

fireTV stick

Fire TV Stick User Guide

Fire TV Stick User Guide (PDF)

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Fire TV Stick Basics

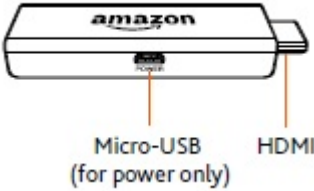
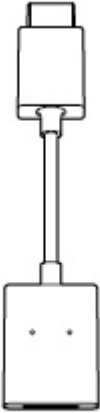
Learn how to navigate and access content and settings on Fire TV Stick.

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Fire TV Stick Hardware Basics




Locate power, HDMI, and Ethernet ports on your Fire TV Stick.

| Port | Description |
|--|---|
| <p>Power (Micro-USB)</p>  | <p>The power port connects the included power cord from Fire TV Stick to the provided power adapter or a USB port. To turn off Fire TV Stick, unplug the power cord from the device or from the power adapter.</p> <p>You can plug your Fire TV Stick into your TV's USB port for power, but using the supplied power adapter is recommended. Some TVs have a USB port, but it might not provide enough power. You cannot use the USB port to connect Fire TV Stick to other computers or devices.</p> <hr/> <p>Note: It is not necessary to turn off Fire TV Stick when you are finished using it. Your Fire TV Stick is designed to conserve energy by going into sleep mode after 30 minutes, while continuing to automatically receive important software updates.</p> |
| <p>HDMI</p> | <p>The HDMI connector goes directly into your TV. Be careful when inserting Fire TV Stick into your TV.</p> <hr/> <p>Note: Fire TV Stick only supports HDMI output.</p> |
| <p>HDMI Extender Cable</p>  <p>HDMI extender cable</p> | <p>Use the HDMI extender if you cannot easily plug your Fire TV Stick into your TV or if you are getting a poor Wi-Fi signal.</p> |

Navigate Your Fire TV Stick

Use your Fire TV remote to access the Home screen and your movies, TV shows, games, and apps. Press the 5-way directional track pad to move up, down, left, or right. Press the middle **Select** button to select a content item, function, or category.

To learn more about using your smartphone as a remote, go to [Fire TV Remote App Basics on page 28](#).


| To do this... | Try this... |
|--|---|
| Go to the Home screen | Press the Home  button. |
| Return to the previous screen | Press the Back  button. |
| Select a movie, TV show, game, or app | Press the middle Select  button. |
| Wake up Fire TV Stick | Press any button to wake up Fire TV Stick. Your Fire TV Stick goes into sleep mode after 30 minutes of inactivity or shows the screen saver according to your screen saver settings. |
| Access purchased movies, TV shows, games, music and apps | <p>From the Home screen, select one of the following options from the Main Menu:</p> <ul style="list-style-type: none"> • Video Library - Your purchased or rented Amazon Instant Video movies and TV shows. <hr/> <p>Note: Movies and TV shows from third-party apps, such as Netflix and Hulu, are only accessible directly from the apps, not the Video Library.</p> <hr/> <ul style="list-style-type: none"> • Games - Your purchased games appear in Your Games Library. • Apps - Your purchased apps appear in Your Apps Library. • Music - Purchased, imported and Prime content added to your library will appear in Your Music Library. |
| Remove content from the Home screen | <p>To remove an item from the Recent carousel, navigate to the item, and then select Remove from Recent.</p> <p>To remove a title from Recommended Movies and TV, navigate to the item, and then select Not Interested.</p> |
| Change the screen saver settings | From the Home screen, select Settings , select System , and then select Screen Saver . Update the screen saver slide style, slide speed, start time, and photo album. |
| Turn off Fire TV Stick | To turn off Fire TV Stick, unplug the power cord from the back of the device or from the wall outlet. |

| To do this... | Try this... |
|---------------|--|
| | <p>Note: It is not necessary to turn off Fire TV Stick when you are finished using it. Your Fire TV Stick is designed to go into sleep mode after 30 minutes, while continuing to automatically receive important software updates.</p> |

Figure 1: Video: Basics

Main Menu Basics

The Home screen includes the Main Menu, which allows you to access your account and device settings, along with movie, TV show, game, music, and app content libraries.

Press the **Home**  button on the remote to return to the **Home** screen and **Main Menu** options at any time.

| Main Menu option | Description |
|--------------------|--|
| Search | Search for movies, TV shows, games, apps, and music videos from Vevo. Use the Fire TV Remote App on your smartphone to search for content titles using voice input or a keyboard. You can also use the Amazon Fire TV Remote to search using an onscreen keyboard |
| Home | <p>Review content recommendations and recent activity.</p> <p>Recent - Your recently viewed movies, TV shows, games, Cloud Drive photos/videos, or apps. To remove an item from Recent, navigate to item and then select Remove from Recent.</p> <p>Featured Movies & TV or Apps & Games - Timely and relevant promotions featured by Amazon and other content providers. You cannot remove items from the Featured listings.</p> <p>Other Movies, TV, Apps & Games – Automated listings that include Amazon’s newest (New Releases, Recently Added to Prime), best (Top Movies, Free Games), or recommended content (Recommended Movies, Recommended TV). You can only remove items from the Recommended Movies and TV listings.</p> |
| Prime Video | If you are an Amazon Prime member or you have a Prime Instant Video monthly subscription, you can watch Prime Instant Video movies at no extra cost. |
| Movies | <p>Rent, buy, and watch movies from the Amazon Instant Video store.</p> <p>If you are an Amazon Prime member or you have a Prime Instant Video monthly subscription, you can watch Prime Instant Video movies at no extra cost.</p> |
| TV | <p>Buy and watch TV show episodes or seasons from the Amazon Instant Video store.</p> <p>If you are an Amazon Prime member or you have a Prime Instant Video monthly subscription, you can quickly and easily browse the Prime Instant Video library and watch movies and TV shows in this category at no extra cost.</p> |
| Watchlist | Access your Amazon Instant Video Watchlist. Your Watchlist is a list of movies or TV shows you want to buy, |

| Main Menu option | Description |
|----------------------|--|
| | rent, or watch later. After you buy or rent the movie or TV show, it is available to stream from your Video Library . |
| Video Library | <p>Your Video Library includes all of the Amazon Instant Video movies and TV shows you've purchased or are currently renting, but does not include the movies and TV shows that you've watched through Prime Instant Video. Content you purchase is stored in the Cloud and available to stream to your Fire TV Stick.</p> <p>Movies and TV shows from third-party apps, such as Netflix and Hulu, are only accessible directly from the apps, not the Video Library.</p> |
| Games | <p>Shop for, buy, and play games from the Amazon Appstore. Use your Amazon GameCircle profile to view and compare achievements, leaderboards, and time played in a game.</p> <p>You can pair Amazon Fire or Bluetooth game controllers with Fire TV Stick.</p> <p>Visit https://www.amazon.com/firetvstickapps to see compatible apps and games.</p> |
| Apps | <p>Shop for and buy games and apps from the Amazon Appstore. Movies and TV shows available through third-party apps, such as Netflix and Hulu, can be accessed through those apps in the Apps menu.</p> <p>Visit https://www.amazon.com/firetvstickapps to see compatible apps and games.</p> |
| Music | <p>Browse and stream the music from Your Amazon Music Library, including Prime Music and songs you purchased from the Digital Music Store or imported to Your Music Library. While listening to songs on Fire TV Stick, X-Ray for Music displays the lyrics so you can follow along, if available.</p> |
| Photos | <p>Access photos and personal videos from your Amazon Cloud Drive account. You can also start photo slideshows and set individual photos as screen savers.</p> |
| Settings | <p>View and manage your Fire TV Stick apps, controllers, parental controls, Internet connection, and more.</p> |

Settings Basics

Your Fire TV Stick is designed to make most configuration settings automatic, but you can use the **Settings** menu to further manage your apps, Internet connection, controllers, screen savers, and more.

