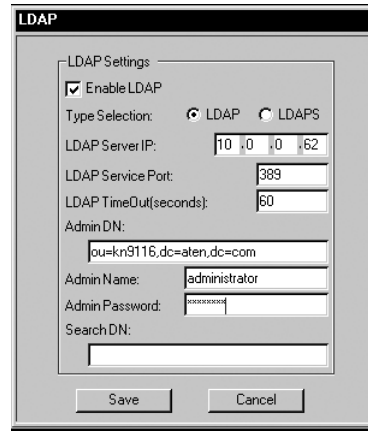
String	Meaning
c,w,p	User has administrator privileges; user can access the system via the WinClient ActiveX Viewer; user can access the attached PN0108.
w,j,l	User can access the system via the WinClient ActiveX Viewer; user can access the system via the Java Client; user can access log information via the user's browser.

RADIUS Server Access Rights Table:

Character	Meaning
C	Grants the user administrator privileges, allowing the user to configure the system.
W	Allows the user to access the system via the WinClient ActiveX Viewer program.
J	Allows the user to access the system via the Java Client program.
P	Allows the user to access an attached Power Over the Net™ device.
L	Allows the user to access log information via the user's browser.
PN	Restricts the user from accessing the OSD port list. Syntax: pn/1/2/3/4
PV	Limits the user's access to viewing of the OSD port list only. Syntax: pv/1/2/3/4
UHK	Defines the OSD Hotkey (see *OSD Hotkey*, page 109). (uhk0: Scroll Lock + Scroll Lock; uhk1: Ctrl + Ctrl) Syntax: uhk0
UOL	Defines the OSD List Function (see *The Main Page*, page 39 and *Quick View Ports*, page 39). (uol0: All; uol1: Powered On; uol2: Quick View; uol3: Quick View + Powered On) Syntax: uol0
UODM	Selects how the Port ID displays (see *ID Display*, page 109). (uodm0: Port Number + Port Name; uodm1: Port Number; uodm2: Port Name) Syntax: uodm0
UODT	Determines the length of time in seconds that the Port ID displays on the monitor after a port change (see *ID Duration*, page 109). Syntax: uodt*n* (where *n* represents a number from 0-255)
UBUZ	Turns the beeper on or off (see *Beeper*, page 109). (ubuz0: Beeper Off; ubuz1: Beeper On) Syntax: ubuz0
ULT	When there is no input from the user for the amount of time set with this function, the user is automatically logged out. The user will need to log in again. Set the Logout Timeout from 0-180 minutes. Syntax: ult*n* (where *n* represents a number from 0-180)
USM	Selects which computers are accessed under Auto Scan Mode (see *Scan Select*, page 109). (usm0: All; usm1: Powered On; usm2: Quick View; usm3: Quick View + Powered On) Syntax: usm0
UST	Determines the length of time in seconds the KVM focus dwells on each port in Auto Scan Mode (see *Scan Duration*, page 109). Syntax: ust*n* (where *n* represents a number from 0-255)

LDAP / LDAPS

To allow authentication and authorization for the KN2108 / KN2116 via LDAP / LDAPS, set the parameters as follows:



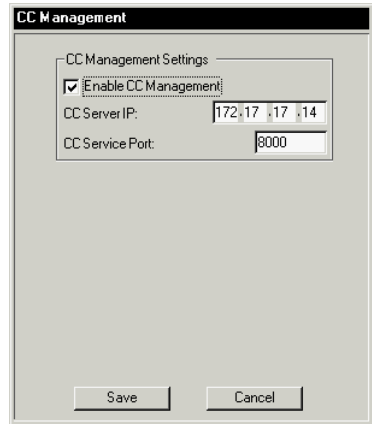
1. Check the box to enable LDAP / LDAPS authentication and authorization.
2. Click a radio button to specify whether to use LDAP or LDAPS
3. Fill in the IP address and port number for the LDAP or LDAPS server. For LDAP, the default port number is 389; for LDAPS, the default port number is 636.
4. Set the time in seconds that the KN2108 / KN2116 waits for an LDAP or LDAPS server reply before it times out.
5. Consult the LDAP / LDAPS administrator to ascertain the appropriate entry for this field. For example, the entry might look like this:

   ou=kn4132,dc=aten,dc=com
6. Key in the LDAP administrator's username.
7. Key in the LDAP administrator's password.
8. Set the distinguished name of the search base. This is the domain name where the search starts for user names.

Note: If *LDAP Settings* is enabled, the LDAP schema for MS Active Directory must be extended. See *LDAP Server Configuration*, page 121, for details.

CC Management Settings

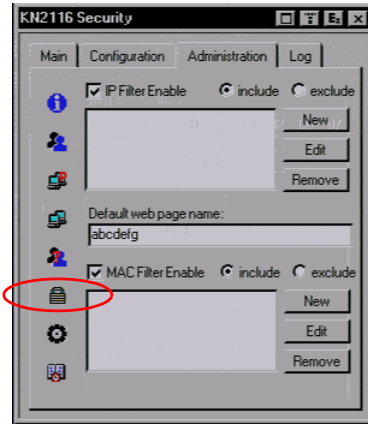
If you want to allow authorization for the KN2108 / KN2116 through a CC (Control Center) server, check *Enable CC Management* and fill in the CC Server's IP address and the port that it listens on in the appropriate fields.



Note: The current firmware (insert firmware version) supports CC1000 only. Future firmware upgrades will provide support for CC2000. Please visit our website to download the most up-to-date version of the firmware.

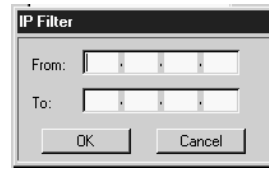
Security

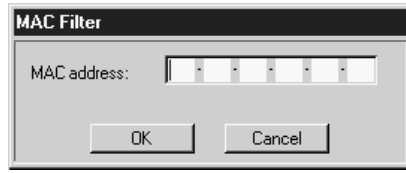
The Security page controls access to the KN2108 / KN2116.



IP and MAC Filtering

- If any filters have been configured, they appear in the IP Filter and/or MAC Filter list boxes.
- IP and MAC Filters control access to the KN2108 / KN2116 based on the IP and/or MAC addresses of the computers attempting to connect. A maximum of 100 IP filters and 100 MAC filters are allowed. To enable IP and/or MAC filtering, **Click** to put a check mark in the *IP Filter Enable* and/or *MAC Filter Enable* checkbox.
  - If the include button is checked, all the addresses within the filter range are allowed access; all other addresses are denied access.
  - If the exclude button is checked, all the addresses within the filter range are denied access; all other addresses are allowed access.
- To add a filter, click **New**. A dialog box similar to the ones below appears:





Note: Each IP filter can consist of a single address, or a range of addresses. To filter a single IP address, key in the same address in both the From and To fields. To filter a continuous range of IP addresses, key in the start of the range in the From field; key in the end of the range in the To field.

After you specify the filter addresses, click OK.

- To delete a filter, select it in the IP Filter and/or MAC Filter list boxes and click **Remove**.
- To modify a filter, select it in the IP Filter and/or MAC Filter list boxes and click **Edit**. The Edit dialog box is similar to the New dialog box. When it comes up, simply delete the old address and replace it with the new one.

Default Web Page Name

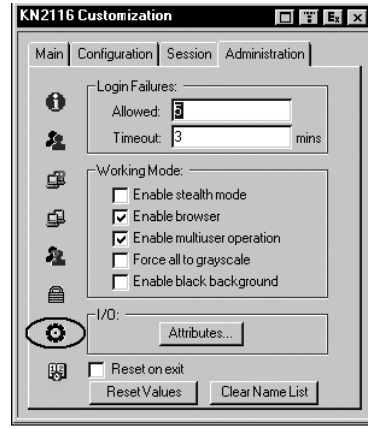
- The Default web page name entry field lets the Administrator specify a login string (in addition to the IP address) that the user must include when he accesses the KN2108 / KN2116 with a browser. For example:

  ```
  192.168.0.126/abcdefg
  ```

- The user must include the forward slash and the string along with the IP address. For security purposes, we recommend that you change this string from time to time.

Note: If no login string is specified here, anyone will be able to access the KN2108 / KN2116 login page using the IP address alone. This makes your installation less secure.

Customization



The Customization dialog box is arranged in four major sections, as described below:

Login Failures

- **Allowed:** sets the number of consecutive failed login attempts that are permitted from a remote computer.
- **Timeout:** sets the amount of time a remote computer must wait before attempting to login again after it has exceeded the number of allowed failures.

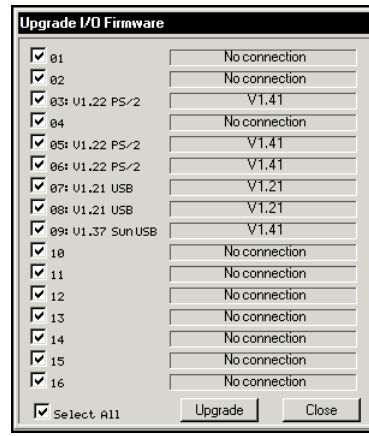
Working Mode

- If *Stealth Mode* is **enabled**, the KN2108 / KN2116 refuses ICMP "echo request" packets.
- To permit browser access to the KN2108 / KN2116, click to put a check mark in the *Enable Browser* checkbox. If browser access is not enabled, users will not be able to log into the unit via their browsers.
- To permit multiple users to simultaneously access the KN2108 / KN2116, check *Enable multiuser operation.*
- If *Force all the grayscale* is enabled, the remote displays of all devices connected to the KN2108 / KN2116 are changed to grayscale. This can speed up I/O transfer in low bandwidth situations.
- If *Enable black background* is checked, the remote OSD displays on a black background.

I/O Modules

Upgrade:

Upgrade allows you to upgrade the I/O firmware of selected ports. When you click *Upgrade...*, a dialog box similar to the one below appears:



1. Select the ports you want to upgrade.

   Note: The port's status is displayed in the field to its right.

2. Click **Upgrade** to perform the upgrade.

   Note: To leave the dialog box without performing an upgrade, click **Close**.

Attributes:

Attributes allows you to set attribute parameters for each of the ports. When you click *Attributes...*, a dialog box similar to the one below appears:

- The port numbers are listed in the column on the left. The port's attributes are shown to its right. The purpose of each attribute is described below:

Attribute	Purpose
Cable (Comp.)	Specifies the Cat5 cable length that is used to connect the computer to the port. Choices are Short (less than 20m), Medium (20-30m), and Long (greater than 30m). The default is Short.
OS	Specifies the operating system that the computer on the connected port is using. Choices are Windows, MacOS, and Sun Solaris. The default is Windows.
Lang	Selects the OS language that the computer on the connected port is using. Choices are English, French, and Japanese. The default is English.
Share	Selects the Share Mode for the port. Choices are Exclusive, Occupy, and Share, as explained in the *Share Attribute Table*, that follows.

(Continues on next page.)

- The *Timeout* field sets a time threshold for users on ports whose Share Mode has been set to *Occupy* (see *Occupy:*, page 64). If there is no activity from the user occupying the port for the amount of time set here, the user is timed out and the port is released. The first user to send keyboard or mouse input after the port has been released gets to occupy the port.

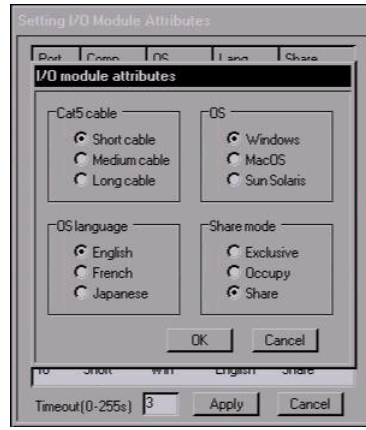
  Input a value from 0 to 255 seconds. The default is 3 seconds. A setting of 0 causes the port to be released the instant there is no input.

Share Mode Attribute Table:

Attribute	Action
Exclusive:	The first user to occupy the port has exclusive control over it. No other user can view or access it.
Occupy:	The first user to occupy the port has control over it. Up to 31 additional users can view its video output, however. The *Timeout* function discussed on page 64 applies to ports that have this setting.
Share:	Allows up to 32 users to simultaneously share control over the port. User input is placed in a queue and executed on a first sequentially. In addition, a user can access the KN2108 / KN2116's *Message Board* function to gain control of the keyboard and mouse, or keyboard, video, and mouse of a Share designated port. See *The Message Board*, page 100.

Changing an Attribute:

To change an attribute for a port, double click it. A screen similar to the one below appears:



1. Select the desired attributes for the port, then click **OK**. You return to the previous screen (Setting I/O Module Attributes). To exit without saving your changes, click **Cancel**.
2. When you return to the previous screen, click **Apply** to keep your changes. To exit without saving your changes, click **Cancel**.

Miscellaneous

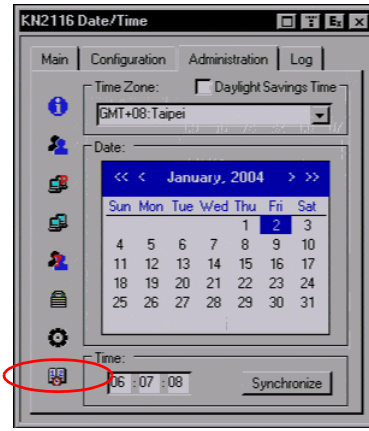
The functions performed by the remaining elements at the bottom of the screen are described in the table, below:

Parameter	Explanation
Reset on Exit	Placing a check here causes the KN2108 / KN2116 to reset itself and implement all the new changes when you log out. Following the reset, wait approximately 30 to 60 seconds before logging back in. For example, if you change the IP address in the Network dialog box, you must open this page and enable Reset on exit before logging out. Otherwise, the change will not take effect
Reset Values	Clicking this button undoes all changes that have been made to the Configuration and Administration pages (except for the Port Names that were assigned to the Ports - see *Port Names*, page 42) and returns the parameters to the original factory default settings (see *OSD Factory Default Settings*, page 152).
Clear Name List	This function clears the Port Name settings.

Date/Time

Note: Only the Local Console OSD has the Date/Time function. The Web browser versions do not.

The Date/Time dialog box lets the Administrator set up the KN2108 / KN2116's time parameters:



- To establish the time zone that the switch is located in, drop down the Time Zone list and choose the city that most closely corresponds to where it is at.
- To set the year and day, use the Calendar graphic.
  - Clicking << or >> moves you backward or forward a year.
  - Clicking < or > moves you backward or forward a month.
  - After you have set the year and month, click on the day.
- To set the time, use the 24 hour HH:MM:SS format.
- Click **Synchronize** to save your changes. To abandon your changes, leave the screen without clicking **Synchronize** .

Upgrading the Firmware

As new versions of the KN2108 / KN2116 firmware become available, they can be downloaded from our website. Check the web site regularly to find the latest information and packages.

Note: Although upgrading the firmware isn't on the OSD Administration page, it is an administration function, so we will discuss it in this chapter.

To upgrade the firmware, do the following:

1. Download the new firmware file to a computer that is not part of your KN2108 / KN2116 installation.
2. From that computer, open your browser and log in to the KN2108 / KN2116.
3. Click the *Firmware* icon (see p. 69) to open the Firmware configuration dialog box:

4. Click **Browse**; navigate to the directory that the new firmware file is in and select the file.
5. Click **Upload**.
6. After the upload completes, click the Logout icon at the top right of the web page to exit and reset the KN2108 / KN2116.

