

TextLink 9100M

V.18 Textphone

User Manual

Revision 1.1

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1 Function overview

Function buttons

Use the pre-programmed options to set the F1– F8 keys to work the way you want just by pressing one key, eg:

To send a standard personal text message
To select a frequently used menu setting
To store and dial a frequently called number.

Emergency number button

Press to call the emergency number you have stored, page [48](#).

Esc

Returns the display to standby and cancels any editing in progress.

Menu

Displays the menu options.

Cursor/Navigation buttons

Enables you to easily scroll through menu options and move the cursor on the screen

Dial/End Call

Allows you to dial a displayed number or end a call

VCO

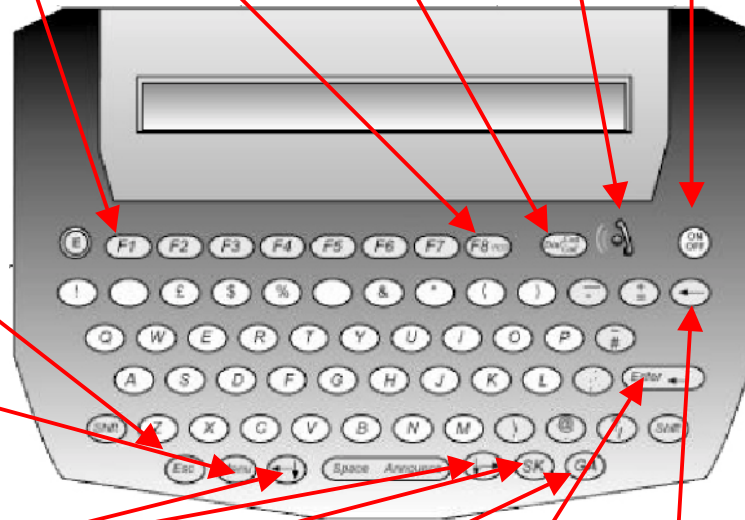
Lets you switch between text and voice communication during a call, page [21](#).

On/Off

Used for switching your textphone on and off

Incoming calls /new message Indicator

Flashes every two seconds to indicate an incoming call.
Flashes every four seconds to indicate a new answer machine message.



SK

Quick word for 'stop keying.'

GA

Quick word for 'go ahead'.

Enter

Used for confirming actions

Backspace

Moves the cursor back one space..

Expansion port

For connecting to a printer or PC.
You will need a special cable.

External telephone

For connecting additional telephone equipment ie. amplified voice phone or fax.

Mobile port

For connection to a mobile phone

Line in

For connection to the telephone line

Mains power socket

For connecting the textphone to the mains. Only the adaptor supplied should be used.

Battery compartment

4 x Alkaline AA batteries

Standby screen

(When the product is idle)

V18

Ready for automatic communication with other textphones.

(Answer)

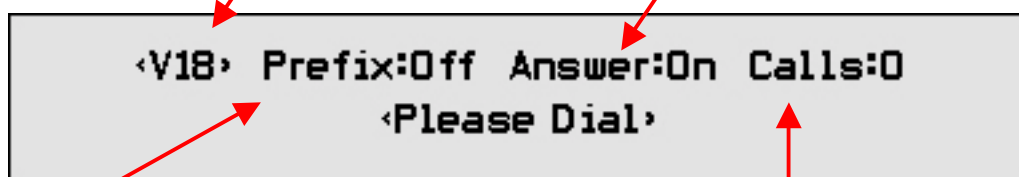
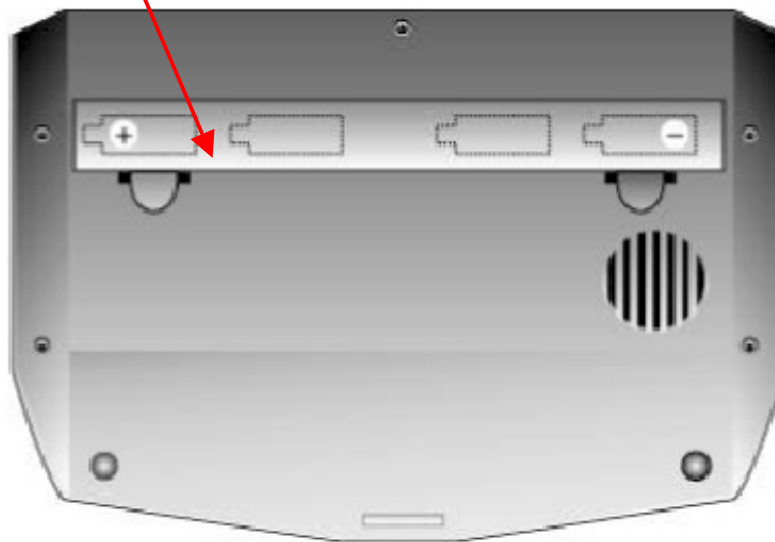
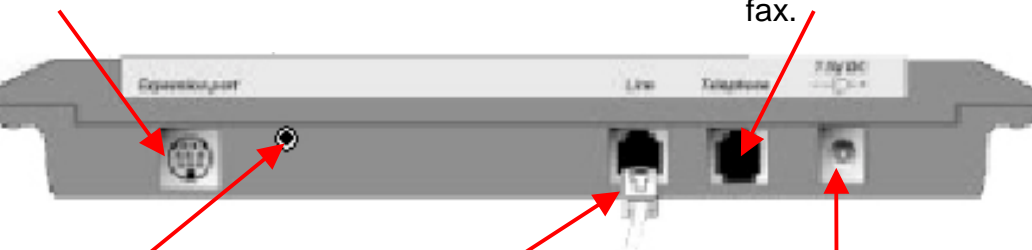
Text answering machine is ON or OFF.

(Prefix)

When ON the Textphone automatically connects calls to voice and text phones via TextDirect service.

(Calls)

Number of new answering machine messages received.



2 General information

Your TextLink textphone should be cleaned with a damp cloth, or an anti-static wipe.

Do not:

- Use household polish.
- Use a dry cloth, (as this may cause static shock).
- Use an unauthorised power supply. This will invalidate your guarantee and could damage the unit.
- Dispose of batteries in a fire. There is a serious risk of explosion with the possibility of the release of highly toxic chemicals.

Environmental

- Do not leave flat batteries in the TextLink textphone. Batteries should be replaced after 2 years even if they have not been used.
- Apart from the batteries, there are no customer replaceable parts.
- Do not expose to direct sunlight.
- Do not stand your product on carpets or other surfaces which generate fibres, or place it in locations preventing free flow of air over its surfaces.
- Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as in bathrooms.
- Do not expose your product to fire, explosive or other hazardous conditions.
- There is a slight chance that your phone could be damaged by an electrical storm. We recommend that you unplug the power and telephone line cord for the duration of the storm.

2.1 Connection information

Your TextLink Textphone may be connected to public networks in the UK. It may be connected to switchboards that use tone signalling. If you are in doubt, contact your switchboard supplier.

How many phones can you have?

All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items that may be connected to any one telephone line. Your TextLink Textphone has a REN of 1. A total REN of 4 is allowed. If the total REN of 4 is exceeded, the telephones may not ring. With different telephone types there is no guarantee of ringing, even when the REN is less than 4.

Adjusting the TextLink Textphone codes

Your TextLink Textphone uses special communication codes to send the text to another phone. Both phones need to be set to the same code in order to communicate properly. See page [70](#).

The pre-set code is V.18

This is the automatic mode and enables your TextLink Textphone to connect to any other textphone and automatically select the right code setting. However, if you have problems communicating with textphones in other countries, you can try setting your TextLink Textphone to a specific code as shown on page [71](#).

2.2 Guarantee information

Your TextLink textphone is guaranteed for a period of 12 months from date of purchase.

Subject to the terms listed below the guarantee will provide for the repair of, or at Sensory Communications, or its agent's discretion. The option to replace the TextLink Textphone, or any component thereof, (other than batteries), which is identified as faulty or below standard, or as a result of inferior workmanship or materials. Products over 28 days old from the date of purchase may be replaced with a refurbished product.

The conditions of this guarantee are:

- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
- Proof of purchase is provided.
- The equipment is returned to point of purchase.
- This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.

This guarantee does not affect your statutory rights.

3 Getting started

Planning the location of your TextLink Textphone

Situate your TextLink textphone close enough to the telephone and mains power sockets so that cables will reach.

1 Connect power supply unit to the TextLink textphone and power supply socket.



2 Install the back-up batteries.

If the power fails or if you need to unplug your TextLink textphone, the back-up batteries will ensure you can still operate the TextLink textphone.

Press down on the two clips on the bottom of your TextLink textphone and flip open the battery compartment cover. Insert 4 x Alkaline AA batteries. Make sure they are the right way around. See the battery + and - symbols in the compartment. Hold the clips with one hand and clip the cover back into place with the other hand.



HANDY HINTS

Only use approved batteries. Using unapproved batteries will invalidate your guarantee and may damage the textphone.


3 Plug the telephone line cord into the back of your TextLink textphone. Plug the other end into the telephone line wall socket.




4 If required, connect a telephone or fax machine into the external telephone socket on the back of your TextLink textphone.



5 (ON/OFF)

Press and hold this  button for 2 seconds.
Your TextLink textphone switches on and goes through it's setup procedure. The display shows the main screen.

‹V18› Prefix:Off Answer:Off Calls:0
‹Press MENU for Options›

To turn the textphone off, press and hold the  button for 2 seconds.

HANDY HINTS

If the product is running on the mains power supply it does not need to be switched off.
If you are subscribing to the Caller Display service it must be left on to receive the caller information.

You are now ready to make and receive calls

If you experience difficulties in setting up your TextLink textphone please contact the RNID Sound Advantage Customer Services on the following numbers:

Text - 01733 238020

Voice - 01733 232607

Fax - 01733 361161

Or Sensory Communications Helpline on

Text - 020 8964 5590

Voice - 020 8960 5660

The lines are open 8.30 to 17.30 Monday to Friday.

If you have purchased your TextLink textphone outside the UK please contact your local supplier.


Do you need to set the time and date?

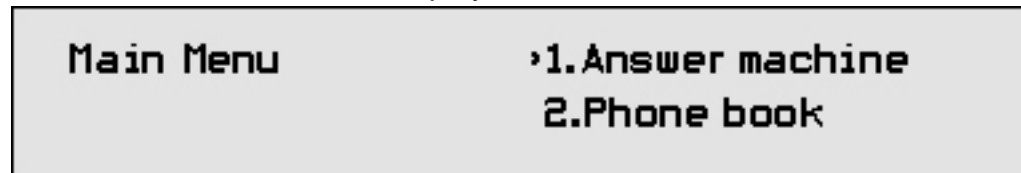
If you have subscribed to your network's Caller Display service, the time and date are set automatically when your TextLink textphone receives its first call.


If you do not have Caller Display, you can set the time and date yourself.

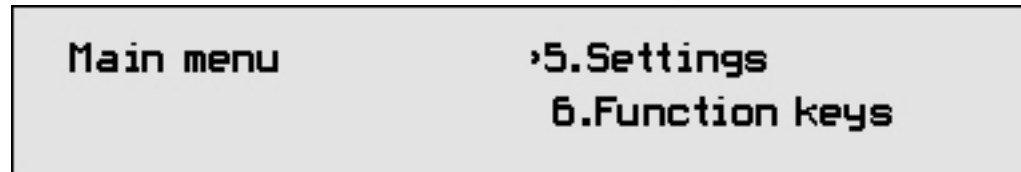
If you do not set the time and date it simply means that the textphone will not record the times that calls were made.


3.1 How to set the time and date

Press  The menu is displayed.




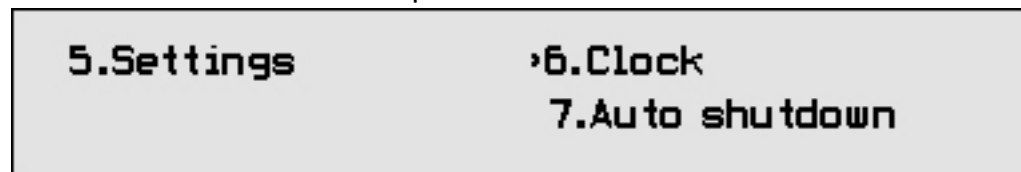
Press  until the arrow points to >5.Settings.




Press  The display shows:



Press  until the arrow points to >6.Clock.



Press  Enter the correct time using the 24 hour clock (eg. 0930 for 9.30am, 1615 for 4.15pm).

Press 

Enter the correct date (ddmmyy eg. 19 November 2000 = 191100).

Press 

The display returns automatically to standby.

4 Making text calls

When you make a call through BT TextDirect (using the necessary prefix), you will receive messages on the display of your TextLink textphone telling you whether the person you are calling is busy, or their phone is ringing.

The service also recognises whether the call is to another TextLink textphone or a voice phone.

If the call is to a voice phone, it will automatically be connected through a TextDirect operator. They will type what is said by the other person and speak your written reply.

If the call is to another TextLink textphone, the Typetalk operator will not be contacted.

To use the BT TextDirect service simply switch on the Prefix as described on page [56](#).

For more information on BT TextDirect and Typetalk contact the following numbers:

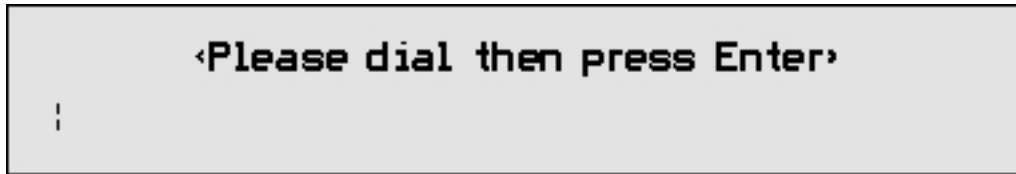
Text – 0800 500888

Voice – 0800 7311888

4.1 How to dial a number


Type the phone number you want.

The display shows:

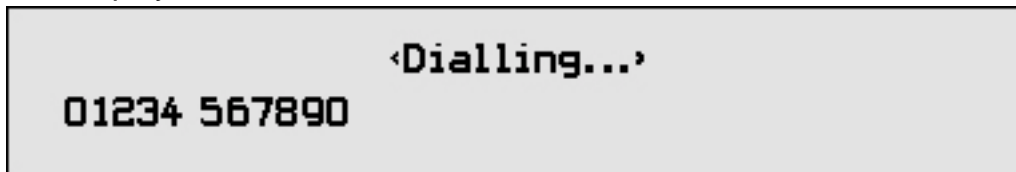


Press  to delete the last digit.

Press   to move the cursor.

Press  The number is dialled.

The display shows:

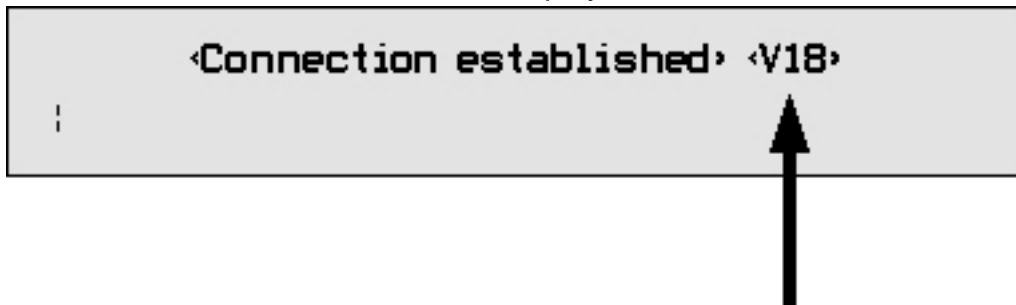


When the call is answered, the TextLink Textphone will display:




Note: It may take up to 60 seconds to establish a connection.


When the connection is made, the display shows:



Communication mode used


4.2 TextLink Textphone conversations

When you call out you must wait for the person to type first. They will usually type "Hello GA". You can then type back what you would like to say. If you type something incorrectly, you can press  to delete text.

If you wish to review what has been said, you can press  to look at previous text. If you then type, or the other person types, the text will go back to the bottom.

4.3 Sticky keys

During a call it is possible to use lower case and capital letters.


To use capital letters press and hold  and at the same time press the letter you wish to use in capital. This method also allows you to use the symbols above the number keys. You can also use the sticky key function.

