



User Guide

BT SYNERGY 3205 SMS



Welcome...

to your BT Synergy 3205 SMS
digital cordless telephone

- Digital call quality with a range of up to 300 metres outdoors and up to 50 metres indoors (in ideal conditions).
- 40 Name and number phonebook.
- Use Caller Display to see who is calling and keep track of unanswered calls*.
- Register up to 5 handsets to the base without the need for additional wiring, giving you a complete phone system on a single line.
- The BT Synergy 3205 SMS is a Digitally Enhanced Cordless Telecommunications (DECT) product and is GAP compatible.

* You must subscribe to your network provider's Caller Display service for this feature to work. A quarterly fee is payable.



This User Guide provides you with all the information you need to get the most from your phone.

You must first set up your phone before you can use it.

This doesn't take long and is easy to do. Just follow the simple instructions on the next few pages.

■ **Need help?**

If you have any problems setting up or using your BT Synergy 3205 SMS, contact the Helpline on 0870 605 8047.

Alternatively, you may find the answer in 'Help' at the back of this guide.

Got everything?

- BT Synergy 3205 SMS base
- BT Synergy 3205 SMS handset
- 2 x NiMH AAA rechargeable batteries
- Battery compartment cover
- Mains power adaptor (Item code: 872260)
- Belt clip
- Telephone line cord

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Getting started

WARNING

Do not place your BT Synergy 3205 SMS in the bathroom or other humid areas.

Handset range

The BT Synergy 3205 SMS has a range of 300 metres outdoors when there is a clear line of sight between the base and handset. When there is no clear line of sight between the base and handset, e.g. base indoors and handset either indoors or outdoors, the range could be reduced to 50 metres. Thick stone walls can severely affect the range.

Signal strength

The Υ symbol on your handset display indicates when you are in range. When you are out of range, it flashes and **BASE 1** is displayed.

IMPORTANT

Do not connect the telephone line until the handset is fully charged.

The base station must be plugged into the mains power at all times.

You must charge your handset for 16 hours before you can use it.

Which socket?



Power socket



Telephone line socket

Location

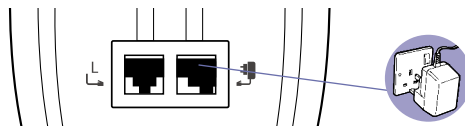
You need to place your BT Synergy 3205 SMS within 2 metres of a mains power and telephone socket so that the cables will reach.

Make sure it is at least 1 metre away from other electrical appliances to avoid interference.

Your BT Synergy 3205 SMS works by sending radio signals between the handset and base. The strength of the signal depends on where you site the base. Putting it as high as possible ensures the best signal.

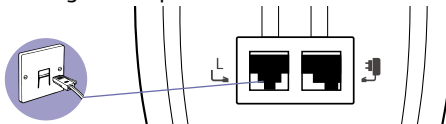
Setting up

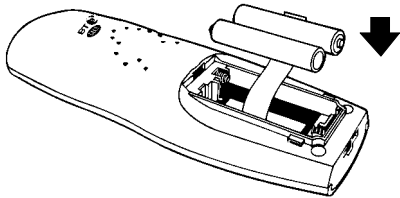
1. Plug the mains power cable into the base. Use the power supply with the clear plastic end.



The green Power/In use light comes on.

2. Plug the telephone line cord into the base.





3. Insert the 2 x AAA NiMH batteries supplied. Then slide the battery compartment cover into place.
4. Place the handset on the base to charge for at least 16 hours. The red Charging light comes on (the red Charging light stays on even when the batteries are full charged). The handset is pre-registered to the base as SYNERGY 1. This is shown on the display. When the handset is fully charged the display shows a full battery symbol.
5. After 16 hours, plug one end of the telephone line cord into your BT Synergy 3205 SMS base and the other end into the telephone wall socket.

Talk/Standby time

Under ideal conditions, fully charged handset batteries should give about 12 hours talk time or 300 hours standby time on a single charge.

Your BT Synergy 3205 SMS is now ready for use.

BATTERY LOW WARNING

If the handset battery symbol is empty and flashing, and you hear a warning beep every minute, you will need to recharge your handset before you can use it.

Battery performance

To keep your batteries in the best condition, leave the handset off the base for a few hours at a time (after the initial 16 hour charge).

New NiMH batteries do not reach full capacity until they have been in normal use for several days.

Running the batteries right down at least once a week will help them last as long as possible.

The charge capacity of rechargeable batteries will reduce with time as they wear out, so reducing the talk/ standby time of the handset. Eventually they will need to be replaced. New batteries can be obtained from the BT Synergy Helpline 0870 605 8047.

Under no circumstances should non-rechargeable batteries be used. Use only approved Nickel Metal Hydride batteries (NiMH) size AAA capacity 550mAL 1.2V. Using unapproved batteries will invalidate your guarantee and may damage the telephone

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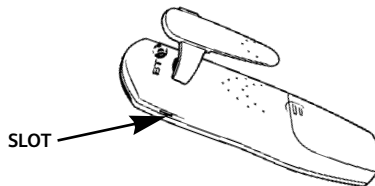
Range indicator

The Ψ symbol on your handset display indicates when you are in range of the base. If the symbol flashes and you hear a warning beep, you are out of range and will need to move closer to the base.

Helpline

If you have any difficulties setting up your BT Synergy 3205 SMS, please call the BT Synergy Helpline on 08706 058 047.

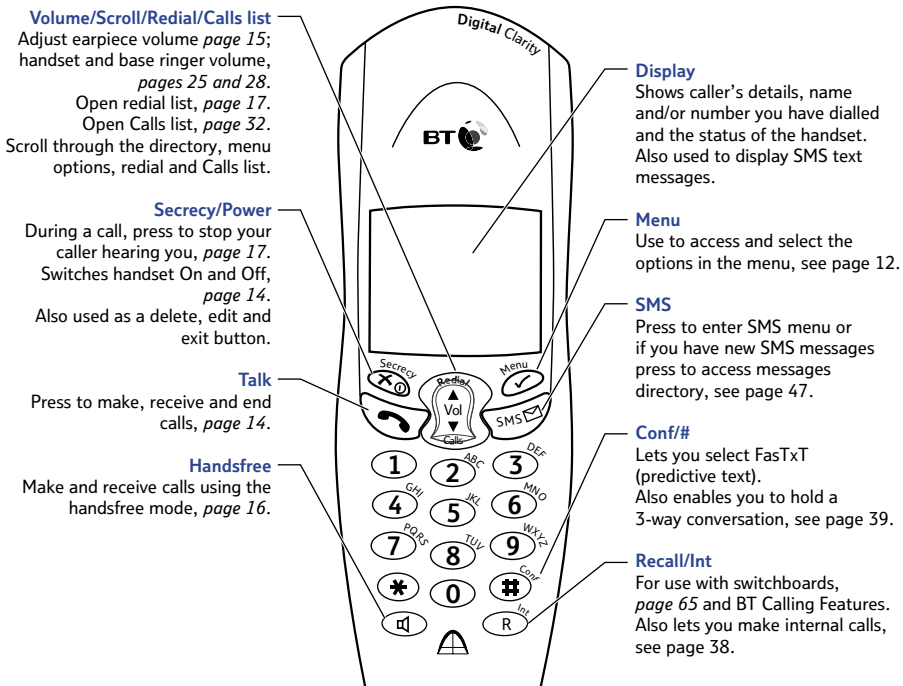
Attaching the belt clip (optional)



