

SERVICE MANUAL & PARTS LIST (without price)

Pocket Manager **BE-300** (JX-740A)

CASSIOPEIA

SEP. 2001



BE-300

CASIO®

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1. MAIN FEATURES

BE-300 is a smaller and lighter CASSIOPEIA PDA compared with the prior ones.

The main features on hardware are as follows;

1. Higher speed CPU: VR4131 166MHz (280MIPS) *MIPS: Million Instructions Per Second
2. 16MB FLASH ROM/ SDRAM (Synchronous Dynamic RAM):
NAND Type Flash ROM/ SDRAM are mounted on the main PC Board instead of ROM PC Board.
Therefore, there are no ROM PC Board and Lithium battery for backup in BE-300.
Note that once operating the user's unit, the saved data by this operation are not deleted even if removing the battery pack and AC adapter. After reset operation and initialization, these saved data can not be deleted.
If you want to reserve user's data for repair, firstly, perform the backup operation without operating user's unit. Refer to **7-4. Backup and Restore** in this manual concerning the backup.
3. New options (PC Card Unit:JK-865PU/ External Power Pack: JK-215LT etc.)
Battery Life is shorter, approximately half time, compared with the prior CASSIOPEIA PDAs as described below.
6 hours (Continuous input and data display at a ratio of 1:10)
In case of E-125, Battery Life is 8 hours.
It is recommended to use External Power Pack JK-215LT to make Battery Life longer.
Using this power pack, 15 hours with continuous operation may be realized.
Using PC Card Unit, various kinds of PCMCIA Type II Cards can be used.
4. A Flip Cover which is easier to replace is assembled to protect the touch screen panel.
There are no flip hard covers in the prior CASSIOPEIA PDAs.
5. STN Color LCD (32,768 colors) instead of TFT Color LCD
Eight kinds of color display variations (Standard, Herb, Horizon and so on)
6. No record/ play operation using microphone (No microphone)
There is no microphone in BE-300.

The main features on software are as follows;

1. Original API (Application Program Interface):
BE-300 supports the standard Win32API for Palm size PC API.
However, BE-300 doesn't support Pocket PC API.
2. New communication software with PC: PC Connect
Refer to **7-2. PC Connect software** in this manual for detail.
3. OS, the standard applications, additional application and user data (7MB) are stored in NAND type Flash ROM (16MB).
The standard applications for PIM etc. can be easily deleted.
However, these applications can be easily installed again using PC Connect and these software in the bundled CD-ROM.
4. The standard applications size for PIM etc. are compressed compared with the prior CASSIOPEIA PDAs.

Note:

BE-300 can not drive Micro Drive because Micro Drive consumes too much power, and voltage detectors and protection functions in circuitry of BE-300 will work by too much power. At last, BE-300 will be turned off.

* For other information, refer to the bundled CD-ROM and world. CASIO. com Web Site.

2 . SPECIFICATIONS

Model:	BE-300
Display:	240 x 320 dots STN Color LCD(32,768colors)
CPU:	VR4131 166MHz(280MIPS)
Memory :	ROM 16MB Flash ROM (NAND Type,User 7MB) SDRAM 16MB
OS:	Microsoft Windows CE3.0
Interfaces:	Serial:RS-232C,115.2 kbps max. USB(Client)
Card Slot:	Compact Flash card, 3.3V Type I/TypeII
Headphone jack:	ø 3.5 mm stereo output Accepts monaural earphone, stereo earphones/headphones
Power Supply :	Rechargeable battery (Lithium-Ion battery) AC adapter (AD-C59200)
Power Consumption:	3.0W

Current consumption:

Note :

1. When measuring these current, it is recommended to use the analog ammeter to protect the ammeter from noises.
2. Make LCD display contrast best condition before measurement.
3. Measure under the ambient temperature range 15°~35°C.

Operation Mode	Input Voltage	Current Consumption
Main Menu of OPERATION CHECK	Rechargeable Battery : 4.0 ± 0.1V	≤180mA
POWER CONTROL of OPERATION CHECK	Rechargeable Battery : 4.0 ± 0.1V	≤400mA
POWER CONTROL of OPERATION CHECK	AC Adapter : 5.9 ± 0.1V	≤400mA
Power/OFF	Rechargeable Battery : 4.0 ± 0.1V	≤1.6mA

* Refer to **8. DIAGNOSTIC PROGRAM AND OPERATION CHECK** in this manual concerning OPERATION CHECK.

* Tapping 5 POWER CONTROL in the operation check main menu display, the following display will appear.

Currency CPU is 165 MHZ

VTClock is 82 MHZ

Push Action key to exit

Power supply voltage detection:

approximately 3.65V ± 5% (Internal Battery Warning / Low battery message)
approximately 3.40V ± 1% (Forced power OFF)

Once Internal Battery Warning message appear, this message will not be disappeared even if the power supply voltage becomes higher again.

It is recommended to perform RESET operation after replacing or charging the battery as soon as possible.

* Internal Battery Warning message is as follows;

The internal battery is low. Continued use may result in loss of ability to store data. Charge the battery as soon as possible.

Warning: After the battery goes to tally dead, it takes about 10 minutes of charging before the unit is available again.

Approximate Battery Life (Normal Temperature)

(Actual time may be shorter due to conditions when charging.)

1 week: Based on normal use

6 hours: Continuous input and data display at a ratio of 1 : 10, with screen brightness at lowest possible level.

- Even when the unit is turned off, small amounts of power are required to retain memory contents, etc. This can cause batteries to go dead even when you do not use the unit.
- The actual amount of operation time that can be expected from batteries depends on operating conditions, settings, and other variables.

Approximate Charge Time (Normal Temperature)

3 to 4 hours: Charge time is longer for the first charges after purchasing the unit or installing a new battery pack.

Operating Temperature: 0°C to 40°C (32°F to 104°F)

Charging Temperature: 10°C to 35°C (50°F to 95°F)

Dimensions: 17.9 H x 76.0 W x 121.0 D mm (3/4"H x 3"W x 4 3/4"D) (Excluding cover and projections.)

Weight: Approximately 170 g (6.0 oz) (Including cover.)

Approximately 158 g (5.6 oz) (Excluding cover.)

3. ACCESSORIES AND OPTIONS

3-1. Bundled products and parts

Refer to **OTHERS** in **14. PARTS LIST** and **15. EXPLODED VIEW** in this manual concerning the bundled products and parts.

3-2. New options

1. External Power Pack: JK-215LT

2. PC Card Unit: JK-865PU

3. BE-300 Replacement Flip Cover: JK-870FC

This cover can be supplied as one of the spare parts.

Refer to item 20 in **PARTS LIST** and **EXPLODED VIEW** in this manual concerning this flip hard cover.

4. Stylus Replacement: JK-825ST (2 per pack)

This stylus can be supplied as one of the spare parts also.

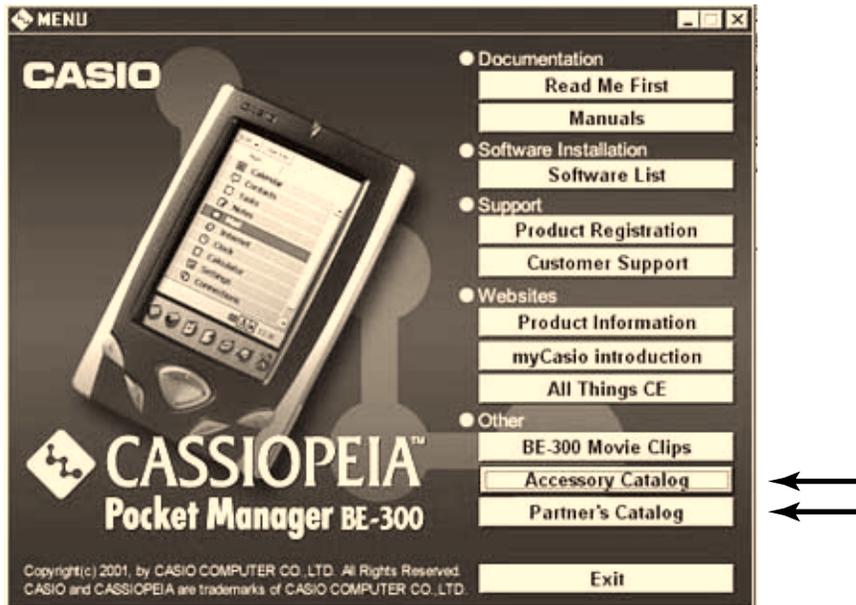
Refer to item 19 in **PARTS LIST** and **EXPLODED VIEW** in this manual concerning this stylus.

5. 5-Pack of Screen Protectors: JK-835PS5

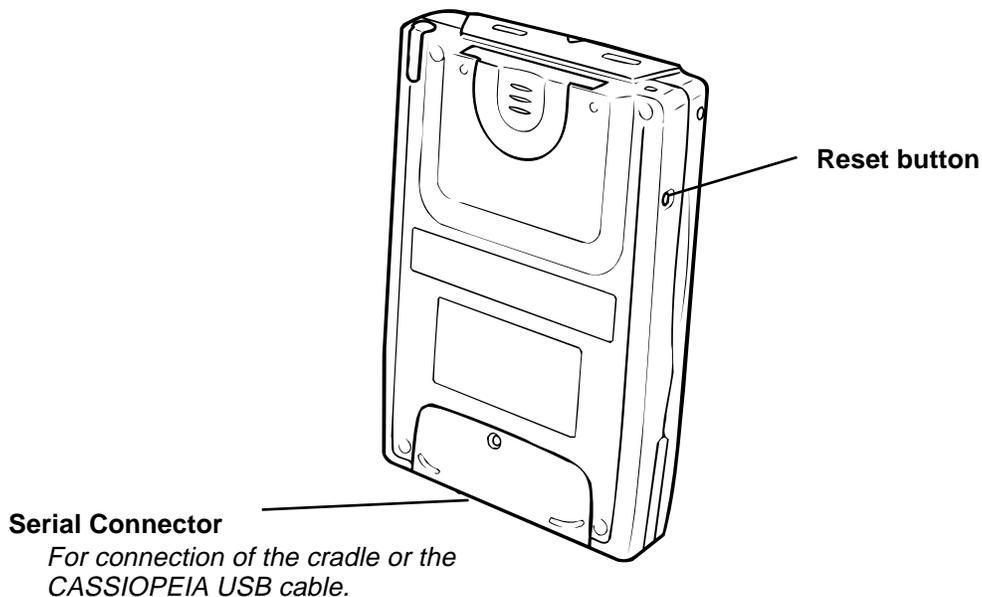
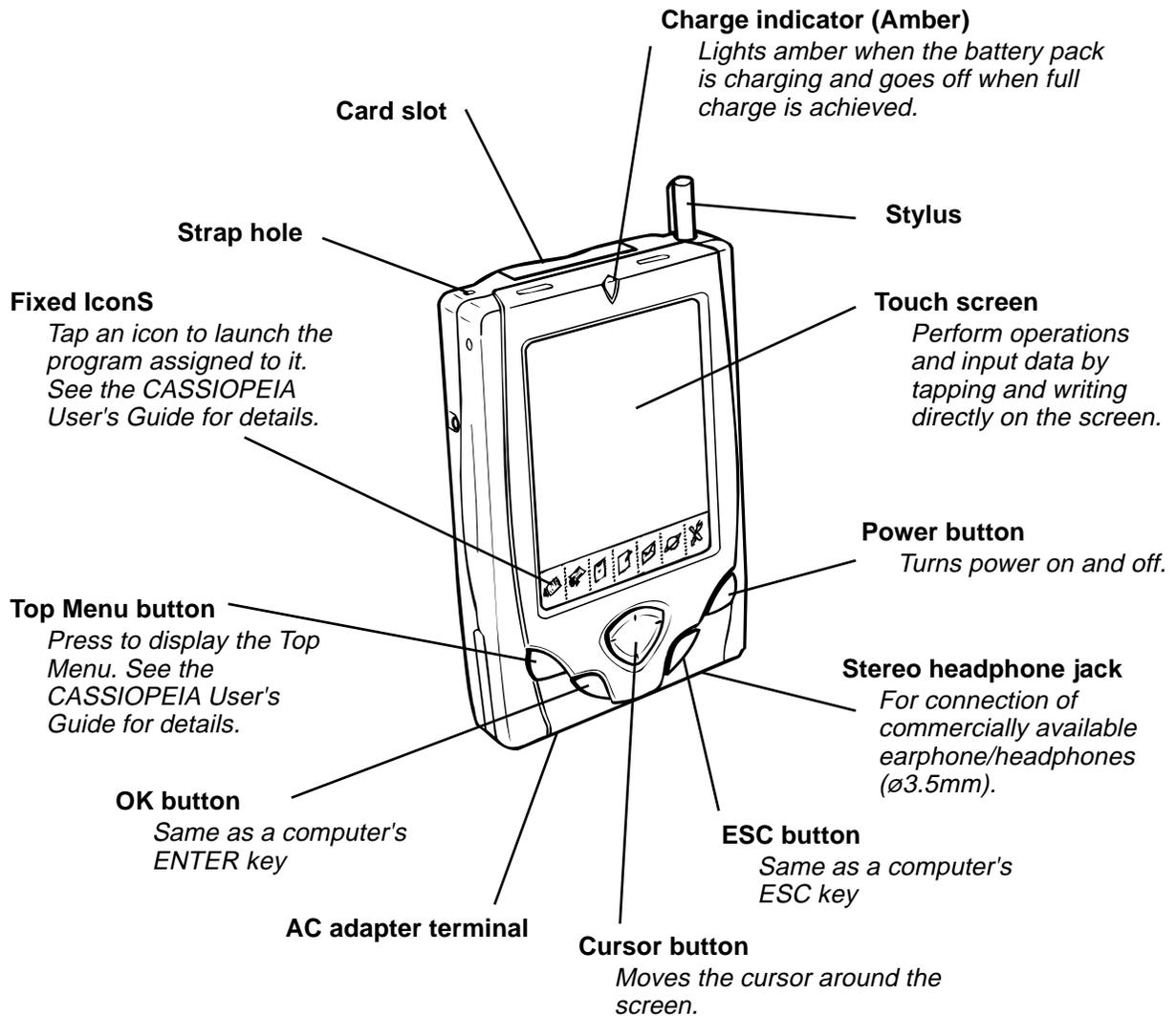
Refer to **Accessory Catalog** in the bundled CD-ROM (item 30 in **PARTS LIST** of this manual) as shown below.

3-3. The other options:

Refer to **Accessory Catalog** and **Partner's Catalog** in the bundled CD-ROM (item 30 in **PARTS LIST** of this manual) as shown below.

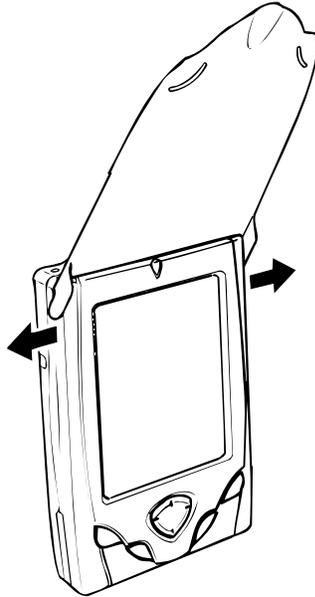


4. GENERAL GUIDE



Removing the cover

Gently pull outwards on either of the cover hinges indicated by the arrows in the illustration until the hinge is free, and then remove the cover. Make sure you do not apply excessive force when removing the cover.



Recalibrating the Touch Screen

You should recalibrate the touch screen whenever touch screen response is bad, or when the operation performed is different from the operation you expected when tapping on the touch screen.

To recalibrate the touch screen, press the [OK] button while holding down the [Power] button. Next, follow the instructions that appear on the screen.

Adjusting Display Contrast

Perform either of the following operations to adjust display contrast and make figures on the display darker or lighter.

- Press the [Top Menu] button to display the Top Menu, and then tap **Settings -Brightness**. Follow the instructions on your screen for adjusting the contrast.
- You can also adjust contrast as follows.

To do this:	Do this:
Make contrast darker	Hold down the [Power] button as you press the up [Cursor] button
Make contrast lighter	Hold down the [Power] button as you press the down [Cursor] button

Adjusting Display Brightness

Use the following operations to adjust display brightness to make it easier to read.

1. Press the [Top Menu] button to display the Top Menu, and then tap **Settings -Brightness** .
 2. On the dialog box that appears, tap the **Brightness** tab.
 3. Follow the instructions that appear on the screen for adjusting the brightness.
- You can also adjust brightness as follows.

To do this:	Do this:
Make the screen brighter	Hold down the [Power] button as you press the right [Cursor] button
Make the screen dimmer	Hold down the [Power] button as you press the left [Cursor] button

Adjusting Auto Dimming Settings

1. Press the [Top Menu] button to display the Top Menu, and then tap **Settings -Brightness** .
2. On the dialog box that appears, tap the **Auto Dim** tab.
3. Follow the instructions that appear on the screen to make auto dimming settings.
 - You can make separate auto dimming settings for internal power (battery power) and external power (AC adapter and optional large-capacity External Power Pack) by checking the appropriate check box.

Using the Cradle

The cradle provides quick and easy connection between your CASSIOPEIA and a computer.

Your CASSIOPEIA can also be powered from an AC power source when it is placed on the cradle.

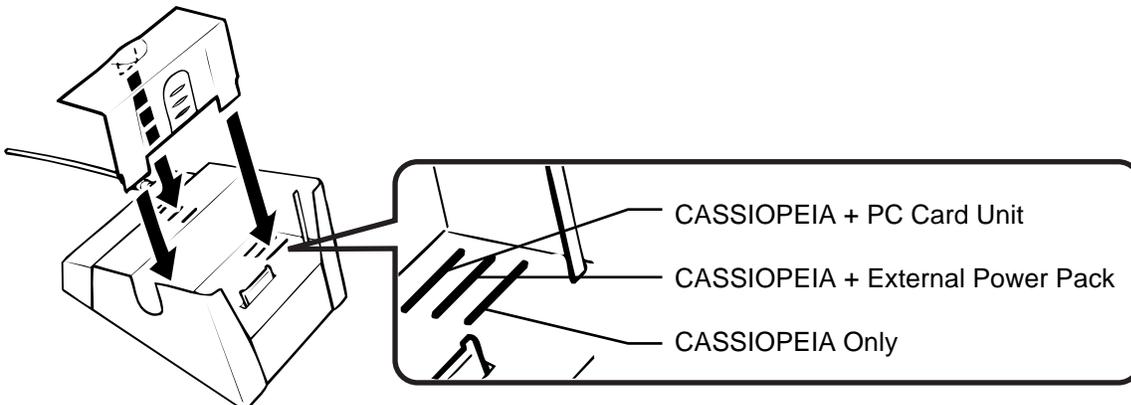
- The battery pack charges while the CASSIOPEIA is on the cradle. See page 32 for more information.

Important

Before connecting your CASSIOPEIA to a computer, make sure you first install the PC Connect software on your computer.

Changing the Cradle Configuration

The cradle has a back board which you can set to any one of the three positions shown in the illustration below. Use the position that suits the configuration of the CASSIOPEIA unit you are setting on the cradle.

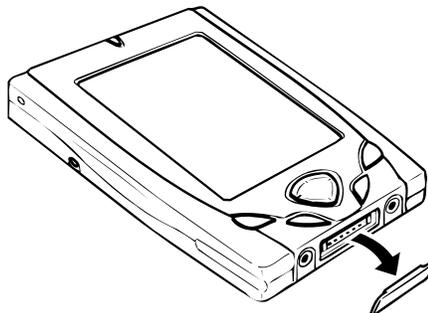


Important

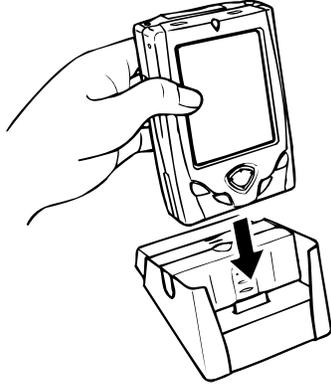
Make sure that CASSIOPEIA power is turned off before you place it onto or remove it from the cradle.

Use the following procedure to place the unit onto the cradle.

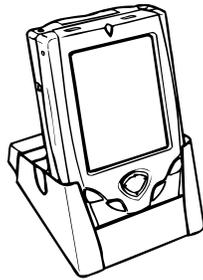
1. Place the cradle on a desk or other flat level surface.
2. Turn off the CASSIOPEIA.
3. Remove the CASSIOPEIA's Serial connector cover to open it.



4. Orient the CASSIOPEIA in relation to the cradle as shown in the illustration below.



5. Taking care to align the serial connector on the bottom of the CASSIOPEIA with the connector on the cradle, lower the CASSIOPEIA into the cradle as shown in the illustration below.

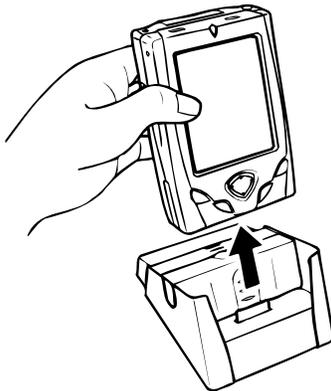


Important ⚠

- Make sure the CASSIOPEIA lowers securely into the cradle as far as it can go.
- While the CASSIOPEIA is on the cradle, take care to keep its serial connector cover in a safe place. Also, make sure you replace the serial connector cover when you remove the CASSIOPEIA from the cradle.

To remove the CASSIOPEIA from the cradle

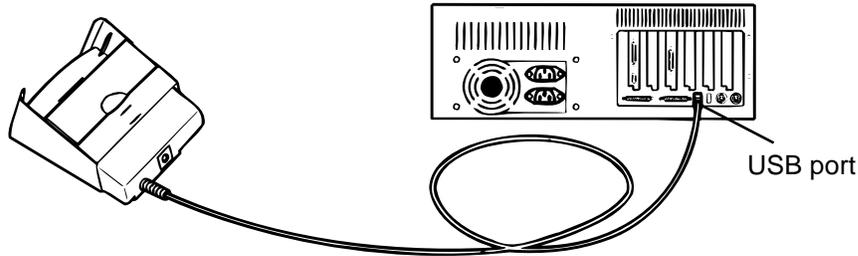
Lift the CASSIOPEIA straight up from the cradle.



Connecting the Cradle to a Computer

The cradle has a USB cable for connection to a computer. Connect the end of the cable to a USB port of the computer to which you want to connect.

Important ⚠



- The above illustration is one example of possible connection configurations. The locations and layouts of USB ports vary from computer to computer. See the documentation that comes with your computer for full details on connecting cables to it.
- Note that after connecting the cradle to your computer, you also need to make certain PC Connect software settings on your computer to enable data transfers.

Using the CASSIOPEIA USB Cable

You can use the CASSIOPEIA USB cable to connect the CASSIOPEIA directly to a computer.

Important ⚠

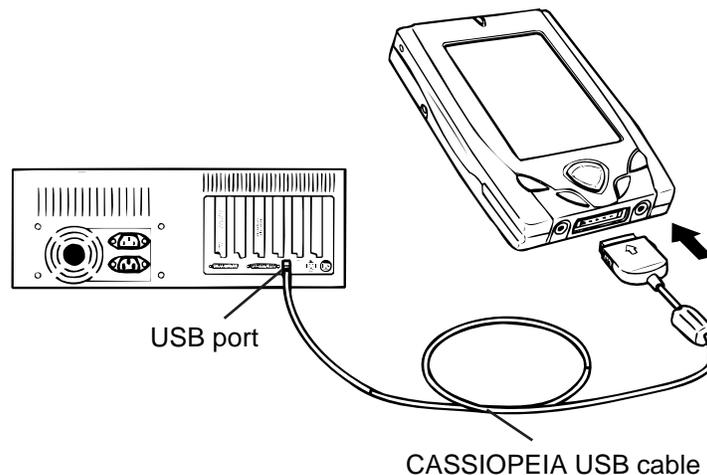
- The illustration below is just one possible connection configuration. The location and layout of USB ports vary from computer to computer. See the documentation that comes with your computer for full details on connecting cables to it.
- You must have PC Connect software installed on your computer in order to exchange data with the CASSIOPEIA over a USB connection.

TO Connect to a computer using the CASSIOPEIA USB cable

Important ⚠

Before connecting your CASSIOPEIA to a computer, make sure you first install the PC Connect software on your computer. Use the steps below to connect the CASSIOPEIA to your computer when prompted to do so during the software installation procedure.

1. Plug the USB cable into the USB port of your computer.
2. Turn off your CASSIOPEIA.
3. Connect the other end of the USB cable to your CASSIOPEIA.



Using the CASSIOPEIA Serial Cable

You can use the CASSIOPEIA serial cable to connect the CASSIOPEIA directly to a computer.

Important

- Be sure to turn off the CASSIOPEIA and your computer before connecting the CASSIOPEIA.
- The illustration below is just one possible connection configuration. The location and layout of serial ports vary from computer to computer. See the documentation that comes with your computer for full details on connecting cables to it.
- You must have PC Connect software installed on your computer in order to exchange data with the CASSIOPEIA over a serial connection.

