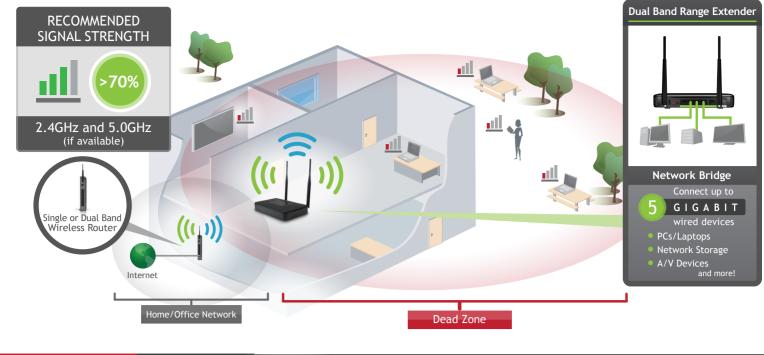
Email: techsupport@ampedwireless.com Web: www.ampedwireless.com/support

# High Power Wireless-N 600mW Gigabit **Dual Band Range Extender**

# **SR20000G**

# Find an optimal setup location between your wireless router and your wireless dead zone

READ FIRST



**IMPORTANT:** 



CAN RECEIVE A STRONG SIGNAL FROM YOUR WIRELESS ROUTER This can be done before or after setup is complete. The Range Extender will save your settings. If you are connecting to a dual band router, both 2.4GHz and 5.0GHz connections should be greater than 70%.

PLACE THE **RANGE EXTENDER** IN A LOCATION WHERE IT



- **Attention Windows Users:** - or -
- A prompt may appear asking: "Do you want to set up your network?" If so, select "Connect to the network without setting it up" or

AmpedWireless - Windows Internet Explorer Attp://setup.ampedwireless.com

Open your web browser



Enter the setup web address into your browser:

http://setup.ampedwireless.com

If the URL fails to open try: http://192.168.1.240

IF YOU HAVE PROBLEMS ACCESSING THE WEB MENU...

Disconnect your PC from all Wi-Fi networks.

System Status

5.0GHz Status:

5.0GHz Signal Strength:

Connecting to networks with p

5.0GHz Home Network

Amped Wireless 01 O Amped Wireless 02

5.0GHz Gateway IP:

**Connection to Home Network** 

5.0GHz Wireless SSID: Not Available

Not Connected

CONNECTED

To connect to a new network, click Scan: SCAN

5.0GHz Security Key: • 2.4GHz Security Key: •

Scan for a Home Network to Extend

2.4GHz Status:

2.4GHz Signal Strength:

2.4GHz Home Network

2 WPAWPA2 95% O Amped\_Wireless\_14

3 None 89% Amped\_Wireless\_15

2.4GHz Gateway IP:

2.4GHz Wireless SSID: Not Available

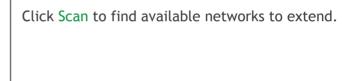
Not Connected

2 WEP-128 94%

Attach an Ethernet cable between the PC and the Range Extender.

Open your web browser and go to http://setup.ampedwireless.com again.

Welcome to the Dashboard The Dashboard will provide you with the current Welcome to the Dashboard



status of the Range Extender.

Highlight and select the wireless network(s)

router, select BOTH the 2.4GHz and 5.0GHz

that you wish to repeat. If you have a dual band

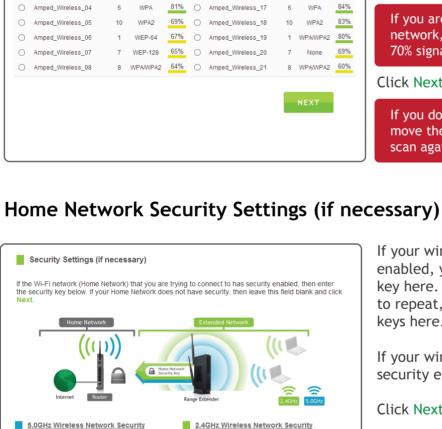
Recommended Signal

Select the wireless network with

a signal strength greater than 70% for the most reliable connection.

Connecting to a weak signal may result in slower speeds or intermittent connectivity.

## Select a Network to Extend Select your network and click Next below RESCAN



If you are connecting to a 2.4GHz and a 5.0GHz network, BOTH networks must have greater than 70% signal strength. Click Next to continue.

If you do not see your desired wireless networks, move the Range Extender closer to the router and

enabled, you will need to enter the security

key here. If you selected a dual band network to repeat, you will need to enter both security

If your wireless home network(s) does not have security enabled, leave the security field blank.

scan again as it may be out of range.

