

HP ProLiant BL2x220c Generation 5 Server Blade Maintenance and Service Guide



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Intended audience

This guide is for an experienced service technician. HP assumes you are qualified in the servicing of computer equipment and trained in recognizing hazards in products with hazardous energy levels and are familiar with weight and stability precautions for rack installations.

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Customer self repair

HP products are designed with many Customer Self Repair (CSR) parts to minimize repair time and allow for greater flexibility in performing defective parts replacement. If during the diagnosis period HP (or HP service providers or service partners) identifies that the repair can be accomplished by the use of a CSR part, HP will ship that part directly to you for replacement. There are two categories of CSR parts:

- **Mandatory**—Parts for which customer self repair is mandatory. If you request HP to replace these parts, you will be charged for the travel and labor costs of this service.
- **Optional**—Parts for which customer self repair is optional. These parts are also designed for customer self repair. If, however, you require that HP replace them for you, there may or may not be additional charges, depending on the type of warranty service designated for your product.

NOTE: Some HP parts are not designed for customer self repair. In order to satisfy the customer warranty, HP requires that an authorized service provider replace the part. These parts are identified as "No" in the Illustrated Parts Catalog.

Based on availability and where geography permits, CSR parts will be shipped for next business day delivery. Same day or four-hour delivery may be offered at an additional charge where geography permits. If assistance is required, you can call the HP Technical Support Center and a technician will help you over the telephone. HP specifies in the materials shipped with a replacement CSR part whether a defective part must be returned to HP. In cases where it is required to return the defective part to HP, you must ship the defective part back to HP within a defined period of time, normally five (5) business days. The defective part must be returned with the associated documentation in the provided shipping material. Failure to return the defective part may result in HP billing you for the replacement. With a customer self repair, HP will pay all shipping and part return costs and determine the courier/carrier to be used.

For more information about HP's Customer Self Repair program, contact your local service provider. For the North American program, refer to the HP website (<http://www.hp.com/go/selfrepair>).

Parts only warranty service

Your HP Limited Warranty may include a parts only warranty service. Under the terms of parts only warranty service, HP will provide replacement parts free of charge.

For parts only warranty service, CSR part replacement is mandatory. If you request HP to replace these parts, you will be charged for the travel and labor costs of this service.

Réparation par le client (CSR)

Les produits HP comportent de nombreuses pièces CSR (Customer Self Repair = réparation par le client) afin de minimiser les délais de réparation et faciliter le remplacement des pièces défectueuses. Si pendant la période de diagnostic, HP (ou ses partenaires ou mainteneurs agréés) détermine que la réparation peut être effectuée à l'aide d'une pièce CSR, HP vous l'envoie directement. Il existe deux catégories de pièces CSR:

- **Obligatoire** - Pièces pour lesquelles la réparation par le client est obligatoire. Si vous demandez à HP de remplacer ces pièces, les coûts de déplacement et main d'œuvre du service vous seront facturés.
- **Facultatif** - Pièces pour lesquelles la réparation par le client est facultative. Ces pièces sont également conçues pour permettre au client d'effectuer lui-même la réparation. Toutefois, si vous demandez à HP de remplacer ces pièces, l'intervention peut ou non vous être facturée, selon le type de garantie applicable à votre produit.

REMARQUE: Certaines pièces HP ne sont pas conçues pour permettre au client d'effectuer lui-même la réparation. Pour que la garantie puisse s'appliquer, HP exige que le remplacement de la pièce soit effectué par un Mainteneur Agréé. Ces pièces sont identifiées par la mention "Non" dans le Catalogue illustré.

Les pièces CSR sont livrées le jour ouvré suivant, dans la limite des stocks disponibles et selon votre situation géographique. Si votre situation géographique le permet et que vous demandez une livraison le jour même ou dans les 4 heures, celle-ci vous sera facturée. Pour bénéficier d'une assistance téléphonique, appelez le Centre d'assistance technique HP. Dans les documents envoyés avec la pièce de rechange CSR, HP précise s'il est nécessaire de lui retourner la pièce défectueuse. Si c'est le cas, vous devez le faire dans le délai indiqué, généralement cinq (5) jours ouvrés. La pièce et sa documentation doivent être retournées dans l'emballage fourni. Si vous ne retournez pas la pièce défectueuse, HP se réserve le droit de vous facturer les coûts de remplacement. Dans le cas d'une pièce CSR, HP supporte l'ensemble des frais d'expédition et de retour, et détermine la société de courses ou le transporteur à utiliser.

Pour plus d'informations sur le programme CSR de HP, contactez votre Mainteneur Agréé local. Pour plus d'informations sur ce programme en Amérique du Nord, consultez le site Web HP (<http://www.hp.com/go/selfrepair>).

Service de garantie "pièces seules"

Votre garantie limitée HP peut inclure un service de garantie "pièces seules". Dans ce cas, les pièces de rechange fournies par HP ne sont pas facturées.

Dans le cadre de ce service, la réparation des pièces CSR par le client est obligatoire. Si vous demandez à HP de remplacer ces pièces, les coûts de déplacement et main d'œuvre du service vous seront facturés.

Riparazione da parte del cliente

Per abbreviare i tempi di riparazione e garantire una maggiore flessibilità nella sostituzione di parti difettose, i prodotti HP sono realizzati con numerosi componenti che possono essere riparati direttamente dal cliente (CSR, Customer Self Repair). Se in fase di diagnostica HP (o un centro di servizi o di assistenza HP) identifica il guasto come riparabile mediante un ricambio CSR, HP lo spedisce direttamente al cliente per la sostituzione. Vi sono due categorie di parti CSR:

- **Obbligatorie** – Parti che devono essere necessariamente riparate dal cliente. Se il cliente ne affida la riparazione ad HP, deve sostenere le spese di spedizione e di manodopera per il servizio.
- **Opzionali** – Parti la cui riparazione da parte del cliente è facoltativa. Si tratta comunque di componenti progettati per questo scopo. Se tuttavia il cliente ne richiede la sostituzione ad HP, potrebbe dover sostenere spese addizionali a seconda del tipo di garanzia previsto per il prodotto.

NOTA: alcuni componenti HP non sono progettati per la riparazione da parte del cliente. Per rispettare la garanzia, HP richiede che queste parti siano sostituite da un centro di assistenza autorizzato. Tali parti sono identificate da un "No" nel Catalogo illustrato dei componenti.

In base alla disponibilità e alla località geografica, le parti CSR vengono spedite con consegna entro il giorno lavorativo seguente. La consegna nel giorno stesso o entro quattro ore è offerta con un supplemento di costo solo in alcune zone. In caso di necessità si può richiedere l'assistenza telefonica di un addetto del centro di supporto tecnico HP. Nel materiale fornito con una parte di ricambio CSR, HP specifica se il cliente deve restituire dei componenti. Qualora sia richiesta la resa ad HP del componente difettoso, lo si deve spedire ad HP entro un determinato periodo di tempo, generalmente cinque (5) giorni lavorativi. Il componente difettoso deve essere restituito con la documentazione associata nell'imballo di spedizione fornito. La mancata restituzione del componente può comportare la fatturazione del ricambio da parte di HP. Nel caso di riparazione da parte del cliente, HP sostiene tutte le spese di spedizione e resa e sceglie il corriere/vettore da utilizzare.

Per ulteriori informazioni sul programma CSR di HP contattare il centro di assistenza di zona. Per il programma in Nord America fare riferimento al sito Web HP (<http://www.hp.com/go/selfrepair>).

Servizio di garanzia per i soli componenti

La garanzia limitata HP può includere un servizio di garanzia per i soli componenti. Nei termini di garanzia del servizio per i soli componenti, HP fornirà gratuitamente le parti di ricambio.

Per il servizio di garanzia per i soli componenti è obbligatoria la formula CSR che prevede la riparazione da parte del cliente. Se il cliente invece richiede la sostituzione ad HP, dovrà sostenere le spese di spedizione e di manodopera per il servizio.

Customer Self Repair

HP Produkte enthalten viele CSR-Teile (Customer Self Repair), um Reparaturzeiten zu minimieren und höhere Flexibilität beim Austausch defekter Bauteile zu ermöglichen. Wenn HP (oder ein HP Servicepartner) bei der Diagnose feststellt, dass das Produkt mithilfe eines CSR-Teils repariert werden kann, sendet Ihnen HP dieses Bauteil zum Austausch direkt zu. CSR-Teile werden in zwei Kategorien unterteilt:

- **Zwingend** – Teile, für die das Customer Self Repair-Verfahren zwingend vorgegeben ist. Wenn Sie den Austausch dieser Teile von HP vornehmen lassen, werden Ihnen die Anfahrt- und Arbeitskosten für diesen Service berechnet.
- **Optional** – Teile, für die das Customer Self Repair-Verfahren optional ist. Diese Teile sind auch für Customer Self Repair ausgelegt. Wenn Sie jedoch den Austausch dieser Teile von HP vornehmen lassen möchten, können bei diesem Service je nach den für Ihr Produkt vorgesehenen Garantiebedingungen zusätzliche Kosten anfallen.

HINWEIS: Einige Teile sind nicht für Customer Self Repair ausgelegt. Um den Garantieanspruch des Kunden zu erfüllen, muss das Teil von einem HP Servicepartner ersetzt werden. Im illustrierten Teilekatalog sind diese Teile mit „No“ bzw. „Nein“ gekennzeichnet.

CSR-Teile werden abhängig von der Verfügbarkeit und vom Lieferziel am folgenden Geschäftstag geliefert. Für bestimmte Standorte ist eine Lieferung am selben Tag oder innerhalb von vier Stunden gegen einen Aufpreis verfügbar. Wenn Sie Hilfe benötigen, können Sie das HP technische Support Center

anrufen und sich von einem Mitarbeiter per Telefon helfen lassen. Den Materialien, die mit einem CSR-Ersatzteil geliefert werden, können Sie entnehmen, ob das defekte Teil an HP zurückgeschickt werden muss. Wenn es erforderlich ist, das defekte Teil an HP zurückzuschicken, müssen Sie dies innerhalb eines vorgegebenen Zeitraums tun, in der Regel innerhalb von fünf (5) Geschäftstagen. Das defekte Teil muss mit der zugehörigen Dokumentation in der Verpackung zurückgeschickt werden, die im Lieferumfang enthalten ist. Wenn Sie das defekte Teil nicht zurückschicken, kann HP Ihnen das Ersatzteil in Rechnung stellen. Im Falle von Customer Self Repair kommt HP für alle Kosten für die Lieferung und Rücksendung auf und bestimmt den Kurier-/Frachtdienst.

Weitere Informationen über das HP Customer Self Repair Programm erhalten Sie von Ihrem Servicepartner vor Ort. Informationen über das CSR-Programm in Nordamerika finden Sie auf der HP Website unter (<http://www.hp.com/go/selfrepair>).

Parts-only Warranty Service (Garantieservice ausschließlich für Teile)

Ihre HP Garantie umfasst möglicherweise einen Parts-only Warranty Service (Garantieservice ausschließlich für Teile). Gemäß den Bestimmungen des Parts-only Warranty Service stellt HP Ersatzteile kostenlos zur Verfügung.

Für den Parts-only Warranty Service ist das CSR-Verfahren zwingend vorgegeben. Wenn Sie den Austausch dieser Teile von HP vornehmen lassen, werden Ihnen die Anfahrt- und Arbeitskosten für diesen Service berechnet.

Reparaciones del propio cliente

Los productos de HP incluyen muchos componentes que el propio usuario puede reemplazar (*Customer Self Repair*, CSR) para minimizar el tiempo de reparación y ofrecer una mayor flexibilidad a la hora de realizar sustituciones de componentes defectuosos. Si, durante la fase de diagnóstico, HP (o los proveedores o socios de servicio de HP) identifica que una reparación puede llevarse a cabo mediante el uso de un componente CSR, HP le enviará dicho componente directamente para que realice su sustitución. Los componentes CSR se clasifican en dos categorías:

- **Obligatorio:** componentes para los que la reparación por parte del usuario es obligatoria. Si solicita a HP que realice la sustitución de estos componentes, tendrá que hacerse cargo de los gastos de desplazamiento y de mano de obra de dicho servicio.
- **Opcional:** componentes para los que la reparación por parte del usuario es opcional. Estos componentes también están diseñados para que puedan ser reparados por el usuario. Sin embargo, si precisa que HP realice su sustitución, puede o no conllevar costes adicionales, dependiendo del tipo de servicio de garantía correspondiente al producto.

NOTA: Algunos componentes no están diseñados para que puedan ser reparados por el usuario. Para que el usuario haga valer su garantía, HP pone como condición que un proveedor de servicios autorizado realice la sustitución de estos componentes. Dichos componentes se identifican con la palabra "No" en el catálogo ilustrado de componentes.

Según la disponibilidad y la situación geográfica, los componentes CSR se enviarán para que lleguen a su destino al siguiente día laborable. Si la situación geográfica lo permite, se puede solicitar la entrega en el mismo día o en cuatro horas con un coste adicional. Si precisa asistencia técnica, puede llamar al

Centro de asistencia técnica de HP y recibirá ayuda telefónica por parte de un técnico. Con el envío de materiales para la sustitución de componentes CSR, HP especificará si los componentes defectuosos deberán devolverse a HP. En aquellos casos en los que sea necesario devolver algún componente a HP, deberá hacerlo en el periodo de tiempo especificado, normalmente cinco días laborables. Los componentes defectuosos deberán devolverse con toda la documentación relacionada y con el embalaje de envío. Si no enviara el componente defectuoso requerido, HP podrá cobrarle por el de sustitución. En el caso de todas sustituciones que lleve a cabo el cliente, HP se hará cargo de todos los gastos de envío y devolución de componentes y escogerá la empresa de transporte que se utilice para dicho servicio.

Para obtener más información acerca del programa de Reparaciones del propio cliente de HP, póngase en contacto con su proveedor de servicios local. Si está interesado en el programa para Norteamérica, visite la página web de HP siguiente (<http://www.hp.com/go/selfrepair>).

Servicio de garantía exclusivo de componentes

La garantía limitada de HP puede que incluya un servicio de garantía exclusivo de componentes. Según las condiciones de este servicio exclusivo de componentes, HP le facilitará los componentes de repuesto sin cargo adicional alguno.

Para este servicio de garantía exclusivo de componentes, es obligatoria la sustitución de componentes por parte del usuario (CSR). Si solicita a HP que realice la sustitución de estos componentes, tendrá que hacerse cargo de los gastos de desplazamiento y de mano de obra de dicho servicio.

Customer Self Repair

Veel onderdelen in HP producten zijn door de klant zelf te repareren, waardoor de reparatieduur tot een minimum beperkt kan blijven en de flexibiliteit in het vervangen van defecte onderdelen groter is. Deze onderdelen worden CSR-onderdelen (Customer Self Repair) genoemd. Als HP (of een HP Service Partner) bij de diagnose vaststelt dat de reparatie kan worden uitgevoerd met een CSR-onderdeel, verzendt HP dat onderdeel rechtstreeks naar u, zodat u het defecte onderdeel daarmee kunt vervangen. Er zijn twee categorieën CSR-onderdelen:

- **Verplicht:** Onderdelen waarvoor reparatie door de klant verplicht is. Als u HP verzoekt deze onderdelen voor u te vervangen, worden u voor deze service reiskosten en arbeidsloon in rekening gebracht.
- **Optioneel:** Onderdelen waarvoor reparatie door de klant optioneel is. Ook deze onderdelen zijn ontworpen voor reparatie door de klant. Als u echter HP verzoekt deze onderdelen voor u te vervangen, kunnen daarvoor extra kosten in rekening worden gebracht, afhankelijk van het type garantieservice voor het product.

OPMERKING: Sommige HP onderdelen zijn niet ontwikkeld voor reparatie door de klant. In verband met de garantievooraardelen moet het onderdeel door een geautoriseerde Service Partner worden vervangen. Deze onderdelen worden in de geïllustreerde onderdelencatalogus aangemerkt met "Nee".

Afhankelijk van de leverbaarheid en de locatie worden CSR-onderdelen verzonden voor levering op de eerstvolgende werkdag. Levering op dezelfde dag of binnen vier uur kan tegen meerkosten worden aangeboden, indien dit mogelijk is gezien de locatie. Indien assistentie gewenst is, belt u een HP Service Partner om via de telefoon technische ondersteuning te ontvangen. HP vermeldt in de documentatie bij het vervangende CSR-onderdeel of het defecte onderdeel aan HP moet worden geretourneerd. Als het defecte onderdeel aan HP moet worden teruggezonden, moet u het defecte onderdeel binnen een bepaalde

período, geralmente cinco (5) dias úteis, retornar à HP. A peça defeituosa deve ser enviada com a documentação correspondente no material de transporte fornecido. Caso contrário, a HP poderá cobrar a reposição. Para as peças de reparo feito pelo cliente, a HP paga todas as despesas de transporte e de devolução da peça e determina a transportadora/serviço postal a ser utilizado.

Para obter mais informações sobre o programa de reparo feito pelo cliente da HP, entre em contato com o fornecedor de serviços local. Para o programa norte-americano, visite o site da HP (<http://www.hp.com/go/selfrepair>).

Garantieservice "Parts Only"

Het is mogelijk dat de HP garantie alleen de garantieservice "Parts Only" omvat. Volgens de bepalingen van de Parts Only garantieservice zal HP kosteloos vervangende onderdelen ter beschikking stellen.

Voor de Parts Only garantieservice is vervanging door CSR-onderdelen verplicht. Als u HP verzoekt deze onderdelen voor u te vervangen, worden u voor deze service reiskosten en arbeidsloon in rekening gebracht.

Reparo feito pelo cliente

Os produtos da HP são projetados com muitas peças para reparo feito pelo cliente (CSR) de modo a minimizar o tempo de reparo e permitir maior flexibilidade na substituição de peças com defeito. Se, durante o período de diagnóstico, a HP (ou fornecedores/parceiros de serviço da HP) concluir que o reparo pode ser efetuado pelo uso de uma peça CSR, a peça de reposição será enviada diretamente ao cliente. Existem duas categorias de peças CSR:

- **Obrigatória** – Peças cujo reparo feito pelo cliente é obrigatório. Se desejar que a HP substitua essas peças, serão cobradas as despesas de transporte e mão-de-obra do serviço.
- **Opcional** – Peças cujo reparo feito pelo cliente é opcional. Essas peças também são projetadas para o reparo feito pelo cliente. No entanto, se desejar que a HP as substitua, pode haver ou não a cobrança de taxa adicional, dependendo do tipo de serviço de garantia destinado ao produto.

OBSERVAÇÃO: Algumas peças da HP não são projetadas para o reparo feito pelo cliente. A fim de cumprir a garantia do cliente, a HP exige que um técnico autorizado substitua a peça. Essas peças estão identificadas com a marca "No" (Não), no catálogo de peças ilustrado.

Conforme a disponibilidade e o local geográfico, as peças CSR serão enviadas no primeiro dia útil após o pedido. Onde as condições geográficas permitirem, a entrega no mesmo dia ou em quatro horas pode ser feita mediante uma taxa adicional. Se precisar de auxílio, entre em contato com o Centro de suporte técnico da HP para que um técnico o ajude por telefone. A HP especifica nos materiais fornecidos com a peça CSR de reposição se a peça com defeito deve ser devolvida à HP. Nos casos em que isso for necessário, é preciso enviar a peça com defeito à HP dentro do período determinado, normalmente cinco (5) dias úteis. A peça com defeito deve ser enviada com a documentação correspondente no material de transporte fornecido. Caso contrário, a HP poderá cobrar a reposição. Para as peças de reparo feito pelo cliente, a HP paga todas as despesas de transporte e de devolução da peça e determina a transportadora/serviço postal a ser utilizado.

Para obter mais informações sobre o programa de reparo feito pelo cliente da HP, entre em contato com o fornecedor de serviços local. Para o programa norte-americano, visite o site da HP (<http://www.hp.com/go/selfrepair>).

Serviço de garantia apenas para peças

A garantia limitada da HP pode incluir um serviço de garantia apenas para peças. Segundo os termos do serviço de garantia apenas para peças, a HP fornece as peças de reposição sem cobrar nenhuma taxa.

No caso desse serviço, a substituição de peças CSR é obrigatória. Se desejar que a HP substitua essas peças, serão cobradas as despesas de transporte e mão-de-obra do serviço.