Using a PC Card Unit

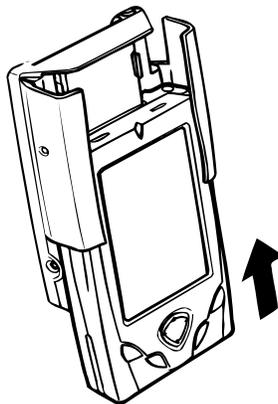
Connecting your CASSIOPEIA to an optional PC Card Unit (JK-865PU) makes it possible for you to use PCMCIA card type PC cards with your CASSIOPEIA.

Important

- The PC Card Unit has a built-in lithium battery that provides power to the PC card. It comes with an AC adapter that can be used to charge its built-in battery or to connect to a wall outlet for power supply. See the user documentation that comes with the PC Card Unit for details about the built-in battery and the AC adapter.

To connect your CASSIOPEIA to the PC Card Unit

1. Make sure your CASSIOPEIA is turned off.
 - Press the [Power] button to turn off power.
2. If there is already a card in the slot, remove it.
3. Slide your CASSIOPEIA onto the PC Card Unit as shown in the illustration below.



- Make sure the CompactFlash card connector of the PC Card Unit slides into the CASSIOPEIA card slot as far as it will go. This causes the CASSIOPEIA to lock in place on the PC Card Unit.

Remark

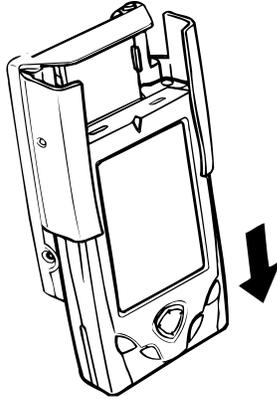
When using JK-865PU PC card Unit after connecting to BE-300, BE-300 may be turned off without warning, or may be unable to be operated by strong static electricity.

When these symptoms occur, try to turn on BE-300 again, perform RESET operation for BE-300, or connect PC Card Unit to BE-300 again after disconnecting.

For other information, refer to TROUBLESHOOTING in this manual.

To remove the CASSIOPEIA from the PC Card Unit

1. Make sure your CASSIOPEIA is turned off.
 - Press the [Power] button to turn off power.
2. Pulling on your CASSIOPEIA in the direction indicated by the arrow in the illustration, remove it from the PC Card Unit.



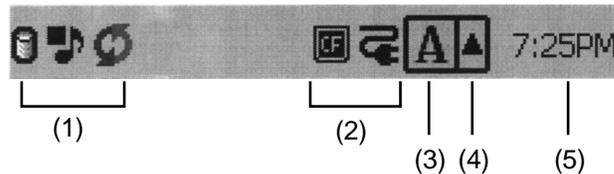
About the CASSIOPEIA's built-in rechargeable battery

Note the following precautions concerning the CASSIOPEIA's rechargeable battery.

- We recommend that you use the Power dialog box to keep informed about the current for more levels of your battery. See the next "System Tray" for more information about this dialog box.
- Icons appear along the bottom of the screen to let you know when battery power is low. See the next "System Tray" for more information about these icons.

System Tray

The System tray is always on the display, below the CASSIOPEIA touch screen.



(1) Program Status Indicators

- These icons show the status of any programs you currently have running. This area can show up to 30 icons at one time.
- If all the icons cannot fit in the space provided, tap the  button on the right to scroll the icons and view those that do not fit.

Important

 is displayed in the system tray while your CASSIOPEIA is accessing memory. Following are precautions you should observe whenever  is in the system tray.

- Do not press the reset button.
- Do not eject a card from the CASSIOPEIA.
- Do not connect cables to or disconnect cables from the CASSIOPEIA.
- Do not turn off CASSIOPEIA power.

(2) System Status Indicators

These icons provide information about the system. Tapping an icon displays one of the setting screens described below.

This icon:	Means this:	And displays this screen when tapped:
	The card slot contains a card. This icon appears when the PC Card Unit is attached to your CASSIOPEIA.	CF Slot Information dialog box
	Dial up connection is in progress.	Current dial up connection status
	CASSIOPEIA is running under external power.	Power Management screen
	Built-in battery is being charged.	
	Built-in battery is fully charged.	
	Built-in battery is sufficiently charged.	
	Built-in battery is low.	
	Built-in battery is extremely low.	
	The system is checking the power supply status. This icon appears only for a few seconds after you turn on power.	

(3) Input panel button

Tap to display or hide the input panel.

(4) Input panel switch

Tap to display a list of input methods.

(5) Clock

Displays the current time (Home City time or Destination city time). Tapping the time displays the Clock screen.

Low Battery Warning and Data Storage

- The following message appears whenever battery power drops below a certain level. Recharge the battery as soon as possible after the following message appears.

"Internal Battery Warning

The internal battery is low. Continued use may result in loss of ability to store data. Charge the battery as soon as possible."

- Whenever the low battery warning message appears, especially if it appears right after you turn on power, follow the instructions that appear on the screen and recharge the battery as soon as possible. Continued use under low battery power can cause unstable performance of your CASSIOPEIA.

If unit power turns off due to insufficient power, the following warning message appears on the display the next time you turn on unit power.

"Warning

The system has shut down without warning to protect memory contents, due to high electrical current consumption by hardware..."

If unit power turns off due to sudden power drain by a CompactFlash card, the following warning message appears on the display the next time you turn on unit power.

" Warning

The system has shut down without warning to protect memory contents, due to high electrical current consumption by the card..."

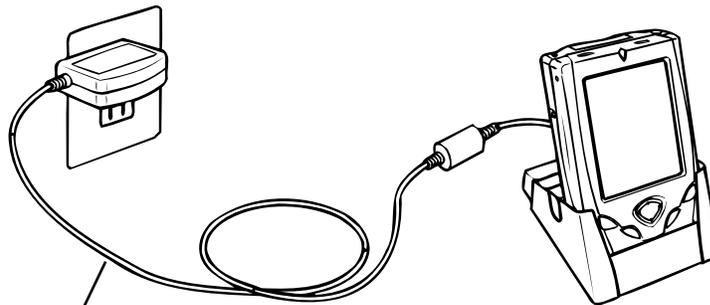
Important ⚠

Be sure to observe the following important battery handling precautions. Failure to do so can cause batteries to leak, resulting in damage to surrounding items and create the danger of fire and electrical shock.

- Charge the battery pack in an area where the temperature is between **10°C (50°F)** and **35°C (95°F)**. Charging in areas that are very cold or exposed to direct sunlight can cause deterioration and leaking of the battery pack.
- To avoid deterioration and leaking, the battery pack is designed to discharge even when you do not use the CASSIOPEIA. Be sure to recharge the battery pack at least once a month, regardless of how much you use the CASSIOPEIA during that time.

Charging the Battery Pack

Attach the AC adapter to the cradle and place the CASSIOPEIA onto the cradle.



USA Type (Refer to PARTS LIST and EXPLODED VIEW in this manual concerning the other AC adapters.)

- Charging starts automatically as soon as you place the CASSIOPEIA onto the cradle.
- The charge indicator is red while charging is in progress. and goes off when charging is complete.
- It takes about **three or four hours** to reach full charge.
- You can use your CASSIOPEIA while the battery pack is charging.

Important ⚠

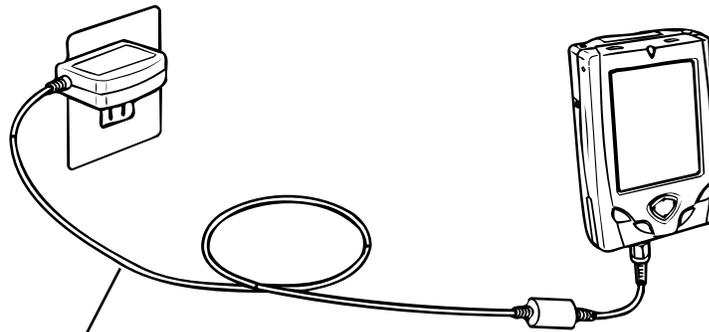
- Do not use the CASSIOPEIA while it is charging for the first time after you purchase it.
- If the battery does not achieve full charge after the normal charge time, unplug the AC adapter from the cradle to stop charging.

Note :

The battery Pack for spare part will be about 30% charged. Therefore, charging this battery pack by AC adapter is needed after assembling this battery Pack.

Remove the CASSIOPEIA from the cradle after charging is complete.

The following illustration shows how to connect the AC adapter directly to the CASSIOPEIA for charging.



USA Type (Refer to PARTS LIST and EXPLODED VIEW in this manual concerning the other AC adapters.)

- Charging starts automatically as soon as you attach the AC adapter to the CASSIOPEIA.
- Direct connection charging conditions are the same as those described for cradle charging above.

Uninstalling Programs

You can uninstall programs you do not use in order to free up memory space. Note that you can uninstall the following programs only.

- Programs you install in main memory or onto a storage card.
- Programs that come pre-installed in main memory, *EXCEPT FOR* Clock, Settings, Connections and Backup.

To uninstall a program

1. On the Top Menu, tap the program you want to uninstall.
 - You can skip the above step if the name of the program you want to uninstall is already highlighted.
2. Tap **Edit** ▼ → **Delete Application**.
3. In response to the confirmation message that appears, tap **Yes** to uninstall the program or **No** to cancel without uninstalling anything.

Note:

- If you later need a program, you can re-install it from the bundled CD-ROM. See PC Connect online help in User's Guide for more information.

Assigning a Program to the Icon Menu

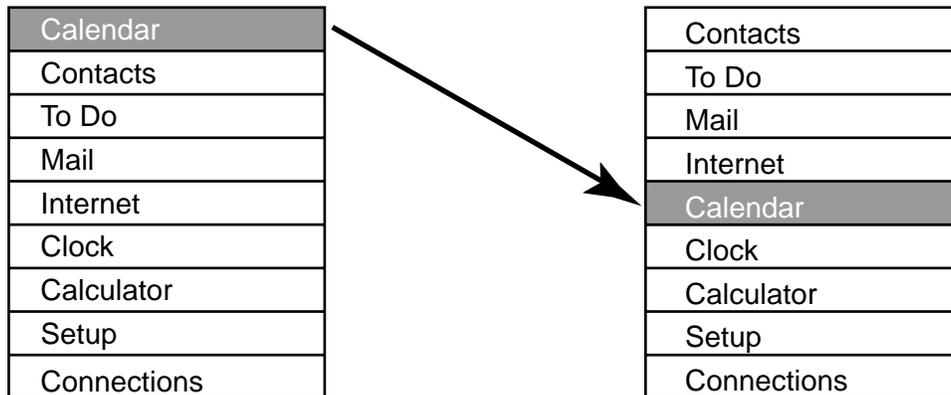
You can use the following procedure to assign a program to the far right icon menu icon.

To assign a program to the icon menu

1. On the Top Menu, tap the program you want to assign to the icon.
 - You can skip the above step if the name of the program you want to assign is already highlighted.
2. Tap **User Key**.
3. In response to the confirmation message that appears, tap **Yes** to assign the program or **No** to leave the current assignment as it is.

To change the sequence of Top Menu programs

1. On the Top Menu screen, tap the name of the program you want to move.
2. Tap **Edit** ▼ → **Move Icon**.
3. Specify the destination of the move by tapping another program name.
 - The program you select in step 1 is moved to the location above the program you tap in step 3. The following example shows what would happen if you select Calendar in step 1 and then tap Clock in step 3.



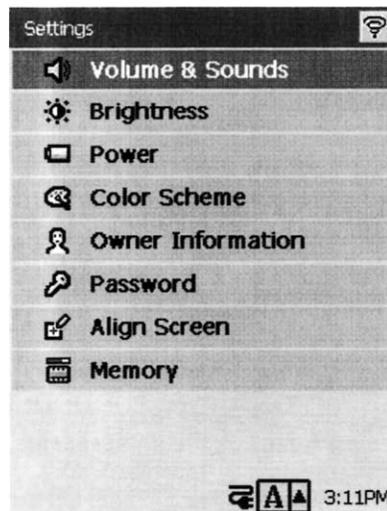
Note:

- You cannot move programs between the **Main** tab and **Card** tab.

Setup Basics

This section describes various hardware, system, and other settings you can make to setup the CASSIOPEIA to meet your specific needs.

On the Top Menu, double-tap **Settings** to display the setup menu shown below.



Setup Menu

Select the menu item for the type of settings you want to change.

To do this:	Select this menu item:
<ul style="list-style-type: none"> Input information about yourself. Specify whether owner information should appear when you turn on the CASSIOPEIA. 	Owner Information
<ul style="list-style-type: none"> Register a 4-digit numeric password. Configure the CASSIOPEIA so it requires input of a password when it is turned on. Data cannot be accessed unless the password is input. 	Password
<ul style="list-style-type: none"> Specify CASSIOPEIA screen colors. 	Color Scheme
<ul style="list-style-type: none"> Adjust screen contrast and brightness. Specify the idle time before the screen automatically dims. 	Brightness
<ul style="list-style-type: none"> Adjust the touch screen alignment. Perform this procedure whenever you feel the figures on the screen are not aligned properly with the area you tap with the stylus. 	Align Screen
<ul style="list-style-type: none"> Turn touch screen tap sounds on and off. Adjust the headphone volume. 	Volume & Sounds
<ul style="list-style-type: none"> View the current battery pack . Specify the idle time before auto power off is triggered. 	Power
<ul style="list-style-type: none"> View remaining program memory and storage memory capacity. View remaining storage card capacity (when you have a storage card loaded in the CASSIOPEIA). Shutdown programs that are running. 	Memory

Selecting a Setup Menu Item

You can use any one of the following methods to select a setup menu item and display the corresponding setup screen.

- Double-tap the menu item you want.
- Tap the menu item you want once so it is highlighted, and then tap it again.
- Use the up and down cursor keys to move the highlighting to the menu item you want, and then press the **OK** button.

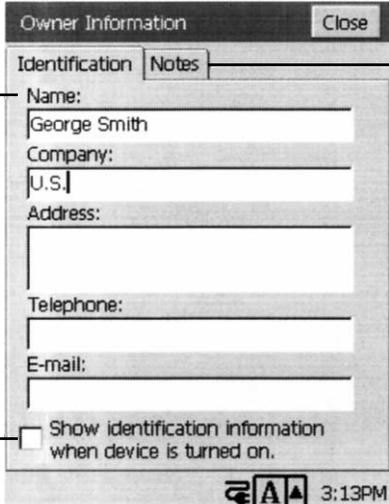
To exit a setup screen, tap its **close** button to return to the setup menu.

To exit the setup menu

Tap the  button in the upper right corner of the setup menu to return to the Top Menu.

Owner Information

Use this screen to input information about yourself. You can also specify whether owner information should appear whenever you turn on the CASSIOPEIA.



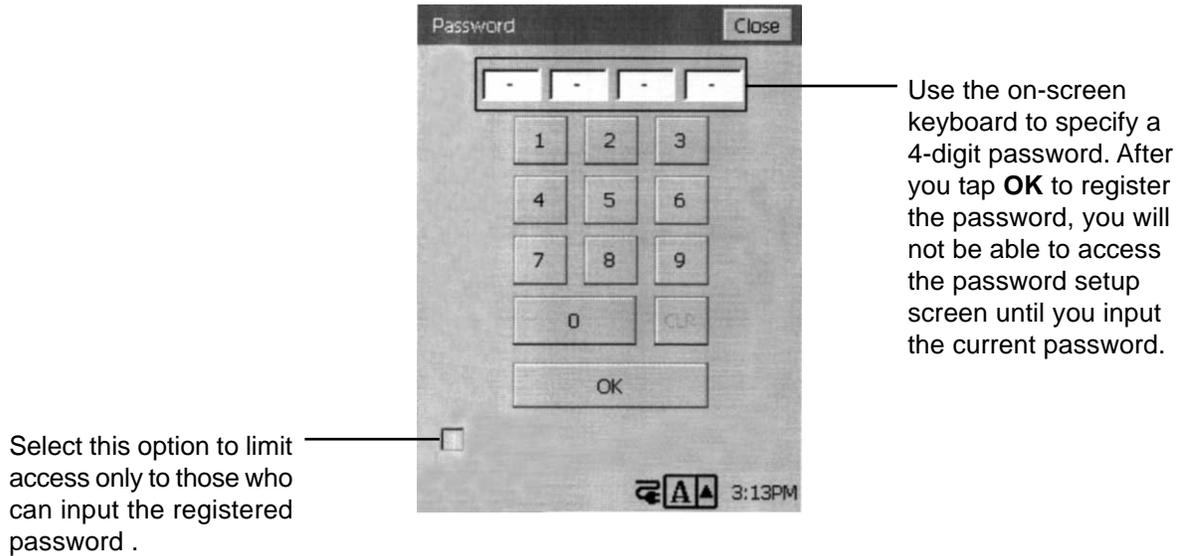
Tap the field where you want to input data, and then input.

Select this option to have your personal information appear whenever your CASSIOPEIA is turned on.

Tap this tab to input miscellaneous information .

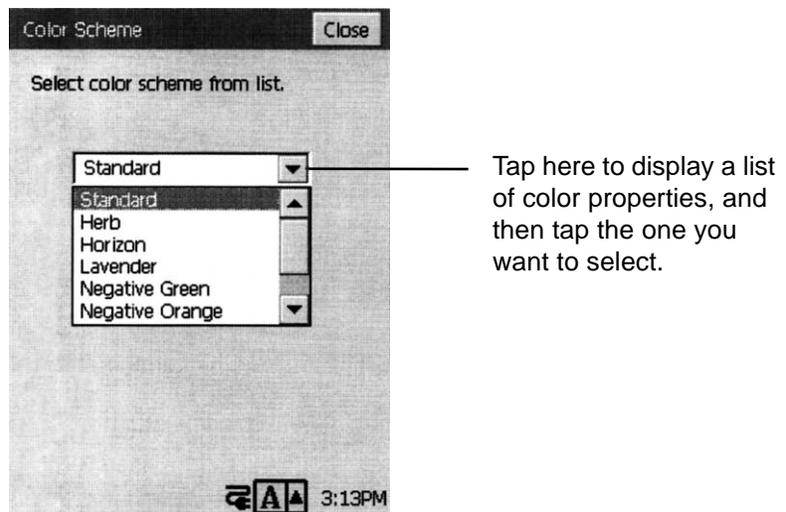
Password

Use this screen to configure the CASSIOPEIA so it requires input of a password when it is turned on. Data cannot be accessed unless the password is input.



Color Scheme

You can use this setting screen to select from among eight color schemes that change the colors of command bars, buttons, background, and other display elements.



Note:

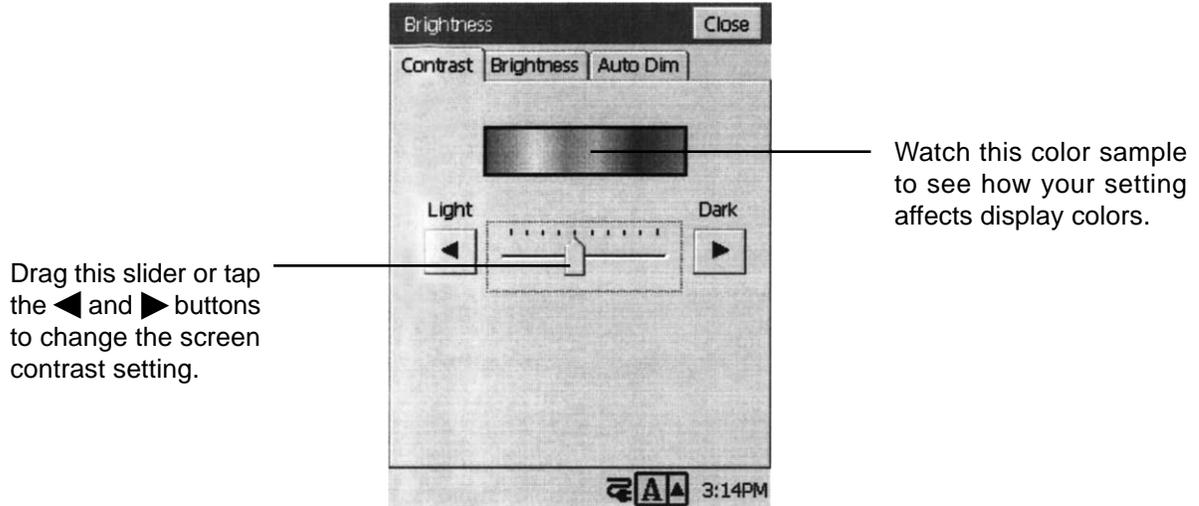
The setting you make here does not immediately affect any programs you have running when you change the setting. The color scheme will be applied only after you quit the programs and then restart them.

Brightness

The brightness setting screen has three tabs named Contrast, Brightness, and Auto-Dim.

Contrast Tab

Use this tab to change screen contrast, which affects the relative lightness and darkness of display colors.



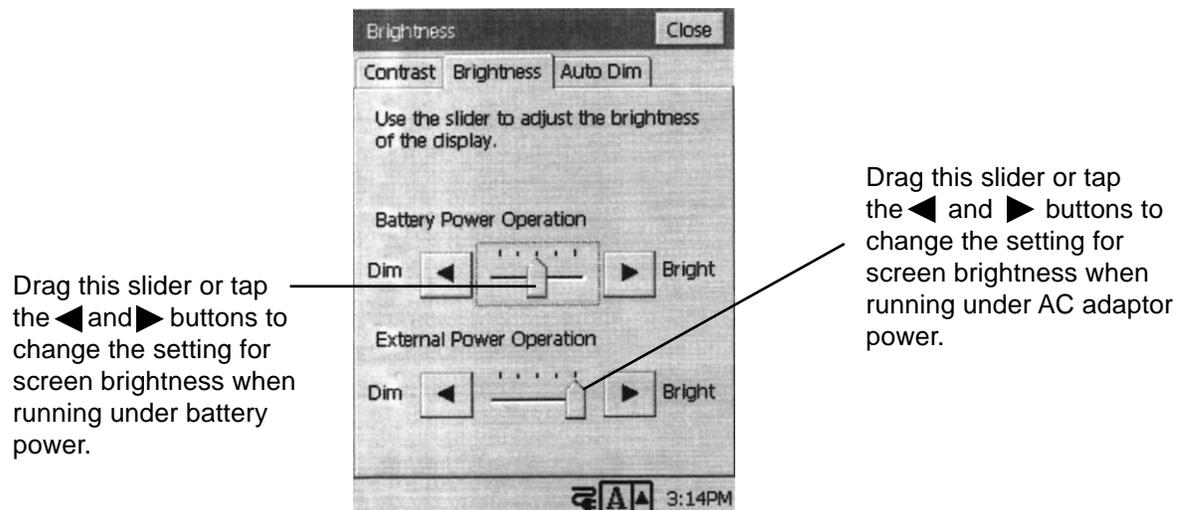
Note:

You can also use the following button operations at any time to adjust screen contrast without displaying the brightness setting screen.

To do this:	Perform this button operation:
Make contrast darker	Hold down Power button and press the up cursor button.
Make contrast lighter	Hold down Power button and press the down cursor button.

Brightness Tab

Use this tab to adjust the brightness of the backlight. You can make separate settings for screen brightness under battery operation and AC adaptor operation.



Note:

You can also use the following button operations at any time to adjust screen brightness without displaying the brightness setting screen.

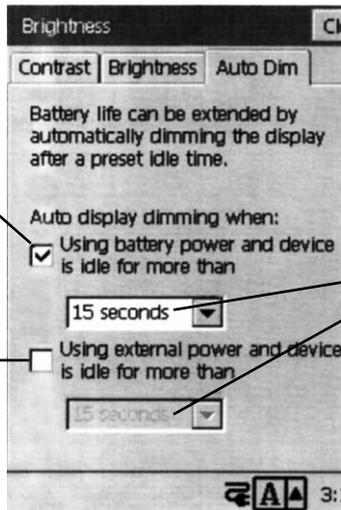
To do this:	Perform this button operation:
Make the screen brighter	Hold down Power button and press the right cursor button .
Make the screen dimmer	Hold down Power button and press the left cursor button.

Auto-Dim Tab

You can use this tab to set up the CASSIOPEIA so its screen dims automatically whenever it is left idle for a specific amount of time. This helps to extend battery life.

Select this option to enable auto dim when you are running under battery power.

Select this option to enable auto dim when you are running under AC adaptor power.

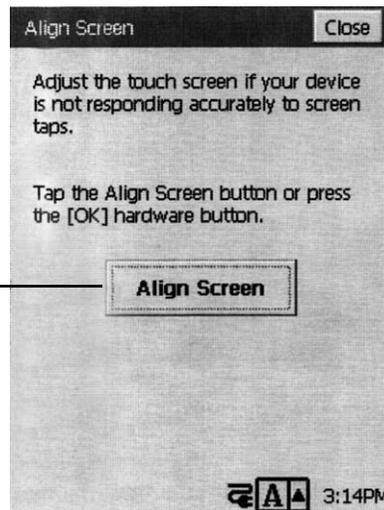


Use these boxes to specify the idle time before auto dim is triggered.

Align Screen

Use this setup screen to align the touch screen whenever you feel the figures on the screen are not aligned properly with the area you tap with the stylus.

Tap here to start the touch screen alignment procedure .