Getting to know your phone

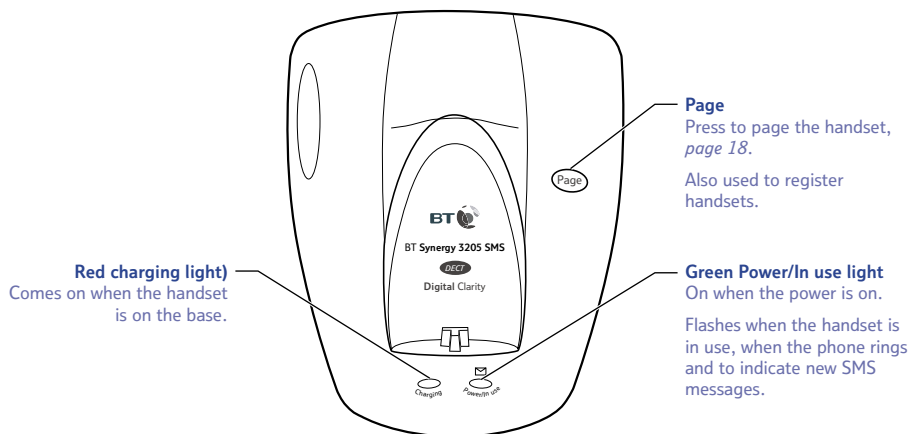
9

Handset buttons

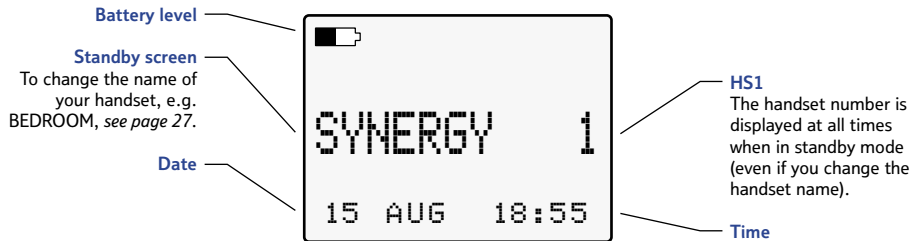


10 Getting to know your phone

Base



Display icons – This is where the icons will appear.



Icon	Steady	Flashing
	External line in use	Incoming call
	Internal call	Internal call from another handset
		New SMS messages received
	3 way conversation in progress	
		Battery weak
	Battery half full	
	Battery full	
	Phonebook	
	Menu in use	
	Handset linked to base	Out of range or searching for base
	In handsfree mode	

* For these features to work you must subscribe to your Network Provider's Caller Display or Call Waiting Services.

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Exit or go back one level in the menu








Press . Or press *and hold*  to return to standby.

If no buttons are pressed for 15 seconds, the handset reverts to standby automatically.









Navigating the menus

Your BT Synergy 3205 SMS handset has a menu system which is easy to use. Each menu has a list of options, which you can see on the menu map on the following page.

When the handset is switched on and in standby:

1. Press  to open the main menu then press  and  to scroll to the menu option you want.
2. Press  to view the sub-menus for the displayed menu, then use  and  to select further menu options and  to confirm any settings.

For example to change the handset ringer volume:


1.  scroll  to **HANDSET**  scroll  to **RING VOL** .
2. Scroll  and  to select volume  to confirm.

Menu map



Using the phone

When the handset is off and it is placed back on the base it will switch back on automatically.

If you make a mistake when preparatory dialling, press  to delete.


Call timer

The display shows the duration of all external calls, both during the call and for a few seconds after you hang up.


Caller Display

If you have subscribed to your network's Caller Display service, the caller's number (and name if stored in the phone book) is displayed. See page 32 for more information.


Switch handset on/off

1. Press *and hold*  to switch the handset off.

Or


Press  button to switch the handset on.

Make an external call


1. Press  then dial the number you want.

Preparatory dialling

Preparatory dialling allows you to enter the number before pressing the  button. You can correct any mistakes before you actually make the call.


1. Enter the number to be dialled.
2. Press  to dial the number.

End a call

1. Press  or place the handset back on the base.



Receiving calls

When the phone rings, the display shows **EXTERNAL CALL** and the **EXT** symbol flashes.










1. Press  or if the handset is on the base, simply lift it up and speak.

Earpiece volume

During a call:

1. Press  or  to select volume 1 to 5.

In standby:

1. Press  then  to display **HANDSET MENU**.
2. Press  then  to display **EAR VOL.**
3. Press  then  or  to select volume 1 to 5.
4. Press  to confirm.
5. Press **and hold**  to return to standby.

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To switch back to the handset at any time, press  again.



During a handsfree call, press  or  to change the volume.

The  icon is displayed when handsfree is switched on.

Handsfree


Handsfree lets you talk to your caller without holding the handset. It also enables other people in the room to listen to your conversation over the loudspeaker.

Make a call in handsfree

1. Dial the number then press .
2. Press  to end the call.



Answer a call in handsfree

When the phone rings:

1. Press  and the call is transferred to the loudspeaker.

Switch to handsfree during a call



During a call:

1. Press . The call is transferred to the loudspeaker.
2. Press  to end the call.

Redial



The last 5 numbers called are stored in the redial list for quick and easy redialling. The name will be displayed instead of the number, if a name/number match is found in the phonebook (see page 18). The most recent number will be shown first.

To dial a number from the redial list

1. Press  **repeatedly** to display and scroll through the redial list.
2. With the number you want displayed, press  to dial.

