

# **USER GUIDE**

#### Road Angel Group Ltd

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Clark House Silverstone Technology Park Silverstone Circuit Northants NN12 8GX

Rev 4



#### Thank you for choosing the Professional, from Road Angel.

As our roads become busier, more congested and more regulated, staying alert to road and traffic conditions is a challenge to everyone. Even the most conscientious driver can have a momentary lapse of concentration that could easily lead to an accident or a fine and points.

ROAD ANGEL Professional is specially designed to be a simple-to-use addition to any vehicle, to alert and warn you in advance of known danger areas. In the comprehensive ROAD ANGEL Professional database are stored Police, Local Authority and Ministry of Transport designated danger spots, including accident black spots and safety camera locations.

Using the latest Global Positioning Satellite (GPS) technology, ROAD ANGEL Professional compares your position with the known danger spot locations and gives you an audible and visual warning as you approach them. An accurate GPS speedometer in the display gives you time to adjust your driving to the approaching danger.

The safety of you and your passengers is our prime consideration, and we trust that for all the miles you drive, your ROAD ANGEL Professional will enhance the safety and enjoyment of your journey. Join other ROAD ANGEL Professional users in guarding your life and livelihood.

We are pleased to have you as a valued customer and hope you will be delighted with your fully integrated ROAD ANGEL Professional. Having listened to our customers we think the new features will make this product your perfect driving companion.

Dave Clark

Founder

Road Angel Group Ltd.

# **Table of Contents**

1.	Introduction	1
	Unpacking the Box	
	Subscriptions	
	Warranty	
	Battery Power and Recharging	5
	Controls and Connectors	
	Remote Control	7
2.	Registration	8
	_	
3.	Putting It All Together	
	Security	9
	Assembling the Windscreen Mounting Bracket	10
	Fitting the ROAD ANGEL Professional	
	Using the Dashboard Pad	13
4.	Getting Started	15
	Switching On for the First Time	
_		
5.	Hazard Warnings	
	Advisory Colour Coding	
	Audio and Speech Warnings	18
6.	Customising your ROAD ANGEL Professional	10
Ο.		
	Menu Settings Audio	
		_
	Alerts	
	Distances	
	GPS	
	Unit Data	
	Display	25

7.	Adding and Deleting Danger Zones	26
	Setting a Live Van Alert	
	Deleting Zones	
	Adding New Locations	27
	Adding an Average Speed Monitoring Section (SPECS Zone)	27
8.	Updating the Database	28
	The ROAD ANGEL Database	
	Updating by PC	
9.	Packground Information	20
9.	Background Information	
	About Global Positioning Satellites (GPS)	
	Laser Detection	
	How mobile laser systems operate	29
	How the enforcement officer chooses which vehicles to target	
	Targeting Explained	
	Short range targeting	
	Long range targeting	
	Following a vehicle being targeted	
	Rear detection of laser	
	ROAD ANGEL Professional and the Law	
	Speed Cameras and Hazards	აა
10.	Accessories	36

# 1. Introduction

ROAD ANGEL Professional is a standalone, cable-free, GPS camera and accident black spot locator. It uses the latest global positioning satellite and laser detection technology to give you audible and visible alerts as you approach hazardous sections of road:

- Accident black spots (as designated by the Police and Local Authorities)
- Safety cameras
- Mobile laser guns
- Mobile roadwork cameras
- Average speed monitoring zones
- Mobile safety vans
- Primary schools, congestion charging zones and unprotected level crossings

ROAD ANGEL Professional also displays a constantly updated and accurate speed reading. Should you break down, ROAD ANGEL Professional allows you to pinpoint your location and direct rescue services to your vehicle.



# IMPORTANT INFORMATION!

The directors of Road Angel Group Ltd sell ROAD ANGEL Professional as a road safety enhancement device. Driving within the speed limits at all times and within the limitations of the road condition and your abilities is paramount. The directors of Road Angel Group Ltd. take no responsibility for the use of ROAD ANGEL Professional for purposes other than those stipulated.

#### **Placement**

Position your ROAD ANGEL Professional as low as possible on the screen so that it does not impair your all-round visibility: we recommend you use either a central position or by the A-post. The device should be mounted securely and all cables must be trained via locations that do not impact any vehicle controls and importantly do not impede the intended operation of any Air Bag zones. Do not leave the device in position when you leave the vehicle unattended for security reasons (see page 9) and because it may suffer heat damage if left in direct sunlight.

#### **MOT Examinations**

For vehicles undertaking MOT examinations, Road Angel or any dashboard mounted device should either be removed, or adhere to the rules and regulations on positioning. This normally restricts placement within the swept (windscreen wiper) area of the screen, located as low as practical to minimise potential loss of visibility.

#### Safety

Road Angel driver safety systems are designed with the sole purpose of making drivers more aware of vehicle speed, the environment and potential hazards ahead. To ensure Road Angel provides this information effectively and without distraction, devices incorporate both visual and verbal instructions on the potential hazard, along with in some cases, colour coded screens to remove the need for the driver to take their eyes from the road ahead.