Note:

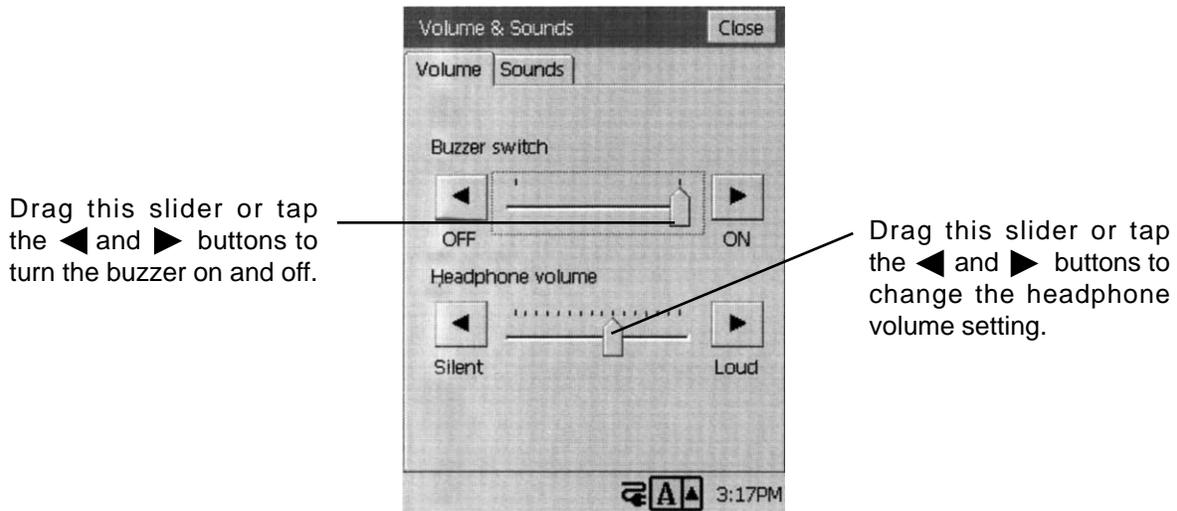
- You can also start a screen alignment operation at any time without going through the setup menu by holding down the power button as you press the **OK** button.

Volume & Sounds

The Volume & Sounds setup screen has two tabs, named Volume and Sounds.

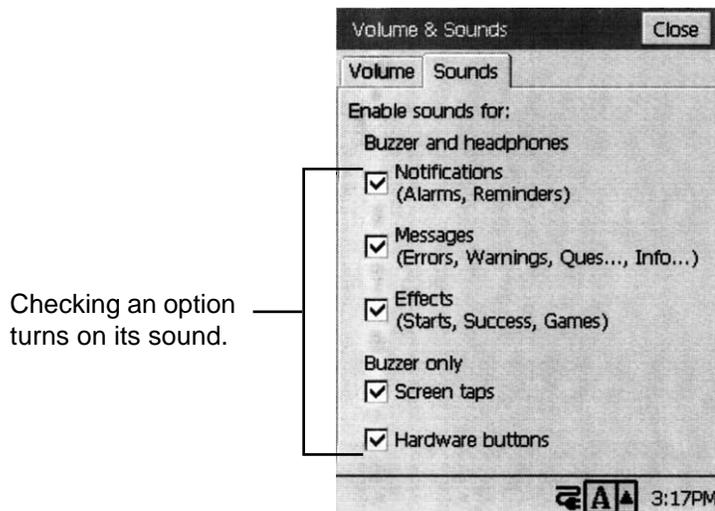
Volume Tab

Use the settings on this tab to turn the CASSIOPEIA's buzzer sound on and off, and to adjust the volume level of the headphones.



Sounds Tab

Use this tab to enable and disable the various sounds (alarm sound, screen tap confirmation sound, etc.) produced by the CASSIOPEIA.

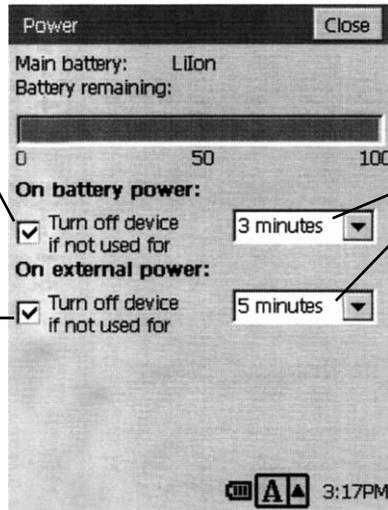


Power

The Power setup screen shows you remaining battery capacity. You can also use it to configure auto power off, which turns off the CASSIOPEIA if it is left idle for a specific amount of time.

Select this option to enable auto power off when you are running under battery power.

Select this option to enable auto power off when you are running under external power.



Use these boxes to specify the idle time before auto power off is triggered.

Memory

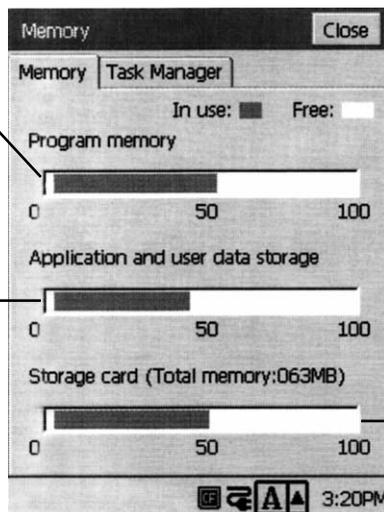
The Memory setup screen has two tabs named Memory and Task Manager.

Memory Tab

The Memory tab shows you current memory usage.

This bar indicates current program memory usage.

This bar indicates current storage memory usage.



This bar indicates current storage card usage (when a card is loaded in the CASSIOPEIA).

Task Manager Tab

You can use the Task Manager tab to shutdown a specific program that is running, or to shutdown all programs that are running. Shutting down a program frees up program memory space.



- In the **Active Programs** list, tap the program you want to end.
- To end all programs that are currently running, tap **Stop All**.

Increasing Available Storage Memory

You can free up more storage memory by performing the following steps.

- Move files from main memory to a storage card.
- Delete files you no longer need from main memory.

You can perform both of these tasks using File Manager.

Using the Command Bar

The Command Bar is located at the top of the screen in all programs. Though the menus and buttons that appear in the Command Bar depend on the program you are using, there are a number of basic operations that are common to all programs.



-  Tap to back step to the screen that was on the display prior to the current screen.
-  Tap to display help about operations you can perform on the current screen.
-  Tap to quit the currently displayed program and display the Top Menu.
-  The ▼ symbol indicates a menu. Tapping a menu displays its commands, which you can execute by tapping the one you want.

File Manager

File Manager provides you with the tools to perform a variety of different operations involving files and folders in main memory and on a storage card.

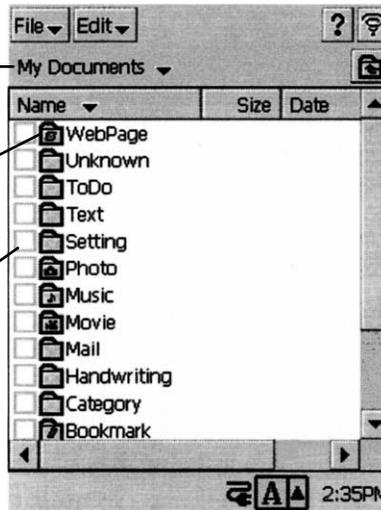
File Manager Screen and Basic Operation

Tapping File Manager on the Top Menu starts up File Manager and displays a list of files and folders.

Tapping here displays a list that you can use to move to a higher folder in the file hierarchy

Tap a folder to select it, and tap it again to display its contents.

Use the check boxes to select files and folders for batch copy, move, and delete operations.



Tap to move to the next higher folder in the hierarchy.

Note:

- Some system files and other hidden files are not displayed by File Manager.
- In the case of very large files, the file size value may not fit within the space provided for the **Size** column.
- Note that you cannot start up other programs from File Manager.

To refresh the File Manager screen

Tap **File** ▼ → **Refresh** to refresh the File Manager screen with the latest information.

File and Folder Operations

To create a new folder

1. Navigate to the folder in which you want to create a new folder.
2. Tap **File** ▼ → **New Folder**.
 - This displays a new folder dialog box.
3. Input the name you want to give the folder and then tap .

To select all files and folders on the File Manager screen

Tap **Edit** ▼ → **Select All**. This causes all files and folders currently on the File Manager screen to become selected (checked).

To copy a file or folder

Note:

You can use the same procedure to copy a file or a folder. The following shows the procedure for copying a file.

1. Select the file you want to copy by putting a check mark next to it.
 - You can select multiple files and copy them.
2. Tap **Edit** ▼ → **Copy**.
 - This specifies the currently selected file as the original file.
3. Display the folder to which you want to copy the file.
4. Tap **Edit** ▼ → **Paste**.
 - This copies the source file into the currently displayed folder.

Note:

- If you tap **Paste** while the source file folder is on the display, a copy of the file is created in the same folder. In this case, the new file is given the same name as the original, but with "Copy of" automatically added to the beginning of the name.
- Once you tap the **Copy** button, the original files remain selected until you perform another copy operation or a cut operation. This means you can make multiple copies of the original file by tapping the **Paste** button again.

To move a file or folder

You can use the same procedure to move a file or a folder. The following shows the procedure for moving a file.

1. Select the file you want to move by putting a check mark next to it.
 - You can select multiple files and move them.
2. Tap **Edit** ▼ → **Cut**.
3. Display the folder to which you want to move the file.
4. Tap **Edit** ▼ → **Paste**.
 - This moves the file from its original folder to the displayed folder.

Note:

- Moving a folder also moves all of the files and sub-folders inside it.
- Note that you can perform only one paste operation following a cut. You cannot perform multiple paste operations like you can with copy.

To rename a file or folder

1. Select the file or folder you want to rename by tapping it.
2. Tap **File** ▼ → **Rename**.
 - This displays a rename dialog box.
3. Input the new name and then tap .
 - You cannot change the extension of a file.

To delete a file or folder

1. Select the file you want to delete by putting a check mark next to it.
 - You can select multiple files and delete them.
2. Tap **File** ▼ → **Delete**.

Important

- Deleting a folder also deletes all files and folder inside it.
- A file or folder delete operation cannot be undone.

3. In response to the confirmation message that appears, tap **Yes** to delete the file or folder, or **No** to cancel without deleting anything.

Important

- Performing the reset operation causes all user files and folders that are not contained in the My Device\Nand Disk folder to be deleted. To keep a file or folder from being deleted by the reset operation, store it in the My Device\Nand Disk folder or on a storage card.

5. RESET OPERATION AND INITIAL SETUP

Reset Operation

What does resetting the CASSIOPEIA do?

Resetting your CASSIOPEIA is the same as restarting your computer. Performing a reset causes any data you are working on but have not saved yet to be lost, but data saved in memory and other settings are basically left unchanged.

You should perform the reset operation whenever your CASSIOPEIA behaves abnormally due to operational error or some other problem. The reset operation is required in the following cases.

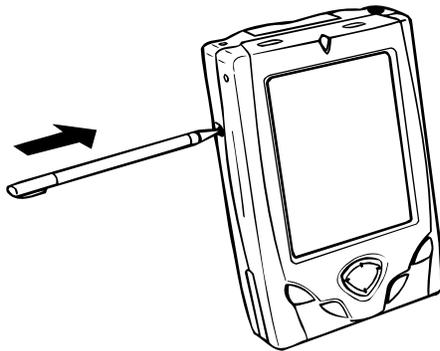
- When there is no response when you tap the screen or press a button.
- When the icon that indicates some operation is in progress continues to rotate on the screen for a long time.

Important

- Check to make sure the  icon is not in the system tray before you press the reset button.
- Performing the reset operation causes all user files and folders that are not contained in the My Device\Nand Disk folder to be deleted. To keep a file or folder from being deleted by the reset operation, store it in the My Device\Nand Disk folder or on a storage card.
- Though saved data is normally not lost when you perform a reset operation, abnormal data in memory can cause all saved data to be cleared. Because of this, you should always back up data to a storage card whenever possible before performing a reset operation.

To reset your CASSIOPEIA

1. Turn on your CASSIOPEIA.
2. Use the stylus to press the [Reset] button.



3. The message "Starting..." appears on the display to let you know that the reset operation is starting.
- The Top Menu should appear on the display after a short while. Since this procedure does not affect data and settings stored in memory, you can now continue using the CASSIOPEIA.

What to do if resetting does not solve the problem

Perform the following steps if resetting the CASSIOPEIA does not restore normal operation.

1. While holding down the [Power] button, use the stylus to press the [Reset] button.
 - This displays the initialization startup screen.
2. The message "Starting..." appears on the display to let you know that the reset operation is starting.
 - The Top Menu should appear on the display after a short while. Since this procedure does not affect data and settings stored in memory, you can now continue using the CASSIOPEIA.

Important

- If you continue to have problems after performing the above steps, you need to perform the procedure under "Restoring Data".

Restoring Data

If your CASSIOPEIA does not operate normally and the reset procedures under "To reset your CASSIOPEIA" on the previous page and "What to do if resetting does not solve the problem" on this page do not correct the problem, you should be able to restore normal operation using any one of the following procedures.

- Use PC Connect to restore CASSIOPEIA data you have backed up on your computer.
- Use data you backed up to a memory card to restore CASSIOPEIA data.
- Use the bundled CD-ROM to restore the CASSIOPEIA to its initial factory defaults.

Important

- All of the above methods cause data currently stored in CASSIOPEIA memory to be deleted.

Initial Setup

After you first unpack your CASSIOPEIA, perform the following initial setup procedure before using it for the first time.

- 1 .Use the AC adapter to charge the battery pack.

Important

- Make sure you charge the battery pack before using your CASSIOPEIA for the first time. The CASSIOPEIA will not work until you charge its battery pack.
- 2. While holding down the [Power] button, use the stylus to press the [Reset] button.
- This displays the initialization startup screen. After a short while, the touch screen calibration screen appears.
- 3. Follow the instructions that appear on the screen to set up your CASSIOPEIA.
- 4. The Top Menu appears on the screen after setup is complete.
- You can later change the settings you make with this procedure if you want.
- Be sure to press the [Power] button to turn off power after you are finished using your CASSIOPEIA.

Important

- If the touch panel does not respond when you tap it or if nothing appears on the display, try performing a reset.

Important!

*You can make BE-300 to be factory default condition using the bundled CD-ROM. BE-300 which make the factory condition is needed to perform above Initial Setup. Refer to "**To restore your CASSIOPEIA to its factory defaults**" in **Back up and Restore** of this manual for detail.*

6. BUILT-IN BATTERY PACK AND BATTERY REPLACEMENT

6-1. Built-in Battery Pack

Built-in Battery Pack Service Life

Though the built-in battery pack is rechargeable, it requires periodic replacement after it is used for a long time. If the message "**Internal Battery Warning The internal battery is low. Continued use may result in loss of ability to store data. Charge the battery as soon as possible.**" appears on the display when you turn on power or while you are using the CASSIOPEIA soon after you correctly charge the battery, it probably means that the built-in battery pack has reached the end of its normal service life.

Do not remove the built-in battery pack yourself. Take the unit to your original dealer or an Authorized CASIO Service Provider to have it replaced. Note that you will be charged for battery pack replacement.

- The normal rule of thumb for battery replacement is about once every two years (about 500 charges).

Important

- Never try to replace the battery yourself! Doing so creates the risk of fire, personal injury, or other serious problems.

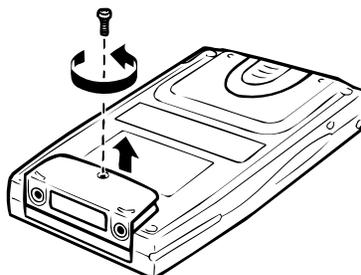
6-2. Battery Replacement

Be sure to remove the built-in battery pack from the CASSIOPEIA and dispose of it separately.

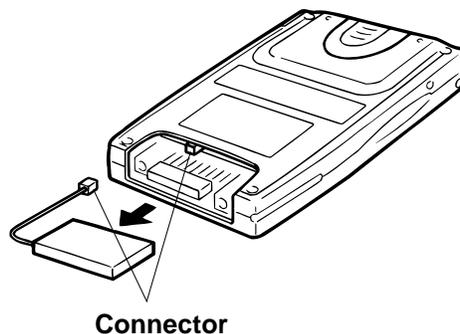
Important

- Perform the following steps to remove the built-in battery pack from your CASSIOPEIA only if you plan to dispose of your CASSIOPEIA and not use it any longer. Otherwise, you should never try to remove the built-in battery pack.

1. Remove the screws securing the battery pack compartment cover in place, and remove the cover.



2. Disconnect the battery pack connector and remove the battery pack.



- * To assemble the built-in battery pack, perform the reversed procedure.

7. DATA COMMUNICATIONS

7-1. General

You can connect your CASSIOPEIA to your computer and perform the types of operations listed below.

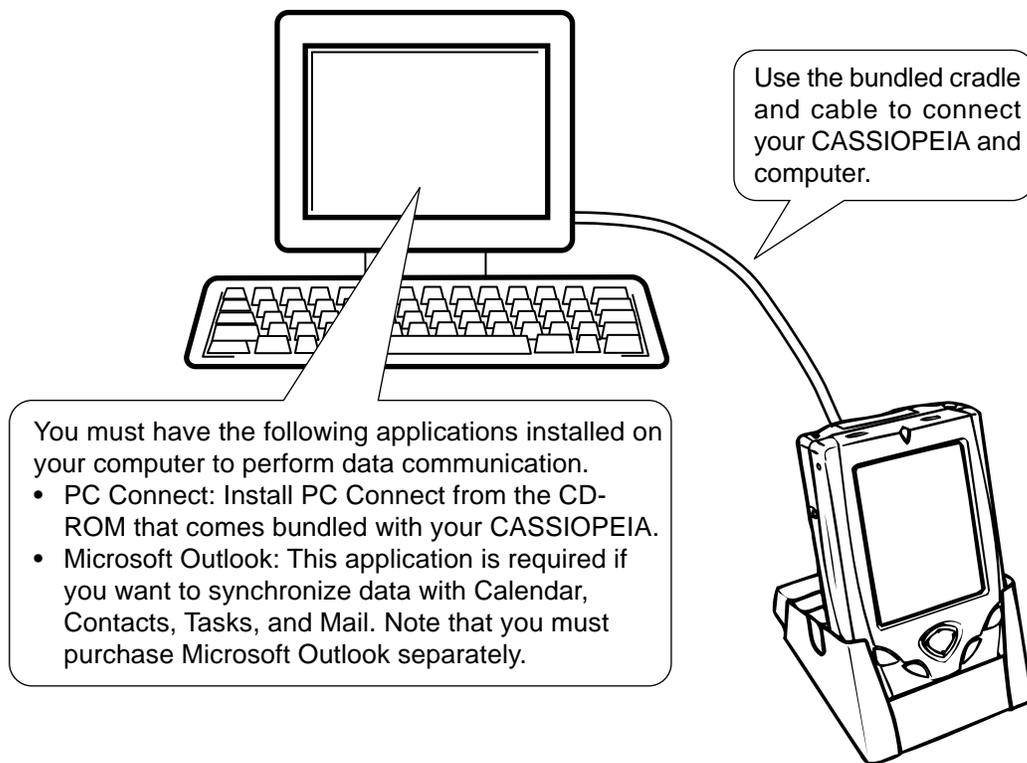
- Synchronization of CASSIOPEIA Calendar, Contacts, Tasks, and Mail data with your computer's Microsoft Outlook data
- Copy files between your CASSIOPEIA and computer
- Backup CASSIOPEIA data on your computer's hard disk
- Restore factory default data and settings

Note:

Use the folder synchronization function when you want to transfer an MP3 file, image, CMF file, or other data file to a Nand disk or storage card. Preset application-specific folder names are used for storage of each type of data file on a Nand disk or storage card. See the sections of this manual that describe each application for information about folder names.

Setting Up for Data Communication

Perform the following three steps to set up for data communication between your CASSIOPEIA and computer.



Install Microsoft Outlook on your computer.

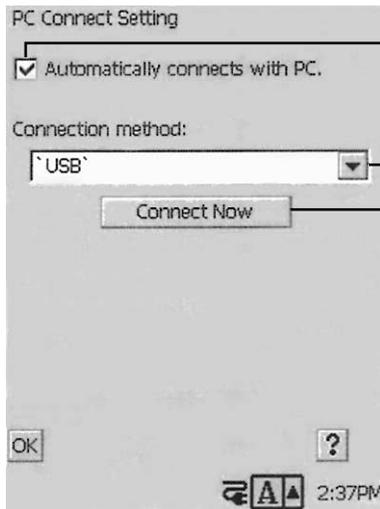
- You do not need to perform this step if you already have Outlook installed. Also, you can skip this step if you do not need to synchronize data between your CASSIOPEIA and computer. You can install Outlook later, if you want.
- Outlook 97, 98, and 2000 are all supported.
- Microsoft Outlook must be purchased separately.
- See the user documentation that comes with Outlook for information about how to install it.

Communication Properties

Use the Connect Setting dialog box to configure settings for the connection between your CASSIOPEIA and computer.

To configure Connect Setting

1. On the Top menu, double-tap **Connections**.
2. Tap **PC Connect**.
 - This displays the **Connect Setting** dialog box. Make the settings you want.



Select this option when you want the CASSIOPEIA to automatically establish a connection with your computer over a cable connection.

You can select either USB or serial port as the computer connection method.

Tap this button when you want to establish a connection with your computer right now. This button is available only when there is a cable connection between the CASSIOPEIA and computer. You do not need to tap the **Connect Now** button if the **Automatically connects with PC** option is turned on (checked).

3. After everything is the way you want, tap **OK**.

* For the other information (Internet, Mail and so on), refer to the User's Guide.

7-2. PC Connect software

Required System Configuration

The minimum system configuration required for running PC Connect software is described below.

Minimum System Requirements for PC Connect

- Microsoft® Windows® 2000 Professional Service Pack 2, Microsoft Windows NT® Workstation 4.0 with Service Pack 6a, Microsoft Windows Millennium Edition (Windows Me), Microsoft Windows 98, Microsoft Windows 95 OSR2. (U.S. version)
- Desktop computer with a Pentium® processor for Windows NT (166 MHz required for Windows 2000)
- Desktop computer with a Pentium processor for Windows Me (150 MHz required for Windows Me)
- Desktop computer with a 486/66 DX or higher processor (Pentium P90 recommended) for Windows 95/98
- 16 MB of memory for Windows 95/98 (more memory will give improved performance) or Windows NT Workstation 4.0 (32 MB recommended for Windows NT, 64 MB recommended for Windows 2000), 32 MB of memory for Windows Me
- Hard disk drive with 30 MB of available hard disk space (actual requirements will vary based on selection of features and user's current system configuration)
- USB port (available for Windows 98, Windows Me or Windows 2000 only), Available 9 pin communications port with baud rate 115200bps (optional cable required). Proper operation may not be possible with certain hardware configurations.
- CD-ROM drive
- VGA graphics card or compatible video graphics adapter with 256 color or higher
- Keyboard
- Microsoft Mouse or compatible pointing device

Note:

- CASSIOPEIA Calendar, Contacts, Tasks, and Mail data can be synchronized with Microsoft Outlook® 97/98/2000. However, note that the minimum system requirements to run Microsoft Outlook® 97/98/2000 differ from those noted above.
- Different minimum system requirements are required when using the applications included on the *CASSIOPEIA CD-ROM*. See the documentation contained on the CD-ROM for full details.
- Certain computer hardware and/or software configurations may not allow PC Connect to run properly.
- PC Connect will not be available to PC in which WindowsXP is installed.

Important

- When installing PC Connect software on a computer, check to make sure that the specified COM port number correctly indicates the serial port to which the cradle is connected.
- Some laptop and sub-compact computers with built-in infrared ports and modems are initially configured so the COM port is not always used as a serial port. In such a case, you must change the setting so the COM port is always used as a serial port.
See the documentation that comes with your computer for full details on COM port numbers and settings.

PC Connect for CASSIOPEIA is an application that lets you communicate between your CASSIOPEIA and computer. You can connect your CASSIOPEIA to your computer and perform the types of operations listed below.

- Synchronization of CASSIOPEIA Calendar, Contacts, Tasks, and Mail data with your computer's Microsoft Outlook data
- Copy files between your CASSIOPEIA and computer
- Backup CASSIOPEIA data on your computer's hard disk
- Restore factory default data and settings

PC Connect uses Intellisync for CASSIOPEIA. Intellisync for CASSIOPEIA is a trademark of Pumatech, Inc.

To install PC Connect software for PC and BE-300

It is essential to install **PC Connect** software to your PC before performing **Back up/ Restore** operation and **Operation Check** for BE-300.

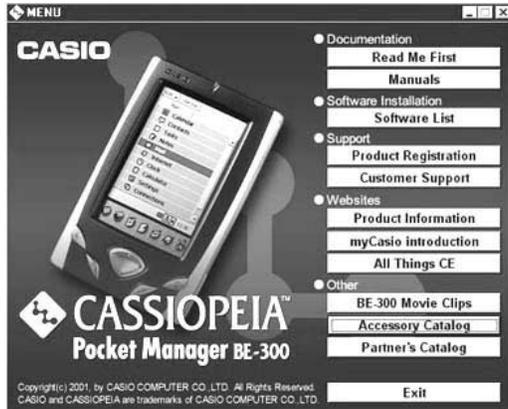
It is easier to install **PC Connect** software compared with installation of **ActiveSync 3.1** .

