MicroLink[®] dLAN[®] HS Ethernet

© 2005 devolo AG, Aachen (Germany)

While the information in this manual has been compiled with great care, it may not be deemed an assurance of product characteristics. devolo shall be liable only to the degree specified in the terms of sale and delivery.

The reproduction and distribution of the documentation and software supplied with this product and the use of its contents is subject to written authorization from devolo. We reserve the right to make any alterations that arise as the result of technical development.

You can find all declarations and certifications of compliance for the products, as long as they were available at the time of publication, in the appendix of this documentation.

Trademarks

Windows[®] and Microsoft[®] are registered trademarks of Microsoft, Corp.

Mac[®] is a registered trademark of Apple Computer, Inc.

Linux[®] is a registered trademark of Linus Torvalds.

HomePlug[®] is a registered trademark of HomePlug Power Alliance.

MicroLink[®] and dLAN[®] are registered trademarks of devolo AG.

devolo and the devolo logo are registered trademarks of devolo AG. All other names mentioned may be trademarks or registered trademarks of their respective owners.

Subject to change without notice. No liability for technical errors or omissions.

devolo AG Sonnenweg 11 52070 Aachen Germany

www.devolo.com

Aachen, September 2005

41612/0905

Preface

Thank you for placing your trust in this devolo product.

The devolo MicroLink dLAN HS Ethernet is a HomePlug adapter for data communications over the household electrical power supply network. With its Ethernet interface, the dLAN adapter lets you set up or expand a home network easily and economically. Functions such as copying or moving files, using shared printers or accessing the Internet are all realized via existing power lines in your home. With the MicroLink dLAN HS Ethernet, any electrical socket in your home can be used as a network connection—from the basement to the attic.

About this manual

This manual contains all the information you need about your MicroLink dLAN HS Ethernet from devolo. It tells you how to set up and configure your dLAN adapter. The 'All about the home network' chapter also contains examples of applications for the MicroLink dLAN HS Ethernet and general information on dLAN networks.

Exacting manufacturing standards and stringent quality control are the basis for high product standards and consistent quality to ensure your fullest satisfaction with this MicroLink dLAN HS Ethernet.

This documentation was compiled by several members of our staff from a variety of departments in order to ensure you the best possible support when using your product.

Additional information in the Internet at 'www.devolo.com'

Our online services (www.devolo.com) is available to you around the clock should you have any queries or require any further support.

Package contents

Please ensure that the delivery is complete before beginning with the installation of your MicroLink dLAN HS Ethernet:

- MicroLink dLAN HS Ethernet
- Ethernet cable (3 m)
- Printed manual
- CD with drivers, online documentation and application software

devolo reserves the right to change the package contents without prior notice.

Contents

1	Introduction
	1.1 What exactly is dLAN?
	1.2 What does the MicroLink dLAN HS Ethernet have to offer?
2	Connection and startup
	2.1 System requirements
	2.2 Connection and display elements
	2.3 Connecting the MicroLink dLAN HS Ethernet
3	devolo Microl ink dI AN Software 10
J	3.1 Overview of the devolo software 10
	3.1.1 Microl ink dI AN Configuration Wizard
	3.1.2 Microl ink Informer 10
	3 1 3 Microl ink FasyShare 10
	3.1.4 MicroLink EasyClean
	3.2 Installing the devolo MicroLink dLAN Software
	3.3 Configuration of the dLAN network using the MicroLink dLAN
	Configuration Wizard 11
	3.4 Overview in the dLAN network with the MicroLink Informer
	3.5 Communication in the dLAN using the MicroLink EasyShare
	3.5.1 Configuration
	3.6 Maintain your privacy with MicroLink EasyClean
_	
4	All about the home network
	4.1 Internet ADSL standalone solution—Uption 1
	4.2 Home networking—Option 2
	4.3 Home networking Option 3
	4.4 Home networking—Option 4
	4.5 Worun knowing
5	Appendix
	5.1 Technical data
	5.2 Declaration of conformity
	5.3 Warranty conditions 24

1 Introduction

In this chapter, we will provide an overview of the new dLAN technology and introduce the MicroLink dLAN HS Ethernet briefly.

