

Power over the NET™ PN9108U User Manual



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FCC, CE Information

FEDERAL COMMUNICATIONS COMMISSION INTERFERENCE STATEMENT: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

CE Warning: This is a class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

RoHS

This product is RoHS compliant.

SJ/T 11364-2006

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User Information

Online Registration

Be sure to register your product at our online support center:

International	http://eservice.aten.com

Telephone Support

For telephone support, call this number:

International	886-2-8692-6959
China	86-10-5255-0110
Japan	81-3-5615-5811
Korea	82-2-467-6789
North America	1-888-999-ATEN ext 4988
United Kingdom	44-8-4481-58923

User Notice

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The manufacturer of this system is not responsible for any radio and/or TV interference caused by unauthorized modifications to this device. It is the responsibility of the user to correct such interference.

The manufacturer is not responsible for any damage incurred in the operation of this system if the correct operational voltage setting was not selected prior to operation. PLEASE VERIFY THAT THE VOLTAGE SETTING IS CORRECT BEFORE USE.

Package Contents

The PN9108U package consists of:

- 1 PN9108U Station
- 1 AC Source Power Cord
- 8 Power Outlet Power Cords
- 8 Safe Shutdown Cables
- 1 PON Cable (DB9 F to DB9 M)
- 1 Rack Mount Kit
- 1 Foot Pad Set (4 pcs.)
- 1 Software CD
- 1 User Manual*
- 1 Quick Start Guide

Check to make sure that all of the components are present and in good order. If anything is missing, or was damaged in shipping, contact your dealer.

Read this manual thoroughly and follow the installation and operation procedures carefully to prevent any damage to the switch or to any other devices on the PN9108U installation.

* Features may have been added to the PN9108U since this manual was published. Please visit our website to download the most up-to-date version of the manual.

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About This Manual

This User Manual is provided to help you get the most from your PN9108U system. It covers all aspects of installation, configuration and operation. An overview of the information found in the manual is provided below.

<u>Overview</u>

Chapter 1, Introduction, introduces you to the PN9108U system. Its purpose, features and benefits are presented, and its front and back panel components are described.

Chapter 2, Hardware Setup, provides step-by-step instructions for setting up your installation.

Chapter 3, Browser Operation, details the concepts and procedures involved in the browser operation of your PN9108U installation.

Chapter 4, Administration, explains the administrative procedures that are employed to configure the PN9108U's working environment.

Chapter 5, Safe Shutdown and Reboot, shows you how to safely close a system down and reboot your devices without involving the danger to the file systems that simply killing the power supply does.

Chapter 6, Upgrading The Firmware, explains how to upgrade the PN9108U's firmware with the latest available versions.

An Appendix, provides specifications and other technical information regarding the PN9108U.

Conventions

This manual uses the following conventions:

Monospaced	Indicates text that you should key in.
[]	Indicates keys you should press. For example, [Enter] means to press the Enter key. If keys need to be chorded, they appear together in the same bracket with a plus sign between them: [Ctrl+Alt].
1.	Numbered lists represent procedures with sequential steps.
•	Bullet lists provide information, but do not involve sequential steps.
\rightarrow	Indicates selecting the option (on a menu or dialog box, for example), that comes next. For example, Start \rightarrow Run means to open the <i>Start</i> menu, and then select <i>Run</i> .
A	Indicates critical information.

Product Information

For information about all ALTUSEN products and how they can help you connect without limits, visit ALTUSEN on the Web or contact an ALTUSEN Authorized Reseller. Visit ALTUSEN on the Web for a list of locations and telephone numbers:

International	http://www.aten.com
North America	http://www.aten-usa.com

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Chapter 1 Introduction

Overview

The PN9108U Power over the NETTM is a control unit that provides remote power management for eight AC outlets via a TCP/IP connection, allowing administrators to control the power off, power on, and reboot status for each attached device from any computer connected to the Internet, whether down the hall, or half way around the world.



The power status of each outlet can be set individually, allowing users to establish on/off schedules for each device. Up to 15 additional PN9108U Stations can be daisy chained down from the original PN9108U, providing remote power management for up to 128 devices. Installation and operation is fast and easy: plugging cables into their appropriate ports and simple GUI management is all that is entailed.

Out of band connectivity is available with the installation of an optional *PA0140 OOBC Module*, and the PN9108U's firmware is upgradeable over the Net, so you can stay current with the latest improvements simply by downloading updates from our website.

With its advanced features and ease of operation, the PN9108U is the most convenient, most reliable, and most cost effective way to remotely manage power access for multiple computer installations.

Features

- Remote power on/off/reboot control for eight outlets via TCP/IP and a built in 10/100 Ethernet port
- Daisy chain up to 15 additional stations to control up to 128 outlets
- Manual switching between Local and Remote access for each port via front panel push button switches
- Individual control of each port users can set the power on sequence and delay time for each port to allow equipment to be turned on in the proper order
- Easy setup and operation via a browser interface
- Safe shutdown and rebooting for Windows systems*
- Overcurrent protection and recovery for each AC port plus total port overcurrent protection – remote users can monitor the current status via the GUI interface on their browsers
- Separate circuits for the unit's power and the power to the devices the power control status menu is still accessible even when an overload condition trips the devices' circuit breaker
- Cumulative load measurement remote users can view load information in amperes via the GUI on their browsers
- On/Off scheduling allows everything from a one-time start/shutdown, to daily, weekly, etc. starts/shutdowns at user-specified times
- Port grouping perform the same action on a specified group of ports
- Out of Band (OOB) operation via terminal or dialup connection
- Two level (Administrator and User) security
- Detachable front panel for convenient rack mounting

^{*} Safe shutdown and rebooting is supported if the *Power Monitor* utility has been installed (see *Automated Setup*, page 38).

Optional Capability

With the purchase of an optional PA0140 OOBC Module that plugs into the RS-232 port, the PN9108U can provide the following:

- Out of Band Connectivity OOB power on/off/reboot control of the computers attached to the PN9108U:
 - Local control via a direct terminal link from the PN9108U's RS-232 port to the computer's RS-232 port
 - Remote control via an external modem for either a console terminal connection, or for an ISP internet connection.
- Three configuration management methods: Browser, Telnet, or Console Terminal.

Requirements

To use the PN9108U, the following requirements must be fulfilled:

- Browsers accessing the PN9108U must support SSL 128 bit encryption.
- For cold booting of attached computers, the computer's BIOS must support this feature.
- For Safe Shutdown:
 - The computer must be running Windows (Windows 98 or higher).
 - The computer's BIOS must support Safe Shutdown.
 - There must be an available COM port for the Safe Shutdown cable to plug into on the computer.
- For Out of Band Connectivity, an optional PA0140 OOBC Module must be installed.

Components

Front View



No.	ltem	Description				
1	Port LEDs	The Port LEDs provide status information about their corresponding AC outlet ports. There is one pair of LEDs for each port. The one on the left is the <i>Remote Access</i> LED; the one on the right is the <i>Power</i> LED:				
		 A Remote Access LED lights GREEN to indicate that the device attached to its corresponding port is capable of being controlled remotely. 				
		 A Power LED lights ORANGE to indicate that there is electricity going to its corresponding outlet. The LED flashes under the following conditions: 				
		 If Modem Ring Resume is enabled (see Modem Ring Resume*, page 28), an outlet still receives electricity even when its corresponding computer has been powered OFF. The Power LED blinks OFF, then ON for 8 seconds, then OFF, then ON for 8 seconds, etc., to indicate this situation. 				
		 When a power status change is pending, the LED flashes until the change has taken place. 				
		 If both LEDs flash it indicates that there is either an overcurrent situation, or the relay has failed. See <i>Flashing Lightbulb</i>, page 18, for more details. 				
2	Current LED	Lights to indicate that the current status (in amps) is being displayed on the Station ID LED (instead of the Station ID).				

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No.	ltem	Description			
3	Station ID LED	 The PN9108U's Station ID usually displays here. If this is a Single Station installation (see page 12), or the First Station on a Daisy Chained installation (see page 14), the PN9108U has a Station ID of 01. 			
		 The current status (in amps) displays here (instead of the Station ID) when the <i>Current Display Switch</i> is toggled ON (see item 7, below). 			
4	10/100 Mbps Data	 The LED lights ORANGE to indicate 10 Mbps data transmission speed. 			
	LED	 The LED lights GREEN to indicate 100 Mbps data transmission speed. 			
5	Power LED	Lights when the PN9108U is powered up and ready to operate.			
6	6 Power Control	Each button (A to H), controls the power status of its corresponding AC output port as follows:			
Buttons	• Pressing the button for less than 3 seconds toggles the port between <i>Remote Access enabled</i> and <i>Remote Access disabled</i> (Local Mode). If Remote Access is disabled, the switch does not allow the port to be managed from a remote connection.				
		• Under Local Mode, pressing and holding the button in for more than 3 seconds switches the power to its corresponding port On or Off.			
7	Current Display Switch	Toggles between showing the Station ID and current status (in amps) on the Station ID LED.			
8	Reset Switch	Pressing and holding this switch in for more that three seconds resets the PN9108U to its factory default settings. This switch is recessed and must be pushed with a thin object, such as the en of a paper clip, or a ballpoint pen.			
9	Link LED	Lights GREEN to indicate that a connection via the PN9108U's RJ-45 Ethernet port has been established. Flashes to indicate that data is being transmitted.			

