

# USER MANUAL

Top Mount Refrigeration

## Models

WTB2300

WTB2500

WTB2800

WTB3100

WTB3400



**Westinghouse**

made for modern families

# CONGRATULATIONS

Congratulations and thank you for choosing our Westinghouse refrigerator. We are sure you will find your new appliance a pleasure to use. Before you use the appliance, we recommend that you read through the entire user manual, which provides the description of the appliance and its functions.

To avoid the risks that are always present when you use an electric appliance, it is important that the appliance is installed correctly and that you read the safety instructions carefully to avoid misuse and hazards.

We recommend that you keep this instruction booklet for future reference and pass it on to any future owners. After unpacking the appliance please check it is not damaged. If in doubt, do not use the appliance but contact your local Customer Care Centre.

# CONDITIONS OF USE

This appliance is intended to be used in household and similar applications such as:

- Staff kitchen areas in shops, offices and other working environments
- Farm Houses
- By clients in hotels, motels, and other residential type environments
- Bed and Breakfast type environments



## TIPS & INFORMATION

**IMPORTANT – CHECK FOR ANY DAMAGES OR MARKS.** If you find the refrigerator is damaged or marked, you must report it within 7 days if you wish to claim for damage/marks under the manufacturers warranty. This does not affect your statutory rights.



## ENVIRONMENTAL TIPS

### Information on disposal for users

- Most of the packing materials are recyclable. Please dispose of those materials through your local recycling depot or by placing them in appropriate collection containers.
- If you wish to discard this product, please contact your local authorities and ask for the correct method of disposal.

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## IMPORTANT SAFETY INSTRUCTIONS

Please read the user manual carefully and store in a handy place for later reference. The symbols you will see in this booklet have these meanings:



### WARNING

This symbol indicates information concerning your personal safety



### CAUTION

This symbol indicates information on how to avoid damaging the appliance



### TIPS & INFORMATION

This symbol indicates tips and information about use of the appliance



### ENVIRONMENTAL TIPS

This symbol indicates tips and information about economical and ecological use of the appliance

Meanings of symbols used in this manual are shown below:



This symbol indicates never to do this



This symbol indicates always do this



### WARNING

- If pressurised aerosol containers bear the word 'flammable' and/or a small flame symbol, do not store them inside any refrigerator or freezer. If you do so, you may cause an explosion.
- When you dispose of your old refrigerators and freezers, remove any doors. Children can suffocate if they get trapped inside.
- This appliance contains insulation formed with flammable blowing gases. Avoid safety hazards by carefully disposing of this appliance.
- Don't use a steam cleaner. If live components come into contact with condensing steam, they may short-circuit or cause an electric shock.



### WARNING

#### R600A REFRIGERANT WARNING

This appliance contains a small quantity of environmentally friendly, but flammable, non-synthetic R600a refrigerant:

- Ensure that the tubing of the refrigerant circuit is not damaged during transportation and installation.
- Leaking refrigerant may cause eye injuries or ignite.
- The room for installing appliance must be at least 1 m<sup>3</sup> per 8g of refrigerant. The amount of refrigerant in the appliance can be found on the rating plate inside the appliance.



### WARNING

- ✓ The appliance must be plugged into its own dedicated 220-240V, 50Hz AC electrical outlet.
- ✓ Ensure that the electric outlet is properly earthed to ground. Consult a qualified electrician if you are unsure.
- ⊘ Don't use an extension cord or adapter plug.
- ✓ If the power cord is damaged, it should be replaced by a service technician or a qualified person.
- ✓ Unplug the appliance before cleaning and before changing the light bulb to avoid electric shock.
- ⊘ Never unplug the appliance by pulling on the power cord. Always grip the plug firmly, and pull straight out of the receptacle to prevent damaging the power cord.
- ✓ Choose a location that is not too cold - the temperature should be above 10°C.
- ✓ Put the appliance in a dry place, avoiding areas of high moisture or humidity.
- ⊘ Don't put the appliance in frosty or unprotected areas, for example in a garage or on a verandah.
- ⊘ Don't put the appliance in direct sunlight.
- ⊘ Don't put the appliance near stoves, fires or heaters.
- ✓ Keep ventilation openings in the appliance enclosure or in the built-in structure clear of obstruction.
- ✓ When transporting and installing the refrigerator, care should be taken to ensure that no parts of the refrigerating circuit are damaged.

