# **NX-Series Three Phase UPS System**



GES-103NX – GES-1603NX 10 kVA – 160 kVA

**Service Manual** 

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#### 1. SAFETY INSTRUCTIONS

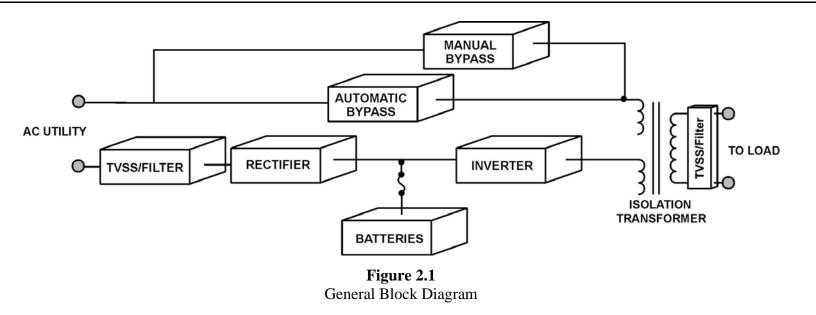
This Safety Notice is addressed to the Always On customer engineers who perform maintenance of the Uninterruptible Power Supply (UPS) systems.

#### **Electrical Safety**

- Maintenance work to be preformed by factory trained customer engineers or qualified personnel. Extremely dangerous voltage levels can exist within the UPS system; extreme caution must be used.
- Ensure system is in maintenance bypass mode or external wrap-around bypass mode before work is started.
- This manual is designed as an aid tool in diagnosing problems that may arise. Always **O**n does not assume responsibility if information causes injuries.
- Apart from the front door, do not open any other part of the UPS without consulting the factory first. Before removing the protection screens, be sure that the unit is completely powered off.
- Be aware that dangerous voltage can be supplied by the internal battery or electrolytic capacitors.
- When system is in bypass mode and all fuses have been opened, dangerous voltages may exist within the UPS system. Use extreme caution when exchanging boards and working inside the unit.

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#### 2. GENERAL BLOCK DIAGRAM



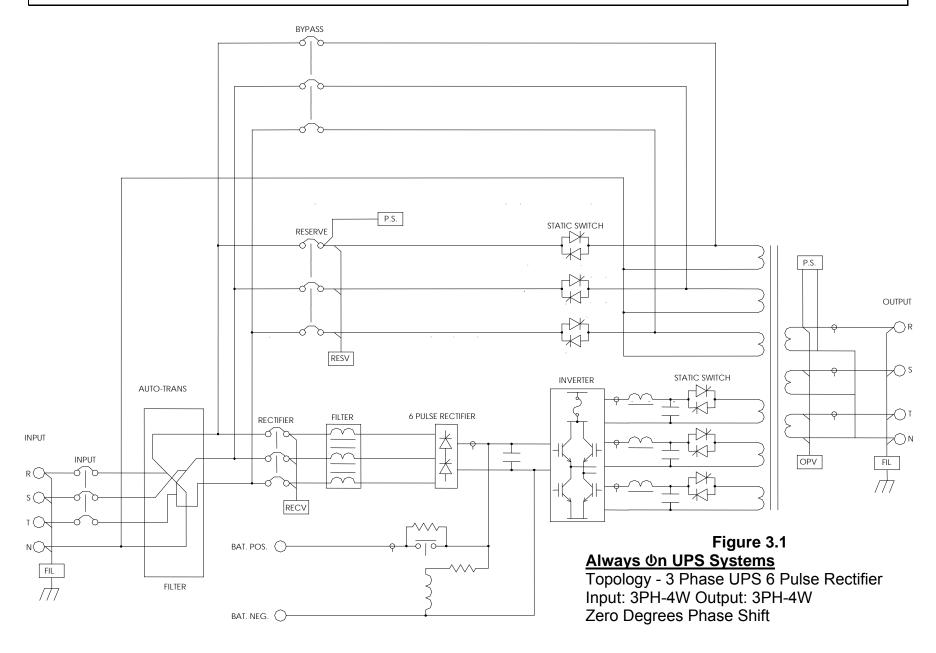
**Normal Operation**: The rectifier/charger converts the supplied AC power into DC (bus) power, which is then supplied to the inverter and the battery charger. The DC to AC inverter then supplies continuous, noise free AC power to the critical loads. The inverter output is synchronized with the bypass AC power source provided that the bypass AC power source is within the specified frequency range.

**Back-up Mode**: As the batteries are connected to the DC bus they supply energy to the inverter via this DC bus, the AC power will remain constant and continuous without interruption to the loads when the AC fails or falls out side of the operating parameters. Upon return of the supplied AC input power the UPS the rectifier will automatically assume the DC load (charger, inverter) from the batteries. The UPS will simultaneously supply power to the inverter and the battery charger to replenish the batteries.

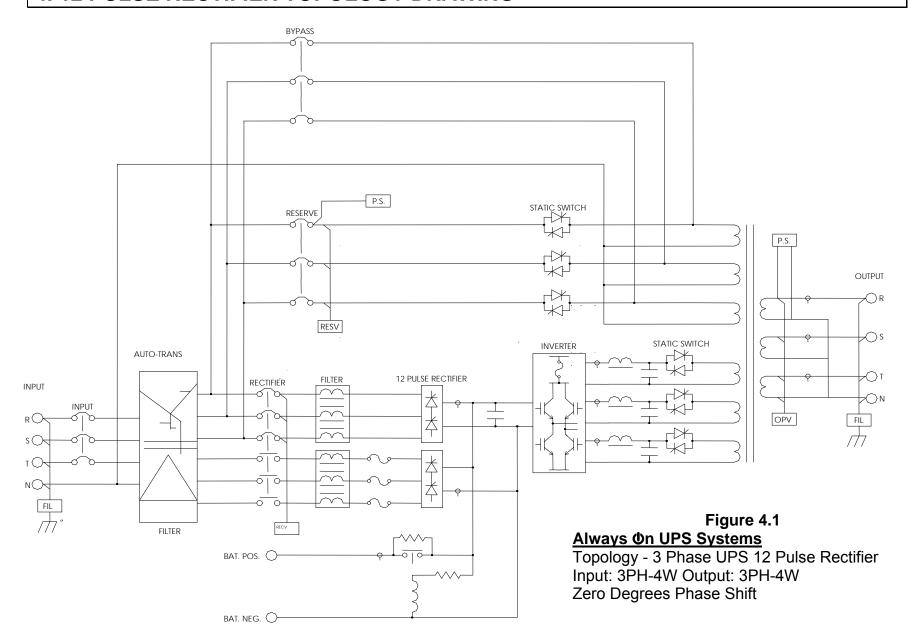
**Reserve Mode**: If the inverter is placed into an abnormal condition, such as over temperature, short circuit, abnormal output voltage or is overloaded for a period which exceeds the inverter's limits, the inverter will automatically shutdown in order to protect itself. If the AC utility power is within the normal parameters, the static switch will automatically transfer the load to the reserve (utility) source without interruption of the AC output.

Maintenance Bypass Mode: During UPS maintenance procedures or battery replacement, the loads cannot be interrupted, and as such the technician needs to turn off the inverter switch, close the bypass breaker and then open the rectifier and reserve (utility) breakers. The UPS is now running in Maintenance By-pass mode supplying utility AC to the loads. The AC output will not be interrupted during the manual bypass transfer procedure because the maintenance bypass switch is designed to supply continuous power to the loads.

# 3. 6 PULSE RECTIFIER TOPOLOGY DRAWING

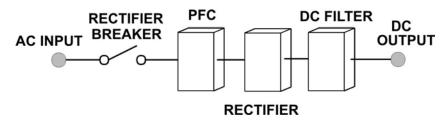


# 4. 12 PULSE RECTIFIER TOPOLOGY DRAWING



#### 5. RECTIFIER

The main function of a rectifier is to convert the AC input power to DC power. The DC power is then used to charge the batteries, supply the DC bus, which in turn supplies the inverter.



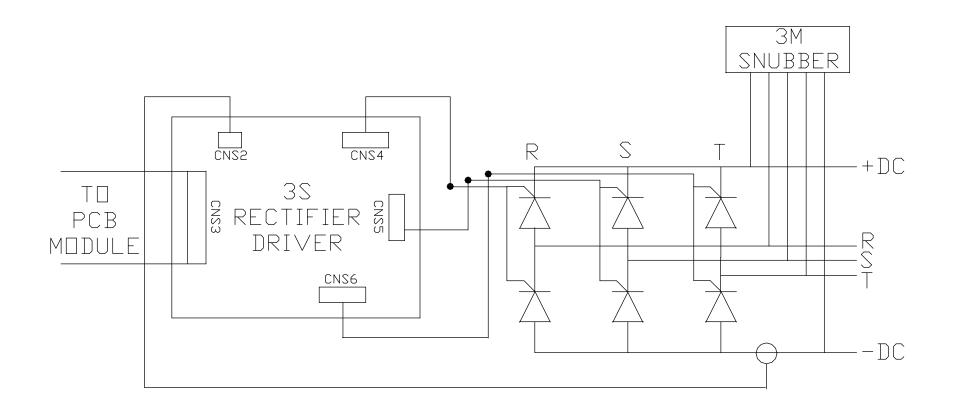
**Figure 5.1**Rectifier Block Diagram

The rectifier design used in the 10kVA to 60kVA UPS's include a 6-pulse full controlled rectifier. Power Factor Correction (PFC) has been added to maintain a high input power factor, independent of the load power factor. This 6 pulse rectifier smoothes the current waveform and reduces the harmonic content reflected back to the utility. The control circuit regulates the DC bus to within 1% of the nominal voltage. Soft walk-in circuitry (approximately 20 seconds) and current limiting circuitry are used to prevent over current or surge currents from affecting any part of the UPS system.

Additionally, over and under-voltage protection is added to improve reliability and to shutdown the rectifier in the event of abnormal conditions. The DC bus is adjustable to allow for different types and capacities of batteries. The power components used within the rectifier are specially designed and selected to handle extreme ranges of high voltage and high current (–25% to +25%).

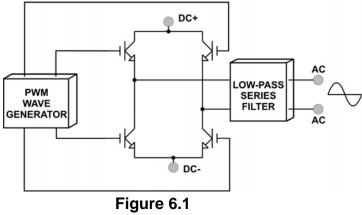
In order to further improve the power factor and reduce harmonic current drawn by the rectifier, Always on UPS's above 80kVA incorporate a 12-pulse full controlled rectifier (also available as an option on the 10 to 60kVA UPS's) to reduce the total harmonic current to less than 12%. A phase shift transformer is added with input inductors to achieve this higher level of performance while maintaining our high input power factor. An optional 5<sup>th</sup> harmonic filter can be added to further reduce the total harmonic distortion current to less than 9%.

The total harmonic current can be decreased to less than 7% with the inclusion of the 18-pulse full controlled rectifier. This option is recommended for the larger (80kVA and up) UPS systems.



**Figure 5.2**Detailed drawing of Rectifier

#### 6. INVERTER



**Inverter Layout** 

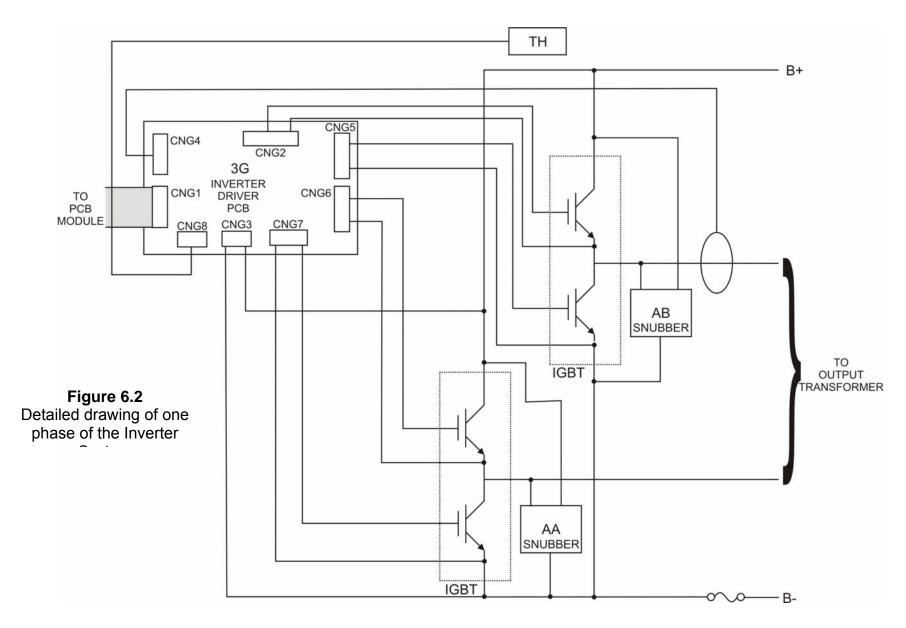
The inverter is composed of IGBT's, inductors, capacitors, highly efficient filters, control circuitry and protection circuitry. This inverter inverts the DC power received on the DC bus to isolated, noise-free AC power, which is then supplied to the critical loads. Our PWM wave generator is switching at a higher frequency well above the human audible range.

The Voltage regulating circuitry limits the output voltage variation to within 1% of the nominal voltage and special compensation circuitry has been added to eliminate output distortion. Every component is oversized to accept a wide DC input range (from 285 to 420VDC), allowing the output waveform to remain sinusoidal throughout the entire range. With the aid of dynamic feedback loop circuits the inverter maintains a true sine wave output, even if non-linear loads are connected.

The system is designed and incorporates an independent inverter per phase. These inverters are totally independent of each other preventing the possibility of cascading failures while allowing the user to connect loads to adjacent inverters without affecting the other inverters. This connectivity provides high-end voltage regulation under a 100% unbalanced load situation.

The IGBT is operated in its optimal condition to obtain maximum efficiency, keeping electrical costs to a minimum.

Usually, most UPS failures are a result of inverter failures. To prevent this occurrence, Always on has included redundant protection circuitry to protect the inverter and increase its reliability. To enhance this protection we have also added a high efficiency filter designed to suppress the spikes and noise that can be reflected from the attached loads back into the UPS system. Specifying oversized and high quality components, additional semi-conductor fuses and allowing for good ventilation systems within further increase reliability.



#### 7. STATIC SWITCH

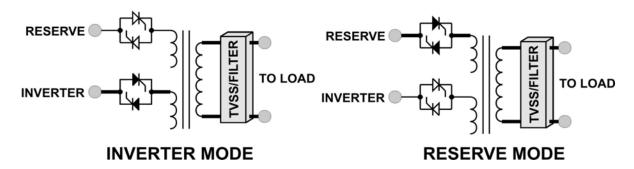


Figure 7.1 Static Bypass

The static switch is composed of two pairs of back to back naturally commutated SCR's, which moves the load from inverter to reserve (utility) or from reserve to inverter without interruption of power to the load.

Detection circuitry is included in the control circuit to achieve "0" dead time transfer. Additional detection is employed to control the static switch transfer.

Dead Short: If a dead short circuit was to occur under normal mode operation, the UPS would detect the short circuit and immediately stop the inverter until the problem has been rectified. Due to the large amount of current a dead short requires, the static switch will not transfer to reserve preventing the tripping of the reserve breaker.

Overload condition: The UPS will transfer the load to reserve (utility) path. The static switch is designed to handle 110% of the capacity of the system but will switch to the reserve path if the overload continues for any length of time. The load will still be operational, but the load system will not be protected from a utility failure, as it has no battery capability until the overload is removed.

The static switch will only be activated if the input levels are within parameters to ensure the load is only supplied with acceptable power to protect against damage that may be caused to the critical load. The system performs numerous checks on the transfer from inverter to bypass and visa versa to ensure the exchange is smooth.

