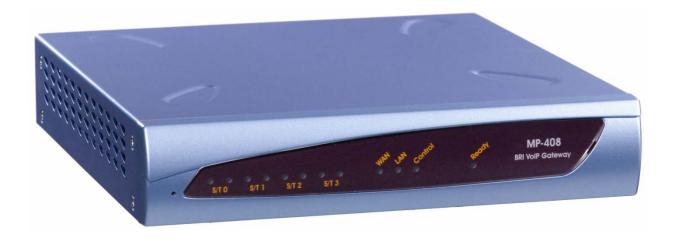
SIP

MediaPack™ MP-40x

User's Manual

Version 2.2



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Reader's Notes

User's Manual Notices

Notice

This document describes the AudioCodes MediaPack MP-40x series BRI Voice-over-IP (VoIP) gateways.

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WEEE EU Directive

Pursuant to the WEEE EU Directive, electronic and electrical waste must not be disposed of with unsorted waste. Please contact your local recycling authority for disposal of this product.

Customer Support

Customer technical support and service are provided by AudioCodes' Distributors, Partners, and Resellers from whom the product was purchased. For Customer support for products purchased directly from AudioCodes, contact support@audiocodes.com.

Abbreviations and Terminology

Each abbreviation, unless widely used, is spelled out in full when first used, and only Industry standard terms are used throughout this manual. The symbol 0x indicates hexadecimal notation.



Typographical Conventions

This guide uses the following typographical conventions:

Element	Convention Used	Example
Screen names	Enclosed in single quotation marks.	Open the 'Coders' screen.
Accessing menus, submenus and their commands	Bolded with the path given as: Menu name (from menu bar menu) > submenu name (from submenu bar) > command (under submenu bar, if any)	Access the 'Coders' screen (Protocol Management menu > Protocol Definition > Coders).
Command buttons	Bolded.	Click the OK button.
Field names	Enclosed in single quotation marks.	In the 'Gateway Name' field, enter "10.0.0.10".
Entered values	Enclosed in double quotation marks.	In the 'Gateway Name' field, enter "10.0.0.10".
Parameter values in drop- down lists	Enclosed in single quotation marks.	From the 'Coder' name drop-down list, select 'G.711U-law'.
Keyboard keys	First letter capitalized.	Press the Enter key.
CLI commands	Bolded and Courier font.	At the prompt, type exit.
CLI values	Enclosed in angled brackets	localPort <num></num>
CLI option values	Enclosed in angled brackets and options separated by vertical separator	Transport <tcp udp="" =""></tcp>

Related Documentation

Document #	Manual Name	
LTRT-83802	MP-40x SIP Release Notes	
LTRT-84102	MP-40x Case Reporting Templates	
LTRT-83602	MP-40x SIP Quick Guide	

User's Manual Notices



Warning: The MediaPack is supplied as a sealed unit and must only be serviced by qualified service personnel.



Warning: Disconnect the MediaPack from the mains and from the Telephone Network Voltage (TNV) before servicing.



Note: MediaPack and MP-40x refer to the MP-408, MP-404, and MP-402 BRI VoIP gateways.



Note: Where 'network' appears in this manual, it means Local Area Network (LAN), Wide Area Network (WAN), etc. accessed via the gateway's Ethernet interface.



Reader's Notes

User's Manual 1. Overview

1 Overview

1.1 Introduction

This document provides you with information on installing, configuring, and operating the MediaPack MP-40x BRI VoIP media gateway series. The various models of the MediaPack 40x Series are listed in the table below.

Table 1-1: MP-40x Models Descriptions

Model	Description
MP-402 /BRI /ST /AC /LL	MediaPack 402 ISDN VoIP gateway with single BRI interface (2 voice channels), LAN and WAN 10/100BaseT, AC power supply
MP-404 /BRI /ST /AC /FB	MediaPack 404 ISDN VoIP gateway with dual BRI interface (4 voice channels), with fallback configuration option, LAN and WAN 10/100BaseT, AC power supply
MP-404 /BRI /ST /AC /LL	MediaPack 404 ISDN VoIP gateway with dual BRI interface (4 voice channels), with lifeline support, LAN and WAN 10/100BaseT, AC power supply
MP-408 /BRI /ST /AC /FB	MediaPack 408 ISDN VoIP gateway with quad BRI interface (8 voice channels), with fallback configuration option, LAN and WAN 10/100BaseT, AC power supply
MP-408 /BRI /ST /AC /LL	MediaPack 408 ISDN VoIP gateway with quad BRI interface (8 voice channels), with lifeline support, LAN and WAN 10/100BaseT, AC power supply

As these units have similar functionality (except for number of channels and some minor features), they are collectively referred to throughout this manual as the *MediaPack*.



1.2 Gateway Description

The MP-40x (MediaPack) is an Integrated Services Digital Network (ISDN), Basic-Rate Interface (BRI) VoIP media gateway. The MediaPack is best suited for small to medium size enterprises, branch offices, or residential media gateway solutions implementing ISDN. The MediaPack seamlessly migrates these environments to VoIP by connecting legacy ISDN telephones, fax machines, and PBX systems (as well as for integration with new IP-based PBX architecture) with BRI lines to the IP network. The MediaPack gateways enable users to make free local or international telephone or fax calls between distributed company offices, using their existing telephones or faxes. These calls are routed over the existing network ensuring that voice traffic uses minimum bandwidth.

This stand-alone MediaPack BRI VoIP gateway offers superior voice technology as well as state-of-the-art end-users features such as T.38 fax relay and G.168-2002 compliant Echo Cancellation. In addition, low bit-rate (LBR) voice coders are supported, saving valuable bandwidth.

The MediaPack complies with leading VoIP standards and is designed and tested to be fully interoperable with leading softswitches and SIP servers. The MediaPack supports Session Initiation Protocol (SIP) and H.323 protocols, enabling the deployment of VoIP solutions in environments where each enterprise or residential location is provided with a simple media gateway.

The MediaPack gateway spans a range of up to four BRI S/T interface ports (RJ-45) for connection to an enterprise PBX (FXO), ISDN phones, fax machines, and computers. The ports can be configured for network (NT) or terminal equipment (TE) side for interfacing with ISDN (CO) or PBX.

Each BRI S/T port supports up to two voice/data channels (i.e., two B-channels) and one signaling channel (i.e. D-channel). Thus, the MediaPack supports up to eight simultaneous VoIP channels. In addition, the gateway can support up to 32 TE devices (e.g., ISDN telephones) when implementing an S/T bus (8 devices per BRI S/T port).

In addition to the four BRI channels, the MediaPack provides a fifth BRI interface for supporting lifeline telephony services in the event of a power outage. This lifeline BRI interface supports an ISDN connection to the ISDN/PSTN network (instead of the IP network), and can connect at least one ISDN phone to the ISDN network.

The MediaPack supports ISDN fallback in case of power failure or network deterioration. In such a scenario, the ISDN port is switched to the redundant port, which is connected to the ISDN network (i.e., PSTN).

The MediaPack provides two 10/100 Base-TX Ethernet ports for interfacing with the Local Area Network (LAN) and Wide Area Network (WAN). In addition, the MediaPack provides integrated router capabilities such as NAT, DHCP Server and Client and a PPPoE client for the Ethernet interfaces.

The MediaPack gateway is a compact device that can be mounted on desktop, wall, or in a standard 19-inch rack using shelf racks.

The MediaPack gateway offers remote management and configuration by providing an Embedded Web Server. This user-friendly Web interface can be accessed by using standard Web browsers (Microsoft™ Internet Explorer or Firefox).

User's Manual 1. Overview

The figure below illustrates a typical MediaPack VoIP application.

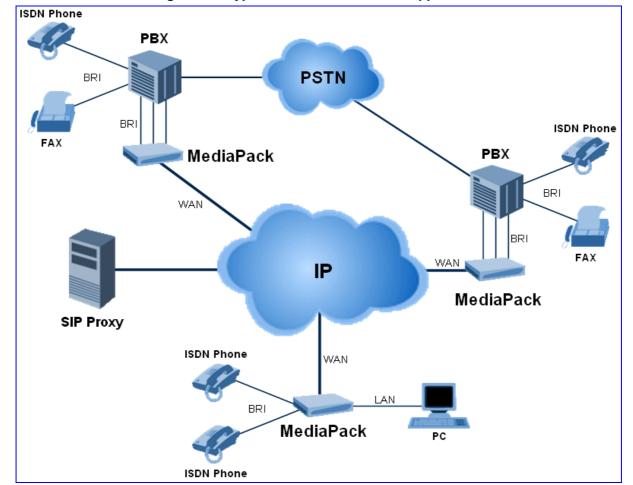


Figure 1-1: Typical MediaPack BRI VoIP Application

1.3 SIP Overview

SIP (Session Initialization Protocol) is an application-layer control (signaling) protocol used on the MediaPack for creating, modifying, and terminating sessions with one or more participants. These sessions can include Internet telephone calls, media announcements and conferences.

SIP invitations are used to create sessions and carry Session Description Protocol (SDP) messages that enable participants to agree on a set of compatible media types. SIP uses elements called Proxy servers to help route requests to the user's current location, authenticate and authorize users for services, implement provider call-routing policies and provide features to users.

SIP also provides a registration function that enables users to upload their current locations for use by Proxy servers. SIP, on the MediaPack, complies with the IETF (Internet Engineering Task Force) RFC 3261 (refer to http://www.ietf.org).



1.4 MediaPack Features

This section provides a high-level overview of some of the many MediaPack supported features.

1.4.1 General Features

- Superior, high quality Voice, Data, and Fax over IP networks
- Toll quality voice compression
- Proven integration with leading PBXs, IP-PBXs, Softswitches and SIP servers
- Spans a range of 1 to 4 ISDN ports
- Lifeline or Fallback assembly options
- Configurable NT or TE support
- Point-to-Point or Point-to-Multipoint support
- Selectable G.711 or multiple Low Bit Rate (LBR) coders per channel
- T.38 fax with superior performance (handling a round-trip delay of up to nine seconds)
- Echo Canceller, Jitter Buffer, Voice Activity Detection (VAD) and Comfort Noise Generation (CNG) support
- Comprehensive support for supplementary services
- Web management for quick-and-easy configuration and maintenance

1.4.2 SIP Features

The MediaPack SIP gateway complies with the IETF RFC 3261 standard.

- Reliable User Datagram Protocol (UDP) transport, with retransmissions.
- T.38 real time fax (using SIP).
- Works with Proxy or without Proxy, using an internal routing table.
- Fallback to internal routing table if Proxy is not responding.
- Supports up to four Proxy servers. If the primary Proxy fails, the MediaPack automatically switches to a redundant Proxy.
- Supports domain name resolving using DNS records for Proxy, Registrar and domain names that appear in the Contact and Record-Route headers.
- Proxy and Registrar Authentication (handling 401 and 407 responses) using Basic or Digest methods.
- Single gateway Registration or multiple Registration of all gateway users.
- Configuration of authentication username and password per gateway user, or single username and password per gateway.
- Supported methods: INVITE, CANCEL, BYE, ACK, REGISTER, REFER, and NOTIFY.
- Modifying connection parameters for an already established call (re-INVITE).

User's Manual 1. Overview

- Working with Redirect server and handling 3xx responses.
- Early media (supporting 183 Session Progress).
- PRACK reliable provisional responses (RFC 3262).
- Call Hold and Transfer Supplementary services using REFER.
- Supports RFC 3581, Symmetric Response Routing.
- Supports network asserted identity (RFC 3325 and RFC 3323).
- RFC 2833 relay for Dual Tone Multi Frequency (DTMF) digits, including payload type negotiation.
- SIP URL: sip:"phone number"@IP address (such as 122@10.1.2.4, where "122" is the phone number of the source or destination phone number) or sip:"phone_number"@"domain name", such as 122@myproxy.com. Note that the SIP URI host name can be configured differently per called number.
- Can negotiate coder from a list of given coders.
- Supported coders:

```
G.711 A-law 64 kbps (10, 20, 30, 40, 50, 60, 80, 100, 120 msec)
G.711 μ-law 64 kbps (10, 20, 30, 40, 50, 60, 80, 100, 120 msec)
G.723.1 5.3, 6.3 kbps (30, 60, 90, 120, 150 msec)
G.726 32 kbps (10, 20, 30, 40, 50, 60, 80, 100, 120 msec)
G.729A 8 kbps (10, 20, 30, 40, 50, 60, 80, 100, 120 msec)
CLEARMODE 64 kbps (10, 20, 30, 40, 50, 60, 80, 100, 120 msec)
```

For more updated information on the gateway's supported features, refer to the latest MediaPack SIP Release Notes.



1.4.3 Telephony Capabilities

1.4.3.1 Supplementary Services

The MediaPack SIP gateway supports the following supplementary services:

- Hold / Retrieve; refer to 'Call Hold and Retrieve' below.
- Transfer (Refer and Replaces); refer to 'Call Transfer' on page 20.
- Call Forward (3xx Redirect Responses); refer to 'Call Forward' on page 21.
- Call Waiting (182 Queued Response); refer to 'Call Waiting' on page 21.

The above services are permanently active and cannot be disabled.

For example setups of Supplementary Services, refer to Section 'Configuring Supplementary Services' on page 168'.

1.4.3.1.1 Call Hold and Retrieve

Call Hold and Retrieve can be initiated by using the corresponding features of the ISDN Phone.

Hold is performed by sending a REINVITE with the IP address 0.0.0.0 and 'a=inactive' in the SDP.

The ISDN user can retrieve the call using the appropriate features of the ISDN phone.

1.4.3.1.2 Call Transfer

The system supports call transfer by the SIP side. The system supports the following two types of call transfers:

Consultation Transfer (Refer and Replaces)

The common way to perform a consultation transfer is as follows:

In the transfer scenario, there are three parties: Party A = transferring, Party B = transferred and Party C = transferred to.

- A Calls B.
- B answers.
- A holds the call and dials a call to C.
- A connects B to C, and then A disconnects.
- After the transfer is complete, the B and C parties engage in a call.

Blind Transfer (Refer)

Blind transfer is performed after we have a call between A and B, and party A decides to transfer the call to C immediately without speaking with C. It can do so by sending a REFER message.

The result of the transfer is a call between B and C (similar to consultation transfer, but skipping the consultation stage).

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1.4.3.1.3 Call Forward

The gateway supports call forward using 3xx responses. If the gateway receives a 3xx response to an invite, the call is forwarded to the new destination.

1.4.3.1.4 Call Waiting

The gateway supports Call Waiting using the SIP Queued message. If a Queued message is received, the gateway plays the Queued tone to the ISDN phone.

1.4.3.2 Fax and Modem Settings

Fax and modem settings are described in 'Configuring Fax and Modem' on page 164.

1.4.4 Networking Capabilities

1.4.4.1 Ethernet Interface Configuration

In the current version, Ethernet configuration is supported only by CLI and configuration file. Both interfaces (LAN and WAN), support the following modes:

- Auto: enables auto negotiation
- 10T: interface configured for 10 Mbps Half duplex
- 10TX: interface configured for 10 Mbps Full duplex
- 100T: interface configured for 100 Mbps Half duplex
- 100Tx: interface configured for 100 Mbps Full duplex

To configure the Media settings using CLI, refer to Section 'IP' on page 118.



1.4.4.2 Network Address Translation (NAT) Support

The below illustrates the supported NAT architecture.

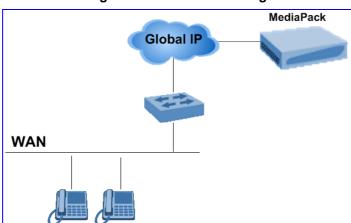


Figure 1-2: NAT Functioning

The gateway uses NAT on the WAN interface. To allow successful calls to the WAN, the SIP must use the WAN IP address for signaling. To do this, set the SIP Local interface to the WAN interface (refer to 'SIP Proxy & Registration ' on page 82).

Because NAT is always enabled on the WAN interface, packets from LAN to WAN are masqueraded and assume the WAN IP address.

1.4.4.3 Multiple Routers Support

Multiple routers support is designed to assist the media gateway when it operates in a multiple routers network.

To support multiple routers, you can configure multiple static routes. For a description on adding or removing static routes, refer to Section 'Static Routes' on page 123.

2 MediaPack Physical Description

This section provides detailed information on the hardware, the location and functionality of the LEDs, buttons and connectors on the front and rear panels of the MediaPack gateway.

For detailed information on installing the MediaPack, refer to Chapter 3 on page 27.

2.1 Physical Description

2.1.1 Front Panel

The figure below displays the front panel of the MediaPack. For a description of the Reset button, refer to 'Reset Button' on page 23; for a description of the front panel LEDs, refer to 'Front Panel LEDs' on page 24.



Figure 2-1: MediaPack Front Panel

2.1.1.1 Reset Button

The front panel of the MediaPack provides a reset button for resetting the gateway and restoring the gateway's parameters to factory defaults (Refer to 'Resetting the MediaPack' on page 154).

To reset the gateway, press the reset button with a paper clip or any other similar pointed object. To reset the gateway to factory default settings, press the button continuously for approximately 15 seconds.



2.1.1.2 Front Panel LEDs

The table below lists and describes the front panel LEDs on the MediaPack.

Table 2-1: MediaPack Front Panel LEDs Description

Label	Color	State	Function
Ready	Green	On	Device Powered, self-test OK
	Orange	Blinking	Software Loading/Initialization
	Red	On	Malfunction
Control	Green	Blinking	Transmitting RTP packets
S/T	Green	On	B-Channel active
	Blank		B-Channel inactive
LAN	Green	On	Active Ethernet link
	Blank		No Ethernet link
WAN	Green	On	Active Ethernet link
	Blank		No Ethernet link

2.1.2 Rear Panel

The figure below illustrates the rear panel layout of the MediaPack.

POWER S/T 3 S/T 2 S/T 1 S/T 0 Lifeline RS232 LAN WAN

2 3 4 5 6

Figure 2-2: MediaPack Rear Panel Connectors

Table 2-2: MediaPack Rear Panel Component Descriptions

Item #	Label	Component Description	
1	POWER	12 VDC power supply socket.	
2	S/T 0 S/T 3	BRI S/T ISDN interfaces (S/T 0 3)	
3	Lifeline	ISDN Lifeline port	
4	RS232	9-pin D-type male for RS-232 interface	
5	LAN	LAN (Ethernet 10/100 Mbps)	
6	WAN	WAN (Ethernet 10/100 Mbps)	

The MediaPack rear panel provides two Ethernet LEDs per RJ-45 port. These LEDs are located within the RJ-45 socket. The table below describes the LED indication.

Table 2-3: Ethernet LED Description within RJ-45 Ports on the Rear Panel

LED Location within RJ-45 Port	Color	State	Meaning
Left	Green	On	100 Mbps
		Off	10 Mbps
Right	Orange	Blinking	Ethernet activity
		Off	No Ethernet activity



Reader's Notes

3 Installing the MediaPack

This section provides information on the installation procedure for the MediaPack.



Caution Electrical Shock

The equipment must only be installed or serviced by qualified service personnel.

To install the MediaPack:

- Unpack the MediaPack (refer to 'Unpacking' below).
- Check the package contents (refer to 'Package Contents' below).
- Mount the MediaPack (refer to 'Mounting the MediaPack' on page 28).
- Cable the MediaPack (refer to 'Cabling the MediaPack' on page 30).

After connecting the MediaPack to the power source, the **Ready** LED on the front panel turns to green (after a self-testing period of about one minute). Any malfunction changes the **Ready** LED to red.

When you have completed the above relevant sections you are then ready to start configuring the gateway (Chapter 5 on page 63).

3.1 Unpacking

To unpack the MediaPack:

- 1. Open the carton and remove packing materials.
- 2. Remove the MediaPack gateway from the carton.
- 3. Check that there is no equipment damage.
- 4. Check, retain and process any documents.
- 5. Notify AudioCodes or your local supplier of any damage or discrepancies.
- 6. Retain any diskettes or CDs.

3.2 Package Contents

Ensure that in addition to the MediaPack, the package contains:

- External power supply with AC power cable
- Three brackets (two short, one long) and bracket-to-device screws for 19-inch rack installation
- CD with software and documentation
- Printed copy of MediaPack Fast Track Installation Guide



3.3 Mounting the MediaPack

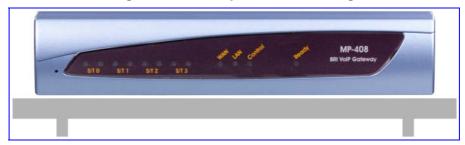
The MediaPack provides the following mounting options:

- Desktop mounted
- Wall mounted
- Installed in a standard 19-inch rack

3.3.1 Mounting the MediaPack on a Desktop

The MediaPack provides four rubber feet for desktop mounting. The feet are located near each corner on the underside of the device, preventing the device from moving around on your desk.

Figure 3-1: Desktop or Shelf Mounting



3.3.2 Installing the MediaPack in a 19-inch Rack

The MediaPack can be installed into a standard 19-inch rack by the addition of two supplied brackets (1 short, 1 long), as shown in Figure 3-2.

Rack Mount Safety Instructions (UL)

When installing the chassis in a rack, be sure to implement the following Safety instructions recommended by Underwriters Laboratories:

- Elevated Operating Ambient If installed in a closed or multi-unit rack
 assembly, the operating ambient temperature of the rack environment may be
 greater than room ambient. Therefore, consideration should be given to
 installing the equipment in an environment compatible with the maximum
 ambient temperature (Tma) specified by the manufacturer.
- Reduced Air Flow Installation of the equipment in a rack should be such that
 the amount of air flow required for safe operation on the equipment is not
 compromised.
- **Mechanical Loading** Mounting of the equipment in the rack should be such that a hazardous condition is not achieved due to uneven mechanical loading.
- Circuit Overloading Consideration should be given to the connection of the
 equipment to the supply circuit and the effect that overloading of the circuits
 might have on overcurrent protection and supply wiring. Appropriate
 consideration of equipment nameplate ratings should be used when addressing
 this concern.
- **Reliable Earthing** Reliable earthing of rack-mounted equipment should be maintained. Particular attention should be given to supply connections other than direct connections to the branch circuit (e.g., use of power strips.)



To install the MediaPack in a 19-inch rack:

- 1. Remove the two screws on one side of the device nearest the front panel.
- 2. Insert the peg on the short bracket into the third air vent down on the column of air vents nearest the front panel.
- 3. Swivel the bracket until the holes in the bracket line up with the two empty screw holes on the device.
- **4.** Use the screws found in the devices' package to attach the short bracket to the side of the device.
- 5. Remove the two screws on the other side of the device nearest the front panel.
- **6.** Position the long bracket so that the holes in the bracket line up with the two empty screw holes on the device.
- 7. Use the screws found in the device's package to attach the long bracket to the side of the device.
- 8. Position the device in the rack and line up the bracket holes with the rack frame holes.
- **9.** Use four standard rack screws to attach the device to the rack. These screws are not provided with the device.



Figure 3-2: MediaPack with Brackets for Rack Installation



3.3.3 Mounting the MediaPack on a Wall

The MediaPack is mounted on a wall by the addition of two short (equal-length) supplied brackets. The MediaPack with brackets for wall mount is shown in Figure 3-3.

To mount the MediaPack on a wall:

- 1. Remove the screw on the side of the device that is nearest the bottom and the front panel.
- 2. Insert the peg on the bracket into the third air vent down on the column of air vents nearest the front panel.
- 3. Swivel the bracket so that the side of the bracket is aligned with the base of the device and the hole in the bracket line up with the empty screw hole.
- 4. Attach the bracket using one of the screws provided in the device package.
- 5. Repeat steps 1 to 4 to attach the second bracket to the other side of the device.
- 6. Position the device on the wall with the base of the device next to the wall.
- 7. Use four screws (not supplied) to attach the device to the wall.



Figure 3-3: MediaPack Wall Mounting

3.4 Cabling the MediaPack

This section describes the following MediaPack cabling procedures:

- Connecting the LAN interface (refer to Section 'Connecting the LAN Interface' on page 31)
- Connecting the WAN interface (refer to Section 'Connecting the WAN Interface' on page 31)
- Connecting the BRI S/T interface (refer to Section 'Connecting the ISDN BRI S/T Interface' on page 32)

- Connecting the RS-232 serial interface (refer to Section 'Connecting the RS-232 Serial Interface' on page 34)
- Connecting the Lifeline port (refer to Section 'Connecting the Lifeline Port' on page 34)
- Connecting the PSTN Fallback port (refer to Section 'Connecting the PSTN Fallback Port' on page 36)
- Connecting to Power (refer to Section 'Connecting the Power Source' on page 37)

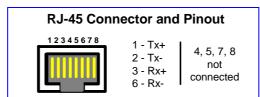
3.4.1 Connecting the LAN Interface

The MediaPack provides a LAN interface port for connection to a local area network (LAN).

The cable and connector requirements for LAN cabling are as follows:

- Cable: straight-through Cat 5 cable.
- Connector: 8-pin RJ-45.
- Connector Pinouts: refer to the figure below:

Figure 3-4: RJ-45 Ethernet Connector Pinouts



To connect the MediaPack to the LAN:

- 1. Connect the RJ-45 connector, at the one end of the Ethernet Cat 5 cable (supplied), to the MediaPack's LAN port (labeled **LAN**).
- 2. Connect the other end of the cable directly to your network (e.g., switch or PC).

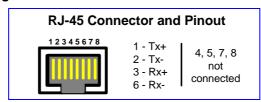
3.4.2 Connecting the WAN Interface

The MediaPack provides a WAN interface port for connection to the wide area network (WAN).

The cable and connector requirements for WAN cabling are as follows:

- Cable: straight-through Cat 5 cable.
- Connector: 8-pin RJ-45.
- Connector Pinouts: refer to the figure below.

Figure 3-5: RJ-45 Ethernet Connector Pinouts





To connect the MediaPack to the WAN:

- Connect the RJ-45 connector, at the one end of the Ethernet Cat 5 cable (supplied) to the MediaPack's WAN port (labeled WAN).
- 2. Connect the other end of the cable to the WAN network.

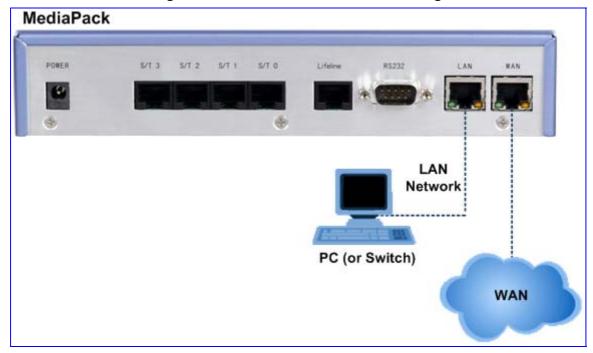


Figure 3-6: MediaPack LAN and WAN Cabling

3.4.3 Connecting the ISDN BRI S/T Interface

The MediaPack provides up to four BRI S/T interface ports (depending on MediaPack model -- refer to Table 1-1 on page 15) for connecting ISDN terminal equipment such as ISDN telephones. Up to eight terminal equipment (TE) devices can be connected per BRI S/T port by using an ISDN S-bus that provides eight ISDN ports.

The ISDN cabling requirements are as follows:

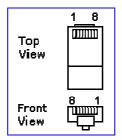
- Connector: 8-pin RJ-45.
- Connector Pinouts: refer to Table 3-1 and Figure 3-7 below.

Pin Color **Description User Side Network Side** White / Green Tx+ Rx+ 4 Blue Rx+ Tx+ White / Blue 5 Rx-Tx-6 Green Tx-Rx+

Table 3-1: RJ-45 Pinouts for ISDN S/T Interface

Note: Pins 1, 2, 7, and 8 are not connected.

Figure 3-7: RJ-45 Connector Pinouts for ISDN S/T Interface



To connect the BRI S/T interface:

- 1. Connect the ISDN splitter cable's RJ-45 connector to one of the BRI S/T ports (labeled **S/T**) on the MediaPack's rear panel.
- Connect the ISDN terminal equipment to one of the RJ-45 ports on the ISDN splitter using an RJ-45 connector.

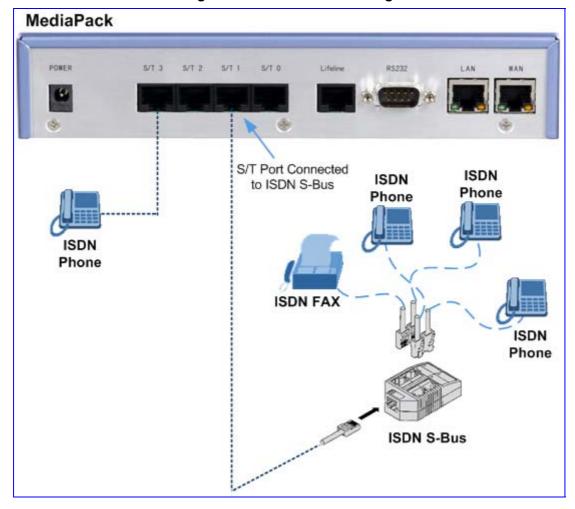


Figure 3-8: ISDN BRI S/T Cabling



3.4.4 Connecting the RS-232 Serial Interface

The RS-232 interface can be used for local configuration using Command Line Interface (CLI). For a description on accessing the CLI using the RS-232 interface, refer to Section 'RS-232 Interface' on page 68.

- To connect the MediaPack's RS-232 interface, take the following step:
- Using a standard RS-232 straight cable (not a cross-over cable) with DB-9 connectors, connect the MediaPack's RS-232 port (labeled RS232) to either the COM1 or COM2 RS-232 communication port on your PC.

The required connector pinouts and gender are shown below in Figure 3-9.

Figure 3-9: MediaPack RS-232 Connector Pinouts

3.4.5 Connecting the Lifeline Port

To implement the Lifeline feature, port **S/T 0** must be configured as network port. When a power outage occurs, the lifeline phone (connected to port **S/T 0**) can continue making calls (although this time, through the PSTN network, not the WAN).

> To connect the Lifeline port:

- On the MediaPack's rear panel, connect the ISDN telephone to S/T port (labeled S/T O).
- On the MediaPack's rear panel, connect the PSTN network to the lifeline port (labeled Lifeline).