1.1 What exactly is dLAN?

There is now a new alternative to the well-known wired LAN and Wireless LAN network technologies currently used in home networking: dLAN (direct LAN, i.e. directly networked). dLAN is home networking using the electric wiring already installed in the building.

Cost factor and transmission quality

dLAN is an economical and easy-to-use networking technology. You don't need to lay cables and you can connect to the home network at every power point.

The dLAN standard modulates and demodulates additional frequencies on the power lines. Modulation and demodulation is a well-known and proven method of data transmission, which has been in use in other applications for a number of years. Now it is used to set up Internet and network accesses in the home or office. Depending on the damping factor, distances of 200 meters can be covered.

With a maximum data rate of up to 85 Mbps and symmetrical upload and download speeds, dLAN is comparable to traditional Ethernet network solutions and the current WIFI[™] wireless standard for home applications.

Data security and radiation

 $\mathsf{DES}_{\mathsf{pro}}$ bit encryption is used, which guarantees secure data transfer within the network.

dLAN devices from devolo meet the stringent EU industrial standards and comply with the current standards for electromagnetic radiation.

1.2 What does the MicroLink dLAN HS Ethernet have to offer?

Powerful and flexible

For the first time, the MicroLink dLAN HS Ethernet offers a transfer rate of up to 85 Mbps over your household power supply grid. The new high-speed standard lets you transfer large files between the computers of your network without long waits. You can even send DVD-quality videos over your household grid. In conjunction with IP-TV, you can experience video on demand throughout your house—anywhere an electrical outlet is available.

You can find examples of possible networks and general information in the chapter 'All about the home network'.

Simple installation

- Connect the MicroLink dLAN HS Ethernet to the computer or the device with the Ethernet cable.
- Connect the MicroLink dLAN HS Ethernet to the power supply grid.
- Install the devolo MicroLink dLAN software.
- That's it!

Ethernet connection

The MicroLink dLAN HS Ethernet adapter has an Ethernet port for connecting to a device in the home network (e.g. computer, notebook, modem, router, switch etc.). The euro AC power plug connects to your household power supply grid.

Status display

The control lamps (LEDs) of your MicroLink dLAN HS Ethernet display the connection status, and provide status regarding the function of the data transmission. The MicroLink dLAN HS Ethernet features 6 status lights. 2.2

2 Connection and startup

This chapter covers the connectors and display elements of your MicroLink dLAN HS Ethernet and explains how to connect the device.

2.1 System requirements

Your computer must meet the following requirements to operate with your MicroLink dLAN HS Ethernet:

 Operating systems: Windows 98, Windows Me, Windows 2000, Windows XP, Linux, Mac OS X or any other operating system with network support

Ethernet connection

Please note that your computer or other device must feature a network adapter with an Ethernet port.

Connection and display elements

The MicroLink dLAN HS Ethernet adapter has six indicator lights (LEDs) and an Ethernet port:



• ETH

- 100/Act: Is lit whenever an Ethernet connection exists; flashes to signal 100 Mbps data rate.
- 10/Act: Is lit whenever an Ethernet connection exists; flashes to signal 10 Mbps data rate.
- **Col**: Flashes at a faster rate if the network is experiencing increasing use.
- dLAN
 - Power: Is lit when the MicroLink dLAN HS Ethernet is ready for operation.
 - Act: Flashes when data are being sent or received over the power lines.
 - **Link**: Is lit if connected to the dLAN network.
- Ethernet connection: This is the connection point on the MicroLink dLAN HS Ethernet for connecting it to a computer or another device with the network cable (included).



