



MD7251 Series

Expandable Cordless Telephone System
5.8 GHz Digital

Users Guide

For product-related questions, please refer to the Warranty section.

Please retain your original dated sales receipt for your records. For warranty service of your Motorola Product, you will need to provide a copy of your dated sales receipt to confirm warranty status.

Copyright © 2006 Motorola, Inc.

All rights reserved. No part of this publication may be reproduced in any form or by any means or used to make any derivative work (such as translation, transformation or adaptation) without written permission from Motorola, Inc.

Motorola reserves the right to revise this publication and to make changes in content from time to time without obligation on the part of Motorola to provide notification of such revision or change. Motorola provides this guide without warranty of any kind, either implied or expressed, including but not limited to, the implied warranties of merchantability and fitness for a particular purpose. Motorola may make improvements or changes in the product(s) described in this manual at any time.

MOTOROLA, the Stylized M Logo, and PhoneWrap are registered in the U.S. Patent and Trademark Office. All other product or service names are the property of their respective owners.

Table of Contents

General Instructions	iv-v
Handset Overview	1
Base Unit Overview	2
Charger Overview	2
Getting Started	3
Battery Safety Instructions	3
Installing the Battery	4
Charging the Handset Battery	5
Installing the Base Unit	6
Basic Operations	8
Handset Indicators	8
Base Unit LEDs	8
Making a Call	9
Answering Calls	9
Ending a Call	9

Speakerphone Operation	9
Adjust Handset Volume	10
Redial Function	10
Mute Function	10
Setting the Date and Time	11
Locate a Misplaced Handset.....	11
Display Language.....	12
Customizing Your Handset	13
Ringer Volume	13
Ringer Tone	13
Setting the Intercom Tone	14
Naming Your Handset.....	14
Key Tone.....	14
Setting the Auto Answer Feature.....	15
Customizing Your Base Unit.....	16
Dialing Method	16
Deregister Handset.....	16
Phonebook Operations.....	17
Storing a New Entry	17

Reviewing/Dialing from the Phonebook	19
Editing a Phonebook Entry	19
Delete a Single Phonebook Entry.....	20
Caller ID/Call Waiting Caller ID	20
Reviewing Caller ID Records	21
Storing a Caller ID Entry in the Phonebook	22
Dialing from the Caller ID Log.....	23
Deleting a Caller ID Record.....	23
Special Features.....	24
Placing an Intercom Call.....	24
Access a Call Waiting Line	24
Holding and transferring calls(PABX).....	24
Call Transfer.....	25
Registering a New Handset	25
In case of difficulty	26
Warranty.....	28

General Instructions

1. Avoid exposure of this telephone to moisture or liquid.
2. To prevent electric shock, do not open the handset or base cabinet.
3. Avoid metallic contact (e.g. metal clips, keys) between the battery contacts and charging conductors.
4. There is a slight chance that the telephone could be damaged by an electrical storm. It is recommended that users unplug the phone from the mains supply and telephone socket during a storm.
5. Do not use the handset in an explosive hazard area such as where there is gas leaking.
6. Follow the local regulations regarding the disposal of your packing materials, exhausted batteries and used phone. Wherever possible, recycle those materials.
7. We advise that this phone should not be used near intensive care medical equipment or by persons with pacemakers.
8. Clean with a dry, soft, lint-free cloth. Never use cleaning agents, particularly aggressive solvents.
9. Because the phone works by sending radio signals between base station and handset, wearers of hearing aids may experience interference in the form of a humming noise.

10. Your phone can interfere with electrical equipment such as answering machines, TV and radio sets, clock radios and computers if placed too close. It is recommended that you position the base unit at least one metre from such appliances.
11. This telephone complies with applicable safety requirements for exposure to radio waves (EMR). The mean power of this telephone does not exceed 20mW limit at which point testing is required.
12. The earpiece of the handset may attract small metal objects such as staples and pins. Care should be taken when placing the handset near these items.
13. This telephone is not designed for making emergency telephone calls when the mains power fails. Always have a corded phone available to be able to make and receive calls to emergency services if the mains power fails.
14. Do not use your telephone during an electrical storm thunderstorm as it is possible to get an electric shock. Refer to information contained in the White pages directory.