Rear View



No.	Item	Description			
1	Power Socket	The power cable from the AC source plugs in here.			
2	Circuit Breaker	Press to reset the circuit.			
3	AC Power Outlets	The power cables that connect to the computers plug in here.			
4	RS-232 Port	This port can be used to attach a UPS for safe shutdown of the computers configured for Safe Shutdown should there be a power outage. See Step 4, page 12, and UPS:, page 30, for further details. This port can also be used to provide out of band connectivity by connecting a PA0140 Module to it. Contact your dealer for details			
5	Safe Shutdown Ports	Provides safe shutdown and rebooting for Windows 98SE, ME, NT, 2000, XP and 2003 Server systems.			
6	PON (Power over the NET™) Output Port	When daisy chaining PN9108U Stations, this is the Chain Out port. See p. 14 for daisy chaining details.			
7	Power Switch	This standard rocker switch powers the PN9108U On and Off.			
8	RJ-45 Port	The Cat 5 cable that connects the PN9108U to the Internet plugs in here.			
9	PON Input Port	In a daisy chained installation, the PON cable from the Chain Out port of the parent unit plugs in here.			

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Chapter 2 Hardware Setup

Before You Begin



- 1. Important safety information regarding the placement of this device is provided on page 45. Please review it before proceeding.
- 2. Make sure that power to all the devices you will be connecting up have been turned off. You must unplug the power cords of any computers that have the Keyboard Power On function.

Stacking and Rack Mounting

Stacking

The PN9108U can be placed on any appropriate level surface that can safely support its weight plus the weight of its attached cables. To place or stack the PN9108U, remove the backing material from the bottom of the rubber feet that came with this package, and stick them onto the switch's bottom panel at the corners, as shown in the diagram, below



Note: To ensure adequate ventilation, allow at least 5.1 cm on each side, and 12.7cm at the back for power cord and cable clearance.

Rack Mounting

The PN9108U can be installed in most standard 19" (1U) racks. To rack mount the unit do the following:

1. Separate the front and rear modules by removing the four module attaching screws:



2. Use the screws you just removed, and the ones supplied with the rack mounting kit to screw the rack mounting brackets into both modules:



- 3. Position the device in the rack and align the holes in the mounting brackets with the hole in the rack.
- 4. Screw the mounting brackets to the rack.



Note: Cage nuts are provided for racks that are not prethreaded.

Single Stage Installation

In a Single Stage installation, there are no additional PN9108U Stations daisy chained down from the first unit. To set up a single stage installation, refer to the installation diagram on the following page (the numbers in the diagram correspond to the numbered steps), and do the following:

- 1. For each device, use an AC Output cable to connect from any available PN9108U output port to the device's AC socket.
- 2. Safe Shutdown is supported for computers running Windows 98SE, ME, NT, 2000, XP, and 2003 Server.

If you choose to utilize the Safe Shutdown feature (use of this feature is optional), for each computer use a Safe Shutdown cable to connect from the PN9108U's Safe Shutdown port to the computer's Serial port.

Note: You must connect the computer to the same letter designation for both the AC Outlet and Safe Shutdown port.

- 3. Plug the LAN or WAN cable into the PN9108U's RJ-45 socket.
- 4. If you choose to use a UPS, or a modem or PC for OOB operation, connect its serial port to the PN9108U's RS-232 port.
- 5. Use the AC power cord provided with this package to connect the PN9108U's Power Socket to an AC power source. See p. 52 for power cord safety information.

Note: We strongly advise that you do not plug the PN9108U into a multi socket extension cord, since it may not receive enough amperage to operate correctly.

Once you are cabled up, you can turn on the PN9108U and the connected devices.



Daisy Chaining

To manage even more devices, up to 15 additional PN9108U Stations can be daisy chained down from the top level unit. In this way, up to 128 devices can be managed on a complete installation. To set up a daisy chained installation do the following:

1. For each PN9108U Station that you add to the chain, use the DB-9 to DB-9 PON cable that was provided with it to connect the parent PN9108U's PON OUT port to the child PN9108U's PON IN port.



2. Power up the daisy chained PN9108U Stations in sequence starting with the highest level Station and working down. In each case, wait for the PN9108U's Station ID to be ascertained and displayed on the Station ID LED before powering on the next unit.

The Station ID for First Stage (top level) unit is **01**; the ID for the Second Stage unit is **02**, etc.

3. After all the PN9108U Stations are up, power on the devices.

Chapter 3 Browser Operation

Logging In

The PN9108U is accessed with an internet browser.

Note: Browsers accessing the PN9108U must support SSL 128 bit encryption.

1. Open your browser and specify the IP address of the PN9108U you want to access in the browser's URL location bar.

Note: 1. Get the IP address from the PN9108U administrator

- 2. If you are the administrator, and are logging in for the first time, the various ways to determine the PN9108U's IP address are described in the Appendix on page 54.
- 2. When the Security Alert dialog box appears, accept the certificate it can be trusted. (See *Trusted Certificates*, page 61, for details.) A login dialog box appears:

PN9108U - Login
Username: Password:
Login

3. Provide a valid Username and Password (set by the PN9108U administrator), then Click **Login** to continue.

Note: If you are the administrator, and are logging in for the first time, use the default Username: *administrator*; and the default Password: *password*. For security purposes, we strongly recommend you remove these and give yourself a unique Username and Password (see *Administrator*:, page 22).

The PN9108U Main Screen

After you have successfully logged in, the PN9108U Main Screen appears:

ALTUSEN	General	Netw	vork	Date /		Firm	3) ware	Logout
Device Selector [1] 01: PN9108U - No.4		Power Statu			us 8 4 (& Control	A	
Device Control	A (Reboot	Outle Non Ir	et-A nternet	E	Reboot	OutletE AC Back	
Status	в	Reboot	Out Kill P	letB 'ower	F	Reboot	OutletF Kill Power	
Configuration	c	Reboot	Out Moder	letC n Ring	G	Reboot	OutletG Modem Ring	
User Manager	D	Reboot	Out Kill P	letD 'ower	н	Reboot	OutletH Non Internet	
Session Info Monitor	(àroup-1			ACE		CE	
Log	(Broup-2		OFF		AC	БGН	
Help	c	Group-3		OFF		A	В	
	c	Group-4				G	н	
		All		DFF	All On / Off		n / Off	

- The icons arranged horizontally across the top are used by the administrator to configure the PN9108U's working environment. Administrative functions are explained in Chapter 4.
- The bar along the left side is used to configure and control each of the PN9108U Stations on your installation. Regular users manage the devices they have permission for with the Device Selector and the Status button. The other buttons in this bar are for the administrator to configure the power management environment.
- When you first start up, the *Power Status* screen of the First Station appears in the large central panel. The power management operations for the devices attached to the Station's outlets are made here.

Note: Clicking the *Altusen* logo at the top left of the page will take you to Altusen's web site.

Device Selector

Since up to 16 PN9108U Stations can be daisy chained, this panel lists each of the Stations on your installation. The number in brackets, to the right of the title, indicates the total number of stations on the installation.

The names of the Stations are listed in the list box below the title. To select a Station for power management, click on the arrow to drop the list

down; then click to select the Station you want to work with. When you select a Station, its Power Status screen appears.

- **Note:** 1. Each PN9108U's *Station ID* is displayed in the Station ID LED on its front panel (see *Station ID LED*, page 6).
 - 2. The outlets in the Power Status panels are for the Station currently selected in the Device Selector.
 - 3. Clicking the *Altusen* logo will take you to the Altusen web page.

Device Control

With the exception of *Status*, the buttons in the *Device Control* panel are used by the Administrator to configure the power management options of the Station that is currently selected in the *Device Selector* panel. These functions are explained in Chapter 4.

Clicking the Status button brings up the Power Status screen for the currently selected device (see *Device Selector*, above). The Power Status Screen is discussed in the next section.





