

# SIEMENS



## Gigaset S18H

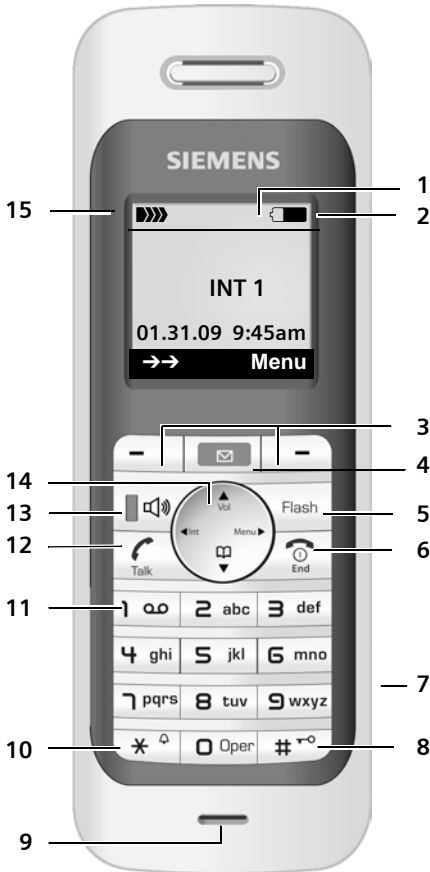
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# Gigaset

# The handset at a glance



- 1 **Display** in idle status
- 2 **Charge status of the batteries**  
 (empty to full)  
 flashes: batteries almost empty  
 flashes: batteries charging
- 3 **Display keys** (page 15)
- 4 **Message key**  
Access to calls and message lists;  
Flashes: new message
- 5 **Flash key**  
- Confer (Flash)  
- Insert a dialing pause (press and hold)
- 6 **End call key, On/Off key**  
End call, cancel function, go back one menu level (press briefly), back to idle status (press and hold), activate/deactivate handset (press and hold in idle status)
- 7 **2.5 mm socket** for headset (mono)
- 8 **Pound (#) key**  
Key lock on/off (press and hold in idle status)  
Toggle between upper/lower case and digits
- 9 **Microphone**
- 10 **Star (\*) key**  
Ringtones on/off (press and hold)  
Open table of special characters
- 11 **Key 1**  
Fast access to answering machine/network mailbox (press and hold)
- 12 **Talk key**  
Answer a call, start dialing
- 13 **Handsfree key**  
Switch between earpiece and handsfree mode;  
Lights up: handsfree activated;  
Key flashes: incoming call
- 14 **Control key** (page 14)
- 15 **Signal strength**  
 (high to low)  
 flashes: Out of Range



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## Safety precautions\*



Only use the power supply unit supplied as indicated on the underside of the device.

### Power Outage:

In the event of a power outage, your cordless telephone will not operate. The cordless telephone requires electricity for operation. You should have a telephone that does not require electricity available for use during power outages.



Only insert **approved rechargeable batteries of the same type.**

Never use ordinary (non-rechargeable) batteries as they may pose a health hazard or cause injury.

Do not charge the handset in charging unit while the headset is connected.



Make sure the rechargeable battery is inserted the right way round.



Use the battery specified in these operating instructions.



The phone may affect medical equipment so always switch your phone off before entering hospitals or doctors' practices.

To maintain compliance with the Industry Canada's RF exposure guideline, place the base station at least 20 cm from nearby persons



Notice to Hearing Aid Wearers:

This phone is compatible with inductively coupled hearing aids.



Do not operate the phone in places where there is a risk of explosion (such as paint workshops).



Do not install the charging cradle in bathrooms or shower rooms. The handset and the charging cradle are not splash-proof (see page 30).



Drivers must not use the phone while driving.



The phone must be switched off at all times in an aircraft. Make sure it cannot be switched on accidentally.



If you give your phone to someone else you should also give them the operating instructions.

\* see also page 32

## Safety precautions



Dispose of batteries and the phone carefully. Do not pollute the environment.

Privacy of communications may not be ensured when using this telephone.

**Emergency numbers cannot be dialed if the keypad lock is activated!**

# Notes on the operating instructions

This section explains the meaning of certain symbols and typographical conventions that are used in this user guide.

## Symbols used

### Copy Entry / Copy List (example)

Select one of the two menu functions specified.



Save

Enter digits or letters.

The display keys' current functions are shown reverse highlighted in the bottom display line. Press the display key below to launch the function.



Press the top or the bottom of the control key: scroll up or down.



Press the right or left of the control key: for example select setting.






0 Oper / \*△ etc.

Press the corresponding key on the handset.

## Example: menu input

In the user guides, the steps you need to perform are shown in abbreviated form. This is illustrated below using the example of "Setting the contrast for the display". The things you need to do are explained in the boxes.

 →  → Display

- ▶ With the handset in idle status, press on the right of the control key to open the main menu.
- ▶ Select the  icon using the control key – press the control key at the top or bottom.

In the display header, **Settings** is displayed.

- ▶ Press the **OK** display key to confirm the function **Settings**.

The **Settings** submenu is displayed.


- ▶ Press the bottom of the control key repeatedly until **Display** is selected.
- ▶ Press the **OK** display key to confirm the function.

**Contrast** Select and press **OK**.

- ▶ Press the bottom of the control key repeatedly until **Contrast** is selected.
- ▶ Press the **OK** display key to confirm the function.

 Select contrast and press **OK**.

- ▶ Press on the right or left of the control key to select the contrast.
- ▶ Press the **Save** display key to confirm the function.

 Press and **hold** (idle status).

- ▶ Press and hold the end call key until the handset returns to idle status.

## Example: multiple line input

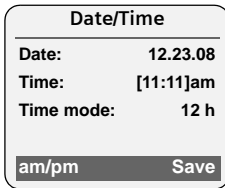
There are many situations in which you can change the settings of a display or enter data in several lines.

In this user guide symbols are used to guide you step by step through multiple line input. This is illustrated below using the example of "Setting the date and time". The things you need to do are explained in the boxes.

To change the time, open the input field with:

 →  → **Date/Time**

You will see the following display (example):



### Date:


Enter month, day and year in 6-digit format.

The date in the first line is marked with [ ] to show it is active.

- ▶ Enter the date using the digit keys.

### Time:

Enter hours/minutes in 4-digit format.


- ▶ Press the  key.

The time in the second line is marked with [ ] to show it is active.

- ▶ Enter the date using the digit keys.

### Time mode:

Select 12-hour or 24-hour time format.


- ▶ Press the  key.

The time format is marked with [ ] to show it is active.

- ▶ Select time format.
- ▶ With **12-hour** time format, use the display key **am/pm** to switch between am and pm.

- ▶ Save changes.

- ▶ Press the **Save** display key.

- ▶ Then press and **hold** the  key.

The handset changes to idle status.

## Gigaset S18H – more than just a telephone

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Your phone not only enables you to store up to 150 telephone numbers (page 17) – it can do a whole lot more:

- ◆ You can designate important people as VIPs so you can identify important calls from the ringtone (page 18).
- ◆ You can store anniversary dates (page 18) in your phone and it will remind you of them.
- ◆ Select frequently used phone numbers at the press of a **single** key (page 17).
- ◆ View missed calls on your phone (page 20).
- ◆ Select 12 or 24-hour format for displaying the time (page 12).
- ◆ ECO DECT reduces power consumption by using a power supply with low power consumption. Your handset reduces the transmitting power depending on the distance to the base station (close-up range).

### Note:

The transmitting power of the base station is reduced to almost zero when the handset is docked and only one handset is registered on the base station (depending on the base station).

### Have fun using your new telephone!

## First Steps

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### Package contents

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- ◆ one handset,
- ◆ one charging cradle,
- ◆ one AC adapter for charging cradle,
- ◆ two batteries,
- ◆ one battery cover,
- ◆ one belt clip,
- ◆ one user guide.

### Setting up the charging cradle

---

The charging cradle is designed to be operated in enclosed, dry areas at temperatures ranging from +5°C to +45°C.

