

BlackBerry® Curve™ 9350 Smartphone

User Guide

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Getting to Know Your BlackBerry 9350

The BlackBerry Curve 9350 Smartphone



Applications

You can access your applications by clicking the icons on the Home screen. All your device's applications can be accessed from the **All** panel on the Home screen. To display the Home screen (while not on a call), press **End/Power** . To view the complete selection of applications, click **All**.

Take some time to explore the applications that are available on your BlackBerry device. Here are a few to get you started.



Click **Setup** to set up device options such as email and Bluetooth, to personalize your device, and to access onboard help and tutorials.



Click **Browser** to visit Web pages, browse for download items, and set browser options. Your BlackBerry device might have more than one browser.



Click **Messages** to view the messages list, compose new messages, and set messaging options.



Click **Camera** to take a picture.



Click **Media** to access your saved videos, ring tones, pictures, songs, and voice notes, or to record a video or voice note.



Click **Video Camera** in the **Media** folder to record a video.*



Click **Manage Connections** to turn network connections on or off and manage Wi-Fi connections.



Click **Options** to access the main list of BlackBerry device options.



Click **Contacts** to view your contact list or add new contacts.



Click **Help** to view help topics for your BlackBerry device.

Note: Before using the Video Camera, the microSD card must be properly inserted into the media card holder. (The microSD card is preinstalled in your BlackBerry device). See [Video Camera](#).

Your Home Screen



The image shows an iPhone home screen with a keyboard background and the Sprint logo. The status bar at the top displays 'Fri, May 20', '12:21 PM', '3G', signal strength, Wi-Fi, and Bluetooth icons. A notification banner shows '3' messages. The dock at the bottom contains icons for Messages, Phone, Contacts, Safari, Music, and Calendar. A search bar is visible in the background.

Battery power level — Tap to see more icons

Change your ring tone or alerts — Slide left or right for more panels

Notification view — See upcoming appointments, new messages, and other notifications

Navigation bar — Tap to see more icons

Wireless indicators — Tap to manage wireless connections, Wi-Fi®, Bluetooth® technology, or alarm clock

Search — Search your entire smartphone, including help, messages, music, the Internet, and more

Setting Up Your BlackBerry 9350

WARNING: Use only those accessories approved by Research In Motion® (RIM®). Using any accessories not approved by RIM for use with this particular BlackBerry device model might invalidate any approval or warranty applicable to the device, might result in the non-operation of the device, and may be dangerous. For more information about safe battery usage, see the Safety and Product Information booklet that was packaged with your BlackBerry device.

Insert the Battery and Memory Card.

For more information on purchasing RIM approved batteries and accessories, please visit www.sprint.com



If the battery is charged your BlackBerry device should turn on. If the BlackBerry device does not turn on, charge the battery.

Charge the Battery

1. Insert the larger end of the USB cable into the charging head.
2. Connect the smaller end of the USB cable to the micro-USB port on the left side of your BlackBerry device.
3. Plug the charging head into a power outlet.

Turn On Your BlackBerry 9350

- To turn the BlackBerry device on or off, press and hold .

Explore the Setup Application

The Setup application is designed to help you learn about navigation and typing, change options to personalize your BlackBerry device, and set up network connections. You can also set up email addresses. The Setup application should appear automatically the first time you turn on your device.

- To access the Setup application at any time, click **Setup** .

Note: For more information about selecting and setting up your email options, please see [Setting Up Email](#).

BlackBerry ID

Create a BlackBerry ID

Create a BlackBerry® ID using an email address and a password of your choice. Use it to access selected BlackBerry products or services.

1. When you see the BlackBerry ID sign-in screen, enter your email address and password, and then click **Create New**. (If you already have a BlackBerry ID, click **Sign In** and you're all set.)
2. Read the BlackBerry ID terms and conditions. If you agree to the terms, click **I Accept**.
3. Follow the prompts to create your BlackBerry ID.

Connect to the Nationwide Sprint Network

When you turn on your BlackBerry device it should automatically connect to the Nationwide Sprint Network. To connect successfully, your Sprint service must be active and you must be in a Sprint Network service area.

If your device is on and you do not successfully connect to the network, turn on your connection by clicking **Manage Connections**  and selecting the **Mobile Network** checkbox.