From the **Home** screen, select **Settings**.

| Setting | Description |
|---------------------------|---|
| Display and Sounds | <p>Set a screen saver, configure the display, mirror a compatible device, and manage audio settings.</p> <p>Second Screen Notifications</p> <p>Enable discovery of Amazon Instant Video playback and Photos on Fire TV Stick from nearby compatible tablets. Press the Select button on your remote to change the button to say ON. To disable Second Screen, press the Select button to change the button to say OFF.</p> <p>To learn more, go to Use Fire TV Stick with a Second Screen Device on page 46.</p> |
| Parental Controls | <p>Parental Controls restrict purchasing, content types, and access to other features.</p> <hr/> <p>Note: Parental Controls will not restrict content in third-party applications. Parental controls for third-party applications are determined by the app provider.</p> |
| Controllers | <p>Add, unpair, or update remotes and Bluetooth game controllers. Go to Fire TV Remote App Basics on page 28 to learn how to pair and update the Fire TV Remote App.</p> |
| Applications | <p>Manage Amazon GameCircle, Appstore, and install application settings. Enable or disable GameCircle nickname sharing, Whispersync for Games, Appstore automatic updates, and in-app purchases. You can also force stop, clear data, clear cache, or uninstall downloaded applications.</p> <hr/> <p>Note: If you clear data, the app will not be deleted; however, your saved information, such as game scores, may be lost.</p> |
| System | <p>View device information, change network or time zone settings, disable app notifications (Quiet Time), check for software updates, and factory reset your device.</p> |
| Help | <p>Access help videos, quick tips, and Amazon customer service information.</p> |
| My Account | <p>Register or deregister your Fire TV Stick with your Amazon account. You can also select Sync Amazon Content to make sure your latest content purchases are available on your Fire TV Stick.</p> |

Figure 2: Video: Settings

Register or Deregister Your Fire TV Stick

In order to use your Fire TV Stick, register it to your Amazon account.

Before you can register your Fire TV Stick, you must be connected to the Internet.

If you purchased your Fire TV Stick online from Amazon using your Amazon account, it should already be registered to you. If you purchased your Fire TV Stick from another retailer or received it as a gift, follow the on-screen instructions for entering your Amazon account information and password.

To verify that your Fire TV Stick is registered to your Amazon account:

1. From the **Home** screen, select **Settings**, select **My Account**, and then review the registration information.
 - If no account is currently registered, select **Register** to register your Fire TV Stick to the desired Amazon account.
 - If you would like to register a different Amazon account, select the Amazon account that is currently registered, and then select **Deregister**.

Related Help Topics

[Change Your 1-Click Settings](#)

[Set Up a Wireless Connection on page 41](#)

Access & Remove Content

Your Fire TV Stick can access Amazon and third-party apps, games, music, videos, and more, which are referred to as “content” throughout our Help pages. There are several ways to access and remove content from your Fire TV Stick device.

To find content, such as movies, TV shows, games, and apps, select a content type from the **Main Menu** on the **Home** screen.

| To access... | Do this... |
|---|---|
| Prime Instant Video Movies & TV shows | Navigate to the Recently Added Prime Movies & TV or Top Prime Movies or TV listings. If you are an Amazon Prime member or you have a Prime Instant Video monthly subscription, you can watch Prime Instant Video movies at no extra cost. |
| Amazon Instant Video purchases or rentals | From the Home screen, select Video Library . Your Video Library includes all the Amazon Instant Video movies and TV shows you've purchased and all active rentals. Once a rental period has expired, you will no longer see the video in your Video Library. |
| Amazon Instant Videos to buy, rent, or watch later | From the Home screen, select Watchlist . Your Watchlist is a list of Amazon Instant Video movies or TV shows you want to buy, rent, or watch later. After you buy or rent the movie or TV show, it is also available from your Video Library. Note: Content from third-party apps, such as Netflix and Hulu, cannot be added to your Watchlist or Video Library. |
| Music | From the Home screen, select Music to access all of the music in your Amazon Music Library. Note: You cannot browse or add Prime Music to your collection with your Fire TV Stick. Add Prime Music to your collection from the Amazon Music app on a supported device. You can also go to www.amazon.com/primemusic to add Prime Music to your library. |
| Game Purchases | From the Home screen, select Games . Your purchased games appear in Your Games Library. Your Games Library includes all the games you purchased from the Amazon Appstore. |
| App Purchases | From the Home screen, select Apps . Your purchased apps appear in Your Apps Library . Your Apps Library includes all the apps you purchased from the Amazon Appstore. |

Remove Content from Your Fire TV Stick

If you have content that you no longer use, you can remove items appearing on your Fire TV Stick. Any purchases made from Amazon are saved to the **Cloud** and can be downloaded again to your Fire TV Stick.

Note: Individual app settings or in-app items may be lost when removed from Fire TV Stick.

| To remove content from... | Do this... |
|----------------------------------|--|
| Watchlist | From Watchlist , navigate to a movie or TV show, and then select Remove from Watchlist . |
| Recently Watched sections | From Movies or TV , navigate to a movie or TV show, and then select the Remove from Recently Watched . |
| Video Library | You cannot remove content from your Video Library using Fire TV Stick. The content you purchase is stored in the Cloud and can only be removed from Manage Your Content and Devices (Amazon.com full site). |
| Recent carousel | <p>On the Home screen, you'll see personalized recommendations in the Recent section. The listings that display are based on your recent activity.</p> <p>To remove an item, navigate to the item and then select Remove from Recent.</p> <hr/> <p>Note: You cannot remove Featured or Top content on the Home screen.</p> |

Set Up Parental Controls

With Parental Controls, you can block purchases and restrict access to Amazon movies, TV shows, games, apps, photos, and more.

Note: Parental controls do not restrict content in third-party applications. Parental controls for third-party applications are determined by the app provider.

1. From the **Home** screen, select **Settings**, and then select **Parental Controls**.
2. Using your remote, press the **Select** button to turn parental controls **On** or **Off**.
3. Enter your Parental Controls PIN, and then select **Next**.

Your PIN is the same PIN you use for other Amazon services such as Amazon Instant Video.

Note: If you forget your PIN, visit www.amazon.com/PIN to reset your Parental Controls PIN.

4. After you set a PIN, you can set one or more of the following settings:
 - Require a PIN for all purchases
 - Require a PIN for Amazon Instant Video only
 - Block the ability to view or purchase certain content types, such as games, apps, music or photos
 - Change your Parental Controls PIN

After you enable Parental Controls, most actions related to content viewing, purchasing, or changing settings will require you to enter your Parental Controls PIN.


Related Help Topics

[Turn Off In-App Purchasing on page 53](#)
[Set Up Your Amazon Instant Video PIN](#)

Use Your Voice to Search Fire TV Stick

The Voice Search feature in the Fire TV Remote App and Amazon Fire TV Voice Remote allows you to use your voice to search for movies, TV shows, apps, games, and more on your Fire TV Stick.

Note: If you pair multiple devices with the Fire TV Remote App to your Fire TV Stick at the same time, Voice Search will only work with the first paired app. You can also pair an Amazon Fire TV Voice remote (sold separately) to use voice search.

1. On your Fire TV Remote App, press and hold the **Voice**  icon and drag down. A microphone icon should appear on the screen, and you will see **Listening...**
2. Say keywords related to the content items you want to search for (such as the title or genre), and then release the **Voice** icon when you're done speaking. Fire TV Stick will search your content library, the Amazon stores, and any compatible apps for related content. The results will appear on your TV screen.

Tip: To optimize your Voice Search experience, make sure you:

- Speak one to eight inches from the microphone

- Have one person speak at a time

- Reduce background noise

- Say a movie title, actor name, character name, or genre instead of full sentences or commands, as Fire TV Stick does not support natural language commands.

- To search for videos that are included with Amazon Prime at no additional charge, add the phrase "Prime only" to a voice search.

-
3. Swipe on the surface of your device with the Fire TV Remote App to review your search results, and then tap the screen to select an item.

If you experience issues searching for content using voice input, swipe up on the remote to use Text Search to enter your search terms with the app keyboard.