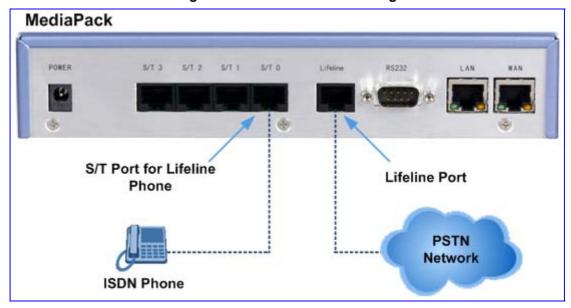


Figure 3-10: Trunk Lifeline Cabling

Figure 3-11: Single ISDN Subscriber Lifeline Cabling

Notes:

- In the cable setup described above, the PSTN network is only available upon a power outage. However, the Trunk interface that is connected to the Lifeline port, can also be connected to an ISDN S/T interface port (except S/T 0), by using an S-bus splitter. In such a setup, the PSTN network is always available.
- The ISDN phone must be configured with an MSN number(s) received from the Service Provider.
- The Lifeline cable setup can be reversed (i.e., the ISDN phone can be connected to the Lifeline port, and the PSTN network can be connected to the S/T 0 port). However, in such a configuration, the ISDN phone can only be used upon a power outage.
- The Lifeline feature is only supported by certain MediaPack models (i.e., MP-404 /BRI /ST /AC /LL and MP-408 /BRI /ST /AC /LL) and therefore, only these models provide a Lifeline port.



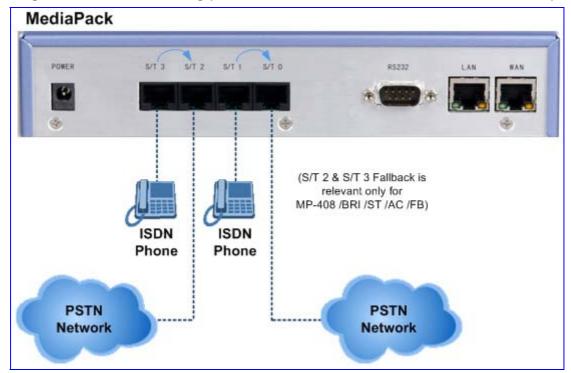


3.4.6 Connecting the PSTN Fallback Port

The Fallback feature uses identical cabling as the normal ports. The PSTN fallback port allocation depends on the MediaPack model:

- MP-404 /BRI /ST /AC /FB: ports 0 and 1 are interconnected if the gateway is not powered
- MP-408 /BRI /ST /AC /FB: ports 0 and 1, and ports 2 and 3 are interconnected if the gateway is not powered

Figure 3-12: Fallback Cabling (MP-404 /BRI /ST /AC /FB and MP-408 /BRI /ST /AC /FB)





Warning: If Fallback is activated on two ports that are configured as user side, damage can be caused to external equipment. Ports 2 and 0 must be configured as Point to Point, User side interfaces. For additional information on configuring the ISDN ports, refer to Chapter 6.

Notes:



- If ports 0 and 1, and ports 2 and 3 are configured identically (both user and both net side), Fallback does not function.
- If ports 0 and 1, or ports 2 and 3 are configured as user side (i.e., connected to systems that provide power), Fallback does not function and the external equipment can be damaged.
- The MediaPack is protected against such invalid configurations as described above.

3.4.7 Connecting the Power Source

The MediaPack is powered from an external power supply adapter (supplied), which connects to a standard electrical outlet.

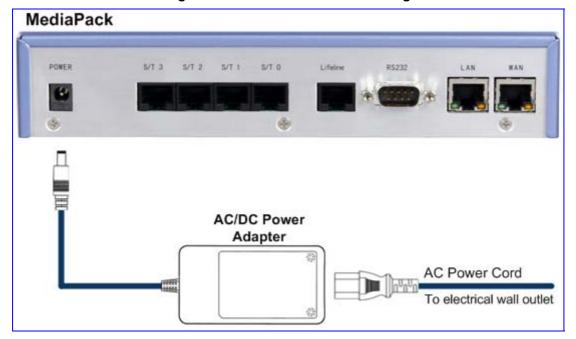


Figure 3-13: MediaPack Power Cabling



Reader's Notes

4 Initial Configuration

This section leads you through the initial and basic configuration procedures for setting up the MediaPack. Initial configuration includes establishing IP connectivity with the device.

The initial and basic configuration comprises the following steps:

- Connecting the MediaPack to your PC (refer to Section 'Connecting MediaPack's LAN Interface to your PC' on page 40)
- Configuring the MediaPack's IP address (refer to Section 'Configuring the MediaPack's LAN and WAN IP Address' on page 41)
- Connecting the MediaPack to your network (refer to Section 'Connecting the MediaPack to the Network' on page 50)
- Configuring the ISDN ports (refer to Section 'Configuring the ISDN Ports' on page 51)
- Configuring the ISDN interfaces (refer to Section 'Configuring the ISDN Interface' on page 53)
- Configuring the SIP parameters (refer to Section 'Configuring the SIP Parameters' on page 54)
- Configuring Coder Groups (refer to Section 'Configuring Coder Groups' on page 58)
- Configuring the IP to Tel Routing table (refer to Section 'Configuring IP to Tel Routing Table' on page 59)
- Configuring the Tel to IP Routing table (refer to Section 'Configuring Tel to IP Routing Table' on page 60)
- Saving the configuration (refer to Section 'Saving the Configuration' on page 58)
- Configuring the ISDN telephone units (refer to Section 'Configuring the ISDN Telephone Units' on page 61)
- Establishing a call between units A and B (refer to Section 'Establishing a Call between Units A and B' on page 62)

At the end of each step, a reference to the relevant section is provided where advanced configuration options are described in detail.

The initial configuration described in this section is based on the network architecture example shown in Figure 4-1. The configuration of MediaPack units A and B are almost identical, and therefore, the initial configuration only relates to the configuration of unit A.



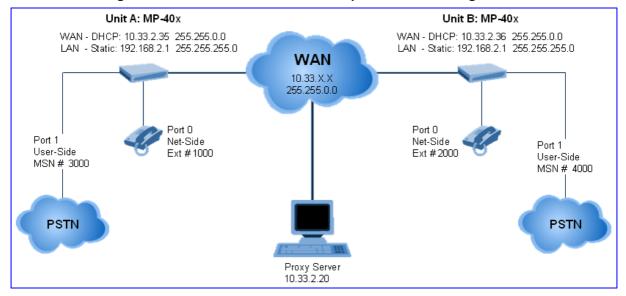


Figure 4-1: Network Architecture Example for Initial Configuration

The initial configuration guides you through the basic, essential settings required to create a basic call between Unit A (Port 0; Ext # 1000) and Unit B (Port 0; Ext # 2000), by using either a Proxy Server or the Internal Routing tables.

For each unit, Port 0 is configured as Network Side and connected to an ISDN phone. For each unit, Port 1 is configured as User Side and connected to the PSTN network.

If, after these initial settings, you want to later connect the MediaPack to a PBX, you can refer to the PBX configuration procedures described in Section 'Connecting the MediaPack to a PBX' on page 155.

4.1.1 Connecting MediaPack's LAN Interface to your PC

The procedure below describes how to connect the MediaPack's LAN interface to your PC.

To cable and setup your PC for initial MediaPack access:

- Disconnect the MediaPack from the network (if connected), and reconnect the LAN interface (port labeled LAN) to your PC's LAN port, using a standard Ethernet straight-through cable.
- 2. Change your PC's IP address and subnet mask to correspond with the MediaPack's factory default IP address (192.168.2.1) and subnet mask (255.255.255.0), shown in Table 4-1. The recommended IP address is 192.168.2.2, subnet 255.255.255.0, and default gateway 192.168.2.1
 - For details on changing the IP address and subnet mask of your PC, refer to Windows™ Online Help.
- 3. Power up the MediaPack (refer to Section 'Connecting the Power Source' on page 37). Ensure that the Ready LED is lit. After the boot sequence (approximately 60 sec), verify network connectivity by using the ping command from your PC toward the MediaPack:

ping 192.168.2.1

In case of a ping request failure, verify the PC's IP configuration is correct and that the network cables are connected properly. If a failure continues, use the MediaPack's 'Reset' button at any time to restore the MediaPack networking parameters to their factory default values (refer to 'Restoring Factory Default Configuration' on page 152).

MediaPack

POWER S/T 3 S/T 2 S/T 1 S/T 0 Lifeline RS232 LAN BAN

LAN Port

Straight-through
Ethernet Cable

Management PC

Figure 4-2: Connecting MediaPack to PC for Initial Configuration

4.1.2 Configuring the MediaPack's LAN and WAN IP Addresses

The MediaPack is supplied with default networking parameters (show in the table below) and with an application software residing on its flash memory (with factory default parameters).

The MediaPack's default LAN IP address is used to initially access the device.

To assign an IP address to the MediaPack you can use one of the following methods:

- HTTP using a Web browser (refer to 'Assigning an IP Address Using HTTP' below).
- Embedded command line interface (CLI) accessible via Telnet or serial connection (refer to Section 'Assigning an IP Address using CLI' on page 45).
- DHCP (refer to Section 'Services' on page 137).

Table 4-1: MediaPack Default Networking Parameters

Network Interface	IP Address	Subnet Mask Address
LAN	192.168.2.1	255.255.255.0
WAN	Assigned by DHCP	Assigned by DHCP

If these default addresses correspond with those of your network, skip to Section 'Connecting the MediaPack to the Network' on page 50. Otherwise, refer to the following procedure to change the addresses and network masks.



4.1.2.1 Assigning an IP Address Using HTTP

The procedure below describes how to configure the MediaPack's networking parameters using the embedded Web server.

> To assign an IP address using HTTP:

- Open a standard Web-browsing application such as Microsoft[™] Internet Explorer[™] or Firefox.
- 2. In the browser's Uniform Resource Locator (URL) field, specify the IP address of the MediaPack's LAN interface (i.e., http://192.168.2.1); the embedded Web server's Login screen appears, shown in the figure below:



Figure 4-3: Login Screen

- 3. In the 'User name' and 'Password' fields, enter the case-sensitive username (default: 'Admin') and password (default: 'Admin') respectively. (For changing the username and password, refer to Section 'User Management' on page 140.)
- **4.** Click the **OK** button; the Embedded Web Server is accessed, displaying the 'Quick Setup' screen (shown in Figure 4-4).

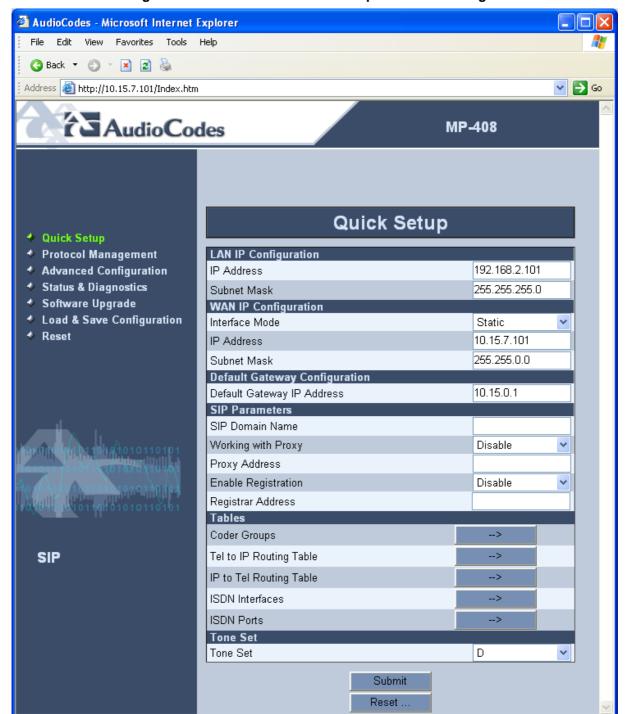


Figure 4-4: Web Interface 'Quick Setup' Screen after Login

 Under the LAN IP Configuration group, define the LAN 'IP Address' and 'Subnet Mask' fields to correspond with your network IP settings. To define the LAN default gateway, refer to Step 8.



- 6. Under the WAN IP Configuration group, set the WAN 'Interface Mode' to one of the following:
 - Static: define the WAN static 'IP Address' and 'Subnet Mask' fields to correspond with your IP network settings. To define the WAN Default Gateway, refer to Step 8.
 - **DHCP:** ensure that you have a DHCP server in your WAN network. The assigned IP address and subnet mask are displayed in the 'Current IP Address' and 'Current Subnet Mask' fields. (In our example setup for **Unit A**, the DHCP IP address is defined as 10.33.2.35.)
 - **PPPoE:** ensure that you have a PPPoE server in your WAN network. Define the 'PPPoE Username' and 'PPPoE Password' fields to correspond with your PPPoE server authorization. The assigned IP address and subnet mask are displayed in the 'Current IP Address' and 'Current Subnet Mask' fields. To define the WAN PPPoE Default Gateway, refer to Step 8.
- 7. Click the **Submit** button; the MediaPack applies the changes.
- **8.** To configure the default gateway (relevant for static and PPPoE WAN interface modes), perform the following:
 - Access the 'Static Routing Table' screen (Advanced Configuration menu > Network Settings submenu > Static Routes option).

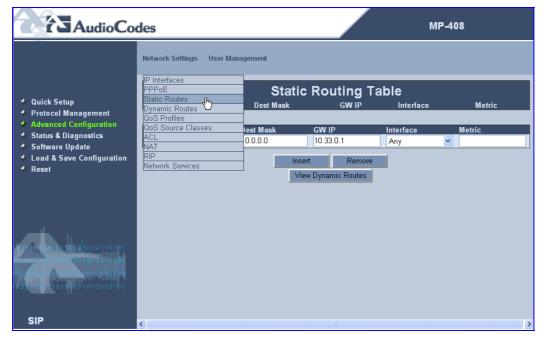


Figure 4-5: Static Routing Table Screen

b. Add a static route entry with the following values based on our example setup:

Dest IP: 0.0.0.0Dest Mask: 0.0.0.0

GW IP (i.e., default gateway): 10.33.0.1

- **c.** Click the **Insert** button; the static routing entry is added to the table, as shown in Figure 4-5 above.
- **9.** Save the configuration (refer to Section 'Saving the Configuration Settings' on page 61).

Note: Internet Explorer's security settings may block access to the gateway's embedded Web server if they're configured incorrectly. In such a scenario, the following message is displayed:

"Unauthorized: Correct authorization is required for this area. Either your browser does not perform authorization or your authorization has failed. RomPager server."

To troubleshoot blocked access, perform the following:

- Delete all cookies from the Temporary Internet files. If this does not solve the problem, the security settings may need to be altered (refer to Step 2).
- 2. In Internet Explorer, from the Tools menu, choose Internet Options, select the Security tab, and then select Custom Level. Scroll down until the Logon options are displayed and change the setting to Prompt for username and password and then restart the browser. This fixes any issues related to domain use logon policy.



Tip: Record and retain the IP address and subnet mask you assign the MediaPack. Do the same when defining new username or password.

4.1.2.2 Assigning an IP Address using CLI

The procedure below describes how to configure the MediaPack's networking parameters using CLI. The CLI can be accessed through Telnet or an RS-232 connection. In our example setup, the CLI is accessed through Telnet (for detailed information on accessing the CLI through an RS-232 connection, refer to Section 'RS-232 Interface' on page 68).

To assign an IP address using CLI:

- 1. Access the MediaPack by using your PC to establish a Telnet connection to the MediaPack's LAN IP address 192.168.2.1.
- 2. Log on to the system using the following login passwords:

Login: Admin
Password: Admin

3. Enter the configuration mode by typing the following commands:

enable <CR>
<IP address># configure <CR>

```
Telnet 10.13.2.84

login: Admin
password:
192.168.2.1>enable
192.168.2.1# configure
192.168.2.1(cfg)#_
```



- 4. Configure the LAN interface IP address, by performing the following:
 - **a.** From the main configuration mode, enter the "ip_interface" mode using the following command:

192.168.2.1<cfg># ip_interface LAN <CR>

```
Telnet 10.13.2.84

login: Admin
password:
192.168.2.1>enable
192.168.2.1#conf igure
192.168.2.1(cfg)#
192.168.2.1(cfg)#
192.168.2.1(cfg)#ip_interface LAN
192.168.2.1(if-ip)[LAN]#
```

b. Configure the LAN interface static IP, using the following command:

```
192.168.2.1<if-ip>[LAN] #ipaddress <ip-address> <ip-mask> <CR>
```

```
Telnet 10.13.2.84

192.168.2.1(if-ip)[LAN]#
192.168.2.1(if-ip)[LAN]#
192.168.2.1(if-ip)[LAN]#
192.168.2.1(if-ip)[LAN]#
192.168.2.1(if-ip)[LAN]#ipaddress 192.168.2.2 255.255.255.0
192.168.2.1(if-ip)[LAN]#shutdown
192.168.2.2(if-ip)[LAN]#no shutdown
192.168.2.2(if-ip)[LAN]#_
```

- c. To enable the new configuration, perform one of the following depending on how you accessed the CLI:
 - RS-232: type the following commands:

```
192.168.2.1(if-ip) [LAN] # shutdown <CR>
<Newly assigned IP>(if-ip) [LAN] # no shutdown <CR>
Exit the LAN mode using the following command:
<Newly assigned IP>(IF-IP) [LAN] # exit <CR>
```

Telnet: the connection to the MediaPack is lost if the LAN interface is shutdown. Therefore, you must first save the configuration to flash by typing the following command:

```
192.168.2.1 # store-running-config
```

Then reset the MediaPack by pressing on the reset button for more than two seconds. After the MediaPack restarts, re-access the MediaPack by repeating steps 1 to 3 using the newly assigned IP address.

```
Telnet 10.13.2.84

192.168.2.1(if-ip)[LAN]#
192.168.2.1(if-ip)[LAN]#
192.168.2.1(if-ip)[LAN]#
192.168.2.1(if-ip)[LAN]#
192.168.2.1(if-ip)[LAN]#ipaddress 192.168.2.2 255.255.255.0

192.168.2.1(if-ip)[LAN]#shutdown
192.168.2.2(if-ip)[LAN]#no shutdown
192.168.2.2(if-ip)[LAN]#no shutdown
```

d. Verify the new LAN IP settings by using the following command: <Newly assigned IP>(IF-IP) [LAN] # show ip interface LAN <CR>

```
- 0
Telnet 10.13.2.84
                                                                                                                                     ×
 92.168.2.1(if-ip)[LAN]#
92.168.2.1(if-ip)[LAN]#
.92.168.2.1(if-ip)[LAN]#
92.168.2.1(if-ip)[LAN]#show ip interface LAN
                                                                                                                                      •
                                         router
LAN
192.168.2.1 255.255.255.0
1500 (Configured: 1500, Link: 1508)
Context:
Name:
Local IP Address:
 CMP router-discovery:
CMP redirect:
                                          disabled
                                         send only
ethernet 0 0 0/ip
I CMP
Binding:
State:
                                         OPENED
192.168.2.1(if-ip)[LAN]#
```

- Configure the WAN interface IP address, by performing the following:
 - **a.** From the main configuration mode, enter the "ip_interface" mode using the following command:

192.168.2.1<cfg># ip interface WAN <CR>

```
Telnet 10.13.2.84

login: Admin
password:
192.168.2.1>enable
192.168.2.1tconfigure
192.168.2.1(cfg)#ip_interface WAN
192.168.2.1(if-ip)[WAN]#
192.168.2.1(if-ip)[WAN]#
```

- **b.** Configure the WAN interface mode (Static, DHCP, or PPPoE):
 - Static IP (similar to the LAN static IP configuration):
 - **a.** Change the interface mode to Static using the following command:

```
192.168.2.1<if-ip>[WAN] #ipmode static <CR>
```

b. Configure the static IP address using the following command:

```
192.168.2.1<if-ip>[WAN] #ipaddress <ip-address> <ip-mask> <CR>
```

c. Enable the new configuration by typing the following command:

```
192.168.2.1(IF-IP) [WAN] # shutdown <CR>
192.168.2.1(IF-IP) [WAN] # no shutdown <CR>
```

d. Verify the new WAN IP settings by typing the following command:

```
192.168.2.1(if-ip) [WAN] # show ip interface WAN <CR>
```



e. Exit the WAN mode using the following command:

```
192.168.2.1(if-ip)[WAN]# exit <CR>
```

f. Continue to Step 6 to configure the default gateway IP address

```
Telnet 10.13.2.84

192.168.2.1(if-ip)[WAN]#
192.168.2.1(if-ip)[WAN]#ipmode
DHCP
PPPOE
Use PPPOE
static
192.168.2.1(if-ip)[WAN]#ipmode static
192.168.2.1(if-ip)[WAN]#ipmode static
192.168.2.1(if-ip)[WAN]#ipaddress 212.212.212.212 255.255.0.0
```

DHCP:

- a. Ensure that you have a DHCP server in your WAN network.
- **b.** Enable the new configuration by typing the following command:

```
192.168.2.1(IF-IP) [WAN] # shutdown <CR>
192.168.2.1(IF-IP) [WAN] # no shutdown <CR>
```

c. Verify the new WAN IP settings by typing the following command:

```
192.168.2.1(IF-IP) [WAN] # show ip interface WAN <CR>
```

- **d.** Continue to Step 7 to save the configuration.
- e. Exit the WAN mode using the following command:

```
192.168.2.1(if-ip) [WAN] # exit <CR>
```

```
Telnet 10.13.2.84
                                                                                                            _ 🗆 ×
           2.1(if-ip)[WAN]#no shutdown
2.1(if-ip)[WAN]#show ip interface WAN
                                   router
WAN
10.13.2.84 255.255.0.0 (DHCP)
1500 (Configured: 1500, Link: 1508)
disabled
Context:
Name:
Local IP Address:
 CMP
      router-discovery:
I CMP
                                   send only
      redirect:
Binding:
                                   ethernet 0 0 1/ip
                                   OPENED
 tate:
 92.168.2.1(if-ip)[WAN]#_
```

PPPoE:

- a. Ensure that you have a PPPoE server in your WAN network.
- **b.** Change the interface mode to PPPoE using the following command:

```
192.168.2.1<if-ip>[WAN] #ipmode PPPoE <CR>
```

c. Configure the PPPoE settings by typing the following command:

192.168.2.1(if-ip) [WAN] #pppoe user <username> secret <password> authmode <chap | pap> <CR>



d. Enable the new configuration by typing the following command:

```
192.168.2.1(IF-IP) [WAN] # shutdown <CR>
192.168.2.1(IF-IP) [WAN] # no shutdown <CR>
```

e. Verify the new WAN IP settings by typing the following command:

```
192.168.2.1(if-ip) [WAN] # show ip interface WAN <CR>
```

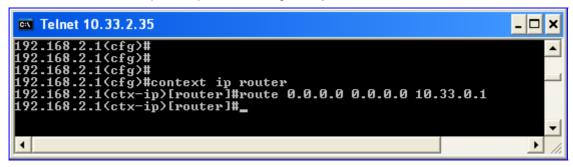
f. Exit the WAN mode using the following command:

```
192.168.2.1(if-ip)[WAN]# exit <CR>
```

- g. Continue to Step 6 to configure the default gateway IP address.
- **6.** Configure the default gateway (relevant to Static and PPPoE WAN interface modes), by typing the following command:

```
192.168.2.1(cfg) #
192.168.2.1(cfg) #context ip router <CR>
192.168.2.1(ctx-ip) [router] #route 0.0.0.0 0.0.0.0 <Default Gateway IP> <CR>
```

In our example setup, the default gateway is defined as 10.33.0.1.



7. Save the configuration by typing the following command:

```
192.168.2.1 # store-running-config
```

```
Telnet 10.13.2.84

192.168.2.1(if-ip)[WAN]#

192.168.2.1(if-ip)[WAN]#
```

For additional information on configuring the network settings, refer to Section 'Network Settings' on page 118.



4.1.3 Connecting the MediaPack to the Network

After you have configured the MediaPack's IP address so that it's in the same subnet as your network, you can connect the MediaPack to your network and then start working with your device (e.g., perform advanced configuration).

To connect the MediaPack to the network:

- 1. Disconnect your PC from the MediaPack.
- 2. Reconnect the MediaPack and your PC (if necessary) to the LAN.
- **3.** Connect the WAN interface (port labeled **WAN**) to your WAN network, using a standard Ethernet straight-through cable.
- 4. Restore your PC's IP address and subnet mask to their original settings. If necessary, restart your PC and re-access the MediaPack via the Embedded Web Server with its newly assigned IP address.

MediaPack (Unit A) POWER Network User Side Side **PSTN** WAN ISDN Phone S/T Port 0 Ext # 1000 MediaPack (Unit B) POWER Network User Side Side **PSTN** WAN ISDN Phone S/T Port 0 Ext # 2000)

Figure 4-6: Connecting the MediaPack (Unit A and B) to the Network

4.1.4 Configuring the ISDN Ports

This subsection provides a brief description on how to configure the MediaPack's ISDN ports. This description includes the more important ISDN port configuration parameters such as Uni-side and ISDN interface-to-ISDN port mapping (refer to Figure 4-7).

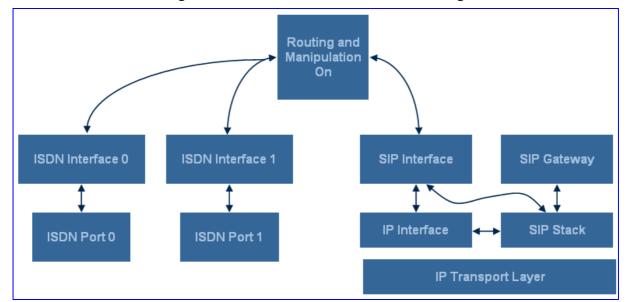


Figure 4-7: ISDN Port to ISDN Interface Binding

To configure the MediaPack's ISDN ports:

- 1. Login to the MediaPack's embedded Web server (refer to Section 'Assigning an IP Address Using HTTP' on page 42); the 'Quick Setup' screen appears.
- 2. From the 'Quick Setup' screen, click the ISDN Ports button or navigate to the 'ISDN Ports' screen (Protocol Management menu -> ISDN submenu -> ISDN Port Settings option).



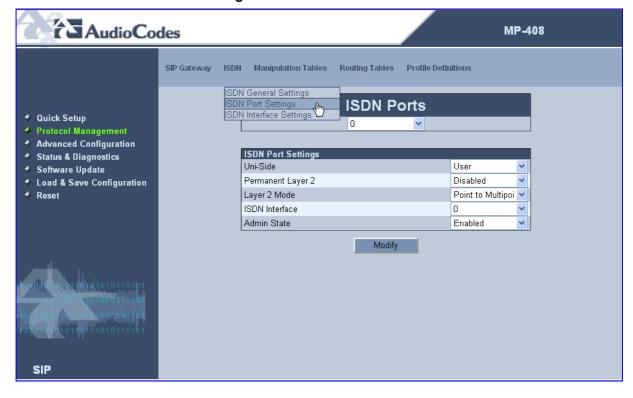


Figure 4-8: ISDN Ports Screen

- 3. From the 'ISDN Ports' drop-down list, select the ISDN port that you want to configure.
- 4. From the 'Uni-side' drop-down list, select the type of ISDN port:
 - **User:** User side is used when the MediaPack's port is connected to a network side entity such as an ISDN line or a PBX network interface.
 - Net: Network side is used when the MediaPack provides the network side interface and the port is connected to a terminal equipment such as an ISDN phone or PBX.

(In our example setup for **Unit A**, ISDN Port 1 is configured as User and ISDN Port 0 is configured as Net.)

- 5. From the 'ISDN Interface' drop-down list, select the ISDN interface number to which the port belongs. Each ISDN port must bind/map to an ISDN interface. The mapping is important because the IP to Tel Routing table routes the IP call to a designated ISDN interface. The call is then established on the ISDN port that corresponds to the specific ISDN Interface configured in this step.
 - (In our example setup for **Unit A**, ISDN Port 0 is bind to Interface 0 and ISDN Port 1 is bind to Interface 1.)
- 6. Click the **Submit** button, and then perform steps 3 through 5 for each ISDN port.

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For additional information on configuring ISDN ports, refer to Section 'ISDN Port' on page 94.

4.1.5 Configuring the ISDN Interfaces

The procedure below describes how to configure the ISDN interfaces.

- > To configure the MediaPack ISDN interfaces, take the following 5 steps:
- 1. Login to the MediaPack's embedded Web server (refer to Section 'Assigning an IP Address Using HTTP' on page 42); the 'Quick Setup' screen appears.
- From the 'Quick Setup' screen, click the ISDN Interface arrow button or navigate to the 'ISDN Interfaces' screen (Protocol Management menu -> ISDN submenu -> ISDN Interface Settings option).



Figure 4-9: ISDN Interfaces Screen

3. From the 'ISDN Interfaces' drop-down list, select the ISDN interface that you want to configure.



- **4.** If the ISDN ports that bind to the ISDN interface are configured as USER side, then the following parameters should be configured:
 - MSN Suffix: determines the USER side MSN. If no MSN's are configured, the MediaPack accepts all incoming calls.
 - Hunt logic: configured if more then one ISDN port is bound to the interface.

(In our example setup for **Unit A**, for ISDN Interface 1 the MSN suffix is configured to 3000; for ISDN Interface 0, no additional configuration is required.)

- 5. To use the Port based routing feature, configure the "Add Port as Prefix" parameter to 'Enable'. In this mode the port number is used as prefix for the source number.
- Click the Submit button, and then repeat steps 3 through 5 for all the required ISDN interfaces.

For additional information on configuring ISDN interfaces, refer to Section 'ISDN Interface Settings' on page 96.

4.1.6 Configuring the SIP Parameters

The SIP parameters are configured using the options of the SIP Gateway submenu (Protocol Management menu > SIP Gateway submenu).

SIP configuration includes the following main sections:

- General SIP parameters
- Proxy and Registration parameters
- SIP users

When no Proxy is implemented, the internal Tel to IP Routing table is used to route the calls (refer to Section 'Tel to IP Routing Table' on page 106). In our example setup, Unit A and Unit B can either connect using the Proxy Server or Internal Routing tables. The procedure below describes both methods.

To configure the SIP parameters:

 Access the 'SIP General Settings' screen (Protocol Management menu > SIP Gateway submenu > SIP General Settings option).



Figure 4-10: SIP General Settings Screen

- 2. In the 'SIP General Settings' screen, configure the relevant parameters. (In our example setup for **Unit A**, no configurations were required in this screen.)
- 3. Access the 'SIP Proxy & Registration' screen (**Protocol Management** menu > **SIP Gateway** submenu > **SIP Proxy & Registration Settings** option).