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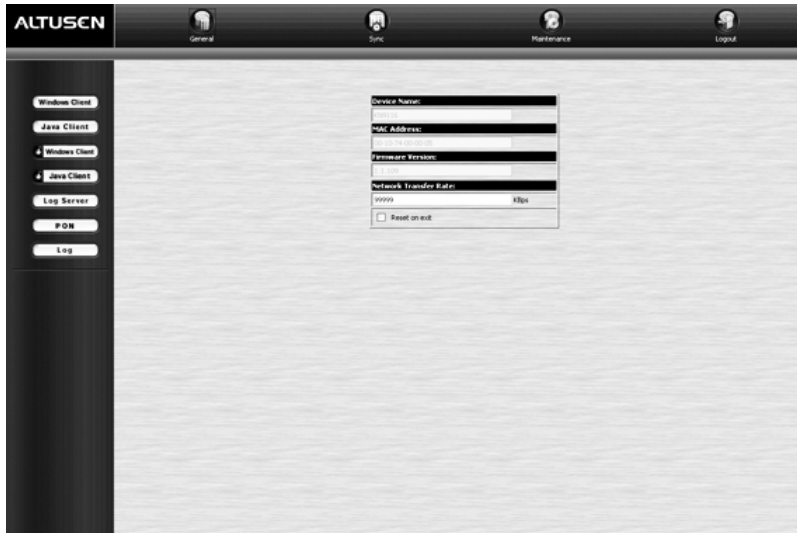
Chapter 5
Browser Operation

Overview

After you have successfully logged in (see *Logging In*, page 27), the KN2108 / KN2116 Main Web page appears. All of the features are described in the sections that follow.

Main Web Page

The Main Web page appears with the *General* dialog box displayed:



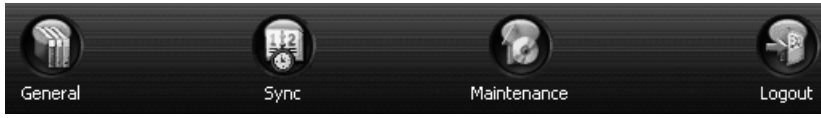
Note: 1. This is the same dialog box that appears whenever you click the *General* icon at the top left of the page.

2. This screen depicts an Administrator's page. Depending on a user's type and permissions, not all of these elements appear.

3. When logging in from the Local Console, the *Maintenance* and *PON* icons do not appear.

Web Page Layout

There are four icons at the top of the web page: General; Sync; Maintenance; and Logout, as follows:



The General Dialog Box

An explanation of the General dialog box fields is given in the table below:

Field	Purpose
Device Name	To make it easier to manage installations that have more than one KN2108 / KN2116
MAC Address	The KN2108 / KN2116's MAC Address displays here.
Firmware Version	Indicates the KN2108 / KN2116's current firmware version level.
Network Transfer Rate	This displays the rate at which the KN2108 / KN2116 transfers data between the switch and the client computers. The range is from 4–99999 Kilobytes per second (KBps). See *Network Transfer Rate*, page 53 for details.
Reset on exit	To save any configuration/administration changes that you have made in the KN2108 / KN2116's OSD, place a check here to have the KN2108 / KN2116 implement the changes you have made and reset itself when you log out. **Note:** This checkbox is only enabled for users who have administration privileges.
Last IP from DHCP server	Displays the current IP address of the KN2108 / KN2116.

Note: New versions of the KN2108 / KN2116's firmware can be downloaded from our website as they become available. See *Upgrading the Firmware*, page 72, for details.

Web Page Icons

The purpose of the other icons at the top of the web page are explained in the table below:

Icon	Function
	Click this icon to synchronize the KN2108 / KN2116's time with your computer's time. ◆ If both are in the same time zone, the device's time is changed to match the computer's time. ◆ If they are in different time zones, the device's time is changed to match the computer's time, except that the time zone difference is still maintained.
	Click this icon to install new versions of the KN2108 / KN2116's firmware (See *Upgrading the Firmware*, page 72, for details), or download your own private encryption key and private CA (See *Private Certificate*, page 73, for details) **Note:** The Maintenance icon only displays for users with administrative permission. It doesn't appear on the web pages of users who don't have the proper permission.
	You should always click this icon to log out and end your KN2108 / KN2116 session. If you close the browser without first logging out, you will have to wait approximately one minute before logging in again.

Maintenance

The *Maintenance* page allows the Administrator to upgrade the KN2108 / KN2116's firmware, and to download a private encryption key and signed certificate.

Upgrading the Firmware

As new versions of the KN2108 / KN2116 firmware become available, they can be downloaded from our website.

Note: Although upgrading the firmware isn't on the OSD Administration page, it is an administrative function, so we will discuss it in this chapter.

To upgrade the firmware, do the following:

1. Download the new firmware file to a computer that is not part of your KN2108 / KN2116 installation.
2. From that computer, open your browser and log in to the KN2108 / KN2116 (see *Logging In*, page 27).
3. Click the **Maintenance** icon (see page 69) to open the *Firmware configuration* dialog box:

4. Click **Browse**; navigate to the directory that the new firmware file is in and select the file.
5. Click **Upgrade**.
6. After the upload completes, click the **Logout** icon to exit and reset the KN2108 / KN2116.

Private Certificate

When logging in over a secure (SSL) connection, a signed certificate is used to verify that the user is logging in to the intended site. For enhanced security, the *Private Certificate* section allows you to use your own private encryption key and signed certificate, rather than the default ATEN certificate.

To do this, click the **Maintenance** icon (see page 69) to open the *Private Certificate* dialog box:

There are two methods for establishing your private certificate: generating a self-signed certificate; and importing a third-party certificate authority (CA) signed certificate.

Generating a Self-Signed Certificate

If you wish to create your own self-signed certificate, a free utility – openssl.exe – is available for download over the web. See *Self-Signed Private Certificates*, page 148 for details about using OpenSSL to generate your own private key and SSL certificate.

Obtaining a CA Signed SSL Server Certificate

For the greatest security, we recommend using a third party certificate authority (CA) signed certificate. To obtain a third party signed certificate, go to a CA (Certificate Authority) website to apply for an SSL certificate. After the CA sends the certificate, save it to a convenient location on your computer.

Importing the Private Certificate

To import the private certificate, do the following:

1. Click **Browse** to the right of *Private Key*; browse to where your private encryption key file is located; and select it.
2. Click **Browse** to the right of *Certificate*; browse to where your certificate file is located; and select it.
3. Click **Upload** to complete the procedure.

Note: Both the private encryption key and the signed certificate must be changed at the same time.

Web Page Buttons

The purpose of the buttons at the left of the web page are explained in the table below:

Icon	Purpose
	Click this button to open the WinClient ActiveX Viewer software to remotely control the KN2108 / KN2116 and the devices connected to it. See *Activating the WinClient ActiveX Viewer*, page 75.
	For platform independence, the Java client allows users that have Java installed to connect to the KN2108 / KN2116. Click this button to open the Java Applet Viewer software to remotely control the KN2108 / KN2116 and the devices connected to it. See *Activating the Java Applet Viewer*, page 76
	In some instances, administrators don't want the KN2108 / KN2116 to be accessible by browser. Clicking this button allows the user to download the AP version of the Windows Client. Once a user has downloaded the AP program, the administrator can turn off browser access.
	In some instances, administrators don't want the KN2108 / KN2116 to be accessible by browser. Clicking this button allows the user to download the AP version of the Java Client. Once a user has downloaded the AP program, the administrator can turn off browser access.
	Clicking this button allows the administrator to download and install the Log Server application. See *The Log Server*, page 113 for Log Server details.
	If a Power on the NET™ (PON) module is connected to the KN2108 / KN2116, clicking this button brings up it's interface.
	All the events that take place on the KN2108 / KN2116 are recorded in a log file. Clicking this icon displays the contents of the log file. See *The Log File*, page 111.

Activating the WinClient ActiveX Viewer

After you have successfully logged in (see *Browser Login*, page 28), to activate the browser-based WinClient ActiveX Viewer do the following:

1. Click the *Windows Client* button (the one without the arrow) at the left of the web page.

Note: 1. You must have DirectX 8.0 or higher installed on your computer. If not, the WinClient ActiveX Viewer will not load. If you don't already have it, DirectX is available for free download from Microsoft's website: http://www.microsoft.com/downloads.

2. The Windows Client button with the arrow is for running the AP version of the Windows Client.

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2. Accept the security certificates.
3. When you bring up the OSD, the Main Screen comes up in the center of your monitor. Turn to *The Main Page*, page 77, for further information

Activating the Java Applet Viewer

After you have successfully logged in (see page 27), to activate the Java Applet Viewer, do the following:

1. Click the *Java Client* button (the one without the arrow) at the left of the web page.

   Note: You must have the latest version of Sun's Java Runtime Environment (JRE) installed on your computer before running the Java Client. Java is available for free download from the Sun Java website: http://java.sun.com.

2. Accept the security certificates.
3. When you bring up the OSD, the Main Screen comes up in the center of your monitor. Turn to *The Main Page*, page 77, for further information

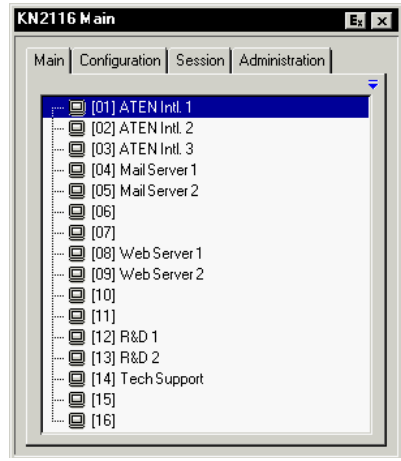
Chapter 6
The User Interface

Overview

Once you have successfully logged in (see *Logging In*, page 27), activate the browser-based OSD. The look of the user interface main page varies slightly, depending on which method you used to log in (WinClient ActiveX Viewer, WinClient AP Control Panel, Java Applet Viewer, or Java Client AP Control Panel). The functions are described fully in the sections that follow.

The Main Page

The OSD comes up with the *Main* page displayed:



Note: 1. The *Administration* tab is disabled for users who don't have administration permission. For those who do have administration permission, administration operations are discussed in Chapter 4.

2. There is a small Control Panel that appears above the Main page when you mouse over the top toolbar. This is discussed in detail on page 86.

There are two buttons on the title bar at the top right. They are described below starting from the left and moving to the right:

- *Log out*: clicking this button (or pressing F8) closes the OSD display and logs you out of the KN2108 / KN2116 session.
- *Close*: clicking this button closes the OSD display but does not log you out of the session. You can bring the display back with the OSD hotkeys (see *OSD Hotkey*, page 109).

Note: The Screen View and Transparent buttons are available on the Local Console OSD only (See page 27).

The Main Page lists all of the KN2108 / KN2116's ports. You access the computers connected to its ports by selecting them on this page.

Details regarding the meaning and operation of the main page elements are provided in Chapter 4, *Administration*.

Port Operation

Select a port on the OSD Main Screen either by moving the highlight bar to it with the Up and Down Arrow keys and pressing **Enter**, or by **double-clicking** it. Once you select a port, its screen displays on you monitor, and your keyboard and mouse input affects the remote system.

The OSD Toolbar

The OSD provides a toolbar to help you control the KN2108 / KN2116 from within the captured port. Depending on which method you used to log in, the toolbar differs slightly (See note 2, below). To bring up the toolbar, tap the OSD Hotkey twice (Scroll Lock or Ctrl). The toolbar appears at the upper left corner of the screen:

Local OSD

Remote OSD

Depending on the settings that were selected under *ID Display* (see page 109), the Port Number and/or the Port Name display at the right of the toolbar.

Note: 1. When the toolbar displays, mouse input is confined to the toolbar area and keyboard input has no effect. To carry out operations on the computer connected to the port, close the toolbar by clicking the **X** on it; or, recall the OSD and select the port again.

2. The Local OSD toolbar exclusively has the *Switch Opaque/ Transparent* function; the Remote OSD toolbar exclusively has the *Panel Array Mode* function. See the icons in the table on the following page for details.

Recalling the OSD

To dismiss the toolbar and bring back the OSD display (the Main, Configuration, and Administration pages), do one of the following:

- tap the OSD Hotkey once;
- or, from the toolbar click the icon that brings up the OSD (see page 80).

The OSD Toolbar closes, and the main OSD display reappears.

OSD Hotkey Summary Table

The following table presents a summary of the OSD Hotkey actions.
To set the OSD Hotkey, see *OSD Hotkey*, page 109.

To...	When...	Do This...
Open the OSD Toolbar	The OSD Toolbar is not open.	Click the OSD Hotkey twice.
Open the OSD	The OSD Toolbar is open.	Click the OSD Hotkey once.
Open the OSD	The OSD Toolbar is not open.	Click the OSD Hotkey three times.

The Toolbar Icons

	Click to skip to the first accessible port on the entire installation without having to invoke the OSD.
	Click to skip to the first accessible port previous to the current one without having to invoke the OSD.
	Click to begin *Auto Scan Mode*. The KN2108 / KN2116 automatically switches among the ports that were selected for Auto Scanning under the Configuration *Scan Select* function (see *Scan Select*, page 109). This allows you to monitor their activity without having to switch among them manually.
	Click to skip from the current port to the next accessible one without having to invoke the OSD.
	Click to skip from the current port to the last accessible port on the entire installation without having to invoke the OSD.
	Click to bring up the OSD.
	Click to close the toolbar.
	Click to logout and exit the WinClient ActiveX Viewer application.
	Local OSD only: Click to switch toolbar to *Transparent/Opaque Mode*.
	Remote OSD only: Click to invoke *Panel Array Mode* (see page 83).

Note: The administrator selects which ports are accessible to each user with the *User Management* function (see page 48 for details).

Hotkey Operation

Hotkeys allow you to provide KVM focus to a port directly from the keyboard. The KN2108 / KN2116 provides the following hotkey features:

- Auto Scanning
- Skip Mode Switching

The hotkeys are: **A** and **P** for Auto Scanning; and the Arrow Keys for Skip Mode.

Note: 1. In order for hotkey operations to take place, the OSD Toolbar must be visible (see *Port Operation*, page 79). To use the keys designated as hotkeys (i.e. A, P, etc.) for normal, non-hotkey purposes, you must first close the toolbar.

2. For issues affecting multiple user operation in Auto Scan Mode, see *Multiuser Operation*, page 85.

Auto Scanning

The Auto Scan function automatically switches among all the ports that are accessible to the currently logged on User at regular intervals, so that the user can monitor their activity automatically. (See *Scan Select*, page 109, for information regarding accessible ports.)

Setting the Scan Interval

The amount of time Auto Scan dwells on each port is set with the *Scan Duration* setting (see page 109).

Invoking Auto Scan

To start Auto Scanning, tap the **A** key. The Auto Scan function cycles through the ports in order - starting from the first port on the installation. An **S** appears in front of the Port ID Display to indicate that the port is being accessed under Auto Scan Mode.

Pausing Auto Scan

While you are in Auto Scan Mode, you can pause the scanning in order to keep the focus on a particular computer by pressing **P**. During the time that Auto Scanning is paused, the **S** in front of the Port ID blinks On and Off.

Pausing when you want to keep the focus on a particular computer is more convenient than Exiting Auto Scan Mode because when you Resume scanning, you start from where you left off. If, on the other hand, you were to exit and restart Auto Scan Mode, the scanning would start from the very first computer on the installation. To resume Auto Scanning, press any key except Esc or the Spacebar. Scanning continues from where it left off.

Exiting Auto Scan

While Auto Scan Mode is in effect, ordinary keyboard functions are suspended. You must exit Auto Scan Mode in order to regain normal control of the keyboard. To exit Auto Scan Mode press **Esc** or the **Spacebar**. Auto Scanning stops when you exit Auto Scan Mode.