顧客自己修理保証サービス

修理時間を短縮し、故障部品の交換における高い柔軟性を確保するために、HP製品には多数の顧客自己修理（CSR）部品があります。診断の際に、CSR部品を使用すれば修理ができるとHP（HPまたはHP正規保守代理店）が判断した場合、HPはその部品を直接、お客様に発送し、お客様に交換していただきます。CSR部品には以下の2通りがあります。

- 必須 - 顧客自己修理が必須の部品。当該部品について、もしもお客様がHPに交換作業を依頼される場合には、その修理サービスに関する交通費および人件費がお客様に請求されます。
- 任意 - 顧客自己修理が任意である部品。この部品も顧客自己修理用です。当該部品について、もしもお客様がHPに交換作業を依頼される場合には、お買い上げの製品に適用される保証サービス内容の範囲内においては、別途費用を負担していただくことなく保証サービスを受けることができます。

注： HP製品の一部の部品は、顧客自己修理用ではありません。製品の保証を継続するためには、HPまたはHP正規保守代理店による交換作業が必須となります。部品カタログには、当該部品が顧客自己修理除外品である旨が記載されています。

部品供給が可能な場合、地域によっては、CSR部品を翌営業日に届くように発送します。また、地域によっては、追加費用を負担いただくことにより同日または4時間以内に届くように発送することも可能な場合があります。サポートが必要なときは、HPの修理受付窓口にご連絡いただければ、技術者が電話でアドバイスします。交換用のCSR部品または同梱物には、故障部品をHPに返送する必要があるかどうかが表示されています。故障部品をHPに返送する必要がある場合は、指定期限内（通常は5営業日以内）に故障部品をHPに返送してください。故障部品を返送する場合は、届いた時の梱包箱に関連書類とともに入れてください。故障部品を返送しない場合、HPから部品費用が請求されます。顧客自己修理の際には、HPは送料および部品返送費を全額負担し、使用する宅配便会社や運送会社を指定します。

部品のみ保証サービス

HP保証サービスには、部品のみ保証サービスが適用される場合があります。このサービスでは、交換部品は無償で提供されます。

部品のみ保証サービスにおいては、CSR部品をお客様により交換作業していただくことが必須となります。当該部品について、もしもお客様がHPに交換作業を依頼される場合には、その修理サービスに関する交通費および人件費はお客様の負担となります。

客户自行维修

HP 产品提供许多客户自行维修 (CSR) 部件，以尽可能缩短维修时间和在更换缺陷部件方面提供更大的灵活性。如果在诊断期间 HP（或 HP 服务提供商或服务合作伙伴）确定可以通过使用 CSR 部件完成维修，HP 将直接把该部件发送给您进行更换。有两类 CSR 部件：

- **强制性的** — 要求客户必须自行维修的部件。如果您请求 HP 更换这些部件，则必须为该服务支付差旅费和人工费用。
- **可选的** — 客户可以选择是否自行维修的部件。这些部件也是为客户自行维修设计的。不过，如果您要求 HP 为您更换这些部件，则根据为您的产品指定的保修服务类型，HP 可能收取或不再收取任何附加费用。

注：某些 HP 部件的设计并未考虑客户自行维修。为了满足客户保修的需要，HP 要求授权服务提供商更换相关部件。这些部件在部件图解目录中标记为“否”。

CSR 部件将在下一个工作日发运（取决于备货情况和允许的地理范围）。在允许的地理范围内，可在当天或四小时内发运，但要收取额外费用。如果需要帮助，您可以致电 HP 技术支持中心，将会有技术人员通过电话为您提供帮助。HP 会在随更换的 CSR 部件发运的材料中指明是否必须将有缺陷的部件返还给 HP。如果要求您将有缺陷的部件返还给 HP，那么您必须在规定期限内（通常是五 (5) 个工作日）将缺陷部件发给 HP。有缺陷的部件必须随所提供的发运材料中的相关文件一起返还。如果未能送还有缺陷的部件，HP 可能会要求您支付更换费用。客户自行维修时，HP 将承担所有相关运输和部件返回费用，并指定快递商/承运商。

有关 HP 客户自行维修计划的详细信息，请与您当地的服务提供商联系。有关北美地区的计划，请访问 HP 网站 (<http://www.hp.com/go/selfrepair>)。

仅部件保修服务

您的 HP 有限保修服务可能涉及仅部件保修服务。根据仅部件保修服务条款的规定，HP 将免费提供更换的部件。

仅部件保修服务要求进行 CSR 部件更换。如果您请求 HP 更换这些部件，则必须为该服务支付差旅费和人工费用。

客戶自行維修

HP 產品設計了許多「客戶自行維修」(CSR) 的零件以減少維修時間，並且使得更換瑕疵零件時能有更大的彈性。如果在診斷期間 HP（或 HP 服務供應商或維修夥伴）辨認出此項維修工作可以藉由使用 CSR 零件來完成，則 HP 將直接寄送該零件給您作更換。CSR 零件分為兩種類別：

- **強制的** — 客戶自行維修所使用的零件是強制性的。如果您要求 HP 更換這些零件，HP 將會向您收取此服務所需的外出費用與勞動成本。
- **選購的** — 客戶自行維修所使用的零件是選購的。這些零件也設計用於客戶自行維修之用。不過，如果您要求 HP 為您更換，則可能需要也可能不需要負擔額外的費用，端視針對此產品指定的保固服務類型而定。

備註：某些 HP 零件沒有消費者可自行維修的設計。為符合客戶保固，HP 需要授權的服務供應商更換零件。這些零件在圖示的零件目錄中，被標示為「否」。

基於材料取得及環境允許的情況下，CSR 零件將於下一個工作日以快遞寄送。在環境的允許下當天或四小時內送達，則可能需要額外的費用。若您需要協助，可致電「HP 技術支援中心」，會有一位技術人員透過電話來協助您。不論損壞的零件是否必須退回，HP 皆會在與 CSR 替換零件一起運送的材料中註明。若要將損壞的零件退回 HP，您必須在指定的一段時間內（通常為五 (5) 個工作天），將損壞的零件寄回 HP。損壞的零件必須與寄送資料中隨附的相關技術文件一併退還。如果無法退還損壞的零件，HP 可能要向您收取替換費用。針對客戶自行維修情形，HP 將負責所有運費及零件退還費用並指定使用何家快遞/貨運公司。

如需 HP 的「客戶自行維修」方案詳細資訊，請連絡您當地的服務供應商。至於北美方案，請參閱 HP 網站 (<http://www.hp.com/go/selfrepair>)。

僅限零件的保固服務

您的「HP 有限保固」可能包含僅限零件的保固服務。在僅限零件的保固服務情況下，HP 將免費提供替換零件。

針對僅限零件的保固服務，CSR 零件替換是強制性的。如果您要求 HP 更換這些零件，HP 將會向您收取此服務所需的外出費用與勞動成本。

고객 셀프 수리

HP 제품은 수리 시간을 최소화하고 결함이 있는 부품 교체 시 더욱 융통성을 발휘할 수 있도록 하기 위해 고객 셀프 수리(CSR) 부품을 다량 사용하여 설계되었습니다. 진단 기간 동안 HP(또는 HP 서비스 공급업체 또는 서비스 협력업체)에서 CSR 부품을 사용하여 수리가 가능하다고 판단되면 HP는 해당 부품을 바로 사용자에게 보내어 사용자가 교체할 수 있도록 합니다. CSR 부품에는 두 가지 종류가 있습니다.

- **고객 셀프 수리가 의무 사항인 필수 부품.** 사용자가 HP에 이 부품의 교체를 요청할 경우 이 서비스에 대한 출장비 및 작업비가 청구됩니다.
- **고객 셀프 수리가 선택 사항인 부품.** 이 부품들도 고객 셀프 수리가 가능하도록 설계되었습니다. 하지만 사용자가 HP에 이 부품의 교체를 요청할 경우 사용자가 구입한 제품에 해당하는 보증 서비스 유형에 따라 추가 비용 없이 교체가 가능할 수 있습니다.

참고: 일부 HP 부품은 고객 셀프 수리가 불가능하도록 설계되었습니다. HP는 만족스러운 고객 보증을 위해 공인 서비스 제공업체를 통해 부품을 교체하도록 하고 있습니다. 이러한 부품들은 Illustrated Parts Catalog에 "No"라고 표시되어 있습니다.

CSR 부품은 재고 상태와 지리적 조건이 허용하는 경우 다음 영업일 납품이 가능하도록 배송이 이루어집니다. 지리적 조건이 허용하는 경우 추가 비용이 청구되는 조건으로 당일 또는 4시간 배송이 가능할 수도 있습니다. 도움이 필요하시면 HP 기술 지원 센터로 전화하십시오. 전문 기술자가 전화로 도움을 줄 것입니다. HP는 결함이 발생한 부품을 HP로 반환해야 하는지 여부를 CSR 교체 부품과 함께 배송된 자료에 지정합니다. 결함이 발생한 부품을 HP로 반환해야 하는 경우에는 지정된 기간 내(통상 영업일 기준 5일)에 HP로 반환해야 합니다. 이 때 결함이 발생한 부품은 제공된 포장 재료에 넣어 관련 설명서와 함께 반환해야 합니다. 결함이 발생한 부품을 반환하지 않는 경우 HP가 교체 부품에 대해 비용을 청구할 수 있습니다. 고객 셀프 수리의 경우, HP는 모든 운송 및 부품 반환 비용을 부담하며 이용할 운송업체 및 택배 서비스를 결정합니다.

HP 고객 셀프 수리 프로그램에 대한 자세한 내용은 가까운 서비스 제공업체에 문의하십시오. 북미 지역의 프로그램에 대해서는 HP 웹 사이트(<http://www.hp.com/go/selfrepair>)를 참조하십시오.

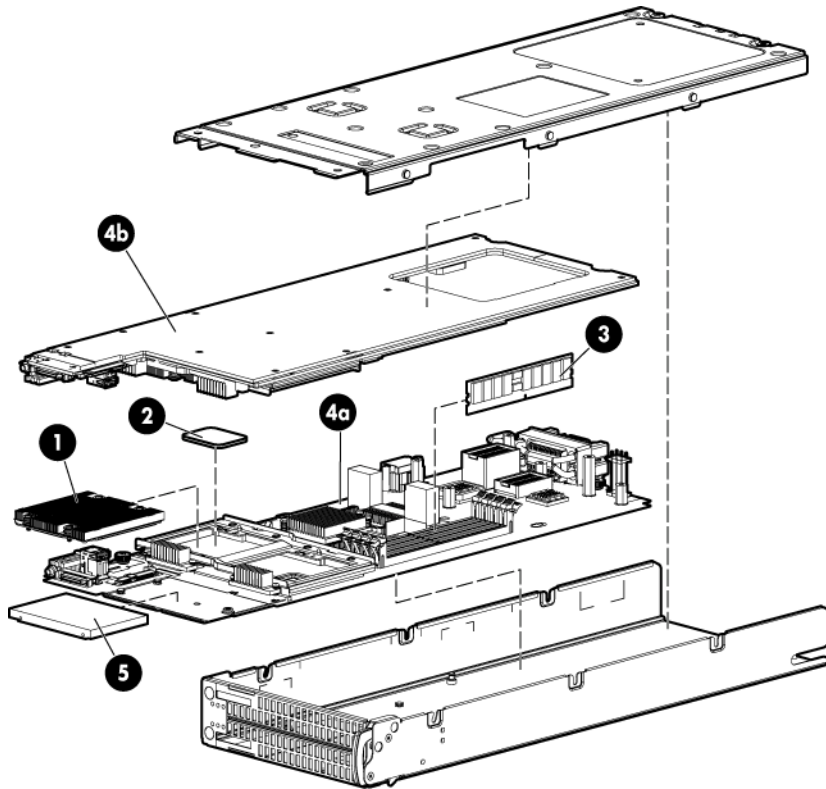
부품 제공 보증 서비스

HP 제한 보증에는 부품 제공 보증 서비스가 포함될 수 있습니다. 이러한 경우 HP는 부품 제공 보증 서비스의 조건에 따라 교체 부품만을 무료로 제공합니다.

부품 제공 보증 서비스 제공 시 CSR 부품 교체는 의무 사항입니다. 사용자가 HP에 이 부품의 교체를 요청할 경우 이 서비스에 대한 출장비 및 작업비가 청구됩니다.

Illustrated parts catalog

Server blade components



Item	Description	Spare part number	Customer self repair (on page 5)
1	Heatsink	468600-001	Optional ²
2	Processor	—	—
	a) 3.00-GHz Intel® Xeon® model E5450 quad-core processor**	457878-001	Optional ²
	b) 2.83-GHz Intel® Xeon® model E5440 quad-core processor* **	460490-001	Optional ²
	c) 2.66-GHz Intel® Xeon® model E5430 quad-core processor* **	457877-001	Optional ²
	d) 2.50-GHz Intel® Xeon® model E5420 quad-core processor* **	460491-001	Optional ²
	e) 2.33-GHz Intel® Xeon® model E5410 quad-core processor* **	460492-001	Optional ²

Item	Description	Spare part number	Customer self repair (on page 5)
	f) 2.66-GHz Intel® Xeon® model L5430 quad-core processor* **	459735-001	Optional ²
	g) 2.50-GHz Intel® Xeon® model L5420 quad-core processor* **	463719-001	Optional ²
	h) 2.33-GHz Intel® Xeon® model L5410 quad-core processor* **	459736-001	Optional ²
	i) 3.33-GHz Intel® Xeon® model X5260 dual-core processor* **	459738-001	Optional ²
	j) 3.00-GHz Intel® Xeon® model L5240 dual-core processor* **	459739-001	Optional ²
	k) 1.86-GHz Intel® Xeon® model E5205 dual-core processor* **	460493-001	Optional ²
3	DIMMs	—	—
	a) 8-GB PC2-5300	432671-001	Mandatory ¹
	b) 4-GB PC2-5300*	432670-001	Mandatory ¹
	c) 2-GB PC2-5300*	432668-001	Mandatory ¹
	d) 1-GB PC2-5300*	416356-001	Mandatory ¹
4	System boards	—	—
	a) Server A	461666-001	Optional ²
	b) Server B	461665-001	Optional ²
5	SATA hard drives	—	—
	a) 250-GB, 2.5-in, 5400-rpm	460427-001	Mandatory ¹
	b) 200-GB, 2.5-in, 5400-rpm*	459617-001	Mandatory ¹
	c) 120-GB, 2.5-in, 5400-rpm*	459616-001	Mandatory ¹
6	System battery, lithium, 3V*	234556-001	Mandatory ¹
7	Cache module battery cable*	409125-001	Mandatory ¹
8	Cache module battery*	398648-001	Mandatory ¹
9	HP c-Class Blade SUV Cable*	416003-001	Mandatory ¹
10	Mezzanine card options*	—	—
	a) Emulex LPe1105-HP 4Gb FC HBA for HP c-Class BladeSystem	405921-001	Mandatory ¹
	b) QLogic QMH2462 4Gb FC HBA for HP c-Class BladeSystem	405920-001	Mandatory ¹
	c) HP NC325m PCI Express Quad Port Gigabit Server Adapter for c-Class BladeSystem	436011-001	Mandatory ¹
	d) HP NC326m PCI Express Dual Port 1Gb Server Adapter for c-Class BladeSystem	419330-001	Mandatory ¹
	e) HP NC360m HBA for c-Class BladeSystem	448068-001	Mandatory ¹
	f) HP NC364m Quad Port 1GbE BL-c Adapter	448066-001	Mandatory ¹

Item	Description	Spare part number	Customer self repair (on page 5)
	g) HP NC373m PCI Express Dual Port Multifunction Gigabit Server Adapter for c-Class BladeSystem	430548-001	Mandatory ¹
	h) HP PCIe Mezzanine Pass-thru card	436010-011	Mandatory ¹
11	Hardware and plastics kit*	468601-001	Mandatory ¹
	a) BBWC cable shield	—	—
	b) Cache module battery tray	—	—
	c) Hard drive carrier	—	—
	d) Heatsink blank	—	—

* Not shown

**Do not mix dual- or quad-core processors or processors with different model numbers, speeds, or cache sizes.

¹Mandatory—Parts for which customer self repair is mandatory. If you request HP to replace these parts, you will be charged for the travel and labor costs of this service.

²Optional—Parts for which customer self repair is optional. These parts are also designed for customer self repair. If, however, you require that HP replace them for you, there may or may not be additional charges, depending on the type of warranty service designated for your product.

³No—Some HP parts are not designed for customer self repair. In order to satisfy the customer warranty, HP requires that an authorized service provider replace the part. These parts are identified as "No" in the Illustrated Parts Catalog.

¹Mandatory: Obligatoire—Pièces pour lesquelles la réparation par le client est obligatoire. Si vous demandez à HP de remplacer ces pièces, les coûts de déplacement et main d'œuvre du service vous seront facturés.

²Optional: Facultatif—Pièces pour lesquelles la réparation par le client est facultative. Ces pièces sont également conçues pour permettre au client d'effectuer lui-même la réparation. Toutefois, si vous demandez à HP de remplacer ces pièces, l'intervention peut ou non vous être facturée, selon le type de garantie applicable à votre produit.

³No: Non—Certaines pièces HP ne sont pas conçues pour permettre au client d'effectuer lui-même la réparation. Pour que la garantie puisse s'appliquer, HP exige que le remplacement de la pièce soit effectué par un Mainteneur Agréé. Ces pièces sont identifiées par la mention "Non" dans le Catalogue illustré.

¹Mandatory: Obbligatorie—Parti che devono essere necessariamente riparate dal cliente. Se il cliente ne affida la riparazione ad HP, deve sostenere le spese di spedizione e di manodopera per il servizio.

²Optional: Opzionali—Parti la cui riparazione da parte del cliente è facoltativa. Si tratta comunque di componenti progettati per questo scopo. Se tuttavia il cliente ne richiede la sostituzione ad HP, potrebbe dover sostenere spese aggiuntive a seconda del tipo di garanzia previsto per il prodotto.

³No: Non CSR—Alcuni componenti HP non sono progettati per la riparazione da parte del cliente. Per rispettare la garanzia, HP richiede che queste parti siano sostituite da un centro di assistenza autorizzato. Tali parti sono identificate da un "No" nel Catalogo illustrato dei componenti.

¹Mandatory: Zwingend—Teile, die im Rahmen des Customer Self Repair Programms ersetzt werden müssen. Wenn Sie diese Teile von HP ersetzen lassen, werden Ihnen die Versand- und Arbeitskosten für diesen Service berechnet.

²Optional: Optional—Teile, für die das Customer Self Repair-Verfahren optional ist. Diese Teile sind auch für Customer Self Repair ausgelegt. Wenn Sie jedoch den Austausch dieser Teile von HP vornehmen lassen möchten, können bei diesem Service je nach den für Ihr Produkt vorgesehenen Garantiebedingungen zusätzliche Kosten anfallen.

³No: Kein—Einige Teile sind nicht für Customer Self Repair ausgelegt. Um den Garantieanspruch des Kunden zu erfüllen, muss das Teil von einem HP Servicepartner ersetzt werden. Im illustrierten Teilekatalog sind diese Teile mit „No“ bzw. „Nein“ gekennzeichnet.

¹Mandatory: Obligatorio—componentes para los que la reparación por parte del usuario es obligatoria. Si solicita a HP que realice la sustitución de estos componentes, tendrá que hacerse cargo de los gastos de desplazamiento y de mano de obra de dicho servicio.

²Optional: Opcional— componentes para los que la reparación por parte del usuario es opcional. Estos componentes también están diseñados para que puedan ser reparados por el usuario. Sin embargo, si precisa que HP realice su sustitución, puede o no conllevar costes adicionales, dependiendo del tipo de servicio de garantía correspondiente al producto.

³No: No—Algunos componentes no están diseñados para que puedan ser reparados por el usuario. Para que el usuario haga valer su garantía, HP pone como condición que un proveedor de servicios autorizado realice la sustitución de estos componentes. Dichos componentes se identifican con la palabra “No” en el catálogo ilustrado de componentes.

¹Mandatory: Verplicht—Onderdelen waarvoor Customer Self Repair verplicht is. Als u HP verzoekt deze onderdelen te vervangen, komen de reiskosten en het arbeidsloon voor uw rekening.

²Optional: Optioneel—Onderdelen waarvoor reparatie door de klant optioneel is. Ook deze onderdelen zijn ontworpen voor reparatie door de klant. Als u echter HP verzoekt deze onderdelen voor u te vervangen, kunnen daarvoor extra kosten in rekening worden gebracht, afhankelijk van het type garanteservice voor het product.

