

**IMPORTADOR**

Comercializadora Thomson de México, S.A. de C.V.  
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Telefono: (55)25 81 53 20  
RFC: CTM-980723-KS5

0151

**EXPORTADOR**

Thomson multimedia Inc.  
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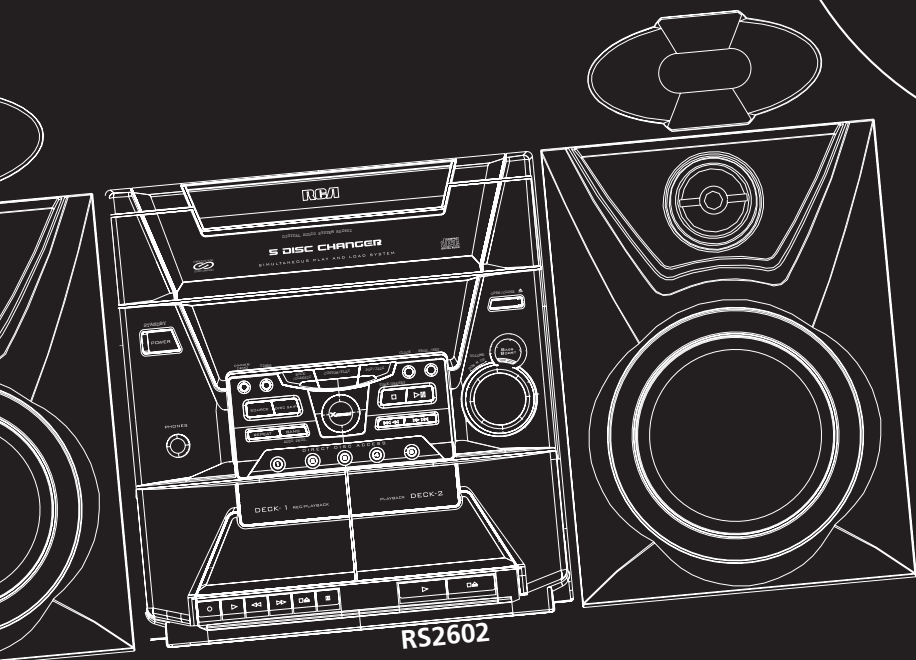
[www.rca.com](http://www.rca.com)

[www.rca.com/LatinAmerica](http://www.rca.com/LatinAmerica)

Made in China/Fabricado en China

# RCA

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## RS2601 / RS2602 / RS2603

It is important to read this instruction book prior to using your new product for the first time.  
Es importante leer este manual antes de usar por vez primera su equipo.

# FCC Information

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

In accordance with FCC requirements, changes or modifications not expressly approved by Thomson multimedia Inc. could void the user's authority to operate this product.

This device generates and uses radio frequency (RF) energy, and if not installed and used properly, this equipment may cause interference to radio and television reception.

If this equipment does cause interference to radio or television reception (which you can determine by unplugging the unit), try to correct the interference by one or more of the following measures:

- Re-orient the receiving antenna (that is, the antenna for the radio or television that is "receiving" the interference).
- Move the unit away from the equipment that is receiving interference.
- Plug the unit into a different wall outlet so that the unit and the equipment receiving interference are on different branch circuits.

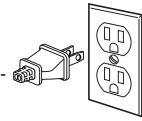
If these measures do not eliminate the interference, please consult your dealer or an experienced radio/television technician for additional suggestions. Also, the Federal

Communications Commission has prepared a helpful booklet, "How To Identify and Resolve Radio TV Interference Problems." This booklet is available from the U.S. Government Printing Office, Washington, DC 20402. Please specify stock number 004-000-00345-4 when ordering copies.

This product complies with DHHHS Rules 21 CFR Subchapter J. Applicable at the date of manufacture.

## For Your Safety



The AC power plug is polarized (one blade is wider than the other) and only fits into AC power outlets one way. If the plug won't go into the outlet completely, turn the plug over and try to insert it the other way. If it still won't fit, contact a qualified electrician to change the outlet, or use a different one. Do not attempt to bypass this safety feature.



**CAUTION: TO PREVENT ELECTRIC SHOCK, MATCH WIDE BLADE OF PLUG TO WIDE SLOT, FULLY INSERT.**

Have a Blast- Just Not in Your Eardrums  
Make sure you turn down the volume on the unit before you put on headphones. Increase the volume to the desired level only after headphones are in place.



	<b>CAUTION</b> RISK OF ELECTRIC SHOCK DO NOT OPEN	
THE LIGHTNING FLASH AND ARROWHEAD WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF "DANGEROUS VOLTAGE" INSIDE THE PRODUCT.	CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.	THE EXCLAMATION POINT WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF IMPORTANT INSTRUCTIONS ACCOMPANYING THE PRODUCT.
SEE MARKING ON BOTTOM / BACK OF PRODUCT		

**WARNING: TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.**

## For Your Records

In the event that service should be required, you may need both the model number and the serial number. In the space below, record the date and place of purchase, and the serial number:

- Model No.
- Remote Control No.
- Date of Purchase
- Place of Purchase
- Serial No.

## Service Information

This product should be serviced only by those specially trained

in appropriate servicing techniques. For instructions on how to obtain service, refer to the warranty included in this Guide.

## Technical specification

Power Supply: 120V~60Hz  
Power consumption: 230 Watts

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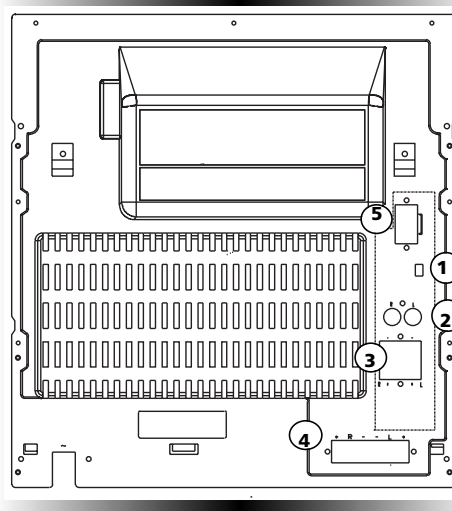
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# Getting Started

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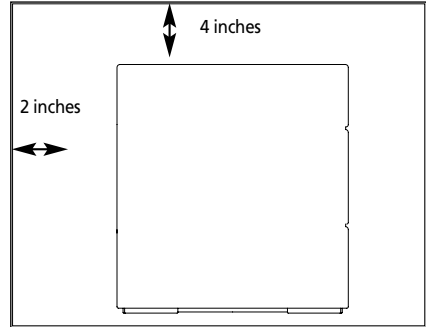
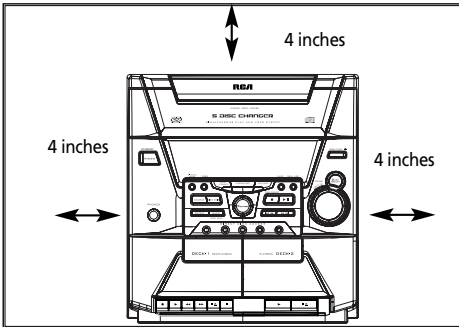
1. AM Loop Antenna Connector
2. Auxiliary Connector
3. Surround Speaker Jacks
4. Main Speaker Jacks
5. FM Antenna Jacks

## Unpacking the system:

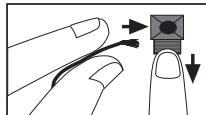
You should have:

- one main unit (with 2 speakers);
- surround speakers (RS2602 only);
- one remote control;
- one AM loop antenna;
- T-Type FM antenna wire;
- one user's guide;
- one safety leaflet.
- owner registration card

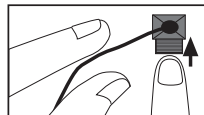
To ensure sufficient ventilation, keep the spacings shown below free from other surfaces:



## Antenna and Speaker Wire Connection



Push terminal tab down to insert wire.