Install **PC Connect** software according to the following procedure.

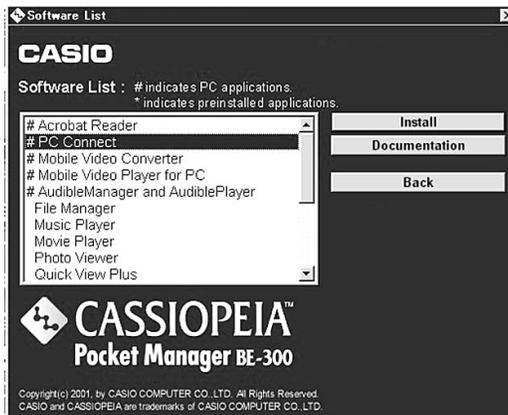
1. Install the bundled CD-ROM to your PC.

Doing so, the following display will automatically appear.

If not appeared, open the drive for CD-ROM.



2. Clicking **Software List** in above Menu, the following display will appear.



3. After selecting **PC Connect**, click **Install**.

It is recommended to read documents clicking above **Documentation** before clicking **Install**.

4. Follow the instructions that appear on the screen of your computer.

5. After installation is complete, use a cable or cradle to connect BE-300 with your computer.

- This should cause **PC connect** to start up automatically and establish a connection between your computer and BE-300. This causes connection icon to appear on the BE-300 display at this time.
- Depending on your computer system environment, **PC Connect** may not launch automatically.
- If you connect the BE-300 by serial cable, you have to perform the steps below to change the connection method.

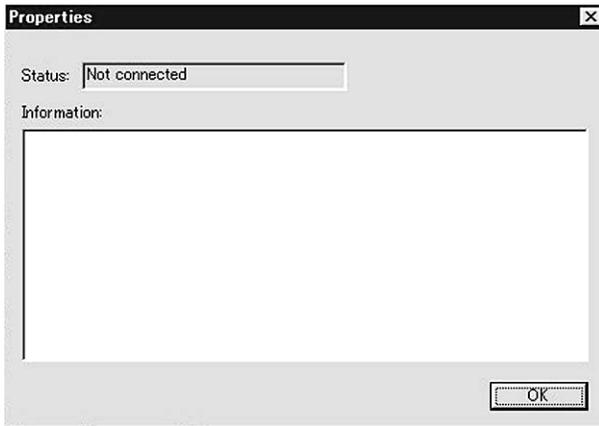
To change the connection method (Serial/USB)

1. On your BE-300, tap the "Connections" menu.
2. Tap the [**PC Connect**] button at the top of the screen.
3. Under "Connection method, " select the method you want and then tap the [OK] button.

Display on PC monitor for **PC connect** is as follows;

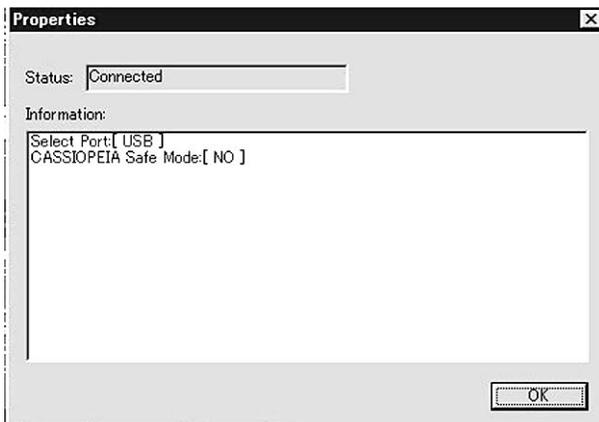


Clicking **File**, then **Properties...**, confirm that BE-300 is connected to PC. If disconnected, the following display will appear.



To connect, tap **Connect Now** button in BE-300 screen display referring to page 30 (**To configure Connect Setting**).

If succeeded in connection, you can confirm with the following display.



7-3. Back Up and Restore

If you want to store the user's data before repair, you should back up user's data at first without performing any other operations.

Otherwise, any data except user's data will be written in NAND type Flash ROM in the main PC Board. Once these data are written in this ROM, these data can not be deleted even if the power is not supplied to the unit. It is strongly recommended to restore the user's data after restoring the factory defaults on the safety side.

There are two ways to back up/ restore the data.

1. Back Up/ Restore using CF card

Memory capacity of CF card should be more than 12 Bytes.

It is recommended to use CF card of which memory capacity is 32 Bytes on the safety side.

2. Back Up/ Restore using PC via PC Connect software

Caution on interchangeability between Main PC Board Assemblies

There are two kinds of Main PC Board Assemblies in BE-300 now.

The installed OS is different each other.

Therefore, the data made under the new OS can not be restored to the former main PC Board in which the former OS is installed.

However, the data made under the former OS can be restored to the new main PC Board in which the new OS is installed.

You can confirm this difference by the built No. and Unit ID No.

The built No. can be identified by the following operation.

1. Turn on the unit.
2. Display Top Menu pressing **Top Menu** button.
3. Tap **Edit** which exists in up/ left side part in this display, and then **Version**.
4. Doing so, the following display will appear.

For example,

CASSIOPEIA

System Version 1.00.00(US)

(Built 002202-054)

00220-054 in this display indicates the former Built No.

If **002203-054** is displayed, the new main PC Board Assembly is assembled in the unit.

002202 and **002203** in Built No indicate Kernel part in OS.

054 indicates NAND DISK in NAND type Flash ROM, and is similar to Hard Disk on PC.

On the other hand, Unit ID No. is attached on the back of the unit.

Refer to the below table concerning the relationship between Built No. and Unit ID No.

Main PC Board Assembly	Built No.	Unit ID No.	Shipment
Former	002202-054	JX740AAU-0A ****_*****	USA
		JX740AAE-0A ****_*****	Europe
		JX740AAB-0A ****_*****	UK
		JX740AAD-0A ****_*****	Others
New	002203-054	JX740AAU-0B ****_*****	USA
		JX740AAE-0B ****_*****	Europe
		JX740AAB-0B ****_*****	UK
		JX740AAD-0B ****_*****	Others

Back Up / Restore using CF card

The Backup program lets you quickly and easily back up all data (Calendar, Contacts, Tasks, and Mail data, files, installed programs, setup information) in your CASSIOPEIA main memory data to a storage card. Backed up data can be used to restore your system should it start to malfunction due to some data error.

Read this first!

- Always reset your CASSIOPEIA before backing up or restoring data. Make sure you perform a reset operation.
- Be sure to power your CASSIOPEIA with the AC adapter whenever performing a backup or restore operation.
- Do not perform any button or screen operations on the CASSIOPEIA while a backup or restore operation is in progress. Do not touch the CASSIOPEIA at all until the backup or restore operation is complete.
- Make sure the storage card you are using for backup has enough unused space to store the data.

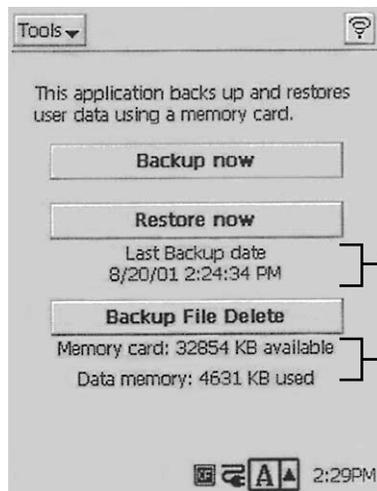
Time Required for Backup

The backup operation always takes a fixed amount of time, regardless of the amount of data you are backing up.

To back up data

1. Connect the AC adapter to your CASSIOPEIA.
2. Reset the CASSIOPEIA.
3. Insert a storage card with sufficient free space to store the backup data into the CompactFlash Card slot of the CASSIOPEIA.
4. On the Top Menu, double-tap **Backup**.

- This starts up Backup and causes the dialog shown below to appear.

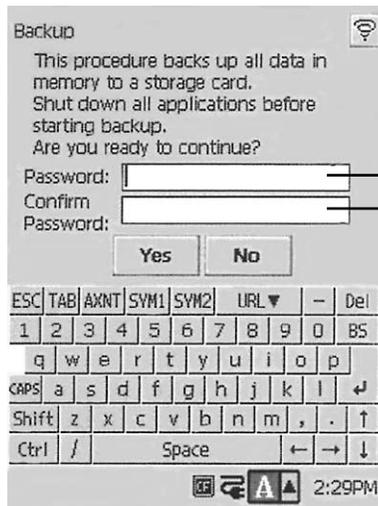


If the storage card already contains backup data, the data of the last backup appears here.

This area shows the amount of free space on the storage card and the amount of CASSIOPEIA data memory that is used.

5. Tap **Backup now**.

- This causes the dialog shown below to appear.



If you want to assign a password to the backup file, input up to 10 characters for the password here.

For added security, each letter you input is shown as an asterisk in this box.

Input the same password here for confirmation.

- If you do not wish to assign a password, go to step 6 without inputting anything.
6. Tap **Yes** to start the backup or **No** to close the dialog without backing up anything.
- The "Backup in Progress" dialog appears while the backup operation is being performed.
 - The message "Backup completed:" appears on the display after the backup operation is complete.
7. After backup is complete, tap **OK** to quit Backup.

Note:

If the backup operation is interrupted or unsuccessful for any reason and there is a previous backup file on the storage card you are using, the previous file remains intact on the card.

To interrupt a backup operation

1. Tap the **Cancel** button on the message box that is on the screen while a backup operation is in progress.
 - This causes the message "Do you really want to cancel? " to appear.
2. Tap **Yes** to cancel the backup operation or **No** to resume it.

Restoring Data

The following applies whenever you perform a restore operation.

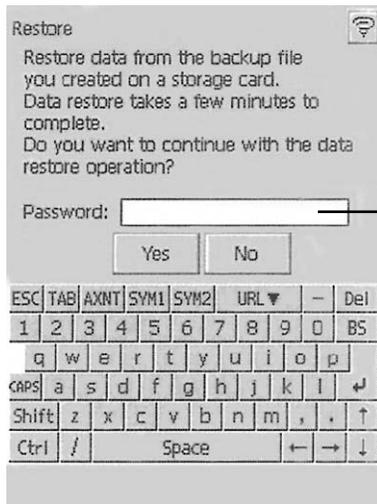
- If the same file or setup data exists in both CASSIOPEIA memory and on the storage card, the data in CASSIOPEIA memory is overwritten with the data on the storage card.
- Any file or setup data in CASSIOPEIA memory for which there is no corresponding file or setup data on the storage card data is deleted.
- All applications currently installed on the CASSIOPEIA are deleted and re-installed with the backed up versions.

To restore data

1. Connect the AC adapter to your CASSIOPEIA.
2. Reset the CASSIOPEIA.
3. Insert the storage card that contains the data you want to restore into the CompactFlash Card slot of the CASSIOPEIA.
4. On the Top Menu, double-tap **Backup**.
 - This starts up Backup.

5. Tap **Restore now**.

- This restarts the CASSIOPEIA, which is indicated by the message "Starting..." appearing on its display. Next, the touch screen calibration screen appears. Calibrate the touch screen. The following dialog box appears after the restart process is complete.



If the data is protected by a password, input the password here. If the data is not password protected, go to step 6 without inputting anything here.

6. Tap **Yes** to start the restore or **No** to close the dialog without restoring anything.

- The "Restore in Progress" dialog appears while the restore operation is being performed.
 - The message "Restore complete!" appears on the display after the restore operation is complete.
7. After restore is complete, tap **OK** to quit Backup.
- This automatically resets the CASSIOPEIA and restarts it.

Deleting a Backup File

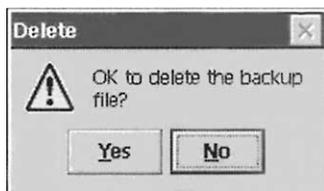
You can use the following procedure to delete the backup files you created using Backup. Delete a file when you no longer need it, when you want to free up space on a storage card, etc.

Important

Deleting a backup file cannot be undone. Make sure you really do not need a file before you delete it.

To delete a backup file

1. Insert the storage card that contains the backup file you want to delete into the CompactFlash Card slot of the CASSIOPEIA.
2. On the Top Menu, double-tap **Backup**.
 - This starts up Backup.
3. Tap **Backup File Delete**.
 - This causes the dialog shown below to appear.



4. Tap **Yes** to delete the backup file or **No** to close the dialog without deleting anything.

Back Up/ Restore using PC via PC Connect software

It is necessary to install **PC Connect** to PC before this Back Up/ Restore.

You can obtain the following documents (page 38~40) clicking **Help** in the dialog box for **PC Connect**.

Backup

All the data in your CASSIOPEIA can be stored in PC by using the backup feature. Even if you lose the data of the CASSIOPEIA, you can restore it from the backup file. You are recommended to backup your data periodically just in case.

Run backup

Click **Menu Bar > Tools > Backup...** You can get the same result by pushing the command button on the Main screen.

First, specify the location where data should be backed up. Enter any location below the **Backup File Location** You can also select location after clicking **Browse....**

Once the location is selected, you can run backup. There are two types of backups:

Back up without quitting: Backup starts without closing any application that might be running on the CASSIOPEIA.

Quit all and then back up: If there is any application running on the CASSIOPEIA, PC forces it to close before backup starts.

You can select any of the two backups. Note that you cannot operate your CASSIOPEIA while backup runs.

Confirmation message will be displayed when backup operation is completed. Click **OK**. Then your CASSIOPEIA operates in accordance with the backup type you selected.

Back up without quitting: Top Menu screen will appear.

Quit all and then back up: The CASSIOPEIA automatically restarts.

If you abort backup, Confirmation message will appear. Click **OK**, and the CASSIOPEIA follows the same steps described above.

Note:

- The Backup function backs up all files currently stored in CASSIOPEIA memory. Partial backup of specific data is not supported.
- You can create multiple backups, but make sure there is enough room on your PC's hard disk before starting.
A backup requires approximately 12MB of disk space.
- The Backup operations take considerable time to complete.
Because of this, you should always use the AC adaptor to power the CASSIOPEIA when performing these operations.
Time required with a USB connection: At least 5 minutes
Time required with a serial connection: At least 40 minutes

Restore

You can restore the CASSIOPEIA to either any backed up file state or the factory default state.

Restore using backup file

The following steps are performed on your CASSIOPEIA.

- 1) Connect the AC adapter to the CASSIOPEIA.
- 2) Press the [Power] button.
- 3) While holding down the [OK] button, use the stylus to press the [Reset] button.
This enters the Safe Mode.
- 4) Tap the [OK] button.
This displays the touch screen calibration screen. Follow the instructions on the display to calibrate the touch screen.
The following screen appears after you finish touch screen calibration.
- 5) Start up your computer (which should have PC Connect installed on it), start up PC Connect, and establish a connection between the computer and your CASSIOPEIA.
- 6) Tap [PC Connection].
This establishes a connection between your CASSIOPEIA and computer. In response to the dialog box that appears to ask if you want to start up by restoring backup data, tap [OK].

The following steps are performed in PC Connect on your computer.

Click **Menu Bar > Tools > Restore...** You can get the same result by pushing the command button on the Main screen.

- 1) Select one of the backup files.
(Note that the restore operation cannot be done without backup file created using your CASSIOPEIA. In other words, any backup files created using other CASSIOPEIA are invalid for your CASSIOPEIA to restore.)
- 2) Click **Restore selected file**
- 3) Confirmation message appears. Click **OK** to accept.
- 4) Confirmation message appears to indicate the connection state between PC and CASSIOPEIA. If connection is not established, follow the instruction that appears. Click **OK**.
- 5) Restore starts. Once the operation starts, you cannot abort it nor operate the CASSIOPEIA manually.
- 6) Confirmation message appears to notify the completion of backup. Click **OK** to restart the CASSIOPEIA.

Note:

- Before restoring its data, the CASSIOPEIA deletes all of the programs and data currently in its memory.
- You cannot restore a CASSIOPEIA with data backed up from a different CASSIOPEIA.
- You cannot interrupt a Restore operation once it starts.
Restart your CASSIOPEIA after the Restore operation is complete.
- The Restore operations take considerable time to complete.
Because of this, you should always use the AC adaptor to power the CASSIOPEIA when performing these operations.

Time required with a USB connection: At least 5 minutes

Time required with a serial connection: At least 40 minutes

Restore

You can restore the CASSIOPEIA to either any backed up file state or the factory default state.

Restore to factory default

The following steps are performed on your CASSIOPEIA.

- 1) Connect the AC adapter to the CASSIOPEIA.
- 2) Press the [Power] button.
- 3) While holding down the [OK] button, use the stylus to press the [Reset] button.
This enters the Safe Mode.
- 4) Tap the [OK] button.
This displays the touch screen calibration screen. Follow the instructions on the display to calibrate the touch screen.
The following screen appears after you finish touch screen calibration.
- 5) Start up your computer (which should have PC Connect installed on it), start up PC Connect, and establish a connection between the computer and your CASSIOPEIA.
- 6) Tap [PC Connection].
This establishes a connection between your CASSIOPEIA and computer. In response to the dialog box that appears to ask if you want to start up by restoring backup data, tap [OK].

The following steps are performed PC Connect on your computer.

Click **Menu Bar > Tools > Restore...** You can get the same result by pushing the command button on the Main screen.

- 1) Insert CD-ROM in the product package on your PC's drive.
(To conduct restore, CD-ROM is required.)
- 2) Click **Restore Factory defaults.**
- 3) Confirmation message appears. Click **OK** to accept.
- 4) Confirmation message appears to indicate the connection state between PC and CASSIOPEIA.
If connection is not established, follow the instruction that appears. Click **OK**.
- 5) Restore starts. Once the operation starts, you cannot abort it nor operate CASSIOPEIA manually.
- 6) Confirmation message appears to notify the completion of backup. Click **OK** to restart the CASSIOPEIA.

Note:

- Before restoring its data, the CASSIOPEIA deletes all of the programs and data currently in its memory.
- Restoring your CASSIOPEIA to its factory default configuration deletes all programs and data currently in its memory.
Use Restore only if your CASSIOPEIA stops operating properly and proper operation is not restored by a full reset.
- You cannot restore a CASSIOPEIA with data backed up from a different CASSIOPEIA.
- You cannot interrupt a Restore operation once it starts.
Restart your CASSIOPEIA after the Restore operation is complete.
- The Restore operations take considerable time to complete. Because of this, you should always use the AC adaptor to power the CASSIOPEIA when performing these operations.
Time required with a USB connection: At least 5 minutes
Time required with a serial connection: At least 40 minutes
- Restore factory defaults and then perform **Settings -> Align Screen** on your CASSIOPEIA.

To perform the actual back up using PC via PC Connect

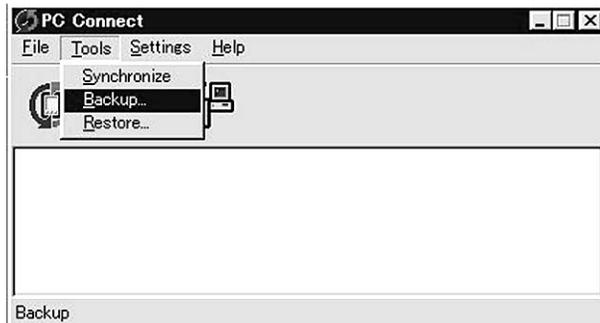
1. Turn off the unit.
2. Connect the cradle or cable to PC installed PC Connect.
3. Connecting the unit to the cradle or cable, the unit will be automatically turned on, and PC Connect will be automatically booted also. Even if any password has been registered in the unit, PC Connect will be automatically booted.

If the unit is not automatically turned on, turn off the unit, and then remove the unit from the cradle. Then, leave the unit turned off for a while. Then, try again.

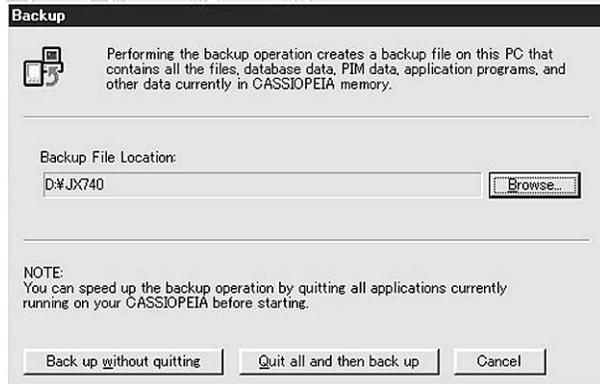
You can back up the data without knowing the password by this operation.

If any password is not registered and PC Connect is not booted, tap **Connections in Top Menu**, then **PC Connect**. And then, perform PC Connect Setting, then tap **Connect Now**.

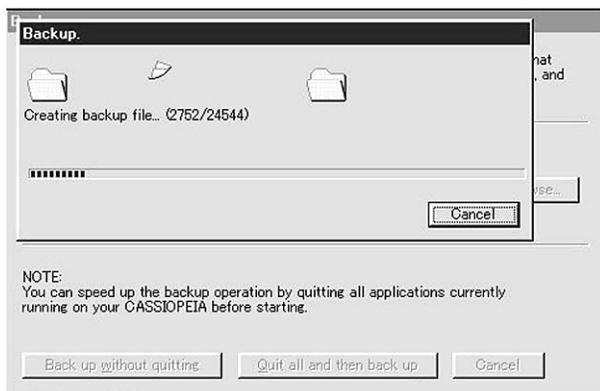
4. After the unit is turned on and PC Connect is booted, select **Tools**, then **Backup** in the dialog box as shown below.



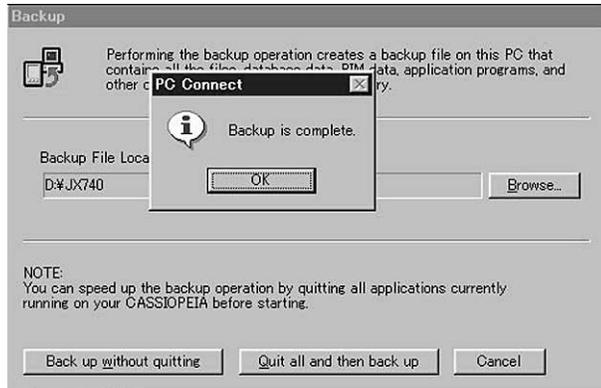
5. Select the folder in which you want to save the backup file as shown below.



6. Click **Back up without quitting** or **Quit all and then back up** in the dialog box.
7. Doing so, the actual backup starts, and the following display will appear.



8. Completing the backup, the following display will appear.

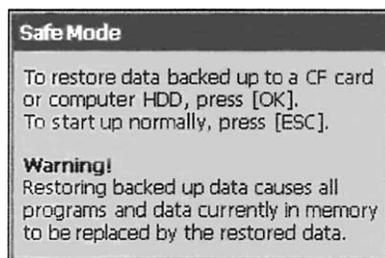


9. Click **OK** according to the message.

10. Extension of the backup files is **.bin**.

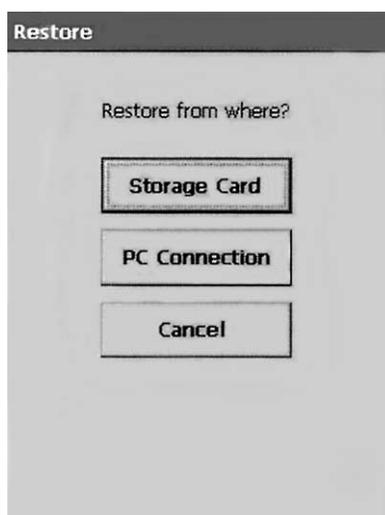
To restore data backed up to a computer

1. Connect the AC adapter to the CASSIOPEIA.
2. Press the [Power] button.
3. While holding down the [OK] button, use the stylus to press the [Reset] button.
 - This enters the Safe Mode.



4. Tap the [OK] button.

- This displays the touch screen calibration screen. Follow the instructions on the display to calibrate the touch screen.
- The following screen appears after you finish touch screen calibration.



5. Start up your computer (which should have PC Connect installed on it), start up PC Connect, and establish a connection between the computer and your CASSIOPEIA.

6. Tap [PC Connection].
 - This establishes a connection between your CASSIOPEIA and computer. In response to the dialog box that appears to ask if you want to start up by restoring backup data, tap [OK].
 - The following steps are performed in PC Connect on your computer.
7. On the PC Connect initial screen, select [Restore] on the [Tool] menu.
 - This displays the [Restore] dialog box.
8. Select the back up file you want to restore, and then click [OK].
 - This starts restoration, which is indicated by messages on the screens of your computer.
 - After restoration is complete, a message appears on your computer screen asking if you want to restart your CASSIOPEIA.
9. Click [OK].
 - This restarts your CASSIOPEIA.

MEMO

- Pressing [ESC] in step 4 exits the above procedure and starts the normal reset procedure under "To reset your CASSIOPEIA" on page 25.
- Pressing the [Power] button in step 4 of the above procedure turns off the CASSIOPEIA. You can then turn power back on and perform a normal reset.
- If you do not do anything when the confirmation message appears in step 4 of the above procedure, your CASSIOPEIA will turn off automatically after about 30 seconds. You can then turn power back on and perform a normal reset.

