



User Guide

BT FREESTYLE 610



Welcome...

to your BT Freestyle 610
Digital Cordless Telephone

- The big button keypad and large backlit display together with digital quality sound make the BT Freestyle 610 easy to use, see and listen to.
- Use Caller Display to see who is calling before you pick up the phone and keep track of incoming calls with the 30 number Calls list.*
- Use the phonebook to store and dial up to 30 of your most frequently used phone numbers.
- Handsfree operation for greater flexibility when on the phone.

* Feature requires subscription to a caller display service from your network provider.
A quarterly fee may be payable.

This User Guide provides you with all the information you need to get the most from your phone.

Before you make your first call you will need to set up your phone. Follow the simple instructions in ‘Getting Started’, on the next few pages.

Need help?

If you have any problems setting up or using your BT Freestyle 610 please contact the Helpline on 0870 605 8047 or email bt.helpdesk@suncorptech.com. Alternatively, you may find the answer in ‘Help’ at the back of this guide.

Hearing aid?

The BT Freestyle 610 is fitted with an inductive coupler so it is compatible with hearing aids.

Got everything?

- BT Freestyle 610 handset
- BT Freestyle 610 base
- 2 x AAA NiMH rechargeable batteries
- Mains power adaptor (item code 015123)
- Telephone line cord

If you have purchased a BT Freestyle 610 multiple pack you will also have the following items for each handset:

- BT Freestyle 610 additional handset
- BT Freestyle 610 charger
- 2 x AAA NiMH rechargeable batteries
- Mains power adaptor for charger (item code 015124)

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Getting started

Handset range

The BT Freestyle 610 has a range of 300 metres outdoors when there is a clear line of sight between the base and handset. Any obstruction between the base and handset will reduce the range significantly. With the base indoors and handset either indoors or outdoors, the range will normally be up to 50 metres. Thick stone walls can severely affect the range.

IMPORTANT

The base station must be plugged into the mains power socket at all times.

Do not connect the telephone line to the telephone line wall socket until the handset is fully charged.

Which socket?



Power socket



Telephone line socket

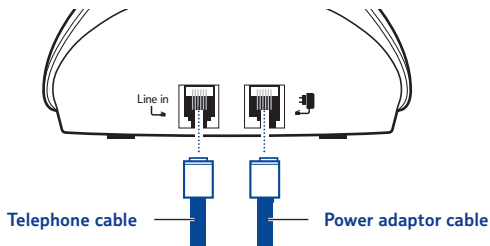
Location

You need to place your BT Freestyle 610 close enough to a mains power and telephone wall socket so that the cables will reach.

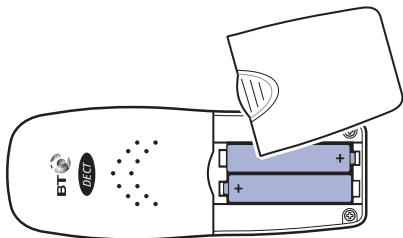
The strength of the handset signal depends on where you site the base. Make sure it is at least 1 metre away from other electrical appliances to avoid interference. Do not place your BT Freestyle 610 in the bathroom or other humid areas.

Setting up the base and handset

1. Plug the power adaptor and telephone cable into the back of the base. Only use the cables provided with the product.




2. Plug the power adaptor into the mains wall socket and switch the power on. When connected correctly, you will hear two beeps and the green Power light on the base will come on.
3. Place the battery ribbon in the base of the battery compartment. Insert the 2 x AAA rechargeable batteries supplied observing the polarity (+ and -) markings. Then slide the battery compartment cover into place.




With batteries installed the display will show:



The  icon will flash while the handset searches for the base.

Signal strength

The  icon on your handset indicates when you are in range. When it flashes, you are out of range.

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Talk/Standby time

In ideal conditions, the handset batteries should give about 10 hours talk time or 100 hours standby on a single charge. The base must remain plugged in to the mains and switched on at all times.

Note that new batteries do not reach full capacity until they have been in normal use for several days.

Battery symbols

 – Battery fully charged

 – Battery half charged

 – Battery low

Battery low warning


If the battery charge becomes low during a call you will hear a warning beep every minute (provided the battery warning beeps are set to on, see page 29). If the battery runs out you will be cut off. You will need to recharge the handset before using it again.

During charging, the  icon will scroll in the display.

Battery performance

To keep your batteries in the best condition, leave the handset off the base for a few hours at a time.

Running the batteries right down at least once a week will help them last as long as possible.

- Place the handset in the base to charge, the red charging light comes on, you hear a beep tone and the  icon begins scrolling.

When the handset has linked with the base the idle display will be shown:



You should charge the handset for at least 24 hours on first charge.

- Once fully charged, plug the telephone line cord into the telephone wall socket.

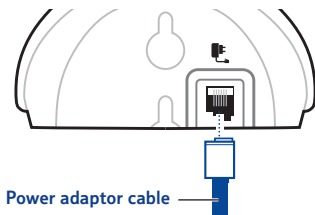
BT Freestyle 610 multiple pack owners only


For each additional handset:


You need to place your BT Freestyle 610 charger close enough to a mains power socket so that the cable will reach.