Release tab to lock wire in the terminal.

**NOTE:** Make sure the insulation is completely removed from the ends of the Antenna and speaker wires at all connection points.

# General Controls

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## Main Unit

**OPEN/CLOSE** — Opens or closes the disc tray.

**DISC 1 - DISC 5** — Selects disc 1, 2, 3, 4, or 5 and starts playback automatically.

**DISC SKIP** — Skips to the next CD in the tray

**STANDBY/POWER** — Turns power on or off (STANDBY mode).

**PHONES** — Jack for connecting headphones

**SOURCE** — Selects the CD player/tuner/ tape player/ external source

**DIMMER/DEMO** — Turns the feature demonstration on or off, adjusts display brightness.



**STOP / TUNE / PRE-SET** — Stops CD track, Sets tune or preset mode



**SKIP FORWARD** — Increments radio frequency, CD tracks or setting options.



**SKIP BACKWARD** — Decrements radio frequency, CD tracks or setting options



**PLAY/PAUSE** — Plays or pauses CD

**CLOCK** — Shows clock time and enters clock setting mode.

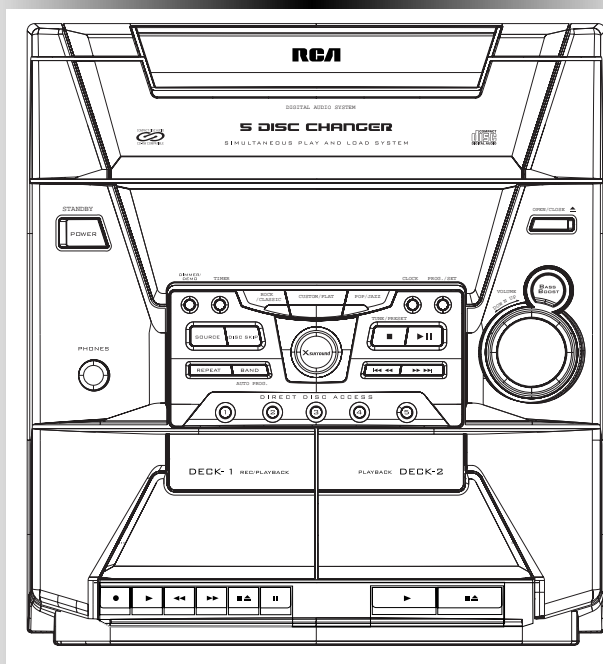
**TIMER** — Enters timer setting mode and turns the mode on/off.

**BAND/AUTO PROG.** — Changes between FM and AM tuner bands. Enters autopreset program in FM mode.

**REPEAT** - Selects among repeat modes.

**PROG./SET** - Enters program or setting mode for CD and tuner mode.

**B BOOST** — Turns B BOOST on or off



## Tape Player

**ROCK/CLASSIC, CUSTOM/FLAT,**

**POP/JAZZ** — selects among the different EQ modes.

**X-SURROUND** — Press once to activate X-SURROUND.

**VOLUME** — Increases/ decreases volume.



RECORD



PLAY



REWIND



FAST-FORWARD



STOP/EJECT



PAUSE



Tip: In **STANDBY** mode (press **POWER** off), the system displays the time. Press **POWER** to turn the system on in the previously used mode. Press **CD**, **TAPE**, **TUNER**, or **AUX (Remote Only)** to select the corresponding mode. Look at the display icons to identify the current mode.

# General Controls

EN

## Remote Control

**POWER** — Turns power on or off (**STANDBY** mode).

**TUNER** — Selects tuner

**CD** — Selects CD player


**TAPE** — Selects tape player

**AUX** — Selects external input.


**B-BOOST** - Turns B BOOST on or off


**VOL+ or VOL-** — Increases/ decreases volume

**EQ** — Selects equalizer presets

**PLAY/PAUSE**  — Plays or pauses current CD

**STOP** — Stops playing CD

**NEXT/FWD**  — Increments CD track; searches through CD

**PREV/REV**  — Decrements CD track; searches through CD  
(Press **NEXT/FWD** or **PREV/REV** to tune up/ down tuner frequency)

**DISC SKIP** — Skips to next CD

**REPEAT** — Repeats a track, CD, or all CDs.

**MUTE** - mutes sound

**SHUFFLE** — Turns on/off random listening

**FM ST.** - Toggles between FM stereo and mono

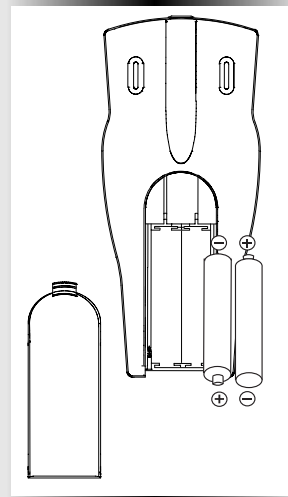
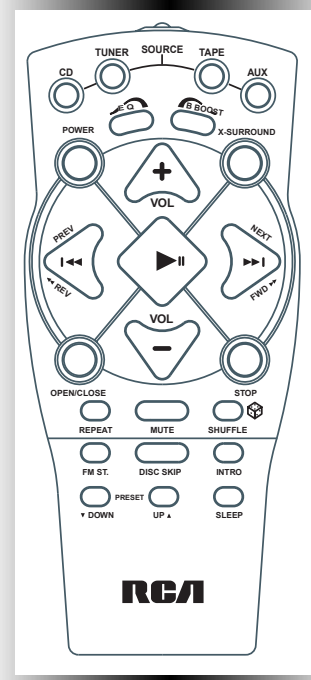
**INTRO** - Turns INTRO mode on or off to play the first 10 seconds of each track.

**PRESET UP/DOWN** — Selects next/ previous preset station

**OPEN/CLOSE** — opens/closes cd tray door

**SLEEP** - selects the time interval in minutes before the unit turns off

**X-SURROUND** - enables/disables X-surround feature



Battery Size:  
"AAA" or "UM-4" or "R03"

# Display Settings

EN



## Showing the Demonstration

Not operational in CD mode. Press **DIMMER/DEMO** to turn on/off demonstration mode. The demonstration scrolls through all display operations.

## DISPLAY TIMER/CLOCK

### Setting the Time

1. Press and hold **CLOCK** until the hour flashes on the display.
2. Press **SKIP BACKWARD** or **SKIP FORWARD** to set the hour and then press **CLOCK** to shift to minute digits.
3. Press **SKIP BACKWARD** or **SKIP FORWARD** to set the minute.
4. Press **SET** to save settings and **STOP** to quit setting.

Note: When system is ON, you can press **CLOCK** to display the current time for about 2 seconds.

### Setting the Timer

1. Press and hold **TIMER** until the **ON** appear with the hour flashing ( **ON** - timer on time )
2. For setting time, press **SKIP FORWARD** / **BACKWARD** to set the hour and then press **TIMER** to shift to minute digits.
3. Press **SKIP FORWARD** / **BACKWARD** to set the minute.
4. Press **TIMER** to change to **OF** (timer off time) with hour flashing. Repeat steps 2 & 3 for timer off time setting.
5. Press **TIMER** to select source. Press **SKIP FORWARD** / **BACKWARD** to select between CD /TUNER / TAPE)
6. Press **TIMER** to set volume. Rotate the VOLUME knob to set desired volume level.
7. Press **SET** to save settings or **STOP** to quit setting.

