# **DS Series Manual**



# DATA SWITCH

DS71-MD4 Host-Modem Module

**BayTech Manual Publication** 

**Revision May 2008** 

Copyright 2007 by Bay Technical Associates, Inc.

BayTech, is a registered trademarks of Bay Technical Associates, Inc.

Windows 2000®, Windows XP® are products and registered trademark of Microsoft Corporation.

Tera Term is a product and registered trademark of Vector, Inc.

ABOUT THIS OWNER'S MANUAL	
Connection Description	
EIA-232 SERIAL CONNECTION	5
Internal MODEM CONNECTION	5
External Modem Connection	5
Installation	5
Power	
QUICK START: DS71-MD4 Module	6
Serial Setup	6
Main Menu	7
Login Setup	
Local Modem Option	
Cabling	
RJ-45 Cables and Adapters	
Adapters	
Detailed Operation and Configuration	
DS71-MD4 Main Menu	
Configuration Menu	
Host Module Configuration	
Configuration Status	
Serial Port Configuration	
Port Device Name	
Port Select Code	
Attention Character	
Disconnect Timeguard	
Connect port ID Echo	
Login Setup	
Header	
Access Control	
Menu	
Manage Users	
Auto Connect	
Dial-Back Number	
Assign User Ports	23
Local Modem Option	24
Ring to Answer	24
Connectivity Timeout	24
Inactivity Timeout	24
Unit ID	25
I/O modules Reset	25
Unit Reset	25
Troubleshooting:	25
Functional Solutions:	25
DS71-MD4 Reset Procedure	27
BayTech Product Warranty	27
Technical Support	
Return Authorization Process:	

# **ABOUT THIS OWNER'S MANUAL**

This document provides information required for installing and operating your Bay Tech equipment. It should allow the user to connect to, power up, and access an applications menu where peripheral equipment can be controlled. We recommend reading this manual carefully, while placing special emphasis on correct cabling and configuration. If you have any problems with your installation, please contact BayTech's Technical Support at **228-563-7334**, call toll free from anywhere in the United States using **1-800-523-2702** or contact us at our Web Site, <u>www.baytech.net</u>.

BayTech manufactures many remote site management products, data switches, data collection multiplexers, and remote power controllers. If you would like information on any of these products, please contact BayTech Customer Service at the above numbers or visit our web site.

Conventions used in this manual include:

- **CAUTION:** This term is used to denote any condition that could possibly result in physical harm to personnel or damage to equipment.
- **IMPORTANT:** This term is used to denote conditions that could result in the loss of communications or to highlight the proper functioning of equipment.
- NOTE: This term is used to denote items of interest to the user.
- <cr>: Carriage Return or ENTER

The information in this document is subject to change without notice. The statements, configurations, technical data, and recommendations in this document are believed to be accurate and reliable, but are presented without express or implied warranty. Users must take full responsibility for their applications of any products specified in this document. The information in this document is proprietary to Bay Technical Associates, Inc.

In the interest of improving internal design, operational function, and/or reliability, Bay Technical Associates, Inc reserves the right to make changes to the products described in this document without notice.

Bay Technical Associates, Inc does not assume any liability that may occur due to the use or application of the product(s) or circuit layout(s) described herein.

BayTech units are in accordance with the general requirements of *Standard for Information Technology Equipment* (ETL listed, conforms to ANSI/UL STD 60950-1-2003 CERTIFIED CAN/CSA C22.2 NO. 60950-1-03, UL STD 231 8TH EDITION, UL STD 1950 3RD EDITION CERTIFIED CAN/CSA 22.2 NO. 950-95, CE conforms to IEC 60950-1).

We welcome any comments you may have about our products, and we hope that you will continue to look to BayTech for your data communication needs.

# **Connection Description**

BayTech's DS71-MD4 host communication modem module provides an interface that controls user access to the DS Series data switch and other DS Series connected modules. The DS71-MD4 is a system data controller that directs operations between the base unit, system modules and externally connected devices.

# **EIA-232 SERIAL CONNECTION**

The DS-Series host communications modules have an RJ-45 port which uses an 8-pin crossed modular cable to connect to a local EIA-232 device such as a computer terminal or external modem. Most serial computers do not have RJ-45 connections; therefore an adapter is provided with this unit to convert from a DE-9 connector to an RJ-45 connector (Bay Tech Part No. 9FRJ45PC-4). An adapter to convert from a DB-25 connector to an RJ-45 connector is also available from Bay Tech, upon request (Bay Tech Part No. 25FRJ45PC-4). The 8-pin crossed modular cable is configured to operate with these adapters. Configure serial communications parameters for the host terminal to match the DS71-MD4 module. The modules have factory serial communications parameters of 9600 bps, 8 data bits, 1 stop bit, no parity, XON/XOFF disabled.

## Internal MODEM CONNECTION

The DS71-MD4 Host Communications Module has a Flash upgradeable 56 Kbps (V.90bis) modem which allows two RJ-11 ports connected to standard dial-up telephone lines to be used between the Data Switch unit and the user's Telco wall jack using a standard RJ-11 straight through cable. These ports are in parallel and the second port is available for another Telco device using communications software, dial the modem using the ATDT command.