³No: Nee—Sommige HP onderdelen zijn niet ontwikkeld voor reparatie door de klant. In verband met de garantievoorwaarden moet het onderdeel door een geautoriseerde Service Partner worden vervangen. Deze onderdelen worden in de geïllustreerde onderdelencatalogus aangemerkt met "Nee".

¹Mandatory: Obrigatória—Peças cujo reparo feito pelo cliente é obrigatório. Se desejar que a HP substitua essas peças, serão cobradas as despesas de transporte e mão-de-obra do serviço.

²Optional: Opcional—Peças cujo reparo feito pelo cliente é opcional. Essas peças também são projetadas para o reparo feito pelo cliente. No entanto, se desejar que a HP as substitua, pode haver ou não a cobrança de taxa adicional, dependendo do tipo de serviço de garantia destinado ao produto.

³No: Nenhuma—Algumas peças da HP não são projetadas para o reparo feito pelo cliente. A fim de cumprir a garantia do cliente, a HP exige que um técnico autorizado substitua a peça. Essas peças estão identificadas com a marca “No” (Não), no catálogo de peças ilustrado.

¹Mandatory: 必須・顧客自己修理が必須の部品。当該部品について、もしもお客様がHPに交換作業を依頼される場合には、その修理サービスに関する交通費および人件費がお客様に請求されます。

²Optional: 任意・顧客自己修理が任意である部品。この部品も顧客自己修理用です。当該部品について、もしもお客様がHPに交換作業を依頼される場合には、お買い上げの製品に適用される保証サービス内容の範囲内においては、費用を負担していただくことなく保証サービスを受けることができます。

³No: 除外・HP製品の一部の部品は、顧客自己修理用ではありません。製品の保証を継続するためには、HPまたはHP正規保守代理店による交換作業が必須となります。部品カタログには、当該部品が顧客自己修理除外品である旨が記載されています。

¹Mandatory: 强制性的 — 要求客户必须自行维修的部件。如果您请求 HP 更换这些部件，则必须为该服务支付差旅费和人工费用。

²Optional: 可选的 — 客户可以选择是否自行维修的部件。这些部件也是为客户自行维修设计的。不过，如果您要求 HP 为您更换这些部件，则根据为您的产品指定的保修服务类型，HP 可能收取或不再收取任何附加费用。

³No: 否 — 某些 HP 部件的设计并未考虑客户自行维修。为了满足客户保修的需要，HP 要求授权服务提供商更换相关部件。这些部件在部件图解目录中标记为“否”。

¹Mandatory: 强制的 — 客户自行维修所使用的零件是强制性的。如果您要求 HP 更换这些零件，HP 将会向您收取此服务所需的外出费用与劳动成本。

²Optional: 選購的 — 客户自行维修所使用的零件是選購的。這些零件也設計用於客戶自行維修之用。不過，如果您要求 HP 為您更換，則可能需要也可能不需要負擔額外的費用，端視針對此產品指定的保固服務類型而定。

³No: 否 — 某些 HP 零件沒有消費者可自行維修的設計。為符合客戶保固，HP 需要授權的服務供應商更換零件。這些零件在圖示的零件目錄中，被標示為「否」。

¹ Mandatory: 필수 — 고객 셀프 수리가 의무 사항인 필수 부품. 사용자가 HP에 이 부품의 교체를 요청할 경우 이 서비스에 대한 출장비 및 작업비가 청구됩니다.

² Optional: 옵션 — 고객 셀프 수리가 선택 사항인 부품. 이 부품들도 고객 셀프 수리가 가능하도록 설계되었습니다. 하지만 사용자가 HP에 이 부품의 교체를 요청할 경우 사용자가 구입한 제품에 해당하는 보증 서비스 유형에 따라 추가 비용 없이 교체가 가능할 수 있습니다.

³ No: No — 고객 셀프 수리가 불가능하도록 설계된 HP 부품. 이 부품들은 고객 셀프 수리가 불가능하도록 설계되었습니다. HP는 고객 보증을 만족시키기 위해 공인 서비스 제공업체를 통해 부품을 교체하도록 하고 있습니다.

Removal and replacement procedures

Required tools

You need the following items for some procedures:

- T-15 Torx screwdriver
- Diagnostics Utility

Safety considerations

Before performing service procedures, review all the safety information.

Preventing electrostatic discharge

To prevent damaging the system, be aware of the precautions you need to follow when setting up the system or handling parts. A discharge of static electricity from a finger or other conductor may damage system boards or other static-sensitive devices. This type of damage may reduce the life expectancy of the device.

To prevent electrostatic damage:

- Avoid hand contact by transporting and storing products in static-safe containers.
- Keep electrostatic-sensitive parts in their containers until they arrive at static-free workstations.
- Place parts on a grounded surface before removing them from their containers.
- Avoid touching pins, leads, or circuitry.
- Always be properly grounded when touching a static-sensitive component or assembly.

Server blade warnings and cautions



WARNING: To reduce the risk of shock or injury from high-current electrical energy, do not remove the server blade access panel and then install the server blade into the enclosure.



WARNING: To reduce the risk of personal injury from hot surfaces, allow the drives and the internal system components to cool before touching them.



CAUTION: Do not operate the server blade with the access panel removed. Operating the server blade in this manner results in improper airflow and improper cooling that can lead to thermal damage.



CAUTION: When performing non-hot-plug operations, you must power down the server blade and/or the system. However, it may be necessary to leave the server blade powered up when performing other operations, such as hot-plug installations or troubleshooting.

Symbols on equipment

The following symbols may be placed on equipment to indicate the presence of potentially hazardous conditions.



This symbol indicates the presence of hazardous energy circuits or electric shock hazards. Refer all servicing to qualified personnel.

WARNING: To reduce the risk of injury from electric shock hazards, do not open this enclosure. Refer all maintenance, upgrades, and servicing to qualified personnel.



This symbol indicates the presence of electric shock hazards. The area contains no user or field serviceable parts. Do not open for any reason.

WARNING: To reduce the risk of injury from electric shock hazards, do not open this enclosure.



This symbol on an RJ-45 receptacle indicates a network interface connection.

WARNING: To reduce the risk of electric shock, fire, or damage to the equipment, do not plug telephone or telecommunications connectors into this receptacle.



This symbol indicates the presence of a hot surface or hot component. If this surface is contacted, the potential for injury exists.

WARNING: To reduce the risk of injury from a hot component, allow the surface to cool before touching.



5.9 kg
13.0 lbs

This symbol indicates that the component exceeds the recommended weight for one individual to handle safely.

WARNING: To reduce the risk of personal injury or damage to the equipment, observe local occupational health and safety requirements and guidelines for manual material handling.



These symbols, on power supplies or systems, indicate that the equipment is supplied by multiple sources of power.

WARNING: To reduce the risk of injury from electric shock, remove all power cords to completely disconnect power from the system.

Server blade preparation

To service any internal server blade component, power down the server blade and remove it from the enclosure.

Power down the server blade

Before powering down the server blade for any upgrade or maintenance procedures, perform a backup of critical server data and programs on each server.

Depending on the Onboard Administrator configuration, use one of the following methods to power down the server blade:

- Use the virtual power button selection through iLO 2 for both server A and server B.
This method initiates a controlled remote shutdown of applications and the OS before the server blade enters standby mode.

- Press and release the server A and server B Power On/Standby buttons.
This method initiates a controlled shutdown of applications and the OS before the server blade enters standby mode.

- Press and hold the server A and server B Power On/Standby buttons for more than 4 seconds to force the server blade to shut down.

This method forces the server blade to enter standby mode without properly exiting applications and the OS. It provides an emergency shutdown method in the event of a hung application.



CAUTION: To prevent damage to the server or the operating system, always power down both server A and server B before removing the server blade from the enclosure.



IMPORTANT: When the server blade is in standby mode, auxiliary power is still being provided. To remove all power from the server blade, remove the server blade from the enclosure.

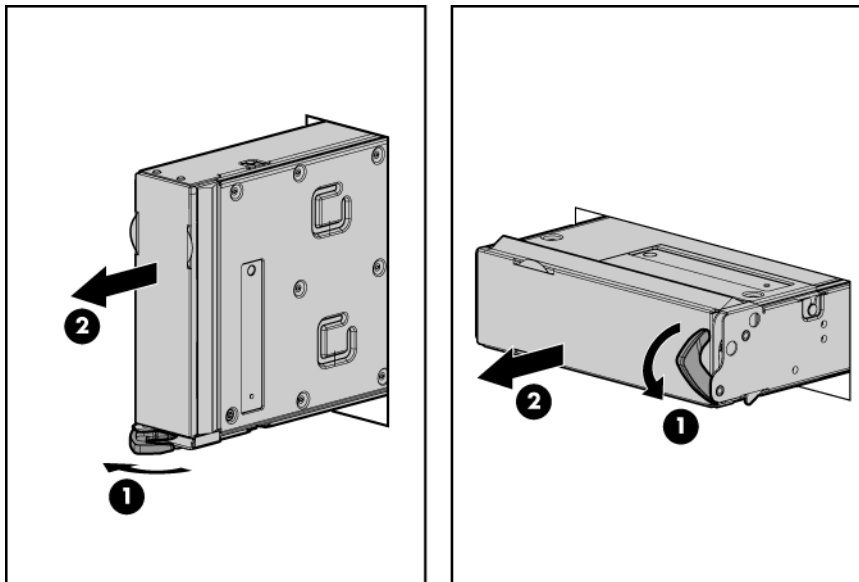
After initiating a virtual power down command, be sure that both server A and server B are in standby mode by observing that the system power LEDs are amber.

Remove the server blade

To remove the component:

1. Identify the proper server blade.
2. Power down the server blade (on page [23](#)).

3. Remove the server blade.



4. Place the server blade on a flat, level work surface.



WARNING: To reduce the risk of personal injury from hot surfaces, allow the drives and the internal system components to cool before touching them.



CAUTION: To prevent damage to electrical components, properly ground the server blade before beginning any installation procedure. Improper grounding can cause ESD.

Access the internal server components

To access internal server components, remove server B assembly from server A assembly.



WARNING: To reduce the risk of personal injury from hot surfaces, allow the drives and the internal system components to cool before touching them.



CAUTION: To prevent damage to electrical components, properly ground the server blade before beginning any installation procedure. Improper grounding can cause ESD.

Remove server B assembly

For access component identification, see "Access components (on page 59)."

To remove the component:

1. Power down the server blade (on page 23).
2. Remove the server blade (on page 23).
3. Place the server blade on a flat, level work surface with the bezel facing away from you.
4. Extend the server B serial label pull tab.

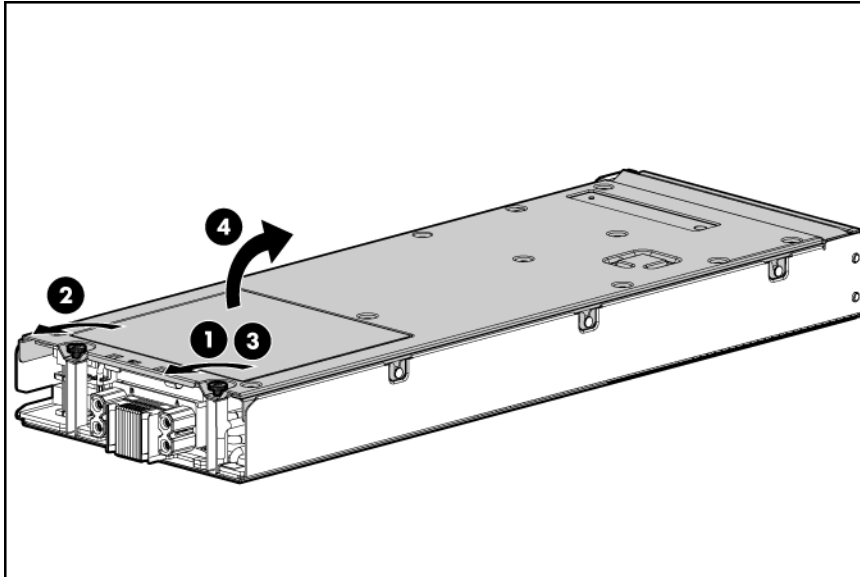


CAUTION: The jackscrews control the unseating and seating of critical system connectors. Failure to use the jackscrews to remove and install the server B assembly can cause the system boards to fail.

5. Turn jackscrew 1 approximately six turns counterclockwise.
6. Turn jackscrew 2 counterclockwise until the threads are fully disengaged.
7. Turn jackscrew 1 counterclockwise until the threads are fully disengaged.

 **CAUTION:** To prevent damage to the server blade, do not apply pressure to the enclosure connector.

8. Lift server B assembly from server A assembly, and then place it on the work surface with the system board facing up.



Install server B assembly

For access component identification, see "Access components (on page 59)."

1. Extend the server B serial label pull tab.
2. Engage the front edge of server B assembly with the front edge of server A assembly.

 **CAUTION:** Route the cache module battery cables so that they do not become pinched when the server B assembly is installed.

3. Lower server B assembly onto server A assembly.
4. Align the signal and power connectors on server B assembly with the corresponding connectors on server A assembly.

 **CAUTION:** The jackscrews control the unseating and seating of critical system connectors. Failure to use the jackscrews to remove and install the server B assembly can cause the system boards to fail.

5. Engage the threads on jackscrew 1 and tighten six turns clockwise.
6. Engage the threads on jackscrew 2 and tighten fully.
7. Tighten jackscrew 1 fully.

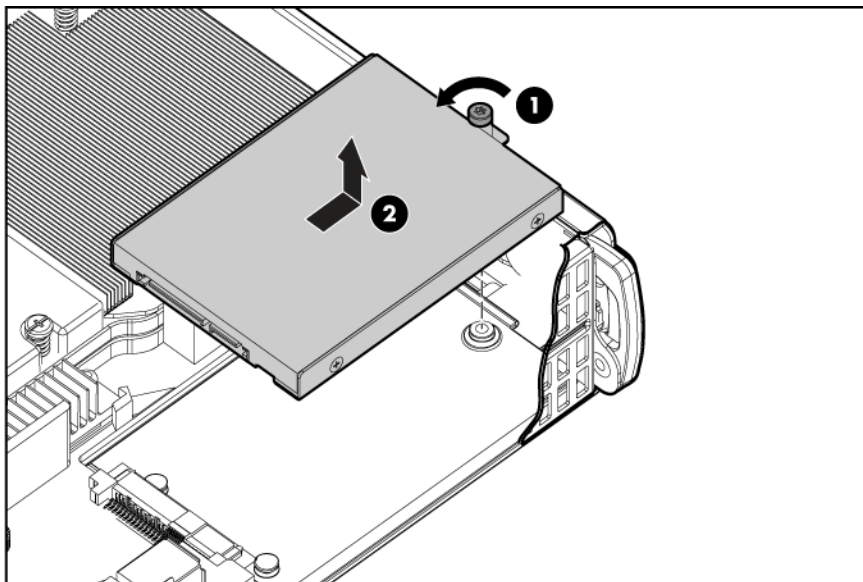
Hard drive



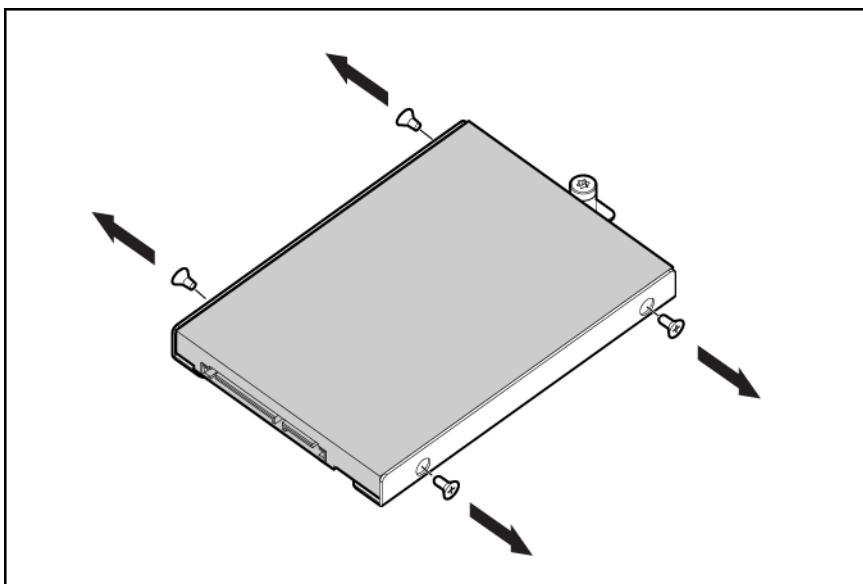
WARNING: To reduce the risk of personal injury from hot surfaces, allow the drives and the internal system components to cool before touching them.

To remove the component:

1. Power down the server blade (on page 23).
2. Remove the server blade (on page 23).
3. Access the internal server components (on page 24).
4. Remove the hard drive assembly.



5. Remove the hard drive from the carrier.



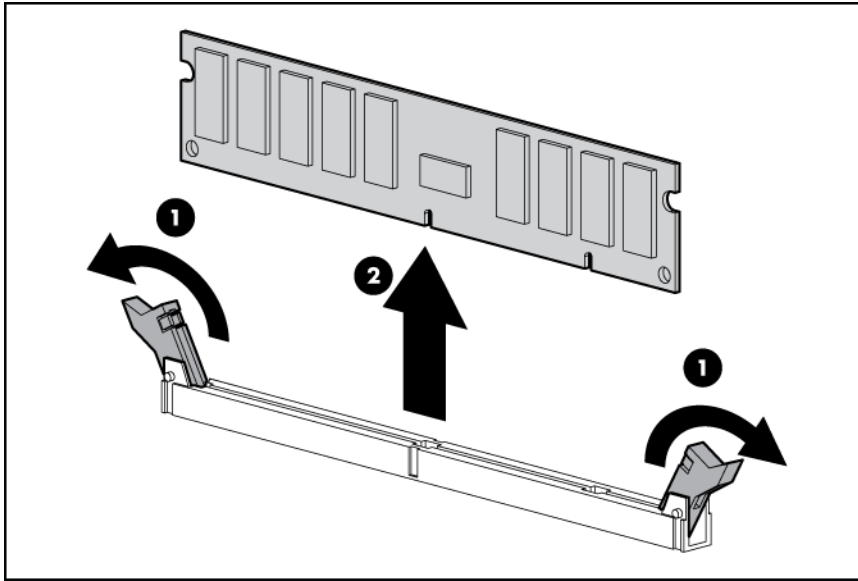
CAUTION: To avoid damage to the hard drive, use the retaining screw to lower the hard drive assembly into position.

To replace the component, reverse the removal procedure.

DIMMs

To remove the component:

1. Power down the server blade (on page 23).
2. Remove the server blade (on page 23).
3. Access the internal server components (on page 24).
4. Open the DIMM slot latches.
5. Remove the DIMM.



IMPORTANT: Always install memory in pairs of two identical DIMMs.

To replace the component, reverse the removal procedure.

Heatsink

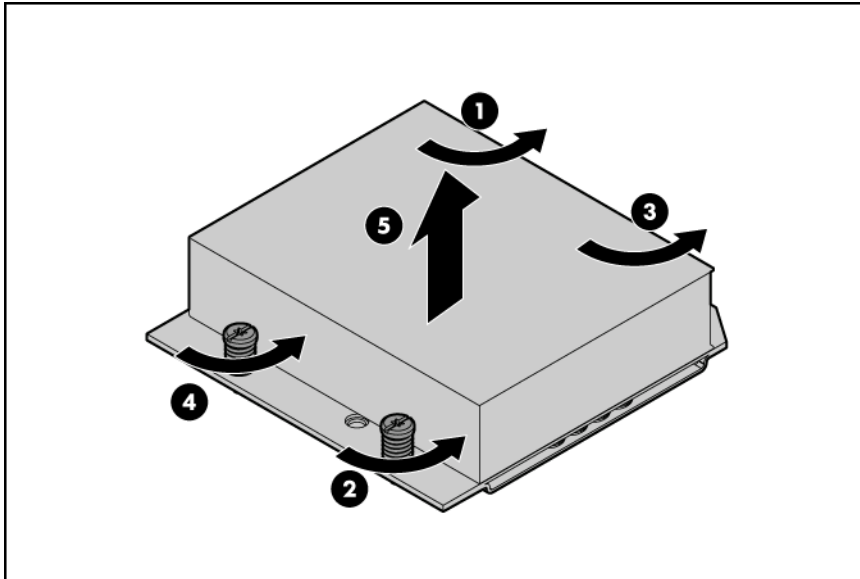


WARNING: To reduce the risk of personal injury from hot surfaces, allow the drives and the internal system components to cool before touching them.