Technical Amendments

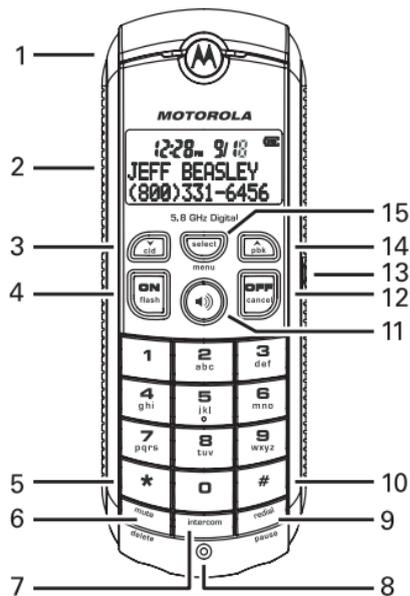
These Operating Instructions are issued for information purposes. Their content is not the subject of a contract.

All indicated data is merely nominal values. The described equipment and options may differ depending on requirements which are specific to each country.

This device is dedicated to be used in the analog public switched telecommunication network (PSTN).

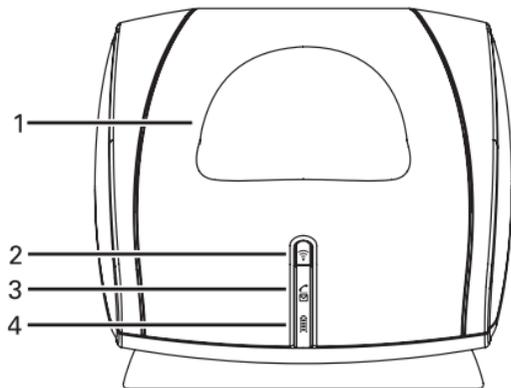
Handset Overview

1. Earpiece
2. LCD display
3. Caller ID shortcut/Scroll down
4. Phone On/Flash
5. Shift key
6. Mute/Delete
7. Intercom
8. Microphone
9. Redial/Pause
10. Change number format
11. Speakerphone
12. Phone Off/Cancel
13. Headset jack (2.5 mm)
14. Phonebook shortcut /Scroll up
15. Select/Menu



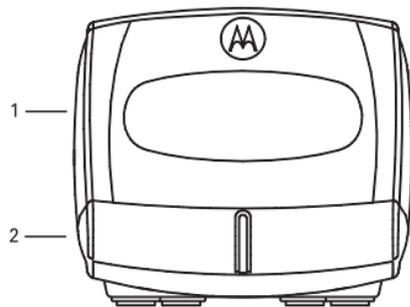
Base Unit Overview

1. Handset cradle
2. Page button
3. In use /Voicemail LED
4. Charging /Page LED



Charger Overview

1. Handset cradle
2. Charge LED



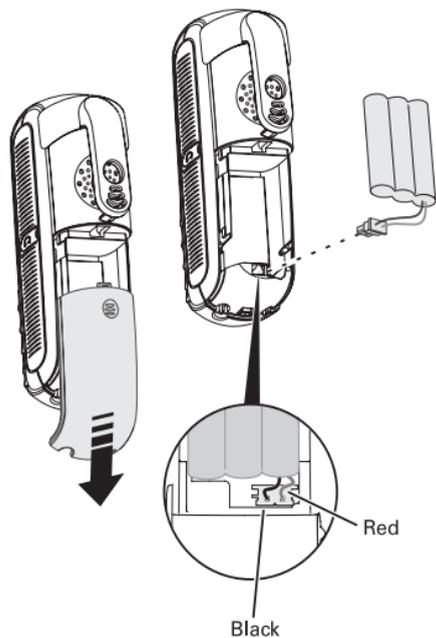
Getting Started

Battery Safety Instructions

- Do not burn, disassemble, mutilate, or puncture the battery. The battery contains toxic materials that could be released, resulting in injury and/or explosion.
- **CAUTION:** There is a risk of explosion if you replace the battery with an incorrect battery type. Use only the battery that came with your phone or an authorized replacement recommended by the manufacturer.
- Keep batteries out of the reach of children.
- Remove batteries if storing over 30 days.
- The rechargeable batteries that power this product must be disposed of properly and may need to be recycled. Refer to your battery's label for battery type. Contact your local recycling center for proper disposal methods.

Installing the Battery

1. Remove any stickers or inserts, if present.
2. Remove the battery door by pressing down on the indentation and sliding downward.
3. Plug the battery connector into the receptacle. (Make sure the black wire is on the left.)
4. Insert the battery into the battery compartment.
5. Replace the battery door.
6. Attach the belt clip (optional).



Charging the Handset Battery

The handset of your cordless telephone is powered by a rechargeable NiMH battery pack. It charges automatically whenever the handset is in the base unit or charger.