- ▶ Set up the charging cradles at a central location on a flat, non-slip surface in your house or apartment.

For instructions on how to mount the charging cradle to a wall, please see page 37.

### Range and reception strength

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

Pay attention to the range of the base station.

#### Range:

- ◆ Up to 300 meters in the open
- ◆ Up to 50 meters in buildings

#### Reception strength:

The display shows the quality of the radio contact between the base station and handset:

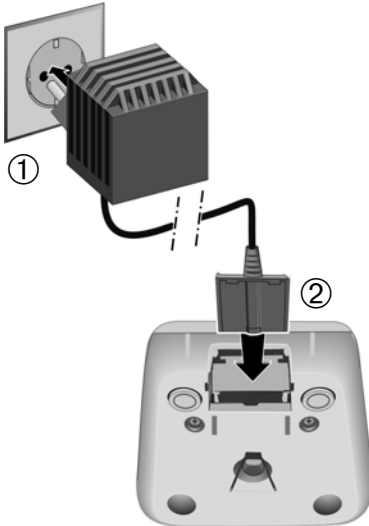
- ◆ Good to poor:    
- ◆ No reception:  flashes



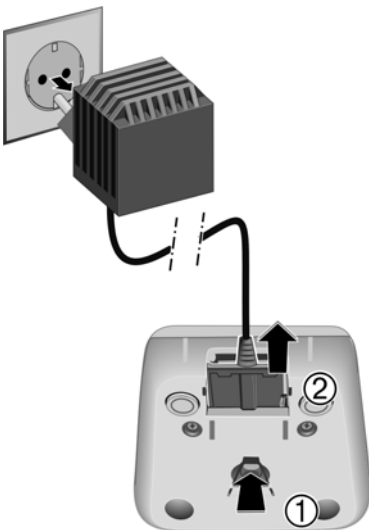
## First Steps

### Connecting the charging cradle

- ▶ Connect the power adapter to the wall outlet ①.
- ▶ Connect the power adapter to the base plug socket ②.



If you need to disconnect the plug from the charging cradle, press the release button ① and disconnect the plug ②.



### Please note:

- ◆ Never expose the telephone to the influence of heat sources, direct sunlight or other electrical devices.
- ◆ Protect your Gigaset S18H from moisture, dust, corrosive liquids and vapours.

### Setting up the handset for use

Carry out the following steps for each handset.

### Inserting the batteries

#### Caution:

Use only rechargeable nickel-metal hydride (NiMH) UL-approved AAA batteries. Never use conventional (non-rechargeable) batteries or other battery types as this may cause significant damage to health and property. For example, the outer casing of the batteries could be destroyed or the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

- ▶ Fit the batteries with the correct polarity (see diagram).

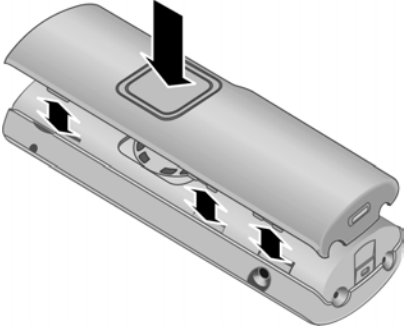
The polarity is indicated in/on the battery compartment.



## Closing the battery cover

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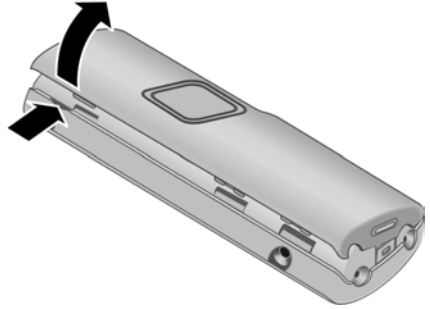
- ▶ First align the notches on the side of the battery cover with the clips on the inside of the casing.
- ▶ Then close the cover, press on the top so that it clicks into place.



## Opening the battery cover

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- ▶ If fitted, remove belt clip.
- ▶ Insert your fingernail into the headset socket notch and pull the battery cover upwards.

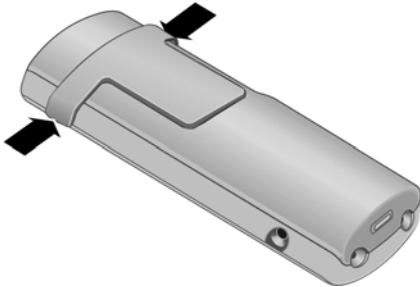


## Attaching the belt clip

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There are notches for attaching the belt clip on the side of the handset just above the display.

- ▶ Press the belt clip onto the back of the handset so that the protrusions on the belt clip engage with the notches.



## Registering the handset to the base station

Before you can use the phone, you must first register the handset to the base station. The actual registration procedure will depend on the type of base station.

A Gigaset S18H handset can be registered on up to four base stations.

### Automatic registration: Gigaset S18H handset to Gigaset S185 base station

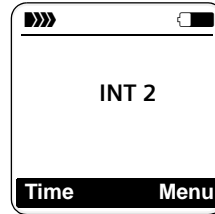
**Important:** The handset must not yet be registered to any base station.

Registering the handset to the Gigaset S185 base station occurs automatically.



- ▶ Place the handset in the base with its **display facing outwards**.
- ▶ The handset registers automatically. Please do NOT remove your handset from the base station during the registration procedure.

The registration can take up to 5 minutes. During this process, **Regstr.Procedure** appears in the display and the name of the base station flashes, for example **Base 1**. When the handset has been registered, its screen displays its internal number, for example **INT 2** for internal number 2.



The handset is assigned the lowest available internal number (1-6). If all internal numbers 1-6 have been assigned, number 6 is overwritten, assuming that the handset with the internal number 6 is in idle status.

#### Note:





- Automatic registration is not possible when the base station on which you wish to register the handset is being used to make a call.
- Each key press interrupts the automatic registration.
- If automatic registration does not work, you will have to register the handset manually.
- You can change the name of the handset (page 27).

### Manual registration: Gigaset S18H handset

You must activate manual registration of the handset at both the handset and the base station.

After it has been registered, the handset returns to idle status. The internal number of the handset appears in the display, for example **INT 1**. If it does not, repeat the procedure.

## On the handset



-  →  → **Handset** → **Register H/Set**
-  Select base station, for example **Base 1** and press **OK**.
-  Enter the system PIN of the base station (the default is 0000) and press **OK**. The screen will display the number, for example **Base 1**.

## On the base station

Within 60 secs. press and **hold** the registration/paging key on the base station (approx. 3 secs.).

## De-registering handsets


You can de-register any registered handset from any registered Gigaset S18H handset.

-  Open list of internal users. The handset you are currently using is indicated by <.
-  Select the internal user you wish to de-register.

**Options** Open menu.

**De-reg. H/Set No.**




Select and press **OK**.

-  Enter current System PIN and press **OK**.

**Yes** Press the display key.


## Changing the base station

If your handset is registered to more than one base station, you can set it to a particular base station or to the base station that has the best reception (**Best Base**).

-  →  → **Handset** → **Select Base**
-  Select one of the registered base stations or **Best Base** and press **OK**.

## Initial charging of batteries

- ▶ To charge the batteries, leave the handset in the charging cradle **continuously** for **ten** hours.

The flashing battery icon  in the top right of the display indicates that the batteries are being charged.

During handset operation, the battery icon indicates the charge status of the batteries (page 1).

### Note:

- If the handset has switched itself off because the batteries have no charge and is then placed in the charging cradle, it will switch itself on automatically.
- Only place the handset in the charging cradle that is intended for it.

For questions and problems see page 30.

### Please remember:

- ◆ The batteries may feel warm as they are charging. This is normal.

## Headset socket

Which headsets are compatible?

The following headsets have been tested with the Gigaset S18H:

- ◆ Plantronics MX200
- ◆ Plantronics MX250
- ◆ Top-Nice EP-21-RS (C39453-Z5-C361)

### Caution:

Do not charge the handset in charging unit or base station while the headset is connected.