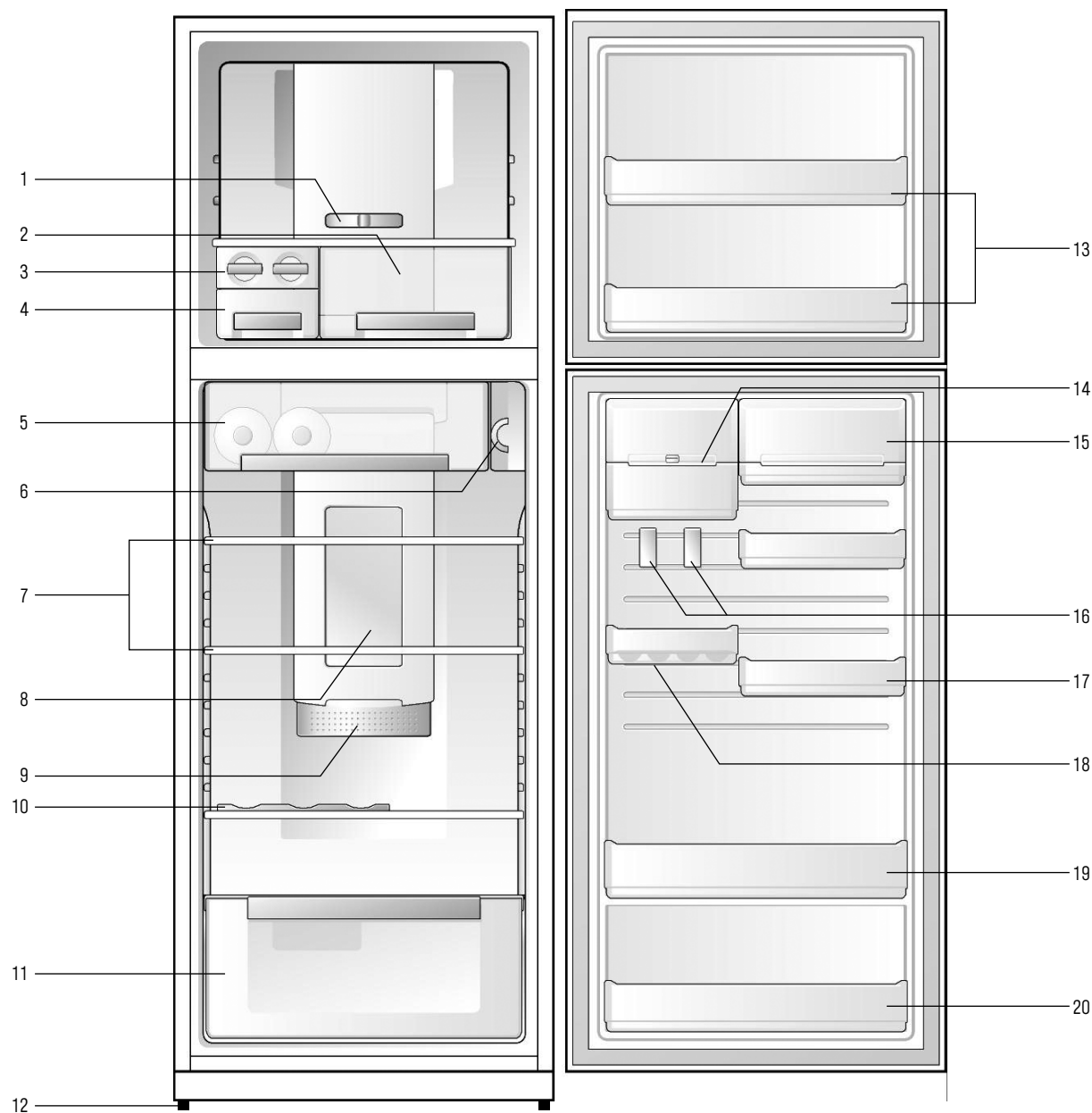


### WARNING

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance. Follow the tips below:

- ⊘ Never let children play with the refrigerator.
- ⊘ Never store fizzy drinks in the freezer compartment.
- ⊘ Never try to repair the refrigerator yourself.
- ⊘ Never use electric heaters or dryers to defrost the freezer because you can receive an electric shock.
- ⊘ Never use electrical appliances inside the food storage areas.
- ⊘ Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- ⊘ Do not damage the refrigerant circuit.
- ⊘ Do not use mechanical devices or other means to accelerate the defrosting process. (This refrigerator has adopted automatic defrosting system.)