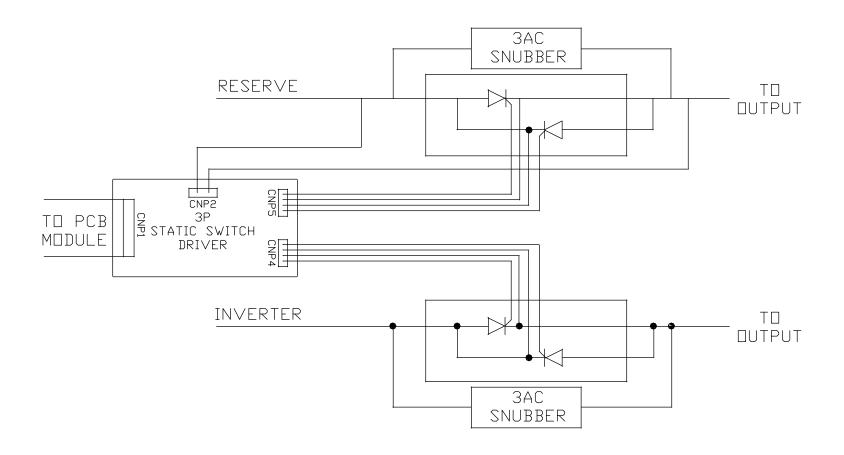


Figure 7.2
Detailed drawing of one phase of the Static Switch System

# 8. INTER-PCB DIAGRAM

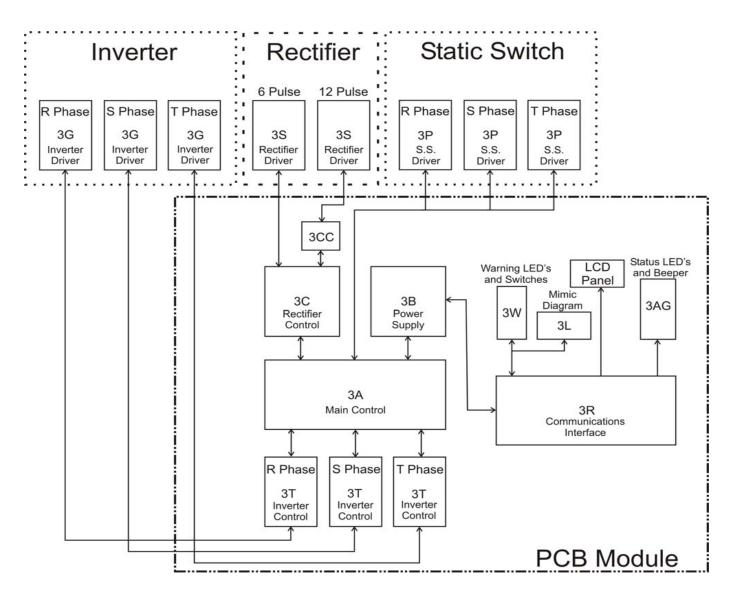


Figure 8.1
Connection diagram
for the PCB
Module, Inverter,
Rectifier and Static
Switch

# 9. PCB MODULE

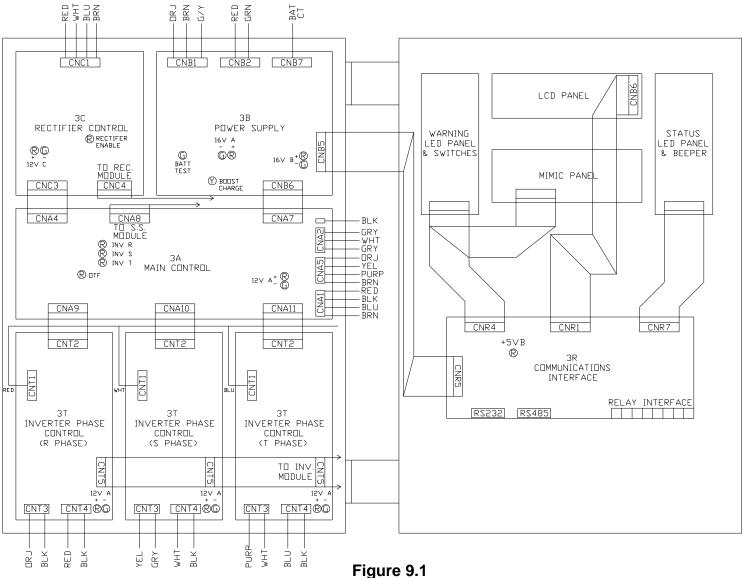
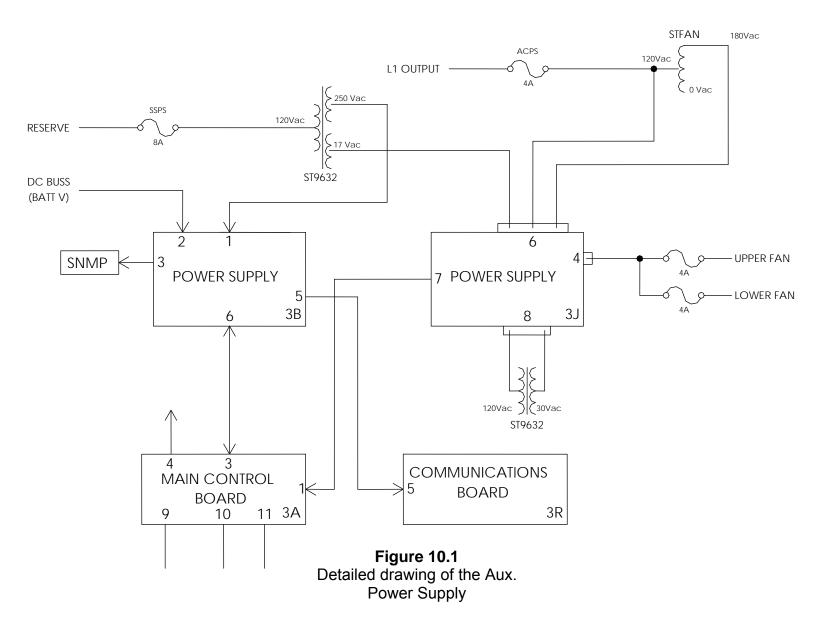


Figure 9.1
Detailed drawing of PCB

# 10. AUXILARY POWER SUPPLY



#### 11. STARTUP PROCEDURES

# Using the following procedure below start up the UPS, or use "manual bypass to inverter procedure".

#### 11.1. System start up (from complete shutdown)

Follow Step by step - confirming each operation

Use the Status Indicator Table as a guideline.

Note: Proceed until a failure mode occurs – then *record* status of indicators and step failure occurred.

If fault cleared during start up

Do operational checks of all UPS functions.

Backup mode, charging, etc

#### Record status and readings on commissioning/ repair forms

- a. Close all fuse holders behind control module assembly door.
  - Apply AC supply to UPS
- **b.** Turn Input breaker to ON position
  - This will apply power to the input transformer and feed the Rectifier, Reserve and Bypass breakers
- c. Turn Reserve Breaker to ON position
  - This will apply power to the auxiliary power supply systems that in turn, will start the main control electronics inside the UPS.
    - LCD lights up displays general information about the UPS
    - Status LEDs indicate status of sub-systems many alarm indicators will be illuminated as the rectifier does not yet have AC power applied, and the DC buss has not been established;
    - Battery Low Stop, low battery, fuse/temp, Rectifier AC Fail, Rotation Error
- **d.** Push the OFF button (0) on front panel to clear alarm indicators on the Main Control PCB.
- e. Turn Rectifier Breaker to ON position
  - Power is applied to the rectifier control module and rectifier power devices.
     Once the power has been qualified as acceptable, the rectifier will start to ramp up the DC voltage from 0Vdc to 390Vdc over a period of approximately 20 seconds. The DC buss generated is used to simultaneously charge the batteries and supply DC to the inverter.
  - Fault indicators will clear sequentially as the DC voltage rises to normal operating levels;
  - Rectifier AC Fail, Rotation Error, Fuse/temp, Battery Low, Battery Low Stop
- **f.** Turn Battery Breaker to ON position.
  - Connects the battery bank to the DC buss being generated by the rectifier.
- **g.** Turn Inverter ON push buttons on front panel.
  - Inverter will ramp up over a 7 second period and then supply power to the output of the UPS.

- Fans will start, output voltage will be present.
- Indicators will show normal inverter operation of the system.
- **h.** Turn Inverter Off push buttons on front panel.
  - This will turn the inverter OFF and put the UPS in Static bypass mode.
     Reserve power will feed the output of the UPS. The switch from inverter to reserve power should be seamless and uninterrupted.
    - Indicators will show Static Bypass status.
- i. Turn Inverter ON push buttons on front panel.
  - Inverter will ramp up for 7 seconds then Static switches will transfer to Inverter mode. The switch from reserve power to inverter should be seamless and uninterrupted.
    - Indicators will show normal inverter operation of the system.
- j. Backup Mode test turn Input Breaker to OFF position.
  - Utility power will be removed from the UPS inputs.
  - Rectifier will become disabled and the Batteries will be providing DC power to the Inverter. The switch to backup mode should be seamless and uninterrupted.
  - Indicators will show backup mode operation, UPS will be beeping.
  - Rectifier AC Fail, Rotation Error, Reserve AC Fail, Reserve Freg Fail
- **k.** Rectifier restart Turn Input breaker to ON position.
  - Rectifier will ramp up its DC output voltage over a period of 20 seconds and assume the load from the battery bank. It will then provide charging current to the batteries.
  - Indicators will show normal rectifier and inverter operation of the system.

#### Record UPS status

- Out of service, bypass mode
- Status form
- Customer's comments

# 11.2. From Manual Bypass To Inverter Procedure

Follow Step by step - confirming each operation

Use the Status Indicator Table as a guideline.

Note: Proceed until a failure mode occurs – then **record** status of indicators and step failure occurred.

If Fault cleared during restart

Do operational checks of all UPS functions.

Backup mode, charging, etc

Record status and readings on commissioning / repair forms.

- **a.** Close all fuse holders behind control module assembly door.
- **b.** Turn Reserve Breaker to **ON** position and wait **15** seconds
  - This will apply power to the auxiliary power supply systems, which in turn, will start the main control electronics inside the UPS.
  - LCD lights up displays general information about the UPS

- Status LEDs indicate status of sub-systems many alarm indicators will be illuminated as the rectifier does not yet have AC power applied, and the DC buss has not been established:
  - Battery Low Stop, low battery, fuse/temp, Rectifier AC Fail, Rotation Error
- **c.** Push the OFF button (0) on front panel to clear alarm indicators on the Main Control PCB.
- **d.** Open the Bypass breaker.
- e. Turn Rectifier Breaker to ON position
  - Power is applied to the rectifier control module and rectifier power devices.
     Once the power has been qualified as acceptable, the rectifier will start to ramp up the DC voltage from 0Vdc to 390Vdc over a period of approximately 20 seconds. The DC buss generated is used to simultaneously charge the batteries and supply DC to the inverter.
  - Fault indicators will clear sequentially as the DC voltage rises to normal operating levels;
    - Rectifier AC Fail, Rotation Error, Fuse/temp, Battery Low, Battery Low Stop
- **f.** Turn Battery fuse or Breaker to ON position.
  - Connects the battery bank to the DC buss being generated by the rectifier.
- **g.** Turn Inverter ON push buttons on front panel.
  - Inverter will ramp up over a 7 second period and then supply power to the output of the UPS.
  - Fans will start, output voltage will be present.
  - Indicators will show normal inverter operation of the system.
- **h.** Turn Inverter Off push buttons on front panel.
  - This will turn the inverter OFF and put the UPS in Static bypass mode.
     Reserve power will feed the output of the UPS. The switch from inverter to reserve power should be seamless and uninterrupted.
  - Indicators will show Static Bypass status.
- i. Turn Inverter ON push buttons on front panel.
  - Inverter will ramp up for 7 seconds then Static switches will transfer to Inverter mode. The switch from reserve power to inverter should be seamless and uninterrupted.
  - Indicators will show normal inverter operation of the system.
- j. Backup Mode test turn Input Breaker to OFF position.
  - Utility power will be removed from the UPS inputs.
  - Rectifier will become disabled and the Batteries will be providing DC power to the Inverter. The switch to backup mode should be seamless and uninterrupted.
  - Indicators will show backup mode operation, UPS will be beeping.
    - Rectifier AC Fail, Rotation Error, Reserve AC Fail, Reserve Freq Fail
- **k.** Rectifier restart Turn Input breaker to ON position.

- Rectifier will ramp up its DC output voltage over a period of 20 seconds and assume the load from the battery bank. It will then provide charging current to the batteries.
- Indicators will show normal rectifier and inverter operation of the system.

#### Record UPS status

- Out of service, bypass mode
- Status form

#### 12. UPS SHUTDOWN PROCEDURES

#### 12.1. Complete UPS shut down procedure

- a. Switch off the inverter The inverter can be switched off by simultaneously pressing the inverter off switch (**O**) and the inverter control switch (**◄**►). The load will be automatically transferred to reserve without interruption.
- **b.** Open the battery fuse holder and or breaker This will disconnect the batteries from the DC bus and the UPS no longer has back up available. This fuse holder or breaker can be located within the UPS system or within the battery cabinets.
- **c.** Open the rectifier breaker Opening the rectifier breaker will remove the power source from the DC bus. The DC bus will start to drop slowly until it reaches a save level of approximately 20VDC.

#### **WARNING!**

Completing the next step will turn off the power to the loads.

Make sure all loads have been turned off before proceeding.

- **d.** Open the Reserve breaker Before opening the reserve breaker you must make sure there is no critical load connected to the UPS that requires power. NO OUTPUT POWER WILL BE SUPPLIED FROM THE UPS ONCE THE RESERVE (UTILITY) BREAKER IS OPENED.
- e. Open the Input breaker transformers will de-energized.
- **f.** Now that all power has been cut off within the UPS system. All LED's, displays and fans should be off.

#### 12.2. From Inverter To Manual Bypass Procedure

The following procedures will allow the service personnel to switch the UPS system to manual or maintenance bypass mode without interrupting the output power to the loads.

- a. Switch off the Inverter The inverter can be switched off by simultaneously pressing the inverter off switch (**O**) and the inverter control switch (**◄►**). The load will be automatically transferred to reserve (utility) supply without interruption.
- **b.** Open the battery fuse holder and or breaker— This will disconnect the batteries from the DC bus and the UPS no longer has back up available.

- This fuse holder or breaker can be located within the UPS system or within the battery cabinets.
- **c.** Open the Rectifier breaker Opening the rectifier breaker will take the power source away from the DC bus, therefore, the DC bus will start to drop slowly. After 5 min., the DC bus will drop to a safe level (approx. 20VDC).
- **d.** Close the Bypass breaker The reserve breaker and reserve static switch are still conducting. When the maintenance bypass breaker is closed, power will flow through the bypass loop instead of the reserve loop because the impedance of the bypass loop is lower.
- **e.** Open the Reserve breaker You can now open the reserve breaker to put the ups into manual bypass.

*NOTE*: To place the unit into Maintenance Bypass mode the fuse holders behind the control module (where all control PCB's are stored) must be opened.

The system is now in Manual Bypass mode (or Maintenance Bypass mode).

#### **CAUTION!**

If fuse holders have not been opened power is still present and fans will be turning. If fuse holders are open power is still present at the terminal strip and several terminals on the PCB's

# 13. LCD DISPLAY AND LED DESCRIPTION

Before powering down the system to perform service or maintenance, record the readings and all the LED's that are illuminated on the Front Panel Status Report Log. This will aid in identifying the status of the UPS system prior to shutdown.

Below is a reference list for possible LED notification and readings on the LCD display.

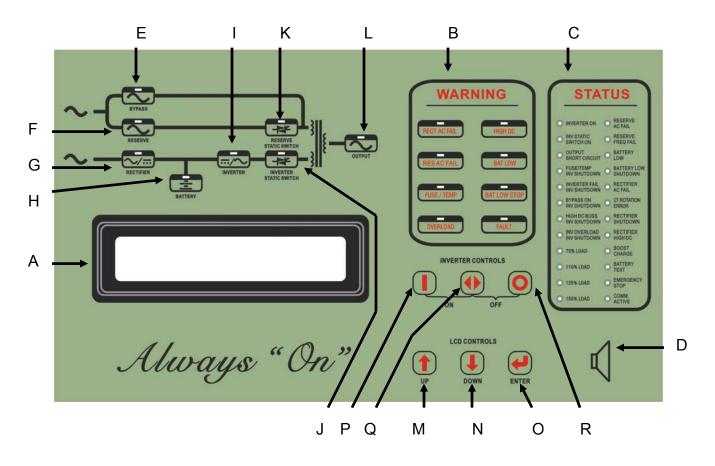


Figure 13.1 Front Display

The front panel is located behind the glass window on the front door. It displays the real time information, UPS Status, battery system and provides the user interface for controlling and setting the UPS operating parameters. This panel is user friendly. Each part of the panel is explained below:

- A: LCD display-Real time status, data and historical events are displayed on the LCD. The UPS parameters, real time clock, inverter, and buzzer can also be set through this LCD. The LCD is back lit by LED's for a sharper display, but in order to lengthen the LED's life time, the LED will automatically shut off 3 minutes after a key has been pressed, and will light up again when one of the up/down/enter keys are pushed.
- **B: Warning LED's-**When an abnormal condition occurs, these LED's will illuminate allowing the user to identify the cause of the fault. This will also allow the service personnel the ability to initially troubleshoot the system. These LED's are described below:
  - RECT AC FAIL supply to the rectifier is outside of the operating window. This is related to the supply voltage out of range, the phase rotation is incorrect or the rectifier has been shutdown (refer to C: Status LED's).
  - **RESERVE FAIL** supply to the reserve is outside of the operating window. This is related to the supply voltage out of range or frequency out of range (refer to **C: Status LED's**).
  - **FUSE/TEMP** inverter has shutdown due to inverter fuse open or heat sink temperature above operating parameters.
  - **OVERLOAD** an overload condition has occurred on the output.
  - **HIGH DC** the DC voltage has exceeded maximum operating level (over 430VDC). The bus voltage is limited to this voltage.
  - BAT LOW this LED will be lit as long as the DC voltage is lower than 320VDC.
  - BAT LOW STOP the LED will be lit as long as the DC voltage is lower than 295VDC. The inverter will not activate until the DC voltage is above this level.
  - FAULT the inverter has shutdown because an abnormal condition has occurred. Possible conditions include overload, short circuit, high DC shutdown, fuse/over temperature, bypass breaker on or emergency stop (refer to C: Status LED's).
- C: Status LED's- 24 LED's represent the real-time information about the status of the UPS system. These LED's will aid in diagnosing and trouble shooting abnormal conditions. The 24 LED's represent the following:
  - INVERTER ON inverter is running.