Setting up the charger and additional handset

1. Plug the power adaptor cable into the underside of the charger.



2. Plug the power adaptor into the mains wall socket and switch the power on.
3. Place the battery ribbon in the base of the battery compartment. Insert the 2 x AAA rechargeable batteries supplied observing the polarity (+ and -) markings. Then slide the battery compartment cover into place.
4. Place the handset in the charger and charge the handset for at least 24 hours. The red Charging light on the charger comes on and the  icon begins to scroll.

Once the handset registers with the base, the  icon stops flashing.

Your BT Freestyle 610 is ready for use.

The charge capacity of rechargeable batteries will reduce with time as they wear out, giving the handset less talk/standby time.

Eventually they will need to be replaced. New batteries are available from the BT Freestyle 610 Helpline on 0870 605 8047.

After charging your handset for the first time, subsequent charging time is about 6–8 hours a day. Batteries and handset may become warm during charging. This is normal.

BT Freestyle 610 Additional Handset

Your BT Freestyle 610 handsets are the same, so instructions throughout this guide apply to both.

Handset numbers

Once registered with the base, each handset will display its handset number, 1 and 2 respectively.

Getting to know your phone

Handset buttons

Handsfree (side of handset)

Use for handsfree mode, *page 15*.

Redial/Vol/Scroll Up/Pause

Press to redial a number, *page 17*.

During a call, press to increase the earpiece volume, *page 16*.

While the phone is ringing, press to increase the ringer volume, *page 16*.

Press to scroll up through display options, *page 13*.

Press and hold to enter a pause in a number, *page 43*.

Secrecy/Delete/Clear

During a call, press to stop your caller hearing you, *page 16*.

Use to delete characters.

Use to delete Calls list and Redial list entries.

Talk

Press to make, receive or end a call, *page 14*.

*/Keypad lock

Press and hold to switch key lock on, *page 31*.

Press any button then * to switch key lock off, *page 31*.



In-use light

Comes on when you make/receive a call.

Menu/Select

Press to access the menu, *page 13*. Press to select menu options.

Cancel/Phonebook

Go back one level/exit the menu, *page 13*.

Press to access the phonebook, *page 19*.

Calls list /Scroll Down

From standby, press to access the Calls list, *page 22*.

During a call, press to decrease the earpiece volume, *page 16*.

While the phone is ringing, press to decrease the ringer volume, *page 16*.

Press to scroll down through display options, *page 13*.

Int

Use to make an internal call, *page 38*.

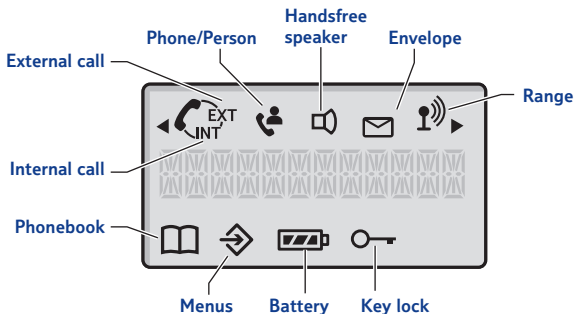
Or to transfer a call to an additional BT Freestyle 610 handset, *page 39*.















Power / R (Recall)

Press and hold to switch the handset on/off, *page 14*.

Used when connected to a switchboard/PBX (*page 43*) and for Call Waiting, *page 24*.

Handset display icons – These are the symbols you will see on your handset’s screen.

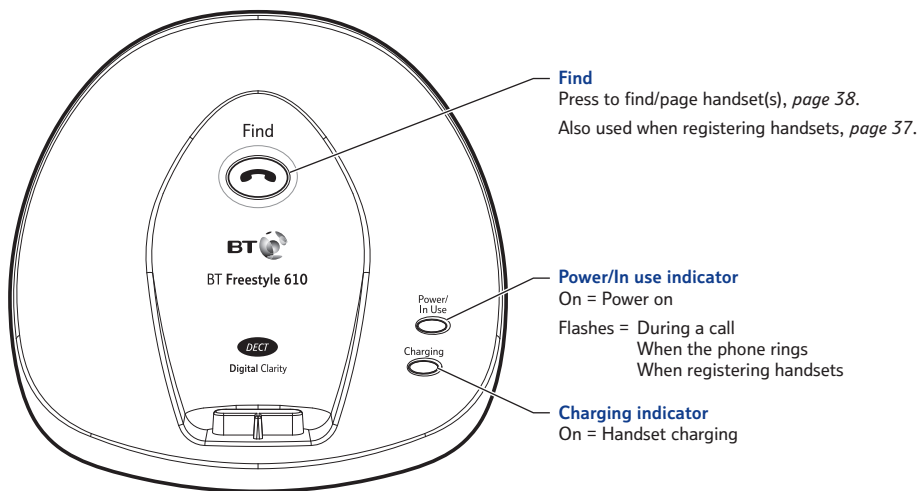


-  Indicates a call is in progress.
-  EXT icon flashes when you receive an external call. Stays on during the conversation.
-  INT icon flashes when you receive an internal call. Stays on during the internal conversation.
-  Displayed when you are using your phone in handsfree mode, *page 15*.
-  Flashes when you have new unanswered calls in the Calls list.*
-  When viewing the Calls list, indicates an answered call, *page 23*.*
-  When viewing the Calls list, indicates an unanswered call, *page 23*.*
-  Displayed when you are viewing the phonebook, *page 19*.
-  Indicates when the battery is fully charged, *page 8*.
-  Indicates when the battery is low, *page 8*.
-  Indicates when the Key lock is on, *page 31*.
-  Steady when handset is in range of the base. Flashes when out of range.
-  Displayed when you are using the menus.
-  Indicates hidden digits (when the displayed number is longer than 12 digits).