Press  twice.

Press the key you wish to see in capitals. The letter will appear.


Note: on some products this feature is not enabled.

4.4 Using menus during a call

It is possible to access the menu during a call. To do so, press and hold  You can access the phone book, previous calls and change settings during a call. There are certain settings you cannot change during a call. The following message will appear if you try to use forbidden functions:


⌋Not possible during a call⌋

4.5 How to end a call

Press and hold 


4.6 Dialling by name




Instead of dialling by entering their phone number, it is possible to call someone by entering their name. For this to be possible, their name and telephone number must be in the phone book. See page [30](#) on adding telephone entries.

For example if you type the persons name and press  (you do not have to type all their name, just the first few letters).

The following message will appear:

Do you wish to call? (Y/N)	Name Christopher Number 01234 567890
---------------------------------------	---

If you press  the number will be called.

If it is not the correct person press  to return to the main screen or press 
 to move to the nearest entries in the phone book.

4.7 How to redial the last number

From the standby screen press  The last number you called is redialled.

4.8 How to add 'pause' when dialling

If your TextLink textphone is connected to a switchboard or if you are using a chargecard, you may need to put a 'pause' into the phone number.

To enter a pause, press the  between the number.

Examples of using a 'pause' when dialling


Calling an outside line via a switchboard

You may need to dial 9 then pause to dial an outside line.

To do this type 9,020 1234 5678.

The TextLink Textphone will then pause for two seconds between dialling the 9 and the 0.

␣Please dial then press Enter␣ 9,020 1234 5678 :

Press  to dial the number.

4.9 How to dial with a voice phone

If you dial using the voice phone and decide you wish to change to text you need to:
From the telephone standby screen

Press **Space Announce** twice

and then press **Enter**

The following message will appear. You may now put down the handset.

⌈Dialling...⌋

Soon afterwards the following message will appear:

⌈Trying to connect⌋
⌈nnnnqqq⌋

When a connection is made the display shows:

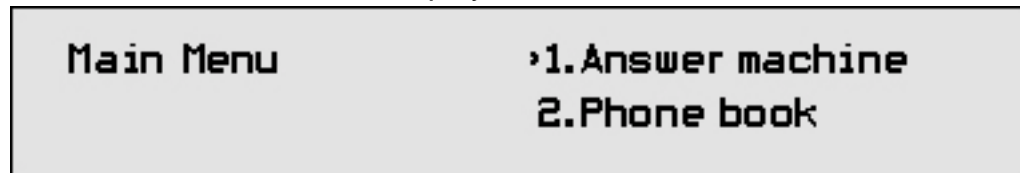
⌈Connection established⌋ ⌈V18⌋
:



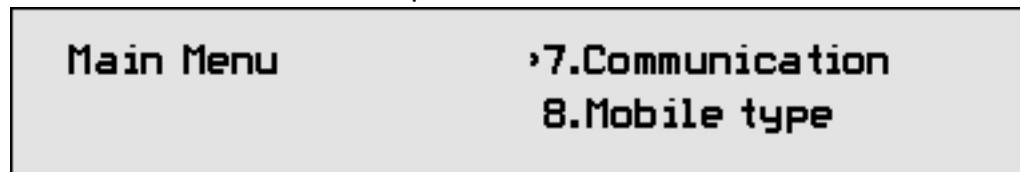
Communication mode used

4.10 How to set up your TextLink 9100M for mobile calls

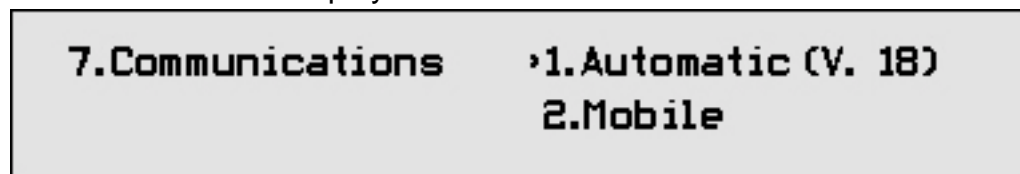
Press **Menu** The menu is displayed.



Press **↓→** until the arrow points to >7. Communications.



Press **Enter→** The display shows:



Press **↓→** until the arrow points to >2. Mobile.

Press **Enter→**

Insert the 2.5 mm jack of the mobile cable into the back of the TextLink 9100 Mobile



Connect the 2.5 mm jack of the mobile cable into the handsfree connector of your mobile phone.

Your TextLink 9100 Mobile is now ready to make calls.

Please note when to use the following mobile modes.

“mobile”: This mode is used only for calls made directly to another V.18 textphone capable of supporting a special mode called **“CTM”** This mode currently cannot be used with TextDirect.

“mobile baudot”: This mode is used only for calls made directly to another textphone set in “baudot” mode. You may call other textphones in different modes via TextDirect, though occasionally you may find errors in the text.

4.11 How to make a mobile textphone call

Press  The display shows:



Dial the number of the person you wish to call on your mobile phone.

Wait for the other user to answer and type a greeting.


Once they have answered, you can start your conversation.

Once you are finished your call press  and press end call on your mobile.

5 Receiving text calls

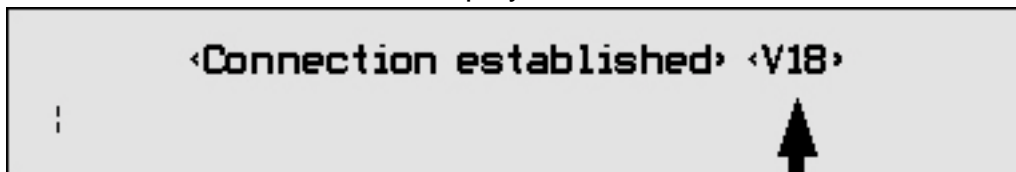
When your TextLink textphone receives a call, the extra bright indicator flashes.

5.1 How to answer a call

Press  The display shows:



You are connected when the display shows:



Communication mode used

Note: It may take up to 60 seconds to establish a connection.

Type your greeting. Type your conversation.

Press  to end the call.

5.2 How to answer a call with a voice phone

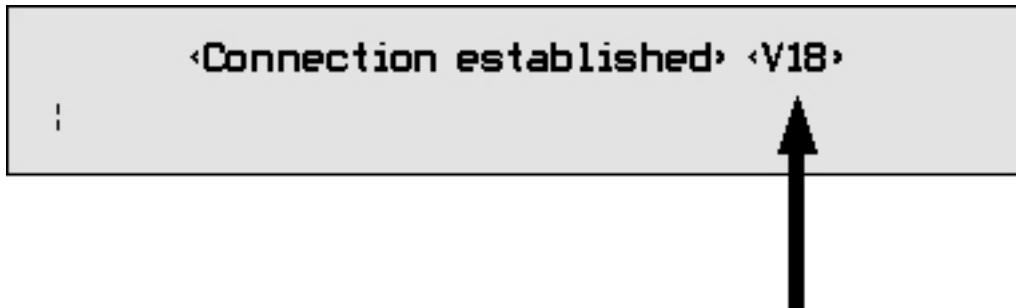
If you have a voice phone connected to the Telephone extension at the back of your TextLink textphone, you can answer the call with the voice phone. If you then find that the person is using a textphone it may be necessary to switch to text.

To do this:

From the TextLink textphone standby screen press and hold **Shift** and at the same time press **DIAL AND CALL**. The display shows:



When a connection is made the display shows:

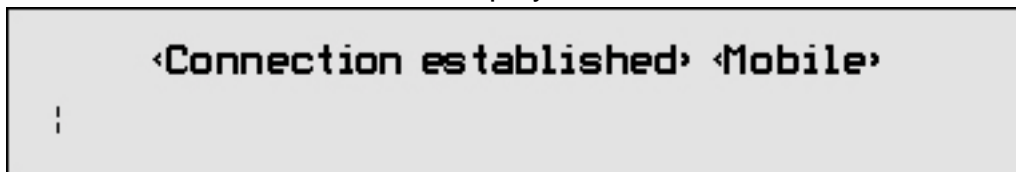


Communication mode used

5.3 How to answer a mobile textphone call

Firstly answer the call on your mobile.

Press **Space Announce**. The display shows:



Type your greeting e.g: " Hello GA "

You are now in a mobile textphone conversation.

Once you are finished your call press **DIAL AND CALL** and press end call on your mobile.

5.4 How to review and delete conversations

You can replay your text conversation.

Press **Menu** The display shows:

Main Menu	›1.Answer machine 2.Phone book
------------------	---

Press **↓→** until the arrow points to >4.Conversation.

Main menu	›4.Conversation 5.Settings
------------------	---------------------------------------

Press **Enter→** The display shows:

4.Conversation	›2.Last conversation 3.Delete all
-----------------------	--

Press **Enter→**

The details of the last conversation are shown.

Call: 012 345 6789	Duration: 3m22s
3rd April	

Press **Enter→**

The display shows the Options menu >1.Read.

Options	›1.Read 2.Delete
----------------	-----------------------------

Press **Enter→**

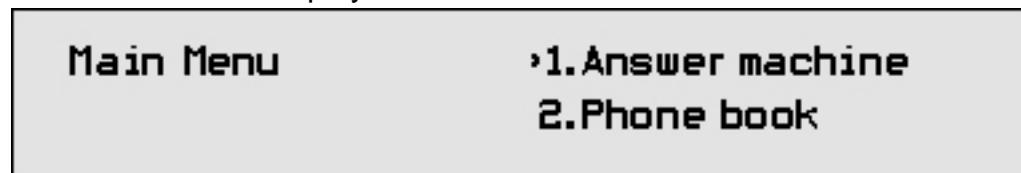
Press **↓→** to scroll through the conversation.

Press **Esc** to return to standby.

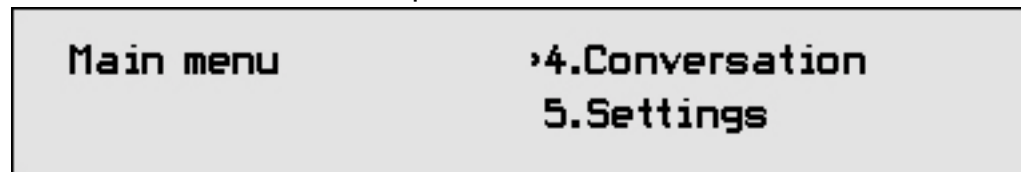
If you wish to delete the conversation instead of reading it then select >2.Delete from this menu.

5.5 How to delete all old conversations

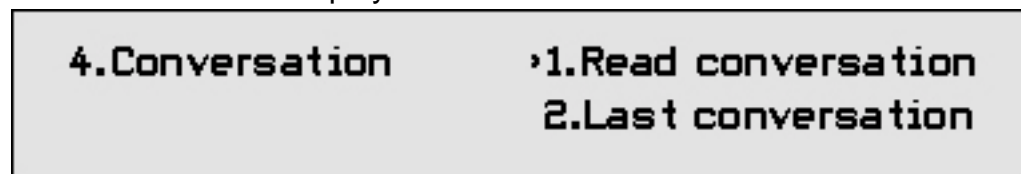
Press **Menu** The display shows:



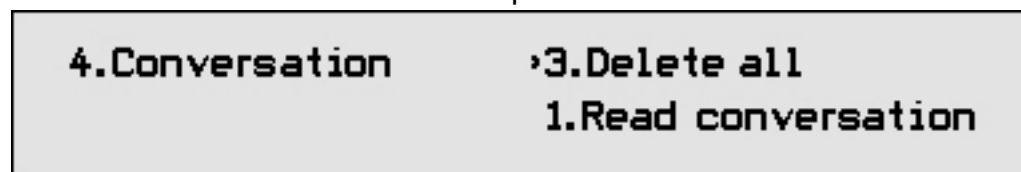
Press **↓→** until the arrow points to ›4. Conversation.



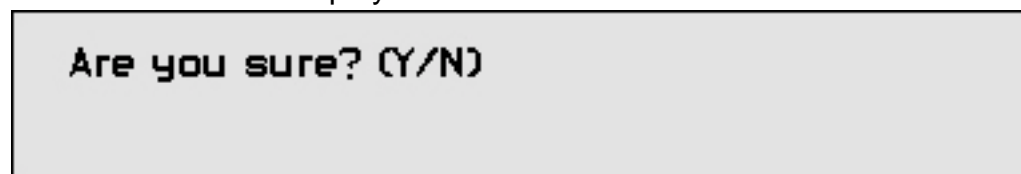
Press **Enter→** The display shows:



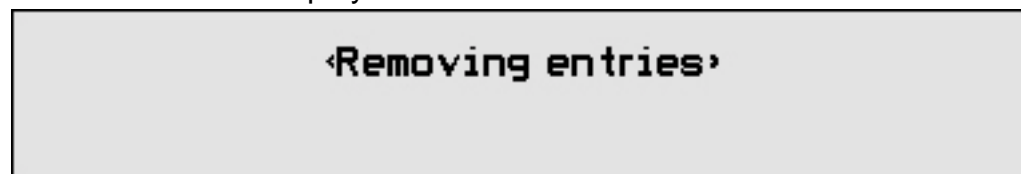
Press **↔↑** **↓→** until the arrow points to ›3. Delete all.



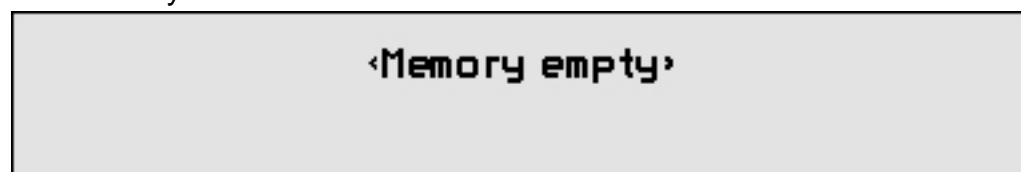
Press **Enter→** The display shows:



Press **Y** The display shows:



Followed by:



Or Press **N** to cancel.

You will be returned to the standby screen.

6 Using voice carry over (VCO)

This allows you to talk or listen during a call. An additional standard telephone or a fax machine with a handset is required.

6.1 How to switch between a text and voice conversation

Whilst you are in a call, lift the handset of the telephone or fax machine, which is plugged into the external socket on the back of your TextLink Textphone.

Then press **F8_{VCO}**. The display tells you to speak now:

◁Speak now, press space for text▷

This is the Voice Carry Over mode. If the other person also changes to VCO mode you can have a conversation.

If your caller switches from text to voice before you do, during a call, this can be detected by your TextLink Textphone. This will only work if your communications are set to either V.21 mode or V.18 mode.

The following display will indicate this:

◁Line is silent. Press VCO or End call▷

Your textphone will not allow you to type as it is telling you there is no textphone to send text to. It is asking you to either go to VCO so that you can have a voice conversation or end the call.

6.2 How to return to text conversation

Press **Space Announce** on your TextLink Textphone.

The display shows:

◁Reconnecting▷

If you get a message telling you the 'Line is silent' this means one of three things:

- The caller has not returned to text yet.
- The caller has hung up.
- The caller has a product which uses VCO differently. In this case, which is common with textphones that have built-in handsets, you must lift the handset again, press (VCO) to go back to VCO, then press **B**. This will force a Baudot text connection.

6.3 How to use the voice announcer

Your TextLink Textphone has a standard voice announcement for voice callers that ring your number.

When you answer the call, a message will appear on your display:



The bar beneath is the signal strength indicator. It shows how loud the signal is. When a textphone calls, the signal strength will remain steady and your TextLink textphone will connect to the other textphone. If a voice caller speaks, the signal strength will move when they speak. It can therefore help to recognise a voice caller.

Press **Space Announce**

Your caller will hear 'Textphone, Please use TextDirect'.