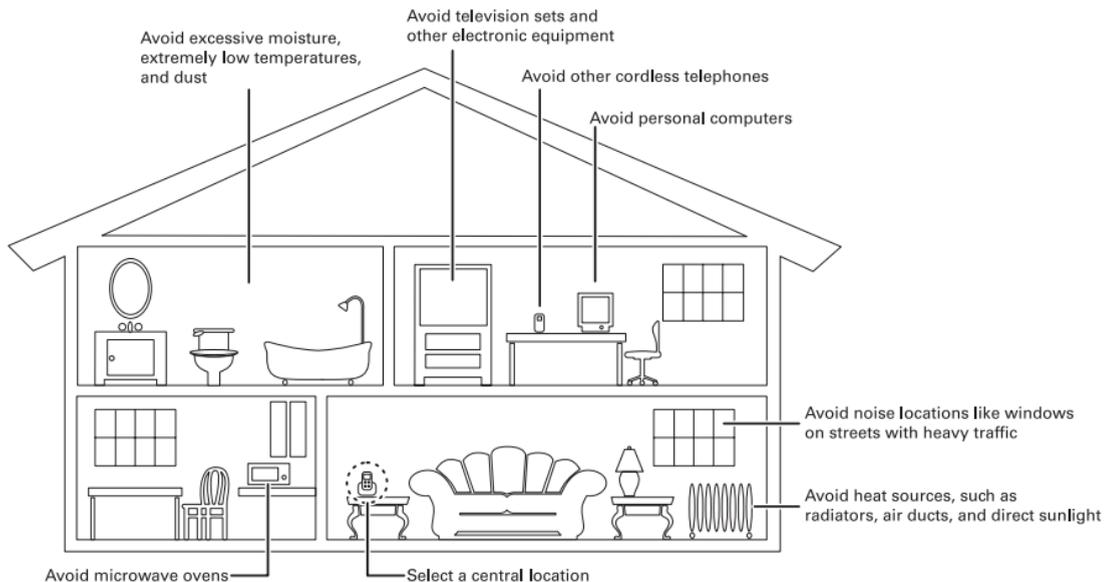
The initial battery charge time is 10–12 hours. After the initial charge, a maintenance charge of eight hours should be sufficient. Be sure to place the handset in its base when not in use to ensure maximum daily performance.

If your handset displays a **LOW BATTERY** message, or the handset seems completely dead (the LCD is blank and does not activate when you press the keys), charge the handset.

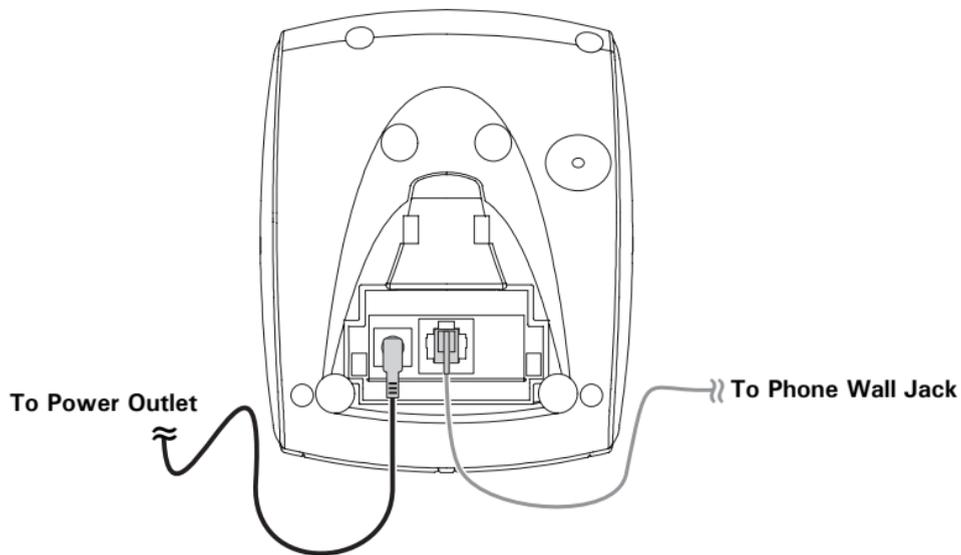
NOTE: When in **LOW BATTERY** mode, the keypad sounds, backlighting, and speakerphone features will not work. The features are fully functional after you recharge the battery.

Installing the Base Unit

1. Select a location for your base unit.



2. Connect the base stand to the base unit by aligning the slots on each and pushing upward until the pieces click into place.
3. Plug the phone cord into the wall jack and the power cord into an electrical outlet.