Figure 4-11: SIP Proxy & Registration Screen

- **4.** In the 'SIP Proxy & Registration' screen, perform the following:
 - a. When working with a Proxy server, set the 'Enable Proxy' field to 'Enable', and then in the 'Primary Proxy' field, enter the IP address of the primary Proxy server. When no Proxy is used, the Internal Routing table is used to route the calls (refer to sections 'Tel to IP Routing Table' on page 106 and 'IP to Tel Routing Table' on page 108).
 - (In our example setup for **Unit A**, 'Enable Proxy' is set to 'Enable' and 'Primary Proxy' is defined as 10.33.2.20.)
 - **b.** In the 'SIP Domain Name' field, enter the SIP domain name. (In our example setup for unit A, the SIP domain name is defined as 10.33.2.35).
 - **c.** From the 'Enable Registration' drop-down list, select one of the following for proxy registration:
 - 'Disable': the MediaPack doesn't register to a Proxy server/Registrar (default).
 - 'Enable': the MediaPack registers to a Proxy server/Registrar at power up and every 'Registration Expiry Time' seconds; The MediaPack sends a REGISTER request according to the 'Authentication Mode' parameter.

(In our example setup for **Unit A**, 'Enable Registration' is set to 'Enable'.)

- d. From the 'Authentication Mode' drop-down list, select one of the following:
 - 'Per User' (default): requires the configuration of the SIP users as described in Step 4.
 - 'Per Gateway': requires that you provide 'Default user name', 'Default user password' and 'Default user cnonce'

(In our example setup for **Unit A**, the Authentication mode is set to 'Per User'.)

- e. Click the **Submit** button.
- 5. If in the 'SIP Proxy & Registration' screen the Authentication mode was set to 'per user', perform the following:
 - Access the 'SIP Users' screen (Protocol Management menu > SIP Gateway submenu > SIP Users option).

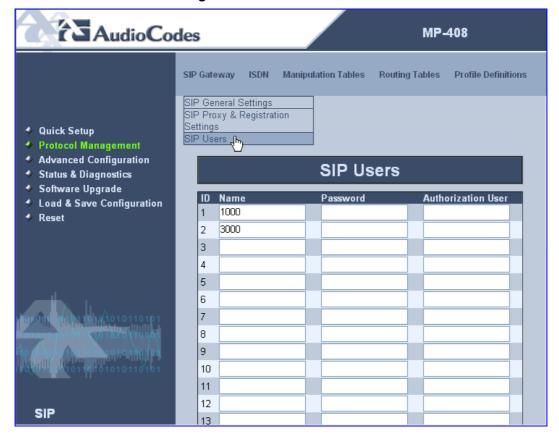


Figure 4-12: SIP Users Screen

- **b.** Add the SIP users 'Name' (phone number) and 'Password'. (In our example setup for **Unit A**, SIP user ID 1 was defined with the name "1000" and without a password; SIP user ID 2 was defined with the name "3000" and without a password).
- 6. Click the Submit button.
- 7. In our example setup, verify that Users 1000@10.33.2.35 and 3000@10.33.2.35 are registered at the Proxy Server 10.33.2.20.

For additional SIP-related parameters, refer to Section 'SIP Gateway' on page 80.

For detailed information on the parameters 'Registration Time' and 'Authentication Mode', refer to Table 6-2 on page 83.



4.1.7 Configuring Coder Groups

The procedure below describes how to define coder groups in the 'Coder Groups' screen. In our example setup for Unit A, no configuration changes were made in this screen.

> To configure the coder groups:

 In the 'Quick Setup' screen, click the Coder Groups arrow button or navigate to the 'Coder Groups' screen (Protocol Management menu > Profile Definitions submenu > Coder Group Profiles option).



Figure 4-13: Coder Groups Screen

From the list of coder groups, select the coder group, and then define up to five coders.



Note: The preferred coder is the coder that the MediaPack uses as a first choice for all connections. If the far-end gateway does not use this coder, the MediaPack negotiates with the far-end gateway to select a coder that both sides can use.

4.1.8 Configuring IP to Tel Routing Table

The IP to Tel Routing table is used to route incoming IP calls to the relevant ISDN interface.

The procedure below describes how to configure IP-to-Tel call routing according to our example setup: Incoming IP calls with destination number 1000 are to be routed to ISDN interface number 0; while incoming IP calls with destination number 3000 are to be routed to ISDN interface number 1.

To route incoming IP calls to the relevant ISDN interface:

1. Open the 'IP to Tel Routing Table' screen (**Protocol Management** menu > **Routing Tables** submenu > **IP to Tel Routing** option).

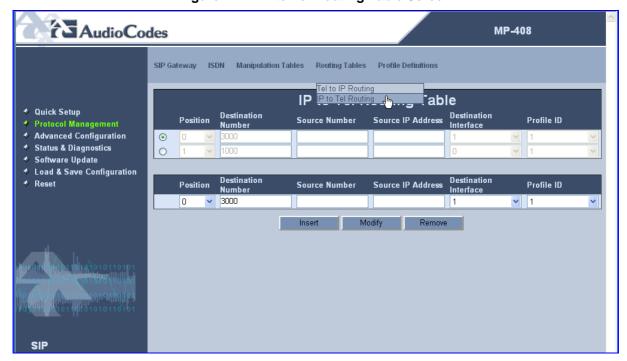


Figure 4-14: IP to Tel Routing Table Screen

- 2. Add the entries displayed in the figure above by performing the following:
 - a. From the 'Position' drop-down list, select the entry that you want to add.
 - **b.** In the 'Destination Number' field, enter a called telephone number prefix.
 - **c.** From the 'Destination Interface' drop-down list, select the ISDN interface number to which calls that match the destination number are routed.
 - d. Click the **Insert** button to add the entry.

For detailed information on the IP to Tel Routing table, refer to section 'IP to Tel Routing Table' on page 108.



4.1.9 Configuring Tel to IP Routing Table

The Tel to IP Routing Table is used (as an alternative to a Proxy server) to route outgoing Tel-to-IP calls to a remote IP destination, or to the MediaPack itself (depending on the extension number). The Tel to IP Routing Table is used as an alternative to a Proxy server.

The procedure below describes how to configure Tel-to-IP call routing according to our example setup: Outgoing Tel calls with numbers 2000 and 4000 are to be routed to IP address 10.33.2.36; while outgoing Tel calls with numbers 1000 and 3000 are to be routed back to the MediaPack itself.

> To configure the Tel to IP Routing table:

1. Open the 'Tel to IP Routing Table' screen (**Protocol Management** menu > **Routing Tables** submenu > **Tel to IP Routing** option).



Figure 4-15: Tel to IP Routing Table Screen

- 2. Add the four entries displayed in the figure above by performing the following:
 - a. From the 'Position' drop-down list, select the entry that you want to add.
 - **b.** In the 'Destination Number' field, enter the extension number you need to reach.
 - c. In the 'Destination IP' field, enter the destination IP address.
 - d. Click the **Insert** button to add the entry.

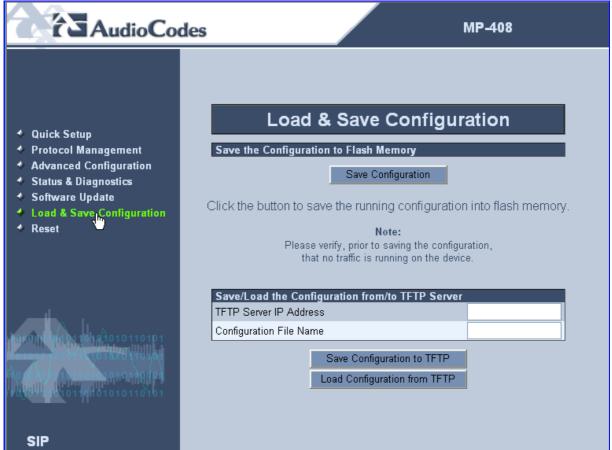
For detailed information on the Tel to IP Routing table, refer to Section 'Tel to IP Routing Table' on page 106.

4.1.10 Saving the Configuration Settings

To ensure that the currently modified configuration is permanently applied, you must save it to the MediaPack's non-volatile memory.

- > To save the configuration changes to the non-volatile memory:
- On the main menu bar, click the Load & Save Configuration button; the 'Load & Save Configuration' screen is displayed.

Figure 4-16: Load & Save Configuration Screen



Click the Save Configuration button; a confirmation message appears when the save is complete.

4.1.11 Configuring the ISDN Telephone Units

At this stage, the MediaPack is configured for establishing calls between Unit A and Unit B, from Unit A to the external PSTN network, and from Unit B to the external PSTN network.

Therefore, before generating a call, verify the following configurations:

- The ISDN phone that is connected to Unit A is configured with the MSN 1000
- The ISDN phone that is connected to Unit B is configured with the MSN 2000



4.1.12 Establishing a Call between Units A and B

At this stage, you can now establish calls between Unit A and Unit B. For additional information on configuring PBX, FAX, or modem, refer to Appendix B.

For a detailed description of the MediaPack configuration tools, refer to Chapter 5 on page 63.

For a detailed description of all the configuration options for the MediaPack, refer to Chapter 6 on page 79.

5 MediaPack Configuration Tools

The MediaPack provides a rich set of configuration tools for configuring the MediaPack parameters:

- Embedded Web Server based on HTTP for local and remote configuration, accessed using a standard Web browser (refer to Section 'Embedded Web Server' on page 64)
- Embedded Command Line Interface CLI (refer to Section 'Embedded Command Line Interface' on page 68).
- Configuration file (refer to Section 'MediaPack Configuration File' on page 73)

Throughout this chapter, where the embedded Web server's parameters are described, the corresponding CLI commands are given (depicted in square brackets).

5.1 Configuration Concepts

The MediaPack provides two types of configurations:

- Running configuration
- Persistent configuration



Note: This section is only relevant to the CLI and to the Configuration file. In other words, it isn't relevant when the embedded Web server is used to configure the MediaPack.

5.1.1 Running Configuration

The *running* configuration is the MediaPack's currently active configuration (it reflects the actual system's state). On startup, the *persistent* configuration is loaded to the running configuration. The running configuration can only be modified by the CLI or over the Web.

The running configuration can be copied to the startup configuration (refer to Section 'Saving Configuration Settings on the MediaPack' on page 146).

5.1.2 Persistent Configuration

The *persistent* configuration is used at boot up to configure the system (refer to the figure below).

There are three types of persistent configurations:

- **Built-in configuration:** configuration compiled into the code itself. It contains minimal configuration settings. This configuration is applied to the MediaPack if no other configuration is present.
- **Factory configuration:** configuration stored in the internal file system. It contains the default configuration and cannot be erased from flash.
- Startup configuration: configuration that is modified and created by the user. The startup-configuration is a configuration stored in the internal file system. It's the main configuration file. On boot, this file is loaded to the MediaPack. You can upload this configuration to a host (refer to Section 'Saving a Configuration File to a PC' on page 148) or download an existing configuration file to the MediaPack (refer to Section 'Loading a Configuration File' on page 150).



Only one configuration is loaded to the running configuration when the MediaPack starts up (according to the figure below).

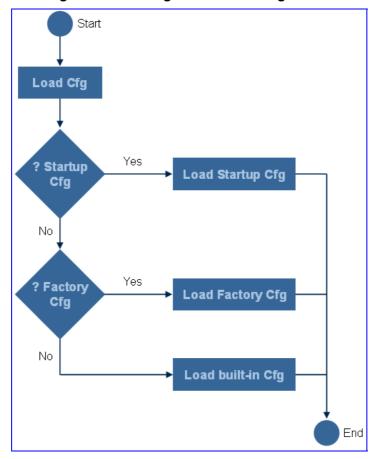


Figure 5-1: Loading Persistent Configuration

5.2 Embedded Web Server

The MediaPack gateway contains an embedded HTTP server that provides a user-friendly client Web interface.

This section provides an overview of the Embedded Web Server and includes the following subsections:

- 'Computer Requirements' on page 65
- 'Areas of the Web Interface' on page 65
- 'Main Menu Bar' on page 66
- 'Convention for Entering Phone Numbers in Tables' on page 66
- 'Dialing Notations' on page 67

5.2.1 Computer Requirements

To use the Embedded Web Server, the following is required:

- A PC running one of the following Web browsers:
 - Microsoft[™] Internet Explorer[™] (version 6.0 and higher)
 - Firefox (version 1.0.7 and higher)
- An IP network connection to the MediaPack gateway



Note: Web The browser must be Java-script enabled. If Java-script is disabled, some pages may not work.

5.2.2 Areas of the Web Interface

Figure 5-2 shows the general layout of the MediaPack's Web interface.

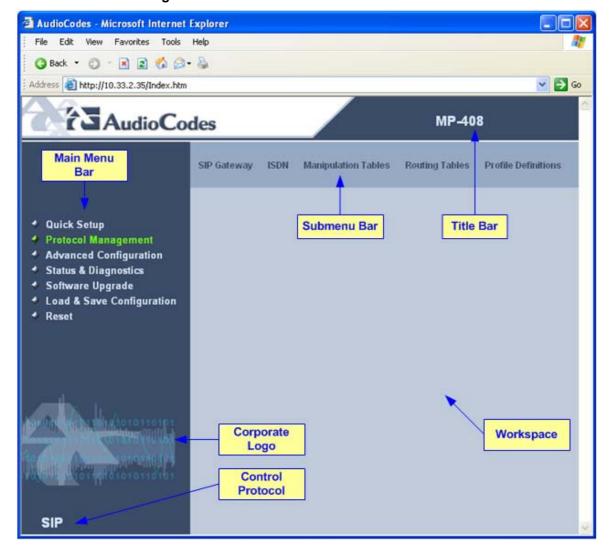


Figure 5-2: Areas of the MediaPack Web Interface



The Web interface consists of the following areas:

- **Main menu bar:** appears on the left of every screen, providing quick-and-easy access to parameters, submenus, submenu options, functions, and operations.
- **Submenu bar:** appears on the top of screens and contains submenu options.
- Title bar: displays the name of the BRI gateway model
- Workspace: the main area of the screen in which information is viewed and configured.

When positioning your curser over a parameter name (or a table) for more than a second, a tooltip is displayed, providing a short description of the parameter.

5.2.3 Main Menu Bar

The main menu bar of the Web interface consists of the following menus:

- **Quick Setup**: use this menu to configure the gateway's basic settings (refer to Section 'Quick Setup' on page 79).
- **Protocol Management:** use this menu to configure the gateway's control protocol parameters and tables (refer to Section 'Protocol Management' on page 79)
- Advanced Configuration: use this menu to perform advanced configuration settings (refer to Section 'Advanced Configuration' on page 118).
- Status & Diagnostics: use this menu to view hardware and software version information (refer to Section 'Status & Diagnostics' on page 139).
- **Software Upgrade:** use this menu to load new software or configuration files to the gateway (refer to Section 'Software Upgrade' on page 144).
- Load & Save Configuration: use this menu to load and save configuration changes (refer to Section 'Load & Save Configuration' on page 146).
- Reset: use this menu to reset the gateway (refer to Section 'Restoring Factory Default Configuration' on page 152)

5.2.4 Convention for Entering Phone Numbers in Tables

Phone numbers entered into various tables on the gateway, such as the Tel to IP routing table, must be entered without any formatting characters. For example, if you wish to enter the phone number 555-1212, it must be entered as 5551212 without the hyphen (-). If the hyphen is entered, the entry does not work. The hyphen character is used in number entry only, as part of a range definition.

5.2.5 Dialing Notations

Table 5-1 describes the dialing notations for configuring destination and source telephone number matching.

Table 5-1: Dialing Plan Notations

Notation	Description
[n-m]	Character range, e.g., [2-7]
[n, m]	Character selection, e.g., [2,6,b]
*	Any string
%	Single character

The list below includes a few examples for dialing plan notations:

- 000[1-9]*: match all numbers with three leading zeros
- *5: match all strings ending with 5
- **00**%%: match all numbers with length 5 starting with 00 (note that 00001 matches)



5.3 Embedded Command Line Interface

The MediaPack provides an embedded Command Line Interface (CLI) that can be used for configuration and diagnostics. The CLI (or CommandShell) can be accessed using Telnet or RS-232.

5.3.1 Logging into the CLI

You can access the MediaPack's CLI using a Telnet session or RS-232.

5.3.1.1 Embedded Telnet Server

To access the CLI using the embedded Telnet server:

- Use a standard Telnet application to connect to the MediaPack's Embedded Telnet Server.
- 2. At the login prompt, type Admin, and then press Enter.
- 3. At the Password prompt, type Admin, and then press Enter.

Once successfully logged in (indicated by command prompt '>'), you are in Operator Execution mode (for information on the CLI modes, refer to Section 'CLI Modes' on page 68). The command prompt is preceded by the MediaPack's current LAN IP address, as shown below:

'192.168.2.1>'

5.3.1.2 RS-232 Interface

To access the CLI using the MediaPack's RS-232 interface:

- 1. Connect the RS-232 port to your PC (refer to 'Connecting the RS-232 Serial Interface' on page 34).
- 2. Use a serial communication software (e.g., HyperTerminalTM) with the following communications port settings:

Baud Rate: 115,200 bps (user-defined)

Data bits: 8Parity: NoneStop bits: 1Flow control: None

- 3. Login using username and password (the default is 'Admin' and 'Admin' respectively).

5.3.2 CLI Modes

As described above, the gateway can be managed using the CLI. The CLI allows you to manage the configuration file, reconfigure the running system, query the system state, display debug messages, and execute supplementary commands such as ping.

The CLI supports three main modes:

- Operator Execution Mode: allows you to execute operator-related commands such as ping and various show commands to view the system state
- **Execution Mode with administrative privileges:** allows you to execute advanced commands available only to users with administrative privileges
- Configuration Mode: allows you to configure the system. The Configuration mode is divided into several logical sub-modes. Figure 5-3 below is an overview of the main configuration modes:

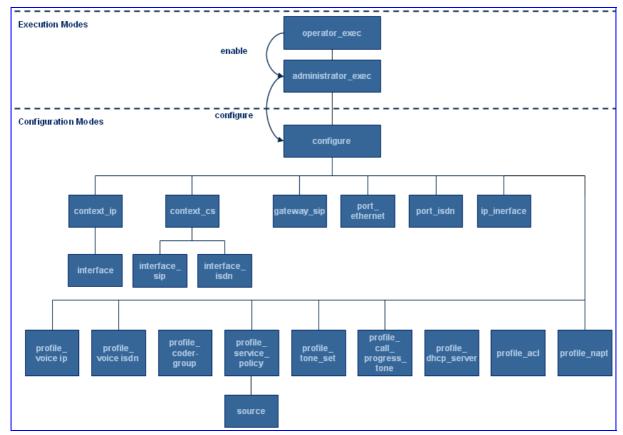


Figure 5-3: Overview of Configuration Modes

The current mode is reflected at the prompt as follows:

- Execution Mode: nodename>
- Execution Mode (administrative level): nodename#
- Administrator execution mode and various configuration modes: nodename(mode)#, where nodename is the current LAN IP address.



5.3.3 Navigating in the CLI

After you log onto the gateway, you are in the Operator Execution mode. This mode allows you to control the system with the help of a subset of the available commands.

To configure the device, you first need to change the Operator Execution mode to Administrator Execution mode. To perform this, type the command <code>enable</code>. The Administrator Execution mode offers you all the possible settings, and then you have to enter the Configuration mode using the <code>configure</code> command.

To access various configuration modes, use the commands described in Table 5-3 on page 71. To return to a previous configuration mode (i.e., from Configuration to Administrator Execution mode), use the command exit.

5.3.4 Getting Acquainted with the CLI

The table below describes general CLI commands that you can use to facilitate the MediaPack configuration while using CLI.



Note: The CLI commands are case-sensitive

Table 5-2: Useful CLI Command for Facilitating Configuration

Feature	Perform this
To display a list of all applicable commands of an active mode	Type a question mark ('?') or press the Tab key. The applicable commands are displayed at the end of the list, separated by a line.
To display all possible options relevant to a specific command	Type a question mark ('?') or press the Tab key after the command name.
To automatically complete a command that's	Press the Tab key.
partially typed	Note: If the system is unable to complete the command, it displays all the commands that begin with the characters you have typed so far.
To view a list of previously executed commands	Use the up and down arrow buttons to navigate through this list.
To repeat a command	Press Enter when at the respective position in the list.
To delete a line from a table	Type 'no' at the beginning of the command.
To disable a currently enabled command	Type 'no' at the beginning of the command.

5.3.5 Configuring the System

This section provides an overview of the system configuration using CLI. For a detailed description of the CLI parameters, refer to Chapter 6.

> To access the Main Configuration mode:

- 1. Log on to the system.
- 2. Type the enable command to acquire administrative privileges.
- 3. Type the configure command to enter the main configuration mode.

Table 5-3 on page 71 describes the CLI configuration modes.

Table 5-3: Description of Configuration Modes

Configuration Mode	Description
"main configuration mode"	The main configuration mode contains system wide configurations such as DNS, SNMP, and SNTP parameters.
"context ip"	Entered from "main configuration mode". This mode contains IP-related configurations such as:
	 Static routes (refer to Section 'Static Routes' on page 123)
	 Definition of the IP interfaces (LAN and WAN). They must be defined in this mode and are referenced in other configuration modes
"context cs"	Entered from the "main configuration" mode.
	This mode contains the definitions of the logical interfaces required for call handling by providing access to the "sip interface" and "pstn interface" modes.
"Interface sip"	To enter the "interface sip" mode, change to the "context cs" mode, and then use the command "interface sip sip". This mode contains the Proxy and Registrar definitions.
	For a detailed description of parameters, refer to 'SIP Proxy & Registration on page 82.
"interface isdn"	To enter the "interface pstn" mode, change to the "context cs" mode, and then use the command "interface pstn <03>".
	This mode is used to configure the ISDN interface, which is a logical abstraction used for call routing.
	For a detailed list of parameters, refer to 'ISDN Interface' on page 96.
"gateway sip"	From the main configuration mode, use the command "gateway sip". This mode is used to configure general SIP-related parameters.
	For a detailed description of the parameters, refer 'SIP General ' on page 80.
"port ethernet"	From the main configuration mode, use the command "port Ethernet 0 <01>". Use 0 for the Ethernet port that corresponds to the LAN interface and 1 for the Ethernet port that corresponds to the WAN interface.
	This mode is used to configure the LAN and WAN ports (e.g., to configure the physical connection mode).
	In this mode, the media characteristics of the Ethernet port are defined. For more information, refer to 'IP' on page 118.



Table 5-3: Description of Configuration Modes

Configuration Mode	Description
"port isdn"	From the main configuration mode, enter the command "port pstn 0 <03>, where 0 indicates the port number written on the case.
	This mode is used to configure specific ISDN ports (e.g., to define the User or Network side).
	For more information, refer to Section 'ISDN Port Settings' on page 94.
"profile napt"	From the main configuration mode, enter the command "profile napt WAN". This mode contains configuration specific to NAPT on the WAN interface.
	Refer to Section Services on page 137.
"profile voice ip"	From the main configuration mode, enter the command "profile voice isdn <04>". For more information, see 'ISDN Profiles' on page 113.
"profile voice isdn"	From the main configuration mode enter the command "profile voice ip <030>
	For more information, refer to 'IP Profiles' on page 110.
"profile coder-group"	From the main configuration mode, enter the command "profile coder-group <15>". For more information, refer to Coder Group on page 115.
"profile call-progress-tone"	From the main configuration mode, enter the command "profile call-progress-tone <name>". The "profile call-progress-tone" configures one call progress tone. Use the command "play" and "no play" to define a call progress tone. Use the command "flush" to remove the current "play", "no play" sequence.</name>
	Refer to Section 'Configuring Call Progress Tones using CLI' on page 91 for information on configuring the call progress tones.
"profile tone-set"	From the main configuration mode, enter the command "profile tone set <name>". The "profile tone-set" aggregates a set of call progress tones in a tone set. A tone set is assigned to an ISDN interface. Refer to Section 'Configuring Call Progress Tones using CLI' on page 91 for information on configuring the call progress tones.</name>

5.3.6 Shutdown / No Shutdown

Certain configuration modes (such as ISDN Interface) must be deactivated and reactivated (using the 'shutdown' and 'no shutdown' commands) for their parameters to take affect on the running configuration (on-the-fly).

This rule applies to the following configuration modes:

- ip_interface
- port pstn mode (use up/down instead of shutdown / no shutdown)
- port ethernet
- interface sip
- interface pstn
- gateway sip

5.4 MediaPack Configuration File

As an alternative to configuring the VoIP gateway using the Web interface (described in Section 'Embedded Web Server' on page 64) or the CLI (refer to Section 'Embedded Command Line Interface' on page 68), you can configure the MediaPack by loading the configuration file containing customer-configured parameters.

The *configuration* file is loaded to the MediaPack using the Web interface or the CLI using a standard TFTP server (refer to Section 'Loading a Configuration File' on page 150).

The *configuration* file is stored in the MediaPack's non-volatile memory after the file is loaded. When a parameter is missing from the *configuration* file, a default value is assigned to that parameter. Therefore, to restore the default configuration parameters, load an empty configuration file to the MediaPack.

Notes:



- Some of the MediaPack parameters are only configurable through the configuration file or the CLI (and not through the Web interface).
- The configuration file can only be used to change the startup configuration. Therefore, after loading this file to the MediaPack (via CLI or Web), the MediaPack must be reset for the changes to take affect.

5.4.1 Configuration File Structure

The structure of the configuration file is similar to the structure of the CLI. For example, specific parameters must be entered in context of their operation mode, and the Configuration Modes that aren't updated on-the-fly must be terminated with a 'no shutdown' command (refer to Section 'Shutdown / No Shutdown' on page 72).

The following general rules apply to the structure of the configuration file:

- Lines beginning with a number '#' sign (as the first character) are ignored.
- A carriage return must be the final character of each line.
- The *configuration* file must end with one or more carriage returns.

5.4.2 Modifying a Configuration File

> To modify the configuration file:

- 1. Save the *configuration* file on the gateway to a folder on your PC using the CLI or embedded Web server (refer to Section 'Saving a Configuration File to a PC' on page 148), or alternatively use the default Configuration file supplied with the SW package.
- 2. Open the file (the file is opened in Notepad or a Customer-defined text file editor) and modify the *configuration* file parameters according to your requirements; save and close the file.
- **3.** Load the modified *configuration* file to the gateway using CLI or the Embedded Web Server (refer to Section 'Loading a Configuration File' on page 150).



5.4.3 Configuration File Examples

Figure 5-4 through Figure 5-7 show examples of a *configuration* file for the VoIP gateway.

Figure 5-4: Configuration File Example 1

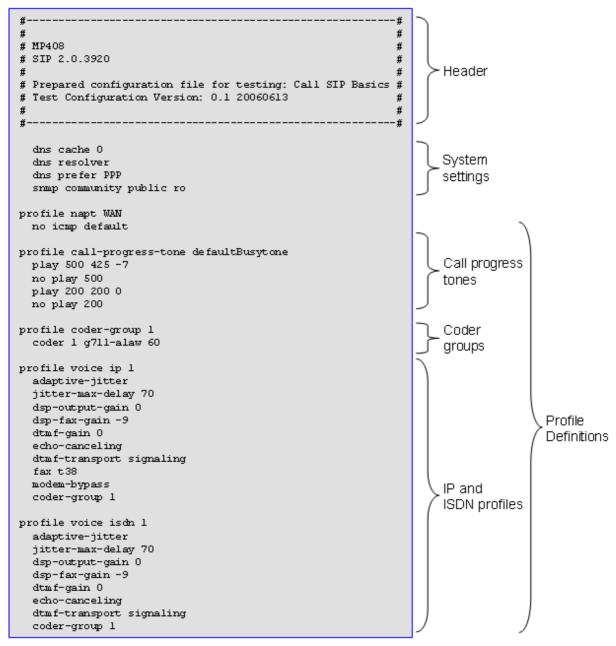


Figure 5-5: Configuration File Example 2

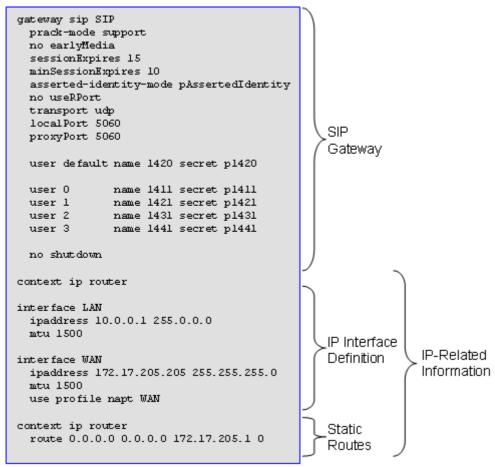




Figure 5-6: Configuration File Example 3

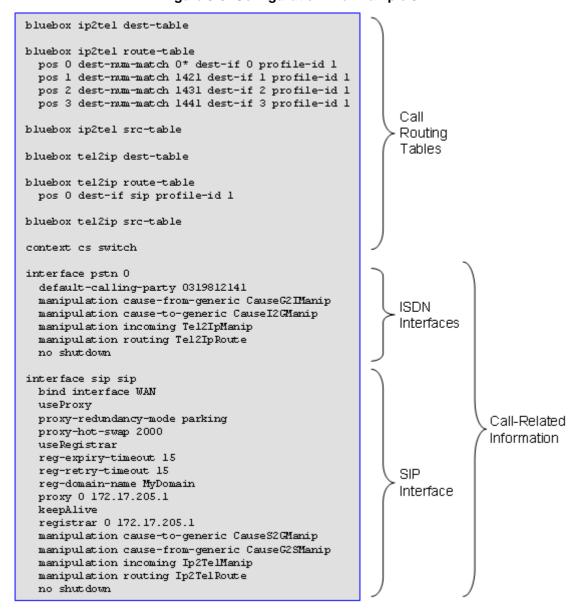
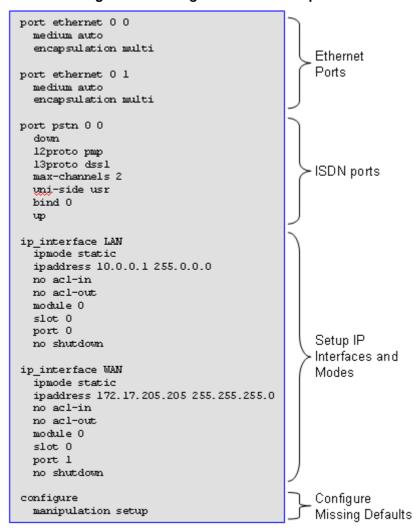


Figure 5-7: Configuration File Example 4





Reader's Notes

6 Configuring the MediaPack

This chapter provides step-by-step instructions for configuring the MediaPack. The procedures described in this chapter are mainly targeted for those using the MediaPack's embedded Web server. However, for those intending to use CLI, the CLI commands corresponding to the Web interface's commands and parameters are also provided.