## Setting the date and time

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- ▶ To set the date and time, press the display key **Time** to open the input menu.

To change the time, open the input field via:

 →  → **Date/Time**

- ▶ Change multiple line input:

**Date:**

Enter month, day and year in 6-digit format.

**Time:**

Enter hours and minutes with 4 digits, e.g.     for 7:15 am.

If you have selected the **12-hour** time format, use the display key **am/pm** to switch between am and pm.

**Time mode:**

Choose between 12 and 24-hour time format.

**Save** Press the display key.

**Time mode:**

Select 12-hour or 24-hour time format.

- ▶ With **12-hour** time format, use the display key **am/pm** to switch between am and pm.
- ▶ Set the date and the time, for example to ensure the correct time of incoming calls is recorded.

## Area codes

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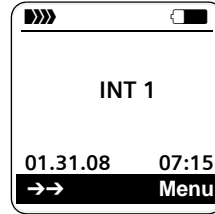
In order to call back a caller using the incoming caller ID list (page 20), your phone's **area code** ("local areas code") must be stored. If your phone is in a "multiple area code" area, the **extra codes** for this area must also be stored.

Please refer to the manual of your base station.

## Display in idle status

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Once the phone is registered and the time set, the idle display looks as shown here (example).





Your phone is now ready to use.




## Making calls



### Making an external call


External calls are calls using the public telephone network.

  Enter the number and press the talk key.

Or:

  Press **briefly** the talk key  and then enter the number.

In addition to using the talk key , the user can initiate the call using the hands-free key .


To cancel the dialing operation, press the end call key .

You are shown the duration of the call while the call is in progress.


#### Note:

- Dialing using the directory (page 17) or calls list (page 20) saves time re-entering numbers and network provider prefixes ("call-by-call numbers").



### Ending a call

 Press the end call key.

### Answering a call

The handset indicates an incoming call in three ways: by ringing, by a display on the screen and by the flashing handsfree key .

You can accept the call by:

- ▶ Pressing the talk key .
- ▶ Pressing the **Accept** display key.
- ▶ Pressing the handsfree key .

If the handset is in the charging cradle and the **Auto Answer** function is activated (page 25), the call will be answered automatically when you lift the handset from the charging cradle.



Press the display key **Silence** to mute the ringer without answering the call. You can answer the call as long the call is displayed on the screen.

### Handsfree operation

You can activate the speakerphone at any time to provide handsfree operation during a call.


### Activating/deactivating handsfree

#### Activating while dialing

  Enter the number and press the handsfree key.



- ▶ You should inform your caller before you use the handsfree function so that they know someone else may be listening.

#### Switching between earpiece and handsfree mode

 Press the handsfree key.

During a call switch handsfree on or off.

If you wish to place the handset in the charging cradle during a call:

- ▶ Press and hold the handsfree key  while placing the handset in the charging cradle. If the handsfree key  does not light up, press the key again.

For how to adjust the volume, see page 26.

### Muting

You can deactivate the microphone in your handset during an external call:



**Mute** Press the display key on the left to mute the handset.

**Unmute** Press the display key to reactivate the microphone.




## Making internal calls

Internal calls to other handsets registered on the same base station are free.



### Calling a specific handset

-  Initiate internal call.
-  Enter the number of the handset.


Or:

-  Initiate internal call.
-  Select handset.
-  Press the talk key.

### Calling all handsets ("group call")


-  Initiate internal call.
-  Press the star key. All handsets are called.

### Ending a call


-  Press the end call key.


## Operating the handset

### Activating/deactivating the handset

-  Press and **hold** the end call key. You will hear the confirmation beep.

### Activating/deactivating the keypad lock


-  Press and **hold** the pound key.

You will hear the confirmation beep. The icon  appears in the display when the keypad lock is activated.

The keypad lock is deactivated automatically if someone calls you. It is re-activated when the call is finished.





## Control key







In the description below, the side of the control key (up, down, right, left) which you have to press in the different operating situations is marked in black, for example  for "press right on the control key".

The control key has a number of different functions:





### When the handset is in idle status

-  Open the directory.
-  Open main menu.
-  Open list of handsets.
-  Set the ringtones on the handset (page 26).




### In the main menu and in input fields

You can use the control key to move the cursor up , down , right  or left .

### In lists and submenus

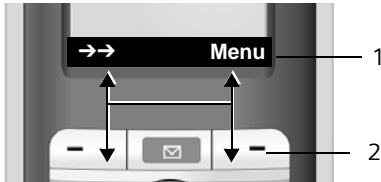
-  /  Scroll up/down line by line.
-  Open submenu or confirm selection.
-  Go back one menu level, or cancel.

### During an external call

-  Open the directory.
-  Hold with simultaneous internal call.
-  Adjust loudspeaker volume for earpiece and handsfree mode.

## Display keys

The function of the display keys changes depending on the particular operating situation. Example:



- 1 The display keys' current functions are shown in the bottom display line.
- 2 Display keys

The most important display symbols are:

	Open the main menu.
	Open a context-dependent menu.
	Delete key: deletes one character at a time from right to left.
	Copy number into directory.
	Open the last number redial list.

## Returning to idle status

You can go back to idle status from anywhere in the menu as follows:

- ▶ Press and **hold** the end call key .

Or:

- ▶ Do not press any key: after 2 minutes the display will **automatically** revert to idle status.

Changes that you have not confirmed or saved by pressing **OK**, **Yes**, **Save**, **Send** or **Save Entry** **OK** will be lost.

An example of the display in idle status is shown on page 12.

## Menu guidance

Your telephone's functions are accessed using a menu that has a number of levels.

### Main menu (first menu level)

- ▶ Press with the handset in idle status to open the main menu.

The main menu functions are shown in the display as a list with icon and name.

To access a function, so that you open the corresponding submenu (next menu level):

- ▶ Navigate to the function using the control key . Press the display key **OK**.

### Submenus

The functions in the submenus are displayed as lists.

To access a function:

- ▶ Scroll to the function with the control key and press **OK**.

Or:

- ▶ Enter the corresponding shortcut digit combination (page 29).

Pressing **briefly** on the end call key returns you to the previous menu level / cancels the operation.

## Correcting incorrect entries

You can correct incorrect characters in the text by navigating to the incorrect entry using the control key. You can then:

- ◆ press to delete the character to the left of the cursor,
- ◆ insert characters to the left of the cursor,
- ◆ overwrite the (flashing) character when entering the time and date etc.

**You will find examples of symbols used, menu entries and multiple line input in the "Notes on the operating instructions", page 5.**




## Caller ID 2.5 services

---

If CID is activated and a waiting call is displayed, 4 different CID 2.5 services (network services) are selected.

During a call:

**Options** Press the display key

Select with :

### TAKE MSG

The waiting caller is forwarded to the central office mailbox.

### HOLD MSG

The waiting caller is put on hold and hears a message to this effect from the central office.

### CALL BACK

The waiting caller is prompted by the central office to call again at a later time.

### ADD 2ND

The central office is prompted to initiate a conference call.

**Note:**

When the handset is muted and **ADD 2ND** selected, the microphone will be automatically unmuted.

## Using the directory and lists

The options are:


- ◆ Directory,
- ◆ Last number redial list,
- ◆ Calls list,
- ◆ Answering machine list (depending on the base station).

You can store a maximum of 150 entries in the directory (the actual number depends on the size of the individual entries).

You create the directory for your own individual handset. You can also send lists/entries to other handsets (page 18).

### Directory

In the **directory**, you can store numbers and names associated with them.

- ▶ With the handset in idle status, open the directory by pressing the  key.

#### Length of entries

Number: max. 32 digits

Name: max. 16 characters

#### Note:

For one-touch quick access to a number from the directory, you can assign the number to a key (see **Speed Dial** below).

### Storing a number in the directory

 → **New Entry**

- ▶ Change multiple line input:

**Number:**

Enter number.

