



# WASHER USER INSTRUCTIONS

## INSTRUCTIONS D'UTILISATION DE LA LAVEUSE

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### Assistance or Service

If you need assistance or service, first see the “Troubleshooting” section. Additional help is available by calling our Customer eXperience Center at **1-800-253-1301** from anywhere in the U.S.A., or write:

**Whirlpool Corporation**  
**Customer eXperience Center**  
**553 Benson Road**  
**Benton Harbor, MI 49022-2692**

In Canada, for assistance, installation and service call, **1-800-807-6777**, or write:

**Customer Interaction Centre**  
**Whirlpool Canada LP**  
**1901 Minnesota Court**  
**Mississauga, Ontario L5N 3A7**

Information may also be obtained by visiting our website at **www.whirlpool.com**.

In Canada, visit **www.whirlpool.ca**.

Please include a daytime phone number in your correspondence.

**Keep this book and your sales slip together for future reference. You must provide proof of purchase or installation date for in-warranty service.**

Write down the following information about your appliance to help you obtain assistance or service if you ever need it. You will need to know your complete model number and serial number. You can find this information on the model and serial number label, located under the washer lid.

Dealer name \_\_\_\_\_

Serial number \_\_\_\_\_

Address \_\_\_\_\_

Phone number \_\_\_\_\_

Model number \_\_\_\_\_

Purchase date \_\_\_\_\_

### Accessories

Enhance your washer with these premium accessories.

For more high-quality items or to order, call **1-800-901-2042**, or visit us at **www.whirlpool.com/accessories**.  
In Canada, call **1-800-807-6777** or visit us at **www.whirlpoolparts.ca**.

Part Number	Accessory	Part Number	Accessory
8212656RP	10 ft (3.0 m) Black EPDM (2 pack)	8212641RP	5 ft (1.5 m) Black EPDM (2 pack)
8212638RP	6 ft (1.8 m) Nylon braided space-saving inlet hose, 90° elbow, hypro-blue steel couplings. (2-pack)	8212546RP	4 ft (1.2 m) Black EPDM (2 pack)
8212487RP	5 ft (1.5 m) Nylon braided inlet hose. (2-pack)	8212526	Washer drip tray, fits under all
8212637RP	6 ft (1.8 m) Black EPDM, space saving 90° elbow, hypro-blue steel couplings. (2-pack)	31682	All purpose appliance cleaner
8212545RP	5 ft (1.5 m) Red and Blue EPDM. (2-pack)	1903WH	Laundry supply storage cart

This washer does not include inlet water hoses.

# WASHER SAFETY

## Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word "DANGER" or "WARNING."

These words mean:

**⚠ DANGER**

You can be killed or seriously injured if you don't immediately follow instructions.

**⚠ WARNING**

You can be killed or seriously injured if you don't follow instructions.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

## IMPORTANT SAFETY INSTRUCTIONS

**WARNING:** To reduce the risk of fire, electric shock, or injury to persons when using the washer, follow basic precautions, including the following:

- Read all instructions before using the washer.
- Do not wash articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, other flammable, or explosive substances as they give off vapors that could ignite or explode.
- Do not add gasoline, dry-cleaning solvents, or other flammable, or explosive substances to the wash water. These substances give off vapors that could ignite or explode.
- Under certain conditions, hydrogen gas may be produced in a hot water system that has not been used for 2 weeks or more. **HYDROGEN GAS IS EXPLOSIVE.** If the hot water system has not been used for such a period, before using the washing machine, turn on all hot water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, do not smoke or use an open flame during this time.
- Do not allow children to play on or in the washer. Close supervision of children is necessary when the washer is used near children.
- Before the washer is removed from service or discarded, remove the door or lid.
- Do not reach into the washer if the drum, tub or agitator is moving.
- Do not install or store the washer where it will be exposed to the weather.
- Do not tamper with controls.
- Do not repair or replace any part of the washer or attempt any servicing unless specifically recommended in this manual or in published user-repair instructions that you understand and have the skills to carry out.
- See "Electrical Requirements" for grounding instructions.

**SAVE THESE INSTRUCTIONS**

State of California Proposition 65 Warnings:

WARNING: This product contains a chemical known to the State of California to cause cancer.

WARNING: This product contains a chemical known to the State of California to cause birth defects or other reproductive harm.

# WASHER USE

## Starting Your Washer

### ⚠ WARNING



#### Fire Hazard

Never place items in the washer that are dampened with gasoline or other flammable fluids.

No washer can completely remove oil.

Do not dry anything that has ever had any type of oil on it (including cooking oils).

Doing so can result in death, explosion, or fire.

### ⚠ WARNING



#### Electrical Shock Hazard

Plug into a grounded 3 prong outlet.