Related Help Topics

[Fire TV Remote App Basics on page 28](#)

[Voice Search FAQ](#)

Differences Between Amazon Fire TV and Fire TV Stick

There are some hardware and software differences between Amazon Fire TV and Fire TV Stick

| Category | Amazon Fire TV | Fire TV Stick |
|--|--|--|
| Internet Connection | Wired or Wireless | Wireless only |
| Audio Output | Dolby Digital Plus and 5.1 surround sound | Dolby Digital Plus |
| Music | Same availability <ul style="list-style-type: none"> • Your Music • Prime Music that you added to your library • Third-party apps | Same availability <ul style="list-style-type: none"> • Your Music • Prime Music that you added to your library • Third-party apps |
| Videos | Same availability <ul style="list-style-type: none"> • Amazon Instant Video • Prime Instant Video • Third-party apps | Same availability <ul style="list-style-type: none"> • Amazon Instant Video • Prime Instant Video • Third party apps |
| Games | All games, including those with high end graphics like Sev Zero. | All games listed as being compatible with Fire TV Stick. From a game or app detail page, view the Works With box, or filter your search results. |
| Apps | All apps | All apps listed as being compatible with Fire TV Stick. From a game or app detail page, view the Works With box, or filter your search results. |
| Amazon FreeTime and Amazon FreeTime Unlimited | Available | Not Available |
| Remotes Included | Amazon Fire TV Voice Remote (compatible with Fire TV Stick) | Amazon Fire TV Remote (compatible with Amazon Fire TV) |
| Hardware | <ul style="list-style-type: none"> • 8 GB storage • 2 GB memory | <ul style="list-style-type: none"> • 8 GB storage • 1 GB memory |

Remote & Game Controller Basics

Navigate and interact with your Fire TV Stick by pairing the included remote and optional game controllers.

In This Section

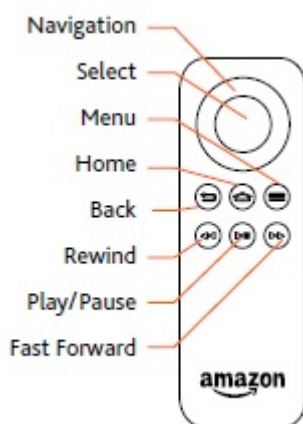
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- [Pair a Remote or Game Controller on page 24](#)






Amazon Fire TV Remote




Your Amazon Fire TV Remote is wireless and features a 5-way directional track pad that allows you to quickly and easily navigate your Fire TV Stick.

Before you can use the remote, you must install the 2 AAA batteries (included) and pair it with your Fire TV Stick.

Note: The Amazon Fire TV Remote and 2 AAA batteries are shipped with Fire TV Stick.



| Button | Description |
|--|---|
| Directional Navigation  | <ul style="list-style-type: none"> Press right to move to the right on your TV screen. Moving to the right from the Main Menu allows you to access the content libraries or storefronts such as movies, TV, games, apps, photos, and more. Press left to move to the left on your TV screen. Moving to the left allows you to return to the Main Menu from any content library or storefront. Press up to move up and press down to move down. |
| Select  | Select an item, function, or category. |
| Home  | Returns you to the Home screen from any screen on Fire TV Stick. |
| Menu  | Presents various functions and settings depending on which screen you are accessing. |
| Back  | Returns you to the previous screen or action. |

| Button | Description |
|--|--|
| <p>Rewind</p>  <p>Play/pause</p>  <p>Fast Forward</p>  | <p>Media control buttons let you rewind, play, pause, and fast-forward video.</p> <p>Press the rewind or forward button once to skip 10 seconds backward or forward. Press and hold the rewind or forward button to continue navigating backward or forward in the video. Additional presses allow you to cycle through the available speed options.</p> |

Compatible Remotes for Fire TV Stick

Included with your Fire TV Stick is the Amazon Fire TV Remote. You can also pair other Amazon remotes.

You can control your Fire TV Stick with any of these remotes:

- Amazon Fire TV Remote (included with Fire TV Stick)
- Fire TV Remote App on Fire phone, Fire Tablets, and Android devices (4.0 and higher)
- Amazon Fire TV Voice Remote (sold separately)
- Amazon Fire Game Controller (sold separately)
- Some third party Bluetooth game controllers

To learn more about compatible game controllers, visit <https://www.amazon.com/mfkcontrollers>.

Figure 3: Video: Controllers and Remotes

Related Help Topics

[Pair a Remote or Game Controller on page 24](#)

[Fire TV Remote App Basics on page 28](#)

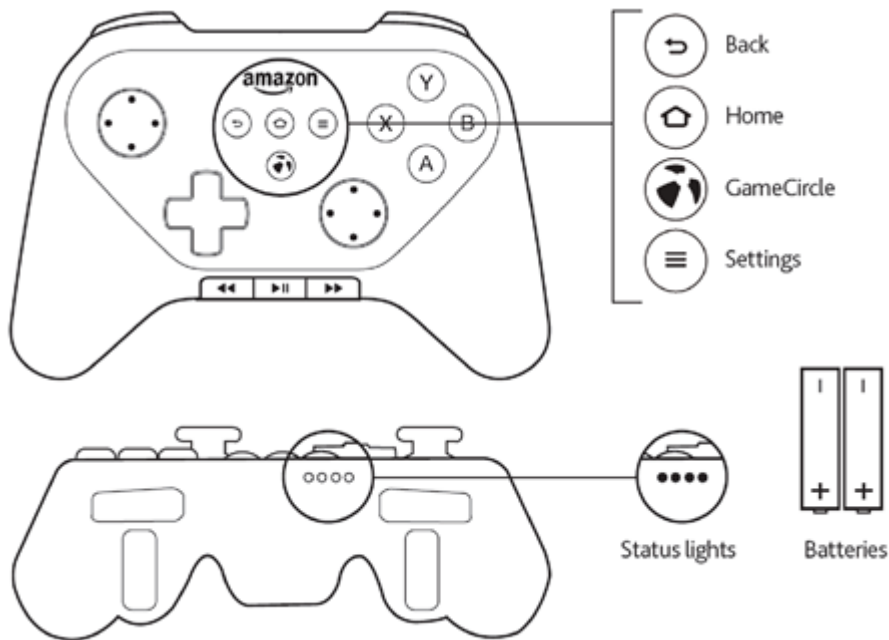
Game Controller Basics




The Amazon Fire Game Controller (sold separately) is a wireless game controller that can be used to play games and access GameCircle with your Fire TV Stick. The Amazon Fire Game Controller can also be used as a remote, allowing you to access your movies, TV shows, games, and apps.

Before you can use the Amazon Fire Game Controller, you must install 2 AA batteries and pair it with your Fire TV Stick. As soon as you install the 2 AA batteries, the controller is immediately “discoverable” by your Fire TV Stick. If your Amazon Fire Game Controller isn’t discovered, press the Home button on the controller for at least five seconds, and then release it.

Note: The Amazon Fire Game Controller is sold separately and is not compatible with all games. To see which controllers are compatible with a game, navigate to a game and then select **More Info**. On the overview page, you’ll find the controller information in the **Works With** box. When searching for games and apps, you can also filter the search results by **All**, **Fire TV Remote**, **Tablet Games on Fire TV**, **Fire TV Stick**, and **Fire TV Game Controller**.

Many third-party Bluetooth game controllers work with Fire TV Stick. To learn more about compatible game controllers, visit www.amazon.com/mfkcontrollers.



| Button | Description |
|---|---|
| Back  | Returns you to the previous screen or action. |
| Home  | Returns you to the Home screen from any screen on Fire TV Stick. |
| Amazon GameCircle  | Access your GameCircle dashboard while in a game, or access your Games Library. |


| Button | Description |
|--|--|
| Menu  | View and manage your Fire TV Stick apps, controllers, and more. |
| Play / Pause / Fast Forward / Rewind Y, X, A, B Left and right shoulder and trigger buttons | <p>These buttons are mainly used for gaming. Their specific features may change depending on the game being played.</p> <p>Tablet Games on Fire TV:</p> <p>These games require an Amazon Fire Game Controller or wired Xbox 360 controller to be played.</p> <ul style="list-style-type: none"> • Left joystick: Move "mouse" pointer • A button: A single tap or click • B button: Back (if available) • Left shoulder button: Decrease cursor speed • Right shoulder button: Increase cursor speed |
| Status Lights | LED indicators at the front of the controller light up when the remote is on to indicate what player number the controller has been assigned (if the game uses player numbers). |

Figure 4: Video: Games and Apps

Related Help Topics

[Pair a Remote or Game Controller on page 24](#)

[About GameCircle on page 54](#)

Pair a Remote or Game Controller

Fire TV Stick supports the pairing of Amazon Fire TV Remotes, Fire TV Remote App on Amazon and Android devices, Amazon Fire Game Controllers, and compatible Bluetooth-enabled third-party wireless game controllers. Up to seven of these devices may be connected at a time.