* For these features to work you must subscribe to your Network Provider’s Caller Display and/or Call Waiting service. A quarterly fee may be payable.

12 Getting to know your phone





Base buttons and LEDs



Navigating the menus

Your BT Freestyle 610 handset has a menu system to guide you through the handset and base options. Refer to the menu map below for the available options.

When the handset is displaying the idle screen:

1. Press  to open the main menu.
2. Use  and  to scroll through the menu list.
3. When the menu item you want is displayed, press  to select and view the sub-menus available.



Phonebook

Add Entry
Delete Entry
Modify Entry

Set Up

Base Volume
Base Melody
Del Handset
Pin Code
Dial Mode
Default

Handset

Beep
Int Ring Vol
Ext Ring Vol
Int Melody
Ext Melody
Auto Answer
Name
Language
Key Lock

Register

Select Base
Reg Base

Press  to exit a menu.

Keep pressing  to return to the idle screen at any time.

Using the phone


When you make a call, the In Use light on the handset comes on and the In Use light on the base flashes.

Dialling numbers quickly


Numbers can also be dialled in Handsfree mode (page 15), using the phonebook (page 19), and from the calls list (page 22).

When you receive a call, the In Use lights on the handset and on the base flash.


Auto-answer

If you have switched auto-answer off (see page 29) then you will need to press  after lifting the handset to take the call.

Switching the handset power on/off



Press *and hold* the  button.

Make an external call


1. Press  and listen for the dial tone, then dial the number.

The display shows the  and then the  icons.


Preparatory dialling


1. Enter the number first. If you make a mistake, press  to delete the last digit.
2. Press  to dial.

End a call

1. Press  or place the handset back on the base.

Receiving calls

The base and handset will ring, the  icon flashes and **CALL** is displayed.

1. Press  to answer the call or, if the handset is on the base, simply lift it and speak.


If you have subscribed to your network's Caller Display service, the caller's number, or name (if an exact name/number match is found in the phonebook) will also be displayed, *see page 22* for more information.

Call timer


Your handset automatically times the duration of all calls, showing the time on the display during your call and for a few seconds after it has finished.


Handsfree calling

Handsfree lets you talk to your caller without holding the handset. It also enables other people in the room to listen to both sides of your conversation.

1. Press  listen for the dial tone then dial the number.

The display shows the  and then the  icons.

At any time during the call, to toggle between handsfree mode and normal mode (using the handset), press .

The  button is located on the left side of the handset rather than on the actual keypad.

To end a handsfree call, press .



16 Using the phone

The earpiece volume will remain at the level set for all calls until changed.

The default setting is 3.

Earpiece volume



There are 5 volume levels to select from. The default is 3. You can only adjust the earpiece volume *during a call*.

1. Press  to increase or  to decrease the earpiece volume. The display shows the set volume, e.g. **EAR VOLUME 2**.

Handset ringer volume



There are 3 volume levels to select from, or you can set the volume to off.

While the phone is ringing:

1. Press  to increase or  to decrease the ringer volume. The display shows the set volume.




Secrecy


During a call, you can talk to someone nearby without your caller hearing you.


1. During your call, press . **MUTE** is displayed and your caller cannot hear you.
2. Press  *again* to resume your call.

Redial



Your handset automatically saves the last 5 numbers you dialled into a redial list.

1. Press .
2. Press  or  to scroll and display the number you want.

If a name/number match is found in the phonebook the name will be displayed instead of the number. Press  to toggle between the name and number.

3. Press  to dial the number.

Last number redial


1. Lift the handset and press .
2. Press . The last number called is redialled.

Delete a redial number

With the name or number you want to delete displayed:


1. Press . **DELETE?** is displayed.
2. Press  to confirm.

Each redial number can be up to a maximum of 32 digits long.

Only the last 12 digits of the number will be displayed. The  icon will be displayed if there are more digits to view.

If there are no numbers saved in the redial list **EMPTY** will be displayed.

18 Using the phone

Press  to exit a menu. Keep pressing to return to the idle display at any time.

Delete the redial list










With any number from the redial list displayed.

1. Press *and hold* . **DELETE ALL?** is displayed.
2. Press  to confirm.





Phonebook

Store a phonebook entry

You can use the phonebook to store up to 30 names and numbers for easy dialling. Each number can be up to 20 digits and each name up to 12 characters long.

1. Press  to display **PHONE BOOK**.
2. Press  to confirm.
3. Display shows **ADD ENTRY**. Press  to display **NAME?**.
4. Enter a name using the keypad (*see ‘Character map’ on page 20*), then press .
5. Enter the telephone number, then press .
6. Select a ringer melody (1 to 3) using  or , then press . You hear a confirmation beep.
7. Repeat steps 3 to 6 to add more entries, or keep pressing  to return to the idle display.

Dial a phonebook entry

1. Press .
2. Enter the first letter of the name you want using the keypad, then scroll to the exact entry using  or .
3. Press  to dial the number.

The  icon is displayed while you view the phonebook.

If you have Caller Display enabled on your line and your caller's details are matched to an entry in the phonebook then your handset will ring with the melody selected for that caller.


Using the phonebook with additional handsets

If you are using more than one handset, each handset has a separate phonebook, so you can store 30 entries per handset.