To remove the component:

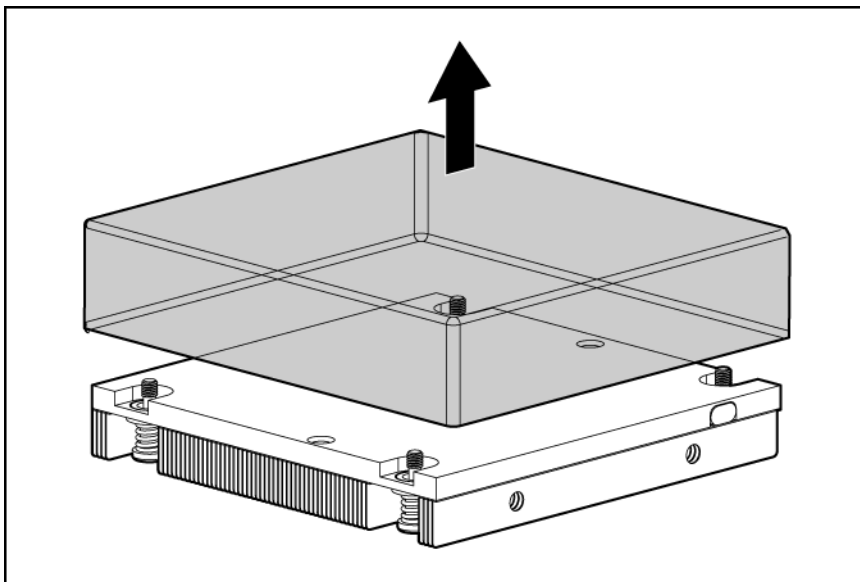
1. Power down the server blade (on page 23).
2. Remove the server blade (on page 23).
3. Access the internal server components (on page 24).

4. Remove the failed heatsink.



To replace the component:

1. Clean the old thermal grease from the processor with the alcohol swab. Allow the alcohol to evaporate before continuing.
2. Remove the thermal interface protective cover from the spare heatsink.

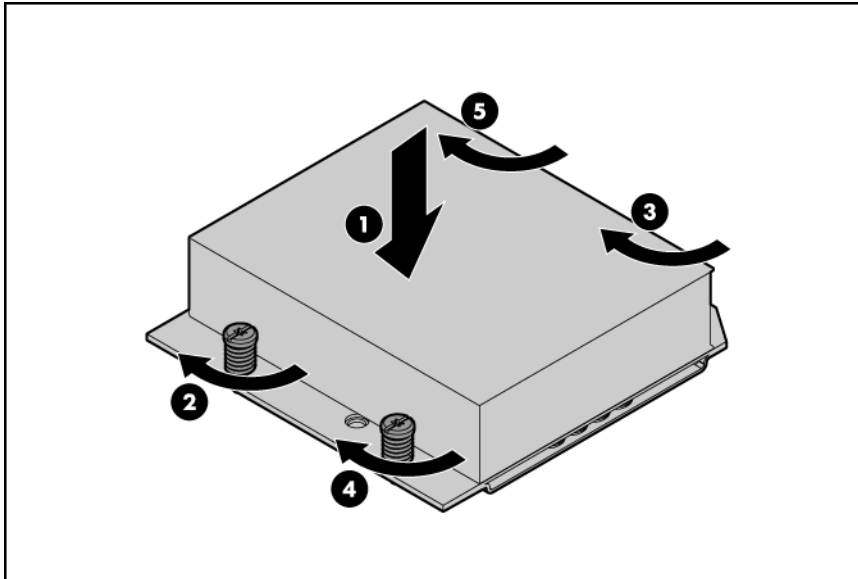


CAUTION: Heatsink retaining screws should be tightened in diagonally opposite pairs (in an "X" pattern).



IMPORTANT: When installing the heatsink, align the guide pins on the processor retention bracket with the alignment holes in the heatsink.

3. Install the heatsink.



4. Install the server B assembly ("[Install server B assembly](#)" on page 25).
5. Install the server blade.

Processor



WARNING: To reduce the risk of personal injury from hot surfaces, allow the drives and the internal system components to cool before touching them.



CAUTION: To avoid damage to the system board:

- Do not touch the processor socket contacts.
- Always install the processor socket cover after removing the processor from the socket.
- Do not tilt or slide the processor when lowering the processor into the socket.



CAUTION: To avoid damage to the processor:

- Handle the processor only by the edges.
- Do not touch the bottom of the processor, especially the contact area.



CAUTION: To prevent possible server malfunction and damage to the equipment, multiprocessor configurations must contain processors with the same part number.



CAUTION: To prevent possible server blade overheating, always populate processor socket 2 with a processor and a heatsink or a processor socket cover and a heatsink blank.



CAUTION: The heatsink thermal interface media is not reusable and must be replaced if the heatsink is removed from the processor after it has been installed.



IMPORTANT: When installing the heatsink, align the guide pins on the processor retention bracket with the alignment holes in the heatsink.

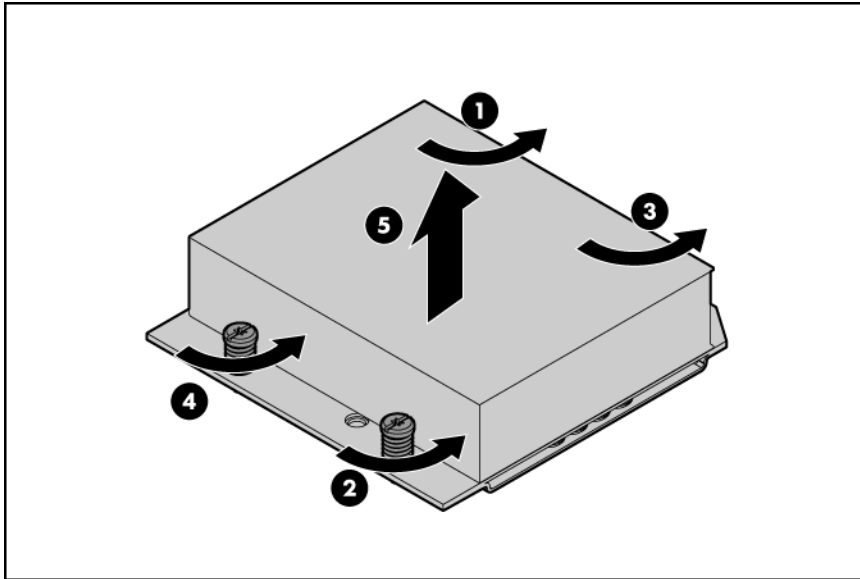


IMPORTANT: Processor socket 1 must always be populated. If processor socket 1 is empty, the server blade does not power up.

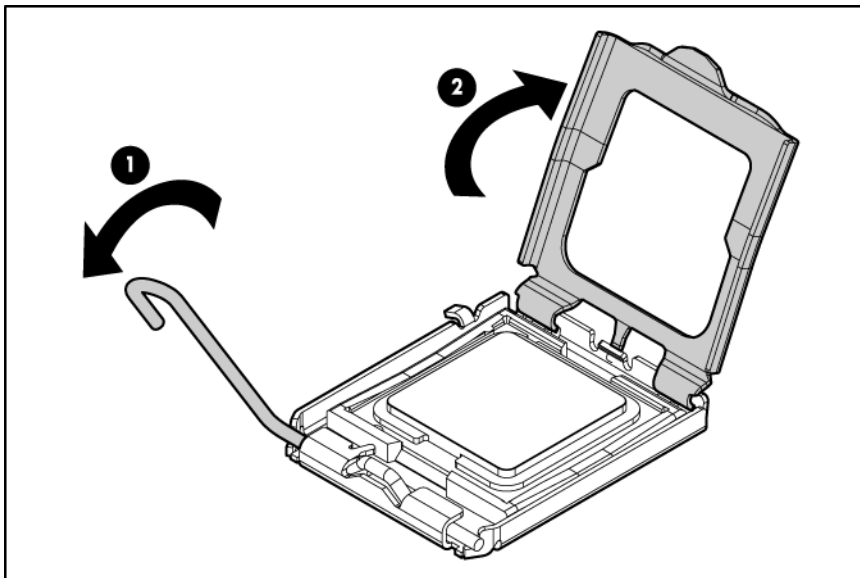
NOTE: Do not discard the processor protective cover. Always install the processor protective cover if the processor is removed from the socket.

To remove the component:

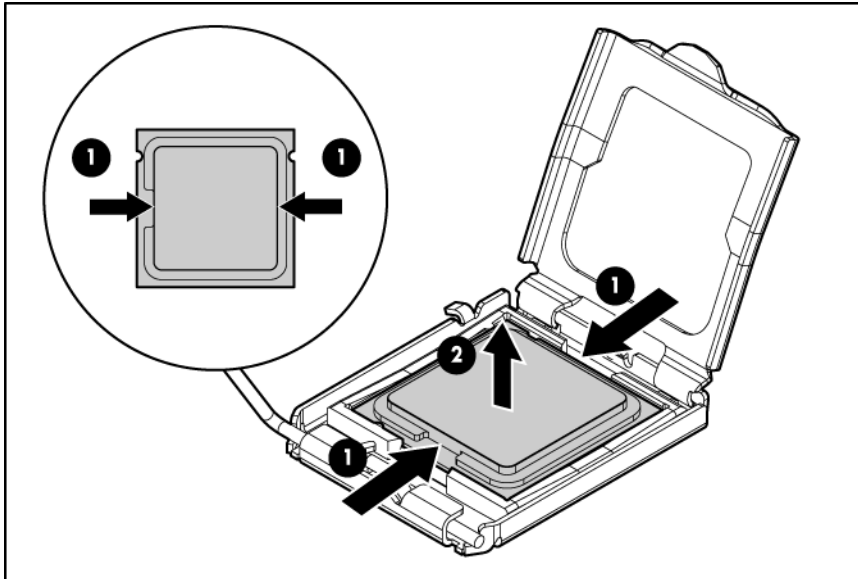
1. Power down the server blade (on page 23).
2. Remove the server blade (on page 23).
3. Access the internal server components (on page 24).
4. Remove the heatsink.



5. Open the processor retaining latch and the processor socket retaining bracket.



6. Using your fingers, remove the failed processor.

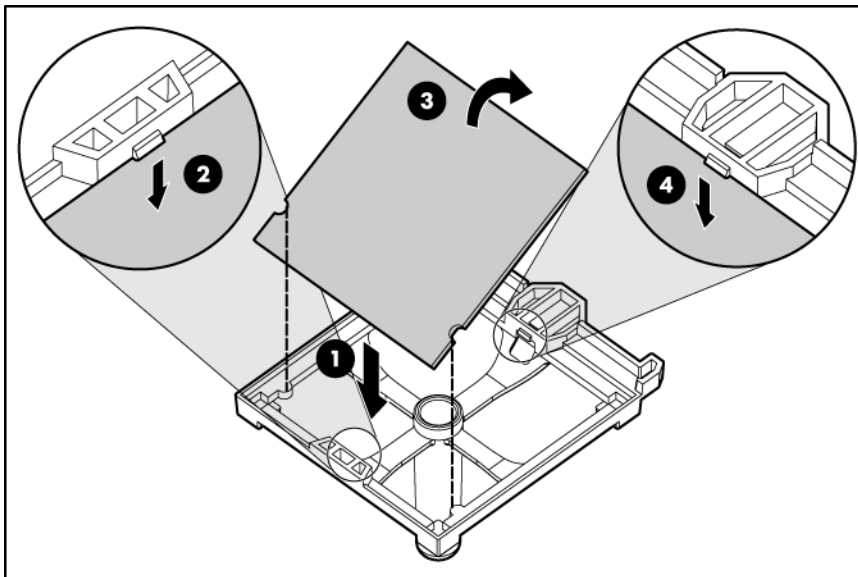


To replace the component:



IMPORTANT: Be sure the processor remains inside the processor installation tool.

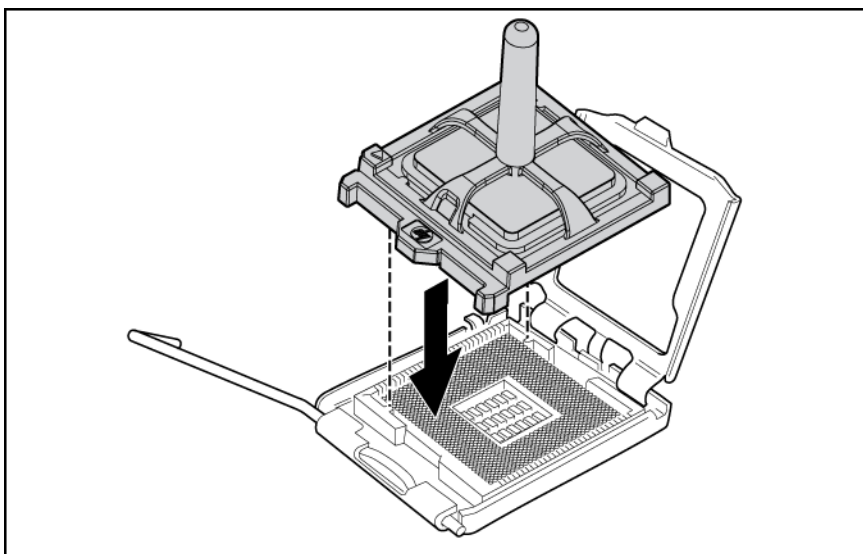
1. If the processor has separated from the installation tool, carefully re-insert the processor in the tool.



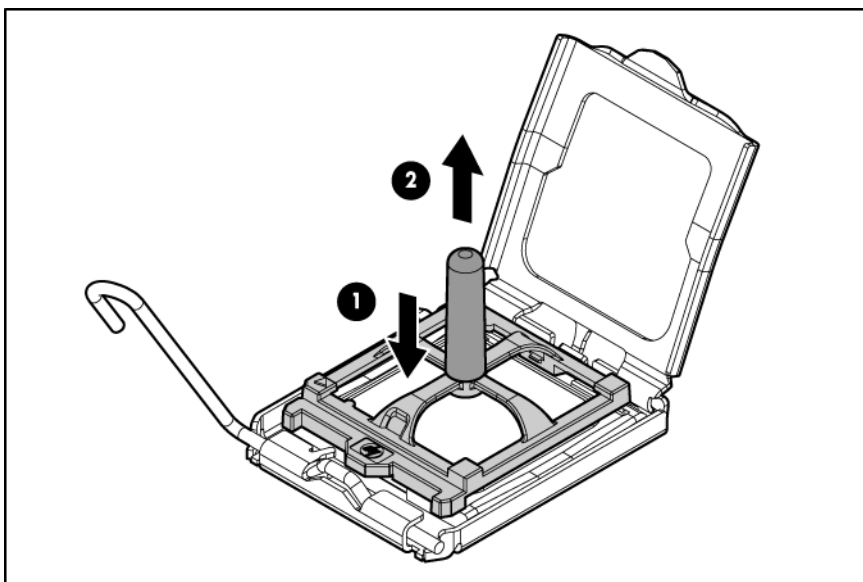
2. Align the processor installation tool with the socket and install the spare processor.



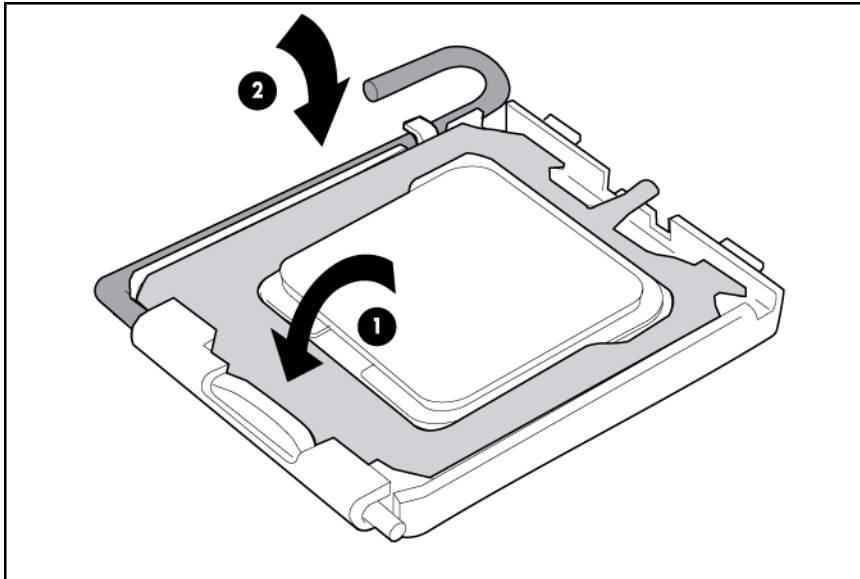
CAUTION: The processor is designed to fit one way into the socket. Use the alignment guides on the processor and socket to properly align the processor with the socket. Refer to the server blade hood label for specific instructions.



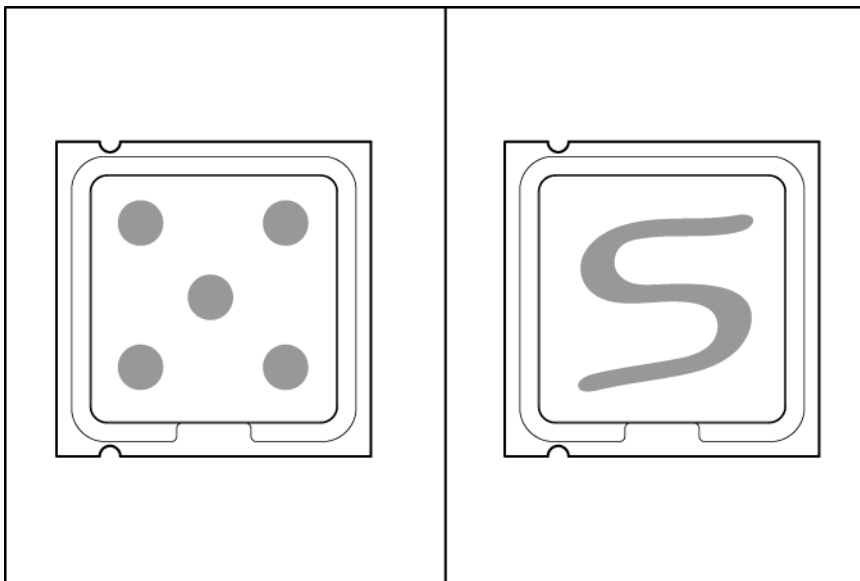
3. Press down firmly until the processor installation tool clicks and separates from the processor, and then remove the processor installation tool.



4. Close the processor retaining latch and the processor socket retaining bracket.



5. Clean the old thermal grease from the heatsink with the alcohol swab. Allow the alcohol to evaporate before continuing.
6. Apply all the grease to the top of the processor in one of the following patterns to ensure even distribution:

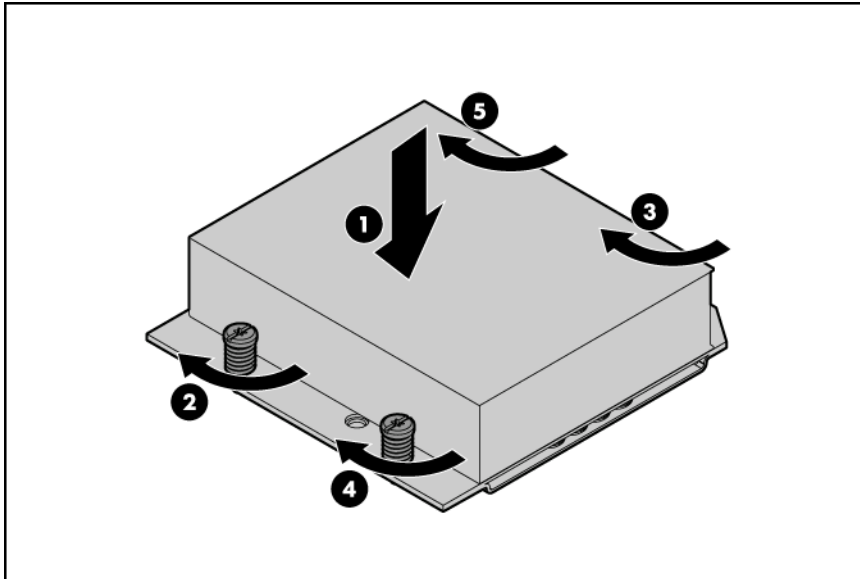


CAUTION: Heatsink retaining screws should be tightened in diagonally opposite pairs (in an "X" pattern).



IMPORTANT: When installing the heatsink, align the guide pins on the processor retention bracket with the alignment holes in the heatsink.