# FEATURES



Model WTB3400WB/PB shown

- |                               |  |   |
|-------------------------------|--|---|
| 1 Freezer temperature control | 9 Deodoriser (where fitted)                | 15 Half-width door bin with pocket (where fitted) |
| 2 Meat storage compartment    | 10 Bottle caddy (where fitted)             | 16 Bag/clips hanger                               |
| 3 Twist & serve ice           | 11 Crisper                                 | 17 Half-width door bin (where fitted)             |
| 4 Ice bin                     | 12 Adjustable foot                         | 18 Egg tray                                       |
| 5 Chiller compartment         | 13 Full-width door bins (where fitted)     | 19 Full-width bottle bin                          |
| 6 Fridge temperature control  | 14 Deep half-width door bin (where fitted) | 20 Full-width door bin                            |
| 7 Adjustable shelves          |  |   |
| 8 Fridge light                |  |   |

## INSTALLING YOUR NEW REFRIGERATOR

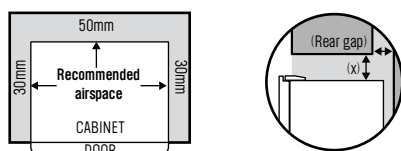
### CLEARANCE AROUND YOUR REFRIGERATOR

Before you move your refrigerator into the place where it will operate, check that it will have adequate clearance. Clearance is required for air circulation and too little clearance may affect your refrigerator's performance. Please note: Doors are designed to sit proud (not flush of cabinetry).

#### We recommend airspace clearances of:

- 30mm on each side
- 50mm behind the refrigerator

If you do not have a cupboard with a rear gap, the recommended clearance area on top increases from 50mm to 90mm (x).



#### NOTE:

The clearances shown above are the recommended minimum clearances.

### LEFT HAND OPENING DOOR KIT

If you require a refrigerator that opens to the left rather than the right, please ensure you have a kit (AREX01WA) to do so. If it has not been supplied with this product, it can be obtained by contacting your Electrolux Customer Care Centre (the numbers can be found on the back page). Instructions on how to change the door opening options are contained within the kit.

### BEFORE USING YOUR NEW REFRIGERATOR

Clean your refrigerator thoroughly following the instructions and wipe off any dust that has accumulated during shipping.

Check that the floor is level. If it is not, then adjust the provided levelling leg so product is level and stable. We recommend that you let your refrigerator run for two to three hours before you put any food in it. This will allow you to check that it is operating properly and that enough cool air is going to the freezer.

### INITIAL START UP

Note that during operation the outside of the refrigerator will feel warm, particularly at initial start up. This is normal. Avoid placing food against air outlets, as this will affect air circulation.

A light frosting will occasionally occur on the cold interior of the freezer when the door is opened frequently. This is normal and will disappear after a few days in most climates.

Make sure you fully close the freezer and fresh food doors after you load or remove food from these compartments. If the doors are left partly open, a heavy frost will coat the inside of the freezer. If a frost develops remove it. Take care to properly close the doors and the frost will not reoccur. Your refrigerator uses energy efficient components that may produce different noises to your old refrigerator. Occasionally a gurgling sound of refrigerant flowing or the sound of parts expanding and contracting can be heard. These noises are quite normal.

## CLEANING YOUR REFRIGERATOR

### Exterior

You should only clean your refrigerator with lukewarm soapy water and a soft cloth. Rinse with clean water and then wipe the surface with a soft clean cloth to remove any soap residue.

### Interior

You should clean the refrigerator interior regularly. Wash the interior with a soft cloth and lukewarm soapy water. Thoroughly dry all surfaces and removable parts. Avoid getting water on refrigerator controls. If you have taken out any removable parts, replace them and switch the power on before restocking the refrigerator with food. Naturally, you should keep the interior of your refrigerator hygienic by promptly and thoroughly wiping up any food spills.

### Keep the door seals clean

Take care to keep door seals clean. Sticky food and drink can cause seals to stick to the cabinet and tear when you open the door. Wash seal with lukewarm soapy water. Rinse thoroughly and dry.



