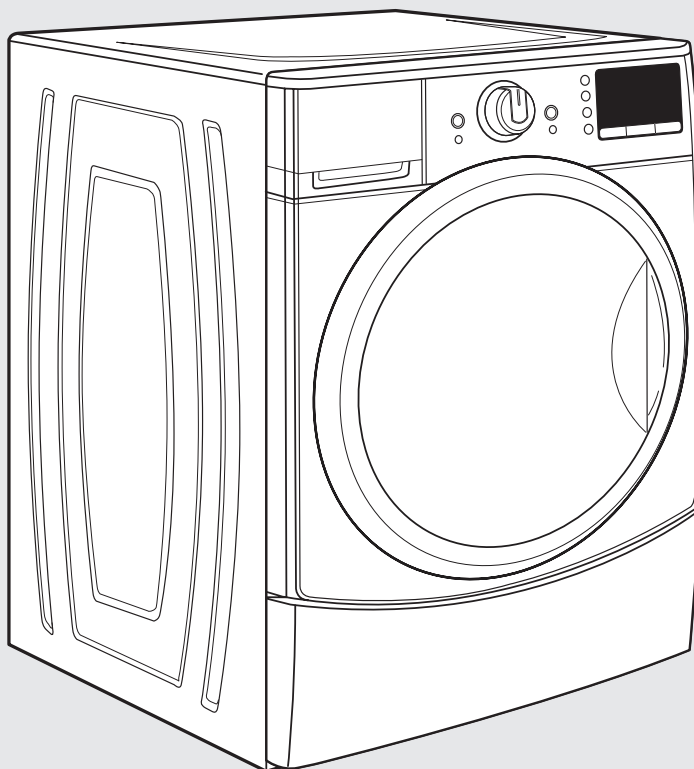




Use & Care Guide

Guide d'utilisation et d'entretien

FRONT-LOADING AUTOMATIC WASHER LAVEUSE AUTOMATIQUE À CHARGEMENT FRONTAL



Para obtener acceso
al Manual de uso y cuidado
en español, o para obtener
información adicional acerca
de su producto, visite:
www.maytag.com

If you have any problems or questions, visit us at **www.maytag.com**
Pour tout problème ou question, consulter **www.maytag.ca**



Designed to use only HE
High Efficiency detergents.

Conçue pour l'utilisation
d'un détergent HE haute
efficacité seulement.



Model/Modèle MHWE301**

Certified to Sanitize and to Reduce Allergens
Homologué pour assainir et pour réduire la
présence d'allergènes

W10394275B
W10404101A - SP

FRONT-LOADING AUTOMATIC WASHER

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LAVEUSE AUTOMATIQUE À CHARGEMENT FRONTAL

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WASHER SAFETY

Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word “DANGER” or “WARNING.” These words mean:

⚠ DANGER

You can be killed or seriously injured if you don't immediately follow instructions.

⚠ WARNING

You can be killed or seriously injured if you don't follow instructions.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

IMPORTANT SAFETY INSTRUCTIONS

WARNING: To reduce the risk of fire, electric shock, or injury to persons when using the washer, follow basic precautions, including the following:

- Read all instructions before using the washer.
- Do not wash articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, other flammable, or explosive substances as they give off vapors that could ignite or explode.
- Do not add gasoline, dry-cleaning solvents, or other flammable, or explosive substances to the wash water. These substances give off vapors that could ignite or explode.
- Under certain conditions, hydrogen gas may be produced in a hot water system that has not been used for 2 weeks or more. **HYDROGEN GAS IS EXPLOSIVE.** If the hot water system has not been used for such a period, before using the washing machine, turn on all hot water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, do not smoke or use an open flame during this time.
- Do not allow children to play on or in the washer. Close supervision of children is necessary when the washer is used near children.
- Before the washer is removed from service or discarded, remove the door or lid.
- Do not reach into the washer if the drum, tub or agitator is moving.
- Do not install or store the washer where it will be exposed to the weather.
- Do not tamper with controls.
- Do not repair or replace any part of the washer or attempt any servicing unless specifically recommended in this manual or in published user-repair instructions that you understand and have the skills to carry out.
- See "Electrical Requirements" located in the installation instructions for grounding instructions.

SAVE THESE INSTRUCTIONS

State of California Proposition 65 Warnings:

WARNING: This product contains one or more chemicals known to the State of California to cause cancer.

WARNING: This product contains one or more chemicals known to the State of California to cause birth defects or other reproductive harm.

ACCESSORIES

Customize your new washer and dryer with the following genuine Maytag® accessories. For more information on options and ordering, contact your dealer, call us at **1-800-901-2042**, or visit: www.maytag.com/accessories.

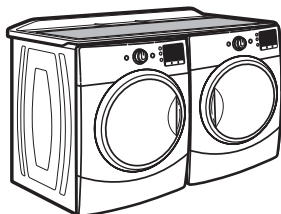
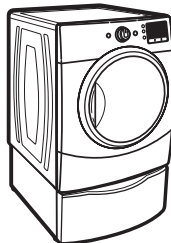
In Canada, call **1-800-807-6777**, or visit: www.maytag.ca.

15" Pedestal

Color-matched pedestals raise the washer and dryer to a more comfortable working height. The large drawer provides convenient storage.

Piédestal de 15"

Les piédestaux aux coloris assortis surélèvent la laveuse et la sècheuse pour les amener à une hauteur d'utilisation plus confortable. Le grand tiroir offre une capacité de rangement pratique.



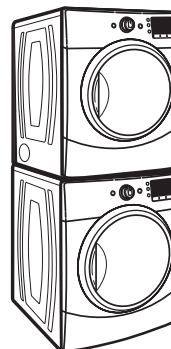
ACCESSOIRES

Personnalisez votre nouvelle laveuse et sècheuse grâce aux authentiques accessoires Maytag® suivants. Pour plus d'informations sur les options et sur les possibilités de commande, contactez votre revendeur, appelez le **1-800-901-2042**, ou consultez : www.maytag.com/accessories.

En Canada, appelez le **1-800-807-6777**, ou consultez : www.maytag.ca.

Stack Kit

If space is at a premium, the stack kit allows the dryer to be installed on top of the washer.



Ensemble de superposition

Si l'espace disponible est restreint, l'ensemble de superposition permet à la sècheuse d'être installée par dessus la laveuse.

Worksurface

The worksurface bridges the washer and dryer, and provides a convenient working and storage area.

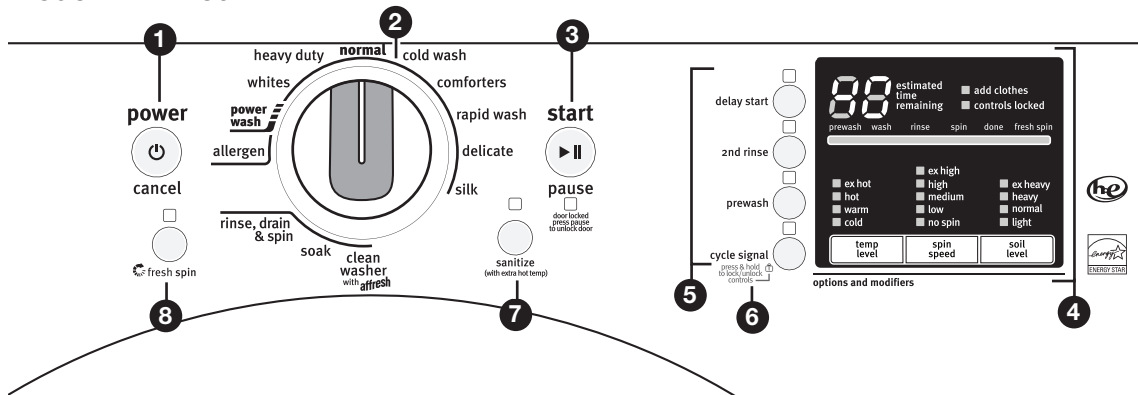
Surface de travail

La surface de travail établit la liaison entre la laveuse et la sècheuse et offre une zone de travail et d'entreposage pratique.