- INVERTER SS inverter static switch is active.
- SHORT CIRCUIT UPS output is in a short circuit state.
- **FUSE/OVER TEMP SD** inverter has shutdown due to inverter fuse open or heat sink temperature above operating parameters.
- INVERTER FAIL SHUTDOWN inverter has shutdown due to inverter output voltage below tolerances.
- BYPASS ON SHUTDOWN inverter has shutdown because the bypass breaker has been activated while the inverter is supplying power to the load.
- HIGH DC SHUTDOWN inverter has shutdown because the DC Bus voltage is outside of operating parameters while the inverter is operating.
- OVERLOAD SHUTDOWN inverter has shutdown because an overload condition has been detected on the output. The inverter will automatically restart after the condition has been removed for a period of seven seconds.
- 70% LOAD load connected to the output is over 70% of the UPS rating.
- 110% LOAD load connected to the output is over 110% of the UPS rating.
- 125% LOAD load connected to the output is over 125% of the UPS rating.
- 150% LOAD load connected to the output is over 150% of the UPS rating.
- RESERVE AC FAIL supply voltage to the Reserve is outside of operating window.
- RESERVE FREQ FAIL supply frequency to the Reserve is outside of operating window.
- **BATTERY LOW** the DC bus (or battery) voltage is lower than 320VDC. Low battery shutdown is approaching.
- BATTERY LOW SHUTDOWN the inverter has shutdown because the DC bus (or battery) voltage is below operating level (lower than 295VDC).
- **RECT AC FAIL** supply to rectifier is outside of operating window.
- ROTATION ERROR supply phase rotation is incorrect.
- RECTIFIER SHUTDOWN the rectifier has shutdown because the DC bus voltage has exceeded maximum operating level (over 445VDC).
   The rectifier will automatically restart 30 seconds this abnormal condition has been cleared.
- HIGH DC the DC voltage has exceeded maximum operating level (over 430VDC). The bus voltage is limited to this voltage.
- **BOOST CHARGE** the batteries are being boost charged by the rectifier.
- BATTERY TEST batteries are being tested.

>110%, beep once / 3 seconds

- **EMERGENCY STOP** the inverter has shutdown because the emergency stop switch has been activated.
- DATA LINE blinks when data is being transmitted or received via the communication port.
- **D: Buzzer outlet:** There is a buzzer located behind the LCD Display. The buzzer will allow for audile notification when an abnormal condition occurs. The buzzer will be activated if one of the following conditions occur: (The frequency of the buzzer is also described for your reference.)

INVERTER IS OVERLOADED

		>125%, beep once / second
		>150%, beep twice / second
•	BACK-UP seconds	>320VDC, beep once / 3
	00001140	<320VDC, beep twice /
	second	
		<295VDC, no beeping
•	INVERTER IS SHORT CIRCUITED	beep continuously
_	INVEDTED FILSE ODEN	heen continuously

INVERTER IS SHORT CIRCUITED beep continuously
 INVERTER FUSE OPEN beep continuously
 HEAT SINK OVER TEMPERATURE beep continuously
 HIGH DC SHUTDOWN beep continuously
 BYPASS ON STOP beep continuously
 EMERGENCY STOP beep continuously

The buzzer will beep once every time the inverter is switched on or off. This will allow for the user to be sure the operation was preformed correctly.

- **E. Bypass LED:** This LED is lit when the maintenance bypass breaker is closed. When the maintenance bypass breaker is closed, the inverter is inoperable. If the inverter is active when the bypass breaker is closed the inverter will shutdown immediately.
- **F. Reserve LED:** This LED is lit when the reserve breaker is closed, and the supply is within operating parameters.
- **G. Rectifier LED:** This LED is lit when the rectifier is operating, the supply is within operating parameters, the rectifier breaker is closed and the DC bus voltage is within operating parameters.
- H. Battery LED: This LED is lit while the UPS is in back-up mode. This LED also indicates the results of battery test. If the battery pack does not pass the test, this LED will flash prompting the user to change the battery pack.

- **I. Inverter LED:** This LED is lit when the inverter is supplying power to the load.
- **J. Inverter SS LED:** This LED is lit when the inverter static switch is operating and the reserve static switch is turned off. When this LED is on, the load is supplied from the inverter.
- K. Reserve SS LED: This LED is lit when the reserve static switch is operating and the inverter static switch is turned off. When this LED is on, the load is being supplied by the reserve. Since the reserve static switch and inverter static switch will never operate simultaneously, the Inverter SS LED and the Reserve SS LED will never be lit at the same time.
- **L. Output LED:** This LED is lit when there is AC power present at the output terminals.
- **M. Up key:** This is an LCD control key. It moves the cursor one field upward when items are being selected or changes the number/character forward when data or parameters of the UPS are being set.
- N. Down key: This is an LCD control key. It moves the cursor one field downward when items are being selected or changes the number/character backward when data or parameters of the UPS are being set.
- **O. Enter key:** This is an LCD control key. It returns to the previous page, and also confirms the number/character/item selected.
- **P. Inverter On switch:** This is an inverter control switch. When this key is pushed simultaneously with the control key, the inverter will switch on.
- Q. Inverter control switch: This is an inverter control switch. When this key is pushed in conjunction with the inverter on key the inverter will activate. Similarly, when this key is pushed with the inverter off key the inverter will shutdown. This key acts as a safety switch to prevent accidental operation of the inverter.
- **R. Inverter Off switch:** This is an inverter control switch. When this key is pushed simultaneously with the control key, the inverter will be switched off.

#### 14. THE LCD DISPLAY

The LCD displays Real Time information as to the status and operation characteristics of the UPS system and battery banks. In order to make the display sharp and readable, the LCD is back-lit by LED's. To prolong the life of the LED, the CPU will cut off the power of the LED 3 minutes after the last key has been pressed. The backlight will illuminate whenever a key has been pressed. This screen will pop up once the system power is enabled (i.e. the default screen).

#### 14.1. Menu 0 – Main Menu

W	Æ	L	С	0	M	Ε		Т	0		Α	L	W	Ά	Υ	S		0	N		U	Р	S		S	Υ	S	Т	Ε	М	S	ı	N	С	
	M	O	D	Ε	L	:	N	Χ	_	S	Ε	R	ı	Ε	S		S	/	N		3	4	5	6	7	8	9	0		ı	D	0	1		
5	0	K	V	Α		ı	:	1	2	0		2	0	8	٧		6	0	Н	Ζ		O	:	1	2	0		2	0	8	V	6	0	Н	Z
					2	0	0	2		0	2		0	1			Т	U	Ε			0	8		0	0		Α	М						

Figure 14.1.1
Main Menu Display

The first row will display the greeting content set by the factory. The model no. (MODEL), serial no. (S/N), and the identification no. (ID) are displayed in the second row. The third row will display the kVA rating, input rating and output rating of the UPS.

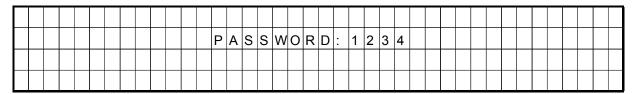
The serial no. is set by the factory for the convenience of maintenance personnel who may need to refer to the serial number for the correct spare parts and testing procedures. The identification no. is set only when multiple UPS systems are connected in parallel. Each UPS must have a unique number to identify itself, and will be set by a factory trained technician after installation. The YEAR/MONTH/DATE, DAY OF THE WEEK, HOUR, MINUTE and AM/PM from the real time clock inside the UPS are displayed in the fourth row for user's reference and for stamping the date and time in the historical data when an abnormal conditions occurs. By pressing one of the  $UP(\uparrow)$ ,  $DOWN(\downarrow)$  or  $ENTER(\downarrow)$  keys, the LCD will change to another screen.

#### 14.2. Menu 1 – Select Menu

													S	Ε	L	Ε	С	Т		М	Ε	N	U														
S	Т	Α	Т	U	s		W	Α	R	Ν	ı	Ν	G		F	Α	U	L	Т			Р	Α	R	Α	М	Ε	Т	Е	R	S	Е	Т				
R	Е	Α	L		Т	I	М	Е		D	Α	Т	Α																								
Н	I	s	Т	0	R	I	С	Α	L		D	Α	Т	Α																				Е	Х	I	Т

Figure 14.2.1 Select Menu Display

MENU 1 is reached by pressing any button on the opening screen and is also the default menu. From this menu the personnel can select STATUS WARNING FAULT (MENU 2 – Section 10.3), REAL TIME DATA (MENU 3 – Section 10.4), HISTORICAL DATA (MENU 4 – Section 10.5) and PARAMETER SET (MENU 5 – Section 10.6). To select an option move the cursor ( $\rightarrow$ ) by pressing the UP ( $\uparrow$ ) key, or the DOWN( $\downarrow$ ) key. Selections are confirmed by pressing the ENTER ( $\downarrow$ ) key. The user will be sent to the menu the cursor is pointing to. If the item 'PARAMETER SET' is selected, the LCD will jump into a screen that will prompt the user for a password. See the figure below.



**Figure 14.2.1**Password Menu Display

The numbers are changed by pressing the UP  $(\uparrow)$  or the DOWN $(\downarrow)$  key respectively and is confirmed by the ENTER $(\downarrow)$  key. When the four-digit password has been entered successfully you will proceed to the selected area. If the password has been entered incorrectly three times the display will revert to the default menu (MENU 0).

The password for entering the < PARAMETER SET > menu is 1-2-3-4. To change the password, please review MENU 12 (Section 10.13).

To return to MENU 0 select the 'EXIT' option (blinking instead of pointed by cursor).

### 14.3. Menu 2 – Status Warning Menu

					S	Т	Α	Т	U	s										W	Α	R	N	I	N	G				
R	Е	С	Т	I	F	ı	E	R	=	0	N																			
ı	N	V	Е	R	Т	Е	R	=	0	N																				
L	0	Α	D		0	Ζ		ı	Ν	V	Е	R	Т	E	R															

**Figure 14.3.1** 

Status Warning Menu Display

The Status/Warning menu is accessed through MENU 1 by selecting STATUS WARNING FAULT. The left-hand side of this menu shows the real time status of the rectifier, inverter and static switch, while the right hand side shows the warning or fault condition if any. Under normal condition, the LCD display should be exactly the same as the figure shown above. When abnormal conditions occur it will be shown under the title < WARNING >, but this will be overridden by a "fault" message if more serious abnormal conditions occur and the title < WARNING > will then change to < FAULT >.

For example, if a short circuit has occurred, this screen will display as follows:

					S	Т	Α	Т	U	S													F	Α	U	L	Т					
R	Е	С	Т	ı	F	ı	Е	R	=	O	N							s	Н	О	R	Т	С	I	R	С	U	ı	Т			
ı	N	V	E	R	Т	E	R	=	0	F	F																					
L	0	Α	D		0	Ν		I	Ν	V	Е	R	Т	Е	R																	

**Figure 14.3.2** 

Warning Status Display with Fault Condition

The inverter will automatically shut off under a short circuit fault. The CPU is designed to detect short circuits and in order to avoid unnecessary tripping of the reserve (utility supply) breaker, the static switch will remain open or inactive. (There will be no output power present)

Listed below are all the warning conditions that can be displayed (they are arranged in order of priority, starting with the highest priority):

1<sup>st</sup> row: BYPASS ON – Output is being supplied by the reserve

RECT AC FAIL - AC utility source failure

RECTIFIER PHASE ERROR – AC utility phase loss or one phase out of

operating parameters

RESERVE FREQ. ERROR – AC utility frequency is out of parameters and

reserve has been disabled until error is corrected

170% OVERLOAD – over 170% maximum capacity for the UPS system.

150% OVERLOAD – over 150% maximum capacity for the UPS system.

125% OVERLOAD – over 125% maximum capacity for the UPS system.

110% OVERLOAD – over 110% maximum capacity for the UPS system.

BATTERY LOW STOP – Battery have been exhausted.

BATTERY LOW - Batteries have passed the low voltage level and will soon be exhausted.

BATTERY BAD – One or more cells have tested faulty.

BATTERY GND FAULT - Battery cabinet not grounded properly.

BATTERY TESTING – performing test on the batteries.

Listed below are all the fault conditions that can be displayed:

1<sup>st</sup> row: HIGH DC SHUTDOWN – DC Bus voltage out of operating range.

2<sup>nd</sup> row: SHORT CIRCUIT! – a short circuit condition has occurred on the output.

FUSE/OVERHEAT – a fuse has blown or the system has shutdown due to

overheating.

OVERLOAD SHUTDOWN - system has exceeded the overload limit beyond the

operating window.

EMERGENCY STOP – user has activated the emergency stop feature.

INVERTER ABNORMAL – inverter is not operating within specified parameters.

**3<sup>rd</sup> row:** BYPASS ON SHUTDOWN – inverter failure, system operating in bypass mode.

The UP  $(\uparrow)$  or DOWN  $(\downarrow)$  key has no function in this menu. The screen will go back to MENU 1, when ENTER $(\downarrow)$  is pressed.

14.4. Menu 3 – Real Time Data Menu

												R	Ε	Α	L	Т	ı	М	Ε		D	Α	Т	Α										
R	Ε	С	Т	ı	F	ı	E	R		D	Α	Т	Α						0	Т	Н	Ε	R		D	Α	Т	Α						
R	Ε	S	Е	R	٧	Е		D	Α	Т	Α																							
0			Р						Т																						Ε	Х	I	Т

Figure 14.4.1
Real Time Data Menu

MENU 3 is reached by selecting REAL TIME DATA on MENU 1. The cursor( $\rightarrow$ ) is used to select what type of real time data the user would like to view, RECTIFIER DATA (MENU 6 – Section 10.7), RESERVE DATA (MENU 7 – Section 10.8), OUTPUT DATA (MENU 8 – Section 10.9) and OTHER DATA (MENU 9 – Section 10.10). To select one of the different menu options move the cursor( $\rightarrow$ ) until it is pointing at the correct selection, by press the UP ( $\uparrow$ ) key or the DOWN ( $\downarrow$ ) key. To confirm and select the menu option press the ENTER ( $\downarrow$ ) key.

Selecting the 'EXIT' option (blinking instead of pointed by cursor) will return you to MENU 1.

#### 14.5. Menu 4 – Historical Event Menu

				D	Α	Т	Е		Т	ı	М	E		Ε	٧	Е	N	Т	S	>			R	U	Ν	:	2	1	Υ	R	0	3	М	O
2	0	0	2	١	0	3	١	2	9			0	9	:	3	2																		
2	0	0	2	١	1	1	١	0	1			2	2	:	1	5																		
2	0	0	3	١	0	3	١	1	0			1	5		4	7																		

Figure 14.5.1
Historical Event Menu Display

MENU 4 is reached by selecting HISTORICAL DATA on MENU 1. All abnormal events are stored on the EEPROM and viewed through this menu based on the time each event occurred. The record display starts with the date and time stamp allowing the user or maintenance personnel to trace back that occurrence. A maximum of 77 records can be stored in one EEPROM. This can be increased to 154 records with the addition of a second EEPROM. These records are hard coded onto the EEPROM and will not be erased by cutting off the power supply or during a complete shutdown of the UPS, i.e. they will be kept in the EEPROM forever until they're overwritten by the 78<sup>th</sup> (or the 155<sup>th</sup>) events.