### WARNING

Never use hot water, solvents, commercial kitchen cleaners, aerosol cleaners, metal polishes, caustic or abrasive cleaners, or scourers to clean this appliance as they will damage it. Many commercially available cleaning products and detergents contain solvents that will damage your refrigerator. When cleaning, use only a soft cloth and lukewarm soapy water.

## CONTROLLING THE TEMPERATURE

Set the temperature by using the main temperature controls. When you first start your refrigerator, set both refrigerator and freezer controls to MID.



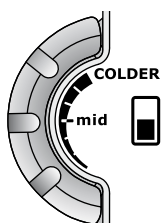
### TIPS & INFORMATION

#### WAIT 24 HOURS AFTER CHANGING SETTINGS

When you change temperature settings, make small adjustments and wait 24 hours before assessing whether you need to make any further changes.

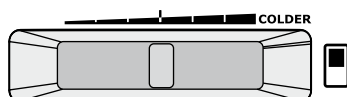
#### • ADJUSTING THE REFRIGERATOR TEMPERATURE

1. Select the refrigerator control.
2. Rotate the dial clockwise to set colder.
3. Rotate the dial anti-clockwise to set less cold.



#### • ADJUSTING THE FREEZER TEMPERATURE

1. Select the freezer control.
2. Slide the control to the right to set colder.
3. Slide the control to the left to set less cold.



### TIPS & INFORMATION

Coldest freezer setting is not recommended in normal and very hot climates as this will limit the cooling to the refrigerator sections. In very cold climates the freezer will need to be set colder.

A good indication of optimal freezer temperature is ice cream that is frozen, but still soft enough for easy scooping. For the fridge compartment, we recommend using drinking water and simply adjusting the fridge controls until the water is at your ideal temperature.

## DOOR ALARM

If the refrigerator door is left open a buzzer will sound. The buzzer noise will stop when you close the door.

If you must keep the door open (not recommended), you can reset the alarm to stop the buzzer noise by pressing the door switch.

## CHANGING THE LIGHT BULB

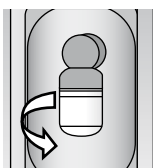
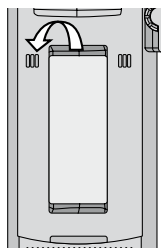
### REFRIGERATOR

1. Switch off the power at the power point and remove the refrigerator's power cord from the power point.
2. Remove shelves and chiller compartment.
3. Carefully unclip the light cover by pulling the top of the cover towards you.
4. Unscrew the light bulb and replace it with a bulb that is the same wattage and type as the original.

If, when you remove the light bulb the small rubber "O" ring comes out with the bulb, fit the "O" ring over the new bulb and screw bulb into the socket (see diagram at bottom of page).

**⚠ Never insert your finger into the light bulb socket to check for the presence of the "O" ring.**

5. Replace the light cover.
6. Replace shelves and chiller compartment.
7. Wait 5 minutes to ensure pressure in the refrigeration system are equalised. Then turn the refrigerator on at the power point.



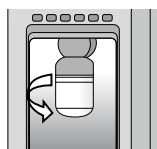
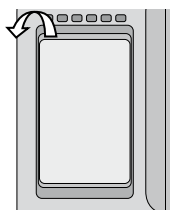
### FREEZER (where fitted)

1. Switch off the power at the power point and remove the refrigerator's power cord from the power point.
2. Carefully unclip the light cover by pulling the top of the cover towards you.
3. Unscrew the light bulb and replace it with a bulb that is the same wattage and type as the original.

If, when you remove the light bulb the small rubber "O" ring comes out with the bulb, fit the "O" ring over the new bulb and screw bulb into the socket (see diagram at bottom of page).

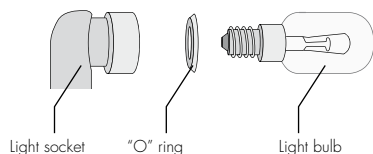
**⚠ Never insert your finger into the light bulb socket to check for the presence of the "O" ring.**

4. Replace the light cover.
5. Wait 5 minutes to ensure pressure in the refrigeration system are equalised. Then turn the refrigerator on at the power point.



## **i** TIPS & INFORMATION

Ensure the 'O' ring is in place before replacing the bulb.