Make sure that all of the dLAN adapter that you want to add to your network are also connected to the power supply grid. After about 15 minutes, a dLAN adapter switches into stand-by mode unless there is an active device connected to the Ethernet interface. dLAN adapters in stand-by mode are not accessible over the power supply grid.

2.3

Connecting the MicroLink dLAN HS Ethernet

In this section, we will show you how to connect the MicroLink dLAN HS Ethernet to a computer.



Before connecting the MicroLink dLAN HS Ethernet, note its security ID and keep it ready for configuring the network. You can find the security ID on the bottom of the dLAN adapter.

- (1) With the computer running connect the MicroLink dLAN HS Ethernet to an Ethernet port of the computer with the network cable (included).
- ② Plug the MicroLink dLAN HS Ethernet adapter into a convenient power socket.
- ③ Continue with the installation of the devolo MicroLink dLAN software. For more information, refer to the chapter on 'devolo MicroLink dLAN Software'.

No drivers are required for running the MicroLink dLAN HS Ethernet.

3 devolo MicroLink dLAN Software

This chapter introduces you to the MicroLink dLAN Configuration Wizard, MicroLink Informer, MicroLink EasyShare and MicroLink EasyClean devolo tools. It describes how to install them and how to configure your dLAN network.

3.1 Overview of the devolo software

3.1.1 MicroLink dLAN Configuration Wizard

The MicroLink dLAN Configuration Wizard helps you to build and change your encrypted dLAN network. With its help, you can add dLAN adapters to your network. It allows you to configure all dLAN adapters on the network from a central location, such as from a single workstation. For the encryption process, you need the security IDs of the dLAN adapters (provided on the underside of unit) and a network password of your choosing, which you will assign.

The password set up initially by devolo is HomePlug.

You will find the software and notes about the installation of the MicroLink dLAN Configuration Wizard for Mac and Linux on the supplied devolo product CD.

3.1.2 MicroLink Informer

The MicroLink Informer displays information about all dLAN devices in your network, such as their MAC addresses for dLAN and current transfer speeds.

The MAC address (Media Access Control) is a serial number and unique. It is programmed into the hardware and cannot be changed. The MAC address for dLAN can be found on the underside of the dLAN adapter.

3.1.3 MicroLink EasyShare

MicroLink EasyShare is a file-sharing and chat tool for your local network. It allows you to exchange files easily between local Windows computers. The chat function allows instant communication between all network users.

3.1.4 MicroLink EasyClean

Microsoft Internet Explorer stores files in a cache on your hard drive while you surf the Internet. With MicroLink EasyClean, you can determine which of these unwanted files you would like to delete.

3.2 Installing the devolo MicroLink dLAN Software

- ① Put the enclosed devolo product CD in your CD-ROM drive.
- ② From the CD setup, select 'Install MicroLink dLAN Software'. Windows starts the wizard. Confirm by clicking Next.
- ③ Select 'Standard Installation' to install the complete devolo MicroLink dLAN software package. Then, click Next.

If you would like to choose the software components to be installed yourself, select 'Custom Installation'. Then, click **Next**.

- (4) Terminate the installation by clicking **Finish**.
- (5) After the installation has been completed successfully, start the devolo tools by clicking Start ▶ Programs ▶ devolo ▶ MicroLink dLAN Configuration Wizard, MicroLink EasyShare, MicroLink Informer or MicroLink EasyClean.

Configuration of the dLAN network using the MicroLink dLAN Configuration Wizard

 \land

3.3

Please have the previously noted dLAN adapters security IDs ready. The MicroLink dLAN Configuration Wizard requires them for configuration of the network. You will find the security ID on the bottom of the device.

- Start the MicroLink dLAN Configuration Wizard under Start ► Programs ► devolo ► MicroLink dLAN Configuration Wizard.
- (2) Confirm with **Next**. The MicroLink dLAN Configuration Wizard starts the network analysis and searches for dLAN adapters on your network.