**IMPORTANT:** The DS71-MD4 modem option has priority over the EIA-232 serial port. If a serial port user is in configuration mode or connected to a DS74 I/O port when a modem connection is established, the serial port user will be "booted" off, allowing the remote user to communicate with the DS unit.

# **External Modem Connection**

Using the 25MRJ45MD-6 adapter (or other applicable adapter) and the RJ08X007 crossed cable, connect the COM (or serial) port of the modem to the RJ-45 port labeled EIA-232 on the DS71-MD4 module. Using an RJ04X007 (RJ-11) modular cable, connect the port labeled "LINE" on the modem to the Telco wall jack. The 25MRJ45MD-6 is <u>not</u> shipped with unit but is available upon request at time of purchase.

# Installation

## UNPACKING

Compare the unit and serial number of the equipment you received to the packing slip located on the outside of the box. Inspect equipment carefully for damage that may have occurred in shipment. If there is damage to the equipment or if materials are missing, contact BayTech technical support at **228-563**-**7334** or call toll free inside the United States at **800-523-2702**. At a minimum, you should receive the following:

- 1. The DS71-MD4 Module.
- 2. Manual insert describing the location of the User's Guide on BayTech's website at <u>www.baytech.net</u>.
- 3. Power Cords that may be attached to the unit (if order requested detachable cords).
- 4. 1 ea. DE-9 (9 pin) PC com port adapter -- 9FRJ45PC (with Cisco Interface) or 9FRJ45PC-1.
- 5. 1 ea. RJ-45 Roll over cable -- RJ08X007.

**<u>NOTE</u>**: Keep the shipping container and packing material in the event future shipment is required.

# Power

**CAUTION:** This unit is intended for indoor use only. Do not install near water or expose this unit to moisture. To prevent heat buildup, do not coil the power cord when in use. Do not use extension cords. Do not attempt to make any internal changes to the power source. Do not attempt to modify any portion or component of a DS-Series Data Switch unless specifically directed to; as in Appendix E of this manual. BayTech must perform any internal changes.

**CAUTION:** High-voltage surges and spikes can damage this equipment. To protect from such power surges and spikes, this unit must have a good earth ground. A grounding screw connection is located near the power switch on the back of the unit.

**CAUTION:** Before removing or replacing any modules, turn off main power switch located on the DS-Series Base Unit. Communication to the DS-Series Data Switch will be disrupted while power is off.

# **QUICK START: DS71-MD4 Module**

#### by Bay Technical Associates

For those Administrators who have requested the bare minimum for this type of equipment, follow these steps exactly. If this is a new unit shipped directly from Baytech, follow the steps. If this is a previously own unit, perform a factory reset to clear out any users and passwords still in the unit.

#### Serial/Modem Configuration:

- 1. Connect the 9FRJ45PC-4 or 9FRJ45PC-1 adapter to your PC.
- 2. Connect the supplied rollover flat cable RJ08X007 to the adapter and to the EIA232 serial port on the Baytech DS71-MD4 Module.
- 3. Use terminal emulation software to access the unit, (i.e. Microsoft Hyper-terminal). Set the PC serial port configuration to the following: **9600 bps**, **8 data bits**, **1stop bit and no parity**.
- 4. If you get only a blinking cursor Press 'Enter'. If still only a blinking cursor, Type 5 semi-colons (;),The Attention Character will not echo on the screen. There is a one second delay before the menu is displayed. You should see a menu similar to (Figure 1).
- 5. Select 'C' for the configuration menu.
- 6. Select the DS71-MD4 module. You should see a menu similar to (Figure 2).
- 7. Select the number for 'Login Setup' option. You should see a menu similar to (Figure 3).
- 8. Select the number for 'Manage Users' option. You should see a menu similar to (Figure 4).

#### 9. NOTE: The 'admin' user can not be deleted.

- 10. Select 'A' to add user. Type the name and password at the prompts.
- 11. Press 'Enter' until get to the 'Login Setup Menu' (Figure 3).
- 12. Select option 'Access Control' to enable or disable the Modem and Serial Login Prompts.
- 13. Press 'Enter' until get to the 'Login Setup Menu' (Figure 3).
- 14. Select option 'Assign User Ports' (Figure 5).
- 15. Select the user and add the ports.
- 16. Press 'Enter' until you get the Configuration menu (Figure 2).
- 17. Select 'Serial Port Configuration' and set up the modem configuration.

At this point you have setup enough basic configurations to operate this Baytech unit.

## Serial Setup

• Connect the *9FRJ45PC-4* adapter to the user's computer

- Connect the Host Module's EIA-232 port to the adapter via the *RJ08X007* rolled flat ribbon cable.
- Default configuration is 9600 bps, 8 data bits, 1 stop bit and no parity.

**NOTE:** At any time during the session you need to go to another menu, use the **Attention Character = semi-colon** (;). Press the attention character key 5 consecutive times to get back to the main status menu.

**NOTE:** Depending on the DS-Series model, the menus will vary according to the number of DS74 modules installed in the unit. If this is not an initial set-up and Password has already been enabled, you are prompted to login. After logging in successfully, invoke the main menu by sending the attention character five times (;;;;;).