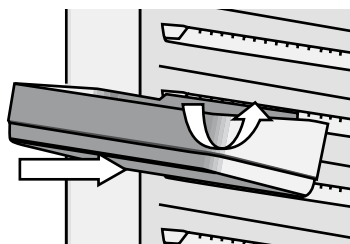


## HOW TO USE THE FEATURES OF YOUR REFRIGERATOR

This section tells you how to make the most of the refrigerator's many useful features and how to clean them.

### Door Storage Bins (shelves)

Both the refrigerator and freezer have door storage bins. You can adjust the refrigerator bins to meet different storage needs. All the door bins are completely removable for cleaning. If you want to remove or adjust a bin, lift and tilt to remove. To replace, fit top and push bin down until the support lugs lock it in place.



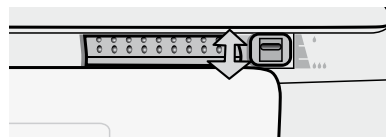
### Store Safe Compartment (where fitted)

You can use this compartment to store food and other items. To operate lock, push up to open and down to lock.

### CRISPER BIN

#### Storing Vegetables

You can use the crisper bin to store vegetables, fruits or small goods. You can change the humidity inside the bin by rotating the humidity control. You should store vegetables in the crisper bin, but remember to set the humidity control to more humid (vent closed).



#### Storing Fruits & Small Goods

You can also store fruits in the crisper bin, but remember to set the humidity control to less humid (vent open).

### Chiller (where fitted)

The chiller allows you to store perishable food longer and is useful for the fast chilling of food and drinks. However, items may freeze if left near the vents. To prevent freezing, move items away from the vents after chilling.

### Deodoriser

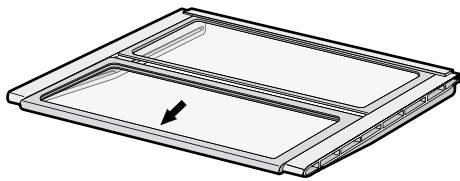
Your appliance is fitted with a catalysing deodoriser to assist with the removal of the food odours inside your refrigerator and freezer. Keeping food covered and wrapping food with plastic wrap will also help to reduce the odours inside your appliance.

### SLIDE AWAY GLASS SHELF (WHERE FITTED)

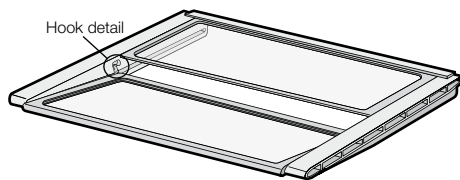
This shelf can be used either as a full depth shelf or when tall items need to be stored at the front of the appliance it can be collapsed to half its original depth.

- **TO COLLAPSE THE SHELF:**

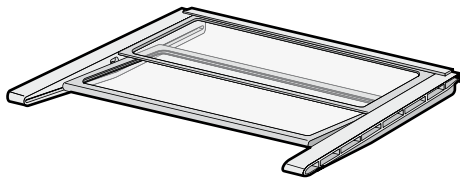
1. Pull the front half of the shelf forward.



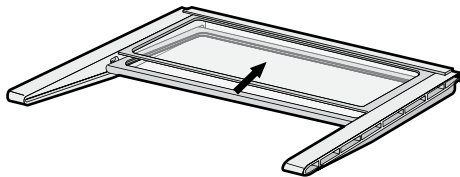
2. Then, from the underside, lift the front half of the shelf by raising the rear edge over the recessed hook detail.



3. Pull the shelf forward and allow the rear to drop into the side channels.



4. Push the front shelf backwards (3,4) until it reaches the rear stops.



## HELPFUL HINTS

### HELPFUL HINTS FOR STORING FOOD

#### ALWAYS DO THIS

- ✓ Buy the freshest, best quality food and put it in the refrigerator as soon as possible.
- ✓ Cover food with plastic wrap or foil to stop it drying out and to help prevent bad smells.
- ✓ Rinse and wrap fish and poultry before you put them in the refrigerator.
- ✓ Minimise bacteria by removing stuffing from poultry before you put it in the refrigerator.
- ✓ When you store eggs in the refrigerator compartment, store them with the pointed end down.