If your wireless home network(s) has security

kevs here.

network names.

>70%

Click Next to continue. Selected Network: SSID Network 1 Selected Network: SSID Network 2

Security Key: Leave blank for networks

### The IDs of your Extended Networks are: Extended Network Settings Amped\_Rep\_2.4GHz and Amped\_Rep\_5.0GHz

Configure Settings for your Extended Networks

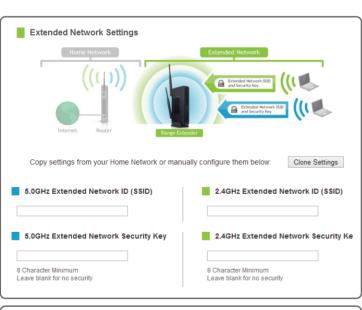
Security Key: Leave blank for networks

Connection Check

Connect to your Extended Network

SSID: Network 1

The wizard is applying your settings and connecting to the Home Network



If you choose to "Clone" the settings from your Home Network, the wizard will copy the SSID and security key of your Home Network. The SSID of the Extended Network will have a "\_RE" at the end of its name. For example:

You can also manually enter a new network ID and security key. The new security key must be

DO NOT LEAVE OR REFRESH THIS PAGE Allow the countdown to complete and the wizard

will automatically redirect you to the next step.

Home\_Network\_RE

at least 8 characters long.

Click Next to apply the settings.

During the countdown process, the Range

reconnect your PC or tablet to the new

Follow the instructions on the screen to

connect.

to extend.

Summary page below.

Extender will reboot and disconnect the Wi-Fi connection. At this point, you will need to

Extended Network. You may connect to either

the 2.4GHz and 5.0GHz Extended Network.

## Security Key: password Security Key: password Select your operating system for instructions: Windows 8

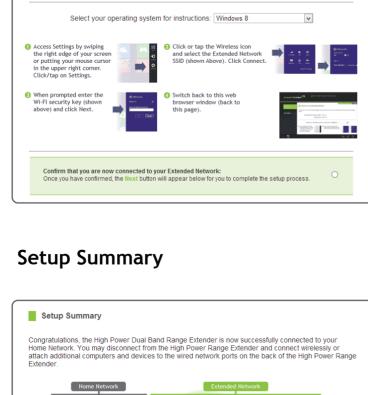
Go to your Wi-Fi connection manager and connect to one of your Extended Networks using the settings

2.4GHz Extended Network

SSID: Network 2

The connection check will complete in 30 seconds

Connect to the new Extended Network



Once you have connected, click the check box to confirm. The Next button will appear allowing you to complete the setup process. If there are problems with your configuration, the

setup wizard will inform you to rescan for a network

If there are no problems, you will see the Setup

saved. If you haven't already positioned your Range Extender in an optimal location, you may do so

now. All Range Extender settings are saved and can be safely powered off for relocation.

successfully configured. Your settings are now

Congratulations, the Range Extender is now

You may also attach any wired network devices to the wired ports on the back of the Range Extender.

Phone: 888-573-8820



v053013

If you experience any problems during this process, please contact Amped Wireless Elite Support: Email: techsupport@ampedwireless.com Web: www.ampedwireless.com/support

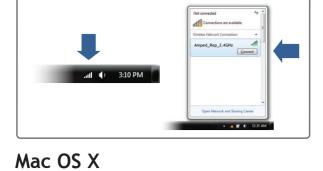
- Attach the Power Adapter to the Range Extender's PWR Connect to the Range Extender's Wi-Fi network: Amped\_Rep\_2.4GHz or Amped\_Rep\_5.0GHz (See back for operating system specific instructions.) "No, just connect".
  - 🗟 → 🗙 Favorites AmpedWireless

# How to Connect Your Wireless Computer to the Range Extender

# Connecting to the 5.0GHz network requires that you have a 5.0GHz capable network adapter.

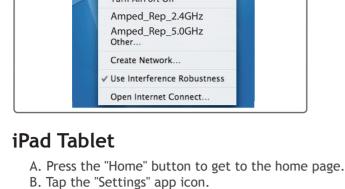
# Windows 7 and Vista

Click on the Wireless icon to see available wireless networks (For Vista, click Start > Connect To). Select the "Amped\_Rep\_2.4GHz" or "Amped\_Rep\_5.0GHz" network and click Connect.