**NOTE:** Password feature is case sensitive. (Default is user/password is **root/baytech**)

## Main Menu

The following Header and Menu appears or similar:

#### Figure 1

```
Data Switch Series - F.1.04.00
Bay Technical Associates
Unit ID: DS71-MD4
Attention Character: ;
   Module 1: admin
                 on Host EIA-232
   Device A
              (3,1).....1
              (3,2).....2
   Device B
              Device C
              (3,4).....4
   Device D
   DS-RPC
              (5,1).....5
   Configuration .....C
   I/O Modules Reset .....RM
   Unit Reset .....RU
   Exit .....X
   Logout .....T
Enter Request :
```

Select option 'C' for the configuration menu. Select the DS71-MD4 module option and the following menu is displayed:

Figure 2

```
Copyright(C) Bay Technical Associates 2006
DS71-MD4 Data Switch Series - V90 Modem Host Module
Revision F.1.01.01
Module 2
Status .....1
Serial Port Configuration.....2
Port Device Name......3
Port Select Code.....4
Attention Character.....5
Disconnect Timeguard.....6
Connect port ID Echo .....7
Login Setup .....8
Local Modem Option .....9
Unit ID .....U
Exit .....X, CR
Enter Request :
```

## Login Setup

This menu allows the user to enable or disable the Header, Access Control, Menu, Manage Users, Auto Connect, Dial Back Number, and Assign User Ports.

#### Figure 3

Login Setup:	
Header1	Enable/Disable header for each menu
Access Control2	Enable/Disable Network/Serial port user name and password.
Menu3	Enable menu on startup or 5 attention Char.
Manage Users4	Add/Delete users and change passwords.
Auto Connect5	Auto connect to module and port on power-up,
	Has priority over setup menu, Disables the menu selection screen on initial login.
Dial Back Number6	Have the modem to dial back the user
Assign User Ports7	Assign users to specific ports
ExitX,CR	Returns to previous menu
Enter Request :	

#### Header

This allows the admin to have enable or disable Header upon connection to the host module.

#### **Access Control**

This security feature allows the admin to enable or disable usernames and passwords for both serial and modem port access.

#### Menu

This allows the admin to enable or disable the Menu on start up. The default user and password is "admin/baytech", all lower case.

#### **Manage Users**

This option allows the administrator to change user passwords or add/delete new users. Up to 19 users plus an administrator allowed. Usernames are case sensitive and alphanumeric.

Figure 4

```
User Management Menu:
"admin" ..... 1
Add New User .....A
Delete User .....D
Change User .....C
To change user password, enter number of user
Enter Request :1
```

#### **Auto Connect**

This feature allows the admin to select the module and port that the user will be automatically connected on dial-in.

#### **Dial-Back Number**

This allows user to dial in, hang up and the unit dials the assigned number back when using a secure phone line.

#### **Assign User Ports**

This option allows the administrator to limit users' port access.

Figure 5

# **Local Modem Option**

### Figure 5

### **Ring to Answer**

This option sets the number of rings before the unit answers.

### **Connectivity Timeout**

This option sets the continuous connectivity time (5 to 255 minutes) before the modem automatically disconnects.

## **Inactivity Timeout**

This option sets the time the modem will automatically disconnect, if there is no activity equaling the programmed amount of time (1 to 120 minutes).

# Cabling

# **RJ-45 Cables and Adapters**

DS71-MD4 EIA-232 RJ-45 Signal

Pin	EIA 232	Signal	Description
	Signal	Direction	
1	DTR	Out	Handshake, Line Driver Inactive State = High: $+12V$ when power is
			applied. Used as a handshake line to enable/disable the receiving of
			characters.
2	GND		Signal Ground
3	RTS	Out	Handshake, Line Driver Inactive State = High: $+12$ V when power is
			applied. Not used to enable/disable.
4	TX	Out	Transmit Data Out
5	RX	In	Receive Data In
6	DSR	In	Handshake In. –12V when not used.
7	GND		Signal Ground, when Jumper JP6-2 is connected to JP6-3. In order for the
			module to take advantage of "DCD Logon/Logoff" and "Auto Connect
			Port", Jumper JP6-2 is connected to JP6-1 providing DCD In.
8	CTS	In	Used as a handshake line to enable/disable the receiving of characters.

## **Adapters Signals**

Listed are the pin specifications for the BayTech cable and adapters and the terminal COM ports:

Signal	RS-232 Port (DS)	RS-232 Port (RPC)	COM Port DE-9 Pin	COM Port DB-25 Pin	Signal
DTR	1	1	4	20	DSR
GND	2	2		1	GND
RTS	3	3	7	5	CTS
TXD	4	4	3	2	RXD
RXD	5	5	2	3	TXD
DSR	6	N/C	6	6	DTR
GND	7	7	5	7	GND
CTS	8		8	4	RTS
DTR			4		DCD
DCD		8	1	8	DTR
RI	9			22	

# Adapters





Figures 1 and 2 provide visual representation of an RJ-45 receptacle and plug.