Secrecy

Use secrecy during a call to mute your voice so that you can talk to someone nearby without your caller hearing you.

1. Press , **SECURITY ON** is displayed. Your caller cannot hear you now.
2. Press  **again** to return to your caller.

Any number entered during a call after a  or  will not be stored in the redial list.

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Paging calls cannot be answered by a handset.

Entering names

Use the keypad letters to enter names, e.g. to store TOM:

Press **8** *once* to enter T.

Press **6** *three times* to enter O.

Press **6** *once* to enter M.

Writing tips



If you make a mistake, press  to delete the last character or digit.

Press **1** *once* to insert a space, or *twice* to insert a hyphen (-).

Press *three* times to enter 1.

Paging

You can alert handset users that they are wanted or locate a missing handset.

1. Press  on the base. The handsets will ring and the displays will show **PAGING**.
2. Press  to stop the paging ring.





Or



Press *any* button on the handset.



Phonebook

You can store up to 40 names and numbers in the Phonebook. Names can be up to 8 characters long and numbers up to 20 digits.






Store a name and number

1. Press .
2. Press  to scroll to Ed. Phonebook and press .
3. Press  to select Add Entry.
4. NAME is displayed. Use the keypad to enter a name (8 characters max).


5. Press . NUMBER is displayed, enter the telephone number and press . Display will show Stored.

Now either press  to enter another entry or press **and hold**  to return to standby.

Dial from the phonebook









1. Press .
2. Press  to scroll to Phonebook and press .
3. Press  or  to scroll to the entry you want.

Or

To search alphabetically, enter the first letter of the name you want, e.g. for Tom, press  to search for names beginning with T.

4. Press  to dial.

Edit an entry


1. Press .
2. Press  to scroll to Ed.Phonebook and press .
3. Press  to scroll to Edit Entry and press .
4. Press  or  to scroll to the entry you want to edit and press .

Phonebook with Caller Display

If you subscribe to a Caller Display service, and want the names in your Phonebook displayed instead of the phone numbers, you must store the full telephone number including the full dialling code.

Insert a 'pause' in a stored number



You may need to enter a pause when storing international numbers, charge card numbers or if you connect your telephone to a switchboard. (For more information on use with a switchboard, see page 65)

When storing a number, at the point you want to insert a pause, press and hold  until P is displayed.




You may enter as many pauses as required.

If you want phonebook entries to be recognised by Caller Display and to display the name of the person calling then you must enter the full telephone number including dialling code.











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5. Edit the name, using  to delete characters and the keypad to enter new ones then press .


The number is displayed.

6. Edit the number, using  to delete digits and the keypad to enter new ones then press .
7. Press **and hold**  to return to standby.

Delete entries








1. Press .
2. Press  to scroll to Ed.Phonebook and press .
3. Press  to scroll to Delete Entry? and press .
4. Press  or  to scroll to the name of the entry you want to delete and press .
5. The number for the entry is displayed and Delete Entry?, press  again to confirm.
6. Press **and hold**  to return to standby.

Baby call






Baby call allows you to enter a telephone number which can be used as an emergency quick dial number. When baby call is switched on, you can press any button on the handset (except ) and your baby call telephone number will be automatically dialled.

This could be used, for example by a babysitter.

To set your baby call telephone number




1. Press .
2. Press  to scroll to **Babycall** and press .
3. Press  to scroll to **Number** and press .
4. Enter the telephone number and press .
5. Press **and hold**  to return to standby.

To switch baby call on

1. Press .
 2. Press  to scroll to **Babycall** and press .
 3. Press  to scroll to **on** and press .
- The display will show **Babycall** until you switch it off.

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To switch baby call off







1. Press  *twice*.
2. Press  to scroll to Off.
3. Press .

Room monitor mode


If you have at least two handsets registered to your BT Synergy 3205 SMS base station you can leave one handset in a room and monitor the noise by making an internal call to the handset.


This could be used, for example in a child's bedroom.

To switch room monitor on or off

1. Press .
 2. Press  to scroll to Monitor mode and press .
 3. Press  or  to select either Off or On and press .
- If you have selected On, the display will show Monitor mode until you switch it off.

To use room monitor

1. Enter the handset number of the handset you want to monitor the room.
2. Press **and hold** the  button.

To exit monitor mode, press .







Handset settings

If you have subscribed to your network provider's Caller Display Service, the date and time is set automatically when your BT Synergy 3205 SMS receives its first call. When new handsets are registered to the base, they will also receive the current date and time.

If the base station power is cut, the date and time is saved on the handset.












You can also adjust the date and time automatically.

Set time and date

1. Press  and then  to display **Setup** and press  *again*.
2. Press  to select **Time Settings**.
Display shows the date setting.
3. Enter the day and month, e.g. 17 June = 17 06 and press .
4. Display shows the time setting. Enter the time using the 24 hour clock, e.g. 4.30pm = 16.30 and press .










Keypad and warning beeps

When you press a button on your handset, you hear a beep. You can switch the beeps on and off.

1. Press  then  to display **Handset Menu**.
2. Press . Display shows **Warning Tones**, press  *again*.
3. Press  or  to select either **Keypress**, **Low Battery** or **Out of range** and press .
4. Press  or  to select **On** or **Off** and press .
5. Press *and hold*  to return to standby.










Ringer volume

Select from volumes 1 to 5 or turn the ringer off completely if you do not want to be disturbed.

1. Press  then  to display Handset Menu.
2. Press  then  to display Ring Vol then press .
The current ring volume is displayed and played.
3. Press  or  to select Volume 1 to 5 or Vol Off (you will hear a sample ring) and press  to confirm.
4. Press **and hold**  to return to standby.






External/Internal ringer melody

You can set different melodies for internal and external calls. There are 5 melodies to choose from.




1. Press  then  to display Handset Menu and press  **again**.
2. Press  to display either Int. Melody or Ext. Melody and press .
The current ringer melody is displayed and played.
3. Press  or  to select the melody you want (you will hear a sample melody) and press  to confirm.
4. Press **and hold**  to return to standby.

Keypad lock


Lock the keypad to prevent numbers from being accidentally dialled while carrying the handset around.










1. Press .
2. Press  to display **KEYPAD LOCK** and press .
3. Press  to select **On** and press .

To unlock the keypad again:

1. Press  *twice*.
2. Press  to select **Off** and press .









Auto talk

When the handset is on the base, you can answer a call just by picking it up. When auto talk is switched off, you will always have to press  to answer a call. The default setting is On.