## Click on the Wireless icon to view available wireless networks. Select the "Amped\_Rep\_2.4GHz" or

"Amped\_Rep\_5.0GHz" network to join that network. (Charged) Fri 11:50 F Turn AirPort Off



### C. Tap on Wi-Fi to enter the iPad's Wi-Fi settings. D. Toggle the Wi-Fi "On/Off" selector switch to "On".

- E. Under "Choose a Network," select: "Amped\_Rep\_2.4GHz" or "Amped\_Rep\_5.0GHz".
- **Android Tablet** 
  - A. Tap the "Apps" menu on the tablet screen.
  - B. Locate and tap the "Settings" app icon. C. Under "Wireless & networks," tap "Wi-Fi settings". D. Tap the Wi-Fi box to turn on Wi-Fi and scan.

# E. Under "Wi-Fi networks," select:

- "Amped\_Rep\_2.4GHz" or "Amped\_Rep\_5.0GHz".
- If your wireless adapter has WPS one-touch setup, you can use it when connecting to the Range
- Extender. Hold down the WPS button on the Range Extender (back panel) for 3 seconds. The WPS LED will begin to blink. As it blinks, push the WPS button on your wireless adapter or enable WPS with the provided software for your wireless adapter.

# Swipe in from the right edge to access the

Windows 8

charms bar, tap on Settings, select the Wi-Fi icon, and select "Amped\_Rep\_2.4GHz" or "Amped\_Rep\_5.0GHz".



# "Amped\_Rep\_5.0GHz".

the network, "Amped\_Rep\_2.4GHz" or

Tap on your Settings icon, select Wi-Fi, and choose

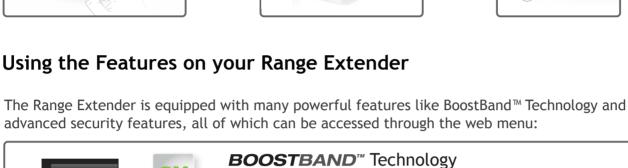


Amped\_Rep\_2.4GHz

Ask to Join Networks



Increase the overall speed and performance of your extended network by streamlining dual band network traffic through a single Wi-Fi frequency band between the



Router and the Range Extender.

## Menu Location: More Settings > BoostBand Technology Wireless Access Scheduling

Control when your Wi-Fi is on/off Menu Location: More Settings > 2.4 or 5.0GHz Wi-Fi Settings > Access Schedule User Access Control



Sync with your computer: Sync APPLY RESET REFRESH

the System Clock with your computer's time.

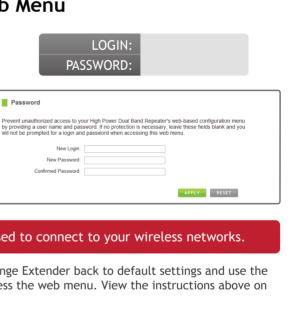
There are two options to reset the Range Extender back to factory default settings:

How to Reset the Range Extender to Default Settings

Follow the instructions for configuring the settings to share your USB storage device among locally connected users.

- Hold down the Reset button for 5 10 seconds and release. You may need to use a pen tip or pin to access the button.
- Setting a Login and Password for the Web Menu The Range Extender does <u>not</u> have a default login or password to access the web menu.

This login/password is NOT the wireless network key used to connect to your wireless networks. If you forget your login and password, you will need to reset the Range Extender back to default settings and use the default login and password (leave login and password blank) to access the web menu. View the instructions above on



Hour Minute Sec

**USB Port** 

Reset Button

## the Range Extender with the new channel. If you are not sure how to access your router's web menu, contact the support department for the brand of your wireless router.

through the web menu (left side): More Settings > Network Settings > IP Settings. The feature is titled: Auto-DNS.

I entered http://setup.ampedwireless.com and it failed to open the Web Menu.

a. Make sure your computer is connected to the Range Extender's Wi-Fi network:

b. Try to use a different web browser. We recommend the Google Chrome web browser.