Under no circumstances, should Road Angel products be operated by the driver whilst the vehicle is in motion. Road Angel devices are aimed at increasing driver awareness and should always be considered secondary to the primary purpose of driving the vehicle.

# Unpacking the Box

Empty all the parts out of the box and familiarise yourself with each item. Each pack contains:



# **Subscriptions**

Your ROAD ANGEL Professional comes with a free subscription for six months to the award-winning Road Angel camera and accident black spot database. It is critical to the operation of your ROAD ANGEL Professional that you update the unit regularly and so continued subscription is essential. Current subscription rates can be found at <a href="http://www.roadangelgroup.com/">http://www.roadangelgroup.com/</a>.

#### Why do you need to subscribe for updates?

- With constant additions to the ROAD ANGEL camera and accident blackspot database (1000+ sites per year), the benefit of your ROAD ANGEL Professional and the protection it provides will be dramatically reduced if you fail to remain subscribed.
- It is critical to the operation of your ROAD ANGEL Professional that you update your unit regularly (see page 28).

#### How do you subscribe?

- You will be asked to complete an online Direct Debit form after registration (see page 8) to set up your subscription payments. You will then receive free access to updates for the first six months. If you prefer, you may print the form and post it to us (our address is on the front of this manual). Alternatively you can telephone our subscriptions team on 01327 855586.
- 2. You can opt to pay by debit/credit card, subscribing for 1, 2 or 3 years. Payment is taken immediately.
- Alternatively, you can choose to pay by direct debit with payment taken either
  monthly or yearly. Once your account has been set up we will write to you to
  confirm details of when your first payment will be due.

Please be aware that all subscriptions are non-refundable and non-transferable.

#### How long will it take to activate your subscription?

 When you have set up your account, your subscription becomes active and you will be able to update your unit immediately.

# Warranty

Your ROAD ANGEL Professional is guaranteed for one year from the date of purchase from all manufacturing defects that occur with normal use. If your unit fails to perform as specified in these instructions, please visit: <a href="http://www.roadangelgroup.com/warranty">http://www.roadangelgroup.com/warranty</a>

You can also purchase theft-loss insurance. Visit <a href="http://www.roadangelgroup.com/">http://www.roadangelgroup.com/</a> for details.

# **Battery Power and Recharging**

ROAD ANGEL Professional is a cable-free device; it can operate independently using power from its internal rechargeable battery for up to 8 hours. You can also power ROAD ANGEL Professional directly from the cigar socket in your vehicle.

The unit's battery level is indicated by a five-bar meter on the right side of the display (see page 5). The number of blocks shown indicates the current battery strength. You can charge the battery using either the in-car cigar lighter adapter or the mains charger. There is no need to wait until the battery is completely flat, unlike some rechargeable devices. During the last 30minutes of battery life (approximation only) you will receive 3 separate warnings that the battery is low. The last will be heard moments before the battery is completely flat. These will stop when the unit is being charged again.

IMPORTANT: Before you start to use your new ROAD ANGEL Professional, we recommend that you fully charge it to preserve battery life and performance. For optimised charging, use the mains charger and ensure that the unit is switched off. It will take longer to recharge the battery if the unit is in use. In addition, the incar cigar lighter adapter provides a less efficient 'trickle' charge. It may take 24 hrs to fully charge a unit in this way compared with only 6 hours on a mains charge.

To conserve battery power, the unit automatically switches off if it has been stationary for 5 minutes (you can disable or adjust this – see page 24). If the device has turned itself off, a built-in motion sensor will switch the unit back on after a few seconds of motion. You can put the unit into a 'sleep' mode by pressing the **Standby** button on the remote. To switch the unit off completely, press the **On/Off** button on the top of the unit (for approximately 2 seconds).

#### **Controls and Connectors**

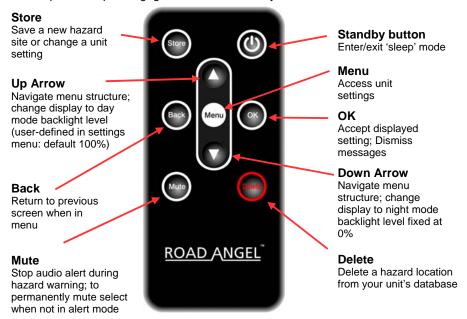
These are the main features of your ROAD ANGEL Professional:





#### Remote Control

Your ROAD ANGEL Professional is supplied with two remote control units and adhesive velcro pads to mount a remote in a convenient location on your vehicle's dashboard. Pull out the plastic strip to engage the remote's battery.





To control your ROAD ANGEL Professional, the remote needs to be in direct line of sight with the unit. Do not attach the remote to your vehicle's steering wheel, over an air bag or in any other location that impedes the safe operation of your vehicle and its controls. Under NO circumstances use the remote when driving. When you leave your vehicle, make sure the remote unit is not on view for security reasons (see page 9).