Make sure that all of the dLAN adapters that you want to add to your network are also connected to the power supply grid. If no active device is connected to the Ethernet port, a dLAN adapter will go into standby mode after about 15 minutes. It cannot be configured while in standby mode. ③ In the following dialog box select a common password for your dLAN network and confirm your input with Next.

The password set up initially by devolo is HomePlug.

The dLAN adapters connected directly to your computer is detected automatically. All other dLAN adapters have to be entered manually. Enter in sequence the security IDs of the dLAN adapters that are to be included into a network and click Add. Click Next when you have entered all desired dLAN adapters.

devolo MicroLink dLAN Configuration Wizard	
Add dLAN adapters Add other dLAN adapters that are addressable via the power supply grid.	
To add dLAN adapters that are addressable via the power supply to your network, enter their security IDs and click the Add button. The security ID is printed on a small label on the bottom of the adapter. Security ID: HARD - WARE - EINS - 2303 Add > 00:08:38:55:23:01 (on this computer) 00:08:38:55:23:02 (via the power supply grid)	
< <u>Back</u> Mext > Cancel	

(5) Exit securing your network by clicking Finish. Your dLAN network is now secure against unauthorized access from outside.

The configuration of the dLAN network can be changed or updated at any time. To do this repeat the configuration process as described above.

3.4 Overview in the dLAN network with the MicroLink Informer

Due to the MicroLink Informer you always have an overview of all dLAN adapters in your dLAN network. The MicroLink Informer shows the dLAN adapter connected directly to the computer as well as all dLAN adapters that are included into the same dLAN network.



The MicroLink Informer displays information about all dLAN devices in your network, such as their MAC addresses for dLAN and current transfer speeds. Via **Device Rename** you can change the name of the selected device.

Right-clicking on one of the dLAN adapters opens a context menu in which the following commands are available:

- 'Rename' opens a dialog in which you can assign a new name to the device.
- 'Start dLAN configuration wizard' opens a dialog in which you can add new dLAN adapters to the dLAN network and assign the network password.



MicroLink Informer displays only those dLAN adapters that are connected to the power supply and added to your dLAN network. After about 15 minutes, a dLAN adapter switches into stand-by mode unless there is an active device connected to the Ethernet interface. dLAN adapters in stand-by mode are not shown in MicroLink Informer.

3.5 Communication in the dLAN using the MicroLink EasyShare

All users on the local network who have started MicroLink EasyShare are automatically recognized by the program and listed:



3.5.1 Configuration

The MicroLink EasyShare software provides two easy wizards, which will guide you quickly and easily through the configuration process: the first setup wizard, which starts automatically the first time the program is started, and the sharing wizard, which allows you to add shared items at any time. The individual functions of the MicroLink EasyShare software are described here:

Folder sharing

To share data with others, a MicroLink EasyShare network user has to make the data available in a shared folder. When a folder is shared, all of its files as well as the files of all its subdirectories become available to all users on the MicroLink EasyShare network. Folders can be shared either by using the initial setup wizard, which opens automatically the first time the MicroLink EasyShare is started, or by using the sharing wizard. You can open the sharing wizard by clicking the **Add share** button, or by selecting **File** ► **Add share** from the menu.



Options

Every computer has a name. When MicroLink EasyShare is first installed, you can assign a new name to your computer or use the default name suggested by the operating system. Your computer is visible by this name to all MicroLink EasyShare users.



Refreshing shared folders

To view (newly) shared folders of other MicroLink EasyShare network users, select **File** ▶ **Refresh** from the menu, or **Refresh** from the context menu (right mouse button). The contents of all shared folders will appear in the top right-hand window.

Downloading files

To download shared files from other MicroLink EasyShare network users, select the computer belonging to the user and then mark the shared folder for that user. The upper-right window then lists all the contents of the folder. From the list, mark the files and/or folders that you want to download and then select **File** ▶ **Download** from the menu, or **Download** from the context menu (right mouse button). Choose a target folder on your computer and confirm by clicking **OK**. The files are now downloaded to your computer. The status of the download is displayed in the lower-right window entitled 'Data transfer in process'.