The three most recent records are displayed at one time on the view screen. The displayed records will move one record upward when the UP  $(\uparrow)$  key is pressed, and move one record downward when the DOWN  $(\downarrow)$  key is pressed.

Below is a list of the abnormal conditions that are stored and can be displayed:

HIGH DC SHUTDOWN / SHORT CIRCUIT! / FUSE/OVERHEAT / OVERLOAD SHUTDOWN / EMERGENCY STOP / INVERTER ABNORMAL / BYPASS ON SHUTDOWN

The display in the top right corner of the screen is the UPS installation time displayed in year/month. This information is provided to allow the user or the maintenance personnel to have a reference point to schedule the next preventative maintenance visit. To return to MENU 1 press the ENTER  $(\downarrow)$  key.

#### 14.6. Menu 5 – Parameter Setting Menu

										Ρ	Α	R	Α	M	Ε	Т	Ε	R	S	Ε	Т	Т	I	N	G									
I	Ν	٧	Е	R	Т	Е	R	=	0	Ν	/	0	F	F					D	Α	Т	Е		Т	I	М	Е							
В	U	Ζ	Z	Е	R	=	0	Ν	/	О	F	F																						
В	O	0	s	Т		С	Н	Α	R	G	Е																				Ε	Χ	I	Т

Figure 14.6.1
Parameter Setting Menu Display

MENU 5 is reached by selecting PARAMETER SET on MENU 1 and access is only allowed if the correct password is entered. The cursor  $(\rightarrow)$  is used to select which parameter the user would like to edit, such as INVERTER ON/OFF, BUZZER ON/OFF, BOOST CHARGE, DATE/TIME. To select one of the different menu options move the cursor $(\rightarrow)$  until it is pointing at the correct selection, by press the UP  $(\uparrow)$  key or the DOWN  $(\downarrow)$  key. To confirm and select the menu option press the ENTER  $(\rightarrow)$  key.

The INVERTER ON/OFF option allows the user to activate or deactivate the inverter. When selected the blinking display (ON or OFF) indicates the current status of the inverter. To change the state of the inverter press the UP ( $\uparrow$ ) or the DOWN ( $\downarrow$ ) key and confirm selection by pressing the ENTER ( $\downarrow$ ) key. 'INVERTER = ON' will be displayed if 'ON' is selected or 'INVERTER = OFF' will be displayed if 'OFF' is selected.

To control the state of the buzzer select the BUZZER ON/OFF option. Again the current status of the buzzer is indicated by the blinking ON or OFF. To change the state of the buzzer press the UP ( $\uparrow$ ) or the DOWN ( $\downarrow$ ) key and confirm selection by pressing the ENTER ( $\downarrow$ ) key. 'BUZZER = ON' will be displayed if 'ON' is selected or 'BUZZER = OFF' will be displayed if 'OFF' is selected.

Selecting the BOOST CHARGE option will bring you to MENU 10 (Section 10.11).

Selecting the DATE/TIME option will bring you to MENU 11 (Section 10.12).

Selecting the 'EXIT' option (blinking instead of pointed by cursor) will return you to MENU 1.

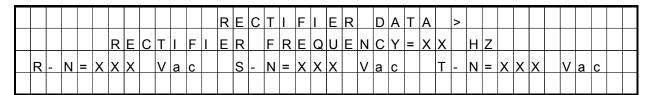


Figure 14.7.1
Rectifier Data Menu Display

#### 14.7. Menu 6 – Rectifier Data Menu

MENU 6 is reached by selecting RECTIFIER DATA on MENU 3. The information provided on this menu is the real time readings of the rectifier input; RECTIFIER FREQUENCY, R-N/S-N/T-N VOLTAGE for wye (Y) configured systems or R- S/S-T/T-R VOLTAGE on delta (≥) configured systems.

The UP  $(\uparrow)$  or DOWN  $(\downarrow)$  key has no function in this menu. The screen will return to MENU 3 when the ENTER  $(\bot)$  key is pressed.

#### 14.8. Menu 7 – Reserve Data Menu

											<		R	Ε	S	Ε	R	٧	Ε		D	Α	Т	Α		>										
						R	Е	S	Е	R	<	Е		F	R	Е	Q	U	Е	Ν	С	Υ	=	Х	Х		Н	Ζ								
R	_	Ν	=	Х	Х	Х		٧	а	С			S	-	Ν	=	Х	Х	Х		V	а	С			Т	_	Ζ		Х	Χ	Х	V	а	С	

Figure 14.8.1
Reserve Data Menu Display

MENU 7 is reached by selecting RESERVE DATA on MENU 3. The information provided on this menu is the real time readings of the reserve input; RESERVE FREQUENCY, R-N/S-N/T-N VOLTAGE for wye (Y) configured systems or R- S/S-T/T-R VOLTAGE on delta (≥) configured systems.

The UP ( $\uparrow$ ) or DOWN ( $\downarrow$ ) key has no function in this menu. The screen will return to MENU 3 when the ENTER ( $\downarrow$ ) key is pressed.

#### 14.9. Menu 8 – Output Data Menu

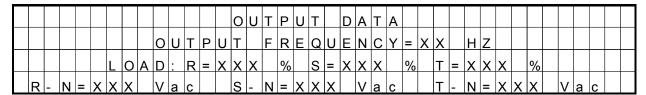


Figure 14.9.1
Output Data Menu Display

MENU 8 is reached by selecting OUTPUT DATA on MENU 3. The information provided on this menu is the real time readings of the inverter or reserve output (depending on what mode the system is in); OUTPUT FREQUENCY, LOAD % OF R/S/T, OUTPUT R-N/S-N/T-N VOLTAGE for wye (Y) configured systems or R- S/S-T/T-R VOLTAGE on delta (≥) configured systems.

The UP  $(\uparrow)$  or DOWN  $(\downarrow)$  key has no function in this menu. The screen will return to MENU 3 when the ENTER  $(\bot)$  key is pressed.

#### 14.10. Menu 9 – Other Data Menu

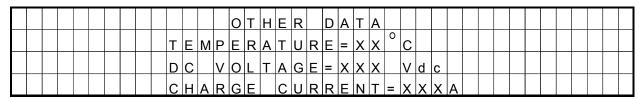
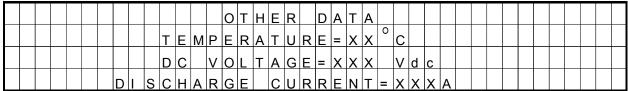


Figure 14.10.1
Other Data Menu Display

MENU 9 is reached by selecting OTHER DATA on MENU 3. The information provided on this menu is the real time readings of the UPS system; TEMPERATURE, DC VOLTAGE, CHARGE OR DISCHARGE CURRENT.

When the UPS system is operating in normal mode the last line on MENU 9 will read CHARGE CURRENT and will represent the amount of current being supplied to the batteries. When the system changes to back-up mode the last line will change to DISCHARGE CURRENT displaying how much current is being supplied to the inverter from the batteries (figure below).



**Figure 14.10.2**Other Data Menu Display when system in Back-up

The UP  $(\uparrow)$  or DOWN  $(\downarrow)$  key has no function in this menu. The screen will return to MENU 3 when the ENTER  $(\bot)$  key is pressed.

# 14.11. Menu 10 – Boost Charge Setting Menu

#### Warning!

These settings have been preset by the factory to optimize the battery bank requirements. Do not change settings unless factory or factory trained service personnel have been consulted.

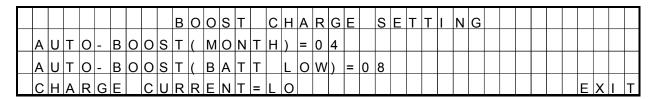


Figure 14.11.1

Boost Charge Setting Menu Display

MENU 10 is reached by selecting BOOST CHARGE on MENU 5. This option allows the maintenance personnel to select the amount of boost charge required to maintain the batteries at their optimal performance.

Move the cursor  $(\rightarrow)$  up or down (UP  $(\uparrow)$  and DOWN  $(\downarrow)$  key respectively) and select the option by pressing the ENTER  $(\downarrow)$  key.

									В	0	0	S	Т		С	Н	Α	R	G	Ε		S	Ε	Т	Т	ı	N	G								
Α	U	Т	o	_	В	О	0	s	Т	(	М	О	N	Т	Н	)	=	0	4		0	8		1	2		1	6	2	0	2	4				
Α	U	Т	o	_	В	0	0	S	Т	(	В	Α	Т	Т		L	О	W	)	=	0	4														
С	Н	Α	R							,	Е		Т	=	L	O			,														Е	Х	I	Т

Figure 14.11.2
Boost Charge Setting Menu Display Program

AUTO-BOOST (MONTH) controls the number of hours that the system will be boost charged every month. This boost charging conditions the batteries and increases the life expectancy of the batteries.

#### Warning!

These are preset options by the factory. DO NOT CHANGE without consulting factory.

AUTO-BOOST (BATT LOW) controls the number of hours that the system will be boost charged after the system has reached a low battery condition. This boost charging recharges the batteries at a faster rate and will improve the conditioning of the batteries.

Both of the above AUTO-BOOST selections have six options for recharge rate (04, 08, 12, 16, 20 and 24) the numbers represent the number of hours the system will perform the boost charge for. The option is selected by the number of battery bank, the number of cells per battery bank and the type of batteries used within the battery bank. The factory set value will be display or will flash if the option has been selected. To select a different option use the UP ( $\uparrow$ ) or the DOWN ( $\downarrow$ ) key to select the time and press the ENTER ( $\downarrow$ ) key to confirm.

									В	0	0	s	Т		С	Н	Α	R	G	Ε		S	Е	Т	Т	I	N	G								
Α	U	Т	O	_	В	O	0	S	Т	(	М	O	Ν	Т	Н	)	=	0	4																	
Α	U	Т	o	_	В	o	O	s	Т	(	В	Α	Т	Т		L	0	W	)	=	0	4		0	8		1	2	1	6	2	0		2	4	
С	Н	Α	R	G	Е		С	U	R	R	Е	Ν	Т	=	L	0																	Е	Х	I	Т

Figure 14.11.3

Boost Charge Setting Menu Display Program

CHARGE CURRENT increases the amount of charge current the rectifier/charge supplies the battery bank. There are three possible options (LO/ME/HI). The factory will set the system at the optimal charge level for the battery bank provided. To change the level of charge select the CHARGE CURRENT option then select the level of charge via the UP ( $\uparrow$ ) and DOWN ( $\downarrow$ ) keys. Once the level of charge has been selected confirm with the ENTER ( $\downarrow$ ) key.

The CHARGE CURRENT can be roughly selected by the simple rule listed below:

#### **CHARGE CURRENT SETTING**

10 – 30 min battery back-up LOW 30 min – 1 hour battery back-up MEDIUM > 1 hour battery back-up HIGH

Selecting the 'EXIT' option (blinking instead of pointed by cursor) will return you to MENU 5.

### 14.12. Menu 11 – Data Time Setting Menu

									D	Α	Т	E		Т	I	М	E		S	E	Т	Т	I	N	G										
Υ	Е	Α	R	=	Χ	Х	Χ	Х				Н	0	U	R	(	2	4	Н	)	=	Х	Х												
М	0	N	Т	Н	=	Х	Х					М	l	Ν	U	T	Е	=	Χ	X															
D	Α	Υ	=	Χ	Χ							D	Α	Υ		0	F		Т	Н	Е		W	E	E	K	=	Μ	0	Ν		Е	X	ı	Т

Figure 14.12.1

Data Time Setting Menu Display

MENU 11 is reached by selecting DATE/TIME on MENU 5.

This menu allows the user to set the YEAR, MONTH, DAY, HOUR, MINUTE and DAY OF THE WEEK of the real time clock. The display upon selection is the current time and day (factory preset). To change any to the variables move the cursor  $(\rightarrow)$  to the correct variable by pressing the UP  $(\uparrow)$  and DOWN  $(\downarrow)$  key, the ENTER  $(\ldot)$  key will confirm the selection.

Below is a list of the available variables:

• YEAR: 1998 – 2097

• MONTH: 01-12

• DAY: 01 – 31(internal calendar will correct it if 31 is entered to a 30day month)

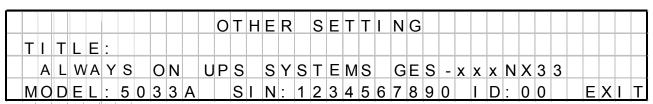
HOUR: 0 – 23MINUTE: 0 - 59

DAY OF THE WEEK: MON, TUE, WED, THU, FRI, SAT, SUN

The values (selected value is flashing) are increased by the UP  $(\uparrow)$  key, and can be decreased by the DOWN  $(\downarrow)$  key and confirmed by the ENTER  $(\downarrow)$  key.

If 'EXIT' is selected (blinking instead of pointed by cursor), the screen will go back to the MENU 5- the PARAMETER SETTING menu.

14.13. Menu 12 – Other Setting Menu



This menu is for factory use only and is password protected.

Figure 14.13.1
Other Setting Menu Display

## 15. STATUS INDICATOR TABLE

Indicators:	Reserve	Rectifier		Invertor	IP Breaker	Fault
1=On, 0=Off, R=Red, G=Green,	Proaker ON	Proaker ON	Inverter ON	Inverter OFF	OFF	Condition
x=On or Off	bleaker ON	bleakel ON		OFF	OFF	Condition
REC AC FAIL	1	0	0	0	1	
RESERVE FAIL	0	0	0	0	1	
FUSE/TEMP	1	> 0	0	0	0	Х
OVERLOAD	0	0	0	0	0	Х
HIGH DC	0	0	0	0	0	Х
BAT LOW	1	> 0	0	0	х	
BAT LOW STOP	1	> 0	0	0	х	
FAULT	0	0	0	0	0	1
INVERTER ON	0	0	1	0	1	
INVERTER SS	1	1	1	0	1	Х
SHORT CIRCUIT	0	0	0	0	0	Х
FUSE/OVER TEMP SD	0	0	0	0	0	Х
INVERTER FAIL SHUTDOWN	0	0	0	0	0	X
BYPASS ON SHUTDOWN	0	0	0	0	0	X
HIGH DC SHUTDOWN	0	0	0	0	0	X
OVERLOAD SHUTDOWN	0	0	0	0	0	X
70% LOAD	0	0	Х	X	Х	X
110% LOAD	0	0	0	0	0	X
125% LOAD	0	0	0	0	0	X
150% LOAD	0	0	0	0	0	X
RESERVE AC FAIL	0	0	0	0	1	Λ
RESERVE FREQ FAIL	0	0	0	0	1	
BATTERY LOW	1	> 0	0	0	X	
BATTERY LOW SHUTDOWN	0	0	0	0	X	
REC AC FAIL	1	0	0	0	1	
ROTATION ERROR	1	0	0	0	1	
RECTIFIER SHUTDOWN	0	0	0	0	0	v
HIGH DC	0	0	0	0	0	X
BOOST CHARGE	0	0	0	0	0	^
BATTERY TEST	0	0	0	0	0	
EMERGENCY STOP	0	0	0	0	0	v
DATA LINE					1	X
DATA LINE	X	Х	Х	Х	Х	Х
INVERTER MODULE - R	0	<b>.</b> 1	1	1	1	X **
INVERTER MODULE - R	0	> 1	1	1	1	X **
INVERTER MODULE - T	0	> 1 > 1	1	<u>1</u> 1	1	X **
					-	
STATIC SW MODULE - R STATIC SW MODULE - S	R R	R R	R R	G G	R R	X
						X
STATIC SW MODULE - T	R	R	R	G	R	Х
24 MAIN CONTROL INVE	1	0*		0		X ***
3A - MAIN CONTROL - INV R	1	0*	0	0	0	X ***
3A - MAIN CONTROL - INV S	1 1	0*	0	0	0	
3A - MAIN CONTROL - INV T	1	0*	0	0	0	X ***
3A - MAIN CONTROL - OTF	1	> 0	0	0	0	Х
C - REC CONT - REC ENABLE	0	1	1	1	0	Х
ALL PCBs - POWER STATUS	R+G	R+G	R+G	R + G	R+G	Х