7. Install the heatsink.

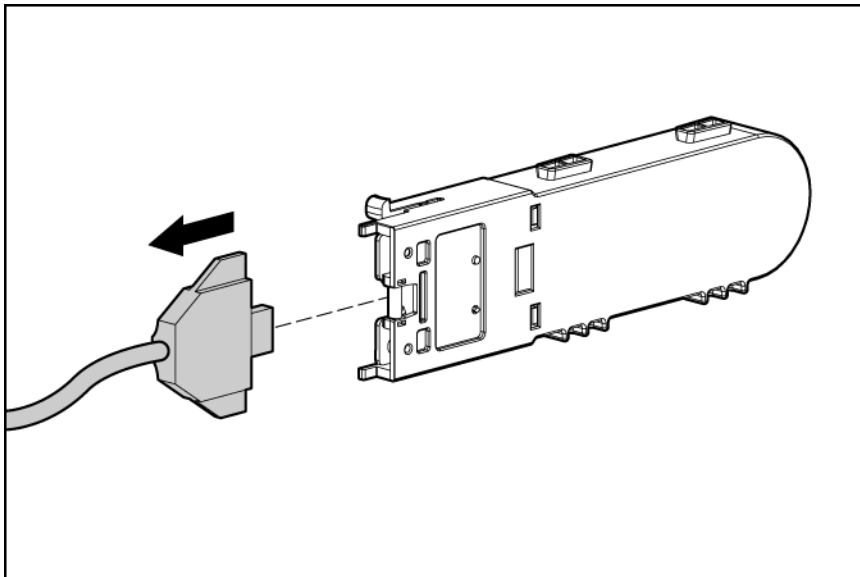


8. Install the server B assembly ("Install server B assembly" on page 25).
9. Install the server blade.

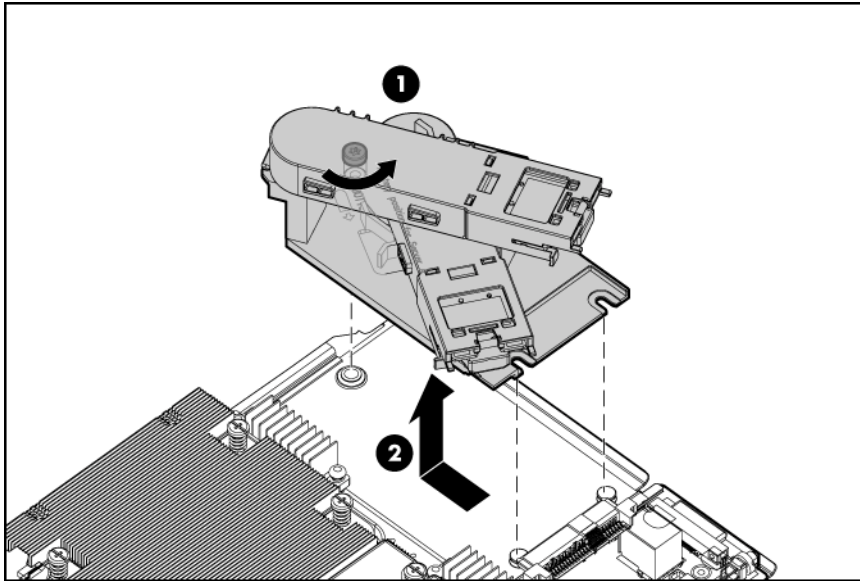
Cache module battery

To remove the component:

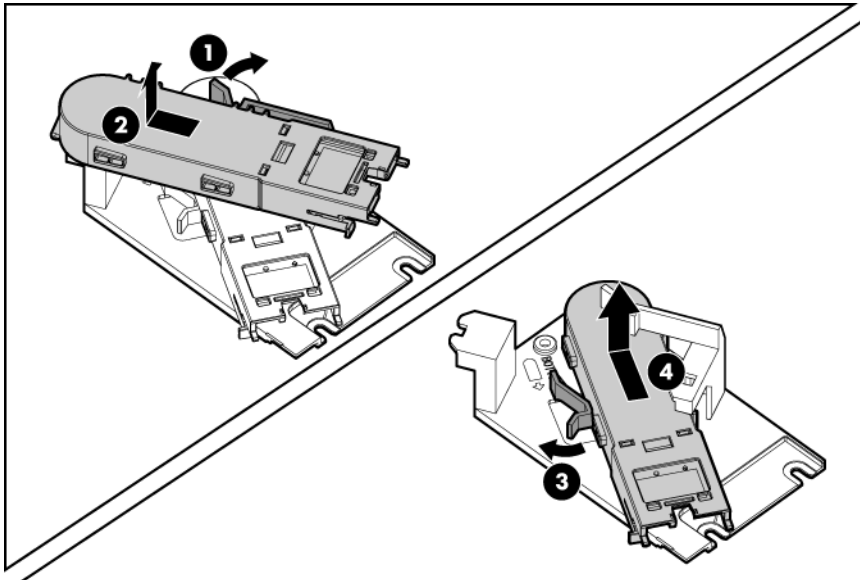
1. Power down the server blade (on page 23).
2. Remove the server blade (on page 23).
3. Access the internal server components (on page 24).
4. Remove the server A USB key, if installed.
5. Disconnect the battery cables from the battery packs.



6. Remove the battery tray.



7. Remove the cache batteries from the battery tray.



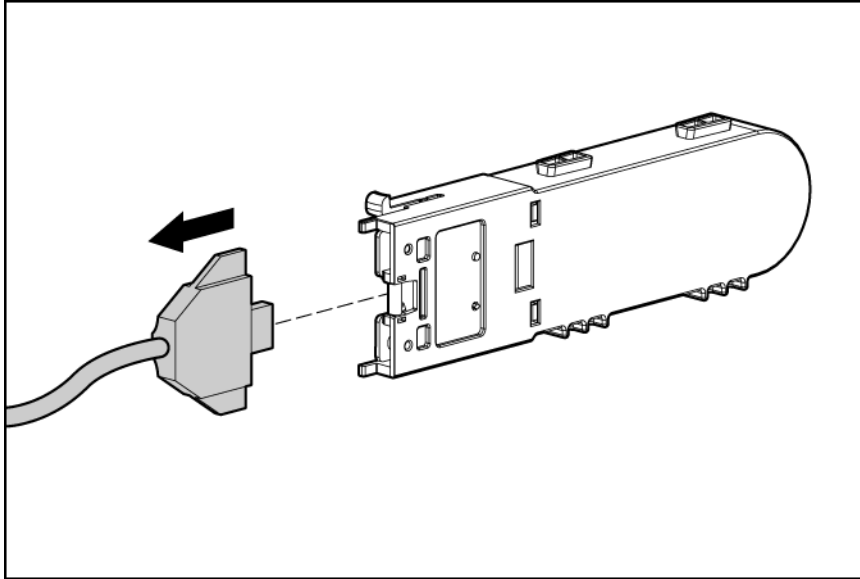
To replace the component, reverse the removal procedure.

Battery cable

To remove the component:

1. Power down the server blade (on page [23](#)).
2. Remove the server blade (on page [23](#)).
3. Access the internal server components (on page [24](#)).

4. Disconnect the battery cables from the battery packs.



5. Do one of the following:
 - If a heatsink blank is installed on processor socket 2, remove the heatsink blank and then remove the cables from between the processor socket and the chassis.
 - If a processor and heatsink are installed in processor socket 2, remove the server A system board assembly ("[Server A system board](#)" on page [37](#)) and then remove the cables from between the system board and heatsink.
6. Remove the cable from the cable clips.
7. Remove the cable shield from the upper mezzanine card thumbscrew and the signal connector.
8. Disconnect the cable from the upper cache module.
9. Remove the upper mezzanine card ("[Mezzanine card](#)" on page [36](#)).
10. Disconnect the remaining cable from the lower cache module.
11. Remove the lower mezzanine card ("[Mezzanine card](#)" on page [36](#)).
12. Remove the failed cable.



CAUTION: To prevent battery cable and system board damage, always install the cable shield.

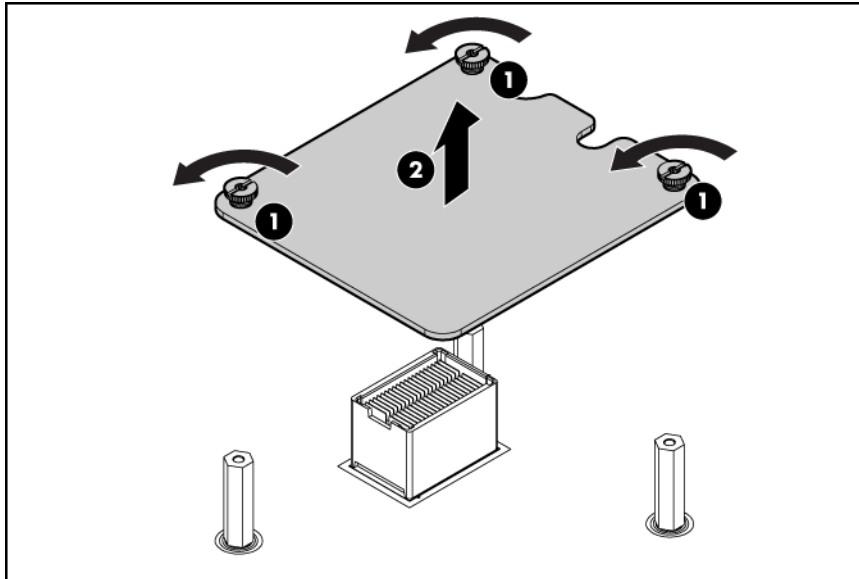
To replace the component, reverse the removal procedure.

Mezzanine card

To remove the component:

1. Power down the server blade (on page [23](#)).
2. Remove the server blade (on page [23](#)).
3. Access the internal server components (on page [24](#)).
4. Disconnect any cables connected to the mezzanine card.

5. Remove the mezzanine card.



CAUTION: To prevent damage to the server blade, apply pressure over the mezzanine connector when installing the mezzanine card. Do not apply pressure to the edges of the card.

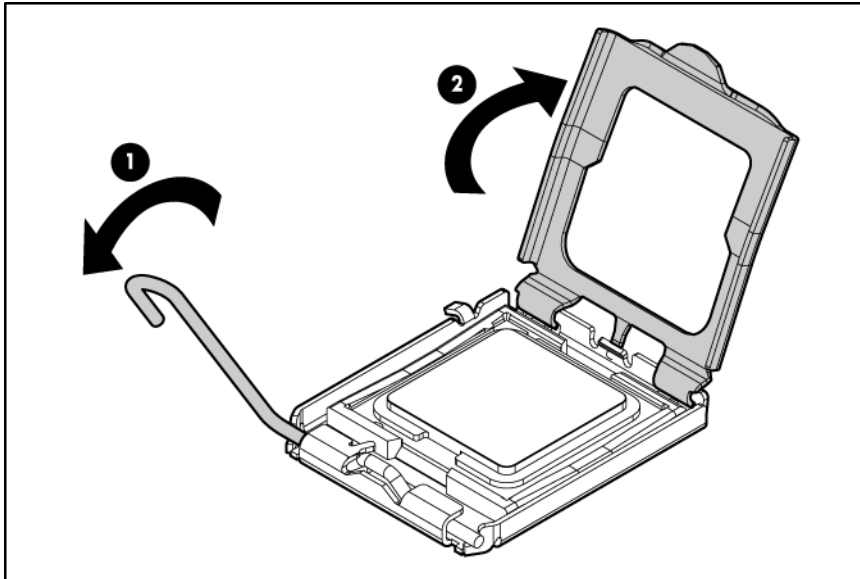
To replace the component, reverse the removal procedure.

Server A system board

To remove the component:

1. Power down the server blade (on page 23).
2. Remove the server blade (on page 23).
3. Access the internal server components (on page 24).
4. Remove the server A USB key, if installed.
5. If installed, remove one of the following:
 - o Hard drive (on page 25)
 - o Cache module battery (on page 34)
6. Remove all DIMMs ("DIMMs" on page 27).
7. Remove any mezzanine cards ("Mezzanine card" on page 36).
8. Remove the heatsink ("Heatsink" on page 27).
9. Remove the cache module battery cable, if installed.

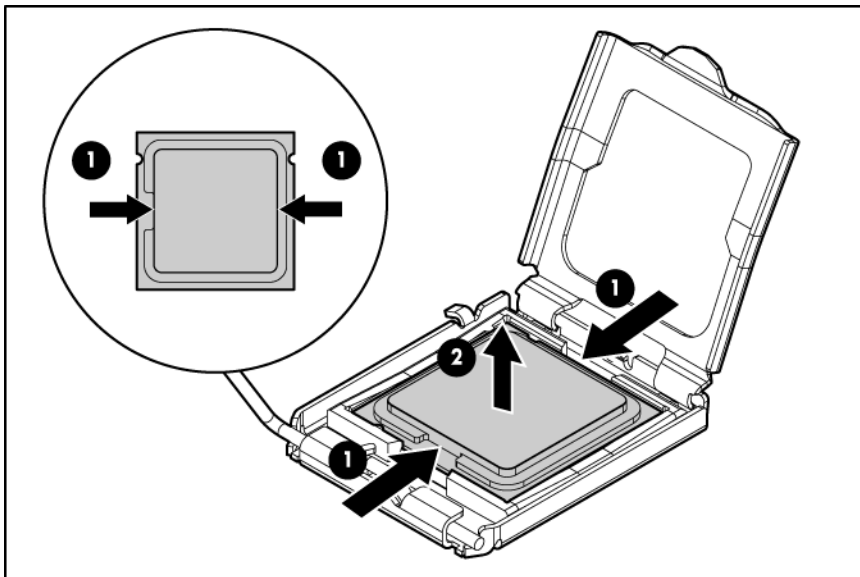
10. Open the processor retaining latch and the processor socket retaining bracket.



CAUTION: To avoid damage to the processor:

- Handle the processor only by the edges.
- Do not touch the bottom of the processor, especially the contact area.

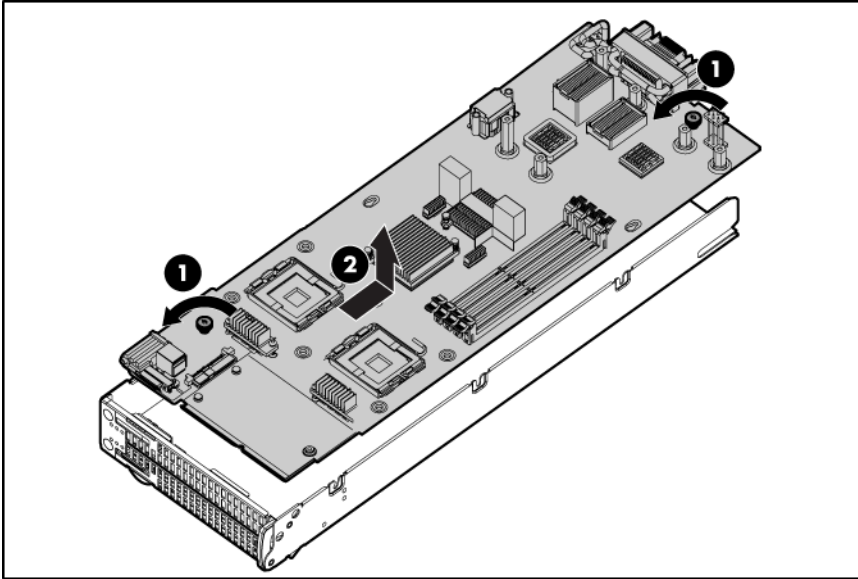
11. Using your fingers, remove the processor from the failed system board.



CAUTION: To avoid damage to the system board:

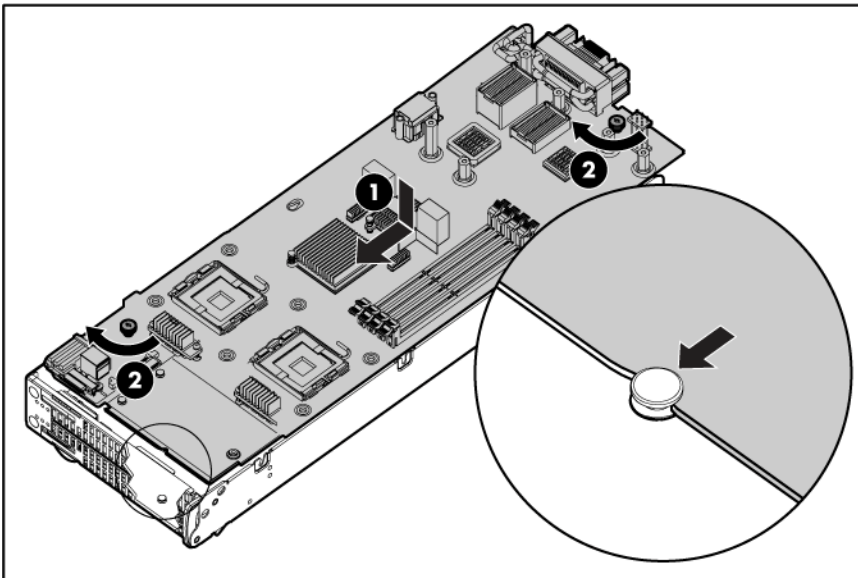
- Do not touch the processor socket contacts.
- Always install the processor socket cover after removing the processor from the socket.
- Do not tilt or slide the processor when lowering the processor into the socket.

12. Remove the system board assembly.



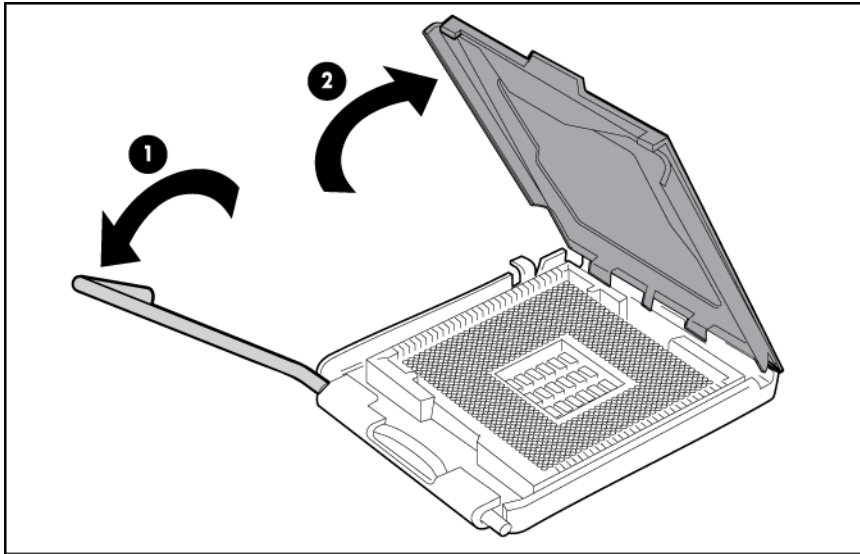
To replace the system board:

1. Install the spare system board. Be sure the spools on the chassis are fully engaged in the slots in the system board and system board shield.

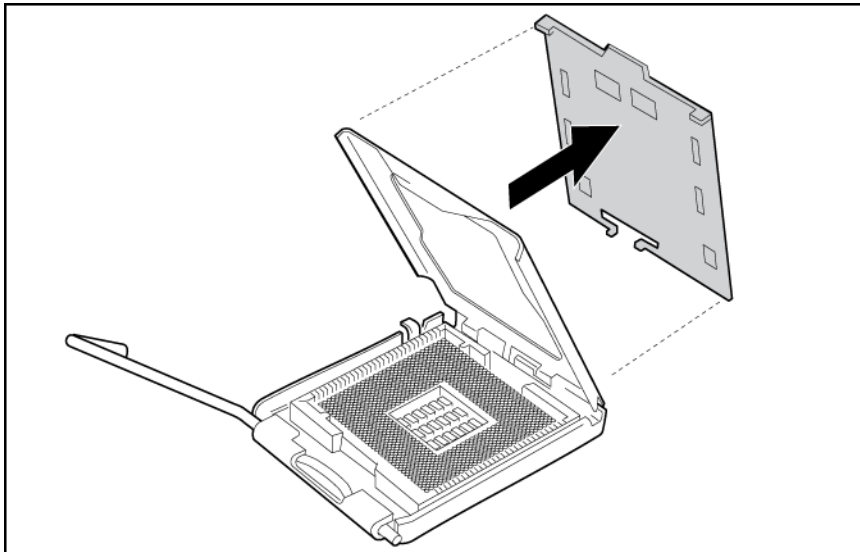


2. Prepare the processor socket on the spare system board:

- a. Open the processor retaining latch and the processor socket retaining bracket.