The MediaPack's embedded Web server consists of the following menus (on the menu bar):

- Quick Setup (refer to Section 'Quick Setup' on page 79)
- Protocol Management (refer to Section 'Protocol Management' on page 79)
- Advanced Configuration (refer to Section 'Advanced Configuration' on page 118)
- Status & Diagnostics (refer to Section 'Status & Diagnostics' on page 142)
- Software Update (refer to Section 'Software ' on page 144)
- Load & Save Configuration (refer to Section 'Load & Save Configuration' on page 146)
- Reset (refer to Section 'Resetting the MediaPack' on page 154)



Note: Parameters enclosed in square brackets represent the corresponding Web interface parameters and commands for configuring the MediaPack using Command Line Interface (CLI).

6.1 Quick Setup

The **Quick Setup** menu provides a fast-and-easy method for configuring the basic MediaPack parameters. This basic configuration includes, for example, LAN and WAN IP addresses, SIP proxy, voice coders, ISDN, and various routing tables.

For a detailed description of the 'Quick Setup' screen and initial configuration procedures, refer to Chapter 4 on page 39.

6.2 Protocol Management

The **Protocol Management** menu is used to configure the gateway's SIP parameters, ISDN parameters, number manipulation tables, call routing tables, and profiles.

The **Protocol Management** menu includes the following submenus:

- SIP Gateway (refer to Section 'SIP Gateway' on page 80)
- ISDN (refer to Section 'ISDN' on page 88)
- Manipulation Tables (refer to Section 'Manipulation Tables' on page 98)
- Routing Tables (refer to Section 'Routing Tables' on page 106)
- Profile Definitions (refer to Section 'Profile Definitions' on page 110)
- Call Progress Tone (refer to Section 'Configuring Call Progress Tones using CLI' on page 91)



6.2.1 SIP Gateway

The **SIP Gateway** submenu is used to configure the gateway's specific SIP protocol parameters.

This menu contains the following options:

- SIP General Settings (refer to Section 'SIP General ' on page 80)
- SIP Proxy & Registration Settings (refer to Section 'SIP Proxy & Registration ' on page 82)
- SIP Users (refer to Section 'SIP Users' on page 87)

6.2.1.1 SIP General Settings

The **SIP General Settings** option opens the 'SIP General Settings' screen. This screen is used to configure the MediaPack's general SIP parameters.

To configure the SIP general parameters:

1. Open the 'SIP General Settings' screen (**Protocol Management** menu > **SIP Gateway** submenu > **SIP General Settings** option).

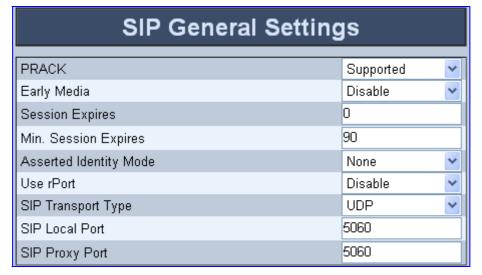


Figure 6-1: SIP General Settings Screen

- 2. Configure the SIP general parameters according to Table 6-1.
- 3. Click the **Submit** button to save your changes.
- **4.** To save the changes to the flash memory, refer to Section 'Saving Configuration Settings on the MediaPack' on page 146.

Table 6-1: SIP General Parameters (continues on pages 81 to 81)

Parameter	Description
Prack [prack-mode [disable require support]]	Defines the PRACK behavior. Disable = 100rel is not supported and not required. Supported = 100rel is added to the supported header (default). Required = 100rel is added to the supported and required header.
Early Media [[no]earlyMedia]	 Enable or disable early media. Enabled = use 183 response Disabled = use 180 alerting response (default).
Session Expires [sessionExpires <val>]</val>	Each time the timer expires, the session is refreshed using a RE-INVITE. 0 = disabled (default) Valid range is 10 to 3600 sec.
Min Session Expires [minSessionExpires <val>]</val>	The value used in the Min-SE header filed. 0 = disabled Valid range is 10 to 3600 sec. The default value is 90.
Asserted Identity Mode [asserted-identity-mode <none passertedidentity="" =""></none>	Defines the Asserted Identity Mode. None = system does not use the P-Asserted Identity header PAssertedIdentity
Use rPort [[no]useRPort]	Defines whether or not to add the rPort value to the via headers. This defines the behavior for symmetric response routing. Valid options include: Enable Disable
SIP Transport Type [transport <tcp udp="" ="">]</tcp>	Defines if UDP or TCP is used as SIP transport. Valid options include: UDP (default) TCP
SIP local port [localPort <num>]</num>	Defines the UDP local port. Valid range is 1 to 8,000. The default is 5060.
SIP proxy port [proxyPort <num>]</num>	The SIP stack sends requests to this port. Valid range is 1 to 32767. The default is 5060. Note: There is no restriction on the proxy port.
Use Source Number as Display Name [manipulation sip-display- name	If enabled, the SIP source name is copied to the display name.
[no] copy-from-src] Using CLI	

Using CLI

To change the SIP general parameters using CLI:

- 1. Login to the system.
- 2. Change to the configuration mode.
- 3. From the main configuration mode, change to the "gateway sip" mode.
- 4. Use the commands in square brackets ([]) to change the parameter values.



6.2.1.2 SIP Proxy & Registration Settings

The **SIP Proxy & Registration Settings** option opens the 'SIP Proxy & Registration' screen. This screen is used to configure parameters that are associated with SIP Proxy and Registration.

To configure the SIP Proxy and Registration parameters:

 Open the 'SIP Proxy & Registration' screen (Protocol Management menu > SIP Gateway submenu > SIP Proxy & Registration Settings option).

SIP Proxy & Registration SIP Domain Name WAN Local Interface **Proxy Related Parameters** Enable Proxy Disable Primary Proxy First Fallback Proxy Second Fallback Proxy Third Fallback Proxy Redundancy Mode Parking 2000 Proxy Swap Timeout Enable Keep-Alive Disable Registrar Related Parameters Enable Registration Disable Registrar Address Registration Domain Name 3600 Registration Expiry Time 30 Retry Time Routing Related Parameters Routing & Manipulation Route Last Enable Fallback to Routing Table Disable v Prefer Routing Table Yes Use Routing Table for Host Names and Profiles Disabled Always use Proxy Disabled **Registration & Authentication Parameters** Authentication Mode Per User Default User Name Default User Password Authentication User Name

Figure 6-2: SIP Proxy & Registration Screen

- 2. Configure the Proxy and Registration parameters according to Table 6-2.
- 3. Click the **Submit** button to save your changes and to register to a Proxy / Registrar.
- **4.** To save the changes to the flash memory, refer to Section 'Saving Configuration Settings on the MediaPack' on page 146.

Table 6-2: SIP Proxy and Registration Parameters (continues on pages 83 to 86)

Parameter	Description
SIP Domain Name [[no]domain]	Defines the host part of the <i>to</i> and <i>from</i> headers used in SIP requests. Valid options include: IP FQDN
Local Interface [[no]bind <lan wan>]</lan wan>	The SIP Stack uses this IP address in its control messages such as <i>via</i> and <i>contact</i> . This parameter does not specify the interface used to send the packet. The outgoing interface is determined by routing. Valid options include: LAN
	• WAN
Proxy-Related Paramete	'S
Enable Proxy [[no]useProxy]	 Enables or disables proxy. Valid options include: Enable = Proxy is enabled. Disable (default) = Proxy is not enabled. If proxy is disabled, all proxy-related parameters are ignored.
Primary Proxy [[no]proxy 0 <ip fqdn>]</ip fqdn>	The address of the primary and the three fallback proxies. If defined, messages are sent to one of these addresses. If fallback proxies are used, keep alive must be enabled. Valid options include: IP FQDN
First Fallback Proxy [[no]proxy 1 <ip fqdn>]</ip fqdn>	The address of the primary and the 3 fallback proxies. If defined, messages are sent to one of these addresses. If fallback proxies are used, keep alive must be enabled. • IP • FQDN
Second Fallback Proxy [[no]proxy 2 <ip fqdn>]</ip fqdn>	The address of the primary and the 3 fallback proxies. If defined, messages are sent to one of these addresses. If fallback proxies are used, keep alive must be enabled. Valid options include: IP FQDN
Third Fallback Proxy [[no]proxy 3 <ip fqdn>]</ip fqdn>	The address of the primary and the 3 fallback proxies. If defined, messages are sent to one of these addresses. If fallback proxies are used, keep alive must be enabled. Valid options include: IP FQDN
Redundancy Mode [proxy-redundancy-mode <parking homing>]</parking homing>	Valid options include: None (default) = no proxy redundancy Parking = continue working with the currently active proxy Homing = always try to use the primary proxy



Table 6-2: SIP Proxy and Registration Parameters (continues on pages 83 to 86)

Parameter	Description
Proxy Swap Timeout [proxy-hot-swap <500- 2000ms>]	The time (in msec) after which a proxy is considered not working and the next proxy is used. If fallback proxies are used, keep-alive must be enabled and the redundancy mode must be set to parking or homing.
	Valid range is 500 to 20,000 msec. The default is 2,000 msec.
	Note: For fallback to routing table, please see parameter Fallback-to-routing table.
Enable-keep-alive	Specifies if keep-alive using options is enabled.
[[no]keepAlive]	Valid options include:
	Enabled
	Disabled (default)
Registrar-Related Parame	eters
Enable Registration	Enables or disables registration.
[[no]useRegistrar]	Valid options include:
	 Enable = the system tries to register with a registrar. In this case, a registrar or proxy must be specified. For additional information, refer to Section 'SIP Proxy & Registration Settings' on page 82.
	Disable (default) = the system does not register with a registrar.
Registrar Address	Address to where REGISTER requests are sent.
[[no]registrar <ip fqdn>]</ip fqdn>	Valid options include:
	■ IP
	• FQDN
Registration Domain Name	Defines the host part of the to and from header of the register message. Valid options include:
[reg-domain-name]	■ IP
	FQDN
Posistration Evniry	**
Registration Expiry Time	Defines the value of the expire header. Valid range is 10 to 10,000 seconds. The default is 3,600.
[reg-expiry-timeout]	valid range is 10 to 10,000 seconds. The detault is 3,000.
Retry time	Defines the time after which a failed registration is repeated.
[reg-retry-timeout]	Valid range is 5 to 3,600 sec. The default is 30 sec.
Routing-Related Paramet	ers
Routing & Manipulation [no]route-before-incoming]	Determines if the routing manipulation is performed before or after number manipulation.
[]	Valid options include:
	route-first
	route-last (default)
Enable Fallback to	This parameter is applicable only if the proxy is enabled and routing tables are used.
Routing Table	Valid options include:
[[no]fallback-to-routing-table]	Yes = If the proxy is not reachable, requests are sent to the address determined by the routing table.
	No (default) = if the proxy is not reachable, requests are discarded.
Prefer Routing Table	This parameter is applicable only if the proxy is enabled and routing tables are used.
[[no]prefer-route-table]	Valid options include:
	No (default) = requests are sent to the proxy.
	Yes = requests are sent to the destination specified in the routing table. If the entry is not found, the requests are sent to the proxy (if a proxy is enabled)

Table 6-2: SIP Proxy and Registration Parameters (continues on pages 83 to 86)

Parameter	Description
Use Routing Table for Host Names and Profiles	This parameter is applicable only if the proxy server is used.
[[no]always-use-route-	valid options include:
table]	Enabled = the domain field of the to header is set to the value determined by the routing table.
	Disabled (default) = the domain field of the to header is set to the proxy.
	Note: This parameter does not influence the destination to which the packet is sent.
Always use Proxy [[no]forceProxy]	If this parameter is enabled, the system always uses the proxy server. If the proxy is not on-line, the call fails.
	Valid options include:
	Enabled
	Disabled (default)
Registration & Authentic	ation Parameters
Authentication Mode [[no] authPerGateway]	This parameter describes the authentication mode used to register / authenticate with a proxy or gateway.
[[no] addin or Catomay]	Valid options include:
	 Per User = gateway registers only a single user and uses this user name and password for call authentication.
	Per Gateway = registers a list of users defined in the SIP Users screen (refer to Section 'SIP Users' on page 87). The gateway uses the list of users for call authentication if a proxy or gateway requires authentication. The gateway attempts to match the "from number" to select a user. If a match is found, this user is used for authentication. If no user is found, the call fails.
Default User Name	User name used to register and authenticate with a registrar or to authenticate with a proxy.
	This user name is only used if the Authentication Mode parameter is set to Per Gateway.
Default User Password	Password used to authenticate with a registrar or a proxy.
	This password is only used if the Authentication Mode parameter is set to Per Gateway.
Authentication User	User name used for authentication. If not defined, the user name is used.



Table 6-2: SIP Proxy and Registration Parameters (continues on pages 83 to 86)

Parameter Description

Using CLI

To define the SIP Proxy & Registration parameters using CLI:

- 1. Log on to the system.
- **2.** Change to the configuration mode.
- 3. From the main configuration mode, change to the "context cs" mode.
- 4. From the "context cs" mode, change to the "interface sip" mode.
- 5. To enter the interface sip mode, use the command interface sip sip.
- 6. Use the command [[no[authPerGateway] as described above.

For more information on CLI, refer to Chapter 5.3 on page 68.

To define the default user name, perform the following:

- 1. Log on to the system.
- 2. Change to the configuration mode.
- 3. From the main configuration mode, change to the "gateway sip SIP" mode.
- 4. Enter the command: user default name <name> secret <password> authuser <authname> Where <name> is the user name, <password> is the password, and <authname> is the name used for authentication.

6.2.1.3 SIP Users

The **SIP Users** option opens the 'SIP Users' screen. This screen is used to define up to 32 SIP users, by name and password.

To configure SIP users:

1. Open the 'SIP Users' screen (**Protocol Management** menu > **SIP Gateway** submenu > **SIP Users** option).

SIP Users Authorization User Name Password 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16

Figure 6-3: SIP Users Screen

- **2.** Configure the SIP users according to Table 6-3.
- 3. Click the **Submit** button to apply your changes.
- **4.** To save the changes to the flash memory, refer to Section 'Saving Configuration Settings on the MediaPack' on page 146.

Table 6-3: SIP Users Parameters

Parameter	Description
Name	User name used to register and authenticate with a registrar or to authenticate with a proxy.
	This user name is only used if the Authentication Mode parameter is set to Per User.



Table 6-3: SIP Users Parameters

Parameter	Description
Password	Password used to authenticate with a registrar or a proxy. This password is only used if the Authentication Mode parameter is set to Per User.
Authentication User	User name used for authentication. If not defined, the user name is used.
Using CLI	

To define the SIP Users parameters using CLI:

- 1. Log on to the system.
- 2. Change to the configuration mode.
- 3. From the main configuration mode, change to the "gateway sip SIP" mode.
- 4. Enter the command: user <x> name <name> secret <password> Where <x> is the SIP User ID, <name> is the user name, and <password> is the password.

For more information on CLI, refer to Chapter 5.3 on page 68.

6.2.2 ISDN

The **ISDN** submenu is used to configure the gateway's ISDN parameters.

This menu provides the following options:

- ISDN General Settings (refer to Section 'ISDN General Settings' on page 88)
- ISDN Port Settings (refer to Section 'ISDN Port' on page 94)
- ISDN Interface Settings (refer to Section 'ISDN Interface' on page 96)
- Hunt Logic settings (refer to Section 'Hunt Logic' on page 98)

6.2.2.1 ISDN General Settings

The **ISDN General Settings** option opens the 'ISDN General Parameters' screen. This screen allows you to configure the ISDN synchronization clock source and the tone set.

In order to operate correctly, all the ISDN devices in the network must be synchronized. For ISDN, the network provides the clock while the user-side equipment must synchronize with the clock provided by the network. The MediaPack has five optional clock sources:

- One internal clock
- Four ISDN interfaces configured as user side

Below are several examples of the clock synchronization network architecture:

- The PBX derives the clock from the PSTN and distributes clock synchronization to the MediaPack (refer to Figure 6-4).
- The MediaPack derives the clock from the PSTN and distributes clock synchronization to the PBX (refer to Figure 6-5).

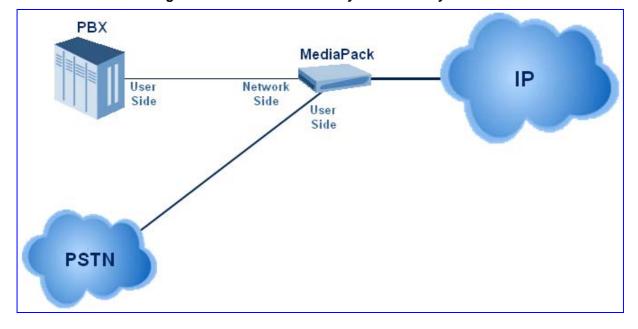
MediaPack
Network Side User Side

PSTN

MediaPack
IP

Figure 6-4: MediaPack Clock Synchronized by PBX

Figure 6-5: MediaPack Clock Synchronized by PSTN



Faulty synchronization scenario: The PBX derives the clock from the PSTN. However, the PBX can't distribute the clock to the MediaPack as the MediaPack's network side port configuration is unable to receive clock synchronization from the PBX. In such a scenario, bit slips / bit errors occur on the connection between the PBX and the MediaPack. Speech transmission may still be possible, but not fax transmission.

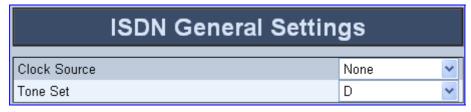
To resolve this clock synchronization problem, add a connection between the MediaPack and the PSTN network. In such a setup, both the PBX and MediaPack derive their clock synchronization from the PSTN network.



To configure ISDN general settings:

1. Open the 'ISDN General Settings' screen (**Protocol Management** menu > **ISDN** submenu > **ISDN General Settings** option).

Figure 6-6: ISDN General Settings Screen



- 2. Configure the ISDN general parameters according Table 6-4.
- 3. Click the **Submit** button to apply your changes.
- **4.** To save the changes to the flash memory, refer to Section 'Saving Configuration Settings on the MediaPack' on page 146.

Table 6-4: ISDN General Parameters

Parameter	Description
Clock Source	Defines which port to use as clock source.
[clock-mode master]	Valid options include:
	None = the system will use an internal clock
	03 = ISDN port 0 to 3, depending on model
	Note: The selected clock must be configured as Uni-Side USER; otherwise the system uses an internal clock.
Tone Set	Defines which tone set is used to generate call progress tones such as busy tone.
[tone-set <name>]</name>	Valid options include the following:
	Default = built-in Tone Profile
	A = Austria
	■ D = Germany
	■ F = France
	■ I = Italy
	N = Norway
	P = Poland
	■ S = Sweden
	UK = England

Table 6-4: ISDN General Parameters

Parameter	Description

Using CLI

To define the clock source parameters using CLI:

- 1. Log on to the system.
- 2. Change to the configuration mode.
- 3. From the main configuration mode, change to the "port pstn" mode.
- **4.** To enter the "port pstn" mode, use the command **port pstn** 0 < 0 . . 3>

Where the last number indicates the port as labeled on the case.

5. Use the commands in square brackets ([]) to change the parameter values

To define the tone set parameters using CLI:

- 1. Log on to the system.
- 2. Change to the configuration mode.
- 3. From the main configuration mode, change to the "context cs" mode.
- 4. From the "context cs" mode, change to the "interface pstn" mode.
- 5. To enter the "interface pstn" mode, use the command: interface pstn <0..3> Where the last number indicates the interface number
- 6. Use the command tone-set <name> to change the tone set. Use tab completion to obtain a list of available tone sets.

For more information on CLI, refer to Section 5.3 on page 68.

6.2.2.1.1 Configuring Call Progress Tones using CLI

The Call Progress tones can only be defined using the CLI or by editing the configuration file offline. Call Progress tones are configured by performing the following three steps:

- 1. Configure an individual call progress tone using a play / no play sequence.
- 2. Define a tone-set to assign individual call progress tones to a dialing state (e.g., busy).
- 3. Select the tone-set using the Web interface or the CLI (see Section 'ISDN General Settings' on page 88).

To define a call progress tone:

- 1. Log on to the system.
- 2. From the main configuration mode, change to the "call-progress-tone" mode, using the following command:

```
profile call-progress-tone <name>
```

Each call progress tone must have a unique name.

3. To restart defining a call progress tone, use the following command:

flush-play-list



4. To define a sequence of tones and pauses, use the following command:

```
play <duration> <1st frequency> <level of 1st frequency> [<2nd
frequency> <level of 2nd frequency>
or the command:
no play
```

The following limitations apply:

- Frequency: 0 to 4,000 Hz
- Level: -31 to 3 dB

> To define a tone-set:

- 1. Log on to the system.
- 2. From the main configuration mode, change to the "tone-set" mode using the following command:

```
profile tone-set <name>
```

Each call tone-set must have a unique name.

- **3.** Use the command **map call_progress_tone** <call state> <call progress tone> for each of the following states:
 - dialtone
 - alertingtone
 - busytone
 - queuedtone

Below is an example of the German Call Progress tone definition:

```
profile call-progress-tone Dialtone D
  play 1000 425 -14
profile call-progress-tone Alertingtone D
  play 250 425 -21
  no play 4000
  play 1000 425 -21
  no play 4000
  play 1000 425 -21
  no play 4000
profile call-progress-tone Queuedtone_D
  play 250 425 -21
  no play 4000
  play 1000 425 -21
  no play 4000
  play 1000 425 -21
  no play 4000
```

```
profile call-progress-tone Busytone_D
  play 480 425 -21
  no play 480

profile tone-set D
  map call_progress_tone dialtone Dialtone_D
  map call_progress_tone alertingtone Alertingtone_D
  map call_progress_tone busytone Busytone_D
  map call_progress tone queuedtone Queuedtone D
```



Note: The gateway supports a maximum of 16 different call progress tones. If two or more "call-progress-tone" statements define the same tone, they are internally summarized. In other words, the gateway can have more than 16 call progress tones as long as some of them are identical. Thus, if you change one call progress tone, you might exceed this limit even if you did not add a new tone. Please consult the event log after defining tones to ensure there are no errors in configuration loading of the newly configured Call Progress Tone.



6.2.2.2 ISDN Port Settings

The **ISDN Port Settings** option opens the 'ISDN Ports' screen. This screen allows you to configure an individual BRI port.

To configure the ISDN ports:

Open the 'ISDN Ports' screen (Protocol Management menu > ISDN submenu > ISDN Port Settings option).

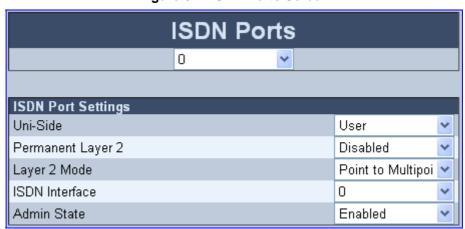


Figure 6-7: ISDN Ports Screen

- 2. From the 'ISDN Ports' list, select an ISDN port.
- 3. Configure the ISDN Ports parameters according to Table 6-5.
- 4. Click the **Submit** button to save your changes.
- **5.** To save the changes to the flash memory, refer to Section 'Saving Configuration Settings on the MediaPack' on page 146.

Parameter	Description
raiailletei	Description
Uni-side	Determines if the interface is user or network side.
[uni-side <net usr>]</net usr>	Net
	User (default)
Permanent-layer2	Enables the system to attempt to keep the ISDN Layer 2 connection open.
[[no]permanent-layer2]	Valid options include:
	Enable = permanent layer 2
	Disable (default)
Layer 2 mode	Configures the layer 2 mode.
[l2proto <pp pmp>]</pp pmp>	Valid options include:
	PP = point to point
	PMP (default) = point to multipoint
ISDN Interface	Defines the ISDN interface (number) to which this port is assigned.
[[no]bind <if_num>]</if_num>	Valid range is 0 to 3. The default is <port num="">.</port>
	For more information about ISDN interfaces, see Section 6.2.2.3 on page 96.

Table 6-5: ISDN Ports Parameters

Table 6-5: ISDN Ports Parameters

Parameter	Description
Admin State	The administrative status (up or down) of the interface.
[up down]	Valid options include:
	Enable (default)
	Disable

Using CLI

To change the ISDN port parameters using CLI:

- 1. Log on to the system.
- 2. Change to the configuration mode.
- 3. From the main configuration mode, change to the "port pstn" mode.
- **4.** To enter the "port pstn" mode, use the command:

```
port pstn 0 <0..3>
```

The last number indicates the port as labeled on the case.

5. Use the commands in square brackets ([]) to change the parameter values.

For more information on CLI, refer to Chapter 5.3 on page 68.



6.2.2.3 ISDN Interface Settings

The **ISDN Interface Settings** option opens the 'ISDN Interfaces' screen. The ISDN interface is a logical entity used for call routing. It uses the same logic as 'Hunt Groups', but with enhanced capabilities. The ISDN interface configuration includes the setting of an individual BRI port.



Note: For a description of the convention for entering telephone numbers, refer to Section 'Convention for Entering Phone Numbers in Tables' on page 66.

To configure the ISDN interfaces:

Open the 'ISDN Interfaces' screen (Protocol Management menu > ISDN submenu > ISDN Interface Settings option).

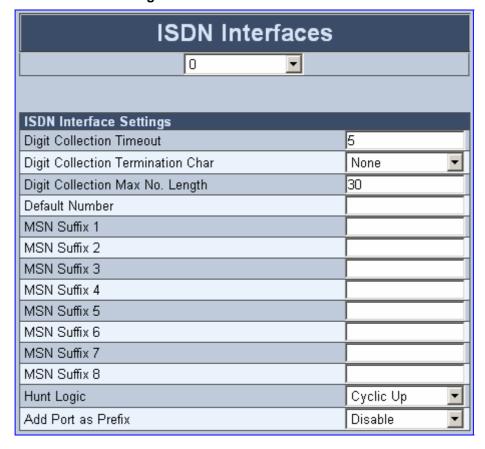


Figure 6-8: ISDN Interfaces Screen

- 2. From the 'ISDN Interfaces' list, select an ISDN interface.
- 3. Configure the ISDN interface parameters according to Table 6-6.
- 4. Click the **Submit** button to save your changes.
- 5. To save the changes to the flash memory, refer to Section 'Saving Configuration Settings on the MediaPack' on page 146.

Table 6-6: ISDN Interface Parameters

Parameter	Description
Digit Collection Timeout	Specifies the digit collection timeout in seconds.
[digit-collection timeout <num>]</num>	Valid range is 1 to 15 sec. Default value is 5 sec.
Digit collection termination char	Specifies a character that terminates digit collection. Valid options include:
[[no]digit-collection terminating-char <* # *#>]	* = indicates that the number is complete by pressing *
terrimating-char < # #>]	# = indicates that the number is complete by pressing #
	*# = indicates that the number is complete by pressing * or #
	<empty> (default) = the user cannot indicate completion of the number</empty>
Digit collection Max No. Len [digit-collection nr-length	Specifies the maximum number length after which the number is assumed to be complete.
<num></num>	Valid range is 1 to 30. The default value is 30.
Default Number [[no]default-calling-party]	The phone number that is used in case the ISDN peer doesn't provide a CLIP. If no phone number is defined, "anonymous" is used (default).
MSN [[no]msn <number>]</number>	Defines a phone number suffix for which all calls with the same suffix are accepted when configured as a PMP user interface. Up to 8 phone number suffixes can be defined. The maximum length of each number is 30.
Hunt Logic [hunt-logic < cyclic-down	Determines the ISDN port allocation scheme by the ISDN interface for IP-to-ISDN calls.
cyclic-up down up>]	 Up = the highest available free port is used
	 Down = the lowest available free port is used
	 Cyclic-up (default) = the next higher free port is used
	 Cyclic-down = The next lower free port is used
Add Port as Prefix [no] add-port-as-prefix	If enabled, the ISDN port number of the incoming call is added to the source number as the prefix.

Configuring ISDN Interface using CLI

To change the ISDN Interface parameters using CLI:

- 1. Log on to the system.
- 2. From the main configuration mode, change to the "context cs" mode.
- 3. Form the "context cs" mode, change to the "interface pstn" mode.
- 4. To enter the "interface pstn" mode, use the command:

interface pstn <0..3>

The last number indicates the interface number.

5. Use the commands in square brackets to change the parameters.



6.2.2.4 Hunt Logic

ISDN Line hunting is achieved by aggregating several ISDN ports into one ISDN interface. As described above, each ISDN port binds to an ISDN interface. If several ports bind to the same ISDN interface, the ISDN interface selects a port with a free channel based on the hunt logic defined in the ISDN interface. Note that hunt logic operates on ports and not on B-channels. A port is considered non-free if there is no free channel on that port. And it is considered free if there is at least one free channel.

The illustration below shows an example of an IP-to-ISDN call. The IP-to-Tel Call Routing table (refer to Section 'IP to Tel Routing Table' on page 108) determines the ISDN interface. The ISDN interface selects a B-channel on an available ISDN port.

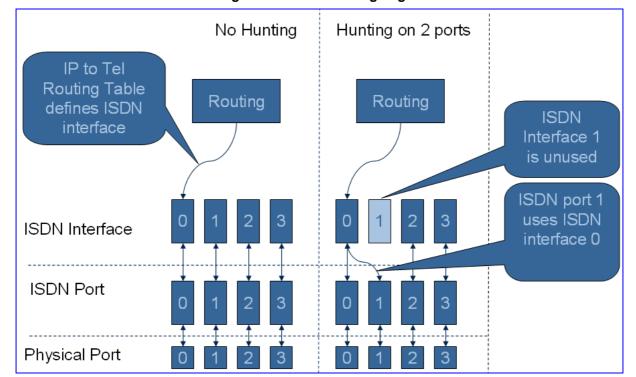


Figure 6-9: ISDN Hunting Logic

6.2.2.5 Manipulation Tables

The VoIP gateway provides four Number Manipulation tables for incoming and outgoing calls. These tables are used to modify the destination and source telephone numbers so that the calls can be routed correctly. In additional to numbers, the manipulation tables support manipulation roles based on signs and/or letters A possible use for number manipulation can be to strip and add dialing plan digits from and to the number. For example, a user could dial "9" in front of each number in order to indicate an external line. This number ("9") can be removed before the call is setup.

The Manipulation Tables include the following tables:

- IP to Tel Destination Number Manipulation Table for IP-to-Telephone (Tel) calls (refer to Section 'IP-to-Tel Destination Numbers' on page 99)
- Tel to IP Destination Number Manipulation Table for Tel-to-IP calls (refer to Section 'Tel-to-IP Destination Numbers' on page 101)

- IP to Tel Source Number Manipulation Table for IP-to-Tel calls (refer to Section 'IP-to-Tel Source Numbers' on page 102)
- Tel to IP Source Number Manipulation Table for Tel-to-IP calls (refer to Section 'Tel-to-IP Source Numbers' on page 104)



Note: Number manipulation can occur either before or after a routing decision is made. For example, you can route a call to a specific ISDN interface according to its original number, and then you can remove or add a prefix to that number before it is routed. To configure whether number manipulation is performed before or after call routing, use the 'Routing & Manipulation' parameter in the SIP Proxy & Registration screen (described in Section 'SIP Proxy & Registration Settings' on page 82.