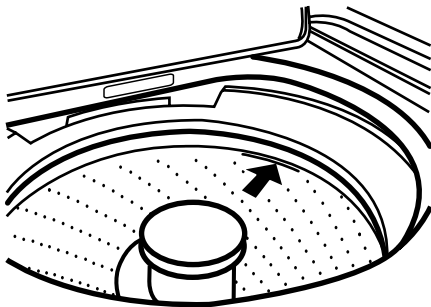
Do not remove ground prong.

Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

1. Measure detergent and pour it into the washer. If desired, add powdered or liquid color safe bleach.
2. Drop a sorted load of clothes loosely into your washer.
  - Load evenly to maintain washer balance. Mix large and small items. Items should move easily through the wash water.
  - Load only to the top of the basket as shown. Overloading can cause poor cleaning.



3. (OPTIONAL) Add liquid chlorine bleach.

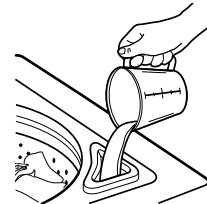
**NOTE:** Follow the garment and the chlorine bleach manufacturers' directions for proper use. Undiluted bleach will damage any fabric it touches. The damage appears as rips, holes, tears, or color loss and may not show up until several washings later. To avoid spilling, use a cup with a pouring spout. Do not let bleach splash, drip, or run down into the washer basket. Always measure liquid chlorine bleach. Do not guess. Do not use more than the manufacturer's recommended amount for a full load. Use less with a smaller load size.

**Style 1:** Without liquid chlorine bleach dispenser (on some models)

- Let the washer fill and begin agitating the load.
- Add bleach 5 minutes into the wash cycle for best cleaning and so that bleach can be removed in the rinse cycle. Pour bleach around the agitator, not directly onto the load to avoid damaging clothing or other items in the load.

**Style 2:** With liquid chlorine bleach dispenser (on some models)

- Use only liquid chlorine bleach in this dispenser. Do not use this dispenser to add powdered chlorine or color-safe bleach to your load. Pour measured liquid chlorine bleach into the liquid chlorine bleach dispenser. Bleach is immediately fed into washer and is diluted automatically during the wash part of the cycle.

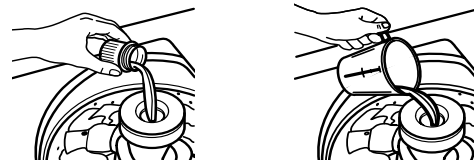


4. (OPTIONAL) Add liquid fabric softener.

**NOTE:** Do not spill or drip any fabric softener onto the clothes. Undiluted fabric softener can stain fabrics. Always dilute fabric softener with warm water. Using too much fabric softener can make some items (diapers and towels) nonabsorbent. If this happens, do not use it in every load, or use less of it in each load.

**Style 1:** With liquid fabric softener dispenser (on some models)

- Use only liquid fabric softener in this dispenser. Pour measured liquid fabric softener into the dispenser. Softener is added automatically during the rinse portion of the cycle. Dilute liquid fabric softener by filling the dispenser with warm water until liquid reaches the underside of the rim. See max fill line arrows.



**NOTE:** If your washer has a Fabric Softener Switch (on some models), make sure to turn on this selection when using fabric softener.

**Style 2:** Without liquid fabric softener dispenser (on some models)

- In the final rinse only, add fabric softener that has been diluted with 1/2 to 1 cup (125 to 250 mL) warm water.
5. Close the washer lid. Washer will not agitate or spin with the lid open.
  6. Turn the **LOAD SIZE** or **WATER LEVEL** selector to the correct setting for your wash load and the type of fabric being washed (on some models).
    - You may change the load size or water level selection after the washer has started filling by turning the selector to a different setting.
    - On models with a variable Load Size or Water Level control, you should turn the knob to **RESET**, then to desired setting.
    - **Auto Water Level** - This washer senses the load size and composition through a series of fills and wash motion. It then adjusts the water level for the best cleaning and rinsing performance. It eliminates the guesswork. The water level is just right for every wash load size.

**NOTE:** To ensure the washer calculates the proper water level, do not open the lid or stop anytime during or after the fill.

**NOTE:** Water may not cover the top level of the clothes. This is normal for Auto Load Sensing washers. For these models, the water fill is optimized by the system for best wash performance.
  7. Set the **TEMPERATURE** selector to the correct setting for the type of fabric and soils being washed. Use the warmest wash water safe for the fabric. Follow garment label instructions.
 

The Automatic Temperature Control (ATC) (on some models) electronically senses and maintains a uniform water temperature by regulating incoming hot and cold water.

    - Even in Cool wash, some warm water is let into the washer to maintain a minimum temperature.