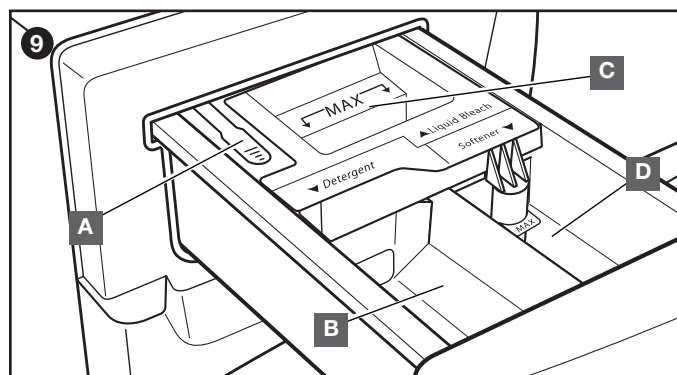
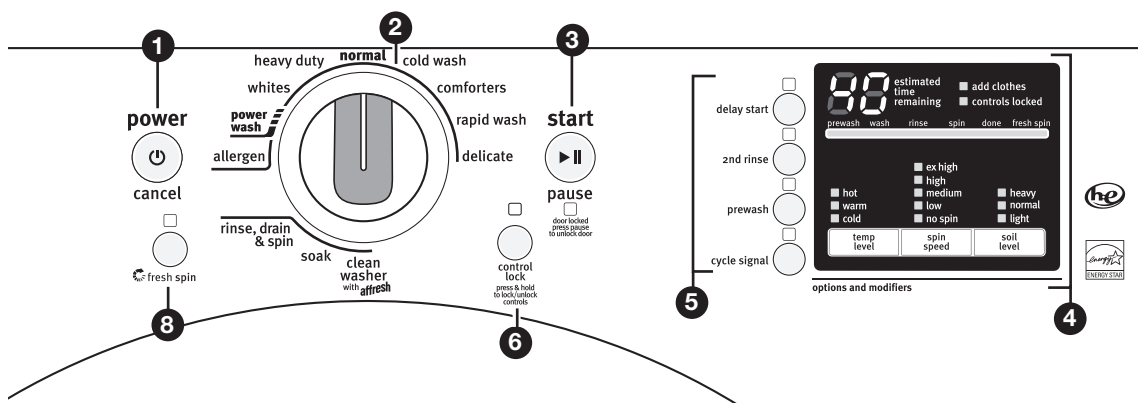
CONTROL PANEL AND FEATURES

Not all features and cycles are available on all models.

Model MHWE301**



Models MHWE201**, MHWE251**, MHWE251**



1 POWER/CANCEL BUTTON

Press to turn the washer on and off. Press to stop/cancel a cycle at any time.

2 WASH CYCLE KNOB

Turn the Wash Cycle knob to select a cycle for your laundry load. See “Cycle Guide” for detailed descriptions of cycles that best suit your load.

3 START/PAUSE BUTTON

Press and hold to start a cycle, or press once while a cycle is in process to pause and press again to continue the cycle. If you do not press START/PAUSE within 5 minutes of choosing a cycle, the washer automatically shuts off.

4 LED DISPLAY AND SETTINGS BUTTONS

When you select a cycle, its default settings will light up and the Estimated Time Remaining will be displayed.

Use the buttons along the bottom of the display to adjust settings. See “Cycle Guide” for available settings on each cycle. Not all settings are available with all cycles.

Cycle Status Indicators

The Cycle Status Indicators show the progress of a cycle. See “Cycle Status Indicators” for additional information about each step.

Temp Level

The recommended wash temperature is preset for each cycle. You may also select a wash temperature based on the type of fabric and soils being washed. For best results, use the warmest wash water safe for your fabric, following the garment label instructions. All wash temperatures feature a cold rinse.

Spin Speed

This washer automatically selects the spin speed based on the cycle selected. Preset speeds can be changed.

- Faster spin speeds mean shorter drying times, but may increase wrinkling in your load.
- Slower spin speeds reduce wrinkling, but will leave your load more damp.

Soil Level

Soil Level (wash time) is preset for each wash cycle. As you press the Soil Level button, the cycle time will increase or decrease in the Estimated Time Remaining display.

For most loads, use the Soil Level that is preset with the cycle you have chosen. For heavily soiled and sturdy fabrics, press Soil Level to select more wash time. For lightly soiled and delicate fabrics, press Soil Level to select less wash time. Lower soil level settings will help reduce tangling and wrinkling.

5 ADDITIONAL OPTIONS

Use these buttons to activate additional wash options or additional features on the washer. Not all options are available on all models. See the “Cycle Guide” for information on which cycles include which options.

Delay Start

Use this button to delay the start of the wash cycle. Press DELAY START until the desired time (in hours) shows in the Estimated Time Remaining display. Press START/PAUSE. The countdown to the wash cycle will show in the display window.

2nd Rinse

A 2nd rinse can be used to aid in the removal of detergent residue from garments. All rinses are cold. It is automatic for the Whitest Whites cycle. You may select or deselect by pressing OPTIONS button until 2nd Rinse light glows.

Prewash

This portion of the cycle adds tumbling time prior to the selected main cycle. The washer continues automatically from prewash into the main wash cycle.

Cycle Signal

This cycle signal is helpful when you are removing items from the washer as soon as it stops. Select ON or OFF.

NOTE: On some models, press Cycle Signal to operate the Control Lock feature.

6 Control Lock

Press and hold for 3 seconds to lock the controls to avoid unwanted changes or operation. Press and hold 3 seconds again to unlock. The indicator will light to show when controls are locked. You may still press START/PAUSE to pause the cycle, or press the POWER/CANCEL button to turn the washer off.

7 Sanitize (with extra hot temp) (Model MHWE301** only)

Use Sanitize option to clean heavily soiled, colorfast fabrics. This option combines a super hot water temperature to help ensure the removal of heavy soils and stains. It is recommended that you set your hot water heater to 120°F (49°C) to ensure proper performance during this option.

8 Fresh Spin™

With the washer on, press to activate the Fresh Spin™ option. This will periodically tumble the load after the end of the cycle for up to 6 hours while the integrated fan circulates air through the washer to reduce humidity. You may also activate the Fresh Spin™ option without running a cycle by pressing and holding the Fresh Spin™ button for 3 seconds, then pressing START/PAUSE.

NOTES:

- The “Done” indicator remains activated, the door remains locked, and the Fresh Spin™ indicator light will flash. The Fresh Spin™ option will automatically stop and the door lock will be released after this time expires, or if you press POWER/CANCEL at anytime to unload your laundry.
- Fresh Spin™ option is not available if the spin speed is set to No Spin.

9 DISPENSER DRAWER

The dispenser drawer gives you the convenience of automatically adding HE detergent, liquid chlorine bleach, and liquid fabric softener to the wash load at the proper time. See “Using the Dispenser” for information on using the dispenser drawer.

A Release lever

Press down to remove the dispenser drawer.

B High Efficiency “HE” detergent compartment

This compartment holds liquid or powdered HE detergent for your main wash cycle.

Liquid or powdered color-safe bleach or Oxi booster product may be added to the HE detergent compartment along with the same type of detergent, liquid or powdered. Do not mix powdered and liquid products in the HE detergent compartment.

C Liquid chlorine bleach compartment

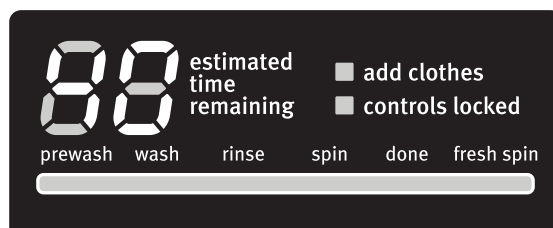
Automatically dilutes and dispenses liquid chlorine bleach at the optimum time during the first rinse after the wash cycle. This compartment cannot dilute powdered bleach.