<sup>\*</sup> Push OFF Button to reset Alarms

<sup>\*\* 0</sup> indicates faulted phase

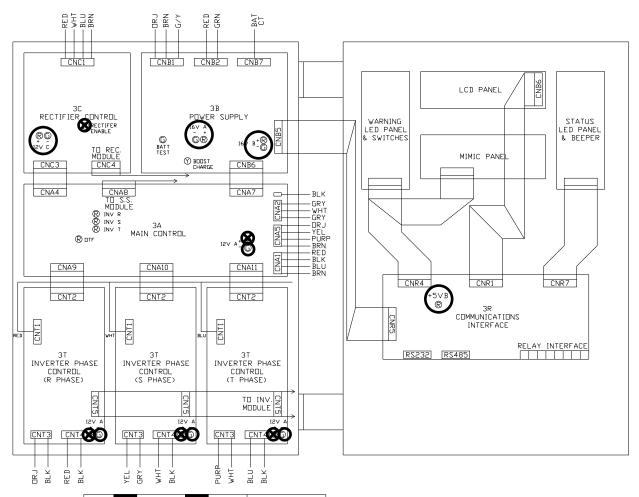
<sup>\*\*\* 1</sup> indicates faulted phase

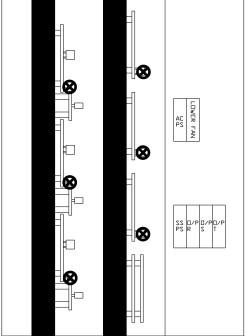
# 16. BOARD LED INDICATION TABLE

				NORMAL		,	ABNORMAL	
PCB	FUNCTION	LOCATION	PCB LED	LED Illuminated	Description	LED Illuminated	Description	SOLUTION
			LED A5 Overtemp Fault (OTF)	No	3G working	Yes	3G has problem	Check 3G and ensure cable connections are secure and correctly attached.
ЗА	Main Control	PCB Module	LED A1, A2 12VDCA	All Yes	PCB has power	No	PCB has no input power	Replace the board Check 3B and ensure cable connections are secure and correctly attached.
							•	Replace the board
			LED B1, B2, B3, B4 (B1 and B3 16VDCA) (B2 and B4	All Yes	PCB has power	No	LED's of PCB extinguished	Check fuse set behind PCB holder and ensure cable connections are secure and correctly attached.
0.0	D	PCB	16VDCB)					Replace the board
3B	Power Supply	Module	LED B6 Batt Test	Yes	The system is testing the batteries			
			LED B7 Boost Charge	Yes	The system is boost charging the batteries.			
3C	Rectifier Control (It is separated into 3CC and	PCB	LED C1 Rectifier Enable	Yes	Rectifier Enabled	No	PCB has no input power or input power outside of operating parameters	Ensure cable connections are secure and correctly attached. Check the input power Replace the board
	3CD board for the option of 12 pulse)	Module	LED C2, C3 12VDC	All Yes	PCB has power	All No	PCB has no input power	Ensure cable connections are secure and correctly attached. Replace the board
3T	Inverter Phase Control	PCB Module	LED T1, T2 12VDCA	All Yes	PCB has power	All No	R, S or T phase lost, output LED on the front panel (mimic diagram) blinks	Ensure cable connections are secure and correctly attached.
							indicating lost phase.	Replace the board
3R	Communication Interface	PCB Module	LED R1 5VDCB	Yes	PCB has power	No	Interface communication failure	Ensure cable connections are secure and correctly attached.  Replace the board
3G	Inverter Driver (RST)	Inverter Module	LED G1 Fuse Open Over Temp	Yes	Inverter working	No	Inverter failure	Ensure cable connections are secure and correctly attached. Replace the board
20	Static Switch	Static	LED P1 (RED) Inverter S.S.	Yes	Inverter output is within normal parameters	No	Inverter operating, transfer from inverter has failed	Replace the board
3P	Driver (R,S,T)	Switch Module	LED P2 (GRN) Reserve S.S.	Yes	Reserve output is within normal parameters	No	Inverter operating, transfer from reserve has failed	Replace the board

### 17. BOARD FAULT DIAGRAMS

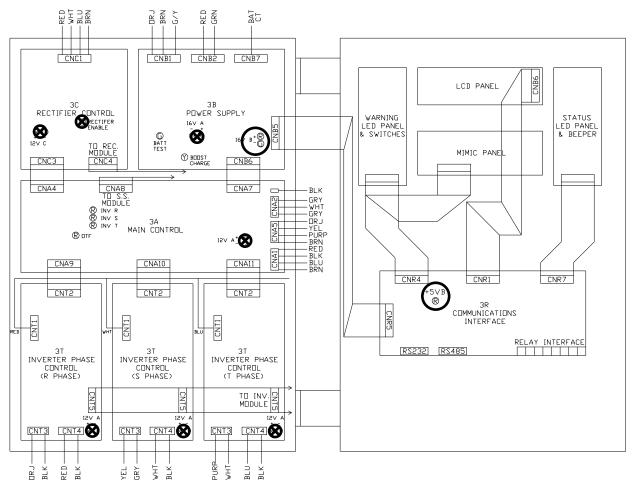
#### 3A Board Fault

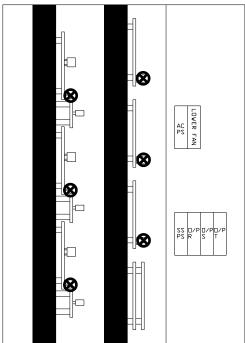




UPS will not start up. Once Reserve Breaker is closed all LED's on front display light up and LCD is nonfunctional.

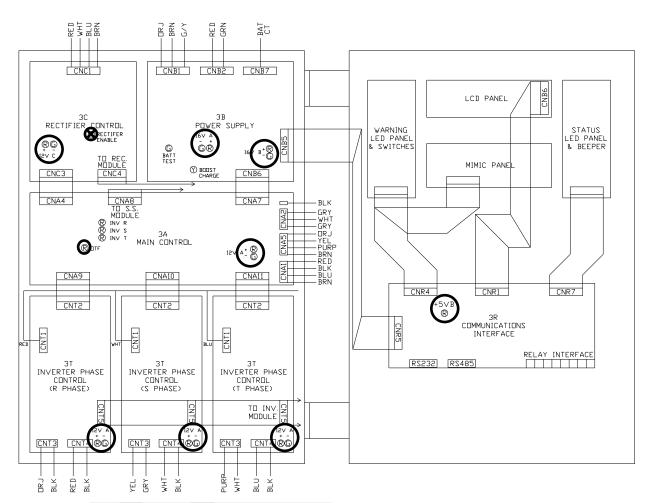
### 3B Board Fault

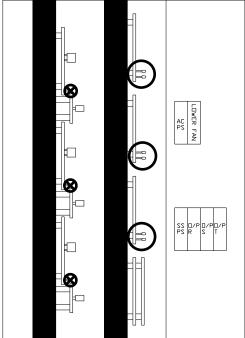




UPS will not start up. Once Reserve Breaker is closed all LED's on front display light up and LCD is nonfunctional.

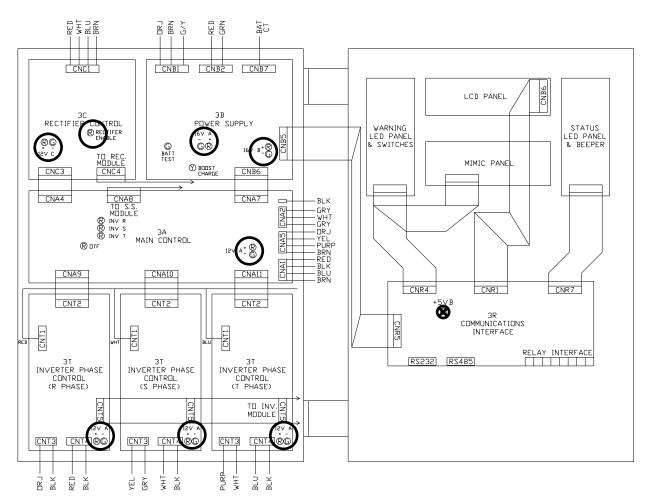
### 3CC Board Fault

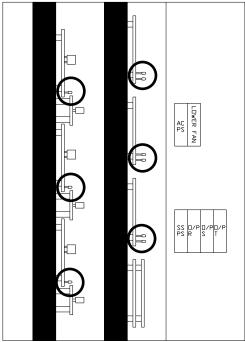




UPS will not start-up. Rectifer disabled. No DC Buss.

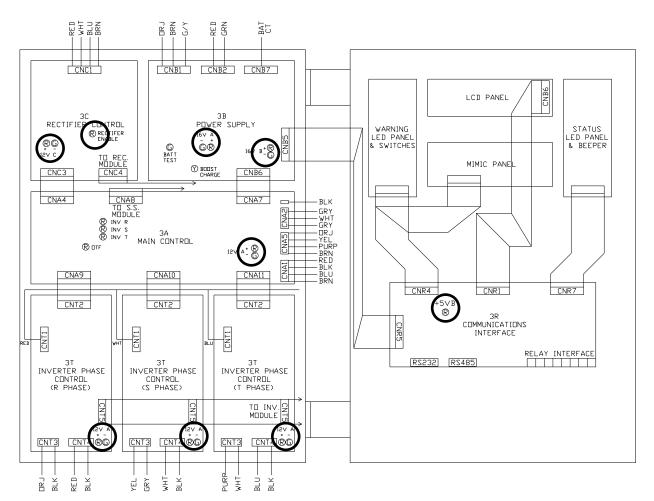
### 3R Board Fault

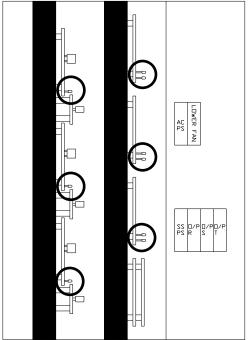




No front panel display and no communications. UPS starts up as per normal operation and inverter and rectifier function as per normal operation.

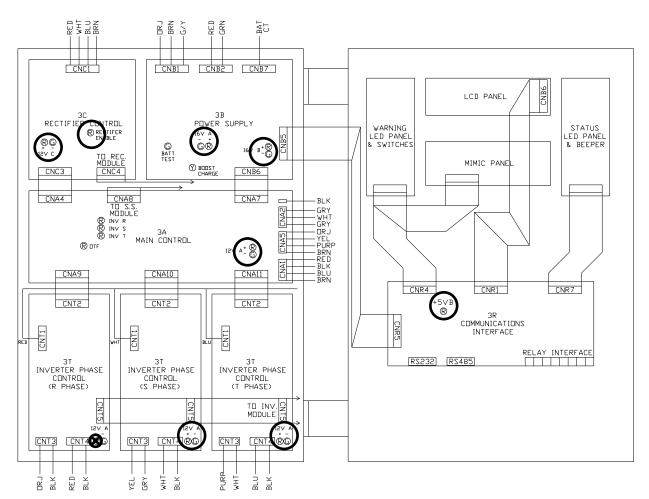
### 3T Board Fault A

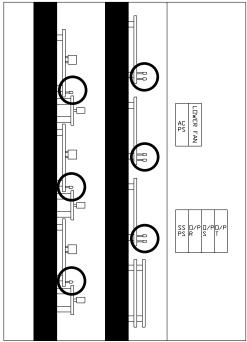




UPS system initializes ok. Once inverter attempts to assume load system beeps, "Inv Fail Shutdown" LED turns on, "Fault" LED turns on and "Load" LED flashes. System remains in Static Bypass mode, re-attempting Inverter start-up continually.

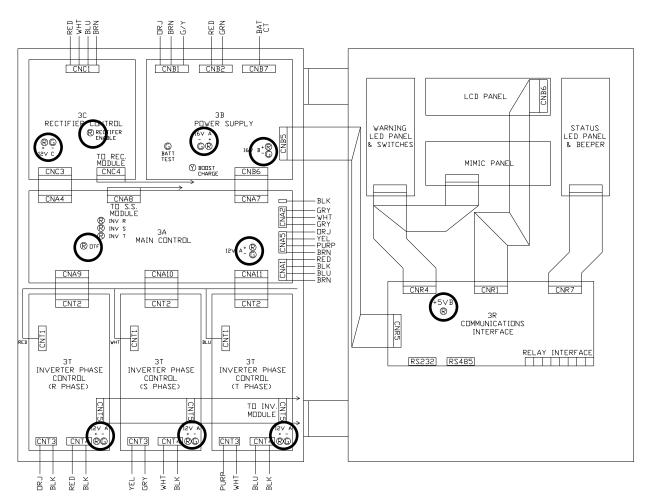
### 3T Board Fault B

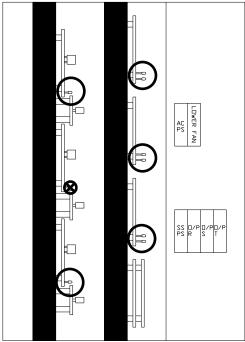




UPS system initializes ok. Once inverter attempts to assume load system beeps, "Inv Fail Shutdown" LED turns on and "Fault" LED turns on. System remains in Static Bypass mode.

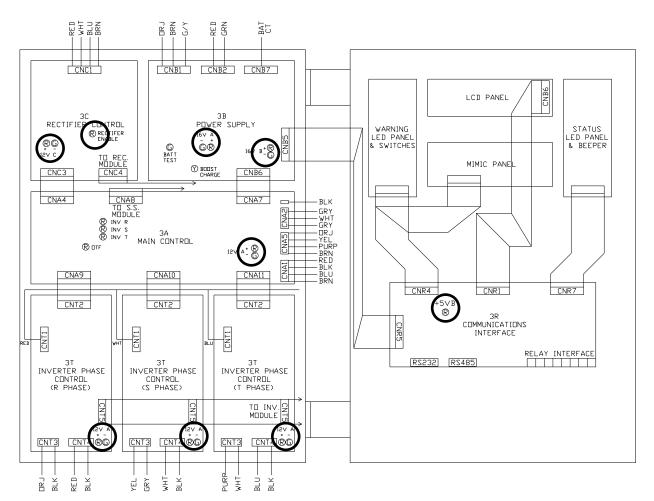
### **Inverter Module Fault**

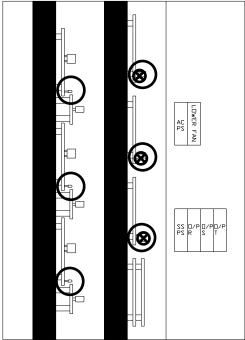




UPS system initializes ok. When DC Buss is established "Fuse/Temp" fault LED turns on. Inverter can not be turned on. System operates in Static bypass mode only.

### Static Switch Module Fault

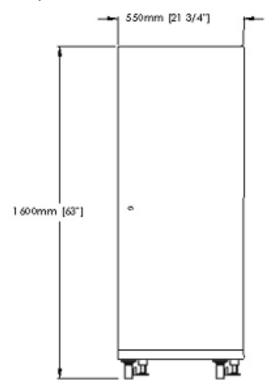




UPS starts up to full operation. When inverter is turned off UPS output shuts down because of faulty static switch.

### 18. BATTERY CABINET

The battery cabinets have been designed with the same style and appearance as the UPS cabinet for ease of installation and cosmetic value. Re-enforcement has been added to strengthen the cabinet for the additional weight and transportation. The Battery Banks contain the batteries and provide the runtime for the UPS system.