# 2. Registration



You can use your ROAD ANGEL Professional straight out of the box but to get the full benefit of up-to-the-minute hazard information you should put the unit on charge, register online and then update the database.

#### Charge the unit:

With the unit switched off, connect it to the mains charger and charge the internal battery for about 6 hours.

#### Register your unit online:

- 1. Go to www.roadangelgroup.com
- 2. Click on the Product Registration link.
- Follow the on-screen instructions.

You can also register by phone: call 01327 855586 (Mon-Fri 9am-5.30pm).

Registration is important for two reasons:

You cannot update the unit until it has been registered.

Without registration, we cannot resolve warranty issues, log queries or solve problems with your ROAD ANGEL Professional.

# please enter your Unit Serial Number Please note: The Unit Serial Number is the 8 character code on your device's sticker Please type it again to verify the serial number is correct Unit Serial Number Promotional code (if applicable) Next

#### Update the unit's database:

Please refer to page 28 for details.

# 3. Putting It All Together

We recommend that you install your ROAD ANGEL Professional on the dashboard of your vehicle. ROAD ANGEL Professional has an internal high sensitivity GPS antenna and requires a clear view of the sky to communicate with GPS satellites.

If you want to install ROAD ANGEL Professional anywhere else within your vehicle, you may require an external GPS antenna. Please visit <a href="https://www.roadangelgroup.com">www.roadangelgroup.com</a> for details.

ROAD ANGEL Professional is supplied with:

- A bracket for mounting ROAD ANGEL Professional on the front windscreen.
- A mounting pad for fixing ROAD ANGEL Professional directly onto the dashboard.
   Use this option if your vehicle has low profile windscreen wipers or if it is more convenient than the windscreen mount.

In both cases, the ROAD ANGEL Professional attaches to an interfacing adapter designed for secure mounting and quick release.

# Security

Owing to the high number of thefts, we strongly recommend that you remove your ROAD ANGEL Professional and its bracket from view when you leave your vehicle. Security can also be increased by cleaning any marks from your windscreen.

Please contact Road Angel Group Ltd if your unit is stolen or lost. Each ROAD ANGEL Professional is identified by a unique serial number on the base. We can use this number to block the unit from being updated. Any attempt to do so removes all the data from the device and renders it useless. We can also detect any attempt to re-register it. This has frequently resulted in the safe return of a ROAD ANGEL Professional to its rightful owner.

# Assembling the Windscreen Mounting Bracket

1. Locate the six anti-vibration dampers:



2. Select a pair of dampers according to the pitch of your vehicle's windscreen:



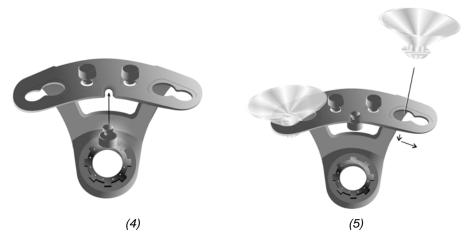
 Insert the selected pair of dampers into the two central holes and slide them towards the back edge to lock them in place. These dampers hold the bracket at the correct angle and stop it from touching the windscreen.



You may need to experiment with different combinations of the dampers to get the best fit.



4. Slide one of the large dampers into the slot at the front of the mounting bracket. This damper stabilises the unit within the bracket. The damper should face into the bracket as shown below.



Attach the two clear suction cups. Push the cups into the large holes on the top of the bracket. Then, to lock them position, slide each cup across to the smaller hole at the outer edge of the bracket.



Do not leave the bracket on the front windscreen without the unit attached, for security reasons (see page 9).

# Fitting the ROAD ANGEL Professional



We strongly recommend that ROAD ANGEL Professional is positioned in the centre of the front windscreen low down, just above the dashboard.

 Slide the ROAD ANGEL Professional unit into the mounting bracket. The bracket locates into the recess on the underside of the unit's case.



If you have not already charged the unit, use the supplied power cable to connect the USB port on your ROAD ANGEL Professional to your vehicle's cigar socket.



Alternatively, charge the internal battery using the mains charger (see page **Error! Bookmark not defined.**) before you install your ROAD ANGEL Professional. With a full charge, you can use the unit cable-free for up to 8 hours.

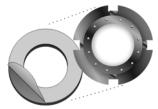
Ensure that the cable does not interfere with any of the vehicle's controls or airbag modules. If you use your cigar socket for any other devices, a dual adaptor may be used. You are now ready to use the unit for the first time.

# Using the Dashboard Pad

The mounting bracket allows you to put the unit in the best position for GPS reception, laser detection and general viewing. ROAD ANGEL Professional is also supplied with an adhesive pad allowing you to mount the unit directly on the dashboard. This option is not suitable for all vehicles.

