

# Q U I C K   S T A R T   G U I D E



Powered by **ABT**

**iScan™ VP20**  
HIGH-DEFINITION VIDEO PROCESSOR & HUB

## Unpack the box

- 1** Remove the components and iScan VP20 from the box. Save the packing materials in case you need them later.
- 2** Review the documentation for important information.
- 3** Register online at [www.dvdo.com/register](http://www.dvdo.com/register)

**Notice:** The information contained on this Quick Start card, including but not limited to any product specifications, is subject to change without notice.

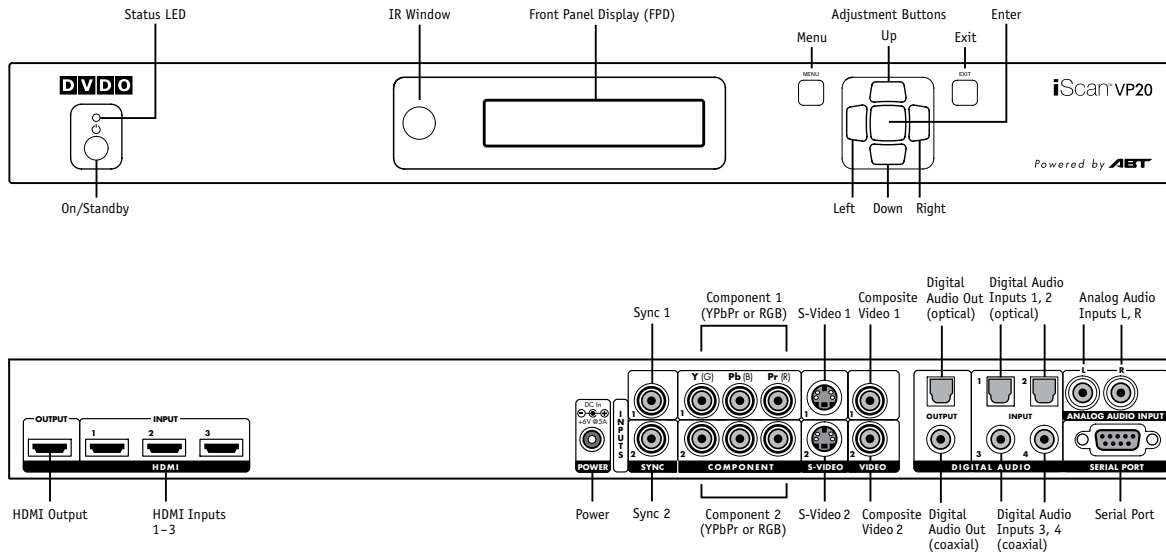
## Check the components

- iScan VP20 Audio/Video Processor
- Universal 6V@5A AC to DC Power Converter
- Removable Power Cord
- Remote Control with two AAA batteries
- iScan VP20 Owner's Manual
- Software CD

*If any items are missing or damaged, please notify your dealer immediately.*



## Front and Back Panel



### Quick Note

This Quick Start Guide has been created to assist you in the first step of setting up your iScan VP20 unit, which is accessing the iScan's On Screen Display (OSD) on your screen.

Accessing the iScan's OSD is crucial, not only in allowing the user to navigate the menu system, but its presence lets the user know that the iScan is sending a compatible signal to the display. If the OSD is not visible on the display's screen by pressing one of the sub-menu buttons on the remote control, then the Output Setup of the iScan must be configured to work with the input that is being used on the display. Following all of the steps provided should allow you to see the OSD.

To best set up your iScan VP20 unit with your display, we recommend that you consult your iScan VP20 Owner's Manual - "Setting up an iScan Using the Internal Test Patterns and AVIA: Guide to Home Theater Calibration DVD."

Instruction in **bold** apply to specific buttons on either the front panel or remote control of the iScan VP20. Instructions in *italics (top line / bottom line)* apply to information that is displayed on the Front Panel Display (FPD).

### STEP 1 - Powering Up

Attach the removable power cord to the external power supply. Plug the removable power cord in to a wall outlet or power conditioner, if applicable. Plug the small connector attached to the cable that comes out of the power supply into your iScan VP20. Press the **On/Standby** button on the front panel of the iScan. Your iScan VP20 should power on and display *DVDO iScan VP20 — Powered by ABT* on the FPD. The Status LED on your iScan VP20 will turn red verifying that there are no active inputs detected.

### STEP 2 - Connecting the iScan VP20 in your system

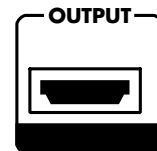
*Displays with a Digital Input (HDMI or DVI-D)*



**HDMI**



**DVI-D**



**HDMI Output**

HDMI is backwards compatible with DVI-D with the use of either a cable or adapter. Connect the iScan VP20's HDMI output to your display. If your display has an HDMI input, use an HDMI-to-HDMI cable. If your display has a DVI-D input, use an HDMI-to-DVI cable or adapter. The default output on the iScan VP20 is digital RGB 4:4:4 which is the DVI standard. Once connected, press the **Menu** button and you should see the iScan's OSD.

## Troubleshooting

### 1. What should I do if the front panel display (FPD) of my iScan VP20 is showing an error message?

If the iScan VP20 does not boot correctly, you may get an error message. Performing a hard reset of the iScan should clear any memory errors and reboot the unit to its factory default (480p digital RGB 4:4:4 out). If you still get an error message after performing a hard reset, contact our Technical Support department for assistance.

- a. Performing a hard reset of the iScan using the remote control:
  - Press the **Configuration** button on the remote control until the FPD reads 'Configuration / Factory Default'
  - Press the **Enter** button. The FPD will read 'No'
  - Press the **Up** button. The FPD will read 'Yes'
  - Press the **Enter** button. The iScan will reboot to its factory default.
- b. Performing a hard reset of the iScan using the buttons on the front panel:
  - Unplug the power from the back of the iScan
  - Press the **Menu** and **Exit** buttons simultaneously while plugging the power back into the iScan.

### 2. Why is the blue Status LED blinking on the front panel of my iScan VP20?

The Status LED on the iScan VP20 will blink blue if the iScan is processing an HDCP protected signal on its HDMI inputs and it is unable to authenticate with the display. Verify that your display is HDCP-compliant. If your display is not

HDCP-compliant then you will need to use the component connections from your source. If your display is HDCP-compliant, then verify that the 'HDCP Mode' is set to 'On' in the 'Input Adjust' and 'Output Setup' menus. If the problem persists, check your cabling and try new cables, if possible, or try cycling the power on your display or HDCP source to force reauthentication between your display and source.

### 3. Will I lose the settings on my iScan VP20 if I update the software version?

Currently, the iScan VP20 may lose its settings when a major software update is performed. Please take note of your output settings before updating your software.

## Setup Questions?

Check our website at [www.dvdo.com/setup](http://www.dvdo.com/setup) or contact us directly at [help@dvdo.com](mailto:help@dvdo.com) or by phone at:

**866.423.3836, extension 333**

*(Monday - Friday, 9 am to 5 pm PST)*

**DVDO Home Theater Products  
by Anchor Bay Technologies, Inc.**

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