You may wish to repeat this action as the message is given once each time you press

Space Announce

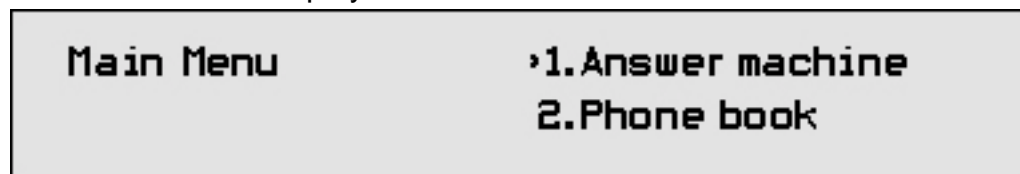
7 Using the answering machine

If you cannot, or do not wish to take a call, turn on the answering machine. Your TextLink Textphone will answer any text calls with a short message. The caller can then leave a text message for you to read later. The pre-set outgoing message (OGM) is "Hello, please leave a message. GA"

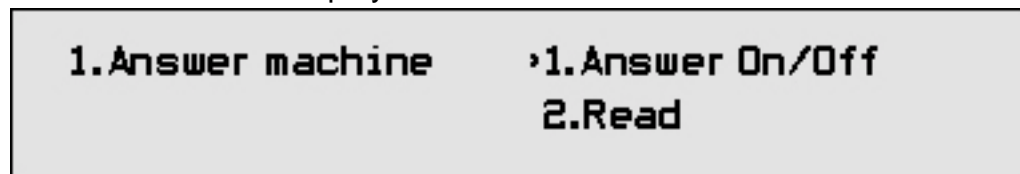
7.1 How to write your own outgoing message (OGM)

This will replace the pre-set OGM.

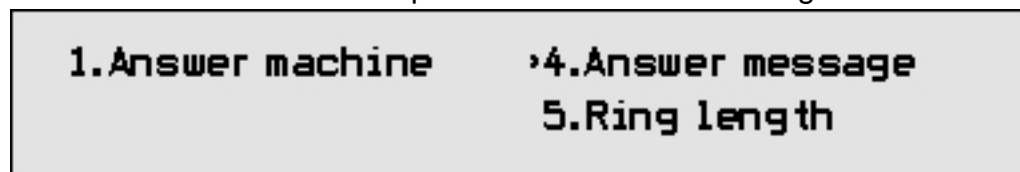
Press **Menu** The display shows:



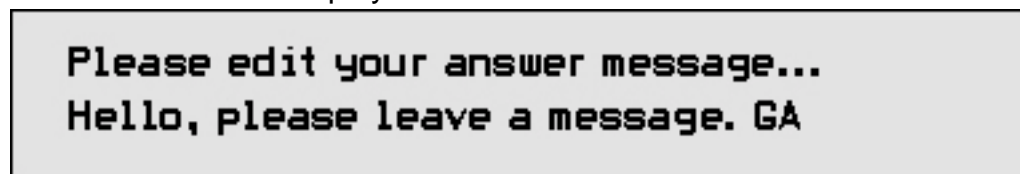
Press **Enter** The display shows



Press **Down Arrow** until the arrow points to >4. Answer message.



Press **Enter** The display shows:



Press **Left Arrow** to delete the message.

Or press **Left Arrow** **Up Arrow** **Down Arrow** to move the cursor to the letters you wish to change.

Or press **Shift** and **Left Arrow** to move the cursor to the beginning of the text.

Or press **Shift** and **Down Arrow** to move the cursor to the end of the text.

Type your new OGM

Press **Enter** to save.

The display shows:



Or

Press **Esc** to retain the original OGM.

7.2 How to switch your text answering machine on

Press **Menu** The display shows:

Main Menu	›1.Answer machine 2.Phone book
------------------	---

Press **Enter** The display shows

1.Answer machine	›1.Answer On/Off 2.Read
-------------------------	------------------------------------

Press **Enter** until the display shows:

‹Answer machine on›

The machine is now switched on.

7.3 How to switch your answering machine off

Press **Menu** The display shows:

Main Menu	›1.Answer machine 2.Phone book
------------------	---

Press **Enter** The display shows

1.Answer machine	›1.Answer On/Off 2.Read
-------------------------	------------------------------------

Press **Enter** until the display shows:

‹Answer machine off›

The machine is now switched off.

7.4 To interrupt the answer machine

Simply start typing to answer a call that is coming in when the answering machine is recording text.

Switching on your answering machine from another phone.

If you forget to switch on your answering machine when you go out:

- Ring your TextLink Textphone number. The answering machine will switch on after 20 rings and start connecting.
- Hang up. Your answering machine is now on.

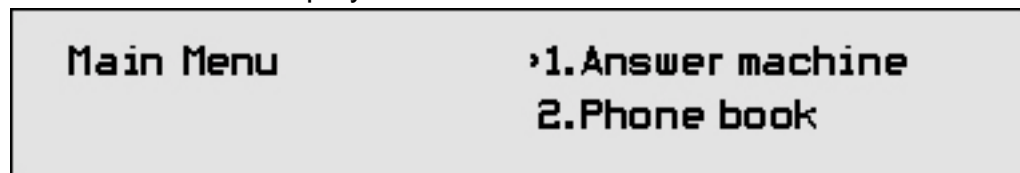
7.5 New message indicator

When you have new messages on your answering machine:

- the incoming calls light flashes every four seconds.
- display shows the number of new messages eg. Calls: 3.

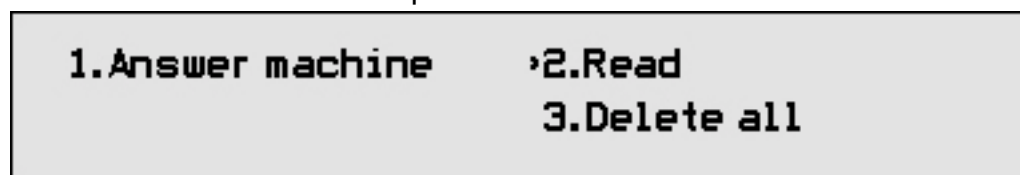
7.6 How to read your text messages

Press **Menu** The display shows:



Press **Enter**

Press **↓→** until the arrow points to >2.Read



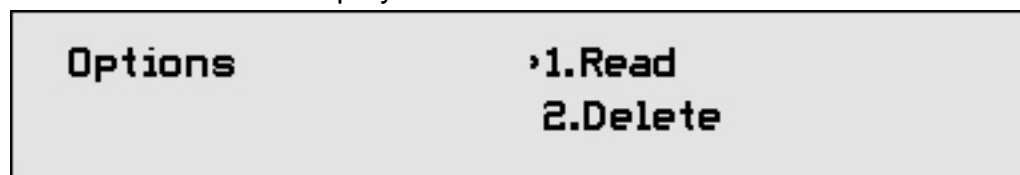
Press **Enter**

The display shows how many new messages you have. Then the summary details of the oldest unread message. If there are no new messages the oldest stored message is displayed or <You have no new messages> then takes you back to the answer machine menu. When you have no new messages, the display shows <You have 0 new messages>. If you have subscribed to Caller Display this includes the phone number of the caller. The date and time of the call is shown if the clock has been set.

Press **←↑** **↓→** to scroll through your message summaries.

When the display shows the message you want

Press **Enter** The display shows:



Press **Enter** to read the message. The display shows the first line.

Press **←↑** **↓→** to scroll through the message.

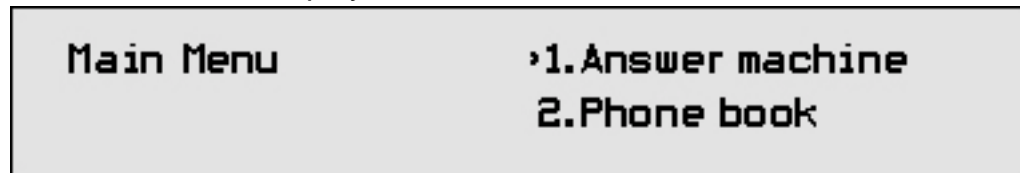
Press **Esc** to return to your message summaries.

Press **↓→** to view the next message summary.

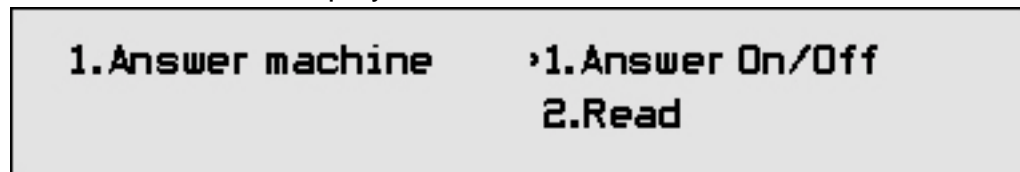
Press **Esc** when finished to return to standby menu.

7.7 How to delete a single text message

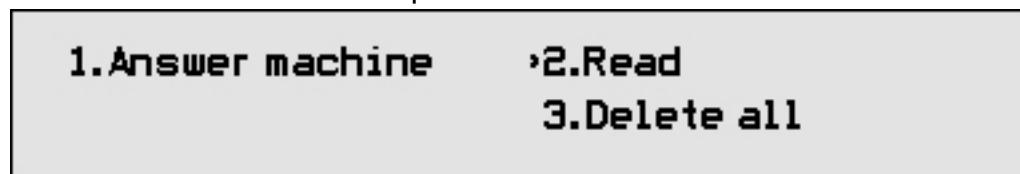
Press **Menu** The display shows:



Press **Enter** The display shows



Press **↓→** until the arrow points to >2. Read



Press **Enter**

Display shows you the summary of the oldest message.

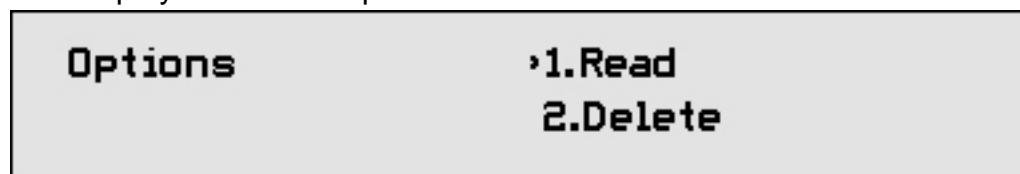
This includes:

- date and time of the call (if you have set the clock).
- length of the call.
- caller's number if available.

Press **←↑** **↓→** to scroll to the message summary you want.

Press **Enter**

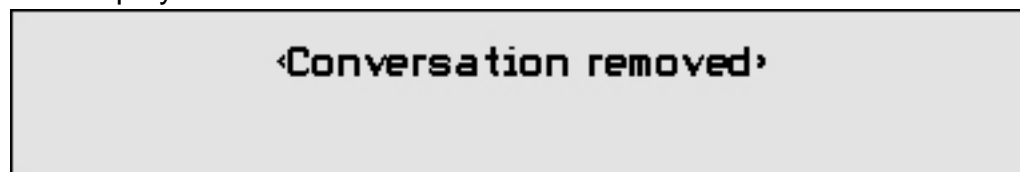
The display shows the Options menu.



Press **↓→** until the arrow points to >2. Delete.

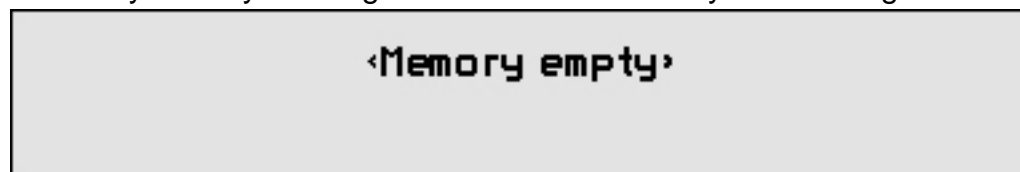
Press **Enter** to confirm.

The display shows:



The message has now been deleted.

If this is your only message this will be followed by the message:



7.8 How to delete all text messages

To keep your TextLink Textphone memory free for new messages, delete your messages regularly.

Press **Menu** The display shows:

Main Menu	›1.Answer machine 2.Phone book
------------------	---

Press **Enter** The display shows

1.Answer machine	›1.Answer On/Off 2.Read
-------------------------	--

Press **↓→** until the arrow points to >3.Delete all.

1.Answer machine	›3.Delete all 4.Answer message
-------------------------	---

Press **Enter** The display shows:

Are you sure? (Y/N)

Press **Y** The display shows:

◁Removing entries▷

Followed by:

◁Memory empty▷

Or

Press **N** to cancel.

You will be returned to the standby screen.

7.9 How to adjust the ring delay

The ring delay is the number of rings before your TextLink Textphone answers a call. The pre-set number of rings is 6. Choose from 2, 3, 4, 6 or 10 rings.

Press **Menu** The display shows:

Main Menu	›1.Answer machine 2.Phone book
------------------	---

Press **Enter** The display shows

1.Answer machine	›1.Answer On/Off 2.Read
-------------------------	--

Press **↓→** until the arrow points to >5.Ring length

1.Answer machine	›5.Ring length 1.Answer On/Off
-------------------------	---

Press **Enter** Cursor indicates the current setting.

Press **←↑** **↓→** to move the cursor to the ring delay setting you want.

Press **Enter** Display confirms:

›Ring length set›

8 Phone book operation

You can store up to 127 names and numbers in your TextLink Textphone's phone book.

8.1 How to store a name and number

Press **Menu** The display shows:

Main Menu	›1.Answer machine 2.Phone book
------------------	---

Press **↓→** until the arrow points to >2.Phone book.

Main Menu	›2.Phone book 3.Call lists
------------------	---

Press **Enter→** The display shows:

2.Phone book	›1.View 2.Search
---------------------	-----------------------------------

Press **↓→** until the arrow points to >3.Add entry.

2.Phone book	›3.Add entry 4.Edit prefix
---------------------	---

Press **Enter→** The display shows:

Phone book	NAME--› NUMBER--›
-------------------	--------------------------------------

Type in the name of the person.

Press **Enter→** Type the telephone number.

Press **Esc** at any time if you do not wish to save an entry.

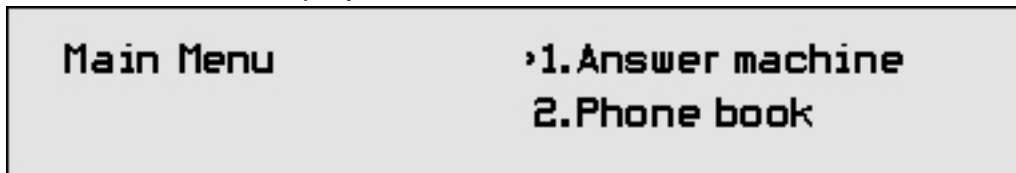
Press **Enter→** The display confirms:


›Entry saved›

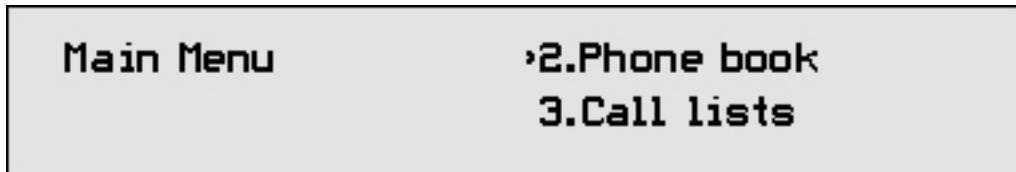
Add another entry or press **Esc** until your TextLink Textphone returns to standby.

8.2 How to display and dial an entry in the phone book

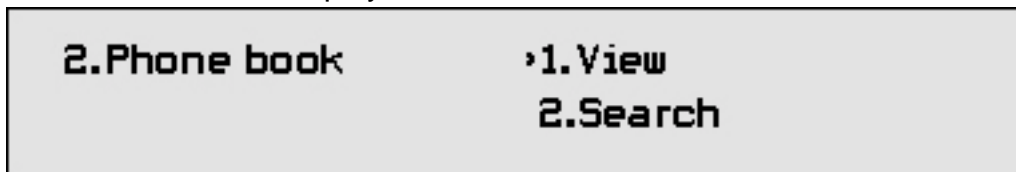
Press  The display shows:






Press  until the arrow points to >2. Phone book.



Press  The display shows:



Press  The display shows the first entry (alphabetically) in the phone book.

Press   keys to scroll to the entry you want.

Or

To find an entry in the phone book quickly, press the first letter of the person's name.


Press  or press  to dial the number.

8.3 How to search for an entry

Use search to find entries by typing in the first letter(s) of the name you are looking for.

Press  The display shows:


Main Menu	›1.Answer machine 2.Phone book
------------------	---

Press  until the arrow points to >2.Phone book.