**Name:**

Enter name.

**Annivers.:**

Enter anniversary if required (page 18).

**Speed Dial:**

Select key for quick dial.



- ▶ Save changes.

### Selecting entries in the directory



Open directory.

You have the following options:

- ◆ Use  to scroll through the entries until the required name is selected.
- ◆ Enter the first character of the name, or scroll to the entry with  if required.

### Dialing with the directory



→  (select entry)



Press the talk key. The number is dialed.

### Managing entries in the directory



→  (select entry)

#### Viewing an entry

**View**

Press the display key.  
The entry is displayed.  
Back with **OK**.

#### Editing entries

**View** **Edit**

Press display keys one after the other.


- ▶ Carry out changes and save.

#### Using other functions





→  (select entry)

→ **Options** (open menu)

The following functions can be selected with :

#### Display Number

Edit or complete a stored number. Then dial or copy the number to the directory by pressing  .

#### Edit Entry

Edit selected entry.

#### Delete Entry

Delete selected entry.

## Using the directory and lists

### VIP Entry (directory only)

Mark a directory entry as **VIP** (Very Important Person) and assign it a particular ringtone. You can then identify VIP calls by their ringtones.

**Requirement:** Caller ID.

### Copy Entry

Send a single entry to a handset (page 18).

### Delete List

Delete **all** entries in the directory.

### Copy List

Send complete list to a handset (page 18).

### Available Memory

Display the available entries in the directory (page 17).



## Using quick dial keys


- ▶ Press and **hold** the required quick dial key (page 17).

## Sending the directory to another handset

### Requirements:

- ◆ The sending and receiving handsets must both be registered to the same base station.
- ◆ The other handset and base station can send and receive directory entries.

-  →  (select entry)
- **Options** (open menu)
- **Copy Entry / Copy List**

-  Enter the internal number of the receiver handset. You see **Copying entry**.

**Yes / No** Press the display key.

A successful transfer is confirmed by a message and confirmation tone on the receiver handset.

### Please remember:

- ◆ Entries with identical numbers are not overwritten on the receiver handset.
- ◆ The transfer is canceled if the phone rings or if the memory of the receiver handset is full.

## Adding a displayed number to the directory

Numbers that appear in a list such as the calls list or the last number redial list, or displayed during a call can be added to the directory.

If you have Caller ID/Name, the first 16 characters of the transmitted name are copied to the **Name** line.



A number is displayed:


**Options** → **Copy to Directory**

- ▶ Complete the entry, see page 17.

## Copying a number from the directory



There are many operating situations in which you can open the directory, such as copying a number. Your handset need not be in idle status.

- ▶ Depending on the operating situation, open the directory with  or .


 Select an entry (page 17).

## Storing anniversaries in the directory

You can store an anniversary for every number in the directory and specify a time when you will receive a reminder call on the anniversary.

 →  (Select entry; page 17)

**View** **Edit** Press display keys one after the other.

 Scroll to the **Annivers.:** line.

**Edit** Press the display key.

- ▶ Change multiple line input:

**Date:**

Enter the month/day in 4-digit format.

**Time:**

Enter the hour/minute for the reminder call in 4-digit format.

**Prompt:**



Select the type of signal for the reminder and press **OK**.

- ▶ Save changes (page 6).


**Note:**

Reminder calls require a time stamp. If you select a visual signal, then a time stamp is not required and is automatically set to 12:00 a.m.

**Deleting anniversaries**

 →  (Select entry; page 17)

**View** **Edit** Press display keys one after the other.

 Scroll to the **Annivers.:** line.

**Edit** **Delete** **Save**  
Press display keys one after the other.

**Reminder call on an anniversary**


A reminder call is signaled on the handset using the selected ring tone.

**OFF** Press the display key to stop the reminder call.


**Last number redial list**

The last number redial list contains the ten numbers last dialed with the handset (max. 32 digits). If one of the numbers is in the directory, then the corresponding name will be displayed.

**Manual last number redial**


 Press the display key.


 Select entry.

 Press the talk key.  
The number is dialed.


When displaying a name, you can have the respective phone number displayed by using the display key **View**.

**Managing entries in the last number redial list**

 Press the display key.

 Select entry.

**Options** Open menu.

The following functions can be selected with :

**Display Number** (as in the directory, page 17)


**Copy to Directory**

Copy an entry to the directory (page 18)


**Delete Entry** (as in the directory, page 17)



**Delete List** (as in the directory, page 18)

**Opening lists with the message key**

The message key will flash if a caller left a voice mail message. You can use the message key  to open the following lists:

- ◆ Answering machine list (depending on the base station).
- ◆ Network mailbox  
If your network provider supports this function and the network mailbox is configured for fast access (page 22).
- ◆ Calls list

An advisory tone sounds as soon as a **new entry** appears on a list. The  key flashes (it will go off when the key is pressed). In idle status, the display shows an icon for the new entry.

Icon	New entry...
	... in answering machine list (depending on the base station) or network mailbox
	... in calls list

The number of new entries is shown beneath the corresponding icon.

## Using the directory and lists

Only the lists that contain messages are shown (exception: network mailbox). Lists with new messages are shown first and identified in bold. The number of new or old messages contained are each shown in brackets.

Select the list with . To open, press **OK**.

### Note:

The answering machine, network mailbox, and/or calls list can only be active on one handset at a time.

## Calls list

**Requirement:** Caller ID Presentation (CIP)

The numbers of the last 30 incoming calls are stored.

## Setting list type for calls list

→ → **Base** → **Calls List Type**

**Missed Calls / All Calls**

Select and press **OK** ( = on).



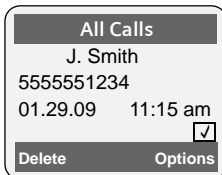
Press and **hold** (idle status).

The entries in the calls list are retained when you change the list type.

## List entry

New messages are at the top.

Example of list entries:



- ◆ List type (in header)
- ◆ Status of entry
- ◆ Number and name of caller  
You can add the number of the caller to the directory (page 18)
- ◆ Date and time of call (if set, page 12)
- ◆ Type of entry  
according to list type **All Calls**:

- accepted calls ()
- missed calls
- calls recorded by the answering machine ( depending on the base station)

according to list type **Missed Calls**:

- missed calls (if [3] is displayed: 3rd entry in the list)

Pressing the display key **Delete** deletes the marked entry.

After pressing the display key **Options** you can select more functions with :

### Copy to Directory

Add a number to the directory.

### Information

Complete caller information is displayed.

### Delete Calls List

Delete complete list.

When you leave the calls list all entries are set to the status "old", so that the next time you call up the list they will no longer be shown in bold.

## Answering machine list (depending on the base station)

You can use the **answering machine list** to listen to the messages that are on the answering machine.

## Writing and editing names



The following rules apply when creating an entry:

- ◆ Control the cursor with .
- ◆ Characters are added to the left of the cursor.
- ◆ Press the star key to show the table of special characters.
- ◆ Press and **hold** the pound key to switch from "Abc" mode to "123" and from "123" to "abc" and from "abc" to "Abc" (upper case: 1st letter upper case, all others lower case). Press the pound key **before** entering the letter.

- ◆ The first letter of the name of directory entries is automatically capitalized, followed by lower case letters.

## Entering special characters

---

You can call up the table of special characters using the  key. Select the required character and insert it with .

## Order of directory entries

---

Directory entries are usually sorted in alphabetical order. Spaces and digits take first priority. The sort order is as follows:

1. Space
2. Digits (0–9)
3. Letters (alphabetical)
4. Other characters

To get around the alphabetical ordering of the entries, insert a space or a digit in front of the name. These entries will then move to the beginning of the directory. Names which you have preceded with an asterisk will move to the end of the directory.

## Using the network mailbox

---

The network mailbox is your network provider's answering machine within the network. You cannot use the network mailbox unless you have **requested it** from your network provider.

### Configuring the network mailbox for fast access


---

With fast access, you can dial the network mailbox directly.