Fig. 1: RJ-45 Receptacle

Fig. 2: RJ-45 Plug

# **Detailed Operation and Configuration**

# DS71-MD4 Main Menu

The menu may vary according to the number of DS74 modules installed in the unit. With a proper connection to the unit upon power-up or unit reset, the following menu is displayed:

```
Module 2: admin
                on Host EIA-232
Device A
             (2,1)....1
Device B
             (2,2)....2
Device C
             (2,3).....3
Device D
             (2,4)....4
             (5,1).....5
DS-RPC
Configuration .....C Module setup
I/O Modules Reset .....RM Reset all I/O ports
Unit Reset ......RU Resets DS-unit. All internal and external
                          communications are lost
Exit .....X Access to additional menu options
Logout .....T Logout the user
Enter Request :c
```

**NOTE:** Only the Admin user will see the Configuration, Unit Reset, and I/O Module Reset options. All users will see only the ports assigned to them, alone with 'Exit' and 'Logout'.

## **Configuration Menu**

The configuration menu allows the admin user to choose a module to access and edit its configuration. The following pages define each line of the configuration menu. Changes take effect immediately.

```
Module Configuration

DS71-MD4 (2).....1 Host Module

DS74 (3).....2 I/O EIA232 ports

DS-RPC (5).....3 Assign users, outlet name, Enable/Disable

confirmation/status menu, unit id, alarm set

Exit.....X,CR

Enter Request :
```

## **Host Module Configuration**

Enter the number that corresponds with the Host Module followed by a <cr> and the Host Module responds *without the option description*:

```
Copyright(C) Bay Technical Associates 2006
DS71-MD4 Data Switch Series - V90 Modem Host Module
Revision F.1.01.01
Module 2
                             Current status of DS71-MD4 module
Status .....1
                             Change port config, 9600, 8, 1, none
Serial Port Configuration.....2
Change the name of the device
Port Select Code.....4
                             Non-Menu, ASCII code to select DS74 port
Attention Character.....5
                             (;;;;;) get Main Menu
Disconnect Timeguard.....6
                             Delay to see if more data after ';' char
Connect port ID Echo .....7
                             Enable echo module & port#, device name
Login Setup .....8
                             Mange user, Port, Header
Local Modem Option .....9
                             MD4 options
Unit ID .....U
                             Name the module
                             Return to previous menu
Exit .....X,CR
```

#### **Configuration Status**

The Status menu displays the modules installed and the current configuration of the host module. The following are the factory default settings:

Installed Modules :2,3,5 Port Select Code .....\$BT Attention Character .....; Disconnect Time Guard .....Disabled Port ID Echo .....Disabled Unit ID .....DS71-MD4 Local Modem Option: Rings to Auto-Answer..... 2 Login Setup: Header Text .....Enabled Menu Mode .....Enabled Auto Connect Module & Port +----+ Name | M: P | Auto User +----+ 1 | admin | 1:1 | Disabled | +---+ Assigned User Ports: +---+-M3-+-M4-+-M5-+ User | Name \|1234|1234|1234| +---+ | 1 | admin | 1234 | 1234 | 1234 | +----+-----\*----+----+ User Dialback Phone number User | Name | Phone number | Dialback | +---+ | 1 | admin | Disabled +---+ Dialback Delay.....10 seconds Access Control: Serial Port access: 1)... Prompt for User Name: Disabled 2)... Prompt for Password : Disabled Modem Port access: 3)... Prompt for User Name: Disabled 4)... Prompt for Password : Disabled Auto Connect Module & Port +---+ User Name M: P Auto +----+ 1 | admin | 1: 1 | Disabled | +----+ |Port| Port | Baud | Word | Stop |Parity|Xon/ Xoff|LineDrive| Name | Rate | Size | Bits | Xmit | Recv | DTR | RTS | 1 |Host EIA-232 | 9600 | 8 | 1 | None | Off| Off|High|High| 2 |Host V90 Modem | 115.2k| 8 | 1 | None | Off| Off|High|High| 

## **Serial Port Configuration**

Handshaking, Baud Rate, Word Size, Stop Bits, and Parity are configured through either the serial or Ethernet ports using the menus. Xon/Xoff, RTS and DTR Line Drivers can only be configured through the phone line via a modem. The **default settings** are **9600bps**, **8 data bits**, **no parity**, **one stop bit**, **Xon/Xoff Off and RTS/DTR High**.

**IMPORTANT:** Changing the Host module serial port configuration could create a communications lock-out if the terminal computer serial port configuration does not match the host module.

```
*----
           Baud | Word | Stop |Parity|Xon/Xoff|LineDrive
       Port
Port
      Name
           | Rate | Size | Bits | |Xmit|Recv|DTR |RTS |
 | 1 |Host EIA-232 | 9600 | 8 | 1 | None | Off | Off | High | High |
Exit/Save.....1 Set Parity......5
Set Baud Rate..2 Set Xon/Xoff.....6
Set Word Size... RTS Line Driver...7
Set Stop Bits..4 DTR Line Driver...8
Enter Request :
```

### **Baud Rate**

Select "Baud Rate" to change the rate the modem transfers Data bites per second, the DS displays the following: **Default is 9600** 

```
" 300 " .....1
" 600 " .....2
" 1200 " .....3
" 2400 " .....4
" 4800 " .....5
" 9600 " .....6
"19200 " .....7
"38400 " .....8
"57600 " .....9
"115.2k" .....A
Enter Select :
```

### Word Size

The word size is the measurement of the actual data bits in a transmission. Which setting you choose depends on what information you are transferring. For example, standard ASCII has values from 0 to 127 (7 bits). Extended ASCII uses 0 to 255 (8 bits). If the data being transferred is simple text (standard ASCII), sending 7 bits of data per packet is sufficient for communication. A packet refers to a single byte transfer, including start/stop bits, data bits, and parity.