Main Menu	›2.Phone book 3.Call lists
------------------	---

Press  The display shows:

2.Phone book	›1.View 2.Search
---------------------	-----------------------------------

Press  until the arrow points to >2.Search.

2.Phone book	›2.Search 3.Add entry
---------------------	--

Press  The display shows:



Enter name to call. Press Enter to view.	

Type the name you want. You do not have to type the full name. For example, to find the entry for Dave Smith, you may only have to type the first few letters of the name.

Press 

The display shows the nearest matching entry.

If more than one entry matches the letter(s) you have typed you may need to press the

  to scroll to the other entries.

Once you have found the entry press twice or press  to dial the number.

8.4 How to edit an entry

Press  The display shows:


Main Menu	›1.Answer machine 2.Phone book
------------------	---

Press  until the arrow points to >2.Phone book.

Main Menu	›2.Phone book 3.Call lists
------------------	---

Press  The display shows:

2.Phone book	›1.View 2.Search
---------------------	-----------------------------------

Press  until the arrow points to >2.Search.



2.Phone book	›2.Search 3.Add entry
---------------------	--


Press  The display shows:


Enter name to call. Press Enter to view.	

Type the first letter(s) of the name you want.


Press 


The display shows the nearest matching entry. If more than one entry matches the letter(s) you have typed you may need to press the   to scroll to the other entries.


When you find the entry you require press 


Press  until the arrow points to >3.Edit entry.

2.Phone book	›3.Edit entry 4..Add entry
---------------------	---


Press  The name is displayed.

If you want to change the name, use the  button to delete letters. Then type in the correct name.


Press  You may now edit the phone number.

If you want to change the number, use the  button to delete characters and then type in the correct number.

To cancel at anytime during editing, press the  button.

Press  The screen confirms:



Press  until the display returns to standby.

8.5 How to delete an entry

Press **Menu** The display shows:

Main Menu	›1.Answer machine 2.Phone book
------------------	---

Press **↓→** until the arrow points to >2.Phone book.

Main Menu	›2.Phone book 3.Call lists
------------------	---

Press **Enter↵** The display shows:

2.Phone book	›1.View 2.Search
---------------------	-----------------------------------

Press **↓→** until the arrow points to >2.Search.

2.Phone book	›2.Search 3.Add entry
---------------------	--

Press **Enter↵** The display shows:

Enter name to call. Press Enter to view.

Type the name you want.

Press **Enter↵** The display shows the entry.

Press **Enter↵** to display the Phone book menu.

Press **↓→** until the arrow points to >2.Remove entry.

Press **Enter↵** The display shows Are you sure? (Y/N).

Press **Y** The display shows <Entry removed> then goes back to the Phone book.

Or press **N** to cancel and go back to the Phone book entry.

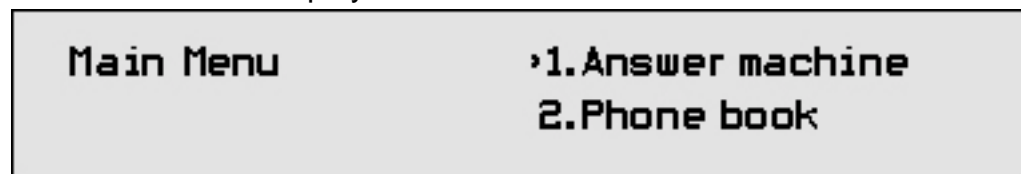
9 Call lists operation

Your TextLink textphone can show you details of the last 24 calls made and, providing you have subscribed to Caller Display* the number, date and time of the last 24 calls you have received even if no message has been left.

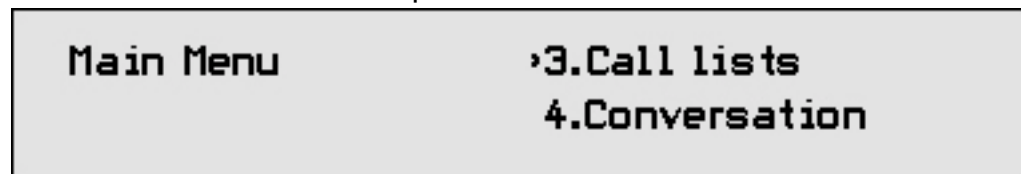
9.1 How to view details of calls made

You can scroll through details of the last 24 calls.

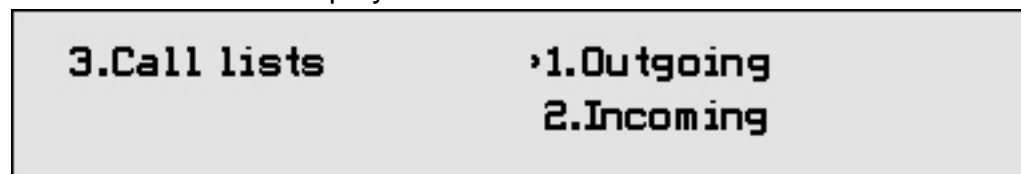
Press **Menu** The display shows:



Press **↓→** until the arrow points to >3. Call lists.



Press **Enter→** The display shows:



Press **Enter→**

The display shows details of the two most recent calls made.

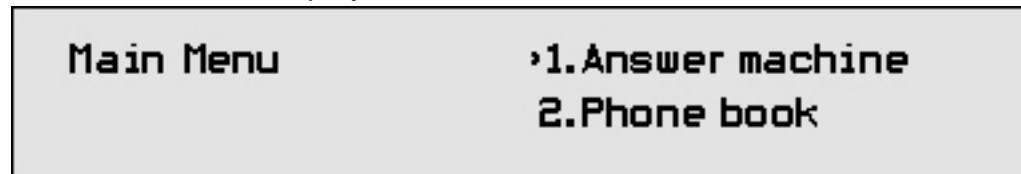
Press **←↑** **↓→** to scroll through the Call lists.

Press **Esc** until the display returns to standby.

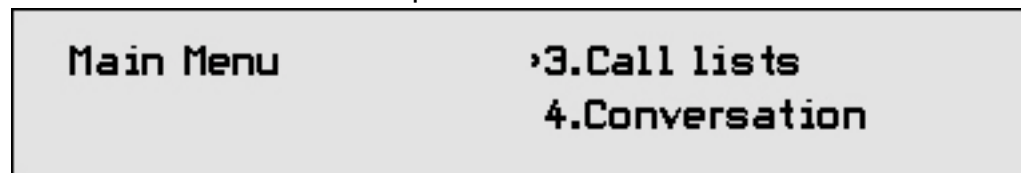
9.2 How to view details of calls received

You must subscribe to the Caller Display* service offered by your network provider to display this information.

Press **Menu** The display shows:

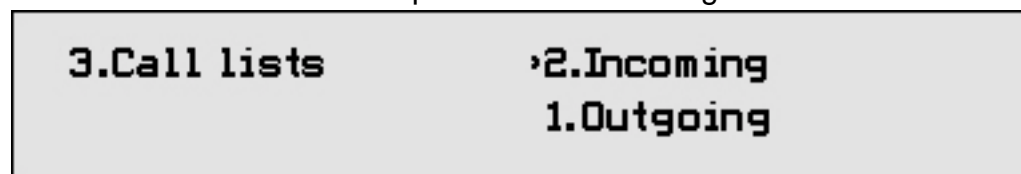


Press **↓→** until the arrow points to >3. Call lists.



Press **Enter→**

Press **↓→** until the arrow points to >2. Incoming.



Press **Enter→**

The display shows the details of the two most recent calls made.

Press **←↑** **↓→** to scroll through the Call lists.

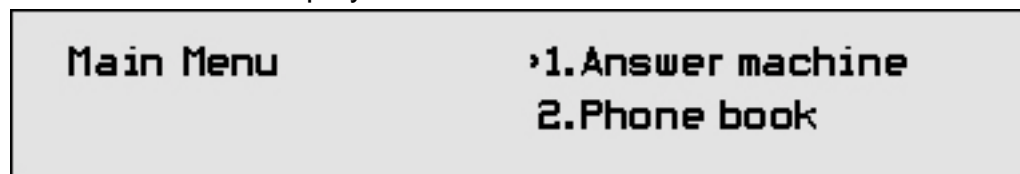
Press **Esc** until the display returns to standby.

* Caller Display and Call Sign are trademarks of BT. You need to contact your telephone network provider to subscribe to these services.

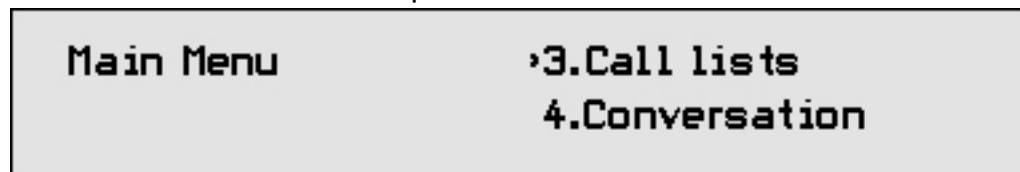
9.3 How to dial a number from the Call lists

When you have displayed a number in the Call lists, you can dial it.

Press **Menu** The display shows:



Press **↓→** until the arrow points to ›3. Call lists.

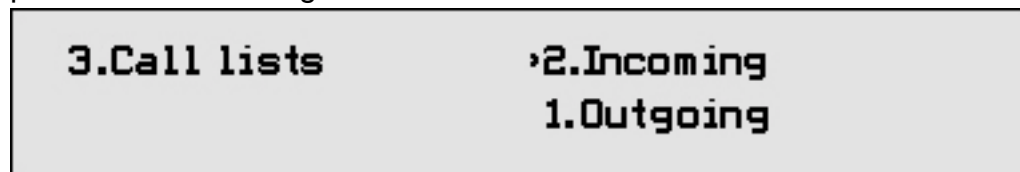


Press **Enter→** The display shows:



These are phone numbers of the calls you have made.

For the phone numbers of callers who have rung you, press **↓→** so that the arrow points to ›2. Incoming.

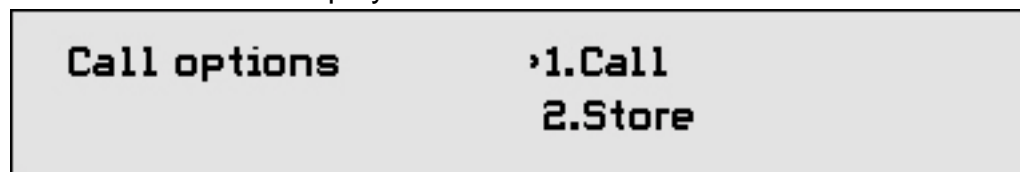


Press **Enter→**

The display shows the details of the two most recent calls.

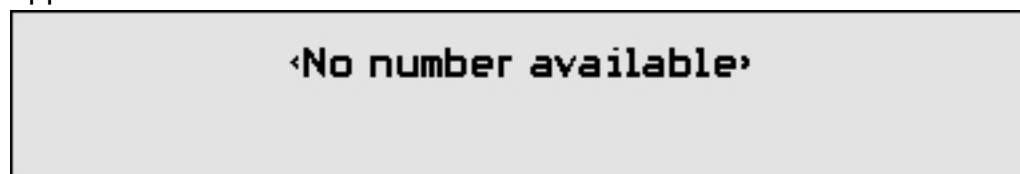
Press **←↑** **↓→** until the arrow points to the phone number you want.

Press **Enter→** The display shows:



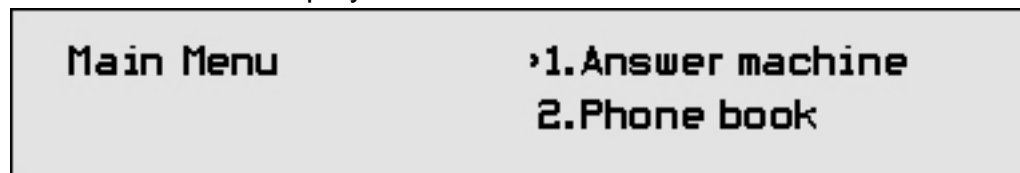
Press **Enter→** again

The number is displayed and dialled. If no number is registered the following will appear:

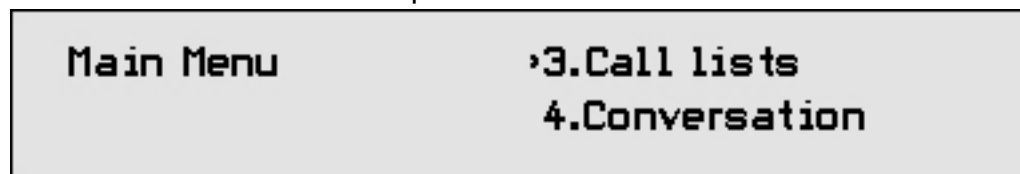


9.4 How to copy a number to the Phone book

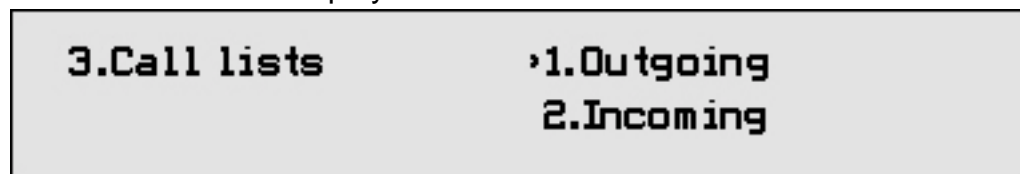
Press **Menu** The display shows:



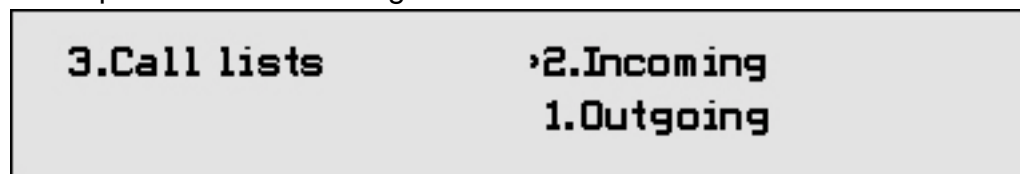
Press **↓→** until the arrow points to >3.Call lists.



Press **Enter→** The display shows:



Or to display the phone numbers of callers who have rung you, press **↓→** so that the arrow points to >2.Incoming.



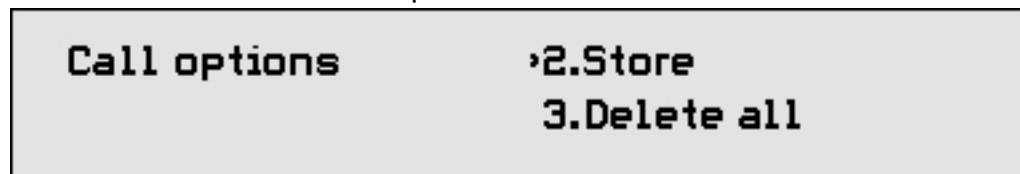
Press **Enter→**

The display shows the details of the two most recent calls.

Press **←↑** **↓→** until the arrow points to the phone number you want.

Press **Enter→** The display shows the Call options menu.

Press **↓→** until the arrow points to >2.Store.

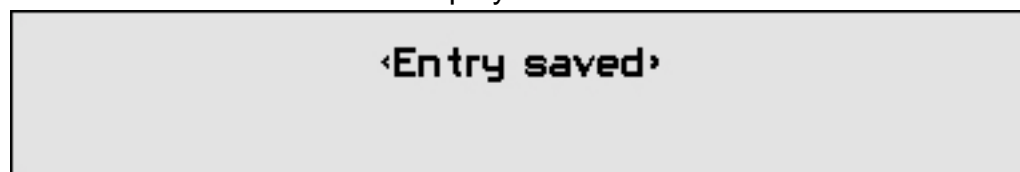


Press **Enter→** The display shows the number selected.

Type the name.

Press **Enter→** If necessary, edit the number.

