

# PURE

**Jongo**  
A2



**Please register your product to receive the following benefits:**

- Notification of FREE product software updates
- FREE telephone and e-mail technical support
- 3 year warranty

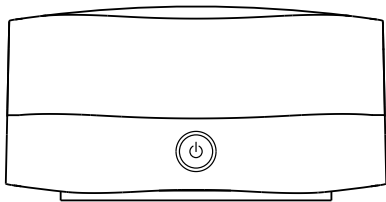
**<http://www.pure.com/au/product-registration/>**

# Jongo

A2

Thank you for choosing Jongo A2. This quick start guide will get you up and running in no time. If you need more help setting up your Jongo, you can access our online help in the Pure Connect app or watch our Jongo setup video at:

**[www.pure.com/jongo-setup-video](http://www.pure.com/jongo-setup-video)**



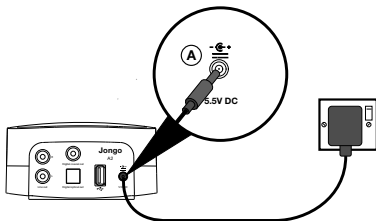
## Safety instructions

1. Read these instructions – All the safety and operating instructions should be read before this product is operated.
2. Keep these instructions – The safety and operating instructions should be retained for future reference.
3. Heed all warnings – All warnings on the appliance and in the operating instructions should be adhered to.
4. Follow all instructions – All operating and use instructions should be followed.
5.   Use only power supplies listed in the user manual/user instructions (supplied by Pure with model number KSAA0550100W1UV-1).
6. WARNING Please refer to the information on the bottom exterior of the enclosure for electrical and safety information before installing or operating the apparatus.
7. WARNING: The direct plug-in adapter is used as disconnect device, the disconnect device shall remain readily operable.
8. WARNING To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture. The apparatus shall not be exposed to dripping or splashing and that objects filled with liquids, such as vases, shall not be placed on apparatus.
9. Do not expose the unit to direct sunlight.
10. Clean only with dry cloth.
11. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus that produce heat.
12. Only use attachments/accessories specified by the manufacturer.
13. Unplug the apparatus during lightning storms or when unused for long periods of time.
14. To reduce the risk of electric shock, do not remove screws from or open the apparatus casing as there are no user-serviceable parts inside. Refer servicing to qualified personnel.
15. Servicing is required when the apparatus has been damaged in any way, does not operate normally, or has been dropped.
16. Avoid liquids getting into Jongo. Jongo should not be immersed in water, or used where this may happen, such as a bathroom.
17. The equipment's ventilation should not be impeded by covering the ventilation openings with items such as newspaper, table-cloths, curtains etc.
18. The mark label is on the exterior of the bottom of the apparatus.
19.  This equipment is a Class II or double insulated electrical appliance. It has been designed in such a way that it does not require a safety connection to electrical earth.

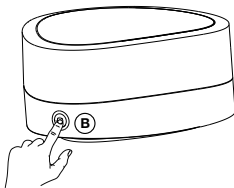
# Connecting Jongo to your Wi-Fi

## 1 Power up Jongo

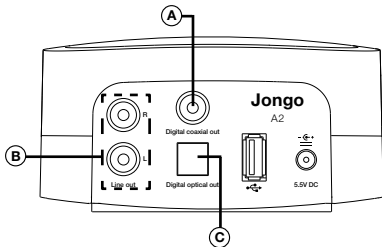
- A. Insert the connector of the mains power adapter into the socket on the rear of Jongo and plug it into the mains power supply.



- B. Switch Jongo on  $\phi$ .



## 2 Connect Jongo to your hi-fi



- A. **Digital coaxial out:** Connect to digital coaxial (S/PDIF) input on an amplifier or receiver.
- B. **Analogue audio:** Connect to 3.5mm input of any audio product, or to analogue inputs on an amplifier, receiver, TV or monitor.
- C. **Digital optical out:** Connect to digital optical (S/PDIF) input on an amplifier or receiver.

### 3 Download the Pure Connect app

Search for the Pure Connect app on the Apple App Store or Google Play from your phone or tablet.



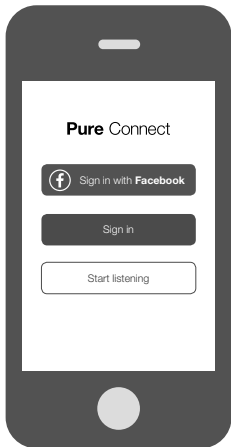
If you already have the Pure Connect app, check on the Apple App Store or Google Play to see that you have the latest version and then skip to the next page.