D Liquid fabric softener compartment

Automatically dilutes and dispenses liquid fabric softener at the optimum time in the cycle.

NOTE: Use only liquid fabric softener in this dispenser.

CYCLE STATUS INDICATORS



The Cycle Status Indicators show the progress of a cycle. At each stage of the process, you may notice sounds or pauses that are different from traditional washers.

Add Clothes

When Add Clothes is lit, you may pause the washer, open the door, and add 2 or 3 additional items.

Controls Locked

The CONTROLS LOCKED avoids unintended use of the washer. You can also use the controls locked feature to avoid unintended cycle or option changes during a cycle. When controls locked is lit, all buttons are disabled except for START/PAUSE, POWER/CANCEL, and CYCLE SIGNAL.

Prewash

This portion of the cycle adds tumbling time prior to the selected main cycle. The washer continues automatically from prewash into the main wash cycle.

Wash

This is the main portion of the wash cycle. You will see the washer tumble the load. The motor sounds may change at different stages in the cycle. The wash time is determined by the selected cycle, along with your load size.

Rinse

You will hear sounds similar to the wash cycle as the washer rinses and moves the load. If used, liquid chlorine bleach is added in the first rinse. Fabric softener is added in the last rinse.

Spin

The washer spins the load at increasing speeds for proper water removal, based on the selected cycle and spin speed.

Done

Once the cycle is complete, this light will come on. Remove the load promptly for best results.











Fresh Spin™

The “Done” indicator remains activated, the door remains locked, and the Fresh Spin™ status light will flash.

CYCLE GUIDE — STANDARD CYCLES

Settings and options shown in **bold** are default settings for that cycle. For best fabric care, choose the cycle that best fits the load being washed. Not all cycles and options are available on all models.

For best performance, not all settings are available with each cycle, and some options cannot be used together.

Items to wash using default cycle settings:	Cycle:	Wash Temp.*:	Spin Speed:	Soil Level:	Available Options:	Cycle Details:
Sturdy garments and household items exposed to possible allergens	Allergen†	Hot Warm ¹ Cold ¹	Ex High High Medium Low	Ex Heavy ¹ Heavy Normal Light ¹	Delay Start 2nd Rinse Cycle Signal Fresh Spin™	 Uses more water to flush out allergens such as dust mites and pet dander from normally-soiled items.
Overly soiled garments, items that need additional cleaning effort	Power Wash	Hot Warm Cold	High Medium Low	Ex Heavy ¹ Heavy Normal Light	Delay Start 2nd Rinse Prewash Cycle Signal Fresh Spin™	 This cycle combines high and medium tumbling action, with High spin speed and additional water in last rinse to flush excess dirt from the load. For better results, use this cycle combined with Ex Heavy ¹ or Heavy Soil Level.
Heavily soiled white fabrics and garments	Whites	Ex Hot ¹ Hot Warm Cold	Ex High High Medium Low	Ex Heavy ¹ Heavy Normal Light	Delay Start 2nd Rinse Prewash Cycle Signal Fresh Spin™ Sanitize††	 This cycle combines fast-speed tumbling and extra high-speed spin to shorten drying time. It can be used with medium and large loads. Includes 2nd Rinse option.
Sturdy colorfast fabrics and heavily soiled garments, towels, and jeans	Heavy Duty	Ex Hot ¹ Hot Warm Cold	Ex High High Medium Low	Ex Heavy ¹ Heavy Normal Light	Delay Start 2nd Rinse Prewash Cycle Signal Fresh Spin™ Sanitize††	 This cycle combines fast-speed tumbling, longer wash time, and extra high-speed spin to shorten drying times. It is designed for medium and large loads.
Normally soiled cottons, linens, sheets, and mixed garment loads	Normal	Hot Warm Cold	Ex High High Medium	Ex Heavy ¹ Heavy Normal Light	Delay Start 2nd Rinse Prewash Cycle Signal Fresh Spin™	 This cycle combines medium-speed tumbling and extra high-speed spin, and a load cooling process to reduce wrinkling.
Bright and dark color garments	Cold Wash	Cold	Ex High High Medium Low No Spin	Ex Heavy ¹ Heavy Normal Light	Delay Start 2nd Rinse Prewash Cycle Signal Fresh Spin™	 This cycle combines concentrated fast-speed tumbling followed by medium-speed wash and provides optimal cleaning while saving hot water.
Normally soiled blankets and comforters	Comforters	Hot Warm Cold	Ex High High Medium Low No Spin	Ex Heavy ¹ Heavy Normal Light	Delay Start 2nd Rinse Prewash Cycle Signal Fresh Spin™	 This cycle starts with a soak to thoroughly saturate your large load. This is followed by medium wash action and medium-spin speeds to maintain load balance.
Small loads of 3-5 lightly soiled garments	Rapid Wash	Hot Warm Cold	Ex High High Medium Low	Heavy Normal Light	Delay Start 2nd Rinse Cycle Signal Fresh Spin™	 This cycle combines fast-speed tumbling, a shortened wash time, and extra high-speed spin to reduce drying time.
Sheer fabrics, lingerie, sweaters, and special care items marked “Hand Washable”	Delicate	Warm Cold	Medium Low	Ex Heavy ¹ Heavy Normal Light	Delay Start 2nd Rinse Cycle Signal Fresh Spin™	 This cycle combines low-speed tumbling and low-speed spin for gentle fabric.
Silk or ultra delicate fabrics labeled as machine washable	Silk	Warm Cold	Low No Spin	Normal Light	Delay Start 2nd Rinse Cycle Signal Fresh Spin™	 This cycle gently tumbles and drains with the lowest spinning to gently clean garments and minimize wrinkling.

* All temperature selections feature a cold rinse.

¹ Setting on MHWE301** model. See “Control Panel and Features” for additional information.

Models: MHWE201, MHWE251**, MHWE251****

† **Allergen** cycle removes more than 95.0% of common allergens based on independent 3rd party laboratory testing.

Model: MHWE301**

† **Allergen**

Allergen cycle certified by NSF International, an independent, third party testing and certification organization. The certification verified that this cycle reduced tested allergens by at least 95.0% and maintained the water temperature necessary to kill dust mites. Only the Allergen cycle has been designed to meet the requirements of NSF Protocol P351 for Allergen Reduction Performance effectiveness.

†† **Sanitize**

This washer has a Sanitize option that is certified by NSF International, an independent, third party testing and certification organization. The certification verifies that this option eliminates 99.9% of bacteria typically found on clothing, bedding, and towels. There is no carryover of bacteria between loads after the option is complete.




Only the Sanitize option has been designed to meet the requirements of NSF Protocol P172 Sanitization Performance of Residential and Commercial, family sized clothes washer.

Use the Sanitize option to clean heavily soiled, colorfast fabrics. This option combines a super hot water temperature to help ensure the removal of heavy soils and stains. It is recommended that you set your hot water heater to 120°F (49°C) to ensure proper performance during this option.

CYCLE GUIDE — SPECIAL-PURPOSE CYCLES

Settings and options shown in **bold** are default settings for that cycle. For best fabric care, choose the cycle that best fits the load being washed. Not all cycles and options are available on all models.

For best performance, not all settings are available with each cycle, and some options cannot be used together.

Items to wash using default cycle settings:	Cycle:	Wash Temp.*:	Spin Speed:	Soil Level:	Available Options:	Cycle Details:
Swimwear, items that need rinsing only.	Rinse/Drain & Spin	Cold	Ex High High Medium Low		Delay Start 2nd Rinse Cycle Signal Fresh Spin™	 This cycle adds water followed by a high-speed tumbling. For some fabrics you may wish to set the spin speed to a lower setting.
Wet load of clothes	Rinse/Drain & Spin	N/A	Ex High High Medium Low		Delay Start 2nd Rinse Cycle Signal Fresh Spin™	 To use Rinse/Drain & Spin deselect 2nd Rinse option. Use this cycle to get water extracted from clothes or you want additional extraction on a washed load. Using Drain & Spin. Use this cycle with medium and large loads.
All loads	Soak	Warm Cold	No Spin		Delay Start Cycle Signal	 This cycle provides a soak with short tumbling phase and a soaking time that help improve the removal of stains, without drum followed by drain. Drain without spin assures gentle treatment.
No clothes in washer	Clean Washer with Affresh®	N/A	High		Delay Start Cycle Signal	Use monthly with Affresh® washer cleaner to clean the interior of the washer. Make sure no clothes are in washer.