Select "Word Size" and the DS displays the following: Default is 8



### **Stop Bits**

The Stop Bits are used to signal the end of communication for a single packet. Since the data is clocked across the lines and each device has its own clock, it is possible for the two devices to become slightly out of sync. Therefore, the stop bits not only indicate the end of transmission but also give the computers some room for error in the clock speeds. The more bits that are used for stop bits, the greater the lenience in synchronizing the different clocks, but the slower the data transmission rate.

Select "Stop Bits" the DS displays the following: Default is 1.

	п	1		1
	"	2	"	2
Enter	Sel	ect	:	

## Parity

Parity is a simple form of error checking used in serial communication. For even and odd parity, the serial port will set the parity bit (the last bit after the data bits) to a value to ensure that the transmission has an even or odd number of logic high bits. For example, if the data was 011, then for even parity, the parity bit would be 0 to keep the number of logic high bits even. If the parity was odd, then the parity bit would be 1, resulting in 3 logic high bits. This allows the receiving device to know the state of a bit so as to enable the device to determine if noise is corrupting the data or if the transmitting and receiving devices' clocks are out of sync.

With no parity selected, it's assumed that there are other forms of checking that will detect any errors in transmission. No parity also usually means that the parity bit can be used for data, speeding up transmission. In modem-to-modem communication, the type of parity is coordinated by the sending and receiving modems before the transmission takes place.

Select "Parity" the DS displays the following: Default is None.

```
" None " .....1
" Even " .....2
" Odd " .....3
Enter Select :
```

### XON/XOFF

For a simple communication between modems three connected lines are needed: TX, Rx, and Ground. For the data to be transmitted, both sides have to be clocking the data at the same baud rate. While this method is sufficient for most applications, it is limited in being able to respond to problems such as the receiver getting overloaded. This is where serial handshaking can help. **XON/XOFF** is software data flow communications protocol for controlling the flow of data between Baytech and other devices. Baytech units will send an XOFF character when it can't take any more data and when it can once again take more data, will send an XON character to the transmitter.

Select "Xon/Xoff" the DS displays the following, Default is Off:

```
Output Flow Control (Xmit) - Xon/Xoff is ( Off )
Stop/Restart Output Upon Receiving of Xoff/Xon ? (Y/N) :
Input Flow Control (Recv) - Xon/Xoff is ( Off )
Xoff/Xon sent based on Buffer - Full/Empty condition ? (Y/N) :
```

#### **RTS/DTR Line Driver Inactivity State**

RTS (Request to Send)/ DTR (Data Terminal Ready) is normally used in conjunction with an external modem. With no modem the RTS and DTS **default state is High.** 

Select "RTS Driver State" the DS displays the following:

RTS Line Driver Inactive State is: High High ? (Y/N, CR for no change):

Select "DTR Driver State" the DS displays the following:

DTR Line Driver Inactive State is: High High ? (Y/N, CR for no change):

#### **Port Device Name**

Select a port and type the new name:

Enter New Port Name (Max. 16 characters): or press ENTER for no change .....

### **Port Select Code**

The Port Select Code is an ASCII character string sent by the host terminal to the module to select an I/O port on a DS74 peripheral module. The Port Select Code's factory default setting is **\$BT** and is programmable up to 8 characters as shown.

Port Select Code :\$BT Change It ? (Y/N) :

### **Attention Character**

Pressing the Attention Character 5 consecutive times will access the network main menu. **The Default is a semi-colon (;)**. Select this option to change the attention character. The DS displays the following:

```
Attention Character :;
Change It ? (Y/N) :
```

**NOTE:** If you change the attention character and forget which letter or symbol you selected, the attention character will not echo if you are typing the correct character. You can type each character/symbol on the keyboard to find it, or reset the module to factory default to get the semi-colon back.

## **Disconnect Timeguard**

This feature ensures reliable binary data transmission by providing a one-second "Timeguard" after the DS-Series receives the attention character. If more data is received within the delay period, the DS treats the character as data, not an attention character; thereby preventing unwanted port disconnection. **The Default setting is Disabled.** 

```
Disconnect Time Guard :Disabled
Enable ? (Y/N, CR for no change):
```

## **Connect port ID Echo**

When a user logs into the DS unit the port is identified in the following example:

BAYTECH For further information check: http://www.baytech.net/ DS71MD4 <= Device name Port echo. or 02,1 <= Module and Port Number echo.

Select option 1, to disable the echo. **The Default setting is Disabled**. Select option 2 to echo the module and port number. (i.e. 3,2) Select option 3 to echo the device name. (Device A)

```
Disable Port ID Echo .....1
Use Module, Port Number .....2
Use Port Name .....3
```

## **Login Setup**

This menu allows the user to enable or disable the Header, Access Control, Menu, Manage Users, Auto Connect, Dial Back Number, and Assign User Ports.