#### NEVER DO THIS

- ✗ Store bananas, avocados or mangoes in the refrigerator. This can cause them to go black or to go soft.
- ✗ Put hot or warm food in the refrigerator. Allow it to cool first.

### HELPFUL HINTS FOR FREEZING FOOD

You can use the freezer to store food which you buy in bulk when prices are low. You can also cook extra food and freeze it for later use.

#### ALWAYS DO THIS

- ✓ Buy the freshest, best quality food and put it in the freezer as soon as possible.
- ✓ Place food in plastic bags or plastic wrap before you put it in the freezer.
- ✓ Squeeze the air out of plastic bags as this prevents frost.
- ✓ When you buy frozen foods in the supermarket, keep them in their packaging when you store them.
- ✓ Defrost food, especially chicken and fish, in the refrigerator compartment. This stops bacteria from growing.
- ✓ Leave food in its wrapping while it defrosts.
- ✓ Use defrosted food immediately.

#### NEVER DO THIS

- ✗ Never refreeze defrosted food.



## TROUBLESHOOTING

If you think something may be wrong with your refrigerator, you can carry out some easy checks before calling for service. You may locate the problem, sparing yourself from inconvenience, saving time and money.

PROBLEM	SOLUTION
<b>When your appliance is not operating</b>	<ul style="list-style-type: none"> <li>• Check that the power cord is plugged into the power outlet properly and that the outlet is switched 'ON'.</li> <li>• Try running another appliance from the power outlet. If no power is coming from the outlet you may have blown a fuse or tripped a circuit of your household power supply.</li> <li>• Try adjusting the temperature control to a slightly "colder" position.</li> <li>• It is normal for the freezer fan NOT to operate during the automatic defrost cycle, or for a short time after the appliance is switched on.</li> </ul>
<b>When there is refrigerator/freezer noise</b>	<p>Modern refrigerators/freezers with increased storage capacity use high speed compressors. These can provide a seemingly high level of sound which is quite normal. Normal operational sounds include:</p> <ul style="list-style-type: none"> <li>• Occasional gurgling, similar to water boiling.</li> <li>• Air flow noise (air circulates because of a small fan).</li> <li>• A popping noise heard during automatic defrost.</li> </ul> <p>Other strange sounds may mean that you need to check and take action. For example, noises may mean that:</p> <ul style="list-style-type: none"> <li>• The cabinet is not level.</li> <li>• The floor is uneven or weak.</li> <li>• Bottles are badly placed and rattling.</li> <li>• There are vibrations from an object on top of or behind or beside the refrigerator.</li> <li>• The back of the refrigerator cabinet is touching the wall.</li> </ul> <p>Remember it is quite normal for noise to seem louder just after the refrigerator starts operating.</p>
<b>If there are odours inside the appliance</b>	<ul style="list-style-type: none"> <li>• The interior may need cleaning.</li> <li>• Some foods produce odours.</li> <li>• Some containers and wrapping can cause odours.</li> <li>• Ask yourself if the odour started about the same time you started storing something unusual.</li> </ul>

<b>When the motor seems to run more than expected</b>	<p>Your new appliance provides you with large capacities in both the refrigerator section and the separate freezer. It is normal for the motor to operate frequently. However, to keep operation to a minimum, check the following:</p> <ul style="list-style-type: none"> <li>• Are doors kept open too long or too often?</li> <li>• Are controls set too cold? Refer to page 6 "Controlling temperature".</li> <li>• Have large amounts of warm food just recently been stored? Summer, festive seasons and holidays usually mean a lot more work for your appliance.</li> <li>• If the day is hot or the room is very warm, the appliance will need to run more than normal.</li> <li>• The appliance will run more than normal just after you install it or when it has been turned off for a long time.</li> </ul>
<b>If the temperature in the refrigerator is too warm</b>	<ul style="list-style-type: none"> <li>• Check that the appliance has enough clearance at the sides, back and top. Refer to page 5 "Installing your new appliance".</li> <li>• Refer to page 6 "Controlling temperature".</li> <li>• You may have kept the door open too long or too frequently.</li> <li>• Food containers or packaging may be holding a door open.</li> </ul>
<b>If the temperature in the refrigerator is too cold</b>	<ul style="list-style-type: none"> <li>• Refer to page 6 "Controlling temperature".</li> <li>• Increase the temperature to avoid high energy consumption.</li> </ul>
<b>If heavy frosting occurs in the freezer</b>	<p>Make sure you fully close the freezer and fridge doors. If the doors are left partly open a heavy frost will coat the inside of the freezer. If a frost develops, remove it. Take care to properly close the doors and the frost will not reoccur.</p>
<b>If water drips on the floor</b>	<p>The defrost water tray, (located on the compressor at the back of the cabinet), may not be properly positioned, or the drain tube may not be properly positioned to direct water into this tray. You may need to pull the refrigerator away from the wall to check the tray and tube.</p>