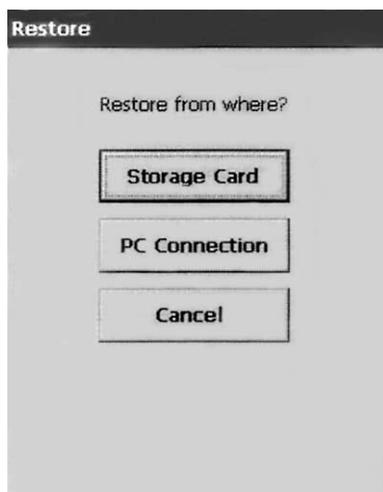
Restoring Factory Defaults

You can use the procedure below to restore the CASSIOPEIA to its factory defaults in the following cases.

- When the procedures under "To reset your CASSIOPEIA" on page 25 and "What to do if resetting does not solve the problem" on page 26 do not restore normal operation
- When you forget your CASSIOPEIA'S password
- When you want to clear all CASSIOPEIA data and settings before selling it or transferring it to another person

To restore your CASSIOPEIA to its factory defaults

1. Connect the AC adapter to the CASSIOPEIA.
2. Press the [Power] button.
3. While holding down the [OK] button, use the stylus to press the [Reset] button.
 - This enters the Safe Mode. **You can enter into the Safe Mode without inputting the password.**
4. Tap the [OK] button.
 - This displays the touch screen calibration screen. Follow the instructions on the display to calibrate the touch screen.
 - The following screen appears after you finish touch screen calibration.



5. Start up your computer (which should have PC Connect installed on it), start up PC Connect, and establish a connection between the computer and your CASSIOPEIA.
6. Tap [PC Connection] .
 - This establishes a connection between your CASSIOPEIA and computer. In response to the dialog box that appears to ask if you want to start up by restoring backup data, tap [OK] .
 - The following steps are performed in PC Connect on your computer.
7. Place the CD-ROM that came bundled with your CASSIOPEIA into your computer's CD-ROM drive.
8. On the PC Connect initial screen, select [Restore] on the [Tool] menu.
 - This displays the [Restore] dialog box.
9. Select the [Restore factory defaults], and then click [OK].
 - This starts restoration, which is indicated by messages on the screens of your CASSIOPEIA and computer.
 - After restoration is complete, a message appears on your computer screen asking if you want to restart your CASSIOPEIA.
10. Click [OK].
 - This restarts your CASSIOPEIA.
 - On your CASSIOPEIA, perform the steps under "What to do if resetting does not solve the problem" on page 26.

8. DIAGNOSTIC PROGRAM AND OPERATION CHECK

To abort the operation check, you must tap 13 Exit In Main Menu for the operation check. Tapping 13 Exit, user's data will be deleted, but user's settings may remain. Turning off the unit after tapping 13 Exit, the checking unit will occur malfunction when turning on the unit. After tapping 13 Exit, be sure to perform the initialization pressing RESET button while holding down Power button. After that, be sure to perform the calibration. The complete initialization can not be performed without this calibration.

If this complete Initialization is not performed, try again tapping 13 Exit after entering into the operation check mode again.

If you don't want to delete user's data, you should save user's data in CF Card or PC performing Back up operation before starting the operation check. If any password is registered and password entry request display appears after turning on the unit, the operation check can not be started. If this display appears, start the operation check after entering the password. Even if any password is registered, you can perform Back up operation after entering into SAFE Mode described in the prior pages (7-3. Back Up and Restore). If any malfunction is found out with the operation check, it is recommended to perform the operation check again after restoring factory defaults. It is recommended to perform the following procedure on the safety side.

- 1. Save the user's data and settings performing Back up operation.*
- 2. Perform the operation check.*
- 3. Complete the operation check tapping 13 Exit.*
- 4. Perform the complete initialization.*
- 5. Restore factory defaults.*
- 6. Restore the user's data and settings.*

Anyway, be sure to save user's data at first.

8-1. Diagnostic Program

There are two kinds of folders for the operation check.

- 1. be300run**
- 2. be300diag**

These folders exist in the **Soft** folder in the new CASIO Service Disc.

There is **AutoRun.exe** file in be300run folder.

There is **Diag.exe** file in be300diag folder.

You can perform the operation check only using CF (Compact Flash Memory) card installed these files.

The memory capacity of CF card for the operation check should be more than 2 Mbytes.

8-2. To enter into Operation Check

To enter into the operation check, at first, **PC Connect** software should be installed to PC using the bundled CD-ROM. Refer to **7-2. PC Connect software** in this manual. After installation of PC Connect, connect BE-300 to PC using a cradle or USB cable (JK-582CA etc.). Boot PC Connect, and then connect BE-300 to PC on software also.

To connect on software, refer to **7-2. PC Connect software** in this manual also.

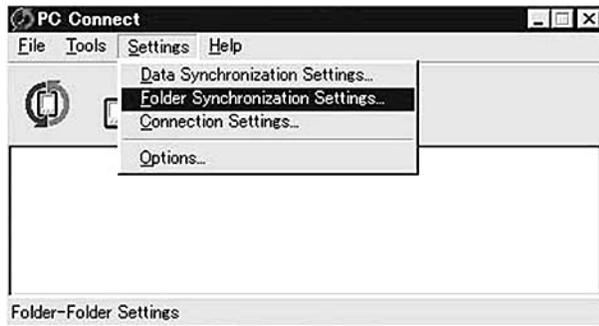
And confirm that BE-300 is connected to PC.

And then, install **File Manager** to BE-300 using the bundled CD-ROM.

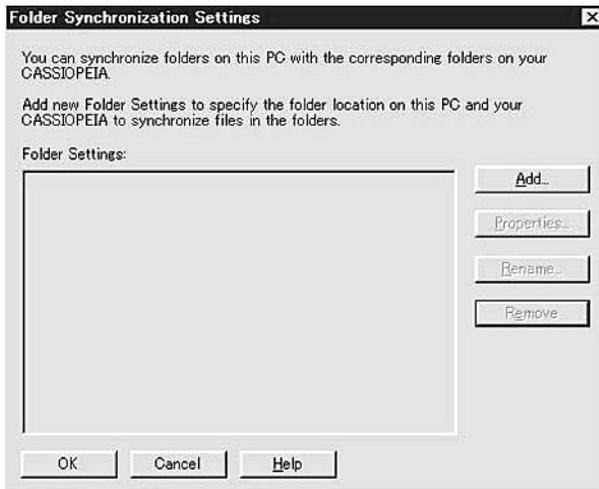
It is easy to install File Manager. After clicking Software List in **Top Menu** with CD-ROM, select **File Manager**, then follow the instructions that appear on the screen of PC. You can install File Manager to CF card also. After this installation, confirm that File Manager exists in **Top Menu** on the screen display of BE-300.

Install the diagnostic programs to BE-300 according to the following procedure.

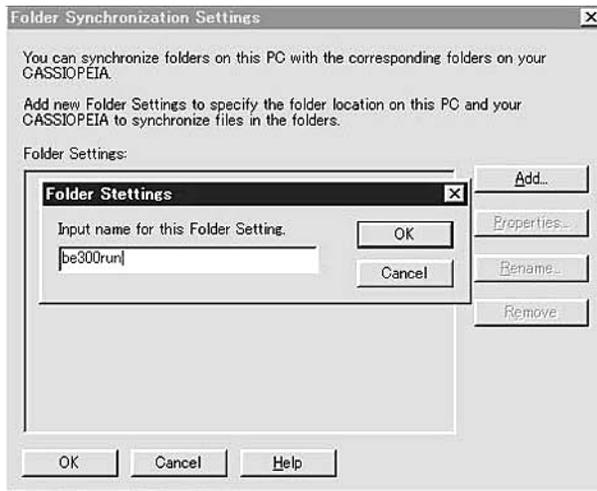
1. Insert a CF card into the slot of BE-300. Doing so, BE-300 will be automatically turned on.
2. Tap **File Manager** in Top Menu of BE-300.
3. If a CF card is correctly inserted into the slot, **Storage Card** folder will appear on the screen display of BE-300. Storage Card folder indicates CF card itself. If Storage Card folder is not found out, tap to the next higher folder in the hierarchy referring to **File Manager** in **4. GENERAL GUIDE** of this manual.
4. Make a new **CE** folder in **Storage Card** folder with BE-300.
To make this folder, tap **File** after Double-tapping **Storage Card**,
And then, tap **New Folder**. After making Folder Name **CE**, tap Enter (↵).
5. Make a new **R4100** folder in **CE** folder as well as above operation.
6. Make a new **JX740diag** folder in **Storage Card** folder with BE-300.
7. Make a new **CASIOconfidential** folder in **JX740diag** folder. Be sure to perform precise spellings in above 4-7 operations.
Otherwise, the diagnostic program will not be installed to CF card.
8. Connect BE-300 to PC using PC Connect.
Be sure to confirm that BE-300 is connected to PC.
9. Select **Setting**, and then **Folder Synchronization Setting...** with the dialog box for PC Connect as shown below.



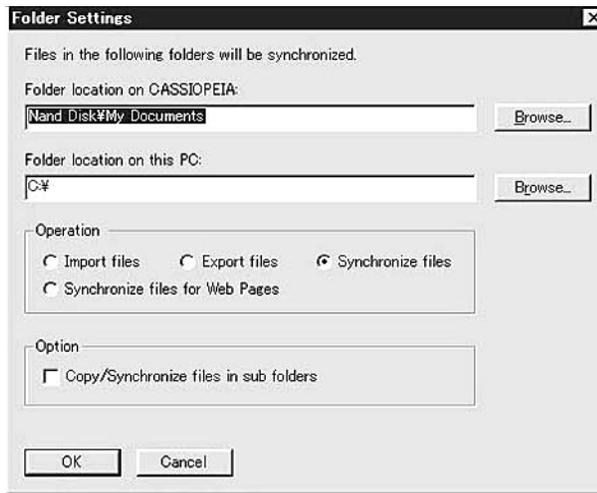
10. Doing so, the following display will appear.



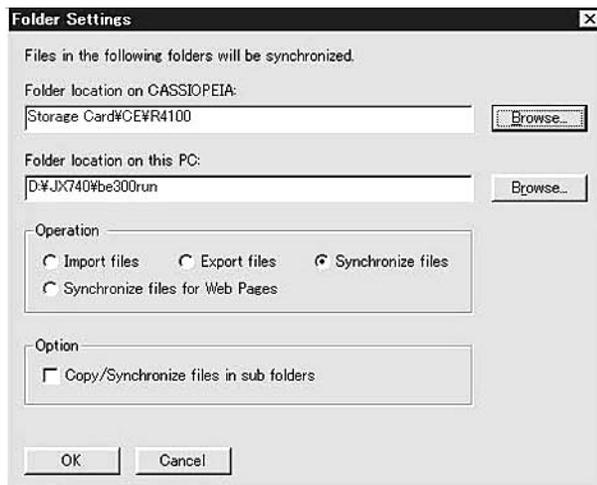
11. Clicking **Add...** button, and then input name "be300run".
Doing so, the following display will appear.



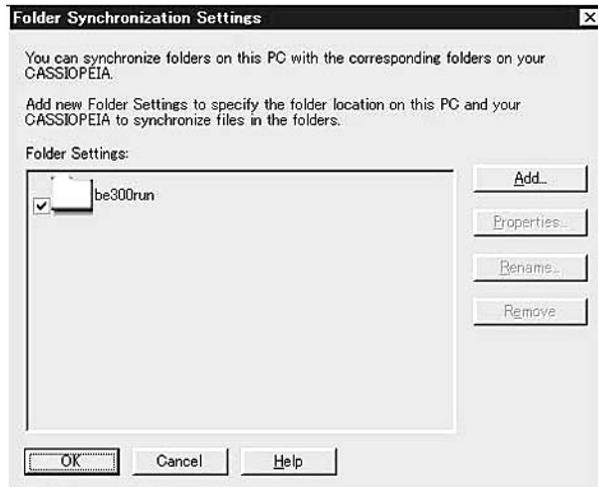
12. Clicking **OK** button, the following display will appear.



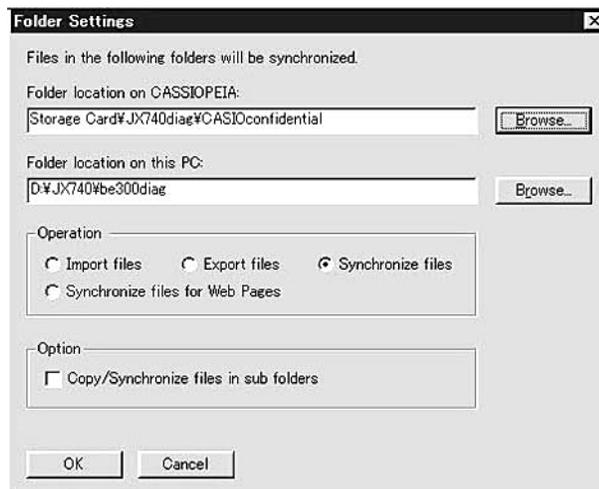
13. After clicking **Browse...** button for CASSIOPEIA, input **R4100** folder as shown below.
After clicking **Browse...** button for PC, input **be300run** folder as shown below.



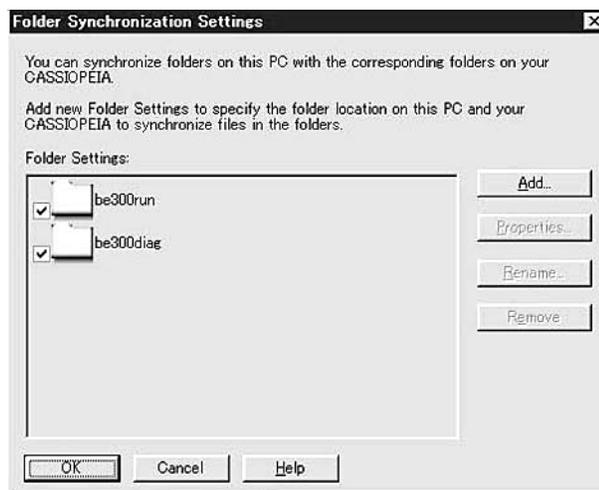
14. Clicking **OK** button, the following display will appear.



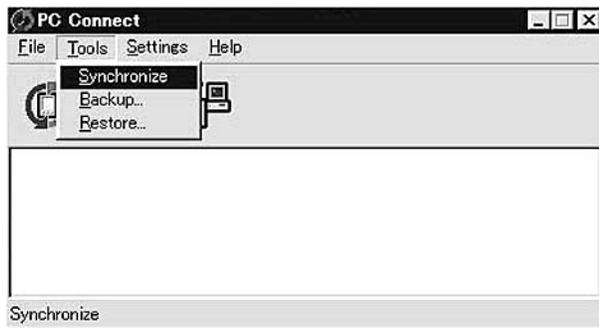
15. Clicking **Add...** button, input **CASIOconfidential** folder in CASSIOPEIA, and then **be300diag** folder in PC after clicking **Browse** buttons as shown below.



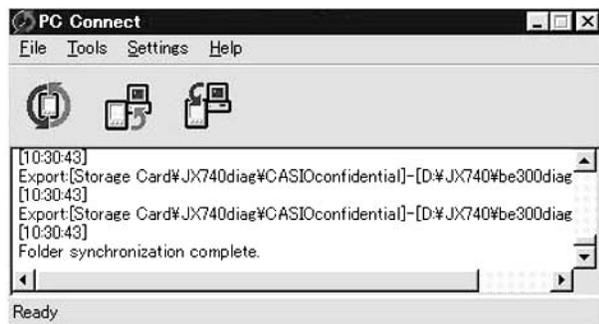
16. Clicking **OK** button, the following display will appear.



17. After clicking **OK** button, select **Tools**, and then **Synchronize** as shown below.
Or click the icon for the synchronization.



18. After completing this synchronization, the following display will appear.



19. Tapping **File Manager** with BE-300, confirm that **AutoRun.exe** file exists in **R4100** folder.
Confirm that **Diag.exe** file exists in **CASIOconfidential** folder also.
20. Taking out CF card, turn off BE-300.
21. Inserting this CF card into the slot of BE-300 again, BE-300 will be automatically turned on, and then the following **Main Menu** display for the operation check will automatically appear after about 5 seconds.

**** Main Menu ***

- 1 **DISPLAY**
- 2 **TOUCH PANEL**
- 3 **MEMORY**
- 4 **SERIAL**
- 5 **POWER CONTROL**
- 6 **AUDIO**
- 7 **Others**
- 8 **COLOR BAR**
- 9 **VOLTAGE Write**
- 10 **UUID _Code Write**
- 11 **Evol Write**
- 12 **PCB Check**

- 13 **Exit**

UUID Code = JX740xx-xxxxxx
AD Code = # # # # #
EvolVale = # # # #
CPROG Rev. I .00 for JX-740

UUID Code is written and registered in EEPROM (IC3) only by the factory.
Refer to **SCHEMATIC DIAGRAMS** and **EXPLODED VIEW** in this manual concerning EEPROM.
This code is a sort of the license No. for the individual BE-300 unit.
MP3 etc. files may be unable to be downloaded from Internet Web Site without UUID Code.
Replacing the main PC Board, **UUID Code** will change.

8-3. Operation Check

You can perform contrast and brightness check without the diagnostic program.
Pressing the right direction cursor button while holding down **Power** button, the screen becomes lighter.
Pressing the left direction cursor button while holding down **Power** button, the screen becomes darker.
Pressing the upward/ downward direction cursor buttons while holding down **Power** button, the contrast can be adjusted.

Once **Main Menu** display for the operation check appears, you can pull out CF card.
Even if turning off the unit, **Main Menu** display can not be deleted.
Because the diagnostic program is written in SDRAM after inserting into the slot of BE-300.
Therefore, you should restore factory defaults after the operation check on the safety side. Otherwise, any malfunction may occur.

8-3-1. Display Check

1. Tapping **1 DISPLAY** in Main Menu, all **RED** display will appear.
2. Tapping the screen, all **GREEN** display will appear.
3. Tapping the screen, all **BLUE** display will appear.
4. Tapping the screen, the white frame will appear.
5. Tapping the screen, all **BLACK** display will appear.
6. Tapping the screen, all **WHITE** display will appear.
7. Tapping the screen, **Main Menu** display will appear again.

8-3-2. Touch Screen Panel Check

1. Tapping **2 TOUCH PANEL**, the following display will appear.
2. Tapping 1 Case, the following display will appear.

* Touch Panel **

- 1 Case
- 2 Points
- 3 Cross

3. Tapping 1 Case, the following display will appear.
Case ---- > OK
4. After pressing **OK** button, tap **2 Points**.
Doing so, four cross marks will appear.
Tap the center points of these cross marks.
5. Doing so, the following display will appear.
Touch Panel ----- > OK
6. After pressing **OK** button, tap **3 Cross**.
Doing so, a big black cross mark will appear.
7. Trace the center of cross lines from the left to the right, and then trace downwards using a stylus.
Completing this tracing, the white cross mark will appear.
8. Pressing **OK** button twice, **Main Menu** display will appear.

8-3-3. Memory Check

1. Tapping **3 MEMORY**, the following display will appear.

**** Memory ****

**1 BOOTROM CHECK SUM
2 BOOTROM BUS CHECK
3 NandFlashROM CHECK SUM
4 RAM TEST
5 RAM LOOP
6 RAM R/W TEST**

2. Tapping **1 BOOTROM CHECK SUM**, the following display will appear.

**** BOOT ROM CHECK SUM ****

base addr. sum value

**SUM 1 (be000000) = xxxx
SUM 2 (be000002) = xxxx**

ROM CHECK SUM ... end

* SUM values are undefined.

3. After pressing **OK** button, tap **3 NandFlashROM CHECK SUM**.
Doing so, the following display will appear.

**** NandFlashROM CHECK SUM ****

SUM = xxxx

NandFlashROM SUM CHECK ... End

* SUM values are undefined.

4. After **OK** button, tap **4 RAM TEST**.
Doing so, the following display will appear.

**** RAM CHECK ****

-- RAM CHK OK --

RAM CHECK ... End

5. Pressing **OK** button twice, **Main Menu** display will appear.

8-3-4. Clock Check

1. Tapping **5 POWER CONTROL**, the following display will appear.

**Currently CPU clock is 165 MHz
VTClock is 82 MHz**

Push Action key to exit

2. Tapping **OK** button, **Main Menu** display will appear.

8-3-5. Audio Check

1. Tapping **6 AUDIO**, the following display will appear.

**** AUdio ****

- 1 0.5kHz**
- 2 1kHz**
- 3 2kHz**

- 4 LR-Channel**
- 5 Buzzer**

2. Connect the stereo earphone to the checking unit.
Sounds in the checks of 1~4 will be emitted from the left channel.
3. Tapping **1 0.5kHz**, 0.5 kHz Sound will be emitted.
4. After pressing **OK** button, tap **2 1 kHz**.
Doing so, 1 kHz sound will be emitted.
5. After pressing **OK** button, tap **3 2kHz**.
Doing so, 2 kHz Sound will be emitted.
6. After **OK** button, disconnect the earphone.
7. Tapping **5 Buzzer**, the chat like a dolphin will be emitted.
8. Tapping **OK** button, **Main Menu** display will appear.

8-3-6. Others Check

1. Tapping **7 Others**, the following display will appear.

**** Others ****

- 1 Switch**
- 2 Keyboard RAMDOM**
- 3 Disp Loop**
- 4 BackLight**
- 5 Compact Flash (CDs)**
- 6 Compact Flash (LoopBack)**

2. Tapping **1 Switch**, the following display will appear.

VDET0B	OFF
VDET2	OFF
AC Adapter	NOT USED
Charge	OFF
VDETCF	OFF
PC Jacket Sw	CLOSED

3. Connecting AC Adapter to the checking unit, the display will change as shown below.

VDET0B	OFF
V D ET2	OFF
AC Adapter	USED
Charge	ON
V D ETCF	OFF
PC Jacket Sw	CLOSED

4. If Built-in Battery Pack voltage become 3.7-3.9 V, **VDET0B ON** display will appear.
If Built-in Battery Pack voltage become 3.5-3.7 V, **VDE2 ON** display will appear.

5. Connecting PC Card Unit to the checking unit, **PC Jacket Sw CLOSED** display will be changed to **PC Jacket Sw OPEN**.
6. Pressing **OK** button, tap **2 Keyboard RAMDOM**.
7. Press **Top Menu**, **OK**, **ESC**, **UP** in the cursor, **DOWN** in the cursor, **LEFT** in the cursor and **RIGHT** in the cursor buttons sequentially.
Doing so, the following display will appear.

**** Keyboard Random ****
TopMenu Enter Esc CrossUp CrossDown
CrossLeft CrossRight

8. Press **Power**, and then **OK** button.
Doing so, **Main Menu** will appear.

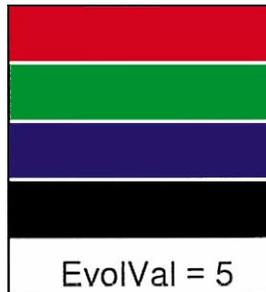
8-3-7. Color Check

1. Tapping **8 COLOR BAR**, the following display will appear.

**** COLOR BAR ****

1 Contrast
2 Scroll
3 GRAY

2. Tapping **1 Contrast**, the following display will appear.



3. After pressing **OK** button, tap **3 GRAY**.
Doing so, all gray display will appear.
4. Pressing **OK** button twice, **Main Menu** display will appear.

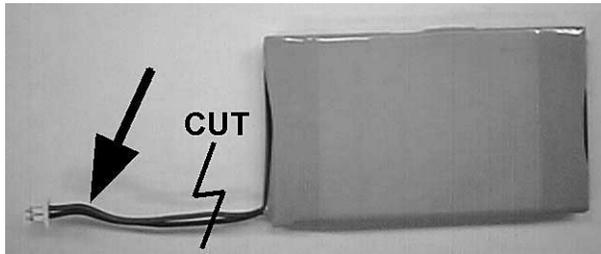
8-3-8. A/D Converter Adjustment and Check

Important

If **AD Code = #####** display in **Main Menu** appears, A/D converter in the checking unit is not adjusted.
 If so, voltage detection, touch screen panel calibration and so on may be malfunctioned.
 If **AD Code = #####** display appears, be sure to perform this adjustment.
 Completing this adjustment, **AD Code = ○○○○○** display will appear.
 If **AD Code = ○○○○○** display appear, this adjustment is unnecessary.
 Refer to **OPERATION CHECK** in the Service Manual for EG-800.

1. Remove the main battery referring to **6-2. Battery Replacement** in this manual.

- Supply DC 4.2 volt to the main battery terminal using DC stabilized power-supply instead of the main battery.
To supply DC voltage, it is recommended to take advantage of the socket attached wires which is shown with an arrow in the below photograph.
To take advantage of this part, wires must be cut off from the battery pack.



Built-in Battery Pack

This Battery Pack can be supplied one of the spare parts for BE-300.
Refer to **PARTS LIST** and **EXPLODED VIEW** in this manual for detail.

- Perform the initialization pressing **RESET** button while holding down **Power** button.
- After inserting the CF card installed the diagnostic program into the slot of the checking unit, **Main Menu** will appears after about 5 seconds.
- Tapping **9 VOLTAGE Write**, the following display will appear.

*** < AD Revision Value Write > ***

< Max Level Write >

Voltage Write - > TopMenu Key
Escape - > OK Key

- Make the supply voltage DC 4.2 V precisely.