Deleting characters/digits

If you make a mistake, press .

Cancel storing

Press  once to return to **ADD ENTRY**.

Press  repeatedly to exit.

Entering names:

For example, to enter the name Tom:

Press **8** for T.

Press **6** three times for O.

Press **6** for M.

The maximum length for names is 12 characters.

You cannot store a name without a number.

20 Phonebook

Inserting a Pause

You can insert a Pause in the dialling sequence. This can be useful if your phone is connected to an internal switchboard, see page 43.










Character map

| Button | Characters |
|--------|------------|
| 1 | BLANK - 1 |
| 2 | A B C 2 |
| 3 | D E F 3 |
| 4 | G H I 4 |
| 5 | J K L 5 |
| 6 | M N O 6 |
| 7 | P Q R S 7 |
| 8 | T U V 8 |
| 9 | W X Y Z 9 |
















Phonebook entries are listed alphabetically.

If the number has more than 12 digits, press  again to display the remaining digits.



Delete a phonebook entry

1. Press . Display shows **PHONE BOOK**.
2. Press  to confirm.
3. Press  or  to select **DELETE ENTRY**.
4. Press  to confirm.
5. Press  or  to select entry.
6. Press  to confirm. **CONFIRM? is** displayed.
7. Press  to confirm.

Edit a phonebook entry

1. Press . Display shows **PHONE BOOK**.
2. Press .
3. Press  or  to select **MODIFY ENTRY**. Press  to confirm.
4. Scroll to the entry you want using  or .
5. Press .
6. Use  or  to move through the name, and edit using  to delete and enter new characters using the keypad, then press .
7. Use  to delete digits and enter the new number using the keypad, then press .
8. Select a ringer melody (1 to 3), then press . You hear a confirmation beep.

To change individual characters

Use  or  to move the cursor underneath the letter you want to change, then overtype the correct letter.

Caller Display and the calls list

IMPORTANT

To use Caller Display you must first subscribe to the service from your network provider. A quarterly fee may be payable.

For more information on BT's Calling Features, call BT on Freefone 0800 800 150.

Caller information not available

Occasionally the telephone number of the caller is not available and cannot therefore be displayed.

In this case, your BT Freestyle 610 will show one of the following explanatory messages:

WITHHELD

UNAVAILABLE

INTERNATIONAL

OPERATOR


PAYPHONE


RINGBACK

If the telephone number is longer than 12 digits, then only the last 12 digits will be displayed. The < icon will be displayed to the left of the number if there are more digits to view.

If you subscribe to a Caller Display service you can see your caller's number on your handset's display (unless it has been withheld) before you answer the call. If you have stored the caller's name and number in the phonebook then they will be shown alternately in the display.

Whether you answer a call or not, the caller's phone number is stored in the calls list.




When you have new entries in the calls list the  icon will flash in the display.



When all the entries have been viewed, the  icon will disappear.

Up to 30 phone numbers can be stored in the calls list. When the calls list is full, a new call replaces the oldest.


Each stored number can be up to 20 digits and each name up to 12 characters long.

View and dial a calls list entry






1. Press  to open the Calls list.
2. Press  or  repeatedly to scroll through the entries. For each entry, the caller's number is displayed, or their name if a name/number match is found in the phonebook.

- When viewing an entry press  repeatedly to view the details for the entry: the caller's number, and the date and time the call was received.
- Press  to dial the displayed number.





Or

Press  to exit the calls list and return to the idle screen.

Delete a calls list entry


- Press  to open the Calls list.
- Press  or  repeatedly to scroll to the entry you want.
- Press . **DELETE?** is displayed.
- Press  to confirm. The display will return to the idle screen.


Delete all calls list entries

- Press  to open the Calls list.
- Press *and hold*  until **DELETE ALL?** is displayed.
- Press  to confirm (or  to cancel).

What type of call?

The  icon indicates a new call waiting to be viewed.

The  icon will be displayed for calls that you answered.

The  icon will be displayed for unanswered calls.




If there are no numbers saved in the Calls list **EMPTY** will be displayed.

When you reach the start or the end of the Calls list and there are no more calls to view, you will hear a long beep tone.

Using the calls list with additional handsets











If you are using more than one handset, each handset has a separate calls list. A call answered on one handset will show as unanswered on another.

24 Caller Display and the calls list

You can edit the number (if required) using  and the keypad, then press  and .

A quarterly fee may be payable for this service.

Copy a calls list entry to the phonebook



1. Press  to open the Calls list.
2. Press  or  *repeatedly* to scroll to the entry you want to copy.
3. Press  *twice*. **ADD?** is displayed, press .
4. **NAME?** is displayed. Enter the name, then press .
5. The Calls list number is displayed, press .
6. Press  or  to select a ringer melody (1 to 3), then press . You will hear a confirmation beep.

Call Waiting



Providing you have subscribed to your network provider's Call Waiting service, you will hear a soft beep every 5 seconds if an incoming call arrives while you are already on the phone. This beep is not audible to the person you are speaking to. The second caller's number (and name if stored in the phonebook) will appear on the handset display.

Instead of the engaged tone, the second caller will hear an announcement asking them to hold the line.

Speak to a second caller


1. Press  to answer the second call and put your current caller on hold. Press  again to return to your first caller and to switch between both callers.

Or

2. If you want to end the current call and pick up the waiting call, press . The handset will ring. Press  again to connect to the waiting caller.