Data transfer in process

All 'Data transfer in process' are displayed in the lower right window and disappear from the screen once they are finished.

- The 'Name' column indicates the name of the file being downloaded.
- The 'Status' column shows the current transfer progress and the transfer speed.
- The 'Host' column shows the computer from which the file is being downloaded, or to which it is being uploaded from your computer.

You can cancel the current download by clicking the file and selecting **Cancel** from the context menu (right mouse button).



Chatting

The lower left window functions as a chat room, which is visible and accessible to all MicroLink EasyShare users on the local network. Users can "chat" by writing messages and clicking **Send**.

3.6

Maintain your privacy with MicroLink EasyClean

With MicroLink EasyClean, you can delete the cached files listed below. Select the checkboxes of the file types you would like to remove, then click **Delete**.

🦨 devol	o MicroLink EasyClean	×			
Please select the data for deletion.					
CInternet Explorer					
	Delete cookies				
	Cookies are small files that can be used to store the settings for web sites, e.g. ordered goods.				
	Delete temporary Internet files				
	Internet $\ensuremath{Explorer}$ stores the files from web sites to accelerate the display of the pages.				
	Delete history				
	Every web site that you visited in the last two to three weeks is stored in the History folder.				
	Delete stored form data				
	The Internet Explorer provides the option of filling in your entries automatically. To do this, it remembers the data that you type in.				
	Delete stored passwords				
	The Internet Explorer provides the option of filling in your access data automatically.				
File lists					
B	Delete the list of recent files				
	Various lists of the files recently opened or websites recently visited are saved on the computer. These include the address list in the Internet Explorer and the list of recently run programs.				
	Delete				

 Cookies – Many websites store small files on your computer, so-called cookies. These files may contain personal information such as log-in data, passwords or credit card numbers.

- Temporary Internet files Temporary files are stored on your hard drive while you surf the Net. Over time, these files take up a considerable amount of space.
- History files Internet Explorer records your surfing activity over a period of days or weeks. This can be practical, but it also takes up space and can be undesirable in many cases.
- Stored form information Internet Explorer stores information that you enter in forms and can auto-complete this information in the future.
- Stored passwords Passwords can also be stored and automatically inserted together with usernames in subsequent log-in procedures. While this is convenient, it's also dangerous—especially in connection with bank transactions. Sensitive information such as this should only be stored locally in special programs designed for this purpose.
- Document history Internet Explorer maintains lists of open documents and visited websites. This information is generally no longer needed.

Please note that MicroLinkEasyClean only supports Microsoft Internet Explorer.

4 All about the home network

This chapter contains examples for possible home network designs and general information.

4.1 Internet ADSL standalone solution—Option 1

Workstation with Internet connection over an ADSL modem



4.2 Home networking—Option 2

Connection of workstations and a high-speed IP-TV application to the Internet via a LAN router and an ADSL modem



4.3 Home networking—Option 3

Connection of workstations and a high-speed IP-TV application to the Internet via (dLAN) ADSL modem router



devolo MicroLink dLAN Highspeed Ethernet

4.4 Home networking—Option 4

Connection of workstations and a high-speed IP-TV application to the Internet via (dLAN) ISDN router



4.5 Worth knowing

Network traffic – The maximum number of dLAN adapters that can participate in a network at the same time is theoretically much higher than the 10 devices recommended for practical reasons.

Compatibility – The dLAN adapters by devolo are compatible to all other devolo LAN products, to all devices conforming to the IEEE 802.3 standard and to other HomePlug devices.

Network security – dLAN adapters use internal DES_{pro} encryption to guarantee the security of the network. Individual security settings are managed by the MicroLink dLAN Configuration Wizard. For more information, refer to the chapter on 'devolo MicroLink dLAN Software'.