Use this method if the windscreen wipers on your vehicle are low profile and do not present an obstruction to GPS reception or forward laser detection. Also ensure that your ROAD ANGEL Professional is not located close to any heater vents.

- Locate the dashboard pad and interfacing adapter.
- 2. Push out the centre of the dashboard pad.
- 3. The dashboard pad has adhesive on both sides; peel the backing from one side of the dashboard pad and fasten it to the underside of the interfacing adapter.



Remove the backing from the other side of the dashboard pad and fix it to the dashboard.

Place your ROAD ANGEL Professional directly onto the interfacing adapter where it will be held firmly.

# ? Where should I put my ROAD ANGEL Professional?

ROAD ANGEL Professional has a high sensitivity GPS antenna and requires a clear view of the sky to receive information from GPS satellites. We highly recommend that ROAD ANGEL Professional is positioned in the centre of the front windscreen, low down, just above the dashboard (see page 2). If screen glare is a problem in this position, try installing the unit beside the driver's "A-pillar". Check that the GPS reception operates correctly in this position.

If you want to install ROAD ANGEL Professional anywhere else within your vehicle, you may require an external GPS antenna. Please contact Road Angel Group Ltd or visit <a href="https://www.roadangelgroup.com">www.roadangelgroup.com</a> for details.

# ? My car has a UV/solar reflective/heated windscreen

UV/solar reflective screens block GPS signals from entering the vehicle, stopping ROAD ANGEL Professional from acquiring its position. Heated screens can also affect GPS signal strength.

If your vehicle has a UV/solar reflective or heated screen, you may need an external antennae (please contact Road Angel Group Ltd or visit <a href="www.roadangelgroup.com">www.roadangelgroup.com</a> for details). Most vehicles fitted with a UV/solar reflective screen have a defined section behind the rear view mirror where you can fit the antennae.

#### ? Can I hardwire the unit?



ROAD ANGEL Professional has a 5V regulator built into its power cable. If the cable is cut and used to hardwire the unit into the vehicle, you will damage the ROAD ANGEL Professional and void your warranty.

To hardwire ROAD ANGEL Professional into your vehicle, purchase a compatible cigar socket from <a href="www.roadangelgroup.com">www.roadangelgroup.com</a>; wire this into the power system and use with the supplied cable. Select the <a href="Hardwired">Hardwired</a> option in the Display options (see page 25) if you want your unit to switch on automatically when it detects power.



Consult an auto electrician if you are unsure how to carry out this procedure as incorrect hardwiring may affect the validity of vehicle and product warranty. Consult vehicle manufacturer if in doubt.

# 4. Getting Started

# Switching On for the First Time

- 1. Find a location outside with a clear view of the sky (away from obstacles such as tall buildings and overhanging trees these may delay or prevent satellite acquisition).
- Switch on the ROAD ANGEL Professional by pressing the button on the top of the unit for about two seconds.
- If you skipped registration (see page 8) and have not therefore updated your ROAD ANGEL Professional, the screen will show the registration prompt. Press the **OK** button on the remote to continue (please register and update your unit as soon as possible).
- 4. ROAD ANGEL Professional starts searching for satellites, as shown by a 12-bar chart. The first time the unit is switched on, it must acquire data from a minimum of 4 satellites to establish its position.

This may take several minutes. With further use, the unit should acquire satellites and establish your location within 1-2 minutes of being switched on.



Your ROAD ANGEL Professional may switch off if it has been stationary for 5 minutes (see pages **Error! Bookmark not defined.** and 25). If your unit is consistently failing to acquire satellite signals within 10 minutes, check the type of windscreen in your vehicle (see page 14).

5. When ROAD ANGEL Professional has established its position, the display shows your speed (0 if you are stationary).

Your unit is now ready for use. You can start driving and ROAD ANGEL Professional will show you your speed and compass heading. If you are approaching a known hazard, it will alert you to the type and proximity of the hazard (see page 16).

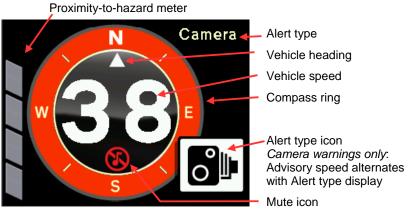
# 5. Hazard Warnings

Your ROAD ANGEL Professional alerts you to:

- Fixed, temporary or average camera locations
- Mobile safety van locations and laser gun targeting
- Hazard locations: accident black spots, schools, congestion charging zones or ungated railway crossings.

Speech warnings will tell you the type of hazard followed by an audible tone that increases in frequency with your proximity to the location.

A proximity-to-hazard gauge increases from 1 to 5 bars as you get closer to the danger zone. If it is a fixed, temporary or average speed camera location, the unit alerts you to the advisory speed limit.





You can customize the way your ROAD ANGEL Professional alerts you to road dangers: see page 19.