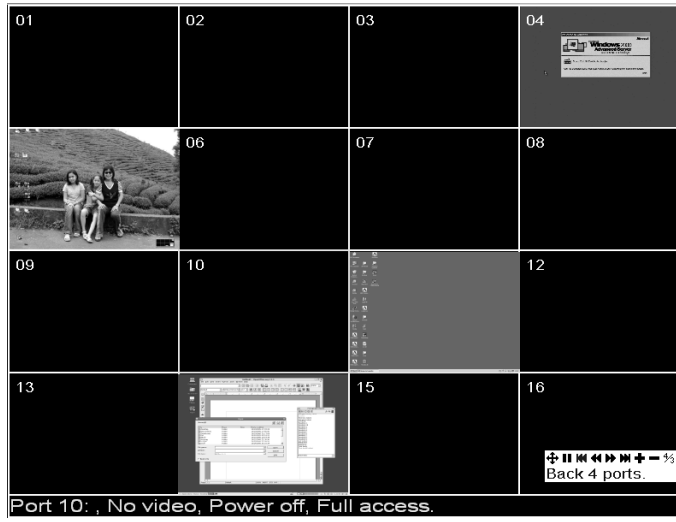
Skip Mode

Skip Mode allows you to switch ports in order to monitor the computers manually. You can dwell on a particular port for as long or as little as you like - as opposed to Auto Scanning, which automatically switches after a fixed interval. The Skip Mode hotkeys are the four Arrow keys. Their operation is explained in the table below:

Arrow	Action
←	Skips from the current port to the first accessible port previous to it. (See *Scan Select*, page 109, for information regarding accessible ports.)
→	Skips from the current port to the first accessible port that comes after it.
↑	Skips from the current port to the very first accessible port on the installation.
↓	Skips from the current port to the very last accessible port on the installation.

Panel Array Mode

Clicking on the OSD Toolbar's *Panel* icon invokes Panel Array Mode. Under this mode, the OSD divides your screen into a 4 x 4 grid of 16 panels:



- Each panel represents one of the KN2108 / KN2116's ports. Starting with Port 1 at the upper left; going from left to right; top to bottom; Port 16 is at the lower right.
- When the Array is first invoked, it scans through each of the ports that were selected for Auto Scanning under the Configuration page's *Scan Select* function (see page 109), and displays information about the port (port name, resolution, on line status, port access status), at the bottom of the panel.
- The number of panels in the array (16, 9, 4, or 1) can be selected by clicking **Show More Ports** (+), and **Show Fewer Ports** (-) on the panel array toolbar.
- If the computer connected to a port is on line, its screen displays in its panel, otherwise the panel is blank.
- Only ports that are accessible to the currently logged in user display (see *Port Access*, page 50). All other panels are blank.
- If you move the mouse pointer over a panel, information about the port displays at the bottom of the screen.

(Continues on next page.)

(Continued from previous page.)

- You can access a computer connected to a port by moving the mouse pointer over its panel and clicking. You switch to the computer exactly as if you had selected it from the OSD Main screen.
- The panel array toolbar, at the lower right of the screen, provides shortcut navigation and control of the panel array as described in the diagram below:

	Click the pushpin to have the toolbar always be on top.
	Pause panel scanning, leaving the focus on the panel that currently has it.
	Move back four panels.
	Move to the previous panel.
	Move to the next panel.
	Move ahead four panels.
	Show More Ports: Increase the number of panels in the array.
	Show Fewer Ports: Decrease the number of panels in the array.
	Toggle 4/3 aspect ratio.
	Exit Panel Array mode.

- For issues affecting multiple user operation in Panel Array Mode, see *Multiuser Operation*, page 85.

Multiuser Operation

The KN2108 / KN2116 supports multiuser operation. Up to 32 users can log in at the same time. When multiple users simultaneously access the KN2108 / KN2116 switch from remote consoles, the rules of precedence that apply are shown in the following table:

Operation	Rule
General	◆ Once a user invokes the OSD, no other user can invoke it until the original user closes it.
Auto Scan Mode	◆ If a user has invoked Auto Scan Mode (see *Auto Scanning*, page 81), but the OSD has not been invoked, another user can interrupt Auto Scan Mode by invoking the OSD.
Panel Array Mode	◆ When a user has invoked Panel Array Mode (see page 83), all successive users automatically enter Panel Array Mode. Panel Array Mode continues until the original user stops it. (Administrators can override Panel Array Mode.) ◆ Only the user who starts Panel Array Mode can use the Skip Mode (see page 82) function. ◆ Only the user who starts Panel Array Mode can switch ports. Other users automatically switch to the ports that the original user selects. However, if an individual user does not have access rights to the port that the original user switches to, the user will not be able to view that port. ◆ Individual users can increase or decrease the number of panels they wish to view in Panel Array Mode; however, the picture quality may decrease as the number of panels decreases.

Note: ATEN recommends that the user who starts Panel Array Mode set it to display at least four panels; otherwise, it is possible that other users may receive only part of the picture.

Control Panel

Since the WinClient ActiveX Viewer and WinClient AP Control Panel contains the most complete functionality of all the user interface control panels, this section describes the WinClient Control Panel. Although the other control panels may not have all of the features that this one does, you can refer to the information described here when using them.

The control panel consists of an icon bar at the top, with two text bars below it; as shown:

Note: The above image shows the complete Control Panel. The icons that appear can be customized. See *Control Panel Configuration*, page 105, for details.

- By default, the top text row shows the video resolution of the remote display. As the mouse pointer moves over the icons in the icon bar, however, the information in the top text row changes to describe the icon's function. In addition, if a message from another user is entered in the message board, and you have not opened the message board in your session, the message will appear in the top row.
- The lower row shows the IP address of the device you are accessing at the left. In the center of the bar, the number before the slash indicates which bus the user is on, while the number behind the slash indicates the number of users on that bus.

- Right clicking in the text row area brings up a menu that allows you to select options for the *Screen Mode*, *Zoom* and *Macro List*. These functions are discussed in the sections that follow.

- To move the Control Panel to a different location on the screen, place the mouse pointer over the text bar area, then click and drag.

Control Panel Functions

Icon	Function
	This is a toggle. Click to make the Control Panel persistent – i.e., it always displays on top of other screen elements. Click again to have it display normally.
	Click to bring up the Macros dialog box (see page 90 for details).
	Click to bring up the Video Options dialog box. Right-click to perform a quick Auto Sync (see *Video Settings*, page 96, for details).
	Toggles the display between *Full Screen Mode* and *Windowed Mode*.
	Click to take a snapshot (screen capture) of the remote display. See *Snapshot*, page 106, for details on configuring the Snapshot parameters.
	Click to bring up the Message Board (see *The Message Board*, page 100).
	Click to send a *Ctrl+Alt+Del* signal to the remote system.
	Click to bring up the on-screen keyboard (see *The On-Screen Keyboard*, page 103).
	Click to display a dropdown Macro List of *User* macros. Access and run macros more conveniently rather than using the Macros dialog box (see the *Macros* icon in the table above, and the *Macros* section on page 90).
	Click to bring up the Control Panel Configuration dialog box. See *Control Panel Configuration*, page 105, for details on configuring the Control Panel.
	Click to exit the remote view.

	These icons show the Num Lock, Caps Lock, and Scroll Lock status of the remote computer. ◆ When the lock state is *On*, the LED is bright green and the lock hasp is closed. ◆ When the lock state is *Off*, the LED is dull green and the lock hasp is open. Click on the icon to toggle the status. **Note:** These icons and your local keyboard icons are in sync. Clicking an icon causes the corresponding LED on your keyboard to change accordingly. Likewise, pressing a Lock key on your keyboard causes the icon's color to change accordingly.

The *Hotkey Setup, Video Options* and *Message Board* functions are discussed in the sections that follow.

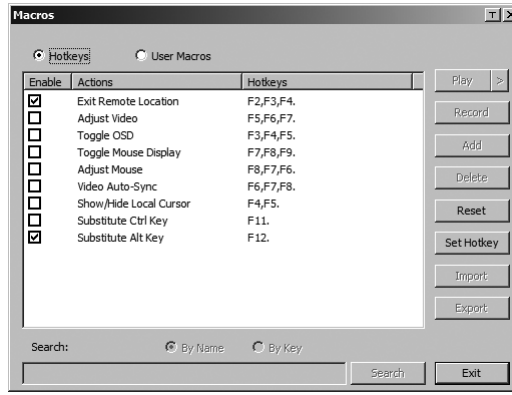
Macros

The Macros icon provides access to two functions found in the Macros dialog box: Hotkeys and User Macros. Both are described in the following sections.

Note: The **T** button at the top right of the dialog boxes that appear for the Macros function brings up a slider to adjust the transparency of the dialog box. After making your adjustment, click anywhere in the dialog box to dismiss the slider.

Hotkeys

Various actions, corresponding to clicking the Control Panel icons, can be accomplished directly from the keyboard with hotkeys. Selecting the Hotkeys radio button lets you configure which hotkeys perform the actions.The actions are listed to the left; their hotkeys are shown to the right. Use the checkbox to the left of an action's name to enable or disable its hotkey.



If you find the default Hotkey combinations inconvenient, you can reconfigure them as follows:

1. Highlight an *Action*, then click **Set Hotkey**.
2. Press your selected Function keys (one at a time). The key names appear in the *Hotkeys* field as you press them.
   - You can use the same function keys for more than one action, as long as the key sequence is not the same.
   - To cancel setting a hotkey value, click **Cancel**; to clear an action's Hotkeys field, click **Clear**.
3. When you have finished keying in your sequence, click **Save**.

To reset all the hotkeys to their default values, click **Reset**.

An explanation of the Hotkey actions is given in the table below:

Action	Explanation
Exit remote location	If you are using the Java AP, this exits the remote view and goes back to the web browser Main Page. If you are using the WinClient AP, this exits remote view and goes back to the WinClient main page. This is equivalent to clicking the *Exit* icon on the Control Panel. The default keys are F2, F3, F4.
Adjust Video	Brings up the *Video Settings* dialog box. This is equivalent to clicking the *Video Settings* icon on the Control Panel. The default keys are F5, F6, F7.
Toggle OSD	Toggles the Control Panel Off and On. The default keys are F3, F4, F5.
Toggle mouse display	If you find the display of the two mouse pointers (local and remote) to be confusing or annoying, you can use this function to shrink the non-functioning pointer down to a barely noticeable tiny circle, which can be ignored. Since this function is a toggle, use the hotkeys again to bring the mouse display back to its original configuration. This is equivalent to selecting the *Dot* pointer type from the *Mouse Pointer* icon on the Control Panel. The default keys are F7, F8, F9. **Note:** The Java Control Panel does not have this feature.
Adjust mouse	This synchronizes the local and remote mouse movements. The default keys are F8, F7, F9.
Video Auto-sync	This combination performs an auto-sync operation. It is equivalent to clicking the *Video Autosync* icon on the Control Panel. The default keys are F6, F7, F8.
Show/Hide Local Cursor	Toggles the display of your local mouse pointer off and on. This is equivalent to selecting the *Null* pointer type from the *Mouse Pointer* icon on the Control Panel. The default keys are F4,F5.
Substitute Ctrl key	If your local computer captures Ctrl key combinations, preventing them from being sent to the remote system, you can implement their effects on the remote system by specifying a function key to substitute for the Ctrl key. If you substitute the F11 key, for example, pressing [F11 + 5] would appear to the remote system as [Ctrl + 5]. The default key is F11.
Substitute Alt key	Although all other keyboard input is captured and sent to the remote system, [Alt + Tab] and [Ctrl + Alt + Del] work on your local computer. In order to implement their effects on the remote system, another key may be substituted for the Alt key. If you substitute the F12 key, for example, you would use [F12 + Tab] and [Ctrl + F12 + Del]. The default key is F12.

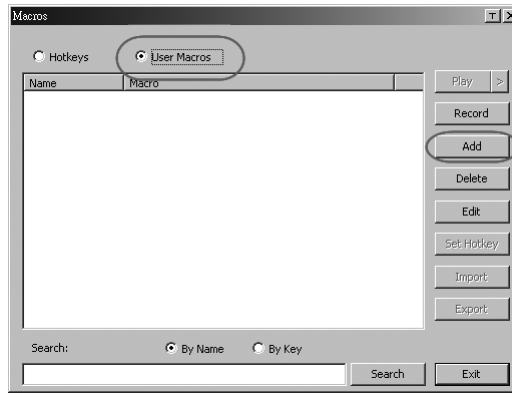
■ Search

Search, at the bottom of the dialog box, lets you filter the list of macros that appear in the large upper panel for you to play or edit. Click a radio button to choose whether you want to search by name or by Hotkey; key in a string for the search; then click **Search**. All instances that match your search string appear in the upper panel.

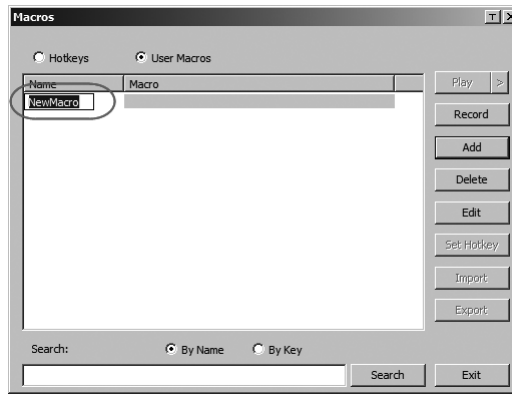
User Macros

User Macros are used to perform specific actions on the remote server. To create the macro, do the following:

1. Select *User Macros* radio button, then click **Add**.



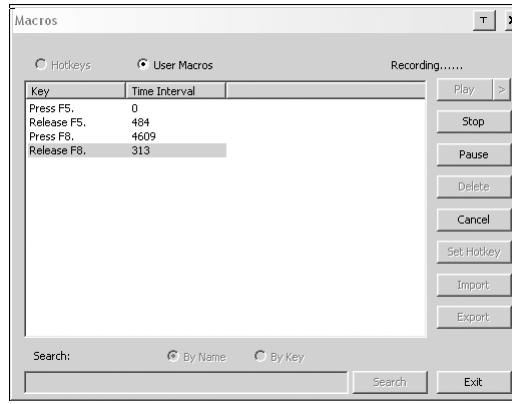
2. In the dialog box that comes up, replace the “New Macro” text with a name of your choice for the macro:



3. Click **Record**.

   The dialog box disappears, and a small panel appears at the top left of the screen:

4. Press the keys for the macro.
   - To pause macro recording, click **Pause**. To resume, click **Pause** again.
   - Clicking **Show** brings up a dialog box that lists each keystroke that you make, together with the amount of time each one takes:



   - Clicking **Cancel** cancels all keystrokes.
   - When you have finished, click **Stop**. This is the equivalent of clicking Done in Step 5.

Note: 1. Case is not considered – typing **A** or **a** has the same effect.

2. When recording the macro the focus must be on the remote screen. It cannot be in the macro dialog box.

3. Only the default keyboard characters may be used. Alternate characters cannot be used. For example, if the keyboard is Traditional Chinese and default character is **A** the alternate Chinese character obtained via keyboard switching is not recorded.