### IF YOU STILL REQUIRE SERVICE

If you have a problem, and the problem persists after you have made the checks mentioned above, contact your nearest Electrolux approved Service Centre or the dealer you bought the refrigerator from. Be ready to quote the model number, 9-digit PNC and 8-digit serial number, which is stated on the label inside the refrigerator compartment.

## NOTES

This image shows a full page of blank, lined paper. It features approximately 20 evenly spaced horizontal grey lines across its entire width, typical of notebook or composition paper. The background is white, and there are no margins, text, or other markings present.

# Electrolux Warranty

FOR SALES IN AUSTRALIA AND NEW ZEALAND  
APPLIANCE: REFRIGERATION

**This document sets out the terms and conditions of the product warranties for Electrolux Appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should you require service for your Appliance.**

1. In this warranty
  - (a) 'acceptable quality' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL;
  - (b) 'ACL' means Trade Practices Amendment (Australian Consumer Law) Act (No.2) 2010;
  - (c) 'Appliance' means any Electrolux product purchased by you accompanied by this document;
  - (d) 'ASC' means Electrolux' authorised serviced centres;
  - (e) 'Electrolux' means Electrolux Home Products Pty Ltd of 163 O'Riordan Street, Mascot, NSW 2020, ABN 51 004 762 341 in respect of Appliances purchased in Australia and Electrolux (NZ) Limited of 3-5 Niall Burgess Road, Mount Wellington, in respect of Appliances purchased in New Zealand;
  - (f) 'major failure' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL and includes a situation when an Appliance cannot be repaired or it is uneconomic for Electrolux, at its discretion, to repair an Appliance during the Warranty Period;
  - (g) 'Warranty Period' means:
    - (i) where the Appliance is used for personal, domestic or household use (i.e. normal single family use) as set out in the instruction manual, the Appliance is warranted against manufacturing defects in Australia and New Zealand for 24 months and for the Appliance's compressor, condenser, evaporator and drier, an additional 36 months parts only warranty applies, following the date of original purchase of the Appliance;
    - (ii) where the Appliance is used for commercial purposes (including being used to directly assist a business or where the Appliance is used in a multi-family communal or share type environment), the Appliance will then be warranted against manufacturing defects in Australia for 3 months and in New Zealand for 3 months, following the date of original purchase of the Appliance.
  - (h) 'you' means the purchaser of the Appliance not having purchased the Appliance for re-sale, and 'your' has a corresponding meaning.
2. This warranty only applies to Appliances purchased and used in Australia or New Zealand and is in addition to (and does not exclude, restrict, or modify in any way) any non-excludable statutory warranties in Australia or New Zealand.
3. During the Warranty Period Electrolux or its ASC will, at no extra charge if your Appliance is readily accessible for service, without special equipment and subject to these terms and conditions, repair or replace any parts which it considers to be defective. Electrolux or its ASC may use remanufactured parts to repair your Appliance. You agree that any replaced Appliances or parts become the property of Electrolux. This warranty does not apply to light globes, batteries, filters or similar perishable parts.
4. Parts and Appliances not supplied by Electrolux are not covered by this warranty.
5. You will bear the cost of transportation, travel and delivery of the Appliance to and from Electrolux or its ASC. If you reside outside of the service area, you will bear the cost of:
  - (a) travel of an authorised representative;
  - (b) transportation and delivery of the Appliance to and from Electrolux or its ASC,In all instances, unless the Appliance is transported by Electrolux or an

Electrolux authorised representative, the Appliance is transported at the owner's cost and risk while in transit to and from Electrolux or its ASC.