Note: the actions strip leave add are executed in the following order: strip (prefix/suffix); leave; add (prefix/suffix)

6.2.2.6 IP-to-Tel Destination Numbers

The IP to Tel Destination Number Manipulation table is used to change the destination number received in IP-to-telephone incoming calls. The table is processed from top to bottom, where the first matching rule is used to manipulate the number. Processing stops after the first manipulation.

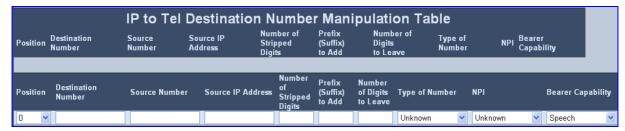


Note: For a description on the convention for entering telephone numbers in the Manipulation tables, refer to Section 'Convention for Entering Phone Numbers in Tables' on page 66.

> To configure IP-to-Tel destination numbers:

1. Open the IP to Tel Destination Number Manipulation Table (**Protocol Management** menu > **Manipulation Tables** submenu > **IP**→**Tel Destination Numbers** option).

Figure 6-10: IP to Tel Destination Number Manipulation Table



- 2. From the 'Position' drop-down list, select the entry that you want to add.
- 3. Configure the number manipulation table according to Table 6-7.
- 4. Click the **Insert** button to insert an entry at the specified position.
- **5.** To save the changes to the flash memory, refer to Section 'Saving Configuration Settings on the MediaPack' on page 146.

You can modify an entry by clicking the **Modify** button and delete an entry by clicking the **Remove** button.



Table 6-7: IP to Tel Destination Number Manipulation Table

Parameter	Description
Position	Determines the priority of the configured manipulation rule, where "0" has the highest priority.
Destination Number	Match the destination number [prefix, suffix, number]
[dest-num-match <num>]</num>	
Source Number	Match the source number [prefix, suffix, number]
[src-num-match <num>]</num>	
Source IP Address [src-ip-match <ip>]</ip>	Match the source IP of the invite.
Number of Stripped Digits [strip [prefix suffix] <num>]</num>	Strip the number of digits at the beginning of the number. If the number is included in parenthesis "()", this function strips the suffix. A combination of prefix and suffix e.g. 3(2) is valid.
Prefix (Suffix) to Add [add [prefix suffix] <num>]</num>	Adds this prefix or (suffix). A combination of prefix and suffix e.g. 3(2) is valid.
Number of Digits to Leave [leave <num>]</num>	Number of remaining digits from the right.
Type of Number	Defines the Type of Number.
[type [unknown	Valid options include:
international	Unknown (default)
national	 International
network-specific	National
subscriber-number	Network specific
abbreviated-number]]	Subscriber number
	Abbreviated number
NPI	Defines the numbering plan identifier.
[npi [unknown	Valid options include:
isdn	Unknown (default)
data	• ISDN
telex	 Data
national	■ Telex
private]]	National
	Private
Bearer Capability	Defines the ISDN Bearer Capability.
[bearer-cap[Speech	Valid options include:
UnrestrictedDigitalInformatio	• Speech
n	 Unrestricted Digital Information (UDI)
RestrictedDigitalInformation	Restricted Digital Information
, I	3.1 kHz Audio

Table 6-7: IP to Tel Destination Number Manipulation Table

Parameter	Description		
Using CLI			
To change the IP -> Tel des	stination number manipulations parameters:		
1. Log on to the system.			
2. From the main configuration mode, change to the "manipulation ip2tel dest-table" mode.			
3. Enter a routing entry using the command: pos <num> <values></values></num>			
4. To remove a routing entry, use the command:			
no pos <num></num>			
For a detailed explanation of the supplied matching and manipulation criteria, use the online help			

6.2.2.7 Tel-to-IP Destination Numbers

The Tel to IP Destination Number Manipulation table is used to define rules for changing the destination number received in telephone-to-IP calls. The table is processed from top to bottom, where the first matching rule is used to manipulate the number. Processing stops after the first successful manipulation.



Note: For a description on the convention for entering telephone numbers in the Manipulation tables, refer to Section 'Convention for Entering Phone Numbers in Tables' on page 66.

To configure Tel-to-IP destination numbers:

1. Open the Tel to IP Destination Number Manipulation Table (**Protocol Management** menu > **Manipulation Tables** submenu > **Tel→IP Destination Numbers** option).

Figure 6-11: Tel to IP Destination Number Manipulation Table

	Tel to IP Destination Number Manipulation Table				
Position	Destination Number	Source Number	Number of Stripped Digits	Prefix (Suffix) to Add	Number of Digits to Leave
Position	Destination Number	Source Number	Number of Stripped Digits	Prefix (Suffix) to Add	Number of Digits to Leave
0 🕶					

- 2. From the 'Position' drop-down list, select the entry that you want to add.
- 3. Configure the Number Manipulation table according to Table 6-8.
- 4. Click the **Insert** button to insert an entry at the specified position.
- **5.** To save the changes to the flash memory, refer to Section 'Saving Configuration Settings on the MediaPack' on page 146.

You can modify an entry by clicking the **Modify** button and delete an entry by clicking the **Remove** button.



Table 6-8: Tel to IP Destination Number Manipulation Table

Parameter	Description
Position	Determines the priority of the configured manipulation rule, where "0" has the highest priority.
Destination Number	Match the destination number [prefix, suffix, number]
[dest-num-match <num>]</num>	
Source Number	Match the source number [prefix, suffix, number]
[src-num-match <num>]</num>	
Number of Stripped Digits [strip [prefix suffix] <num>]</num>	Strip the number of digits at the beginning of the number. If the number is included in parenthesis "()", this function strips the suffix. A combination of prefix and suffix e.g. 3(2) is valid.
Prefix (Suffix) to Add	Adds this prefix or (suffix). A combination of prefix and suffix e.g. 3(2) is valid.
[add [prefix suffix] <num>]</num>	
Number of Digits to Leave [leave <num>]</num>	Number of remaining digits from the right.
Heimer Cl. I	

Using CLI

To change the Tel -> IP Destination Number Manipulations parameters:

- Log on to the system.
- 2. From the main configuration mode, change to the "Manipulation tel2ip dest-table" mode.
- **3.** Enter a routing entry using the command:

pos <num> <values>

4. To remove a routing entry, use the command:

no pos <num>

For a detailed explanation of the supplied matching and manipulation criteria, use the online help

6.2.2.8 IP-to-Tel Source Numbers

The IP to Tel Source Number Manipulation table is used to define rules for changing the destination number received in telephone-to-IP calls. The table is processed from top to bottom, where the first matching rule is used to manipulate the number. Processing stops after the first successful manipulation.



Note: For a description on the convention for entering telephone numbers in the Manipulation tables, refer to Section 'Convention for Entering Phone Numbers in Tables' on page 66.

To configure IP-to-Tel source numbers:

Open the IP to Tel Source Number Manipulation Table (Protocol Management menu > Manipulation Tables submenu > IP→Tel Source Numbers option).

Figure 6-12: IP to Tel Source Number Manipulation Table

IP to Tel Source Number Manipulation Table Prefix (Suffix) to Add Number of **Number of Digits** Position **Destination Number** Source Number Stripped Digits to Leave Number of Prefix (Suffix) Number of Digits **Destination Number** Source Number Position Stripped Digits to Add to Leave 0 ~

- From the 'Position' drop-down list, select the entry that you want to add. 2.
- 3. Configure the number manipulation table according to Table 6-8.
- 4. Click the **Insert** button to insert an entry at the specified position.
- To save the changes to the flash memory, refer to Section 'Saving Configuration **5**. Settings on the MediaPack' on page 146.

You can modify an entry by clicking the Modify button and delete an entry by clicking the Remove button.

Table 6-9: IP-to-Tel Source Number Manipulation Table

Description
Determines the priority of the configured manipulation rule, where "0" has the highest priority.
Match the destination number [prefix, suffix, number]
Match the source number [prefix, suffix, number]
Strip the number of digits at the beginning of the number. If the number is included in parenthesis "()", this function strips the suffix. A combination of prefix and suffix e.g. 3(2) is valid.
Adds this prefix or (suffix). A combination of prefix and suffix e.g. 3(2) is valid.
Number of remaining digits from the right.

Using CLI

To change the IP -> Tel source number manipulations parameters:

- 1. Log on to the system.
- 2. From the main configuration mode, change to the "manipulation ip2tel src-table" mode.
- 3. Enter a routing entry using the command: pos <num> <values>
- **4.** To remove a routing entry, use the command:

no pos <num>

For a detailed explanation of the supplied matching and manipulation criteria, use the online help



The table is processed downwards. The processing stops after the first Note: match. This means that the order is relevant.



6.2.2.9 Tel-to-IP Source Numbers

The Tel to IP Source Number Manipulation table is used to define rules for changing the destination number received in telephone-to-IP calls. The table is processed from top to bottom, where the first matching rule is used to manipulate the number. Processing stops after the first successful manipulation.



Note: For a description on the convention for entering telephone numbers in the Manipulation tables, refer to Section 'Convention for Entering Phone Numbers in Tables' on page 66.

To configure Tel-to-IP source numbers:

1. Open the Tel to IP Source Number Manipulation Table (**Protocol Management** menu > **Manipulation Tables** submenu > **Tel→IP Source Numbers** option).

Figure 6-13: Tel to IP Source Number Manipulation Table

Tel to IP Source Number Manipulation Table					
Position	Destination Number	Source Number	Number of Stripped Digits	Prefix (Suffix) to Add	Number of Digits to Leave
Position	Destination Number	Source Number	Number of Stripped Digits	Prefix (Suffix) to Add	Number of Digits to Leave
0 🕶					

- 2. From the 'Position' drop-down list, select the entry that you want to add.
- 3. Configure the number manipulation table according to Table 6-10.
- 4. Click the **Insert** button to insert an entry at the specified position.
- **5.** To save the changes to the flash memory, refer to Section 'Saving Configuration Settings on the MediaPack' on page 146.

You can modify an entry by clicking the **Modify** button and delete an entry by clicking the **Remove** button.

Table 6-10: Tel-to-IP Source Number Manipulation Table

Parameter	Description
Position	Determines the priority of the configured manipulation rule, where "0" has the highest priority.
Destination Number [dest-num-match <num>]</num>	Match the destination number [prefix, suffix, number]
Source Number	Match the source number [prefix, suffix, number]
[src-num-match <num>]</num>	
Number of Stripped Digits [strip [prefix suffix] <num>]</num>	Strip the number of digits at the beginning of the number. If the number is included in parenthesis "()", this function strips the suffix. A combination of prefix and suffix e.g. 3(2) is valid.
Prefix (Suffix) to Add [add [prefix suffix] <num>]</num>	Adds this prefix or (suffix). A combination of prefix and suffix e.g. 3(2) is valid.
Number of Digits to Leave [leave <num>]</num>	Number of remaining digits from the right.

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Table 6-10: Tel-to-IP Source Number Manipulation Table

Parameter	Description
Using CLI	

To change the Tel -> IP source number manipulations parameters:

- 1. Log on to the system.
- **2.** From the main configuration mode, change to the "manipulation tel2ip src-table" mode.
- 3. Enter a routing entry using the command:

pos <num> <values>

4. To remove a routing entry, use the command:

no pos <num>

For a detailed explanation of the supplied matching and manipulation criteria, use the online help

6.2.2.10 Clearmode Translation

The Clearmode translation table is used to translate ISDN bearer capability UDI to SIP clearmode codec and vice versa. If enabled the following translation will be used:

If the incoming SIP connection has CLEARMODE as the most preferred codec the ISDN setup will use Unrestricted Digital Information.

If the incoming ISDN setup indicates Unrestricted Digital Information, The CLEARMODE codec will be used as the most preferred codec on the SIP side.

Table 6-11: Clearmode Translation

Parameter	Description
Clearmode Translation [[no] translate]	Enable or disable the clearmode translation.
Clearmode Encoding Name [encoding-name [CLEARMODE X-CCD]]	The encoding name to use for CLEARMODE. (Default is CLEARMODE) CLEARMODE: Use "CLEARMODE" as encoding name as described in RFC4040. X-CCD: Use "X-CCD" as encoding name.
Using CLI	

To change the Clearmode Translation:

- 1. Log on to the system.
- 2. From the main configuration mode, change to the "manipulation clearmode" mode.
- 3. Use the commands in square brackets to change the parameters.



6.2.3 Routing Tables

The gateway provides two different routing tables:

- Tel to IP Routing Table: configured for routing incoming Tel calls to IP addresses (refer to Section 'Tel to IP Routing Table' on page 106)
- IP to Tel Routing Table: configured for routing incoming IP calls to groups of channels called ISDN interfaces (refer to Section 'IP to Tel Routing Table' on page 108)



Note: Settings in the Tel to IP Routing Table may be overridden by proxy settings. For more information on proxy configuration, refer to 'SIP Proxy & Registration' on page 82.

6.2.3.1 Tel to IP Routing Table

The Tel to IP Routing Table is used to route incoming Tel calls to IP addresses. This routing table associates a called / calling telephone number's prefixes with a destination IP address. When a call is routed through the VoIP gateway (Proxy isn't used), the called and calling numbers are compared to the list of prefixes on the IP Routing Table (up to 50 prefixes can be configured). Calls that match these prefixes are sent to the corresponding IP address. If the number dialed does not match these prefixes, the call is not made.

When using a Proxy server, you do not need to configure the Tel to IP Routing Table. However, if you want to use fallback routing when communication with Proxy servers is lost, or to obtain different SIP URI host names (per called number) or to assign IP profiles, you need to configure the IP Routing Table.

Note that for the Tel to IP Routing table to take precedence over a Proxy for routing calls, set the parameter 'Prefer Routing Table' to Yes (refer to Section 'SIP Proxy & Registration Settings' on page 82). The gateway checks the 'Destination IP Address' field in the 'Tel to IP Routing' table for a match with the outgoing call. Only if a match is not found, a Proxy is used.

Possible uses for Tel to IP Routing can be as follows:

- Enables fallback to internal routing table if there is no communication with the Proxy servers.
- Always Use Routing Table: When this feature is enabled, even if a Proxy server is used, the SIP URI host name in the sent INVITE message is obtained from this table. Using this feature, users are able to assign a different SIP URI host name for different called and/or calling numbers.
- Assign Profiles to destination address (also when a Proxy is used).

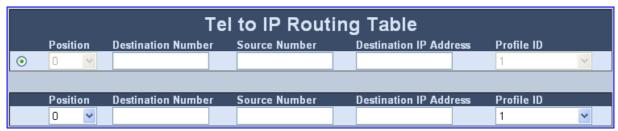


Note: The Tel to IP Routing Table must contain at least one routing entry. The gateway provides a default routing entry (Position 0). However, if you delete this entry, ensure that the table still contains at least one routing entry.

> To configure the Tel to IP Routing table:

 Open the 'Tel to IP Routing Table' screen (Protocol Management menu > Routing Tables submenu > Tel to IP Routing option).

Figure 6-14: Tel to IP Routing Table Screen



- 2. From the 'Position' drop-down list, select the entry that you want to edit.
- 3. Configure the Tel to IP Routing table according to Table 6-12.
- 4. Click the **Insert** button to insert an entry at the specified position.
- **5.** To save the changes to the flash memory, refer to Section 'Saving Configuration Settings on the MediaPack' on page 146.

You can modify an entry by clicking the **Modify** button and delete an entry by clicking the **Remove** button.

Table 6-12: Tel to IP Routing Table Parameters

Parameter	Description
Position	Determines the priority of the configured routing rule, where "0" has the highest priority.
Destination Number	Match the destination number [prefix, suffix, number].
[dest-num-match <num>]</num>	
Source Number	Match the source number [prefix, suffix, number].
[src-num-match <num>]</num>	
Destination IP Address	Defines the destination IP.
[dest-ip <ip>]</ip>	
Profile ID	Determines the profile to be used.
[profile-id <id>]</id>	
Heina CI I	

Using CLI

To change the Tel -> IP destination number manipulations parameters:

- 1. Log on to the system.
- 2. From the main configuration mode, change to the "routing tel2ip table" mode.
- 3. Enter a routing entry using the command: pos <num> <values>
- To remove a routing entry, use the command: no pos <num>

For a detailed explanation of the supplied matching and manipulation criteria, use the online help.

Note 1: The key "dest-if sip" is required if Call Routing is configured using the CLI. If call routing is configured using the Web interface, this key is implicitly added.

Note 2: <num> denotes the dialing plan notation (refer to Section 'Dialing Notations' on page 67).



6.2.3.2 IP to Tel Routing Table

The IP to Tel Routing Table is used to route incoming IP calls to groups of channels called ISDN interfaces. Calls are assigned to ISDN interfaces according to any combination of the following three options (or using each independently):

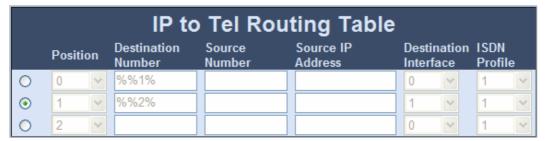
- Destination phone prefix
- Source phone prefix
- Source IP address

The call is sent to the specified ISDN interface which then selects an available ISDN port.

To configure the IP to Tel Routing table:

1. Open the 'IP to Tel Routing Table' screen (**Protocol Management** menu > **Routing Tables** submenu > **IP to Tel Routing** option).

Figure 6-15: IP to Tel Routing Table Screen



- 2. From the 'Position' drop-down list, select the entry that you want to add.
- 3. Configure the Tel to IP Routing table according to Table 6-13.
- 4. Click the **Insert** button to insert an entry at the specified position.
- 5. To save the changes to the flash memory, refer to Section 'Saving Configuration Settings on the MediaPack' on page 146.

You can modify an entry by clicking the **Modify** button and delete an entry by clicking the **Remove** button.

Table 6-13: IP to Tel Routing Table Parameters

Parameter	Description	
Position	Determines the priority of the configured routing rule, where "0" has the highest priority.	
Destination Number	Match the destination number [prefix, suffix, number].	
[dest-num-match <num>]</num>		
Source Number	Match the source number [prefix, suffix, number].	
[src-num-match <num>]</num>		
Source IP Address	Match the source IP of the invite.	
[src-ip-match <ip>]</ip>		
Destination interface	Destination ISDN interface.	
[dest-if <isdn if="" number="">]</isdn>		
Profile ID	Determines the profile to be used.	
[[profile-id <id>]]</id>		

Using CLI

To define the IP -> Tel routing parameters:

- 1. Log on to the system.
- 2. From the main configuration mode, change to the "routing ip2tel table" mode.
- 3. Enter a routing entry using the command:

pos <num> <values>

4. To remove a routing entry, use the command:

no pos <num>

For a detailed explanation of the supplied matching and manipulation criteria, use the online help.

Note: <num> denotes the dialing plan notation (refer to Section 'Dialing Notations' on page 67).



6.2.4 Profile Definitions

As described in 'Routing Tables' on page 106, the call routing assigns a profile to each call. The profile defines specific properties used for this call. The system uses the following two profiles:

- IP profiles for ISDN-to-SIP calls (refer to Section 'IP Profiles' on page 110)
- Tel profiles for SIP-to-ISDN calls (refer to Section 'ISDN Profiles' on page 113)
- Coder Groups (refer to Section 'Coder Group ' on page 115)

6.2.4.1 IP Profiles

IP Profiles describe the properties of an ISDN-to-IP call. The **IP Profiles** option opens the 'IP Profiles' screen. This screen defines Fax handling, DTM handling, and codec groups.

> To configure the IP Profiles:

1. Open the 'IP Profiles' screen (**Protocol Management** menu > **Profile Definitions** submenu > **IP Profiles** option).

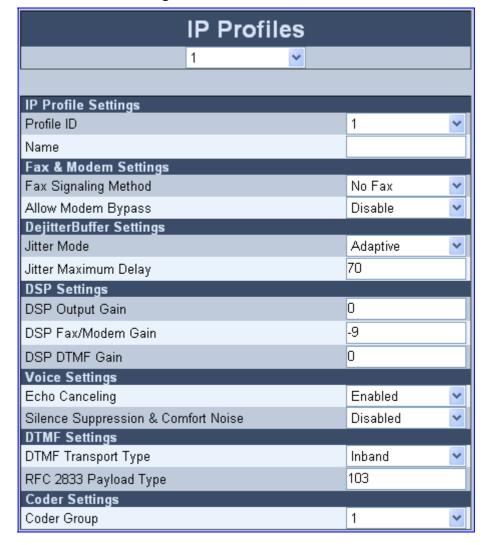


Figure 6-16: IP Profiles Screen

- 2. From the 'IP Profiles' drop-down list, select the entry that you want to edit.
- 3. Configure the IP profile according to Table 6-14.
- 4. Click the **Add** button to apply the settings.
- **5.** To save the changes to the flash memory, refer to Section 'Saving Configuration Settings on the MediaPack' on page 146.

You can modify an entry by clicking the **Modify** button and delete an entry by clicking the **Remove** button.

Table 6-14: IP Profile Parameters

Parameter	Description	
ID	Profile ID. Valid range is 1 to 30.	
Profile Name	The profile name is listed as comment. It is not relevant for configuration. The name is a string of no more than 20 characters.	
Fax signaling method	Defines how fax is handled.	
[[no]fax <g711 t38>]</g711 t38>	Valid options include:	
	 No Fax = fax detection is disabled. 	
	 T.38Relay = fax is transmitted using T.38. If T.38 Negotiations fail, the system performs a fallback to the last active coded. 	
	 G.711Transport = fax is transmitted using g.711 a-law. 	
Allow modem bypass	Defines how modem calls are handled.	
[[no]modem-bypass]	Valid options include:	
	 Enable = modem calls are transmitted using G.711 a-law 	
	Disable = modem calls are transmitted with the currently active codec	
Jitter mode	Determines the type of jitter buffer.	
[[no]adaptive-jitter]	Valid options include:	
	 Adaptive 	
	• Static	
Jitter max delay	Defines the maximum jitter delay. The Adaptive jitter buffer does not exceed this	
[jitter-max-delay <value>]</value>	value.	
	Valid range is 10 to 300 msec. The default value is 70.	
DSP output gain	Defines the DSP output gain.	
[dsp-output-gain]	The range is -31 to +31 dB.	
DSP Fax/Modem gain	Defines the DSP Fax/Modem gain.	
[dsp-fax-gain]	The range is -31 to +31 dB.	
DSP DTMF gain	Defines the DTMF gain.	
[dtmf-gain <-3131>]	The range is -31 to +31 dB.	
Echo canceling	Enables or disables echo cancellation.	
[[no]echo-canceling]	Valid options include:	
	Enable	
	 Disable 	
Silence suppression /	Enables or disables silence suppression and comfort noise generation.	
comfort noise	Valid options include:	
[[no]silence-suppression]	Enable	
	Disable	



Table 6-14: IP Profile Parameters

Parameter	Description	
DTMF Transport	Defines the method for transporting DTMF.	
[dtmf-transport <in-< td=""><td>Valid options include:</td></in-<>	Valid options include:	
band nte>]	• nte	
	 In-band = DTMF events are transported using the current voice codec. 	
	Note: DTMF events are transported using named tone events according to RFC 2833.	
RFC 2833 Payload Type	Defines the payload type to use for NTE. Possible values range from 96 – 127.	
[dtmf-nte-payload-type <payload-type>]</payload-type>	Default is 103.	
CLEARMODE Payload Type	Defines the payload type to use for CLEARMODE. Possible values range from 96 – 127. Default is 97.	
[clearmode-payload-type <payload-type>]</payload-type>		
coder group	Defines the coder group to be used for this profile.	
[coder-group <id>]</id>		
Using CLI		

To define the IP Profile parameters:

- 1. Log on to the system.
- 2. From the main configuration mode, change to the "profile voice ip" mode.
- 3. To enter the "profile voice ip" mode, use the command:

profile voice ip <1..30>

The last number indicates the profile number.

4. Use the commands in square brackets ([]) to change the parameters.

6.2.4.2 ISDN Profiles

ISDN Profiles describe the properties of an IP-to-ISDN call. The **ISDN Profiles** option opens the 'ISDN Profile' screen. This screen is used to define Fax handling, DTM handling, and codec groups.

To configure the ISDN Profiles:

1. Open the 'ISDN Profiles' screen (**Protocol Management** menu > **Profile Definitions** submenu > **ISDN Profiles** option).

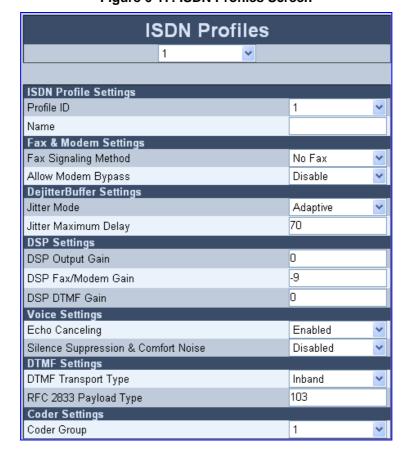


Figure 6-17: ISDN Profiles Screen

- 2. Configure the ISDN profile according to Table 6-15.
- **3.** Click the **Add** button to apply the settings.
- **4.** To save the changes to the flash memory, refer to Section 'Saving Configuration Settings on the MediaPack' on page 146.

You can modify an entry by clicking the **Modify** button and delete an entry by clicking the **Remove** button.



Table 6-15: ISDN Profile Parameters

Parameter	Description		
ID	Profile ID.		
	Valid range is 1 to 4.		
Profile Name	The profile name is listed as comment. It is not relevant for configuration. The name is a string of no more than 20 characters.		
Fax signaling method	Defines how fax is handled.		
[[no]fax <g711 t38>]</g711 t38>	Valid options include:		
	 NoFax = fax detection is disabled. 		
	 T.38Relay = fax is transmitted using T.38. If T.38 Negotiations fail, the system performs a fallback to the last active coded. 		
	 G.711Transport = fax is transmitted using g.711 a-law. 		
Allow modem bypass	Defines how modem calls are handled.		
[[no]modem-bypass]	Valid options include:		
	 Enable = modem calls are transmitted using G.711 a-law 		
	Disable = modem calls are transmitted with the currently active codec		
Jitter mode	Determines the type of jitter buffer.		
[[no]adaptive-jitter]	Valid options include:		
	Adaptive		
	Static		
Jitter max delay	Defines the maximum jitter delay. The Adaptive jitter buffer does not exceed this		
[jitter-max-delay <value>]</value>	value.		
	Valid range is 10 to 300 msec. The default value is 70.		
DSP output gain	Defines the DSP output gain.		
[dsp-output-gain]	The range is -31 to +31 dB.		
DSP Fax/Modem gain	Defines the DSP Fax/Modem gain.		
[dsp-fax-gain]	The range is -31 to +31 dB.		
DSP DTMF gain	Defines the DTMF gain.		
[dtmf-gain <-3131>]	The range is -31 to +31 dB.		
Echo canceling	Enables or disables echo cancellation.		
[[no]echo-canceling]	Valid options include:		
	Enable		
	 Disable 		
Silence suppression /	Enables or disables silence suppression and comfort noise generation.		
comfort noise	Valid options include:		
[[no]silence-suppression]	Enable		
	 Disable 		
DTMF Transport	Defines the method for transporting DTMF.		
[dtmf-transport <in-< td=""><td>Valid options include:</td></in-<>	Valid options include:		
band nte>]	■ NTE (RFC2833)		
	 Inband = DTMF events are transported using the current voice codec. 		
	Note: DTMF events are transported using named tone events according to RFC 2833.		
coder group	Defines the coder group to be used for this profile.		
[coder-group <id>]</id>			

Table 6-15: ISDN Profile Parameters

Parameter	Description
Using CLI	

To define the ISDN Profile parameters:

- 1. Log on to the system.
- 2. From the main configuration mode, change to the "profile voice isdn" mode.
- 3. To enter the "profile voice isdn" mode, use the command: profile voice ip <1..4>

The last number indicates the profile number.

4. Use the commands in square brackets ([]) to change the parameters.

6.2.4.3 Coder Group Profiles

The **Coder Group Profiles** option opens the 'Coder Groups' screen. This screen allows you to configure the first to fifth preferred coders (and their corresponding ptimes) for the gateway. The first coder is the highest priority coder and is used by the gateway whenever possible. If the far end gateway cannot use the coder assigned as the first coder, the gateway attempts to use the next coder and so forth.

The gateway supports the following coders:

- **G.711 A-law 64 kbps** supporting packetization period of 10, 20, 30, 40, 50, 60, 80, 100, and 120 msec
- G.711 U-law 64 kbps supporting packetization period of 10, 20, 30, 40, 50, 60, 80, 100, and 120 msec
- G.723.1 5.3, 6.3 kbps supporting packetization period of 30, 60, 90, 120, and 150 msec
- **G.726 16, 24, 32, 40 kbps** supporting packetization period of 10, 20, 30, 40, 50, 60, 80, 100, and 120 msec
- **G.729A 8 kbps** supporting packetization period of 10, 20, 30, 40, 50, 60, 80, 100, and 120 msec
- Clearmode 64 kbps supporting packetization of 10, 20, 30, 40. 50, 60, 80, 100, 120 msec.
- **T.38** The fax (T.38) codec does not required a packetization

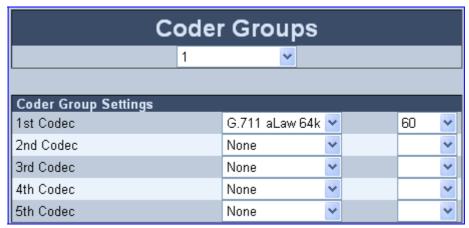
The default coder is G.711 A-Law 60ms.



To configure the gateway's coders:

 Open the 'Coder Groups' screen (Protocol Management menu > Protocol Definitions submenu > Coder Group Profiles option).

Figure 6-18: Coder Groups Screen



- 2. From the Coder Groups drop-down list, select the coder group number (1 through 5).
- 3. For the '1st Codec', perform the following:
 - **a.** From the drop-down list, select the coder you want to use. For the full list of available coders and their corresponding ptimes, refer to the list above.
 - b. From the drop-down list to the right of the coder list, select the size of the Voice Packet (ptime) used with this coder in milliseconds. Selecting the size of the packet determines how many coder payloads are combined into one RTP (voice) packet.
- 4. Repeat steps 2 through 3 for the second to fifth coders (optional).
- 5. Click the **Submit** button to save your changes.
- **6.** To save the changes to the flash memory, refer to Section 'Saving Configuration Settings on the MediaPack' on page 146.