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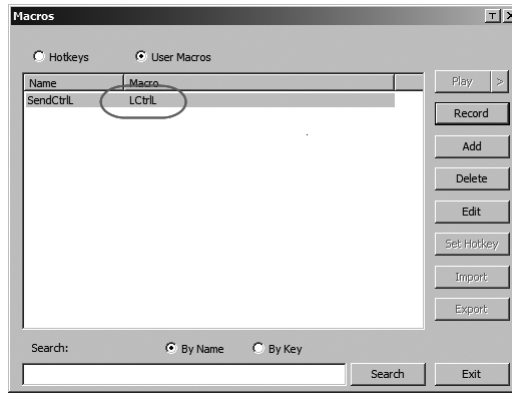
5. If you haven't brought up the Show dialog, click **Done** when you have finished recording your macro. You return to the Macros dialog box with your system macro key presses displayed in the Macro column:



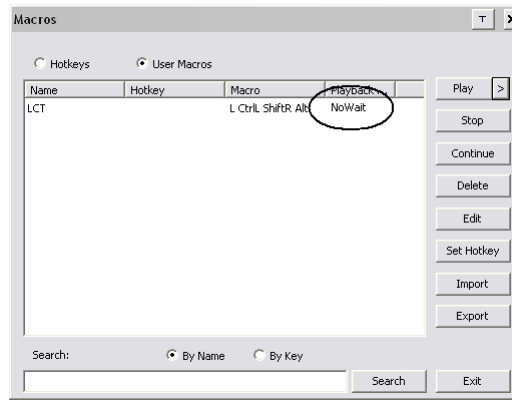
6. If you want to change any of the keystrokes, select the macro and click **Edit**. This brings up a dialog box similar to the one for Show. You can change the content of your keystrokes, change their order, etc.

7. Repeat the procedure for any other macros you wish to create.

After creating your macros, you can run them either by opening this dialog box and clicking **Play**, or by opening the Macro List on the Control Panel and clicking the one you want.

If you run the macro from this dialog box, you have the option of specifying how the macro runs, by clicking the arrow next to the Play button.

- If you choose *Play Without Wait*, the macro runs the keypresses one after another with no time delay between them.
- If you choose *Play With Time Control*, the macro waits for the amount of time between key presses that you took when you created it. Click on the arrow next to *Play* to make your choice.
- If you click *Play* without opening the list, the macro runs with the default choice. The default choice (*NoWait* or *TimeCtrl*), is shown in the *Playback* column.



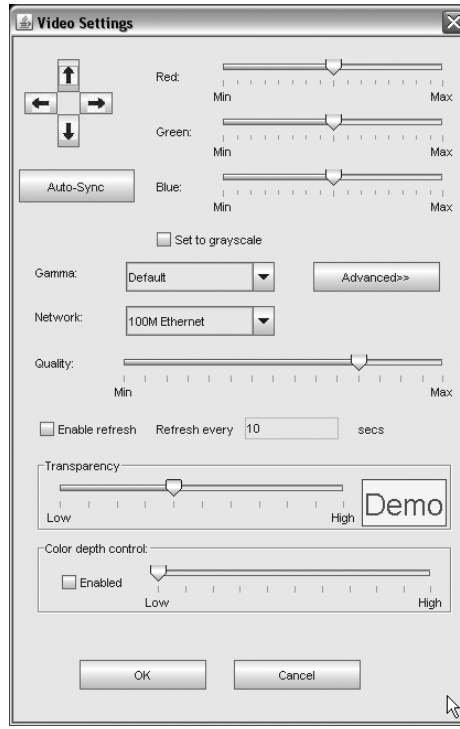
You can change the default choice by clicking on the current choice (*NoWait* in the screenshot shown), and selecting the alternative choice.

Note: 1. Information about the Search function is given on page 91.

2. User Macros are stored on the Local Client computer of each user. Therefore there is no limitation on the of number of macros, the size of the macro names, or makeup of the hotkey combinations that invoke them

Video Settings

Clicking the *Hammer* icon on the Control Panel brings up the *Video Settings* dialog box. The options in this dialog box allow you to adjust the placement and picture quality of the remote screen on your monitor



The meanings of the video adjustment options are given in the table on the following two pages:

Video adjustment options:

Options	Usage
Screen Position	Adjust the horizontal and vertical position of the remote server window by Clicking the Arrow buttons.
Auto-Sync	Click Auto-Sync to have the vertical and horizontal offset values of the remote screen detected and automatically synchronized with the local screen. **Note:** 1. If the local and remote mouse pointers are out of sync, in most cases, performing this function will bring them back into sync. 2. This function works best with a bright screen. 3. If you are not satisfied with the results, use the Screen Position arrows to position the remote display manually.
RGB	Drag the slider bars to adjust the RGB (Red, Green, Blue) values. When an RGB value is increased, the RGB component of the image is correspondingly increased. If you enable *Set to Grayscale*, the remote video display is changed to grayscale.
Gamma	This section allows you to adjust the video display's gamma level. This function is discussed in detail in the next section, *Gamma Adjustment*.
Network Type	Select the type of internet connection that the local client computer uses. The switch will use that selection to automatically adjust the *Video Quality* and *Detect Tolerance* settings to optimize the quality of the video display. Since network conditions vary, if none of the pre-set choices seem to work well, you can select *Customize* and use the Video Quality and Detect Tolerance slider bars to adjust the settings to suit your conditions.
Video Quality	Drag the slider bar to adjust the overall Video Quality. The larger the value, the clearer the picture and the more video data goes through the network. Depending on the network bandwidth, a high value may adversely effect response time.

(Continues on next page.)

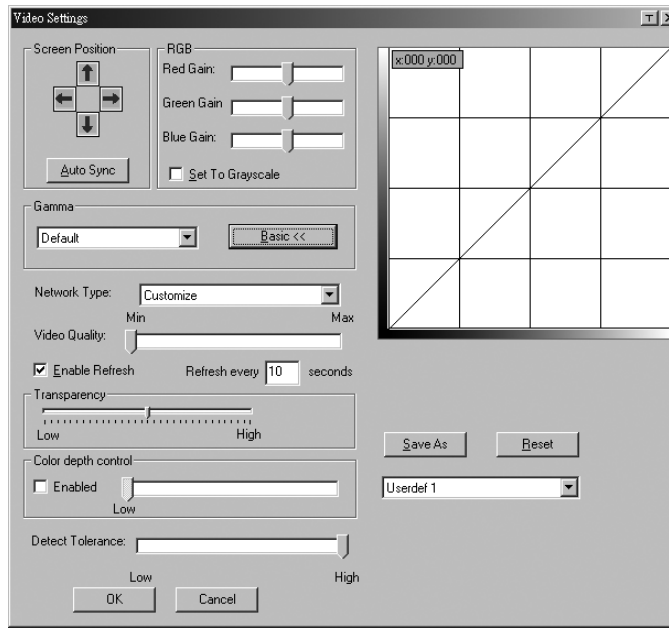
(Continued from previous page.)

Enable Refresh	The KN2108 / KN2116 can redraw the screen every 1 to 99 seconds, eliminating unwanted artifacts from the screen. Select **Enable Refresh** and enter a number from 1 through 99. The KN2108 / KN2116 will redraw the screen at the interval you specify. This feature is disabled by default. Click to put a check mark in the box next to *Enable Refresh* to enable this feature. **Note:** 1. The switch starts counting the time interval when mouse movement stops. 2. Enabling this feature increases the volume of video data transmitted over the network. The lower the number specified, the more often the video data is transmitted. Setting too low a value may adversely affect overall operating responsiveness.
Transparency	Adjusts the transparency of the Control Panel and other Toolbars. Slide the bar until the display in the example window is to your liking.
Color Depth Control	This setting determines the richness of the video display by adjusting the amount of color information.

Gamma Adjustment

If it is necessary to correct the gamma level for the remote video display, use the *Gamma* function of the Video Adjustment dialog box.

- Under *Basic* configuration, there are ten preset and four user-defined levels to choose from. Drop down the list box and choose the most suitable one.
- For greater control, clicking the *Advanced* button brings up the following dialog box:



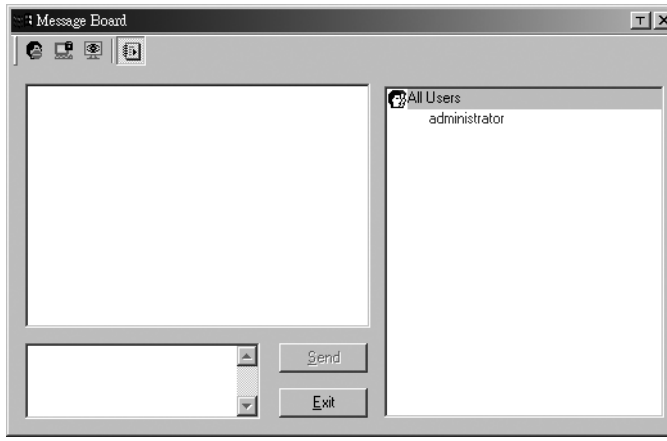
- Click and drag the diagonal line at as many points as you wish to achieve the display output you desire.
- Click **Save As** to save up to four user-defined configurations derived from this method. Saved configurations can be recalled from the list box at a future time.
- Click **Reset** to abandon any changes and return the gamma line to its original diagonal position.
- Click **OK** to save your changes and close the dialog box.
- Click **Cancel** to abandon your changes and close the dialog box.

Note: For best results, change the gamma while viewing a remote server.

The Message Board

The KN2108 / KN2116 supports multiple user logins, which can possibly give rise to access conflicts. To alleviate this problem, a message board feature has been provided, allowing users to communicate with each other.

The message board functions much like an Internet chat program does. When you click the Message Board icon on the Control Panel (see page 86), a screen similar to the one below appears:



The Button Bar

The buttons on the Button Bar are toggles. Their actions are described in the table below:

Button	Action
	**Enable/Disable** Chat. When disabled, messages posted to the board are not displayed. The button is shadowed when Chat is disabled. The icon displays next to the user's name in the User List panel when the user has disabled Chat.
	**Occupy/Release** Keyboard/Video/Mouse. When you Occupy the KVM, other users cannot see the video, and cannot input keyboard or mouse data. The button is shadowed when the KVM is occupied. The icon displays next to the user's name in the User List panel when the user has occupied the KVM.
	**Occupy/Release** Keyboard/Mouse. When you Occupy the KM, other users can see the video, but cannot input keyboard or mouse data. The button is shadowed when the KM is occupied. The icon displays next to the user's name in the User List panel when the user has occupied the KM.
	**Show/Hide** User List. When you Hide the User List, the User List panel closes. The button is shadowed when the User List is open.

Message Display Panel

Messages that users post to the board - as well as system messages - display in this panel. If you disable Chat, however, messages that get posted to the board won't appear.

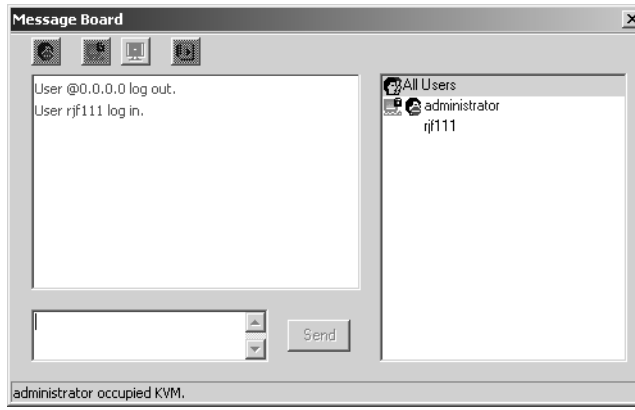
Compose Panel

Key in the messages that you want to post to the board in this panel. Click **Send**, or press [**Enter**] to post the message to the board.

User List Panel

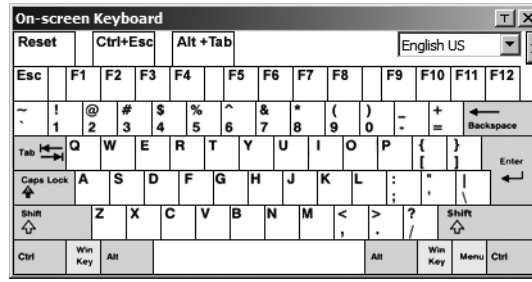
The names of all the logged in users are listed in this panel.

- Your name appears in blue; other users' names appear in black.
- By default, messages are posted to all users. To post a message to one individual user, select the user's name before sending your message.
- If a user's name is selected, and you want to post a message to all users, select All Users before sending your message.
- If a user has disabled Chat, its icon displays before the user's name to indicate so.
- If a user has occupied the KVM or the KM, its icon displays before the user's name to indicate so.



The On-Screen Keyboard

The KN2108 / KN2116 supports an on-screen keyboard, available in multiple languages, with all the standard keys for each supported language. Click this icon to pop up the on-screen keyboard:

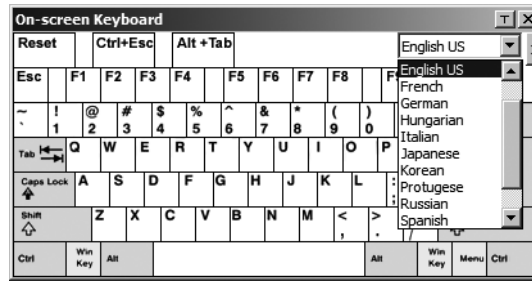


One of the major advantages of the on-screen keyboard is that if the keyboard languages of the remote and local systems aren't the same, you don't have to change the configuration settings for either system. The user just has to bring up the on-screen keyboard; select the language used by the server on the port he is accessing; and use the on-screen keyboard to communicate with it.

Note: You must use your mouse to click on the keys. You cannot use your actual keyboard.

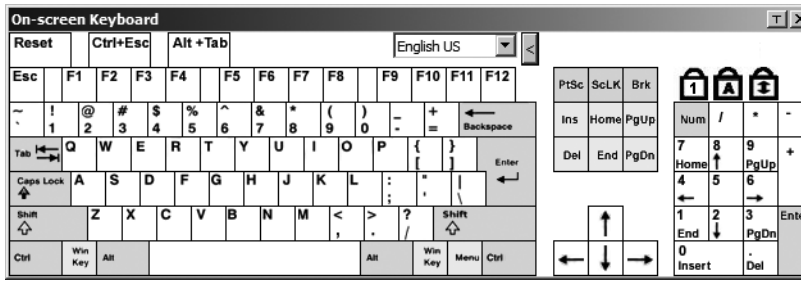
To change languages, do the following:

1. Click the down arrow next to the currently selected language, to drop down the language list.



2. Select the new language from the list.

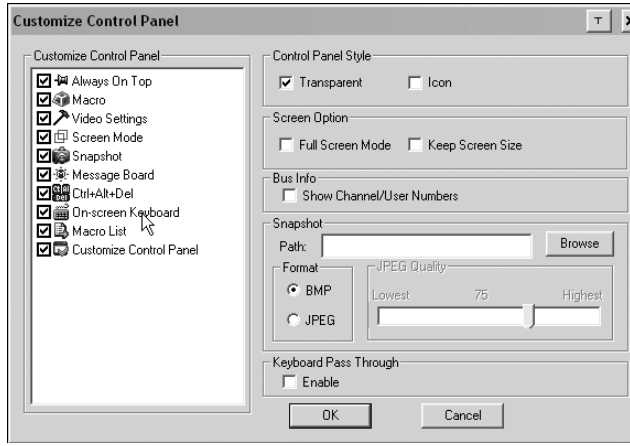
To display/hide the expanded keyboard keys, click the arrow to the right of the language list arrow.



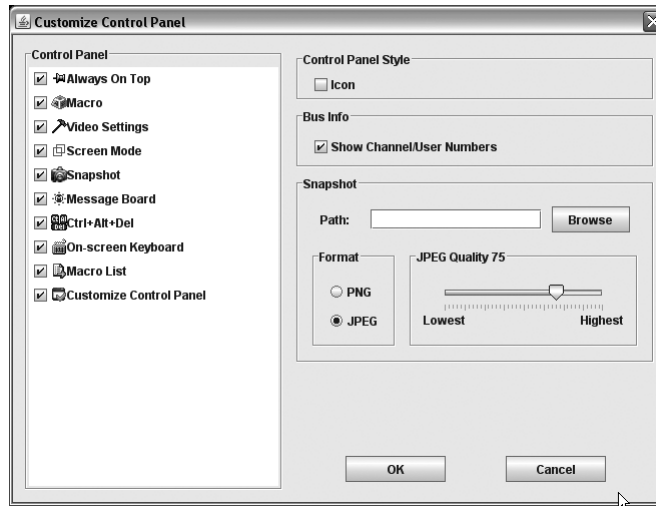
Control Panel Configuration

Clicking the *Control Panel* icon brings up a dialog box that allows you to configure the items that appear on the Control Panel, as well as its graphical settings. The dialog box differs slightly, depending on whether you use the WinClient ActiveX Viewer or the Java Applet Viewer:

WinClient ActiveX



Java Applet



(Continues on next page.)