* All temperature selections feature a cold rinse.

Load Size Recommendations

NOTE: A single item, bulky items, or tightly packing may cause imbalance. Add items or try to evenly distribute wet laundry in the drum, and start a Rinse/Drain & Spin cycle. If the laundry is still wet, take half of the load out of the washer and try again.

For best results, follow the load size recommendations noted for each cycle.



Small load: Fill the washer drum with 3-5 items, not more than 1/4 full.



Medium load: Fill the washer drum up to about 1/2 full.



Large load: Fill the washer drum up to about 3/4 full.



Extra-large load: Fill the washer drum, but make sure clothes can tumble freely. For best results, avoid packing tightly.

USING YOUR WASHER

⚠ WARNING



Fire Hazard

Never place items in the washer that are dampened with gasoline or other flammable fluids.

No washer can completely remove oil.

Do not dry anything that has ever had any type of oil on it (including cooking oils).

Doing so can result in death, explosion, or fire.

⚠ WARNING



Electrical Shock Hazard

Plug into a grounded 3 prong outlet.

Do not remove ground prong.

Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

Choosing the Right Detergent

Use only High Efficiency detergents. The package will be marked "HE" or "High Efficiency." Low-water washing creates excessive sudsing with a regular non-HE detergent. Using regular detergent will likely result in longer cycle times and reduced rinsing performance. It may also result in component failure and, over time, build-up of mold or mildew. HE detergents are made to produce the right amount of suds for the best performance. Follow the manufacturer's instructions to determine the amount of detergent to use.

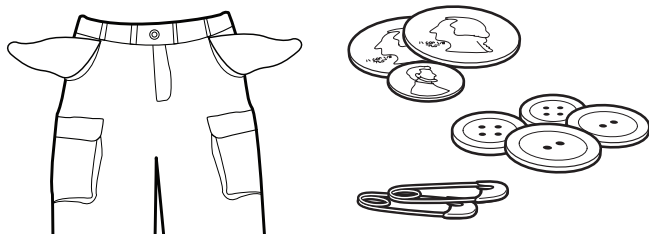


Use only High Efficiency (HE) detergent.

First wash cycle without laundry

Before washing clothes for the first time, if not completed during the final installation step, choose the Rapid Wash cycle and run it without clothes. Use only HE detergent. Use 1/2 the manufacturer's recommended amount for a medium-size load. This initial cycle serves to ensure the interior is clean before washing clothes.

1. Sort and prepare your laundry

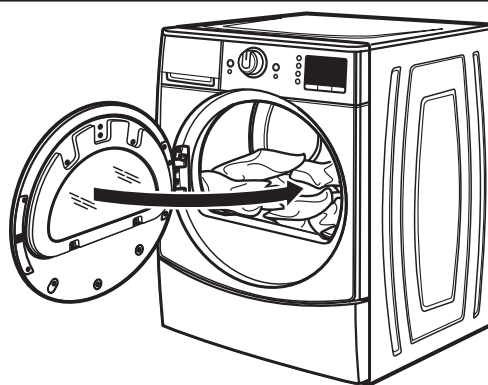


Sort items by recommended cycle, water temperature, and colorfastness. Separate heavily soiled items from lightly soiled. Separate delicate items from sturdy fabrics. Treat stains promptly and check for colorfastness by testing stain remover products on an inside seam.

IMPORTANT:

- Empty pockets. Loose change, buttons, or any small object can plug pumps and may require a service call.
- Close zippers, fasten hooks, tie strings and sashes, and remove non-washable trim and ornaments.
- Mend rips and tears to avoid further damage to items during washing.
- Turn knits inside out to prevent pilling. Separate lint-takers from lint-givers. Synthetics, knits, and corduroy fabrics will pick up lint from towels, rugs, and chenille fabrics.
- Do not dry garments if stains remain after washing, because heat can set stains into fabric.
- Always read and follow fabric care labels and laundry product instructions. Improper usage may cause damage to your garments.

2. Load laundry into washer



Open the washer door. Place a load of sorted clothes loosely in the washer. Items need to move freely for best cleaning and to reduce wrinkling and tangling. Close the washer door by pushing it firmly until the latch clicks.

- Depending on load type and cycle, the washer can be fully loaded, but not tightly packed. Washer door should close easily. See "Cycle Guide" for loading suggestions.
- Mix large and small items and avoid washing single items. Load evenly.
- Wash small items in mesh garment bags. For multiple items, use more than one bag and fill bags equally.

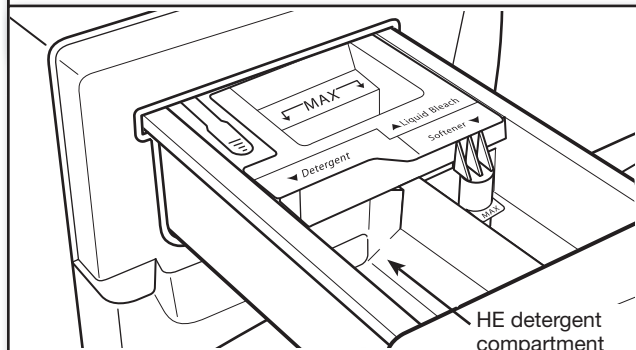
Using the Dispenser

To use the dispenser drawer:

1. Open the dispenser drawer.
2. Add laundry products as described in steps 3–5.
3. Slowly close the dispenser drawer. Make sure it is completely closed.

NOTE: A small amount of water may remain in the dispensers from the previous wash cycle. This is normal.

3. Add HE detergent to dispenser



Add liquid or powdered HE detergent to this compartment.

Color-safe bleach or oxi products may be added to this compartment along with the same type of detergents.

NOTE: Do not mix powdered products with liquid ones.

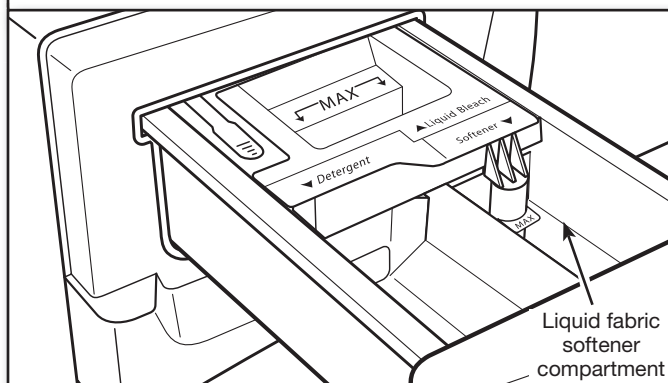
Do not overfill; adding too much detergent may cause detergent to be dispensed into the washer too early.

IMPORTANT: Use powdered detergent when using the DELAY START option. Liquid detergent may seep out before the wash begins.



Use only High Efficiency (HE) detergent.

4. Add fabric softener to dispenser (if desired)



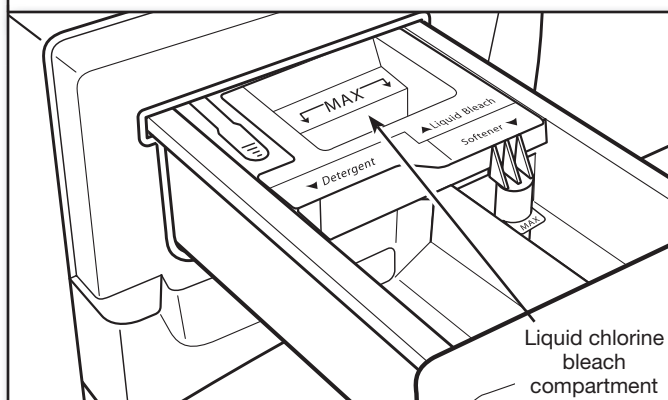
Pour a measured amount of liquid fabric softener into liquid fabric softener compartment. Always follow manufacturer's directions for correct amount of fabric softener based on your load size.

