

# MODELS BTI 120 THRU 400/A

## COMMERCIAL GAS, GLASS-LINED, TANK-TYPE WATER HEATER

- INSTALLATION • OPERATION • MAINTENANCE • LIMITED WARRANTY



Thank you for buying this energy efficient water heater from A.O. Smith Water Products Company. We appreciate your confidence in our products.

**WARNING:** If the information in these instructions is not followed exactly, a fire or explosion may result causing property damage, personal injury or death.

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- WHAT TO DO IF YOU SMELL GAS
  - Do not try to light any appliance.
  - Do not touch any electrical switch; do not use any phone in your building.
  - Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
  - If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency or the gas supplier.



### CAUTION

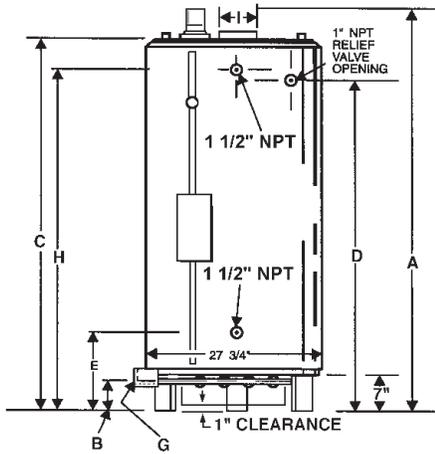
TEXT PRINTED OR OUTLINED IN RED CONTAINS INFORMATION RELATIVE TO YOUR SAFETY. PLEASE READ THOROUGHLY BEFORE INSTALLING AND USING THIS APPLIANCE.

**A.O. SMITH**  
**WATER PRODUCTS**  
**COMPANY**

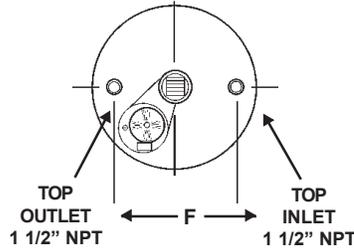
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McBEE, SOUTH CAROLINA, USA  
[www.hotwater.com](http://www.hotwater.com)

PLACE THESE INSTRUCTIONS ADJACENT TO HEATER  
AND NOTIFY OWNER TO KEEP FOR FUTURE REFERENCE.

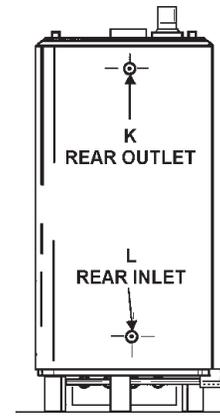
# ROUGH-IN-DIMENSIONS



FRONT VIEW



TOP VIEW



BACK VIEW

TABLE 1. ROUGH-IN-DIMENSIONS

Model Dim.	BTI-120		BTI-154		BTI-180		BTI-199		BTI-200		BTI-250		BTI-275		BTI-310		BTI-366		BTI-400	
	Inches	mm																		
A	63	1800	70	1778	70	1778	70	1778	72	1829	72	1829	72	1829	73	1854	73	1854	73	1854
B	4 1/4	108	4 1/4	108	4 1/4	108	4 1/4	108	4 1/2	114	4 1/2	114	4 1/2	114	4 1/2	114	4 1/2	114	4 1/2	114
C	59 1/2	1511	66 1/2	1689	66 1/2	1689	66 1/2	1689	70	1778	70	1778	70	1778	72	1829	72	1829	72	1829
D	50 7/8	1292	57 7/8	1470	57 7/8	1470	57 7/8	1470	61 5/8	1565	61 5/8	1565	61 5/8	1565	62 1/2	1588	62 1/2	1588	62 1/2	1588
E	19 11/16	500	19 11/16	500	19 11/16	500	19 11/16	500	20 1/2	521	20 1/2	521	20 1/2	521	20 1/2	521	22 1/2	572	22 1/2	572
F	19	483	19	483	19	483	19	483	21	533	21	533	21	533	21	533	21	533	21	533
G (gas inlet)	1/2NPT		3/4NPT		3/4NPT		3/4NPT													
H	51 7/8	1318	59	1499	59	1499	59	1499	61	1549	61	1549	61	1549	63	1600	63	1600	63	1600
I (vent dia)	5	127	6	152	6	152	6	152	6	152	6	152	6	152	6	152	6	152	6	152
J	27 3/4	705	27 3/4	705	27 3/4	705	27 3/4	705	27 3/4	705	27 3/4	705	27 3/4	705	27 3/4	705	27 3/4	705	27 3/4	705
K	1 1/2NPT		1 1/2NPT		1 1/2NPT		1 1/2NPT		2NPT		2NPT		2NPT		1 1/2NPT		1 1/2NPT		1 1/2NPT	
L	1 1/2NPT		1 1/2NPT		1 1/2NPT		1 1/2NPT		2NPT		2 NPT		2NPT		1 1/2NPT		1 1/2NPT		1 1/2NPT	
Approx. Shipping Weight STD.	400 lbs.	181 K.g	470 lbs.	213 K.g	470 lbs.	213 K.g	470 lbs.	213 K.g	603 lbs.	274 K.g	603 lbs.	274 K.g	603 lbs.	274 K.g	725 lbs.	329 K.g	725 lbs.	329 K.g	725 lbs.	329 K.g
Approx. Shipping Weight ASME	-	-	-	-	-	-	-	-	686 lbs.	311 Kg.	686 lbs.	311 Kg.	686 lbs.	311 Kg.	833 lbs.	378 Kg.	833 lbs.	378 Kg.	833 lbs.	378 Kg.

TABLE 2. RECOVERY CAPACITIES, based on 80% efficiency

Model	Btuh	KW	TANK CAPACITY		APPROX EFF. %	U.S. Gallons/Hr. and Litres/Hr at TEMPERATURE RISE INDICATED																
			U.S.Gal.	Litres		F°	36F°	40F°	50F°	54F°	60F°	70F°	72F°	80F°	90F°	100F°	108F°	110F°	120F°	126F°	13F°	140F°
			20C°	22.2C°		27.7C°	30C°	33.3C°	38.8C°	40C°	44.4C°	50C°	55.5C°	60C°	61.1C°	66.6C°	70C°	72.2C°	77.7C°			
BTI-120	120,000	35	71	269	80	GPH	319	287	230	213	192	164	160	144	128	115	106	105	96	91	88	82
						LPH	1209	1088	870	806	725	622	604	544	484	435	403	396	363	345	335	311
BTI-154	154,000	45	81	307	80	GPH	410	369	295	273	246	211	205	184	164	148	137	134	123	117	113	105
						LPH	1551	1396	1117	1034	931	798	776	698	621	559	517	508	465	443	430	399
BTI-180	180,000	53	81	307	80	GPH	479	431	345	319	287	246	240	216	192	172	160	157	144	137	133	123
						LPH	1813	1632	1306	1209	1088	933	907	816	725	653	604	593	544	518	502	466
BTI-190	190,000	56	81	307	80	GPH	506	455	364	337	303	260	253	228	202	182	169	165	152	144	140	130
						LPH	1914	1723	1378	1276	1148	984	957	861	766	689	638	626	574	547	530	492
BTI-199	199,000	58	81	307	80	GPH	530	477	381	353	318	272	265	238	212	191	177	173	159	151	147	136
						LPH	2005	1804	1443	1336	1203	1031	1002	902	802	722	668	656	601	573	555	516
BTI-250	250,000	73	100	379	80	GPH	665	599	479	444	399	342	333	299	266	240	222	218	200	190	184	171
						LPH	2519	2267	1813	1679	1511	1295	1259	1133	1007	907	840	824	756	720	697	648
BTI-275	275,000	81	85	379	80	GPH	732	659	527	488	439	376	366	329	293	263	244	240	220	209	203	188
						LPH	2770	2493	1995	1847	1662	1425	1385	1247	1108	997	923	907	831	792	767	712
BTI-310	310,000	91	85	322	80	GPH	825	743	594	550	495	424	413	371	330	297	275	270	248	236	228	212
						LPH	3123	2811	2249	2082	1874	1606	1561	1405	1249	1124	1041	1022	937	892	865	803
BTI-366	366,000	107	85	322	80	GPH	974	877	701	649	584	501	487	438	390	351	325	319	292	278	270	250
						LPH	3687	3318	2655	2458	2212	1896	1844	1659	1475	1327	1229	1207	1106	1053	1021	948
BTI-400	399,000	117	85	322	80	GPH	1062	956	765	708	637	546	531	478	425	382	354	348	319	303	294	273
						LPH	4020	3618	2894	2680	2412	2067	2010	1809	1608	1447	1340	1315	1206	1148	1113	1034

TABLE 3. GAS AND ELECTRICAL CHARACTERISTICS

Model	Type of Gas	Manifold Pressure		Maximum Supply Pressure		Electrical Characteristics	
		Inches vs. W.C.	kPa	Inches W.C.	kPa	Volts/Hz	Amperes
BTI 120-400	Natural	3.5	0.87	14	3.48	120/60	< 5
	Propane	10	2.49	14	3.48	120/60	< 5

Minimum Supply Pressure, Natural Gas: 4.5 inches W.C. (1.12kPa)

Minimum Supply Pressure, Propane Gas: 11.0 inches W.C. (1.74kPa)

Minimum Pressures must be maintained under both load and no load (static and dynamic) conditions.

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## FOREWORD

These designs comply with ANSI Z21.10.3 as an automatic circulating or automatic storage tank type water heater.

BTI 366 and BTI 400 also comply with ANSI Z21.10.3 as an automatic instantaneous type heater.

Detailed installation diagrams are found in this manual. These diagrams will serve to provide the installer with a reference for the materials and methods of piping necessary. It is highly essential that all water, gas piping and wiring be installed as shown on the diagrams.

Particular attention should be given to the installation of thermometers at the locations indicated on the diagrams as these are necessary for checking the proper functioning of the heater.

The heater is designed to operate on natural or propane gases. HOWEVER, MAKE SURE the gas on which the heater will operate

is the same as that specified on the heater model and rating plate.

These heaters may be installed on combustible floors.

In addition to these instructions, the equipment shall be installed in accordance with those installation regulations in force in the local area where the installation is to be made. These shall be carefully followed in all cases. Authorities having jurisdiction should be consulted before installations are made.

The installation must conform to these instructions and the local code authority having jurisdiction. In the absence of local codes, the installation must comply with the latest editions of the National Fuel Gas Code, ANSI Z223.1/NFPA 54 and the National Electrical Code, NFPA 70, documents are available from the National Fire Protection Association, 1 Batterymarch Park, Quincy, MA 02269.

# GENERAL SAFETY INFORMATION

## PRECAUTIONS

DO NOT USE THIS APPLIANCE IF ANY PART HAS BEEN UNDER WATER. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.

IF THE UNIT IS EXPOSED TO THE FOLLOWING, DO NOT OPERATE HEATER UNTIL ALL CORRECTIVE STEPS HAVE BEEN MADE BY A QUALIFIED SERVICEMAN.

1. EXTERNAL FIRE.
2. DAMAGE.
3. FIRING WITHOUT WATER.
4. SOOTING

## GROUNDING INSTRUCTIONS

This water heater must be grounded in accordance with the National Electric Code and/or local codes. These must be followed in all cases.

This water heater must be connected to a grounded metal, permanent wiring system; or an equipment grounding conductor must be run with the circuit conductors and connected to the equipment grounding terminal or lead on the water heater, see Figure 9.

## CHEMICAL VAPOR CORROSION



### WARNING

CORROSION OF THE FLUEWAYS AND VENT SYSTEM MAY OCCUR IF AIR FOR COMBUSTION CONTAINS CERTAIN CHEMICAL VAPORS. SUCH CORROSION MAY RESULT IN FAILURE AND RISK OF ASPHYXIATION.

Spray can propellants, cleaning solvents, refrigerator and air conditioning refrigerants, swimming pool chemicals, calcium and sodium chloride (water softener salt), waxes, and process chemicals and typical compounds which are potentially corrosive. Do not store products of this sort near the heater. Also, air which is brought in contact with the heater should not contain any of these chemicals. If necessary, uncontaminated air should be obtained from remote or outside sources. The limited warranty is voided when failure of water heater is due to a corrosive atmosphere. (Refer to the limited warranty for complete terms and conditions.)

## IMPROPER COMBUSTION



### WARNING

ATTIC AND/OR EXHAUST FANS OPERATING ON THE PREMISES WITH A WATER HEATER CAN RESULT IN CARBON MONOXIDE POISONING AND DEATH.

OPERATION OF THESE FANS CAN PRODUCE A NEGATIVE DRAFT IN THE AREA OF THE WATER HEATER PREVENTING THE PRODUCTS OF COMBUSTION FROM EXHAUSTING THROUGH THE CHIMNEY OR VENT PIPE.

The venting of the water heater should be inspected by a qualified service technician at the time of installation and periodically thereafter to ensure a down-draft condition does not exist.

DO NOT OBSTRUCT THE FLOW OF COMBUSTION AND VENTILATING AIR. ADEQUATE AIR FOR COMBUSTION AND VENTILATION MUST BE PROVIDED FOR SAFE OPERATION.

## LIQUID PETROLEUM MODELS

Water heaters for propane or liquefied petroleum gas (LPG) are different from natural gas models. A natural gas heater will not function safely on LP gas and no attempt should be made to convert a heater from natural gas to LP gas.

LP gas must be used with great caution. It is highly explosive and heavier than air. It collects first in the low areas making its odor difficult to detect at nose level. If LP gas is present or even suspected, do not attempt to find the cause yourself. Go to a neighbor's house, leaving your doors open to ventilate the house, then call your gas supplier or service agent. Keep area clear until a service call has been made.

At times you may not be able to smell an LP gas leak. One cause is odor fade, which is a loss of the chemical odorant that gives LP gas its distinctive smell. Another cause can be your physical condition, such as having a cold or diminishing sense of smell with age. For these reasons, the use of a propane gas detector is recommended.

IF YOU EXPERIENCE AN OUT-OF-GAS SITUATION, DO NOT TRY TO RELIGHT APPLIANCES YOURSELF. Only trained LP professionals should conduct the required safety checks in accordance with industry standards.

## EXTENDED NON-USE PERIODS



### WARNING

HYDROGEN GAS CAN BE PRODUCED IN A HOT WATER SYSTEM SERVED BY THIS HEATER THAT HAS NOT BEEN USED FOR A LONG PERIOD OF TIME (GENERALLY TWO WEEKS OR MORE). HYDROGEN GAS IS EXTREMELY FLAMMABLE. To reduce the risk of injury under these conditions, it is recommended that the hot water faucet be opened for several minutes at the kitchen sink before using any electrical appliance connected to the hot water system. If hydrogen is present, there will probably be an unusual sound such as air escaping through the pipe as the water begins to flow. THERE SHOULD BE NO SMOKING OR OPEN FLAME NEAR THE FAUCET AT THE TIME IT IS OPEN.

## INSULATION BLANKETS

Insulation blankets available to the general public for external use on gas water heaters are not approved for use on your A.O. Smith water heater. The purpose of an insulation blanket is to reduce the standby heat loss encountered with storage tank water heaters. Your A.O. Smith water heater meets or exceeds the ASHRAE/IES 90.1b-1992 standards with respect to insulation and standby loss requirement making an insulation blanket unnecessary.



### WARNING

Should you choose to apply an insulation blanket to this heater, you should follow these instructions. Failure to follow these instructions can result in fire, asphyxiation, serious personal injury or death.

- Do not apply insulation to the top of the water heater, as this will interfere with safe operation of drafthood.
- Do not cover the temperature & pressure relief valve.
- Do not cover the instruction manual. Keep it on the side of the water heater or nearby for future reference.
- Do obtain new labels from A.O. Smith for placement on the blanket directly over the existing labels.

## HIGH ALTITUDE INSTALLATIONS



**INSTALLATIONS ABOVE 2000 FEET (610 METERS) REQUIRE REPLACEMENT OF THE BURNER ORIFICE IN ACCORDANCE WITH SECTION 8.1.2 OF THE NATIONAL FUEL GAS CODE (ANSI Z223.1). FAILURE TO REPLACE THE ORIFICE WILL RESULT IN IMPROPER AND INEFFICIENT OPERATION OF THE APPLIANCE RESULTING IN THE PRODUCTION OF INCREASED LEVELS OF CARBON MONOXIDE GAS IN EXCESS OF SAFE LIMITS WHICH COULD RESULT IN SERIOUS PERSONAL INJURY OR DEATH.**

You should contact your gas supplier for any specific changes which may be required in your area.

As elevation above sea level is increased, there is less oxygen per cubic foot of air. Therefore, the heater input rate should be reduced at high altitudes for satisfactory operation with the reduced oxygen supply. Failure to make this reduction would result in an overfiring of the heater causing sooting, poor combustion and/or unsatisfactory heater performance.

### REQUIREMENTS

Ratings specified by manufacturers for most appliances apply for elevations up to 2000 feet (610m). For elevations above 2000 feet (610m), ratings must be reduced at the rate of 4% for each 1000 feet (305M) above sea level. For example, if a heater is rated at 120,000 Btuh (35kW) at sea level, to rate the heater at 4000 feet (1220m), you subtract 4 (once for each thousand feet) x .04 (4% input reduction) x 120,000 Btuh (original rating) from the original rating. Therefore, to calculate the input rating at 4,000 feet:  $4 \times .04 \times 120,000 = 19,200$  Btuh,  $120,000 - 19,200 = 100,800$  Btuh (30kW). At 6000 feet the correct input rating should be 91,200 Btuh (27kW).

The input reduction is primarily achieved by reducing the size of the main burner orifices. To do this, the main burner orifices require replacement with orifices sized for the particular installation elevation. Correct orifice sizing and parts may be obtained from A.O. Smith Water Products Company. When ordering, be sure to state the model number and the altitude of the location where the water heater is being installed.

Upon completion of derating of the heater, adjustment to the gas pressure regulator may be required. See CHECKING THE INPUT section in this manual for inlet and manifold pressure requirements.

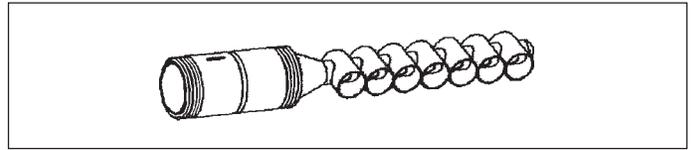
Also due to the input rating reduction required at high altitudes, the output rating of the appliance is also reduced and should be compensated for in the sizing of the equipment for application.

## FEATURES

### THE ELIMINATOR (SELF-CLEANING SYSTEM)

These units include The Eliminator (Self-Cleaning System) installed in the front water inlet. See Figure 2. The Eliminator must be oriented correctly for proper function. There is a marked range on the pipe nipple portion of the Eliminator, that must be

aligned with the top of the inlet spud. A label above the jacket hole has an arrow that will point to the marked portion of the pipe nipple if the orientation is correct. If the arrow does not point within the marked range on the pipe nipple, adjust the pipe nipple to correct. A pipe union is supplied with the Eliminator to reduce the probability of misaligning the Eliminator accidentally while tightening the connection to the inlet water supply line. Improper orientation of the Eliminator can cause poor performance of the heater and can significantly reduce outlet water temperatures during heavy draws.