- Pressing **Top Menu** button, the following display will appear.

***< AD Revision Value Write > ***

< Max Level Write >
AD Value Read! 0xXXXX

< Min Level Write >

Voltage Write - > TopMenu Key
Escape - > OK Key

- Make the supply voltage DC 3.7 V precisely.

9. Pressing **Top Menu** button, the following display will appear.

*** < AD Revision Value Write > ***

< Max Level Write >
AD Value Read! 0xXXXX

< Min Level Write >
AD Value Read! 0xYYYY

Write Data Value
Max= 0xXXXX
Min= 0xYYYY

----- > Test END
Push 'OK' Key

10. Pressing **OK** button according to the message, **Main Menu** will appear.
Confirm that **AD Code = ○○○○○** display appear in **Main Menu**.

11. After turning off the checking unit, install the battery pack again.

12. After performing the initialization, insert CF card installed the diagnostic program into the slot of the checking unit again.
Doing so, **Main Menu** display will appear again.

8-3-9. Contrast Adjustment and Check

Important

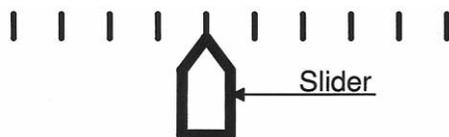
The contrast adjustment can be performed using this check without rotating the variable resistor. This contrast adjustment is similar to adjustment by rotating the variable resistor.

Therefore, there are no adjustments by rotating the variable resistor concerning BE-300.

Before performing this adjustment by the operation check, perform the following operation.

After tapping **Settings** in Top Menu, tap **Brightness**.

Doing so, the slider will exist in the position shown to below illustration.



If, nevertheless, the display contrast is abnormal, try to adjust the contrast using the following adjustment.

1. Tapping **11 Evol Write** in **Main Menu**, the following display will appear.



2. Adjust the contrast pressing **UP/ DOWN** in the cursor button.
Doing so, above EvolVal value will change from 1 to 10.
Default value is 5.

3. Pressing **OK** button, the following display will appear.

The contrast value is
written'

Yes

No

4. Tapping **Yes**, this adjustment is completed.
5. If you adjust the contrast to **EvoVal = 5**, **EvoValue = 5(c4h)** display will appear in **Main Menu**.

8-3-10. To abort or complete this Operation Check

1. Tap **13 Exit** in **Main Menu**.
2. Never press **Power** button after tapping **13 Exit**.
Otherwise, any malfunction will occur.
3. Be sure to perform the initialization immediately without turning off the checking unit after tapping **13 Exit**.
To initialize the checking unit, press **RESET** button while holding down **Power** button.
Be sure to perform the calibration after that.
4. Restore factory defaults.
5. Restore the user's data and settings.

8-3-11 . The other information

1. The communication checks are not needed because the checking unit is connected to PC and CF card before the operation check.
2. Never try to perform **10 UUID_Code Write** in **Main Menu**.
This setting can be performed only in the factory.
UUID Code is the individual identified code for the each unit.
UUID Code is a sort of the licensed key to download the copyright files.
Therefore, never try to change UUID Code.
3. Performing **12 PCB Check** in **Main Menu**, **This PCB is Old** or **This PCB is New** display may appear.
Both PC Board Assemblies may be interchangeable.
Using this check, the interchangeability of PC Board Assembly can not be judged.
Refer to **7-3. Back Up and Restore** in this manual concerning the interchangeability of PC Board Assembly.

9. TROUBLESHOOTING

Nothing happens when the [Power] button is pressed	
Possible Cause	Recommended Action
The battery is weak.	Charge the battery pack.
Internal malfunction	Reset the unit.

Operation is disabled when the AC adapter is connected.	
Possible Cause	Recommended Action
The battery is weak.	Charge the battery pack.
The unit is not mounted on the cradle correctly.	Mount the unit on the cradle correctly.

The battery pack life is very short after each charge.	
Possible Cause	Recommended Action
Battery pack is damaged or has reached the end of its service life.	Contact your original dealer or an authorized CASIO service provider.

Nothing happens when the touch screen is touched.	
Possible Cause	Recommended Action
The touch screen is out of calibration.	Recalibrate the touch screen.
Static electricity or some other problem has caused the touch screen to malfunction.	Reset the unit.
The touch screen is damaged.	Contact your original dealer or an authorized CASIO service provider.

The screen is locked up.	
Possible Cause	Recommended Action
Internal malfunction	Reset the unit.

A message about a data error is on the screen.	
Possible Cause	Recommended Action
Internal malfunction	Follow the instructions that appear on the screen.

Some other warning message is on the screen.	
Possible Cause	Recommended Action
Internal malfunction	Follow the instructions that appear on the screen.

If the reset operation does not restore normal operation, perform the steps under "What to do if resetting does not solve the problem" on page 26.

Batteries lose power

An icon in the system tray shows your current battery capacity. Be sure to recharge the battery as soon as possible after it goes low.

Under normal conditions, you can get many hours of use from a full charge. Here are a few tips to help you get the most from the battery.

Use external power whenever possible

Use the AC adapter to plug your CASSIOPEIA into external power whenever possible, especially when:

- Establishing a remote connection (some modems use a lot of power).
- Connecting to a computer.

Shorten auto power off time

While on battery power, your CASSIOPEIA automatically turns off if you do not operate its buttons or use the stylus for a specified period. You can maximize battery life by keeping this auto power off trigger time short. See "Power" on page 21 for information about setting the auto power off trigger time.

Turn off sounds you do not need

The CASSIOPEIA produces sounds in response to a number of events, such as warnings, appointments, screen taps, and hardware button presses. To optimize battery life, turn off any sounds you do not need. See "Volume & Sounds" on page 20 for information about turning off sounds.

If you forget your password

It is impossible to access any of the data stored in CASSIOPEIA memory without inputting the proper password. If you forget your password, you will have to use the procedure under "Restoring Factory Defaults" to return the CASSIOPEIA to its initial factory default settings. Note, however, that this also deletes all data stored in CASSIOPEIA memory and all programs you have installed, and also initializes all CASSIOPEIA settings.

If you run out of CASSIOPEIA memory

Memory on your CASSIOPEIA is shared between storage memory and program memory. Storage memory is used to store the information you create and programs you install. Program memory is used to run programs on your CASSIOPEIA. The CASSIOPEIA automatically manages the allocation between storage and program memory. However, in some situations, such as when memory is low, the CASSIOPEIA may not be able to automatically adjust the allocation. If you receive a message stating that storage or program memory is unavailable, try the following solutions.

Storage memory

- Move data to a storage card.
 - Insert a storage card into the CASSIOPEIA, start up File Manager (page 23), and move files you do not need on a regular basis from the main memory file (My Device\NandDisk\file) to the storage card.
 - Move received mail messages you normally do not need from the Inbox folder to the storage card. To move files, use Mail to create a new folder on the storage card and then move the messages to that folder.
- Delete unnecessary files. Use File Manager (page 23) to delete files you no longer need from main memory.
- Delete Web pages you saved from the Internet that you no longer need.
- Delete installed programs that you no longer need.

Program memory

- Stop programs you are not currently using. Display the Top Menu and then double-tap **Settings**. On the Settings menu, double tap **Memory** and then tap the **Task Manager** tab. This displays a list of programs that are currently running. Tap the programs you want to quit and then tap **Stop**. If you want to quit all programs that are currently running, tap **Stop All**.
- Clear storage memory as described in the preceding section. This will free some storage memory so that it can be allocated to program memory.
- Reset the CASSIOPEIA using the procedure under "To reset your CASSIOPEIA" (page 25).

Screen freezes or responds slowly

Reset your CASSIOPEIA. See "To reset your CASSIOPEIA" (page 25) .

Screen is blank

If the CASSIOPEIA does not respond when you briefly press the Power button, press and hold the button for a full second. If that does not work, try the following steps, performing the next step only if the one you just performed did not solve the problem.

1. Plug the CASSIOPEIA into AC power.
2. Recharge the battery.
3. Adjust display brightness. While holding down the Power button, press the right or left cursor buttons to adjust brightness.
4. Adjust display contrast. While holding down the Power button, press the up or down cursor buttons to adjust contrast.
5. Reset the CASSIOPEIA. See "To reset your CASSIOPEIA" (page 25)

Screen is dark

Prolonged exposure to direct sunlight may cause your CASSIOPEIA screen to temporarily darken. This is normal for LCD screens and is not permanent.

Inaccurate response to stylus taps

Adjust the touch screen alignment. You can launch the touch screen alignment procedure by holding down the Power button and pressing the OK button.

Slow Or no response

Reset the CASSIOPEIA. See "To reset your CASSIOPEIA" (page 25).

Modem connection problems

You may encounter the following problems when using a modem.

Cannot dial out

- Remove your CASSIOPEIA from the cradle or disconnect the cable. You cannot connect using a modem if your CASSIOPEIA has an active connection with the computer.
- Verify that the modem is firmly seated and connected to your CASSIOPEIA and the telephone jack.
- Make sure the telephone line is analog. (Analog telephone lines transmit data in analog instead of digital form. Your home telephone line is most likely analog, while office telephone lines are often digital.)
- If you create a modem connection for an external modem, select Hayes Compatible on COM1 as your modem. If you are using a modem card, select the modem card as your modem.
- To use an external modem, you need to use a NULL modem cable and appropriate adapters to connect the external modem to your CASSIOPEIA.
- Make sure the modem is waiting for a dial tone. Make sure the "Wait for tone" option is selected on the Modem Setup screen of the modem you are using. See "To configure a dial-up connection setup" on page 56 of User's Guide for more information.

Can dial out but cannot make a proper connection

- Make sure the network to which you are trying to connect supports the Point-to-Point Protocol (PPP). Your Internet service provider or network administrator can verify this.
- Verify that you are using the right phone number for the modem you are trying to reach.
- Make sure the "Wait for tone" option is selected on the Modem Setup screen of the modem you are using. See "To configure a dial-up connection setup" on page 56 of User's Guide for more information.

Connection is unreliable

- Make sure the modem is firmly seated and connected to your CASSIOPEIA and the telephone jack.

Network connection problems

The following solutions may help if you encounter problems when using a network card for network connections.

- Verify that you have an Ethernet card that is compatible with your CASSIOPEIA.
- Make sure that the proper drivers for your card are installed on the CASSIOPEIA. For more information, see the owner's manual for the network card.
- Verify with your network administrator that your user name and password are correct.
- Verify with your network administrator that the network you are trying to connect to is available, or try to connect to it from another computer.
- Verify that you have added necessary server information.

Cable and cradle connection problems

The following solutions may help if you encounter problems when connecting to your computer.

- Ensure the CASSIOPEIA is turned on.
- If a modem or Ethernet card is inserted into your CASSIOPEIA, remove it.
- Ensure that you do not have any other active connections.
- Ensure the cable is securely plugged into the COM port or USB port on your computer. Use the cable that came with the CASSIOPEIA, without any extra cables or extenders attached.
- Plug the other end of the cable securely into the correct port on your CASSIOPEIA. If you are using a cradle, push your CASSIOPEIA securely into the cradle.

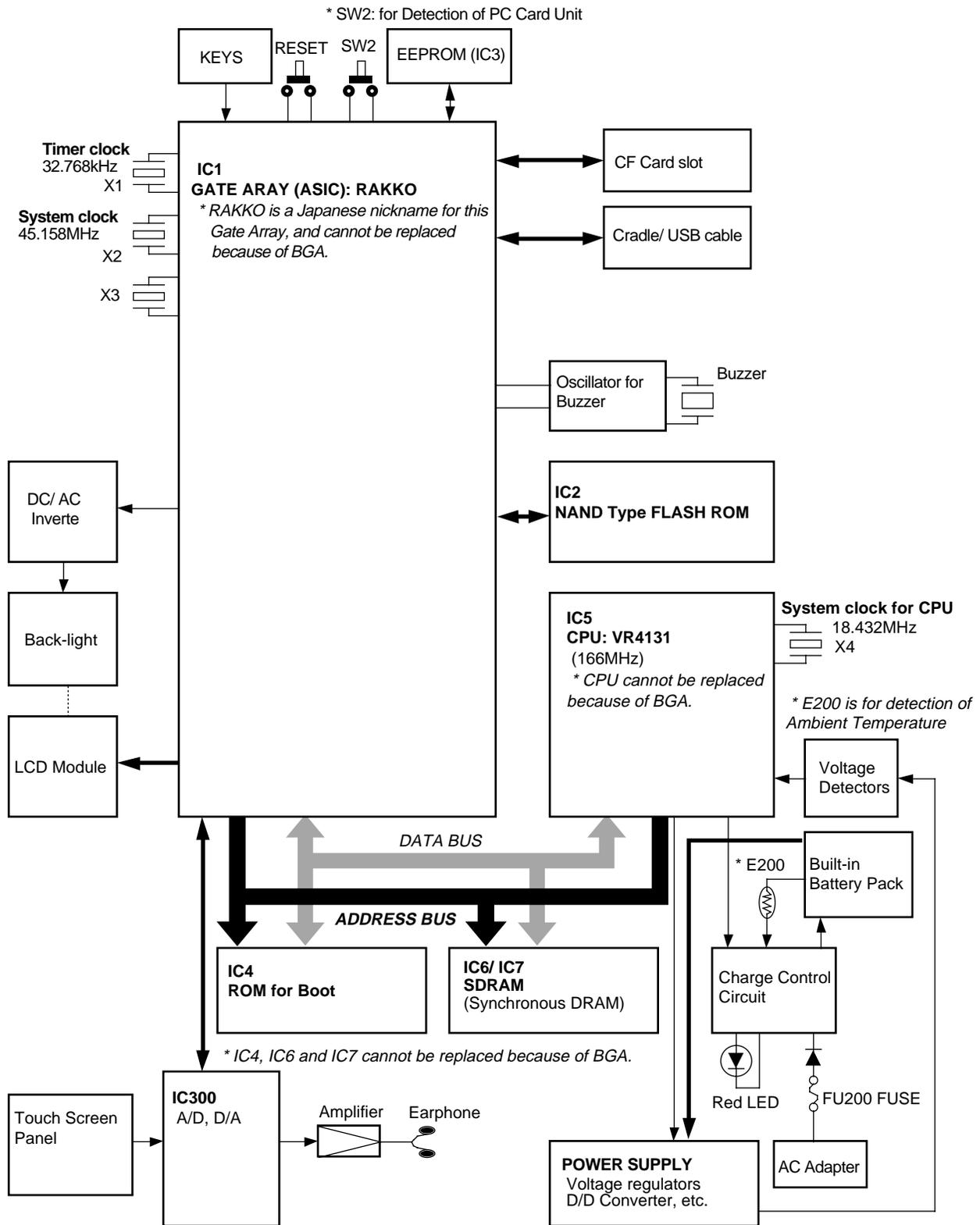
Storage card error messages

"Error! (READ/WRITE)

See your User's Guide for details."

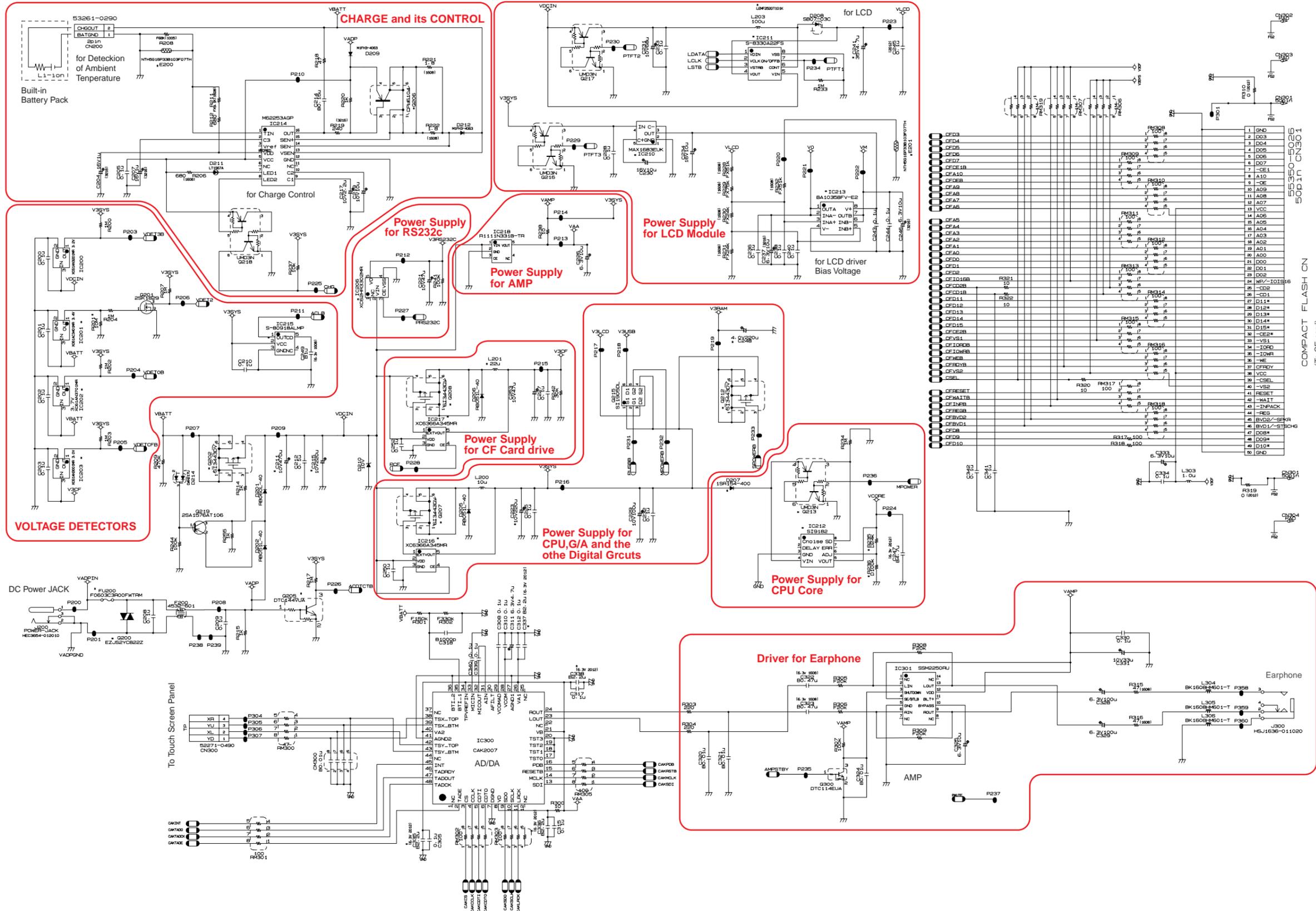
- This error can occur after the CASSIOPEIA is subjected to strong impact, electrostatic charge, or electrical noise. Try performing the operation again.
- Check the battery level and recharge it if it is low.
- Check if the storage card is loaded correctly. If it is, there may be a problem with the storage card.

10. CIRCUIT BLOCK DIAGRAM

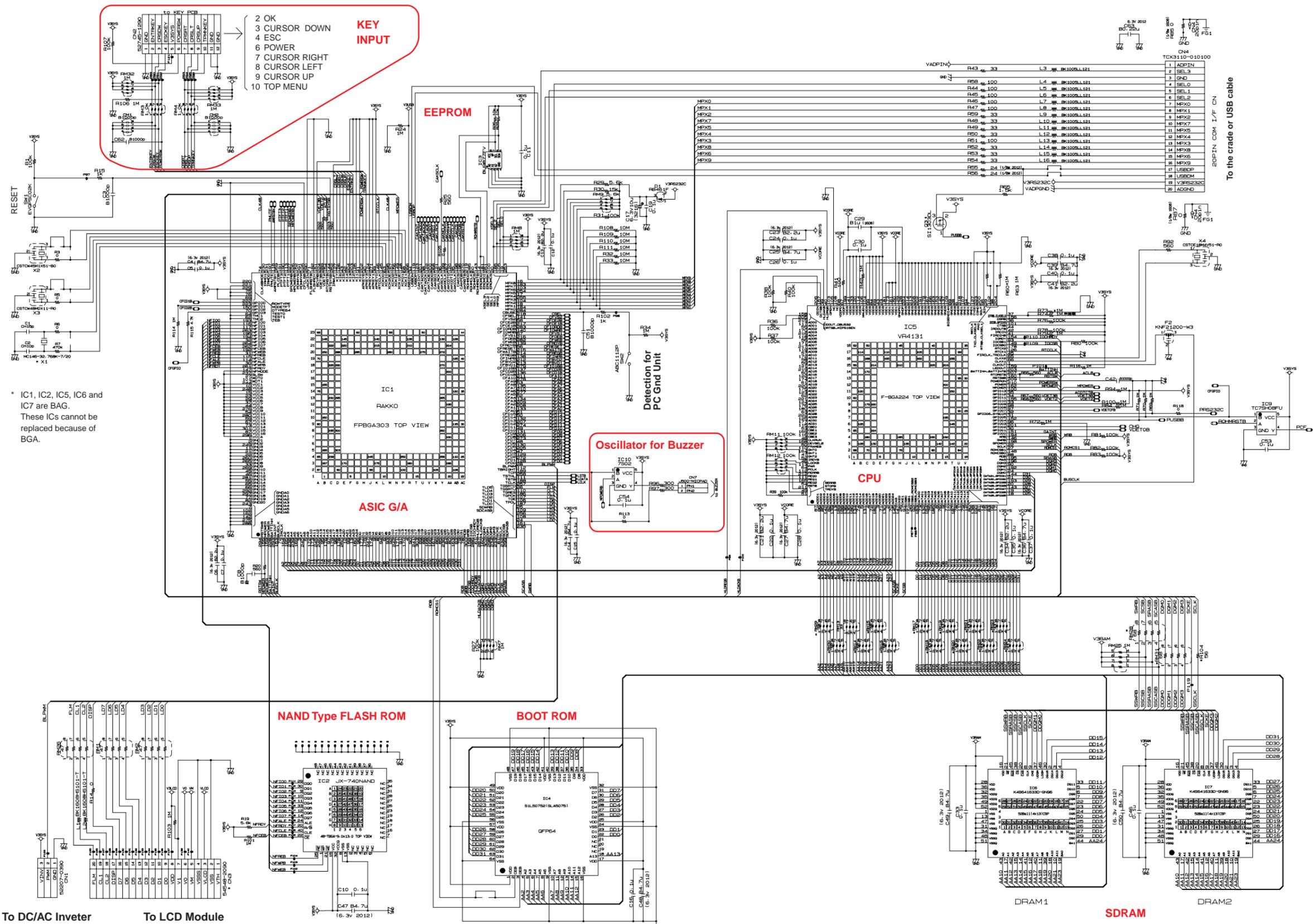


11. SCHEMATIC DIAGRAMS

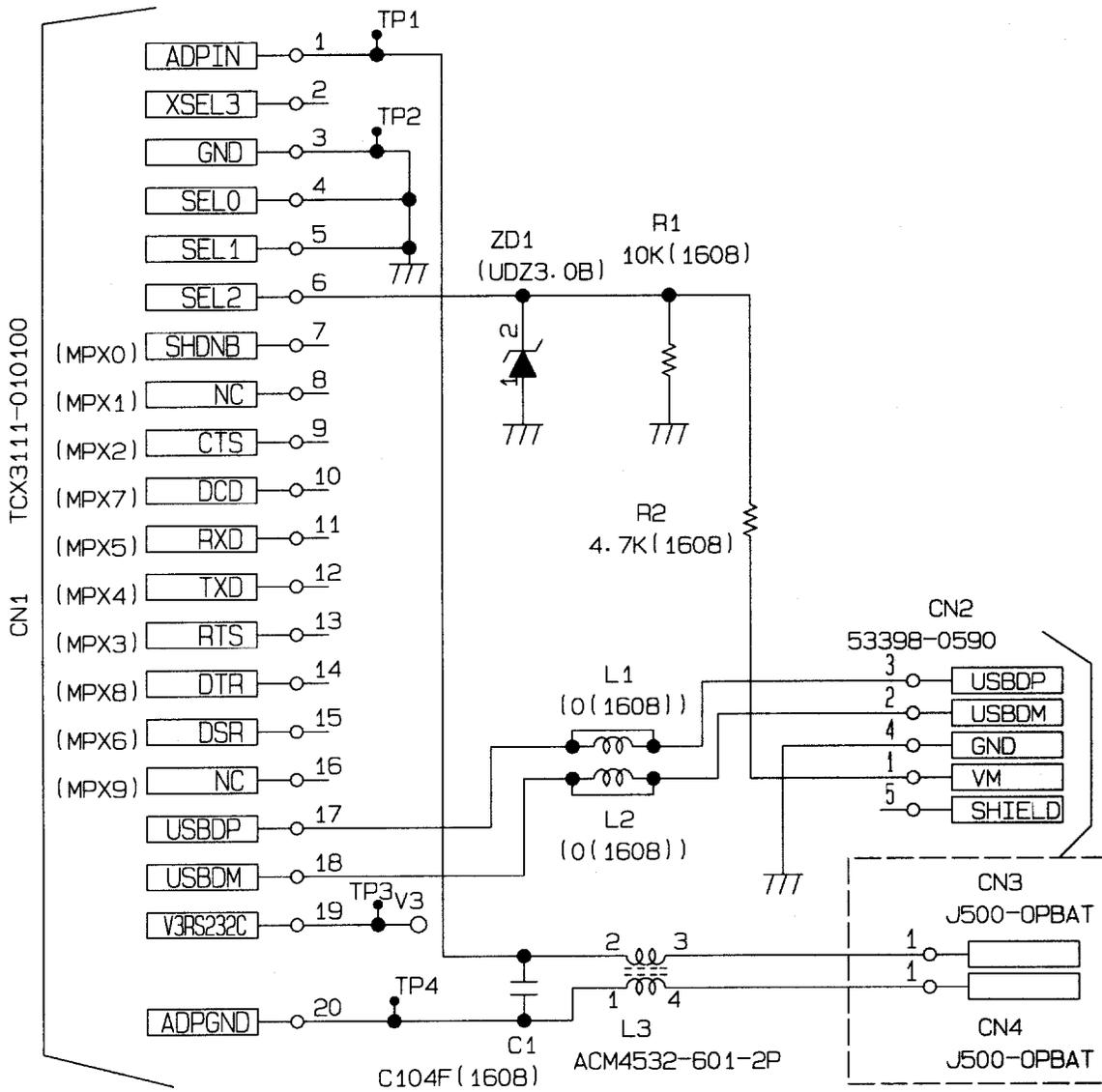
11-1. MAIN PC BOARD ASSEMBLY(1/2)