The Power Status Screen

The Top Panel

	Power Status & Control						
	Station: PN9108U - No.4 Current Load: 0.1 A						
A	EFF Reboot	Reboot Outlet-A E Reboot		OutletE AC Back			
в	Reboot	OutletB Kill Power	OutletB Kill Power		OutletF Kill Power		
с	Reboot	OutletC Modem Ring	OutletC Nodem Ring G G Reboot Outlet Modem		OutletG Modem Ring		
D	Reboot	OutletD Kill Power	н	Reboot	OutletH Non Internet		

Power Buttons:

The top panel of the Power Status screen is divided into eight subareas which correspond to the A- H outlets on the PN9108U's rear panel.

Each subarea is composed of a socket icon that functions as the Power Button for its corresponding outlet, and an information panel to its right. Clicking the socket icon turns the power status of the computer attached to its outlet On or Off. The icon and the label under it inform you of the power status as shown in the following table:

Indication	Status			
Steady Gray	Power to the outlet is OFF.			
Flashing Gray	Power to the outlet is OFF but <i>Modem Ring Resume</i> has been specified as the remote power option (see <i>Modem Ring Resume*</i> , page 28, for details).			
Flashing Yellow	A change in the outlet's power status is pending. See <i>Modem</i> <i>Ring Resume</i> *and <i>System after AC Back</i> *, page 28, for details.			
Steady Amber	Power to the outlet is ON.			
Flashing Lightbulb	Indicates that the outlet is either experiencing an overcurrent situation, or the relay has failed. Click the icon to recover. If the port recovers successfully, it returns to the status it was at before it failed, and the icon changes to reflect the recovered status. If the port cannot recover, contact Altusen technical support.			

The Information Panel:

The information panel shows the Outlet's name and currently selected power option. These parameters are set by the Administrator with the *Configuration* function (see page 27 for details).

Reboot:

If *Reboot* is enabled (by putting a check in the checkbox), the computer attached to the Outlet's corresponding port will reboot instead of shutting off when the Power Button is clicked to turn the outlet off. This selection is disabled (grayed out) if the Outlet isn't configured for a Safe Shutdown capable option. See *Configuration*, page 27, for further details.

Note: This function only works with computers capable of a Safe Power Shutdown. See step 2 of *Single Stage Installation*, page 12, and Chapter 5, *Safe Shutdown and Reboot*.

The Bottom Panel

Group-1		ACE
Group-2	DFF	ACEGH
Group-3	DFF	AB
Group-4	DFF	GH
All		All On / Off

The bottom panel allows you to control the power status of your outlet groups.

Outlets can be placed into groups so that Power On/Off actions can be carried out on the entire outlet group at the same time, rather than performing the same action on each outlet individually. Clicking the group's *On* or *Off* Power Button (the rocker switch icon) performs the power action that was set by the administrator for each of the outlets.

- **Note:** 1. Users must have permission to operate all the ports in a group in order to use this function. If a user doesn't have permission to operate any port in the group, clicking the Power Button has no effect.
 - 2. If some ports in a group are ON and some are OFF, and you click the OFF button, the ports that are ON turn OFF. The ports that are OFF remain OFF.

Details about creating and configuring power outlet groups are described in the *Configuration* section of the Administration chapter (see page 27).

Chapter 4 Administration

Working Environment Configuration

The icon bar at the top of the main screen is used by the administrator to configure the PN9108U's working environment.



An explanation of each of the configuration functions is given in the sections that follow.

General

When you click the General icon, the following dialog box appears:

General Settings				
System Information				
Name:	PN9108U			
Description:	× v ×			
Administrator				
Name:	administrator			
Password:	*****			
Confirm Password:	*****			
Connection Control				
Session timeout:	3 minute(s)			
	Gave Reset			

System Information:

The System Information section allows you to provide a name and description for the PN9108U installation. Providing a name and description is optional, but makes it convenient for system operators to distinguish among installation groups in large, installations when there are several groups of daisy chained PN9108Us

The name can be up to 30 characters.

Note: This name is not the same as the Station Name which is set in the *Configuration* dialog box (see page 27).

Administrator:

This section sets the administrator's login name and password.

- The default administrator name is: administrator
- The default password is: password

For security purposes, we strongly recommend that you change the default values to something unique. The minimum number of alphanumeric characters for both is 4; the maximum number is 15.

Connection Control:

- Session Timeout sets a timeout value. If there is no input from the logged in operator for the amount of time set with this function, the operator is automatically logged out and the session is terminated. Valid settings are from 2—99 minutes. The default is 3 minutes. A setting of 0 (zero) disables this function.
- If *No timeout on monitoring* is enabled, the system will not time out when you are using the Monitor function to view the power status of your installation (see page 34 for details).

Network

Network Settings allows you to choose how the PN9108U functions on the network.

Network Settings		
• Fixed IP Address	C DHCP Enable	
Network Setting		
IP Address		
Gateway Address		
Subnet Mask		
DNS Setting		
Domain Name Server		
Host Name		
Save & Restart	Reset	

IP Address Settings:

• Fixed IP Address:

The default is for a fixed IP address. To give the PN9108U a fixed IP address, fill in the *Network Settings* and *DNS Settings* fields with values appropriate to the network you are on.

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• Dynamic IP Address:

To have the Station obtain its IP address automatically from a DHCP server, select the *DHCP* radio button. When you do, the fields in the Network Settings section are disabled, and a *Mail Configuration* panel appears:

C Fixed IP Address	OHCP Enable
Network Setting	
P Address	0.0.0.0
Gateway Address	0.0.0
Subnet Mask	0.0.0
DNS Setting	
Domain Name Server	
Host Name	PN9108
Mail Configuration	
SMTP Server:	
SMTP server requires auth	entication
Account Name:	
Password:	
Email From:	
Dynamic IP from DHCP Email To:	

- 1. Key in the domain name or IP address of the SMTP mail server for your network in the top field.
- 2. If your server requires authentication, check the *SMTP server requires authentication* checkbox and key in your account name and password in the fields provided.
- 3. Key in the address of your email account in the Email From field.
- Key in the email addresses of the users you want to receive the IP address in the bottom field. This field can only accept 128 total characters. Addresses can be comma, semicolon, or spacebar delimited.
- 5. When you are all done, click **Save and Restart** to close the dialog box and reset the PN9108U.

Note: Be sure that the DNS setting is filled in with a value appropriate to the network you are on.

Date / Time

The Date / Time function allows you to set the PN9108U's system date and time. When you click the Date / Time icon, the following dialog box appears:

Date / Time		
Current System Time		
Sys. Date (yyyy-mm-dd)	2004-10-12	
Sys. Time (hh:mm:ss)	00:49:55	
New System Time		
Synchronize with computer time		
PC Date (yyyy-mm-dd)	2004-10-12	
PC Time (hh:mm:ss)	16:40:43	
Synchronize with NTP server		
Time Zone:	GMT+8 Singapore,Taipei 🔹	
Enable daylight saving time (Summer Time)		
C Set manually		
Date (yyyy-mm-dd)	2004-10-12	
Time (hh:mm:ss)	00:48:41	
Save		

The date and time settings that the PN9108U is currently set to appear in the upper section. The large lower section offers three methods to set a new system time:

- Automatically synchronizing the date and time with your computer
- Obtaining the date and time from an NTP server on the internet
- Setting the date and time manually.

If you enable *Synchronize with NTP server*, be sure to select the time zone that corresponds to your location from the *Time Zone* list box.

Note: If you are behind a firewall, you must enable a port for the NTP server.

Firmware

The Firmware upgrade function allows you to upgrade the PN9108U's firmware. When you click the *Firmware* icon, the following dialog box appears:

Firmware Upgrade		
Attach the upload file		
✓ Check Firmware Version	Browse	
Upload		

Logout

Click the Logout icon to end your PN9108U session.

Note: It is important to log out when you end your session. Otherwise, you must wait until the timeout setting has expired before the PN9108U can be accessed again. (See *Connection Control* under the *General Settings* dialog information, page 21.)
Power Management Configuration

The buttons in the *Device Control* panel allow the PN9108U administrator to configure the power management functions of each of the PN9108U Stations on the installation. The functions provided by each of the buttons are explained in the sections that follow.

Note: You must do a separate set up for each Station on your installation.