## Header

If enabled, the following header appears with the main menu upon initialization of power or after a modem connection to the host module has been established. If disabled, the header does not appear with the main menu. **Default Header is enabled**.

```
Header Text :Enabled
Enable ? (Y/N, CR for no change):
```

## Access Control

This feature configures the Serial and Modem port access by enabling the module to prompt for user name and password. **Default for both is disabled.** 

```
Access Control:
Serial Port access:
1)...Prompt for User Name: Disabled
2)...Prompt for Password : Disabled
Modem Port access:
3)...Prompt for User Name: Disabled
4)...Prompt for Password : Disabled
Enter Select :
```

**CAUTION:** Before you enable the password for either Serial Port or Network access, verify the admin password is known, or you could create a lockout condition. If the password lockout condition occurs, you will need to reset the DS71-MD4 host module to the factory defaults.

The host module confirms the option you selected to change.

Enable prompt for network user name? (Y/N)>y

### Menu

This allows the admin to enable or disable the Menu on start up. If disabled, the header appears upon login without the main menu. To invoke the main menu when disabled, enter the attention character five times (;;;;;).

Menu Mode :Enabled Enable ? (Y/N, CR for no change):

The default user and password is "admin/baytech", all lower case.

## Manage Users

This option allows the administrator to change user passwords or add/delete new users. Up to 19 users plus an administrator allowed. Usernames are case sensitive and alphanumeric.

NOTE: The "admin" can not be deleted.

```
User Management Menu:
"admin" ..... 1
Add New User .....A
Delete User .....D
Change User .....C
To change user password, enter number of user
Enter Request :1
```

#### **Change User's Password**

**NOTE:** The factory default password for "admin" is **<cr>** (Enter).

The admin can change a current user's port access and password. Select the number of the user from the User Management Menu and the Host Module displays the following:

```
Selected user: admin
Enter New Password:
Re-enter New Password:
Clear Password (Y/N) ?:n
```

#### **ADD User**

Select A), from the User Management Menu and the Host Module responds with a request for the user name.

Enter User Name (maximum 10 characters):

Enter the name of the user to be added, followed by <cr>. The Host Module will display the User Menu with the added user.

**NOTE:** User name is case sensitive.

#### **Delete User**

Select D), from the User Management Menu. The Host Module will display the following:

From menu above, enter number for User to delete:

If you select the "admin" user the Module responds with an input error message:

Input error: deletion of admin user not allowed. From menu above, enter number for user to delete>

Type the number of the user to be deleted and press <cr>. A successful deletion the Module responds with User Menu minus the deleted user.

#### **Change User**

Select C) from the User Management Menu and type the number of the user to edit

From menu above, enter number for user to edit:2 Selected user: CAD Eng Enter new User Name(maximum 10 characters): Engineer Change username from "CAD Eng" to "Engineer" (Y/N) ?:

### Auto Connect

This feature allows the admin to select the module and port that the user will be automatically connected on dial-in. The auto connect port has priority over the login setup menu enable/disable selection, thus prevent the menu selection screen from appearing at the initial login sequence.

```
+---++
User| Name | M: P | Auto |
+---++
| 1 | admin | 1: 1 | Disabled |
+---++
Dial-in Auto Connect Port .....1
Enabled/Disable .....2
Exit .....X,CR
Enter Request :1
```

Select 1) to assign module and port.

```
Enter Auto Connect Module (1 to 9): 2
Enter Auto Connect Port (1 to 4):4
```

Select 2) to turn on or off the Auto Connect feature

Enable ? (Y/N, CR for no change):

### **Dial-Back Number**

This feature allows user to dial in, hang up and the unit dials the assigned number back when using a secure phone line. Select a user number and the module displays the following:

Select "Phone number" option to enter a phone number assigned to the user.

Dial back Phone number is ..... Enter new Phone number (<= 15 digits):

Select "Dialback" option to enable or disable the dial back feature. Default is Disabled.

```
Dial back option is .....Disabled
Enable ? (Y/N, CR for no change):
```

Select "Dialback Delay" option to set the amount of delay time before the unit dials the phone number assigned to the user. **Default is 10 seconds** 

```
Dialback Delay:10 seconds
Enter Dialback Delay (1 to 60):
```

## Assign User Ports

This option allows the administrator to limit users' port access.

#### Add ports

Enter Module and Port number in format M:P or M,P (0=All): 4,3

Module displays the user's assigned ports:

```
Assigned User Ports:
+----+ +-M3-+-M4-+-M5-+
|User| Name \|1234|1234|1234|
+----+ | 2 | johnt |....|..3.|....|
+----+
```

#### **Remove Ports**

Select Remove Port(s) to remove some but not all ports, the module display:

Enter Module and Port number in format M:P or M,P (0=All): 3:1

Module displays the user's assigned ports:

```
Assigned User Ports:
+----+ +-M3-+-M4-+-M5-+
|User| Name \|1234|1234|1234|
+----+ | 2 | johnt |.234|1234|1234|
+----+
```

Select this option to add all ports to the user. The module displays the user with all ports added.

```
Assigned User Ports:
+----+ +-M3-+-M4-+-M5-+
|User| Name \|1234|1234|1234|
+---++ | 2 | johnt |1234|1234|1234|
+----++--+++--++
```

#### **Remove All Ports**

Select this option and the module displays the user with all ports deleted.

```
Assigned User Ports:
+----+ +-M3-+-M4-+-M5-+
|User| Name \|1234|1234|1234|
+----+ | 2 | johnt |....|....|
+----+ +---+
```

## **Local Modem Option**

```
Local Modem Option:
Rings to Answer .....1
Connectivity Timeout .....2
Inactivity Timeout .....3
Exit .....X,CR
Enter Request :1
```

### **Ring to Answer**

Select "Rings to Auto Answer" to set the number of rings before the unit answers. The module displays the following: **The default setting is 2**.