#### **Don't have an Android or iOS device?**

To find out how to play music to your Jongo from another device, e.g. a Blackberry, Windows Phone or PC, visit our support site at:

**[support.pure.com/au](http://support.pure.com/au)**

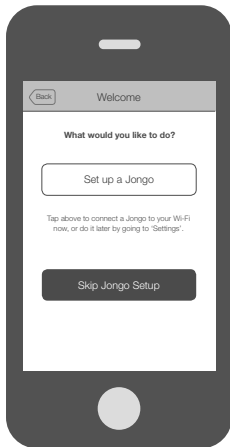
#### ④ Open the Pure Connect app and sign in



To make the most of your Jongo you really need to create a free Pure Connect account. You can create a Pure Connect account using your Facebook account or your email address\*.

\*If you are using the iOS Pure Connect app, you will need to visit [connect.pure.com](https://connect.pure.com) to create an account using your email address.

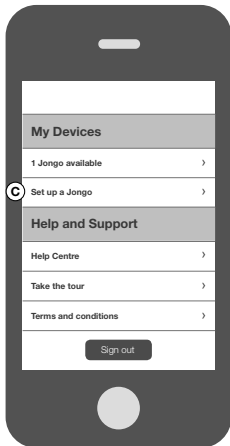
## 5 Connect Jongo to your Wi-Fi



The first time you sign in to the app, you will see an option to connect Jongo to your Wi-Fi. Simply tap **Set up a Jongo** and follow the prompts on screen to connect Jongo to your Wi-Fi.

# Adding another Jongo to your Wi-Fi

If you have already connected a Jongo to your Wi-Fi, follow the steps below to add another Jongo to your Wi-Fi.



- A. Open the Pure Connect app and sign in.
- B. Open the **Settings** menu.
- C. Tap **Set up a Jongo** and follow the prompts on screen.

# Playing music from the Pure Connect app

You can use the Pure Connect app to play music using Wi-Fi and manage various settings, including the volume, stereo pairing and software updates.

- A. Open the Pure Connect app.
- B. Tap  in the player bar to view a list of available speakers.
- C. Switch on  the Jongs that you want to stream to.
- D. Select the music that you want to play.



# Playing music from other apps

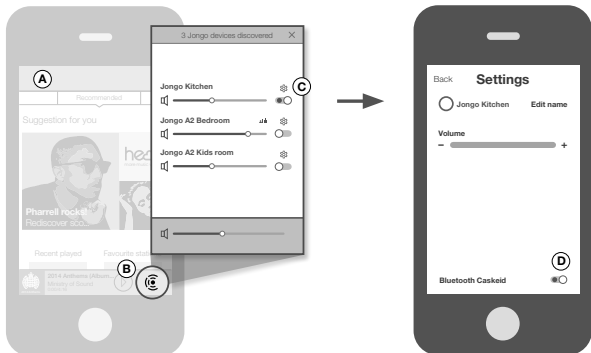
If your Jongsos are connected to Wi-Fi, you can use Bluetooth Caskeid to stream content from other music services, such as Spotify and Pandora, to all of your Jongsos.

- A. Open the Pure Connect app.
- B. Tap  in the player bar to view a list of available speakers.
- C. Tap  next to the Jongo that you want to stream to.
- D. Switch **Bluetooth Caskeid** on  and return to the previous screen.
- E. Repeat steps B to D for each speaker that you want to play music on.
- F. Enable the Bluetooth option on your mobile device and search for Bluetooth devices.
- G. Pair to one of your speakers. If your device requires a key, enter '0000'.
- H. Open the music streaming service that you want to listen to and play a track.

## Don't have an Android or iOS device?

To find out how to play music to your Jongo from another device, e.g. a Blackberry, Windows Phone or PC, visit our support site at:

**[support.pure.com/au](https://support.pure.com/au)**



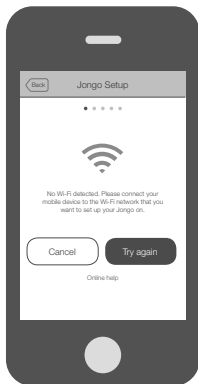
Playing music from other apps

# Troubleshooting

## Why did Jongo Setup not work?

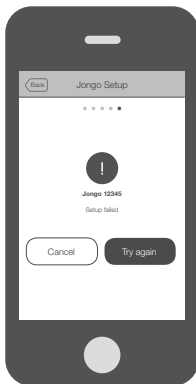
### No Wi-Fi detected

This message will appear if your mobile device is not connected to a Wi-Fi network. Check the Wi-Fi settings on your mobile device to see if you are connected to a Wi-Fi network and then tap **Try again**.



### Setup failed

This message will appear if there was a problem during Jongo setup. One common reason for this message to be displayed is an incorrect Wi-Fi password. Tap **Try again** to try setting up your Jongo again.



## Why does the power light on my Jongo change colour?

The power light on the front of Jongo is used to tell you about Jongo's status. The list below explains some of the common colours that you may see when setting up and using your Jongo.