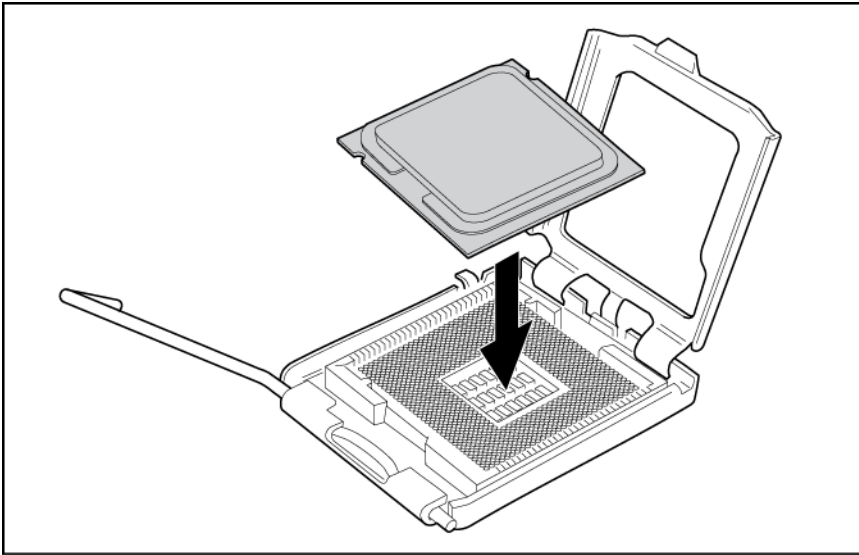
- b. Remove the processor socket protective cover.



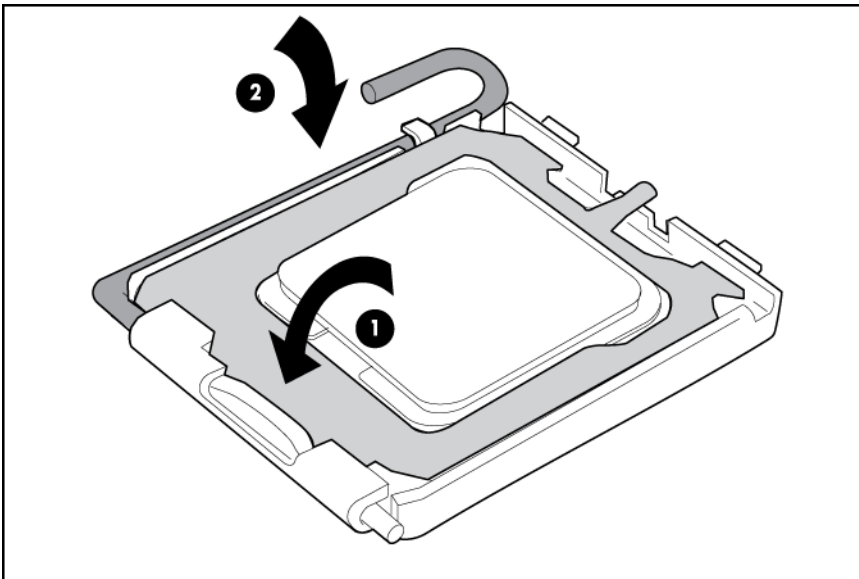
3. Install the processor socket cover onto the processor socket of the failed system board.
4. Install the processor on the spare system board.

△ **CAUTION:** The processor is designed to fit one way into the socket. Use the alignment guides on the processor and socket to properly align the processor with the socket. Refer to the server blade hood label for specific instructions.

△ **CAUTION:** Always install the processor parallel to the system board to avoid damage to the pins.

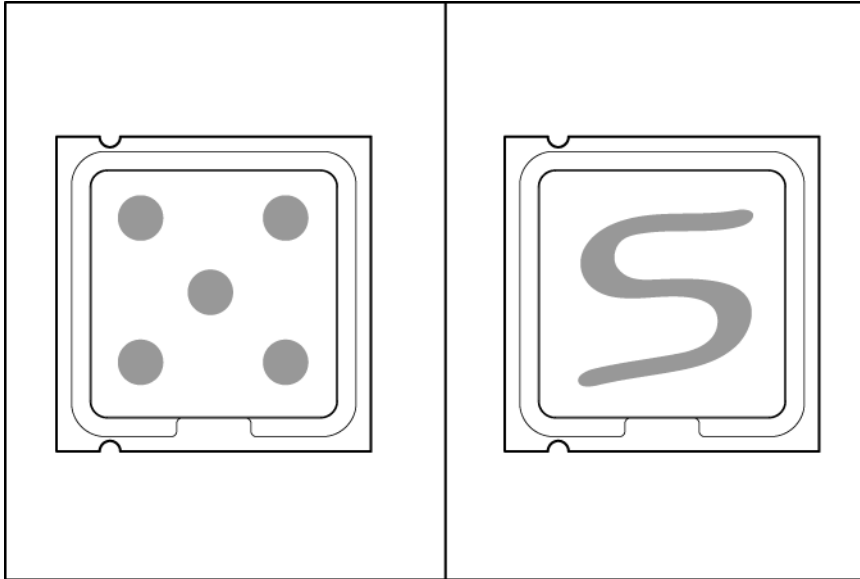


5. Close the processor retaining latch and the processor socket retaining bracket.



6. Clean the old thermal grease from the heatsink and the top of the processor with the alcohol swab. Allow the alcohol to evaporate before continuing.

7. Apply all the grease to the top of the processor in one of the following patterns to ensure even distribution:



CAUTION: To prevent possible server malfunction, route the BBWC battery cable so that it does not become pinched or damaged when the heatsink is installed.

8. If removed, install the BBWC cable.

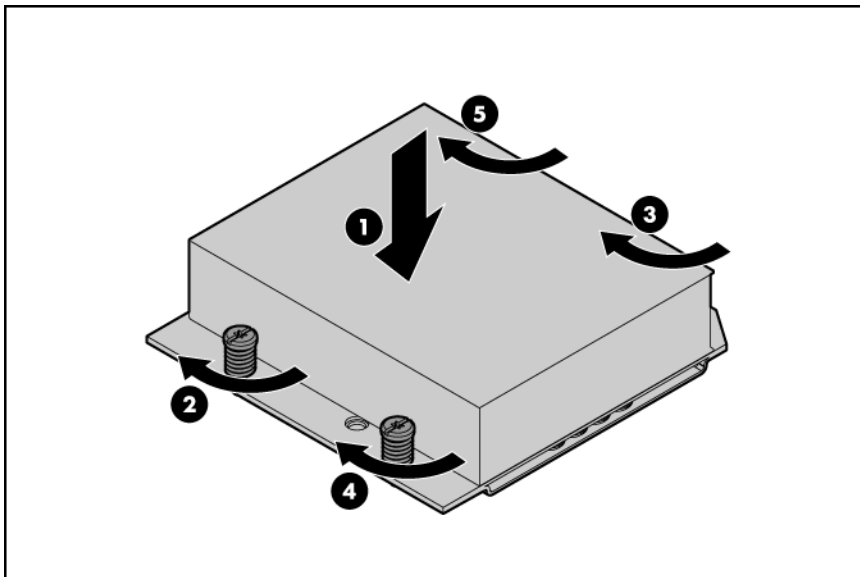


CAUTION: Heatsink retaining screws should be tightened in diagonally opposite pairs (in an "X" pattern).



IMPORTANT: When installing the heatsink, align the guide pins on the processor retention bracket with the alignment holes in the heatsink.

9. Install the heatsink.



10. Install all components removed from the failed system board.

11. Record the server serial number and product ID. For the location of the serial number label, see "Server A system board components (on page 60)."
12. Install the server B assembly ("Install server B assembly" on page 25).
13. Install the server blade.

After you replace the system board, you must re-enter the server serial number and the product ID.

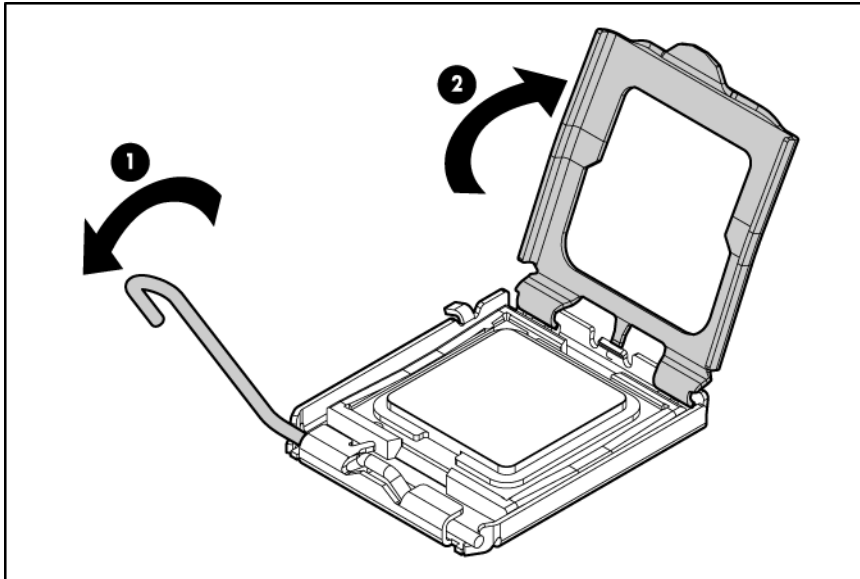
1. During the server startup sequence, press the **F9** key to access RBSU.
2. Select the **System Options** menu.
3. Select **Serial Number**. The following warning is displayed:
WARNING! WARNING! WARNING! The serial number is loaded into the system during the manufacturing process and should NOT be modified. This option should only be used by qualified service personnel. This value should always match the serial number sticker located on the chassis.
4. Press the **Enter** key to clear the warning.
5. Enter the serial number and press the **Enter** key.
6. Select **Product ID**.
7. Enter the product ID and press the **Enter** key.
8. Press the **Esc** key to close the menu.
9. Press the **Esc** key to exit RBSU.
10. Press the **F10** key to confirm exiting RBSU. The server will automatically reboot.

Server B system board

To remove the component:

1. Power down the server blade (on page 23).
2. Remove the server blade (on page 23).
3. Access the internal server components (on page 24).
4. Remove the server B USB key, if installed.
5. Remove the hard drive, if installed ("Hard drive" on page 25).
6. Remove all DIMMs ("DIMMs" on page 27).
7. Remove the heatsink ("Heatsink" on page 27).

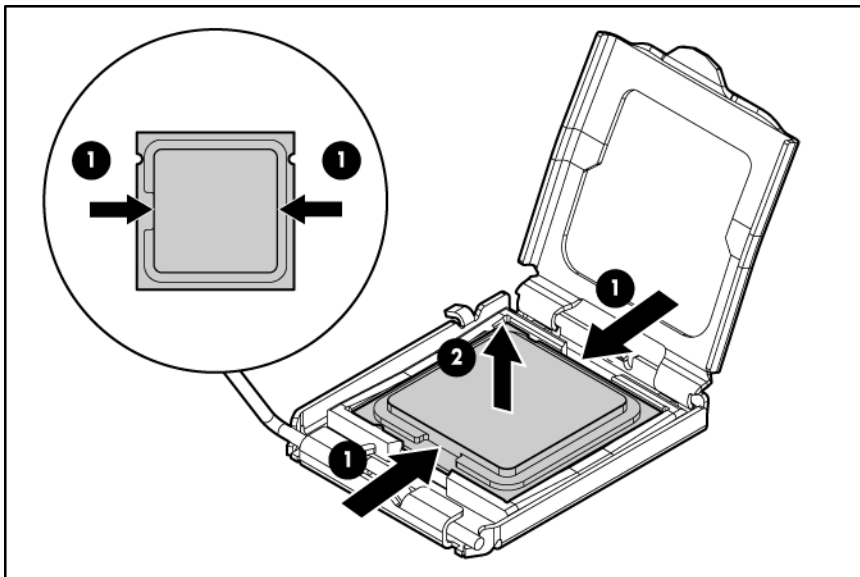
8. Open the processor retaining latch and the processor socket retaining bracket.



CAUTION: To avoid damage to the processor:

- Handle the processor only by the edges.
- Do not touch the bottom of the processor, especially the contact area.

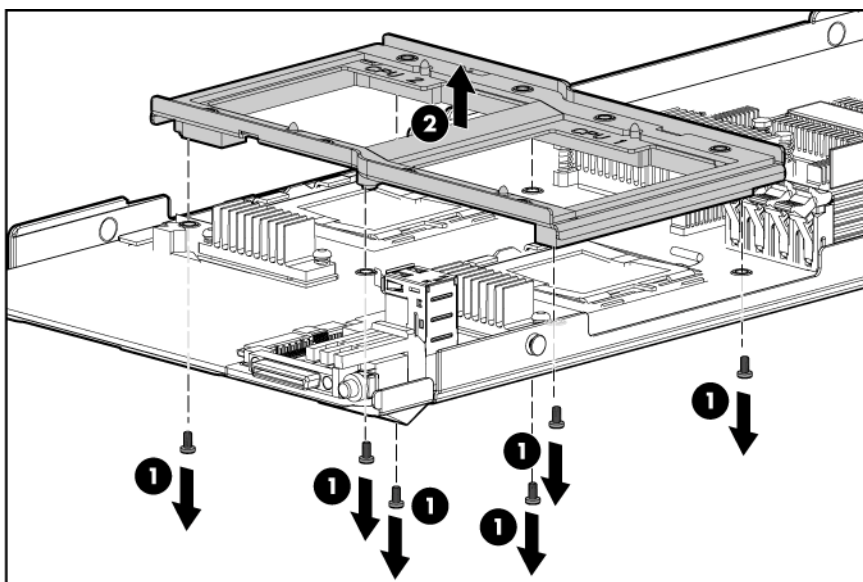
9. Using your fingers, remove the processor from the failed system board.



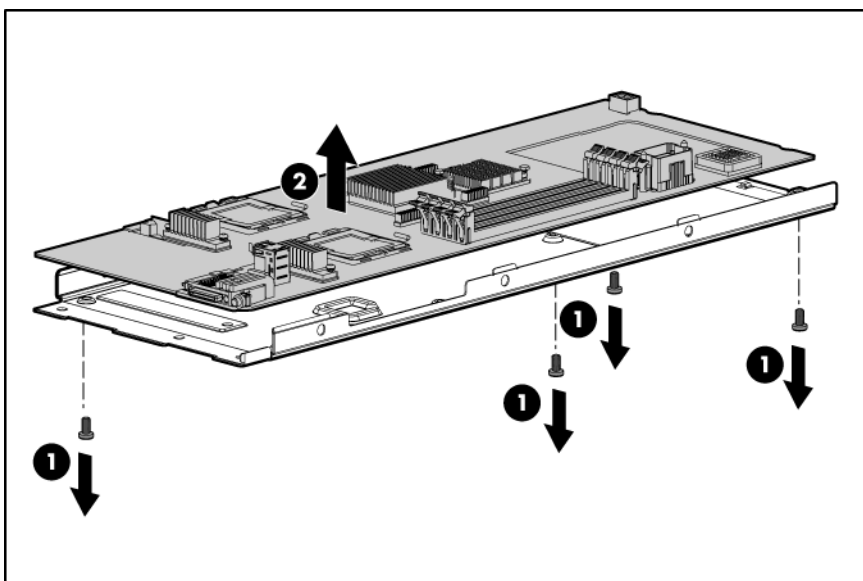
CAUTION: To avoid damage to the system board:

- Do not touch the processor socket contacts.
- Always install the processor socket cover after removing the processor from the socket.
- Do not tilt or slide the processor when lowering the processor into the socket.

10. Remove the heatsink retainer from the server B assembly.

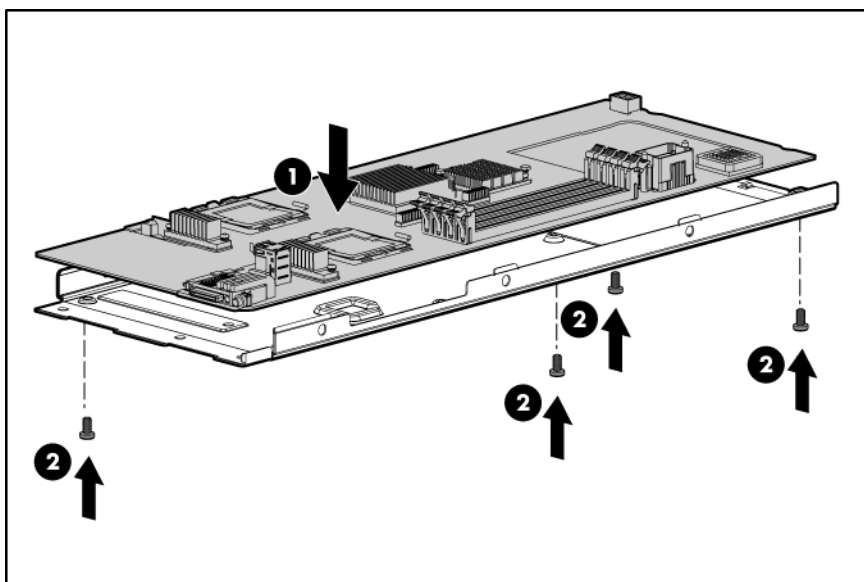


11. Remove the system board assembly.

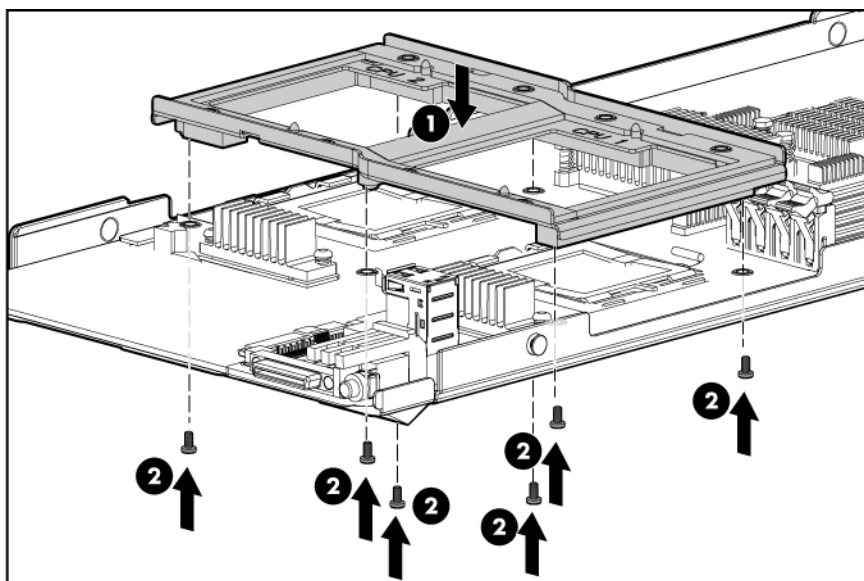


To replace the system board:

1. Install the spare system board.

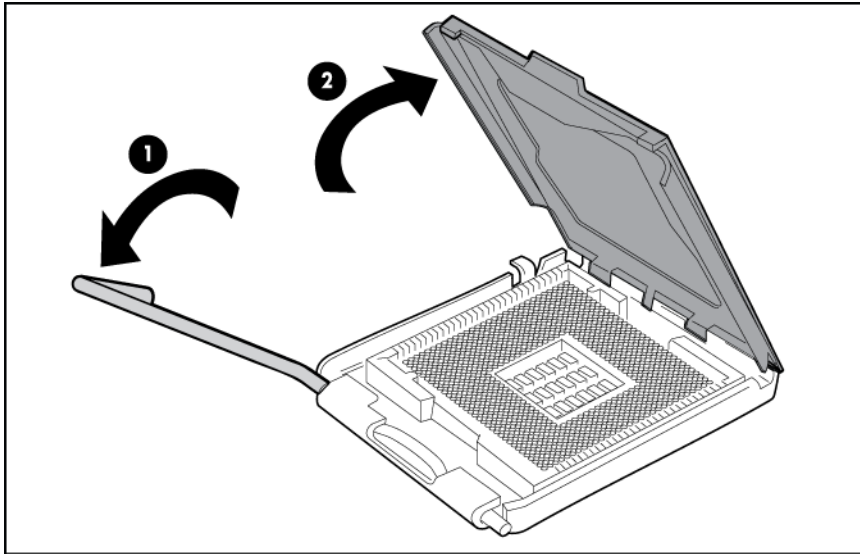


2. Install the heatsink retainer.

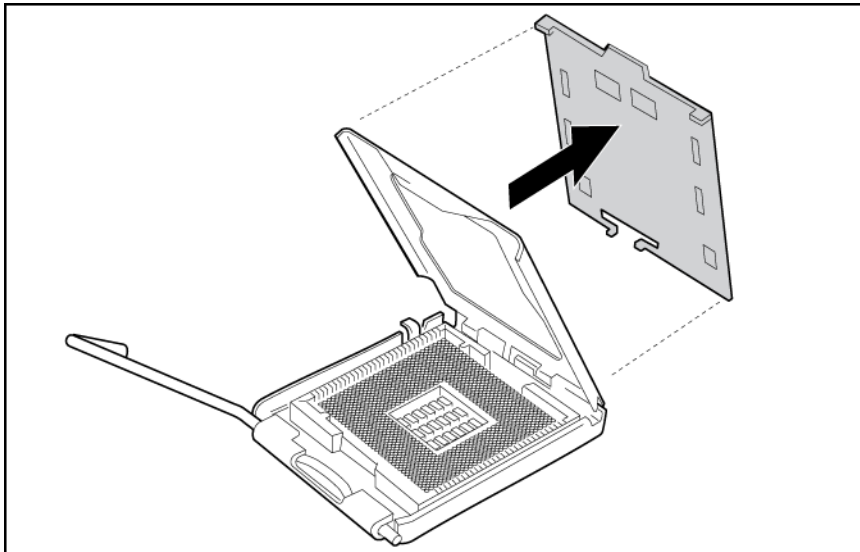


3. Prepare the processor socket on the spare system board:

- a. Open the processor retaining latch and the processor socket retaining bracket.