**Note: The inlet tube may have 1, 3 or 7 cross tubes.**

**FIGURE 2**

For proper function, the Eliminator must be oriented correctly. There is a marked range on the pipe nipple that must be aligned with the top of the inlet spud (check for label on the appliance) to assure proper operation. Please check to confirm that the marked range is in alignment with the top of the spud. A pipe union is supplied with the Eliminator to help eliminate the possibility of changing the orientation by accidentally overtightening the inlet supply. Improper orientation of the Eliminator may cause temperature buildup issues or spells of colder than usual water temperatures.

### HIGH LIMIT SWITCH

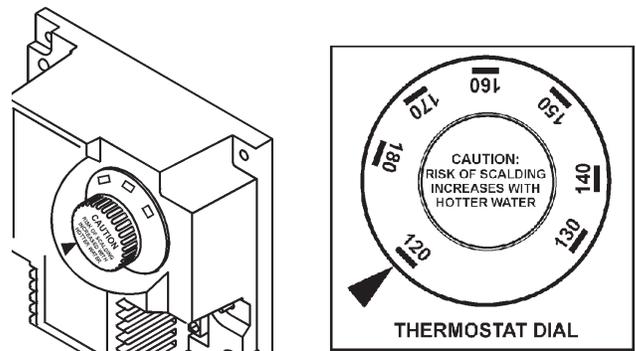
The digital thermostat (Fig. 3) contains the high limit (energy cutoff) sensor. The high limit switch interrupts main burner gas flow should the water temperature reach 203°F (95°C).

In the event of high limit switch operation, the appliance cannot be restarted unless the water temperature is reduced to approximately 120°F (49°C). The high limit reset button on the front of the control then needs to be depressed.

Continued manual resetting of high limit control, preceded by higher than usual water temperature is evidence of high limit switch operation. The following is a possible reason for high limit switch operation.

A malfunction in the thermostatic controls would allow the gas valve to remain open causing water temperature to exceed the thermostat setting. The water temperature would continue to rise until high limit switch operation.

Contact your dealer or service agent if continued high limit switch operation occurs.



**FIGURE 3 - DIGITAL THERMOSTAT**

## ELECTRONIC IGNITION CONTROL

Each heater is equipped with a ignition module. The solid state ignition control (Fig. 4), ignites the main burner by utilizing a silicone nitride ignitor. The silicone nitride ignitor shuts off during the heating cycle and the main burner flame is sensed through a remote flame sensor integral to the silicone nitride ignitor assembly. The ignition control will try to ignite the main burner three times before lockout. Then it waits one hour before trying again to ignite the main burners. This is a continuous cycle.

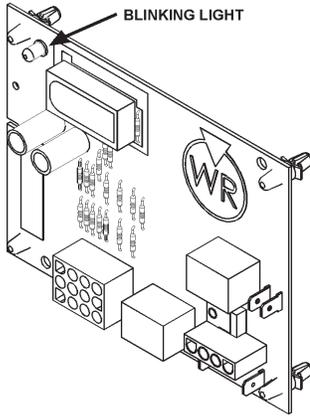


FIGURE 4 - IGNITION CONTROL BOARD

## EXHAUST INDUCER (BLOWER ASSY.)

All units are equipped with a exhaust inducer (Fig. 5). The inducer assists in drawing in fresh air to the unit for combustion and then assists in dispensing the combustion by-products into the venting leading outside.

The exhaust inducer is equipped with a gravity controlled damper to reduce the amount of heat loss through the flue, improving efficiency.

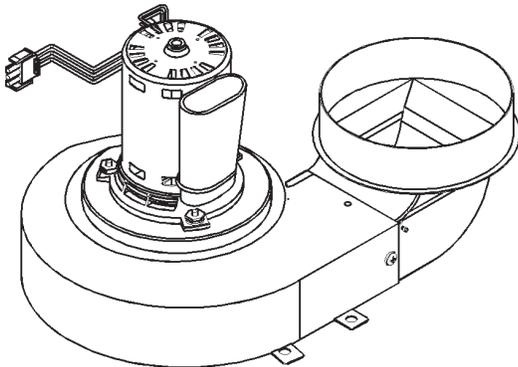


FIGURE 5 - EXHAUST INDUCER

## CIRCULATING PUMP

A circulating pump is used when a system requires a circulating loop or there is a storage tank used in conjunction with the heater. Refer to the piping diagrams at rear of manual for electrical hookup information and install in accordance with the latest version of the National Electric Code ANSI/NFPA No. 70.

Only all bronze circulators are used with commercial water heaters.

Although circulators are oiled and operated by the manufacturer some circulators must be oiled again before operating. Please refer to manufacturer's instructions.

## DISHWASHING MACHINE REQUIREMENT

These appliances meet the National Sanitation Foundation Standard for sanitary installations when used with the following leg kits, Part No's. 6570-0 and 6570-7.

All dishwashing machines meeting the National Sanitation Foundation requirements are designed to operate with water flow pressures between 15 (1 bar) and 25 psi (1.7 bars). Flow pressures above 25 psi (1.7 bars), or below 15 psi (1 bar), will result in improperly sanitized dishes. Where pressures are high, a water pressure reducing or flow regulating control valve should be used in 180°F (82°C) line to the dishwashing machine, and should be adjusted to deliver water between these limits.

The National Sanitation Foundation also recommends circulation of 180°F(82°C) water. Where this is done, the circulation should be very gentle so that it does not cause any unnecessary turbulence inside the water heater. The circulation should be just enough to provide 180°F (82°C) water at the point of take-off to the dishwashing machine. Adjust flow by means of the plug cock in the circulating line.

## INSTALLATION INSTRUCTIONS

### REQUIRED ABILITY

INSTALLATION OR SERVICE OF THIS WATER HEATER REQUIRES ABILITY EQUIVALENT TO THAT OF A LICENSED TRADESMAN IN THE FIELD INVOLVED. PLUMBING, AIR SUPPLY, VENTING, GAS SUPPLY AND ELECTRICAL WORK ARE REQUIRED.

### WARNING

FAILURE TO FOLLOW THESE INSTRUCTIONS CAN RESULT IN SERIOUS PERSONAL INJURY OR DEATH.

### UNCRATING

The heater is shipped with the inducer already installed. The wiring conduit runs from the thermostat to the inducer. Before turning unit on, check to make sure the wiring conduit is securely plugged into the inducer.

### LOCATING THE HEATER

### WARNING

THERE IS A RISK IN USING FUEL BURNING APPLIANCES SUCH AS GAS WATER HEATERS IN ROOMS, GARAGES OR OTHER AREAS WHERE GASOLINE, OTHER FLAMMABLE LIQUIDS OR ENGINE DRIVEN EQUIPMENT OR VEHICLES ARE STORED, OPERATED OR REPAIRED. FLAMMABLE VAPORS ARE HEAVY AND TRAVEL ALONG THE FLOOR AND MAY BE IGNITED BY THE HEATER'S PILOT OR MAIN BURNER FLAMES CAUSING FIRE OR EXPLOSION. SOME LOCAL CODES PERMIT OPERATION OF GAS APPLIANCES IN SUCH AREAS IF THEY ARE INSTALLED 18" OR MORE ABOVE THE FLOOR. THIS MAY REDUCE THE RISK IF LOCATION IN SUCH AN AREA CANNOT BE AVOIDED.

DO NOT INSTALL THIS WATER HEATER DIRECTLY ON A CARPETED FLOOR. A FIRE HAZARD MAY RESULT. Instead the water heater must be placed on a metal or wood panel extending beyond the full width and depth by at least 3 inches in any direction. If the heater is installed in a carpeted alcove, the entire floor shall be covered by the panel. Also, see the DRAINING requirements in MAINTENANCE Section.

THE HEATER SHALL BE LOCATED OR PROTECTED SO IT IS NOT SUBJECT TO PHYSICAL DAMAGE BY A MOVING VEHICLE.

**⚠ WARNING**

**FLAMMABLE ITEMS, PRESSURIZED CONTAINERS OR ANY OTHER POTENTIAL FIRE HAZARDOUS ARTICLES MUST NEVER BE PLACED ON OR ADJACENT TO THE HEATER. OPEN CONTAINERS OR FLAMMABLE MATERIAL SHOULD NOT BE STORED OR USED IN THE SAME ROOM WITH THE HEATER.**

When installing the heater, consideration must be given to proper location. Location selected should be as close to the stack or chimney as practicable, with adequate air supply and as centralized with the piping system as possible.

**THE HEATER MUST NOT BE LOCATED IN AN AREA WHERE IT WILL BE SUBJECT TO FREEZING.**

**LOCATE IT NEAR A FLOOR DRAIN. THE HEATER SHOULD BE LOCATED IN AN AREA WHERE LEAKAGE FROM THE HEATER OR CONNECTIONS WILL NOT RESULT IN DAMAGE TO THE ADJACENT AREA OR TO LOWER FLOORS OF THE STRUCTURE.**

**WHEN SUCH LOCATIONS CANNOT BE AVOIDED, A SUITABLE DRAIN PAN SHOULD BE INSTALLED UNDER THE HEATER.** Such pans should be fabricated with sides at least 2" (51mm) deep, with length and width at least 2" (51mm) greater than the diameter of the heater and must be piped to an adequate drain. The pan must not restrict combustion air flow.

For appliance installation locations with elevations above 2000 feet (610m), refer to HIGH ALTITUDE INSTALLATIONS section of this manual for input reduction procedure.

**LEVELING**

If the unit is not level, insert the bolts which were used in crating into the legs to correct this condition.

**CLEARANCES**

These heaters are approved for installation on combustible flooring in an alcove when the minimum clearance from any combustion construction are followed as indicated in figure 6 and Table 4.

Model BTI 366 is approved for installation on non-combustible flooring or combustible flooring with leg kit part no. 6570.

In all installations the minimum combustible clearances from vent piping shall be 6" (152mm). Vent piping passing through a combustible wall or ceiling must be a continuous run (no joints) and retain the 6" (152mm) clearance unless an approved reducing thimble is used.

A service clearance of 24" (610mm) should be maintained from serviceable parts, such as relief valves, flue baffles, thermostats, cleanout openings or drain valves.

The units are approved for installation with side, rear and ceiling clearances as indicated below:

MINIMUM CLEARANCES TO COMBUSTIBLES				
MODEL	"A"	"B"	"C"	"D"
	RIGHT SIDE	LEFT SIDE	BACK	CEILING
BTI-120	2" (51mm)	2" (51mm)	2" (51mm)	12" (305mm)
BTI-154	1" (25.4mm)	1" (25.4mm)	1" (25.4mm)	12" (305mm)
BTI-180	3" (76mm)	3" (76mm)	3" (76mm)	12" (305mm)
BTI-199	3" (76mm)	3" (76mm)	3" (76mm)	12" (305mm)
BTI-200/A	2" (51mm)	2" (51mm)	2" (51mm)	12" (305mm)
BTI-250/A	2" (51mm)	2" (51mm)	2" (51mm)	12" (305mm)
BTI-275/A	2" (51mm)	2" (51mm)	2" (51mm)	12" (305mm)
BTI-310/A	3" (76mm)	3" (76mm)	3" (76mm)	12" (305mm)
BTI-366/A	3" (76mm)	3" (76mm)	3" (76mm)	12" (305mm)
BTI-400/A	3" (76mm)	3" (76mm)	3" (76mm)	12" (305mm)

**TABLE 4**

CLEARANCES TO NONCOMBUSTION CONSTRUCTION				
MODEL	"A"	"B"	"C"	"D"
	RIGHT SIDE	LEFT SIDE	BACK	CEILING
BTI-120	0	0	0	12" (305mm)
BTI-154	0	0	0	12" (305mm)
BTI-180	3" (76mm)	3" (76mm)	3" (76mm)	12" (305mm)
BTI-199	3" (76mm)	3" (76mm)	3" (76mm)	12" (305mm)
BTI-200/A	0	0	0	12" (305mm)
BTI-250/A	0	0	0	12" (305mm)
BTI-275/A	0	0	0	12" (305mm)
BTI-310/A	0	0	0	12" (305mm)
BTI-366/A	0	0	0	12" (305mm)
BTI-400/A	3" (76mm)	3" (76mm)	3" (76mm)	12" (305mm)

**TABLE 5**

**HARD WATER**

Where hard water conditions exist, water softening or the threshold type of water treatment is recommended. This will protect the dishwashers, coffee urns, water heaters, water piping and other equipment.

See MAINTENANCE section for details of tank cleanout procedure.

**AIR REQUIREMENTS**

REFER TO THE LATEST EDITION OF THE "NATIONAL FUEL GAS CODE" ANSI Z223.1/NFPA 54.

**KEEP APPLIANCE AREA CLEAR AND FREE OF COMBUSTIBLE MATERIALS, GASOLINE AND OTHER FLAMMABLES, VAPORS AND LIQUIDS.**

**DO NOT OBSTRUCT THE FLOW OF COMBUSTION OR VENTILATING AIR.**

**⚠ WARNING**

**FOR SAFE OPERATION PROVIDE ADEQUATE AIR FOR COMBUSTION AND VENTILATION. AN INSUFFICIENT SUPPLY OF AIR WILL CAUSE RECIRCULATION OF COMBUSTION PRODUCTS RESULTING IN AIR CONTAMINATION THAT MAY BE HAZARDOUS TO LIFE. SUCH A CONDITION OFTEN WILL RESULT IN A YELLOW, LUMINOUS BURNER FLAME, CAUSING CARBONING OR SOOTING OF THE COMBUSTION CHAMBER, BURNERS AND FLUE TUBES AND CREATES A RISK OF ASPHYXIATION.**

Where an exhaust fan is supplied in the same room with a heater, sufficient openings for air must be provided in the walls. **UNDERSIZED OPENINGS WILL CAUSE AIR TO BE DRAWN INTO THE ROOM THROUGH THE CHIMNEY, CAUSING POOR COMBUSTION. SOOTING MAY RESULT IN SERIOUS DAMAGE TO THE HEATER AND RISK OF FIRE OR EXPLOSION.**

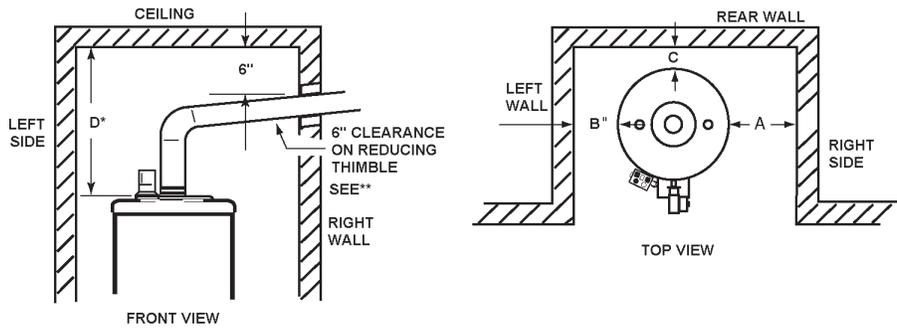
**UNCONFINED SPACE**

In buildings of conventional frame, brick, or stone construction, unconfined spaces may provide adequate air for combustion, ventilation and draft hood dilution.

If the unconfined space is within a building of tight construction (buildings using the following construction: weather stripping, heavy insulation, caulking, vapor barrier, etc.), air for combustion, ventilation and draft hood dilution must be obtained from outdoors. The installation instructions for confined spaces in tightly constructed buildings must be followed to ensure adequate air supply.

**CONFINED SPACE**

When drawing combustion and dilution air from inside a conventionally constructed building to a confined space, such a space shall be provided with two permanent openings, ONE IN OR WITHIN 12 INCHES (30.5cm) OF THE ENCLOSURE TOP



NOTES:  
 \* INCLUDES 6" FROM VENTING AND FLUE BAFFLE SERVICE CLEARANCE.  
 \*\* ALL HORIZONTAL VENT PIPING SHALL HAVE A RISE OF 1/4" PER FOOT MINIMUM. SEE "VENTING".

**ILLUSTRATION OF MINIMUM COMBUSTIBLE CLEARANCES IN AN ALCOVE - FIGURE 6**

AND ONE IN OR WITHIN 12 INCHES (30.5cm) OF THE ENCLOSURE BOTTOM. Each opening shall have a free area of at least one square inch per 1000 Btuh (2,225mm<sup>2</sup>/kW) of the total input of all appliances in the enclosure, but not less than 100 square inches (645 square cm).

If the confined space is within a building of tight construction, air for combustion, ventilation, and draft hood dilution must be obtained from outdoors. When directly communicating with the outdoors or communicating with the outdoors through vertical ducts, two permanent openings, located in the above manner, shall be provided. Each opening shall have a free area of not less than one square inch per 4000 Btuh (550mm<sup>2</sup>/kW) of the total input of all appliances in the enclosure. If horizontal ducts are used, each opening shall have a free area of not less than one square inch per 2000 Btuh (1102mm<sup>2</sup>/kW) of the total input of all appliances in the enclosure.

**VENTING**



**WARNING**

THE INSTRUCTIONS IN THIS SECTION ON VENTING MUST BE FOLLOWED TO AVOID CHOKED COMBUSTION OR RECIRCULATION OF FLUE GASES. SUCH CONDITIONS CAUSE SOOTING OR RISKS OF FIRE AND ASPHYXIATION.

Heater must be protected from freezing downdrafts.

Remove all soot or other obstructions from the chimney that will retard a free draft.

Type B venting is recommended with these heaters. For typical venting application see TECHNICAL DATA VENTING on pages 9 and 10.

This water heater must be vented in compliance with all local codes, the current revision of the National Fuel Gas Code (ANSI-Z223.1) and with the Category I Venting Tables.

If any part of the vent system are exposed to ambient temperatures below 40°F (5°C) it must be insulated to prevent condensation.

The following steps shall be followed with each appliance connected to the venting system placed in operation, while any other appliances connected to the venting system are not in operation.

1. Seal any unused openings in the venting system.
2. Inspect the venting system for proper size and horizontal pitch, as required in the National Fuel Gas Code, ANSI Z223.1. Determine that there is no blockage or restriction, leakage, corrosion and other deficiencies which could cause an unsafe condition.
3. So far as is practical, close all building doors and windows and all doors between the space in which the water heater(s) connected to the venting system are located and other spaces of the building. Turn on all appliances not connected to the venting system. Turn on all exhaust fans, such as range hoods and bathroom exhausts, so they shall operate at

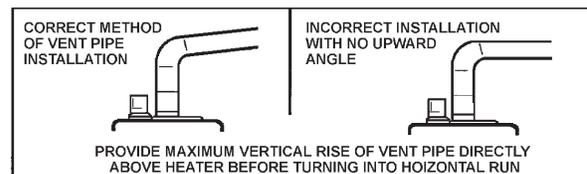
- maximum speed. Close fireplace dampers.
4. Follow the lighting instruction. Place the water heater being inspected in operation. Adjust thermostat so appliance shall operate continuously.
5. After it has been determined that each appliance connected to the venting system properly vents when tested as outlined above, return doors, windows, exhaust fans, fireplace dampers and any other gas burning appliance to their previous conditions of use.
6. If improper venting is observed during any of the above tests, the venting system must be corrected.



**WARNING**

FAILURE TO CORRECT BACK DRAFTS MAY CAUSE AIR CONTAMINATION AND UNSAFE CONDITIONS.

- If the back draft cannot be corrected by the normal method or if a suitable draft cannot be obtained, a blower type flue gas exhauster must be employed to assure proper venting and correct combustion.
- Do not connect the heater to a common vent or chimney with solid fuel burning equipment. This practice is prohibited by many local building codes as is the practice of venting gas fired equipment to the duct work of ventilation systems.