Note: If you're setting up your included Fire TV Stick remote for the first time, simply insert the two included AAA batteries into the remote, and it will be automatically paired with your Fire TV Stick. If your remote isn't discovered, press the **Home** button for at least five seconds, and then release it.

Pair an Additional or Replacement Remote

Before you pair an Amazon Fire TV Remote or Amazon Fire TV Voice Remote, verify that the remote is compatible with Amazon Fire TV, is within range, and has the required batteries installed.

1. From the **Home** screen, select **Settings**, and then select **Controllers**.
2. Select **Amazon Fire TV Remotes**, and then select **Add New Remote**.
3. Press and hold the **Home** button on your remote for five seconds.

Fire TV Stick searches for the wireless signal of the remote. After the remote or game controller is discovered, select it from the list of discovered devices using your already paired, existing remote or game controller.

For more information about the Fire TV Remote App, go to [Download & Pair the Fire TV Remote App on page 30](#).

Pair a Game Controller

Before you pair a game controller, verify that the game controller is compatible with Fire TV Stick, is within range, and has the required batteries installed.

To see which controllers are compatible with a game, navigate to a game, and then select **More Info**. On the overview page, you'll find the controller information in the Works With box. Many third-party Bluetooth game controllers work with Fire TV Stick. To learn more about compatible game controllers, visit www.amazon.com/mfkcontrollers.

1. From the **Home** screen, select **Settings**, and then select **Controllers**.
2. Select **Bluetooth Gamepads**, and then select **Add Bluetooth Gamepads**.
3. Press and hold the **Home** button on your game controller for five seconds.

Fire TV Stick searches for the wireless signal of the game controller. After the game controller is discovered, select it from the list of discovered devices using your already paired, existing remote or game controller.

Having trouble?

[Can't Pair a Remote or Game Controller on page 33](#)

[Can't Pair the Fire TV Remote App on page 35](#)

Fire TV Remote App Basics

Use your compatible smartphone or tablet as a remote for your Fire TV Stick.








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Fire TV Remote App Basics

Use the Fire TV Remote App as an alternate way to navigate and use voice search on Fire TV Stick.

Before you use the Fire TV Remote App, connect the device with the app to the same Wi-Fi network as your Fire TV Stick and pair the app with your Fire TV Stick. To learn more, go to [Download & Pair the Fire TV Remote App on page 30](#)

| To Do This... | Try This |
|---|---|
| Voice search | <ol style="list-style-type: none"> 1. Press and hold the Voice  icon at the top of the screen, then drag down. Don't release the icon until you're done speaking. 2. Say keywords related to the content items you want to search for (such as the title or genre). <p>To learn more, go to Use Your Voice to Search Fire TV Stick on page 16.</p> |
| Navigate menu items and categories | To move the selection... <ul style="list-style-type: none"> • Up: Swipe from the middle to the top • Down: Swipe from the middle to the bottom • Left: Swipe from the middle to the left • Right: Swipe from the middle to the right • Scroll: Swipe and hold to a specific direction |
| Select an item | Tap the device screen |
| Use navigation options:  Home  Menu  Back | At the bottom of the screen, tap any of the navigation icons. |
| Enter text with a keyboard | <ol style="list-style-type: none"> 1. Select the keyboard icon in the top right corner of the screen. 2. Enter text. 3. Tap Done to close the keyboard. |
| Access media controls:  Rewind  Play/pause  Fast Forward | <ol style="list-style-type: none"> 1. Swipe up from the bottom of the screen. 2. Select Rewind, Pause, or Skip. |

Note: The Fire TV Remote App is not designed to play games. Some games might work, but performance will vary. The app does not currently support Second Screen or Display Mirroring. For more information, go to [Use Fire TV Stick with a Second Screen Device on page 46](#) and [Use Fire TV Stick as a Display Mirroring Destination on page 45](#).

Download & Pair the Fire TV Remote App

Download the Fire TV Remote App to your compatible device and pair it with your Fire TV Stick to use it as an alternate remote.

The Fire TV Remote App is available on:

- Amazon Fire phone
- Fire Tablets
- Android devices running Android 4.0 or higher

Note: The app is not available for iPhone or iPad.

To download the Fire TV Remote App, go to the Amazon or Android Appstore from any compatible device and search for "Fire TV Remote App." Follow the onscreen instructions to complete the installation.

To pair the Fire TV Remote App with your Fire TV Stick:

1. Connect to the same Wi-Fi network as your Fire TV Stick.
2. Launch the app and select the Fire TV device you want to pair with.
3. In the app, enter the code that is displayed on your TV screen. The app is now paired with your Fire TV Stick.

Note: Once you pair the Fire TV Remote App with your Fire TV Stick, you cannot unpair it. However, if you reset your Fire TV Stick, all paired devices will be removed. To block access to a paired device, you can also change your Wi-Fi network password.

Quick Fixes

Get quick help setting up your Fire TV Stick.

In This Section

- [Can't Connect to Wi-Fi on page 32](#)
- [Can't Pair a Remote or Game Controller on page 33](#)
- [Can't Pair the Fire TV Remote App on page 35](#)
- [Video Playback Issues on Your Fire TV Stick on page 34](#)
- [Basic Troubleshooting for Fire TV Stick on page 36](#)

Can't Connect to Wi-Fi

If you can't connect to a Wi-Fi network, check that your wireless connection is turned on.

Check this first:

- Wirelessly connect Fire TV Stick to one of these network or router types:
 - Open, WEP, WPA/WPA2 PSK, and WPA/WPA2 EAP encrypted networks
 - B, G, and N routers on 2.4Ghz
 - A and N routers on 5Ghz
 - Hidden networks
- Make sure you know your network password (if required). If you see a lock icon, a network password is required. This password is not your Amazon account password.
- Make sure your Internet connection is not down. Restart your router and modem to solve most Wi-Fi network issues.
- Do not place your Wi-Fi router in a cabinet, as it impacts signal strength to your Fire TV Stick.
- Physical objects can block a Wi-Fi signal. Use the HDMI extender cable to optimize the location of your Fire TV Stick.

Still having trouble?

Disconnect the power cord from your Fire TV Stick for three seconds, and then plug the power cord back in.

Related Help Topics

[Set Up a Wireless Connection on page 41](#)

Can't Pair a Remote or Game Controller

If you can't pair your Amazon Fire TV Remote, Amazon Fire TV Voice Remote, or wireless game controller, it may not be within range or compatible.

Check this first:

- Fire TV Stick is compatible with Amazon Fire TV Remote, Fire TV Voice Remote, Amazon Fire Game Controller, and many Bluetooth-enabled third-party wireless game controllers. To learn more, visit www.amazon.com/mfkcontrollers.
- Your remote must be within 30 feet of Fire TV Stick.
- Re-install the batteries. You have five minutes to pair your remote with Fire TV Stick before it goes into sleep mode.
- Use the HDMI extender cable to remove physical barriers between the remote and Fire TV Stick.
- If your remote isn't discovered, press the **Home** button for 5 - 10 seconds.

Still having trouble?

Disconnect the power cord from your Fire TV Stick for three seconds, and then plug the power cord back in.

Video Playback Issues on Your Fire TV Stick

You can clear application data to resolve many intermittent video playback issues (such as "Error 13") on your Fire TV Stick.

Note: When you clear application data, it won't delete the app; however, for non-Amazon video apps (such as Netflix or Hulu Plus), account information may need to be re-entered.

- **Clear Amazon Instant Video Application Data**

To clear application data from the Amazon Instant Video app:

- a. From the Home screen, select **Settings**.
- b. Select **Applications > Manage All Installed Applications > Amazon Video**.
- c. Select **Force Stop**, and then select **Clear Data**.
- d. When prompted to **Delete App Data**, select **Clear Data** again.