Notes:



- The ptime packetization period depends on the selected coder name.
- If the ptime is not specified, the ptime gets a default value.
- The ptime specifies the maximum packetization time the gateway can receive.
- Each coder can appear only once.

Table 6-16: Coder Group Parameters

Parameter	Description
ID Defines the coder group ID.	
	Valid range is 1 to 5.
Coder	Defines the coder.
	For a list of valid options see the list above.
Packetization	Defines the packetization time.
	For a list of valid options see the list above.
Using CLI	

To define the Coder Group parameters:

- 1. Log on to the system.
- 2. From the main configuration mode, change to the "profile coder-group" mode.
- To enter the "profile voice isdn" mode, use the command: profile coder-group <1..5>
 The last number indicates the coder group.
- 4. Define the coders in this coder group. To define a coder, use the command: coder <num> <coder> [<bit rate>] <packetization time> Where the valid range for <num> is: 1 to 5. The <bit rate> must be specified or G.726 and G.727.

For a list of valid combinations of coder and packetization time see the list at the beginning of this section.



6.3 Advanced Configuration

The **Advanced Configuration** menu is used to configure the gateway's advanced configuration parameters, and includes the following submenus:

- Network Settings (refer to Section 'Network Settings' on page 118)
- User Management (refer to Section 'User Management' on page 140)

6.3.1 Network Settings

From the Network Settings you can define the following networking parameters:

- IP and Ethernet settings (refer to Section 'IP Interfaces' on page 118)
- PPPoE parameters (refer to Section 'PPPoE' on page 122)
- IP static routes (refer to Section 'Static Routes' on page 123)
- IP dynamic routes (refer to Section 'Dynamic Routes' on page 125)
- QoS (refer to Section 'QoS' on page 126)
- QoS Source Classes and Packet Tagging (refer to Section 'QoS Source Classes and Packet Tagging' on page 129)
- Access control list (refer to Section 'Access Control List' on page 131)
- Network address translation (refer to Section 'NAT' on page 134)
- Routing Information Protocol -- RIP (refer to Section 'RIP' on page 136)
- DHCP server, DNS, and SNTP clients settings (refer to Section 'Services' on page 137)

6.3.1.1 IP Interfaces

The IP Interfaces option allows you to configure the LAN and WAN interfaces.

Dynamic Host Configuration Protocol (DHCP) can be enabled on the WAN interface using the 'IP Interfaces' screen or 'Quick Setup' screen (refer to 'Quick Setup' on page 79). The MediaPack can use DHCP on its WAN interface to automatically obtain the following networking parameters after it is reset:

- IP address and subnet mask: mandatory parameters that are sent to the MediaPack every time a DHCP process occurs.
- Default gateway IP address: optional parameter that is sent to the MediaPack only if configured in the DHCP server.
- DNS server IP address (primary and secondary): optional parameters that contain the address of valid DNS servers.

When the gateway is configured to use DHCP, it attempts to contact the enterprise's DHCP server to obtain the networking parameters. These network parameters have a 'time limit' after which the gateway 'renews' its lease from the DHCP server.

It the gateway is configured to use a static IP address, the default gateway must be configured manually. For a detailed description on configuring the default gateway, refer to Section 'Static Routes' on page 123.



Note: If the DHCP server denies the use of the gateway's current IP address and specifies a different IP address (according to RFC 1541), the gateway must change its networking parameters. If this happens while calls are in progress, they are not automatically rerouted to the new network address (since this function is beyond the scope of a VoIP gateway). Therefore, you are recommended to configure DHCP servers to allow renewal of IP addresses.

> To configure the IP interfaces parameters:

1. Open the 'IP Interfaces' screen (Advanced Configuration menu > Network Settings > IP Interfaces option).

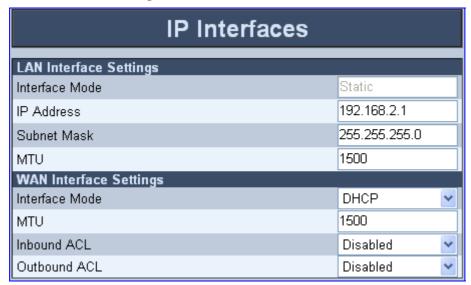


Figure 6-19: IP Interfaces Screen

Configure the IP interfaces according to Table 6-17.

The default is 1,500.

- 3. Click the **Submit** button to save your changes.
- **4.** To save the changes to the flash memory, refer to Section 'Saving Configuration Settings on the MediaPack' on page 146.

Parameter Description **LAN Interface Parameters Interface Mode** Defines how the IP address of the interface is configured. For the LAN interface, you must assign a static IP address. [ipmode static] **IP Address** Defines the interfaced IP address and subnet mask. This is only valid if the interface mode is set to static. [ipaddress <addr> <mask>] Default LAN IP address: 192.168.1.1 (subnet mask: 255.255.255.0) **Subnet Mask** Defines the network mask of the IP address specified above. Defines the Maximum Transfer unit (MTU) of this IP interface. This value MTU specifies the size of the largest packet that can be sent over this interface in [mtu <value>] one piece.

Table 6-17: WAN and LAN IP Settings Parameters



Table 6-17: WAN and LAN IP Settings Parameters

Parameter	Description		
[medium [10 full 10 half 100 full 100 half auto] Note: In the current version, Media settings can only be configured using CLI.	Defines the interface mode. Valid options include: Auto = enables auto negotiation 10T = interface configured for 10 Mbps Half duplex 10TX = interface configured for 10 Mbps Full duplex 100T = interface configured for 100 Mbps Half duplex 100Tx = interface configured for 100 Mbps Full duplex		
WAN Interface Parameters			
Interface Mode [ipmode]	Valid options include: DHCP (default) PPPoE Static		
IP Address [ipaddress <addr> <mask>]</mask></addr>	Defines the interfaced IP address and subnet mask. This is only valid if the interface mode is set to static. Default WAN IP address: 192.168.2.1 (subnet mask: 255.255.255.0)		
Subnet Mask	Define the network mask of the IP address specified above. Note: This parameter is only valid if the interface mode is set to Static.		
ACL IN [[no]acl-in]	Enables or disables the Access Control List for inbound traffic. Valid options include: Enable Disable (default) Note: In the current version, ACL can only be configured using CLI.		
ACL OUT [[no]acl-out]	Enables or disables the Access Control List for outbound traffic. Valid options include: Enable Disable (default) Note: In the current version, ACL can only be configured using CLI.		
MTU [mtu <value>]</value>	Defines the Maximum Transfer Unit (MTU) of this IP interface. This value specifies the size of the largest packet that can be sent over this interface in one piece. The default is 1,500. If PPPoE is used, the actual MTU is reduced to the MTU determined during link negotiation. In most cases, this is 1,492.		
[medium [10 full 10 half 100 full 100 half auto] Note: In the current version, Media settings can only be configured using CLI.	Defines the interface working mode. Valid options include: Auto = enables auto negotiation 10T = interface configured for 10 Mbps Half duplex 10TX = interface configured for 10 Mbps Full duplex 100T = interface configured for 100 Mbps Half duplex 100Tx = interface configured for 100 Mbps Full duplex		

Table 6-17: WAN and LAN IP Settings Parameters

Parameter Description

Using CLI

To change the Tel -> IP interfaces parameters:

- 1. Log on to the system.
- 2. From the main configuration mode, change to the "ip_interface" mode.
- 3. To enter the "ip_interface" mode use the command: ip_interface <LAN | WAN>
- 4. Use the commands in square brackets ([]) to change the parameters.

Note: The media configuration is configured in the "port ethernet" mode. To enter the "port ethernet" mode, use the command "port ethernet 0 <port num>". Use port number "0" for the LAN interface and port number "1" for the WAN interface.



6.3.1.2 PPPoE

The **PPPoE** option enables you to configure the Point-to-Point Protocol over Ethernet (PPPoE) settings.

To configure the PPPoE parameters:

 Open the 'PPPoE' screen (Advanced Configuration menu > Network Settings > PPPoE option).

PPPoE Settings
PPPoE Service
PPP User Settings
User Name
Password
Authentication Mode
PPP Profile Settings
MRU
LCP Echo Request Interval
Maximum LCP Echo Requests
3

Figure 6-20: PPPoE Screen

- 2. Configure the PPPoE settings according to Table 6-18.
- 3. Click the **Submit** button to save your changes.
- **4.** To save the changes to the flash memory, refer to Section 'Saving Configuration Settings on the MediaPack' on page 146.

Parameter Description PPPoE Service Defines the PPPoE service name. For most providers, no value is defined. Username Defines the username that the PPP uses. **Password** Defines the password that the PPP uses. **Authentication Mode** Specifies the allowed authentication options. Valid options include: Pap = PPP uses Password Authentication Protocol (PAP) to authenticate Chap = PPP uses Challenge Handshake Authentication Protocol (CHAP) to authenticate Chap pap = PPP can use PAP or CHAP to authenticate **PPPoE Service** Defines the requested PPPoE service. By default, no service is defined. A PPPoE Client can request a specific PPPoE service. This is used in case mulibpe PPPoE Server are present and offer different services. In most configurations the service filed is empty.

Table 6-18: PPPoE Settings Parameters

Table 6-18: PPPoE Settings Parameters

Parameter	Description	
MRU [mru min <num> max <num>]</num></num>	Defines the lowest accepted Maximum Receive unit (MRU). During PPPoE link negotiation, the two peers can announce an MRU defining the largest packet they can accept in one piece. If the peer announces an MRU lower than this value, the gateway doesn't establish the link.	
	The valid range is 68 to 1,500 bytes. The default is 68.	
LCP Echo Request Interval	Defines the interval (in msec) for sending Link Control Protocol (LCP) Echo requests.	
<num> max <num>]]</num></num>	The valid range is 500 to 10,000. The default is 1,500 msec.	
	Note: LCP echo requests are sent only if no packets are received.	
Maximum LCP Echo Requests [lcp-echo-request interval <num> max <num>]</num></num>	Defines the maximum number of unanswered LCP echo requests. This counter is reset every time an echo request is answered. If the maximum of unanswered LCP echo requests is reached, the PPP and PPPoE is terminated and re-established.	
	The valid range is 1 to 100. The default is 5.	

Changing PPPoE parameters using CLI

To change the PPPoE parameters using the CLI:

Log on to the system.

To set user, password and authentication mode:

- 1. From the main configuration mode, change to the "ip_interface" mode. To enter the "ip_interface" mode, use the command "ip_interface WAN".
- 2. Use the command "pppoe user <name> secret <secret> authmode <pap | chap | chap pap>"

To set user and service:

- 1. From the main configuration mode, change to the "port ethernet" mode. To enter the "port ethernet" mode, use the command "port ethernet 0 1".
- 2. From the "port ethernet" mode, change to the pppoe mode. To enter pppoe mode use the command "pppoe".
- **3.** From the "pppoe" mode, change to the "pppoe session" mode. To enter the "pppoe session" mode, use the command "session ppp <name>". The name must be set to "ppp_WAN".
- 4. Define the service using the command "service <name>"

To change PPP parameters:

- 1. From the main configuration mode Change to the "profile ppp" mode.
- 2. To enter the "profile ppp" mode use the command "profile ppp default".
- 3. Use the commands in [] to change the parameters.

6.3.1.3 Static Routes

The **Static Routes** option allows you to add static IP routing rules. Before sending an IP packet, the gateway searches this table for an entry that matches the requested destination host / network. If such an entry is located, the gateway sends the packet to the indicated router. Up to 50 routing entries are available.

The first default route will also be shown on the Quick Setup page. To enter a default route, use the following values:

Dest. IP: 0.0.0.0Dest Mask: 0.0.0.0

GW IP: IP address of the default gateway

Metric: 14



To add static routes:

 Open the 'Static Routing Table' screen (Advanced Configuration menu > Network Settings > Static Routes option).

Figure 6-21: Static Routing Table Screen

	Static Routing Table				
	Dest IP	Dest Mask	G W IP	Interface	Metric
•	10.0.0.1	255.0.0.0	192.182.2.7	Any	0
	Dest IP	Dest Mask	G W IP	Interface	Metric
	10.0.0.1	255.0.0.0	192.182.2.7	Any	• 0

- **2.** Configure the static routes (refer to Table 6-19).
- 3. Click the **Insert** button to add the static rules.
- **4.** To save the changes to the flash memory, refer to Section 'Saving Configuration Settings on the MediaPack' on page 146.

To remove a static route entry, select the radio button corresponding to the static route entry, and then click **Remove**. To view dynamic IP routes (i.e., Dynamic Routing Table), click **View Dynamic Routes**.

Table 6-19: Static Routing Table Parameter Description

Table 6-19. Static Routing Table Farameter Description			
Column Name	Description		
Destination IP Address	Specifies the IP address of the destination host / network.		
Destination Mask	Specifies the subnet mask of the destination host / network.		
fields 'Destination IP Address' and 'E For example: To reach the network 10.8.x.x, enter 'Destination Mask'. As a result of the Address' is ignored.	u want to reach is determined by an AND operation that is applied on the Destination Mask'. 10.8.0.0 in the field 'Destination IP Address' and 255.255.0.0 in the field AND operation, the value of the last two octets in the field 'Destination IP address in the field 'Destination IP Address' and 255.255.255.255 in the		
Gateway IP Address	Specifies the IP address of the router to which the packets are sent if the destination matches the rules in the adjacent columns.		
Interface	If PPPoE is used, the gateway's address is not known prior to link establishment. You can select the WAN interface as the routing destination instead of defining a gateway IP address.		
	Note: The Gateway IP Address and Interface are mutually exclusive. Please define either a gateway IP address or an outgoing interface, not both.		
Metric	The Metric of the route.		
	If two equivalent routes are entered (see above), the route with the lower metric is chosen.		

Table 6-19: Static Routing Table Parameter Description

Column Name CLI Example Static Routes are stored as a list of route entries. Each entry has the following format: "route <destination-ip> <destination-mask> <gateway-ip> <metric>". If PPPoE is used on the WAN interface, the parameter <gateway-ip> must be replaced by "WAN". For online configuration, the mode-specific prompt is "(ctx-ip)[router]". To change the routing parameters using CLI: 1. Log on to the system. 2. From the main configuration mode, change to the "context ip" mode. 3. To enter the "context ip" mode, use the command: context ip

6.3.1.4 Dynamic Routes

To remove a route use the command:

The **Dynamic Routes** option allows you to view dynamic IP routes.

The Dynamic Routing Table displays a list of all routes. These routes are created by the following source:

- Interface definition: each IP interface adds a route according to its IP address / mask
- DHCP: DHCP may supply a default route

no route <destination-ip> <destination-mask> <gateway-ip>

- RIP: Router Information Protocol (RIP), described below, can add routes based on network topology information exchanged with its peers
- > To view dynamic routes, take the following step:
- Open the 'Dynamic Routing Table' screen (Advanced Configuration menu > Network Settings > Dynamic Routes option).

Dynamic Routing Table GW IP Dest IP Dest Mask Interface Metric State loopback Active oopback Active _AN Active loopback 0.0.0.0 Active

Figure 6-22: Dynamic Routing Table Screen



From the 'Dynamic Routing Table' screen you can view the static routes (i.e., access the 'Static Routing Table' screen), by clicking the **Edit Static Routes** button.

Table 6-20: Dynamic Routing Table Parameter Description

Column Name	Description	
Dest IP	IP address of the destination host / network.	
Dest Mask	Subnet mask of the destination host / network.	
GW IP	IP address of the gateway router to which the packets are sent.	
Interface	The interface for routing to the destination.	
Metric	The Metric of the route.	
State	Indicates whether or not the route is active.	

6.3.1.5 QoS

The Media Pack supports Quality of Service (QoS) features. The QoS feature allows you to define the following:

- Mark packets with QoS tags that can be used in the network to provide the requested service quality for voice packets.
- Limit the bandwidth of the WAN interface. This can be used if you have limited upstream bandwidth. For example, if you have a 600 Kbit/s upstream ADSL link, you can limit the MediaPack to not transmit more than 600 Kbit/s and thereby, prevent packet loss on the ADSL link. A scheduler built into the MediaPack can be used to prioritize voice packets.

The gateway supports a Weighted Fair Queuing (WFQ) traffic scheduler and rate limiter to schedule outgoing packets. Packets are processed according to their priority. The behavior of the scheduler is defined in a QoS profile. For the scheduler to operate correctly, you must define the upstream bandwidth of the WAN link. The bandwidth is specified in Kilobits per second (Kbit/s). For example, for a 2 Megabit link, you need to enter the value "2000" (i.e., 2000 Kbit/s). In addition to scheduling, the scheduler can mark packets with QoS attributes. The network routing can use the marking to prioritize packets.

To configure QoS:

Open the 'QoS Profiles' screen (Advanced Configuration menu > Network Settings > QoS Source Classes option).

Quality of Service QoS Source Classe Table DiffServ TOS Type of Name **Priority** Share (DSCP) Precedence Service TOS **(** local-default False 🔻 90 20 local-voice True default 10 False user-defined False DiffServ TOS Type of Name **Priority** Share (DSCP) Precedence Service TOS local-default 6 False ▼ Rate Limit Setting of the WAN Interface 2000 Rate Limit Modify

Figure 6-23: QoS Source Classes Screen

- 2. In the Rate Limit Setting of the WAN Interface group, define the rate limit of the WAN link in the 'Rate Limit' field.
- **3.** Select a traffic class (e.g., local-default) that you want to configure, by selecting the radio button corresponding to the class.
- 4. Configure the QoS profile according to Table 6-21.
- 5. Click the **Modify** button.
- **6.** To save the changes to the flash memory, refer to Section 'Saving Configuration Settings on the MediaPack' on page 146.

Parameter Description **Rate Limit** Specifies the available upstream bandwidth. This parameter is required for the scheduler to operate correctly. [rate-limit < num>] For each of the four available traffic Classes, specify the following parameters: Name Specifies the name of the service class to be configured. There are 3 built in service classes Local-voice: Locally generated RTP packets Local-default: All other locally generated traffic Default: Routed packets A fourth class "user-defined" is provided. The Access control list can be used to override local provided defaults (listed above or to assign the "user-defined" source class

Table 6-21: QoS Parameters Description



Table 6-21: QoS Parameters Description

Parameter	Description	
	For more information see: access control list	
	In the CLI the name is used to enter the configuration mode for the specified profdile.	
Priority [[no] priority]	If set to yes, packets bypass the WFQ scheduler and are sent with absolute priority over all other classes handled by the scheduler.	
[[] []	Valid options include:	
	True = enable absolute priority	
	 False = disable absolute priority 	
Share	Defines the relative priority for this class of service. The service classes handled to	
[share <num>]</num>	the WFQ scheduler are handled with a priority relative to their share value.	
Diff Serve Code Point	Defines the DiffServ Code Point for this class of service.	
(DSCP)	Note: Due to limited IP Header fields, the DSCp and TOC/Precedence are	
[set ip dscp [063]]	mutually exclusive. For additional Information, refer to Section 'QoS Source Classes and Packet Tagging' on page 129.	
TOS Precedence	Defines the IP Type Of Service (TOS) for this source class. For additional	
[set ip tos [015]]	information, refer to Section 'QoS Source Classes and Packet Tagging' on page 129.	
Precedence	Defines the IP Precedence field for this source class. For additional information,	
[set ip precedence [07]]	refer to Section 'QoS Source Classes and Packet Tagging' on page 129.	

Using CLI

To define the QoS parameters using the CLI:

- 1. Log on to the system.
- 2. Change to the configuration mode.
- 3. From the main configuration mode, change to the "profile service-policy" mode.
- **4.** To enter the "profile service-policy mode" use the command:

```
profile service-policy WAN
```

5. Set the rate limit using the command:

```
rate-limit <num>
```

6. For each source class, Enter the source class using the command:

```
source-class <name>
```

Possible names are: default, local-default, local-voice, user-define.

7. For each source class, enter the source class attributes (defined in [] above)

CLI Sample:

```
profile service-policy WAN
rate-limit 2000
source class local-default
share 90
priority
set ip precedence 6
source class local-voice
priority
set ip dscp 46
source class default
share 10
set ip precedence 4
set ip tos 4
source class user-defined
```

6.3.1.6 QoS Source Classes and Packet Tagging

Every packet has a source class or Class of Service (CoS). The available source classes are listed below:

- local-voice: locally generated RTP packets
- local-default: other locally generated traffic
- default: default for all routed packets (packets are assigned a class of service based on their origin)
- user-define: a user defined source class

(Note that the term Source Class is synonymously used with Class of Service.)

By default, the packet has one of the first three source classes. The tree source class assigned to the packet is defined by the packet origin.

The ACL can be used to override the CoS of a packet and assigns a new CoS. If the ACL does not assign a CoS, the packet keeps its default CoS.

In addition to the internal prioritization, the CoS contains tagging attributes. Each CoS defines the following parameters:

Each CoS is defined by the following parameters:

- **Priority:** the priority can be set to *True* or *False*. If the priority is set to True, the packet bypasses the WFQ scheduler and uses a priority queue. Packets in this queue have absolute priority over packets in the WFQ queues. If priority is set to False, you must configure a share for the WQF scheduler.
- **Share:** if the Priority is set to false, the packet is scheduled by the WFQ scheduler. The scheduler prioritizes packets according to their share value, for example:

Local-voice: priority

Local-default: 90%

Default: 10%

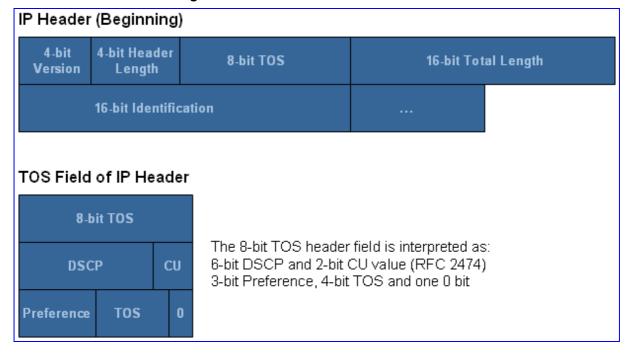
- L3 Tagging: packets scheduled by the QoS scheduler can be tagged. These tags can be used by subsequent routers to treat the packets according to their priority tag value. Tagging can be defined according to the following standards.
 - Diff Serve according to RFC 2474
 - TOS and Precedence according to RFC 1349

Diff serve and TOS/Precedence use the same field in the IP header. Setting DSCP takes preference. If a DSCP values is defined, the TOS and Preference values are ignored.



The bits used for TOS/Preference and DSCP are shown in Figure 6-24

Figure 6-24: TOS/Preference and DSCP Bits



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6.3.1.7 Access Control List

The **Access Control List** option allows you to add an Access Control List that can be used for the following:

- Block (*Deny*) inbound and outbound WAN traffic based on several match criteria
- Assign a Class of Service (CoS) to allowed (Permit) packets
- To configure the Access Control List parameters:
- Open the 'Access Control List (ACL)' screen (Advanced Configuration menu > Network Settings > Access Control List option).

Access Control List ACL **General Settings** Profile Name WAN In Command Permit Protocol Source Settings Type Any IP Address IP Wildcards Port Match Criteria None Port Number Port End Range **Destination Settings** Туре Any IP Address IP Wildcards Port Match Criteria None Port Number Port End Range Class Of Service CoS Name

Figure 6-25: Access Control List (ACL) Screen

- 2. Configure the ACL parameters according Table 6-22.
- 3. Click the **Add** button to add the rule. To activate the current list restart the WAN interface by clicking the Apply button.
- **4.** To save the changes to the flash memory, refer to Section 'Saving Configuration Settings on the MediaPack' on page 146.



When ACL rules have been added, the top part of the screen displays these rules, as shown below:

Figure 6-26: Access Control List (ACL) Screen Displaying ACL Rules



To remove a rule, select the radio button corresponding to the rule, and then click **Remove**.

Table 6-22: Access Control List Parameters Description

Parameter	Description	
General Settings		
Profile Name	Specifies to which ACL the entry should belong. The system supports the following options:	
	 WAN In: The entry is applied to packets received on the WAN interface 	
	 WAN Out: The entry is applied to packets sent on the WAN interface 	
Command	Instructs the system how to treat the packet. The following options are possible:	
	Permit: Packets matching the following criteria are permitted and processing of the access control list continues. If the last matching entry is permitted, the packet is allowed.	
	 Deny: The packet is discarded and processing or the access control list stops. 	
Protocol	Specifies the protocol that will be filtered.	
	Possible options are:	
	IP: the rule applies to all IP packets	
	 TCP: The rule applies only to TCP packets 	
	 UDP: The rule applies only to UDP packets 	
Source Settings		
Туре	Select the how the source address should be matched. Possible options are:	
	 Any: All packets match. The source address is not analyzed. 	
	 Host: The user can specify a specific source address in the IP address field. Only packet that match this IP address match 	
	 Range: The user can specify a range of IP address which match this rule. The base IP address is entered in the IP address field. The IP Wildcards field is used to define the range. For more information see the field IP wildcard 	
IP Address	If Host or Range is selected, this field contains the host IP address or the base address for range matching.	
IP Wildcards	If Range is selected, this field contains the wildcard bits. The wildcard bits must be all ones after the first one.	
	Samples for wildcard matches:	
	0.0.0.255 is a valid wildcard	
	0.0.3.255 is a valid wildcard	
	255.0.0.0 is NOT a valid wildcard.	
	Wildcard specification is only allowed of range is selected.	

Table 6-22: Access Control List Parameters Description

Parameter	Description	
Port Match Criteria	It the rule applies to TCP or UDP packets, the user can specify a TCP or UDP port match criteria. The following criteria can be defined:	
	None: no port matching is performed	
	 Equal: The rule matches if the port specified in Port Number is used. 	
	 Less than: The rule matches if the port of the packet is smaller than the port specified in the 'Port Number' field 	
	 Greater Than: The rule matches if the port of the packet is greater than the port specified in the 'Port Number' field. 	
	 Range: The rule matches if the port of the packet is in the range specified by the 'Port Number' and the 'Port End Range' 	
Port Number	Specify the port number to match. For more information see above	
Port End Range	This field is only valid if range is selected. For more information see 'Port Match Criteria'	
Destination Settings		
The Destination settings	are identical to the source settings.	
Class Of Service		
CoS Name	As described above, the ACL can be used to assign a QoS Class of service to a packet. This filed specifies the class of service to be applied to the packet.	
	Specifying a class of service is only possible on permit rules.	
Using CLI		

To change Access Control list using the CLI:

- 1. Log on to the system.
- 2. Change to the configuration mode.
- 3. From the main configuration mode, change to the "profile acl" mode.
- 4. To enter the "profile acl" mode, use the command:
 - profile acl <wanIn | wanOut>.

Where <wanIn> specifies an inbound rule and <wanOut> specifies an outbound rule.

- 5. Start the command with permit or deny.
- 6. Select the type of the rule 'IP', 'TCP', 'UDP'
- 7. Enter an IP address to start a range match Enter 'any' to skip destination matching or enter 'host' to specify a host matching rule.
- 8. If range matching is used, continue with the wildcard specification.
- 9. If 'any' is selected, continue with source matching.
- 10. If host is selected, enter a host IP address.
- 11. If TCP or UDP was selected begin with the port matching. If IP was selected continue with the source matching. If TCP or UDP was selected and port matching is not used continue with the source matching.
- 12. Source matching is identical to destination matching.
- 13. At the end, specify the QoS class of service (CoS) for this packet (this is only allowed for permit rules).

Following are a few samples:

permit tcp any any cos local-voice # assign local voice to all packets

permit ip 10.0.0.1 0.0.0.255 any cos local-voice # permit ip addresses in the range from 10.0.0.0-10.0.0.255



Table 6-22: Access Control List Parameters Description

Parameter	Description		
permit ip host 10.0.0.1 any cos local-default		# permit packets to 10.0.0.1	
permit tcp any eq 80 any		# permit all TCP packets to port 80	
For more information on CLI, refer to Chapter 5.3 on page 68.			

6.3.1.8 NAT

Network Address Translation (NAT) is always enabled on the WAN interface. The user can configure static Network Address Port Translation (NAPT) entries to allow external users to access local network resources.

There are two types of NAPT routes.

- An ICMP default routed. ICMP ping packets sent to the WAN address are forwarded to the specified internal host
- Static entries for IP and UDP

The **NAT** option is used to add static NAT entries. Up to 20 entries can be added.

To configure NAT parameters:

 Open the 'Network Address Translation' screen (Advanced Configuration menu > Network Settings > NAT option).

Figure 6-27: Network Address Translation Table Screen



- 2. Configure the NAT parameters according to Table 6-23.
- 3. Click the Add button.
- **4.** To save the changes to the flash memory, refer to Section 'Saving Configuration Settings on the MediaPack' on page 146.

Table 6-23: NAT Profile Static Entry CLI Parameters

Parameter	Description	
NAT Profile Static Entries		
Туре	Defines the type of the static NAT entry. Valid options include: Host = globally translates an external address to an internal address TCP = creates a static entry for a TCP packet	
	 UDP = creates a static entry for a UDP packet 	

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Table 6-23: NAT Profile Static Entry CLI Parameters

Parameter	Description
Local IP	Defines the IP address of the internal host to where external traffic is routed.
Local Port	Defines the port to where external traffic is routed. The valid range is 0 to 65,535.
	Note: This parameter is applicable only for TCP and UDP entries.
Global IP	Defines the external IP address. Packets sent from an external host to this IP address and port (defined below), can make use of the static NAT entry and are forwarded to the internal host specified above.
Global Port	Defines the external port from which traffic is routed to the internal host.
	The valid range is 0 to 65,535. The default is the local port.
	Note: This parameter is applicable only for TCP and UDP entries.

Static NAPT entries are configured in the "profile napt WAN". To enter static NAPT entries, navigate to the main configuration mode, and then enter profile napt WAN.

To enter an ICMP default host, type the following: lcmp default <ip>.

Static NAPT entries are configured in a list. Each entry consists of a single line.

To enter a translation for an IP host, type the following: Static <internal ip> <external ip>.

To enter a translation for a UDP or TCP port, type the following: Static [tcp | udp] <internal ip> <inernal port> <global port>.



6.3.1.9 RIP

The RIP option is used to configure Routing Information Protocol (RIP) settings for LAN and WAN interfaces.

To configure the RIP parameters:

 Open the 'RIP Settings' screen (Advanced Configuration menu > Network Settings > RIP option).