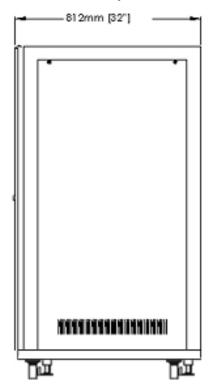
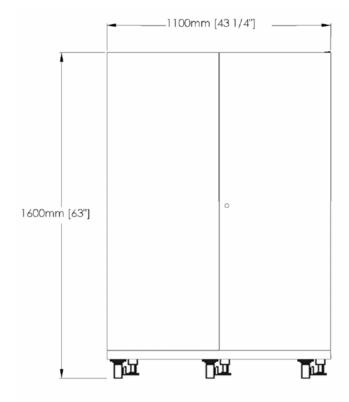
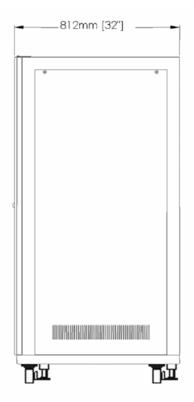




Figure 18.1 SA and SB Cabinet Mechanical Drawing





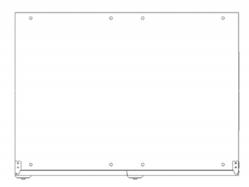
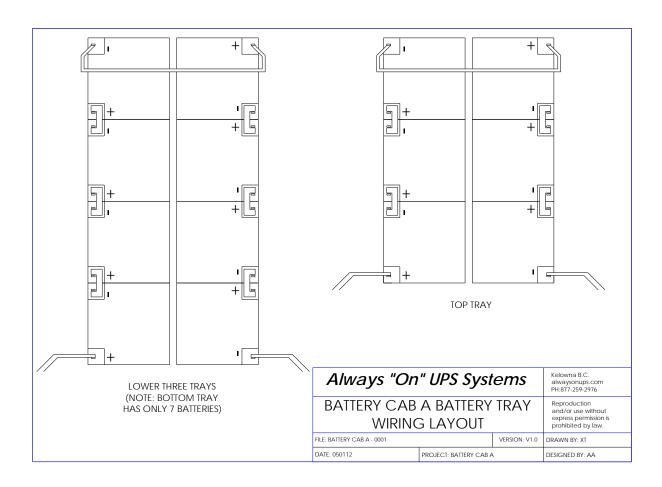
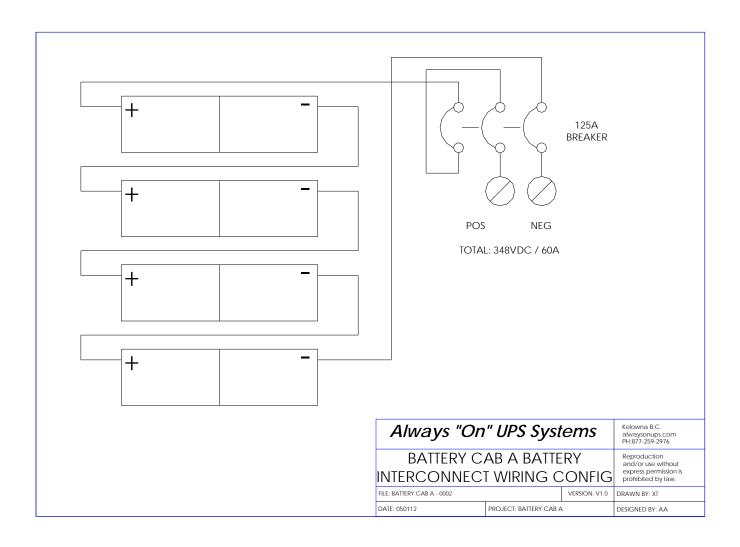
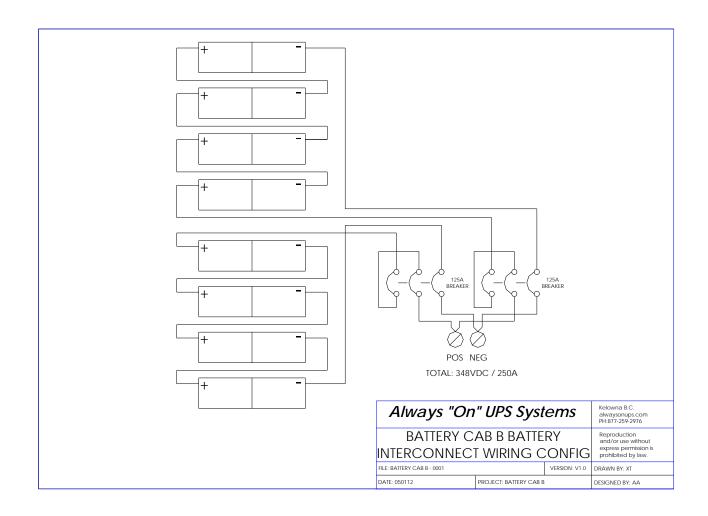
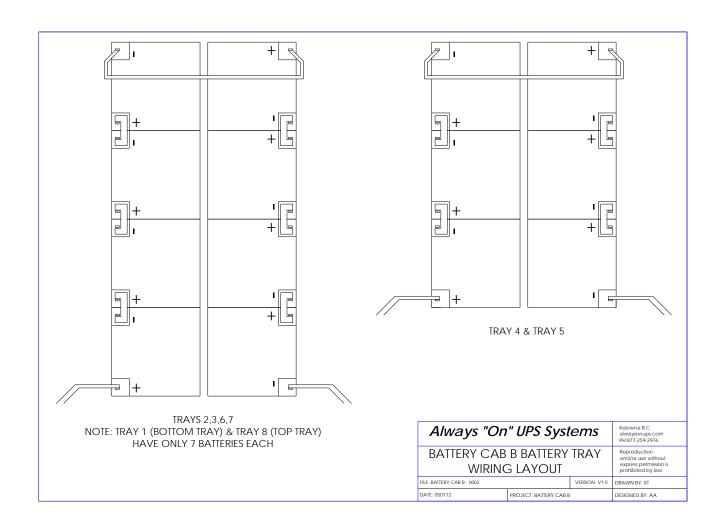


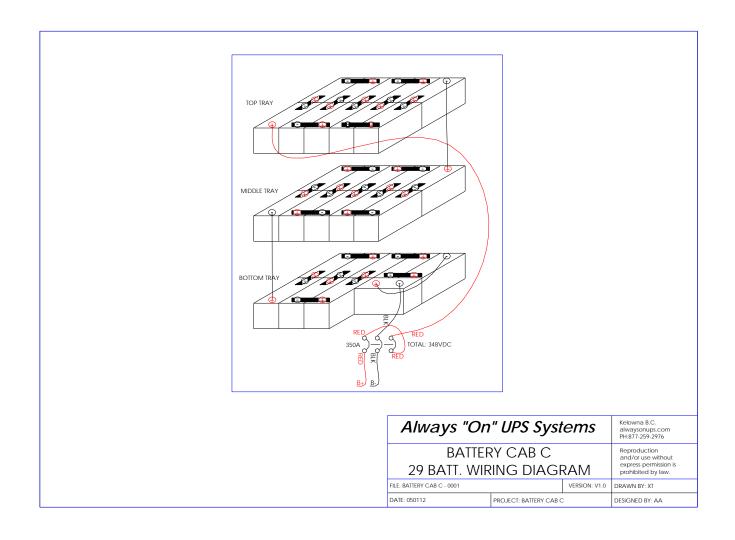
Figure 18.2 SC and SE Cabinet Mechanical Drawing

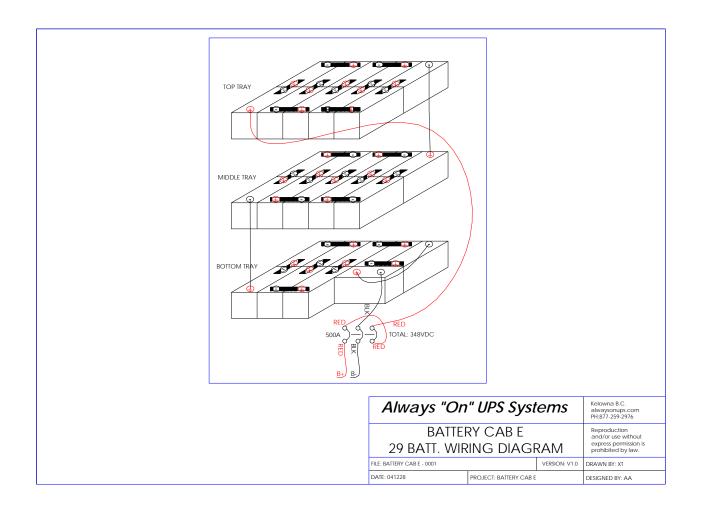












## 18.1. Battery Runtime Charts

Load	5000VA	10,000VA	15,000VA	20,000VA	30,000VA
Model					
NX-ALW-9-1	25 mins	9 mins	4 mins		
NX-ALW-26-1	90 mins	40 mins	20 mins	15 mins	7 mins
NX-ALW-36-1		36 mins	23 mins	18 mins	10 mins
NX-ALW-56-1		80 mins	36 mins	32 mins	17 mins
NX-ALW-85-1		108 mins	76 mins	46 mins	28 mins
NX-ALW-110-1			105 mins	81 mins	40 mins
NX-ALW-160-1				108 mins	72 mins

Load	40,000VA	50,000VA	60,000VA	80,000VA
Model				
NX-ALW-36-2	5 mins			
NX-ALW-56-2	10 mins	6 mins		
NX-ALW-85-2	19 mins	12 mins	10 mins	
NX-ALW-110-2	24 mins	21 mins	18 mins	12 mins
NX-ALW-160-2	38 mins	33 mins	23 mins	18 mins
2 x NX-ALW-110-2	81 mins	66 mins	40 mins	24 mins
2 x NX-ALW-160-2	108 mins	92 mins	72 mins	38 mins

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Load	100,000VA	120,000VA	160,000VA	200,000VA	250,000VA	300,000VA
Model						
NX-ALW-85-3						
NX-ALW-110-3	8 mins	5 mins				
NX-ALW-160-3	13 mins	10 mins				
2 x NX-ALW-110-3	21 mins	18 mins	12 mins	8 mins		
2 x NX-ALW-160-3	33 mins	23 mins	18 mins	13 mins	9 mins	5 mins
3 x NX-ALW-160-3	67 mins	38 mins	29 mins	21 mins	17 mins	13 mins
4 x NX-ALW-160-3	92 mins	72 mins	38 mins	33 mins	22 mins	19 mins

Model	Dimensions	Weight
NX-ALW-9	340 (13.5) W x 680 (27) D x 580 (23) H	80 kg (177 lbs)
NX-ALW-26	400 (15.7) W x 650 (25.5) D x 1020 (40) H	353 kg (777 lbs)
NX-ALW-36	1270 (50) W x 800 (32) D x 1,981 (78) H	814 kg (1,791 lbs)
NX-ALW-56	1270 (50) W x 800 (32) D x 1,981 (78) H	1,000 kg (2,200 lbs)
NX-ALW-85	1270 (50) W x 800 (32) D x 1,981 (78) H	1,204 kg (2,649 lbs)
NX-ALW-110	1270 (50) W x 800 (32) D x 1,981 (78) H	1,398 kg (3,076 lbs)
NX-ALW-160	1270 (50) W x 800 (32) D x 1,981 (78) H	1,764 kg (3,881 lbs)

## 19. MAIN CONTROL (3A PCB)

The Main Control PCB monitors and controls all the major components within the UPS system. Through the various monitoring devices and PCB's (mentioned later in this manual) it provides all the control signals, synchronizing signals and various conditions to the UPS system and Operator interfaces.

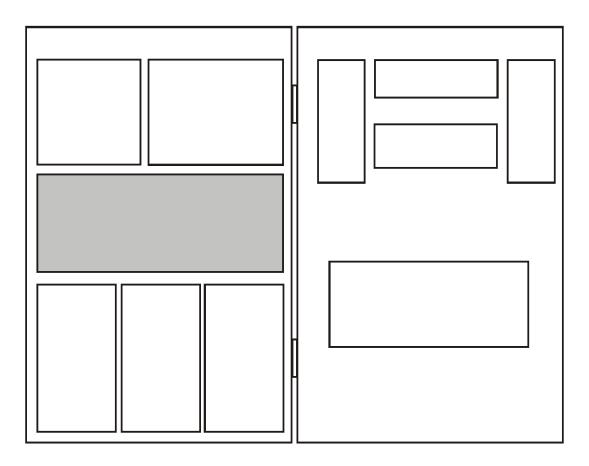
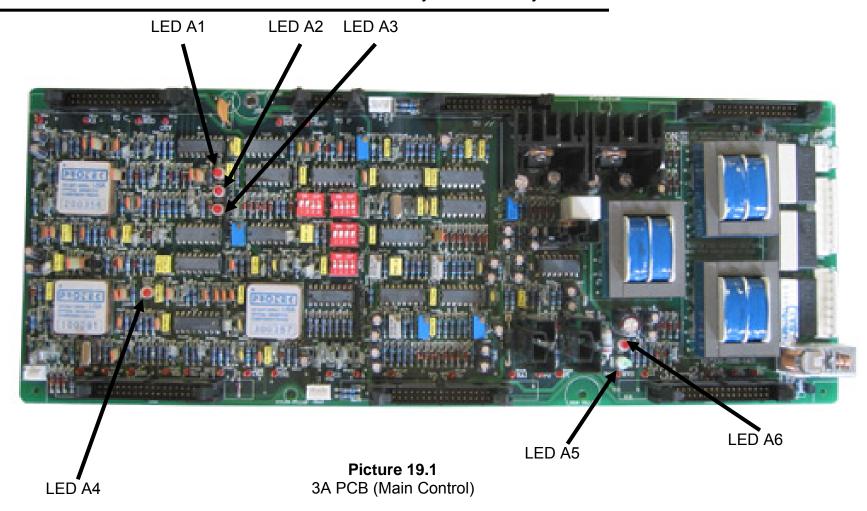


Figure 19.1
Location of 3A PCB in the PCB Module



## Always **O**n UPS Systems

Table 19.1 LED Operation for the 3A PCB

				NORM	AL	ABN	IORMAL			
PCB	FUNCTION	LOCATION	PCB LED	LED Illuminated	Description	LED Illuminated	Description	SOLUTION		
			LED A1	No	3T (R phase working)	Yes	and UPS	Check 3T (R phase) ensure cable connections are secure and correctly attached.  Replace the board		
			LED A2	No	3S (S phase working)	Yes	and UPS	Check 3T (S phase) ensuring cable connections are secure and correctly attached. Replace the board		
3A	Main Control	PCB Module	PCB Module	PCB Module	LED A3	No	3T (T phase working)	Yes	and UPS	Check 3T (T phase) ensuring cable connections are secure and correctly attached. Replace the board
						LED A4	No	3G working	Yes	3G has problem
			LED A5, A6	All Yes	PCB has power	All No	PCB has no input	Replace the board Check 3B and ensure cable connections are secure and correctly attached. Replace the board		

## 20. POWER SUPPLY (3B PCB)

This is the main power supply for the PCB and is the interface between the Main Control PCB and the Battery supply.

It provides battery condition information to the Main Control PCB to control the Rectifier/Charger. It also provides visual indication of the charging mode.

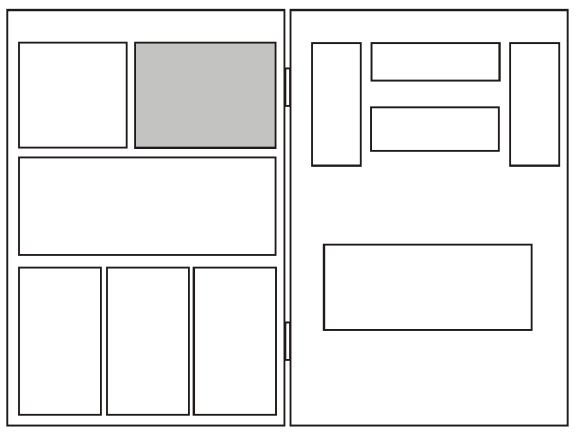
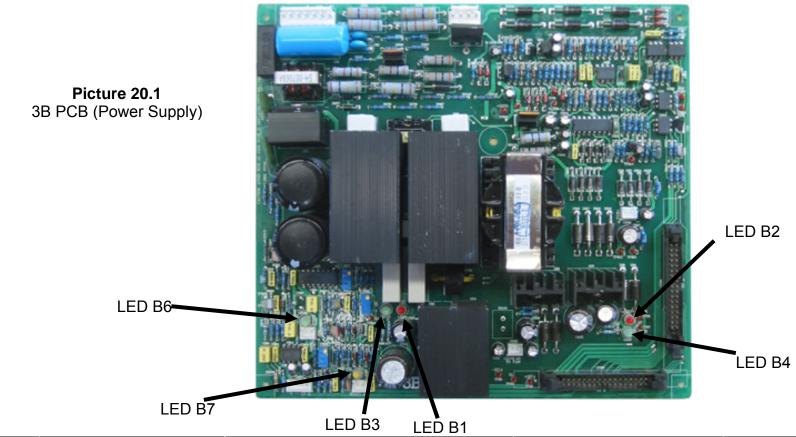


Figure 20.1
Location of 3B PCB in the PCB Module

## Always **o**n UPS Systems



				NOR	MAL	AB	NORMAL	
PCB	FUNCTION	LOCATION	PCB LED	LED Illuminated	Description	LED Illuminated	Description	SOLUTION
3B	Power Supply	PCB Module	LED B1, B2, B3, B4	All Yes	PCB has power	All No	All LED'S Of PCB	Check fuse set behind PCB holder and ensure cable connections are secure and correctly attached.  Replace the board
			LED B6	Yes	The system is testing the batteries			
			LED B7	Yes	The system is boost charging the batteries.			

Table 20.1 LED Operation for the 3B PCB

## 21. RECTIFIER CONTROL CIRCUIT (3C PCB)

This PCB acts as the interface between the Main Control PCB and the Rectifier Module.

It relays the control signals from the Main Control PCB to the Rectifier Driver (3S PCB) within the Rectifier Module.