- **Clear Application Data for Other Video Apps**

To clear application data for other video apps installed on your Fire TV Stick:

- a. From the Home screen, select **Settings**.
- b. Select **Applications > Manage All Installed Applications**.
- c. Select the application you want to modify.
- d. Select **Force Stop**, and then select **Clear Data**.
- e. When prompted to **Delete App Data**, select **Clear Data** again.

After you clear the application data, remove the power cord from the device or from the power outlet, and then plug it in back in again to restart your Fire TV Stick. You should then be able to watch your video.

Can't Pair the Fire TV Remote App

If you can't pair your Fire TV Remote App, or if the app stops working, check your Wi-Fi network connection.

Check this first:

- Make sure the device with the Fire TV Remote App is connected to the same Wi-Fi network as your Fire TV Stick.
- Make sure another device isn't currently display mirroring to your Fire TV Stick, as this will prevent the Fire TV Remote App from pairing.
- If you have advanced settings set up on your Wireless router, make sure mDNS discovery is enabled.
- If you used advanced settings on your Wireless router to manually assign a static IP address to your Fire TV Stick, set the IP address to automatic.

Still having trouble?

Disconnect the power cord from your Fire TV Stick for three seconds, and then plug the power cord back in.

Basic Troubleshooting for Fire TV Stick

Try these troubleshooting steps for resolving issues like a frozen screen, app errors, or problems with content such as movies, TV shows, games, and apps.

Take Action: Many issues with your Fire TV Stick can be solved by simply restarting your device. Disconnect the power cord from your Fire TV Stick for three seconds, and then plug the power cord back in.

| Issue... | Try this... |
|---|--|
| Problems purchasing or accessing content | <ul style="list-style-type: none"> • Confirm that Fire TV Stick is connected to the Internet. A wireless Internet connection is required to buy, stream, and sync your content. • Verify that you are connected to the Internet by visiting Home, select Settings > System > Wi-Fi.. • Verify that your 1-Click payment method is set up correctly. To learn more, go to Change Your 1-Click Settings. |
| Movies, photos, or purchased content not showing | <p>Verify that Fire TV Stick is registered to the correct Amazon account.</p> <p>To verify your registration, go to the Home screen, select Settings, and then select My Account. If you see the wrong account listed, select the account, and then select Deregister. Select Register to register the correct account.</p> |
| Specific app issues | <p>From the Home screen, select Settings > Applications > Manage All Installed Applications , and then select . Select the application you want to modify. You can now change settings, clear data, clear cache, force stop or uninstall the application if you are having problems with it.</p> <hr/> <p>Note: If you clear data, it won't delete the app; however, saved information such as game scores or account information may be lost or need to be re-entered.</p> |
| Remote not connecting | <ul style="list-style-type: none"> • Before trying to re-pair your remote, first check that it has a fresh pair of AAA batteries. • Try unplugging the power cord from your Fire TV Stick and then plugging it back in. |
| Forgot Amazon Instant Video PIN | <ol style="list-style-type: none"> 1. Go to www.amazon.com/PIN 2. In the Your Amazon Instant Video PIN section, type a 5-digit number to set up your PIN, or click View/Edit Your PIN to change your current PIN. |

Figure 5: Video: Troubleshooting

Set Up Fire TV Stick

To set up your Fire TV Stick, you need an Amazon account, wireless Internet connection, and a high-definition TV.

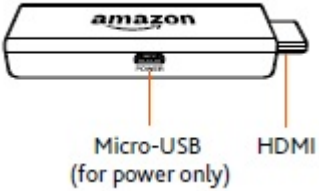
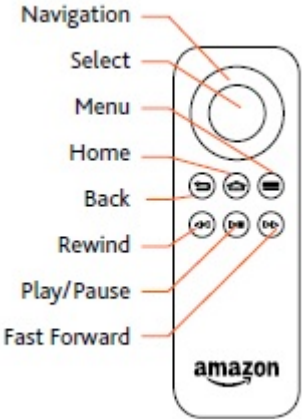

In This Section

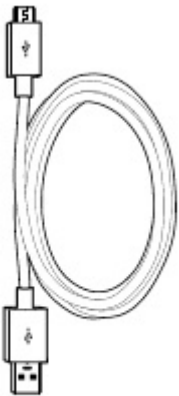
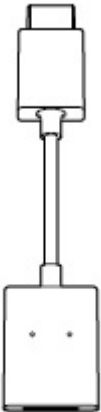
- [Get Started with Fire TV Stick on page 38](#)
- [Set Up Fire TV Stick Hardware on page 40](#)
- [Set Up a Wireless Connection on page 41](#)

Get Started with Fire TV Stick

To use Fire TV Stick, you need the following:

- **Amazon account**
You need an Amazon account to access movies, TV shows, games, music, and apps on Fire TV Stick.
- **Wireless Internet Connection** (not included)
You need a wireless connection to buy, download, and stream content on Fire TV Stick.
- **High-definition TV** (not included)
Fire TV Stick is compatible with high-definition TVs with HDMI ports.
- **Fire TV Stick equipment**

| Equipment | Image |
|-----------------------|--|
| Fire TV Stick Device |  <p>The diagram shows the Fire TV Stick device with two ports labeled: Micro-USB (for power only) and HDMI.</p> |
| Amazon Fire TV Remote |  <p>The diagram shows the Amazon Fire TV Remote with labels for the following buttons: Navigation, Select, Menu, Home, Back, Rewind, Play/Pause, and Fast Forward.</p> |
| Power Adapter |  <p>The diagram shows the Amazon Fire TV Power Adapter.</p> |

| Equipment | Image |
|----------------------------------|---|
| USB Power Cable |  <p data-bbox="917 632 1031 688">USB cable (for power)</p> |
| HDMI Extender Cable |  <p data-bbox="873 1186 971 1268">HDMI extender cable</p> |
| 2 AAA Batteries (for the remote) | |

Set Up Fire TV Stick Hardware

After you unpack your Fire TV Stick and remote, you will need to plug Fire TV Stick into your high-definition TV and set up the remote.

Before you begin, locate the 2 AAA batteries (included) for the Amazon Fire TV Remote.

1. Plug the small end of the USB power cord into the Fire TV Stick device and the other end into the power adapter. Then, plug the power adapter into a power source.

Note: It is recommended that you use the power adapter and plug it into a power outlet. Although some TVs have USB ports, there may not be enough power for Fire TV Stick to work properly.

2. Plug the Fire TV Stick device into an HDMI port on your TV. Use the HDMI extender for an optimal fit, if needed.

If your TV has more than one HDMI port, remember the number of the port into which you plugged your Fire TV Stick.

3. Turn on your TV and select the applicable HDMI input.
4. Insert the 2 AAA batteries into the Amazon Fire TV Remote.

After you insert the batteries, the Amazon Fire TV Remote automatically becomes “discoverable” and


will automatically pair with your Fire TV Stick. If your remote isn’t discovered, press the **Home**  button for at least five seconds, and then release it.

Figure 6: Video: Set Up

Related Help Topics

[Download & Pair the Fire TV Remote App on page 30](#)

[Fire TV Stick Basics on page 4](#)

[Remote & Game Controller Basics on page 18](#)

[Basic Troubleshooting for Fire TV Stick on page 36](#)

Set Up a Wireless Connection

Fire TV Stick requires a wireless connection. Connect your Fire TV Stick to a wireless network to access, TV shows, games, and apps.

Tip: For optimal wireless performance, use the HDMI extender if your Fire TV Stick is blocked by an object that may impact signal strength to the device, remote, and game controllers.


1. From the **Home** screen, select **Settings > System > Wi-Fi**.

Fire TV Stick automatically detects nearby Wi-Fi networks that broadcast their network name. Some networks are open for everyone to join, while others require a password to connect.

2. Under Available Networks, select a wireless network and enter the network password (if required) using the onscreen keyboard or the keyboard in the Fire TV Remote App.
-

Note: If you don't see your desired network, scroll down and select **Join Other Network** or **Rescan**.

- 3.

After you connect to a wireless network, press the **Home**  button to display the **Home** screen.

Having trouble?

[Can't Connect to Wi-Fi on page 32](#)

Watch Movies & TV Shows

From Fire TV Stick, you can buy, rent, and stream Amazon Instant Video movies and TV shows. You can also watch movies and TV shows through third-party apps like Netflix or Hulu.