1. Press  then  to display **Handset Menu** and press  *again*.
2. Press  to scroll to **Auto Answer** and press .
3. Press  or  to select **On** or **Off** and press  to confirm.
4. Press *and hold*  to return to standby.










Name a handset

The handset name is pre-set to SYNERGY. You can personalise each handset to the name you want, using up to a maximum of 8 characters.

1. Press  then  to display Handset Menu and press  *again*.
2. Press  to scroll to Handset Name and press .
3. Press  to delete the current name and then use the keypad to enter a new name and press  to confirm.
4. Press **and hold**  to return to standby.

Language

You can change the language used on the handset display. Choose from English, Francais, Deutsch, Italiano or Espanol.

1. Press  then  to display Handset Menu and press  *again*.
2. Press  to scroll to LANGUAGE and press .
3. Press  or  to scroll and display the language you want and press  to confirm.
4. Press **and hold**  to return to standby.

Use the  button to correct any mistakes.









To return the handset to English:

1. Press  then  *six times*.
2. Press  then  *seven times*.
3. Press  then  or  until ENGLISH is displayed and press  to confirm.

Base settings










Ringer volume

Select from volumes 1 to 5 or turn the ringer off completely if you do not want to be disturbed.

1. Press  then  to display Setup.
2. Press . The display shows Base Volume, press .
3. Press  or  to select Volume 1 to 5 or Volume Off (you will hear a sample ring) and press  to confirm.
4. Press *and hold*  to return to standby.










Ringer melody

Choose from 5 base ringer melodies.










1. Press  then  to display Setup.
2. Press  then  to display Base Melody and press .
3. Press  or  to select Melody 1 to 5 (you will hear a sample ring) and press  to confirm.
4. Press *and hold*  to return to standby.

Select a base

If a handset is registered to more than one base, you can select which one it will use. (For more information on registering your handset to another base, see page 35.)

1. Press  then  to display **Setup**.
2. Press  then  to display **Select Base** and press .
3. Press  or  to select **BASE 1** to **4** or **AUTO** and press  to confirm.
4. Press **and hold**  to return to standby.

Change base PIN

1. Press  then  to display **Setup**.
2. Press  then  to display **PIN Code** and press . Display shows **PIN Code?**
3. Enter your 4-digit PIN then press . Display shows **NEW Code?**
4. Enter a new PIN and press . Display shows **Confirm Code**.
5. Enter the new PIN again to confirm and press .
6. Press **and hold**  to return to standby.

IMPORTANT

If you change the base PIN, keep a record of new number by writing in the space provided on page 67. You need your base PIN for registering handsets and for some other optional settings.







The original PIN setting is 0000.

30 Base settings

If you reset your phone you will delete any Phonebook, Redial and Calls list entries.

Default settings

You can reset your BT Synergy 3205 SMS to its original/default settings.

1. Press  then  to display Setup.
2. Press  then  to display Default and press . Display shows PIN?
3. Enter the 4-digit base PIN and press .

The display flashes BASE 1 and then SYNERGY 1.

Your BT Synergy 3205 is now reset to its default settings.

Handset and base default settings are:

Earpiece volume	3
Handset & base ringer volume	3
Internal and External handset & base melody	1
PIN code	0000
Handset name	SYNERGY
Handset language	English
Button beeps	On
Battery low indicator beeps	On
Out of range warning beeps	On
Auto answer	On
Dialling mode	Tone
Pause after picking up line/ dial out code	3 seconds
Phonebook	Empty
Redial list	Empty
Calls list	Empty

Caller Display and Call Waiting

IMPORTANT

To use Caller Display and Call Waiting you must first subscribe to the service from your network provider. A quarterly fee is payable.

For more information on BT Calling Features, call BT free on 0800 800 150.

Caller information not available

Occasionally the telephone number of the caller is not available and cannot therefore be displayed.

In this case, your display will show one of the following explanatory messages:

WITHHELD – caller has withheld their number

UNAVAILABLE – the network is unable to send the number

RINGBACK – following a ringback request

OPERATOR – call is via the operator

PAYPHONE – call is from a payphone

INTERNAT – call is from an international number


Ensure that you store the full telephone number, including the area code, otherwise the name will not match the number stored in the phonebook.

Caller Display

If you subscribe to a Caller Display service you can see the caller's number on the handset display (unless it has been withheld) before you answer the call. If your BT Synergy 3205 SMS finds a name/number match in your handset phonebook, the name will be displayed as well.




Missed calls list

If you have missed an incoming call the caller's details are stored in the calls list.

When you have new entries in the calls list the  icon will flash in the handset display.

Up to 20 names/numbers can be stored in the missed calls list. When the calls list is full, a new call replaces the oldest call.





View the calls list

1. Press  to open the calls list then scroll  or  through the list.








If a name/number match is found in the phonebook, the caller's name will be displayed with the telephone number and time and date of the call.

2. Press  **and hold** to return to standby.

Dial a calls list number









1. Press  to open the calls list then scroll  or  to the entry you want.
2. Press  to dial the number.

Copy a number to the phonebook

1. Press  to open the calls list then scroll  or  to the entry you want and press .
2. Display shows **Add Entry** and **Delete**. Press . Display shows **Name**.
3. Enter the name (of up to 8 characters) and press  to confirm.
4. Press  **and hold** to return to standby.

See page 18 for details on how to enter a name.

Delete an entry

1. Press  to open the calls list then scroll  or  to the entry you want and press .
2. Display shows **Add Entry** and **Delete**. Press  or  to scroll to **Delete Entry** and press . The entry is deleted.
3. Press  to return to the calls list or press **and hold** to return to standby.

34 Caller Display and Call Waiting

IMPORTANT

To use Call Waiting you must first subscribe to the service from your network provider. A quarterly fee is payable.

You can use to switch back and forth between the two calls without disconnecting either.

The second caller is only charged for their call from the moment you answer, not while they are waiting for your initial contact.

Call Waiting

If an incoming call arrives while you are already on the phone, you will hear a soft beep every 5 seconds. This beep is not audible to the person you are speaking to. The second caller's number (and name if stored in the phonebook) will appear on the handset display.

Instead of the engaged tone, the second caller will hear an announcement to hold on as you know they are waiting.

Accept a Call Waiting call

If, during a call, you hear the call waiting beep:

1. Press to put your current call on hold and speak to the second caller.
2. Press **again** to return to your first caller.