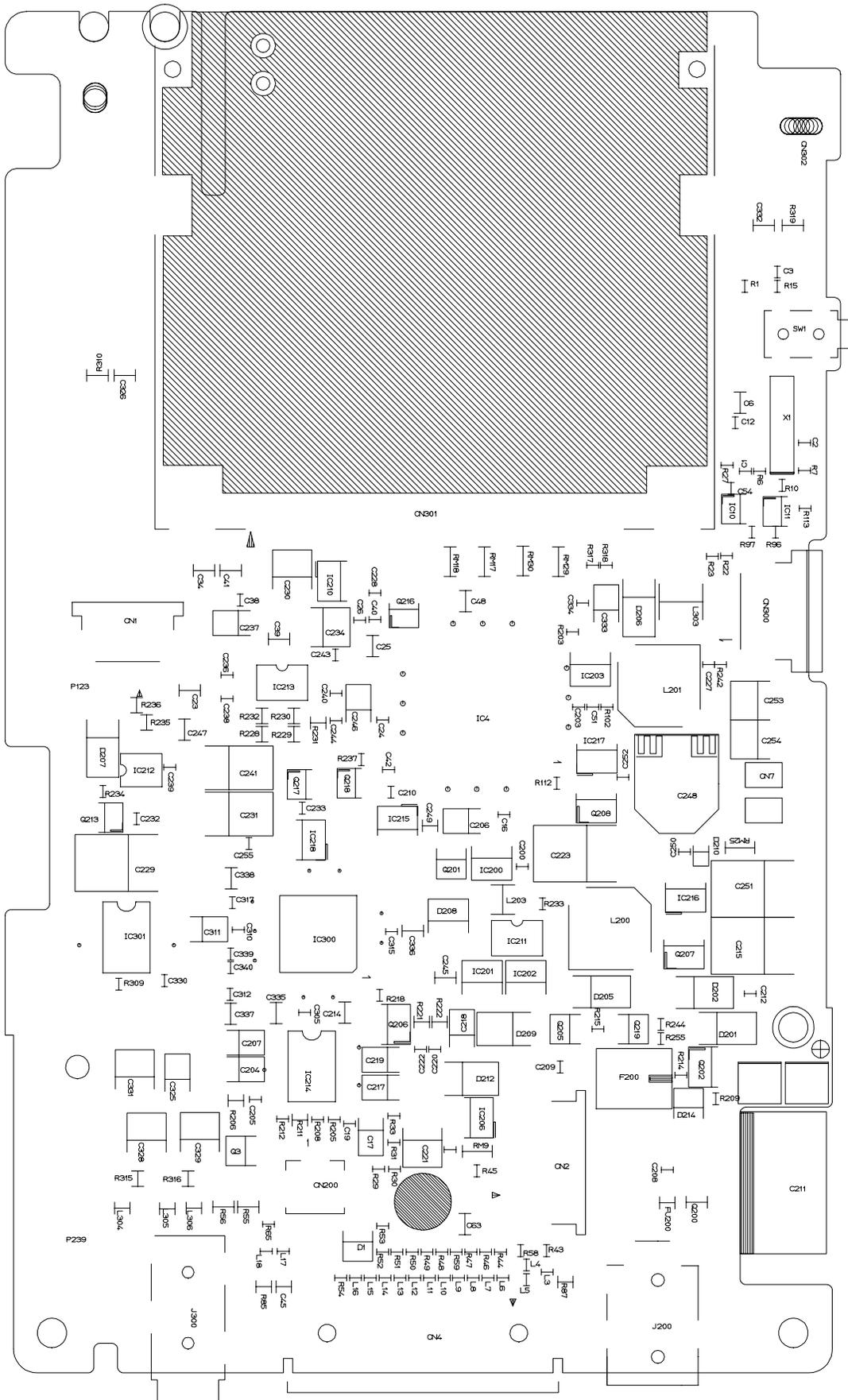
11-2. MAIN PC BOARD ASSEMBLY(2/2)



11-3. CRADLE

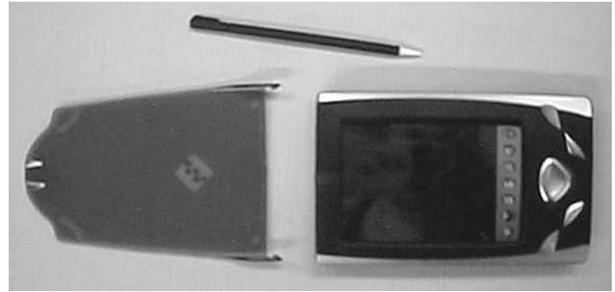


12. PCB VIEW (1/2)

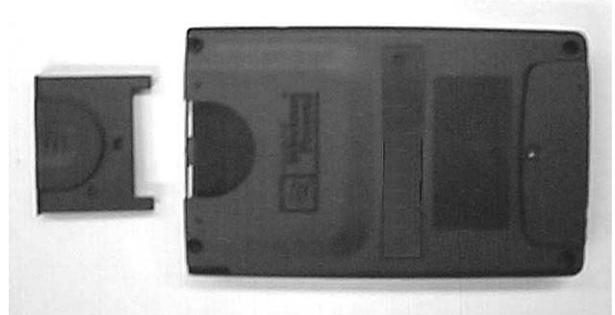


13. DISASSEMBLY PROCEDURE

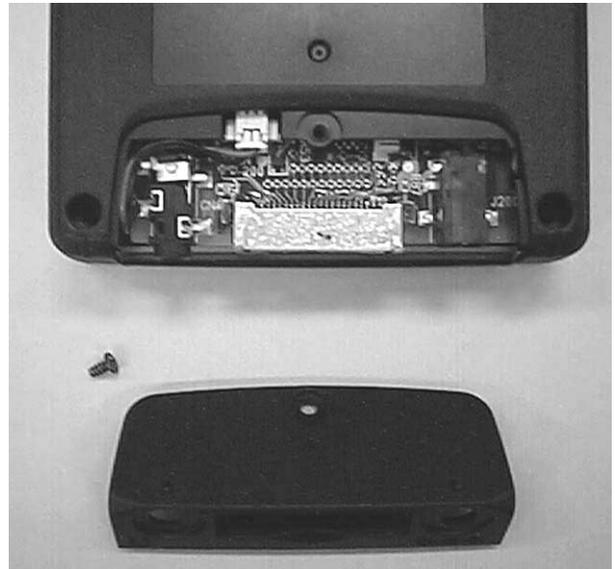
1. Remove the flip cover and the stylus as shown to the right.



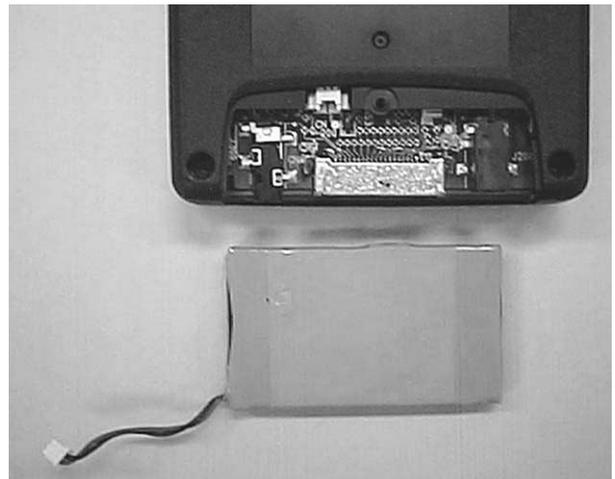
2. Remove the dummy card as shown to the right.



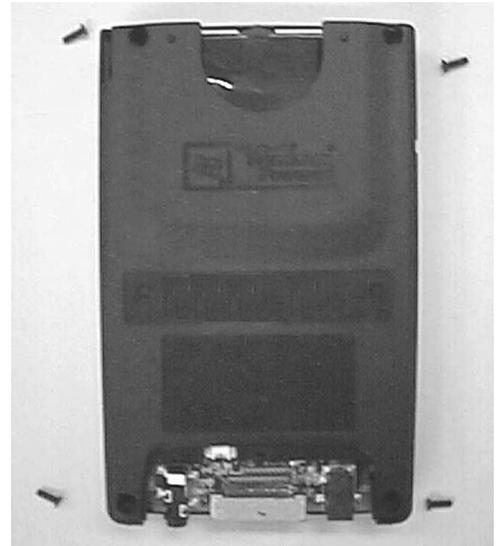
3. Remove the screw securing the battery compartment cover in place, and remove the cover as shown to the right.



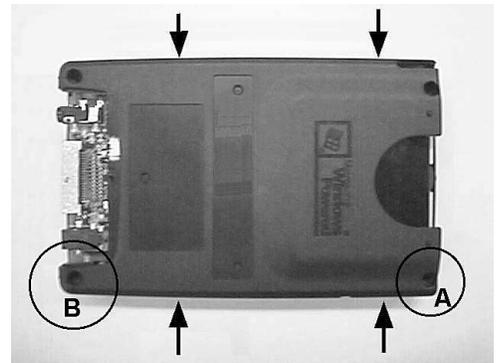
4. Disconnect the battery pack connector and remove the battery pack.



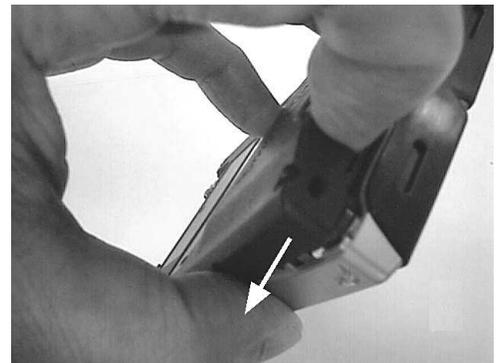
5. Remove the four screws securing the cases using the screw driver as shown to the right.



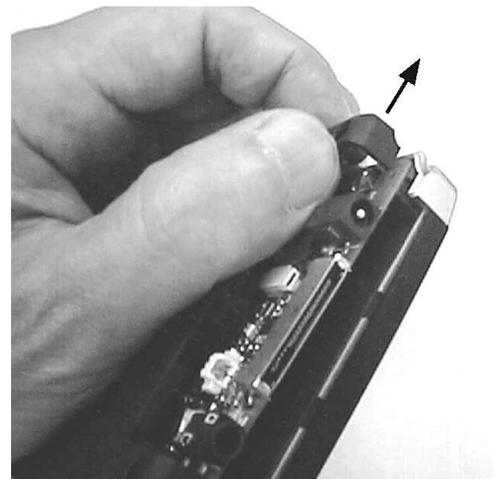
There are four hooks shown with arrows in the right photograph.



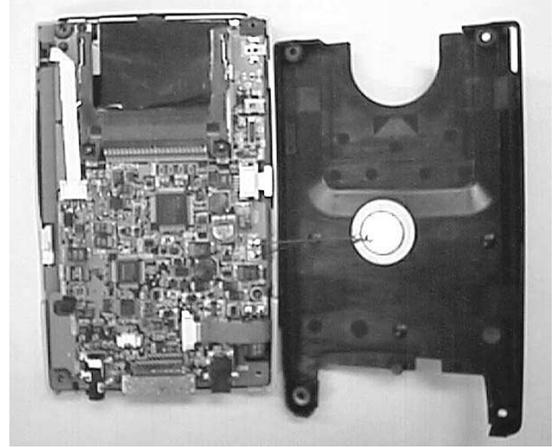
6. On **A** part in above photograph, lift up the lower case assembly while pulling the lower case assembly to the direction shown with a white arrow in the right photograph.



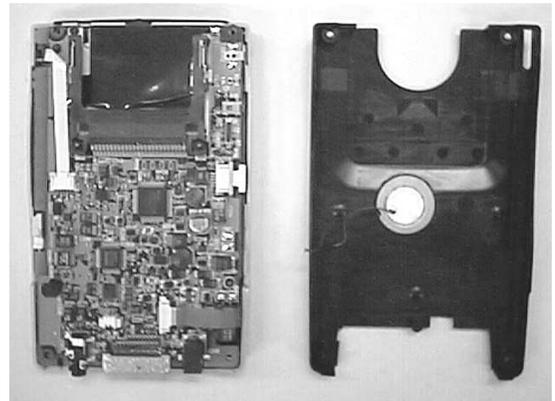
7. On **B** part in above photograph, lift up the lower case assembly while pulling the lower case assembly to the direction shown with a black arrow in the right photograph.



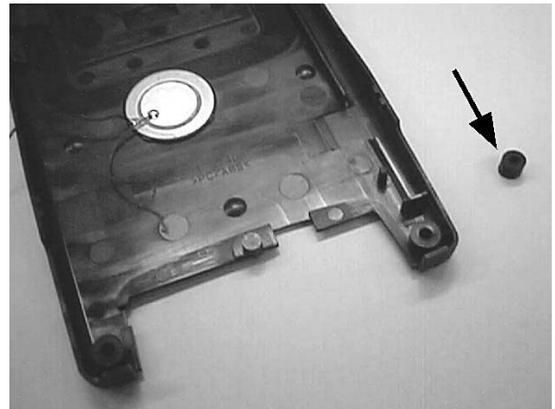
8. Separate the upper case assembly from the lower case assembly as shown to the right. You will be able to separate by hand without using the opener.



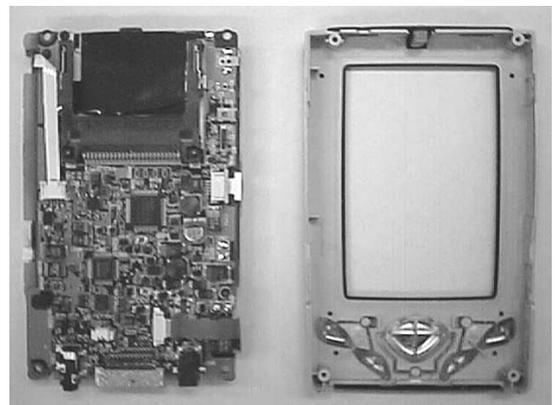
9. After disconnecting the wires for the buzzer from the pads on the main PC Board using the soldering iron, remove the lower case assembly as shown to the right.



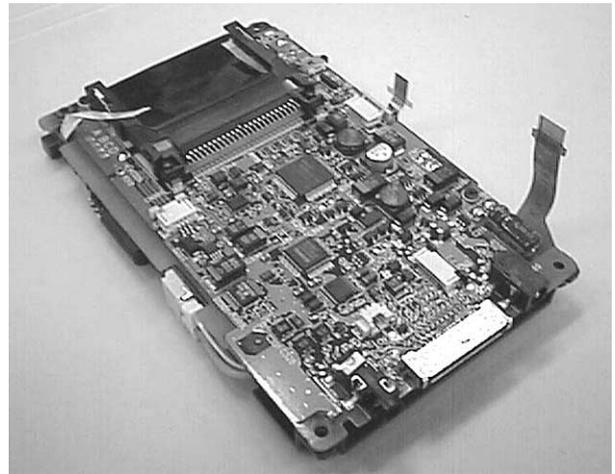
10. Remove the tiny spacer shown with an arrow in the right photograph.
** Note that it is easy to lose this tiny spacer.*



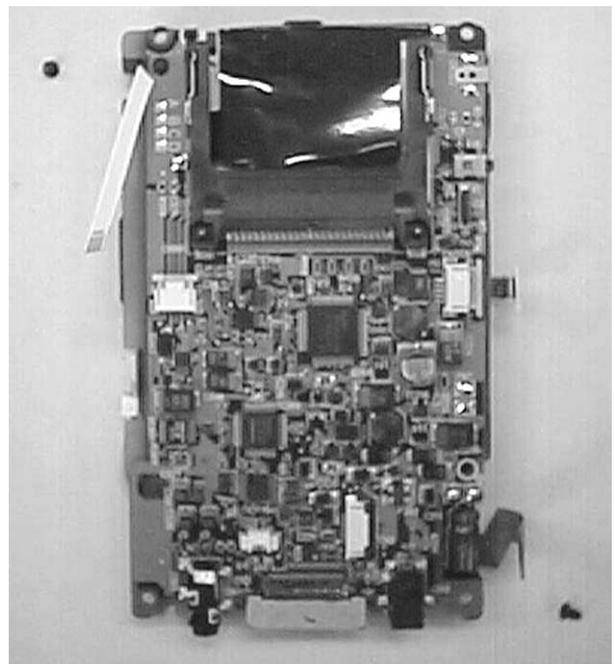
11. Remove the upper case assembly as shown to the right.



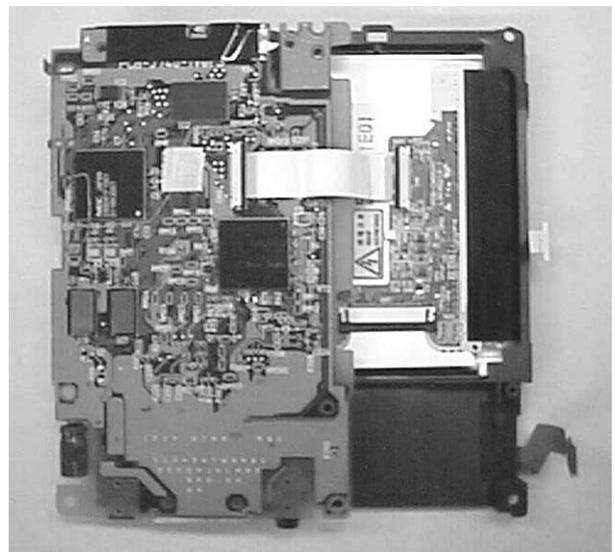
12. Disconnect the two FPCs and a flat cable from the connectors on the main PC Board as shown to the right.



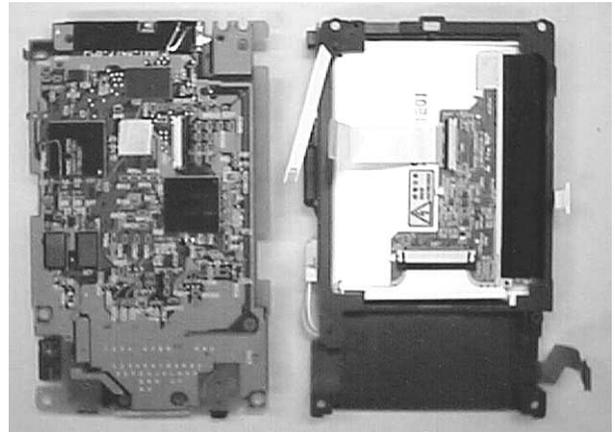
13. Remove the two screws securing the main PC Board Assembly in place as shown to the right.



14. Turn back the main PC Board Assembly as shown to the right.



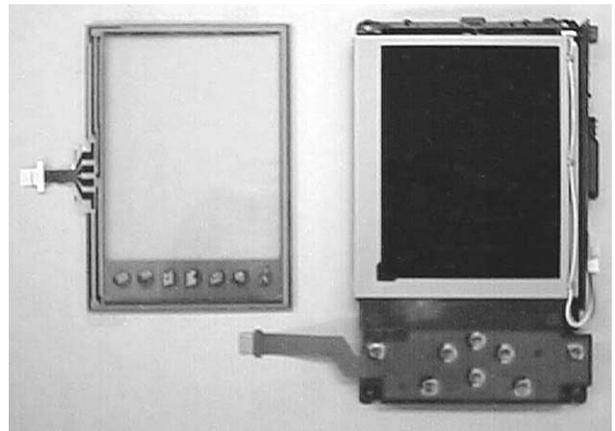
15. After disconnecting a flat cable from the main PC Board Assembly, remove the main PC Board Assembly as shown to the right.



16. Remove the three screws securing the touch screen panel in place as shown to the right.



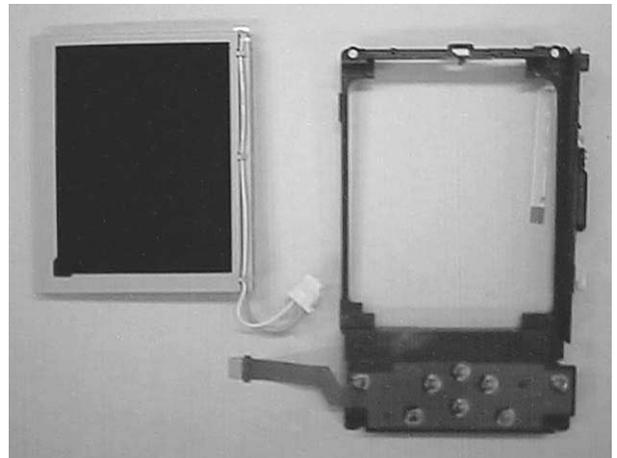
17. Remove the touch screen panel as shown to the right.



18. Disconnect the socket from the connector on the inverter PC Board Assembly as shown to the right.



19. Peel out LCD module as shown to the right. It is comparatively easy to peel out.



14.PARTS PRICE LIST

* Refer to the lower table concerning Applicable in Parts List.

Applicable	Shipment	Enclosed AC Power Cord
U	USA and Canada	USA and Canada Type (AC 100~120V)
B	UK	UK (BS) Type (AC200~240V)
E	Europe	German Type (AC 200~240V)
G	German	German Type (AC 200~240V)
DA	Others 1	USA and Canada Type (AC 100~120V) & German Type (AC 200~240V)
DB	Others 2	German Type (AC 200~240V)
DC	Others 3 (Australia etc.)	German Type (AC 200~240V) & Australian Type (AC 200~240V)
DD	Others 4 (Honk Kong & Singapore etc.)	German Type (AC 200~240V) & UK (BS) Type (AC 200~240V)

N	Item	Code No.	Parts Name	Specification	Applicable	Q	Price Code	R
PCB ASSY/MAIN (C141178*1 TK(EN))								
N	1	1006 2888	SHIELD/CF	C445034-1	Common	1	AB	C
N	2	1006 2890	TAPE/CF	C445038-1	Common	1	AA	C
N	3	1006 2889	PLATE	C445037-1	Common	1	AA	C
N	4	1006 8717	SPACER	C445196-1	Common	1	AA	C
N	5	1006 9297	SPACER	C445214-1	Common	1	AA	C
	FU200	1006 1917	FUSE/CHIP	F0603C3R00FWTRM	Common	1	AB	C
	J300	3025 1937	JACK	HSJ1636-011020	Common	1	AE	C
N	J200	1006 2895	JACK	HEC3654-012010	Common	1	AE	C
	CN4	2259 2752	CONNECTOR	TCX3110-010100	Common	1	AR	C
	CN301	3502 2553	CONNECTOR	55350-5026	Common	1	AU	C
N	CN3	8022 0642	CONNECTOR	54548-2090	Common	1	AD	C
	CN200	3502 2427	CONNECTOR	53261-0290	Common	1	AB	C
N	CN2	1006 2923	CONNECTOR	52745-1290	Common	1	AB	C
	CN300	3502 2644	CONNECTOR	52271-0490	Common	1	AA	C
	CN1	3502 2321	CONNECTOR	52207-0390	Common	1	AE	C
	SW1	2370 1392	SWITCH	EVQPSC02K	Common	1	AB	C
	SW2	1007 3450	SWITCH	ABC1112P61	Common	1	AB	C
INNER CASE ASSY								
N	6	1006 3006	CASE/INNER	C141171-1	Common	1	AJ	C
N	7	1006 4338	PCB ASSY/MAIN	C141178*1 TK (EN)	Common	1	EG	B
N	8	1006 3005	SHEET/KEY	UBF02002SA	Common	1	AO	C
N	9	1006 3007	SHEET/ICON	C343923-1	Common	1	AO	C
	10	1002 1194	CABLE/JOINT	C444089-1	Common	1	AC	C
N	11	1006 3002	TAPE/LCD	C445040-1	Common	4	AA	C
	12	6423 9990	SCREW	C442157-3	Common	3	AA	C
N	13	1006 3004	PANEL/TOUCH	N010-0516-T241	Common	1	BQ	B
N	14	1006 3023	LCD MODULE	CMD500TT10-C1	Common	1	DK	B
N	15	1006 3003	INVERTER	INV-J740-S	Common	1	BL	C

N	Item	Code No.	Parts Name	Specification	Applicable	Q	Price Code	R
HARD COVER ASSY (C343993*1 TK)								
N	16	1006 3017	SPACER	C445051-1	Common	2	BY	C
N	17	1006 3018	SPACER	C445087-1	Common	2	AH	C
COMPONENTS								
N	18	1006 2992	CASE SUB ASSY/UPPER	C343933*1	Common	1	BY	C
N	19	1006 2993	PEN SUB ASSY	C343934*1	Common	1	AH	C
N	20	1006 4339	HARD COVER ASSY TK	C343993*1 TK	Common	1	AX	C
N	21	1006 2998	CASE/LOWER	C141170-1	Common	1	AW	C
N	22	1006 2989	COVER/BATTERY	C241928-1	Common	1	AG	C
N	23	1006 2990	COVER/RS232C	C343925-1	Common	1	AB	C
N	24	1006 2991	CARD/DUMMY	C343927-1	Common	1	AI	C
N	25	1006 2994	LABEL/R	C343978-1	Common	1	AA	C
N	26	1006 2996	SEAT/RESET	C445036-1	Common	1	AA	C
N	27	1006 3000	RUBBER/PEN	C445039-1	Common	1	AA	C
N	28	1006 4192	BUZZER	7BB-20-6A82	Common	1	AF	C
N	29	1006 3001	BATTERY	CGA-1/105A	Common	1	CC	C
	40	6334 7860	SCREW	A33953-13	Common	1	AA	C
OTHERS								
N	30	1006 2942	SOFTWARE/CD-ROM(CASIO)	CDJ740AA01A	U	1	AG	C
N	30	1006 2979	SOFTWARE/CD-ROM(CASIO)	CDJ740AA02A	B	1	AG	C
N	30	1006 2952	SOFTWARE/CD-ROM(CASIO)	CDJ740AA03A	E, G, DA, DB, DC, DD	1	AG	C
* These parts of item 30 are English Version CD-ROMs.								
N	31	1006 2944	ADAPTER/AC	AD-C59200J	U	1	BT	C
* AC input voltage of this AC adapter is 120V.								
* This adapter can supply the power without connecting to the lower AC cord because USA/Canada type AC plug is equipped on this adapter.								
N	32	1006 2953	ADAPTER/AC	AD-C59200E	B, E, G, DA, DB, DC, DD	1	BZ	C
* AC input voltage of this AC adapter is 100~240V.								
* AC Plug and cord are not equipped on this adapter.								
Therefore, supply the power after connecting this adapter to one of the lower AC cords.								
	33	1000 6300	CORD/AC	CBL-K799-AC-EU	E, G, DA, DB, DC, DD	1	AR	C
	34	1000 6299	CORD/AC	CBL-K799-AC-JU	DA	1	AO	C
N	35	1006 2713	CORD/AC	INQ1258	B, DD	1	BE	C
	36	1002 9316	CORD/AC	INQ957	DC	1	AS	C
* Refer to the lower table and EXPLODED VIEW concerning these AC cord.								
N	37	1006 4191	CRADLE/USB	CR-J740A	Common	1	BU	C
Parts prices will be informed separately by Parts Price List.								