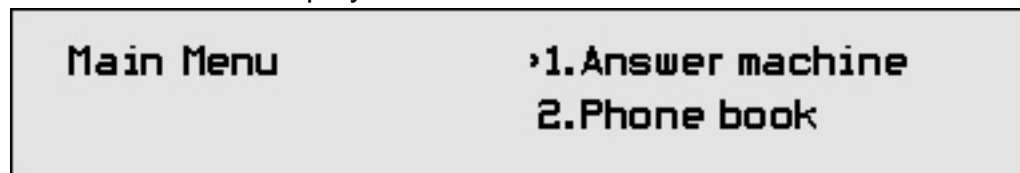
Press **Enter→** to save. The display shows:



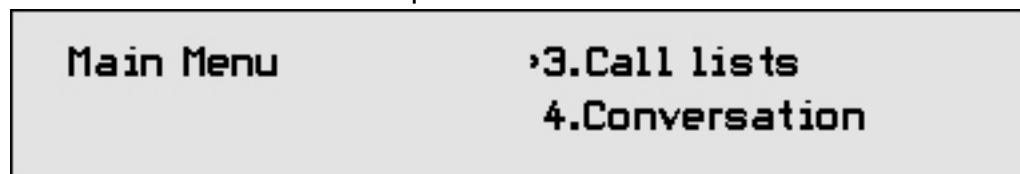
Press **Esc** until the display returns to standby.

9.5 How to delete the Call lists

Press **Menu** The display shows:



Press **↓→** until the arrow points to >3. Call lists.



Press **Enter↵**

Caller Display and Call Sign are trademarks of BT. You need to contact your telephone network provider to subscribe to these services.

If you want to delete the list of calls you have received, press so that the arrow points to: >2. Incoming.



Press **Enter↵**

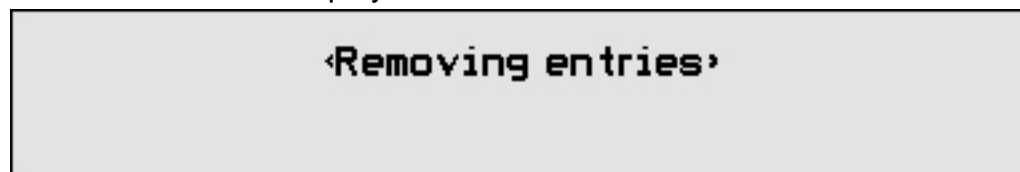
The display shows the details of the two most recent calls.

Press **Enter↵**

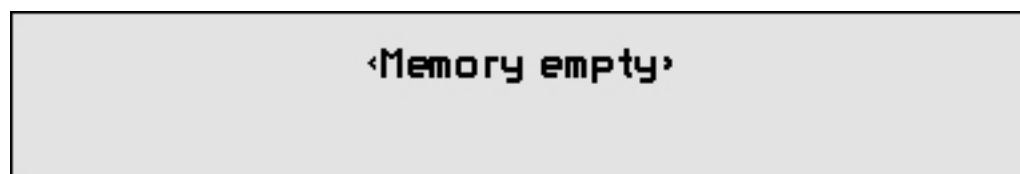
Press **↓→** until the arrow points to >3. Delete all.



Press **Enter↵** The display shows:



Then:



The list is deleted.

Press until the display returns to standby.

By selecting outgoing from the call lists, it is possible to delete the outgoing call list in the same way.

9.6 Additional Caller Display information

If you have subscribed to Caller Display, you will see a text message if the number of your caller is not available.

The text message will be one of the following:

WITHHELD: The caller has stopped their number from being sent.

INTERNATIONAL: The call received was from outside the UK.

UNAVAILABLE: The caller's exchange/network does not offer a Caller Display Service.

OPERATOR: The call has come via the operator.

PAYPHONE: The caller is ringing from a payphone.

RINGBACK: The exchange is ringing to let you know that a previously engaged number is free.









NO NUMBER: If your TextLink Textphone does not recognise the information contained within the caller display message, it will not show a number.

10 How to use the Function buttons

Pre-set one-touch functions

The F1 – F8 buttons give you shortcuts to different functions.

When you receive your TextLink Textphone, the F1 – F8 buttons are pre-set to do the following actions at a touch.

Action	Press
Switch answer machine On/Off	
Read answer messages	
Phone book	
Incoming calls list/display last conversation	
Review last call	
Greeting "Hello GA"	
Blank	
Blank/redial	

You can also set the F1 – F8 buttons to work in the way that suits your needs best. Please note that F8 can only be used as a Quick Dial Function.

There are three basic alternatives that the Function buttons can do:

Quick Menu option –

instantly selects a commonly used menu option.

Quick Memo –

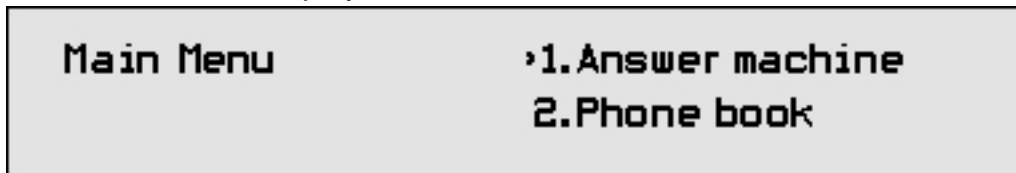
stores a standard text message. You can send it by pressing a single button.

Quick Dialling –

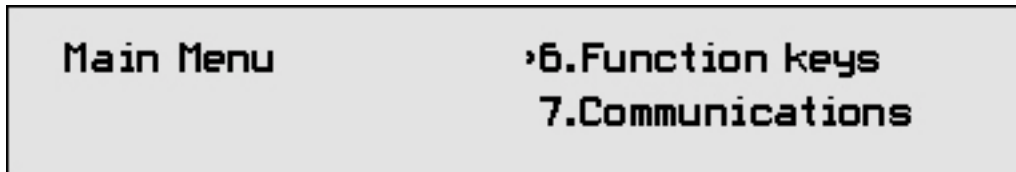
lets you dial a number by pressing one button.

10.1 How to set a Function button as a Quick Memo

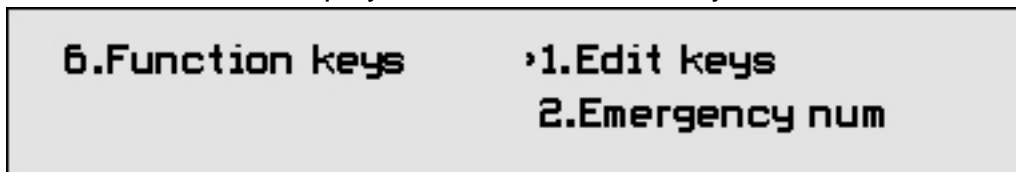
Press **Menu** The display shows:



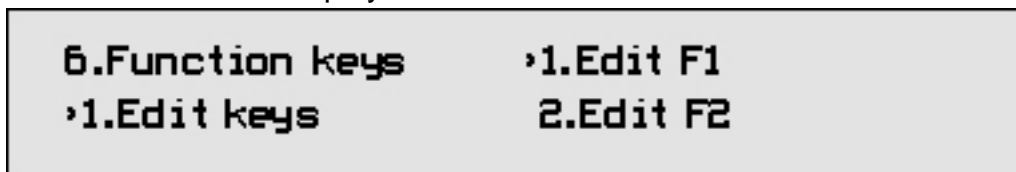
Press **↓→** until the arrow points to >6. Function keys.



Press **Enter→** The display shows the Function keys menu and >1. Edit keys.



Press **Enter→** The display shows:

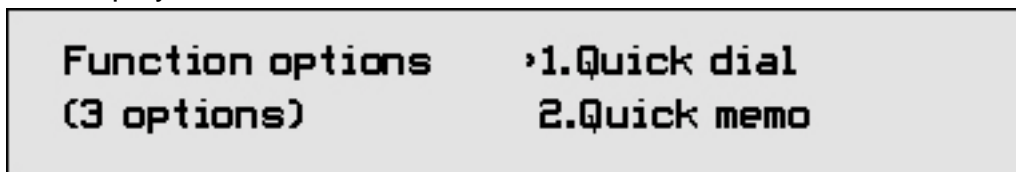


Press **←↑** **↓→** until the arrow points to the Function button you want.

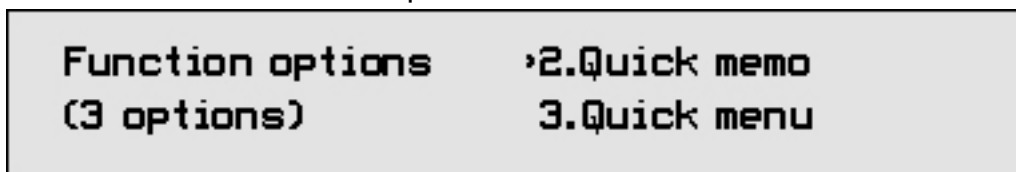
Press **Enter→** The display shows:



If you want to change the function key from a quick dial to a quick memo press **Menu**
The display shows:



Press **↓→** until the arrow points to >2. Quick memo.



Press **Enter→**

Display shows the current setting of the function key.

Enter new quick memo for function key.

!


Press  to delete the current setting.

Type the text message you want to store.

Press  to confirm.

The screen displays:

Function saved

Press  to return to standby.

10.2 How to send a Quick Memo

During a text conversation:


Press the F1 – F7 button under which the Quick Memo message is stored.

10.3 How to set a Function button as a Quick Dial

Press  The display shows:

Main Menu

**1.Answer machine
2.Phone book**

Press  until the arrow points to >6.Function keys.

Main Menu

**6.Function keys
7.Communications**

Press  The display shows the Function keys menu and >1.Edit keys.

6.Function keys

**1.Edit keys
2.Emergency num**



Press  The display shows:

6.Function keys

1.Edit keys

1.Edit F1

2.Edit F2

Press   until the arrow points to the Function button you want.

Press **Enter** The current setting is displayed.

Press **Menu** The display shows:

Function options (3 options)	›1.Quick dial 2.Quick memo
---	---

Press **Enter** The display shows:

Enter new quick dial for function key.

Press **←** to delete the current setting. Type the telephone number you want to store.

Press **Enter** The display shows:

‹Function saved›

The number is stored.

Press **Esc** to return to standby.

10.4 How to dial one touch Quick Dial numbers

Press the F1 – F8 button under which you have stored the Quick Dial phone number.
The display shows:

‹Dialling...› 01234 567890

10.5 How to set a Function button as Quick Menu

If you want to change or restore a function key to its original setting or change it to another Quick Menu setting, follow these steps to enter the appropriate code.

Press **Menu** The display shows:

Main Menu	›1.Answer machine 2.Phone book
------------------	---

Press **↵** until the arrow points to >6.Function keys.

Main Menu	› 6.Function keys 7.Communications
------------------	---

Press **Enter** The display shows the Function keys menu and >1.Edit keys.

6.Function keys	› 1.Edit keys 2.Emergency num
------------------------	--

Press **Enter** The display shows:

6.Function keys	› 1.Edit F1
› 1.Edit keys	2.Edit F2

Press **↶** **↷** until the arrow points to the Function button you want.

Press **Enter**

Press **Menu** The display shows:

Function options (3 options)	› 1.Quick dial 2.Quick memo
---	--

Press **↷** until the arrow points to >3.Quick menu.

Function options (3 options)	› 3.Quick menu 1.Quick dial
---	--

Press **Enter**

The display shows the current setting for that button:

Enter new quick menu for function key.

Press **←** to delete the current setting.

Enter new setting number eg 21 for Go to Phone book.

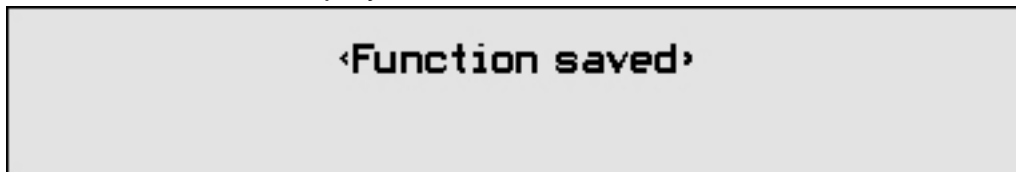
A full list of all the functions available is shown below.

Type the Quick Menu code you want


Quick Menu code	Action
11	Switch answer machine On/Off
12	Read messages
13	Delete messages
21	Go to phone book
22	Search for phone book entry
251	Switch prefix mode Off
252	Switch prefix mode On
31	Display outgoing call list
32	Display incoming call list
41	Read conversations
42	Displays last conversation
43	Delete all conversations
51	Set contrast
521	Backlight On
524	Backlight Off
53	Printer On/Off
541	Switch ringer On
542	Switch ringer Off
56	Adjust clock
58	Check memory
71	Set V.18 mode
72	Set V.21 mode
74	Set Baudot mode

For Main Menu structure see page [72](#).

Press  The display shows:



The Quick Menu code is stored.

Press  to return to standby.

Write here what you have changed the F1 – F8 function buttons to:

F1 _____
F2 _____
F3 _____
F4 _____
F5 _____
F6 _____
F7 _____
F8 _____

To use the F1 – F7 buttons stored as Quick Menu options

When you want to go straight to the menu option you have stored as a Quick Menu

Press the F1 – F7 function button you want.

Your TextLink Textphone sets the menu option stored.

11 Emergency Functions

11.1 *Emergency Number*

The Emergency button lets you call the emergency services via the Typetalk operator just by pressing a single button.

11.2 *How to dial the Emergency Number*

Press and hold the red  until the light flashes.

The number is being dialled.

Either answer the text questions from the Typetalk operator.

Or, if you do not type anything within 4 seconds, your TextLink Textphone will send your Emergency Memo, providing one is stored.


See Emergency Memo on page [50](#).

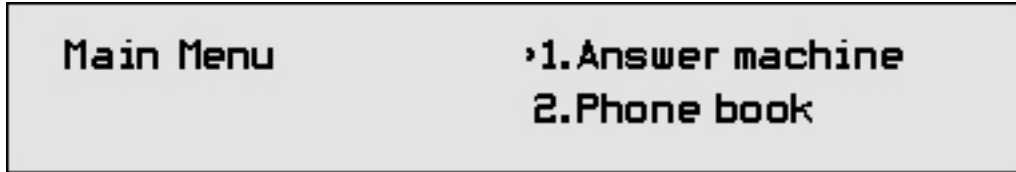
Typetalk recommend that your Emergency Memo contains your name and phone number.


11.3 How to change the Emergency Number

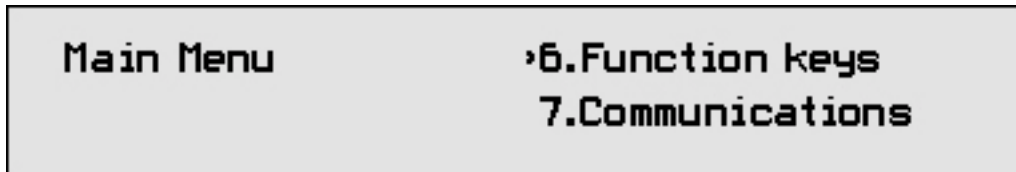
HANDY HINTS


The preset number for the Emergency Number will only work if you are using BT TextDirect. If you are not using BT TextDirect then please change the number to 0800 112999.

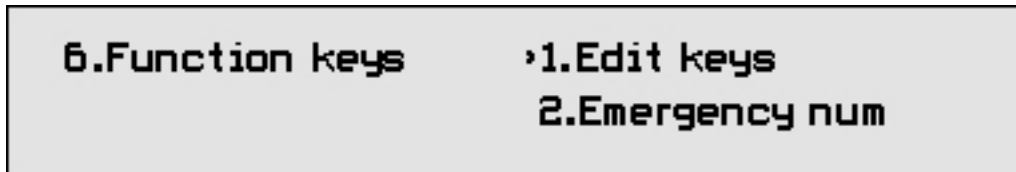
Press  The display shows:




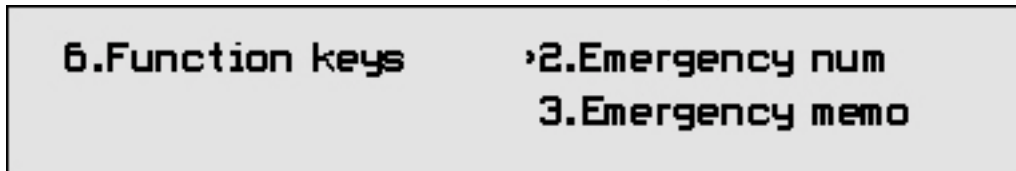
Press  until the arrow points to >6. Function keys.




Press  The display shows:




Press  until the arrow points to >2. Emergency num.