Set Up Your Sprint Voicemail

1. Press  and then press and hold .
2. Follow the system prompts to:
 - Create your password.
 - Record your name announcement.
 - Record your greeting.

Important: **Voicemail Password** - Sprint strongly recommends that you create a password when setting up your voicemail to protect against unauthorized access. Without a password, anyone who has access to your device is able to access your voicemail messages.

Set Up a Wi-Fi Connection

Your BlackBerry device allows you connect to an available Wi-Fi[®] network to access such services as email service and Web browsing.

1. On the Home screen, click the connections area at the top of the screen, or click **Manage Connections** .
2. Click **Wi-Fi Network**. If prompted, click **Turn on Wi-Fi**.
3. If you want to connect to a public hotspot or to a Wi-Fi network that does not require authentication, select the **Show Open networks only** check box.
4. Click the Wi-Fi network that you want to connect to.
5. If the Wi-Fi network requires authentication, type a password for the network and then click **Connect**.

The name of the connected Wi-Fi network appears at the top of the Home screen.

Note: If your BlackBerry device is associated with an email account that uses a BlackBerry® Enterprise Server, your organization may prevent you from connecting to a Wi-Fi® network.

Using Email on Your BlackBerry 9350

Setting Up Email

Choosing Your Email Setup Option

To begin sending and receiving email messages on your BlackBerry device, you must set up your device with a supported email account. You may configure up to 10 supported accounts on your BlackBerry device.

The following options will be available when you set up your email account(s):

Internet Mail Account

This option is most common for individual users. Use this option to create a new email address for your BlackBerry device or to associate your device with up to 10 existing email addresses (for example, a Google Mail™ or Windows Live™ Hotmail® email account) or to create a new email address.

Enterprise Account

This option is most common for corporate users. If your administrator has provided you with an activation password, use this option to associate your BlackBerry device with a Microsoft® Outlook® work email account, IBM® Lotus Notes® work email account, or Novell® GroupWise® work email account.

Creating or Adding an Email Account

You can set up for email using the Setup application on your BlackBerry device.

The first time that you log in, you can add a supported email address, create a BlackBerry email address, or do both.

- Add an email address if you have an existing, supported email account that you want to access from your BlackBerry device.
- Create a BlackBerry email address if you do not have another email account, or if you need an additional email address that you can use to send and receive email messages.

Note: If you are swapping your phone number from a previous BlackBerry device, the email application will prompt you to move any email account you had set up on your other device. Click **Move** and enter the email passwords as prompted to migrate your email accounts to your BlackBerry 9350 device.

1. Click **Setup**  > **Email Accounts** > **Internet Mail Account**.
 - The first time you set up an account, read the BlackBerry Prosumer Agreement. If you agree to the terms and conditions, scroll to the bottom and click **I Accept** to continue. If this is not your first account, click **Set up another email account**.
2. Click an email account type: **Yahoo**, **Gmail**, **AOL** (AOL, AIM), **Windows Live** (Hotmail, MSN, Live), or **Other**.
3. Type your email address and password, and then click **Continue**. The BlackBerry Internet Service will attempt to set up your account.
 - If setup is successful, press  to return to the Home screen.
4. If the BlackBerry Internet Service cannot add your email address, try re-entering your address or password, or click **I will provide the settings**, and then enter your account information and click **Continue**.

Note: To add or edit settings for your email accounts, including account display name and signature, click **Setup**  > **Email Accounts** > **Internet Mail Account**.

Highlight an email address, press  > **Edit**, and make your changes. Click **Save** to save your changes.

Using the BlackBerry Enterprise Server Option

If your system administrator has provided you with an Enterprise Activation password, you can set up your supported email account directly from your BlackBerry device.

1. Click **Setup**  > **Email Accounts** > **Enterprise Account**.
2. Under **Account Activation**, type your supported corporate email address.
3. Type the Enterprise Activation password provided by your system administrator and then click **Activate**.

Accessing and Sending Email Messages

Accessing Email Messages

1. Click **Messages**  to display a message list.
2. Highlight a message and click the trackpad to display the message.

Note: When you set up new email addresses, an icon for each account will appear on the Home screen. Click **Messages**  to access all of your messages. To see messages from a specific account only, click the icon for that account

Sending Email Messages

1. Click **Messages**  to display a message list and then press  > **Compose Email**.
2. In the **To** field, type an email address or a contact name.
3. Type a subject and a message and then press  > **Send**.