Fabric softener is always dispensed in the last rinse, even if 2nd Rinse is selected.

IMPORTANT: Do not overfill, dilute, or use more than 1/4 cup (60 mL) of fabric softener. Do not fill past the MAX line. Overfilling dispenser will cause fabric softener to immediately dispense into washer.

- Do not spill or drip any fabric softener onto the clothes.
- Do not use liquid fabric softener dispenser balls in this washer. They will not dispense correctly.

5. Add liquid chlorine bleach to dispenser (if desired)



Add a measured amount of liquid chlorine bleach to the bleach compartment. Do not overfill, dilute, or use more than 2/3 cup (165 mL). Use a measuring cup with a pour spout; do not guess.

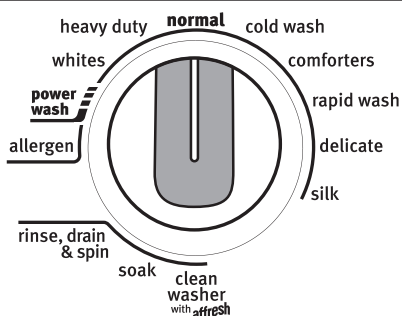
- Do not fill beyond the "MAX" level. Overfilling will cause bleach to dispense too soon and may cause garment damage.
- Do not add color-safe bleach or oxi-product to this dispenser.

6. Press POWER/CANCEL to turn on washer



Slowly close the dispenser drawer. Make sure the drawer is closed completely, then press and hold POWER/CANCEL to turn on the washer. To cancel a cycle press POWER/CANCEL, then the washer powers down, the door unlocks, and clothes can be removed.

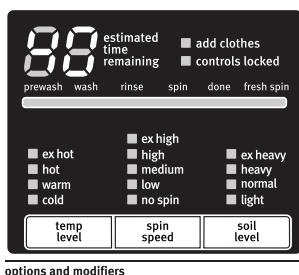
7. Select CYCLE



Model MHWE301** shown

Turn cycle knob to select your wash cycle. See “Cycle Guide” for details on cycle features. Not all options and settings are available on all cycles.

8. Adjust cycle settings, if desired

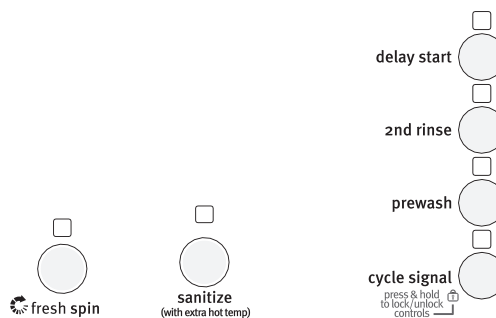


Model MHWE301** shown

The display will show the default settings for the selected cycle. If desired, press the button beneath each setting to adjust the Temp Level, Spin Speed, and Soil Level. Tightly packing, unbalanced loads, or excessive suds may also cause the washer to increase the cycle time.

NOTE: Not all settings are available on all cycles. See “Cycle Guide” for available settings.

9. Select additional options, if desired (on some models)



Model MHWE301** shown

To add additional options to the cycle, press the button for the desired option until light glows to add them to the selected cycle.

NOTE: Not all options are available with all cycles. See “Cycle Guide” for available options.

Delay Start

If you do not want to begin a cycle immediately, you may choose the DELAY START option. This will delay the start of the wash cycle by up to 10 hours.

To set DELAY START:

1. Press DELAY START until the desired delay time (in hours) is illuminated.
2. Press START/PAUSE. The countdown to the wash cycle will show in the display window.

10. Press and hold START/PAUSE to begin wash cycle

start



pause



Press and hold the START/PAUSE button to start the wash cycle. To pause a cycle in progress, press the START/PAUSE button once, then press and hold again to continue the cycle. To cancel a cycle, press the POWER/CANCEL button.

Door Locked

Once you press and hold START/PAUSE, you will hear the door lock, unlock, and lock again. When the door locked light illuminates, the door is locked. The door is locked and unlocked automatically, depending on the stage of the wash cycle.

Unlocking the door to add garments:

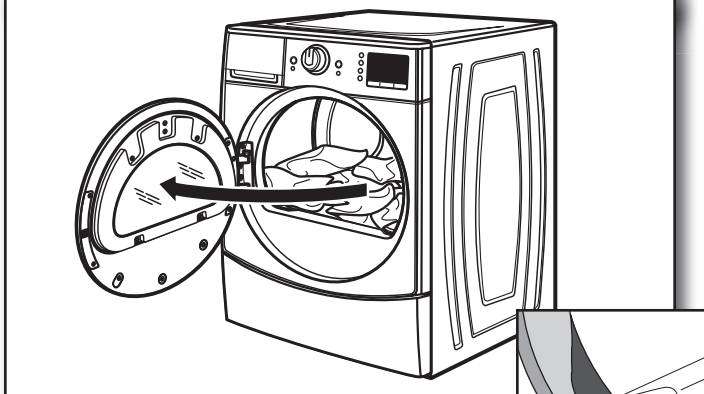
If you need to open the door to add 1 or 2 missed garments, you may do so while the “Add Clothes” light is lit.

Press START/PAUSE once; the door will unlock once the washer movement has stopped. This may take several minutes. Then close door and press START/PAUSE again to continue the cycle.

To add garments after the “Add Clothes” period is over, the wash cycle needs to be canceled, the items added, and a new wash cycle started.

WASHER MAINTENANCE

11. Remove garments promptly after cycle is finished



Promptly remove garments after cycle has completed to avoid odor and rusting of metal objects on garments. When unloading garments, pull back the door seal and check for small items between the tub and the basket.

If you will be unable to remove the load promptly, use the Fresh Spin™ option to automatically tumble the load periodically for up to 6 hours.

NOTE:

- After any wash cycle is completed, the door must be opened and then closed before a new cycle can begin.
- A small amount of water may remain in the dispensers after the wash cycle is complete. This is normal.
- This washer has a tight seal to avoid water leaks. To avoid odors, leave the door open to allow the washer to dry between uses.

CLEANING YOUR WASHER

Keep your washer as clean and fresh as your clothes. To keep washer interior odor-free, follow this recommended cleaning procedure at least once a month:

1. Make sure laundry drum is empty.
2. Using recommended AFFRESH® washer cleaner, add one tablet to washer basket
OR
If using liquid chlorine bleach, add 2/3 cup (160 mL) to liquid chlorine bleach dispenser.

IMPORTANT: Do not add detergent to CLEAN WASHER with Affresh™ cycle. Do not use more than recommended amount of bleach to avoid damaging product over time.

3. Close washer door and dispenser drawer.
4. Press POWER/CANCEL.
5. Select CLEAN WASHER with Affresh™ cycle.
6. Press and hold START/PAUSE.

NOTE: The basket will rotate, then the door will unlock, lock again, and then the cycle will continue. The washer will not fill, and the basket will rotate while the washer runs a short sensing cycle. This will take approximately 3 minutes.

7. The cycle will determine whether clothing or other items are in the washer. If no items are detected in the washer, it will proceed to Step 8.

If the Wash LED light flashes, the door will unlock. Remove clothing or items in the washer. Press POWER/CANCEL to cancel the flashing LED light. Then repeat steps 1, 2, and 6 to start the cycle again.