In This Section

- [Buy or Rent Movies & TV Shows on page 43](#)
- [Watch Movies & TV Shows on page 44](#)
- [Use Fire TV Stick as a Display Mirroring Destination on page 45](#)
- [Use Fire TV Stick with a Second Screen Device on page 46](#)
- [Turn On or Customize Closed Captions on page 47](#)

Buy or Rent Movies & TV Shows

From Fire TV Stick, you can buy, rent, and watch Amazon Instant Video movies and TV shows.

When you rent videos from Amazon Instant Video, you can watch them for a specified time period. When you purchase videos from Amazon Instant Video, they will be accessible from **Your Video Library** and you can watch them as often as you like. Movies and TV shows from third-party apps, such as Netflix and Hulu Plus, can be accessed directly from the apps.

1. Locate the movies you want to buy or rent:
 - a. Browse through the categories under **Movies or TV**.
 - b. Search for a movie or TV show. There are several ways to search your Fire TV Stick:
 - **Amazon Fire TV Remote**: Select **Search** from the Home screen and use the onscreen keyboard to enter search terms.
 - **Fire TV Remote App**: Open the bottom panel. Press and hold the Voice  icon, drag the icon down, and then say a title, actor name, character name, or genre. You can also tap the Keyboard icon to use an onscreen keyboard.
 - **Amazon Fire TV Voice Remote** (sold separately): Press and hold the Voice  button on your remote, and then say a title, actor name, character name, or genre.

Tip: To only receive Prime Video results, add the phrase "Prime only" to a voice search. For example, say "action movies Prime only."

2. From the search results, select a movie or TV show to view its product detail page.
Fire TV Stick will show search results from Amazon Instant Video, Hulu Plus, Showtime Anytime, and Vevo.
3. Select **Buy** or **Rent** and follow the onscreen instructions. Your purchase is automatically charged to your 1-Click payment method and stored in **Your Video Library**. If a movie or TV show is available in another service's catalog, the app will immediately open so you can watch the content from there.

Note:

If you are an Amazon Prime member or you have a Prime Instant Video monthly subscription, you can watch Prime Instant Video movies at no extra cost.

Some content providers may require additional authentication or subscription fees through their apps before you can view the content.

4. Select **Watch Now** to immediately watch the movie or TV show from your Fire TV Stick.

Tip:

Select **More Ways to Watch** to see other purchase and viewing options. Amazon displays the best offer available from Amazon, Hulu Plus, Crackle, and Showtime Anytime based on your account information and installed apps.

Select **Add to Watchlist** to flag items you want to buy, rent, or watch later. These items will appear in the **Your Watchlist** category in the Main Menu. Your Watchlist will only display Movies and TV shows provided directly from Amazon.

Figure 7: Video: Movies and TV

Watch Movies & TV Shows

Watch Amazon Instant Video movies or TV shows that you've purchased or rented on Fire TV Stick. You can also stream Prime Instant Video movies or TV shows at no additional cost with an Amazon Prime membership or a Prime Instant Video monthly subscription.

Note: Not all videos available in the Amazon Instant Video store are available in the Prime Instant Video catalog.

- To watch Amazon Instant Video movies or TV shows you've purchased or rented:
 - a. From the **Home** screen, select **Video Library**.
 - b. Locate the movie or TV show you want to watch and select **Watch Now** or **Resume** (if you previously didn't finish the video) to begin streaming the movie or TV show.
- To watch Prime Instant Video movies or TV shows:
 - a. From the Home screen, navigate to the **Prime Video** category. You can also browse the **Recently Added to Prime** or **Top Movies and TV on Prime** lists within the **Movies** and **TV** categories.
 - b. Locate the movie or TV show you want to watch and select the video artwork to start streaming the movie or TV show at no additional cost if you are an Amazon Prime member or you have a Prime Instant Video monthly subscription.

Note: Your Video Library includes all the Amazon Instant Video movies and TV shows you've purchased and active rentals, but does not include the movies and TV shows that you watched through Prime Instant Video. Content you purchase is stored in the Cloud and available to stream to your Fire TV Stick. Movies and TV shows from third-party apps, such as Netflix and Hulu, can be accessed directly from the apps in the Apps section, not the Video Library.

Figure 8: Video: Movies and TV

Use Fire TV Stick as a Display Mirroring Destination

You can wirelessly display your compatible phone or tablet screen and audio on your Fire TV Stick.

You can mirror your display most phones or tablets that are Miracast capable. Some capable devices include:

- Fire phone
- Fire HDX tablet
- Fire HD 6
- Fire HD 7
- Devices running Android 4.2 (Jelly Bean) or higher. Performance may vary.

Important: Before you begin, make sure your Fire TV Stick and Miracast capable device are turned on and within 30 feet of each other. If you're using a device that is not registered to the same Amazon account as the Fire TV Stick, connect to the same Wi-Fi network as the Fire TV Stick.

| Device | Steps |
|--------------------------------------|--|
| Fire Tablet | <ol style="list-style-type: none"> 1. Swipe down from the top of the screen to open Quick Settings, and then tap Settings. 2. Tap Display & Sounds, and then tap Display Mirroring. Your Fire TV Stick device should appear in the list of Devices. 3. Select your Fire TV Stick. It may take up to 20 seconds for your Fire Tablet screen to appear on your TV screen. To stop mirroring your Fire Tablet, tap Stop Mirroring. |
| Fire phone | <ol style="list-style-type: none"> 1. Open Quick Actions. 2. Under Display select Share your screen via Miracast. 3. Select your Fire TV Stick. It may take up to 20 seconds for your Fire phone screen to appear on your TV screen. 4. Tap Stop Mirroring to stop mirroring the screen of your phone. |
| Android device running 4.2 or higher | <ol style="list-style-type: none"> 1. On your Fire TV Stick, select Settings > Display and Sounds > Enable Display Mirroring. 2. On your Miracast-certified device, connect to your Fire TV Stick. Contact technical support for your device for more information on connecting. 3. Press any button on the remote to stop Display Mirroring. |

Tip: Press any button on the remote to stop Display Mirroring.






Use Fire TV Stick with a Second Screen Device

You can enhance your experience with Fire TV Stick by using Second Screen features from compatible devices. Second Screen enables you to pass videos and photos to your Fire TV Stick from your compatible device and view related X-Ray information (if available).



Second Screen is compatible on these devices:

- Kindle Fire HD 2nd Generation
- Kindle Fire HDX
- Fire HD 6
- Fire HD 7
- Amazon Fire phone

Before you begin:

- Both your capable device and your Fire TV Stick must be connected to the Internet. You will have the best results if both devices are connected to the same home network.
- Both devices must be registered to the same Amazon account.
- For Amazon Instant Video movies or TV shows:
 - a. On your tablet, find an Amazon Instant Video movie or TV show you want to watch. The **Watch** button should have the **Send To**  icon enabled on it.
 - b. Tap the **Send To**  icon and then select your Fire TV Stick from the list. The video will start playing on your TV.
 - c. While watching, you can control playback by tapping the **Play** , **Pause** , or **Jump Back**  buttons, or by using the video progress bar to forward or rewind. Your mobile device will also display related X-Ray information (if available).

Note: You can exit the companion experience to perform other tasks on your mobile device while the movie or TV show continues to play on your TV. To return to the companion experience and access the playback controls, swipe down from the top of your mobile device to display the notifications screen, and then select the row that corresponds to your Second Screen content.

- For photos and personal videos:
 - a. On your tablet, tap **Photos** on the Home screen.
 - b. Swipe from the left edge of the screen, and then select a category under Library or select a specific photo album. The **Send To**  icon will appear at the top right.
 - c. Tap the **Send To**  icon to display the album on your TV.


To learn more about viewing photos and personal videos with Fire TV Stick, go to [View Photos & Personal Videos on page 61](#).

Turn On or Customize Closed Captions

While browsing Amazon Instant Video movies and TV shows, videos that include closed captions appear with the closed caption symbol ("CC") on their overview pages. Most videos that support closed captions include English text. Other languages may also be available.

1. To watch a video with closed captions:
 - a. Play the video you want to watch.
 - b. Once playback has started, press the **Menu**  button on the Amazon Fire TV Remote or in the Fire TV Remote App, and then select **Turn Captions On**.