Routing Information Protocol RIP RIP Settings for Interface LAN Listen to RIP Supply RIP Disabled Receive RIP Version 1 or 2 Send RIP Version 1 Compatible Announce Static Routes Disabled Announce Host Routes Disabled v Announce Default Routes Disabled Announce Self as Default Gateway v Disabled Learn Default Routes Disabled v Learn Host Routes Disabled v Auto Summary Disabled ٧ Default Routing Metric 0 Split Horizon Disabled v Poison Reverse Disabled v Route Holddown Disabled v RIP Settings for Interface WAN Listen to RIP Disabled Supply RIP Disabled Receive RIP Version 1 or 2 Send RIP Version 1 Compatible v Announce Static IP Routes Disabled v Announce Host Routes Disabled ٧ Announce Default Routes Disabled v v Announce Self as Default Gateway Disabled v Learn Default Routes Disabled Learn Host Routes v Disabled Auto Summary Disabled Default Routing Metric 0 Split Horizon * Disabled Poison Reverse Disabled Route Holddown Disabled

Figure 6-28: RIP Settings Screen

- 2. Configure the RIP settings.
- Click the Submit button to save your changes.
- 4. To save the changes to the flash memory, refer to Section 'Saving Configuration Settings on the MediaPack' on page 146.

6.3.1.10 Services

The **Services** option enables you to configure Dynamic Host Configuration Protocol (DHCP) server, domain name system (DNS), and SNTP client settings.

- To configure the DHCP server, DNS, and SNTP parameters:
- 1. Open the 'Network Settings' screen (Advanced Configuration menu > Network Settings > Services option).

Network Services DHCP Server Settings DHCP Server State Disabled Start IP Address End IP Address Default Router IP Address 0 Lease Time Domain Name Domain Name Server IP Address Boot File Next Server IP Address **DNS Settings** DNS Resolver State Enabled DNS Relay State Disabled Primary Server IP Address Secondary Server IP Address Static DNS Entries --> 0 Cache Size SNTP Client Settings SNTP Client State Disabled Operation mode Unicast v NTP Server IP Address 0.0.0.0 +00:00:00 UTC Offset 3600 Update Interval

Figure 6-29: Network Services Screen

- 2. Configure the DHCP, DNS, and SNTP settings according to Table 6-24.
- Click the Submit button to save your changes.
- **4.** To save the changes to the flash memory, refer to Section 'Saving Configuration Settings on the MediaPack' on page 146.



Table 6-24: DHCP Server, DNS, and SNTP Clients Parameters

Parameter	Description
DHCP Server Parameters	,
State [context ip Interface LAN [no] use profile dhcp-server <name>]</name>	Define if the DHCP server is enabled or disabled.
Start IP [include <start ip=""> <end ip="">]</end></start>	Define the start of the IP address pool that the DHCP server can use to assign IP addresses to clients requesting an IP address.
End IP [include <start ip=""> <end ip="">]</end></start>	Defines the end of the IP address pool used by the DHCP server to assign clients requesting an IP address.
Default router [default-router <ip>]</ip>	The DHCP server can provide a default gateway. The client requesting an IP address can use this IP address as a default gateway.
Lease time time (s) [lease <1065535>]	The DHCP server must include a lease time for which the client that requested the IP address is allowed to use this address. After expiry of the lease time, the client must renew the address or stop using it.
Domain name [domain-name <fqdn>]</fqdn>	The DHCP server can assign a domain name to the client requesting an IP address. The client may then use this name as its domain name.
Domain name server [domain-name-server <ip>]</ip>	The DHCP server can assign a DNS server to the client requesting an IP address. The client can then use this IP address as DNS servers.
Boot file [bootfile <name>]</name>	The DHCP server can offer a boot file. Clients supporting this option may use the boot file. This option should be used in conjunction with the Next Server option.
Next server [next-server]	Specify the next server. The client may use this information to acquire additional information.
DNS Parameters	
Resolver State [[no] dns resolver]	The DNS resolver is used for DNS resolution. If you used DNS names in the configuration (e.g., proxy), the DNS resolver must be enabled and a valid Primary server IP address must be specified. For redundancy reasons, you may specify a secondary DNS server IP address.
Relay State [[no] dns relay]	The gateway supports a DNS relay. In other words, clients on the LAN can use the gateway as a DNS server. The gateway uses the configured DSN resolver to reply to the DNS requests from clients on the LAN. To enable this feature, the DNS relay option must be enabled.
Primary Server IP [dns nameserver <ip>]</ip>	Defines the IP address of the primary DNS server.
Secondary Server IP [dns nameserver <ip>]</ip>	Defines the IP address of the secondary DSN server.
Cache size [dns cache <size>]</size>	Defines the size of the DNS cache. The valid range is 0 to 20.
SNTP Client Parameters	· · · · · · · · · · · · · · · · · · ·
SNTP Client State [[no] key_sntp-client]	The Simple Network Time Protocol (SNTP) client is used to acquire time information from the network. The SNTP client can be enabled or disabled.
Operation mode [sntp-client operating-mode <anycast multicast="" unicast="" ="">]</anycast>	Defines the mode used to acquire time. Valid options include: any-cast multicast uni-cast

Parameter Description **Primary server** Defines the IP address of the primary SNTP server. [sntp-client server primary] Secondary server Defines the IP address of the secondary SNTP server. [sntp-client server secondary] Note: This option is not available trough the WEB interface **Any-cast address** Defines the IP address used for anycasts. [sntp-client anycast-address] Poll interface Defines the poll interval (in seconds) for receiving a new time. [sntp-client poll-interval] Universal time offset Defines the offset to the universal time in hh:mm:ss format. [sntp-client gmt-offset <+ | -> The default is 0. <hh:mm:ss>

Table 6-24: DHCP Server, DNS, and SNTP Clients Parameters

If no DNS server is available, you can locally define static DNS entries. If the DNS resolver tries to locate an IP address for a DNS name, it searches this table before sending a request to the configured DNS servers. The user can configure up to 20 local DNS entries.

To add DNS static entries:

 In the Network Services screen, under DNS Settings, click the Static Entries arrow button.

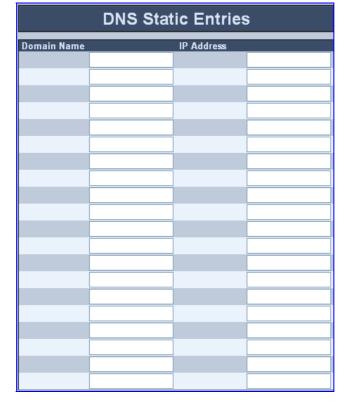


Figure 6-30: DNS Static Entries Screen

- 2. In the 'Domain Name' field, enter the domain name.
- 3. In the 'IP address' field, enter the resolved IP address for this domain name.



6.3.2 User Management

Access to the Embedded Web Server is controlled by dual access-level username and password.

To prevent unauthorized access to the Embedded Web Server, two levels of security are available: Administrator (also used for Telnet access) and Monitoring. Each employs a different username and password. Users can access the Embedded Web Server as either:

- Administrator: all Web screens are read-write (i.e., they can be modified). Default username 'Admin'; default password 'Admin'.
- Monitoring: all Web screens are read-only (i.e., cannot be modified).

The first time a browser request is made, the user is requested to provide Administrator or Monitoring username and password to obtain access. Subsequent requests are negotiated by the browser on behalf of the user so that the user doesn't have to re-enter the username and password for each request as long as the user is not idle for more than five minutes (300 seconds). Note that the request is still authenticated (the Embedded Web Server uses the MD5 authentication method supported by the HTTP 1.1 protocol).

Note that the password and username can be a maximum of 19 case-sensitive characters.

- > To change login username and password, and define access rights:
- 1. Open the 'User Management' screen (Advanced Configuration menu > User Management).



Figure 6-31: User Management Screen

- 2. In the 'Username' field, enter a username.
- 3. In the 'New Password' field, enter the new password for the username.
- 4. In the 'Confirm New Password' field, enter the same password that you entered in the 'New Password' field in Step 3.

- 5. In the Access group, define the access rights for the user by selecting one of the following options:
 - **Read:** the user can only view configuration settings, but cannot modify or delete them.
 - Read/Write: the user has full rights, i.e., can view, modify, and delete configuration settings.
- 6. Click **Submit** to apply your settings.

Table 6-25: User Management CLI Parameters

Parameter	Description
User Name	User name used to log in to the management system.
Password	Password required to log in to the management system
Access	Read-only or Read/Write access rights.

Using CLI

To define User Management parameters via CLI:

- 1. Log on to the system.
- 2. Change to the configuration mode.
- 3. To configure a read-only user, use the command: operator <name> password <password>
- 4. To add a read / write user, use the command: administrator <name> password <password>



6.4 Status & Diagnostics

You can view the MediaPack's general system information using the **Status & Diagnostic** menu on the main menu bar.

6.4.1 System Information

- To view the MediaPack's system information, take the following step:
- Open the 'System Information' screen (**Status & Diagnostics** menu > **System Information** submenu > System Information option).

System Information General MAC Address LAN 00:09:8F:0A:F1:75 MAC Address WAN 00:09:8F:9A:F1:75 Serial Number Board Type MP-404 Flash Size [Bytes] 16777216 Ram Size [Bytes] 33554432 CPU Speed [MHz] MPC-880 CPU Type UpTime [HHH:MM:SS] 002:30:45 System Time 2001-01-01T02:30:44 Versions SIP 2.0.17.9474 Version ID: 0.0 CPLD Version: 1.0.4327 Boot Loader Version: Board Descriptor Version: 3.0 Ac482ak-S v.3.12, 3/14/2005 DSP Kernel Version DSP Program Version Ac48204ae6-S v.3.12, 3/14/2005 PCB Version

Figure 6-32: System Information Screen

To view the MediaPack's system information using the CLI, use the following command: show version.

The following Information is displayed:

- Mac Address WAN: Ethernet MAC address of the WAN interface
- MAC Address LAN: Ethernet MAC address of the LAN interface
- Serial Number: Serial Number fo the System. This number should be visable on the case
- Board Type: System type
- Flash Size [Bytes]: Flash Size in Bytes
- Ram Size [Bytes]: Ram Size in Bytes
- CPU Speed [MHz]: CPU Speed inMHz
- UpTime [HHH:MM:SS]: UpTime
- System Time: Time received by NTP and used in the logs
- Version ID: SW Version
- CPLD Version: CPLD Version

- Boot Loader Version: Boot Loader Version
- Board Descriptor Version: Board Descriptor Version
- DSP Kernel Version: SW Version of the DSP Kernel
- DSP Program Version: SW Version of the DSP
- PCB Version: Version of the PCB

6.4.2 ISDN Ports Status

To view the MediaPack's ISDN Port State:

Open the 'System Information' screen (Status & Diagnostics menu > System Information submenu > System Information option



The Screen shows the following information:

- Port: Port Number
- State: ISDN Port state: UP: Layer 1 is up or ISDN Layer 1 is down. Note this does not indicate if a cable is plugged in or not
- Layer 2 Protocol: The ISDN Layer 2 protocol used on this port.
- Is Clock Source: Indicates if the port is configured as clock source
- Number of Slips: Number of slips on this link. The counter will be reset if the ISDN link goes down.
- Is Syncronous: Indicates if the ISDN port is Synchronous to the Network. This is only true if the port is configured as clock source.

To view the ISPN port status using the CLI, use the command: show isdn status



6.5 Software Upgrade

The **Software Upgrade** menu enables you to upgrade the MediaPack software by loading a new image file to the gateway using TFTP.

> To upgrade the MediaPack software:

- 1. Terminate all traffic on the MediaPack.
- 2. Open the 'Software Upgrade' screen (Software Upgrade menu > Software Upgrade).

Figure 6-33: Software Upgrade Screen



- 3. In the 'TFTP server IP Address' field, enter the IP address of the TFTP server on which the image file is located.
- 4. In the 'Image File Name' field, enter the file name and the path to the folder in which the upgrade script file (mp40x_sip_2_0_xx_yyyyy) is located on the server.
- 5. Click the **Start Software Upgrade** button, and then wait until the upgrade process has complete.
- The MediaPack will restart itself automatically when the upgrade process is complete.

Table 6-26: Software Upgrade CLI Parameters

Parameter	Description
copy tftp	Loads the new software using TFTP to the MediaPack. The format is: copy tftp:// <ip address="" of="" server="" tftp="" your="">/<name are="" directory="" files="" in="" located="" new="" of="" sw="" the="" which=""> / <name download="" of="" script="" the=""></name></name></ip>

Using CLI

To upgrade the MediaPack software via CLI:

- 1. Open a CLI session using Telnet or a serial connection.
- 2. Log on to the system. Default username and password: user="Admin"; password="Admin".
- 3. Type the enable command to acquire administrative privileges.
- 4. Change the "execution" mode to "configuration".
- 5. Use the following command: copy tftp

For example: **copy tftp**://10.33.2.2/mp40x_sip_2_0_17_9328/mp40x_sip_2_0_17_9328 flash.

To activate the new version (after the SW version download process completes), reset the MediaPack.

To view the downloaded SW version (after the gateway is reset), use the command show version.

Note: An upgrade procedure can only be performed in execution mode with administrative privileges.



6.6 Load & Save Configuration

The **Load & Save Configuration** menu on the main menu bar enables you to perform the following:

- Save configuration settings to the MediaPack's flash memory (refer to Section 'Saving Configuration Settings on the MediaPack' on page 146)
- Save the Configuration file to a folder on your PC (refer to Section 'Saving a Configuration File to a PC' on page 148)
- Load a Configuration file from your PC to the MediaPack (refer to Section 'Loading a Configuration File' on page 150)
- Restore default settings (refer to 'Restoring Factory Default Configuration' on page 152)

6.6.1 Saving Configuration Settings on the MediaPack

To temporarily save configuration changes to the "running" configuration (i.e., to the RAM volatile memory), click the **Submit** button that appears in the screens throughout the Web interface. All parameter modifications are applied to the MediaPack on-the-fly.

However, parameters that are saved to the volatile memory revert to their previous settings after a gateway reset (or power failure). Therefore, to ensure that the currently modified configuration is permanently saved (i.e., saved to the MediaPack's non-volatile memory -- flash memory), you need to use the **Load & Save Configuration** menu on the menu bar.



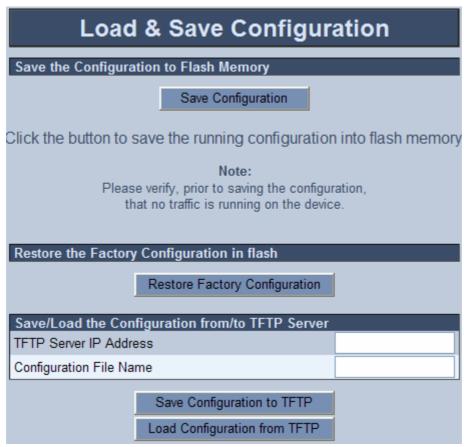
Warning: Saving changes to the MediaPack's *non-volatile* memory may disrupt traffic on the gateway. To avoid this, disable all traffic before saving.



Tip: Instead of using the Load & Save Configuration menu to permanently save configuration settings, you can use the Reset button used for software reset (refer to Section to 'Restoring Factory Default Configuration' on page 152).

- > To save the configuration changes to the *flash* memory:
- On the main menu bar, click the Load & Save Configuration button; the 'Load & Save Configuration' screen is displayed.

Figure 6-34: Load & Save Configuration Screen



2. Click the **Save Configuration** button; a confirmation message appears when the save is complete.

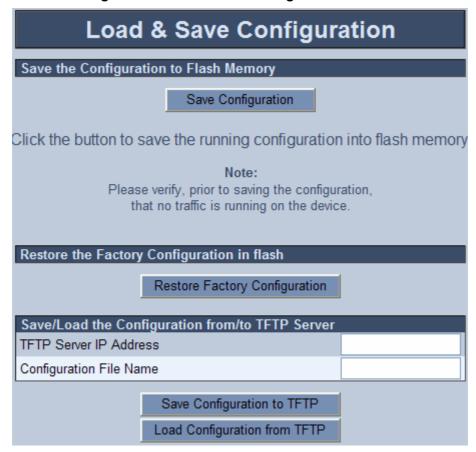


6.6.2 Saving a Configuration File to a PC

You can save the configuration settings to a file on your PC using TFTP.

- To save a configuration file to a PC:
- 1. On the main menu bar, click the **Load & Save Configuration** menu; the 'Load & Save Configuration' screen is displayed.

Figure 6-35: Load & Save Configuration Screen



- 2. In the 'TFTP Server IP Address' field, enter the IP address of the TFTP server.
- 3. In the 'Configuration File Name' field, enter the file name and the path to the folder on the TFTP server in which you want to save the configuration file.
- 4. Click the Save Configuration to TFTP button.

The table below describes the save and restores parameters for the CLI.

Table 6-27: Save CLI Parameters

Parameter	Description
<source/>	Valid options include:
	• "running-config": currently active configuration without network parameters
	• "startup-config": currently saved configuration without network parameters

Table 6-27: Save CLI Parameters

Parameter	Description
<target></target>	Valid options include: "tftp:// <ip>/<path>/<name>": copy the configuration to a TFTP server "startup-config": copy the configuration to the startup configuration</name></path></ip>
Using CLI	

To save the configuration via CLI:

- 1. Open a CLI session using Telnet or a serial connection.
- 2. Log on to the system. Default username and password: user="Admin"; password="Admin".
- 3. Type the enable command to acquire administrative privileges.
- 4. Change the mode to "configuration".
- **5.** Use the command copy <source> <target>. For example:
 - copy startup-config tftp://10.33.2.2/MediaPack.cfg

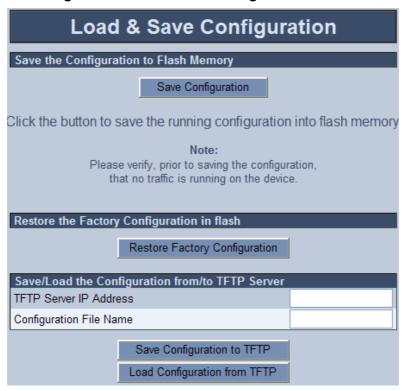


6.6.3 Loading a Configuration File

You can load a configuration file, saved on your PC, to the MediaPack using TFTP.

- To load a configuration file to the MediaPack:
- 1. On the main menu bar, click the **Load & Save Configuration** menu; the 'Load & Save Configuration' screen is displayed.

Figure 6-36: Load & Save Configuration Screen



- 2. In the 'TFTP Server IP Address' field, enter the IP address of the TFTP server.
- 3. In the 'Configuration File Name' field, enter the file name and the path to the folder on the TFTP server in which the configuration file is located.
- **4.** Click the **Load Configuration from TFTP** button; the *configuration* file is loaded to the MediaPack and stored in the MediaPack's non-volatile memory.
- 5. Reset the MediaPack (refer to Section to 'Resetting the MediaPack' on page 154).

Table 6-28: Load CLI Parameters

Parameter	Description
<source/>	Valid option includes: "tftp:// <ip>/<path>/<name>": copy the configuration to a TFTP server</name></path></ip>
<target></target>	Valid option includes: "startup-config": currently saved configuration without network parameters

Table 6-28: Load CLI Parameters

Parameter	Description
Using CLI	

To load the configuration via CLI:

- 1. Open a CLI session using Telnet or a serial connection.
- 2. Log on to the system. Default username and password: user="Admin"; password="Admin".
- 3. Type the enable command to acquire administrative privileges.
- 4. Change the mode to "configuration".
- 5. Use the command copy <source> <target>. For example: copy tftp://10.33.2.2/MediaPack.cfg startup-config

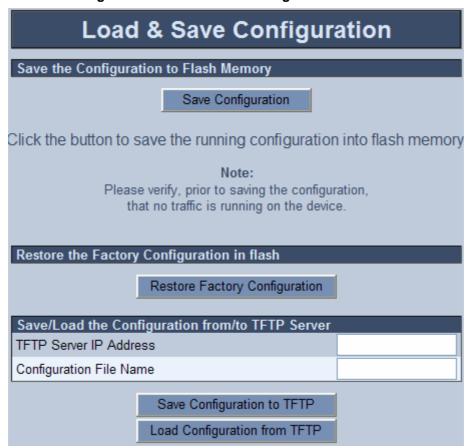


6.6.4 Restoring Factory Default Configuration

You can restore the MP-40x to factory default settings using the Web interface, CLI, or Reset button.

- > To restore factory default settings using the Web interface:
- On the main menu bar, click the Load & Save Configuration menu; the 'Load & Save Configuration' screen is displayed.

Figure 6-37: Load & Save Configuration Screen



- **2.** Press the "Restore Factory Configuration" button.
- To restore factory default settings using the CLI:
- To resore to factorz using the CLI use the following command: erase startup-config
- > To restore factory default settings using the Reset button:
- 1. On the front MediaPack's front panel (refer to Table 4-1), press the reset button uninterruptedly for more than 15 seconds; the gateway is restored to its factory settings.
- 2. If required, assign an IP address to the MediaPack.

- **3.** Load your previously backed-up configuration file (refer to the Section 'Loading a Configuration File' on page 150).
- 4. Press again on the Reset button (this time for a short period).

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6.7 Resetting the MediaPack

The **Reset** menu enables you to remotely reset the gateway. Before resetting the gateway, you can choose to save the gateway configuration to flash memory.

To reset the MediaPack:

1. On the main menu bar, click the **Reset** menu; the 'Reset the Device' screen is displayed.

Figure 6-38: Reset the Device Screen



- Select one of the following options:
 - Save: current configuration is burned to flash memory prior to reset (default).
 - **Don't Save:** resets the MediaPack without burning the current configuration to flash (discards all modifications to the configuration).
- Click the Reset button. If the Save option is selected, all configuration changes are saved to flash memory. If the Don't Save option is selected, all configuration changes are discarded. The MediaPack is shut down and re-activated.

Table 6-29: Resetting the Gateway using CLI

Parameter	Description	
reload	Resets the gateway.	
Heina CH		

To reset the gateway using CLI:

- 1. Open a CLI session using Telnet or a serial connection.
- 2. Log on to the system. Default username and password: user="Admin"; password="Admin".
- 3. Type the enable command to acquire administrative privileges.
- 4. Change the mode to "execution".
- 5. Type the following command:

Reload

- **6.** If you want to save your changes (i.e., copy the running-configuration to the startup-configuration), type **yes** at the prompt; otherwise, type **no**.
- At the prompt, type yes again to restart the MediaPack; the following message is displayed: "The system is going down".

Note: A reboot can only be performed in execution mode with administrative privileges.

A MediaPack Applications

This appendix provides step-by-step instructions for configuring the MediaPack for the following typical applications in which the MediaPack can be implemented:

- Connecting the MediaPack to a PBX (refer to Section 'Connecting the MediaPack to a PBX' below)
- Lifeline and Fallback Setup (refer to Section 'Lifeline and Fallback Setup' on page 163)
- Configuring FAX and Modem (refer to Section 'Configuring Fax and Modem' on page 164)
- Configuring Supplementary Services (refer to Section 'Configuring Supplementary Services' on page 168)

Note that this appendix is not intended to describe complete configuration settings. For detailed information on the individual configuration options, refer to the relevant sections in Chapter 6.

A.1 Connecting the MediaPack to a PBX

This section provides a detailed description on how to connect the MediaPack to a PBX. The line connecting between the PBX and the MediaPack can be configured either as a **Point-to-Point** connection or a **Point-to-Multipoint**. In addition, the MediaPack can connect to the PBX either as a **Subscriber** or a **Trunk**. As a result, the MediaPack has four different operating modes to interconnect with a PBX. The PBX-MediaPack connection options are summarized in the following table.

Table A-1: MediaPack-to-PBX Operating Modes

Connection Type ISDN Layer 2 Mode	PBX Interface Type	PBX Port Uni-Side	MediaPack Port Uni-Side
Point-to-Point	Subscriber	Network	User
Point-to-Point	Trunk	User	Network
Point-to-Multipoint	Subscriber	Network	User
Point-to-Multipoint	Trunk	User	Network



Note:

When an ISDN port is configured as Network side, it means that this port provides an ISDN network to which users connect. Conversely, when an ISDN port is configured as User side, it means that this port serves as a Phone/Terminal device and therefore, must be connected to an ISDN network.



The subsections below provide a detailed description of the four MediaPack-PBX connection options:

- 'Using Point-to-Point Connection, PBX Subscriber Interface' on page 156. This
 configuration connects remote SIP clients to a PBX.
- 'Using Point-to-Point Connections, PBX Trunk Interface' on page 158. This configuration attaches an ISDN PBX to a VoIP network.
- 'Using Point-to-Multipoint Connections, PBX Subscriber Interface' on page 160. This configuration connects SIP clients to a PBX.
- 'Using Point-to-Multipoint Connections, PBX Trunk Interface' on page 162. This configuration connects an ISDN PBX to the VoIP network.

A.1.1 Using Point-to-Point Connection, PBX Subscriber Interface

A Point-to-Point connection between the PBX and the MediaPack is illustrated in the network architecture diagram below (Figure A-1). The MediaPack is connected to the PBX's Subscriber interface. In other words, the PBX provides an ISDN Network and the MediaPack is a User/Terminal device.

Configuration for ISDN Port 0:
Uni-Side: User
Layer 2 Mode: Point to Point

Subscriber Interface
Uni-Side: Network
Layer 2 Mode: Point to Point

SIP Clients

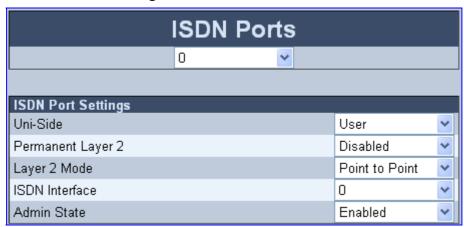
SIP Clients

Figure A-1: Connecting to PBX using Point-to-Point Connection, PBX Subscriber Interface

To configure the MediaPack connection to the PBX:

- 1. Perform the initial configuration of the MediaPack's IP interfaces and network settings (refer to Section 'Connecting MediaPack's LAN Interface to your PC' on page 40).
- Access the 'ISDN Ports' screen (Protocol Management menu > ISDN submenu > ISDN Port Settings option).

Figure B 2: ISDN Ports Screen



- 3. From the 'ISDN Ports' list, select an ISDN port.
- 4. From the 'Uni-Side' drop-down list, select 'User'.
- 5. From the 'Layer 2 Mode' drop-down list, select 'Point to Point'.
- **6.** From the 'ISDN Interface' drop-down list, select the ISDN interface to which the configured port binds.
- Click Submit to apply your changes.
- **8.** To save the changes to the flash memory, refer to Section 'Saving Configuration Settings on the MediaPack' on page 146.
- **9.** Return to the initial settings and continue from the ISDN Interfaces configuration, (refer to Section 'Configuring the ISDN Interfaces' on page 53).



Note: Regarding the ISDN Interface configuration, in the example configuration of the PBX connection (Point to Point, User Interface), the MSN configuration is not applicable (for additional information on MSN, refer to Section 'MSN' on page 172.



A.1.2 Using Point-to-Point Connections, PBX Trunk Interface

A Point-to-Point connection between the PBX and the MediaPack is illustrated in the network architecture diagram below (Figure A-2). The MediaPack is connected to the PBX's Trunk interface. In other words, the MediaPack provides an ISDN Network and the PBX is a User/Terminal device.

MediaPack

Configuration for ISDN Port 0:
Uni-Side: Network
Layer 2 Mode: Point to Point

ISDN PBX

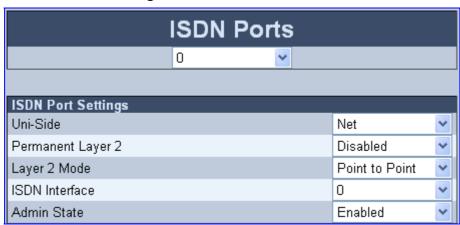
Trunk Interface
Uni-Side: User
Layer 2 Mode: Point to Point

Figure A-2: Connecting to a PBX using Point-to-Point Connection, PBX Trunk Interface

> To configure the MediaPack connection to the PBX:

- 1. Perform the initial configuration of the MediaPack's IP interfaces and network settings (refer to Section 'Connecting MediaPack's LAN Interface to your PC' on page 40).
- Access the 'ISDN Ports' screen (Protocol Management menu > ISDN submenu > ISDN Port Settings option).

Figure B 2: ISDN Ports Screen



- 3. From the 'ISDN Ports' list, select an ISDN port.
- From the 'Uni-Side' drop-down list, select 'Net'.
- 5. From the 'Layer 2 Mode' drop-down list, select 'Point to Point'.
- **6.** From the 'ISDN Interface' drop-down list, select the ISDN interface to which the configured port binds.
- 7. Click **Submit** to apply your changes.
- **8.** To save the changes to the flash memory, refer to Section 'Saving Configuration Settings on the MediaPack' on page 146.
- Return to the initial settings and continue from the ISDN Interfaces configuration (refer to Section 'Configuring the ISDN Interfaces' on page 53).



Note:

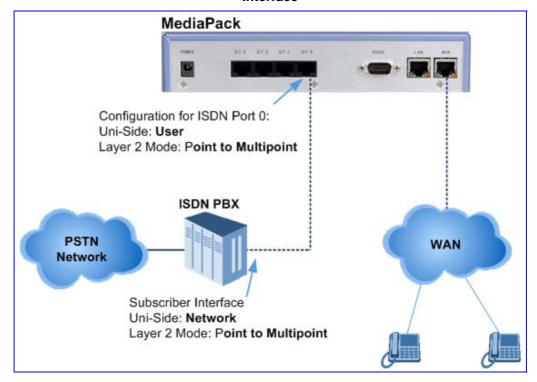
Regarding the ISDN interface configuration, in the example configuration of the PBX connection (Point to Point, Net interface), the MSN configuration is not applicable (for additional information on the MSN, refer to Section 'MSN' on page 172.



A.1.3 Using Point-to-Multipoint Connections, PBX Subscriber Interface

A Point-to-Multipoint connection between the PBX and the MediaPack is illustrated in the network architecture diagram below (Figure A-3). The MediaPack is connected to the PBX's Subscriber interface. In other words, the PBX provides an ISDN Network and the MediaPack is a User/Terminal device.

Figure A-3: Connecting to a PBX using Point-to- Multipoint Connection, PBX Subscriber Interface

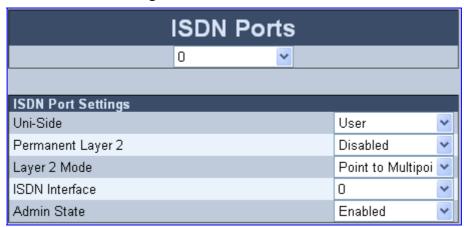


> To configure the MediaPack connection to the PBX:

- 1. Perform the initial configuration of the MediaPack's IP interfaces and network settings (refer to Section 'Connecting MediaPack's LAN Interface to your PC' on page 40).
- 2. Access the 'ISDN Ports' screen (**Protocol Management** menu > **ISDN** submenu > **ISDN Port Settings** option).