Configuration

Clicking the Device Control *Configuration* button brings up the Configuration screen. The screen is composed of three panels:

	Configuration								
			Station: STATION_01	FAV Ver: 1.0	.093				
Station	Station Name STATION_01								
Outlet	Name	Modern Ring Resume	System after AC Back	Kill the Power	Confirmation Required	Power On Delay	Power Off Delay		
A	OutletA	0	o	o		0 sec	0 sec		
В	OutletB	C	0	e		0 sec	0 sec		
С	OutletC	0	0	e		0 sec	0 sec		
D	OutletD	0	0	e		0 sec	0 sec		
E	OutletE	0	C	o		0 sec	0 sec		
F	OutletF	0	c	e		0 sec	0 sec		
G	OutletG	0	c	©		0 sec	0 sec		
н	OutletH	c	c	e		0 sec	0 sec		
0.14	0								
Outer	Group	Namo		Outlets in Each	Group				
	Group-1	Group-1					4		
	Group-2	Group-2	Group-2				4		
	Group-3	Group-3					4		
	Group-4	Group-4	Cours d				4		
	oroup 1	Jaroap 1					,		
UPS P	in Assignments and Si	gnal Polarities							
🗆 Ena	ible UPS								
Power Fail/On Battery: P8: CTS Positive Positive Positive					ive				
Low Battery:			P1: DCD	Negative		Positive			
UP	UPS Shutdown: P4: DTR P Positive Positive								
Warn Please	ing! consult your UPS docume	ntation before attempting t	o configure pin assignmen	its and signal polar	ities.				
	Save								

The top Configuration panel allows you to set up a power management configuration for each port. These settings determine what takes place when you click the Power Button On or Off. The meanings of the field headings are given in the following table:

Heading	Meaning			
Station Name	To make things more convenient on a multi-station installation, each station can be given a distinctive name. To name a station key in the name of your choice – up to 15 letters and numbers.			
Outlet Name	Each outlet can be given a distinctive name. The maximum number of characters is 15.			
Modem Ring Resume*	This is a Safe Shutdown and Reboot option (see Chapter 5). If this option is selected, when the Outlet's Power Button is clicked OFF, the PN9108U waits for the amount time set in the <i>Power Off Delay</i> dialog box (see below), and then performs a Safe Shutdown on the computer attached to its Outlet. When the Power Button is clicked ON, the PN9108U waits for the amount time set in the <i>Power On Delay</i> field (see below), and then restarts the computer. The front panel LEDs flash while the action is pending.			
	Note: 1. With this option, although the computer has been turned off, it is still receiving power through the outlet. Therefore, the computer can be locally (physically) turned on or off – in which case the computer's status may not correspond with the Outlet Status display. The gray "socket" icon flashes (instead of remains steady) to remind you of this. To make sure that the computer is in sync with the display, click the power On/Off/On (or Off/On/Off) when making a power status change.			
	 If you experience restarting problems even though you have enabled this feature, see <i>Problem</i> 6:, page 59, in the <i>Troubleshooting</i> section. 			
System after AC Back*	This is a Safe Shutdown option (see Chapter 5). If this option is selected, when the Outlet's Power Button is clicked OFF, the PN9108U waits for the amount time set in the <i>Power Off Delay</i> dialog box (see below), and then performs a Safe Shutdown on the computer attached to its Outlet.			
	When the Power Button is clicked ON the PN9108U waits for the amount time set in the <i>Power On Delay</i> field (see below), and then restarts the computer.			
	Note: With this option power through the Outlet is cut off. Although it was safely shutdown, the computer does not receive any power through the outlet.			

Heading	Meaning
Kill the Power	If this option is selected, the PN9108U waits for the amount time set in the <i>Power Off Delay</i> field (see below), and then turns the Outlet's power OFF when its Power Button is clicked to turn off the power. Turning the power off performs a cold (non-safe) shutdown. Selecting this function disables the Reboot checkbox on the main screen.
Confirmation Required	If this option is enabled (there is a check in the checkbox), a dialog box comes up asking you to confirm the operation before it is performed. If it is disabled (there is no check in the checkbox), the operation is performed without confirmation.
Power On Delay	Sets the amount of time the PN9108U waits after the Power Button is clicked before it turns on the computer attached to the corresponding outlet.
Power Off Delay	Sets the amount of time the PN9108U waits after the Power Button is clicked before it shuts down the computer attached to the corresponding outlet.
	For the <i>System after AC Back</i> option, after the delay time expires, the PN9108U waits another fifteen seconds, then shuts the computer down.
	The default delay time is 15 seconds. The maximum delay time is 999 seconds.

To save your settings and exit, click **Save**. To exit without saving your changes, use your browser's *Back* function to go back to the Main web page, or click another button on the page to go to a different function.

^{*} *Modem Ring Resume* and *System after AC Back* only work with computers capable of a Safe Power Shutdown. See step 2 of *Single Stage Installation*, page 12, and *Safe Shutdown and Reboot*, Chapter 5.

Outlet Groups:

The bottom Configuration panel (refer back to page 27) lets you select the outlets that you want to put together as an outlet group. Outlet groups enable control actions to be carried out on the entire group at the same time, rather than repeatedly performing the same action on each individual outlet. You can have four outlet groups per station, and each group can be given a distinctive name. The maximum number of characters for the name is 15.

UPS:

- The PN9108U provides simple signal UPS support. If you connect a UPS to the PN9108U's RS-232 port, and enable the UPS function, should the main power be interrupted and the UPS kick in, the PN9108U can initiate a safe shutdown for all of the computers that have been cabled and configured for a safe shutdown.
- To enable the UPS function:
 - Put a check in the Enable UPS checkbox
 - Configure the pin assignments and polarities according to the documentation for your UPS.
 - Set the power outlet configuration for each of the affected ports to one of the safe shutdown options (see*Modem Ring Resume** and *System after AC Back** in the table on page 28).



- It is also possible to attach an individual UPS for each computer to the PN9108U's outlet ports. In this case:
 - Do **not** enable the PN9108U's UPS function since that function only works with a UPS device attached to its RS-232 port.
 - Configure the UPS devices according to the documentation provided with each of them.
 - Set the power outlet configuration for each of the affected ports to *Kill the Power*.



<u>Schedule</u>

Clicking the Device Control *Schedule* button brings up the Scheduling dialog box:

Schedule								
	Station: PN9108U - No.4 OutletA: Outlet-A							
OutletA OutletB OutletC OutletD OutletE OutletF OutletG OutletH								
Date	Enable/Disable	Shutdown Time (HH:MM)	Restart Time (HH:MM)					
MON		0 : 0	0 : 0					
TUE		0 : 0	0 : 0					
WED		0 : 0	0 : 0					
тни		0 : 0	0 : 0					
FRI		0 : 0	0 : 0					
SAT		0 : 0	0 : 0					
SUN		0 : 0	0 : 0					
	Save							

This dialog box allows you to set up a scheduled Power On/Off configuration for each of the outlets. To do so:

- 1. Select your outlet from the buttons in the upper panel.
- 2. Put a check in the Enable/Disable checkbox to enable scheduling for the desired day.
- 3. Key in the Shutdown and Restart times.
- 4. Click Save.
- 5. Repeat for additional outlets.

User Management

Clicking the Device Control *User Manager* button brings up the User Management dialog box:

User Management									
	PN9108	U - Sta	ation 1						
Name	Password	A	В	С	D	E	F	G	Н
alfred	****	v	N	ন	N				
marty	****					N			N
alice	***	T		प		T		•	
지 지 지 지 지 지 지 지 지 · · · · · ·									
	Save								

This dialog box allows the Administrator to set up Usernames and Passwords that operators must provide in order to log into the PN9108U. The minimum number of characters for each field is 4; the maximum is 15.

The Administrator also uses this dialog box to set the outlets that a User can control. A check mark in the box under the Outlet allows a User to control that Outlet.

<u>Monitor</u>

Clicking the Device Control *Monitor* button brings up the Device Monitor display:

Device Monitor									
ID	Name	Outlet Status							
01	PN9108U-Station1	0.10 A				Г. N	II DN	II N	
02	CP0108RPSwitch	N/A					II DN		

This display shows the power status of your entire installation.

You can see at a glance what the total current load for each of the Stations on the installation is, as well as the On/Off status of each outlet.

Note: If the *No timeout on monitoring* function is enabled in the *General Settings* dialog box (see page 21), the PN9108U will not time out when this function is being used.

Log

Clicking the Device Control Log button brings up the Event Log dialog box:

	Event Log						
	Station: PN9108U	- No.4					
© Today C All C Selected							
	From : (YYYY/MM/DD)	2004/10/14					
	To:(YYYY/MM/DD)	2004/10/14					
· · · · · · · · · · · · · · · · · · ·							
	OK						

The PN9108U maintains a log file of the last 2048 events that took place on it. This dialog box allows you to select the range of events you wish to view:

- Choose **Today** then click **OK** to see a listing of only today's events.
- Choose All then click OK to see a listing of events for the entire log file.
- Choose **Selected**; key in the desired range of dates in the *From* and *To* fields; then click **OK** to see a listing of events for a specific time period.