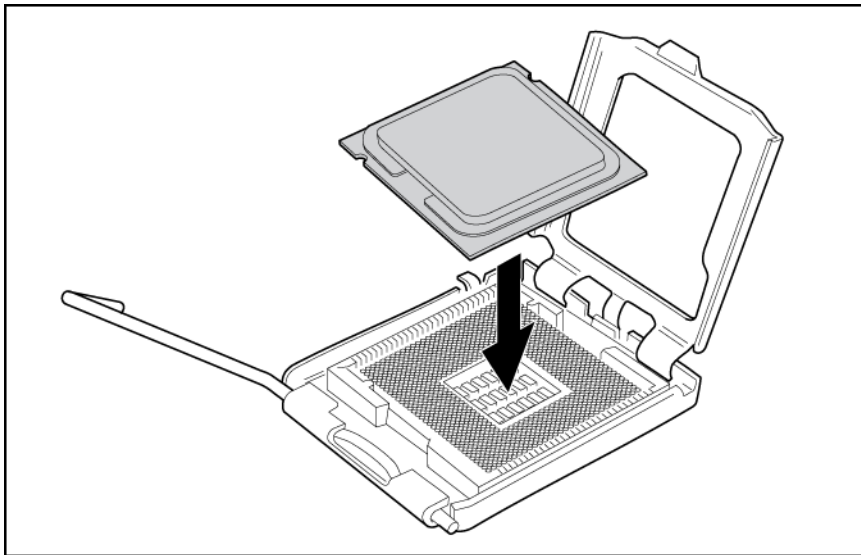
- b. Remove the processor socket protective cover.



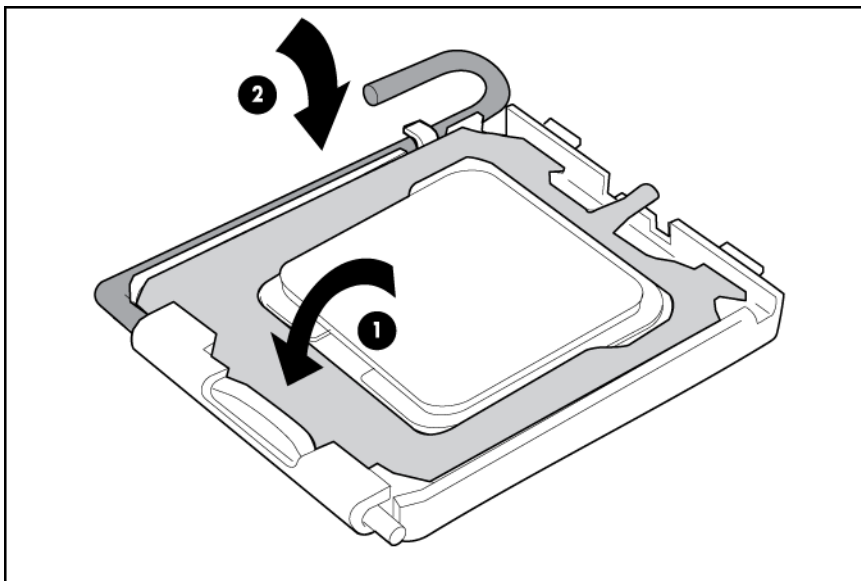
4. Install the processor socket cover onto the processor socket of the failed system board.
5. Install the processor on the spare system board.

△ **CAUTION:** The processor is designed to fit one way into the socket. Use the alignment guides on the processor and socket to properly align the processor with the socket. Refer to the server blade hood label for specific instructions.

△ **CAUTION:** Always install the processor parallel to the system board to avoid damage to the pins.

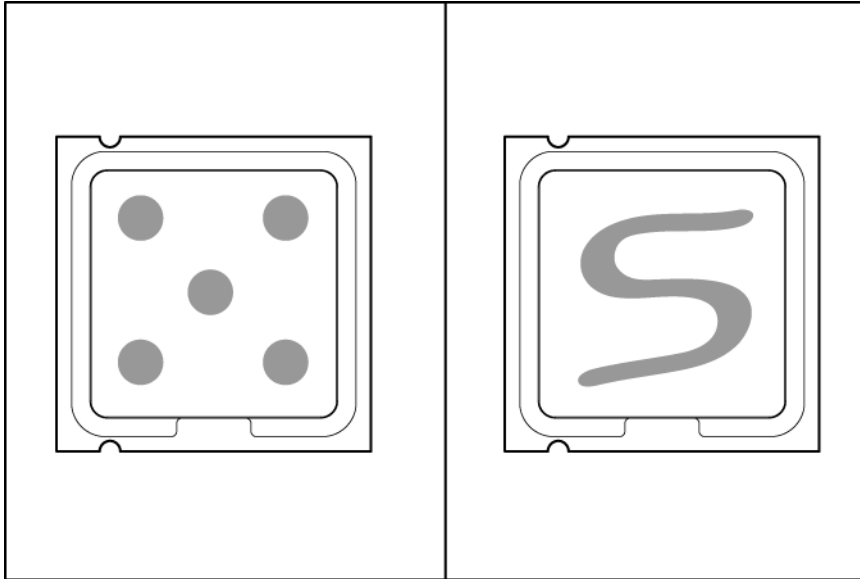


6. Close the processor retaining latch and the processor socket retaining bracket.



7. Clean the old thermal grease from the heatsink and the top of the processor with the alcohol swab. Allow the alcohol to evaporate before continuing.

8. Apply all the grease to the top of the processor in one of the following patterns to ensure even distribution:

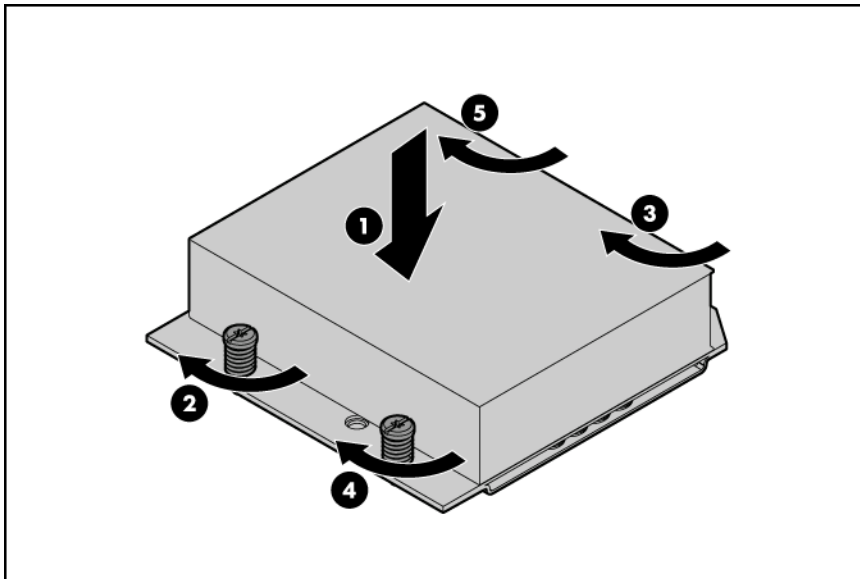


CAUTION: Heatsink retaining screws should be tightened in diagonally opposite pairs (in an "X" pattern).



IMPORTANT: When installing the heatsink, align the guide pins on the processor retention bracket with the alignment holes in the heatsink.

9. Install the heatsink.



10. Install all components removed from the failed system board.
11. Record the server serial number and product ID. For the location of the serial number label, see "Server B system board components (on page 61)."
12. Install the server B assembly ("Install server B assembly" on page 25).
13. Install the server blade.

After you replace the system board, you must re-enter the server serial number and the product ID.

1. During the server startup sequence, press the **F9** key to access RBSU.
2. Select the **System Options** menu.
3. Select **Serial Number**. The following warning is displayed:
WARNING! WARNING! WARNING! The serial number is loaded into the system during the manufacturing process and should NOT be modified. This option should only be used by qualified service personnel. This value should always match the serial number sticker located on the chassis.
4. Press the **Enter** key to clear the warning.
5. Enter the serial number and press the **Enter** key.
6. Select **Product ID**.
7. Enter the product ID and press the **Enter** key.
8. Press the **Esc** key to close the menu.
9. Press the **Esc** key to exit RBSU.
10. Press the **F10** key to confirm exiting RBSU. The server will automatically reboot.

System battery

HP recommends replacing the battery on both server A and server B when either battery is replaced.

If the server blade no longer automatically displays the correct date and time, you may need to replace the battery that provides power to the real-time clock. Under normal use, battery life is 5 to 10 years.



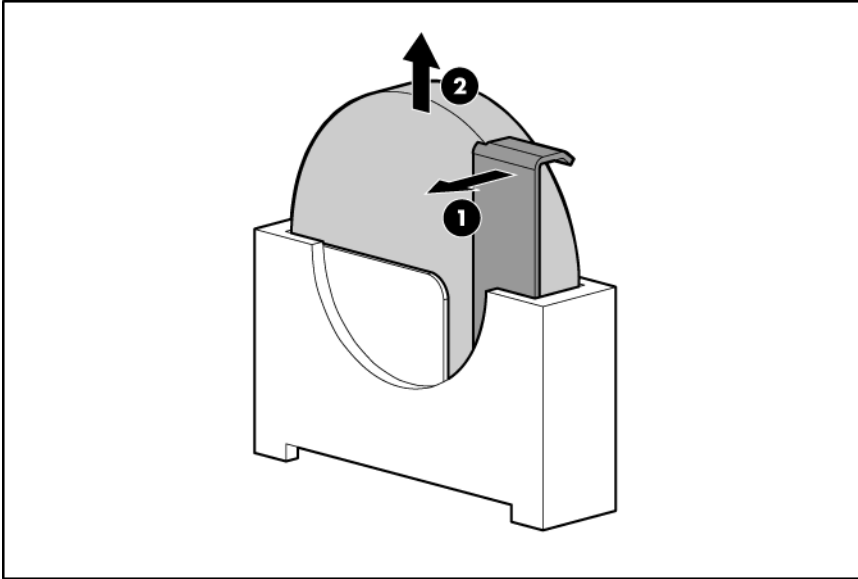
WARNING: The computer contains an internal lithium manganese dioxide, a vanadium pentoxide, or an alkaline battery pack. A risk of fire and burns exists if the battery pack is not properly handled. To reduce the risk of personal injury:

- Do not attempt to recharge the battery.
- Do not expose the battery to temperatures higher than 60°C (140°F).
- Do not disassemble, crush, puncture, short external contacts, or dispose of in fire or water.
- Replace only with the spare designated for this product.

To remove the component:

1. Power down the server blade (on page 23).
2. Remove the server blade (on page 23).
3. Access the internal server components (on page 24).
4. Identify the battery location ("[System board components](#)" on page 60).

5. Remove the battery.

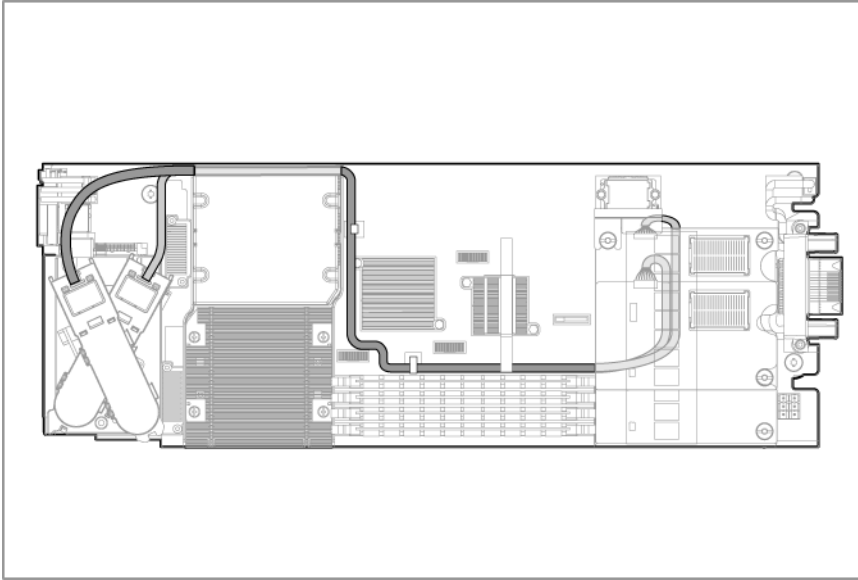


IMPORTANT: Replacing the system board battery resets the system ROM to its default configuration. After replacing the battery, reconfigure the system through RBSU.

To replace the component, reverse the removal procedure.

Cabling

BBWC battery cabling



Using the HP c-Class Blade SUV Cable

The HP c-Class Blade SUV Cable enables the user to perform server blade administration, configuration, and diagnostic procedures by connecting video and USB devices directly to the server blade. For SUV cable connectors, see "HP c-Class Blade SUV Cable (on page [63](#))."

Connecting locally to a server blade with video and USB devices

Use the SUV cable to connect a monitor and any of the following USB devices:

- USB hub
- USB keyboard
- USB mouse
- USB CD/DVD-ROM drive
- USB diskette drive

Numerous configurations are possible. This section offers two possible configurations. For more information, see "USB support and functionality (on page [56](#))."

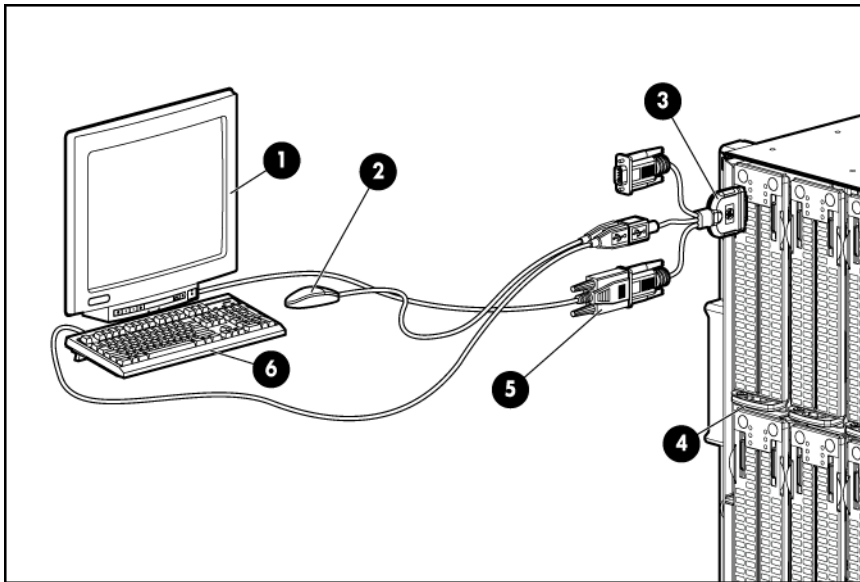
Accessing a server blade with local KVM

For this configuration, a USB hub is not necessary. To connect additional devices, use a USB hub.



CAUTION: Before disconnecting the SUV cable from the connector, always squeeze the release buttons on the sides of the connector. Failure to do so can result in damage to the equipment.

1. Connect the SUV cable to either the server A or server B SUV connector. For SUV connector locations, see "Front panel components (on page 57)."
2. Connect the video connector to a monitor.
3. Connect a USB mouse to one USB connector.
4. Connect a USB keyboard to the second USB connector.



Item	Description
1	Monitor
2	USB mouse
3	HP c-Class Blade SUV Cable
4	Server blade
5	Video connector
6	USB keyboard

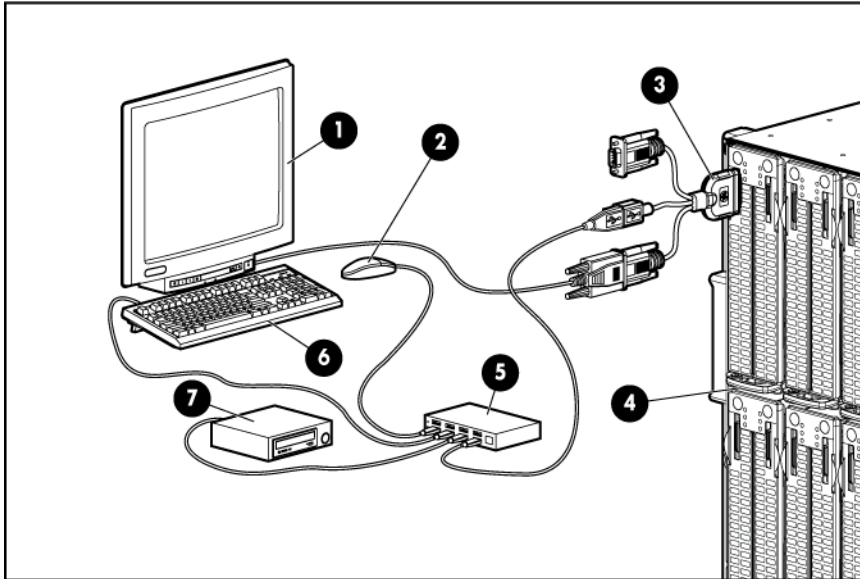
Accessing a server blade with local media devices

Use a USB hub when connecting a USB diskette drive and/or USB CD-ROM drive to the server blade. The USB hub provides additional connections.

Use the following configuration when configuring a server blade or loading software updates and patches from a USB CD/DVD-ROM or a USB diskette.

1. Connect the SUV cable to either the server A or server B SUV connector. For SUV connector locations, see "Front panel components (on page 57)."
2. Connect the video connector to a monitor.

3. Connect a USB hub to one USB connector.
4. Connect the following to the USB hub:
 - USB CD/DVD-ROM drive
 - USB keyboard
 - USB mouse
 - USB diskette



Item	Description
1	Monitor
2	USB mouse
3	HP c-Class Blade SUV Cable
4	Server blade
5	USB hub
6	USB keyboard
7	USB CD/DVD-ROM drive or diskette drive

Diagnostic tools

Troubleshooting resources

The *HP ProLiant Servers Troubleshooting Guide* provides procedures for resolving common problems and comprehensive courses of action for fault isolation and identification, error message interpretation, issue resolution, and software maintenance on ProLiant servers and server blades. This guide includes problem-specific flowcharts to help you navigate complex troubleshooting processes. To view the guide, select a language:

- English (http://www.hp.com/support/ProLiant_TSG_en)
- French (http://www.hp.com/support/ProLiant_TSG_fr)
- Italian (http://www.hp.com/support/ProLiant_TSG_it)
- Spanish (http://www.hp.com/support/ProLiant_TSG_sp)
- German (http://www.hp.com/support/ProLiant_TSG_gr)
- Dutch (http://www.hp.com/support/ProLiant_TSG_nl)
- Japanese (http://www.hp.com/support/ProLiant_TSG_jp)

The *HP BladeSystem c-Class Enclosure Troubleshooting Guide* provides procedures and solutions for troubleshooting HP BladeSystem c-Class enclosures. This guide explains how to use the Insight Display to troubleshoot enclosures, and it includes a flowchart to help you navigate the troubleshooting process. To view the guide, see the HP website (http://www.hp.com/support/BladeSystem_Enclosure_TSG_en).