#### Configuring the network mailbox for fast access and entering the network mailbox number

 →  → Voice Mail → Set Key 1 →

Network Mailb.

Select and press **OK** ( = on).



Enter the number for the network mailbox.

**Save**

Press the display key to save the input.



Press and **hold** (idle status).

The setting for fast access applies to all Gigaset S18H handsets.

If your network mailbox requires a password for access, it is possible to add this password by entering pauses (see Flash key on page 1) immediately after the mailbox access number, then enter your password.

Your telephone will dial the mailbox number, wait a few seconds until the mailbox is accessed, then dial your password. If more time is needed for your mailbox to answer before the network mailbox password is dialed, simply add an additional pause (P).


### Calling the network mailbox



Press and **hold**.

You are connected directly to the network mailbox.



Press handsfree key  if required. You hear the network mailbox announcement.

### Viewing the network mailbox message

---

If a message arrives for you, you receive a call from the network mailbox. If you have requested Caller ID, the display shows the network mailbox number. If you accept the call, the new messages are played back. If you do not accept the call, the network mailbox number will be stored in the missed calls list and the message key will flash (page 19).

## Using a handset as a room monitor

If the room monitor is activated, a previously stored destination number is called as soon as a set noise level is reached. You can store an internal or external number in your handset as the destination number.

The room monitor call to an external number stops after approx. 90 seconds. The room monitor call to an internal number (handset) stops after approx. 3 minutes (depending on the base station). While the room monitor is activated, all keys are locked except the end call key. The handset's speaker is muted.

When the room monitor is activated, incoming calls to the handset are indicated **without a ringtone** and are only shown on the screen. The display and keypad are not illuminated and advisory tones are also turned off.



If you accept an incoming call, the room monitor mode is suspended for the duration of the call, but the function **remains** activated.

If you switch off the handset, the room monitor mode is deactivated. You will need to reactivate the function after switching on the handset again.

### Caution:

- You should always check the operation of the room monitor before use. For example, test its sensitivity. Check the connection if you are diverting the room monitor to an outside number.
- When the function is switched on the handset's operating time is severely reduced. If necessary, place the handset in the charging cradle. This ensures that the batteries do not run down.
- Ideally the handset should be positioned 1 to 2 meters away from the sound being monitored. The microphone must be directed towards the monitored sound.
- The connection to which the room monitor is diverted must not be blocked by an activated answering machine.

## Activating the room monitor and entering the number to be called

 →  → Room Monitor

► Change multiple line input:


Room M.:

Select **On** to activate.

Call to:

Press the display key **Edit** and enter destination number.

**External number:** select number from the directory or enter directly. Only **the last 4 digits** are displayed.

**Internal number:** delete any stored external number. **INT**  (select handset or **Call All**, if all registered handsets are to be called) **OK**.

Store number with **Save**.

Level:

Set noise level sensitivity (**Low** or **High**).






► Save changes (page 6).

The function is now activated. With **Options**, you can move directly to settings.








### Changing previously set external destination number

---

-  →  → **Room Monitor**
-  Scroll to the **Call to:** line.
-  Press the display key.
-  Delete existing number.
- ▶ Enter number as described in "Activating the room monitor and entering the number to be called" (page 23).
- ▶ Save changes (page 6).

### Changing previously set internal destination number

---

-  →  → **Room Monitor**
-  Scroll to the **Call to:** line.
-  Press the display key.
-  Press the display key to confirm the prompt.
- ▶ Enter number as described in "Activating the room monitor and entering the number to be called" (page 23).
- ▶ Save changes (page 6).

### Deactivating the room monitor remotely


---

**Important:** The destination phone must support touch tone dialing and the room monitor must be set for an external destination number.

- ▶ Take the call from the room monitor and press keys  .

The external caller will hear a deactivation signal tone and then the call will end. There will be no further room monitor calls. But the other room monitor settings on the handset (such as no ringtone) will remain activated until you press the display key **OFF** on the handset.

To reactivate the room function with the same phone number:

- ▶ Turn on the activation again and save (page 23) with .

## Handset settings

---


Your handset is preconfigured, but you can change these settings to suit your individual requirements.



### Changing the display language


---

You can view the display texts in different languages.





-  →  → **Handset** → **Language**



The current language is indicated by .

-  Select a language and press .

-  Press and **hold** (idle status).

If you accidentally choose a language you do not understand:

-      
Press display keys one after the other.


-  Select the correct language and press .




### Setting the display

---


You have a choice of four color schemes and several different contrasts.

-  →  → **Display** → **Color Scheme**

Select and press .


-  Select a color scheme and press  ( = current color).


-  Press **briefly**.

-  Scroll to the **Contrast** line.

**Contrast** Select and press .

-  Select contrast.

 Press the display key.

-  Press and **hold** (idle status).

## Setting the screen picture

You can display a screen picture (picture or digital clock) when the handset is in idle status. This will replace the idle status display. It may conceal the date, time and name.

The screen picture is not displayed in certain situations, e.g. during a call or when the handset has been de-registered.

If a screen picture has been activated, the menu item **Screen Saver** is marked with .

 →  → **Display** → **Screen Saver**

The current setting is displayed.

- ▶ Change multiple line input:

### Activation:

Select **On** (screen picture is displayed) or **Off** (no screen picture).

### Selection:


Change screen picture if necessary (see below).

- ▶ Save changes.

If the screen picture conceals the display, press the end call key **briefly** to show the idle display with time and date.

## Changing the screen picture

 →  → **Display** → **Screen Saver**

 Scroll to the **Selection** line.

**View** Press the display key.  
The active screen picture is displayed

 Select picture/Clock.

**Save** Press the display key.

- ▶ Save changes.

## Setting lighting

Depending on whether or not the handset is in the charging cradle you can set different levels of lighting. If it is switched on, the display is permanently dimmed.

 →  → **Display** → **Backlight**

The current setting is displayed.

- ▶ Change multiple line input:


### In Charger

Select **On** or **Off**.

### without Charger

Select **On** or **Off**.


**Save** Press the display key.



 Press and **hold** (idle status).

### Note:

When the lighting is switched on, the standby time of the handset is reduced to approx. 30 hours.

## Activating/deactivating auto answer

If you have activated this function, when you get a call you can simply lift the handset out of the charging cradle without having to press the talk key .

 →  → **Handset**

### Auto Answer

Select and press **OK** ( = on).

 Press and **hold** (idle status).

## Adjusting the loudspeaker volume

---

You can set the loudspeaker volume for handsfree speaking to five different levels and the earpiece volume to three different levels. You can only make these adjustments during a call.

The handsfree volume can only be adjusted with this procedure.

You are conducting an external call.

- Open menu.
- Select volume.
- Save** Press display key if necessary to save the setting permanently.

If is assigned a different function, e.g. when toggling (page 16):

- Options** Open menu.
- Volume** Select and press **OK**.

Configure setting (see above).

## Changing ringtones

---

- ◆ **Volume:**  
You can choose between five volumes (1–5; e.g. volume 2 = ) and the "Crescendo" ring (6; volume increases with each ring = ).

- ◆ **Ringtones:**  
You can choose between 15 different melodies.

You can configure the following functions with different ringtones:

- ◆ **Ext. Calls:** for external calls
- ◆ **Internal Calls:** for internal calls
- ◆ **All:** the same for all functions

## Settings for individual functions

---

Set the volume and melody depending on the type of signaling required.

- → **Audio Settings**  
→ **Ringer Settings**
- Set, for example select **Ext. Calls** and press **OK**.

- ▶ Change multiple line input:
- Set volume (1–6).
- Scroll to the next line.
- Select melody.
- Save** Press the display key.

In idle status, you can also open the menu **Ringer Settings** by pressing briefly.

## Settings for all functions to ring the same

---

- → **Audio Settings**  
→ **Ringer Settings** → **All**
- ▶ Set volume and ringtone (see "Settings for individual functions").
- Save** Press the display key.
- Press and **hold** (idle status).