**Green (steady):** Jongo is ready to play your music or is already playing a track.

**Green (pulsing):** Jongo is in Wi-Fi setup mode (you'll see this when powering up your Jongo for the first time) or Jongo is busy. The power light will turn steady green when Jongo is ready to play your music.

**Amber (steady):** Jongo is in sleep mode. Jongo will automatically wake up and play your music when you try to stream a track from your smartphone or tablet.

**Red (flashing):** Jongo cannot connect to your Wi-Fi. Check that you are within range of your Wi-Fi network and that you have entered the correct password (matching any upper and lower case letters) and run Jongo Setup again. To get more help with setting up your Wi-Fi, visit our support site at [support.pure.com](http://support.pure.com).

### Need more help?

If you need more help setting up your Jongo, you can visit our support site at:

**[support.pure.com/au](http://support.pure.com/au)**

# Technical specifications

|                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|--------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Input connectors   | 5.5V DC power adaptor socket (110-230V supplied), USB for product upgrades and Ethernet connectivity (optional adapter available).                                                                                                                                                                                                                                                                                                              |
| Output connectors  | Dual phono analogue output, Digital coax (S/PDIF), Digital optical (S/PDIF)                                                                                                                                                                                                                                                                                                                                                                     |
| Controls           | Power, Wi-Fi setup                                                                                                                                                                                                                                                                                                                                                                                                                              |
| Network            | Wi-Fi: 802.11b and 802.11g supported with WEP and WPA/WPA2.<br>Ethernet (requires optional adapter): 10/100 Mbps.<br>Bluetooth: A2DP supported.                                                                                                                                                                                                                                                                                                 |
| Codec support      | Includes WMA (Standard V9), AAC, MP3, MP2                                                                                                                                                                                                                                                                                                                                                                                                       |
| Mains power supply | Adapter: Input AC 100 - 240 V~, 50/60 Hz, 0.18 A; Output DC 5.5V 1.0A<br>Main unit: DC 5.5V, 1.0A                                                                                                                                                                                                                                                                                                                                               |
| Dimensions         | 108 mm wide x 106 mm deep x 55.5 mm high                                                                                                                                                                                                                                                                                                                                                                                                        |
| Approvals          |  CE marked. Hereby, Pure, declares that this Band II LPD device is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. The Declaration of Conformity may be consulted at <a href="http://www.pure.com/R&amp;TTE-DoC">http://www.pure.com/R&amp;TTE-DoC</a> .<br>Australian C-Tick N1600 and Electrical Safety. |

## Correct disposal of this product



This marking indicates that this product should not be disposed with other household waste throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection system or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

## **Warranty information**

Imagination Technologies Limited warrants to the end user that this product will be free from defects in materials and workmanship in the course of normal use for a period of three years from the date of purchase. This guarantee covers breakdowns due to manufacturing or design faults; it does not apply in cases such as accidental damage, however caused, wear and tear, negligence, adjustment, modification or repair not authorised by us. Should you have a problem with your unit please contact your supplier or contact Pure Support at <http://support.pure.com/au>.

## **Disclaimer**

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## **Trademarks**

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Caskeid is a superior synchronization technology, providing clear multi-speaker wireless audio.

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## Pure Warranty Statement for Australia

This statement replaces any reference to warranty which may be contained elsewhere within this manual.

### What do you need to do now?

- Keep your proof of purchase as evidence of your purchase date. This proof of purchase would need to be presented if warranty service was ever required.
- Register your purchase on-line at <http://www.pure.com/au/product-registration/> for free technical support. This proof of purchase would need to be presented if warranty service was ever required.

If you have any questions about your warranty you can call us toll free on 1800 988 268

### What's covered by this warranty?

- Pure agrees to refund, repair or replace, at your election, without charge to you, any part found to be defective during the warranty period.
- If equipment has been used according to its accompanying instruction manual and is used in a domestic situation, a two year warranty period applies).

### How do you make your claim?

Call 1800 988 268 for instructions on how to return your Pure product for warranty service or go to: <http://support.pure.com/au/> and complete the contact us form.

### What's NOT covered by this warranty?

Under this express warranty Pure will not be liable for loss or damage of any kind whatsoever, whether direct, indirect, incidental, consequential or otherwise.

- Replacement of parts due to normal wear and tear
- Products with serial number defacement, modification or removal
- Water damage or corrosion caused by dampness
- Any damage or deterioration due to shipments
- Any damage or deterioration due to shipment
- Any product which has been subjected to misuse, abuse or accident

**Australian consumers** — The benefits to the consumer given by this express warranty are in addition to other rights and remedies of the consumer under a law in relation to the goods or services to which this warranty relates. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Pure is distributed and supported in Australia by PIONEER ELECTRONICS AUSTRALIA PTY LTD, 5 ARCO LANE, HEATHERTON, VICTORIA, 3202

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