Once you make a choice and click OK an Event Log List, similar to the one below, appears:

Event Log List								
	Station: PN9108U - No.4							
$\begin{array}{cccccccccccccccccccccccccccccccccccc$	$\begin{array}{c} 9-23 & 15:03:57\\ 9-23 & 15:03:59\\ 9-23 & 15:04:04\\ 9-23 & 15:04:04\\ 9-23 & 15:04:14\\ 9-23 & 15:04:14\\ 9-23 & 15:04:14\\ 9-23 & 15:04:14\\ 9-23 & 15:04:14\\ 9-23 & 15:04:14\\ 9-23 & 15:04:18\\ 9-23 & 15:04:18\\ 9-23 & 15:04:12\\ 9-23 & 15:04:25\\ \end{array}$	administ administ	Turned off (Outlet C) Turned on (Outlet C) Turned off (Outlet D) Turned on (Outlet D) Turned on (Outlet A of Group 1) Turned off (Outlet A of Group 1) Turned off (Outlet C of Group 1) Turned off (Outlet C of Group 1) Turned off (Outlet C of Group 1) Turned off (Outlet E of Group All) Turned off (Outlet E of Group All) Turned off (Outlet A of Group All) Turned off (Outlet A of Group All) Turned off (Outlet A of Group All) Turned off (Outlet C of Group All) Turned on (Outlet F of Group All) Turned on (Outlet F of Group All) Turned on (Outlet F of Group All) Turned on (Outlet H of Group All) Turned on (Outlet H of Group All) Turned on (Outlet H of Group All) Turned off (Outlet H)					
		Back	<u>Clear All</u>					

When you have finished viewing the event list:

- If you want to return to the Event Log dialog box, click **Back**.
- If you want to erase the contents of the entire log file, click Clear All.
- To exit, select a different Device Control function.

Chapter 5 Safe Shutdown and Reboot

Overview

The PN9108U's *Safe Shutdown and Reboot* functions are available for systems running Windows. Safe shutdown and reboot lets you safely close a system down and reboot it without involving the danger to the file systems that simply killing the power supply does. In order to use this function:

- You must connect a Safe Shutdown Cable from the PN9108U to the computer (see *Single Stage Installation*, page 12).
- You must enable either *Modem Ring Resume* or *System after AC back* (or both) in the computer BIOS' Power Management settings. If the BIOS has settings for the two of them, we recommend enabling them both.

BIOS Power Management Settings

When making BIOS Power Management settings, please note the following:

- 1. The settings you select in the BIOS must match the settings you made in the Outlet *Configuration* dialog box (see *Configuration*, page 27).
- 2. If you choose Modem Ring Resume:
 - a) Your system BIOS must support this function;
 - b) Check your computer manual to be sure the system supports the COM port External Modem Wakeup function, since some BIOS versions only support this function with an internal PCI card modem.
 - c) If your BIOS doesn't support the COM port External Modem Wakeup function, you may wish to install an internal PCI card modem in order to use this function.
- 3. The wording for the *Modem Ring Resume* function may vary somewhat from system to system. For example:
 - Wake On LAN / Ring Connector
 - Modem Ring On
 - Power On By External Modem

In the BIOS settings, choose Enabled.

- 4. The wording for the *System after AC Back* function may vary somewhat from system to system. For example:
 - AC Loss Auto Restart
 - Restore on AC Power Loss

In the BIOS settings, choose Power On (Full On).

5. NT systems must use the *System after AC back* function.

Automated Setup

There are two methods to set up safe shutdown and rebooting: Automated, and Manual. This section discusses an automated setup. Manual setup, is discussed on page 40. Automated setup is made possible with the use of the *Power Monitor* utility supplied on the software CD that came with this package.

Note: Power Monitor only works with Windows systems.

Power Monitor watches the computer's power status via the UPS signal. If the UPS signals a power failure and a low battery condition, a dialog box pops up to inform you that the utility will perform a safe shutdown in a few seconds.

Installation

To install the Power Monitor, simply execute the self extracting setup program (PMonitorSetup.exe). A copy of PMonitor.exe is placed in the Windows Startup folder so that it executes each time the system is booted.

When monitoring is in effect, a monitoring icon in the form of lightning bolt () is placed in the Windows taskbar to indicate so. When monitoring is temporarily disabled, a canceled lightning bolt icon () is displayed.

- You can switch between enabled and disabled by right clicking the icon and selecting *Start Monitor* or *Stop Monitor* from the pop up context menu.
- You can exit the program by right clicking on the icon and selecting *Exit* from the pop up context menu.

By default, PMonitor monitors the COM1 port. If the utility displays an error message stating that it is unable to open the COM1 port, it means that the port is already being used by another utility.

You can either stop the other utility, and try again, or use a different COM port for the PMonitor program. If you choose to use a different COM port:

- 1. Stop the PMonitor program
- 2. Connect your safe shutdown cable to a different COM port
- 3. Right click on the *Monitoring Disabled* icon, and select *Options* from the context menu that appears. A dialog box, similar to the one below appears:

Ρ	ower Monitor Options		X
	On port: COM1 💌		OK
	- UPS Signal Polarity:		
	Power Fail/On Battery:	$\mathbf C$ Negative	Positive
	Low Battery:	O Negative	Positive

- 4. Open the list of COM ports, and select the COM port that the safe shutdown cable is connected to.
- **Note:** Only changes to the COM port selection can be made in this dialog box. Since the utility only monitors the Positive UPS signals, the other settings are fixed.

Uninstalling

To uninstall the utility:

- 1. Exit the Power Monitor program.
- 2. Open the Windows Start menu.
- 3. Choose Programs \rightarrow Power Monitor \rightarrow Uninstall Power Monitor.

Manual Setup

Windows NT, 2000, XP, and Server 2003 can be manually configured for safe shutdown and rebooting instead of using the *Power Monitor* utility. The following sections explain the procedures involved.

Windows 2000 / XP / Server 2003:

To set up Windows 2000, XP, or Server 2003 for safe shutdown and rebooting, do the following:

1. Go to the Control Panel; open *Power Options*; open the *UPS* page; in the Details panel, click **Select**. A dialog box similar to the one below appears:

UPS Selection	?	×
Select manufacturer:	On gort:	Ĩ
Select <u>m</u> odel:		
Custom	1	
	Next > Cancel	

- a) For the COM port entry, select the COM port on the computer that the Safe Shutdown Cable is plugged into.
- b) Match the other options to the values shown in the figure above.

2. Click Next. A dialog box similar to the one below appears:



Select the options in the dialog box so that they match the settings shown in the figure above.

3. Click Finish; click OK.

To check that the setup is working:

- Navigate through the following folders: Control Panel → Administrative Tools → Services.
- 2. In Services, scroll down until you see the *Uninterruptible Power Supply* entry with *Started* for its status, as shown in the figure below:

🍇 Services						×
Action View		₿ ₿ ▶ ■	•			
Tree	Name 🛆	Description	Status	Startup Type	Log On As	
Services (Local)	Routing and Remote Access	Offers routing service		Disabled	LocalSystem	
9 7 8	RunAs Service	Enables starting proce	Started	Automatic	LocalSystem	
	Security Accounts Manager	Stores security inform	Started	Automatic	LocalSystem	
	Server .	Provides RPC support	Started	Automatic	LocalSystem	
	🖏 Smart Card	Manages and controls		Manual	LocalSystem	
	Smart Card Helper	Provides support for I		Manual	LocalSystem	
	System Event Notification	Tracks system events	Started	Automatic	LocalSystem	
	🖏 Task Scheduler	Enables a program to	Started	Automatic	LocalSystem	
	TCP/IP NetBIOS Helper Se	Enables support for N	Started	Automatic	LocalSystem	
	🖏 Telephony	Provides Telephony A	Started	Manual	LocalSystem	
	🖏 Telnet	Allows a remote user t		Manual	LocalSystem	
	Uninterruptible Power Supply	Manages an uninterru	Started	Automatic	LocalSystem	
	Utility Manager	Starts and configures		Manual	LocalSystem	
	Windows Installer	Installs, repairs and re		Manual	LocalSystem	
	Windows Management Ins	Provides system mana	Started	Automatic	LocalSystem	
	Windows Management Ins	Provides systems man	Started	Manual	LocalSystem	
	Windows Time	Sets the computer clock.		Manual	LocalSystem	
	Workstation	Provides network con	Started	Automatic	LocalSystem	•

<u>NT:</u>

1. Go to the Control Panel; open the *UPS* entry. A dialog box similar to the one below appears:



- a) For the COM port entry, select the COM port on the computer that the Safe Shutdown Cable is plugged into.
- b) Match the other options to the values shown in the figure above.
- 2. Click OK to finish

To check that the setup is working:

- Navigate through the following folders: Control Panel → Administrative Tools → Services.
- 2. In Services, scroll down until you see the *Uninterruptible Power Supply* entry with *Started* for its status, as shown in the figure below:

Services			×
Ser <u>v</u> ice	Status	Startup	Close
Protected Storage	Started	Automatic 🔺	
Remote Procedure Call (RPC) Locator		Manual	Start
Remote Procedure Call (RPC) Service	Started	Automatic	
Schedule		Manual	Stop
Server		Automatic	
Spooler	Started	Automatic 🔤	Eause
TCP/IP NetBIOS Helper	Started	Automatic	Continue
Telephony Service		Manual	Douguas
UPS	Started	Automatic	Charlen
Workstation	Started	Automatic 💌	stajtup
Charles Deventeers			H <u>W</u> Profiles
Startup Parameters:			<u>H</u> elp

Chapter 6 Upgrading The Firmware

The Firmware Upgrade Utility provides a smooth, automated process for upgrading the PN9108U's firmware. New firmware upgrade packages are posted on our web site as they become available. Check the site regularly to find the latest packages.