The dialog box is organized into six main sections as described, below:

Item	Description
Control Panel	Allows you to customize the Control Panel by selecting which icons display in the Control Panel
Control Panel Style	◆ WinClient ActiveX Viewer only: Enabling *Transparent* makes the Control Panel semi-transparent, so that you can see through it to the display underneath. ◆ Enabling *Icon* causes the Control Panel to display as an icon until you mouse over it. When you mouse over the icon, the full panel comes up.
Screen Options	WinClient ActiveX Viewer only: ◆ If *Full Screen Mode* is enabled, the remote display fills the entire screen. ◆ If *Full Screen Mode* is not enabled, the remote display appears as a window on the local desktop. If the remote screen is larger than what is able to fit in the window, move the mouse pointer to the screen border that is closest to the area you want to view and the screen will scroll. ◆ If *Keep Screen Size* is enabled, the remote screen is not resized. ◆ If the remote resolution is smaller than that of the local monitor, its display appears like a window centered on the screen. ◆ If the remote resolution is larger than that of the local monitor, its display is centered on the screen. To access the areas that are off screen, move the mouse to the corner of the screen that is closest to the area you want to view and the screen will scroll. ◆ If *Keep Screen Size* is not enabled, the remote screen is resized to fit the local monitor's resolution.
Bus Info	If *Bus Info* is enabled, the number of the bus you are on, as well as the total number of users on the bus, displays on the bottom row center of the Control Panel as follows: Bus No./Total Users.
Snapshot	These settings let the user configure the KN2108 / KN2116's screen capture parameters (see the *Snapshot* description under *Control Panel*, page 86): ◆ Path lets you select a directory that the captured screens automatically get saved to. Click **Browse**; navigate to the directory of your choice; then click **OK**. If you don't specify a directory here, the snapshot is saved to your desktop. ◆ Click a radio button to choose whether you want the captured screen to be saved as a BMP or a JPEG (JPG) file. ◆ If you choose JPEG, you can select the quality of the captured file with the slider bar. The higher the quality, the better looking the image, but the larger the file size. Note: The Java Applet Viewer supports PNG not BMP files.
Keyboard Pass Through	WinClient ActiveX Viewer Only: When this is enabled, the Alt-Tab key press is passed to the remote server and affect that server. If it is not enabled, Alt-Tab acts on your local client computer.

Note: The WinClient ActiveX Viewer has three functions that the Java Applet Viewer does not: Transparent; Screen Options; and Keyboard Pass Through.

Mouse Synchronization

Until you close the KN2108 / KN2116 connection, mouse movements have no effect on your local system, but instead are captured and sent to the remote system.

From time to time, especially if you change video resolution, the local mouse movement may no longer be synchronized with the remote system's mouse pointer. There are three quick methods that can be used to bring the two pointers back into sync:

- Right-clicking on the hammer icon in the WinClient ActiveX Viewer Control Panel.
- Moving the mouse pointer into the Control Panel and back out again.
- Performing an *Auto Sync* with the Video Adjustment function (see *Video Settings*, page 96, for details).

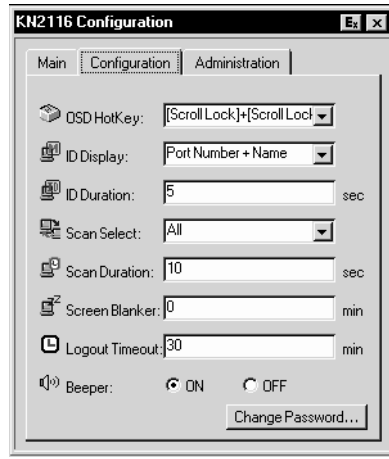
If performing these actions does not resolve the problem, do the following:

1. Invoke the *Adjust Mouse* function with the *Adjust Mouse* hotkeys (see *Hotkey Operation*, page 81, for details).
2. Move the local mouse pointer exactly on top of the remote mouse pointer and click.

If this procedure still does not help, you should set the mouse speed and acceleration for each problematic computer attached to the switch.
See *Additional Mouse Synchronization Procedures*, page 149, for instructions.

The Configuration Page

The OSD *Configuration* page allows users to set up their own, individual, working environments. The KN2108 / KN2116 stores a separate configuration record for each user profile, and sets up the working configuration according to the *Username* that is used to log in.



The Configuration page settings are explained in the following table:

Setting	Function
OSD Hotkey	Selects which Hotkey controls the OSD function: **[Scroll Lock] [Scroll Lock]** or [**Ctrl] [Ctrl]**. Since the Ctrl key combination may conflict with programs running on the computers, the default is the Scroll Lock combination. (See p. 81 for Hotkey operation.)
ID Display	Selects how the Port ID is displayed: the Port Number alone (**PORT NUMBER**); the Port Name alone (**PORT NAME**); or the Port Number plus the Port Name (**PORT NUMBER + PORT NAME**). The default is PORT NUMBER + PORT NAME.
ID Duration	Determines how long a Port ID displays on the monitor after a port change has taken place. You can choose an amount from 0 - 255 seconds. The default is 5 Seconds. Enable the *Always On* radio button for the Port ID to be always on.
Scan Select	Selects which computers will be accessed under Auto Scan Mode (see *Auto Scanning*, page 81). Choices are: **ALL** - All the Ports which have been set Accessible (see *Port Access*, page 50); **POWERED ON** - Only those Ports which have been set Accessible and are Powered On; **QUICK VIEW** - Only those Ports which have been set Accessible and have been selected as Quick View Ports (see *Quick View Ports*, page 39); **QUICK VIEW + POWERED ON** - Only those Ports which have been set Accessible and have been selected as Quick View Ports and are Powered On. The default is ALL.
Scan Duration	Determines how long the focus dwells on each port as it cycles through the selected ports in Auto Scan Mode (see *Auto Scanning*, page 81). Key in a value from 0 - 255 seconds. The default is 10 seconds; a setting of 0 disables the Scan function.
Screen Blanker	If there is no input from the console for the amount of time set with this function, the screen is blanked. Key in a value from 1 - 30 minutes. A setting of 0 disables this function. The default is 0 (disabled).
Logout Timeout	If there is no Operator input for the amount of time set with this function, the Operator is automatically logged out. A login is necessary before the KN2108 / KN2116 can be accessed again. Enter a value from 0 - 180 minutes. The default is 30 minutes. 0 disables the function.
Beeper	When set to **ON**, the beeper sounds whenever the port is switched, when activating the Auto Scan function (see *Auto Scanning*, page 81), or when an invalid entry is made on an OSD menu. The default is ON.
Change Password	Allows a user to change the account password. After clicking the Change Password button, a dialog box appears. Enter the old password. Then, enter a new password and confirm it by entering it again. Press OK to save changes, or press Cancel to discard changes.

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Chapter 7
The Log File

The Main Screen

The KN2108 / KN2116 logs all the events that take place on it. To view the contents of the log file, click the *Log* icon at the left of the web page. A screen similar to the one below appears:

- The log file tracks a maximum of 512 events. When the limit is reached, the oldest events get discarded as new events come in.
- To clear the log file, click the *Clear* Log icon at the bottom right of the file.

Note: The Log File is temporary. Its contents are lost when the KN2108 / KN2116 is turned off or loses power. To have the contents written to a permanent log file, which is a searchable database, the Log Server needs to be installed and configured. See Chapter 8 for details.

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Chapter 8
The Log Server

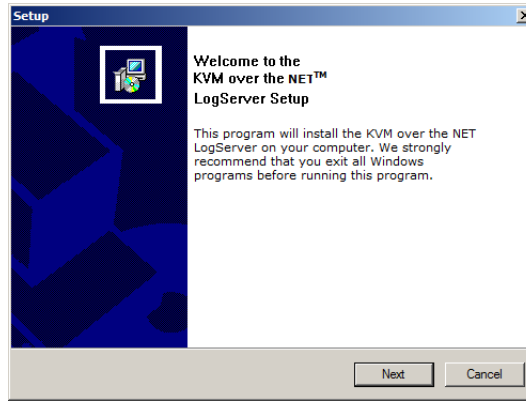
The Windows-based Log Server is an administrative utility that records all the events that take place on selected KN2108 / KN2116 units and writes them to a searchable database. This chapter describes how to install and configure the Log Server.

Installation

1. From the computer that you want to use as the Log Server, open your browser and log into the KN2108 / KN2116 (see page 27).
2. Click the *Log Server* button at the left of the web page to start the Log Server installation program.
3. When the browser dialog asks what to do with the program file, click **Run**.

Note: If the browser cannot run the file, save it to disk, instead, and run the file from your disk.

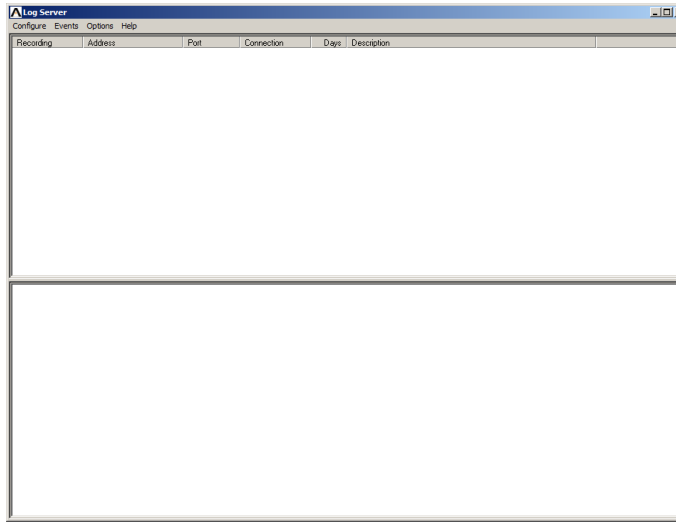
The Log Server installation screen appears:



4. Click Next, and follow the on-screen instructions to complete the installation and have the Log Server program icon placed on your desktop.

Starting Up

To bring up the Log Server, either double click the program icon, or key in the full path to the program on the command line. The first time your run it, a screen similar to the one below appears:



Note: The MAC address of the Log Server computer must be specified on the *Network* page of the Administrator Utility (see *Log Server*, page 52).

The screen is divided into three components:

- A *Menu Bar* at the top
- A panel that will contain a list of KN2108 / KN2116 units in the middle (see *The Log Server Main Screen*, page 119).
- A panel that will contain an *Events List* at the bottom

Each of the components is explained in the sections that follow.

The Menu Bar

The Menu bar consists of four items:

- Configure
- Events
- Options
- Help

These are discussed in the sections that follow.

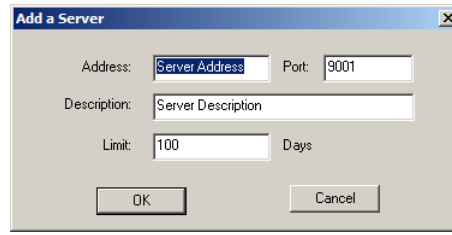
Note: If the Menu Bar appears to be disabled, click in the KN2108 / KN2116 List window to enable it.

Configure

The Configure menu contains three items: Add; Edit; and Delete. They are used to add new KN2108 / KN2116 units to the KN2108 / KN2116 List; edit the information for units already on the list; or delete KN2108 / KN2116 units from the list.

- To add a KN2108 / KN2116 to the list, click **Add**.
- To edit or delete a listed KN2108 / KN2116, first select the target in the List window, then open this menu and click **Edit** or **Delete**.

When you choose *Add* or *Edit*, a dialog box, similar to the one below, appears:



A description of the fields is given in the table, below:

Field	Explanation
Address	This can either be the IP address of the KN2108 / KN2116 or its DNS name (if the network administrator has assigned it a DNS name).
Port	The *Access Port* number assigned to the KN2108 / KN2116 (see *Access Port*, page 51).
Description	This field is provided so that you can put in a descriptive reference for the unit to help identify it.
Limit	This specifies the number of days that an event should be kept in the Log Server's database. Events that exceed the amount of time specified here can be removed with the Maintenance function (see *Maintenance:*, page 117).

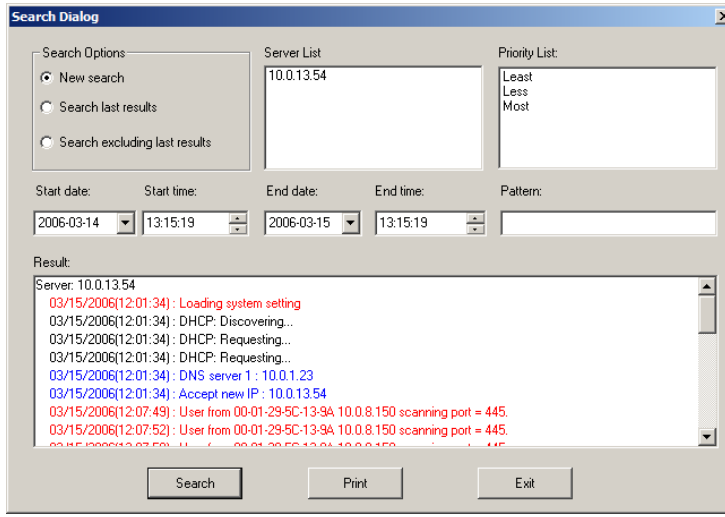
Fill in or modify the fields, then click **OK** to finish.

Events

The Events Menu has two items: *Search* and *Maintenance*.

Search:

Search allows you to search for events containing specific words or strings. When you access this function, a screen, similar to the one below, appears:



A description of the items is given in the table, below:

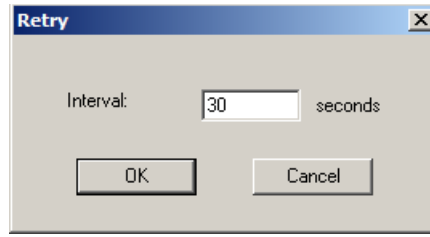
Item	Description
New search	This is one of three radio buttons that define the scope of the search. If it is selected, the search is performed on all the events in the database for the selected KN2108 / KN2116.
Search last results	This is a secondary search performed on the events that resulted from the previous search.
Search excluding last results	This is a secondary search performed on all the events in the database for the selected KN2108 / KN2116 excluding the events that resulted from the previous search.
KN2108 / KN2116 List:	KN2108 / KN2116 units are listed according to their IP address. Select the unit that you want to perform the search on from this list. You can select more than one unit for the search. If no units are selected, the search is performed on all of them.
Priority	Sets the level for how detailed the search results display should be. 1 is the most general; 3 is the most specific.
Start Date	Select the date that you want the search to start from. The format follows the YY/MM/DD convention, as follows: 2010/11/04
Start Time	Select the time that you want the search to start from. The format follows the HH:MM:SS convention.
End Date	Select the date that you want the search to end at.
End Time	Select the time that you want the search to end at.
Pattern	Key in the pattern that you are searching for here. The multiple character wildcard (%) is supported. E.g., h%ds would match hands and hoods.
Results	Lists the events that contained matches for the search.
Search	Click this button to start the search.
Print	Click this button to print the search results.
Exit	Click this button to exit the Log Server.

Maintenance:

Records are not automatically erased when their time limit (set with the Limit setting of the Edit function - see page 116), comes due. They still remain in the database even though they have exceeded their expiration time. Clicking this menu item removes those records from the database.