Basic Operations

Handset Indicators

Icon/Text	Description
MUTED	Turns on when the microphone is muted
	Turns on when the ringer is muted
	Battery charging indicator (appears when handset is placed in the charging cradle)

Base Unit LEDs

LED	Description
in use/ voice mail*	On when the phone is off-hook or when an extension phone is off-hook. Flashes when there are new phone company voice mail messages.
charge/page	On when the handset is charging in its base. Flashes when the handset is paged.

*Voice mail indicator is not supported in Singapore.
For other countries please check with local service providers.

Making a Call

Press the **ON/FLASH** key on the handset (or the ) key to use the speakerphone feature). When you hear the dial tone, dial the number.

-OR-

Enter the phone number, and then press **ON/FLASH** . The phone number appears on the display before it is dialed. Use the **MUTE/DELETE** key to make corrections. Press the **OFF/CANCEL** key to delete the entire number.

Answering Calls

Press **ON/FLASH** , or .

If you subscribe to call waiting, press the **ON/FLASH** key to answer the second call. Press **ON/FLASH** again to return to the first call.

Ending a Call

Press the **OFF/CANCEL** key, or place the handset in the base unit, to end the call.

Speakerphone Operation

Each handset has a built-in speakerphone. This feature allows you to have hands-free conversations. To switch between the speakerphone and the handset during a call, press the  key.

Adjust Handset Volume

While on a call, press the **cid** ▼ or ▲ **pbk** keys to adjust the listening volume to a comfortable level.

Redial Function

1. Press the **REDIAL/PAUSE** key to display the last telephone number dialed from the handset (up to 22 digits).
2. Use the scroll keys to view the last 20 numbers dialed. A double beep will sound when you reach the beginning or the end of the redial list.
3. Press the **ON/FLASH** or **⏏** key to dial the highlighted number. Press the **OFF/CANCEL** key to exit the redial review list without dialing a number.

NOTE: If the redial memory is empty and **REDIAL/PAUSE** is pressed, a double beep will sound.

Mute Function

NOTE: The mute feature is only available during a call.

1. Press the **MUTE/DELETE** key. **MUTED** appears on the display.
2. Press the **MUTE/DELETE** key again to return to normal two-way conversation.

Setting the Date and Time

1. Press **SELECT/MENU** .
2. Scroll to and select **DATE/TIME** .
3. Scroll to and select the option (**TIME SETTING** , **DATE SETTING** , **DATE FORMAT**) you wish to set.
4. Use the keypad to enter the needed information.
5. Press **SELECT/MENU** to store the information.
6. Repeat steps three and four for each option.
7. Press **OFF/CANCEL** twice to return to the main menu.

Locate a Misplaced Handset

From the base unit, press the **PAGE** key to locate lost handsets. The handsets will beep and **PAGING** appears on the display.

To end the page, press **ON/FLASH** on the handset, or press the **PAGE** button on the base unit.

NOTE: There is only one **PAGE** button, and it is located on the base unit.

Display Language

1. Press **SELECT/MENU** .
2. Scroll to and select **LANGUAGE** .
3. Scroll to and select your desired language (**ENGLISH** , **FRANCAIS** , or **ESPANOL**).
4. Press **SELECT/MENU** to save the setting.

NOTE: If you accidentally change your language, follow these steps:

1. Press **OFF/CANCEL** until you are at the standby screen.
2. Press **SELECT/MENU** .
3. Press **▲ pbk** one time.
4. Press **SELECT/MENU** .
5. Press **▲ pbk** until you see your desired language.
6. Press **SELECT/MENU** to save the setting.

Customizing Your Handset

Ringer Volume

1. Press **SELECT/MENU** .
2. Scroll to and select **HANDSET SETUP** .
3. Scroll to and select **RINGER VOLUME** . A sample of the set ring tone plays at the current volume setting. The bars on the display indicate the volume level.
4. Use the up and down scroll keys to increase or decrease the volume setting. The ring tone plays and the volume bar increases or decreases as you adjust the setting. At the lowest setting, the display shows the ringer off icon  .
5. Press **SELECT/MENU** to save the setting.

Ringer Tone

1. Press **SELECT/MENU** .
2. Scroll to and select **HANDSET SETUP** .
3. Scroll to and select **RINGER TONE** .
4. Use the scroll keys to view and play samples of each available ringer tone.
5. Press **SELECT/MENU** when you find a ringer tone you wish to choose.