To end the first call and take the second call:

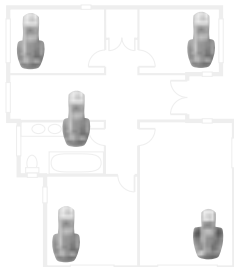
1. When speaking to the first caller, press to end that call.
2. Your handset will ring, press **again** to connect to the waiting caller.

Additional handsets & bases

35

Up to 5 handsets can be registered and operated from any one BT Synergy 3205 SMS base.

With additional handsets, you can make internal calls between two handsets while a third is making an external call.




Each handset can be registered on up to 4 bases.


Register handset to base

Make sure the handset is close to the base.

At the base:


1. Press **and hold**  until you hear two beeps (after about 10 seconds) then release.

At the handset:

2. Press  then scroll  to **Registration** and press .

IMPORTANT

Each additional handset you buy must be registered with the base.

Remember to charge the batteries of new handsets for at least 16 hours before use. If the display is flashing **Not Registered** and  your handset is not yet registered with the base.

Your handset is supplied pre-registered as Handset 1 to its base (Base 1).

36 Additional handsets & bases

If the handset does not find the base, it will return to the previous menu. If this happens, try registering again using a different base number. Make sure you are close to the base.

You cannot de-register the handset you are using.

The display shows Base 1-4. There will be a ✓ to indicate to other bases that the handset is already registered.

3. Enter **1** - **4** for the base you want to register to, followed by your base PIN (original setting 0000) then press **OK**.

The display shows Base search 1, 2, 3, 4. and **Y** flashes until the handset locates the base.

When the base is located, the handset will be automatically selected and shown on the display.

De-register handsets









1. Press **OK** then scroll **▼** to Setup and press **OK**.
2. Scroll **▼** to Remove HS and press **OK**.
The display shows PIN?
3. Enter your PIN (original setting 0000) and press **OK**.
4. Scroll **▲** or **▼** to select the handset (Handset 1-5) you want to de-register then press **OK**.
Display shows Confirm?
5. Press **OK** to confirm.

Once de-registered, the handset display shows Not Registered.







Register handset to a different make of base station

1. To put the base in registration mode, see the base station user guide.

At the handset:

2. Press  and scroll  or  to **Registration** and press .
Display shows **Base 1-4**. The numbers that are flashing indicate other bases the handset is registered to.
3. Enter the base number (1-4) you want to register the handset to and press .
4. Enter your base PIN and press .
Display will show **Base search 1, 2, 3** and the  symbol will flash. When the handset locates the base, the handset will be automatically selected and shown on the display.
5. Press  to confirm. The handset is registered.

To see the base station identity number

1. Press  then  to display **Setup** and press .
2. Press  to scroll to **Base Id** and press .
The identity number is displayed.
5. Press **and hold**  to return to standby.

The base must be GAP compatible.

If the handset does not locate the base, the handset will return to the previous menu.



Try to register again using a different base number and ensure you are close enough to the base.

The base identity number is the individual code number of the base station.

38 Additional handsets & bases

Internal calls




If you have more than one handset registered to the base, you can make internal calls between handsets.

1. Press **and hold**  until Internal Call is displayed.
2. Enter the handset number you want to call, (1-5).
The receiving handset rings and the display shows **INT** and the number of the handset calling.
3. Press  to end the call.


Transferring calls

You can transfer an external call to another handset registered to the base.

During an external call:

1. Press **and hold**  until Internal Call is displayed.
2. Press  then the number of the handset you want (1-5).
The caller is put on hold.
3. When the other handset answers you can talk to them and press  to transfer the call.



Or

If the other handset does not answer, press  to speak to your caller again.


3-way conversation

You can talk to an external caller and an internal caller at the same time on your handset.

During an external call:


1. Press **and hold**  to put your caller on hold. Enter the number of the internal handset (1-5) you wish to transfer the call to.
2. When the handset answers, press **and hold**  for about 3 seconds.

You can now start your 3-way conversation.

3. Press  to end the call.

Handset priority












If you have more than one handset registered to the base, you can select one handset (or the base) to ring first. You can also set the number of rings before the other handsets start ringing.

If the handset does not answer, press  to speak to your caller again.









On a 3-way call, the call can only be ended by the handset that set it up.

Press  to exit the call.

To set the ring priority

1. Press  then scroll  to Setup and press .
2. Scroll  to Ring Priority and press .
3. Scroll  to Def. Priority and press .
4. Scroll  to select the option you want, either Base or the handset number you require, e.g. Handset 3 and press .
Display shows Rings followed by a number between 1 and 9.
5. Scroll  to the number of rings you want and press  to confirm.
The ring priority is set.

To switch ring priority on/off

1. Press  then scroll  to Setup and press .
2. Scroll  to scroll to Ring Priority and press .
3. Scroll  to select either On or Off and press .
4. Press **and hold**  to return to standby.

SMS Text Messaging

Welcome to the SMS Text Messaging service on your BT Synergy 3205 SMS. The SMS Service is provided by BT.

Your BT Synergy 3205 SMS can send and receive messages to any mobile phone from participating mobile networks and compatible landline telephones in the UK.

The fixed line SMS service is provided under BT's terms and conditions for telephone service. These can be found by visiting the BT.com website at:
<http://www.bt.com/terms/tor.htm>

To subscribe to the SMS text messaging service

When you send your first SMS text message from your BT Synergy 3205 SMS you will automatically be registered for the service.

On receipt of your first SMS through the service, the system will send you a welcome SMS message back.

You may also register by sending the word Register to 00000 upon which you will receive a confirmation message.

Cost of the fixed line service

There is no subscription charge (other than the subscription to Caller Display). Visit the BT.com website (www.bt.com) to find out how much it costs to send a text message (depends upon your call package).

IMPORTANT

You must subscribe to your Network Provider's Caller Display Service in order to use SMS text messaging.

A quarterly fee is payable. You must not have your telephone number withheld for this service to work.

You may also send messages to landline phones that are NOT SMS compatible. Messages to non-compatible lines will be connected to voice text and delivered in spoken words to the telephone as a call. Please note that the conversion can translate common abbreviations and smileys etc, but to ensure maximum clarity of message delivery, abbreviations etc should be used sparingly.

Some other network provider lines may not be compatible with this SMS service.

Helpline

If you have any difficulties sending or receiving SMS text messages, please call the BT Synergy Helpline on 0870 605 8047.

Using SMS

With SMS (Short Message Services) you can send and receive text messages up to 160 characters long.