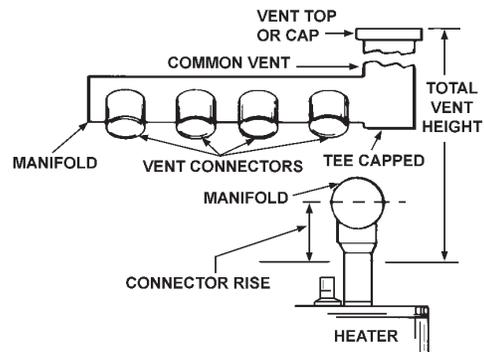


**FIGURE 7**

- Where a separate vent connection is not available and the vent pipe from the heater must be connected to a common vent with an oil burning furnace, the vent pipe should enter the smaller common vent or chimney at a point above the large vent pipe.

**MULTIPLE HEATER MANIFOLD**

Figure 8 and tables on pages 9 and 10 should be used for horizontally manifolded two or more heaters.

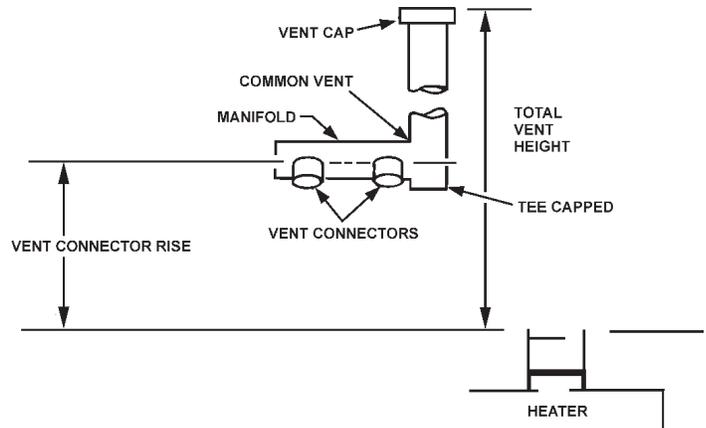


**FIGURE 8**

# TECHNICAL DATA VENTING

## TYPE B GAS VENT Multiple Gas Fired Tank-Type Heaters

When venting multiple tank type heaters using Type B vent pipe, follow the installation diagram (figure 4) and tables below which give sizing and data based upon NFPA 54/ANSI Z223. 1992.



### MODEL BTI-120

Input: 120,000 Btu/hr

Total Vent Height (Feet)

Vent Connector Size: 5 inches 6    8    10    15    20    30    50    100

	Input Btu/hr	Rise	Vent Connector Diameter (Inches)									
			6	8	10	15	20	30	50	100		
			120,000	1 Ft.	6	6	5	5	5	5	5	5
			120,000	2 Ft.	5	5	5	5	5	5	5	5
120,000	3 Ft.	5	5	5	5	5	5	5	5			

Number of BTI 120 Heaters	Combined Input in Thousands of Btu/hr	Manifold and Common Vent Diameter (Inches)							
		6	8	10	15	20	30	50	100
2	240,000	7	7	6	6	6	6	6	6
3	360,000	8	8	7	7	7	6	6	6
4	480,000	9	9	9	8	8	7	7	6

### MODEL BTI-154

Input: 154,000 Btu/hr

Total Vent Height (Feet)

Vent Connector Size: 6 inches 6    8    10    15    20    30    50    100

	Input Btu/hr	Rise	Vent Connector Diameter (Inches)									
			6	8	10	15	20	30	50	100		
			154,000	1 Ft.	6	6	6	6	6	6	6	6
			154,000	2 Ft.	6	6	6	6	6	6	6	6
154,000	3 Ft.	6	6	6	6	6	6	6	6			

Number of BTI 154 Heaters	Combined Input in Thousands of Btu/hr	Manifold and Common Vent Diameter (Inches)							
		6	8	10	15	20	30	50	100
2	308,000	7	7	6	6	6	6	6	6
3	462,000	8	8	7	7	7	6	6	6
4	616,000	9	9	9	8	8	7	7	6

### MODEL BTI-180,199, 200

Input: 180,000, 190,000 and 199,000 Btu/hr

Total Vent Height (Feet)

Vent Connector Size: 6 inches 6    8    10    15    20    30    50    100

	Input Btu/hr	Rise	Vent Connector Diameter (Inches)									
			6	8	10	15	20	30	50	100		
			180,000	1 Ft.	7	7	6	6	6	6	6	6
			190,000	1 Ft.	7	7	7	6	6	6	6	6
199,000	1 Ft.	7	7	7	6	6	6	6	6			
180,000	2 Ft.	6	6	6	6	6	6	6	6			
190,000	2 Ft.	7	6	6	6	6	6	6	6			
199,000	2 Ft.	7	7	6	6	6	6	6	6			
180,000	3 Ft.	6	6	6	6	6	6	6	6			
190,000	3 Ft.	6	6	6	6	6	6	6	6			
199,000	3 Ft.	6	6	6	6	6	6	6	6			

Number of BTI Heaters	Combined Input in Thousands of Btu/hr	Manifold & Common Vent Diameter (Inches)							
		6	8	10	15	20	30	50	100
2	360,000	7	7	6	6	6	6	6	6
	380,000	7	7	7	6	6	6	6	6
	398,000	6	7	7	6	6	6	6	6
	540,000	7	6	6	6	6	6	6	6
3	570,000	7	6	6	6	6	6	6	6
	597,000	6	7	6	6	6	6	6	6
	720,000	6	6	6	6	6	6	6	6
4	760,000	6	6	6	6	6	6	6	6
	796,000	6	6	6	6	6	6	6	6

MODEL BTI-250			TECHNICAL DATA VENTING (Continued)							
Input: 250,000 Btu/hr			Total Vent Height (Feet)							
Vent Connector Size: 6 inches			6	8	10	15	20	30	50	100
Number BTI 250 of Heaters	Input Btu/hr	Rise	Vent Connector Diameter (Inches)							
	250,000	1 Ft	8	8	7	7	7	6	6	6
	250,000	2 Ft	7	7	7	7	6	6	6	6
	250,000	3 Ft	7	7	7	7	6	6	6	6
Number BTI 250 of Heaters		Combined Input in Thousands of Btu/hr	Manifold and Common Vent Diameter (Inches)							
2	500,000		9	9	9	8	8	7	7	7
3	750,000		12	12	10	10	10	9	8	8
4	1,000,000		14	14	12	12	10	10	9	9
MODEL BTI-275			Total Vent Height (Feet)							
Input: 275,000 Btu/hr			Total Vent Height (Feet)							
Vent Connector Size: 6 inches			6	8	10	15	20	30	50	100
Number of BTI 275 Heaters	Input Btu/hr	Rise	Vent Connector Diameter (Inches)							
	275,000	1 Ft	8	8	7	7	6	6	6	6
	275,000	2 Ft	8	8	7	7	6	6	6	6
	275,000	3 Ft	7	7	7	7	6	6	6	6
Number of BTI 275 Heaters		Combined Input in Thousands of Btu/hr	Manifold and Common Vent Diameter (Inches)							
2	550,000		10	9	9	8	8	8	7	7
3	825,000		12	12	12	10	9	9	8	8
4	1,100,000		14	14	14	12	12	10	9	9
MODEL BTI-310			Total Vent Height (Feet)							
Input: 310,000 Btu/hr			Total Vent Height (Feet)							
Vent Connector Size: 6 inches			6	8	10	15	20	30	50	100
Number of BTI 310 Heaters	Input Btu/hr	Rise	Vent Connector Diameter (Inches)							
	310,000	1 Ft	9	8	8	8	7	7	6	6
	310,000	2 Ft	8	8	8	7	7	7	6	6
	310,000	3 Ft	8	8	8	7	7	7	6	6
Number of BTI 310 Heaters		Combined Input in Thousands of Btu/hr	Manifold & Common Vent Diameter							
2	620,000		10	10	9	9	8	8	7	7
3	930,000		14	12	12	12	10	9	9	8
4	1,240,000		14	14	14	12	12	12	10	9
MODEL BTI-366, 400			Total Vent Height (Feet)							
Input: 366,000, 399,000 Btu/hr			Total Vent Height (Feet)							
Vent Connector Size: 6 inches			6	8	10	15	20	30	50	100
Number of BTI Heaters	Input Btu/hr	Rise	Vent Connector Diameter (Inches)							
	366,000	1 Ft	9	9	9	8	8	8	8	8
	399,000	1 Ft	10	9	9	9	8	8	8	8
	366,000	2 Ft	9	9	8	8	8	8	8	8
	399,000	2 Ft	9	9	9	8	8	8	8	8
	366,000	3 Ft	9	8	8	8	8	8	8	8
399,000	3 Ft	9	9	8	8	8	8	8	8	
Number of BTI Heaters		Combined Input in Thousands of Btu/hr	Manifold & Common Vent Diameter (Inches)							
2	732,000		12	10	10	9	9	9	8	8
	798,000		12	12	10	10	9	9	8	8
3	1,098,000		14	14	14	12	12	10	9	9
	1,197,000		14	14	14	12	12	10	10	9
4	1,464,000		16	16	14	14	14	12	12	10
	1,596,000		16	16	16	14	14	12	12	10

## WATER LINE CONNECTIONS

This manual provides detailed installation diagrams (see pages 15-21 of this manual) for typical methods of application for the water heaters.

The water heater may be installed by itself, or with a separate storage tank, on both single and two-temperature systems. When used with a separate storage tank, the circulation may be either by gravity or by means of a circulating pump. When a circulating pump is used it is important to note that the flow rate should be slow so that there will be a minimum of turbulence inside the heater.

If a water heater is installed in a closed water system, contact the water supplier or local plumbing inspector on how to control this situation.

### WATER (POTABLE) HEATING AND SPACE HEATING (See pages 15-21)

1. All piping components connected to this unit for space heating applications shall be suitable for use with potable water.
2. Toxic chemicals, such as those used for boiler treatment, shall NEVER be introduced into this system.
3. This unit may NEVER be connected to any existing heating system or component(s) previously used with a non-potable water heating appliance.
4. When the system requires water for space heating at temperatures higher than required for domestic water purposes, a tempering valve must be installed. Please refer to installation diagrams on pages 16 and 18 of this manual for suggested piping arrangements.

#### CAUTION

A closed system will exist if a check valve (without bypass), pressure reducing valve (without bypass), or a water meter (without bypass) is installed in the cold water line between the water heater and street main (or well).

Excessive pressure may develop in such closed systems, causing premature tank failure or intermittent relief valve operation. This is not a warranty failure. An expansion tank or a similar device may be required in the inlet supply line between the appliance and the meter or valve to compensate for the thermal expansion of the water.

### SYSTEM CONNECTIONS

The system installation must conform to these instructions and to the local code authority having jurisdiction. Good practice requires that all heavy piping be supported.

### THERMOMETERS (Not Supplied)

Thermometers should be obtained and field installed as shown in the installation diagrams.

Thermometers are installed in the system as a means of detecting the temperature of the outlet water supply.

## RELIEF VALVE

This water heater is equipped with a combination temperature-pressure relief valve that complies with the standard for relief valves and automatic gas shutoff devices for hot water supply system, ANSI Z21.22. **FOR SAFE OPERATION OF THE WATER HEATER, THE RELIEF VALVE(S) MUST NOT BE REMOVED OR PLUGGED.**

ASME ratings cover pressure relief capacities. A.G.A. ratings cover release rate with temperature actuation.

In addition to the appliance relief valve, each remote storage tank which may be used in conjunction with this appliance shall also be installed with a properly sized, rated and approved combination temperature (ANSI) and pressure (ASME) relief valve(s).

#### WARNING

**THE PURPOSE OF RELIEF VALVE IS TO AVOID EXCESSIVE PRESSURE OR TEMPERATURE INTO THE STEAM RANGE, WHICH MAY CAUSE SCALDING AT FIXTURES, TANK EXPLOSION, SYSTEM OR HEATER DAMAGE. NO VALVE IS TO BE PLACED BETWEEN THE RELIEF VALVE AND TANK.**

Your local code authority may have other specific relief valve requirements.

**A DRAIN LINE MUST BE CONNECTED TO THE RELIEF VALVE TO DIRECT DISCHARGE TO A SAFE LOCATION TO AVOID SCALDING OR WATER DAMAGE. THIS LINE MUST NOT BE REDUCED FROM THE SIZE OF THE VALVE OUTLET AND MUST NOT CONTAIN VALVES, RESTRICTIONS NOR SHOULD IT BE LOCATED IN FREEZING AREAS. DO NOT THREAD OR CAP THE END OF THIS LINE. RESTRICTED OR BLOCKED DISCHARGE WILL DEFEAT THE PURPOSE OF THE VALVE AND IS UNSAFE. DISCHARGE LINE SHALL BE INSTALLED TO ALLOW COMPLETE DRAINAGE OF BOTH THE VALVE AND LINE.**

See SERVICE INFORMATION section for procedure and precautions.

## GAS PIPING

Contact your local gas service company to ensure that adequate gas service is available and to review applicable installation codes for your area.

Size the main gas line in accordance with Table 6. The figures shown are for straight lengths of pipe at 0.5 in. W.C. (0.12kPa) pressure drop, which is considered normal for low pressure systems. Note: Fittings such as elbows, tees and line regulators will add to the pipe pressure drop. Also refer to the latest version of the National Fuel Gas Code.

#### WARNING

**THE HEATER IS NOT INTENDED FOR OPERATION AT HIGHER THAN 14.0" W.C.(3.48Kpa) - NATURAL GAS, 14.0" W.C.(3.48Kpa) - PROPANE GAS (1/2 POUND PER SQUARE INCH GAGE-3.45 KPA) SUPPLY GAS PRESSURE. EXPOSURE TO HIGHER SUPPLY PRESSURE MAY CAUSE DAMAGE TO THE GAS VALVE WHICH COULD RESULT IN FIRE OR EXPLOSION. IF OVERPRESSURE HAS OCCURRED SUCH AS THROUGH IMPROPER TESTING OF GAS LINES OR EMERGENCY**

MALFUNCTION OF THE SUPPLY SYSTEM, THE GAS VALVE MUST BE CHECKED FOR SAFE OPERATION. MAKE SURE THAT THE OUTSIDE VENTS ON THE SUPPLY REGULATORS AND THE SAFETY VENT VALVES ARE PROTECTED AGAINST BLOCKAGE. THESE ARE PARTS OF THE GAS SUPPLY SYSTEM, NOT THE HEATER. VENT BLOCKAGE MAY OCCUR DURING ICE STORMS.

**TABLE 6 - GAS SUPPLY LINE SIZES (IN INCHES)\*  
MAXIMUM CAPACITY OF PIPE IN  
CUBIC FEET PER HOUR**

LENGTH IN FEET	NOMINAL IRON PIPE SIZES (INCHES)								
	1/2"	3/4"	1"	1 1/4"	1 1/2"	2"	2 1/2"	3"	4"
10	175	360	680	1400	2100	3960	6300	11000	23000
20	120	250	465	950	1460	2750	4360	7700	15800
30	97	200	375	770	1180	2200	3520	6250	12800
40	82	170	320	660	990	1900	3000	5300	10900
50	73	151	285	580	900	1680	2650	4750	9700
60	66	138	260	530	810	1520	2400	4300	8800
70	61	125	240	490	750	1400	2250	3900	8100
80	57	118	220	460	690	1300	2050	3700	7500
90	53	110	205	430	650	1220	1950	3450	7200
100	50	103	195	400	620	1150	1850	3250	6700
125	44	93	175	360	550	1020	1650	2950	6000
150	40	84	160	325	500	950	1500	2650	5500
175	37	77	145	300	460	850	1370	2450	5000
200	35	72	135	280	430	800	1280	2280	4600

IT IS IMPORTANT TO GUARD AGAINST GAS VALVE FOULING FROM CONTAMINANTS IN THE GAS WAYS. SUCH FOULING MAY CAUSE IMPROPER OPERATION, FIRE OR EXPLOSION.

IF COPPER SUPPLY LINES ARE USED THEY MUST BE INTERNALLY TINNED AND CERTIFIED FOR GAS SERVICE. BEFORE ATTACHING THE GAS LINE, BE SURE THAT ALL GAS PIPE IS CLEAN ON THE INSIDE.

TO TRAP ANY DIRT OR FOREIGN MATERIAL IN THE GAS SUPPLY LINE, A DIRT LEG (SOMETIMES CALLED SEDIMENT TRAP OR DRIP LEG) MUST BE INCORPORATED IN THE PIPING (SEE FIG. 8). THE DIRT LEG MUST BE READILY ACCESSIBLE AND NOT SUBJECT TO FREEZING CONDITIONS. INSTALL IN ACCORDANCE WITH RECOMMENDATIONS OF SERVING GAS SUPPLIERS. REFER TO THE LATEST VERSION OF THE NATIONAL FUEL GAS CODE.

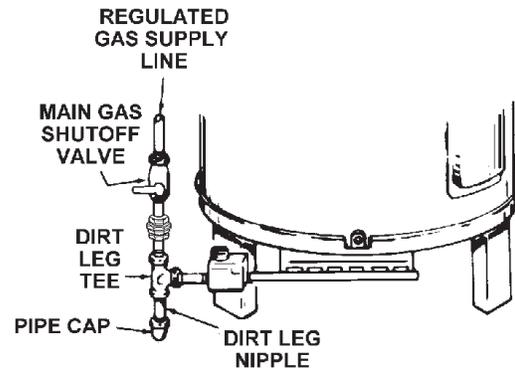
To prevent damage, care must be taken not to apply too much torque when attaching gas supply pipe to gas valve inlet.

Apply joint compounds (pipe dope) sparingly and only to the male threads of pipe joints. Do not apply compounds to the first two threads. Use compounds resistant to the action of liquefied petroleum gases.

**BEFORE PLACING THE HEATER IN OPERATION, CHECK FOR GAS LEAKAGE.** Use soap and water solution or other material acceptable for the purpose in locating the leaks. **DO NOT USE MATCHES, CANDLES, FLAME OR OTHER SOURCES OF IGNITION FOR THIS PURPOSE.**

DISCONNECT THE HEATER AND ITS MANUAL GAS SHUTOFF VALVE FROM THE GAS SUPPLY PIPING SYSTEM DURING ANY SUPPLY PRESSURE TESTING EXCEEDING 1/2 PSIG. GAS SUPPLY LINE MUST BE CAPPED WHEN DISCONNECTED FROM THE HEATER FOR TEST PRESSURES OF 1/2 PSIG OR LESS. THE APPLIANCE NEED NOT BE DISCONNECTED, BUT MUST BE ISOLATED FROM THE SUPPLY PRESSURE TEST BY CLOSING THE MANUAL GAS SHUTOFF VALVE.

**GAS PIPING AND DIRT LEG INSTALLATION**



**FIGURE 9**

**PURGING**

Gas line purging is required with new piping or systems in which air has entered.



**PURGING SHOULD BE PERFORMED BY PERSONS EXPERIENCED IN THIS TYPE GAS SERVICE. TO AVOID RISK OF FIRE OR EXPLOSION, PURGE DISCHARGE MUST NOT ENTER CONFINED AREAS OR SPACES WHERE IGNITION CAN OCCUR. THE AREA MUST BE WELL VENTILATED AND ALL SOURCES OF IGNITION MUST BE INACTIVATED OR REMOVED.**

**GAS METER SIZE — NATURAL GASES ONLY**

Be sure the gas meter has sufficient capacity to supply the full rated gas input of the water heater as well as the requirements of all other gas fired equipment supplied by the meter. If gas meter is too small, ask the gas company to install a larger meter having adequate capacity.