8. Once the cycle has started, allow it to finish. If START/PAUSE or POWER/CANCEL is pressed before the cycle is complete, "Int" (Interrupted) will appear in the display. It may take up to 10 minutes for the door to unlock.
9. After the cycle has ended, leave the door open slightly, to allow for better ventilation and drying of washer interior.

To clean exterior:

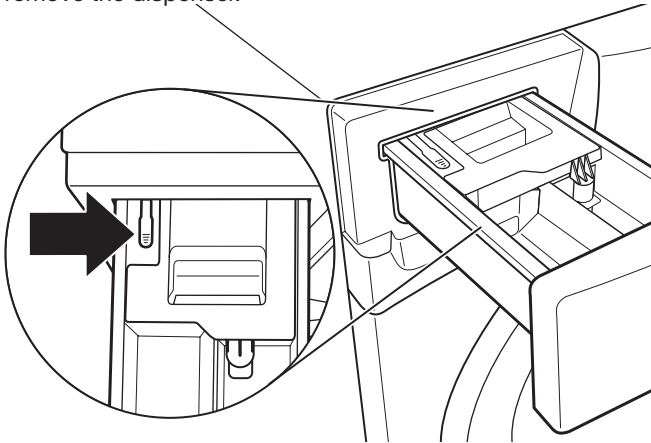
1. Use a soft, damp cloth or sponge to wipe up any spills.
2. Use mild soap and water if needed.

IMPORTANT: To avoid damaging washer finish, do not use abrasive products.

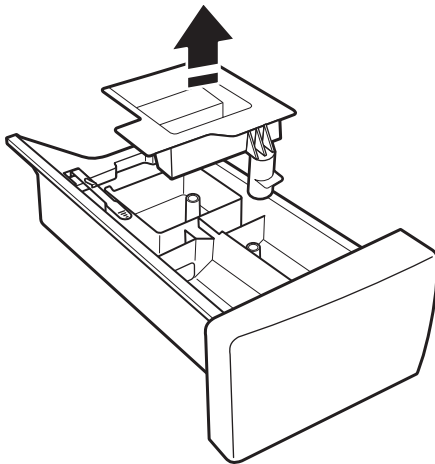
CLEANING THE DISPENSER

You may find laundry product residue leftover in your dispenser compartments. To remove residue, follow this recommended cleaning procedure:

1. Pull dispenser drawer out until it stops.
2. Press down on the release lever and pull straight out to remove the dispenser.

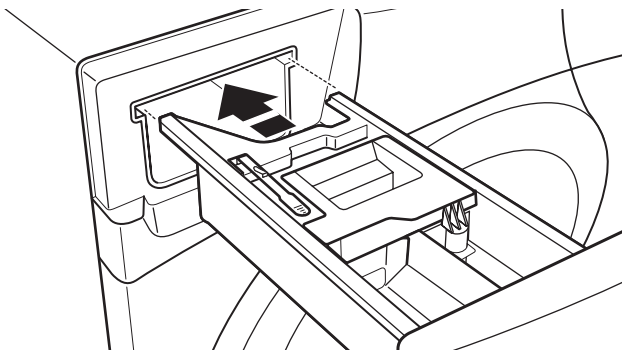


3. Remove the insert (the siphon from the softener and bleach compartments).



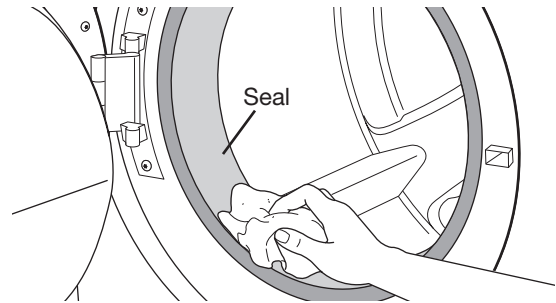
4. Wash dispenser and cover panel in warm, soapy water, using a mild detergent.
5. Rinse with warm water.
6. Air dry or wipe with a clean towel. Replace the insert.
7. Align edges of dispenser with guides in washer, then slide dispenser back into slot.

IMPORTANT: Dispenser is not dishwasher safe.



CLEANING THE DOOR SEAL

1. Open the washer door and remove any clothing or items from the washer.
2. Inspect the colored seal between the door opening and the basket for stained areas. Pull back the seal to inspect all areas under the seal and to check for foreign objects.



3. If stained areas are found, wipe down these areas of the seal, using the procedure that follows.
 - a) Mix a dilute solution, using 3/4 cup (177 mL) of liquid chlorine bleach, and 1 gal. (3.8 L) of warm tap water.
 - b) Wipe the seal area with the dilute solution, using a damp cloth.
 - c) Let stand 5 minutes.
 - d) Wipe down area thoroughly with a dry cloth and let the washer interior air dry with door open.

IMPORTANT: Wear rubber gloves when cleaning for prolonged periods. Refer to the bleach manufacturer's instructions for proper use.

NON-USE AND VACATION CARE

Operate your washer only when you are home. If moving, or not using your washer for a period of time, follow these steps:

1. Unplug or disconnect power to washer.
2. Turn off water supply to washer to avoid flooding due to water pressure surges.

WINTER STORAGE CARE

IMPORTANT: To avoid damage, install and store washer where it will not freeze. Because some water may stay in hoses, freezing can damage washer. If storing or moving during freezing weather, winterize your washer.

To winterize washer:

1. Shut off both water faucets; disconnect and drain water inlet hoses.
2. Put 1 qt. (1 L) of R.V.-type antifreeze in basket and run washer on RINSE/DRAIN & SPIN cycle for about 30 seconds to mix antifreeze and remaining water.
3. Unplug washer or disconnect power.

IMPORTANT: To reduce risk of hose failure, replace inlet hoses every five years and periodically inspect for kinks, cuts, wear, or water leaks.

HELPFUL TIP: When replacing your inlet hoses, mark replacement date on label with a permanent marker.

TRANSPORTING YOUR WASHER

1. Shut off both water faucets. Disconnect and drain water inlet hoses.
2. If washer will be moved during freezing weather, follow WINTER STORAGE CARE directions before moving.
3. Disconnect drain hose from drain system and from back of washer.
4. Unplug power cord.
5. Place inlet hoses and drain hose inside washer basket.
6. Bundle power cord with a rubber band or cable tie to keep it from hanging onto the ground.

IMPORTANT: Call for service to install transport bolts. Washer must be moved with transport bolts and in the upright position. To avoid structural damage to your washer, it must be properly set up for relocation by a certified technician.

REINSTALLING/USING WASHER AGAIN

To reinstall washer after non-use, vacation, winter storage, or moving:

1. Refer to Installation Instructions to locate, level, and connect washer.
2. Before using again, run washer through the following recommended procedure:

To use washer again:

1. Flush water pipes and hoses. Reconnect water inlet hoses. Turn on both water faucets.

⚠ WARNING



Electrical Shock Hazard

Plug into a grounded 3 prong outlet.

Do not remove ground prong.

Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

2. Plug in washer or reconnect power.
3. Run washer through NORMAL cycle to clean washer and remove antifreeze, if used. Use only HE detergent. Use half the manufacturer's recommended amount for a medium-size load.

TROUBLESHOOTING

First try the solutions suggested here or visit our website at www.maytag.com/help for assistance and to possibly avoid a service call.