#### USE THE ADVISORY SPEED LIMIT FOR GUIDANCE ONLY.

Any road speed limit can change without prior notice or consultation, for example, in temporary road works. It remains important for drivers to constantly re-evaluate and be aware of the road limit at all times. Speed limits may vary according to vehicle type and class.

All Road Angel products are designed to provide the driver with a high visibility speedometer reading within your field of vision. Although GPS speedometers are known to be highly accurate at steady speed, atmospheric conditions and hindered skyward visibility (e.g. tunnels) can adversely affect accuracy. In all situations, drivers should always refer to the vehicle's speedometer, which is known to fall within approved guidelines of accuracy in all situations, and be aware of the applicable speed limit.

# **Advisory Colour Coding**

In addition to the audio warnings and alert-type icons, your ROAD ANGEL Professional also changes the colour of the compass ring to provide at-a-glance information about the road ahead.

**Green** You are approaching a fixed, temporary or average speed camera location but travelling *below* the advisory speed limit.



**Red** You are approaching a fixed, temporary, 'live' mobile or average speed camera location travelling *above* the advisory limit. If your speed subsequently drops below the advisory speed limit, the compass ring returns to the normal green colour.

**Orange** You are approaching a mobile van location.

**Blue** You are approaching a hazard for which an advisory speed is not available: accident black spot, unprotected level crossing or a Primary school.

# Audio and Speech Warnings

You can stop audio and speech warnings temporarily when you are in a danger zone, or permanently during normal use:

- To temporarily mute audio output when in a danger zone:
  - Press the Mute button on the remote, or
  - Touch the On/Off button on the top of the unit
     Note: If you hold the button down for two seconds the unit will switch off.

When you have passed out of the danger zone, ROAD ANGEL Professional restores audio output. If you want to restore audio output during the alert, press the **Mute** or **On/Off** button again.

 To stop all audio output, press the Mute button on the remote for about two seconds. The screen displays the symbol:



To restore audio output, press the **Mute** button again. The Mute icon is removed from the screen.

To customise audio and speech alerts for each type of danger zone, adjust the appropriate settings in the Alerts menu (see page 21).

# 6. Customising your ROAD ANGEL Professional

You can change the way ROAD ANGEL Professional works by adjusting its menu settings. Press the Up and Down arrow buttons on the remote control to view the menus and cycle through them:

Audio Choose how ROAD

ANGEL Professional uses audio prompts to

alert you to road

dangers.

Alerts Enable or disable

optional alert types.

**Distances** Set the distance at which

**ROAD ANGEL** 

Professional commences

its alerts.

**GPS** View GPS information.

**Unit Data** View technical information about your ROAD ANGEL Professional:

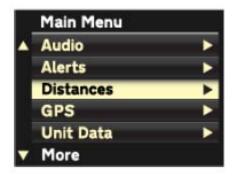
its serial number, firmware version, subscription expiry date and the

date of the most recent database update.

**Display** Adjust display settings: screen contrast and colours, speed units

and time setting.

After several seconds of inactivity on a menu screen, the display will return to normal mode. Use the arrow keys to navigate through the menus and change settings.



# Menu Settings

#### Audio

Settings in the Audio menu determine how ROAD ANGEL Professional uses audio prompts to warn you about road hazards.

Property	Details	Options (factory setting in bold)	
Camera Alert Volume	Change the sound level of safety camera related warnings.	0100% ( <b>80%</b> )	
Safety Alert Volume	Change the sound level for Blackspot, School and Congestion related warnings.	0100% (80%)	
Camera Single Beep	on increase in fraguency per proximity har: when		
Safety Single Beep	As each proximity bar counts up it will emit a single beep (when set to 'off', beeps will return to an increase in frequency per proximity bar)	Off <b>On</b>	
Slow Speed Auto Mute	When travelling less than 15MPH the unit will not give an audible warning. If you enter a zone below 15MPH you will hear a single beep, followed by the proximity count up.	Off <b>On</b>	
Speed Sensitive Volume	Adjust the warning volumes depending on how fast the vehicle is travelling.	<b>Off</b> On	
Voice Gender	Choose male or female voice for alerts	MaleFemale	
Start Up Tune	Choose whether unit starts up silently or with the 'ROAD ANGEL' tune.	OffVoice	
Voice Alert	Enable or disable spoken alerts.	OffOn	

Property	Details	<b>Options</b> (factory setting in bold)
Beep Alert	Enable or disable beep alerts.	Off <b>On</b>
No Satellites Tone	Enable or disable message alert when GPS coverage is lost.	OffOn

#### **Alerts**

Settings in the Alerts menu determine how ROAD ANGEL Professional warns you about road hazards.