Preparation

- 1. From your computer, go to our Internet support site and choose the model name that relates to your device (PN9108U) to get a list of available Firmware Upgrade Packages.
- 2. Choose the Firmware Upgrade Package you want to install (usually the most recent), and download it to your computer.

Starting the Upgrade

To start the upgrade, do the following:

- 1. From the computer that you downloaded the upgrade file to, log into the PN9108U.
- 2. Click the *Firmware* icon. The Firmware Upgrade dialog box appears:

Firmware Upgrade	
Attach the upload file	
Check Firmware Version	Browse
Upload	

- 3. Click the Browse button; navigate to the upgrade file, and select it.
- 4. Click **Upload** to perform the upgrade.
 - **Note:** 1. On a daisy chained installation, the upgrade procedure starts with the second station. The remaining stations are automatically upgraded in turn, with the first station upgraded last. After all of the stations have been upgraded, they all restart automatically.
 - 2. If you enable *Check Firmware Version*, the upgrade function compares the device's firmware level with that of the upgrade files. If it finds that the PN9108U's current version is equal to, higher than, the upgrade version, it won't overwrite the PN9108U's version.
 - 3. If you do not enable Check Firmware Version, the Utility installs the upgrade files without checking whether they are a higher level, or not.

Appendix

Safety Instructions

<u>General</u>

- Read all of these instructions. Save them for future reference.
- Follow all warnings and instructions marked on the device.
- Do not place the device on any unstable surface (cart, stand, table, etc.). If the device falls, serious damage will result.
- Do not use the device near water.
- Do not place the device near, or over, radiators or heat registers.
- The device cabinet is provided with slots and openings to allow for adequate ventilation. To ensure reliable operation, and to protect against overheating, these openings must never be blocked or covered.
- The device should never be placed on a soft surface (bed, sofa, rug, etc.) as this will block its ventilation openings. Likewise, the device should not be placed in a built in enclosure unless adequate ventilation has been provided.
- Never spill liquid of any kind on the device.
- Unplug the device from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
- The device should be operated from the type of power source indicated on the marking label. If you are not sure of the type of power available, consult your dealer or local power company.
- The device is equipped with a 3-wire grounding type plug. This is a safety feature. If you are unable to insert the plug into the outlet, contact your electrician to replace your obsolete outlet. Do not attempt to defeat the purpose of the grounding-type plug. Always follow your local/national wiring codes.
- Do not allow anything to rest on the power cord or cables. Route the power cord and cables so that they cannot be stepped on or tripped over.
- If an extension cord is used with this device make sure that the total of the ampere ratings of all products used on this cord does not exceed the extension cord ampere rating. Make sure that the total of all products plugged into the wall outlet does not exceed 15 amperes.

- To help protect your system from sudden, transient increases and decreases in electrical power, use a surge suppressor, line conditioner, or uninterruptible power supply (UPS).
- Position system cables and power cables carefully; Be sure that nothing rests on any cables.
- When connecting or disconnecting power to hot pluggable power supplies, observe the following guidelines:
- Install the power supply before connecting the power cable to the power supply.
- Unplug the power cable before removing the power supply.
- If the system has multiple sources of power, disconnect power from the system by unplugging all power cables from the power supplies.
- Never push objects of any kind into or through cabinet slots. They may touch dangerous voltage points or short out parts resulting in a risk of fire or electrical shock.
- Do not attempt to service the device yourself. Refer all servicing to qualified service personnel.
- If the following conditions occur, unplug the device from the wall outlet and bring it to qualified service personnel for repair.
 - The power cord or plug has become damaged or frayed.
 - Liquid has been spilled into the device.
 - The device has been exposed to rain or water.
 - The device has been dropped, or the cabinet has been damaged.
 - The device exhibits a distinct change in performance, indicating a need for service.
 - The device does not operate normally when the operating instructions are followed.
- Only adjust those controls that are covered in the operating instructions. Improper adjustment of other controls may result in damage that will require extensive work by a qualified technician to repair.

Rack Mounting

- Before working on the rack, make sure that the stabilizers are secured to the rack, extended to the floor, and that the full weight of the rack rests on the floor. Install front and side stabilizers on a single rack or front stabilizers for joined multiple racks before working on the rack.
- Always load the rack from the bottom up, and load the heaviest item in the rack first.
- Make sure that the rack is level and stable before extending a device from the rack.
- Use caution when pressing the device rail release latches and sliding a device into or out of a rack; the slide rails can pinch your fingers.
- After a device is inserted into the rack, carefully extend the rail into a locking position, and then slide the device into the rack.
- Do not overload the AC supply branch circuit that provides power to the rack. The total rack load should not exceed 80 percent of the branch circuit rating.
- Ensure that proper airflow is provided to devices in the rack.
- Do not step on or stand on any device when servicing other devices in a rack.

Consignes de sécurité

<u>Général</u>

- Ce produit est destiné exclusivement à une utilisation à l'intérieur.
- Veuillez lire la totalité de ces instructions. Conservez-les afin de pouvoir vous y référer ultérieurement.
- Respectez l'ensemble des avertissements et instructions inscrits sur l'appareil.
- Ne placez jamais l'unité sur une surface instable (chariot, pied, table, etc.). Si l'unité venait à tomber, elle serait gravement endommagée.
- N'utilisez pas l'unité à proximité de l'eau.
- Ne placez pas l'unité à proximité de ou sur des radiateurs ou bouches de chaleur.
- Le boîtier de l'unité est doté de fentes et d'ouvertures destinées à assurer une ventilation adéquate. Pour garantir un fonctionnement fiable et protéger l'unité contre les surchauffes, ces ouvertures ne doivent jamais être bloquées ou couvertes.
- L'unité ne doit jamais être placée sur une surface molle (lit, canapé, tapis, etc.) car ses ouvertures de ventilation se trouveraient bloquées. De même, l'unité ne doit pas être placée dans un meuble fermé à moins qu'une ventilation adaptée ne soit assurée.
- Ne renversez jamais de liquides de quelque sorte que ce soit sur l'unité.
- Débranchez l'unité de la prise murale avant de la nettoyer. N'utilisez pas de produits de nettoyage liquide ou sous forme d'aérosol. Utilisez un chiffon humide pour le nettoyage de l'unité.
- L'appareil doit être alimenté par le type de source indiqué sur l'étiquette. Si vous n'êtes pas sûr du type d'alimentation disponible, consultez votre revendeur ou le fournisseur local d'électricité.
- Afin de ne pas endommager votre installation, vérifiez que tous les périphériques sont correctement mis à la terre.
- L'unité est équipée d'une fiche de terre à trois fils. Il s'agit d'une fonction de sécurité. Si vous ne parvenez pas à insérer la fiche dans la prise murale, contactez votre électricité afin qu'il remplace cette dernière qui doit être obsolète. N'essayez pas d'aller à l'encontre de l'objectif de la fiche de terre. Respectez toujours les codes de câblage en vigueur dans votre région/pays.

- L'équipement doit être installé à proximité de la prise murale et le dispositif de déconnexion (prise de courant femelle) doit être facile d'accès.
- La prise murale doit être installée à proximité de l'équipement et doit être facile d'accès.
- Veillez à ce que rien ne repose sur le cordon d'alimentation ou les câbles. Acheminez le cordon d'alimentation et les câbles de sorte que personne ne puisse marcher ou trébucher dessus.
- En cas d'utilisation d'une rallonge avec cette unité, assurez-vous que le total des ampérages de tous les produits utilisés sur cette rallonge ne dépasse pas l'ampérage nominal de cette dernière. Assurez-vous que le total des ampérages de tous les produits branchés sur la prise murale ne dépasse pas 15 ampères.
- Pour contribuer à protéger votre système contre les augmentations et diminutions soudaines et transitoires de puissance électrique, utilisez un parasurtenseur, un filtre de ligne ou un système d'alimentation sans coupure (UPS).
- Placez les câbles du système et les câbles d'alimentation avec précaution ; veillez à ce que rien ne repose sur aucun des câbles.
- Lors du branchement ou du débranchement à des blocs d'alimentation permettant la connexion à chaud, veuillez respecter les lignes directrices suivantes:
- Installez le bloc d'alimentation avant de brancher le câble d'alimentation à celui-ci.
- Débranchez le câble d'alimentation avant de retirer le bloc d'alimentation.
- Si le système présente plusieurs sources d'alimentation, déconnectez le système de l'alimentation en débranchant tous les câbles d'alimentation des blocs d'alimentation.
- N'insérez jamais d'objets de quelque sorte que ce soit dans ou à travers les fentes du boîtier. Ils pourraient entrer en contact avec des points de tension dangereuse ou court-circuiter des pièces, entraînant ainsi un risque d'incendie ou de choc électrique.
- N'essayez pas de réparer l'unité vous-même. Confiez toute opération de réparation à du personnel qualifié.
- Si les conditions suivantes se produisent, débranchez l'unité de la prise murale et amenez-la à un technicien qualifié pour la faire réparer:
 - Le cordon d'alimentation ou la fiche ont été endommagés ou éraillés.
 - Du liquide a été renversé dans l'unité.