It also monitors all aspects of the Rectifier Module. This information is then forwarded to the Main Control PCB as part of the control loop.

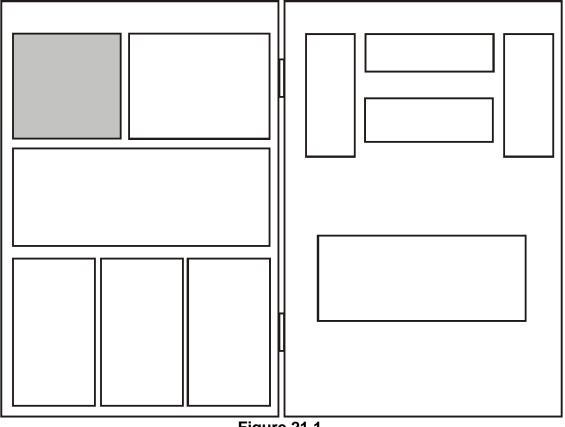


Figure 21.1
Location of 3C PCB in the PCB Module

LED C3



Picture 21.1 3C PCB (6 Pulse Rectifier Driver)

LED C2 LED C3 LED C1

Picture 21.2

3C and 3CC PCB (12 Pulse Rectifier Driver)

Table	21 1	LED	Operation	for the	3C PCB
Iable	<b>∠</b>   .	LED	Operation	וטו נווכ	

	- I							
				NORM	AL	AE	BNORMAL	
PCB	FUNCTION	LOCATION	PCB LED	LED Illumination	Description	LED Illumination	Description	SOLUTION
			1 ED 04	V		NI-	1 OB Hao Ho Ilipat	Ensure cable connections are secure and correctly attached.
	Rectifier Control (It is		LED C1	Yes	Rectifier Enabled	No		Check the input power
3C	C separated into 3CC and 3CD board for the	PCB Module					parameters	Replace the board
	option of 12 pulse)		LED C2, C3	All Yes	PCB has power	All No	PCB has no input	Ensure cable connections are secure and correctly attached. Replace the board

### 22. INVERTER PHASE CONTROL (3T PCB)

This PCB acts as the interface between the Main Control PCB and each phase of the Inverter Module.

It relays the control signals and inverter drive waveforms from the Main Control PCB to the Inverter Driver (3G PCB) within each phase of the Inverter Module.

It also monitors all aspects of the Inverter Module. This information is then forwarded to the Main Control PCB as part of

the control loop.

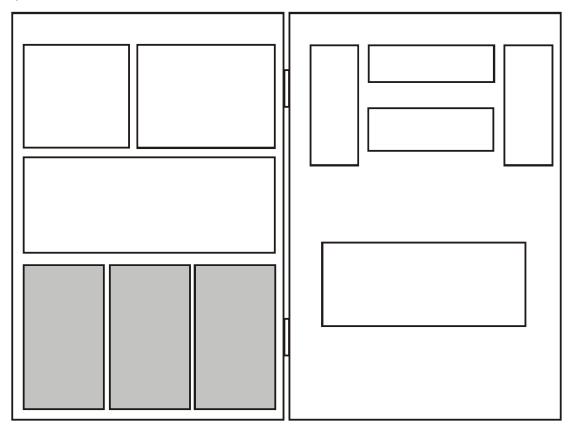


Figure 22.1
Location of 3T PCB in the PCB Module

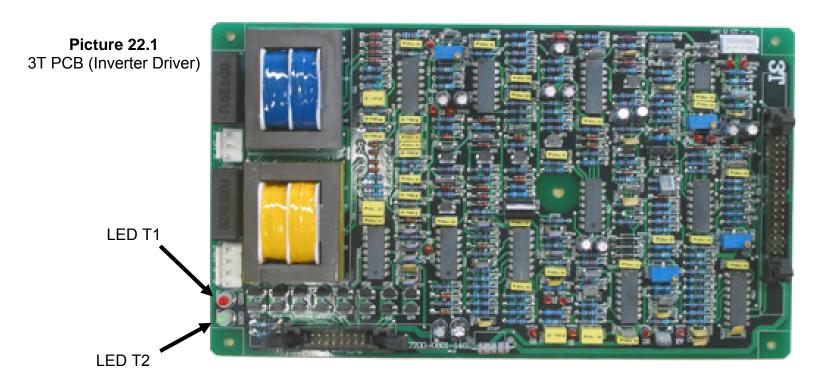


Table 22.1 LED Operation for the 3T PCB

				NO	RMAL	,	ABNORMAL	
PCB	FUNCTION	LOCATION	PCB LED	LED Illumination	Description	LED Illumination	Description	SOLUTION
3T	Inverter Phase Control	PCB Module	LED T1, T2	All Yes	PCB has power	All No	front panel (mimic	Ensure cable connections are secure and correctly attached.
							diagram) blinks indicating lost phase.	Replace the board

### 23. COMMUNICATIONS INTERFACE (3R PCB)

This is the local and remote Operator interface for the entire UPS system.

This controls the local front panel Operator interface by utilizing information from the Main Control PCB and translating and sending that to the front panel display PCB's. Also receives the local Operator commands from front panel display PCB's and relays these to the Main Control PCB.

It also provides remote communication links via multiple protocols for operator monitoring and control.

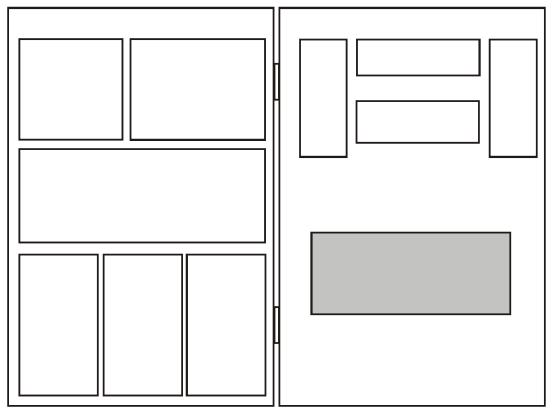
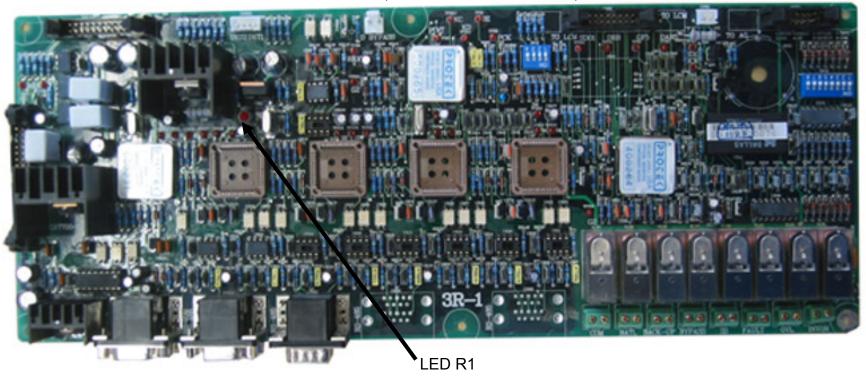


Figure 23.1 Location of 3R PCB in the PCB Module

Picture 23.1
3R PCB (Communications Interface)



**Table 23.1** LED Operation for the 3T PCB

РСВ	FUNCTION	LOCATION	NORMAL			ABNORMAL		
			PCB LED	LED Illumination	Description	LED Illumination	Description	SOLUTION
3R	Communication Interface	PCB Module	LED R1	Yes	PCB has power	No	Interface communication failure	Ensure cable connections are secure and correctly attached.  Replace the board

- 24. WARNING LED'S AND SWITCHES (3W PCB)
- 25. LCD DISPLAY
- 26. MIMIC DIAGRAM (3L PCB)
- 27. STATUS LED'S AND AUDIBLE ALARM (3AG PCB)

These PCBs make up the local operator display and control interface.

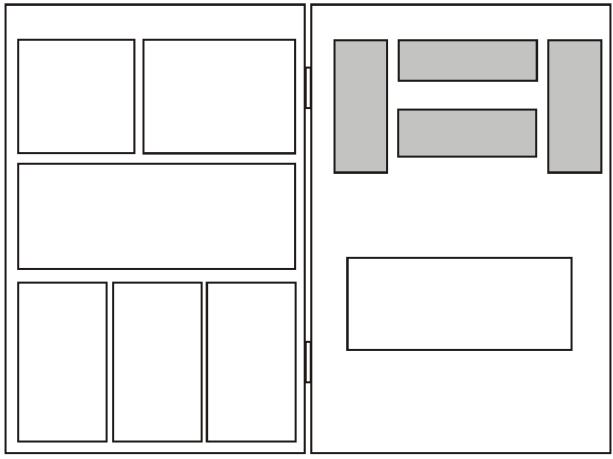


Figure 24.1
Location of Display PCBs in the PCB Module

### 28. RECTIFIER MODULE

This is a pluggable module which contains the high power devices for the rectifier / charger. The rectifier converts the power from the AC utility to regulated and conditioned DC power, which is used to charge the batteries and supply the DC Bus.

The rectifier can be configured as a 6-pulse or 12-pulse rectifier system. The rectifier is comprised of a Rectifier Driver (3S PCB), high powered SCRs and other monitoring and protection components.

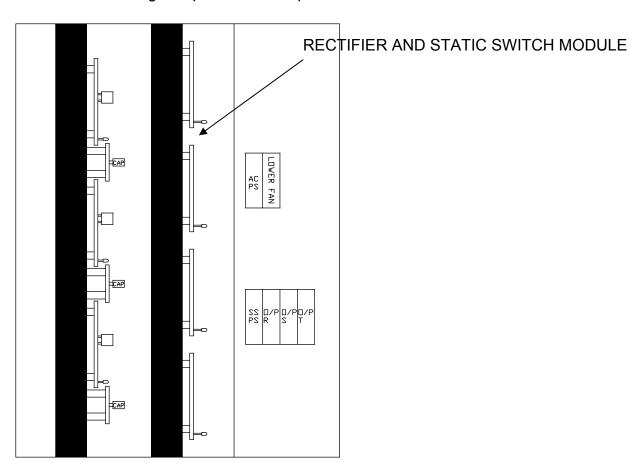


Figure 28.1 Location of Rectifier Module in the 10kVA to 60 kVA UPS System

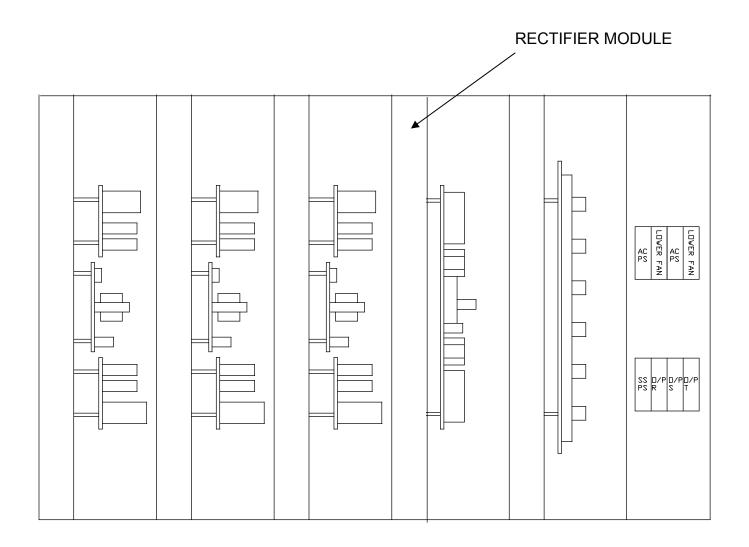
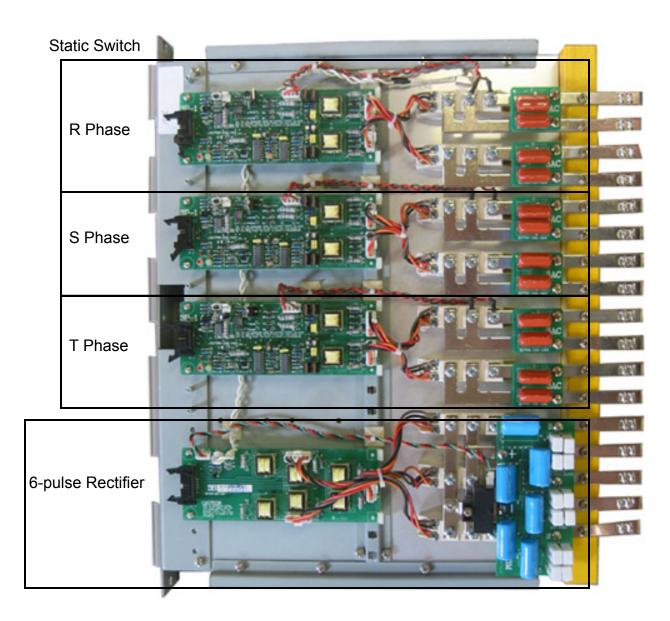


Figure 28.2
Location of Rectifier Module in the 80kVA to 160kVA UPS



Picture 28.1
Picture of Rectifier and Static
Switch Module for the 10kVA
to 60kVA UPS systems

## Always **O**n UPS Systems

Table 28.1 Operation for the 3S PCB

РСВ	FUNCTION	LOCATION	NORMAL				ABNORMAL	
			PCB LED	LED Illumination	Description	LED Illumination	Description	SOLUTION
3S	Rectifier Drive	Rectifier Module					If DC bus can not be stabilized, the AC output is transferred to the reserve automatically	Ensure cable connections are secure and correctly attached. The expected MTBF for this system is 3,000,000 minutes.
							If during operation, it transfers to back-up mode.	Check input and rectifier breaker are closed and input utility is present

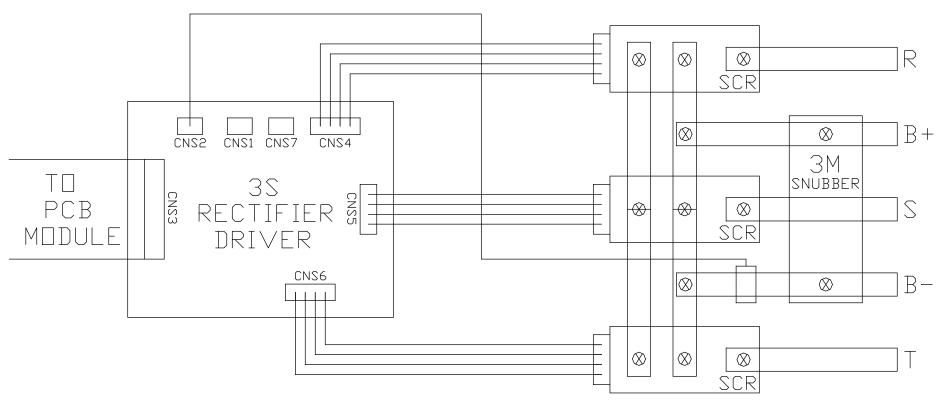


Figure 28.3
Layout of Rectifier Module (6-pulse)

## 29. INVERTER MODULE

This is a pluggable module which contains the high power devices for the inverter. The inverter converts the power from the DC Bus to regulated and conditioned AC power.

One phase of the inverter is comprised of an Inverter Driver PCB (3G PCB), high powered IGBTs, a Protection Fuse and other monitoring and protecting components.