**GAS PRESSURE REGULATOR**

The gas pressure regulator is built into the gas valve and is equipped to operate on the gas specified on model and rating plate. The regulator is factory adjusted to deliver gas to burner at correct water column pressure allowing for a nominal pressure drop through the controls.

The minimum gas supply pressure for input adjustment must not be less than 4.5" w.c. for natural gas.

Do not subject the combination gas valve to inlet gas pressures of more than 14.0" W.C. - natural gas. A service regulator is necessary if higher gas pressures are encountered.

Gas pressure specified in Table 7, refer to flow pressure taken at pressure tap of automatic gas valve while heater is operating.

**TABLE 7  
MANIFOLD GAS PRESSURE IN INCHES  
OF WATER COLUMN (ALL MODELS\*)**

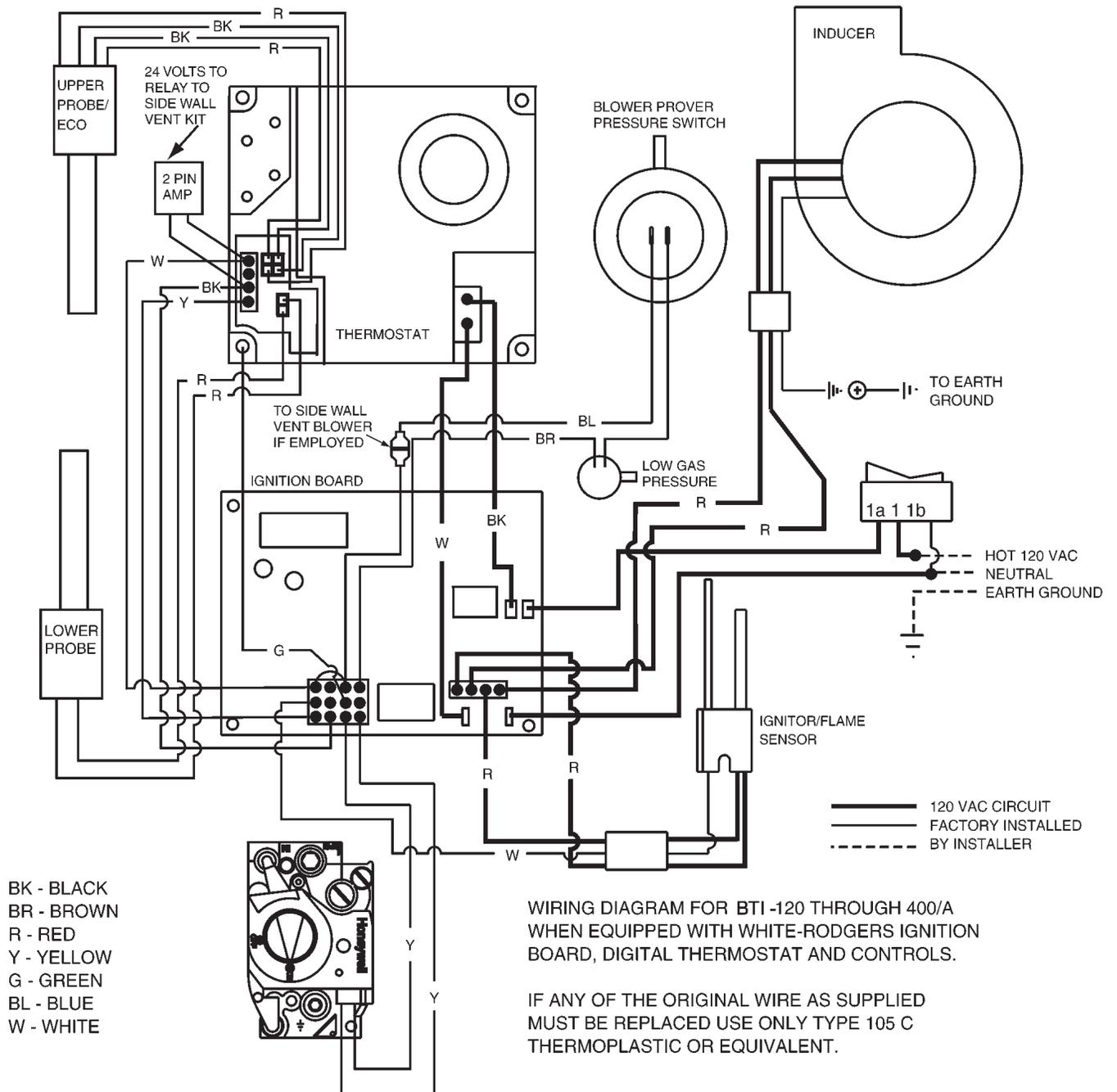
TYPE OF GAS	
Natural	Propane
3.5	10.0

# HEATER WIRING

All electrical work must be installed in accordance with the latest version of the National Electrical Code ANSI/NFPA No. 70, must conform to all local code authority having jurisdiction. **AN ELECTRICAL GROUND IS REQUIRED TO REDUCE RISK OF ELECTRICAL SHOCK OR POSSIBLE ELECTROCUTION.**

If any of the original wire as supplied with the appliance must be replaced, use only type 105°C thermoplastic or equivalent. 250°C type F must be used for the flame sensor leads and the spark ignition cable must be high voltage 250°C.

**FIGURE 10 - SINGLE UNIT WIRING DIAGRAM BTI-120 THROUGH 400A**



# INSTALLATION DIAGRAMS-TOP INLET/OUTLET USAGE

## GENERAL

The type, size and location of the relief valves must be in accordance with local codes. The locations of the relief valves shown in the installation diagrams are typical. The heater has a factory installed high temperature limit switch and temperature and pressure relief valve.

Cold water lines to heater should be installed as shown in order to minimize gravity circulation of hot water to building cold water lines.

A listed temperature and pressure relief valve of adequate capacity is installed on the heater. The locations shown in the installation diagrams on the following pages are typical.

The discharge opening of the temperature and pressure relief valve, located in front of the heater must be piped to an open drain and should not be subject to freezing temperatures.

Install in accordance with all local codes.

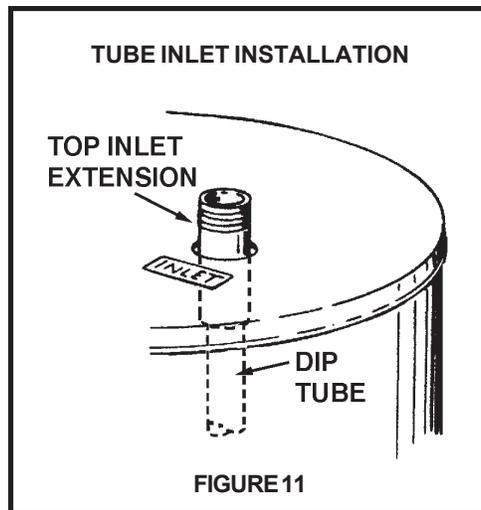
Use of the top inlet water connection requires installation of an inlet dip tube (refer to figure 11). The tube is supplied in the heater. Follow caution labels if applying heat to this fitting. Do not allow pipe dope to contact the plastic tube during installation.

## CODE RESTRICTIONS

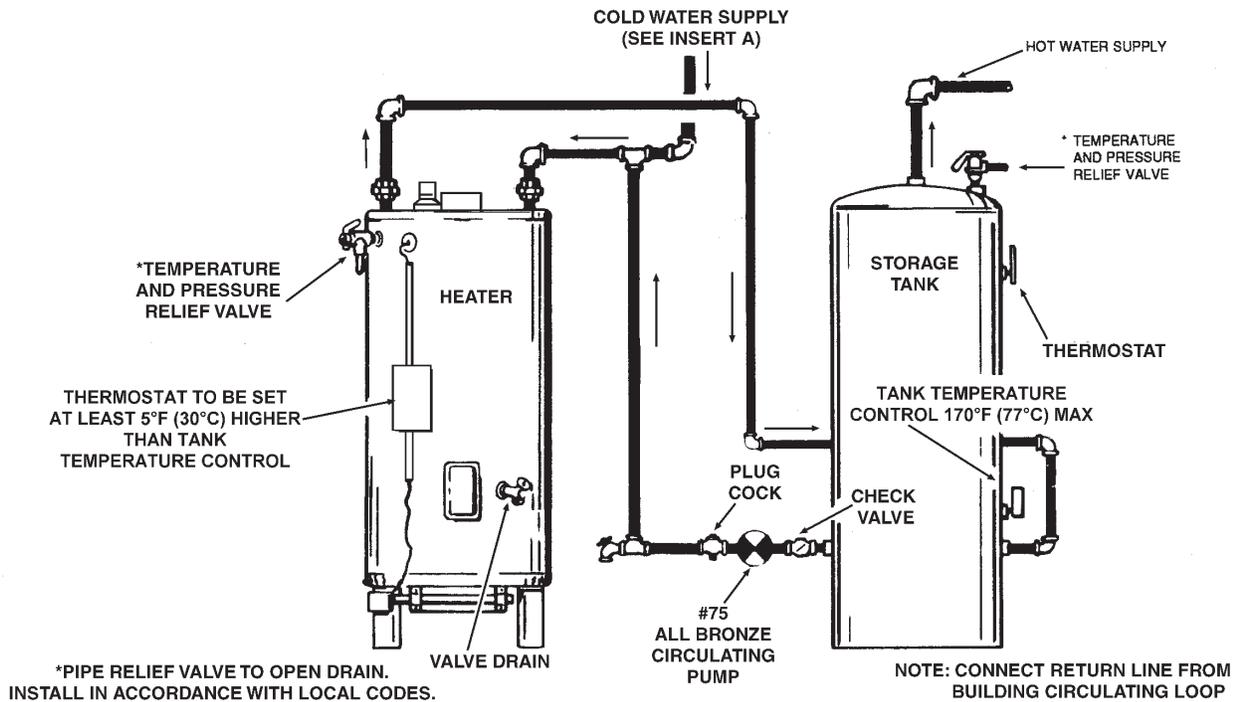
Use of the top inlet water connection is not permitted on installations in the state of North Carolina, due to the material of the tube (Polypropylene). Where such code restrictions exist, use only lower inlet tank connection. This may also require a heat trap - check local codes. The "Top Outlet" connection may still be used on these applications. Plug or cap all unused openings in the tank before filling with water.

### **! DANGER**

**TEMPERATURE SETTING SHOULD NOT EXCEED SAFE USE TEMPERATURE AT FIXTURES. SEE WATER TEMPERATURE CONTROL WARNING ON PAGE 23. IF HIGHER PREHEAT TEMPERATURES ARE NECESSARY TO OBTAIN ADEQUATE BOOSTER OUTPUT, ADD AN ANTI-SCALD VALVE FOR HOT WATER SUPPLIED TO FIXTURES.**



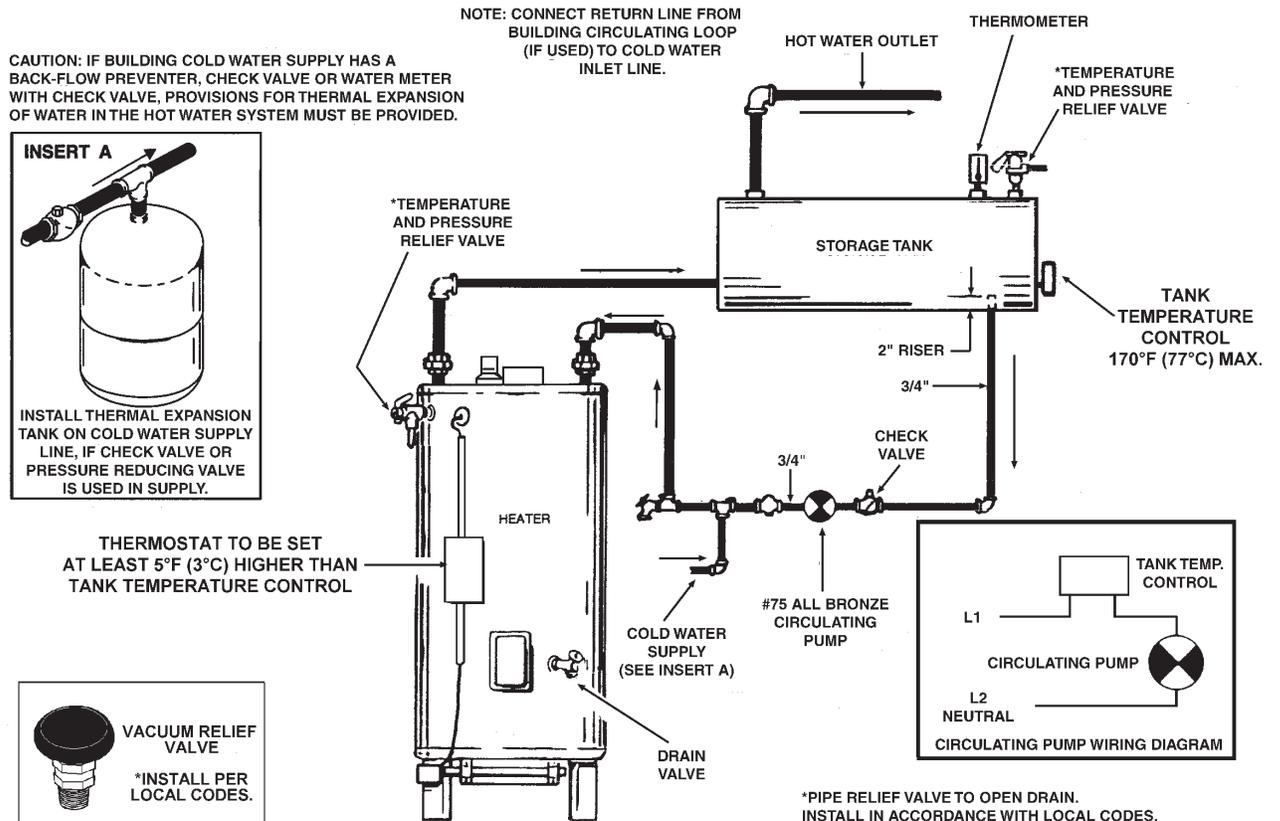
## VERTICAL STORAGE TANK AND FORCED CIRCULATION



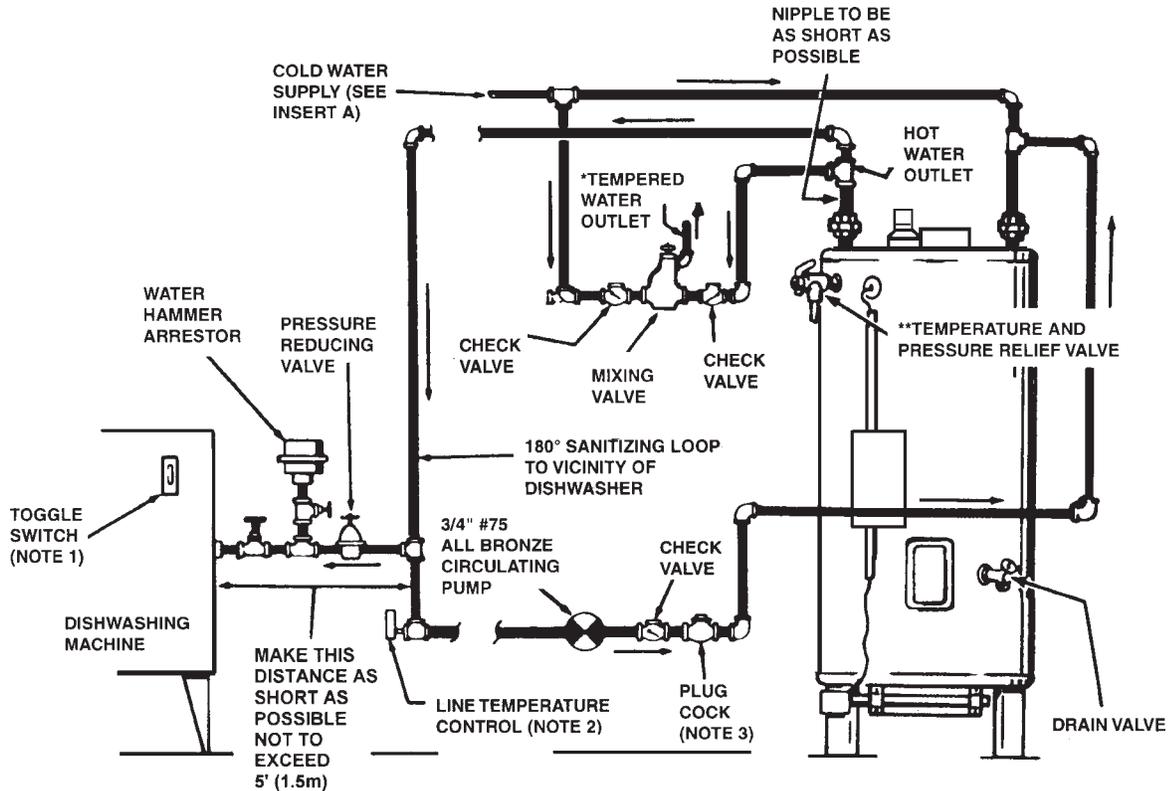
### ⚠ DANGER

TEMPERATURE SETTING SHOULD NOT EXCEED SAFE USE TEMPERATURE AT FIXTURES. SEE WATER TEMPERATURE CONTROL WARNING ON PAGE 25. IF HIGHER PREHEAT TEMPERATURES ARE NECESSARY TO OBTAIN ADEQUATE BOOSTER OUTPUT, ADD AN ANTI-SCALD VALVE FOR HOT WATER SUPPLIED TO FIXTURES.

## HORIZONTAL STORAGE TANK AND FORCED CIRCULATION



## TWO TEMPERATURE - ONE HEATER HIGH TEMPERATURE STORAGE WITH RECIRCULATION OF SANITIZING LOOP



**NOTE 1:** TOGGLE SWITCH CONTROLS 180°F (82°C) WATER CIRCULATION. INSTALL ON OR CLOSE TO DISHWASHING MACHINE. TOGGLE SWITCH MUST BE CLOSED (ON) DURING THE RINSE OPERATION AND OPEN (OFF) WHEN DISHWASHER IS NOT OPERATING OR WHEN ON LONG STANDBY.

**NOTE 2:** INSTALL LINE TEMPERATURE CONTROL IN AN UNINSULATED TEE BEYOND THE DISHWASHING MACHINE TAKEOFF IN THE SANITIZING LOOP. CONTROL SHOULD BE SET AT 185°F (85°C).

**NOTE 3:** ADJUST PLUG COCK SO THE SANITIZING LOOP FLOW RATE DOES NOT CAUSE UNNECESSARY TURBULENCE IN THE TANK.

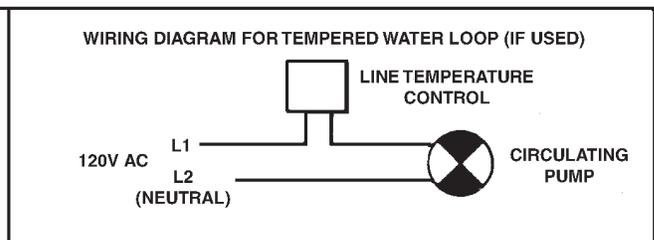
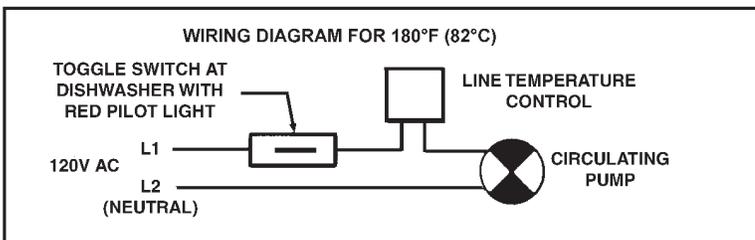
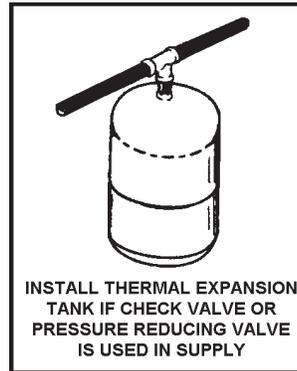
\* TEMPERED WATER LOOP, IF USED, CONNECT TO POINT "A".