Property	Details	Options (factory setting in bold)	
Blackspots	Switch Blackspot alerts on or off.	Off <b>On</b>	
Schools	Switch School alerts on or off.	OffOn	
Congestion	Switch Congestion zone entry warnings on or off.	Off <b>On</b>	
Laser	Switch laser detection on or off.	Off <b>On</b>	
Overspeed	Set your own maximum speed: the unit will alert you if you exceed it.	<b>Off</b> 20 – 165	
Camera Van	Switch mobile van alerts on or off.	Off <b>On</b>	
Railway	Switch alerts for unprotected railway crossings on or off.	oings OffOn	
Rest	Switch the fatigue timer alert on or off.	OffOn	

#### **Distances**

Mobile Van alerts are triggered when you are 500m from their location. For other hazards, the unit alerts you when you are within 250m, although you can change this setting to 500m or 1000m. In addition, you can double the alert distance for all hazards (except Mobile Van locations) when you are travelling over 50mph.

Property	Details	Options (factory setting shown in bold)
Alert Distance	Adjusts the warning range as you approach danger zones (except Mobile Van alerts: fixed at 500m).	<b>250</b> 5001000m
Speed Sensitivity Dist.	Doubles the <i>Alert Distance</i> at 50MPH and above (except Mobile Van alerts: fixed at 500m).	<b>Off</b> On
Mobile Van distance	Adjusts the warning range as you approach danger zones (Please note 500m is recommended, selecting 750m or 1000m will increase instances of false alerting to locations)	<b>500</b> 7501000m

#### **GPS**

Use commands on the GPS menu to view your precise GPS position (allowing you to identify your location to rescue services) or observe the GPS satellite reception chart.

Property	Details
RescueLoc	Exact GPS position (latitude and longitude, in degrees, minutes and seconds) and most recent compass heading – can be quoted to rescue services.  Note: requires satellite acquisition.

Property	Details
Signal Strength	Chart display showing GPS satellite signal reception. Satellite visibility and signal lock indicated by up to 12 green bars (up to 12 satellites may be visible at any one time; the unit requires a signal from at least 4 to achieve a GPS fix).

#### **Unit Data**

This menu provides technical information about your ROAD ANGEL Professional: its serial number and firmware version, the expiry date of your subscription and the date of the most recent database update.

Property	Details	Options (factory setting shown in bold)
Unit Serial Number Serial number of ROAD ANGEL Professional unit.		Read only; 8 digit number
Firmware Version	ROAD ANGEL Professional firmware version.	Read only, in format x.xx.xxxx OUTSIM x.x.x.xx
Subscrptn Exp. Date	Date when subscription expires – displayed after update.	Read only; in format DD/MMM/YYYY
Last Update	Date when the unit's database was last updated.	Read only; in format DD/MMM/YYYY

# **Display**

Using this menu, you can change the appearance of the display: the backlight level in day mode, the screen colour scheme and the choice of speed units. You can also adjust the clock to take account of daylight saving time and set power options.

Property	Details	Options (factory setting shown in bold	
Backlight Level	Adjust the contrast of the ROAD ANGEL Professional display.	0100% ( <b>100%</b> )	
Speed units	Display speed as miles per hour or kilometres per hour.	MPHKMH	
Clock Adjust	Change time offset to account for daylight saving time.	± 19½ hours in ½ hour intervals. ( <b>+0.00</b> )	
Auto Standby	To reserve battery power, unit automatically switches off if it has not been moved within the specified time.	Off2 min <b>5 min</b> 10 min	
Hardwired	When enabled, unit switches on automatically when it detects power.	OffOn	
Screen Colours	Choose the colour scheme of the display.	WhiteOrangeGreenRed BlueInverted	
Choose the length of time before main screen automatically returns following the last remote control button press.  Set to 'off' the menu will never automatically timeout.		5 secs <b>10 secs</b> 30secsoff	

# 7. Adding and Deleting Danger Zones

Road Angel Group Ltd is constantly updating the central database of danger zones. By submitting new zones for verification, you can contribute to the safety of the whole community of ROAD ANGEL device owners.



PLEASE ONLY SET A LIVE VAN ALERT OR ADD/DELETE DANGER ZONES WHEN IT IS SAFE TO DO SO.

# Setting a Live Van Alert

When you receive a MOBILE VAN alert, press the **Store** button if a mobile van is present at the location. When you do so, the location is 'set live' in your unit's ROAD ANGEL database for two hours.

# Deleting Zones

You can delete any of the locations stored in the ROAD ANGEL Professional database. When your ROAD ANGEL Professional alerts you to the required danger zone:

- Press the **Delete** button on the remote control.
- Confirm the deletion by pressing OK.



When a location has been deleted it can only be restored by re-entering the location (see Adding new locations, below) or by requesting a factory reset for your next update: email support@roadangelgroup.com with your serial number and contact details. Note: By using a factory reset all your personally stored locations will be lost.

# Adding New Locations

You may add new FIXED, MOBILE, AVERAGE, MOBILE VAN, BLACKSPOT and SCHOOL locations to your ROAD ANGEL Professional database. When you update your ROAD ANGEL Professional, these new locations will also be downloaded to the central database, and can then be verified by the ROAD ANGEL team for possible inclusion in future updates.