## Activating/deactivating the ringtone

---

You can deactivate the ringtone on your handset before you answer a call or when the handset is in idle status; the ringtone can be deactivated permanently or just for the current call. The ringtone cannot be re-activated while an external call is in progress.

### Deactivating the ringtone permanently

- Press the star key and hold until you can no longer hear the ringtone.

The icon appears in the display.

### Re-activating the ringtone


- Press and **hold** the star key.


## Deactivating the ringtone for the current call

**Silence** Press the display key.

## Activating/deactivating the alert tone

You can activate an alert tone in place of a ringtone. When you get a call, you will hear a **short tone** ("Beep") instead of the ringtone.

 Press and **hold** the star key and **within 3 seconds**:

**Beep** Press the display key. A call is now signaled by **one** brief alert tone. You will now see  in the display.

## Activating/deactivating advisory tones

Your handset uses 'advisory tones' to tell you about different activities and statuses. The following advisory tones can be activated and deactivated independently of each other:

- ◆ **Key beep**: Each key press is acknowledged.
- ◆ **Acknowledge tones**:
  - **Confirmation tone** (ascending tone sequence): at the end of an entry/setting and when a new entry arrives in calls list
  - **Error beep** (descending tone sequence): when you make an incorrect entry
  - **Menu end tone**: when scrolling at the end of a menu
- ◆ **Battery tone**: The batteries need to be charged.

 →  → **Audio Settings**  
→ **Advisory Tones**

▶ Change multiple line input:

### Key Tones:

Select **On** or **Off**.

### Confirm.:

Select **On** or **Off**.

### Battery:

Select **On**, **Off** or **In Call**. The battery warning tone is activated/deactivated or only sounds during a call.

▶ Save changes (page 6).

You cannot deactivate the confirmation tone for placing the handset in the charging cradle.

## Changing the name of a handset

The names "INT 1", "INT 2" etc. are assigned automatically at registration. You can change these names. The name must be no more than 10 characters. The changed name is displayed in every handset's list.



Open list of handsets. Your own handset is indicated by <.



Select handset.

**Edit**

Press the display key.



Enter name.

**Save**

Press the display key.

## Changing a handset's internal number

A handset is **automatically** assigned the lowest unassigned number when it is registered. If all the numbers have been assigned, number 6 is overwritten, assuming the handset is in idle status. You can change the internal number of all registered handsets (1–6).



Open list of handsets. Your own handset is indicated by <.

**Options**

Open menu.

### Edit H/Set No.

Select and press **OK**. The list of handsets is displayed.



The current number flashes. Select a handset.



Enter the new internal number (1–6). The handset's old number is overwritten.

## Setting the alarm clock

**Save** Press the display key to save the input.



Press and **hold** (idle status).

You will hear the error tone (descending tone sequence) if you assign an internal number twice.

- ▶ Repeat the process with an unused number.

## Setting the alarm clock

---

**Requirement:** The date and time have already been set (page 12).

### Activating/deactivating and setting the alarm clock

---



- ▶ Change multiple line input:

**Activation:**

Select **On** or **Off**.

**Time:**

Enter the wake-up time in 4-digit format. Select 12-hour or 24-hour time format.

- ▶ With **12-hour** time format, use the display key **am/pm** to switch between am and pm.

**Melody:**

Select melody.

**Volume:**

Set the volume (1-6).

- ▶ Save changes (page 6).

You will see the icon

A wake-up call with the selected ringer melody is signaled on the handset. The wake up call sounds for 60 seconds. The display shows **Alarm Clock**. If no key is pressed the wake-up call is repeated twice at five minute intervals and then switched off.

During a call, the wake-up call is signaled by a short tone.

### Deactivating the wake-up call/ repeating after a pause (sleep mode)

---

**Requirement:** A wake-up call is sounding.

**OFF**

Press the display key. The wake-up call is deactivated.

**Or:**

**Snooze**

Press the display key or any key. The wake-up call is deactivated and then repeated after 5 minutes. After the second repetition the wake-up call is deactivated completely.

### Restoring the handset default settings

---

You can reset any individual settings and changes you have made. This will not affect entries in the directory, calls list or the handset's registration to the base station.

→ → **Handset** → **Reset Handset**

**Yes**

Press the display key.



Press and **hold** (idle status).





Cancel the restoring process by pressing




or the display key **No**.

# Shortcuts

Instead of scrolling to locate a menu function, you can select a menu function more quickly by opening the menu and keying in the digit combination ("shortcut").

**Example:**  **5**  **2**  **1**  **1** for "Set ringtone for external calls".

With the telephone in **idle status**, press  (open main menu):

3 Alarm Clock 

4 Add. Features 

4-3	Room Monitor	(page 23)
-----	--------------	-----------

5 Settings 

5-1	Date/Time		
5-2	Audio Settings	5-2-1	Ringer Settings (page 26)
		5-2-2	Advisory Tones (page 27)
5-3	Display	5-3-1	Screen Saver (page 25)
		5-3-2	Color Scheme (page 24)
		5-3-3	Contrast (page 24)
		5-3-4	Backlight (page 25)
5-4	Handset	5-4-1	Language (page 24)
		5-4-2	Auto Answer (page 25)
		5-4-3	Register H/Set (page 10)
		5-4-4	Select Base (page 11)
		5-4-5	Reset Handset (page 28)
5-5	Base	<b>(Menu dependent on base station)</b>	
5-6	Voice Mail	<b>(Menu dependent on base station)</b>	

## Appendix

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### Care

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- ▶ Wipe the charging cradle and handset with a **damp** cloth (do not use solvent) or an antistatic cloth.

**Never** use a dry cloth. This can cause static.

### Contact with liquid

---

If the handset has come into contact with liquid:

1. **Switch the handset off and remove the batteries immediately.**
2. Allow the liquid to drain from the handset.
3. Pat all parts dry, then place the handset with the battery compartment open and the keypad facing down in a dry, warm place for **at least 72 hours** (not in a microwave, oven etc.).
4. **Do not switch on the handset again until it is completely dry.**

When it has fully dried out, you will normally be able to use it again.

### Questions and answers

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If you have any questions about the use of your telephone, you can contact us at any time at [www.qigaset.com/customercare](http://www.qigaset.com/customercare).

The table below (page 30) contains a list of common problems and possible solutions.

## Troubleshooting


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### The display is blank.

1. The handset is not switched on.
  - ▶ Press  and hold the end call key.
2. The batteries are empty.
  - ▶ Charge or replace the batteries (page 11).

### The handset does not respond to a key press.

The keypad lock is activated.

- ▶ Press and **hold** the pound key  (page 14).

### "Base station x" is flashing in the display.

1. The handset is outside the range of the base station.
  - ▶ Reduce the distance between handset/base station.
2. The handset has been de-registered.
  - ▶ Register the handset (page 10).
3. The base station is not switched on.
  - ▶ Check the base station power adapter.

### Base Search is flashing in the display.

The handset is set for **Best Base** and no base station is switched on or within range.


- ▶ Reduce the distance between handset/base station.
- ▶ Check the base station power adapter.

### Handset does not ring.

The ringtone is switched off.

- ▶ Activate the ringtone (page 26).

### The other party cannot hear you.

1. You have pressed the  (INT) key.
  - ▶ Take the external caller off hold by ending the internal call (page 14).
2. The handset is muted.
  - ▶ Switch on the microphone again (page 13).

### The incoming call number is not displayed although CIP is set.

Caller ID is not enabled.

- ▶ The user must ask the telephone network provider to activate Caller ID (CID).

**You hear an error tone when keying an input** (a descending sequence of tones).

Action has failed/invalid input.

- ▶ Repeat the operation.  
Watch the display and refer to the operating instructions if necessary.

**You cannot listen to messages on the network mailbox.**

Your phone system is set for pulse dialing.

- ▶ Set your phone system to tone dialing.

## Specifications

### Recommended batteries

Nickel-metal hydride (NiMH):

The handset is supplied with UL-approved AAA batteries.