8. You can customize your wash by adding rinse Options to your cycle selections. This knob has settings for:
  - **Extra Rinse** - Selecting this option provides a second rinse. An Extra Rinse can be added to any wash cycle.
  - **Cycle Signal** (on some models) - A tone will sound at the end of the cycle. The sound level cannot be adjusted.
  - **Extra Rinse & Cycle Signal** (on some models) - This option combines both a Extra Rinse and a Cycle Signal at the end of the wash cycle.
9. **Fabric Select** (on some models). Each fabric setting is designed for different types of fabric and soil levels.
 

The Auto Load Sensing System (on some models) is an integrated set of controls which work together to provide optimal wash temperatures, agitation times, and agitation/spin speeds based on the Fabric Select setting. The controls provide higher wash temperatures for more aggressive, heavy-duty cycles and slightly lower temperatures on cycles for delicate and hand wash items, to provide better fabric care. The timer knob allows you to decrease agitation time for light soils and increase agitation time for heavy soils.
10. Push in the Timer knob and turn it clockwise to the wash cycle you want. Reduce the wash time when using a small water level setting. Pull out the Timer knob to start the washer.



**To stop or restart your washer:**

- To stop the washer at any time, push in the Timer knob.
- To restart the washer, close the lid (if open) and pull out the Timer knob.

**Temperature Guide**

Wash Temp	Suggested Fabrics
<b>Hot</b>	Whites and pastels Durable garments Heavy soils
<b>Warm</b>	Bright colors Moderate to light soils
<b>Cool brights/darks</b>	Colors that bleed or fade Light soils
<b>Cold</b>	Dark colors that bleed or fade Light soils
<b>Tap Cold</b>	Dark colors that bleed or fade Light soils

**NOTE:** In wash water temperatures colder than 60°F (15.6°C), detergents do not dissolve well. Soils can be difficult to remove. Some fabrics can retain wear wrinkles and have increased pilling (the formation of small lint-like balls on the surface of garments).

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# WASHER CARE

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## Cleaning Your Washer

Use a soft, damp cloth or sponge to wipe up any spills such as detergent or bleach from the outside of your washer.

Clean your washer interior by mixing 1 cup (250 mL) of chlorine bleach and enough detergent to equal twice the manufacturer's recommended amount for a normal wash load. Pour this mixture into your washer and run it through a complete cycle using hot water. Repeat this process if necessary.

Remove any hard water deposits using only cleaners labeled as washer safe.

### Cleaning the liquid fabric softener dispenser (on some models):

1. Remove dispenser by grasping top with both hands and squeezing, while pushing upward with thumbs.
2. Rinse dispenser under warm water, then replace it.

**NOTE:** Some models are equipped with a liquid fabric softener dispenser. To avoid damage to the washer or clothing, do not wash clothes with the liquid fabric softener dispenser removed or add detergent or bleach to this dispenser; it is for liquid fabric softener only.

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## Water Inlet Hoses

This washer does not include inlet washer hoses. Whirlpool Corporation recommends use of factory specified parts. A list of factory specified hoses available for separate purchase are listed on the first page of this user instructions. These hoses are manufactured and tested to meet Whirlpool Corporation's specifications.

Replace inlet hoses after 5 years of use to reduce the risk of hose failure. Periodically inspect and replace inlet hoses if bulges, kinks, cuts, wear, or leaks are found.

When replacing your inlet hoses, mark the date of replacement on the label with a permanent marker.

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## Moving and Storage

Because some water may stay in the hoses, freezing can damage your washer. If storing or moving your washer during freezing weather, winterize it.

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### Winterizing your washer

1. Shut off both water faucets. Disconnect and drain water inlet hoses. Pour 1 qt (1 L) of R.V.-type antifreeze into the basket.
2. Run washer on a drain and spin setting for about 30 seconds to mix the antifreeze and remaining water.
3. Unplug washer or disconnect power.

### To use washer again

1. Flush water pipes and hoses. Reconnect water inlet hoses. Turn on both water faucets.

## ⚠ WARNING



### Electrical Shock Hazard

**Plug into a grounded 3 prong outlet.**

**Do not remove ground prong.**

**Do not use an adapter.**

**Do not use an extension cord.**

**Failure to follow these instructions can result in death, fire, or electrical shock.**

2. Plug in washer or reconnect power.
  3. Run the washer through a complete cycle with 1 cup (250 mL) of detergent to clean out antifreeze.
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### Storage, non-use, or vacation care

Operate your washer only when you are at home. If you will be on vacation or not using your washer for an extended period of time, you should:

1. Unplug washer or disconnect power.
2. Turn off the water supply to the washer. This helps avoid flooding (due to a water pressure surge) while you are away.