\*\*PIPE RELIEF VALVE TO OPEN DRAIN. INSTALL IN ACCORDANCE WITH LOCAL CODES.

**CAUTION:** IF BUILDING COLD WATER SUPPLY HAS A BACKFLOW PREVENTER, CHECK VALVE OR WATER METER WITH CHECK VALVE. PROVISIONS FOR THERMAL EXPANSION OF WATER IN THE HOT WATER SYSTEM MUST BE PROVIDED.

**! DANGER**

TEMPERATURE SETTING SHOULD NOT EXCEED SAFE USE TEMPERATURE AT FIXTURES. SEE WATER TEMPERATURE CONTROL WARNING ON PAGE 25. IF HIGHER PREHEAT TEMPERATURES ARE NECESSARY TO OBTAIN ADEQUATE BOOSTER OUTPUT, ADD AN ANTI-SCALD VALVE FOR HOT WATER SUPPLIED TO FIXTURES.

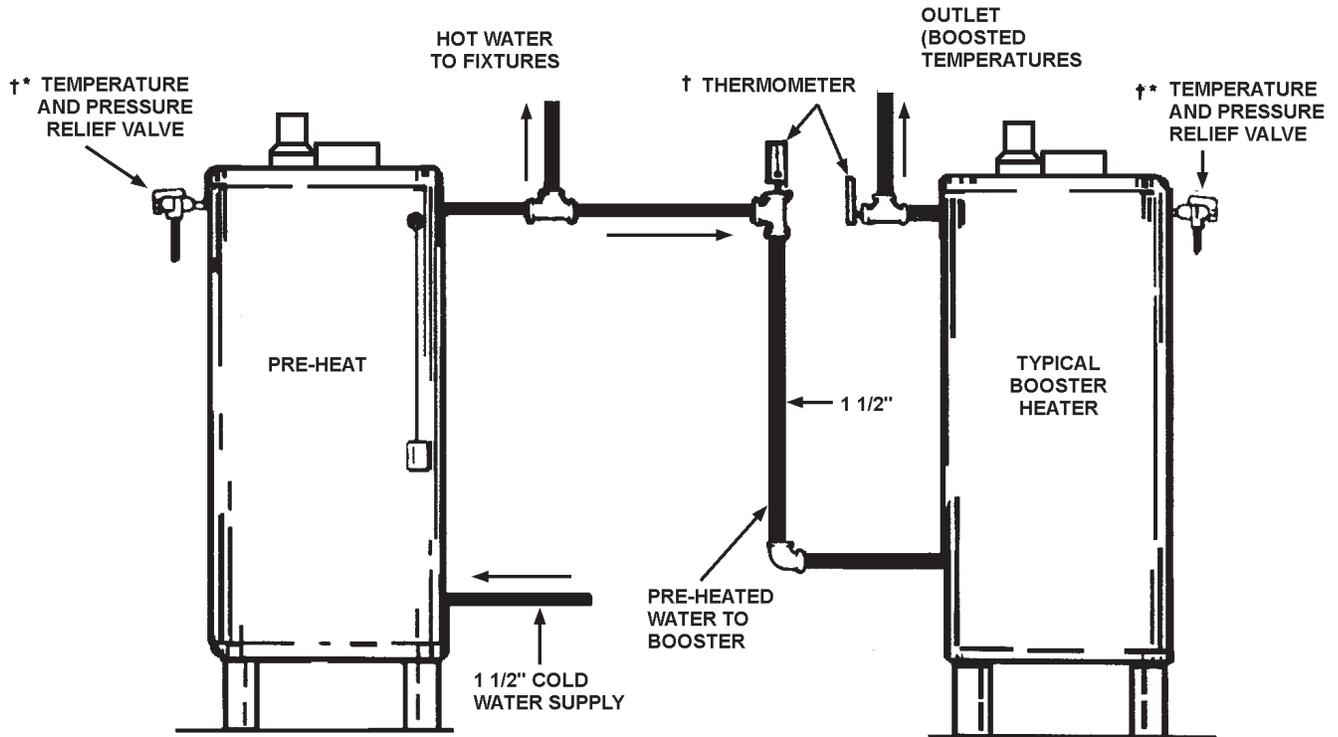


# INSTALLATION DIAGRAMS-SIDE INLET/OUTLET USAGE

A listed temperature and pressure relief valve of adequate capacity is installed on the heater. The locations shown in the installation diagrams on the following pages are typical.

The discharge opening of the temperature and pressure relief valve must be piped to an open drain and should not be subject to freezing conditions. DO NOT REDUCE, BLOCK OR PLUG THE DISCHARGE OPENING OF THE VALVE.

## TWO TEMPERATURE - TWO HEATERS, ONE PRE-HEATER/ONE - BOOSTER HEATER WITH OR WITHOUT BUILDING RECIRCULATION



### DANGER

TEMPERATURE SETTING SHOULD NOT EXCEED SAFE USE TEMPERATURE AT FIXTURES. SEE WATER TEMPERATURE CONTROL WARNING ON PAGE 25. IF HIGHER PREHEAT TEMPERATURES ARE NECESSARY TO OBTAIN ADEQUATE BOOSTER OUTPUT, ADD AN ANTI-SCALD VALVE FOR HOT WATER SUPPLIED TO FIXTURES.

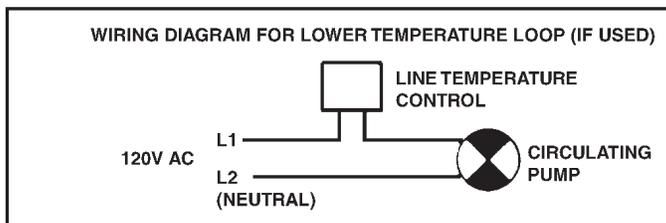
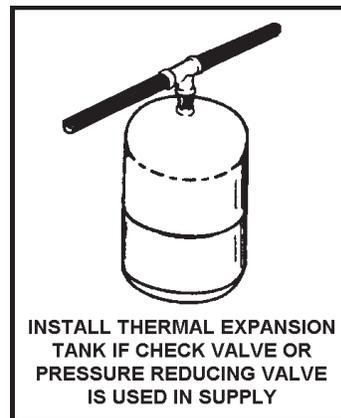
#### CIRCULATING RETURN LINE CONNECTION

- FROM FIXTURE LOOP, IF USED, CONNECT TO PRE-HEATER INLET.
- FROM BOOSTED TEMPERATURE LOOP, IF USED CONNECT TO BOOSTER INLET.

† AVAILABLE FROM A.O. SMITH.

\* PIPE RELIEF VALVE TO OPEN DRAIN.

INSTALL IN ACCORDANCE WITH LOCAL CODES.

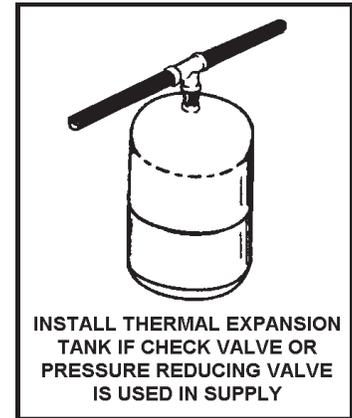
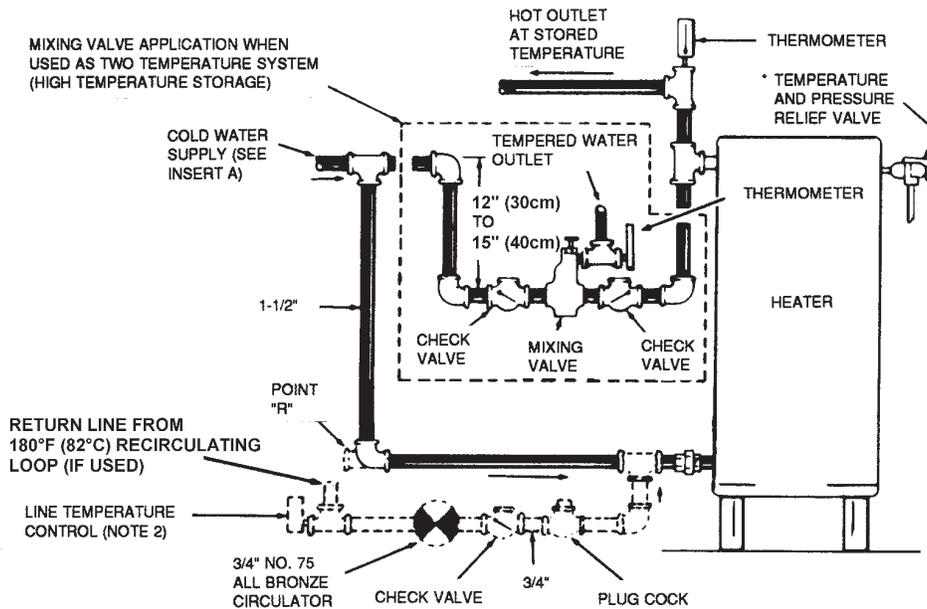


# ONE OR TWO TEMPERATURE - ONE HEATERS, HIGH TEMPERATURE STORAGE WITH OR WITHOUT RECIRCULATION

## HEATER WITH OR WITHOUT MIXING VALVE



**TEMPERATURE SETTING SHOULD NOT EXCEED SAFE USE TEMPERATURE AT FIXTURES. SEE WATER TEMPERATURE CONTROL WARNING ON PAGE 25. IF HIGHER PREHEAT TEMPERATURES ARE NECESSARY TO OBTAIN ADEQUATE BOOSTER OUTPUT, ADD AN ANTI-SCALD VALVE FOR HOT WATER SUPPLIED TO FIXTURES.**



## HEATER WITH MIXING VALVE AND RECIRCULATED SANITIZING LOOP

\* PIPE RELIEF VALVE TO OPEN DRAIN.

INSTALL IN ACCORDANCE WITH LOCAL CODES.

CIRCULATING RETURN LINE CONNECTIONS:

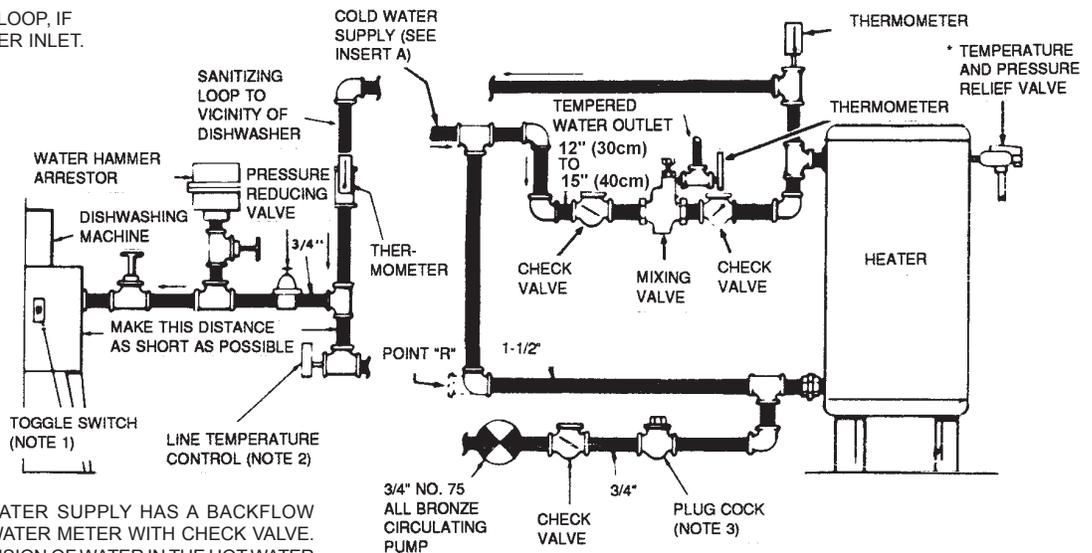
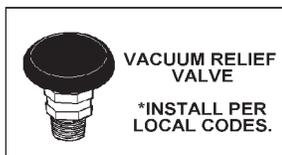
- TEMPERED WATER LOOP, IF USED, CONNECT TO POINT "R".

- STORED TEMPERATURE WATER LOOP, IF USED, CONNECT TO COLD WATER INLET.

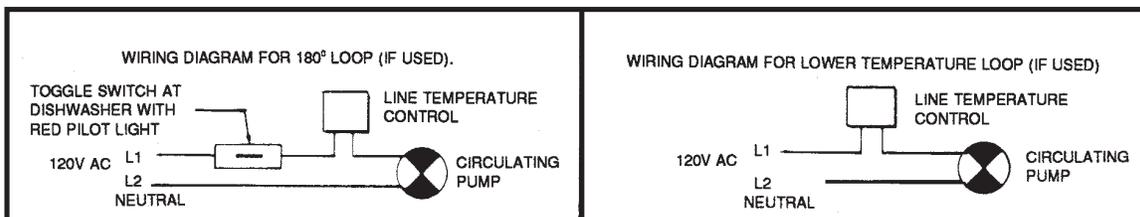
NOTE 1: TOGGLE SWITCH CONTROLS 180°F (82°C) WATER CIRCULATION. INSTALL ON OR CLOSE TO DISHWASHING MACHINE. TOGGLE SWITCH MUST BE CLOSED (ON) DURING THE RINSE OPERATION AND OPEN (OFF) WHEN DISHWASHER IS NOT OPERATING OR WHEN ON LONG STANDBY.

NOTE 2: INSTALL LINE TEMPERATURE CONTROL IN AN UNINSULATED TEE BEYOND THE DISHWASHING MACHINE TAKEOFF IN THE SANITIZING LOOP. CONTROL SHOULD BE SET AT 185°F (85°C).

NOTE 3: ADJUST PLUG COCK SO THE SANITIZING LOOP FLOW RATE DOES NOT CAUSE UNNECESSARY TURBULENCE IN THE TANK.

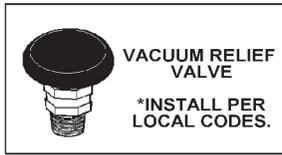


CAUTION: IF BUILDING COLD WATER SUPPLY HAS A BACKFLOW PREVENTER, CHECK VALVE OR WATER METER WITH CHECK VALVE. PROVISIONS FOR THERMAL EXPANSION OF WATER IN THE HOT WATER SYSTEM MUST BE PROVIDED.



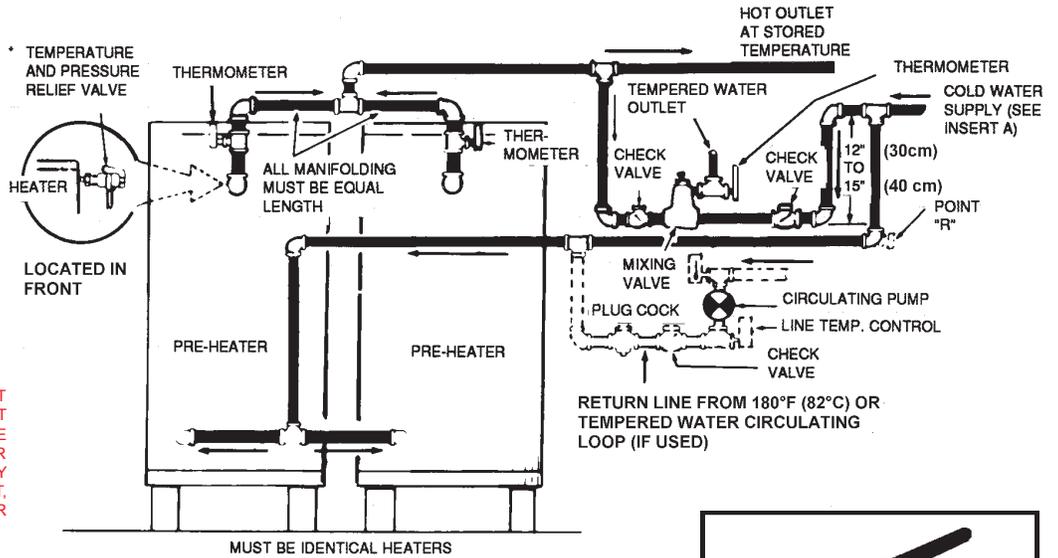
# TWO TEMPERATURE - TWO PRE-HEATERS WITH MIXING VALVE OR BOOSTER HEATER WITH OR WITHOUT BUILDING RECIRCULATION

## TWO PRE-HEATERS WITH MIXING VALVE

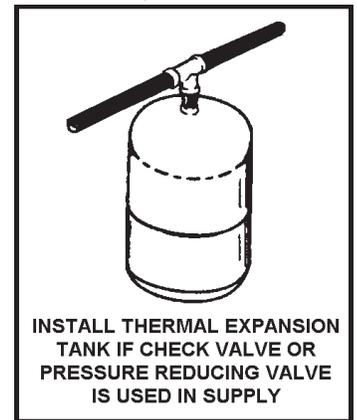


### ⚠ DANGER

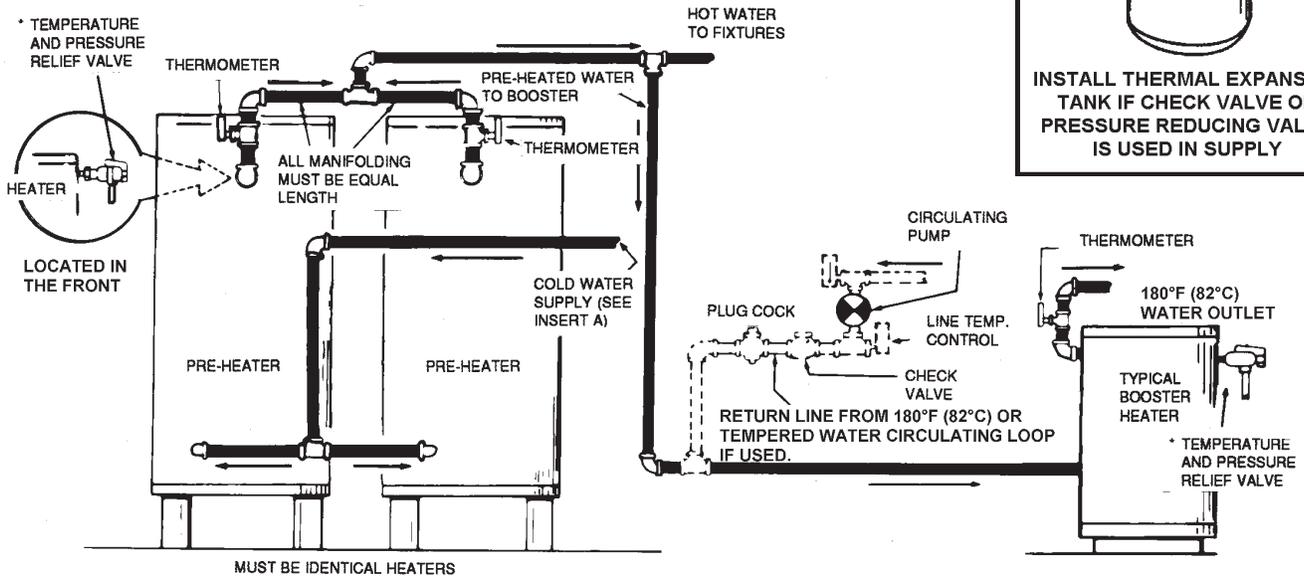
TEMPERATURE SETTING SHOULD NOT EXCEED SAFE USE TEMPERATURE AT FIXTURES. SEE WATER TEMPERATURE CONTROL WARNING ON PAGE 25. IF HIGHER PREHEAT TEMPERATURES ARE NECESSARY TO OBTAIN ADEQUATE BOOSTER OUTPUT, ADD AN ANTI-SCALD VALVE FOR HOT WATER SUPPLIED TO FIXTURES.