The second caller is only charged from the second you answer, not while they are waiting to be connected.

Handset settings

To exit and return to the idle display at any time, press  repeatedly.

The default setting is 3.










You can also assign a different ringer melody to entries in your phonebook, see page 19.

You can choose a range of settings to suit your personal preferences.












Handset ringer melody and volume

You have a choice of 3 melodies and 3 volume levels (or OFF). You can change the external ringer (ring for an external incoming call) or the internal ringer (ring for an internal call).

To change the external ringer melody












1. Press .
2. Press  or  until **HANDSET** is displayed.
3. Press .
4. Press  or  until **EXT MELODY** is displayed then press . The current melody is played.
5. Press  or  to hear and select a melody then press . The handset gives a confirmation tone.
6. Press  repeatedly to return to the idle screen.

To change the external ringer volume

1. Press .
2. Press  or  until **HANDSET** is displayed.
3. Press .
4. Press  or  until **EXT RING VOL** is displayed then press . The current setting is played.
5. Press  or  to select a volume then press . The handset gives a confirmation tone.
6. Press  repeatedly to return to the idle screen.

The default setting is 3.

To change the internal ringer melody












1. Press .
2. Press  or  until **HANDSET** is displayed.
3. Press .
4. Press  or  until **INT MELODY** is displayed then press . The current melody is played.
5. Press  or  to hear and select a melody then press . The handset gives a confirmation tone.
6. Press  repeatedly to return to the idle screen.

The default setting is 3.

28 Handset settings

The default setting is 3.

To change the internal ringer volume

1. Press .
2. Press  or  until **HANDSET** is displayed.
3. Press .
4. Press  or  until **INT RING VOL** is displayed then press . The current setting is played.
5. Press  or  to select a volume then press . The handset gives a confirmation tone.
6. Press  repeatedly to return to the idle screen.

Key beeps





Your BT Freestyle 610 handset emits beeps to alert you to certain situations. You can set the handset to beep:

1. If the battery is low.
2. If you go out of range of the base.
3. To beep as confirmation each time a handset button is pressed.


These beeps can be switched ON or OFF.

However, beeps which confirm settings cannot be switched off.

Switch beeps on/off

1. Press .
2. Press  or  until **HANDSET** is displayed.
3. Press . Display shows **BEEP**. Press  to confirm.
4. Press  or  to display the type of beeps you want then press .
 - KEYTONE** – for handset button beeps
 - LOW BATTERY** – for low battery warning beeps
 - OUT RANGE** – for out of range warning beeps
5. Press  or  to select **ON** or **OFF** then press . The handset gives a confirmation tone.
6. Press  repeatedly to return to the idle screen.












Auto Answer

When you receive a call, you can answer it by lifting the handset off the base station, this is called auto answer. When you switch auto answer off, all calls must be answered by pressing .

The default setting for all key beeps is ON.










The default setting is ON.

30 Handset settings



1. Press .
2. Press  or  until **HANDSET** is displayed.
3. Press  to confirm.
4. Press  or  until **AUTO ANSWER** is displayed then press  to confirm.
5. Press  or  to select **ON** or **OFF** then press  to confirm. The handset gives a confirmation tone.
6. Press  repeatedly to return to the idle screen.

Selecting a display language

You can select from 7 different display languages for your BT Freestyle 610.

1. Press .
2. Press  or  until **HANDSET** is displayed.
3. Press  to confirm.
4. Press  or  until **LANGUAGE** is displayed. Press  to confirm.
5. Press  or  until the language you require is shown.








Choose from **ENGLISH, FRANCAIS, DEUTSCH, ITALIANO, ESPANOL, NEDERL DK/NOR/SVE.**


6. Press  to confirm. The handset gives a confirmation tone.
7. Press  *repeatedly* to return to the idle screen.

Key lock on/off


You can lock the keypad so that it cannot be used accidentally while carrying the handset around.

To switch key lock on:

1. Press .
2. Press  or  until **HANDSET** is displayed.
3. Press  to confirm.
4. Press  or  until **KEY LOCK** is displayed then press  to confirm.

The  icon is displayed on the idle screen while the keypad is locked.

To switch key lock off:

1. Press any button and the display shows **PRESS ***.
2. Press  and the display returns to the idle screen.

The default setting is OFF.

WARNING

While key lock is switched on, it is NOT possible to make calls, including to emergency numbers (999/112).












32 Handset settings

Quick key lock

1. Press *and hold*  for 3 seconds.

Naming a handset

Each handset registered to the base is assigned a number. You can give a handset a name as well as a number to match the user or location e.g. ANNE or OFFICE. The name can be up to 10 characters long.

1. Press .
2. Press  or  until **HANDSET** is displayed.
3. Press .
4. Press  or  until **NAME** is displayed then press .
5. Use   to delete an existing name. Enter a new name using the keypad, then press . **NAME** is displayed until the product returns to standby and then the new name you have set will be displayed.
6. Press  repeatedly to return to the idle screen.












The new handset name will replace the handset name in the display. The handset number will be shown on the far right hand corner of the display.


Base settings

Security PIN

Your BT Freestyle 610 has a security PIN code which you will need to change some of the base settings. The default setting is 0000. You may want to change this to prevent unauthorised changes to your settings.