Setting the Intercom Tone

1. Press **SELECT/MENU** .
2. Scroll to and select **HANDSET SETUP** .
3. Scroll to and select **INTERCOM TONE** .
4. Use the scroll keys to view and play samples of each available intercom tone.
5. Press **SELECT/MENU** when you find a tone you wish to choose.

Naming Your Handset

1. Press **SELECT/MENU** .
2. Scroll to and select **HANDSET SETUP** .
3. Scroll to and select **NAME HANDSET** .
4. Use the keypad to enter the new name of your handset at the **ENTER NAME:** prompt.
5. Press **SELECT/MENU** to store the name.

Key Tone

1. Press **SELECT/MENU** .
2. Scroll to and select **HANDSET SETUP** .
3. Scroll to and select **KEY TONE** .
4. Select **ON** or **OFF** using the scroll keys. **OK** appears on the display, confirming the new setting.

Setting the Auto Answer Feature

The Auto Answer Feature setting allows your handsets to answer an incoming call (external or intercom) when the handset is removed from the charging cradle.

1. Press **SELECT/MENU** .
2. Scroll to and select **HANDSET SETUP** .
3. Scroll to and select **AUTO ANSWER** .
4. Use the scroll keys to turn the feature **ON** or **OFF**. **OK** appears on the display, confirming the new setting.

Customizing Your Base Unit

Dialing Method

1. Press **SELECT/MENU** .
2. Scroll to and select **BASE SETUP** .
3. Scroll to and select **DIAL TYPE** .
4. Scroll to **TONE** or **PULSE** .
5. Press **SELECT/MENU** to save the setting.

Deregister Handset

1. Press **SELECT/MENU** .
2. Scroll to and select **BASE SETUP** .
3. Scroll to and select **DEREGISTER HANDSET** .
4. Scroll to and select the handset you wish to deregister. On the display, **CONFIRM?** appears.
5. Press **SELECT/MENU** to confirm that you wish to remove the handset. **OK** appears on the display.

Phonebook Operations

Your handset stores up to 40 numbers with names ; each memory location holds up to 22 digits for the number and 14 characters for the name.

Storing a New Entry

1. Press **▲ pbk**.

- OR -

Press **SELECT/MENU**. Scroll to and select **PHONEBOOK**.

2. Scroll to and select **NEW ENTRY**.

3. Enter the telephone number at the **ENTER NUMBER** prompt. Use the **MUTE/DELETE** key to erase characters to the left of the cursor.

4. Press **SELECT/MENU** to save the number.

5. Enter the name for the new contact at the **ENTER NAME** prompt. Use the **MUTE/DELETE** key to erase characters to the left of the cursor. Use the scroll keys to move the cursor to the left or right.

6. Press **SELECT/MENU** to save the entry. A confirmation tone plays and **OK** briefly appears on the display.

NOTES:

- If the phonebook is full, the handset will display **PHONEBOOK FULL .**
- While entering numbers, press and hold the **PAUSE** key to add pauses if necessary.

Use the table below to enter names and special characters into the phonebook.

NOTE: Press * to switch between upper (flashing box) and lower case (flashing underline) letters.

KEY	Number of Key Presses				
	1	2	3	4	5
1	space	1			
2	A	B	C	2	
3	D	E	F	3	
4	G	H	I	4	
5	J	K	L	5	
6	M	N	O	6	
7	P	Q	R	S	7
8	T	U	V	8	
9	W	X	Y	Z	9
0	0				

Reviewing/Dialing from the Phonebook

When not on a call, press **▲ pbk**, and the handset jumps directly into phonebook review mode.

Use the up and down scroll keys to search through the phonebook entries, or enter the first character of the name and continue navigating.

NOTE: Scrolling through the list shows names only. To see the number associated with the name, scroll to and select **VIEW**.

Press **ON/FLASH** or **📞** to dial the number.

Editing a Phonebook Entry

1. Press the **▲ pbk** key.
2. Scroll to and select the desired entry.
3. Scroll to and select **EDIT**. Use the **MUTE/DELETE** button to edit the entry.
4. Press **SELECT/MENU** to save the changes.
5. Follow the same steps to edit the name. A confirmation tone beeps and **OK** appears briefly on the display.

NOTE: To add a pause in the number, press the **REDIAL/PAUSE** key.

Delete a Single Phonebook Entry

1. Press the **▲ pbk** key and scroll to the desired entry.
2. Press **MENU/SELECT**.
3. Scroll to and select **DELETE**. On the display, **CONFIRM?** appears.
4. Press **SELECT/MENU** to confirm that you wish to delete the entry. **OK** appears on the display.