MUST BE IDENTICAL HEATERS  
CIRCULATING RETURN CONNECTIONS  
TEMPERED WATER LOOP, IF USED, CONNECT TO POINT "R"



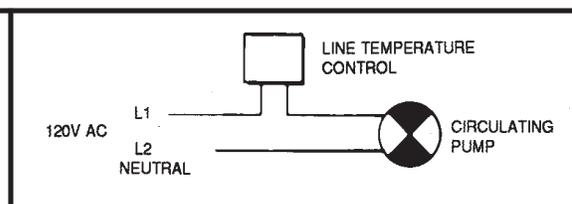
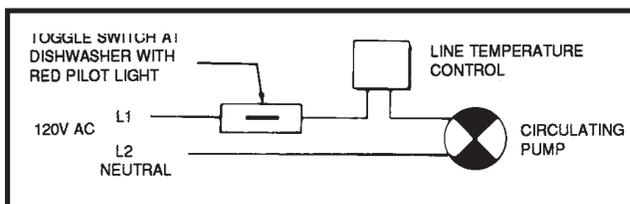
## TWO PRE-HEATERS WITH BOOSTER HEATER



CAUTION: IF BUILDING COLD WATER SUPPLY HAS A BACKFLOW PREVENTER, CHECK VALVE OR WATER METER WITH CHECK VALVE, PROVISIONS FOR THERMAL EXPANSION OF WATER IN THE HOT WATER SYSTEM MUST BE PROVIDED.

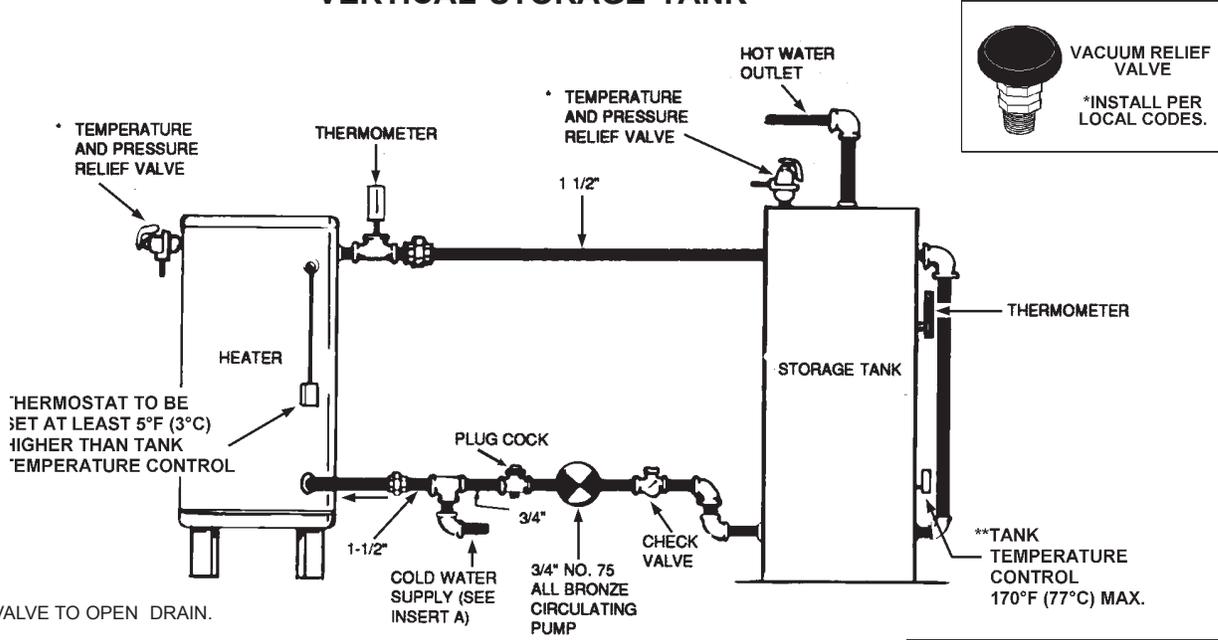
\* PIPE RELIEF VALVE TO OPEN DRAIN.  
INSTALL IN ACCORDANCE WITH LOCAL CODES.

CIRCULATING RETURN LINE CONNECTIONS.  
-- FOR PRE-HEATED WATER LOOP, IF USED, CONNECT TO COLD WATER INLET OR PRE-HEATERS.



# MEDIUM TEMPERATURE - ONE HEATER WITH AUXILIARY STORAGE TANK FORCED CIRCULATION WITH OR WITHOUT BUILDING RECIRCULATION

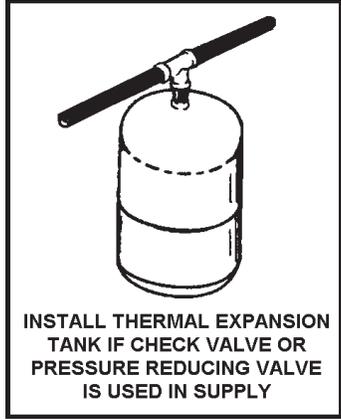
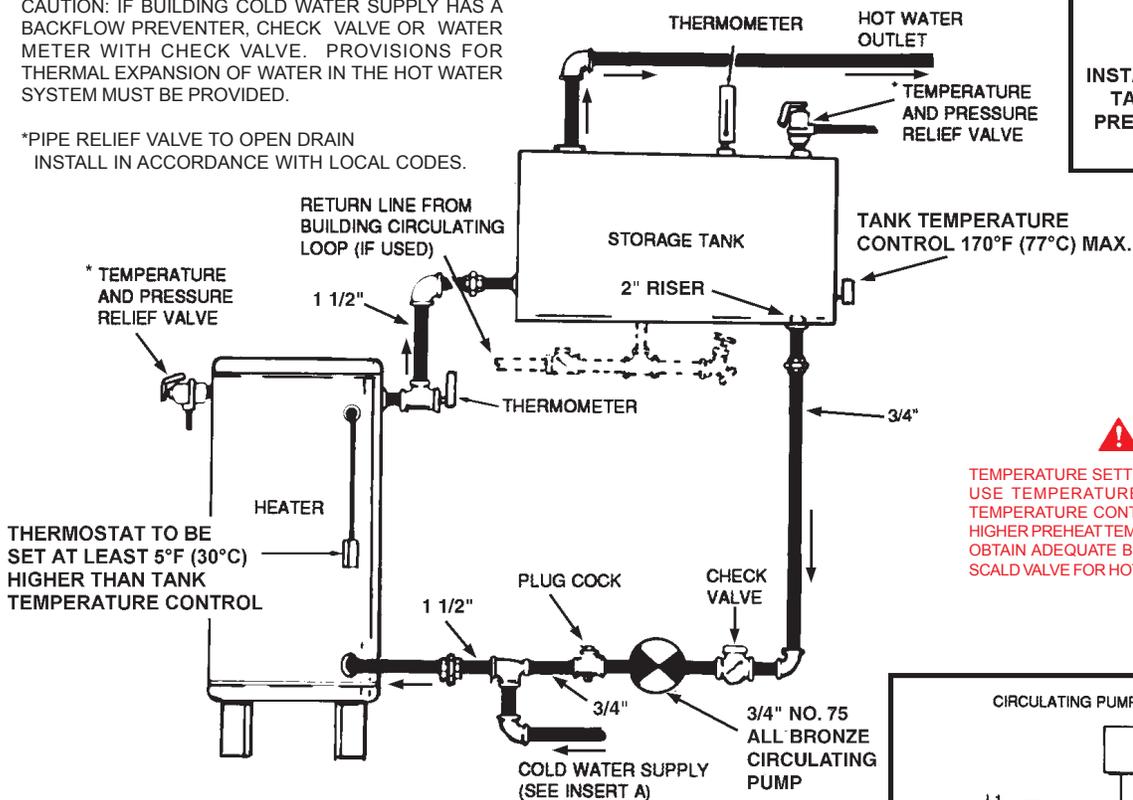
## VERTICAL STORAGE TANK



## HORIZONTAL STORAGE TANK

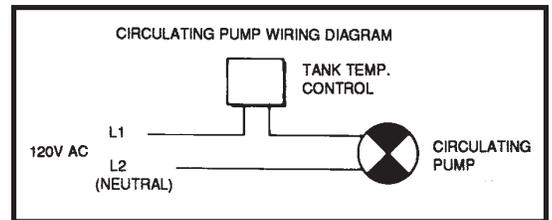
CAUTION: IF BUILDING COLD WATER SUPPLY HAS A BACKFLOW PREVENTER, CHECK VALVE OR WATER METER WITH CHECK VALVE. PROVISIONS FOR THERMAL EXPANSION OF WATER IN THE HOT WATER SYSTEM MUST BE PROVIDED.

\*PIPE RELIEF VALVE TO OPEN DRAIN  
INSTALL IN ACCORDANCE WITH LOCAL CODES.



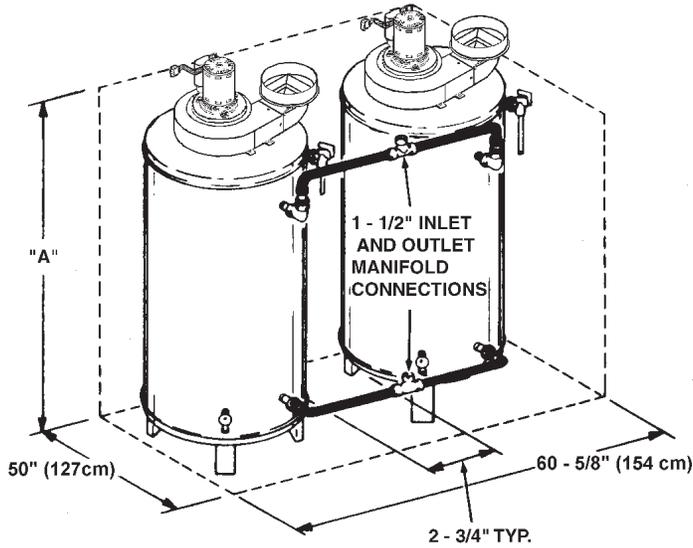
**⚠ DANGER**

TEMPERATURE SETTING SHOULD NOT EXCEED SAFE USE TEMPERATURE AT FIXTURES. SEE WATER TEMPERATURE CONTROL WARNING ON PAGE 25. IF HIGHER PREHEAT TEMPERATURES ARE NECESSARY TO OBTAIN ADEQUATE BOOSTER OUTPUT, ADD AN ANTI-SCALD VALVE FOR HOT WATER SUPPLIED TO FIXTURES.



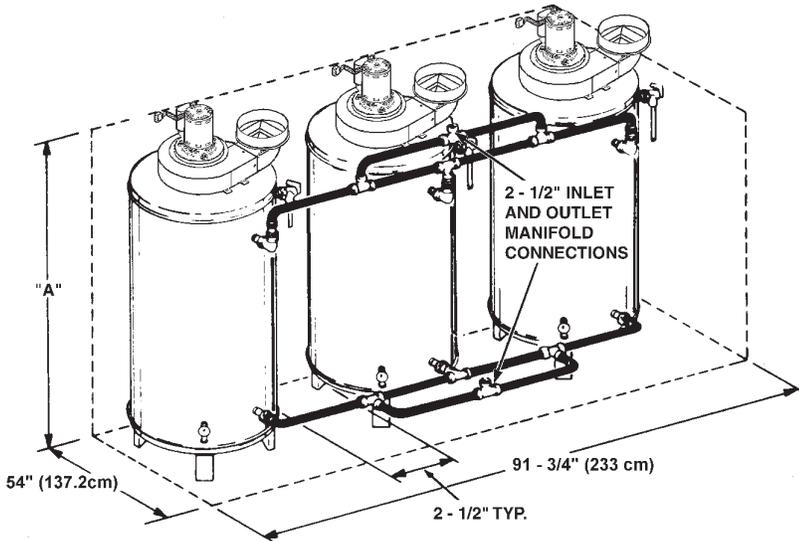
# MANIFOLD KITS

## TWO UNIT MANIFOLD KIT (PART NO. 195686)

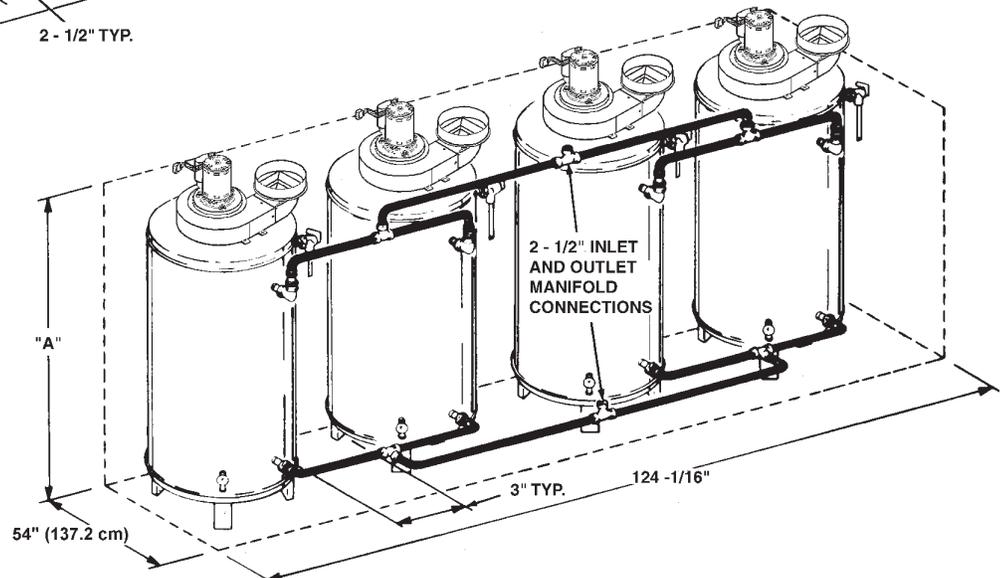


MODEL	DIMENSION "A"
BTI-120	63"
BTI-154	70"
BTI-180	70"
BTI-199	70"
BTI-200/A	72"
BTI-250/A	72"
BTI-275/A	72"
BTI-310/A	73"
BTI-366/A	73"
BTI-400/A	73"

## THREE UNIT MANIFOLD KIT (PART NO. 195687)



## FOUR UNIT MANIFOLD KIT (PART NO. 195688)



**TABLE 8**  
**APPROXIMATE TIME REQUIRED TO CONSUME**  
**1 CU. FT. OF GAS AT FULL CAPACITY**

INPUT RATE (BTUH)	TYPE OF GAS	BTUH PER 1 CU. FT.	TIME REQ'D TO CONSUME CU. FT. OF GAS
120,000 (35kW)	NATURAL	1050	31.5 SEC.
	PROPANE	2500	75.0 SEC.
154,000 (45kW)	NATURAL	1050	24.5 SEC.
	PROPANE	2500	58.4 SEC.
180,000 (53kW)	NATURAL	1050	21.1 SEC.
	PROPANE	2500	50.3 SEC.
190,000 (56kW)	NATURAL	1050	19.9 SEC.
	PROPANE	2500	47.4 SEC.
199,000 (58kW)	NATURAL	1050	19.0 SEC.
	PROPANE	2500	47.4 SEC.
250,000 (73kW)	NATURAL	1050	15.1 SEC.
	PROPANE	2500	35.3 SEC.
275,000 (81kW)	NATURAL	1050	13.75 SEC.
	PROPANE	2500	32.2 SEC.
310,000 (91kW)	NATURAL	1050	12.4 SEC.
	PROPANE	2500	29.5 SEC.
366,000 (107kW)	NATURAL	1050	10.4 SEC.
	PROPANE	2500	24.7 SEC.
399,000 (117kW)	NATURAL	1050	9.5 SEC.
	PROPANE	2500	22.6 SEC.

Figures shown are valid for 0-2000 ft. (0-610m) installations. See "HIGH ALTITUDE INSTALLATIONS" for deration requirement over 2000 ft. (610m).

## OPERATION

### IMPORTANT

A qualified person must perform the initial firing of the heater. At this time the user should not hesitate to ask the individual any questions which they may have in regard to the operation and maintenance of the unit.

An Operational Checklist is included at the rear of this manual. By using this checklist the user may be able to make minor operational adjustments and avoid unnecessary service calls. However, the user should not attempt repairs which are not listed under the USER column.

### GENERAL

NEVER OPERATE THE HEATER WITHOUT FIRST BEING CERTAIN IT IS FILLED WITH WATER AND A TEMPERATURE AND PRESSURE RELIEF VALVE IS INSTALLED IN THE RELIEF VALVE OPENING OF THE HEATER.

SHOULD OVERHEATING OCCUR OR THE GAS SUPPLY FAIL TO SHUT OFF, TURN OFF THE MANUAL GAS CONTROL VALVE TO THE APPLIANCE.

### CAUTION

Before proceeding with the operation of the unit make sure the water heater and system are filled with water and all air is expelled.

### FILLING

1. Close the heater drain valve by turning handle clockwise.
2. Open a nearby hot water faucet to permit the air in the system to escape.
3. Fully open the cold water inlet pipe valve allowing the heater and piping to be filled.
4. Close the hot water faucet as water starts to flow.
5. The heater is ready to be operated.

### WARNING

THE GAS VALVE MUST HAVE BEEN IN THE OFF POSITION FOR AT LEAST 5 MINUTES. This waiting period is an important safety step. Its purpose is to permit gas that may have accumulated in the combustion chamber to clear. IF YOU DETECT GAS ODOR AT THE END OF THIS PERIOD DO NOT PROCEED WITH LIGHTING. RECOGNIZE THAT GAS EVEN IF IT SEEMS WEAK, MAY INDICATE PRESENCE OF ACCUMULATED GAS SOMEPLACE IN THE AREA WITH RISK OF FIRE OR EXPLOSION. SEE THE FRONT PAGE FOR STEPS TO BE TAKEN.

All gas and water lines leak tested and open.

Read **SEQUENCE OF OPERATION** section of this manual prior to lighting and operating this appliance.

With above conditions satisfied, start the unit in accordance with the instructions on the Operating label attached to the heater. If label instructions are not legible - determine which gas valve the appliance is equipped with and use the applicable **OPERATING INSTRUCTIONS** as follows:

Each heater is equipped with an ignition control board. The controller will try three times to light the main burner before going into lockout. After the controller tries three times, it will wait one hour before trying to light the unit again. This cycle will continue until the main burners are ignited or the unit is shut down.