- L'unité a été exposée à la pluie ou à l'eau.
- L'unité est tombée ou le boîtier a été endommagé.
- Les performances de l'unité sont visiblement altérées, ce qui indique la nécessité d'une réparation.
- L'unité ne fonctionne pas normalement bien que les instructions d'utilisation soient respectées.
- N'utilisez que les commandes qui sont abordées dans le mode d'emploi. Le réglage incorrect d'autres commandes peut être à l'origine de dommages qui nécessiteront beaucoup de travail pour qu'un technicien qualifié puisse réparer l'unité.
- Ne connectez pas le connecteur RJ-11 portant la marque « Sensor » (Capteur) à un réseau de télécommunication public.

Montage sur bâti

- Avant de travailler sur le bâti, assurez-vous que les stabilisateurs sont bien fixées sur le bâti, qu'ils sont étendus au sol et que tout le poids du bâti repose sur le sol. Installez les stabilisateurs avant et latéraux sur un même bâti ou bien les stabilisateurs avant si plusieurs bâtis sont réunis, avant de travailler sur le bâti.
- Chargez toujours le bâti de bas en haut et chargez l'élément le plus lourd en premier.
- Assurez-vous que le bâti est à niveau et qu'il est stable avant de sortir une unité du bâti.
- Agissez avec précaution lorsque vous appuyez sur les loquets de libération du rail d'unité et lorsque vous faites coulisser une unité dans et hors d'un bâti ; vous pourriez vous pincer les doigts dans les rails.
- Une fois qu'une unité a été insérée dans le bâti, étendez avec précaution le rail dans une position de verrouillage puis faites glisser l'unité dans le bâti.
- Ne surchargez pas le circuit de l'alimentation CA qui alimente le bâti. La charge totale du bâti ne doit pas dépasser 80 % de la capacité du circuit.
- Assurez-vous que tous les équipements utilisés sur le bâti, y-compris les multiprises et autres connecteurs électriques, sont correctement mis à la terre.
- Assurez-vous que les unités présentes dans le bâti bénéficie d'une circulation d'air suffisante.
- Assurez-vous que la température ambiante de fonctionnement de l'environnement du bâti ne dépasse pas la température ambiante maximale spécifiée pour l'équipement par le fabricant.
- Ne marchez sur aucun appareil lors de la maintenance d'autres appareils d'un bâti.

Power Cords

Use the cables supplied with this package. If it becomes necessary to replace the cables supplied with this package, be sure to use cables of at least the same standard as the ones provided.

Power Cord:

For models with a 220 - 240 V AC power supply, use a tandem (T blade) type attachment plug with ground connector power cord that meets the respective European country's safety regulations, such as VDE for Germany. The plug should comply with the VDE 0620 specification; the connector should comply with the VDE 0625 specification. A minimum 10 A, 0.75 mm² x 3G power cord (H05VV-F or VW-1) should be used.

Power Outlet Cords:

For models with a 220 - 240 V AC power supply, the connector should comply with the VDE 0625 or EN60320 specification. A minimum 10 A, 0.75 mm² x 3G power cord (H05VV-F or VW-1) should be used.

Technical Support

International

- For online technical support including troubleshooting, documentation, and software updates: http://support.aten.com
- For telephone support, see *Telephone Support*, page iii

North America

Email Support		support@aten-usa.com
Online Technical Support	Troubleshooting Documentation Software Updates	http://www.aten-usa.com/support
Telephone Support		1-888-999-ATEN ext 4988

When you contact us, please have the following information ready beforehand:

- Product model number, serial number, and date of purchase.
- Your computer configuration, including operating system, revision level, expansion cards, and software.
- Any error messages displayed at the time the error occurred.
- The sequence of operations that led up to the error.
- Any other information you feel may be of help.

IP Address Determination

If you are an administrator logging in for the first time, you need to access the PN9108U in order to give it an IP address that users can connect to.

- If your computer is on the same network segment as the PN9108U, you can simply specify the switch's default IP address (192.168.0.60) in your browser, and you will be able to connect.
- If your computer is not on the same network segment as the PN9108U, there are three methods to choose from in order to assign a fixed IP address.

After you have connected and logged in you can give the PN9108U its fixed network address in the *Network Settings* dialog box (see page 23).

Method 1:

For computers running Windows, an IP address can be assigned with the IP Installer utility:

1. Open the IPInstaller directory on the Software CD that came with your PN9108U package and run IPInstaller.exe. A dialog box similar to the one below appears:

Setwork Device	IP Installer	
Device List: MAC Address 001074340016	IP Address 10.0.1.82	E <u>x</u> it <u>A</u> bout <u>H</u> elp
C Obtain an IP at Specify an IP at IP Address: Subnet Mask: Gateway:	Idress automatically (DHCP) ddress: 10 . 0 . 1 . 82 255 . 255 . 255 . 0 10 . 0 . 1 . 38	Enumerate Set IP

- 2. Select the device whose address you wish to determine in the Device List.
 - If the list is empty, or your device doesn't appear, click **Enumerate** to refresh the Device List.
 - If there is more than one device in the list, use the MAC address to pick the one you want. The PN9108U's MAC address is located on its bottom panel.
- 3. Select either *Obtain an IP address automatically (DHCP)*, or *Specify an IP address*. If you chose the latter, fill the IP Address, Subnet Mask, and Gateway fields with the information appropriate to your network.
- 4. Click Set IP.
- 5. After the IP address shows up in the Device List, click **Exit** to end the program.

Method 2:

1. Set your computer's IP address to 192.168.0.XXX

Where *XXX* represents any number or numbers except 60. (192.168.0.60) is the default address of the PN9108U.)

- 2. Specify the switch's default IP address (192.168.0.60) in your browser, and you will be able to connect.
- 3. Assign a fixed IP address for the PN9108U that is suitable for the network segment that it resides on.
- 4. After you log out, be sure to reset your computer's IP address to its original value.

Method 3:

A fixed IP address can also be assigned with the ARP command as follows:

- 1. Turn off the power to the PN9108U.
- 2. Enter the following command:

arp -s <ip address> <PN9108U's MAC address>

Where the IP address that you assign is one suitable for the network segment that the PN9108U resides on.

Note: The PN9108U's MAC address can be found on its bottom panel.

- 3. Turn the power to the PN9108U back on.
- 4. In your browser, go to the IP address you just assigned and log in with your Username and Password.

Note: You must log in within 30 seconds after entering the arp command. Therefore, it would be advisable to have your browser all set up to go to the IP address beforehand.

5. Once you have logged in, go to Network Settings to set up the permanent IP environment (see page 23).

Troubleshooting

Problem 1:

On a safe shutdown and reboot operation, when rebooting, the computer stops at the logon screen and waits for a Username and Password instead of automatically logging on.

Solution:

The Autologon function hasn't been configured for the computer. Set it up as follows:

- 1. For Win NT, run regedit.exe; for Win 2000 or XP, run regedt32
- Select the following: HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows NT\Current Version\Winlogon
- 3. Under the *Edit* menu, select **Add Value**.
- 4. Add the variables and values as shown in the table below:

Name	Value
DefaultDomainName	[domain name for this computer]
DefaultUserName	[user name for this computer]
DefaultPassword	[user password for this computer]
AutoAdminLogon	1

Note: Remove the brackets and replace the text inside the brackets with suitable values for yourself on this computer.

5. Close the Registry Editor.

Note: Make sure you have a real password (not blank) configured for logging on to your system.

Problem 2:

The computer has an older mainboard that doesn't support APM in the BIOS. What can I do to get Safe Shutdown and Reboot working?

Solution:

If you are running Windows 2000, XP, or Server 2003, you can do the following:

- 1. Open Control Panel \rightarrow Power Options.
- 2. Open Properties \rightarrow APM.
- 3. Enable Advanced Power Management support.