Note: After you turn captions on, navigate left or right with the track pad on the remote to select the font size and color scheme for the caption text. Your selections apply to all videos you play until you change them again.

- c. Press the **Menu**  button again to return to video playback with captions on.
 - d. To turn captions off, press the **Menu** button on the remote, and then select **Turn Captions Off**.

Tip: You can also manage your Amazon Instant Video closed caption settings under Subtitle Preferences at www.amazon.com/cc. To update how closed caption text appears when you watch Netflix, visit Subtitle Appearance at www.netflix.com/youraccount. You may also be able to update how closed caption text appears within other video applications on Fire TV Stick.

Play Games & Apps

From Fire TV Remote, shop for and download Amazon Appstore games and apps.



In This Section

- [Buy Download and Uninstall Games & Apps on page 49](#)
- [Play Games & Apps on page 51](#)
- [Turn Off In-App Purchasing on page 53](#)
- [About GameCircle on page 54](#)

Buy Download and Uninstall Games & Apps

Shop for, buy, download, and uninstall games and apps from your Fire TV Stick.

To buy or download games and apps, you need to have a 1-Click payment method set up. To learn more, go to [Change Your 1-Click Settings](#).

1. Locate the game or app you want to buy. Browse the categories under **Games** or **Apps**. In the filter at the top of the screen, select **Fire TV Stick**. Or search for a game or app with an app or remote:
 - **Amazon Fire TV Remote:** Select **Search** from the Home screen and use the onscreen keyboard to enter search terms.
 - **Fire TV Remote App:** Press and hold the Voice  icon, drag the icon down, and then say the name of a game or app. You can also tap the Keyboard icon to use an onscreen keyboard.
 - **Amazon Fire TV Voice Remote:** Press the Voice  button on your remote to search using your voice or press up to use an onscreen keyboard.
2. From your search results, select a game or app to view its overview page. On the overview page, you can see the **Works with** box. Here you can see system and controller compatibility:
 - Amazon Fire TV system: Amazon Fire TV and/or Fire TV Stick.
 - Game controllers: Fire TV Remote and/or Amazon Fire Game Controller. To learn more about compatible game controllers, visit www.amazon.com/mfkcontrollers.
3. Select **Buy**, or if the app is free, select **Free** .
 You can purchase your game or app with your 1-Click payment method or any Amazon Coins you have in your account. Once purchased, your game or app automatically begins downloading. When the download is complete, the button will change to **Open**.
4. Select **Open** to begin using your game or app.

The games or apps you purchase are available in **Your Games Library** or **Your Apps Library** on the main **Games** or **Apps** screens.

Figure 9: Video: Games and Apps

Uninstall Games & Apps

You can uninstall games and apps directly from your Fire TV Remote. Games and apps you purchased and uninstall can be reinstalled again from the game or app overview page.

1. From the **Home** screen, select **Settings**, and then select **Applications**.
2. Scroll up or down to find the app you want to uninstall, and select it.
3. Select **Uninstall**, and then follow the onscreen instructions.

Note: You can reinstall the game or app for free by viewing its overview page.

Related Help Topics

[About Amazon Coins](#)

[Pair a Remote or Game Controller on page 24](#)

[Change Your 1-Click Settings](#)

Play Games & Apps

Play purchased games and apps from your Fire TV Remote. Your purchased games and apps can be found in Your Games Library or Your Apps Library.

Note: Not all games and apps are compatible with Fire TV Stick. Also, not all remotes are compatible with every game.

When searching for games and apps, you can filter the search results by:

- **All**
- **Fire TV Stick**
- **Fire TV Remote** (both Amazon Fire TV Remote and Amazon Fire TV Voice Remote)
- **Amazon Fire Game Controller**
- **Tablet Games on Fire TV** (requires a game controller)

To learn more about compatible game controllers, visit www.amazon.com/mfkcontrollers.

| To do this... | Try this... |
|---|--|
| Find which games and apps are compatible with Fire TV Stick | <ol style="list-style-type: none"> 1. Navigate to a game and then select More Info. 2. In the Works With box, you will see Fire TV Stick if the game can be played on Fire TV Stick. |
| Find which controllers are compatible with a game | <ol style="list-style-type: none"> 1. Navigate to a game and then select More Info. 2. In the Works With box, you will see controller information. <p>Note: The Fire TV Remote App is not designed to play games. Some games may work, but performance will vary.</p> |
| Launch a game or app | <ol style="list-style-type: none"> 1. From the Home screen, select Games or Apps. 2. Under Your Games Library or Your Apps Library, you'll find your purchased games and apps. 3. Select a game or app to begin using or playing the game or app. |
| Play Tablet games on Fire TV Stick | <p>These games require an Amazon Fire Game Controller to be played. To learn more, go to Game Controller Basics on page 22.</p> <p>To find a tablet style game:</p> <ol style="list-style-type: none"> 1. From the Home screen, select Games 2. Filter by Tablet Games on Fire TV <p>To play a tablet style game:</p> <ul style="list-style-type: none"> • Left joystick: Move "mouse" pointer • A button: A single tap or click • B button: Back (if available) • Left shoulder button: Decrease cursor speed |

| To do this... | Try this... |
|---------------|--|
| | <ul style="list-style-type: none">• Right shoulder button: Increase cursor speed |

Related Help Topics

[Buy Download and Uninstall Games & Apps on page 49](#)

[Remote & Game Controller Basics on page 18](#)

[About GameCircle on page 54](#)

Turn Off In-App Purchasing

You can prevent accidental in-app purchases by turning on Parental Controls.

When purchasing is enabled, you can purchase items (such as in-game currency or premium unlocks) within a free or paid app. These items unlock additional functionality, such as new levels in a game, or allow you to purchase subscriptions and more. If you don't want in-app items to be purchased while using a game or app, you can disable the option on your Fire TV Remote.

1. From the **Home** screen, select **Settings**, and then select **Parental Controls**.
2. Press the **Select** button again to change the button to **ON**.
3. Enter your Amazon Parental Controls PIN (if you already have one) or create a new one, and then select **Next**.

Fire TV Remote parental control options will display.

Note: If you forget your PIN, visit www.amazon.com/PIN to reset your Parental Controls PIN.

4. Select **PIN Protect Purchases** to change the button to **ON**.

With Parental Controls enabled, all purchases from Fire TV Remote will require a PIN.

Related Help Topics



[#unique_55](#)

[Set Up Parental Controls on page 15](#)

About GameCircle

Amazon GameCircle enhances your gaming experience by storing your achievements, high scores, and time played in the Cloud, so you can compare with your friends and other GameCircle users.

When you open a GameCircle-enabled game, a **Welcome Back** message is displayed. To see more

information, press the **Home**  button on your remote or press the **GameCircle**  button on your Amazon Fire game controller.

For games and apps that use Whispersync for Games, GameCircle syncs your game progress across all your Amazon Fire devices.

Hide Your GameCircle Profile

You can hide your gaming information from the GameCircle Settings screen.

Note: While your profile is hidden, you will not be able to send or receive friend requests, or view other users' profiles.

1. From the **Home** screen, select **Settings**, select **Applications**, and then select **Amazon GameCircle**.
2. Select **Share your GameCircle Nickname** so that the feature is turned **Off**.

Listen to Music

With Amazon Music, you can listen to songs purchased from the Digital Music Store or imported to Your Music Library on Fire TV Stick. If available, you can also view lyrics with X-Ray for Music.

In This Section

- [Listen to Your Music on page 57](#)
- [View Song Lyrics on page 58](#)
- [Listen to Prime Music with Fire TV Stick on page 59](#)

Listen to Your Music

Browse and stream music from Your Music Library with your Fire TV Stick, including songs you purchased from the Digital Music Store, imported to Your Music Library, or Prime Music added to your library.

To stream Amazon Music, your Fire TV Stick must be authorized to your Amazon account. You can have up to 10 devices authorized to your account, and each device can only be authorized to one Amazon Music account at a time. To learn more, go to [Authorize Your Device](#).

Note: You can listen to Prime Music that you added to Your Music Library from your smartphone, tablet, or computer. Go to [Listen to Prime Music with Fire TV Stick on page 59](#) for more information. The Digital Music Store is currently not available on Fire TV Stick. With your Fire TV Stick connected to the Internet, you can stream music that you have already purchased or imported from a computer or other device to Your Music Library.