## Activating the Timer

Press and release **TIMER** to turn on/off the alarm. The alarm is active when the clock icon indicator is lit.



## Adjusting the Display Brightness

1. Press and hold **DIMMER/DEMO** for more than 2 seconds.
2. While the dimmer is displayed, press and release **DIMMER/DEMO** to select the desired level (**DIMM 0 - 3**).

DIMM 2

## Sleep Mode

You can select the time interval in minutes before the unit turns off automatically. Press **SLEEP** on the remote to select among 120, 90, 60, 45, 30, 15 & 5 minutes. (Remote Only)









# Sound Features

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## Using Preset Equalizer Curves

Press **ROCK/CLASSIC**, **CUSTOM/FLAT**, **POP/JAZZ** on the main unit or **EQ** on the remote to toggle among **FLAT**, **ROCK**, **JAZZ**, **POP**, **CLASSICAL** & **CUSTOM**. The display shows briefly the selection.

## Creating a Custom Curve

1. Press **CUSTOM/FLAT** to select **CUSTOM** mode.
2. While "**CUSTOM**" is displayed, press **SKIP FORWARD**    **BACKWARD**    to cycle among displayed bass- and treble - range levels.
3. While **BAS**, or **TRE** is displayed, adjust **VOLUME** to set the associated gain between -10 - +10.









TRE +08

## CD Player

### Loading Discs

1. Press **SOURCE** repeatedly to select **CD** mode.
2. Press **OPEN/CLOSE** to open the drawer.
3. Insert up to five discs with label face up. (Press **DISC SKIP** to rotate the disc carrier.)
4. Press **OPEN/CLOSE** to close the drawer. Loaded disc position icon lights.

### Playing Discs

Press **PLAY/PAUSE**  to begin or pause playing, and **STOP**  to stop playing.  
Select a specific disc by pressing **DISC 1 - DISC 5**.  
Press **SKIP FORWARD**    **BACKWARD**    to select a specific track.

### Play and load simultaneously by:

1. Press **OPEN/CLOSE** to open the tray while a CD is playing
2. Load/change discs for available trays by pressing **DISC SKIP**.
3. Press **OPEN/CLOSE** to close the tray.

## Bass Boost

Press **BASS BOOST** to turn on/off boosting the bass frequency.

## Muting Audio

Press **MUTE** on the remote to cut the sound. (Remote Only)

MUTE

## X-Surround

Press **X-SURROUND** to enjoy enriched sound quality. This feature gives you:

1. Better width and depth for vocal and instrumental sound.
2. More powerful presence for studio recording.
3. Enhanced surround effects with greater flexibility in positioning speakers.

## Shuffling the Play Order

Press **SHUFFLE** to turn on/off the playing of tracks in random order. (Remote Only)

## Sampling Tracks

Press **INTRO** to play the first 10 seconds of each track on the current disc, all discs in the tray, or turn **INTRO** mode off. (Remote Only)

(Note: You may also press **REPEAT** to select 1 disc or all discs before activating **INTRO** & **SHUFFLE** functions)

## Repeating the Play Order

Press **REPEAT** to repeat the current track, current disc, all discs, or turn **REPEAT** mode off.

## CD Display

Press **CD** to select among different display options: Track remaining time/ Track elapsed time or Disc remaining time(remote only).





## Setting Up a CD Program

You can program the CD player to play up to any 32 tracks on the CDs in the tray.

1. While the CD player is stopped, press **PROG/SET** to enter program mode.



The system displays the next available program number: "- - P:01," with "- -" flashing, prompts you for the first track in the program list.

2. Press **SKIP FORWARD**   / **BACKWARD**   to select a track (press **DISC SKIP** or **DISC 1 - DISC 5** to select a track from a different disc).

3. Immediately press **PROG/SET** to assign the selected track to the program number. After 3 seconds, you are prompted for the next track in the program list. (In CD program mode, **PROG** icon will be lit.)


## Playing a Program List

While in **PROGRAM** mode, press **PLAY/PAUSE**

## Displaying the Program List

1. While the CD player is stopped, press **PROG/SET** to enter **PROGRAM** mode.
2. Press **PROG/SET** repeatedly to list each track assignment in the program list.





## Deleting Program List

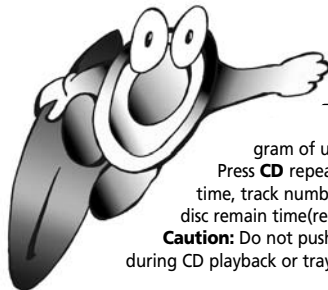
While in **PROGRAM** mode, press and hold **STOP**  for 5 seconds. The system displays the message **CLEAR**.

## Skipping a Disc

Press **DISC SKIP**.

## Searching Through a CD

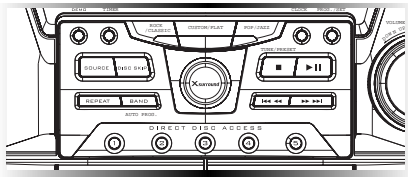
Press and hold **SKIP FORWARD**   / **BACKWARD**   to search through a CD as it is playing.



**Tips:** You can create a program of up to 32 tracks.

Press **CD** repeatedly to view elapsed track time, track number, track remain time and disc remain time(remote only).

**Caution:** Do not push to force closing of the tray during CD playback or tray opening.



1. Press **SOURCE** to select **TUNER**.
2. Press **BAND** to select between AM or FM radio band.

Tip: Your audio system has 32 preset stations.





## Tuning to a Station

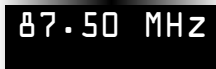
Press **SKIP FORWARD**   / **BACKWARD**   to select frequencies.

## Using Presets

The tuner can be in either TUNE or PRESET mode.

When in PRESET mode, the PROG light is on.

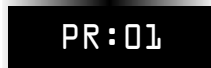
Press **SKIP BACKWARD**   or **SKIP FORWARD**   on the main system or **PRESET UP or DOWN** on the remote control to access the previous or next preset station. The display first shows the preset program number and after a few seconds, the frequency and preset program number will be displayed. (FMPR:01 is FM preset 1)



87.50 MHz









## Auto Preset Programming (for FM only)

Press and hold **BAND** button for 2 seconds to scan stations in FM band. The stations will then be stored as preset channels. A maximum 32 stations can be stored. Beware of your preset channels being erased accidentally because the scanning and storing process is automatic upon pressing the button. You can stop the automatic scan by pressing any button, but the erased stations cannot be recovered.



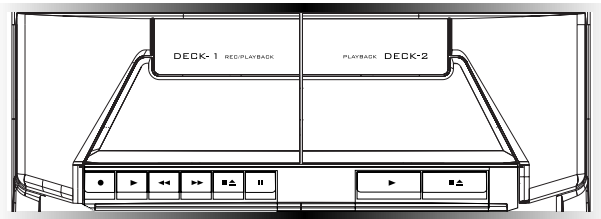
PR:01

## Setting Presets

1. Press **TUNE/PRESET** button to enter **TUNE** mode.
2. Press **SKIP FORWARD**   / **BACKWARD**   to access the desired frequency.
3. Press the **PROG/SET** button once.
4. The most recently accessed program location will be displayed.
5. If a different program location is preferred, press **SKIP BACKWARD**   / **FORWARD**   to move to the desired preset number (1-32).
6. Press **PROG/SET** to store the selected frequency at that preset.

## Suppressing Stereo Signal

Press **FM ST** to toggle between FM mono and stereo for stereo FM stations. (Remote Only)



## Playing a Tape

Tip: You can play a tape from either deck.

1. Press **SOURCE** repeatedly to select **TAPE**.
2. Open the cassette door.
3. Insert a tape into the door and push the door closed.
4. Press **REW** ◀◀ / **FWD** ▶▶ to position the tape to the desired starting position. (Deck 1 Only)
5. Press **PLAY** ▶ to start playback.