### ADJUSTMENTS

**ON INITIAL STARTUP SOME ADJUSTMENTS ARE NECESSARY.**

1. **CHECK MANIFOLD AND INLET GAS PRESSURES.**
2. **CYCLE CHECK - CHECK AT LEAST ONE BURNER OPERATION - WHEN THERMOSTAT IS SATISFIED, BURNER WILL SHUT OFF AND INDUCER WILL STOP RUNNING. ON CALL FOR HEAT - THE INDUCER WILL COME ON AND CLOSE THE PRESSURE SWITCH AND THE IGNITION SEQUENCE DESCRIBED ABOVE WILL BEGIN, SEE "SEQUENCE OF OPERATION".**

# SEQUENCE OF OPERATION

---

The following information will describe the Sequence of Operation for this appliance.

1. Switch power on to unit.
2. Thermostat calls for heat.
3. Ignition Control Board performs diagnostic check on system components.
4. On completion of diagnostics check, the Ignition Control Board sends signal to Exhaust Inducer.
5. Exhaust Inducer begins drawing air through appliance closing the Prover Switch.
6. On completion of Prover Switch engagement, the Ignition Control Board begins the ignition cycle.
7. The Ignition Control Board provides power to the Silicon Nitride Ignitor.
8. The Silicon Nitride Ignitor heats up for approximately 17 to 20 seconds.
9. At the end of Silicon Nitride Ignitor's warm-up, the Ignition Control Board opens the Gas Valve.
10. From the time the Gas Valve opens, the Ignition Control Board waits 3 seconds and then shuts off power to the Silicon Nitride Ignitor.
11. From the time the Silicon Nitride Ignitor's power is shut off, the Ignition Control Board waits 3 more seconds to monitor the Flame Sensor.
12. If the Flame Sensor does not detect a strong enough flame, the Ignition Control Board shuts off the Gas Valve and allows the Exhaust Inducer to purge the unit for 20 seconds. At that time, the Ignition Control Board restarts with step 7. It will try and ignite the main burners 2 more times. If the unit does not light, the Ignition Control Board will wait one hour and then restart at step 3. This cycle will continue until the unit lights or the power is shutoff to the unit.
13. If the Flame Sensor detects a strong flame, the Ignition Control Board will allow the unit to operate until the thermostat is satisfied.
14. Once the unit is satisfied, the Ignition Control Board will shut off the Gas Valve and the unit will be in standby mode until another call for heat is initiated by the thermostat.

See the flow chart on page 31 for more information.

## FOR YOUR SAFETY READ BEFORE OPERATING



**WARNING** IF YOU DO NOT FOLLOW THESE INSTRUCTIONS EXACTLY A FIRE OR EXPLOSION MAY RESULT CAUSING PROPERTY DAMAGE, PERSONAL INJURY OR LOSS OF LIFE.



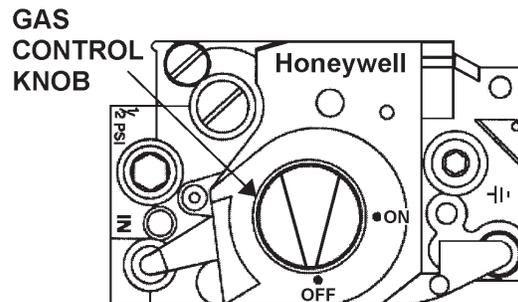
- A. This appliance does not have a pilot. It is equipped with an ignition device which automatically lights the burner. Do not try to light the burner by hand.
  - B. BEFORE OPERATING smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.

“WHAT TO DO IF YOU SMELL GAS”

    - Do not try to light any appliance.
    - Do not touch any electric switch; do not use any telephone in your building.
    - Immediately call your gas supplier from a neighbor’s telephone. Follow the gas supplier’s instructions.
  - C. Use only your hand to push in or turn the gas control knob. Never use tools. If the knob will not push in or turn by hand, don’t try to repair it, call a qualified service technician. Force or attempted repair may result in fire or explosion.
  - D. Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.
- If you cannot reach your gas supplier, call the fire department.

## OPERATING INSTRUCTIONS

1.  STOP! Read the safety information above on this label.
2. Set thermostat to lowest setting.
3. Turn off all electric power to the appliance.
4. This appliance is equipped with an ignition device which automatically lights the burner. Do not try to light the burner by hand.
5. Push in gas control knob slightly and turn clockwise  to “OFF”.
6. Wait five (5) minutes to clear out any gas. If you then smell gas,  STOP! Follow “B” in the safety information  above on this label. If you don’t smell gas, go on to the next step.
7. Turn gas control knob counterclockwise  to “ON”.
8. Turn on all electric power to the appliance.
9. Set thermostat to desired setting.
10. If the appliance will not operate, follow the instructions “To Turn Off Gas To Appliance” and call your service technician or gas supplier.



## FOR YOUR SAFETY READ BEFORE OPERATING

1. Set the thermostat to lowest setting.
2. Turn off all electric power to appliance if service is to be performed.
3. Push in gas control knob slightly and turn clockwise  to “OFF”. Do not force.

## WATER TEMPERATURE CONTROL



### **⚠ DANGER**

THIS WATER HEATER IS EQUIPPED WITH AN ADJUSTABLE THERMOSTAT TO CONTROL WATER TEMPERATURE. HOT WATER TEMPERATURES REQUIRED FOR AUTOMATIC DISHWASHER AND LAUNDRY USE CAN CAUSE SCALD BURNS RESULTING IN SERIOUS PERSONAL INJURY AND/OR DEATH. THE TEMPERATURE AT WHICH INJURY OCCURS VARIES WITH THE PERSON'S AGE AND TIME OF EXPOSURE. THE SLOWER RESPONSE TIME OF DISABLED PERSONS INCREASES THE HAZARDS TO THEM. NEVER ALLOW SMALL CHILDREN TO USE A HOT WATER TAP, OR TO DRAW THEIR OWN BATH WATER. NEVER LEAVE A CHILD OR DISABLED PERSON UNATTENDED IN A BATHTUB OR SHOWER.

THE WATER HEATER SHOULD BE LOCATED IN AN AREA WHERE THE GENERAL PUBLIC DOES NOT HAVE ACCESS TO SET TEMPERATURES.

SETTING THE WATER HEATER TEMPERATURE AT 120°F WILL REDUCE THE RISK OF SCALDS. Some states or provinces require settings at specific lower temperatures.

Below you will find listed the approximate time-to-burn relationship for normal adult skin. Short repeated heating cycles caused by small hot water uses can cause temperatures at the point of use to exceed the thermostat setting by up to 20°F . If you experience this type of use, you should consider using lower temperature settings to reduce scald hazards.

Temperature Setting	Time to Produce 2nd & 3rd Degree Burns on Adult Skin
180°F (82°C)	Nearly instantaneous
170°F (77°C)	Nearly instantaneous
160°F (71°C)	About 1/2 second
150°F (66°C)	About 1-1/2 seconds
140°F (60°C)	Less than 5 seconds
130°F (54°C)	About 30 seconds
120°F (49°C)	More than 5 minutes

Valves for reducing point-of-use temperature by mixing cold and hot water are available. Also available are inexpensive devices that attach to faucets to limit hot water temperatures. Contact a licensed plumber or the local plumbing authority.

The water temperature is controlled by a thermostat, fig. 3, which has two sensing elements. One sensor is located near the top of the tank and the other is near the center. The thermostat is set in the lowest position before the heater leaves the factory.

The thermostat temperature dial, fig. 3, is accessible by removing the control cover. The dial is adjustable and may be set for 120°F(49°C) to 180°F(82°C) water temperature, but 120°F (49°C)

is the recommended starting point. It is suggested the dial be placed on the lowest setting which produces an acceptable hot water supply. This will always give the most energy efficient operation. The temperature control has a 4°F fixed differential.

## PREVENTIVE MAINTENANCE

### CHECK THE IGNITOR ASSEMBLY

At least once a year, check the ignitor assembly, Fig. 12, and the main burner, Fig. 13, for proper operation. Refer to the following ignitor assembly and main burner sections.

### IGNITOR ASSEMBLY

For access to ignitor assembly, unfasten two screws to burner cover and remove. Locate the burner with the ignitor assembly and remove screw holding burner to manifold. Slide burner out to access ignitor assembly.

Servicing of the ignitor assembly includes keeping the ignitor free of lint, scale or any other foreign debris.

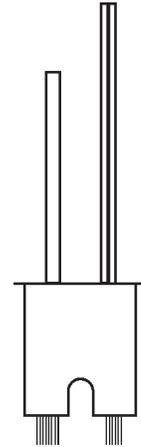


FIGURE 12

### MAIN BURNER

The main burner, fig.13, should display the following characteristics:

- Cause rapid ignition and carry across entire burner.
- Give reasonably quiet operation during ignition, burning, and extinction.
- Cause no excessive lifting of flame from burner ports.

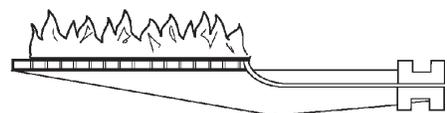


FIGURE 13

If the preceding burner characteristics are not evident, check for accumulation of lint, scale or other foreign debris that restricts or blocks the air openings to the burner or heater.

NOTE:

1. Remove main burners from unit.
2. Check that burner venturi and ports are free of foreign debris.
3. Clean burners with bristle brush and/or vacuum cleaner - DO NOT distort burner ports or pilot location.
4. Reinstall burners in unit. Make sure front and rear of burners are installed correctly in burner support brackets.

Also check for good flow of combustion and ventilating air to the unit. Maintain a clear area around the heater at all times.

## GAS VALVES

Figure 14 shows the type of combination manual gas control valve and regulator used on these heaters.

If the gas valve becomes defective, repairs should not be attempted. A new valve should be installed in place of the defective one.

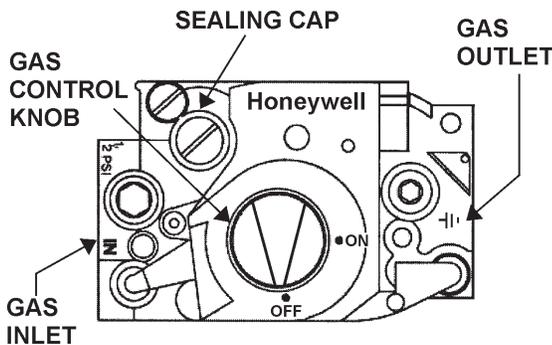


FIGURE 14

## CHECKING THE INPUT

For appliance installation locations with elevations above 2000 feet, refer to HIGH ALTITUDE INSTALLATIONS section of this manual for input reduction procedure.

1. Attach a pressure gauge or a manometer to the gauge port and refer to Table 4, for correct manifold pressure.
2. Use this formula to “clock” the meter. Be sure that other gas consuming appliances are not operating during this interval.

$$3600 \times \frac{H}{T} = \text{Btuh}$$

T = Time in seconds to burn one cubic foot of gas.

H = Btu's per cubic foot of gas.

Btuh = Actual heater input.

Example: (Using BTI-250 heater)  
T = 15.1 seconds

H = 1050 Btu

Btuh = ?

36.8 X 1050 = 250,000 Btuh (Compare with the BTI 250 model and rating.)

Should it be necessary to adjust the gas pressure to the burners to obtain the full input rate, the steps below should be followed:

3. Remove the regulator adjustment sealing cap, fig. 14, and adjust the pressure by turning the adjusting screw with a screwdriver.

Clockwise to increase gas pressure and input rate.

Counterclockwise to decrease gas pressure and input rate.

4. “Clock” the meter as in step 2 above.
5. Repeat steps 3 and 4 until the specified input rate is achieved.
6. Turn the gas control knob to PILOT. Remove the pressure gauge and replace the sealing cap and the allen wrench set screw in the pressure tap opening.

### WARNING

**UNDER NO CIRCUMSTANCES SHOULD THE GAS INPUT EXCEED THE INPUT SHOWN ON THE HEATER MODEL AND RATING PLATE. OVERFIRING COULD RESULT IN DAMAGE OR SOOTING OF THE HEATER.**

When the heater is operating at full capacity, or full gas input, it should consume 1 cu. ft. of gas in time indicated on Table 5.

## VENTING SYSTEM

Examine the venting system every six months for obstructions and/or deterioration of the vent piping.

Remove all soot or other obstructions from chimney which will retard free draft.

## REMOTE STORAGE TANK TEMPERATURE CONTROL

The water temperature in the storage tank (if used) is controlled by the storage tank temperature control. The sensing element is mounted in the hot water storage tank, see page 16.

A change in water temperature in the storage tank lower than the tank temperature control setting will cause the sensor to activate the circulating pump. The pump then circulates the water through the heater where the thermostat senses the drop in water temperature and activates main burner operation of the appliance. If the storage tank temperature control is out of calibration, replace with new control.

### WARNING

**SHOULD OVERHEATING OCCUR OR THE GAS SUPPLY FAIL TO SHUT OFF, TURN OFF THE MANUAL GAS CONTROL VALVE TO THE APPLIANCE.**

## RELIEF VALVE

At least once a year, the temperature and pressure relief valve should be checked to ensure that it is in operating condition. Lift the lever at the top of the valve several times until the valve seats properly and operates freely.

If the appliance installation includes other relief valves, such as in “remote” storage tanks etc., check their relief valve operation with the same frequency.

 **WARNING**

**THE WATER PASSING OUT OF THE VALVE DURING THIS CHECKING OPERATION MAY BE EXTREMELY HOT. AVOID CONTACT AND DISCHARGE SAFELY TO PREVENT WATER DAMAGE.**

If the temperature and pressure relief valve on the heater discharges periodically or continuously, a problem exists. This may be due to unusually high water temperatures or pressures in the system, or to a faulty relief valve. Contact your dealer or a qualified service technician to find the cause of the problem and to correct it. This may also be due to thermal expansion in a closed water supply system. Contact the water supplier or local plumbing inspector on how to correct this situation. **DO NOT PLUG THE TEMPERATURE AND PRESSURE RELIEF VALVE.**

 **WARNING**

**SHOULD OVERHEATING OCCUR OR THE GAS SUPPLY FAIL TO SHUT OFF, TURN OFF THE MANUAL GAS CONTROL VALVE TO THE APPLIANCE.**

## HOT WATER ODOR

On occasion, hot water may develop a strong odor. If this occurs drain the heater completely, flush thoroughly, and refill. If the problem persists, chlorination of the heater and replacement of the factory installed magnesium anodes with aluminum anodes may correct the condition.

Occasionally water softener companies recommend removal of heater anodes for odor reasons.

 **CAUTION**

**Unauthorized removal of the anode(s) will void the warranty. For further information contact your dealer.**

## ANODE ROD INSPECTION

The heater tank is equipped with anode rods to provide corrosion control. At least once a year the anode rods should be checked to determine if replacement is necessary. Initially the anode rods are approximately 7/8" in diameter with a 1/8" diameter steel core wire running down the center of the anode material. **THE ANODES SHOULD BE REPLACED** when the 1/8" diameter core wire is visible as this means that the anode material has been expended in the control of corrosion.

For models with top inlet and outlet, it is recommended that, before removing the inner cover for cleaning, inspection or removal of inner parts, you obtain two new nipple collars, part no. 74060. The nipple collars on the heater will usually be damaged when removed. New pipe collars will insure that the seal is such as to prevent leakage of flue products when properly installed.

**NOTE:** Anode rod inspection may need to be made more frequently in areas subject to acid rain that obtains their water supply from surface water as the low pH will accelerate anode activity.

**CAUTION:** Close cold water inlet valve serving heater and open nearby hot water faucet to relieve the pressure in the heater before attempting to remove anode(s) for inspection.

## FLUSHING

1. Turn off the heater electrical disconnect switch.
2. Open the drain valve and allow water to flow until it runs clean.
3. Close the drain valve when finished flushing.
4. Turn on the heater electrical disconnect switch.

## DRAINING

The heater must be drained if it is to be shut down and exposed to freezing temperatures. Maintenance and service procedures may also require draining the heater.

1. Turn off the heater electrical disconnect switch.
2. Close the cold water inlet valve to heater.
3. Open a nearby hot water faucet to vent the system.
4. Open the heater drain valve.
5. If the heater is being drained for an extended shutdown, it is suggested the drain valve be left open during this period.
  - Follow FILLING instructions when restoring hot water service.

## RECOMMENDED PROCEDURE FOR PERIODIC REMOVAL OF LIME DEPOSITS FROM TANK TYPE COMMERCIAL WATER HEATERS

The amount of calcium carbonate (lime) released from water is in direct proportion to water temperature and usage, see chart. The higher the water temperature or water usage, the more lime deposits are dropped out of the water. This is the lime scale which forms in pipes, heaters and on cooking utensils.

Lime accumulation not only reduces the life of the equipment but also reduces efficiency of the heater and increases fuel consumption.

The usage of water softening equipment greatly reduces the hardness of the water. However, this equipment does not always remove all of the hardness (lime). For this reason it is recommended that a regular schedule for deliming be maintained.

The time between cleaning will vary from weeks to months depending upon water conditions and usage.

Refer to A. O. Smith booklet, Form No. 4800, entitled “Why? When and How” for detailed description on tank inspection and cleanout. UN•LIME® and the booklet may be obtained through your A. O. Smith dealer or distributor.

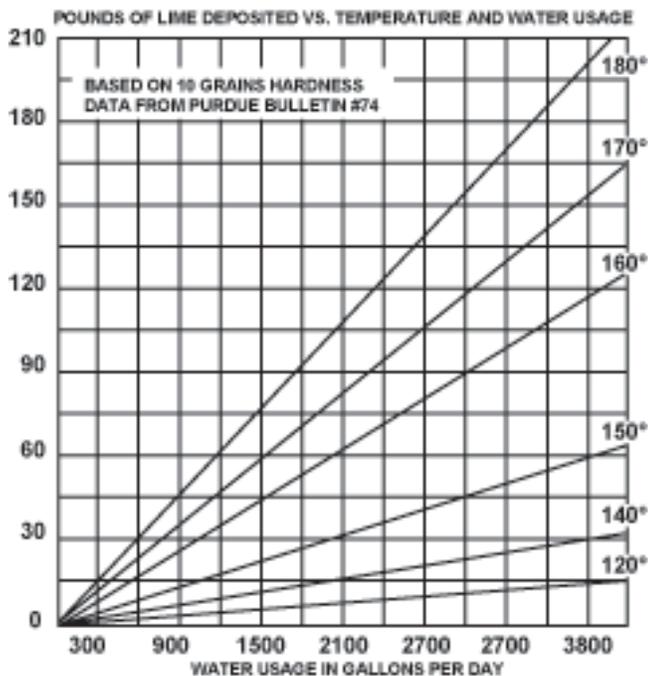


FIGURE 15

## DELIMING SOLVENTS

A. O. Smith recommends the use of UN•LIME for delimiting. UN•LIME is a patented food grade acid which is safe to handle and does not create the harmful fumes which are associated with other products.

UN•LIME may be obtained from your dealer, distributor or the A. O. Smith Product Service Division. Order Part Number 4763, 1 gallon, packed 4 gallons per case or Part Number 4813, 5 gallon container.

NOTE: Un•Lime is not available for use in Canada

Hydrochloric base acids are not recommended for use on glass lined tanks.



Observe handling instructions on label of product being used.

## TANK CLEANOUT PROCEDURE

The following practices will ensure longer life and enable the unit to operate at its designed efficiency:

1. Once a month the heater should be flushed. Open the drain valve and allow two gallons of water to drain from the heater. Inlet water valve should remain open to maintain pressure in tank.
2. A cleanout opening is provided for periodic cleaning of the tank. Gas must be shut off and heater drained before opening cleanout.