## **Connectivity Timeout**

Select the Connectivity Timeout option to set the continuous connectivity time (5 to 255 minutes) before the modem automatically disconnects. Entering a time of 0 disables the Connectivity Timeout. The timer starts when the modem answers (DCD goes high). The modem will disconnect, regardless of activity, when time runs out. **Default setting is 60 minutes.** The module displays the following:

```
Modem Connectivity Timeout:60 minutes
Change It ? (Y/N) :
```

### Inactivity Timeout

This option sets the time the modem will automatically disconnect, if there is no activity equaling the programmed amount of time (1 to 120 minutes). **Default setting is 0 (disabled)**. Select Inactivity Timeout and the module display the following:

```
Modem Inactivity Timeout:60 minutes
Change It ? (Y/N) :
```

## **Unit ID**

This option allows the admin users to change the Host Module's name.

Unit ID :DS71-MD4 Change It ? (Y/N) :Y Enter Unit ID (63 chars. max.) :

Enter the desired Unit ID, followed by <cr.> The DS71-MD4 stores the changes in non-volatile memory and returns to the module configuration menu.

## I/O modules Reset

Select "I/O Modules Reset" followed by <cr>. The module resets the communications to all I/O ports on all peripheral modules and displays:

I/O Modules Reset Successfully Strike any Key to Continue

If other users are connected it will ask you to override the users.

Other User Connected, Override ? (Y/N, Enter): y

I/O Modules Reset Successfully Strike any Key to Continue

# **Unit Reset**

**IMPORTANT:** Unit reset terminates both internal and external modem connections.

**NOTE:** You must be connected to the DS71-MD4 module to reset the unit. Resetting the unit does not return user selections to their default settings.

Select "Reset Unit" followed by <cr>. The module resets the unit and displays:

Reset the unit (Y/N) ?:y

Allow approximately 10 seconds for the unit to reset. It should state something similar to:

Initializing System Please Wait .....

# **Troubleshooting:**

## Functional Solutions:

- 1. No menu serial port:
  - a. DS power is on and cable connected to EIA232 serial port.

- b. Verify computer serial port configuration; 9600, 8, none, 1,
- c. Verify the cable and adapter has the correct pin out, RJ08X007 and 9FRJ45PC-1.
- d. Cisco Rollover cables have the same pin out as RJ08X007.
- e. Type 5(;), the Attention Character will not echo to the screen, if it does than it may have been changed to a character other than the semi-colon.
- f. Test the cables and adapter with a working baytech device,
- g. Turn power off, reseat the DS71-MD4 module and power on,
- h. Install module in a working DS-series unit and test,
- i. Reset the DS71-MD4 to factory defaults, username/password = admin/baytech.

#### 2. Password not Work:

- a. Password is case sensitive, check for Caps Lock.
- b. Have the admin user delete the user and add back

#### 3. No Access to Configuration Menu:

a. Only one user at a time can have access. Have the other user back out of the configuration

#### 4. No Ports displayed for User:

a. Ports have to be assigned to the user, refer to 'Login Setup: Assign User Ports'.

#### 5. Verify DS-chassis, Host Module, and DS74 is functioning:

A rollover cables (pin out 1-8, 2-7, 3-6, 4-5, 5-4, 6-3, 7-2, 8-1) and a 9-pin adapter (9FRJ45PC-1) and Ethernet or Modem cable.

- a. Set up the Host module with modem or Ethernet cables for normal operations.
- b. Connect the rollover cable and adapter from the PC to a DS74 port.
- c. Create a Modem/Ethernet session, (Hyper-terminal). Type semi-colon 5-times (; ; ; ; ;).
- d. The main menu should display the DS74 ports. Select the port connected to the PC from step 2. The cursor will move to next line and wait.
- e. From your PC create a terminal session to the serial port. Default setting is 9600, 8, 1, no parity, no flow.
- f. Type several random characters to see them echoed in the telnet/modem session.
- g. Select the telnet/modem session and type several random characters to see them echoed in the PC serial session.
- h. This verifies the Chassis, Host module, and the I/O port is working.
- i. Move pc cable to next DS74 port and repeat steps (c-h).

If you have done all of the above steps that are possible and still have problems, contact Baytech Technical Support at 228-563-7334.

# **DS71-MD4** Reset Procedure



- 1. Press and hold reset button as you power cycle the module.
- 2. Continue to hold button for 45 seconds, then release button.
- 3. Use Terminal program into the serial port if not already doing so.
- 4. If no opening menu, Type 5 semi-colons.
- 5. If appears not to work repeat reset procedure except hold button for 60 seconds.