'ower Op	tions Properties
Power Sc	hemes Advanced Hibernate APM UPS
	Your computer reports that it can support Advanced Power Management (APM). Using APM, you can reduce the power consumption of your system. If you have battery power on your computer, APM also provides battery status information.
	For more information about APM, see the Windows Release Notes on the Windows CD.
Advar	ced Power Management
🗹 E	nable Advanced Power Management support.

Problem 3:

I have enabled *Synchronize with NTP Server* in the Date / Time dialog box, but I am unable to obtain the date and time from an NTP server on the internet.

Solution:

Contact your MIS department and have them enable a port for the NTP server.

Problem 4:

Although my computers have been configured for a Safe Shutdown, some of them don't shut down.

Solution:

This may be due to the applications running on them putting up a dialog box asking if you want to save the information running on them before they close. Since you haven't provided an answer, the shutdown procedure doesn't continue to completion.

You can either change their shutdown behavior to *Kill the Power* – which is not a Safe Shutdown option, or use a product such as KVM over the NETTM to access them remotely and answer the dialog box questions.

Problem 5:

When I log in, the browser generates a *CA Root certificate is not trusted*, or a *Certificate Error* response.

Solution:

The certificate's name is not found on Microsoft's list of Trusted Authorities. The certificate can be trusted, however. See *Trusted Certificates*, page 61, for details.

Problem 6:

Although I have enabled Modem Ring Resume, the computers won't restart.

Solution:

- 1. Make sure you have enabled *Modem Ring Resume* in the computer's BIOS settings.
- 2. If *Modem Ring Resume* has been enabled in the computer's BIOS, check your mainboard manual to make sure it supports *external* modem wakeup. See *BIOS Power Management Settings*, page 37, for further details.

3. *Modem Ring Resume* supports restarting after a normal power down. If the computer shut down due to a crash or a power failure, you must restart the computer in order for *Modem Ring Resume* to function again.

A work around for this is to enable *System after AC Back* (see *BIOS Power Management Settings*, page 37).

We recommend enabling both *Modem Ring Resume* and *System after AC Back* – assuming your computer's BIOS supports it.

Problem 7:

System after AC Back doesn't work.

Solution:

Make sure *System after AC Back* is set to **On** (not *Last State*) in your computer's BIOS.

Trusted Certificates

Overview

When you try to log in to the device from your browser, a Security Alert message appears to inform you that the device's certificate is not trusted, and asks if you want to proceed.

Λ	You are about to install a certificate from a certification authority (CA) claiming to represent:
ف	Aten
	Wholes carrect validate that the certificate is actually from "Aten". You should confirm its origin by contacting "Aten". The following number will assist you in this process:
	Thumbprint (sha1): F3866988 A1340D25 IE6F098C 895F60CD 830F87AF
	Warning: If you install this root cestificate, Windows will automatically trust any certificate issued by this CA. Instaling a certificate with an unconfirmed thumbprint is a security risk. If you click 'Yea' you acknowledge this risk.
	Do you want to install this certificate?
	Yes

The certificate can be trusted, but the alert is triggered because the certificate's name is not found on Microsoft list of Trusted Authorities. You have two options: 1) you can ignore the warning and click **Yes** to go on; or 2) you can install the certificate and have it be recognized as trusted.

- If you are working on a computer at another location, accept the certificate for just this session by clicking **Yes**.
- If you are working at your own computer, install the certificate on your computer (see below for details). After the certificate is installed, it will be recognized as trusted.

Installing the Certificate

To install the certificate, do the following:

1. In the *Security Alert* dialog box, click **View Certificate.** The *Certificate Information* dialog box appears:



Note: There is a red and white **X** logo over the certificate to indicate that it is not trusted.

- 2. Click Install Certificate.
- 3. Follow the Installation Wizard to complete the installation. Unless you have a specific reason to choose otherwise, accept the default options.
- 4. When the Wizard presents a caution screen:



Click Yes.
5. Next, click **Finish** to complete the installation; then click **OK** to close the dialog box.

Certificate Trusted

The certificate is now trusted:



When you click *View Certificate*, you can see that the red and white **X** logo is no longer present – further indication that the certificate is trusted:

Certificate	? ×
General Details Certification Path	
Certifical e Information This certificate is intended for the following purpose(s) • Ensures the identity of a remote computer	_
	_
Issued to: Aten	
Issued by: Aten	
Valid from 2003-11-26 to 2013-11-23	
Install Certificate Issuer State	ment
	ОК

Administrator Login Failure

If you are unable to perform an Administrator login (because the Username and Password information has become corrupted, or you have forgotten it, for example), you can clear the login information with the following procedure:

- 1. Power off the PN9108U and remove its housing.
- 2. Short the jumper labeled J6.



- 3. Power on the switch.
- 4. When the Link and 10/100Mbps LEDs flash, power off the switch.
- 5. Remove the jumper cap from J6.
- 6. Close the housing and start the PN9108U back up.

After you start back up, you can use the default Username and Password (see page 15) to log in.

Specifications

Function		Specification
Power Characteristics		100–240 VAC; 15A*
Power Inlet		1 x IEC 60320/C14 (M)
Power Outlets		8 x IEC 60320/C13 (F)
I/P Rating (Total input)		100 ~ 120 V AC; 50/60Hz; 12A (max)
O/P Rating	Per Port	100 ~ 120 V AC; 50/60Hz; 9A (max)
	Total	100 ~ 120 V AC; 50/60Hz; 11A (max)
LEDs	Outlet Power	8 (orange)
	Remote Access	8 (green)
	Link	1 (green)
	10/100 Mbps	1 (orange/green)
	Power	1 (blue)
	Current	1 (red)
	Station ID	2 x 7 segment (yellow)
Connectors	PON In	1 x DB-9 (F)
	PON Out	1 x DB-9 (M)
	LAN	1 x RJ-45
	RS-232	1 x DB-9 (M)
	Safe Shutdown	8 x 6-pin Safe Shutdown Jacks (F)
Switches	Power	1 x Rocker
	Outlet On / Off Remote On / Off	8 x Pushbutton
	Sta. ID Display	1 x Pushbutton
	Reset	1 x Semi hidden
Power Consumption (No Load)		120V; 60Hz; 16W
Power Consumption (Maximum Load)		120V; 60Hz; 1440W
Environment		Operating Temperature: 0 ~ 40°C
		Storage Temperature: -20 ~ 60°C
		Humidity: 0 ~ 80% RH Noncondensing
Housing		Metal
Weight		4.20 kg
Dimensions (L x W x H)		43.20 x 25.40 x 4.40 cm

* Units are certified to 80% of max. current rating (100-120 VAC).

Battery Replacement

This equipment is provided with a replaceable lithium battery: CR2032 3V. Replacement by an incorrect type may result in an explosion.

CAUTION!

RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE.

DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

Limited Warranty

ATEN warrants this product against defects in material or workmanship for a period of one (1) year from the date of purchase. If this product proves to be defective, contact ATEN's support department for repair or replacement of your unit. ATEN will not issue a refund. Return requests can not be processed without the original proof of purchase.

When returning the product, you must ship the product in its original packaging or packaging that gives an equal degree of protection. Include your proof of purchase in the packaging and the RMA number clearly marked on the outside of the package.

This warranty becomes invalid if the factory-supplied serial number has been removed or altered on the product.

This warranty does not cover cosmetic damage or damage due to acts of God, accident, misuse, abuse, negligence or modification of any part of the product. This warranty does not cover damage due to improper operation or maintenance, connection to improper equipment, or attempted repair by anyone other than ATEN. This warranty does not cover products sold AS IS or WITH FAULTS.

IN NO EVENT SHALL ATEN'S LIABILITY EXCEED THE PRICE PAID FOR THE PRODUCT. FURTHER, ATEN SHALL NOT BE RESPONSIBLE FOR DIRECT, INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THE PRODUCT, ITS ACCOMPANYING SOFTWARE, OR ITS DOCUMENTATION. ATEN SHALL NOT IN ANY WAY BE RESPONSIBLE FOR, WITHOUT LIMITATION, LOSS OF DATA, LOSS OF PROFITS, DOWNTIME, GOODWILL, DAMAGE OR REPLACEMENT OF EQUIPMENT OR PROPERTY, AND ANY EXPENSES FROM RECOVERY, PROGRAMMING, AND REPRODUCTION OF ANY PROGRAM OR DATA.

ATEN makes no warranty or representation, expressed, implied, or statutory with respect to its products, contents or use of this documentation and all accompanying software, and specifically disclaims its quality, performance, merchantability, or fitness for any particular purpose.

ATEN reserves the right to revise or update its product, software or documentation without obligation to notify any individual or entity of such revisions, or update.

For details about extended warranties, please contact one of our dedicated value added resellers.

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