1. From the Home screen, select **Music**.
2. Browse for music in the **Recently Played** list, **Playlists**, **Artists**, **Albums**, or **Genres**. If you have added a Prime Playlist to your Music Library, you will also be able to browse by **Prime Playlists**.

Tip: You can also use Voice Search with the Fire TV Remote App to search your music. Press and hold the **Voice** icon, drag the icon down, and then say an artist's name, album title, or song title. You cannot search by genre or playlist title.

3. Select a playlist, artist, album, or song to start playing. Use the playback controls on the remote or the Fire TV Remote App to play, pause, forward, or rewind the music.

Tip:


- Exit to the Home screen at any time - the music will keep playing while you view photos or play games. You can continue to use the playback controls on the remote.
 - While browsing your music, press the Menu button on the remote to quickly return to the song that is currently playing.
-

Related Help Topics

[Amazon Music](#)

View Song Lyrics

While listening to songs on Amazon Fire TV, X-Ray for Music displays the lyrics so you can follow along. Lyrics are highlighted line-by-line on your TV, in time with the song playback.

1. To find songs with lyrics:
 - a. From the Home screen, select **Music**.
 - b. Browse your Albums or search for an album. Or, use the Fire TV Remote App to search for a song. Press and hold the **Voice**  icon, drag the icon down, and then say an artist's name, album title, or song title.
In the list of songs on the album, songs that have lyrics appear with **[+Lyrics]**.
2. While a song is playing and the lyrics are displayed, press down and up on the remote or app to scroll ahead and back through the lyrics, and then press **Select** to jump to that section of the song.

Note:

With X-Ray for Music, you can view lyrics for many songs purchased from the Digital Music Store, or imported to Your Music Library and matched to music in the Digital Music Store catalog.

Lyrics available through our service may change. Lyrics will stop displaying for songs when the lyrics for that song are no longer available through our service.

Lyrics cannot be turned off. You can navigate away from the lyrics screen while the music continues to play and you can continue to use the playback controls on the remote.

Listen to Prime Music with Fire TV Stick

From your Fire TV Stick, you can listen to Prime Music that you have already added to your Amazon Music Library from a computer, mobile device, or Fire Tablet.

To listen to Prime Music, you must be an active Prime member. Before you can listen to Prime Music on your Fire TV Stick, you need to add Prime Music to your Amazon Music Library. At this time, you can't add music to your library from your Fire TV Stick.

However, you can add Prime Music at www.amazon.com/primemusic or from other supported devices. To learn more, go to [Find Prime Music](#).

To listen to Prime Music:

1. From the **Home** screen, select **Music**.
2. Select **Your Prime Playlists** or browse to a Prime Album in **Your Albums**.

Tip: You can also use Voice Search with the Fire TV Remote App to search your music. Swipe up from the bottom of the screen to open the navigation drawer. Press and hold the Voice icon, and then say an artist's name, album title, playlist title, or song title.

3. Select a playlist, artist, album, or song to start playing. Use the playback controls on the remote or Fire TV Remote App to play, pause, forward, or rewind the music.

Note: You can shuffle individual albums or playlists, but you can't shuffle all of your Prime Music.

Related Help Topics

[About Prime Music](#)

Manage Photos & Screen Savers

When you register your Fire TV Stick to your Amazon account, your Cloud Drive photos and personal videos are available on your Fire TV Stick.

In This Section

- [View Photos & Personal Videos on page 61](#)
- [Add Photos & Personal Videos to Cloud Drive. on page 64](#)
- [Set Screen Savers on page 63](#)

View Photos & Personal Videos

Any photos and personal videos you upload to Amazon Cloud Drive are automatically available on your Fire TV Stick when you register your Amazon account. You can also display photos and personal videos from some Fire Tablets and Fire phone.

Note: You can disable access to your photos and personal videos by setting up Parental Controls. To learn more, go to [Set Up Parental Controls on page 15](#). However, if you view your images/videos then a thumbnail of your photo/video will still show up in your recently viewed items. This content will still be blocked if you restrict photos in Parental Controls.


Second

1. To view photos and personal videos from your Cloud Drive:


a. From the Home screen, select **Photos**.

b. Navigate the lists:

- **All** - Scroll right and left to view thumbnails of all of your photos and videos. Use the filters at the top to jump to a specific year or month. Select a photo or video to view the full-sized version, and then scroll right and left to continue viewing the full-sized versions of your photos and videos.

Press the **Back**  button on your remote to return to the thumbnails.


- **Albums** - Select an album to view the photos and videos in it.
- **Videos** - Select a video to watch it. Use the playback controls on the remote to pause, play, rewind, and forward.

Tip: While viewing a collection of photos or videos, press the Menu  button to sort by **Date Taken** or **Date Uploaded**. You can also sort images by **Newest First** or **Oldest First**.

2. To display photos and personal videos directly from your Fire tablet:

a. From your device, tap **Photos**.

b. Swipe from the left edge of the screen, and select a category or album.

c. Tap the Second Screen  icon at the top to display your photos and/or videos on your TV.

To learn more, go to [Use Fire TV Stick with a Second Screen Device on page 46](#).

Note: Compatible Fire devices include:

Kindle Fire HD 2nd Generation

Kindle Fire HDX

Fire HD 6

Fire HD 7

Amazon Fire phone

Figure Video: Photos, Personal Videos, and Screen Savers

View Slideshows

From Fire TV Stick, you can launch a full-screen slideshow of your photos on your TV.

1. From the **Home** screen, select **Photos**.
2. Select an album, and then select **Start Slideshow**.
 - The album slideshow automatically advances through photos and personal videos located in the current album or list you are viewing.
 - Your slideshow automatically restarts when it reaches the end.
 - Press left or right to go forward or back in the album at your own speed.

Tip: You can manage your Slideshow settings by pressing the **Menu** key on your Amazon Fire TV Remote or Fire TV Remote App. Adjust settings like, slide style, slide speed, and start time, while you preview the Slideshow in the background. Press the **Menu** key again to exit.

Note: For personal videos, the first frame of the video will display as a photo in the slideshow.

Set Screen Savers

You can customize your Fire TV Stick screen saver by selecting your most recent 500 photos or an album from Amazon Cloud Drive.

Note: Any photos and personal videos you upload to Amazon Cloud Drive are automatically available on your Fire TV Stick when you register your Amazon account. To add photos to your Cloud Drive account from a mobile device or desktop computer, you can install the Cloud Drive app or you can add photos through your web browser. To learn more, go to [Add Photos & Personal Videos to Cloud Drive](#). on page 64.

1. From the **Home** screen, select **Photos** to view your photo albums.
2. Select a photo or album, and then select **Set As Screen Saver**.
3. Pick your Screen Saver settings, such as the slide style, slide speed, and start time, while you preview the Screen Saver.

The screen saver will launch when your Fire TV Stick is left idle.

Tip: You can also set your Screen Saver settings through the Settings menu: press the **Home** button, and then select **Settings > System > Screen Saver**.

Add Photos & Personal Videos to Cloud Drive.

Download the Amazon Cloud Drive mobile app to add photos and personal videos (under 20 minutes long) from your mobile device to your Cloud Drive account. This will enable you to view your photos and personal videos on other devices that are registered to the same Amazon account, such as your Fire TV Stick.

1. From the Home screen, select **Photos**, and then select **Add Photos & Videos**.
2. Follow the onscreen instructions:
 - a. Select **Get the Mobile App for iOS or Android**.
You can also visit www.amazon.com/clouddriveapp.
 - b. Enter your mobile number to receive a text message that includes a link to install the app.
 - c. Check your mobile device for the message, and then tap the link to automatically go to the Cloud Drive app detail page in the Apple App Store or Google Play Store.
If you don't receive the message, select **Send Again** or **Send to a Different Number**.
 - d. After installing the app, open it and sign in with your Amazon account.
 - e. Accept the prompt to turn on **Auto-Save**. This will allow the photos and videos on your mobile device to be added to your Amazon Cloud Drive and be available on your Fire TV Stick.

To learn more about Amazon Cloud Drive and the mobile apps, go to [Amazon Cloud Drive](#).