# **BayTech Product Warranty**

Bay Technical Associates (BayTech) warrants that its products will be free from defects in materials and workmanship under normal use for a period of two years from date of purchase (or from date of shipment from BayTech if proof of purchase is not provided).

During this warranty period, BayTech shall, at its discretion, either repair or exchange any defective product at no charge for labor and materials, or refund the amount paid for the product, less shipping and handling charges. Any replacement and/or repaired products are warranted for the remainder of the original warranty.

The customer is responsible for properly packaging the product and for shipping costs for returns. The customer is liable for loss or damage to the product during shipping, as well as any other fees or charges associated with transporting the product back to BayTech. BayTech will pay return costs for delivery within the Continental United States.

All repair and return shipments must be approved by BayTech and must be accompanied by an RA (return authorization) number. Please refer to our Repair and Return Policy below.

For the initial 30 days from the original date of shipment, any unopened product may be returned to BayTech, accompanied by an RA number. Full purchase price will be refunded, provided that the product is in excellent condition. A product may not be returned after 30 days from the original date of shipment unless approved by BayTech management.

Replacements for defective products may be cross-shipped to the customer at no cost if requested within 30 days of date of purchase. At BayTech's discretion, this period may be extended to 90 days. For additional information or more specific warranty issues, contact BayTech's Technical Support Department at **(800) 523-2702** or **(228) 563-7334**.

### Exceptions

This warranty does not cover misuse or minor imperfections that fall within design specifications or that do not materially alter functionality. BayTech does not warrant and is not responsible for damages incurred in shipping and handling or caused by disasters (such as fire, flood, wind, earthquake, lightning, power surges or water).

The warranty will be voided regarding products that have been neglected, altered, abused, misused, or used for purposes other than those for which it was designed.

Under no circumstances shall BayTech be liable for any special, incidental, or consequential damages based upon breach of warranty, breach of contract, negligence, strict liability, or any other legal theory. Such damages include (but are not limited to) loss of profits, loss of the product or associated equipment, cost of capital, cost of substitute or replacement equipment, facilities or services, down time, purchaser's time, the claims of third parties, including customers, and injury to property.

#### **BayTech Extended Warranty**

Extended warranties and overnight replacements are available for purchase, but only at the time of product purchase. The extended warranty cost will not exceed 7% per year of the product list price unless otherwise stated in the customer contract or approved by BayTech management. Contact BayTech for further details on this.

# **Technical Support**

BayTech offers Tech Support for the lifetime of the product. A staff of Applications Engineers is on duty to assist with installation, set up or operation issues. Support is available from **8:00 a.m. to 5 p.m**. (CST or CDT), Monday through Friday at the phone numbers or website provided below.

Please have the following information available to help the Applications Engineers answer questions efficiently:

- 1. BayTech model type
- 2. Unit serial number
- 3. Firmware version (if accessible)
- 4. A list of devices connected to the BayTech unit
- 5. A general description of the application being used and the intended outcome
- 6. Information about cables and adapters being used (type, length, place of purchase)
- 7. The name of the software emulation program being used
- 8. Printout of the configuration status (if possible)

#### Bay Technical Associates, Inc.

5239 A Avenue Long Beach Industrial Park Long Beach, MS 39560 Telephone: 800-523-2702 or 228.563.7334 FAX: 228.563.7335 Email: <u>support@baytech.net</u> Website: <u>www.baytech.net</u>

### **Repair and Return Policy**

(Return policy refers to BayTech products purchased and returned for credit or repair.) A Return Authorization (RA) number must be obtained in all cases before returning the BayTech product. Have the serial number and reason for the return or description of the problem handy. Customers in the Continental U.S. can call 1-800-523-2702 or international customers can call 228.563.7334 to obtain an RA number.

If a product is being returned for credit (based on BayTech approval), the credit will not include shipping and handling charges. Determination of credit amount will be made after BayTech receives the product. Returns on BayTech products older than 3 months are subject to a 15% re-stocking fee of the list price of the product and will be evaluated on a case-by-case basis. BayTech does not allow returns on products out of warranty or for any type of custom product.

Before dismantling equipment or returning the unit for any reason, always contact BayTech. Attempting to repair a product without BayTech authorization may result in voiding the warranty.

Follow the instructions below for repackaging and shipping. **NOTE:** *Power should be disconnected from the power source before servicing or dismantling.* 

# **Return Authorization Process:**

- 1. Contact BayTech to get a Return Authorization (RA) Number. **IMPORTANT:** BayTech will not accept any returns without an RA number.
- 2. Package the unit carefully in its original packaging or similar packaging. The warranty does not cover damage sustained during shipment. Enclose a letter with name, address, RA number, daytime phone number and description of the problem.
- 3. Mark the RA number clearly on the outside of the package.

**NOTE:** If the RA number is not on the outside of the box, the package will be returned back to the sender or will sit in Receiving until the customer calls in regarding status of RA.

4. Ship the unit by insured, prepaid carrier to the following address:

Bay Technical Associates 5239 A Avenue Long Beach Industrial Park Long Beach, MS 39560 RA #: 140-xxxxx

- 5. Surround your unit with a minimum of two inches of insulation.
- 6. Be sure to seal the box securely with strapping or packing tape. We do not recommend masking tape or cellophane tape.