#### **Warning:**

Only use UL-approved nickel-metal-hydride (NiMH) batteries in the handset; do not use non-rechargeable batteries.

### Handset operating times/charging times

Capacity	650 mAh
Standby time	Approx. 170 hours (7 days)
Calling time	Approx. 13 hours
Charging time	approx. 6 hours

The operating and charging times apply only when using the recommended batteries.

#### **Note:**

When the lighting is switched on, the standby time of the handset is reduced to approx. 30 hours.

## General specifications

DECT 6.0	is supported
No. of channels	30 duplex channels
Radio frequency range	1920 – 1930 MHz
Duplex method	Time multiplex, 10 ms frame length
Channel grid	1728 kHz
Bit rate	1152 kbit/s
Modulation	GFSK
Language code	32 kbit/s
Transmission power	10 mW, average power per channel
Range	up to 300 meters outdoors, up to 50 meters indoors
Power supply unit	110 V ~/60 Hz
Environmental conditions for operation	+5°C to +45°C; 20 % to 75 % relative humidity
Dialing mode	DTMF (tone dialing)/ DP (pulse dialing)



### Industry Canada Certification

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Operation is subject to the following two conditions (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

**NOTICE:** The Industry Canada label identifies certified equipment. This certification means that the equipment meets certain telecommunications network, protective, operational and safety requirements as prescribed in the appropriate Terminal Equipment Technical Requirements document(s). The Department does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be coordinated by a representative designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together.

This precaution may be particularly important in rural areas

**NOTE:** Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

This product meets the applicable Industry Canada technical specifications.

The Ringer Equivalence Number is an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination of an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all devices does not exceed five.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

### Safety precautions

---

Before using your telephone equipment, basic safety instructions should always be followed to reduce the risk of fire, electric shock and injury to persons.

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall telephone jack and power outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use damp cloth for cleaning.
4. Do not use this product near water, for example, near a bathtub, wash bowl, kitchen sink, or laundry tub, in a wet basement or near a swimming pool.
5. Place this product securely on a stable surface. Serious damage and/or injury may result if the unit falls.
6. Slots or openings in the cabinet and the back and bottom are provided for ventilation, to protect it from overheating. These openings must not be blocked or covered. This product should never be placed near or over a radiator or heat register, or in a place where proper ventilation is not provided.
7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of AC line power to your home, consult your dealer or local power company.
8. Do not place objects on the power cord. Install the unit where no one can step or trip on the cord.
9. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
10. Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in the risk of fire or electric shock. Never spill liquid of any kind on this product.
11. To reduce the risk of electric shock or burns, do not disassemble this product. Take it to a qualified service center when service is required. Opening or removing covers may expose you to dangerous voltages, dangerous electrical current or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
12. Unplug the product from the wall outlet and refer servicing to qualified service personnel under the following conditions:
  - a.) When the power cord is damaged or frayed.
  - b.) If liquid has been spilled into the product.
  - c.) If the product has been exposed to rain or water.

d.) If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions because improper adjustment of other controls may result in damage and may require extensive work by a qualified technician to restore the product to normal operation.

e.) If the product has been dropped or physically has been damaged.

f.) If the product exhibits a distinct change in performance.

13. Avoid using a telephone (other than a cordless type) during a thunderstorm. There may be a remote risk of electrical shock from lightning. Therefore we suggest a surge arrestor.

14. Do not use the telephone to report a gas leak in the vicinity of the leak.

15. Emergency/911 numbers may not be dialed if the keypad is locked.

## BATTERY SAFETY PRECAUTIONS

To reduce the risk of fire, injury or electric shock, and to properly dispose of batteries, please read and understand the following instructions.

CONTAINS NICKEL METAL HYDRIDE BATTERY. BATTERY MUST BE RECYCLED OR DISPOSED OF PROPERLY. DO NOT DISPOSE OF IN MUNICIPAL WASTE.

1. Only use the batteries specified for use with this product.

2. DO NOT USE NICKEL CADMIUM OR LITHIUM BATTERIES, or mix batteries of different sizes or from different manufacturers in this product. DO NOT USE NONRECHARGEABLE BATTERIES.

3. Do not dispose of the batteries in a fire; the cells may explode. Do not expose batteries to water. Check with local codes for special disposal instructions.

4. Do not open or mutilate the batteries.

Released electrolyte is corrosive and may cause damage to the eyes or skin. The electrolyte may be toxic if swallowed.

5. Exercise care in handling the batteries in order not to short the batteries with conducting materials such as rings, bracelets, and keys. The batteries or conducting material may overheat and cause burns or fire.

6. Charge the batteries provided with, or identified for use with, this product only in accordance with the instructions and limitations specified in the user's manual. Do not attempt to charge the batteries with any means other than that specified in the users manual.

7. Periodically clean the charge contacts on both the charger and handset.

## Service (Customer Care)

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**Customer Care Warranty for Cordless Products**  
**To obtain Customer Care Warranty service,**  
**product operation information, or for problem resolution, call:**  
**Toll Free: 1-866-247-8758**  
**[www.gigaset.com/customercare](http://www.gigaset.com/customercare)**

### **End-user limited warranty**

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This product is covered by a one year limited warranty. Any repair replacement or warranty service, and all questions about this product should be directed to: 1-866-247-8758.

This limited, non-transferable warranty is provided to the original buyer/end-consumer ("you") for systems, handsets and accessories (collectively, "Product") provided by Gigaset Communications USA LLC or Gigaset Communications Canada Inc. (collectively "Gigaset NAM"). Gigaset NAM warrants to you that at the date of purchase, the Product is free of defects in workmanship and materials and the software included in the Product will perform in substantial compliance to its program specifications.

#### **1. WARRANTY PERIOD**

The Product warranty period is one (1) year from the original date of purchase by you. Proof of purchase (e.g., sales slip or invoice) must be provided with any Product returned during the warranty period. Batteries supplied with the Products are warranted to be free from defects at the time of purchase only.

#### **2. EXCLUSIVE REMEDY**

Gigaset NAM's entire liability and your exclusive remedy if the Product is defective in materials or workmanship during the warranty period and is returned shall be that the Product will be repaired or replaced as set forth in Section 4 below. Reconditioned replacement components, parts or materials may be used in the replacement or repair. Data in the memory of the Product may be lost during repair.

#### **3. THIS LIMITED WARRANTY DOES NOT COVER AND IS VOID WITH RESPECT TO THE FOLLOWING:**

– Cosmetic damage, physical damage to the surface of the Product, including, without limitation, breakage, cracks, dents,

scratches or adhesive marks on the LCD screen or outside casing of the Product.

- Products which have been repaired, maintained or modified (including the antenna) by anyone other than Gigaset NAM or a Gigaset NAM-approved repair facility, or that have been improperly installed.
- Cost of installation, removal or reinstallation.
- Damage due to any telephone, electronic, hardware or software program, network, Internet or computer malfunctions, failures, or difficulties of any kind, including without limitation, server failure or incomplete, incorrect, garbled or delayed computer transmissions.
- Equipment and components not manufactured, supplied or authorized by Gigaset NAM.
- Modification of the Product's components, or operation of the Product in an unsuitable environment or in a manner for which it is not intended, including but not limited to failures or defects caused by misuse, abuse, accidents, physical damage, abnormal operation, improper handling or storage, neglect, alterations, unauthorized installation, removal or repairs, failure to follow instructions, problems caused by the carrier's network coverage, exposure to fire, water or excessive moisture or dampness, floods, or extreme changes in climate or temperature, acts of God, riots, acts of terrorism, spills of food or liquids, viruses or other software flaws introduced into the Product or other acts which are not the fault of Gigaset NAM and which the Product is not specified to tolerate, including damage caused by mishandling or blown fuses.
- Products which have had warranty stickers, electronic serial number and/or serial number label removed, altered, rendered illegible or fraudulently applied to other equipment.