To clean heater through cleanout opening, proceed as follows:

1. Drain heater.
2. Remove outer cover plate from lower side of heater jacket.
3. Remove six (6) hex head screws securing tank cleanout plate and remove plate.

4. Remove lime, scale, or sediment using care not to damage the glass lining.
5. Inspect cleanout plate gasket, if new gasket is required, replace with A. O. Smith part no. 99038.
6. Install cleanout plate. Be sure to draw plate up tight by tightening screws securely.
7. Replace outer jacket cover plate.

In some water areas the sediment might not be removed by this method and may result in the water heater making rumbling or boiling noises. To dissolve and remove these more stubborn mineral deposits, A. O. Smith UN•LIME Professional Delimer should be used.

### DELIMING USING FLO-JUG METHOD

UN•LIME in the 5 gallon size is recommended for delimiting of the BT-80 100 models. UN•LIME with the necessary hoses and fittings to delime your heater is also available as a kit: Up-N-Down Transfer Kit. Contact your local A.O. Smith dealer, distributor or, A.O. Smith Water Products Company:

Telephone: (800) 433-2545  
 Fax: (800) 433-2515  
 Website: [www.hotwater.com/parts](http://www.hotwater.com/parts)

#### Prepare the Water Heater

To delime the water heater using the Flo-Jug method, first prepare the heater for delimiting as described in the "Why? When? and How?" booklet, Form No. 4800. Then install the long plastic male adapter fitting into the drain valve opening of the water heater. Use teflon tape and hand tighten only. Do not overtighten.

#### Prepare the Up-N-Down Transfer Kit

The next step is the preparation on the Up-N-Down Transfer Kit, if you have not already done so:

1. With the 5 gallon Up-N-Down container in the vertical position, unscrew the plastic vent cap in the handle and pierce the plastic membrane over the vent boss under the cap to allow the container to vent.

**Note:** If your container does not have the vent cap and vent boss, drill a 3/16" hole in the handle. When you have finished delimiting you will be able to plug this drilled vent with the stainless steel screw that is supplied with the kit.

2. Remove the container's cap and cut the plastic membrane located in the 3/4" IPT opening in the cap. Take care to not damage the threads.
3. Find the 3/4" male adapter, apply teflon tape to the threaded end and screw it into the 3/4" IPT opening in the cap.
4. Put cap with male adapter back on the container and slide 3/4" hose over end of male adapter and fasten in place using hose clamp provided.

#### Delime using Flo-Jug Method

5. Slide the hose clamp over end of hose and slide hose over the male adapter in the water heater drain opening and secure in place using hose clamp.
6. Lift container to the "Pour" Position, see Figure 16, being careful to keep the vent in the handle above the liquid level and pour the UN•LIME into the heater.

7. Lower container, you may have to place the container on its empty carton to prevent the UN•LIME from flowing back into the container.
8. Let UN•LIME remain in the heater for 5 minutes and then lower the container to the "Drain" Position, see Figure 16.
9. Deliming activity is indicated by foaming on the surface of the UN•LIME. If there is deliming activity, repeat steps 6 thru 8.

Normally, lime removal will be completed within one hour. Severe build-up of lime may take longer than an hour to complete descaling.

Note: To check UN•LIME for continued use, place some scale or white chalk in a glass with a small amount of UN•LIME. If the material is vigorously dissolved by the UN•LIME, it can be reused; if not, the UN•LIME should be replaced.

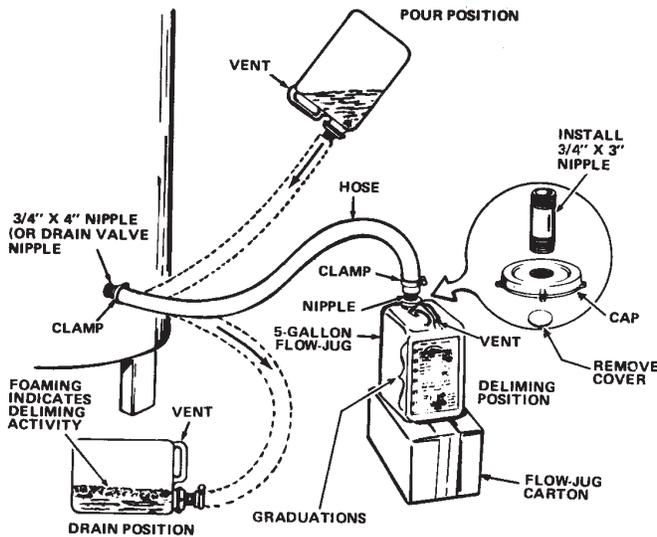


FIGURE 16

## IGNITION MODULE SYSTEM

Before calling your service agent, the following checklist should be examined to eliminate obvious problems from those requiring replacement or servicing.

- Check that "main manual gas shutoff valve" is fully open and that gas service has not been interrupted.
- Check that after following the appliance OPERATING INSTRUCTIONS, the "Top Knob" of the appliance gas valve is in "ON" position.
- Check electrical supply to the appliance for possible blown (or tripped) fusing or power interruption.
- Is the water temperature in tank below the thermostat dial setting on the appliance thermostat (calling for heat)?
- It is possible that the high limit (E.C.O.) has functioned to shut off the appliance. See FEATURES — Water Temperature Control for reset procedure. Contact your serviceman if limit continues to function to shut off appliance.

## SYSTEM DIAGNOSTICS

Your water heater is equipped with an ignition module that incorporates a diagnostic system to assist in troubleshooting

the appliance. The indicator codes on the ignition module are as follows:

<b>1 flash</b>	System lockout (retries or cycles exceeded)
<b>2 flashes</b>	Pressure switch stuck close
<b>3 flashes</b>	Pressure switch stuck open
<b>4 flashes</b>	Open on high temperature limit switch (eco)
<b>6 flashes</b>	115 volt AC power reversed (check polarity)
<b>7 flashes</b>	Low flame sense signal (make sure flame sensor is in burner flame)
<b>8 flashes</b>	Check ignitor

continuous flash -> continuous flame sensed > 5 seconds without gas valve

continuous on -> internal control failure - replace ignition control module.

Use this diagnostic system in conjunction with the "OPERATIONAL CHECKLIST" and the "SEQUENCE OF OPERATION" to troubleshoot the appliance.

## SERVICE

The installer may be able to observe and correct certain problems which may arise when the unit is put into operation. HOWEVER, it is recommended that only qualified servicemen, using appropriate test equipment, be allowed to service the heater.

As preliminary step, check wiring against diagram, check for grounded, broken or loose wires. Check all wire ends to be sure that they are making good contact.

## ELECTRICAL SERVICING



**LABEL ALL WIRES PRIOR TO DISCONNECTION WHEN SERVICING CONTROLS. WIRING ERRORS CAN CAUSE IMPROPER AND DANGEROUS OPERATION.**

VERIFY PROPER OPERATION AFTER SERVICING.

## REPLACEMENT PARTS

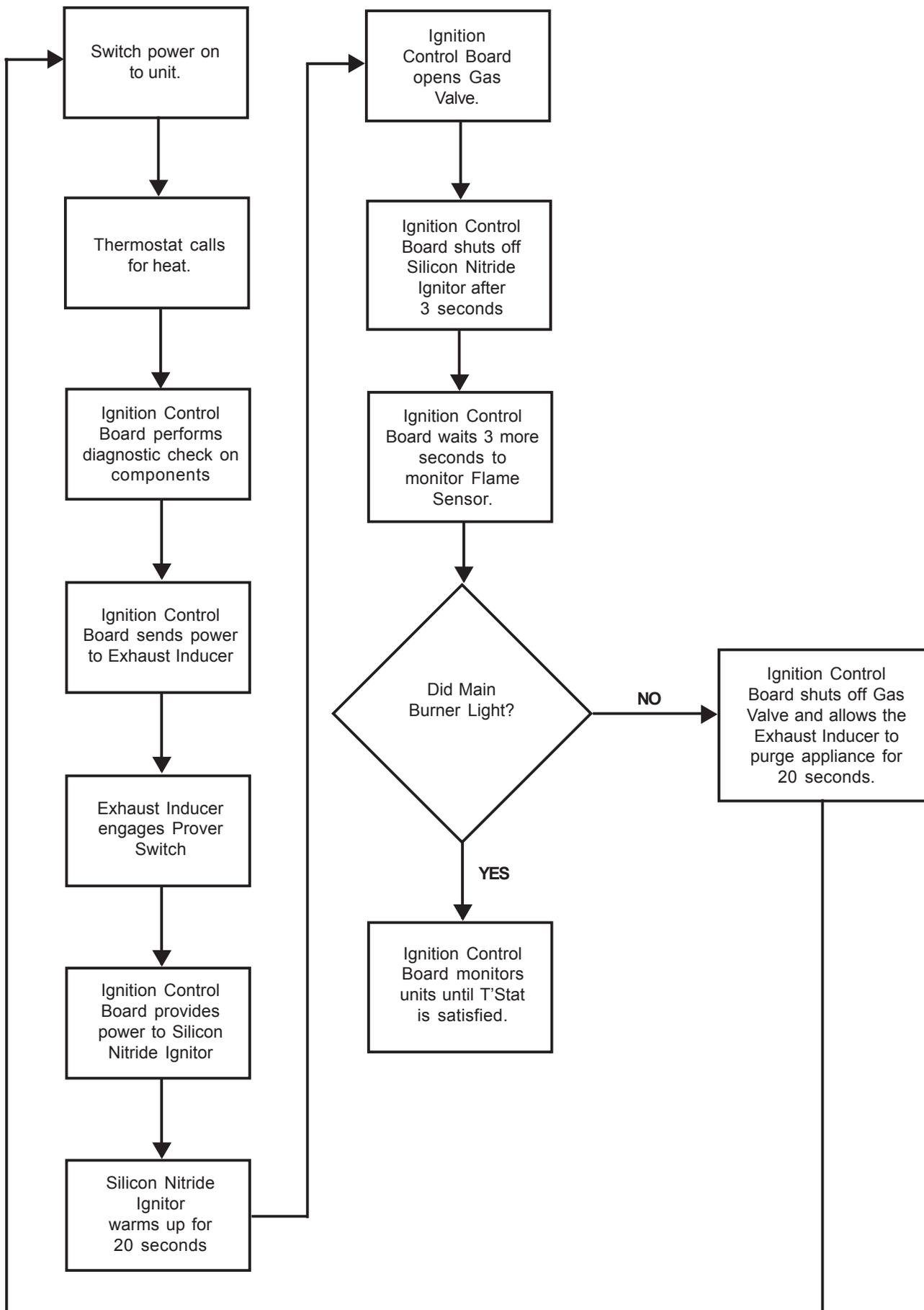
Replacement parts may be ordered through A.O. Smith dealers, authorized servicers or distributors. Refer to the Yellow Pages for where to call or contact the A.O. Smith Water Products Company, Product Service Division, 5621 West 115th Street, Alsip, IL 60803, 1-800- 433-2545. When ordering parts be sure to state the quantity, part number and description of the item(s) including the complete model and serial number as it appears on the product. Refer to the parts list for more information.



**REPLACEMENT PARTS**

## SEQUENCE OF OPERATION FLOW CHART

Description of this flow chart can be found in the "SEQUENCE OF OPERATION" section found on page 23.



## OPERATIONAL CHECKLIST

This checklist in conjunction with “TROUBLESHOOTING” and the “SEQUENCE OF OPERATION” should be used as an on-the-job troubleshooting guide to identify the cause of incorrect system operation and suggest a remedy for its correction. Because improper piping and wiring can result in unsatisfactory system performance, it is suggested that the installation be examined before using the checklist. Be sure to refer to the correct piping and wiring diagram for the type of system that is installed.

The system should be filled with water, purged of air, valves properly set and utilities connected and ready to operate.

COMPLAINT	CAUSE	REMEDY	
		USER	SERVICEMAN
*Water not hot enough.	Thermostat set too low.	Set thermostat dial to a higher temperature.	
	Thermostat out of calibration.	Call serviceman	Recalibrate thermostat. If thermostat cannot be recalibrated, replace.
*Insufficient hot water *See WATER TEMPERATURE CONTROL WARNING (on Page 5).	Thermostat set too low.	Set thermostat dial to a higher temperature.	
	Thermostat out of calibration.	Call serviceman.	Recalibrate thermostat. If thermostat cannot be recalibrated, replace.
	Main manual gas shutoff valve partially closed.	Open main manual gas shutoff valve to fullest extent.	
	Heater too small for demand.	Space usage to give heater time to restore water temperature.	
	Thermostat differential is too wide.	Call serviceman.	Replace dual bulb controller if differential is greater than 4°F.
	Heater recovery is slower.	Call serviceman.	Check gas input. If incorrect, adjust gas pressure or replace main burner orifice.
	Drafthood not installed or one or more flue baffles.	Call serviceman.	Install drafthood or baffles as furnished with unit.
Water temperature too hot.	Thermostat set too high.	Set thermostat to a lower setting.	
Heater makes sounds: sizzling.	Condensation on outside of tank, normal.		
Rumbling.	Sediment accumulation on bottom of tank.	Drain a quantity of water through drain valve. If rumbling persists, call a serviceman.	Delime heater.
Ticking or metallic sounds.	Expansion and contraction-normal.		
Pounding.	Air chambers in piping have become waterlogged.	Drain piping system and refill. Heater must be off while this is being done.	
Combustion noises.	Too much primary air.	Adjust shutters.	
	Overfired heater; Incorrect burners or orifice for type of gas used.	Call serviceman.	Check and correct as necessary.
Water leaks.	Drain valve not closed tightly.	If drain valve cannot be closed tightly, replace.	
	If leakage source cannot be corrected or identified, call serviceman.	Shut off gas supply to heater and close cold water inlet valve to heater.	Repair or in case of suspected tank leakage, be certain to confirm before replacing heater.
Gas odors.	Heater is overfired.	Shut off gas supply to heater and call a serviceman.	Check for sooted flue passage.
			Check for obstructed vent line.
			Check backdraft or lack of draft.
Possible gas leaks.		Shut off gas supply to heater and call gas company at once.	

# Model BTI Limited Warranty

A. O. Smith Corporation, the warrantor, extends the following LIMITED WARRANTY to the owner of this water heater.

## 1. THE TANK

If the glass-lined tank in this water heater shall prove upon examination by the warrantor to have leaked due to natural corrosion from potable water therein, during the first THREE years after initial installation, the warrantor will supply a complete new A. O. Smith water heater of equivalent size and current model. Some government agencies are requiring energy efficient standards for water heaters. In the event regulations prohibit sale of a model of equivalent size and construction, A. O. Smith will provide a model which complies with the regulations of your area, in which case the consumer will be charged the difference in price between the like replacement and the energy efficient model required. The warranty on the replacement water heater will be limited to the unexpired term of the original warranty.

## 2. ALL OTHER PARTS

If within ONE year after initial installation of this water heater, any part or portion shall prove upon examination by the warrantor to be defective in material or workmanship, the warrantor will repair or replace such part or portion at its option.

## 3. CONDITIONS AND EXCEPTIONS

This warranty shall apply only when the water heater is installed in accordance with local plumbing and building codes, ordinances and regulations, the printed instructions provided with it and good industry practices. In addition, a temperature and pressure relief valve, certified by A.G.A./CGA and approved by the American Society of Mechanical Engineers, must have been installed.

- a. This warranty shall apply only when the heater is:
  - (1) used at temperatures not exceeding the maximum calibrated setting of its thermostat;
  - (2) used at water pressure not exceeding the working pressure shown on the heater;
  - (3) filled with potable water, free to circulate at all times and with the tank free of damaging water sediment or scale deposits;
  - (4) used in a non-corrosive and non-contaminated atmosphere;
  - (5) used with factory approved anode(s) installed;
  - (6) in its original installation location;
  - (7) in the United States, its territories or possessions, and Canada;
  - (8) sized in accordance with proper sizing techniques for commercial and/or residential water heaters;
  - (9) bearing a rating plate which has not been altered, defaced or removed, except as required by the warrantor;
  - (10) used in an open system or in a closed system with properly sized and installed thermal expansion tank;
  - (11) operated with properly installed dirt leg;
  - (12) fired with the fuel for which it was factory built;
  - (13) fired at the factory rated input;
- b. Any accident to the water heater, any misuse, abuse (including freezing) or alteration of it, any operation of it in a modified form, any use of insulation blankets, or any attempt to repair tank leaks will void this warranty.
- c. This warranty is void if a device acting as a backflow prevention device (check valves etc.) is installed in the cold water supply the heater is connected to, unless an effective method of controlling thermal expansion is also installed at the heater(s) and operational at all times. The relief valve installed on the heater is not an acceptable method.

## 4. SERVICE AND REPAIR EXPENSES

Under the limited warranty the warrantor will provide only a replacement water heater or part thereof. The owner is responsible for all other costs. Such costs may include but are not limited to:

- a. Labor charges for service removal, repair or reinstallation of the water heater or any component part;
- b. Shipping, delivery, handling, and administrative charges for forwarding the new heater or replacement part from the nearest distributor and returning the claimed defective heater or part to such distributor.
- c. All cost necessary or incidental for any material and/or permits required for installation of the replacement heater or part.

## 5. LIMITATIONS ON IMPLIED WARRANTIES

Implied warranties, including the warranty of merchantability imposed on the sale of this heater under state law are limited to one (1) year duration for the heater or any of its parts. Some states do not allow limitation on how long an implied warranty lasts, so the above limitation may not apply to you.

## 6. CLAIM PROCEDURE

Any claim under the warranty should be initiated with the dealer who sold the heater, or with any other dealer handling the warrantor's products. If this is not practicable, the owner should contact:

A. O. Smith Water Products Company  
5621 West 115th Street  
Alsip, IL 60803  
Telephone: 1-800-323-2636

- a. The warrantor will only honor replacement with identical or similar water heater or parts thereof which are manufactured or distributed by the warrantor.
- b. Dealer replacements are made subject to in-warranty validation by warrantor.

## 7. DISCLAIMERS

NO OTHER EXPRESS WARRANTY HAS BEEN OR WILL BE MADE IN BEHALF OF THE WARRANTOR WITH RESPECT TO THE MERCHANTABILITY OF HEATER OR THE INSTALLATION, OPERATION, REPAIR OR REPLACEMENT OF THE HEATER. THE WARRANTOR SHALL NOT BE RESPONSIBLE FOR WATER DAMAGE, LOSS OF USE OF THE UNIT, INCONVENIENCE, LOSS OR DAMAGE TO PERSONAL PROPERTY OR OTHER CONSEQUENTIAL DAMAGE. THE WARRANTOR SHALL NOT BE LIABLE BY VIRTUE OF THIS WARRANTY OR OTHERWISE FOR DAMAGE TO ANY PERSONS OR PROPERTY, WHETHER DIRECT OR INDIRECT, AND WHETHER ARISING IN CONTRACT OR IN TORT.

- a. Some states do not allow the exclusion or limitation of the incidental or consequential damage, so the above limitations or exclusions may not apply to you.
- b. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Fill in the following for your own reference. Keep it. Registration is not a condition of warranty. The model and serial number are found on the heater's rating plate.

Model No. \_\_\_\_\_ Serial No. \_\_\_\_\_ Date Installed \_\_\_\_\_

Dealer's Name \_\_\_\_\_

Dealer's Address \_\_\_\_\_ Phone No. \_\_\_\_\_

City and State \_\_\_\_\_ Zip Code \_\_\_\_\_

**KEEP THIS WARRANTY POSTED ADJACENT TO THE HEATER FOR FUTURE REFERENCE**