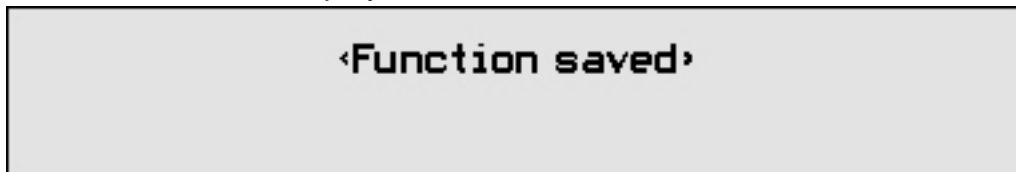


Press  The current setting is displayed.

If necessary, press  to delete the current number.

Type the emergency phone number you want.

Press  The display shows:




Your Emergency number is now set.

Press  until the display returns to standby.

11.4 Emergency Memo

The Emergency Memo is blank when you receive your TextLink Textphone so you must store your details.

When You press the  to call the emergency services, but are unable to type your own message, your TextLink Textphone will automatically send the stored information after 4 seconds.

These should include:

- your name,
- your phone number,
- your house number and post code.

11.5 How to use the Emergency Memo

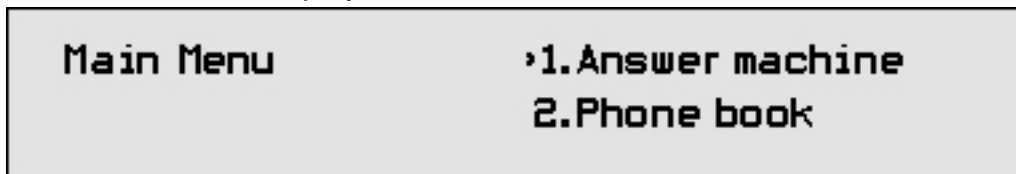
Press and hold the red  until the light flashes.
The number is dialled.

Do not press any other button. After 4 seconds your Emergency Memo will be sent automatically.

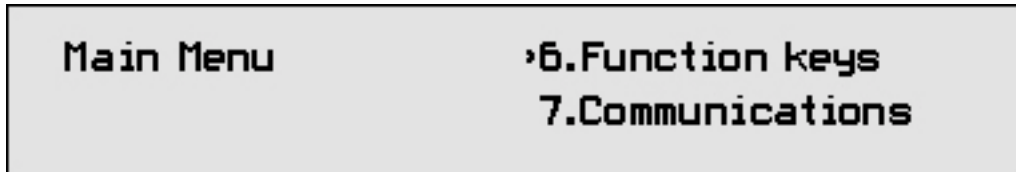
11.6 How to write your Emergency Memo

Your memo can be up to 64 characters long.

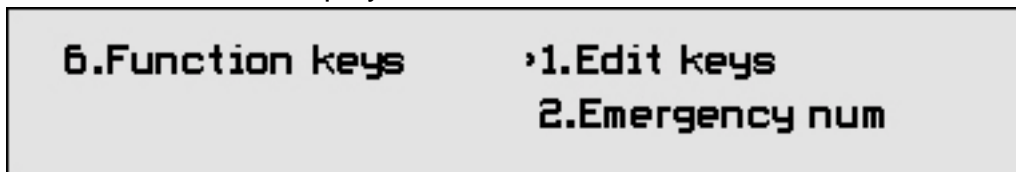
Press **Menu** The display shows:



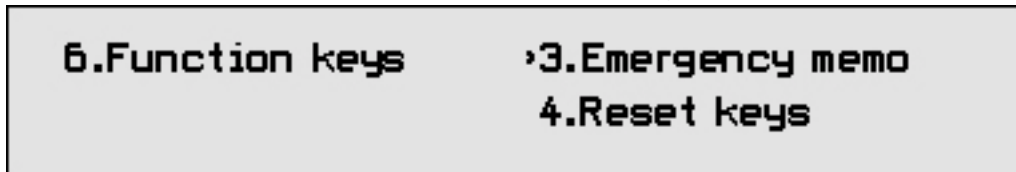
Press **↓→** until the arrow points to >6.Function keys.



Press **Enter→** The display shows:

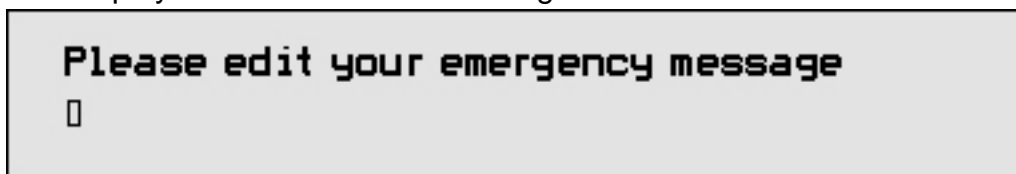


Press **←↑** until the arrow points to >3.Emergency memo.



Press **Enter→**

The display shows the current message.



If necessary, press **←** to delete the existing memo.

Type your emergency message.

Press **←** to delete letters.

Press **←↑** **↓→** to move the cursor.

Press **Enter→** The display shows:



Your Emergency Memo is now set.

Press **Esc** to return to standby.

12 Optional Settings

You can adjust a number of settings on your TextLink Textphone to make it more comfortable and convenient for you to use.

12.1 How to adjust the contrast

The contrast can be adjusted to give you the clearest possible screen under different lighting conditions.

Press **Menu** The display shows:

Main Menu	›1.Answer machine 2.Phone book
------------------	---

Press **↵** until the arrow points to >5.Settings.

Main Menu	›5.Settings 6.Function keys
------------------	--

Press **Enter** The display shows: >1.Contrast.

5.Settings	›1.Contrast 2.Backlight
-------------------	--

Press **Enter** The display shows:

‹Use the arrow keys to adjust contrast› ‹nnnnnnnn›

Press **↵** to make the display darker.

Press **↶** to make the display lighter.

Press **Enter** The display shows:

‹Contrast set›

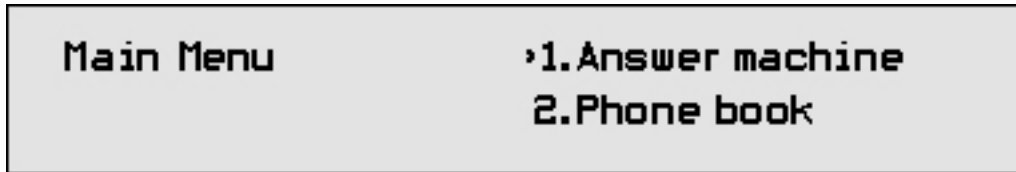
Press **Esc** to return to standby


12.2 How to adjust the backlight settings

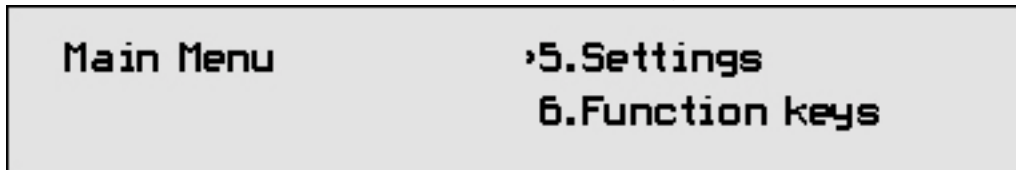
Choose from:

- Always On.
- On for 2 mins – backlight switches off 2 minutes after the last button press.
- On for 5 mins – backlight switches off 5 minutes after the last button press.
- Always Off.

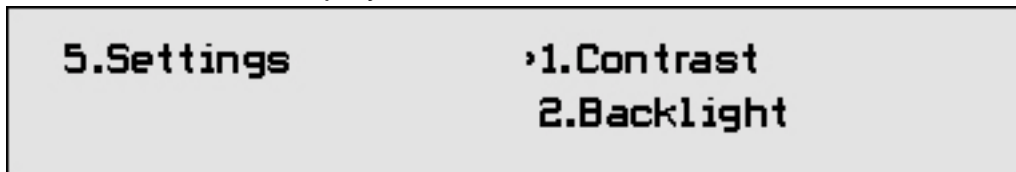
Press  The display shows:



Press  until the arrow points to >5.Settings.





Press  The display shows: >1.Contrast.

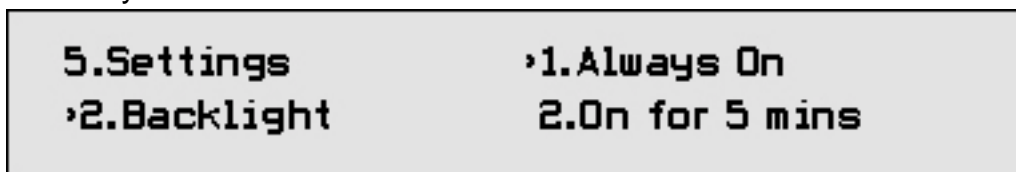


Press  until the arrow points to >2.Backlight

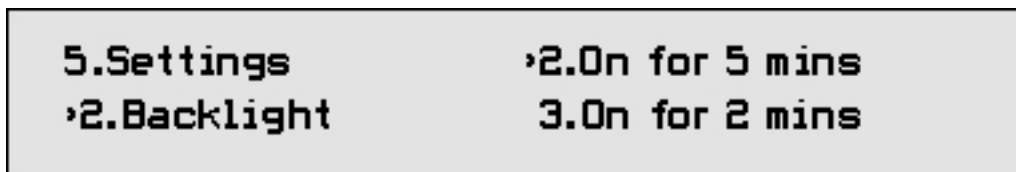


Press 

Press   until the arrow points to the setting you want
>1.Always On



>2.On for 5 mins



>3.On for 2 mins

5.Settings
›2.Backlight

›3.On for 2 mins
4.Always Off

>4.Always Off.

5.Settings
›2.Backlight

›4.Always Off
1.Always On

Press  The display shows:

‹Backlight enabled›

Or

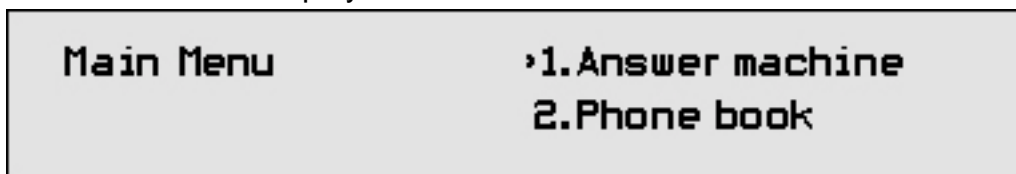
If Always Off <Backlight Off>.

‹Backlight Off›

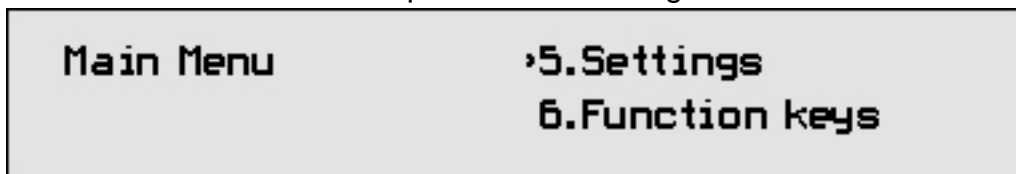
12.3 How to switch the ringer on/off

You can switch your TextLink Textphone's ringer on or off.

Press **Menu** The display shows:

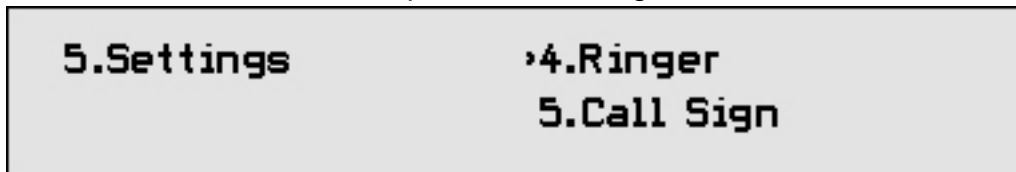


Press **↓→** until the arrow points to ›5.Settings.



Press **Enter→**

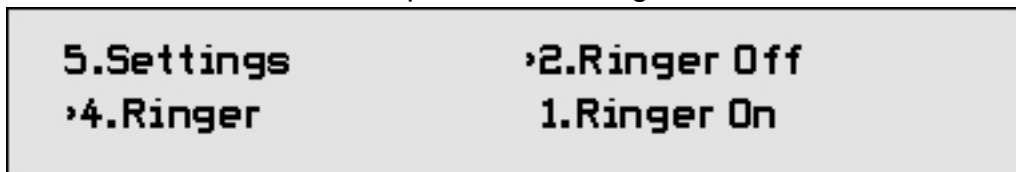
Press **↓→** until the arrow points to ›4.Ringer.



Press **Enter→** Display shows ›1.Ringer On.

Or to switch the ringer off.

Press **↓→** until the arrow points to ›2.Ringer Off.



Press **Enter→**

Display shows the setting you have selected <Ringer On>
or <Ringer Off>.



12.4 How to switch the TextDirect prefix On/Off

Using TextDirect the Typetalk operator is only contacted when you make a call to a hearing person. To use TextDirect the prefix must be switched on. Calls to other TextLink Textphones do not involve the Typetalk operator.

Press **Menu** The display shows:

Main Menu	›1.Answer machine 2.Phone book
------------------	---

Press **↓→** until the arrow points to >2.Phone book.

Main Menu	›2.Phone book 3.Call lists
------------------	---

Press **Enter→** The display shows:

2.Phone book	›1.View 2.Search
---------------------	-----------------------------------

Press **↓→** until the arrow points to >5.Prefix mode.

2.Phone book	›5.Prefix mode 1.View
---------------------	--

Press **Enter→**

Press **↓→** until the arrow points to >1.Off or >2.On.

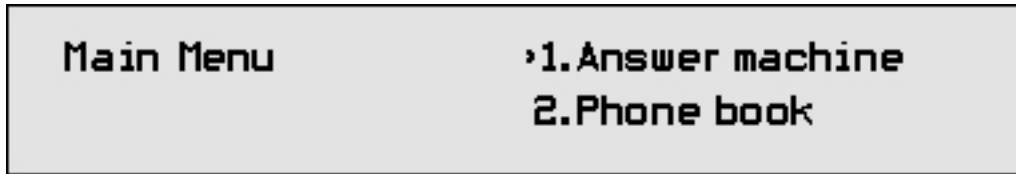
2.Phone book	›1.Off
›5.Prefix mode	2.On

2.Phone book	›2.On
›5.Prefix mode	1.Off

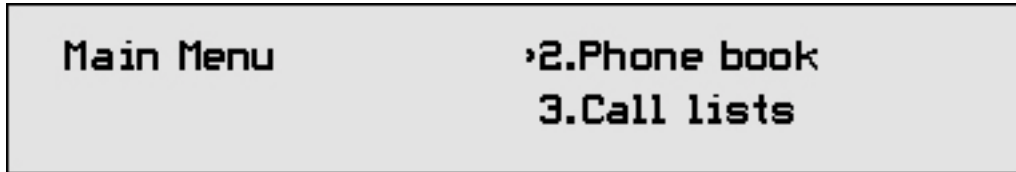
Press **Enter→** to confirm your selection.

12.5 How to change the TextDirect prefix

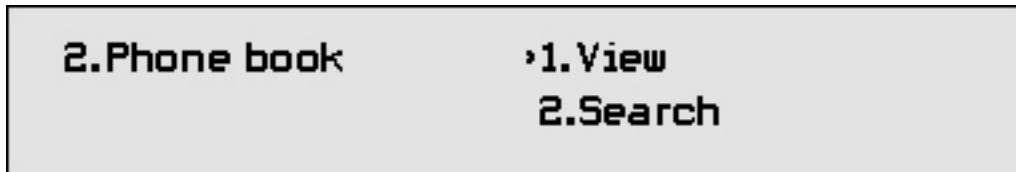
Press **Menu** The display shows:



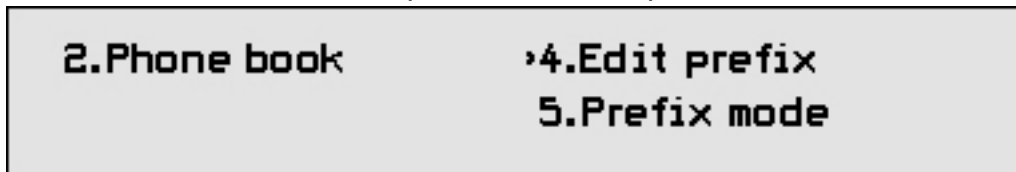
Press **↓→** until the arrow points to ›2. Phone book.