## Continuous Play

1. Insert a tape into deck 2 and start playback.
2. Insert a tape into deck 1 and press **PLAY** and **PAUSE** together.
3. When the tape in deck 2 finishes playback, **PAUSE** at deck 1 will be released automatically and start playback.

## Recording From Tuner

1. Insert a tape into deck 1.
2. Press **SOURCE** repeatedly to select **TUNER** and press **BAND** to access the desired radio band.
3. Tune to the station to be recorded.
4. Press **RECORD** ● to begin recording.
5. Press **STOP/EJECT** ■ ▲ to end recording.

## From CD

1. Insert a tape into deck 1.
2. Press **SOURCE** repeatedly to select **CD**.
3. Insert the disc(s) to be recorded.
4. Select the track, CD, or program to be recorded.
5. Press **RECORD** ● to begin recording.
6. CD begins to play.
7. Press **STOP/EJECT** ■ ▲ to end recording.

## Tape to Tape

1. Insert the destination tape in deck 1.
2. Insert the source tape into deck 2.
3. Press **PAUSE** and then **RECORD** ● on deck 1.
4. Press **PLAY** on deck 2. The playback and recording start simultaneously.

## From an Auxiliary Input

1. Insert the cassette in deck 1.
2. Check that the auxiliary device has been connected correctly to the **AUX** connector on the back of the audio system.
3. Start playback on the auxiliary device.
4. Press **RECORD** ● on deck 1 to begin recording.
5. Press **STOP/EJECT** ■ ▲ to end recording.

# Troubleshooting Tips

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<b>Problem</b>	<b>Solution</b>	<b>Problem</b>	<b>Solution</b>
<i>System will not turn on</i>	<ul style="list-style-type: none"><li>• Check power cord for a secure connection.</li><li>• Unplug the unit for a moment, and then plug into power source again.</li><li>• Check the outlet by plugging in another device.</li></ul>	<i>CD button will not respond, or does not change discs when you press DISC SKIP</i>	<ul style="list-style-type: none"><li>• Switch to another function (TAPE, Tuner) and then back to CD.</li></ul>
<i>No sound</i>	<ul style="list-style-type: none"><li>• Increase the volume setting.</li><li>• Check connection to speakers.</li><li>• Check that you have selected the appropriate function: CD, TAPE, Tuner.</li><li>• Make sure mute is off.</li></ul>	<i>Distorted or noisy tape recordings</i>	<ul style="list-style-type: none"><li>• Inspect the tape heads, clean it if necessary.</li></ul>
<i>Poor radio reception</i>	<ul style="list-style-type: none"><li>• Check antenna connection.</li><li>• Move antenna.</li><li>• Turn off nearby electrical appliances, such as hair dryer, vacuum cleaner, microwave, fluorescent lights.</li></ul>	<i>Remote control does not work</i>	<ul style="list-style-type: none"><li>• Check that the batteries are properly installed.</li><li>• Replace weak batteries.</li><li>• Check the system is plugged into power source.</li><li>• Point the remote directly at the system's front panel.</li><li>• Move closer to the system.</li><li>• Remove any obstacles between the remote and the system.</li></ul>
<i>CD does not play</i>	<ul style="list-style-type: none"><li>• Check that CD is in the tray.</li><li>• Check that CD label is facing up.</li><li>• Check that PAUSE mode is not on.</li><li>• Check that CD function is selected.</li><li>• Use CD lens cleaner.</li><li>• Clean the disc.</li></ul>		
<i>CD sound skips</i>	<ul style="list-style-type: none"><li>• Clean the disc.</li><li>• Check disc for warping, scratches, or other damage.</li><li>• Check if something is causing the system to vibrate. If so, move the system.</li><li>• Make sure the speakers are at least 3 feet away or on a different surface from the main unit.</li></ul>		

Disconnect the audio system from the power source before performing any maintenance.

## Cleaning

Clean the exterior of the system using a soft dust cloth.

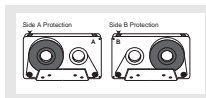
## CD Player

**CAUTION!** This system operates with a laser. It must be opened by only a qualified technician.

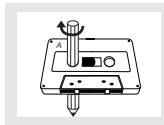
## Tape Player

To prevent deterioration of sound quality, periodically open the door of each deck and clean the magnetic heads, pinch roller, and capstan with a cotton bud dipped in alcohol. Also, demagnetize the head by playing a demagnetizing cassette (available through an audio equipment store).

To protect recordings one or both sides of a tape, remove the corresponding tab. If you later want to record on the tape, affix a piece of adhesive tape over the hole.



Quit Slacking - A little bit of slack in your tapes can cause scratches on the tape, or worse yet, the tape could break. If you notice some slack in the tape, use a pencil to tighten it up before you insert it.



## Safety Precautions

- Never open the cabinet under any circumstances. Any repairs or internal adjustments should be made only by a trained technician.
- Never operate this product with the cabinet removed.
- Do not use your System immediately after transporting it from a cold place to a warm place, as condensation may cause the system to malfunction.
- Keep your unit away from humid areas and abnormally hot places.
- Do not touch the player with wet hands. If any liquid enters the player cabinet, take the player to a trained technician for inspection.
- This compact disc player uses a laser to read the music on the disc. The laser mechanism corresponds to the cartridge and stylus of a record player. Although this product incorporates a laser pick-up lens, it is completely safe when operated according to directions.
- Discs rotate at high speed inside the player. Do not use damaged, warped, or cracked discs.
- Do not touch the pick-up lens which is located inside the disc compartment. To keep dust from collecting on the pick-up lens, do not leave the compartment door open for an extended period of time. If the lens becomes dirty, clean it with a soft brush, or use an air blower brush designed for camera lenses.
- The apparatus shall not be exposed to dripping and splashing.

## Important Battery Information

- Remove the batteries to avoid leakage if you do not use your remote control for more than one month.
- Discard leaky batteries immediately as leaking batteries may cause skin burns or other personal injuries. Dispose of batteries in the proper manner, according to provincial and local regulations.
- Any battery may leak electrolyte under the following circumstances:
  - if mixed with a different battery type,
  - if inserted incorrectly,
  - if all batteries are not replaced at the same time,
  - if disposed of in fire, or
  - if an attempt is made to charge a battery not intended to be recharged.

# Important Information

EN

## Headset Safety

- Do not play your headset at high volume. Hearing experts warn against extended high-volume play.
- If you experience ringing in your ears, reduce volume or discontinue use.
- You should use with extreme caution or temporarily discontinue use in potentially hazardous situations.

Even if your headset is an open-air designed to let you to hear outside sounds, do not turn up the volume so high that you are unable to hear what is around you.

## Handling CDs

- Do not touch the signal surfaces. Hold CDs by the edges, or by one edge and the hole. Do not affix labels or adhesive tapes to the label surfaces. Do not scratch or damage the label. CDs rotate at high speeds inside the player. Do not use damaged (cracked or warped) CDs

## Cleaning CDs

- Dirty CDs can cause poor sound quality. Always keep CDs clean by wiping them gently with a soft cloth from the inner edge toward the outer perimeter.
- If a CD becomes dirty, wet a soft cloth in water, wring it out well, wipe the dirt away gently, and then remove any water drops with a dry cloth.
- Do not use record cleaning sprays or antistatic agents on CDs. Also, never clean CDs with benzene, thinner, or other volatile solvents which may cause damage to disc surface

## CD Lens Care

When your CD lens gets dirty it can also cause the system to output poor sound quality. To clean the lens you will need to purchase a CD lens cleaner which can maintain the output sound quality of your system. For instructions on cleaning the CD lens, refer to the ones accompanying the lens cleaner.