Caller ID/Call Waiting Caller ID

Your handset is also capable of displaying caller ID information in conjunction with a caller waiting alert signal (**Caller ID/Call Waiting Caller ID**).

With **Caller ID/Call Waiting Caller ID**, the caller ID data is displayed so you can decide whether to answer the incoming call or continue with your current conversation. Your system holds up to 40 caller ID entries.

NOTES:

- You must subscribe to **Caller ID/Call Waiting Caller ID** service with your local telephone company to use the features.
- If no caller ID information is available from the phone company, or you do not subscribe to the service, the display shows **INCOMING CALL**.

Reviewing Caller ID Records

When your system stores new caller ID records, **XX NEW CALLS** appears on the display.

Press the **cid ▼** scroll key to review the records.

- **OR** -

1. Press **SELECT/MENU** .
2. Scroll to and select **CALLER ID LOG**. Use the scroll keys to review the entries.

NOTES:

- If you have multiple handsets registered to your base unit, the handsets share a common Caller ID Log stored in the base unit. This means that entries viewed by one handset are no longer marked as **NEW** .
- If you delete a caller ID record from one handset, it is removed from all of the handsets.
- Only one handset can access the Caller ID Log at one time. If a second handset attempts to access the log, **FAILED** appears on the display.

Storing a Caller ID Entry in the Phonebook

1. Press **cid** ▼ .
2. Scroll to and select the entry you wish to store.
3. Scroll to and select **STORE**.
4. Edit the number at the **ENTER NUMBER** prompt. Use the **MUTE/DELETE** key to erase characters to the left of the cursor.
5. Press **SELECT/MENU** to save the entry.
6. Edit the name for the contact at the **ENTER NAME** prompt. Use the **MUTE/DELETE** key to erase characters to the left of the cursor. Use the scroll keys to move the cursor to the left or right.
7. Press **SELECT/MENU** to save the entry. A confirmation tone plays and **OK** briefly appears on the display.

Dialing from the Caller ID Log

1. Press **cid** ▼ .
2. Scroll to the entry you wish to dial.
NOTE: Press **#** to view alternate dialing formats (1+area code+number, area code+number, or number only).
3. Press **ON/FLASH** or  to dial the number.

Deleting a Caller ID Record

1. Press **cid** ▼ .
2. Scroll to and select the entry you wish to delete.
3. Scroll to and select **DELETE**. The display changes to **CONFIRM?**.
4. Press **SELECT/MENU** to delete the record. Press **OFF/CANCEL** to exit the menu without deleting the record.

Special Features

If you have at least two handsets registered to your base unit, you can use the intercom and call transferring features.

Placing an Intercom Call

1. Press **INTERCOM** on any handset.
2. Scroll to and select the handset you wish to page.
3. Answer the page by pressing **ON/FLASH** , or .
4. Press **OFF/CANCEL** on either handset to end the call.

NOTE: An out of range intercom call is automatically canceled after a few seconds.

Access a Call Waiting Line / Holding and transferring calls (PABX)

When on an external call, press **ON/FLASH** key to access a Call Waiting Line when you hear the call waiting prompt signal. Press **ON/FLASH** key again to toggle between the two calls.

When on an external call (PABX line)

1. Press **ON/FLASH** key to put the call on hold.
2. Dial the number of the extension.
3. Press **ON/FLASH** key again if you would like to take back the call, or **OFF/CANCEL** to transfer the call.

Note : If several handsets are registered on the base station and a call should be put on hold or transferred, press the **INTERCOM** key instead of **ON/FLASH**.

Call Transfer

During an outside call, you can transfer the call from one handset to another.

1. Press **INTERCOM** on the handset with the outside call.
2. Scroll to and select the handset you wish to call. You can announce the call, and then hang up to complete the transfer.

NOTE: If the second handset does not respond after approximately 30 seconds, the outside call returns to the first handset, and **CALL BACK** appears.

If the returned call is not answered within 60 seconds, the outside call ends automatically.

Registering a New Handset

You can register up to four handsets to your base unit. Before registering the handset, you must install and charge the battery.

1. Press **SELECT/MENU**.
2. Scroll to and select **REGISTER**.
3. Press and hold the **PAGE** button on the base unit for approximately 20 seconds. When registration is complete **OK** briefly appears on the display.

In Case of Difficulty

The suggestions below should solve most problems you might encounter while using your phone. If you still have difficulty after trying these suggestions, visit us on the web at www.motorola.com/cordless.