To change the base PIN code

1. Press .
2. Press  or  until **SETUP** is displayed then press  to confirm.
3. Press  or  until **PIN CODE** is displayed then press  to confirm. **PIN?** is displayed.
4. Enter your old 4 digit PIN then press . **NEW PIN** is displayed.
5. Enter your new 4 digit PIN then press . **RETYPE** is displayed.
6. Enter your new 4 digit PIN again for verification then press . The handset beeps to confirm.
7. Press  twice to return to the idle screen.

To exit and return to the idle display at any time, press  repeatedly.

The default setting is 0000.

You can make a note of your new base PIN using the space provided on page 50.











34 Base settings

You cannot de-register the handset from the base you are using. One handset must remain registered to the base at any time.

If you enter a handset number that does not exist, you will hear a beep tone.

The default setting is 1.




De-register a handset from the base








1. Press .
2. Press  or  until **SETUP** is displayed then press  to select.
3. Press  or  until **DEL HANDSET** is displayed then press  to select.
4. **PIN?** is displayed, enter your 4 digit PIN then press . **HANDSET?** is displayed.
5. Enter the handset you want to de-register then press .
6. Press  *twice* to return to the idle screen.

Base ringer melody and volume












You have a choice of 3 melodies and 3 volume levels (or volume OFF).

To change the ringer melody

1. Press .
2. Press  or  until **SETUP** is displayed then press  to select.

3. Press  or  until **BASE MELODY** is displayed then press . The current melody is played.
4. Press  or  to hear and select a melody then press  to select.
5. Press  *twice* to return to the idle screen.

To change the ringer volume

1. Press .
2. Press  or  until **SETUP** is displayed then press  to select.
3. Press  or  until **BASE VOLUME** is displayed then press  to select.
4. Press  or  to hear and select a volume then press . The handset gives a confirmation tone.
5. Press  *twice* to return to the idle screen.










The default setting is 3.

36 Base settings




WARNING

If you reset the handset and base, you will lose any names or numbers stored in the phonebook, redial list and calls list.

Reset the handset and base

1. Press .
2. Press  or  until **SETUP** is displayed then press  to select.
3. Press  or  until **DEFAULT** is displayed then press  to select. **PIN?** is displayed.
4. Enter your 4 digit PIN then press . Display will show **CONFIRM?** Press  to select. Your BT Freestyle 610 will reset itself to the default settings.

Reset if you have forgotten your PIN code

1. Press *and hold*  to switch the handset off and remove the handset batteries.
2. Press *and hold*  as you replace the batteries. Wait until the display shows **DEFAULT**.
3. Press  to confirm. After a few seconds the base will beep and the handset and base will reset automatically.

Using additional handsets

If you purchase a new handset to use with your BT Freestyle 610 it will have to be registered to the base. You will need to do this before you can use it.


If you have purchased a BT Freestyle 610 multiple pack any additional handsets comes pre-registered to the base. With 2 or more handsets, you can make internal calls, page handsets and transfer external calls between your handsets.

Registering a new handset to your BT Freestyle 610 base

At the new handset:

1. Follow the new handset's user guide to set the handset in registration mode.

At the BT Freestyle 610 base:

2. Press *and hold* the base  button for at least 5 seconds, until you hear the validation tone (two beeps), then *release* the button.

IMPORTANT

You must choose a handset that is GAP compatible to use with your BT Freestyle 610.

You can register up to 4 handsets to one BT Freestyle 610 base.


If the handset does not locate the base, the handset will return to the previous menu. Try to register again by using a different available base number. Ensure that you are in close vicinity of the base.

38 Using additional handsets

The  icon is displayed on both handsets during an internal call.



Making internal calls

You can make internal calls between two BT Freestyle 610 handsets.

1. Press .
2. Enter the other handset number using the keypad (**1** or **2**). The called handset will ring and show the calling handset's number.


If there is no response, press  to end the call at your handset.

Receiving internal calls

1. When the handset rings, press  to answer.
2. Press  again to end the call.

Find a handset/Paging



You can alert handset users that they are wanted or locate a missing handset. Paging calls cannot be answered by a handset.


1. Press  on the base. The handset(s) and base will ring for 30 seconds.
2. Press any button on the handset(s), or press again on the base to stop the paging ring.

Transferring calls

You can transfer an external call to the other handset.

During an external call:




1. Press  and the number of the other handset. Your caller is put on hold. The other handset will ring.
2. When the handset answers, press  to transfer the call.

If the other handset does not answer, press  to talk to the caller again.

3-Way conference call

During an external call you can invite another handset to join the conversation.

During your call:

1. Press . Your external caller is put on hold. The display shows **Handset:**; then enter the handset number you want to call (e.g. **1-5**).
2. When the receiving handset answers, press *and hold* the  for approximately 2 seconds to begin the conference call.
3. Press  on either handset to leave the conference call. The second handset will remain connected to the external caller.

Using additional bases


IMPORTANT

You can only register your BT Freestyle 610 handset to another base if it is GAP compatible

Your BT Freestyle 610 handset can be registered to up to 4 other bases.








Registering your BT Freestyle 610 handset to another base

On the base:


1. Press *and hold*  to put the base into registration mode.

The base beeps and the In use light flashes while the handset is being registered.

On the handset:

2. Press .
3. Press  or  until **REGISTER** is displayed then press .
4. Press  or  until **REG BASE** is displayed then press .
5. **BASE 1 2 3 4** will be displayed. The base that you are currently registered to will flash.
6. Enter the number of the base you want to register to. **SEARCH 1** is displayed (where 1 is the base number you are searching for).