You can type in messages using the keypad as normal or you can use FasTxT (predictive text) which makes writing SMS messages quicker and easier.

FasTxT (predictive texting)

FasTxT saves time by predicting the letter you are going to use. It makes writing messages easier, and normally reduces the number of button presses required.

For example, to type the word 'sirs':

Standard method:

Press **7** *four times* for s.

Press **4** *three times* for i.

Press **7** *three times* for r.

Press **7** *four times* for s.

Character map

Pressing the buttons for normal message writing give you the following characters with each successive press of the button.

Button Character

0	0	\$	&	%	/	\		€	£	¥	Ù
1	1 [SPACE]	_	+	=	ì	ç	ø	ƒ			
2	A	B	C	a	b	c	ð	2	à	Ä	ä
3	D	E	F	d	e	f	3	É	é	è	Δ
4	G	H	I	g	h	i	4	Φ	Γ	Λ	Ω
5	J	K	L	j	k	l	5	Y	Q	X	'
6	M	N	O	m	n	o	6	Ñ	ñ	Ö	ö
7	P	Q	R	S	p	q	r	s	7	Æ	æ
8	T	U	V	t	u	v	8	ü	Ü		
9	W	X	Y	Z	w	x	y	z	9	À	à
*	*	.	,	;	:	?	!	ı	ı	§	^
#	#										


Press  to delete characters.

Press  to enter a space.

If you have *no* unread messages you can press  as a short cut to the SMS menu.

To exit and return to idle mode at any time, press .












Using FasTxT

When using FasTxT, you will need to look at the display when composing messages. If the letter you require is not displayed, press  to toggle to the required letter.

Select *Edit message* – if you decide to change the message.







Select *Delete?* – if you want to delete the message.

To write and send a message




1. Press . Press  again to select SMS.
 2. Press  to display *New message* and press .
 3. Press *and hold*  to select either standard or FasTxT.
 4. Key in your message, referring to the character map if necessary. The number of available characters remaining is shown in the bottom right hand corner of the display.
 5. Press  to confirm the message. The display shows *Outbox* then *Send to?*.
 6. Enter the number you want using the keypad. Press  to delete an incorrect digit.
- Or
- Press  to display *Phonebook*, then use  or  to display the name/number you want.
7. Press  to confirm and send the message. The display shows *Sending SMS* followed by *Message sent*.



A copy of the message is kept in the *Outbox*.


To send a message from the Outbox

1. Press  until SMS is displayed.
2. Press  to select Outbox and press .
3. Press  to select the message you want to send and press . The message is displayed.
4. Press  to confirm. Display shows Send to?.
5. Enter the phone number you want to send the message to.

Or

Press  to display Phonebook, then scroll  or  to display the name/number you want.


6. Press  to confirm the message.
7. Press  again to send. The display shows Sending SMS followed by Message sent.


Press  to delete an incorrect digit.

Select **Edit message** – if you decide to change the message.

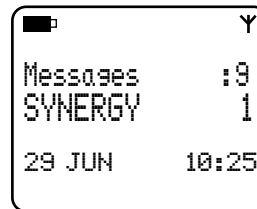
Select **Delete?** – if you want to delete the message.

Receiving an SMS message

When you receive an SMS message you will hear a short ring, the  flashes and Message X will be displayed (where X is the number of messages received). The green light on the base also flashes.

When you have read all new messages, the  symbol in the display and the base light stop flashing.

The total number of messages received will remain on the display until they have been deleted from the Inbox.






Delivery of SMS messages

The system will always try and deliver the message to a text enabled phone in written format, only if there is a problem with delivery will the message be delivered as voice text, with the exception of forced voice text messages. See the Help section on page 58.




Once registered, SMS message delivery is 24 hours.

To read new SMS messages


When you have new messages the  symbol flashes.

1. Press  to open the Inbox and view any new messages.
2. Press  to select the message you want to read then press  to confirm.

The message is displayed along with the sender's number and when it was sent.




3. Use  or  to scroll through the message.
4. Press  to return to standby.

Or

Press  to select another menu option.





To read old SMS messages

You can select either Inbox, to read any received messages or Outbox, to read any sent messages.


1. Press  until SMS is displayed.
2. Press  to select Inbox or Outbox then press .

The message list is displayed, starting with the newest message.

The message at the top of the list is the newest one.




3. Press  or  to scroll through and select the message you want to read, then press  to confirm. The message is displayed along with the sender's number and when it was sent.
4. Press  to return to standby.

Or







Press  to select another menu option.

To forward a message




You can send a received message on to another person.



1. Press  until SMS is displayed. Then scroll  to Inbox and press .

The message list is displayed, starting with the newest message.




2. Use  or  to scroll to the message you want to forward, then press . The message is displayed.
3. Press  to confirm, then scroll  to Forward.
4. Press , then enter the phone number you want to send the message to.

Or




Press  to select Phonebook, then scroll  or  to select the name/number you want.

5. Press  to confirm.
6. Press  again to send. The display shows **Sending SMS** followed by **Message sent**.



To reply to a message

1. Press  until **SMS** is displayed. Then scroll  to **Inbox** and press .




The message list is displayed, starting with the newest message.

2. Use  or  to scroll to the message you want to reply to, then press . The message is displayed.

The message is displayed.

3. Press  to select **Reply** then press .
4. Enter the phone number you want to send the message to.

Or

Press  to select Phonebook, then scroll  or  to select the name/number you want.

5. Press  to confirm.

Messages will be displayed until all messages have been deleted.


50 SMS Text Messaging

Memory full

Up to 50 SMS text messages can be stored before the memory becomes full.

If you have *no* unread messages you can press  as a short cut to the SMS menu.

To exit and return to idle mode at any time, press .

6. Press  again to send. The display shows *Sending SMS* followed by *Message sent*.



SMS message memory full

When the SMS memory is becoming full, *Memory Full* will flash in the display.








When the SMS memory is completely full, *Memory Full* is permanently displayed.

You must delete messages before you can receive or write any new ones.





To delete individual messages

1. Press  until *SMS* is displayed. Then scroll  to *Inbox* or *Outbox* and press .

The message list is displayed, starting with the newest message.

2. Use  or  to scroll to the message you want to delete, then press . The message is displayed.
3. Press  then press  to select *Delete*.
4. Press , the display shows *Delete? Confirm?*.
5. Press  to confirm.