Options

Network Retry allows you to set the number of seconds that the Log Server should wait before attempting to connect if its previous attempt to connect failed. When you click this item, a dialog box, similar to the one below, appears:



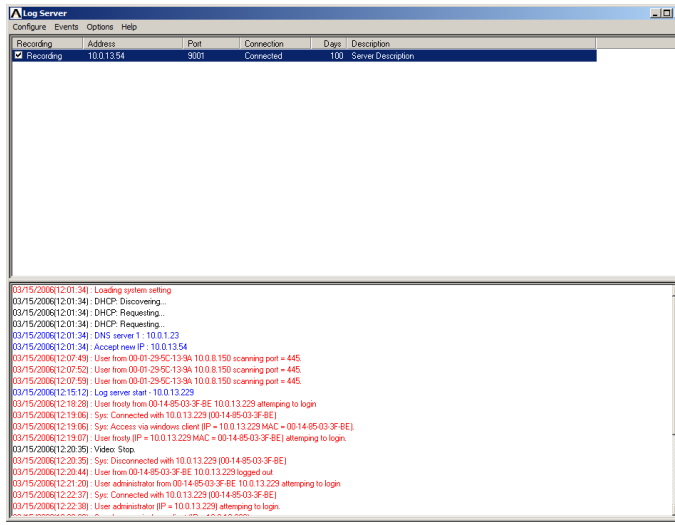
Key in the number of seconds, then click **OK** to finish.

The Log Server Main Screen

Overview

The Log Server Main Screen is divided into two main panels.

- The upper (List) panel lists all of the KN2108 / KN2116 units that have been selected for the Log Server to track (see *Configure*, page 115).
- The lower (Tick) panel displays the tick information for the currently selected KN2108 / KN2116 (if there are more than one, it is the highlighted one).
- To select a KN2108 / KN2116 unit in the list, simply click on it.



The List Panel

The List panel contains six fields:

Field	Explanation
Recording	Determines whether the Log Server records the ticks for this KN2108 / KN2116, or not. If the Recording checkbox is checked, the field displays Recording, and the ticks are recorded. If the Recording checkbox is not checked, the field displays Paused, and the ticks are not recorded. **Note:** Even though a KN2108 / KN2116 is not the currently selected one, if its Recording checkbox is checked, the Log Server will still record its ticks.
Address	This is the IP Address or DNS name that was given to the KN2108 / KN2116 when it was added to the Log Server (see *Configure*, page 115).
Port	This is the Access Port number assigned to the KN2108 / KN2116 (see *Configure*, page 115).
Connection	◆ If the Log Server is connected to the KN2108 / KN2116, this field displays *Connected*. ◆ If the Log Server is not connected, this field displays *Waiting*. This means that the Log Server's MAC address has not been set properly. It needs to be set on the *Network* page of the Administrator Utility (see page 53).
Days	This field displays the number of days that the KN2108 / KN2116's events are to be kept in the Log Server's database before expiration (see *Configure*, page 115).
Description	This field displays the descriptive information given for the KN2108 / KN2116 when it was added to the Log Server (see *Configure*, page 115).

The Tick Panel

The lower panel displays tick information for the currently selected KN2108 / KN2116. Note that if the installation contains more than one switch, even though a switch isn't currently selected, if its *Recording* checkbox is checked, the Log Server records its tick information and keeps it in its database.

Chapter 9
LDAP Server Configuration

Introduction

The KVM Over the NET™ switch allows log in authentication and authorization through external programs. This chapter describes how to configure Active Directory for KVM Over the NET™ switch authentication and authorization.

To allow authentication and authorization via LDAP or LDAPS, the Active Directory's LDAP *Schema* must be extended so that an extended attribute name for the KVM Over the NET™ switch – ***iKN2116-userProfile –*** is added as an optional attribute to the *person* class.

Note: *Authentication* refers to determining the authenticity of the person logging in; *authorization* refers to assigning permission to use the device's various functions.

In order to configure the LDAP server, you will have to complete the following procedures: 1) Install the Windows Server Support Tools; 2) Install the Active Directory Schema Snap-in; and 3) Extend and Update the Active Directory Schema.

The following section provides an example of configuring LDAP under Windows 2003 Server.

Install the Windows 2003 Support Tools

To install the Windows 2003 Support Tools, do the following:

1. On your Windows Server CD, open the Support → Tools folder.
2. In the right panel of the dialog box that comes up, double click **SupTools.msi**.
3. Follow along with the Installation Wizard to complete the procedure.

Install the Active Directory Schema Snap-in

To install the Active Directory Schema Snap-in, do the following:

1. Open a Command Prompt.
2. Key in: `regsvr32 schmmgmt.dll` to register schmmgmt.dll on your Active Directory computer.
3. Open the *Start* menu; click **Run**; key in: `mmc /a`; click **OK**.
4. On the *File* menu of the screen that appears, click **Add/Remove Snap-in**; then click **Add**.
5. Under *Available Standalone Snap-ins*, double click **Active Directory Schema**; click **Close**; click **OK**.
6. On the screen you are in, open the *File* menu and click **Save**.
7. For *Save in*, specify the *C:\Windows\system32* directory.
8. For *File name*, key in **schmmgmt.msc**.
9. Click **Save** to complete the procedure.

Create a Start Menu Shortcut Entry

To create a shortcut entry on the Start Menu for the Active Directory Schema, do the following:

1. Right click Start; select: **Open all Users → Programs → Administrative Tools**.
2. On the *File* menu, select **New → Shortcut**
3. In the dialog box that comes up, browse to, or key in the path to schmmgmt.msc (C:\Windows\system32\schmmgmt.msc), then click **Next**.
4. In the dialog box that comes up, key in *Active Directory Schema* as the name for the shortcut, then click **Finish.**

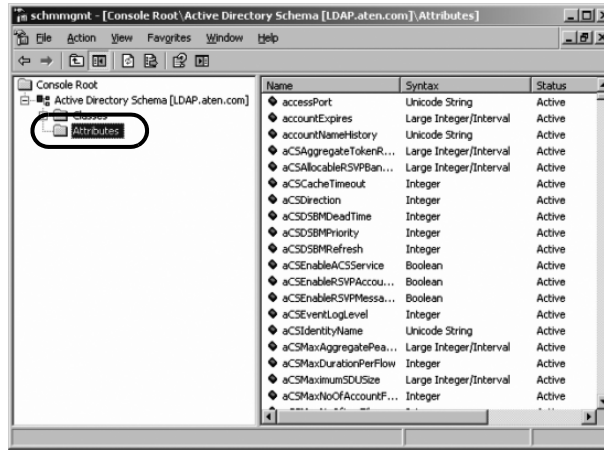
Extend and Update the Active Directory Schema

To extend and update the Active Directory Schema, you must do the following 3 procedures: 1) create a new attribute; 2) extend the object class with the new attribute; and 3) edit the active directory users with the extended schema.

Creating a New Attribute

To create a new attribute do the following:

1. From the Start menu, open Administrative Tools → Active Directory Schema.
2. In the left panel of the screen that comes up, right-click **Attributes**:



3. Select New → Attribute.
4. In the warning message that appears, click **Continue** to bring up the *Create New Attribute* dialog box.

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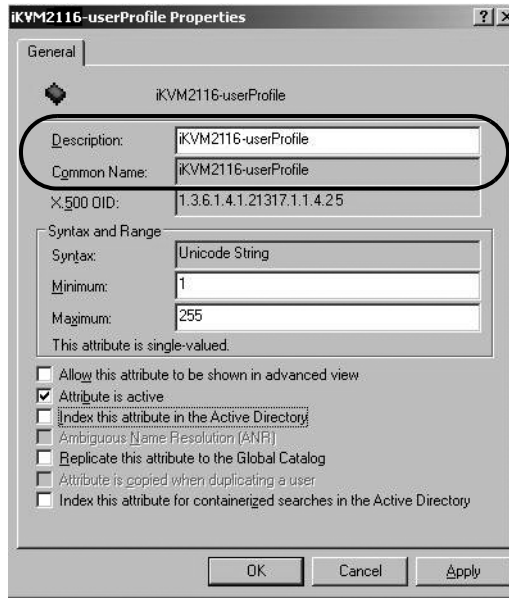
5. Fill in the dialog box to match the entries for *Description* and *Common Name* shown below, then click **OK** to complete the procedure.

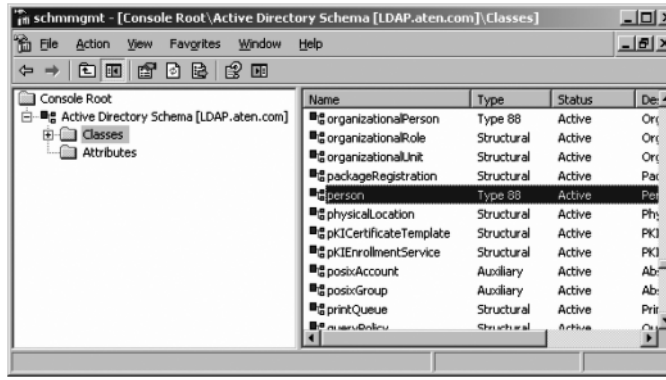
Note: The Unique X500 Object ID uses periods, not commas.



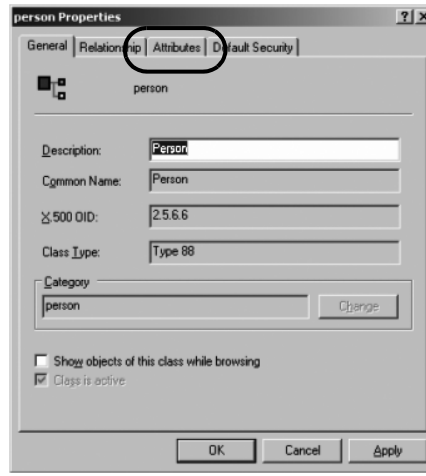
Extending the Object Class With the New Attribute

To extend the object class with the new attribute, do the following:

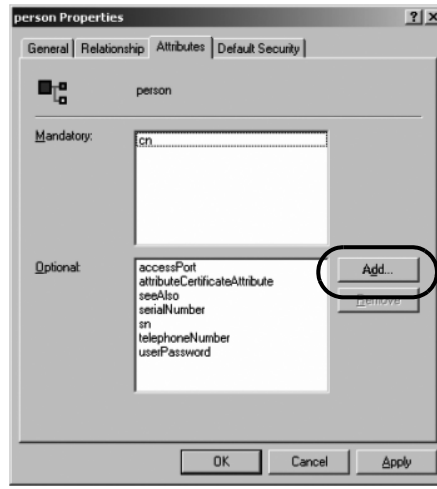
1. Open the Control Panel → Administrative Tools → Active Directory Schema.
2. In the left panel of the screen that comes up, select **Classes**.
3. In the right panel, right-click **person**:



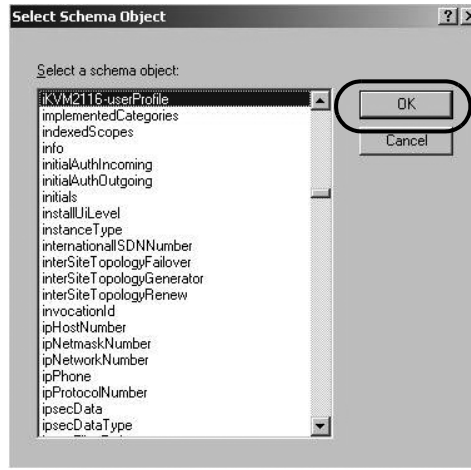
4. Select **Properties**; the *person Properties* dialog box comes up with the *General* page displayed. Click the *Attributes* tab.



5. On the *Attributes* page, click **Add**:



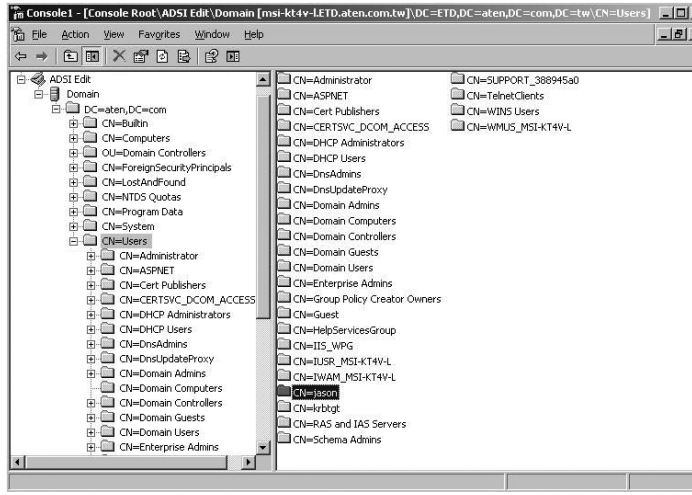
6. In the list that comes up, select **iKVM2116-userProfile**, then click **OK** to complete the procedure.



Editing Active Directory Users

To edit Active Directory Users With the Extended Schema, do the following:

1. Run **ADSI Edit**. (Installed as part of the *Support Tools*.)
2. In the left panel, open **Domain**, and navigate to the *DC=aten,DC=com CN=Users* node.
3. In the right panel, locate the user you wish to edit. (Our example uses *jason*.)



4. Right-click on the user's name and select **properties.**

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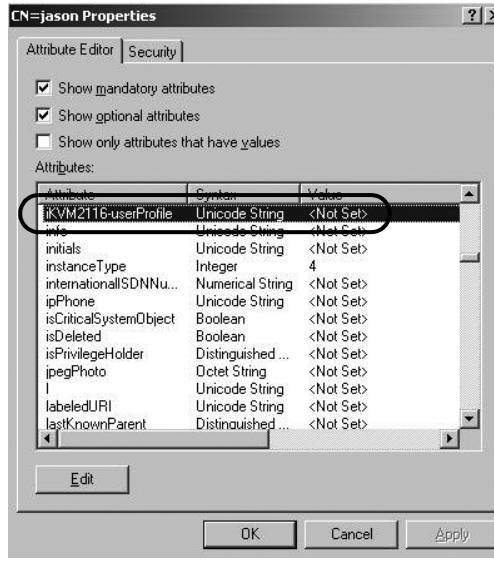
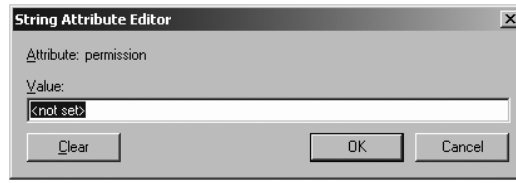
5. On the *Attribute Editor* page of the dialog box that appears, select **iKVM2116-userProfile** from the list.



6. Click **Edit** to bring up the *String Attribute Editor*:



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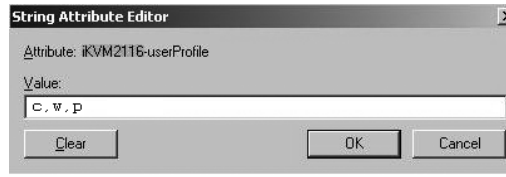
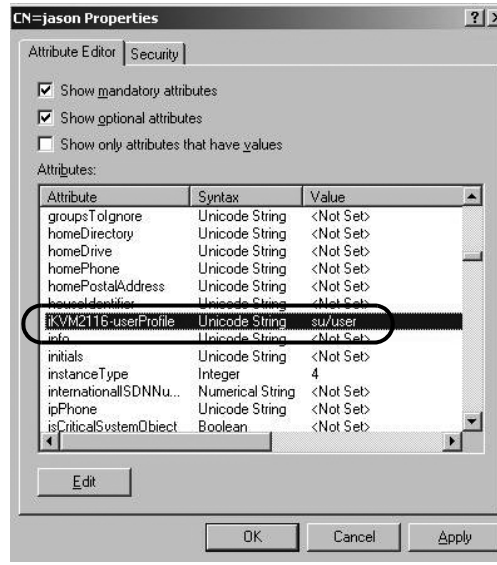
7. Key in the KVM Over the NET™ switch permission attribute values. For example:



Note: The possible string attributes are the same as for Radius. See the table on page 56 for full details.