When the base is located, you will hear a confirmation tone and **PIN?** will be displayed.

7. Enter the base PIN code and press . You hear a tone to confirm you have entered the correct code and the handset returns to idle mode.

Once registered, you will hear a confirmation tone and the next available handset number is allocated and shown in the display.

Selecting a base to use

If your handset has been registered to more than one base you can select which one it uses.

1. Press .
2. Press  or  until **REGISTER** is displayed then press .
3. Press  or  until **SELECT BASE** is displayed then press .
4. All bases that your handset is registered to will be displayed, e.g. **BASE 1 2 3 4**.

The base that you are currently registered to will flash.

5. Enter the number of the base you want to use.

Or

The default PIN code is 0000.

If registration is unsuccessful, after 1 minute, the handset will display the list of registered bases and you can try again or select another base to use.

If you are in an environment where there is a lot of electrical interference you may experience difficulty registering to a base.

42 Using additional bases

If **AUTO** is selected the handset will automatically link to another base with a strong signal, if the signal it is currently receiving from its present base becomes very poor.

Press  or  to select **AUTO**.

When the handset locates the selected base you will hear a confirmation tone.

Switchboard use


Switchboard external line access code

You may need to enter an access code (e.g. 9) in order to get an outside line. So that the switchboard has time to pick up an outside line, you may also need to add a


Pause after the access code.

A Pause lasts 3 seconds. You can Pause dialling at any time by pressing the  button.

To insert a pause

1. Begin storing a number and press *and hold*  where a pause is needed. P is shown in the display.

Recall

The  button is used when connected to certain switchboards, e.g. to transfer calls, and for some

BT Calling Features or those services available via your network provider.

Switchboard compatibility

This product is intended for use within the UK for connection to public telephone network and compatible switchboards, which support tone dialling and timed break recall. If in doubt please consult your network service provider.












For more information on storing numbers see 'Store a phonebook entry' on page 19.

Pause

You may also need to insert a pause when storing international dialling codes, charge card numbers and with other tele-banking facilities.

Dialling mode

Your BT Freestyle 610 is set to tone dialling. If required you can switch it to pulse dialling.


1. Press .
2. Press  or  until **SETUP** is displayed then press .
3. Press  or  until **DIAL MODE** is displayed then press .
4. Press  or  to select either **TONE DIAL** or **PULSE DIAL** then press .
5. Press  *twice* to return to the idle screen.

Temporary change to tone dialling mode

If you have set your BT Freestyle 610 to Pulse dialling, you can temporarily switch to Tone dialling during a call.

1. Press , then press , then dial the number as normal.

Your BT Freestyle 610 will switch to Tone dialling only for the duration of this call.

2. Press *and hold*  before you store the number in the phonebook. * is displayed.

Help

Many common problems are caused by the telephone and power cables being incorrectly connected, not connected at all, or the power being turned off. Please check that your BT Freestyle 610 has been correctly set up, see page 6, before ringing the BT Freestyle 610 Helpline.

No display

The batteries may be flat or dead. Recharge or replace the batteries, see page 7.

No dial tone

Is the telephone line cord plugged into the telephone wall socket?

Check that the base station is connected to the mains power and switched on.

You cannot link up with the base station

Is the icon flashing in the display?

The mains power cable may not be connected at the base or switched on.

Are you in range of the base? Move closer to the base.

The batteries could be low or flat.

Recharge or replace the batteries.

No ring on the handset

Check that the base station is plugged into the phone socket and that the mains power is switched on.

The ringer volume may be set too low for you. See page 27 to adjust the volume.

Buzzing noise on my radio, TV, computer or hearing aid

Sometimes your BT Freestyle 610 can interfere with other electrical equipment if it is placed too close.

It is recommended that you place your BT Freestyle 610 at least one metre away from such appliances to avoid any risk of interference.

The handset charger is not working

Check that the power adaptor is properly plugged into the charger.

Make sure your handset has slotted correctly into the charger.

Check the batteries are fitted correctly into the handset.

Check the base is plugged into a working mains power socket and that the power is switched on.

Are you using the correct power adaptor?

Caller's number is not displayed even though you have subscribed to a Caller Display service

The number has been withheld by the caller, is unavailable or is an international call, see page 22.

Caller's name is not displayed even though their number is stored in the Phonebook

When storing Phonebook numbers, you must remember to store the full number, including the dialling code. Only exact name/number matches will allow the name to be displayed.

BT Accessories and Replacement Items

For a full range of accessories and replacement items for BT products please call 0870 240 5522, or visit:

Customer Helpline

Call the dedicated BT Freestyle Helpline on **0870 605 8047** or email **bt.helpdesk@suncorpotech.com**

- if you are having difficulties using your BT Freestyle 610.
- if you need replacement batteries or mains power lead.

Lines open:

8.00am – 8.00pm, Monday to Saturday.

10.00am – 3.00pm, Sundays.