If you experience	Possible Causes	Solution
Error Code Appears in Display		
Once any possible issues are corrected, press START/PAUSE once to clear the code. Then press START/PAUSE again to restart washer. If code appears again, call for service.		
Sd (Excess suds) appears in display	Excessive suds in washer. Washer is running a suds reduction routine.	Allow the machine to continue. Use only HE detergent. Always measure detergent, and base detergent quantity on load size. Follow detergent manufacturer's instructions. If the dial is flashing, reselect your desired cycle using a cold wash temperature, and press START/PAUSE. Do not add detergent.
F8E1 (long fill - no water supply error) appears in display	Check for proper water supply.	Make sure hot and cold inlet hoses are not reversed.
		Both hoses must be attached and have water flowing to the inlet valve.
		Both hot and cold water faucets must be on.
		Inlet valve screens on washer may be clogged.
		Remove any kinks in the inlet hose.
		Press START/PAUSE once to clear the code. Then press START/PAUSE again to restart washer. If code appears again, call for service.
F9E1 (drain pump system error) appears in display	Check plumbing for correct drain hose installation. Drain hose extends into standpipe farther than 4.5" (114 mm).	Check drain hose for proper installation.
		Make sure the drain hose is not kinked, pinched, or blocked.
		Remove any clogs from drain hose.
		Use drain hose form and securely attach to drainpipe or tub.
		Lower drain hose if the end is higher than 96" (2.4 m) above the floor.
F--E-- code (Washer problem)	System error code.	Press POWER/CANCEL to cancel cycle and clear the code. Then press POWER/CANCEL and select Rinse/Drain & Spin if there is excessive water in the washer. If the code appears again, call for service.
Vibration or Off-Balance		
Vibration, rocking, or "walking"	Feet may not be in contact with the floor and locked.	Front and rear feet must be in firm contact with floor, and washer must be level to operate properly. Jam nuts must be tight against the bottom of the cabinet.
	Washer may not be level.	Check floor for flexing or sagging. If flooring is uneven, a 3/4" (19 mm) piece of plywood under your washer will reduce sound.
		See "Level Washer" in Installation Instructions.
	Load could be unbalanced or too large.	Avoid tightly packing the load. Avoid washing single items. Balance a single item such as a rug or jacket with a few extra items.
		Use Heavy Duty cycle for oversized, non-absorbent items such as comforters or poly-filled jackets. Other items are not appropriate for Heavy Duty cycle. See "Cycle Guide".
		Item or load not suitable for selected cycle. See "Cycle Guide" and "Using Your Washer" in this Use and Care Guide.
	The shipping bolts are still in the back of the washer.	See "Remove Transport System," in Installation Instructions.

TROUBLESHOOTING

First try the solutions suggested here or visit our website at www.maytag.com/help for assistance and to possibly avoid a service call.

If you experience	Possible Causes	Solution
Noises		
Clicking or metallic noises	Door locking or unlocking.	The door will lock unlock and lock again. You will hear three clicks after pushing START/PAUSE. This is normal.
	Objects caught in washer drain system.	Empty pockets before washing. Loose items such as coins could fall between basket and tub or may block pump. It may be necessary to call for service to remove items.
		It is normal to hear metal items on clothing such as metal snaps, buckles, or zippers touch against the stainless steel basket.
Gurgling or humming	Washer may be draining water.	It is normal to hear the pump making a humming sound with periodic gurgling or surging as final amounts of water are removed during the spin/drain cycles.
Water Leaks		
Check the following for proper installation:	Fill hoses not attached tightly.	Tighten fill-hose connection.
	Fill hose washers.	Make sure all four fill hose flat washers are properly seated.
	Drain hose connection.	Check that the drain hose is properly secured to drainpipe or laundry tub.
	Check household plumbing for leaks or clogged sink or drain.	Water can backup out of a clogged sink or drainpipe. Check all household plumbing for leaks (laundry tubs, drain pipe, water pipes, and faucets.)
Water or suds leaking from door or rear of cabinet	Not using HE detergent or using too much HE detergent.	Only use HE detergent. Suds from regular detergents can cause leaking from the door or rear of cabinet. Always measure detergent and follow manufacturer's directions based on your load requirements.
	Door opened during "Add Clothes."	Water can drip off the inside of the door when the door is opened after the start of a cycle.
	Residue on door glass.	Periodically clean the underside of the glass window to avoid potential leaks.
Washer not performing as expected		
Load not completely covered in water	Water level not visible on door or does not cover clothes.	This is normal for an HE front load washer. The washer senses load sizes and adds the correct amount of water for optimal cleaning.
Washer won't run or fill, washer stops working	Check for proper water supply.	Both hoses must be attached and have water flowing to inlet valve.
		Both hot and cold water faucets must be turned on.
		Check that inlet valve screens have not become clogged.
		Check for any kinks in inlet hoses, which can restrict water flow.

TROUBLESHOOTING

⚠ WARNING



Electrical Shock Hazard

Plug into a grounded 3 prong outlet.

Do not remove ground prong.

Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

First try the solutions suggested here or visit our website at www.maytag.com/help for assistance and to possibly avoid a service call.

If you experience	Possible Causes	Solution
Washer not performing as expected (cont.)		
Washer won't run or fill, washer stops working (cont.)	Check proper electrical supply.	Plug power cord into a grounded 3 prong outlet.
		Do not use an extension cord.
		Ensure there is power to outlet.
		Check electrical source or call an electrician to check if voltage is low.
		Reset a tripped circuit breaker. Replace any blown fuses. NOTE: If problems continue, contact an electrician.
	Normal washer operation.	Door must be completely closed and latched for washer to run.
		Press and hold START/PAUSE for 1 second.
		Washer will pause during certain phases of cycle. Do not interrupt cycle.
		The washer pauses for about 2 minutes during certain cycles. Allow the cycle to continue. Some cycles feature periods of tumbling and soak.
		Washer may be stopped to reduce suds.
	The washer door is not firmly shut.	The door must be closed during operation.
	Washer not loaded as recommended.	Remove several items, rearrange load evenly in drum. Close door and press START/PAUSE.
		Do not add more than 1 or 2 additional garments after cycle has started to avoid tightly packing or unbalancing.
		Do not add more water to the washer.
	Not using HE detergent or using too much HE detergent.	Only use HE detergent. Suds from regular detergents can slow or stop the washer. Always measure detergent and follow manufacturers directions based on your load requirements.
		To remove suds, cancel cycle. Select RINSE/DRAIN & SPIN. Press START/PAUSE. Do not add more detergent.
	Door not opened between cycles.	After any wash cycle is completed, the door must be opened and then closed before a new cycle can begin.

TROUBLESHOOTING

First try the solutions suggested here or visit our website at www.maytag.com/help for assistance and to possibly avoid a service call.

If you experience	Possible causes	Solution
Washer not performing as expected (cont.)		
Washer not draining/spinning, loads are still wet	Empty pockets and use garment bags for small items.	Small items may have been caught in pump.
	Drain hose extends into standpipe farther than 4.5" (114 mm).	Check drain hose for proper installation. Use drain hose form and securely attach to drainpipe or tub. Do not tape over drain opening.
	The drain hose is clogged, or the end of the drain hose more than 96" (2.4 m) above the floor.	Lower drain hose if the end is higher than 96" (2.4 m) above the floor. Remove any clogs from drain hose. See "Installation Requirements."
	The drain hose fits too tightly in the standpipe, or is it taped to the standpipe.	The drain hose should be loose yet fit securely. Do not seal the drain hose with tape. The hose needs an air gap. See "Secure the Drain Hose."
	Using cycles with a lower spin speed.	Cycles with lower spin speeds remove less water than cycles with high spin speeds. Use the recommended cycle/speed spin for your garment.
	Washer not loaded as recommended.	A tightly packed or unbalanced load may not allow the washer to spin correctly, leaving the load wetter than normal. See "Cycle Guide" for load size recommendations for each cycle.
	The load may be out of balance.	Avoid washing single items. Balance a single item such as a rug or jacket with a few extra items.
	Not using HE detergent or using too much HE detergent.	Use only HE detergent. Suds from regular detergent or using too much detergent can slow or stop draining or spinning. Always measure and follow manufacturer's directions for your load. To remove extra suds, Select RINSE/DRAIN & SPIN. Do not add detergent.
	The drum has clothing stuck between spin basket and outer tub.	Rotate drum by hand to check for any binding of the spin basket and outer tub. Move open end drum up and down while holding outer tub steady and check for looseness (more than 1/4" (6.35 mm) of movement).
Door locked at end of wash cycle	Water remaining in washer after cycle.	Select RINSE/DRAIN & SPIN to remove any water remaining in the washer. The washer door will unlock at the end of the drain.
Door will not unlock	Door locks when cycle has started.	If the "Add Clothes" light is lit, press START/PAUSE once. The door will unlock.
Desired option or setting does not light	For best performance, not all settings are available with each cycle, and some options cannot be used together.	See the "Cycle Guide" for the available settings and options for each cycle.
Incorrect or wrong wash or rinse temperatures	Check for proper water supply.	Make sure hot and cold inlet hoses are not reversed.
		Both hoses must be attached to both washer and faucet, and have both hot and cold water flowing to inlet valve.
		Check that inlet valve screens are not clogged.
		Remove any kinks in hoses.
	Washing many loads.	Your hot water tank may not have enough hot water to keep up with the number of hot or warm washes. This is normal.
Load not rinsed	Check for proper water supply.	Make sure hot and cold inlet hoses are not reversed.
		Both hoses must be attached and have water flowing to the inlet valve.
		Both hot and cold water faucets must be on.
		Inlet valve screens on washer may be clogged.
		Remove any kinks in the inlet hose.