## Don't Infringe

This product should only be used for the purposes for which it is sold, that is, entertainment, violating no copyright law. Any attempts to use this product for which it is not intended is unlawful and therefore not condoned by Thomson multimedia.

## Technical Specification

Power supply: 120V~60Hz  
Dimensions ( H x W x D inches):  
Unit size - 13 x 12 x 16 inches  
Speaker - 13 x 9.4 x 8.4 inches  
Surround Speaker(RS2602 only)-3.4 x 6.9 x 2.7 inches  
Tape deck: Response curve: 125Hz-8kHz (-5dB)  
CD player: Response curve (+/- 2dB): 60Hz to 20 kHz  
Rating Plate: Look for it at the back of the set.

# Limited Warranty (U.S.)

EN

## What your warranty covers:

- Defects in materials or workmanship.

## For how long after your purchase:

- One year from date of purchase for labor and parts
- Warranty period for rental units begins with the first rental or 45 days from date of shipment to the rental firm, whichever comes first.

## What we will do:

- Pay any Authorized RCA Audio Service Center the labor charges to repair your unit.
- Pay any Authorized RCA Audio Service Center for the new or, at our option, refurbished replacement parts required to repair your unit.

## How you get service:

- Take your unit to any Authorized RCA Audio Service Center. To identify your nearest Authorized RCA Audio Service Center, ask your dealer, look in the Yellow Pages, or call 1-800-336-1900.
- Show the Authorized Service Center Representative your evidence of purchase date or first rental.
- Pick up your unit when repairs are completed.
- Proof of purchase in the form of a bill of sale or receipted invoice which is evidence that the product is within the warranty period must be presented to obtain warranty service. For rental firms, proof of first rental is also required.

## What your warranty *does not* cover:

- Customer instruction. (Your Owner's Manual describes how to install, adjust, and operate your unit. Any additional information should be obtained from your dealer.)
- Installation and related adjustments.
- Signal reception problems not caused by your unit.
- Damage from misuse or neglect.
- Cleaning of audio heads.
- Batteries.
- A unit that has been modified or incorporated into other products or is used for institutional or other commercial purposes.
- A unit purchased or serviced outside the U.S.A.
- Acts of nature, such as but not limited to lightning damage.



# Limited Warranty (U.S.)

EN

## Limitation of Warranty:

- **THE WARRANTY STATED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED (INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) ARE HEREBY DISCLAIMED. NO VERBAL OR WRITTEN INFORMATION GIVEN BY THOMSON MULTIMEDIA INC., ITS AGENTS OR EMPLOYEES SHALL CREATE A WARRANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS WARRANTY.**
- **REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. THOMSON MULTIMEDIA INC. SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. THIS DISCLAIMER OF WARRANTIES AND LIMITED WARRANTY ARE GOVERNED BY THE LAWS OF THE STATE OF INDIANA. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED TO THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE.**

## How State Law relates to warranty:

- Some states do not allow the exclusion nor limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.
- This warranty gives you specific legal rights, and you also may have other rights that vary from state to state.

## If you purchased your unit outside the United States:

- This warranty does not apply. Contact your dealer for warranty information.

**Service calls which do not involve defective materials or workmanship are not covered by this warranty. Costs of such service calls are the sole responsibility of the purchaser.**

# Limited Warranty (Canada)

EN

## What your warranty covers:

- Defects in materials or workmanship.

## For how long after your purchase:

- One year from date of purchase for labor and parts
- The warranty period for rental units begins with the first rental or 45 days from date of shipment to the rental firm, whichever comes first.

## What we will do:

- Pay any Authorized RCA Audio Service Center the labor charges to repair your unit.
- Pay any Authorized RCA Audio Service Center for the new or, at our option, refurbished replacement parts required to repair your unit.

## How you get service:

- Take your unit to any Authorized RCA Audio Service Center. To identify your nearest Authorized RCA Audio Service Center, ask your dealer, look in the Yellow Pages, or call 1-800-336-1900.
- Show the Authorized Service Center Representative your evidence of purchase date or first rental.
- Pick up your unit when repairs are completed.
- Proof of purchase in the form of a bill of sale or receipted invoice which is evidence that the product is within the warranty period must be presented to obtain warranty service. For rental firms, proof of first rental is also required.

## What your warranty does not cover:

- Customer instruction. (Your Owner's Manual describes how to install, adjust, and operate your unit. Any additional information should be obtained from your dealer.)
- Installation and related adjustments.
- Signal reception problems not caused by your unit.
- Damage from misuse or neglect.
- Cleaning of audio heads.
- Batteries.
- A unit that has been modified or incorporated into other products or is used for institutional or other commercial purposes.
- A unit purchased or serviced outside Canada.
- Acts of nature, such as but not limited to lightning damage.

# Limited Warranty (Canada)

EN

## Limitation of Warranty:

- THE WARRANTY STATED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT. NO VERBAL OR WRITTEN INFORMATION GIVEN BY THOMSON MULTIMEDIA LTD., ITS AGENTS OR EMPLOYEES SHALL CREATE A GUARANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS WARRANTY.
- REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. THOMSON MULTIMEDIA LTD. SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE PROVINCIAL LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED TO THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE.

## How Provincial Laws relates to warranty:

- This warranty gives you specific legal rights which are in addition to statutory warranties that may vary from Province to Province.

## If you purchased your unit outside Canada:

- This warranty does not apply. Contact your dealer for warranty information.

**Service calls which do not involve defective materials or workmanship are not covered by this warranty. Costs of such service calls are the sole responsibility of the purchaser.**

# Garantía Limitada (Para México)



**Centro de Servicios Autorizados Express (servicio en 24 horas)**

## **México, D.F.**

**Digital Service**  
Av. 3 A No. 12, Local 2  
Col. Santa Rosa  
México, D.F.  
Tel 01 53889621  
55877599  
55878971  
55673972

## **Monterrey, N.L.**

**Audio Estéreo Aguilar**  
Gral. Zuazua 738 Nte.  
Col. Centro  
Monterrey, N.L.  
Tel 01 (8) 3724989  
3755440  
3755884

## **Guadalajara, Jal.**

**Servicio Especializado de Jalisco**  
Enrique Díaz de Leon No. 821  
Col. Sagrada Familia  
Guadalajara, Jal.  
Tel 01 (3) 1267431  
1267430  
8253229  
82582

## **AGUASCALIENTES**

Electrónica JIMSA  
Av. Adolfo López Mateos No. 230 ote.  
Col. Centro  
Aguascalientes, Ags. C.P.  
Tel. (01-49) 15 51 81 / 78 07 57  
Fax. (01-49) 15 81 00

## **CAMPECHE**

Videoservicio  
Av. López Mateos No. 24  
Col. Barrio Sn. Roman, C.P. 24040  
Campeche, Camp.  
Tel. (01-981) 6-3333  
Fax. (01-981) 1-0664

## **Electronica Tony**

Priv. De la calle 6ta oriente No. 7  
Col. Centro  
Cd. Delicias, Chihuahua  
Tel. (01-14) 74 30 26  
Fax. (01-14) 74 30 26

## **BAJA CALIFORNIA NORTE**

**Electrónica General Internac**  
Blvd. Insurgentes No. 16174, Loc. 2AC.  
Plaza de Abastos Los Almos  
Tijuana, BCN C.P. 22440  
Tel. ( 01-66 ) 21 22 15  
Tel. / Fax: ( 01-66 ) 21 22 15