General information

Safety

General

- Only use the power supply included with the product. Using an unauthorised power supply will invalidate your guarantee and may damage the telephone. The item code for the base mains power supply is 015123. If you have purchased a BT Freestyle 610 multiple pack, the item code for the charger mains power supply is 015124.
- For the handset use only approved Nickel Metal Hydride (NiMH) rechargeable batteries. Never use other batteries or conventional alkaline batteries. They could lead to a short circuit or destroy the battery casing.
- Recommended batteries should have a power rating of 550mAh 1.2V. Batteries are available from the BT Freestyle 610 Helpline 0870 605 8047.
- Do not open the handset or base (other than to change batteries). This could expose you to high voltages or other risks. Contact the Helpline for all repairs.
- It is recommended that advice from a qualified medical expert be sought before using this product in the vicinity of emergency/intensive care medical equipment.
- It is recommended that if you have a pacemaker fitted you check with a medical expert before using this product.

- Your product may interfere with other electrical equipment, e.g. TV and radio sets, clock/alarms and computers if placed too close. It is recommended that you place your product at least one metre away from such appliances to minimise any risk of interference.
- Never dispose of batteries in a fire. There is a serious risk of explosion and/or the release of highly toxic chemicals.

Hearing aid?

Please note that the BT Freestyle 610 works by sending radio signals between the handset and base. These signals may interfere with some hearing aids, causing a humming noise.

IMPORTANT

This equipment is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.

Cleaning

Simply clean the handset and base with a damp (not wet) cloth, or an anti-static wipe. Never use household polish as this will damage the product. Never use a dry cloth as this may cause a static shock.

Environmental

- Do not expose to direct sunlight.
- The product may heat up when the batteries are being recharged. This is normal. However, we recommend that you do not place the product on antique/veneered wood to avoid damage.

- Do not stand your product on carpets or other surfaces which generate fibres, or place it in locations preventing the free flow of air over its surfaces.
- Do not submerge any part of your product in water and do not use it in damp conditions, such as bathrooms.
- Do not expose your product to fire, explosive or other hazardous conditions.
- There is a slight chance that your phone could be damaged by an electrical storm. We recommend that you unplug the power and telephone line cord for the duration of the storm.

Product disposal instructions



The symbol shown here and on the product means that the product is classed as Electrical or Electronic Equipment and should not be disposed with other household or commercial waste at the end of its working life.

The Waste of Electrical and Electronic Equipment (WEEE) Directive (2002/96/EC) has been put in place to recycle products using best available recovery and recycling techniques to minimise the impact on the environment, treat any hazardous substances and avoid the increasing landfill.

Product disposal instructions for residential users

When you have no further use for it, please remove any batteries and dispose of them and the product as per your local authority's recycling processes. For more information please contact your local authority or the retailer where the product was purchased.

Product disposal instructions for business users

Business users should contact their suppliers and check the terms and conditions of the purchase contract and ensure that this product is not mixed with other commercial waste for disposal.

Guarantee

Your BT Freestyle 610 digital cordless telephone is guaranteed for a period of 12 months from the date of purchase.

Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion the option to replace the BT Freestyle 610, or any component thereof, (other than batteries), which is identified as faulty or below standard, or as a result of inferior workmanship or materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

50 General information

The conditions of this guarantee are:

- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
- Proof of purchase is required.
- The equipment is returned to BT or its agent as instructed.
- This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.
- This guarantee does not affect your statutory rights.

For your records

Date of purchase:

.....

Place of purchase:

.....

Serial number:

.....

For guarantee purposes proof of purchase is required so please keep your receipt.

Enter your base PIN here:

[/ / /]

(See *page 33* for more information)

Within the 12 month guarantee period:

If you experience difficulty using the product, prior to returning it, please read the ‘Help’ section beginning on page 45, or contact the BT Freestyle 610 Helpline on 0870 605 8047, 8am–8pm, Monday to Saturday and 10am–3pm, Sunday, or email bt.helpdesk@suncorptech.com

In the unlikely event of a defect occurring, please follow the Helpline’s instructions for replacement or repair.

Outside of the 12 month guarantee period:

If your product needs repair after the guarantee period has ended, the repair must meet the approval requirements for connection to the telephone network. We recommend that you contact BT’s approved repair agent, Helpdesk Solutions on 0870 240 5029 or a local qualified repairer.

If you have to return your BT Freestyle 610

If the Helpline is unable to remedy your problem they will ask you to return the product. Where possible, pack the product in its original packaging. Please remember to include all parts, including the line cords, power supply units and the original batteries. (Please note that we cannot take responsibility for goods damaged in transit.) Please obtain and keep proof of posting from the Post Office.

Technical information

How many telephones can you have?

All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any other telephone line. Your BT Freestyle 610 has a REN of 1. A total REN of 4 is allowed. If the total REN of 4 is exceeded, the telephone may not ring. With different telephone types there is no guarantee of ringing, even when the REN is less than 4.

Only use the approved base mains power supply, item code 015123.

Only use the approved charger mains power supply, item code 015124 (BT Freestyle 610 multiple pack users only).

Only use approved AAA NiMH rechargeable batteries.

R&TTE

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards.

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive 1999/5/EC.

Declaration of Conformance

Hereby, Suncorp Technologies, declares that this BT Freestyle 610 is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

The Declaration of Conformance for the BT Freestyle 610 is published on the website: <http://www.suncorptech.com/bt>

Switchboard compatibility

This product is intended for use within the UK for connection to public telephone network and compatible switchboards, which support tone dialling and timed break recall. If in doubt please consult your network service provider.

Visit us at www.bt.com



Offices worldwide

The telecommunications services described in this publication are subject to availability and may be modified from time to time. Services and equipment are provided subject to British Telecommunications plc's respective standard conditions of contract. Nothing in this publication forms any part of any contract.

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