ROAD ANGEL Professional needs to be travelling in excess of 4 MPH to calculate the heading for the location.

When your vehicle is precisely alongside the new location:

- 1. Press the **Store** button on the remote control. This will confirm your location.
- 2. Use the arrow keys to choose the type of zone you want to store.
- 3. Use the arrow keys to select the speed limit for the location.
- 4. Press **OK** to confirm your choice.

### Adding an Average Speed Monitoring Section (SPECS Zone)

Store an average speed monitoring area only if you are absolutely sure of the start and finish points. When passing underneath the first 'start' SPECS camera carry out the following:

- 1. Press **Store** once to store the first camera position.
- 2. Use the arrow keys to select the speed location type: AVERAGE.
- 3. Use the arrow keys to select the speed limit for the zone.
- 4. Press **OK** to confirm.
- 5. When you are by the finish camera, press any key to confirm the finish position.

The section of average speed monitoring is now stored.

# 8. Updating the Database

#### The ROAD ANGEL Database

ROAD ANGEL Professional uses a database of Police, Local Authority and Ministry of Transport designated danger spots, including accident black spots and safety camera locations, primary schools and congestion charging zones. Using the latest Global Positioning Satellite (GPS) technology, ROAD ANGEL Professional compares your position with known danger spot locations and gives you an audible and visual warning as you approach them.

It is critical to the accurate operation of your ROAD ANGEL Professional that you update your unit regularly to maintain the very latest data. With up to 100 new hazard locations added each month, we suggest that you update your ROAD ANGEL Professional fortnightly. If you are a high mileage driver, using unfamiliar roads, we recommend weekly updates.

To qualify for database updates:

- Register your ROAD ANGEL Professional with Road Angel Group Ltd. You cannot update until you have registered (see page 8).
- 2. Purchase a valid subscription package (see page 4).

You can check the date of your last update on the Unit Data page (see page 24).

#### **Updating by PC**

You can update your unit from a PC with internet access running Microsoft Windows 2000, XP or Vista (we do not support Apple Macs).

- 1. Visit <a href="www.roadangelgroup.com">www.roadangelgroup.com</a> and click on the Customer Support link.
- Download and install the update software for your ROAD ANGEL Professional. Full instructions regarding the installation and use of this software are available on the website.

# 9. Background Information

# **About Global Positioning Satellites (GPS)**

Operational since 1990, 24 GPS satellites orbit the earth at a height of 11,000 miles. At any given point on the globe, at least 4 satellites are in view at any one time. Using sophisticated aerials and triangulation techniques, units such as ROAD ANGEL Professional are able to compute your exact position with great accuracy.

#### Laser Detection

#### How mobile laser systems operate

Police Laser Guns work by firing a pulsed beam of light at a vehicle and measuring the time taken for it to return - this can take as little as a third of a second. The beam is conical: at greater distances from the gun, it is wider and more diffuse. However, at short distances (<200m), the enforcement officer can be very precise in targeting a vehicle. Although any part of a vehicle can be targeted, in most cases, the enforcement officer will aim at the number plate because it is vertical to the road.

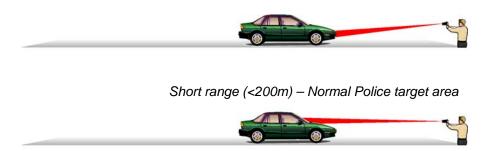
#### How the enforcement officer chooses which vehicles to target

Even though the police have equipment for measuring and recording the speeds of motorists, it is down to the officer using the equipment to choose which vehicle to target.

The police are not checking every vehicle; guidelines state that an officer can only measure the speed of a vehicle that they believe to be exceeding the posted limit. This is why you may see a gun or van nearby, but will not get a warning alarm from ROAD ANGEL Professional as you drive by.

# Targeting Explained

#### **Short range targeting**



ROAD ANGEL Professional only detects laser below 200m if it is targeted towards the unit

At 200m the beam of the laser can be as little as 200mm across. If the Laser Gun is targeting your number plate, it is likely that your dashboard mounted ROAD ANGEL Professional **will not** detect the signal.

#### Long range targeting



#### Long range (200m -1000m)

At long range, it is not possible for the enforcement officer to choose which part of the vehicle to target. On some Laser Guns, the sight is bigger than the vehicle. Wherever you have fitted ROAD ANGEL Professional, it is possible that a laser gun targeted in your direction (not necessarily at your car) may trigger it.

#### Following a vehicle being targeted



Following a vehicle being targeted (200m – 1000m) – effectiveness dramatically reduced

At short range it is difficult to detect, but if the vehicle in front is targeted from long to medium range it is possible to detect as long as the sensor is fitted to the front windscreen.

#### Rear detection of laser



Rear Detection

When the vehicle is targeted from the rear, the laser signal will pass thorough the rear windscreen and trigger a LASER ALERT as long as no obstructions are in the way. ROAD ANGEL Professional must be visible from the rear and not obstructed by headrests, high cargo, passengers or following vehicles.