6. Proof of purchase is required before you can make a claim under this warranty.
7. You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. Electrolux is not liable in the following situations (which are not exhaustive):
  - (a) the Appliance is damaged by:
    - (i) accident
    - (ii) misuse or abuse, including failure to properly maintain or service
    - (iii) normal wear and tear
    - (iv) power surges, electrical storm damage or incorrect power supply
    - (v) incomplete or improper installation
    - (vi) incorrect, improper or inappropriate operation
    - (vii) insect or vermin infestation
    - (viii) failure to comply with any additional instructions supplied with the Appliance;
  - (b) the Appliance is modified without authority from Electrolux in writing;
  - (c) the Appliance's serial number or warranty seal has been removed or defaced;
  - (d) the Appliance was serviced or repaired by anyone other than Electrolux, an authorised repairer or ASC.
8. This warranty, the contract to which it relates and the relationship between you and Electrolux are governed by the law applicable where the Appliance was purchased. Where the Appliance was purchased in New Zealand for business purposes the Consumer Guarantee Act does not apply.
9. To the extent permitted by law, Electrolux excludes all warranties and liabilities (other than as contained in this document) including liability for any loss or damage whether direct or indirect arising from your purchase, use or non use of the Appliance.
10. For Appliances and services provided by Electrolux in Australia, the Appliances come with a guarantee by Electrolux that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Appliance repaired or replaced if the Appliance fails to be of acceptable quality and the failure does not amount to a major failure. The benefits to you given by this warranty are in addition to your other rights and remedies under a law in relation to the Appliances or services to which the warranty relates.
11. At all times during the Warranty Period, Electrolux shall, at its discretion, determine whether repair, replacement or refund will apply if an Appliance has a valid warranty claim applicable to it.
12. For Appliances and services provided by Electrolux in New Zealand, the Appliances come with a guarantee by Electrolux pursuant to the provisions of the Consumer Guarantees Act, the Sale of Goods Act and the Fair Trading Act.
13. To enquire about claiming under this warranty, please follow these steps:
  - (a) carefully check the operating instructions, user manual and the terms of this warranty;
  - (b) have the model and serial number of the Appliance available;
  - (c) have the proof of purchase (eg an invoice) available;
  - (d) telephone the numbers shown below.
14. You accept that if you make a warranty claim, Electrolux and its ASC may exchange information in relation to you to enable Electrolux to meet its obligations under this warranty.

## Important Notice

Before calling for service, please ensure that the steps listed in point 13 above have been followed.

<b>FOR SERVICE</b> or to find the address of your nearest state service centre in Australia <b>PLEASE CALL 13 13 49</b> For the cost of a local call (Australia only)	<b>SERVICE AUSTRALIA</b>  <b>Electrolux</b> ELECTROLUX HOME PRODUCTS www.electrolux.com.au	<b>FOR SPARE PARTS</b> or to find the address of your nearest state spare parts centre in Australia <b>PLEASE CALL 13 13 50</b> For the cost of a local call (Australia only)
<b>FOR SERVICE</b> or to find the address of your nearest authorised service centre in New Zealand <b>FREE CALL 0800 10 66 10</b> (New Zealand only)	<b>SERVICE NEW ZEALAND</b>  <b>Electrolux</b> ELECTROLUX HOME PRODUCTS www.electrolux.co.nz	<b>FOR SPARE PARTS</b> or to find the address of your nearest state spare parts centre in New Zealand <b>FREE CALL 0800 10 66 20</b> (New Zealand only)

**For more information on all Westinghouse appliances,  
or for dimension and installation information, call into your retailer,  
phone or email our customer care team or visit our website:**

#### **AUSTRALIA**

phone: 1 300 363 640

fax: 1 800 350 067

email: [customercare@electrolux.com.au](mailto:customercare@electrolux.com.au)

web: [www.westinghouse.com.au](http://www.westinghouse.com.au)

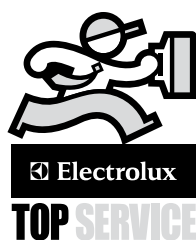
#### **NEW ZEALAND**

phone: 09 573 2384

fax: 0800 363 600

email: [customercare@electrolux.co.nz](mailto:customercare@electrolux.co.nz)

web: [www.westinghouse.co.nz](http://www.westinghouse.co.nz)



#### **TOP SERVICE**

Top Service encompasses the after sales service provided by The Electrolux Group to consumers including delivery, home service and spare parts.

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