Note: If you have set up more than one supported email account on your BlackBerry device, you can select an account from which to send the message. At the top of the message, in the **Send Using** field, press  the preferred email account appears.

Using Your BlackBerry 9350

Tip: For complete details on any of your BlackBerry device features, click **Help** .

Making and Answering Phone Calls

Making a Phone Call

- ▶ On the Home screen or in the Phone application, type a phone number and press . To end the call, press .

Tip: Press  on any screen to open the phone application.

- ▶ Select a contact, call log, or phone number link on any screen and press  to make a call.

Tip: To select a contact, on the Home screen, type part of a contact name, highlight the name or number, and press .

Answering a Phone Call

- ▶ To answer an incoming call, press .

In-Call Options

- ▶ During an active call, press  to display a menu of available in-call options, such as **Flash**, **Mute**, or **Activate Speakerphone**. You can also click one of the options at the bottom of the screen.

Using the Mute Option

- ▶ During a call, click **Mute** or press the **Mute** key on the right side of your device. To turn off mute, click **Mute off** or click the **Mute** key again.

Using the Speakerphone

- ▶ To turn the speakerphone on or off during a call, press .

Call Waiting

To answer an incoming call waiting call:

- ▶ When you hear the call waiting tone and see the “Waiting Call” message, press  to answer the incoming call and place the active call on hold.
- ▶ To switch between calls, click **Flash** or press  > **Flash**.

Making Emergency Calls

Your BlackBerry device is designed to allow emergency calls even when it is locked or when your account is restricted, provided you are within range of a compatible wireless network.

To make an emergency call:

- ▶ Dial the emergency access number for the country you are in (for example **911** in the U.S. or **112** in countries that are part of the European Union), and then press .

To make an emergency call if your BlackBerry device is locked:

- ▶ Press  > **Emergency** > .

Enhanced 911 (E911) Information

Your BlackBerry device features an embedded Global Positioning System (GPS) chip necessary for utilizing E911 emergency location services where available.

When you place an emergency 911 call, the GPS feature of your BlackBerry device begins to seek information to calculate your approximate location. Depending on several variables, including availability and access to satellite signals, it may take up to 30 seconds or more to determine and report your approximate location.

WARNING: **Always report your location to the 911 operator when placing an emergency call.** Some designated emergency call takers, known as Public Safety Answering Points (PSAPs) may not be equipped to receive GPS location information from your BlackBerry device.

Note: The GPS feature on your BlackBerry device can help emergency personnel determine your location in instances where you are in a wireless coverage area, your device is able to communicate with a GPS-enabled satellite, and your emergency response center is equipped to process such information. However, successful determination of your location is not guaranteed.

Note: **YOU SHOULD NOT RELY ON ANY WIRELESS DEVICE FOR ESSENTIAL COMMUNICATIONS, INCLUDING MEDICAL EMERGENCIES.** Emergency numbers may vary by location and emergency calls may be blocked or impeded by network, environmental, or interference issues.

Note: You can only make emergency calls by typing official emergency access numbers (for example, 911 in North America or 112 in European Union countries).

Voicemail

Note: For information about setting up voicemail on your BlackBerry device, see [Set Up Your Sprint Voicemail](#).

To change your voicemail options, follow the audio prompts in the voicemail system.

New Voicemail Message Alerts

When you receive a new voice message, your BlackBerry device alerts you and prompts you to call your voicemail.

Retrieving Your Voicemail Messages

You can review your messages directly from your BlackBerry device or from any other touch-tone phone.

Using Your BlackBerry 9350 to Access Your Voicemail Messages

- ▶ From the Home screen, press and hold . If prompted, enter the password to access your voicemail.

Using Another Phone to Access Your Voicemail Messages

1. Dial your wireless phone number.
2. When your voicemail answers, press * and enter your voicemail password.

Sending Text Messages

You can send text messages to up to 10 recipients.

1. Click **Text Messages**  >  > **Compose Text Message**.
2. In the **To** field, do one of the following:
 - Type a contact name
 - Type a phone number that can receive text messages (including area code) and then press .
 - Type an email address.
3. Type a message, and then press .