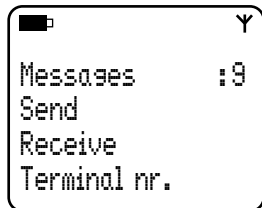
To delete all messages

1. Press  until SMS is displayed.
2. Press  to select Delete All, then press . Confirm? is displayed.
3. Press  to confirm. All Inbox and Outbox messages are deleted.

SMS Service Centre numbers

To send and receive SMS text messages you need the telephone number of your Network's SMS Centre.

These numbers have been pre-loaded into the BT Synergy 3205.



If you accidentally delete the SEND or RECEIVE SMS Service Centre numbers you will need to re-enter them in order for your SMS Service to work.

The SEND SMS Service number is: **1470P17094009**

The RECEIVE SMS Service number is: **0800 587 529**

If you have *no* unread messages you can press  as a short cut to the SMS menu.




To exit and return to idle mode at any time, press .

Make sure you understand the special features and services offered by the SMS Service Provider before you change the pre-set numbers.

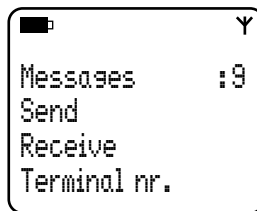
In case of difficulty please call the BT Synergy 3205 Helpline 0870 605 8047.





To change the SMS Centre phone numbers

You can change the SMS Centre for sending and receiving SMS text messages.

1. Press  until SMS is displayed.
2. Press  to select Settings, then press .

The display shows:



3. Press  to select Send or Receive, then press .
4. Press  to delete any incorrect digits, enter the new number, then press  to confirm.

Help

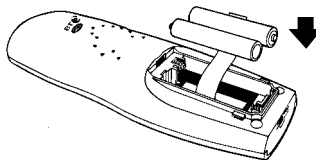
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Replacing the handset batteries

After a time, you may find that the handset batteries are running out of charge more quickly. This is a standard sign of wear and the batteries will need replacing.

For spare AAA rechargeable batteries, please contact the BT Synergy Helpline 0870 605 8047.


Remove the battery compartment cover and remove the existing batteries. Insert new batteries and replace the compartment cover.



Problems	Possible cause
No display	The batteries may be flat or dead. Recharge or replace the batteries. Is the handset switched off? To switch on, <i>see page 14</i> .
No dial tone	Check that the telephone line cord is plugged into the phone socket. Check that the base is connected to the mains power and switched on.

54 Help

Problems	Possible cause
You cannot link up with the base station	<p>Is Ψ flashing in the display? You may be out of range, move closer to the base.</p> <p>Check that the base is connected to the mains power and switched on.</p> <p>Are the batteries low or flat? If so, charge the batteries or replace them if necessary.</p> <p>If using more than one base, check that you are connected to the correct base. See page 29.</p>
No ring on the handset	<p>Check that the ringer volume is switched on, <i>see page 25</i>.</p> <p>Check that the base is plugged into the phone socket and that it is also connected to the mains power and switched on.</p>
Buzzing noise on my radio, TV, computer or hearing aid	<p>Sometimes, your BT Synergy 3205 SMS and other DECT GAP compatible handsets can interfere with other electrical equipment if placed too close. Try moving at least one metre away from such appliances.</p>
The handset is not charging properly	<p>Check that the base is plugged into the mains socket and switched on.</p>

Problems	Possible cause
	<p>Check that you are using the correct power adaptor plug. BT Synergy 3205 SMS base – Item Code 872260. BT Synergy 3205 charger – Item Code 003313.</p> <p>Check that the handset is sitting correctly in the base.</p> <p>Check that the handset batteries have been correctly fitted.</p>
Cannot adjust an option in the base station	<p>Someone else might be making changes using another handset. Try again when the other handset user has finished.</p> <p>Have you pressed  to confirm your selection?</p>

Possible problems with SMS

Problems	Possible cause
SMS messages cannot be sent and screen displays unable to send.	<p>The base station power supply or telephone line cord might not be properly connected. Check that the base station power supply is plugged into the mains socket and switched on and that the telephone is plugged into the telephone wall socket.</p> <p>There might be a fault on the line. Check your telephone line is working properly.</p> <p>You might have deleted the server number in error. Refer to pages 51-52 for instructions on how to enter the number.</p> <p>Your SMS memory might be full. Delete unwanted text messages, see page 50-51.</p> <p>More than one SMS product plugged into the line. Remove other products.</p>
Cannot send text	<p>Check service centre number is correct including 1470 prefix.</p> <p>Check call barring (option 4) is not activated on your line if you have the call barring service rented from BT.</p>

Problems	Possible cause
Cannot receive text	Check service centre number is correct. Ensure you have subscribed to a Caller Display service and that it is active. You can check this by noting if your phone displays data regarding your caller's number when you receive an incoming call.
Handset is registered to the SMS service and text has been previously sent and received but you are now only receiving incoming messages as voice text	This may be due to your handset being de-registered. All you need to do is type Register and send it to 00000. You will receive a confirmation message back. This assumes that your Caller Display service is active and working on your line. Note: Messages sent to 00000 are not charged for.

58 Help

Further help and advice for phones on BT lines:

BT Residential line faults – call 151.

BT Business line faults – call 154.

For other telephone service providers please contact their customer services.

General sales enquiries:

BT Residential lines – call 150.

BT Business lines – call 152.

For other telephone service providers please contact their customer services.

Billing enquiries:

Refer to the telephone number shown on your telephone bill.

Other functions and services available from the SMS service

By sending the following commands to the BT text self administration facility you can control functions and capabilities in your SMS phone and the way messages are handled.

To send commands you need to dial 00000 first. You then have the following options:

*** 1 #** This will enable you to opt out from receiving voice text messages.

1 # Turns off the opt out option.

*** 2 #** Turns on permanent voice text message delivery to your phone.
This means *all* incoming text is delivered as voice text.

✱ 2 ✱ Turns off permanent voice text message delivery.

✱ 3 ✱ Forces a message sent to be delivered as voice text even though the recipient may have an SMS enabled phone.

This command is inserted at the start of the message and applies only to that message, e.g. ✱ 3 ✱ *“Hello I will be home late”*.

Note: If you are sending a message from a mobile to a fixed line that receives text, then insert ✱ TTS ✱ at the start of the message to enable the message to be delivered as voice text.

✱ 0 ✱ Will allow a status report to be send back to you when you have sent a message to confirm delivery. Place ✱ 0 ✱ at the start of your text message. Write the message and send it. You will receive a reply text back to your phone giving the status report for that message.