- Signal reception problems (unless caused by defect in material or workmanship in the Product).
- Products operated outside published maximum ratings.
- Performance of the Products when used in combination with other products or equipment not manufactured, supplied or authorized by Gigaset NAM.
- Consumables (such as batteries and fuses).
- Payments for labor or service to representatives or service centers not authorized to perform product maintenance by Gigaset NAM.
- Loss of data.
- Testing and examination discloses that the alleged defect or malfunction in the Product does not exist.

This warranty does not cover customer education, instruction, installation or removal, set up adjustments, problems related to service(s) provided by a carrier or other service provider, and/or signal reception problems. Gigaset NAM shall not be responsible for software, firmware, information, or memory data contained in, stored on, or integrated with any Products returned for repair, whether under warranty or not. This warranty is valid only in the country in which it is purchased (*i.e.*, the United States of America or Canada respectively, but not both).

**USE WITH ACCESSORIES NOT SUPPLIED BY GIGASET NAM OR NOT OTHERWISE EXPRESSLY AUTHORIZED BY GIGASET NAM MAY VOID WARRANTY.**

#### 4. WARRANTY CLAIM PROCEDURE

All warranty claims must be made by notifying Gigaset NAM prior to the expiration of the warranty period. Gigaset NAM's obligation to provide warranty support shall not extend past the end of the warranty period, except that any product repaired or replaced during the warranty period shall continue to be warranted for the balance of such warranty period or thirty (30) days, whichever is greater.

Support service will be provided for you by accessing the toll free customer service number:

**1-866-247-8758**

#### 5. LIMITATION OF WARRANTY

Gigaset NAM makes no warranty or representation that the software in the Products will meet

your requirements or will work in combination with any hardware or applications software products provided by third parties, that the operation of the software will be uninterrupted or error free, or that all defects in the software products will be corrected.

#### 6. LIMITATION ON REMEDIES; NO CONSEQUENTIAL OR OTHER DAMAGES

Your exclusive remedy for any breach of this limited warranty is as set forth above. Except for any refund elected by Gigaset NAM, **YOU ARE NOT ENTITLED TO ANY DAMAGES, INCLUDING BUT NOT LIMITED TO CONSEQUENTIAL DAMAGES**, if the Product does not meet the limited warranty, and, to the maximum extent allowed by applicable law, even if any remedy fails of its essential purpose. The terms below ("Exclusion of Incidental, Consequential and Certain Other Damages") are also incorporated into this limited warranty. Some states/jurisdictions/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This limited warranty gives you specific legal rights. You may have others which vary from state/jurisdiction/province to state/jurisdiction/province.

#### 7. DISCLAIMER OF WARRANTIES

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If an implied warranty or condition is created by your state/province and federal or state/provincial law prohibits disclaimer of it, you also have an implied warranty or condition, BUT ONLY AS TO DEFECTS DISCOVERED DURING THE PERIOD OF THIS LIMITED WARRANTY (ONE YEAR). AS TO ANY DEFECTS DISCOVERED AFTER THE ONE YEAR PERIOD, THERE IS NO WARRANTY OR CONDITION OF ANY KIND. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state/province to province. In no event shall Gigaset NAM's liability exceed the cost of repairing or replacing defective Products as provided herein, and any such liabilities will terminate upon expiration of the warranty period.

Any supplements or updates to the Product or the software in the Product, including without limitation, any (if any) software fixes or upgrades or bug fixes provided to you after the expiration of the one year limited warranty period are not covered by any warranty or condition, express, implied or statutory.

### **8. EXCLUSION OF INCIDENTAL, CONSEQUENTIAL AND CERTAIN OTHER DAMAGES**

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL GIGASET NAM, SELLER OR THEIR SUPPLIERS BE LIABLE FOR ANY SPECIAL, INCIDENTAL, INDIRECT, OR CONSEQUENTIAL DAMAGES WHATSOEVER (INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS OR CONFIDENTIAL OR OTHER INFORMATION, FOR BUSINESS INTERRUPTION, FOR PERSONAL INJURY, FOR LOSS OF PRIVACY, FOR FAILURE TO MEET ANY DUTY INCLUDING OF GOOD FAITH OR OF REASONABLE CARE, FOR NEGLIGENCE, AND FOR ANY OTHER PECUNIARY OR OTHER LOSS WHATSOEVER) ARISING OUT OF OR IN ANY WAY RELATED TO THE USE OF OR INABILITY TO USE THE PRODUCT, THE PROVISION OF OR FAILURE TO PROVIDE SUPPORT SERVICES, OR OTHERWISE UNDER OR IN CONNECTION WITH ANY PROVISION OF THIS LIMITED WARRANTY, EVEN IN THE EVENT OF THE FAULT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY, BREACH OF CONTRACT OR BREACH OF WARRANTY OF GIGASET NAM OR SELLER OR ANY SUPPLIER, AND EVEN IF GIGASET NAM OR SELLER OR ANY SUPPLIER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. REPAIR OR REPLACEMENT, AS PROVIDED UNDER THE WARRANTY, IS YOUR SOLE AND EXCLUSIVE REMEDY FOR BREACH OF THE LIMITED WARRANTY.

### **9. LIMITATION OF LIABILITY AND REMEDIES**

NOTWITHSTANDING ANY DAMAGES THAT YOU MIGHT INCUR FOR ANY REASON WHATSOEVER (INCLUDING, WITHOUT LIMITATION, ALL DAMAGES REFERENCED ABOVE AND ALL DIRECT OR GENERAL DAMAGES), THE ENTIRE LIABILITY OF GIGASET NAM, SELLER AND ANY OF THEIR SUPPLIERS UNDER ANY PROVISION OF THIS LIMITED WARRANTY AND YOUR EXCLUSIVE REMEDY FOR ALL OF THE FOREGOING (EXCEPT FOR ANY REMEDY OF REPAIR OR REPLACEMENT ELECTED BY GIGASET NAM OR SELLER OR SUPPLIER WITH RESPECT TO ANY BREACH OF THE LIMITED WARRANTY) SHALL BE LIMITED TO THE GREATER OF THE AMOUNT ACTUALLY PAID BY YOU FOR THE PRODUCT OR FIVE DOLLARS (\$5.00 USD/CAN). THE FOREGOING LIMITATIONS, EXCLUSIONS AND DISCLAIMERS SHALL APPLY TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, EVEN IF ANY REMEDY FAILS ITS ESSENTIAL PURPOSE.

### **10. GOVERNING LAW**

If this Product was purchased in the United States of America this limited warranty will be governed by the laws of Texas, and exclude the United Nations Convention on Contracts for the International Sale of Goods. If this Product was purchased in Canada this limited warranty will be governed by the laws of the Province of Ontario and the federal laws of Canada applicable therein, and exclude the United Nations Convention on Contracts for the International Sale of Goods.

If you want to learn more about Gigaset Service or for Support on your Gigaset phone, visit our web site at <http://www.gigaset.com> or please call

**1-866-247-8758.**

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Product attributes subject to change.

We reserve the right, to make changes without notice in equipment design and/or components.

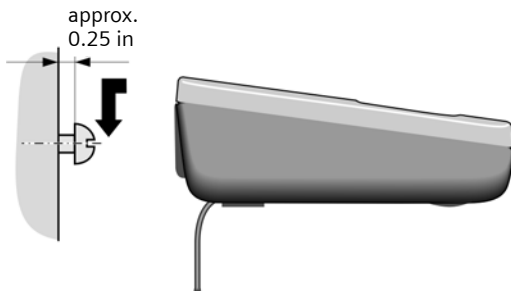
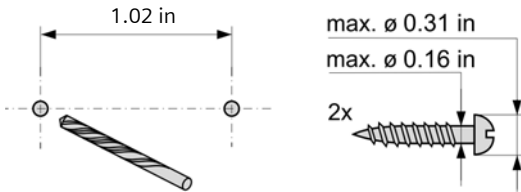
Part Number:

A31008-M1757-R401-1-5819

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## Mounting the charging cradle to the wall

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