Contacts

Adding Contacts

- ▶ To add a contact using the Contacts application, click **Contacts**  > **New Contact**. Type the contact information. Press  > **Save**.
- ▶ To add a contact from a message, call log, or Web page, highlight the contact name, number, or email address and press  > **Add to Contacts**. Add or edit the contact information and then press  > **Save**.

Synchronizing Contacts

Some types of email addresses, including Google Mail addresses and Yahoo!® Mail addresses, allow you to synchronize contacts between your email account and your BlackBerry device. If you turn on contact synchronization for an email address, you can add, change, and delete contacts from your device or from your email account. You can synchronize contacts with multiple email accounts but you cannot synchronize contacts between different email accounts.

Note: If you have installed BlackBerry® Desktop Software on your computer see [The BlackBerry Desktop Software](#). You can also add contacts by connecting your BlackBerry device to your computer and synchronizing with a compatible Personal Information Management (PIM) address book. See the BlackBerry Desktop Software Online Help for details.

Calendar

Adding an Appointment

1. Click **Calendar**  >  > **New Appointment**.
2. Type the appointment information and then press  > **Save**.

Camera

1. Click **Camera**  .
2. Use the display screen as a viewfinder and click  .
 - To zoom, slide your finger up or down on the trackpad.

Video Camera

Note: Before using the Video Camera, a microSD card must be inserted into the media card holder. The microSD card is preinstalled in your BlackBerry device.

To confirm that a microSD card is installed, click **Options**  > **Device** > **Storage** and look under **Media Card Storage**.

1. Click **Media**  > **Video Camera** .
2. To start recording, click the trackpad.
3. To pause recording, click the trackpad again

Visit a Web Page or Search the Internet

1. Click **Browser** .
2. In the field at the top of the screen, type a Web address or search terms and press .

Tip: To zoom in to a Web page, press  > **Zoom**, and slide your finger on the trackpad.

Tabbed Browsing

With tabbed browsing you can open multiple web pages on your BlackBerry device at the same time.

Open, Close or Switch Between Tabs

Do one of the following:

- ▶ To open a new tab, in the browser, click  or press  > **Tabs**. Click the **New Tab** icon.
- ▶ To switch between tabs, in the browser, click  or press  > **Tabs**. Click a tab.
- ▶ To close a tab, in the browser, click . Highlight a tab. Click .

Setting a BlackBerry 9350 Password

1. Click **Options**  > **Security** > **Password**.
2. Select the **Enable** check box and then click **Set Password** or **Change Password**.
3. Type a password, click the trackpad, and then repeat to confirm.
4. Press  > **Save**.

To turn off your BlackBerry device password, clear the **Enable** check box. You will need to enter your password to confirm the change.

Locking and Unlocking the BlackBerry 9350

To lock your device:

To perform this task, you must have set a password for your BlackBerry device.

- ▶ Click **Password Lock** .

To unlock your device:

- ▶ Click **Unlock** and then type your password and press the trackpad.

Note: When the BlackBerry device is locked, you should be able to make an emergency call without dialing the emergency access number, provided you are within range of a compatible wireless network. Press  > **Emergency** > .

YOU SHOULD NOT RELY ON ANY WIRELESS DEVICE FOR ESSENTIAL COMMUNICATIONS, INCLUDING MEDICAL EMERGENCIES. Emergency numbers may vary by location and emergency calls may be blocked or impeded by network, environmental, or interference issues.

You can only make emergency calls by typing official emergency access numbers (for example, 911 in North America).

Tip: For additional options and shortcuts, including locking the keyboard, see [Navigating Screens](#).

Location Settings

Your BlackBerry device is equipped with a Location feature for use in connection with location-enabled services that may be available.

Where services are available, the Location feature allows the network to detect your position using GPS technology. Turning Location off will hide your location from everyone except 911 (where compatible wireless coverage is available and the emergency response center is equipped to process such information). However, successful determination of your location by the emergency response center is not guaranteed.

Note: No application or service may use your location without your request or permission. GPS-enhanced 911 is not available in all areas.

To enable your BlackBerry device's location feature:

1. Click **Options**  > **Device** > **Location Settings**.
2. Change the **Location Services** field to **Location On**.
 - You can also enable or disable **Location Data** and **Location Aiding** from this menu.
3. Press  > **Save**.

Note: Click **Help**  for more information about location based services, such as **Maps**.