## **CHIAPAS**

**KC Video**  
10a. Norte Oriente No. 153A  
Col. Centro  
Tuxtla Gutiérrez, Chis. C.P. 29000  
Tel. ( 01-961 ) 8 19 08; 8 36 43  
Fax. ( 01-961 ) 8 19 08

## **Taller Electrónico Tony**

20 de Noviembre No. 1521  
Col. Centro.  
Cd. Camargo, Chihuahua. C.P.  
Tel. (146) 234 67  
Fax. (146) 234 67

## **Baja Electronics**

Hacienda de Corralejo No. 2099  
Col. Hidalgo  
Mexicali, B.C.N. C.P. 21389  
Tel. (01-65) 619818, 619808  
Fax.(01-65) 619808, 619818

## **Serv. Elec. Especializado**

Cuahutemoc No. 2A  
Col. Centro, C.P. 29200  
San. Cristóbal de las Casas, Chis.  
Tel/Fax. (01-967)8-1355  
Fax. (01-967)8-1355

## **COAHUILA**

**Electrónica Profesional**  
Blvrd. Francisco Coss No. 450-1  
Col. Centro  
Saltillo, Coah C.P. 25000  
Tels. ( 01-84 ) 10 03 00  
Tel. / Fax: ( 01-84 ) 12 30 44

## **Serv. Electrónico Ensenada**

Calle 4ta No. 1050, Local B  
Col. Centro.  
Ensenada, B.C.N. C.P. 22800  
Tel. (01-61) 740 0532  
Fax.(01-61) 788356

## **Ele Aplicada Serv Digitales**

4a. Av., Sur No. 51  
Col. Centro, C.P. 30700  
Tapachula, Chis.  
Tel. (01-962)6-9998  
Fax. (01-962)5-4578

## **Audio y Video Electronica**

Miguel Blanco 307-A  
Col Zona Centro.  
Monclova, Coahuila. C.P. 25700  
Tel. (01-86) 33 94 06  
Fax.(01-86) 33 94 06

## **BAJA CALIFORNIA SUR**

**Digital Sound**  
16 de Septiembre No. 390  
Col. Centro  
La Paz, Baja California Sur  
Tel. (112) 32017  
Fax. (112) 32017

## **CHIHUAHUA**

**Zener Electrónica**  
Trasviña y Retes No. 3503A  
Col. Sn. Felipe  
Chihuahua, Chih. C.P. 31240  
Tels. ( 01-14 ) 14 01 16; 26 50 41  
Tel. / Fax: ( 01-14 ) 26 50 41

## **Electro Visión**

Juan Aldama No. 6 y Presid. Carranza  
Col. Centro  
Nueva Rosita, Coahuila. C.P.  
Tel. (86) 14 58 44  
Fax. (86) 14 58 44

## **Video Servicio Beluz**

Carretra a todos Santos No. 32  
Col. Infonavit Las Brisas.  
Los Cabos san Lucas, BCS C.P. 23410  
Tels. (01-114) 313 65  
Fax. (01-114) 313 65

## **Magnavox**

Tlaxcala 1161  
Col. Hidalgo  
Cd. Juarez, Chihuahua. C.P. 32010  
Tel. (01-16)12 40 31  
Fax: (01-16)12 40 31

## **Electronica Rico**

Iturbide y Manuel Acuña  
Col. Centro.  
Cd. Acuña, Coahuila. C.P. 26250  
Tel. (877) 236 23

# Garantía Limitada (Para México)

## **Vacom**

Av. Morelos 1016 ote.  
Col. Centro  
Torreón, Coah. C.P. 27000  
Tel. (01-17) 18 39 05, 22 15 51  
Fax. (01-17) 18 11 98

## **Electro Vision**

Allende No. 114 esq. Xicotencatl  
Zona Centro  
Piedras Negras, Coahuila. C.P.  
Tel. (878) 21875  
Fax. (878) 21875

## **Multiservicios del Norte**

5 de Mayo 295sur.  
Col. Centro  
Sabinas, Coahuila. C.P. 26700  
Tel. (861) 264 31  
Fax. (861) 264 31

## **COLIMA**

### **Elec. Saturno de Colima**

Nigromante No. 138  
Col. Centro  
Colima, Col. C.P. 28000  
Tel. ( 01-331 ) 4 55 54, 4 50 00  
Tel. / Fax: ( 01-331 ) 4 55 54

### **Lab. Elect. De la Mora**

Allende No. 110  
Col. Centro  
Manzanillo, Col. C.P. 28200  
Tel. ( 01-333 ) 2 30 04  
Tel. / Fax: ( 01-333 )

## **DISTRITO FEDERAL**

### **SIMEL**

Río Churubusco No. 2215  
Col. Agrícola Oriental  
México, D.F. C.P. 08500  
Tel. 756 0883  
Fax: 756 0883

## **Novatron.**

Diag. San Antonio No. 1213  
Col. Narvarte  
México, D.F. C.P. 03020  
Tel. 639 0812  
Fax: 639 1184

## **Electrónica Rangel.**

San Felipe No. 157  
Col. Pedregal de Santa Ursula  
México D.F. C.P. 04800  
Tel. 619 3213  
Fax: 619 4565

## **DURANGO**

### **Macroservicios.**

Calle Patoni No. 105 sur.  
Col. Centro  
Durango, Dgo.  
Tel. (01-18) 12 26 86  
Fax. (01-18) 12 26 86

## **ESTADO DE MEXICO**

### **Electrónica Alcántara.**

Reforma No. 36  
Col. Centro  
Chalco, Edo. de Mex. C.P. 56600  
Tel. ( 01-597 ) 51 847  
Fax: ( 01-597 ) 51 847

### **Ctro Serv. Electrónicos**

L. Portillo, esq. Blvd. Coacalco  
Col. Villa de las Flores  
Coacalco, Edo. de Mex. C.P. 55710  
Tels. 879 3404; 874 6006  
Fax: 898 2464

### **SHUREE Electrónica**

Av. De los Maestros No. 113A  
Col. Centro, C.P. 50060  
Toluca, EDM.  
Tel. (01-72)14-9330,  
Fax. (01-72)13-3424

## **TV Servideo**

Oriente 9 No. 182  
Col. Reforma  
Cd. Neza, Edo. De Mex. C.P. 57840  
Tel. 5857 2547  
Fax. 5857 6399

## **Servicio Sony Visión**

Prensa No. 1253  
Col. Prensa Nal. Ind. Vallejo.  
Tlanepantla, E.D.M. C.P. 54170  
Tel. 587 75 99  
Fax: 587 89 71

## **GUANAJUATO**

### **Tecnología Electrónica**

Bldv. Adolfo López Mateos No. 2834A  
Col. Haciendas El Rosario  
León, Gto. C.P. 37130  
Tel: (01 4) 773 6634  
Fax. (01 4) 773 6634

### **Mar Electronic's**

Brisas No. 999  
Col. Las Reinas, C.P. 36660  
Irapuato, Gto.  
Tel. (01-462)4-7140  
Fax. (01-462)4-7140

### **Tele Servicio Chucho.**

Blv Adolfo López Mateos No 510 Pte  
Col. Centro, C.P. 38000  
Celaya, Gto.  
Tel. (01-461) 2-4714,  
Fax.(01-461)3-0591

### **Tele Radio Ortega.**

Av. 16 de Septiembre No. 1076  
Col. Centro, C.P. 38600  
Acambaro, Gto.  
Tel. (01-417)2-0780  
Fax. (01-417)2-0780

# Garantía Limitada (Para México)

## **GUERRERO**

Nueva Elec. Auditron  
Aguiles Serdan No. 14B  
Col. Centro  
Acapulco, Gro. C.P. 039300  
Tels. ( 01-74 ) 82 62 42  
Tel. / Fax: ( 01-74 ) 83 20 62