TROUBLESHOOTING

First try the solutions suggested here or visit our website at www.maytag.com/help for assistance and to possibly avoid a service call.

If you experience	Possible Causes	Solution
Washer not performing as expected (cont.)		
Load not rinsed	Not using HE detergent or using too much HE detergent.	The suds from regular detergent can cause the washer to operate incorrectly.
		Use only HE detergent. Always measure detergent and follow manufacturer's directions based on load size and soil level.
	Washer not loaded as recommended.	Avoid tightly packing the washer. The washer will not rinse well if tightly packed. Load with dry items only. See the "Cycle Guide" for load size recommendations for each cycle.
		Use cycle designed for the fabrics being washed.
		Add only 1 or 2 additional garments after washer has started.
Load is wrinkled, twisted, or tangled	The washer is tightly packed.	Add load loosely. Items need to move freely to reduce wrinkling and tangling. See the "Cycle Guide" for load size recommendations for each cycle.
		Reduce tangling by mixing types of load items. Use the recommended cycle for the type of garments being washed.
	Wash action and/or spin speed too fast for load.	Select a slower spin speed. Note that items will be wetter than when using a higher speed spin.
	The washer is not unloaded promptly.	Unload the washer as soon as it stops or use Fresh Spin™ option if you will not be able to unload the washer at the end of the cycle.
	Not choosing the right cycle for the load being washed.	Use the Delicate cycle or another cycle with a low spin speed to reduce wrinkling.
	The wash water was not warm enough to relax wrinkles.	If safe for load, use warm or hot wash water.
Not cleaning or removing stains	Washer not loaded as recommended.	Add load loosely. Items need to move freely for best cleaning. See the "Cycle Guide" for load size recommendations for each cycle.
		Add only 1 or 2 additional garments after washer has started.
	Not using HE detergent or using too much HE detergent.	Use only HE detergent. Always measure detergent and follow manufacture's directions based on load size and soil level.
		The suds from non-HE detergent can cause a film residue.
	Hard water or high level of iron (rust) in water.	You may need to install a water softener and/or iron filter.
	Fabric softener dispensing ball used.	Dispensing balls will not operate correctly with this washer. Add liquid fabric softener to the fabric softener compartment.
	Powdered detergent used for low-speed cycle.	Consider using liquid detergent.
	Not using correct cycle for fabric type.	If using Rapid Wash cycle, wash only a few items.
		Use Power Wash, Whites, and Heavy Duty cycle for tough cleaning.
		Add a 2nd Rinse for heavily soiled loads.
	Not using dispensers.	Use dispensers to avoid chlorine bleach and fabric softener staining.
		Load dispensers before starting a cycle.
		Avoid overfilling.
		Do not add products directly to load.

TROUBLESHOOTING

First try the solutions suggested here or visit our website at www.maytag.com/help for assistance and to possibly avoid a service call.

If you experience	Possible Causes	Solution
Washer not performing as expected (cont.)		
Not cleaning or removing stains (cont.)	Not washing like colors together.	Wash like colors together and remove promptly after the cycle is complete to avoid dye transfer.
	Not enough detergent used, or hard water.	Use more detergent for washing heavy soils in cold or hard water.
Odors	Monthly maintenance not done as recommended.	Run the Clean Washer with Affresh™ cycle monthly. See “Cleaning Your Washer” in Washer Maintenance .
	Not using HE detergent or using too much HE detergent.	Use only HE detergent. Be sure to measure correctly. Always follow the manufacturer’s directions.
		The suds from non-HE detergent can cause a film residue which can result in odor.
		See “Cleaning your Washer” section.
	Door not left open after use.	This washer has a tight seal to avoid water leaks. To avoid odors, leave the door open to allow the washer to dry between uses.
Fabric Damage	Sharp items were in pockets during wash cycle.	Empty pockets, zip zippers, and snap or hook fasteners before washing to avoid snags and tears.
	Strings and straps could have tangled.	Tie all strings and straps before starting wash load.
	Items may have been damaged before washing.	Mend rips and broken threads in seams before washing.
	Fabric damage can occur if washer is tightly packed.	Avoid tightly packing the washer. Load with dry items only.
		Use cycle designed for the fabrics being washed.
		Add only 1 or 2 additional garments after washer is started.
	Liquid chlorine bleach may have been added incorrectly.	Do not pour liquid chlorine bleach directly onto load. Wipe up bleach spills.
		Undiluted bleach will damage fabrics. Do not use more than recommended by manufacturer.
Gray whites, dingy colors	Load not sorted properly.	The transfer of dye can occur when mixing whites and colors in a load. Sort dark clothes from whites and lights.
	Wash temperatures too low.	Use hot or warm washes if safe for the load. Make sure your hot water system is adequate to provide a hot water wash.
	Not enough detergent used, or hard water.	Use more detergent for washing heavy soils in cold or hard water.
Incorrect dispenser operation	Clogged dispensers or laundry products dispensing too soon.	Do not overfill dispenser. Overfilling causes immediate dispensing.
		Clean the dispenser compartments, see “Cleaning the Dispenser” for more information.
		Load dispensers before starting a cycle.
		Measure detergent and fabric softener. Slowly pour into the dispensers. Wipe up all spills.
		Homes with low water pressure may result in residual powder in the dispenser. To avoid, select a warmer wash temperature if possible, depending on your load.
	Liquid chlorine bleach added to wrong compartment.	Use only liquid chlorine bleach in the liquid chlorine bleach compartment.
	Color-safe bleach or oxi products was added to liquid chlorine bleach compartment.	Add color-safe bleach or oxi products to the HE detergent compartment or directly to the washer basket before adding the load. Do not use the chlorine bleach dispenser for color-safe bleach or oxi products.
	Water in dispenser after cycle has finished.	It is normal for small amounts of water to remain in dispenser at the end of the cycle.

TROUBLESHOOTING

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If you experience	Possible Causes	Solution
Washer not performing as expected (cont.)		
Cycle time changes or cycle time too long	Normal washer operation.	The cycle times vary automatically based on your water pressure, water temperature, detergent, and clothes load. The options you select will also affect the cycle times that are shown in the "Cycle Guide."
	Excessive suds in washer.	When excessive suds are detected, a special suds routine automatically starts to remove extra suds and ensure proper rinsing of your garments. This routine will add time to the original cycle.
	Load may be out of balance.	When load unbalance occurs, an washing process will start to redistribute the load. This extends the cycle time. Avoid washing single items. Balance a single item such as a rug or jacket with a few extra items.
	Not using correct cycle for load type.	Spin time is added if an unbalanced load is detected. The washer will attempt to redistribute the load with additional tumbling.
		The Rapid Wash cycle is designed for smaller load sizes (3-5 items) of lightly soiled garments. If larger loads are washed in this cycle, wash time will be increased.
		When using the Rapid Wash or Delicate cycles, you should wash small loads. This ensures a gentle wash for your garments without increasing cycle times.