#### ROAD ANGEL Professional and the Law

At present, laser sensors are not illegal in the UK. However, if there is a future change in UK Law and laser sensors are banned, you will be able to download a software update from <a href="https://www.roadangelgroup.com">www.roadangelgroup.com</a> to disable the sensor. You can then continue to use the system for all other hazard alerts.

IN MOST OF EUROPE, LASER DETECTION DEVICES, INCLUDING ROAD ANGEL Professional, ARE ILLEGAL. PUNISHMENTS FOR CARRYING SUCH A DEVICE (EVEN IF IT IS NOT IN USE) RANGE FROM IMPRISONMENT, CONFISCATION OF VEHICLE, A DRIVING BAN AND/OR A HEAVY FINE.

Your ROAD ANGEL Professional is specifically designed for use within its designated country, as stated on the packaging. It will have limited functionality in other countries because the appropriate camera/safety GPS data will not be present.

# Speed Cameras and Hazards

This section describes the type of cameras and road hazards covered by ROAD ANGEL Professional:



#### Gatso

The most common type of speed camera – used in fixed positions mounted on poles at the roadside. Measures vehicle speed using radar and, if the speed limit has been exceeded, photographs the rear of the vehicle. Uses a flash unit inside the camera cabinet or mounted on a gantry to illuminate the offending vehicle's rear number plate. ROAD ANGEL Professional relies on up-to-date database information for detection.



#### SPECS

Takes a digital photograph of your vehicle at the 'start' point and then another a set distance further down the road. If your average speed is greater than the speed limit between these two cameras you are automatically prosecuted. ROAD ANGEL Professional relies on up-to-date database information for detection.



#### Watchman

Measures vehicle speed and, if the speed limit has been exceeded, takes a photograph of the rear of the vehicle. Can be accessed remotely allowing operators to download live video, stored images or data. ROAD ANGEL Professional relies on up-to-date database information for detection.



#### Speedcurb

Measures the speed of vehicles in the monitored section of road using pressure sensors in the road surface. If the speed limit has been exceeded, it takes a photograph of the rear of the vehicle. Uses a flash module for night-time operation. ROAD ANGEL Professional relies on up-to-date database information for detection.



#### **Traffiphot**

Uses pressure sensors in the road (similar to Speedmaster – see below) to measure vehicle speed and photographs the rear of any speeding vehicle. Not to be confused with red-light cameras. ROAD ANGEL Professional relies on up-to-date database information for detection.



#### Speedmaster

Semi-permanent (fixed location but only used part-time), system that uses pressure sensors in the road to measure vehicle speed. Connects to a camera on a tripod for evidence of any offence. ROAD ANGEL Professional relies on up-to-date database information for detection.



#### Black spot

A specific location, identified by the police and local authorities, where a high number of accidents have occurred e.g. a difficult junction. Black spots are often targeted by mobile speed enforcement units. ROAD ANGEL Professional relies on up-to-date database information to identify black spots.





Operators generally publish the locations where their mobile safety camera vans will be sited 1-2 weeks in advance. An updated ROAD ANGEL Professional has the latest mobile safety van information.



#### Congestion

Drivers must pay in advance or on the day of travel to enter the designated zone during the scheme's hours of operation. There are substantial penalties if you do not pay the congestion charge.



#### **Primary Schools**

You can set up ROAD ANGEL Professional to alert you whenever you are within 125 metres of a primary school between 08.00-09.30 and 15.00-16.30 (Mon-Fri only).



#### **Unprotected Railway Crossings**

Alerts you to railway crossings with no barrier.



#### **Fatigue Timer Warning**

The Highway Code recommends a minimum break of at least 15 minutes after every two hours of driving. ROAD ANGEL Professional alerts you whenever you have been driving for two hours without a break.

# 10. Accessories

Please visit the ROAD ANGEL Professional online shop at <a href="www.roadangelgroup.com">www.roadangelgroup.com</a> for details.



Road Angel Group Ltd. has made every effort to ensure that all the information contained in this manual is accurate and reliable. However, the information is subject to change without notice.

Road Angel Group Ltd assumes no responsibility for any damage or injury resulting from the use of this product.

#### QUICK START GUIDE

 Charge the unit's internal battery using the mains charger. For optimum charging, ensure that the unit is switched off (charging usually takes about 6 hours - see page Error! Bookmark not defined.). The red charging indicator LED remains illuminated until the unit is fully charged.



- **2**. Register unit online (see page 8) at: www.roadangelgroup.com.
- **3**. Update your unit's database (see page 28).

Follow the online instructions to download the update software and install the update.

4. Assemble mounting bracket

If preferred, prepare dashboard mounting pad (see page 13).

(see page 10).



Visit <u>www.roadangelgroup.com</u> and click on the *Customer Support* link.

**5**. Your ROAD ANGEL Professional is now ready for use. Mount the unit in your vehicle (see page 12).