## **HIDALGO**

**Tec. Electrónica Digital**  
Blvd. Valle de San. Javier No. 308  
Col. Fracc. Valle de San. Javier  
Pachuca, Hgo. C.P. 42086  
Tel. ( 01-771 ) 3 24 36  
Tel. / Fax: ( 01-771 ) 3 24 36

## **Electrónica Especializada**

Independencia No. 102 Loc. C  
Col. Centro, C.P. 43600  
Tulancingo, Hgo,  
Tel. (01-775)5-2654 3-9120  
Fax. (01-775)5-2654 3-9120

## **JALISCO**

**Serv. Esp. De Jalisco**  
Ignacio Ramirez No. 567  
S.H. Sta. Teresita  
Guadalajara, Jal. C.P. 44200  
Tels. ( 01-3 ) 825-3229, 827-0721  
Tel. / Fax: ( 01-3 ) 825-3229

## **Electrónica Integral**

Candelaria No. 202, Esq. Anasco  
Col. Sta. María  
Puerto Vallarta, Jal. C.P. 48348  
Tels. ( 01-322 ) 4 37 36  
Tel. / Fax: ( 01-322 ) 4 85 90

## **Setesa**

5 de Febrero No. 2786  
Col. Rancho Blanco  
Tlaquepaque, Jalisco. C.P. 44890  
Tel. (01-3) 635-4404, 635-1875  
Fax. (01-3) 635-4404, 635-1875

## **MICHOACAN**

**Alka Electrónica**  
García de León No. 271  
Col. Chapultepec Sur.  
Morelia, Mich. C.P. 58260  
Tels. ( 01-43 ) 14 55 21; 15 90 36  
Tel. / Fax: ( 01-43 ) 15 94 25

## **Centro Electrónico Sony**

Justo Mendoza No. 12  
Col. Centro  
Uruapan, Mich. C.P. 60000  
Tels. ( 01-452 ) 4 37 78; 4 08 38  
Tel. / Fax: ( 01-452 ) 4 59 09

## **Multiserv Prof. Zamora**

5 de Mayo No. 699A  
Col. El Duero  
Zamora, Mich. C.P. 59690  
Tel. ( 01-351 ) 5 54 16  
Tel. / Fax: ( 01-351 ) 5 54 16

## **MORELOS**

**Electrónica Hertz**  
Insurgentes No. 190  
Col. Emiliano Zapata  
Cuautla, Mor. C.P. 62744  
Tel. ( 01-735 ) 3 84 10  
Fax. ( 01-735 ) 3 84 10

## **Electrónica Hertz**

Libertad No. 108  
Col. La Carolina  
Cuernavaca, Mor. C.P. 62190  
Tel. ( 01-73 ) 13 90 92  
Fax. ( 01-73 ) 13 09 49

## **NUEVO LEÓN**

**Audio Estereo Aguilar**  
Gral. Zuazua 738 Nte.  
Col. Centro  
Monterrey, Nvo. León. CP. 64000  
Tels. ( 01-8 ) 372-4989 / 375-5440  
Tel. / Fax: ( 01-8 ) 375-5884

## **Teleservicio Murillo**

Allende No. 595 Sur.  
Col. Centro  
Cd. Linares, Nvo León. C.P. 67700  
Tel. (01-821) 266 50  
Fax. (01-821) 266 50

## **NAYARIT**

**Electrónica Show**  
San Luis No. 118 sur  
Col. Centro  
Tepic, Nay. C.P. 63000  
Tel. ( 01-321 ) 4 58 00  
Tel. / Fax: (01-321) 4 58 00

## **OAXACA**

**El Francistor**  
Húsaes No. 207  
Col. Centro  
Oaxaca, Oax. C.P. 68000  
Tel. ( 01-951 ) 6 47 37  
Fax. ( 01-951 ) 472 97

## **PUEBLA**

**Serv. Express Electrónico**  
Prol. Reforma No. 6908A  
Col. La Libertad  
Puebla, Pue. C.P. 72130  
Tels. (01-22) 49 78 19; 37 02 82  
Tel. / Fax: ( 01-22 ) 31 32 93

## **QUERETARO**

Blauton Industrial  
Av. Universidad No. 44B  
Col. Pathe  
Querétaro, Qro. C.P. 76020  
Tels. ( 01-42 ) 23 22 66; 23 49 34  
Tel. / Fax: ( 01-42 ) 23 22 67

## **QUINTANA ROO**

**Electrónica Beta**  
Av. Sun Yax Chen No. 43 Loc. 4  
Col. Centro  
Cancun, Q. Roo. C.P. 77508  
Tel. ( 01-98 ) 84 54 12  
Fax. ( 01-98 ) 87 38 13

## **Electronicos y Mas**

Ignacio Zaragoza No. 204-A  
Col. Centro. C.P. 77000  
Chetumal, Q. Roo  
Tel. (983) 26663, 24622, 21562  
Fax. (983) 26014

## **SAN LUIS POTOSI**

**Electronica Especializada**  
Manuel J. Clouthier No. 212C  
Col. Las aguilas  
San Luis Potosi, SLP. C.P. 78270  
Tels. ( 01-48 ) 17 62 79  
Tel. / Fax: ( 01-48 ) 14 19 02

## **Estereo Car**

Negrete No. 612  
Col. Centro  
Cd. Valles, SLP. C.P. 79000  
Tel. (01- 138) 206 51  
Fax. (01- 138) 206 51

## **SINALOA**

**Serv. Electrónico del Pacifico**  
Mariano Escobedo No. 1022  
Col. Centro  
Mazatlán, Sin. C.P. 82000  
Tel. ( 01-69 ) 82 01 55  
Tel. / Fax: ( 01-69 ) 82 01 55

## **Reparaciones Electrónicas**

J. Jose Ríos No. 178 ote.  
Col. Centro.  
Culiacan Sinaloa. C.P. 81200  
Tel. (01-67) 16 81 32, 16 51 45  
Fax. (01-67) 16 81 32, 16 51 45

## **Electrónica Morelos.**

Morelos No. 201 ote  
Col. Centro.  
Los Mochis, Sinaloa. C.P. 81200  
Tel. (01-68) 12 05 88  
Fax. (01-68) 12 05 88

# Garantía Limitada (Para México)

## **SONORA**

Wong's Electrónicas  
Monteverde No. 267 esq. Balderrama  
Col. Balderrama  
Hermosillo, Son. C.P. 83180  
Tels. ( 01-62 ) 10 54 95; 10 05 86  
Tel. / Fax: ( 01-62 ) 10 54 95

## **Dasetronik.**

Guerrero No. 308-A este.  
Col. Centro.  
Navojoa, Sonora. C.P. 85800  
Tel. (01-642) 240 64,  
Fax. (01-642) 136 64

## **Audio video Electrónica**

Av. Zaragoza No. 516 pte.  
Col. Centro.  
Cd. Obregon, Sonora. C.P. 23000  
Tel. (01-64) 14 38 28  
Fax. (14 75 75)

## **Electrónica Universal.**

Calle 29 Av. Alfonso Idberry No. 401  
Col. Centro  
Cd. Guaymas, Sonora. C.P. 85400  
Tel. (01-622) 29 411

## **Electronica Castillo**

Noche Buena # 37  
Col. El rastro  
Nogales, Sonora. C.P. 84000  
Tel. (16) 314 6857  
Fax. (16) 312 3087

## **TABASCO**

### **Elec. Sigma de Tabasco**

Av. Gregorio Méndez No. 2819  
Col. Atasta  
Villahermosa, Tab. C.P. 86100  
Tels. ( 01-93 ) 54 00 33; 54 20 30  
Tel. / Fax: ( 01-93 ) 54 00 33