For more answers to frequently asked questions (FAQs), please visit our website at www.devolo.com.

5 Appendix

5.1 Technical data

This table has detailed information for those interested.

	MicroLink dLAN HS Ethernet
Standards	Ethernet specification IEEE 802.3, IEEE 802.3x, IEEE 802.3u Auto MDI/X compatible to HomePlug standard 1.1
Protocols	CSMA/CD
Transfer rate	up to 85 Mbps
Transfer procedure	Asynchronous
Modulation	OFDM—84 carrier
Range	200 m via power supply
Security	DES _{pro} encryption via power supply
LEDs	1x3 status HomePlug ports (10/100, Link/Act, Collision-Detection) Ethernet Link-Act
dLAN connection	Standard power plug
Computer interface	RJ45
Power consumption	4 VA (max.)
Power supply	Integrated power supply via power socket Rated voltage: 110 - 230 VAC Rated current: 0.13 A Rated frequency: 50 Hz
Environment	Humidity (non-condensing): 10-90% Storage: -25°C – 70°C Operation: 0°C – 40°C
System requirements	Ethernet interface Windows 98, Windows Me, Windows 2000, Windows XP, Linux, Mac OS X or any other operating system with net- work support
CE conformity	CE-compliant in accordance with the technical require- ments of R&TTE for all EU countries and Switzerland
Design	Plastic housing 80 x 63 x 37 mm (height x width x depth)
Warranty	3 years

devolo MicroLink dLAN Highspeed Ethernet

CE

CE conformity

This product complies with the technical requirements of the 1999/5/EC Directive (R&TTE) and the other relevant provisions of the FTEG, and it is designed for use in the EU and Switzerland.

The product is class A equipment. This equipment may cause interference with radio waves in home use; if this occurs the operator may be required to take corrective action.

Device care and maintenance

There are no user-serviceable parts within the housing of the device. Never open the housing.

To clean the device housing of soil, use a damp cloth or a lens-cleaning towel. Never clean the MicroLink dLAN HS Ethernet using water, thinner, benzene, alcohol or any sharp cleaning aids, as these materials can damage the housing.

5.2 Declaration of conformity

CE

KONFORMITÄTSERKLÄRUNG

EC DECLARATION OF CONFORMITY

Die Firma: devolo AG The Company: Sonnenweg 11 52070 Aachen erklärt, dass das Produkt: MicroLink[®] dLAN[®] HS Ethernet declares that the product: Verwendungszweck: PLC zu Ethernet Adapter Intended purpose: PLC to Ethernet adapter den grundlegenden Anforderungen des § 3 und den übrigen einschlägigen Bestimmungen des FTEG (Artikel 3 der R&TTE) entspricht. complies with the appropriate essential requirements of the FTEG (Article 3 of R&TTE) and the other relevant provisions. Harmonisierte Normen: Gesundheit und Sicherheit gemäß §3 (1) 1. (Artikel 3 (1) a)) Harmonised standards: Health and safety requirements contained in §3 (1) 1. (Article 3 (1) a))

EN 60950-1:2001

Harmonisierte Normen:	Schutzanforderungen in Bezug auf die EMV §3 (1) 2, (Artikel 3
	(1) b)
Harmonised standards:	Protection requirements with respect to EMC §3 (1) 2, (Article 3 (1) b)

EN 55024:1998+A1:2001+A2:2003 EN 55022:1998+A1:2000+A2:2003 (class A) and Expert Opinion by Competent Body EMC (CE 0682)

Diese Erklärung wird verantwortlich abgegeben durch: This declaration is submitted by:

K. Kolas

Heiko Harbers Vorstandsvorsitzender CEO

Aachen, 24. März 2005 Aachen, 24th March 2005

5.3 Warranty conditions

The devolo AG warranty is given to purchasers of devolo products in addition to the warranty conditions provided by law and in accordance with the following conditions:

1 Warranty coverage

- a) The warranty covers the equipment delivered and all its parts. Parts will, at devolo's sole discretion, be replaced or repaired free of charge if, despite proven proper handling and adherence to the operating instructions, these parts became defective due to fabrication and/ or material defects. Alternatively, devolo reserves the right to replace the defective product with a comparable product with the same specifications and features. Operating manuals and possibly supplied software are excluded from the warranty.
- b) Material and service charges shall be covered by devolo, but not shipping and handling costs involved in transport from the buyer to the service station and/or to devolo.
- c) Replaced parts become property of devolo.
- d) devolo is authorized to carry out technical changes (e.g. firmware updates) beyond repair and replacement of defective parts in order to bring the equipment up to the current technical state. This does not result in any additional charge for the customer. A legal claim to this service does not exist.

2 Warranty period

The warranty period for this devolo product is three years. This period begins at the day of delivery from the devolo dealer. Warranty services carried out by devolo do not result in an extension of the warranty period nor do they initiate a new warranty period. The warranty period for installed replacement parts ends with the warranty period of the device as a whole.

3 Warranty procedure

- a) If defects appear during the warranty period, the warranty claims must be made immediately, at the latest within a period of 7 days.
- b) In the case of any externally visible damage arising from transport (e.g. damage to the housing), the person carrying out the transportation and the sender should be informed immediately. On discovery of damage which is not externally visible, the transport company and the sender are to be immediately informed in writing, at the latest within 3 days of delivery.
- c) Transport to and from the location where the warranty claim is accepted and/or the repaired device is exchanged, is at the purchaser's own risk and cost.
- d) Warranty claims are only valid if a copy of the original purchase receipt is returned with the device. devolo reserves the right to require the submission of the original purchase receipt.

4 Suspension of the warranty

All warranty claims will be deemed invalid

- a) if the label with the serial number has been removed from the device,
- b) if the device is damaged or destroyed as a result of acts of nature or by environmental influences (moisture, electric shock, dust, etc.),
- c) if the device was stored or operated under conditions not in compliance with the technical specifications,
- d) if the damage occurred due to incorrect handling, especially to non-observance of the system description and the operating instructions,
- e) if the device was opened, repaired or modified by persons not contracted by devolo,

- f) if the device shows any kind of mechanical damage, or
- g) if the warranty claim has not been reported in accordance with 3a) or 3b).

5 Operating mistakes

If it becomes apparent that the reported malfunction of the device has been caused by unsuitable hardware, software, installation or operation, devolo reserves the right to charge the purchaser for the resulting testing costs.

6 Additional regulations

- a) The above conditions define the complete scope of devolo's legal liability.
- b) The warranty gives no entitlement to additional claims, such as any refund in full or in part. Compensation claims, regardless of the legal basis, are excluded. This does not apply if e.g. injury to persons or damage to private property are specifically covered by the product liability law, or in cases of intentional act or culpable negligence.
- c) Claims for compensation of lost profits, indirect or consequential detriments, are excluded.
- d) devolo is not liable for lost data or retrieval of lost data in cases of slight and ordinary negligence.
- e) In the case that the intentional or culpable negligence of devolo employees has caused a loss of data, devolo will be liable for those costs typical to the recovery of data where periodic security data back-ups have been made.
- f) The warranty is valid only for the first purchaser and is not transferable.
- g) The court of jurisdiction is located in Aachen, Germany in the case that the purchaser is a merchant. If the purchaser does not have a court of jurisdiction in the Federal Republic of Germany or if he moves his domicile out of Germany after conclusion of the contract, devolo's court of jurisdiction applies. This is also applicable if the purchaser's domicile is not known at the time of institution of proceedings.
- h) The law of the Federal Republic of Germany is applicable. The UN commercial law does not apply to dealings between devolo and the purchaser.