The phone doesn't work at all

- Make sure the power cord is plugged firmly into the base unit and electrical outlet.
- Make sure the phone cord is plugged firmly into the base unit and the telephone wall jack.
- Make sure the battery is properly inserted and fully charged.

No dial tone

- First, try all the suggestions above.
- If you still don't hear a dial tone, disconnect the base unit from the telephone jack and connect a different phone. If there is no dial tone on that phone, contact your local telephone company.

You get noise, static, or a weak signal when you're away from the base unit

- You may be out of range. Either move closer to the base unit, or relocate it.
- The layout of your home may be limiting the range. Try moving the base unit to another position. (See Installing the Base Unit on page 6.)

You get noise, static, or a weak signal even when you're near the base unit

- Household appliances plugged into the same circuit as the base unit can sometimes cause interference. Try moving the appliance or the base unit to another outlet.

The handset does not ring when you receive a call

- Make sure you have the ringer activated. (See Ringer Tone and Ringer Volume sections.)
- Make sure the telephone line cord is plugged firmly into the base unit and the telephone wall jack.
- Make sure the power cord is plugged into the base unit and an electrical outlet.
- Move closer to the base unit.

You hear other calls while using your phone

- Disconnect your base unit from the telephone jack, and plug in a different telephone. If you still hear other calls, contact your local telephone company.

Common Troubleshooting Steps for Your Cordless Phone

If the handset or base unit does not seem to be responding normally, then try putting the handset in its base. If it does not seem to respond, do the following (in the order listed):

1. Disconnect the power to the base.
2. Disconnect the handset battery.
3. Wait a few minutes.
4. Connect power to the base unit.
5. Re-install the battery.
6. Wait approximately 60 seconds for the handset to re-establish its link with the base.

WARRANTY INFORMATION

MOTOROLA DOES NOT WARRANT ITS CORDLESS TELEPHONE PRODUCTS ("PRODUCT(S)") TO YOU, THE END-USER. A LIMITED WARRANTY FOR THIS PRODUCT IS PROVIDED TO YOU BY MOTOROLA'S DISTRIBUTOR ("DISTRIBUTOR") PURSUANT TO DOCUMENTATION INCLUDED WITH THIS PRODUCT. PLEASE CONTACT THE DISTRIBUTOR IF YOU EXPERIENCE PROBLEMS WITH THIS PRODUCT.

TO THE FULLEST EXTENT PERMITTED UNDER APPLICABLE LAW (A) MOTOROLA HEREBY DISCLAIMS ALL WARRANTIES OF ANY KIND RELATING TO THE PRODUCT THAT BIND THE MANUFACTURER, WHETHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR ANY WARRANTY AGAINST INFRINGEMENT PROVIDED UNDER ANY LAW, AND (B) IN NO EVENT SHALL MOTOROLA BE LIABLE TO YOU OR ANY OTHER PARTY FOR ANY DIRECT, INDIRECT, GENERAL, SPECIAL, INCIDENTAL, CONSEQUENTIAL, EXEMPLARY OR OTHER DAMAGES ARISING OUT OF THE USE OR INABILITY TO USE THE PRODUCT (INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, LOSS OF INFORMATION OR ANY OTHER PECUNIARY LOSS), OR FROM ANY BREACH OF WARRANTY, EVEN IF MOTOROLA HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. MOTOROLA SHALL NOT BE BOUND BY PRODUCT RELATED STATEMENTS NOT DIRECTLY MADE BY MOTOROLA NOR ANY WARRANTY OBLIGATIONS APPLICABLE TO THE DISTRIBUTOR.

WARRANTY INFORMATION

Alcom Electronics Pte Ltd.(Distributor) guarantees to you the original purchaser the digital cordless telephone and accessories which you have purchased from an authorised reseller(the"Products"),to be in conformance with the applicable specifications current at the time of manufacture for a term of 12 months from date of purchase of the Product(s) (Warranty Term). You must inform Distributor of the lack of conformity to the applicable specifications of any of the Products within a period of two (2) months from the date on which you detect a defect in material, workmanship or lack of conformity and in any event within a term not to exceed the Warranty Term, and must immediately submit the Product for service to Distributor's Repair or Service Centre.

During the Warranty term, Distributor will, at its discretion and without extra charge, as your exclusive remedy, repair or replace your Product which does not comply with this warranty; or failing this, to reimburse the price of the Product but reduced to take into account the use you have had of the Product since it was delivered.

This warranty will expire at the end of the Warranty Term.

HOW TO GET WARRANTY SERVICE?