BT Synergy 3205 SMS Helpline

0870 605 8047

Call the dedicated BT Synergy Helpline

- if you are having difficulties using your BT Synergy 3205 SMS.
- if you need replacement batteries or a mains power lead

Lines open 9am – 5.30pm,
Monday to Friday and
9.30am – 2.30pm Saturday.

BT accessories and replacement items

For a full range of accessories and replacement items for BT products please call 0870 240 5522, or visit:



General information

IMPORTANT

This equipment is not designed for making emergency telephone call when the power fails. Alternative arrangements should be made for access to emergency services.

This product is intended for connection to analogue public switched telephone networks and private switchboards in the United Kingdom.

Safety information

General

- Only use the power supply included with the product. Using an unauthorised power supply will invalidate your guarantee and may damage the telephone. The item number for the power supply used with the base is 872260.
- Use only the approved rechargeable batteries supplied. Spare rechargeable batteries are available from the BT Synergy Helpline 0870 605 8047.
- Do not open the handset (except to replace the handset batteries) or the base. This could expose you to high voltages or other risks. Contact the Helpline for all repairs.
- Radio signal transmitted between the handset and base may cause interference to hearing aids.
- It is recommended that advice from a qualified expert be sought before using this product in the vicinity of emergency/intensive care medical equipment.
- It is recommended that if you have a pacemaker fitted you check with a medical expert before using this product.

- Your product may interfere with other electrical equipment, e.g. TV and radio sets, clock/alarms and computers if placed too close. It is recommended that you place your product at least one metre away from such appliances to minimise any risk of interference.
- Never dispose of batteries in a fire. There is a serious risk of explosion and/or the release of highly toxic chemicals.

Cleaning

- Clean the handset and base with a damp (not wet) cloth, or an anti-static wipe. Never use household polish as this will damage the product. Never use a dry cloth as this may cause a static shock.

Environmental

- Do not expose to direct sunlight.
- The product may heat up when the batteries are being recharged or during prolonged periods of use. This is normal. However, we recommend that to avoid damage you do not place the product on antique/veneered wood.
- Do not stand your product on carpets or other surfaces which generate fibres, or place it in locations preventing the free flow of air over its surface.
- Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as bathrooms.
- Do not expose your product to fire, explosive or other hazardous conditions.
- There is a slight chance that your phone could be damaged by an electrical storm.

62 General information

We recommend that you unplug the power and telephone line cord from the base for the duration of the storm.

Guarantee

Your BT Synergy 3205 SMS is guaranteed for a period of 12 months from the date of purchase.

Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion the option to replace the BT Synergy 3205 SMS or any component thereof, (other than batteries), which is identified as faulty or below standard, or as a result of inferior workmanship of materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

The conditions of this guarantee are:

- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
- Proof of purchase is required.
- The equipment is returned to BT or its agent as instructed.
- This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.
- This guarantee does not affect your statutory rights.

Within the 12 month guarantee period:

If you experience difficulty using the product, prior to returning it, please read the Help section beginning on page 56, or contact the BT Synergy Helpline on 08706 058 047, 9am to 5.30pm Monday to Friday and 9.30am to 2.30pm Saturday.

In the unlikely event of a defect occurring, please follow the Helpline's instructions for replacement or repair.

Outside of the 12 month guarantee period:

If your product needs repair after the guarantee period has ended, the repair must meet the approval requirements for connection to the telephone network. We recommend that you contact BT's approved repair agent, TecLogic on 01672 564444 or a local qualified repairer.

Returning your phone

If the Helpline is unable to remedy your problem they will ask you to return the product. Where possible, pack the product in its original packaging. Please remember to include all parts, including the line cords, power supply units and the original batteries. (Please note that we cannot take responsibility for goods damaged in transit.) Please obtain and keep proof of posting from the Post Office.

Technical information

How many telephones can you have?

All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any other telephone line. Your BT Synergy 3205 SMS has a REN of 1. A total REN of 4 is allowed. If the total REN of 4 is exceeded, the telephone may not ring.

With different telephone types there is not guarantee of ringing, even when the REN is less than 4.

- Only use approved power supply, item code 872260 for base station.
- Only use approved AAA NiMH rechargeable batteries.

R&TTE

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards.

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive 1999/5/EC.

Declaration of Conformance

Hereby, Suncorp Technologies declares that this BT Synergy 3205 SMS is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

The Declaration of Conformance for the BT Synergy 3205 SMS is published on the website: <http://www.suncorp.tech.com/bt>

Connecting to a switchboard

This product is intended for use within the UK for connection to public telephone network and compatible switchboards, which support tone dialling and timed break recall. If in doubt please consult your service provider.

Switchboard external line access code










You may need to enter an access code (e.g. 9) in order to get an outside line. So that the switchboard has time to pick up an outside line, you may also need to add a Pause after the access code.

Recall

Recall **R** is used when connected to certain switchboards (PBXs) and some BT Calling Features, or those services available via your network provider.

66 General information












Dialling mode





1. Press  then scroll  to SETUP and press .
2. Scroll  to Dialling Mode and press .
3. Press  or  to select either Tone or Pulse and press  to confirm.
4. Press *and hold* the  button to return to standby.

Automatically insert a pause after access code

With some switchboards, you may be required to dial a pause after entering the switchboard access code (e.g. 9) to enable you to get an outside line.

This feature automatically inserts a pause between the access code and the telephone number you have entered in the phonebook. However, for this feature to work, you must still enter the access code before the telephone number when storing the number in the Phonebook.

1. Press  then scroll  to display SETUP and press .
2. Scroll  to display PABX Setup and press .
3. Scroll  to Pabx 1 and press  to display PIN Code?
4. Enter the PIN (original code 0000) and press .
5. Enter the switchboard access code (e.g. 9) and press .
You can now choose the length of the pause – 3 or 5 seconds.
6. Scroll  to Pause Setup and press .

7. Press  or  to select 3 or 5 seconds and press .
8. Press **and hold** the  button to return to standby.

For your records

Date of purchase:

Place of purchase:

Serial number:

For guarantee purposes proof of purchase is required so please keep your receipt.

Enter your BT Synergy 3205 SMS base PIN here:

[/ / / / / / / /]

(see page 29 for more information)

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Offices worldwide

The telecommunications services described in this publication are subject to availability and may be modified from time to time. Services and equipment are provided subject to British Telecommunications plc's respective standard conditions of contract. Nothing in this publication forms any part of any contract.

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