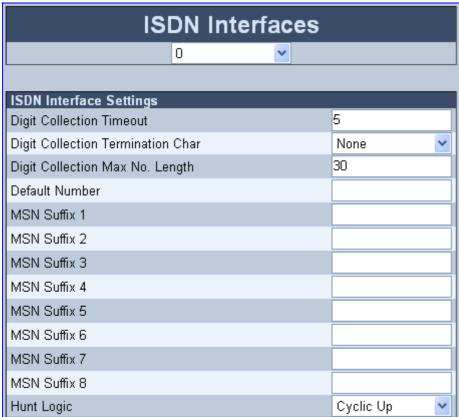
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Figure B 2: ISDN Ports Screen



- 3. From the 'ISDN Ports' list, select an ISDN port.
- 4. From the 'Uni-Side' drop-down list, select 'User'.
- 5. From the 'Layer 2 Mode' drop-down list, select 'Point to Multipoint'.
- **6.** From the 'ISDN Interface' drop-down list, select the ISDN interface to which the configured port binds.
- Access the 'ISDN Interfaces' screen (Protocol Management menu > ISDN submenu > ISDN Interface Settings option).

Figure B 6: ISDN Interfaces Screen





- 8. From the 'ISDN Interfaces' list, select the ISDN interface that is bind to the ISDN port configured above.
- **9.** Configure the MSN Suffix (Identical to an ISDN Phone MSN configuration). For additional information regarding MSN, refer to Section 'MSN' on page 172.
- 10. Click Submit to apply your changes.
- **11.** To save the changes to the flash memory, refer to Section 'Saving Configuration Settings on the MediaPack' on page 146.
- **12.** Return to the initial settings and continue the configuration of the MediaPack SIP Parameters and routing tables (refer to Section 'Configuring the SIP Parameters' on page 54).



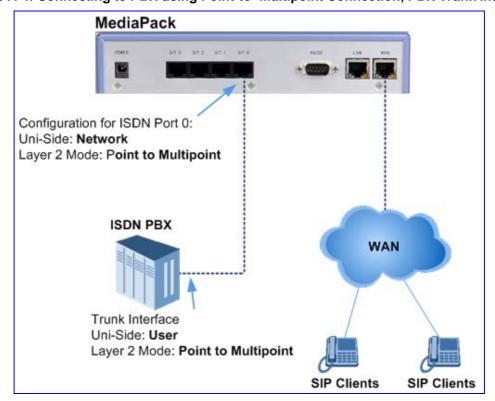
Note:

In this current network architecture, the MediaPack is configured identically to an ISDN Phone device (User Interface, Point to Multipoint connection). Therefore, the MSN configuration is required. During a call setup, the complete destination number is verified against the MSN. As a result, in this setup, digit-by-digit dialing towards the MediaPack is not supported (in ISDN standard Overlap Receiving on ISDN User Side).

A.1.4 Using Point-to-Multipoint Connections, PBX Trunk Interface

A Point-to-Multipoint connection between the PBX and the MediaPack is illustrated in the network architecture diagram below (Figure A-4). The MediaPack is connected to the PBX's Trunk interface. In other words, the MediaPack provides an ISDN Network and the PBX is a User/Terminal device.

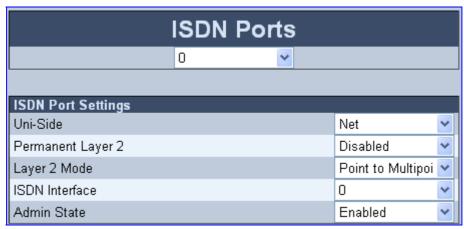
Figure A-4: Connecting to PBX using Point-to- Multipoint Connection, PBX Trunk Interface



To configure the MediaPack connection to the PBX:

- 1. Perform the initial configuration of the MediaPack's IP interfaces and network settings (refer to Section 'Connecting MediaPack's LAN Interface to your PC' on page 40).
- 2. Access the 'ISDN Ports' screen (**Protocol Management** menu > **ISDN** submenu > **ISDN Port Settings** option).

Figure A-5: ISDN Ports Screen



- 3. From the 'ISDN Ports' list, select an ISDN port.
- 4. From the 'Uni-Side' drop-down list, select 'Net'.
- 5. From the 'Layer 2 Mode' drop-down list, select 'Point to Multipoint'.
- **6.** From the 'ISDN Interface' drop-down list, select the ISDN interface to which the configured port binds.
- Click Submit to apply your changes.
- **8.** To save the changes to the flash memory, refer to Section 'Saving Configuration Settings on the MediaPack' on page 146.
- Return to the initial settings and continue from the ISDN Interfaces configuration (refer to Section 'Configuring the ISDN Interfaces' on page 53).



Note: Regarding the ISDN interface configuration, in the example configuration of the PBX connection (Point to Multipoint, Net interface), the MSN configuration is not applicable (for additional information on MSN refer to Section 'MSN' on page 172.

A.2 Lifeline and Fallback Setup

For Lifeline and Fallback setup, refer to Section 'Connecting the Lifeline Port' on page 34 and Section 'Connecting the PSTN Fallback Port' on page 36 respectively.



A.3 Configuring Fax and Modem

This section describes the configuration setup for Fax (refer to Section 'Configuring Fax Transfer over IP' on page 164) and modem (refer to Section 'Configuring Modem Transfer over IP' on page 167) over IP.

A.3.1 Configuring Fax Transfer over IP

The following example demonstrates a FAX setup between two MediaPack gateways. This scenario is similar to the initial settings, except that in this example the MediaPack is connected to a PBX and the FAX machine is connected to the PBX.

Refer to the initial settings in Section 'Initial Configuration' on page 39 for the basic parameters configuration. For connecting the PBX to the MediaPack, refer to Section 'Connecting the MediaPack to a PBX' on page 155.

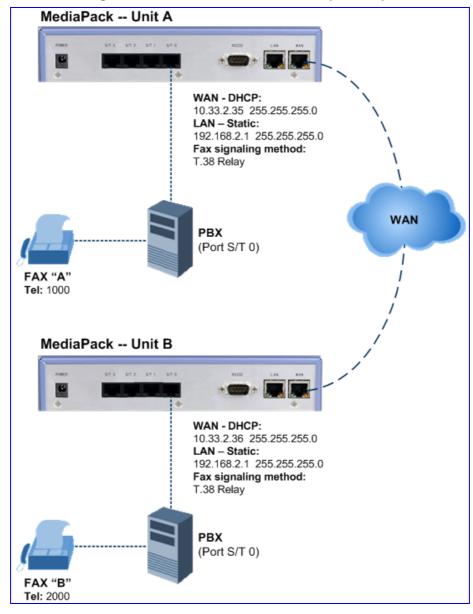


Figure A-6: Fax Transfer over IP Example Setup

The procedure below describes the Fax configuration. This configuration applies to both Unit A and Unit B.

To configure the FAX parameters:

- 1. Complete the initial settings configuration (refer to Section 'Initial Configuration' on page 39).
- Configure the MediaPack ISDN-to-IP FAX settings:
 - Open the 'ISDN Profiles' screen (Protocol Management menu > Profile Definitions submenu > ISDN Profiles option).
 - From the 'Fax Signaling Method' drop-down list, enable Fax data transfer protocol by selecting either 'T.38 Relay' or 'G.711 Transport' (e.g. 'T.38 Relay').

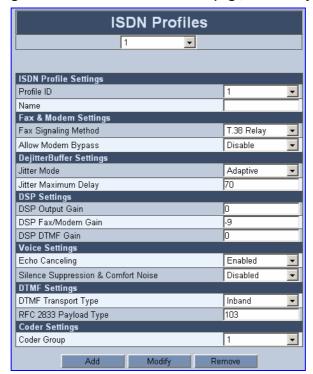


Figure A-7: Fax Transfer Enabled (e.g., T.38 Relay)

- 3. Configure the MediaPack IP-to-ISDN Fax settings:
 - Open the 'IP Profiles' screen (Protocol Management menu > Profile Definitions submenu > IP Profiles option).
 - From the 'Fax Signaling Method' drop-down list, select 'T.38 Relay'.



IP Profiles • IP Profile Settings Profile ID Name Fax & Modem Settings Fax Signaling Method T.38 Relay Enable Allow Modem Bypass DejitterBuffer Settings Jitter Mode Adaptive Jitter Maximum Delay 70 DSP Settings DSP Output Gain -9 DSP Fax/Modem Gain DSP DTMF Gain 0 Voice Settings Echo Canceling Enabled Silence Suppression & Comfort Noise Disabled • DTMF Settings DTMF Transport Type Inband • RFC 2833 Payload Type 103 Coder Settings Coder Group 1

Figure A-8: Fax Transfer Enabled for IP-to-ISDN (e.g., T.38 Relay)

A.3.1.1 Fax without SIP RE-INVITE

The use fax without a SIP RE-INVITE transaction (fax autotransition), the user can add T.38 as coder. If T.38 is added a coder it is negotiated in the SDP exchange. If Fax is successfully negotiated, the system will switch to fax (T.38) without an additional SIP RE-INVITE transaction.

Note: For fax autotransition Fax Signaling Mode must be set to T.38 Relay.

A.3.2 Configuring Modem Transfer over IP

The general system configuration for call routing is the same as that described in Section 'Configuring Fax Transfer over IP' on page 164. For using the Modem Bypass, in the 'IP Profiles' and 'ISDN Profiles' screens, the parameter 'Allow Modem Bypass' must be enabled, as shown in the figure below:

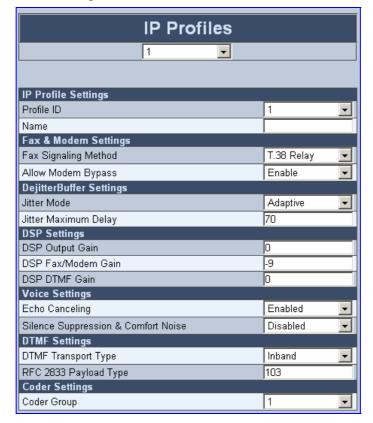


Figure A-9: Modem Transfer over IP



A.4 Configuring Supplementary Services

The MediaPack SIP gateway supports the following supplementary services:

- Call Hold / Retrieve; refer to Section 'Call Hold and Retrieve' on page 168.
- Transfer (Refer and Replaces); refer to Section 'Call Transfer' on page 169.
- Call Forward (3xx Redirect Responses); refer to Section 'Call Forward' on page 170.
- Call Waiting (182 Queued Response); refer to Section 'Call Waiting / Call Queued' on page 171.

The above services are permanently active and cannot be disabled.

A.4.1 Call Hold and Retrieve

The MediaPack supports call hold and retrieve. You can place a call on hold, and then create a new call without dropping the currently active call. After terminating the second call, you can retrieve the first call and then continue the discussion.

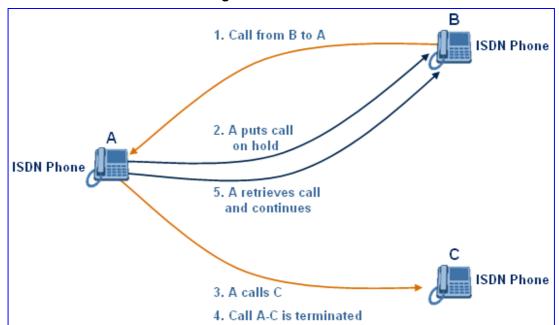


Figure A-10: Call Hold

A.4.1.1 Call Hold from the ISDN Side

If the ISDN side initiates a call hold using the ISDN hold service, the SIP call is put on hold. The MediaPack sends a SIP RE-INVITE to the peer to put the call on hold. If the ISDN user retrieves the call after terminating the second call, the MediaPack uses a SIP RE-INVITE to reactivate the call. The MediaPack uses the following attributes to place the call on hold:

- IP = 0.0.0.0
- a = inactive

A.4.1.2 Call Hold from the SIP Side

Call hold from the SIP side is similar to call hold on the ISDN side. The SIP user can use a SIP RE-INVITE to put the call on hold. The following SDP attributes indicate a hold:

a=sendonly, a=inactive or IP = 0.0.0.0, or any combination of these parameters.

If the SIP peer puts a call on hold, the data-path is disabled. No signaling action occurs towards the ISDN phone and no tone is beingplayed.

A.4.2 Call Transfer

The MediaPack supports call transfer using the SIP REFER mechanism. A user which has two calls (one on hold and one active), can initiate a transfer to connect the two remote parties.

A.4.2.1 Call Transfer Initiated by the SIP Peer

There are two types of call transfers:

Consultation Transfer (Refer and Replaces):

The common way to perform a consultation transfer is as follows:

In the transfer scenario there are three parties: Party A (transferring), Party B (transferred), and Party C (transferred to).

- a. A Calls B.
- b. B answers.
- c. A holds the call, and then dials a call to C.
- d. A connects B to C, and then A disconnects.
- e. After the transfer is complete, the B and C parties engage in a call.

Blind Transfer (Refer):

Blind transfer is performed after a call is established between A and B, and then party A decides to immediately transfer the call to C, without speaking with C. Party A can perform this by sending a REFER message.

The result of the transfer is a call between B and C (similar to consultation transfer, but skipping the consultation stage).

Call Transfer requires no configuration.



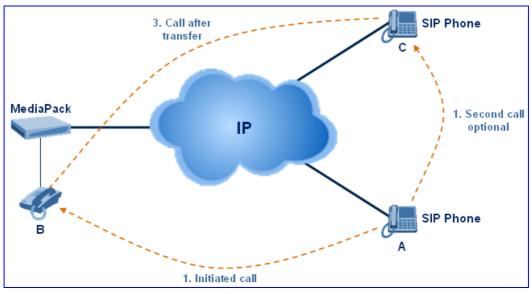


Figure A-11: Call Transfer Initiated by the SIP Peer

A.4.2.2 Call Transfer Initiated by the ISDN User

Call Transfer initiated by the ISDN user is not supported.

A.4.3 Call Forward

The MediaPack supports call forward using 3xx responses. If the MediaPack receives a 3xx response to an invite, the call is forwarded to the new destination.

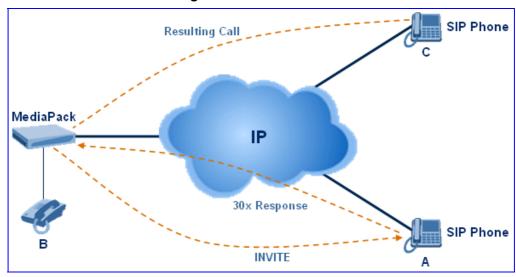


Figure A-12: Call Forward

Call forward using 30x responses requires no configuration.

The ISDN equivalent to call forward would be call deflection. Call deflection is not supported in the current version.

A.4.4 Call Waiting / Call Queued

A.4.4.1 ISDN-to-SIP Call Queued by the SIP User

In this scenario, the MediaPack receives a 182 Call Queued instead of an alerting message. If the MediaPack receives a call queued, the MediaPack plays the Queued tone to the ISDN user instead of the alerting tone.

For this scenario no configuration is required.

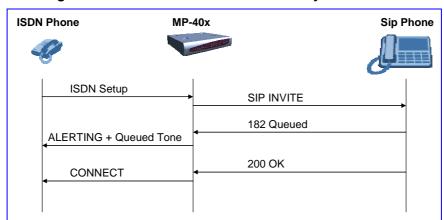


Figure A-13: ISDN-to-SIP Call is Queued by the SIP User

A.4.4.2 Call Waiting SIP-to-ISDN Calls

If Hunting is disabled (refer to Section 'Hunt Logic' on page 98), the MediaPack sends a third setup to the ISDN port. Simultaneously, the MediaPack responds with a 182 Queued instead of a 180 Alerting. The ISDN user may choose to put the current call on hold and accept the additional call.

If Hunting is enabled, the MediaPack searches for an available ISDN port. If no available ISDN port is located, the call fails.

The configuration for Call Waiting is implicit (given by Hunt Logic). No additional configuration is required or possible.

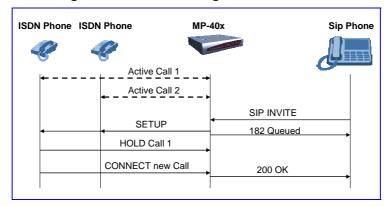


Figure A-14: Call Waiting SIP-to-ISDN Calls



A.4.5 Overlap Receiving

Overlap receiving means that the call initiator does not have to send the complete number in the initial setup. The user can send an empty ISDN setup message and then dial digit by digit. Overlap receiving is supported if the MediaPack is configured as Network side (point-to-point and point-to-multipoint), or if the MediaPack is configured as point-to-point user side. If the MediaPack is configured as point-to-multipoint user side, overlap receiving is not supported. The MediaPack expects the entire number from the network and verifies the number against the list of MSN's. If a match is found, the call is accepted; if not, the call is rejected.

A.4.6 MSN

In ISDN, more than one phone can be connected to a single S-Bus. If the network sends an ISDN setup to the S-Bus, the ISDN phones can analyze the called part number and decide whether or not to enter the alerting stage. This decision is based on the MSN.

Consider the following setup:

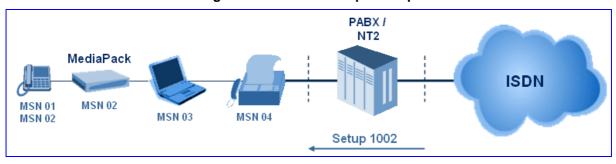


Figure A-15: MSN Example Setup

In the above setup, the network initiates a call to number "1002". The FAX machine is configured to MSN 04. This means that the FAX machine does not answer the call. The ISDN phone and the MediaPack both use MSN 02 and therefore, they enter alerting state and start ringing.

The MediaPack can be configured to behave exactly like a phone. In this configuration, the user is required to configure a list of MSN's. To configure the MediaPack to behave like a phone, configure the ISDN port to User side and point to multipoint.

B MediaPack Startup Process

The startup process (illustrated in the figure below) begins when the gateway is reset (physically or from the Web / CLI), and ends when the operational software is running. In the startup process, the network parameters, and software and configuration files are obtained.

After the gateway powers up or after it is physically reset, the gateway runs all components. Without configuration, the components are inactive. After running all components, the gateway attempts to locate a configuration file. If it finds a user-stored configuration file, the file is executed: if not, a built-in configuration file is used. The last two lines in the figure, indicate whether or not a startup configuration file is found.

After the startup, the gateway attempts to determine the reboot reason. If the content of the memory indicates a system crash, the information about it is stored in the supervisor log file.

The system then reads the Ring Back tone definitions and internally prepares the Ring Back tones. This process completes after approximately 50 seconds.



Notes:

- All log files are rotated internally and need not be cleaned.
- If the generation of the Ring Back tones is incomplete, the system may be functional, but unable to play back tone messages.

Figure B-1: RS-232 Status and Error Messages

```
Installing Drivers...
Ethernet 0/0, MAC Addr 00:11:2B:00:05:7E, RxQ 32, TxQ 64
Ethernet 0/1, MAC Addr 00:11:2B:00:05:7F, RxQ 32, TxQ 64
4, ISDN Interfaces detected
Loading Bluebox Application...
2015-01-02T04:00:10 : LOGWARNING : No CLI supervision
2015-01-02T04:00:10 : Pwr off/Man reset (0xc0000000)
Loading RTC ... -> OK
Loading ECMM ... -> OK
Loading E2DB ... -> OK
Loading Terminal ... -> OK
2015-01-02T04:00:11 : LOGWARNING : CLI: Cannot load XML
specification '/flash/cli/spec.xml'
2015-01-02T04:00:15 : LOGINFO : CLI: Registered XML
specification 'Default'
Loading CLI ... -> OK
Loading AccountManager ... -> OK
Loading Monitor ... -> OK
Loading Pluginframe ... -> OK
Loading ARP ... -> OK
Loading Ethernet ... -> OK
Loading RouteTableManager ... -> OK
Loading IpCore ... -> OK
Loading TCP ... -> OK
Loading UDP ... -> OK
```



```
Loading Ipinterface ... -> OK
Loading NAPT ... -> OK
Loading RIP ... -> OK
Loading TelnetDaemon ... -> OK
Loading ConfigurationAccess ... -> OK
Loading TFTP Client ... -> OK
Loading FileTransfer ... -> OK
Loading Download ... -> OK
Loading SynchronTimer ... -> OK
Loading MSOS CallControl ... -> OK
Loading MCC ISDN ... -> OK
Loading MSOS Isdn Interface ... -> OK
Loading MSOS LocalCC ... -> OK
Loading MCC SIP ... -> OK
Loading MSOS Session Router ... -> OK
Loading Bluebox specific MSR ... -> OK
Loading DSP ... -> OK
Loading SNMP ... -> OK
Loading MIB Agent ... -> OK
Loading Product ... -> OK
Loading SNTP ... -> OK
Loading Accesslist ... -> OK
Loading LinkScheduler ... -> OK
Loading DhcpServer ... -> OK
Loading DhcpClient ... -> OK
Loading DNSResolver ... -> OK
Loading PPP ... -> OK
Loading AAA ... -> OK
Loading PPPoE ... -> OK
Loading IpPool ... -> OK
Loading TCP-Adjust ... -> OK
Loading EDP ... -> OK
Loading EDP-Mux ... -> OK
Loading EDP-PPP ... -> OK
Loading EDP-RTP ... -> OK
Loading EDP-T.38 ... -> OK
Loading RTP ... -> OK
Loading Tones ... -> OK
Loading VoiceProfiles ... -> OK
Loading ToneGenerator ... -> OK
Loading EDP-TDM ... -> OK
Loading AutoConfig ... -> OK
Loading Webserver ... -> OK
Loading KeyPadConfig ... -> OK
Loading Bluebox specific Ip Config ... -> OK
Reading Configuration startup-config ... -> OK
Execute Configuration startup-config ... -> OK
```

C Technical Specifications

Table C-1: MediaPack Technical Specifications (continues on pages 175 to 176)

rabio o 11 mount	arack reclinical specifications (continues on pages 175 to 176)	
Interfaces		
ISDN BRI Interface	 Up to 4, ISDN BRI S/T, RJ45 connectors 	
	 Up to 8 voice sessions 	
	NT or TE mode configurable per port	
	Point-point and Point-multipoint	
	 "Lifeline" option, automatic cut-through of a single S/T interface in case of power failure 	
	 Fallback option, automatic cut-through, on a port to port basis, in case of power failure 	
Network Interface	 WAN and LAN connection, dual 10/100 Base-T, RJ45 	
Serial RS-232 port	 DB-9 connector 	
IP Connectivity		
Routing Function	Embedded Router	
	 RIP V1/V2 and Static routing 	
	Access Control List	
	DHCP client/server	
	■ NAT	
	Traffic Scheduling and Rate Limiting	
	Packet Fragmentation	
	 PPPoE client 	
	 DNS resolution 	
IP Transport	RTP/RTCP per IETF RFC 3550 and 3551	
QoS	TOS/DiffServ Tagging	
Voice, Fax, Modem		
Voice over Packet Capabilities	G.168-2002 compliant Echo Cancellation, VAD, CNG, Dynamic programmable Jitter Buffer, modem detection and auto switch to PCM	
Voice Compression	G.711, G.723.1, G.726, G.729A	
Fax over IP	T.38 compliant	
	 Group 3 fax relay up to 14.4 kbps with automatic fallback to PCM or ADPCM 	
Signaling		
Interface Signaling	ISDN (Euro ISDN EDSS-1), ETS 300 012-1, ETS 200 102-1, ETS 300 402-1, ETS 300 403-1	
National Variants	German ISDN, French, Netherlands, Sweden, Norway, Finland, Switzerland, Italy, Spain, Belgium	
ISDN Tunneling	ISDN over IP per H.323 M.3	
In-band Signaling	DTMF Transport, Call Progress Tones	
Control	I.323 (V4), SIP (RFC 3261)	
Provisioning		
	TFTP for software and configuration download	
	 Remote management using Web browser 	
	 RS-232 and TELNET for configuration and monitoring 	



Table C-1: MediaPack Technical Specifications (continues on pages 175 to 176)

Physical			
Power	100-240 VAC/47-63 Hz		
Environmental	 Operational: 5 to 40°C (41 to 104°F) 		
	 Storage: -25 to 70°C (-77 to 158°F) 		
	 Humidity: 10 to 90% non-condensing 		
Dimensions (H x W x D)	44 x 218 x 240 mm (1.7 x 8.6 x 9.4 in.)		
Mounting	Rack Mount, Desktop		
Additional Features			
Voice Routing	ISDN interfaces, Number Manipulation, MSN and DDI, Call Routing Logic		
Supplementary services	Caller ID, Call Transfer, Call Hold, Call Forward, Call Waiting		
Models			
MP-402 /BRI /ST /AC /LL	MediaPack 402 ISDN VoIP gateway with single BRI interface (2 voice channels), LAN and WAN 10/100BaseT, AC power supply		
MP-404 /BRI /ST /AC /FB	MediaPack 404 ISDN VoIP gateway with dual BRI interface (4 voice channels), with fallback configuration option, LAN and WAN 10/100BaseT, AC power supply		
MP-404 /BRI /ST /AC /LL	MediaPack 404 ISDN VoIP gateway with dual BRI interface (4 voice channels), with lifeline support, LAN and WAN 10/100BaseT, AC power supply		
MP-408 /BRI /ST /AC /FB	MediaPack 408 ISDN VoIP gateway with quad BRI interface (8 voice channels), with fallback configuration option, LAN and WAN 10/100BaseT, AC power supply		
MP-408 /BRI /ST /AC /LL	MediaPack 408 ISDN VoIP gateway with quad BRI interface (8 voice channels), with lifeline support, LAN and WAN 10/100BaseT, AC power supply		

All specifications in this document are subject to change without prior notice.

D SIP / ISDN Release Reason Mapping

D.1 Mapping of ISDN Release Reason to SIP Response

Table D-1: Mapping of ISDN Release Reason to SIP Response (continues on pages 177 to 178)

ISDN Release Reason	Description	SIP Response	Description
1	Unallocated number	404	Not found
2	No route to network	404	Not found
3	No route to destination	404	Not found
6	Channel unacceptable	406	Not acceptable
7	Call awarded and being delivered in an established channel	500	Server internal error
16	Normal call clearing	_*	BYE
17	User busy	486	Busy here
18	No user responding	408	Request timeout
19	No answer from the user	480	Temporarily unavailable
20	Subscriber absent	480	Temporarily unavailable
21	Call rejected	403	Forbidden
22	Number changed w/o diagnostic	410	Gone
22	Number changed with diagnostic	410	Gone
23	Redirection to new destination	480	Temporarily unavailable
26	Non-selected user clearing	404	Not found
27	Destination out of order	502	Bad gateway
28	Address incomplete	484	Address incomplete
29	Facility rejected	501	Not implemented
30	Response to status enquiry	501*	Not implemented
31	Normal unspecified	480	Temporarily unavailable
34	No circuit available	503	Service unavailable
38	Network out of order	503	Service unavailable
41	Temporary failure	503	Service unavailable
42	Switching equipment congestion	503	Service unavailable
43	Access information discarded	502*	Bad gateway
44	Requested channel not available	503*	Service unavailable
47	Resource unavailable	503	Service unavailable
49	QoS unavailable	503*	Service unavailable
50	Facility not subscribed	503 *	Service unavailable
55	Incoming calls barred within CUG	403	Forbidden
57	Bearer capability not authorized	403	Forbidden

Messages and responses were created since the 'ISUP to SIP Mapping' draft doesn't specify their cause code mapping.

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Table D-1: Mapping of ISDN Release Reason to SIP Response (continues on pages 177 to 178)

ISDN Release Reason	Description	SIP Response	Description
58	Bearer capability not presently available	503	Service unavailable
63	Service/option not available	503*	Service unavailable
65	Bearer capability not implemented	501	Not implemented
66	Channel type not implemented	480*	Temporarily unavailable
69	Requested facility not implemented	503*	Service unavailable
70	Only restricted digital information bearer capability is available	503*	Service unavailable
79	Service or option not implemented	501	Not implemented
81	Invalid call reference value	502*	Bad gateway
82	Identified channel does not exist	502*	Bad gateway
83	Suspended call exists, but this call identity does not	503*	Service unavailable
84	Call identity in use	503*	Service unavailable
85	No call suspended	503*	Service unavailable
86	Call having the requested call identity has been cleared	408*	Request timeout
87	User not member of CUG	503	Service unavailable
88	Incompatible destination	503	Service unavailable
91	Invalid transit network selection	502*	Bad gateway
95	Invalid message	503	Service unavailable
96	Mandatory information element is missing	409*	Conflict
97	Message type non-existent or not implemented	480*	Temporarily not available
98	Message not compatible with call state or message type non-existent or not implemented	409*	Conflict
99	Information element non-existent or not implemented	480*	Not found
100	Invalid information elements contents	501*	Not implemented
101	Message not compatible with call state	503 *	Service unavailable
102	Recovery of timer expiry	408	Request timeout
111	Protocol error	500	Server internal error
127	Interworking unspecified	500	Server internal error

D.2 Mapping of SIP Response to ISDN Release Reason

Table D-2: Mapping of SIP Response to ISDN Release Reason

SIP Response	Description	ISDN Release Reason	Description
400 [*]	Bad request	31	Normal, unspecified
401	Unauthorized	21	Call rejected
402	Payment required	21	Call rejected
403	Forbidden	21	Call rejected
404	Not found	1	Unallocated number
405	Method not allowed	63	Service/option unavailable
406	Not acceptable	79	Service/option not implemented
407	Proxy authentication required	21	Call rejected
408	Request timeout	102	Recovery on timer expiry
409	Conflict	41	Temporary failure
410	Gone	22	Number changed w/o diagnostic
411	Length required	127	Interworking
413	Request entity too long	127	Interworking
414	Request URI too long	127	Interworking
415	Unsupported media type	79	Service/option not implemented
420	Bad extension	127	Interworking
480	Temporarily unavailable	18	No user responding
481*	Call leg/transaction doesn't exist	127	Interworking
482*	Loop detected	127	Interworking
483	Too many hops	25	Exchange – routing error
484	Address incomplete	28	Invalid number format
485	Ambiguous	1	Unallocated number
486	Busy here	17	User busy
488	Not acceptable here	31	Normal, unspecified
500	Server internal error	41	Temporary failure
501	Not implemented	38	Network out of order
502	Bad gateway	38	Network out of order
503	Service unavailable	41	Temporary failure
504	Server timeout	102	Recovery on timer expiry
505*	Version not supported	127	Interworking
600	Busy everywhere	17	User busy
603	Decline	21	Call rejected
604	Does not exist anywhere	1	Unallocated number
606 *	Not acceptable	38	Network out of order

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Messages and responses were created since the 'ISUP to SIP Mapping' draft doesn't specify their cause code mapping.

SIP

MediaPack™ MP-40x

User's Manual

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