## **TAMAULIPAS**

### **Electrónica Digital**

Independencia No. 112 esq. 11  
Col. Centro  
Matamoros, Tamps. C.P. 88000  
Tel. ( 01-88 ) 13 50 13  
Tel. / Fax. ( 01-88 ) 13 50 13

### **Centro de Servicio Lugo**

Rosalinada Guerrero No. 285  
Col. Prol. Longoriiiia  
Reynosa, Tamps. C.P. 88699  
Tel. ( 01- 89 ) 24 92 43  
Tel. / Fax: ( 01-89 ) 24 92 43

## **Esp. Electrónicas**

Matamoros poniente 225  
Col. Centro  
Cd. Victoria, Tamps. C.P. 87000  
Tel. (01-131) 299 45  
Fax. (01-131) 251 93

## **Micronics**

Calle 10 No. 607.  
Col. Jardín 20 de Noviembre  
Madero, Tamps. C.P. 89440  
Tels. ( 01-12 ) 15 96 89  
Fax: ( 01-12 ) 10 38 82

## **Laboratorio Electrónico**

Washington 3142  
Col. Juarez (Centro)  
Nuevo Laredo, Tamps. C.P. 88000  
Tel. (01-87) 14 95 92, 14 98 52  
Fax. (01-87) 14 71 71

## **Electronica Emmanuel**

Obregon No. 205A  
Zona Centro  
Cd. Mante, Tamaulipas. C.P. 89800  
Tel. (01-123) 290 81  
Fax. ( 01-123 ) 290 81

## **VERACRUZ**

### **Grupo Digital**

I. Zaragoza No. 212  
Col. Centro  
Coatzacoalcos, Ver. C.P. 96400  
Tel. ( 01-921 ) 2 02 29  
Fax. ( 01-921 ) 2 02 29

### **Serv Técnicos Prof.**

Av. 13 No. 400 Esq. Calle 4  
Col. Bella Vista  
Córdoba, Ver. C.P. 94500  
Tel. ( 01-271 ) 2 73 22  
Fax. ( 01-271 ) 2 25 39

## **Electrónica Arizona**

Bustamante No. 46  
Col. Centro  
Jalapa, Ver. C.P. 91000  
Tel. ( 01-28 ) 18 78 68  
Fax. ( 01-28 ) 12 25 34

## **Com. y Electrónica**

Miguel Hidalgo No. 103  
Col. Buena Vista Sur  
Minatitlán, Ver. C.P. 96730  
Tel. ( 01-922 ) 3 15 65  
Tel. / Fax: ( 01-922 ) 3 15 65

## **Electrónica Digital BORR**

Av. Juárez No. 516  
Col. 27 de Septiembre  
Poza Rica, Ver. C.P. 93320  
Tel. ( 01-782 ) 3 69 49  
Fax. ( 01-782 ) 3 69 49

## **Electrónica DICA**

F. del Paso y Troncoso No. 908  
Col. Centro  
Veracruz, Ver. C.P. 91700  
Tels. ( 01-29 ) 31 20 33; 31 22 96  
Tel. / Fax: (01-29) 31 2 33

## **Seguridad Plus.**

Oriente 4 No. 187 Esq. Sur 5  
Col. Centro, C.P.  
Orizaba, Ver.  
Tel. (01-272) 5-0235

## **YUCATAN**

### **Cinescopios**

Calle 70 No. 443, oc. 7 por 49  
Col. Centro  
Mérida, Yuc. C.P. 97000  
Tels. ( 01-99 ) 28 54 28, 28 59 05  
Tel. / Fax: ( 01-99 ) 28 59 05

## **ZACATECAS**

### **Electronica Mario.**

Morelos Poniente No. 1214  
Col. Centro  
Zacatecas, Zac. C.P.  
Tel. (01-492) 275 61  
Fax. (01-492) 275 61

# REA

## **POLIZA DE GARANTIA**

Comercializadora Thomson de México S.A de C.V. garantiza este producto en todas sus partes y mano de obra, contra cualquier defecto de fabricación y funcionamiento, a partir de la fecha de entrega al cliente final. Bajo el siguiente término:

<b>Producto</b>	<b>Partes</b>	<b>Mano de Obra</b>
Televisores c/cinescopio de 36,6 cm. (14 pulgadas) y menores	2 años cinescopio. 1 año otras partes.	1 año
Televisores c/cinescopio de 48,3 cm (19 pulgadas) y mayores.	2 años cinescopio. 2 años otras partes.	2 años.
Televisión de Proyección	1 año	1 año
Videocaseteras	1 año	1 año
Videocámaras	1 año	1 año
Equipos de Audio	1 año	1 año
Reproductor de DVD	1 año	1 año
Accesorios	1 año	1 año

### **CONDICIONES**

1. Para ser efectiva esta garantía se requiere presentar esta póliza y/o factura de compra, junto con el producto en cualquiera de nuestros Centros de Servicios Autorizados, (que se indican en la hoja anexa), o en el lugar donde fué adquirido.
2. Comercializadora Thomson de Mexico se compromete a reparar y/o reponer las piezas y componentes defectuosos sin cargo al consumidor, o en caso de que a criterio de dicha empresa no sea posible la reparación, cambiar por uno nuevo, exactamente del mismo modelo o su similar. Los gastos de transportación dentro de la red de servicios, que se deriven del cumplimiento de esta póliza de garantía, serán cubiertos por Comercializadora Thomson de México S.A de C.V.
3. Todos los productos deberán ser llevados a cualquier Centro de Servicio Autorizado, excepto los televisores con pantalla de 63,5 cm (25 pulgadas) o mas, los cuales serán reparados en el domicilio del cliente.
4. El tiempo de reparación en ningún caso será mayor a 30 días, contados a partir de la recepción del producto en el Centro de Servicio Autorizado.
5. Para la adquisición de partes y accesorios, contactar al 01-800-1117221 o acudir a Comercializadora Thomson de México, .

#### **NOTAS:**

En caso de extravío de la póliza, el consumidor debe recurrir a su distribuidor para su reposición, previa presentación de la factura o nota de compra.

Para su comodidad, solicite informes sobre la localización del Centro de Servicio Autorizado mas cercano a su domicilio, llamando al:

**01-800-1117221**

No. Poliza: \_\_\_\_\_

Comercializadora Thomson de México, S.A. de C.V.  
Miguel de Cervantes Saavedra 57 Col. Ampliación Granada  
C.P. 11529 Mexico D.F.  
Telefono: (55)25 81 53 20 RFC: CTM-980723-KS5



DATOS DEL PRODUCTO

PRODUCTO: Sistema De Audio 5CD

MODELO: RS2602/RS2603 NO. DE SERIE: \_\_\_\_\_

DATOS DEL CLIENTE

EXPEDIDA A: \_\_\_\_\_

DIRECCION: \_\_\_\_\_

NOMBRE: \_\_\_\_\_

DIRECCION: \_\_\_\_\_

FECHA DE COMPRA: \_\_\_\_\_

SELLO Y FIRMA DEL VENDEDOR

**ESTA GARANTIA NO TIENE VALIDEZ EN LOS SIGUIENTES CASOS**

- Si el producto no ha sido usado de acuerdo con el manual de uso en español que acompaña al producto
- Si el producto ha sido utilizado en condiciones distintas a las recomendadas y/o se hacen caso omiso de los cuidados y advertencias que se señalan en el manual de usuario.
- Si el producto ha sido alterado, modificado o sufrido daños por causas ajenas al fabricante u ocasionadas por el consumidor
- Si se ha tratado de reparar el aparato por personas no autorizadas por Comercializadora Thomson de México