In order to be eligible to receive warranty service, you must present your receipt of purchase or a comparable substitute proof of purchase bearing the date of purchase. The digital cordless telephone should also clearly display the original compatible electronic serial number. Such information is contained with the Product.

For details, please contact :

Alcom Electronics Pte Ltd

37 Kallang Pudding Road, #05-08, BLK-B Tong Lee Building, SINGAPORE 349315

PH:(65) 68412668 FAX:(65) 68412628 E-MAIL: support@alcom.com.sg

www.alcomonline.com

You must ensure that all and any repairs or servicing is handled at all times by a Distributor's Service Centre in accordance with the Distributor's Service requirements. In some cases, you may be requested to provide additional information concerning the maintenance of the Products by Distributor's Service Centres only, therefore it is important to keep a record of any previous repairs, and make them available if questions arise concerning maintenance.

CONDITIONS

This warranty will not apply if the type or serial numbers on the Product has been altered, deleted, duplicated, removed, or made illegible. Distributor reserves the right to refuse free-of-charge warranty service if the requested documentation can not be presented or if the information is incomplete, illegible or incompatible with the factory records. Repair, at Distributor's option, may include reflashing of software, the replacement of parts or boards with functionally equivalent, reconditioned or new parts or boards. Replaced parts, accessories, batteries, or boards are warranted for the balance of the original warranty time period. The Warranty Term will not be extended. All original accessories, batteries, parts, and digital cordless telephone that have been replaced shall become the property of Distributor.

Distributor does not warrant the installation, maintenance or service of the products, accessories, batteries or parts.

Distributor will not be responsible in any way for problems or damage caused by any ancillary equipment not furnished by Distributor which is attached to or used in connection with the Products.

When the Product is used in conjunction with ancillary or peripheral equipment not supplied for this digital cordless telephone by Distributor, Distributor does not warrant the operation of the Product/peripheral combination and Distributor will not honour any warranty claim where the Product is used in such a combination and it is determined by Distributor that there is no fault with the Product.

WHAT IS NOT COVERED BY THE WARRANTY

This warranty is not valid if the defects are due to damage, misuse, tampering, neglect or lack of care and in case of alterations or repair carried out by unauthorised persons. The following are examples of defects or damage not covered by this product warranty

- Defects or damage resulting from use of the Product in other than its normal and customary manner.
- Defects or damage from misuse, access to incompatible sources, accident or neglect.
- Defects or damage from improper testing, operation, maintenance, installation, adjustment, unauthorised software applications or any alteration or modification of any kind.
- Breakage or damage to antennas unless caused directly by defects in material or workmanship.
- Products disassembled or repaired other than by Distributor in such a manner as to adversely affect performance or prevent adequate inspection and testing to verify any warranty claim.
- Defects or damage due to range, coverage, availability, grade of service, or operation of the cellular system by the cellular operator.
- Defects or damage due to moist, liquid or spills of food.

- All plastic surfaces and all other externally exposed parts that are scratched or damaged due to customer normal use.
- Products rented on a temporary basis.
- Periodic maintenance and repair or replacement of parts due to normal wear and tear.

Note: The talk-time, stand-by time and total life cycle of the rechargeable batteries for your digital cordless telephone will depend on usage conditions and network configurations. As a consumable product, the specifications indicate that you should be able to obtain optimum performance for your digital cordless telephone within the first two months from date of purchase.

The warranty for the rechargeable batteries becomes void if (i) the batteries are charged other than by original battery chargers specified for the charging of the battery, (ii) any of the seals on the battery are broken or show evidence of tampering, (iii) the battery is used in equipment or service other than the digital cordless telephone for which it is specified.

Depending on operating conditions and your usage habits, wear and tear might take place of components including mechanical problems related to Product housing, paint, assembly, sub-assemblies, displays and keyboards and any accessories which are not part of the Product's in-box configuration. The rectification of faults generated through wear and tear and the use of consumable items like batteries is considered to be your responsibility and therefore Distributor will not provide the free Warranty repair service for these items.

Please make and retain a note of **all** data you have inserted into your Product for example names and phone numbers, before submitting your Product for a Warranty service as such data may be deleted or erased as part of the repair or service process.

OUT OF WARRANTY REPAIRS

If you request Distributor to repair your Product any time after the Warranty term or where this warranty does not apply due to the nature of the defect or fault, then Distributor may in its discretion carry out such repairs subject to you paying Distributor its fees for such a repair or it may refer you to an authorised third party to carry out such repairs.

MOTOROLA and the Stylized M Logo are registered in the US Patent & Trademark Office. All other product or service names are the property of their respective owners. © Motorola, Inc. 2006.