Press **Enter↵** The display shows:



Press **↓→** until the arrow points to ›4. Edit prefix.

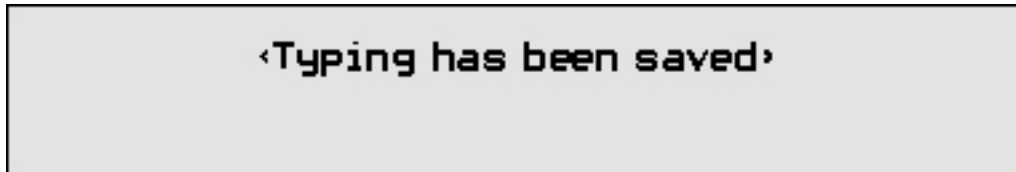


Press **Enter↵**

Press **←** to delete the existing prefix.

Type the new prefix number.

Press **Enter↵** The display shows:



Press **Esc** to return to standby.

BT TextDirect numbers are:

18001 – Text

18002 – Hearing

18000 – Emergency

12.6 Language settings

How to change the language setting

Press **Menu** The display shows:

Main Menu	›1.Answer machine 2.Phone book
------------------	---

Press **↓→** until the arrow points to >5.Settings.

Main Menu	›5.Settings 6.Function keys
------------------	--

Press **Enter→** The display shows: >1.Contrast.

5.Settings	›1.Contrast 2.Backlight
-------------------	--

Press **←↑** until the arrow points to >8.Language.

5.Settings	›8.Language 9.Factory reset
-------------------	--

Press **Enter→** The display shows:

5.Settings	›1.English
›8.Language	2.German

Scroll to the language of your choice and press **Enter→**

13 Power Management

Your TextLink Textphone has an automatic shutdown feature that helps conserve energy and prolong battery life. You can set your TextLink Textphone to switch off automatically 5 minutes or 25 minutes after the last button press.

13.1 How to switch automatic shutdown on/off

Press **Menu** The display shows:

Main Menu	›1. Answer machine 2. Phone book
------------------	---

Press **↓→** until the arrow points to >5.Settings.

Main Menu	›5.Settings 6. Function keys
------------------	---

Press **Enter→**

Press **↓→** until the arrow points to >7.Auto shutdown.

5.Settings	›7.Auto shutdown 8.Memory
-------------------	--

Press **Enter→**

Press **←↑** **↓→** to choose between:

5.Settings	›1.Cancelled
›7.Auto shutdown	2.Shutdown 25 mins

5.Settings	›2.Shutdown 25 mins
›7.Auto shutdown	3.Shutdown 5 mins

5.Settings	›3.Shutdown 5 mins
›7.Auto shutdown	1.Cancelled

Press **Enter→** The display shows:

‘Auto shutdown is enabled’

Or if you select >1.Cancelled the display shows:

‘Auto shutdown is cancelled’

HANDY HINTS

If you subscribe to Caller Display* and you use automatic shutdown, you will not receive the caller information.

- Caller Display and Call Sign are trademarks of BT. You need to contact your telephone network provider to subscribe to these services.

14 “Undo” function in the Main menu


This feature allows you to undo the last action.

Press  The display shows:

Main Menu

›1.Answer machine

2.Phone book

Press  until the arrow points to >8.Undo.

Main menu

›8.Undo

1.Answer machine

Press  The most recent action is undone.

15 Using your Textlink Textphone with the BT Call Sign

BT Call Sign enables you to have two separate phone numbers on the same telephone line.

For voice, fax and text calls, Call Sign delivers a different ringing pattern which will enable the call to be directed to the phone/fax machine or TextLink Textphone accordingly.

Call Sign is a subscription service.

Calls to your Call Sign (new) number result in a series of long, single rings = RIIIIIIING..... RIIIIIIING. This is the Alternate ring melody.

Calls to your Normal (original) number result in a series of double rings = RING RING.... RING RING. This is the Normal ring melody.

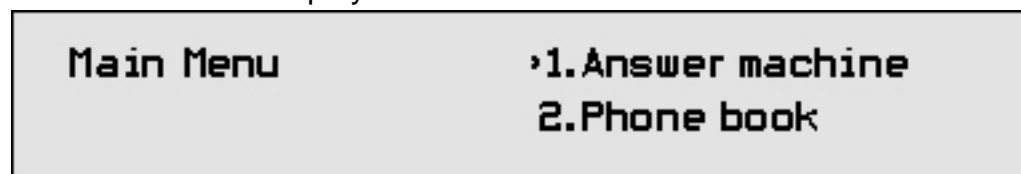
You can set your TextLink Textphone to answer just one of these numbers. If you have a fax machine or voice telephone connected in the telephone socket at the back of the TextLink Textphone, you can separate your calls between the two.

HANDY HINTS

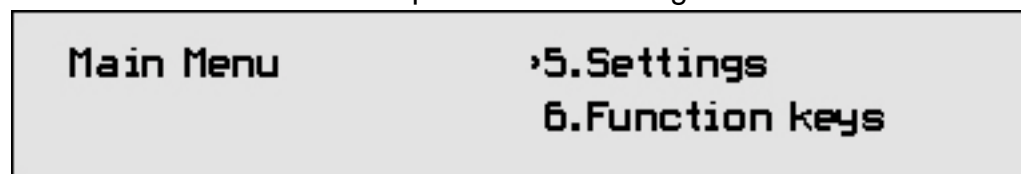
Products not connected through the TextLink Textphone will ring regardless of the Call Sign settings selected on the TextLink Textphone.

15.1 How to adjust your Call Sign settings

Press **Menu** The display shows:



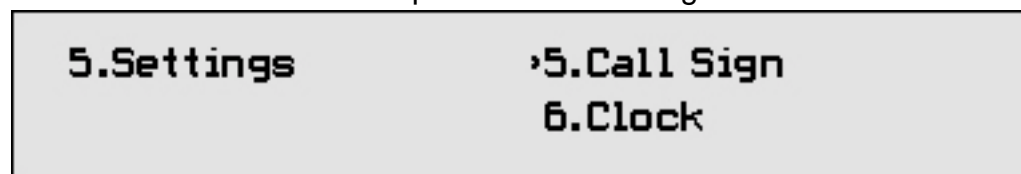
Press **↓→** until the arrow points to >5.Settings.



Press **Enter→** The display shows: >1.Contrast.



Press **↓→** until the arrow points to >5.Call Sign.



Press **Enter→**

Press **↓→** to select one of the following:

1.Ignore Call Sign TextLink Textphone receives all incoming calls and allows another phone or fax connected in the telephone adaptor socket to ring as well.

2.Normal to text TextLink Textphone only receives calls to the Normal ring number whilst your other fax/phone/voice answer machine, connected to the telephone socket at the back of the TextLink textphone, receives calls on the Alternate ring number. The Normal ring to the connected phone will be stopped by the TextLink Textphone after the first ring cycle/flash.

HANDY HINTS

When a call comes in on the Alternate number, your TextLink Textphone call indicator will not flash but the display shows <Incoming call to other phone>.

3.Normal to text Calls received on the Normal ring number are received by both the TextLink Textphone and other fax/phone.

Calls on the Alternate ring number are received by the fax/phone only.

HANDY HINTS

When a call comes in on the Alternate number, your TextLink Textphone call indicator will not flash but the display shows <Incoming call to other phone>.

4.Alternatetotext TextLink Textphone only receives calls to the Alternate ring number whilst your other fax/phone/voice answer machine, connected in the telephone socket at the back of the TextLink Textphone, receives calls on the Normal ring number. The Alternate ring to the connected phone will be stopped by the TextLink Textphone, after the first ring cycle/flash.

HANDY HINTS

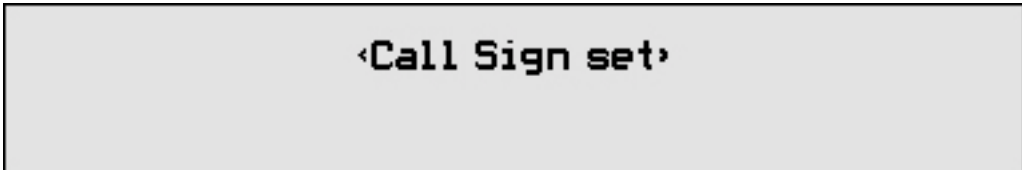
When a call comes in on the Normal number, your TextLink Textphone call indicator will not flash but the display shows <Incoming call to other phone.>.

5. Alternatetoboth Calls received on the Alternate ring number are received by both the TextLink Textphone and other fax/phone. Calls on the Normal ring number are received by the fax/phone only.

HANDY HINTS

When a call comes in on the Normal number, your TextLink Textphone call indicator will not flash but the display shows <Incoming call to other phone>.

Press  The display shows:



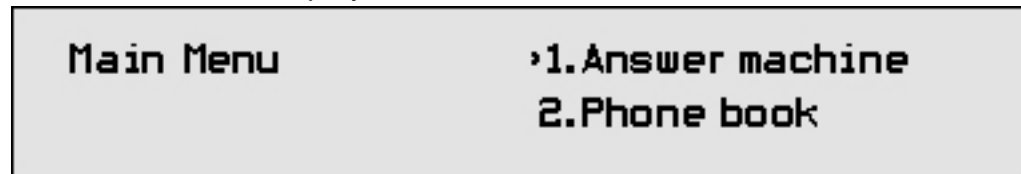
◀Call Sign set▶

16 How to print

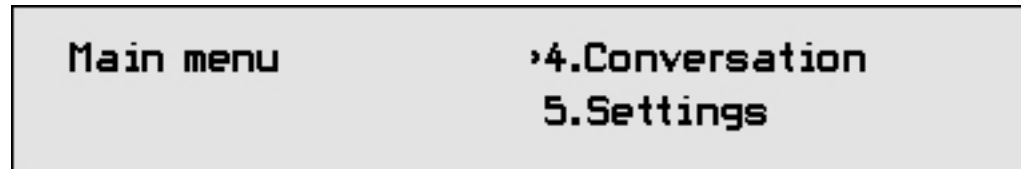
16.1 How to print a conversation

Conversations and phonebook entries can only be printed to a compatible printer.

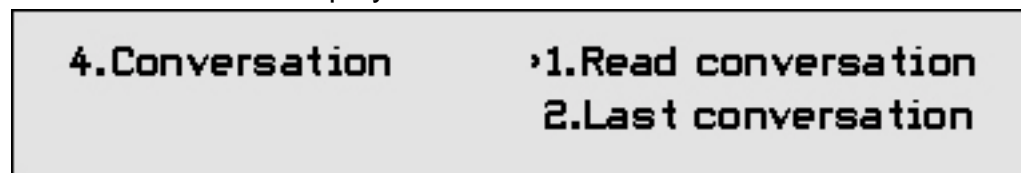
Press **Menu** The display shows:



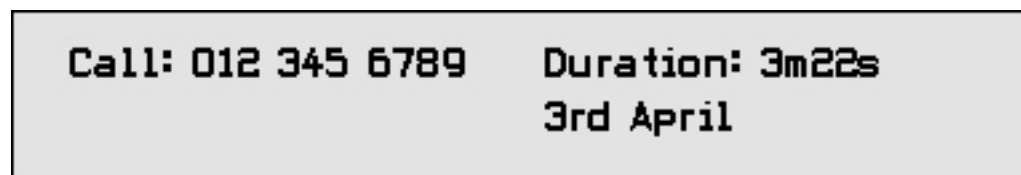
Press **↵** until the arrow points to >4.Conversation.



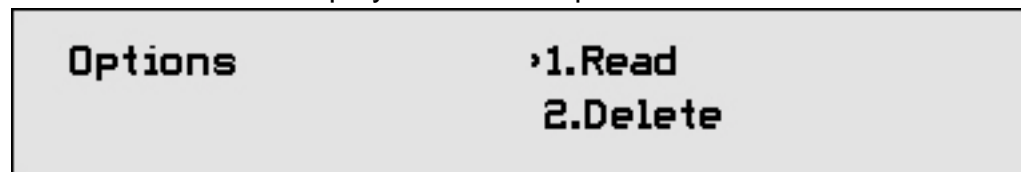
Press **Enter** The display shows:



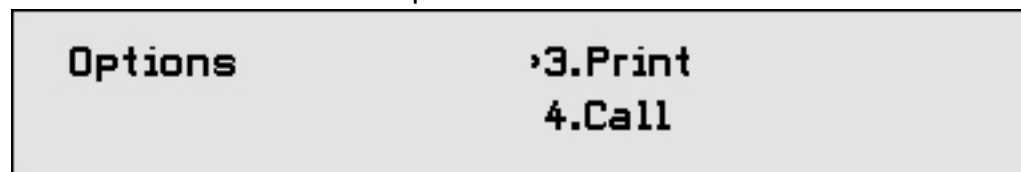
Using **↶** **↷** keys, select the conversation you wish to print and press **Enter**
The details are shown:



Press **Enter** The display shows the Options menu:



Press **↵** until the arrow points to > 3. Print



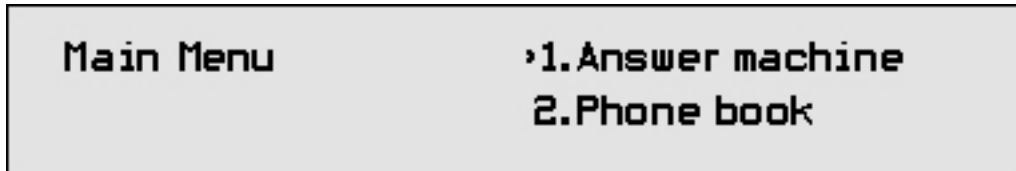
Press **Enter** The display shows:



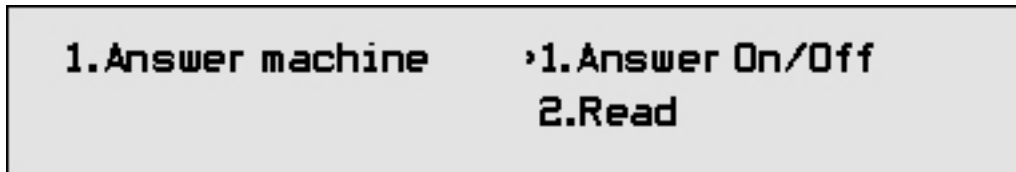
Press **Esc** until the display returns to standby.

16.2 How to print a received answer message

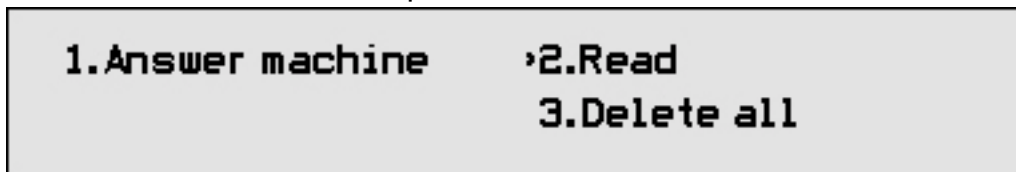
Press **Menu** The display shows:



Press **Enter** The display shows:

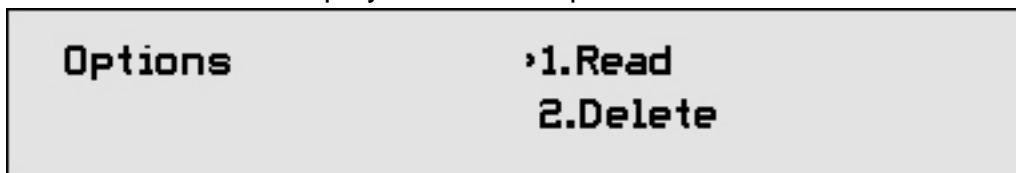


Press **↕** until the arrow points to >2 Read.