8. Click **OK**. When you return to the *Attribute Editor* page, the *iKVM2116-userProfile* entry now reflects the new permissions:



a) Click **Apply** to save the change and complete the procedure. Jason now has the same permissions as *user*.

b) Repeat the *Editing Active Directory Users* procedure for any other users you wish to add.

OpenLDAP

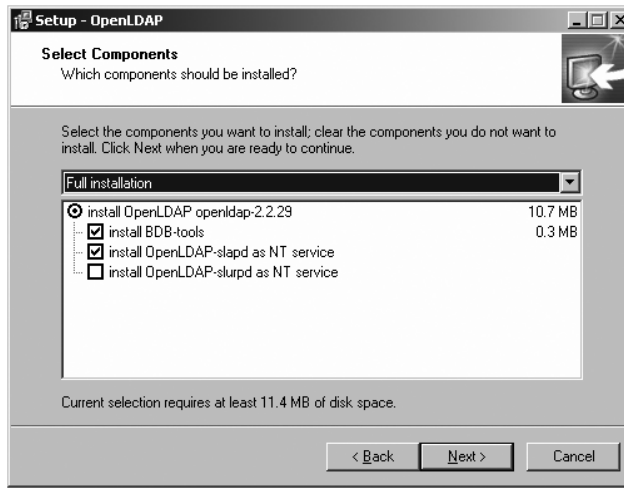
OpenLDAP is an Open source LDAP server designed for Unix platforms. A Windows version can be downloaded from:

```
http://download.bergmans.us/openldap/openldap-2.2.29/
openldap-2.2.29-db-4.3.29-openssl-0.9.8a-
win32_Setup.exe.
```

OpenLDAP Server Installation

After downloading the program, launch the installer, select your language, accept the license and choose the target installation directory. The default directory is: *c:\Program Files\OpenLDAP*.

When the *Select Components* dialog box appears, select *install BDB-tools* and *install OpenLDAP-slapd as NT service*, as shown in the diagram, below:



OpenLDAP Server Configuration

The main OpenLDAP configuration file, slapd.conf, has to be customized before launching the server. The modifications to the configuration file will do the following:

- Specify the Unicode data directory. The default is *./ucdata*.
- Choose the required LDAP schemas. The core schema is mandatory.
- Configure the path for the OpenLDAP *pid* and *args* start up files. The first contains the server pid, the second includes command line arguments.
- Choose the database type. The default is *bdb* (Berkeley DB).
- Specify the server suffix. All entries in the directory will have this suffix, which represents the root of the directory tree. For example, with suffix *dc=aten,dc=com*, the fully qualified name of all entries in the database will end with dc=aten,dc=com.
- Define the name of the administrator entry for the server (*rootdn*), along with its password (*rootpw*). This is the server's super user. The rootdn name must match the suffix defined above. (Since all entry names must end with the defined suffix, and the rootdn is an entry.)

An example configuration file is provided in the figure, below:

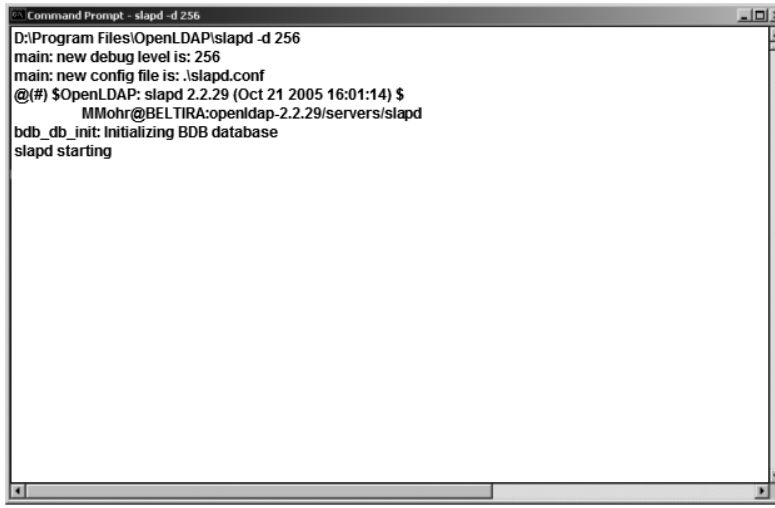
```
ucdata-path ./ucdata
include ./schema/core.schema

pidfile ./run/slapd.pid
argsfile ./run/slapd.args

database bdb
suffix "dc=aten,dc=com"
rootdn "cn=Manager,dc=aten,dc=com"
rootpw secret
directory ./data
```

Starting the OpenLDAP Server

To start the OpenLDAP Server, run **slapd** (the OpenLDAP Server executable file) from the command line. slapd supports a number of command line options, the most important option is the **d** switch that triggers debug information. For example, a command of:

```
slapd -d 256
```

would start OpenLDAP with a debug level of 256, as shown in the following screenshot:



Note: For details about slapd options and their meanings, refer to the OpenLDAP documentation.

Customizing the OpenLDAP Schema

The schema that slapd uses may be extended to support additional syntaxes, matching rules, attribute types, and object classes.

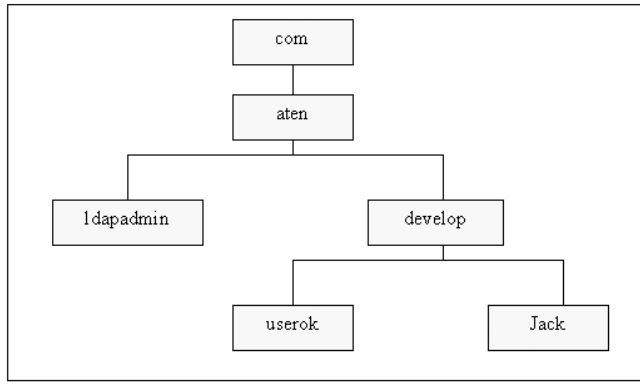
In the case of the KN9108 / KN9116, the *User Class* and the *User Profile* attribute are extended to define a new schema (e.g. kn2116.schema). The extended schema file used to authenticate and authorize users logging in to the KN9108 / KN9116 is shown in the figure, below:

```
########################################################################
##      Summary: Define the LDAP schema
########################################################################
#
#  ATEN OID::={1.3.6.1.4.1.2131`7}
#
attributetype ( 1.3.6.1.4.1.21317.1.1.4.2.5
        NAME 'iKVM2116-userProfile'
        EQUALITY caseIgnoreMatch
        SUBSTR caseIgnoreSubstringsMatch
        SYNTAX 1.3.6.1.4.1.1466.115.121.1.15
        SINGLE-VALUE )

objectclass ( 1.3.6.1.4.1.21317.1.1.4.1.5
        NAME 'kn2116user'
        SUP organizationalPerson
        STRUCTURAL
        MAY (iKVM2116-userProfile $ userCertificate ))
```

LDAP DIT Design and LDIF File

LDAP Data Structure

An LDAP Directory stores information in a tree structure known as the Directory Information Tree (DIT). The nodes in the tree are directory entries, and each entry contains information in attribute-value form. An example of the LDAP directory tree for the KN9108 / KN9116 is shown in the figure, below:



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DIT Creation

The LDAP Data Interchange Format (LDIF) is used to represent LDAP entries in a simple text format (please refer to RFC 2849). The figure below illustrates an LDIF file that creates the DIT for the KN9108 / KN9116 directory tree (shown in the figure, above).

```
dn: dc=aten,dc=com
objectclass: top
objectclass: dcObject
objectclass: organization

dn: cn=ldapadmin,dc=aten,dc=com
objectclass: top
objectclass: person
objectclass: organizationalPerson
cn: ldapadmin
sn: ldapamdin
userPassword: password

dn: ou=develop,dc=aten,dc=com
objectclass: top
objectclass: organizationalUnit
ou: develop

dn: cn=user-ldap,ou=develop,dc=aten,dc=com
objectclass: top
objectclass: person
objectclass: organizationalPerson
objectclass: kn2116user
cn: user-ldap
sn: user-ldap
iKVM2116-userProfile: w,j,c
userPassword: password
```

Note: The example above shows the permissions for a Type 1 Schema. For a Type 2 Schema, change the permissions line to su/user. (Where *user* represents the Username of a KN9108 / KN9116 user whose permissions reflect the permissions you want **steve** to have.)

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Using the New Schema

To use the new schema, do the following:

1. Save the new schema file (e.g., kn2116.schema) in the /OpenLDAP/schema/ directory.
2. Add the new schema to the slapd.conf file, as shown in the figure, below:

```
ucdata-path     ./ucdata
include         ./schema/core.schema
include         ./schema/cosine.schema
include         ./schema/inetorgperson.schema
include         ./schema/openldap.schema
include         ./schema/kn2116.schema

#Define global ACLs to disable default read access.
        access to dn.children="ou=develop,dc=aten,dc=com"
                by dn="cn=ldapadmin,dc=aten,dc=com" write
                by self read
                by anonymous  auth
                by *    none

pidfile         ./run/slapd.pid
argsfile        ./run/slapd.args
########################################################################
#BDB database definitions
########################################################################
database        bdb
suffix          "dc=aten,dc=com"
rootdn          "cn=ldapadmin,dc=aten,dc=com"
rootpw          password
directory       ./data
#Indices to maintain
index   objectClass     eq
```

3. Restart the LDAP server.
4. Write the LDIF file and create the database entries in init.ldif with the *ldapadd* command, as shown in the following example:

```
ldapadd -f init.ldif -x -D "cn=Manager,dc=aten,dc=com"
-w secret
```

Appendix

Safety Instructions

General

- Read all of these instructions. Save them for future reference.
- Follow all warnings and instructions marked on the device.
- Do not place the device on any unstable surface (cart, stand, table, etc.). If the device falls, serious damage will result.
- Do not use the device near water.
- Do not place the device near, or over, radiators or heat registers.
- The device cabinet is provided with slots and openings to allow for adequate ventilation. To ensure reliable operation, and to protect against overheating, these openings must never be blocked or covered.
- The device should never be placed on a soft surface (bed, sofa, rug, etc.) as this will block its ventilation openings. Likewise, the device should not be placed in a built in enclosure unless adequate ventilation has been provided.
- Never spill liquid of any kind on the device.
- Unplug the device from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
- The device should be operated from the type of power source indicated on the marking label. If you are not sure of the type of power available, consult your dealer or local power company.
- The device is designed for IT power distribution systems with 230V phase-to-phase voltage.
- To prevent damage to your installation it is important that all devices are properly grounded.
- The device is equipped with a 3-wire grounding type plug. This is a safety feature. If you are unable to insert the plug into the outlet, contact your electrician to replace your obsolete outlet. Do not attempt to defeat the purpose of the grounding-type plug. Always follow your local/national wiring codes.
- Do not allow anything to rest on the power cord or cables. Route the power cord and cables so that they cannot be stepped on or tripped over.

- If an extension cord is used with this device make sure that the total of the ampere ratings of all products used on this cord does not exceed the extension cord ampere rating. Make sure that the total of all products plugged into the wall outlet does not exceed 15 amperes.
- To help protect your system from sudden, transient increases and decreases in electrical power, use a surge suppressor, line conditioner, or uninterruptible power supply (UPS).
- Position system cables and power cables carefully; Be sure that nothing rests on any cables.
- Never push objects of any kind into or through cabinet slots. They may touch dangerous voltage points or short out parts resulting in a risk of fire or electrical shock.
- Do not attempt to service the device yourself. Refer all servicing to qualified service personnel.
- If the following conditions occur, unplug the device from the wall outlet and bring it to qualified service personnel for repair.
  - The power cord or plug has become damaged or frayed.
  - Liquid has been spilled into the device.
  - The device has been exposed to rain or water.
  - The device has been dropped, or the cabinet has been damaged.
  - The device exhibits a distinct change in performance, indicating a need for service.
  - The device does not operate normally when the operating instructions are followed.
- Only adjust those controls that are covered in the operating instructions. Improper adjustment of other controls may result in damage that will require extensive work by a qualified technician to repair.
- Do not connect the RJ-11 connector marked “UPGRADE” to a public telecommunication network.

Rack Mounting

- Before working on the rack, make sure that the stabilizers are secured to the rack, extended to the floor, and that the full weight of the rack rests on the floor. Install front and side stabilizers on a single rack or front stabilizers for joined multiple racks before working on the rack.
- Always load the rack from the bottom up, and load the heaviest item in the rack first.
- Make sure that the rack is level and stable before extending a device from the rack.
- Use caution when pressing the device rail release latches and sliding a device into or out of a rack; the slide rails can pinch your fingers.
- After a device is inserted into the rack, carefully extend the rail into a locking position, and then slide the device into the rack.
- Do not overload the AC supply branch circuit that provides power to the rack. The total rack load should not exceed 80 percent of the branch circuit rating.
- Make sure that all equipment used on the rack – including power strips and other electrical connectors – is properly grounded.
- Ensure that proper airflow is provided to devices in the rack.
- Ensure that the operating ambient temperature of the rack environment does not exceed the maximum ambient temperature specified for the equipment by the manufacturer
- Do not step on or stand on any device when servicing other devices in a rack.

Technical Support

Technical support is available both by email and online (with a browser over the web):

International

Email Support		support@aten.com
Online Support	Technical Support	http://support.aten.com
	Troubleshooting Documentation Software Updates	http://www.aten.com
Telephone Support		886-2-8692-6959

North America

Email Support		ATEN TECH	support@aten-usa.com
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Telephone Support		ATEN TECH	1-888-999-ATEN
		ATEN NJ	1-732-356-1703

When you contact us, please have the following information ready beforehand:

- Product model number, serial number, and date of purchase.
- Your computer configuration, including operating system, revision level, expansion cards, and software.
- Any error messages displayed at the time the error occurred.
- The sequence of operations that led up to the error.
- Any other information you feel may be of help.

Troubleshooting

General Operation

Symptom	Possible Cause	Action
Erratic Operation	System needs to be reset	Press and hold the *Reset* switch (see page 8) for longer than three seconds.
Mouse and/or Keyboard not responding.	Improper mouse and/or keyboard reset.	Unplug the cable(s) from the console port(s), then plug it/them back in.
Sudden loss of network connection.	Local reset of the KN2108 / KN2116.	Close your KN2108 / KN2116 connection. Wait approximately 30 seconds, and log in again.
No video display on the remote console.	The local console resolution is set to 1600 x 1200 but remote consoles only support 1280 x 1024.	Set the local console resolution to 1280 x 1024.
When logging in from a browser, the following message appears: *404 Object Not Found*.	The *login string* was not included when the IP address was specified.	Make sure to include the forward slash and correct login string when you specify the KN2108 / KN2116's IP address. (See *Default Web Page Name*, page 60.)
When I log in, the browser generates a *CA Root certificate is not trusted*, or a *Certificate Error* response.	The certificate's name is not found Microsoft's list of Trusted Authorities.	The certificate can be trusted. See *Trusted Certificates*, page 145, for details
There are two mouse pointers after the remote system is accessed.	This is normal. One is the local console's pointer; the other is the remote system's mouse pointer.	You can shrink the non-functioning pointer so that it is almost invisible. See *Toggle mouse display*, page 91 for details.
The display on the remote console is distorted and performing an Autosync doesn't resolve the problem.	Autosync is unable to ascertain the proper resolution.	1. Switch ports to a port with a different resolution, then switch back. 2. If the above didn't resolve the problem, change the resolution and refresh rate for the system running on the port. Afterward, you can either run at the new resolution, or switch back to the original resolution.