Note: N- New parts

Q- Quantity used per unit

R- Rank

R- A: Essential

B: Stock recommended

C: Others

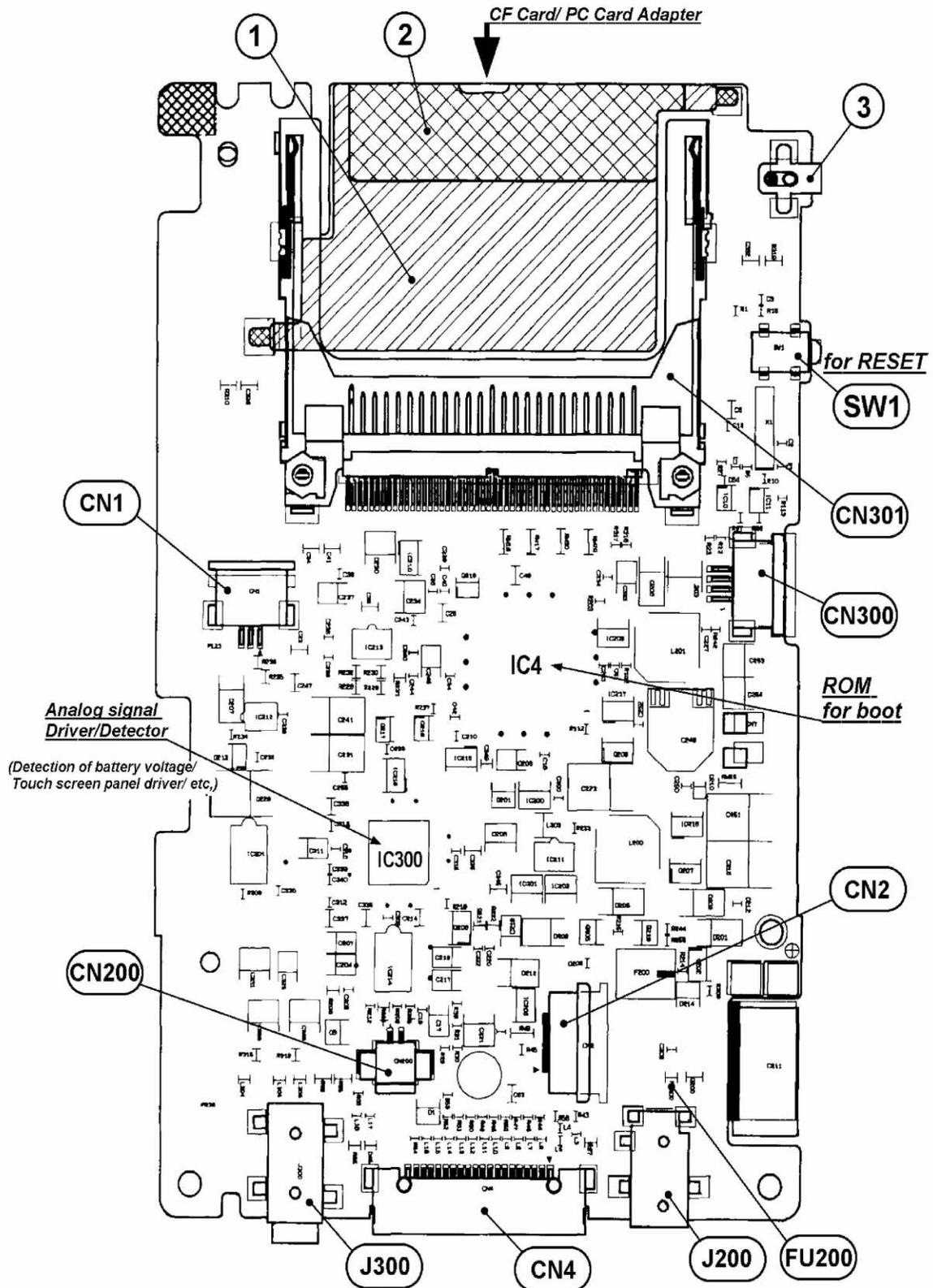
X: No stock recommended

AC Power Cord

Item	Code No.	Specification	Note
33	1000 6300	CBL-K799-AC-EU	German Type (Round 2 Pin Plug)
34	1000 6299	CBL-K799-AC-JU	USA & Canada Type (Rectangular 2 Pin Plug)
35	1006 2713	INQ1258	UK (BS) Type
36	1002 9316	INQ975	Australian Type

15. EXPLODED VIEW

15-1. PCB ASSY/MAIN (1/2)

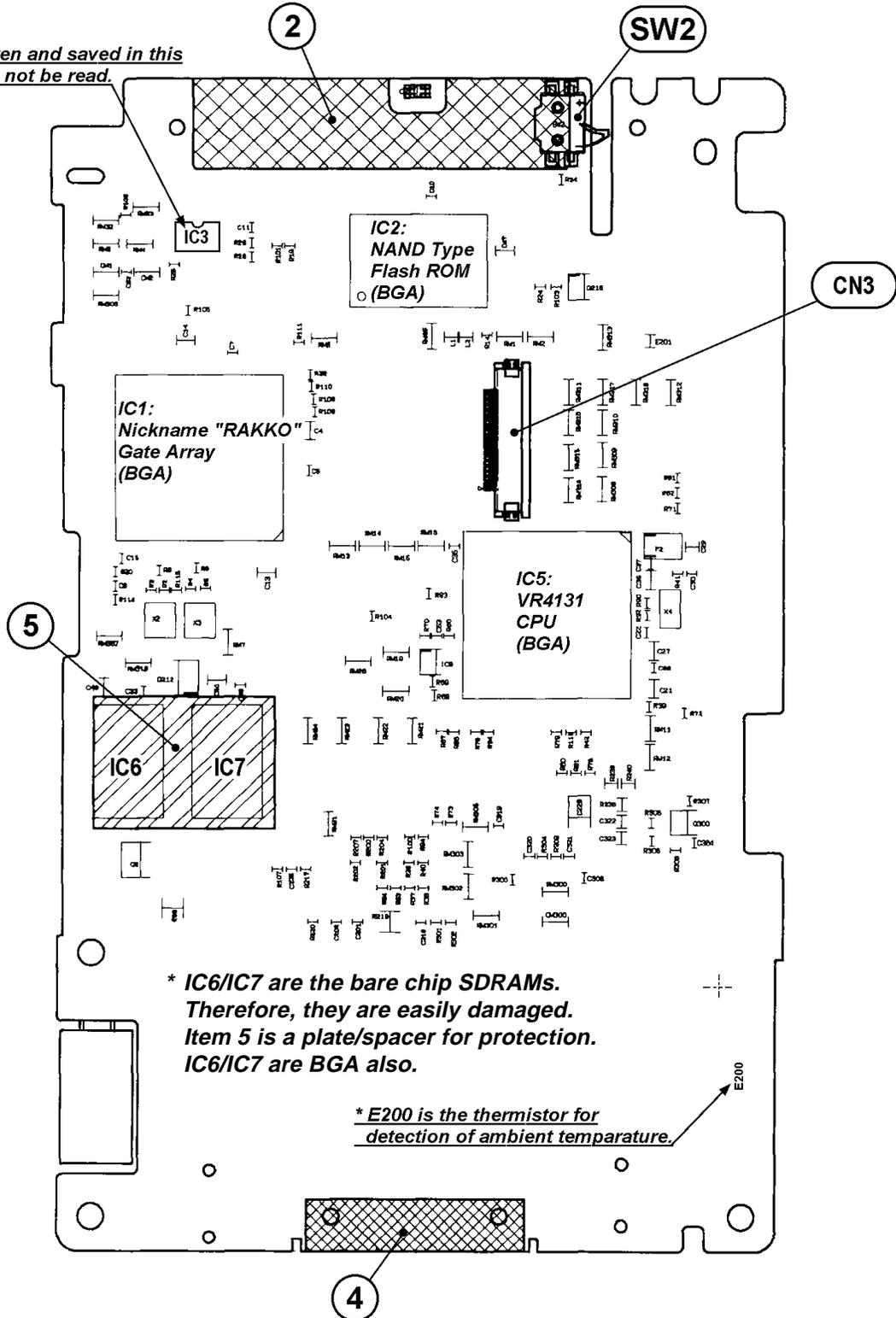


15-2. PCB ASSY/MAIN (2/2)

* IC1/IC2/IC5/IC6/IC7 cannot be replaced because of BGA.

EEPROM

* UUID is written and saved in this IC. UUID can not be read.



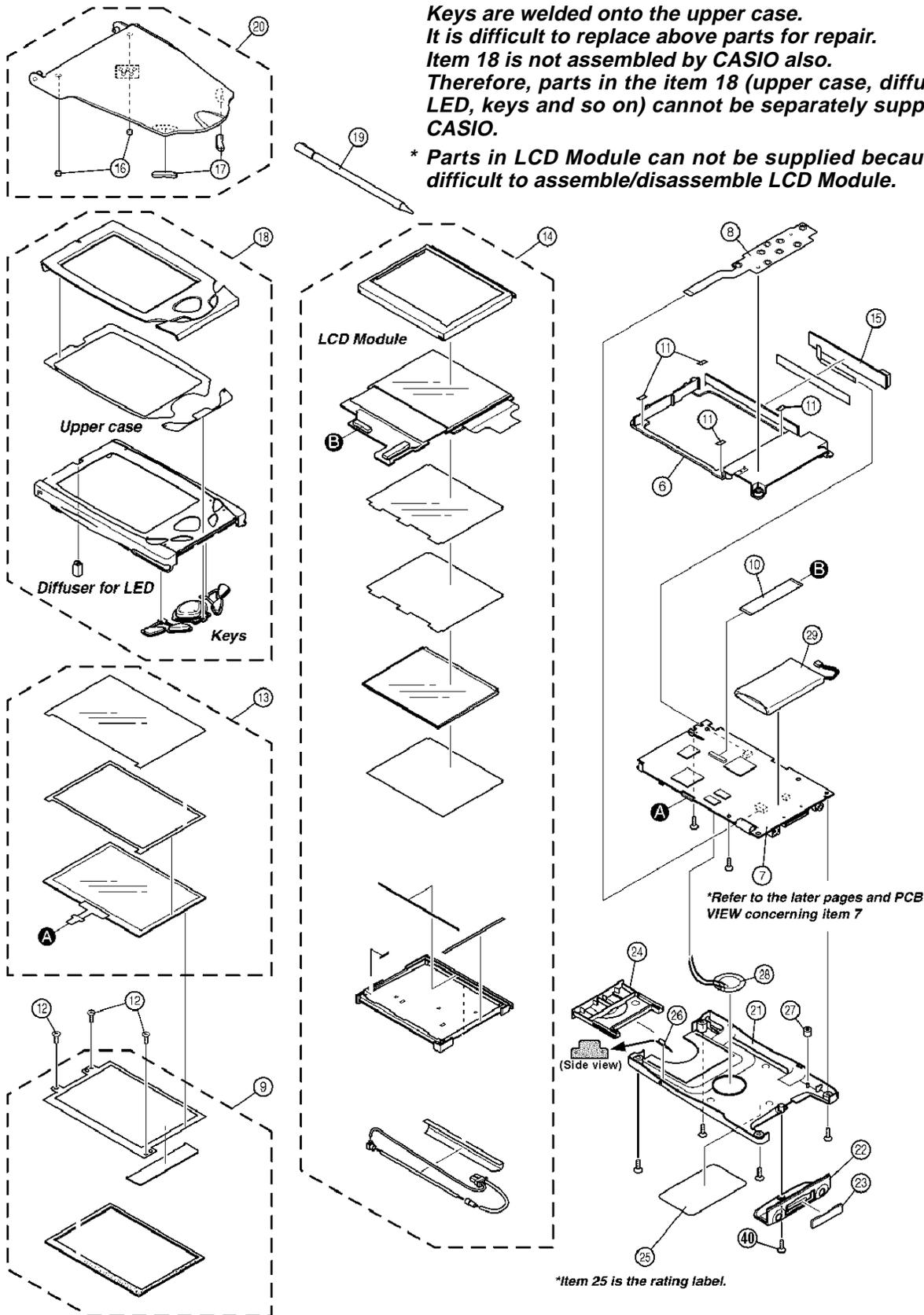
* IC6/IC7 are the bare chip SDRAMs. Therefore, they are easily damaged. Item 5 is a plate/spacer for protection. IC6/IC7 are BGA also.

* E200 is the thermistor for detection of ambient temperature.

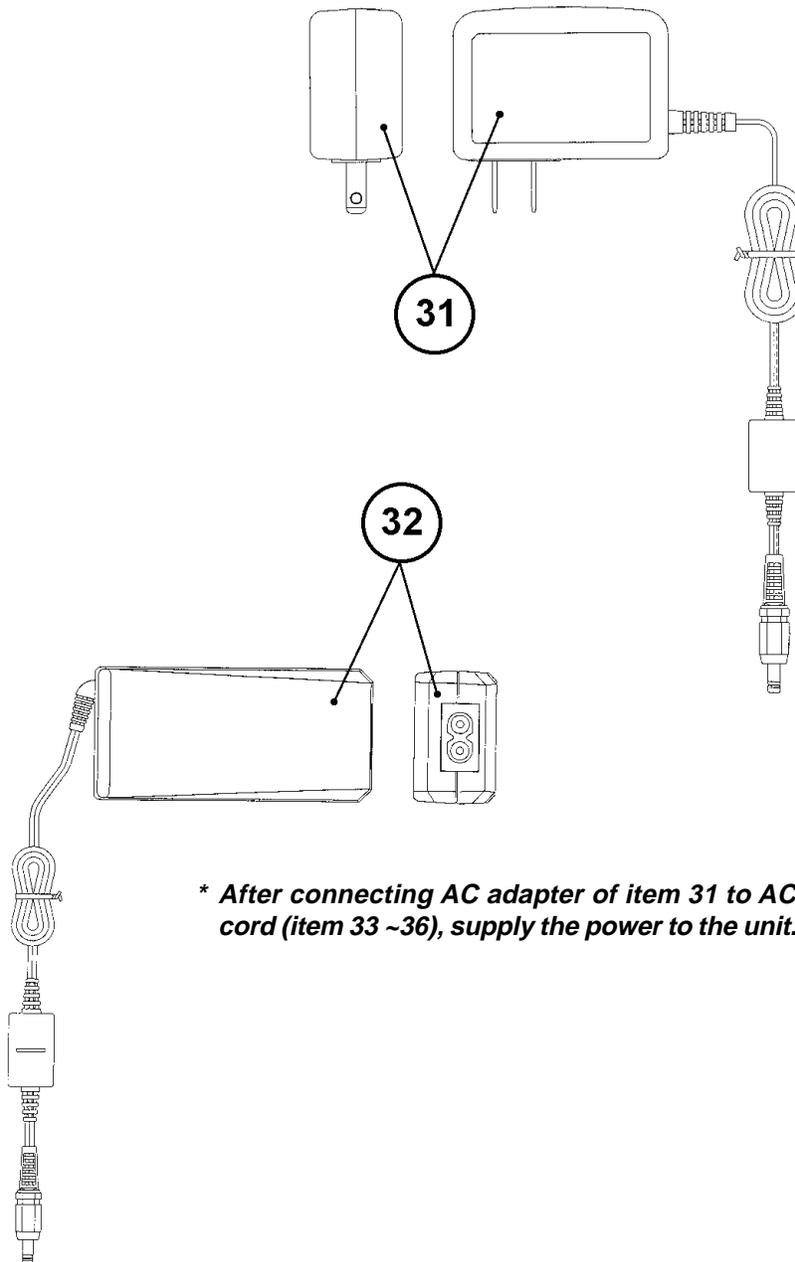
15-3. INNER CASE ASSY, HARD COVER ASSY AND COMPONENTS

* The diffuser for LED is strongly inserted into the trench on the upper case.
 It is difficult to remove this diffuser.
 Keys are welded onto the upper case.
 It is difficult to replace above parts for repair.
 Item 18 is not assembled by CASIO also.
 Therefore, parts in the item 18 (upper case, diffuser for LED, keys and so on) cannot be separately supplied by CASIO.

* Parts in LCD Module can not be supplied because it is difficult to assemble/disassemble LCD Module.

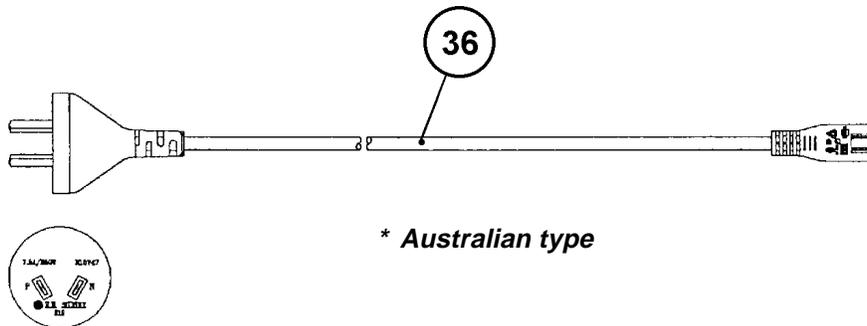
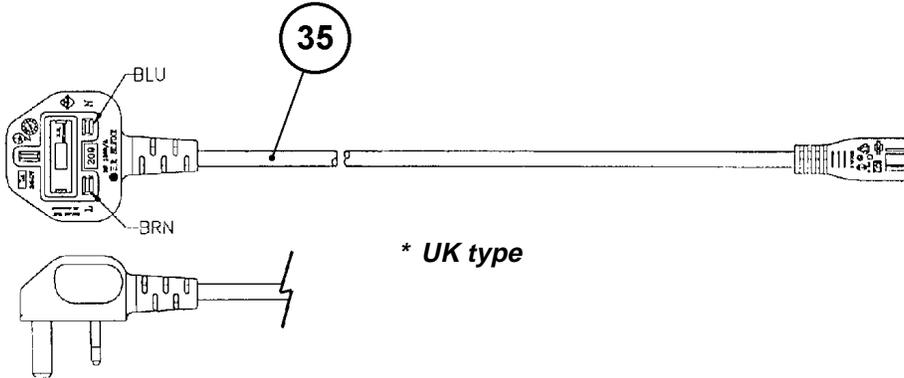
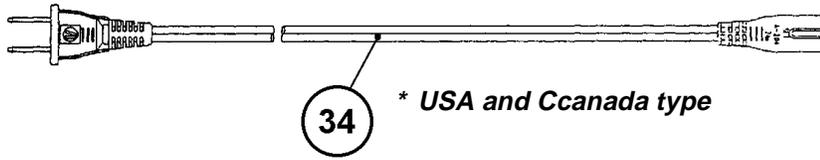
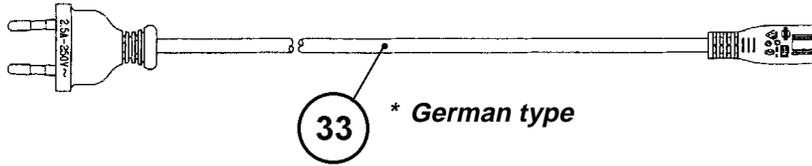


15-4. OTHERS (1/3)

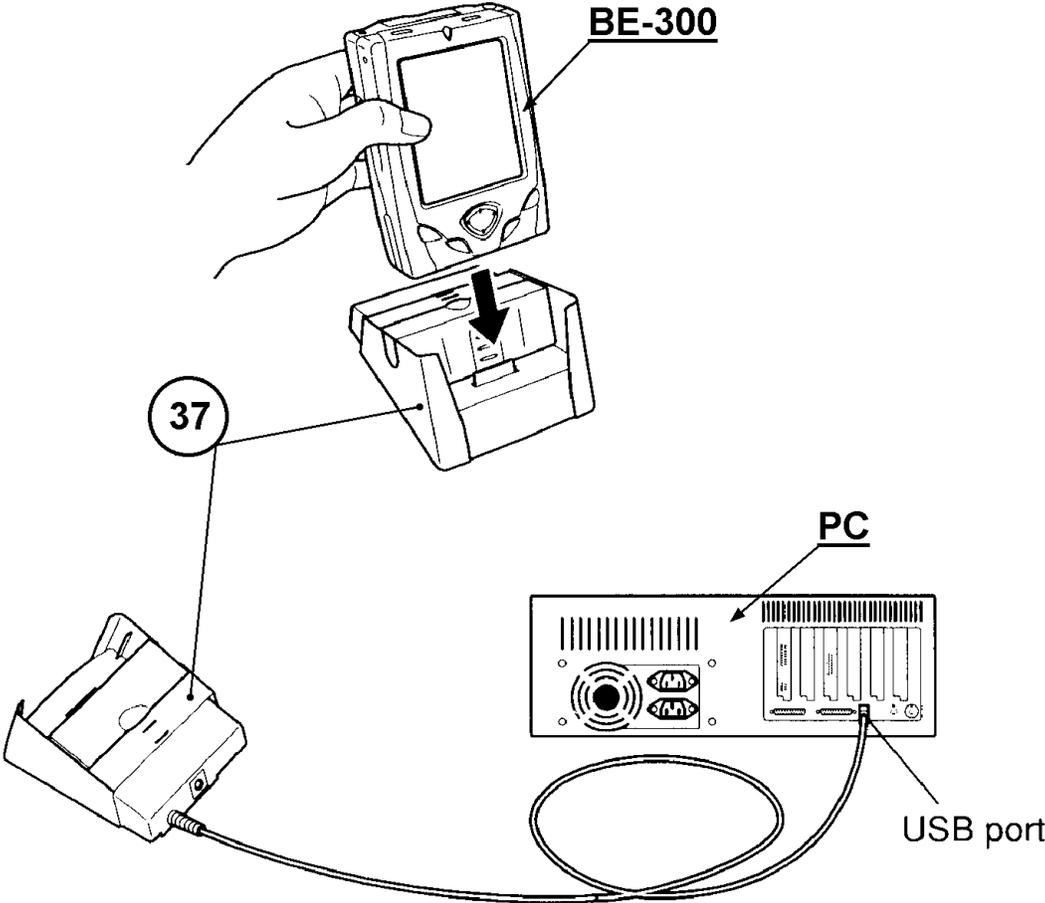


*** After connecting AC adapter of item 31 to AC cord (item 33 ~36), supply the power to the unit.**

OTHERS (2/3)



OTHERS (3/3)



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