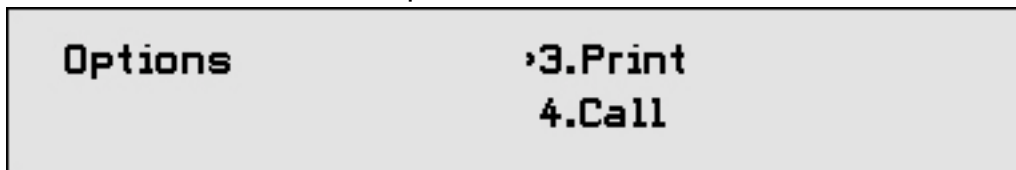


Press **Enter** The display shows the number of messages.

Press **Enter** The display shows the Option menu:



Press **↕** until the arrow points to > 3. Print

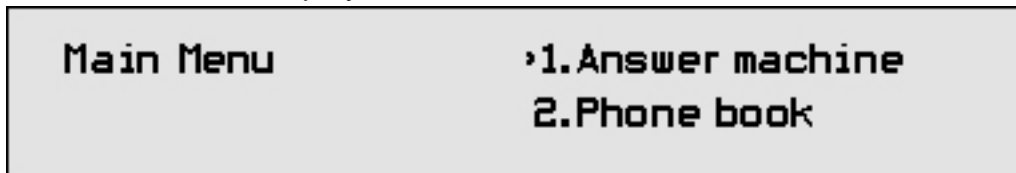


Press **Enter** The display shows:

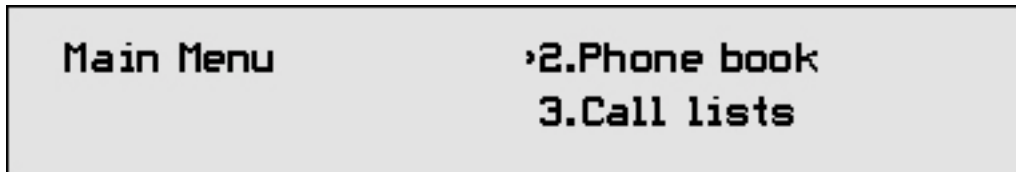


16.3 How to print the whole phone book

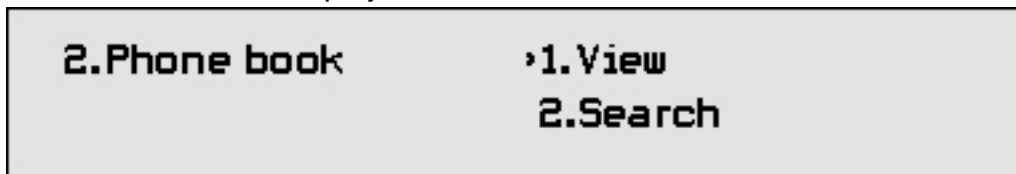
Press **Menu** The display shows:



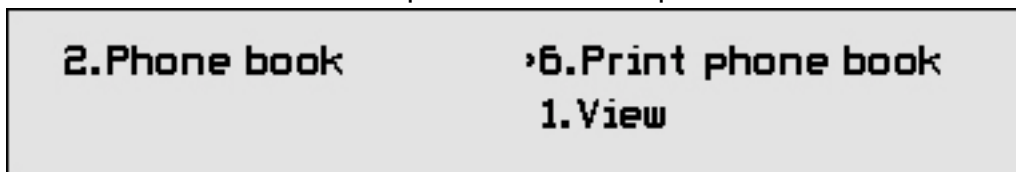
Press **↓→** until the arrow points to ›2. Phone book.



Press **Enter→** The display shows:



Press **↓→** until the arrow points to ›6. Print phone book.

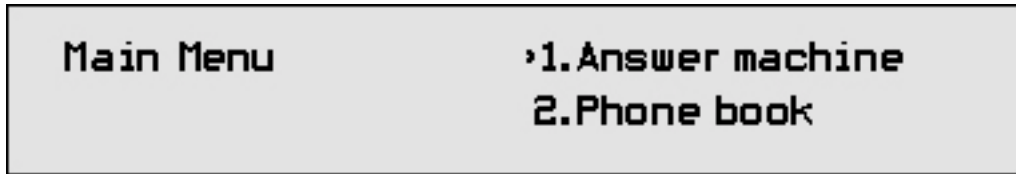


Press **Enter→** The display shows:

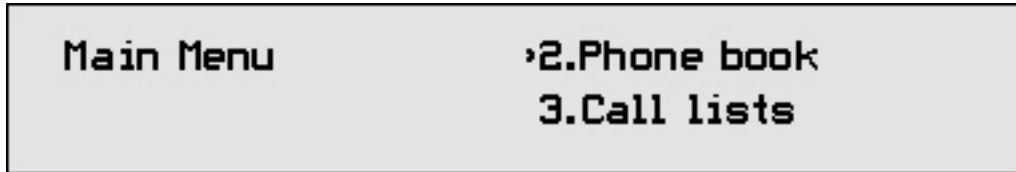


16.4 How to print one entry from the phone book

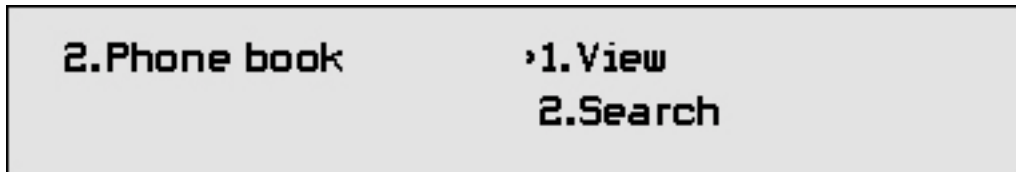
Press **Menu** The display shows:



Press **↓→** until the arrow points to ›2. Phone book.



Press **Enter→** The display shows:



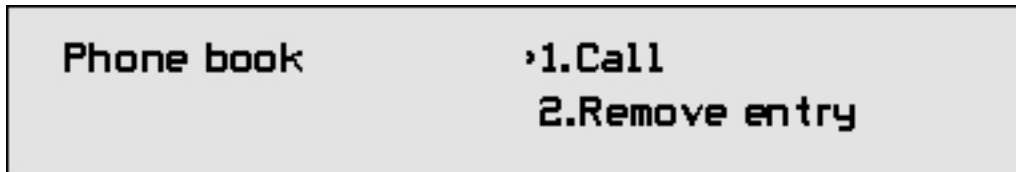
Press **Enter→** The display shows the first entry (alphabetically in the phone book).

Press **←↑** **↓→** keys to scroll to the entry you want.

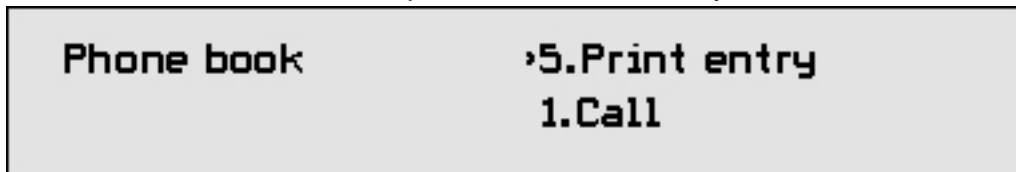
Or

To find an entry in the phone book quickly, press the first letter of the person's name.

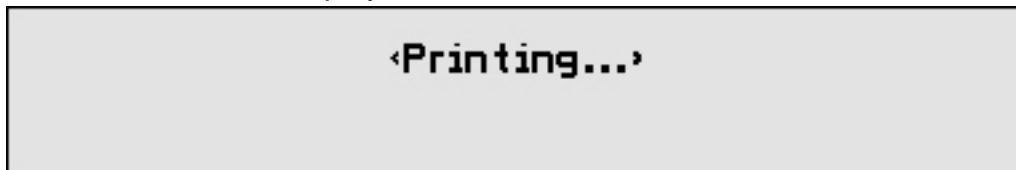
Press **Enter→** The display shows:



Press **↓→** until the arrow points to ›5. Print entry.



Press **Enter→** The display shows:



17 Help & Information

If your product needs repair after the guarantee period has ended, we recommend that you contact the Helpline. Please see page 10 for more details on contacting the Helpline.

In the unlikely event of a defect occurring, please follow the Helpline's instructions for replacement or repair.

You may be able to resolve any problems you are having with the TextLink textphone by trying the tips given below.

17.1 Your TextLink Textphone does not receive Caller Display messages or Call Sign

To receive and display messages you must subscribe to the Caller Display* service on your phone line.

To receive Call Sign* you must subscribe to the Call Sign* services on your phone.

17.2 Your TextLink Textphone does not switch on

- Check that the mains and telephone lines are connected properly.
- Check that the mains power is switched on.
- If you are not running from mains check that the batteries are installed correctly.

17.3 Your TextLink Textphone does not flash the ultra bright light

- Check that the ringer in ringer settings is on.
- Check that no other phones on the same line have been left off the hook. You may have too many phones in your home.

* Caller Display and Call Sign are trademarks of BT. You need to contact your telephone network provider to subscribe to these services.

17.4 Your TextLink Textphone screen does not work properly

- Check the mains power has been connected correctly.

17.5 If you have to return your TextLink Textphone

If the Helpline is unable to rectify your problem they will ask you to return the product. Where possible, pack the product in its original packaging. Please remember to include all parts including line cords, power supply units, and the original batteries (please note that we cannot take responsibility for goods damaged in transit). Please obtain and keep proof of posting from the Post Office.

The Helpline will send you a replacement product if the product is faulty.

If you do not have your old packaging, use the replacement packaging to pack up your faulty TextLink Textphone and send it back to the address you will be given. Please ensure to return all parts.

Please refer to page 10 for Helpline numbers.

17.6 Resetting your TextLink Textphone

If your TextLink Textphone has power but is not working properly, you may be able to correct the problem by resetting it to its original factory setting

WARNING If you do this you will lose all entries in the phone book memory.

17.7 How to reset your TextLink Textphone to its factory settings

Press **Menu** The display shows:

Main Menu	›1.Answer machine
	2.Phone book

Press **↵** until the arrow points to >5.Settings.

Main Menu	›5.Settings
	6.Function keys

Press **Enter** The display shows: >1.Contrast.

5.Settings	›1.Contrast
	2.Backlight

Press **⬅➡** until the arrow points to >9.Factory reset.

5.Settings	›9.Factory reset
	1.Contrast

Press **Enter** The display shows:

Are you sure? (Y/N)

Either

Press **Y** The display shows: Reset phone book? (Y/N).

If you press **Y** or **N** the display shows:

›Reset in progress›

and then confirms <Memory empty> before returning you to the settings menu.

Press **N** to cancel. Display returns to the “Settings” menu with the settings unchanged.

Press **Esc** to return to standby.

17.8 Permanent memory

Even if your TextLink Textphone is unplugged from the mains and the batteries are removed, all your settings, phone book entries and stored text messages will be retained.

17.9 Text and phone book memory capacity

Your TextLink Textphone can store up to 10,500 characters. The memory is shared between the answer messages and the conversation memory.

If you do not delete text, when the memory is full, your TextLink Textphone will delete the oldest messages automatically.

17.10 Using a PC

You can connect your TextLink Textphone to a PC so that you can use the PC's larger screen and a full size keyboard.

To find out more details of where you can buy a compatible PC cable and software, please call the RNID helpline. Details on page 10.

17.11 Remote upgrade

To find out more details of how you can upgrade your TextLink Textphone with the latest software, please call the Sensory Communications helpline.

Details on page 10.

17.12 Useful abbreviations

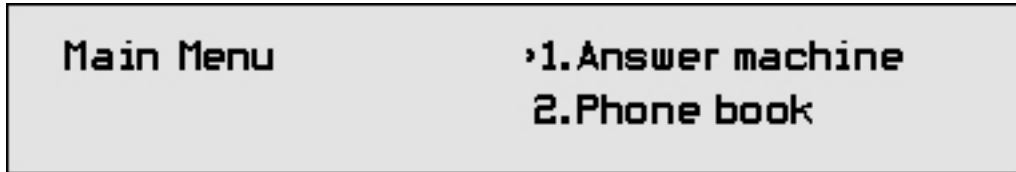
You may also find these short words handy in speeding up your conversation.


BIBI	bye bye
CD	could
CUL	see you later
COS	because
HD	hold, please
MTG	meeting
NBR	number
OIC	oh, I see
OPR	operator
PLS	please
Q	question mark – saves you typing the whole question
R	are
SHD	should
THX	thanks
TMW	tomorrow
U	you
UR	you are

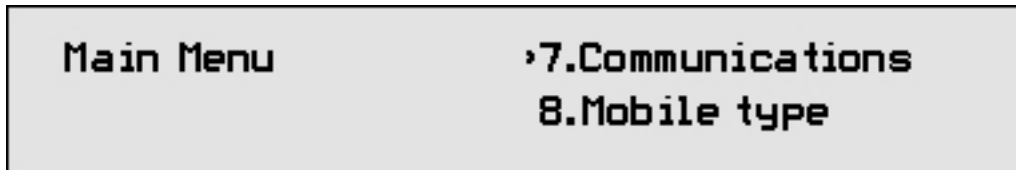
18 World wide Textphone communication codes

18.1 How to select a specific code/return to the pre-set code V.18

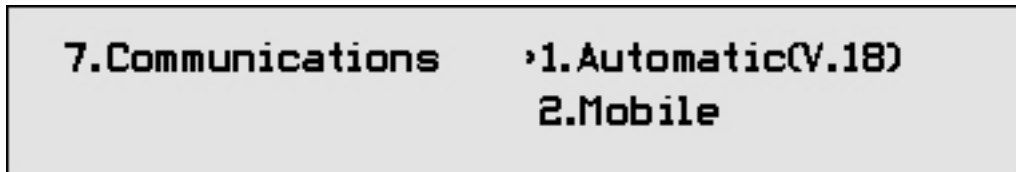
Press  The display shows:



Press  until the arrow points to >7. Communications.



Press  The display shows:





Either

Press  to select >1. Automatic (V.18).

Display shows: >V.18 mode set.

Or

Press  until the arrow points to the code you want.

Press  to select the code.

18.2 Parity mode and Direction mode

These settings are used for communicating with old fashioned textphones. Direction mode and parity mode are only used to adjust communications when the default settings do not work.

Parity is a form of error detection used when sending text. There are three different types of parity:

- ✓ a Even Parity also called 7E1
- ✓ a Odd Parity also called 7O1
- ✓ a No Parity also called 8N1

The parity setting determine whether you wish to send parity data with your text. If you have any queries with this, please contact the Helpline.

EDT code Baudot code

Austria Australia

Bosnia–Herzegovina Canada

Croatia Great Britain

Czech Republic New Zealand

Estonia Republic of Ireland

Germany South Africa

Italy South America

Latvia

Malta

DTMF

Portugal Denmark

Slovakia

Slovenia

Spain

Switzerland

V.21 (CCITT)

Greece

Finland

Norway

Great Britain

Sweden

Republic of Ireland

Sometimes in Denmark

V.23

France

Great Britain

Bell 103

USA

19 Menu structure

- | | |
|-------------------|---|
| 1. Answer machine | 1 Answer On/Off
2 Read
3 Delete all
4 Answer message
5 Ring length |
| 2. Phone book | 1 View
2 Search
3 Add entry
4 Edit prefix
5 Prefix mode
6 Print phone book |
| 3. Calls lists | 1 Outgoing
2 Incoming |
| 4. Conversation | 1 Read conversations
2 Last conversation
3 Delete all |
| 5. Settings | 1 Contrast
2 Backlight
3 Printer On/Off
4 Ringer
5 Call sign
6 Clock
7 Auto shutdown
8 Language
9 Factory reset |
| 6. Function keys | 1 Edit keys
2 Emergency number
3 Emergency memo
4 Reset keys |
| 7. Communications | 1 Automatic (V.18)
2 Mobile
3 V.21
4 EDT
5 Baudot
6 V.23
7 Bell 103
8 DTMF
9 Direction mode
0 Parity mode |

8. Mobile type

- 1 Type 1
- 2 Type 2
- 3 Type 3
- 4 Type 4

9. Undo

*Phone book

1. Call
2. Remove entry
3. Edit entry
4. Add entry
5. Print entry

*Call options

1. Call
2. Store
3. Delete all

*Options

1. Read
2. Delete
3. Print
4. Call

20 Notes

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Text (helpline & sales): 020 8964 5590 (via TextBox)
www.sensorycomms.com**