Administration

Symptom	Explanation	Action
After upgrading the firmware, after logging in, the KN2108 / KN2116 appears to still be using the old firmware version.	The browser is displaying cached web pages instead of fetching the new web pages.	Clear your browser's cache. Delete all temporary internet files and cookies. Close the browser and reopen it to log in with a new session.
After making changes and checking *Reset on exit* and then logging out, the KN2108 / KN2116 doesn't reset after I exit.	You are using Windows 2000 Professional and IE 5 to log into the KN2108 / KN2116.	Upgrade your browser to IE 6.0.2800.1106 or higher.
After making changes and checking *Reset on exit*, when I log back in the calendar changes to an incorrect (much earlier) date.	The KN2108 / KN2116 reverts to the firmware's release date when you *Reset on exit*.	1. Log in from a remote console to automatically recover the correct date. 2. If you log in from the local console, go to the *Administration* page and reset the calendar to the correct date (see pages 47 and 66).

The Windows Client

Problem	Resolution
Windows Client won't connect to the KN2108 / KN2116.	DirectX 7.0 or higher must be installed on your computer.
Remote mouse pointer is out of sync.	1. Use the AutoSync feature (see *Video Settings*, page 96), to sync the local and remote monitors. 2. Use the Adjust Mouse feature (see *Mouse Synchronization*, page 107) to bring them back in sync. 3. See *Additional Mouse Synchronization Procedures*, page 149.
Part of remote window is off my monitor.	1. If *Keep Screen Size* is not enabled (see page 96), use the *AutoSync* feature (see *Video Settings*, page 96), to sync the local and remote monitors. 2. If *Keep Screen Size* is enabled, you can scroll to the areas that are off screen. See the note on page 106 for details.
The remote screen is rotated 90 degrees.	Enable *Keep Screen Size* (see page 106).
I cannot run *Net Meeting* when the Windows Client is running.	Enable *Keep Screen Size* (see page 106).

The Java Client

For mouse synchronization problems, see *The On-Screen Keyboard*, page 103, and *Additional Mouse Synchronization Procedures*, page 149. For connection and operation problems, see the table below:

Problem	Resolution
Java Client won't connect to the KN2108 / KN2116.	1. Java 2 JRE 1.4.2 or higher must be installed on your computer. 2. Make sure to include the forward slash and correct string (see *Default Web Page Name*, page 60) when you specify the KN2108 / KN2116's IP address. 3. Close the Java Client, reopen it, and try again.
Pressing the Windows Menu key has no effect.	Java doesn't support the Windows Menu key.
Java Client performance deteriorates.	Exit the program and start again.
National language characters do not appear.	If the local keyboard is set to a non-English language layout, you must set the remote computer's keyboard layout to English.

The Log Server

Problem	Resolution
The Log Server program does not run.	The Log Server requires the Microsoft Jet OLEDB 4.0 driver in order to access the database. This driver is automatically installed with Windows ME, 2000 and XP. For Windows 98 or NT, you will have to go to the Microsoft download site: http://www.microsoft.com/data/download.htm to retrieve the driver file: MDAC 2.7 RTM Refresh (2.70.9001.0) Since this driver is used in Windows Office Suite, an alternate method of obtaining it is to install Windows Office Suite. Once the driver file or Suite has been installed, the Log Server will run.

Mac Systems

Problem	Resolution
When I log in to the switch with my Safari browser, it hangs when I use the Snapshot feature.	Force close Safari, then reopen it. Don't use the Snapshot feature in the future.
	To use the Snapshot feature with Safari, upgrade to Mac OS 10.4.11 and Safari 3.0.4.

Sun Systems

Problem	Resolution
Video display problems with HDB15 interface systems (e.g. Sun Blade 1000 servers).	The display resolution should be set to 1024 x 768 @ 60Hz: **Under Text Mode:** Go to OK mode and issue the following commands: setenv output-device screen:r1024x768x60 reset-all **Under XWindow:** 1. Open a console and issue the following command: m64config -res 1024x768x60 2. Log out 3. Log in
Video display problems with 13W3 interface systems (e.g. Sun Ultra servers).	The display resolution should be set to 1024 x 768 @ 60Hz: **Under Text Mode:** Go to OK mode and issue the following commands: setenv output-device screen:r1024x768x60 reset-all **Under XWindow:** 1. Open a console and issue the following command: ffbconfig -res 1024x768x60 2. Log out 3. Log in

Note: These solutions work for most common Sun VGA cards. If using them fails to resolve the problem, consult the Sun VGA card's manual.

Panel Array Mode

Problem	Resolution
Low resolution video	Increase the number of panels that are displayed.
When multiple remote users are logged in, some of them only receive a partial image.	The first user to invoke Panel Array Mode should set it to display at least four panels.

Trusted Certificates

Overview

When you try to log in to the device from your browser, a Security Alert message appears to inform you that the device's certificate is not trusted, and asks if you want to proceed.

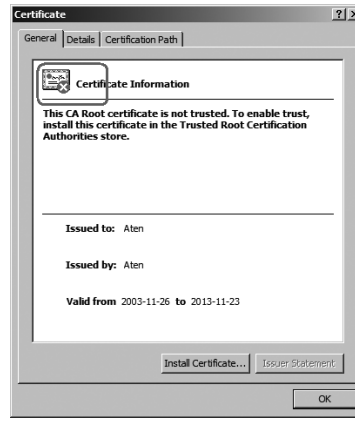
The certificate can be trusted, but the alert is triggered because the certificate's name is not found on Microsoft list of Trusted Authorities. You have two options: 1) you can ignore the warning and click **Yes** to go on; or 2) you can install the certificate and have it be recognized as trusted.

- If you are working on a computer at another location, accept the certificate for just this session by clicking **Yes**.
- If you are working at your own computer, install the certificate on your computer (see below for details). After the certificate is installed, it will be recognized as trusted.

Installing the Certificate

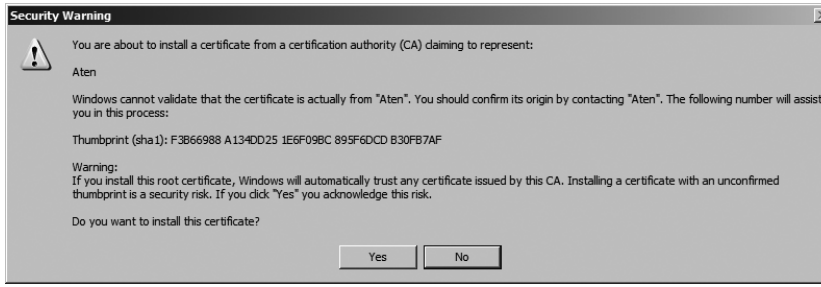
To install the certificate, do the following:

1. In the *Security Alert* dialog box, click **View Certificate.** The *Certificate Information* dialog box appears:



Note: There is a red and white **X** logo over the certificate to indicate that it is not trusted.

2. Click **Install Certificate**.
3. Follow the Installation Wizard to complete the installation. Unless you have a specific reason to choose otherwise, accept the default options.
4. When the Wizard presents a caution screen:

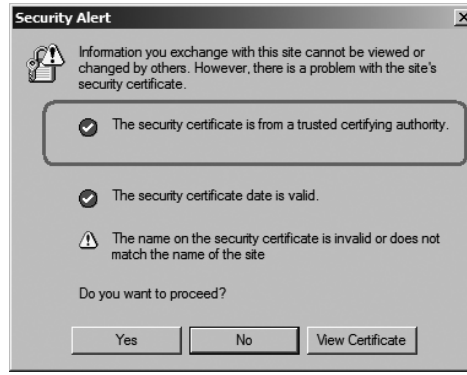


Click **Yes**.

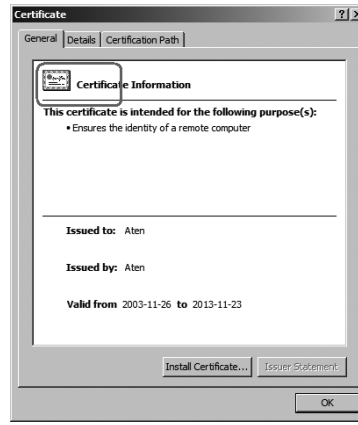
5. Next, click **Finish** to complete the installation; then click **OK** to close the dialog box.

Certificate Trusted

The certificate is now trusted:



When you click *View Certificate*, you can see that the red and white **X** logo is no longer present – further indication that the certificate is trusted:



Self-Signed Private Certificates

If you wish to create your own self-signed encryption key and certificate, a free utility – openssl.exe – is available for download over the web at **www.openssl.org**. To create your private key and certificate do the following:

1. Go to the directory where you downloaded and extracted *openssl.exe* to.
2. Run openssl.exe with the following parameters:

```
openssl req -new -newkey rsa:1024 -days 3653 -nodes -x509
-keyout CA.key  -out CA.cer -config openssl.cnf
```

Note: 1. The command should be entered all on one line (i.e., do not press [Enter] until all the parameters have been keyed in).

2. If there are spaces in the input, surround the entry in quotes (e.g., "ATEN International").

To avoid having to input information during key generation the following additional parameters can be used:

```
/C /ST /L /O /OU /CN /emailAddress.
```

Examples

```
openssl req -new -newkey rsa:1024 -days 3653 -nodes -x509
-keyout CA.key  -out CA.cer -config openssl.cnf -subj
/C=yourcountry/ST=yourstateorprovince/L=yourlocationor
city/O=yourorganiztion/OU=yourorganizationalunit/
CN=yourcommonname/emailAddress=name@yourcompany.com
```

```
openssl req -new -newkey rsa:1024 -days 3653 -nodes -x509
-keyout CA.key  -out CA.cer -config openssl.cnf -subj
/C=CA/ST=BC/L=Richmond/O="ATEN International"/OU=ATEN
/CN=ATEN/emailAddress=eservice@aten.com.tw
```

Importing the Files

After the openssl.exe program completes, two files – CA.key (the private key) and CA.cer (the self-signed SSL certificate) – are created in the directory that you ran the program from. These are the files that you upload in the *Private Certificate* panel of the Maintenance page (see page 73).

Additional Mouse Synchronization Procedures

If the mouse synchronization procedures mentioned in the manual fail to resolve mouse pointer problems for particular computers, try the following:

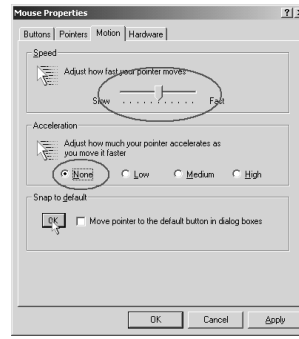
Note: These procedures are to be performed on the computers attached to the KN2108 / KN2116's ports - not on the computer you are using to access the KN2108 / KN2116 with.

Windows:

Note: In order for the local and remote mice to synchronize, you must use the generic mouse driver supplied with the MS operating system. If you have a third party driver installed - such as one supplied by the mouse manufacturer - you must remove it.

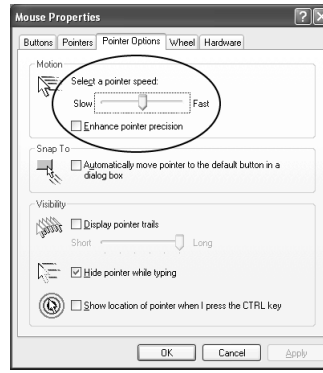
1. Windows 2000:

   Set the mouse speed to the middle position; set the mouse acceleration to *None* (Control Panel → Mouse → Mouse Properties → Motion):



2. Windows XP / Windows Server 2003:

   Set the mouse speed to the middle position; disable Enhance Pointer Precision (Control Panel → Printers and Other Hardware → Mouse → Pointer Options):



3. Windows ME:

   Set the mouse speed to the middle position; disable mouse acceleration (click **Advanced** to get the dialog box for this).

4. Windows NT / Windows 98 / Windows 95:

   Set the mouse speed to the slowest position.

Sun / Linux

Open a terminal session and issue the following command:

Sun: `xset m 1`

Linux: `xset m 0`

Specifications

Function			KN2108	KN2116
Computer Connections			8	16
Port Selection			OSD / Hotkey	
Connectors	Console Port	Keyboard	1 x 6-pin Mini-DIN Female (Purple)	
		Video	1 x HDB-15 Female (Blue)	
		Mouse	1 x 6-pin Mini-DIN Female (Green)	
	KVM Port		8 x RJ-45 Female (Black)	16 x RJ-45 Female (Black)
	Power		3-prong AC socket	
	LAN		1 x RJ-45 Female (Black)	
	PON		1 x DB-9 Male (Black)	
Switches	Reset		1 x Semi-recessed Pushbutton	
	Power		1 x Rocker	
	Port Selection		2 x Pushbutton	
LEDs	On Line		8 (Green)	16 (Green)
	Selected		8 (Orange)	16 (Orange)
	Power		1 (Blue)	
	Link		1 (Green)	
	10 / 100Mbps		1 Orange / Green	
Emulation	Keyboard/Mouse		PS/2 / USB / Serial	
Video			1280x1024 @ 60Hz	
Scan Interval			1–255 secs	
I/P Rating			100V–240VAC; 50/60Hz; 1A	
Power Consumption			120V/12W; 230V/12W	
Environment	Operating Temp.		0–40° C	
	Storage Temp.		-20–60° C	
	Humidity		0–80% RH	
Physical Properties	Housing		Metal	
	Weight		3.65 kg	3.7 kg
	Dimensions L x W x H		43.36 x 28.40 x 4.40 cm (19" 1U)	

OSD Factory Default Settings

The factory default settings are as follows:

Setting	Default
OSD Hotkey	[Scroll Lock] [Scroll Lock]
Port ID Display	Port Number + Name
Port ID Display Duration	3 Seconds
Scan/Skip Mode	All
Scan Duration	5 Seconds
Screen Blanker	0 Minutes (disabled)
Beeper	On
Accessible Ports	F (Full) For all Users on all Ports

Supported KVM Switches

We recommend using Altusen KH1508 or KH1516 switches when cascading from the KN2108 / KN2116. The following is a list of supported ATEN KVM switches that can also be used.

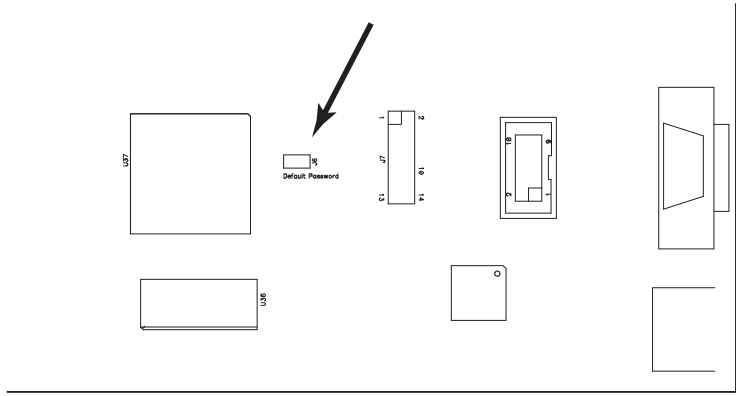
- CS-88A
- CS-138A
- CS-9134
- CS-9138
- KH1508
- KH1516

Note: The installation cannot be cascaded beyond the second level.

Administrator Login Failure

If you are unable to perform an Administrator login (because the Username and Password information has become corrupted or you have forgotten it, for example) you can clear the login information with the following procedure:

1. Power off the KN2108 / KN2116 and remove its housing.
2. Short the jumper labeled J8.



3. Power on the switch.
4. When the Link and 10/100Mbps LEDs flash, power off the switch.
5. Remove the jumper cap from J8.
6. Close the housing and start the KN2108 / KN2116 back up.

After you start back up, you can use the default Username and Password (see page 37) to log in.

Limited Warranty

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