Wi-Fi

Turning Wi-Fi On or Off

- ▶ On the Home screen, click the connections area at the top of the screen. Select the **Wi-Fi** check box. To turn off Wi-Fi, clear the **Wi-Fi** check box.

For information about establishing Wi-Fi connections, see [Set Up a Wi-Fi Connection](#).

Using Bluetooth With Your BlackBerry 9350

Turning Bluetooth Technology On or Off

- ▶ On the Home screen, click the connections area at the top of the screen. Select the **Bluetooth** check box. To turn off Bluetooth technology, clear the **Bluetooth** check box.

Pairing With a Bluetooth-Enabled Device

You must pair your BlackBerry device with a Bluetooth-enabled device before you can connect to it. For more information about preparing the Bluetooth-enabled device for pairing, see the documentation that came with the Bluetooth-enabled device.

1. On the Home screen, click the connections area at the top of the screen and then click **Networks and Connections > Bluetooth Connections > Add New Device > Search**.
2. Click the name of a Bluetooth-enabled device.
3. If necessary, do one of the following:
 - If the Bluetooth-enabled device does not have a keyboard (for example, a headset), type the pairing passkey from the Bluetooth-enabled device's documentation (frequently 0000) into your BlackBerry device.
 - If the Bluetooth-enabled device has a keyboard (for example, a laptop computer), type a pairing passkey of your choosing on both devices.

Note: Verify that the Bluetooth-enabled device that you want to pair with is in the correct mode for pairing.

NFC Technology

NFC (Near Field Communication) technology is a short-range, wireless technology that is designed to allow you to quickly exchange information between your BlackBerry® device and smart accessories, smart access points, and smart tags. You can also use NFC technology to save, view, create, or change smart posters.

To use NFC technology, your device must be within approximately 1 in. (2.5 cm) of the smart accessory, smart access point, or smart tag that you want to exchange information with. For functions such as viewing smart posters or connecting to smart accessories, NFC technology must be turned on and the backlight on your device must be turned on.

Turn On or Turn Off NFC Technology

- ▶ On the Home screen, click the connections area at the top of the screen or click **Manage Connections**  .
 - To turn on NFC technology, select the **NFC** checkbox
 - To turn off NFC technology, clear the **NFC** checkbox

Connect to or Disconnect a Smart Accessory

Do one of the following:

1. To connect to a smart accessory, tap the smart tag reader on the back of your BlackBerry device against the smart accessory. If necessary, click **Pair with Bluetooth**. If necessary, enter your device password.
2. To disconnect from a smart accessory, tap the smart tag reader on the back of your device against the connected smart accessory.

Smart Tags and Smart Posters

Organizations might add smart tags to items such as posters, flyers, or t-shirts. When you tap the smart tag reader on the back of your BlackBerry® device against a smart tag, your device views the smart tag's smart poster and presents you with the options to view or delete the smart poster. Smart posters can contain a range of information including web addresses, coupons, graphics, media files, event details, and more.

NFC Technology Options

Play a Sound Alert When NFC Technology Makes a Connection

You can set your device to play a sound alert when NFC technology connects to a smart accessory, views a smart tag, or exchanges information with a smart access point.

1. On the Home screen, click the connections area at the top of the screen, or click **Manage Connections**  .
2. Click **Networks and Connections > Near Field Communication**.
3. Select the **Play Sound Alert on Tap** checkbox.
4. Press  > **Save**.

The BlackBerry Desktop Software

Install the BlackBerry® Desktop Software on your computer to perform many useful tasks such as synchronizing contacts and calendars, backing up data, transferring files, and adding applications.

Install the BlackBerry Desktop Software

- ▶ Visit blackberry.com/desktopsoftware and follow the instructions to download and install the software

Note: To find more information about the features of the BlackBerry Desktop Software, on your computer, click **Help > BlackBerry Desktop Software help**.

Finding Help With Other Features

- ▶ To access a full list of help topics for your BlackBerry device, click **Help** .
- ▶ To open the main list of topics for all programs, click **Contents** from any open Help screen.
- ▶ To access a list of topics that are associated with the application that you are using, press  > **Help**.

User Guide

The full User Guide for your BlackBerry device can be found on blackberry.com/go/docs.

Note: See the Safety and Product Information booklet for more information about your BlackBerry device

Using Advanced Sprint Services

With your BlackBerry® device and data services from Sprint, you have access to a variety of entertaining and useful features.