When the Range Extender loses its connection with your Home Network, the web menu will automatically load on your web browser. All web address entries will be redirected to the Dashboard of the Range Extender. This redirect feature is meant to notify and help you to easily reconfigure your Range Extender in the event of a disconnection. You may disable this feature

ten seconds. After the Range Extender has rebooted, open your web browser and try again.

from your home network. After a minute or two the Range Extender will automatically reconnect to your Home Network with the new settings. However, if for whatever reason it does not, simply log onto the Range Extender's web menu by opening your web browser and accessing, http://setup.ampedwireless.com. If the page does not load, try resetting the Range Extender by holding down the reset button on the back panel for five to

Wired Port Routing The Range Extender automatically designates the Internet route for all devices connected through its wired ports. For example, if you are connected to a dual band network, computers connected to the back of the Range Extender may access the Internet through your 2.4GHz Home Network or your 5.0GHz Home Network. The Range Extender will automatically select an active route, however if you feel you need to change these settings you may do so via the web menu (left side): More Settings > Network Settings > Wired Port Routing

### c. Try to open your web browser to the default IP address by putting this number into your web browser instead: 192.168.1.240 d. Power off (unplug) the Range Extender and power it back on. Try again. e. Reset your Range Extender to default settings by holding the Reset Button (located on the back panel)

Extender. **SOLUTIONS:** a. The connection to your Home Network may have been dropped or the router settings may have changed.

Amped\_Rep\_2.4GHz or Amped\_Rep\_5.0GHz

for ten (10) seconds and try again.

Changes to the router could be a result of several events, such as a power outage. When this occurs, connect to the Range Extender and access the setup menu using the web address: http://setup.ampedwireless.com Run the Wizard to reconnect the Range Extender to your network. b. Using the setup menu (setup.ampedwireless.com) check to see that the signal strength between the Range

If it is below, move the Range Extender closer to your router, or reposition the Range Extender. I cannot find my Home Network when scanning for wireless networks in the web menu Scan page. a. The Range Extender may be out of range. Move the Range Extender closer towards the wireless router and

b. Make sure that your Home Network's wireless SSID is broadcasting and not hidden. Hidden SSIDs will require

a. The Range Extender will repeat the 2.4GHz and 5.0GHz signal from your router simultaneously. **SOLUTIONS:** To ensure a reliable and strong connection for both wireless networks, make sure that both, 2.4GHz and

> dual band router. These keys may sometimes be different from each other. c. Ensure that your dual band router does not have any security features enabled, such as MAC address filtering, which may be blocking the connection. If features are enabled, please disable them and run the

that you manually enter the SSID into the Wireless Settings > Home Network menu. PROBLEM: I have a dual band router and I cannot repeat a network (or both networks).

Wizard again.

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# Management and access the System Clock tab to sync

How to Share with USB Storage Devices Connect a USB storage device to the USB port on the back panel. Log on to the web menu at http://setup.ampedwireless.com and click the USB Storage tab.

Reset the Range Extender through the web menu (left side): More Settings > Management > Save/Reload Settings Select the Reset Settings to Default button. Locate the Reset button on the back panel of the Range Extender.

It is strongly recommended that you change these settings and select your own personal

login and password. The Password menu can be accessed through the web menu (left side):

More Settings > Management > Password

Tips: Power Outages, Rebooting Routers and Channel Changes Wireless routers operate on specific wireless channels to avoid interference with neighboring networks. Some wireless routers are set to automatically scan for the best wireless channel. A power outage, or a simple reboot, may cause your home wireless router to change its wireless channel and cause the Range Extender to disconnect

how to reset the Range Extender back to default settings.

When the web menu appears, run through the Wizard again to reconfigure the connection to your Home Network. To prevent the channel changing issue from occurring in the future, you may log onto your router's web menu and set the wireless channel from Automatic to a static channel number. You will need to reconfigure **Autoloading Web Menu** 

**Troubleshooting Tips** 

PROBLEM:

**SOLUTIONS:** 

PROBLEM:

**SOLUTIONS:** 

f. If steps (a) through (e) fail, disconnect your PC from all Wi-Fi networks. Attach an Ethernet cable between the Range Extender and your PC. Try to access http://setup.ampedwireless.com again. PROBLEM: My Range Extender was working fine previously, but now I can no longer access the Internet through the Range

Extender and your Home Network is above 70%. The Range Extender may be too far from your router and not maintaining a signal strength of above 70%. Check the signal strength between the router and the Range Extender through the web menu (left side): More Settings > Management > Device Status. The Signal Strength

readout will be under the Home Wireless Network Settings section. This Signal Strength must be above 70%.

try the Setup Wizard again from the web menu.

5.0GHz wireless networks, have a signal strength above 70%. If necessary, reposition the Range Extender closer to the dual band router to help further maintain a strong connection. b. Check to make sure that you have the correct security key for both the 2.4GHz and 5.0GHz network of your

If you continue to have issues setting up the Range Extender, give us a call — we're here to help: 888-573-8820 Visit our website for more support information and answers to frequently asked questions: www.ampedwireless.com/support