HP Insight Diagnostics

HP Insight Diagnostics is a proactive server blade management tool, available in both offline and online versions, that provides diagnostics and troubleshooting capabilities to assist IT administrators who verify server blade installations, troubleshoot problems, and perform repair validation.

HP Insight Diagnostics Offline Edition performs various in-depth system and component testing while the OS is not running. To run this utility, launch the SmartStart CD.

HP Insight Diagnostics Online Edition is a web-based application that captures system configuration and other related data needed for effective server blade management. Available in Microsoft® Windows® and Linux versions, the utility helps to ensure proper system operation.

For more information or to download the utility, refer to the HP website (<http://www.hp.com/servers/diags>).

Integrated Management Log

The IML records hundreds of events and stores them in an easy-to-view form. The IML timestamps each event with 1-minute granularity.

You can view recorded events in the IML in several ways, including the following:

- From within HP SIM
- From within Survey Utility
- From within operating system-specific IML viewers
 - For NetWare: IML Viewer
 - For Windows®: IML Viewer
 - For Linux: IML Viewer Application
- From within the iLO 2 user interface
- From within HP Insight Diagnostics (on page 55)

For more information, refer to the Management CD in the HP ProLiant Essentials Foundation Pack.

USB support and functionality

USB support

HP provides both standard USB support and legacy USB support. Standard support is provided by the OS through the appropriate USB device drivers. Before the OS loads, HP provides support for USB devices through legacy USB support, which is enabled by default in the system ROM. HP hardware supports USB version 1.1 or 2.0, depending on the version of the hardware.

Legacy USB support provides USB functionality in environments where USB support is normally not available. Specifically, HP provides legacy USB functionality for:

- POST
- RBSU
- Diagnostics
- DOS
- Operating environments which do not provide native USB support

For more information on ProLiant USB support, refer to the HP website (<http://h18004.www1.hp.com/products/servers/platforms/usb-support.html>).

Internal USB functionality

An internal USB connector is available for use with security key devices and USB drive keys. This solution provides for use of a permanent USB key installed in the internal connector, avoiding issues of clearance on the front of the rack and physical access to secure data.

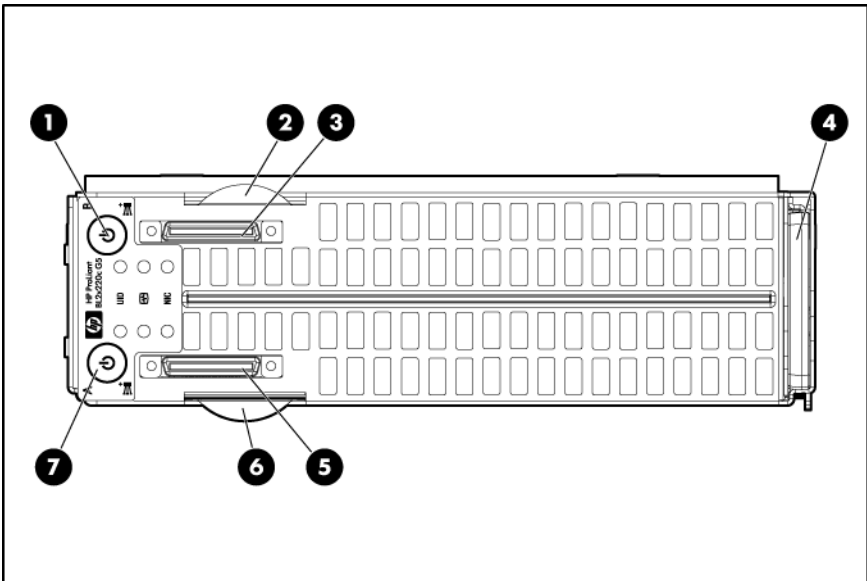
External USB functionality

HP provides external USB support to enable local connection of USB devices for server blade administration, configuration, and diagnostic procedures. For more information, see "Using the HP c-Class Blade SUV Cable (on page 52)."

For additional security, external USB functionality can be disabled through RBSU. Disabling external USB support in RBSU disables the USB connectors on the HP c-Class Blade SUV Cable.

Component identification

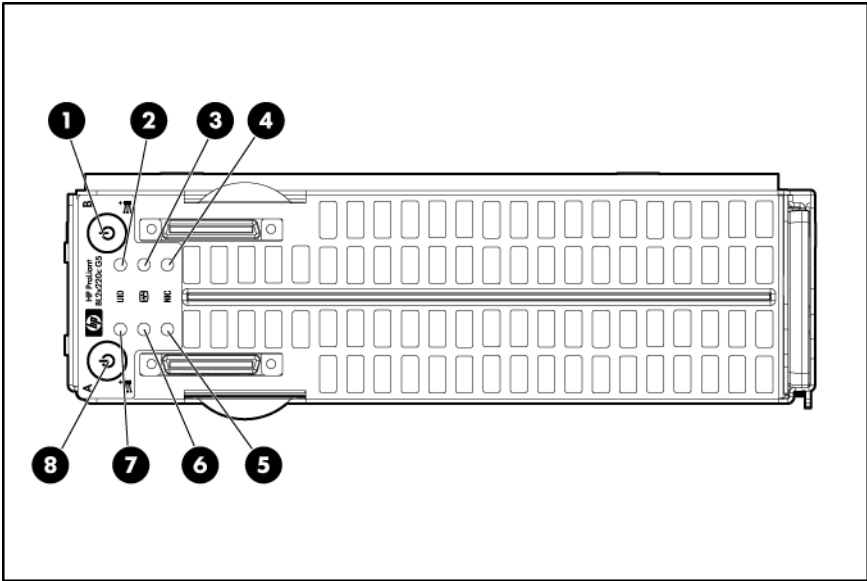
Front panel components



Item	Description
1	Server B Power On/Standby button
2	Server B serial label pull tab
3	Server B HP c-Class Blade SUV Cable connector*
4	Server blade handle
5	Server A HP c-Class Blade SUV Cable connector*
6	Server A serial label pull tab
7	Server A Power On/Standby button

* The SUV connector and the HP c-Class Blade SUV Cable are for some server blade configuration and diagnostic procedures.

Front panel LEDs



Item	Description	Status
1	Server B system power LED	Green = On Amber = Standby (auxiliary power available) Off = No power available to server
2	Server B UID LED	Blue = Identified Blue flashing = Active remote management Off = No active remote management
3	Server B health LED	Green = Normal Amber = Degraded condition Red = Critical condition
4	Server B NIC link and activity LED*	Green = Network linked Green flashing = Network activity Off = No link or activity
5	Server A NIC link and activity LED*	Green = Network linked Green flashing = Network activity Off = No link or activity
6	Server A health LED	Green = Normal Flashing = Booting Amber = Degraded condition Red = Critical condition
7	Server A UID LED	Blue = Identified Blue flashing = Active remote management Off = No active remote management

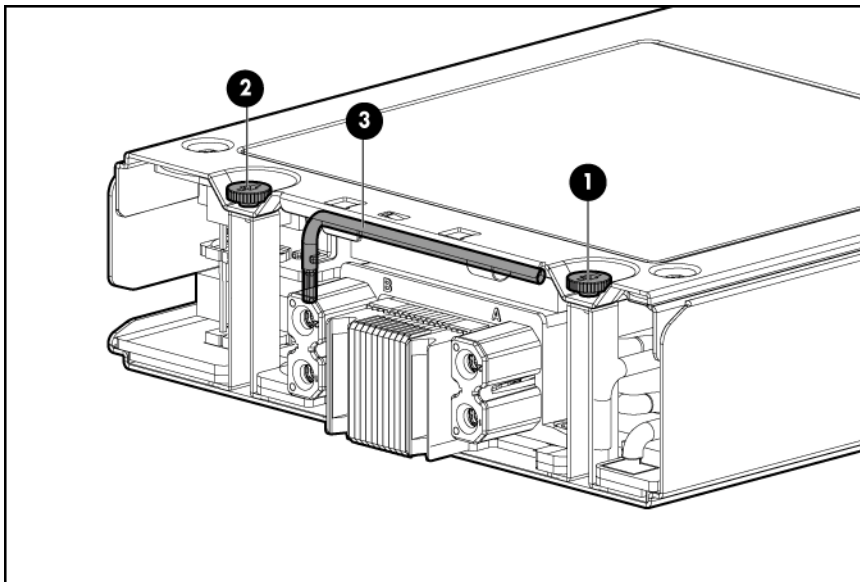
Item	Description	Status
8	Server A system power LED	Green = On Amber = Standby (auxiliary power available) Off = No power available to server

* Actual NIC numbers depend on several factors, including the operating system installed on the server blade.

Access components



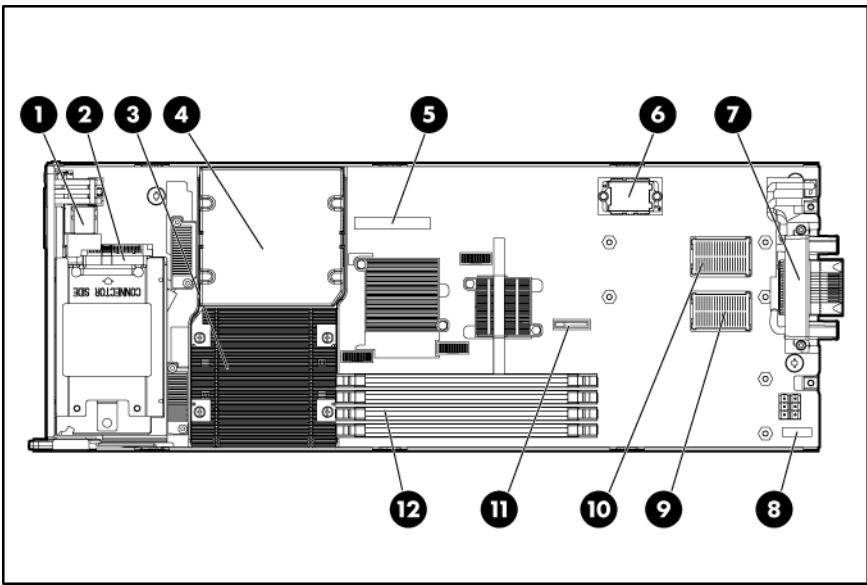
CAUTION: The jackscrews control the unseating and seating of critical system connectors. Failure to use the jackscrews to remove and install the server B assembly can cause the system boards to fail.



Item	Description
1	Jackscrew 1
2	Jackscrew 2
3	T-15 Torx wrench

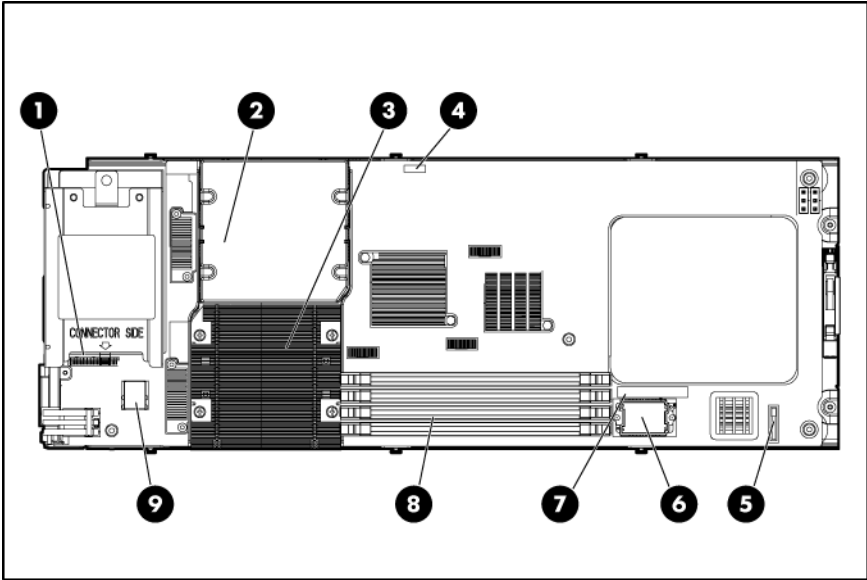
System board components

Server A system board components



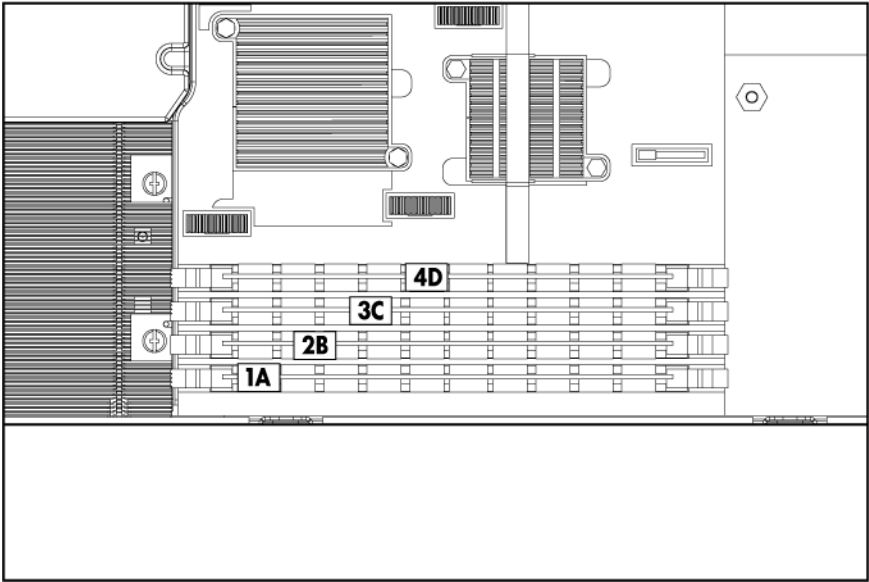
Item	Description
1	Internal USB connector
2	Hard drive connector
3	Processor socket 1 (populated)
4	Processor socket 2
5	Server A serial number label
6	Signal connector
7	Enclosure connector
8	System maintenance switch
9	Mezzanine connector 1
10	Mezzanine connector 2
11	System battery
12	DIMM slots

Server B system board components

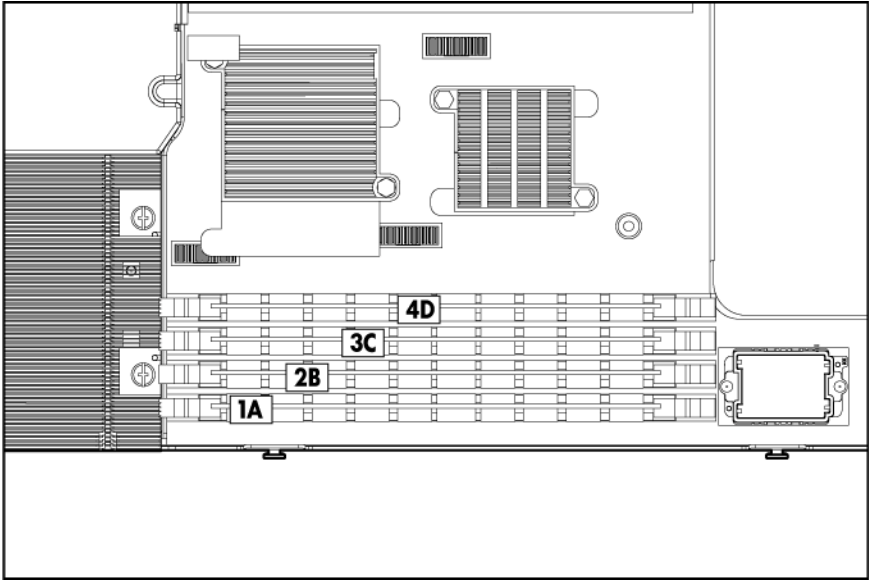


Item	Description
1	Hard drive connector
2	Processor socket 2
3	Processor socket 1 (populated)
4	System maintenance switch
5	System battery
6	Signal connector
7	Server B serial number label
8	DIMM slots
9	Internal USB connector

Server A DIMM slots



Server B DIMM slots



Mezzanine connector definitions

Item	PCIe support	Server support
Mezzanine connector 1	x8, Type I mezzanine card only	Server A only
Mezzanine connector 2	x8, Type 1 mezzanine card only	Server B only

A PCIe x8 mezzanine connector supports x16 cards at up to x8 speeds.

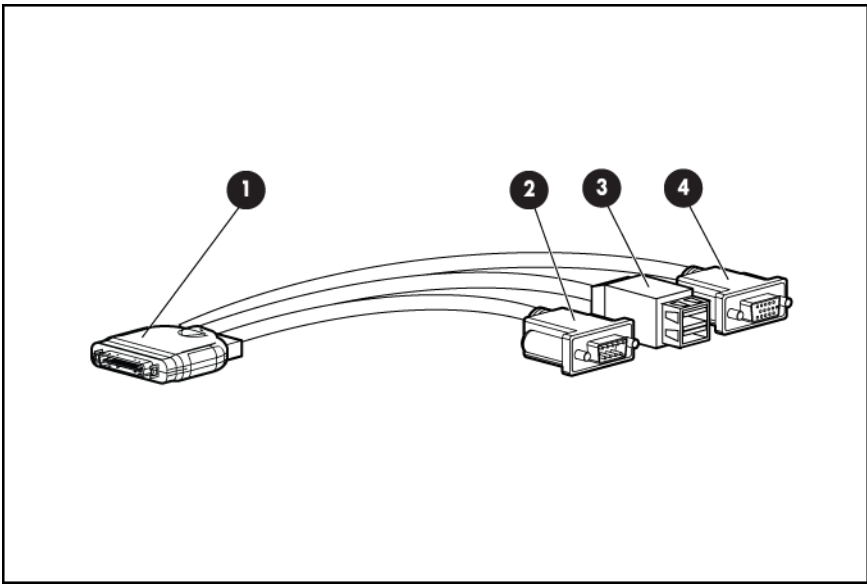
System maintenance switch

Position	Function	Default
1	iLO 2 security override	Off
2	Configuration lock	Off
3	Reserved	Off
4	Reserved	Off
5	Password disabled	Off
6	Reset configuration	Off
7	Reserved	Off
8	Reserved	Off

When the system maintenance switch position 6 is set to the On position, the system is prepared to erase all system configuration settings from both CMOS and NVRAM.

CAUTION: Clearing CMOS and/or NVRAM deletes configuration information. Be sure to properly configure the server or data loss could occur.

HP c-Class Blade SUV Cable



Item	Connector	Description
1	Server blade	For connecting to the SUV connector on the server blade front panel
2	Video	For connecting a video monitor
3	USB	For connecting up to two USB devices
4	Serial	For trained personnel to connect a null modem serial cable and perform advanced diagnostic procedures

Specifications

Environmental specifications

Specification	Value
Temperature range*	
Operating	10°C to 35°C (50°F to 95°F)
Shipping	-40°C to 60°C (-40°F to 140°F)
Storage	-20°C to 60°C (-4°F to 140°F)
Maximum wet bulb temperature	30°C (86°F)
Relative humidity (noncondensing)**	
Operating	10% to 90%
Shipping	10% to 90%
Storage	10% to 95%

* All temperature ratings shown are for sea level. An altitude derating of 1°C per 304.8 m (1.8°F per 1,000 ft) to 3048 m (10,000 ft) is applicable. No direct sunlight allowed. Upper operating limit is 3,048m (10,000 ft) or 70 Kpa/10.1 psia. Upper non-operating limit is 9,144 m (30,000 ft) or 30.3 KPa/4.4 psia.

** Storage maximum humidity of 95% is based on a maximum temperature of 45°C (113°F). Altitude maximum for storage corresponds to a pressure minimum of 70 KPa.

Server blade specifications

Specification	Value
Height	5.56 cm (2.19 in)
Depth	50.95 cm (20.06 in)
Width	18.16 cm (7.15 in)
Weight (maximum)	5.9 kg (13.0 lbs)
Weight (no drives installed)	4.7 kg (10.3 lbs)

Acronyms and abbreviations

CSR

Customer Self Repair

FC

Fibre Channel

HBA

host bus adapter

HP SIM

HP Systems Insight Manager

iLO 2

Integrated Lights-Out 2

IML

Integrated Management Log

PCIe

peripheral component interconnect express

POST

Power-On Self Test

RBSU

ROM-Based Setup Utility

SATA

serial ATA

SIM

Systems Insight Manager

UID

unit identification

USB

universal serial bus

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