Note: Consult your service plan for details on data usage. Depending on the plan and options selected, additional charges may apply.

Sprint TV & Movies

With Sprint, you can watch live TV on the go right on your BlackBerry device. Accessing your Sprint TV channels is as easy as using the remote control in your living room. Browse through the available free channels or subscribe to one of the premium offerings.

1. Click **Media**  > **Sprint TV & Movies** . The first time you use the application, follow the prompts to download it to your BlackBerry device.
 - If prompted, click **Yes** to grant the application Trusted Application status. Follow any prompts to save appearance settings, location permissions, etc.
2. In the top bar, click an option to see what's available.
 - **Home** to return to the Sprint TV & Movies home page.
 - **Live TV** to select from a list of currently available live channels.
 - **On Demand** to see a categorized list of available on demand programs.
 - **Movies** to see a selection of movies available for purchase.
 - **Shop** to produce premium viewing packages or individual channel access.
 - **Help** to view information about the Sprint TV & Movies application.
3. Browse through the available programming and click a clip or channel to view the program.

Note: The first time you access a channel that requires a subscription, you will be prompted to purchase access. Select **Subscribe** to purchase access, or select **Preview** to see a preview of the selected channel.

Coverage not available everywhere. Content and lineup subject to change. Select channels also available for casual usage. Go to sprint.com/tvguide for more information.

Sprint TV & Movies will not operate using your device's Wi-Fi connection. Before using Sprint TV & Movies, disable your device's Wi-Fi connection. See [Turning Wi-Fi On or Off](#).

Tip: For quick access, click a featured item in the center of the screen or select a live channel from the bottom bar.

Sprint Music Plus

Sprint lets you use your BlackBerry device as an all-in-one music store and player. With Sprint Music Plus and the Music Store, Ringtone Store, and Ringback Tone Store, you can purchase, download, and play music, ringtones, and ringback tones for your BlackBerry device.

Accessing Sprint Music Plus

1. Click **Media**  > **Sprint Music Plus** .
2. The first time you access the service, follow the onscreen instructions to download the application.

Note: Use of Sprint Music requires that a microSD card is properly installed in your device. Your BlackBerry device comes with a microSD card pre-installed.

Purchasing and Downloading Music

From the Sprint Music Plus Store, you can shop for songs to purchase and download to your BlackBerry devices microSD card.

1. Click **Media**  > **Sprint Music Plus**  > **Music Store**.
2. Enter a song or artist in the search field or browse through options in the **Featured, New Releases, Top Downloads, Free Songs This Week, or Genre** pages.
3. Click a song to select it or click the trackpad. (The song information screen is displayed.)
4. Follow the onscreen instructions to preview or purchase the song. Press  at any time to display the Sprint Music Plus menu.

Tip: For ringtones or ringback tones, check out **Ringtone Store** and **Ringback Tone Store** from the Sprint Music Plus main menu.

Playing Music on Your BlackBerry 9350

Use Sprint Music Plus to play all of your downloaded music.

Accessing the Music Player

1. Click **Media** > **Sprint Music Plus**  > **My Library**.
2. Click **Artists**, **Albums**, **Tracks**, **Genres** or **Playlists** and click a song title to begin playing music.
 - To pause or resume playing, click .
 - To skip to the next or previous song, click the **Next** or **Previous** buttons on the screen.
 - To view the current playlist or to access additional options, press . To begin playing another song, highlight the title and click the trackpad.

Note: You can close the music player and continue listening to music while using other features of your BlackBerry device. Press  to exit the music player and display the Home screen. To stop playback, return to the Player screen and press  > **Close**.

If you make or receive a phone call while listening to music, playback will pause until the call is over. Using certain applications, such as the Camera, will stop playback altogether.

Additional Sprint Services

More advanced services, including NASCAR Sprint Cup Mobile are available for use on your BlackBerry device.

1. Click **Media**  and then click the icon for the feature you want to use, such as **NASCAR Sprint Cup Mobile**.
2. The first time you access a feature, follow the prompts to download and set up the application.
3. Once you're set up, follow the instructions to take advantage of your Sprint services.

BlackBerry 9350 Basics and Shortcuts

Navigating Screens

Lock the BlackBerry device	If you have set a device password (see Setting a BlackBerry 9350 Password), click Password Lock  .
Unlock the BlackBerry device	Click Unlock and then type your password. Click the trackpad.
Lock the keyboard	Press  on the top of your device.
Unlock the keyboard	Press  on the top of your device.
Return to the previous screen	Press Escape  .
Return to the Home screen	Press End/Power  .
Select an item	Highlight it and click the trackpad.
Select multiple items	Press and hold  and slide your finger on the trackpad.
Switch applications	Press and hold Menu  .
Turn the BlackBerry device on or off	Press and hold End/Power  .

Typing and Editing

Capitalize a letter	Press and hold the letter key.
Insert a period	Press space twice.
Type the alternate character on a key	Press alt and the desired key.
Type a symbol	Press sym and the letter key that appears below the desired symbol.
Insert an accented character	Press and hold a letter key and slide your finger left or right on the trackpad.
Highlight a line of text	Press ⇧aA and slide your finger up or down on the trackpad.
Select characters	Press ⇧aA and slide your finger left or right on the trackpad.
Copy selected text	Press ⌘ > Copy .
Cut selected text	Press ⌘ > Cut .
Paste selected text	Press ⌘ > Paste .
Cancel a selection	Press Escape ↩ .

Battery Status Indicators

Full battery power 

Low battery power 

Charging 

Wireless Network Coverage

You must be connected to the Nationwide Sprint Network to begin using many of the features of your BlackBerry device. To connect to or disconnect from the network, click **Manage Connections** . Indicators on the Home screen show the wireless coverage level for the area in which you are using your BlackBerry device.

	<p>You can use the phone, send and receive email messages, PIN messages, and text messages. You can use the phone and send and receive email messages or use the browser simultaneously.</p>
	<p>You can use the phone and send and receive text messages.</p>
	<p>You can only make emergency calls.</p>
	<p>Your connection to the wireless network is turned off.</p>
	<p>You are not in a wireless coverage area.</p>

Wi-Fi Coverage Indicators

 + network name	<p>You can send and receive email messages and instant messages over a Wi-Fi connection.</p>
 + network name	<p>Your BlackBerry device is connected to a Wi-Fi network but you cannot send or receive email messages or instant messages over the Wi-Fi connection.</p>
 + network name	<p>Your connection to a Wi-Fi network is turned on, but you are not connected to a Wi-Fi network.</p>

Phone Shortcuts

Change your ring tone	Press > > Phone Ring Tones.
Open the phone application or make a phone call	Press .
End a call	Press .
Turn mute on or off during a call	Press the Mute key on the right side of your device.
Turn speakerphone on or off during a call	Press .
Change the volume during a call	Press the volume buttons up or down.
Dial a letter in a phone number	Press and then press the letter key.
Add an extension to a number	Press and and then type the extension.
Redial a number	Press twice.
Check your voicemail	Press and hold .
Assign speed dial to a key	Press and hold the key that you would like to assign speed dial to.

Browser Shortcuts

To use browser shortcuts, you might need to turn on shortcuts in the browser options. Click **Browser** > > **Options**. Under **General**, select the **Enable Keyboard Shortcuts** check box, press , and click **Save**.

Open a selected link	Press Enter or click the link.
Insert a period in the Web address field	Press .
Insert a slash mark (/) in the Web address field	Press and .
Close the browser	Press and hold Escape .
Switch between tabs	Press .

Open the bookmark list	Press K .
Add a bookmark	Press *A .
Refresh a web page	Press 3R .
Move down a screen	Press space .
Move up a screen	Press ⇧aA and space .

Message List Shortcuts

Open a selected message	Press ↵ .
Reply to sender	Press 3R .
Reply to all	Press L .
Forward message	Press 6F .
Move to the next unopened message	Press U .
Move down one screen	Press space .
Move up one screen	Press ⇧aA and space .
Move to the top of the list	Press (T .
Move to the bottom of the list	Press B .
Compose a message	Press 9C .
Display the phone call log	Press alt and P .

Calendar Shortcuts

Move forward in week or month view	Press space .
Move back in week or month view	Press ↶aA and space .
Move the cursor horizontally in week view	Slide your finger left or right across the trackpad.
Move the cursor vertically in month view	Slide your finger up or down the trackpad.

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For additional BlackBerry device help and troubleshooting information, visit:
www.blackberry.com/support.

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