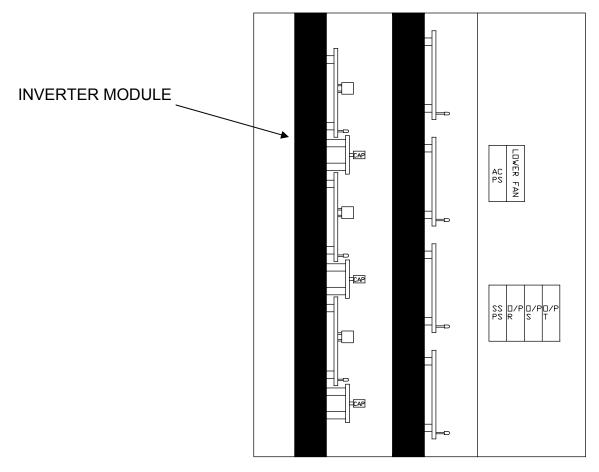


Figure 29.1
Location of Inverter Modules in the 10kVA to 60kVA UPS system

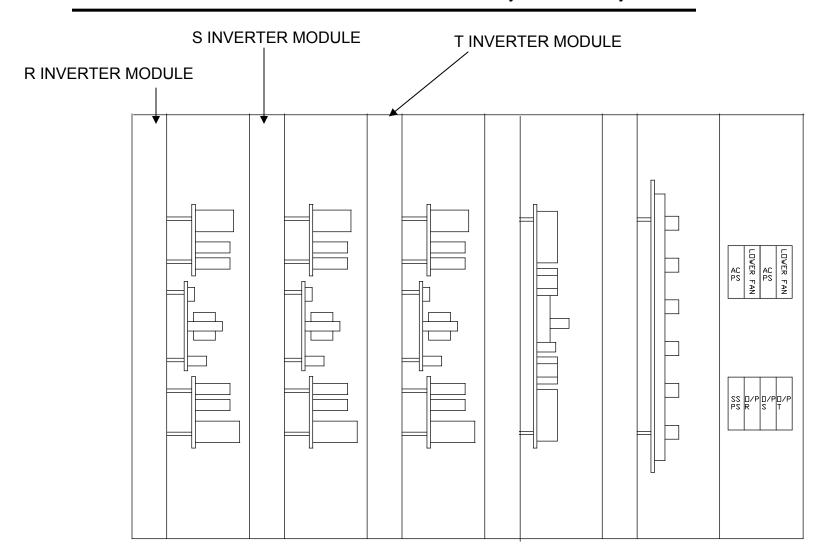
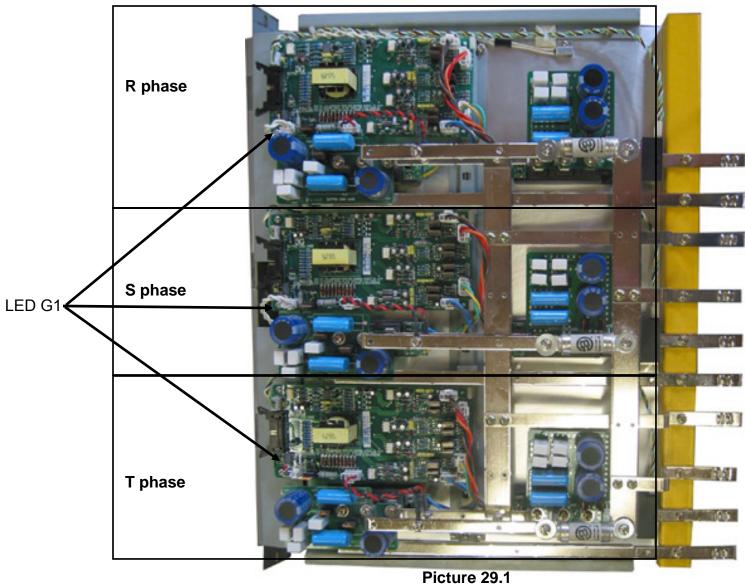


Figure 29.2
Location of Inverter Modules in the 10kVA to 60kVA UPS system



Picture 29.1
Picture of the Inverter Module from a 10kVA to 60kVA UPS system

# Always **O**n UPS Systems

Table 29.1 LED Operation for the 3G PCB

РСВ	FUNCTION	LOCATION	NORMAL			ABNORMAL		
			PCB LED	LED Illumination	Description	LED Illumination	Description	SOLUTION
3G	Inverter Driver (RST)	Inverter Module	LED G1	Yes	Inverter working	No	Inverter failure	Ensure cable connections are secure and correctly attached. Replace the board

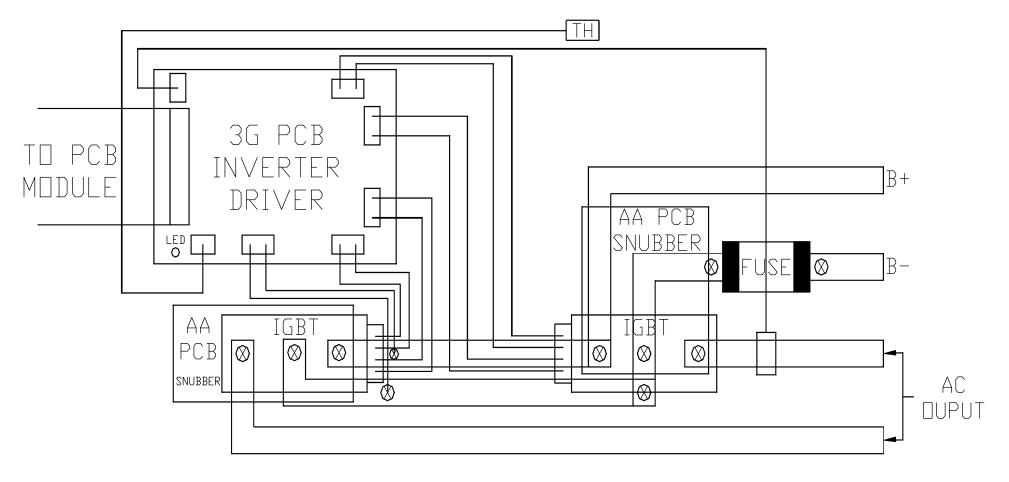


Figure 29.3
Layout of one phase of the Inverter Module

## 30. STATIC SWITCH

This is a pluggable module, which is either part of the Rectifier Module (for the 10kVA to 60kVA UPS systems) or a separate module (80kVA to 160kVA UPS systems) containing the high power devices for the static switch. The static switch monitors the inverter and output. If a condition occurs (inverter shutdown or problem condition), it will transfer the output from the inverter to the reserve path automatically. When the condition has been cleared, the static switch will automatically transfer power from the reserve path to the inverter.

One phase of the static switch is comprised of a Static Switch Control PCB (3P PCB), high powered, naturally commutated SCRs and other monitoring and protecting components.

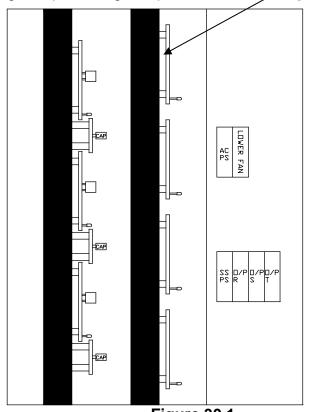


Figure 30.1
Location of Static Switch Module in the 10kVA to 60kVA UPS system

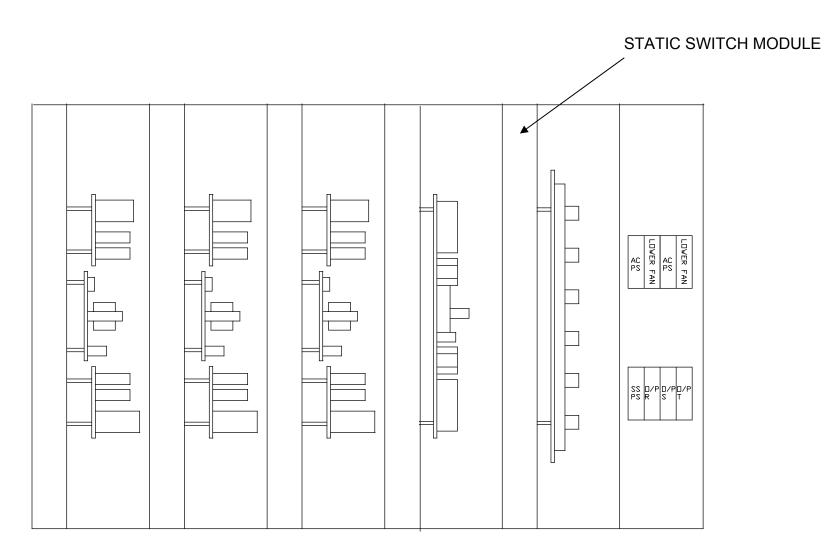
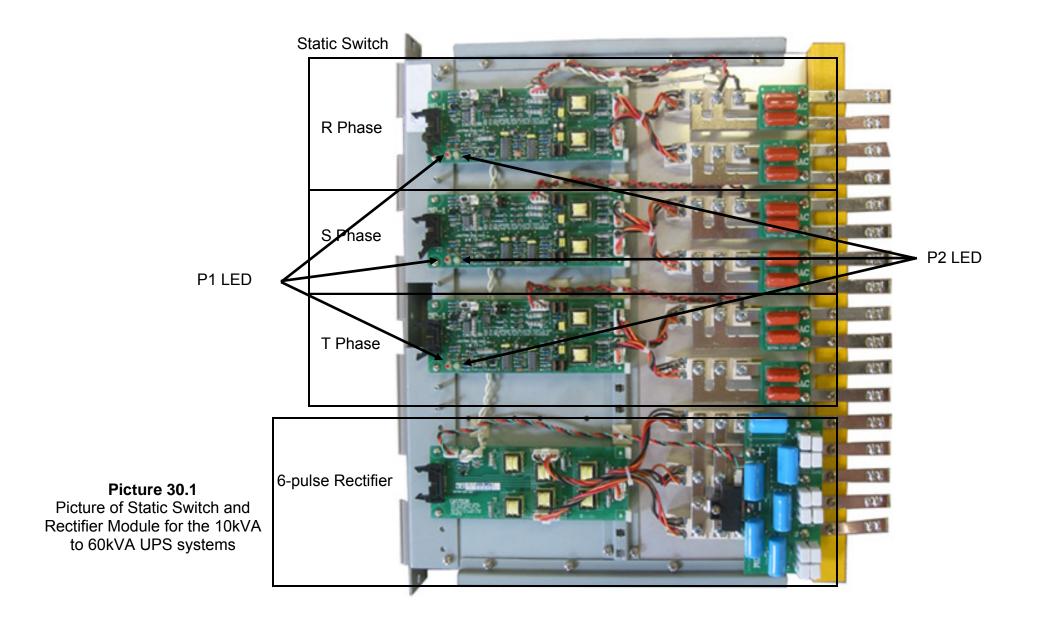


Figure 30.2
Location of Static Switch Module in the 80kVA to 160kVA UPS system



# Always **O**n UPS Systems

Table 30.1 LED Operation for the 3P PCB

РСВ	FUNCTION	LOCATION	NORMAL			ABNORMAL		
			PCB LED	LED Illumination	Description	LED Illumination	Description	SOLUTION
3P	Static Switch Driver (R,S,T)	Static Switch Module	LED P1	Yes	Inverter output is within normal parameters		Inverter operating, transfer from inverter has failed	
			LED P2	Yes	Reserve output is within normal parameters	No	Inverter operating, transfer from reserve has failed	Replace the board

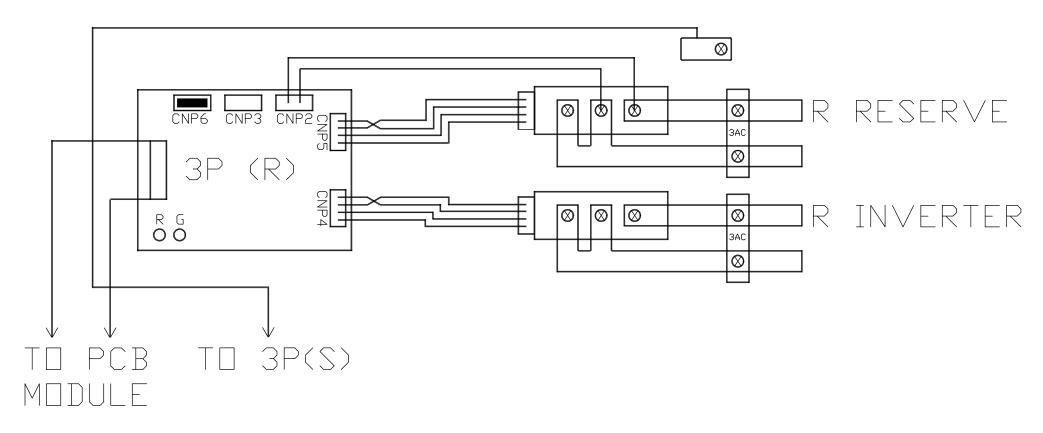


Figure 30.3
Layout of one phase of the Static Switch Module

## 31. AUXILIARY POWER SUPPLY

Designed as a secondary and redundant power supply to the one located within the UPS module. The main function of the auxiliary power supply is to provide power to the fans and an alternate supply for the main CPU board.

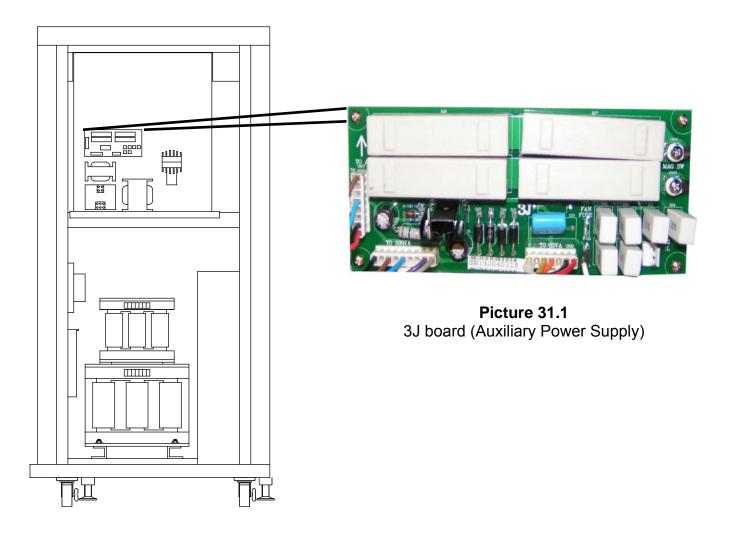


Figure 31.1
Right side of UPS system

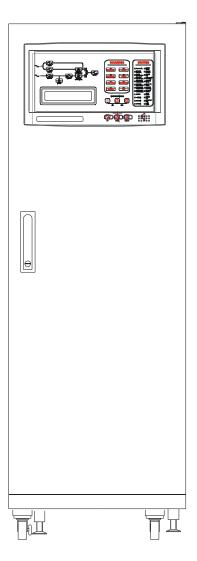


Figure 31.2
Front view of system with door closed

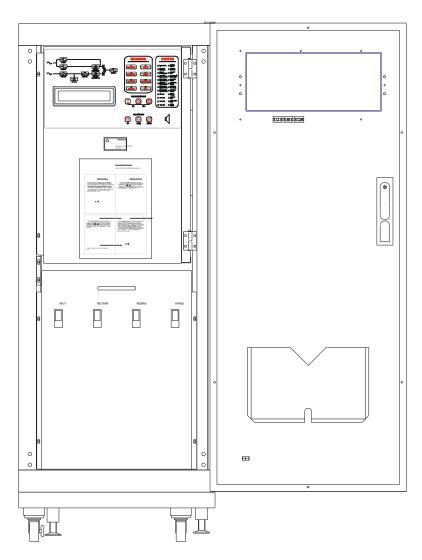


Figure 31.3
Front view of system with door open

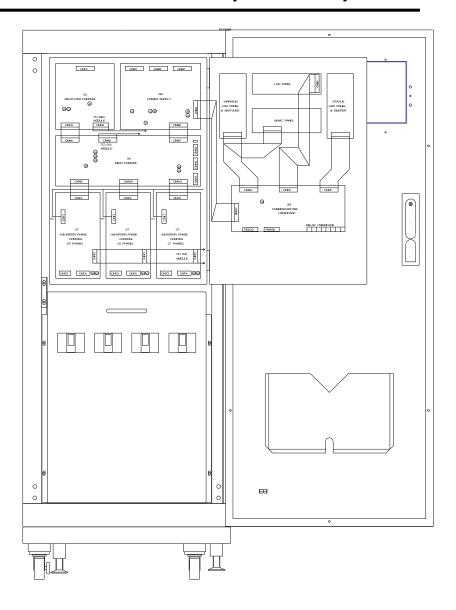


Figure 31.4
Front view of system with door open and PCB Module door open

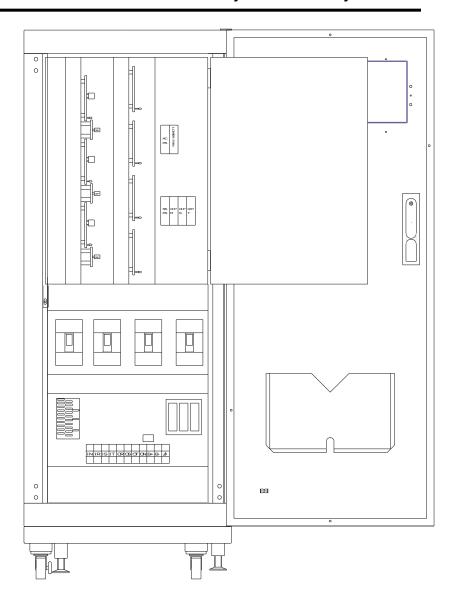


Figure 31.5
Front view of system with door open, PCB
Module fully open and terminal strip cover off

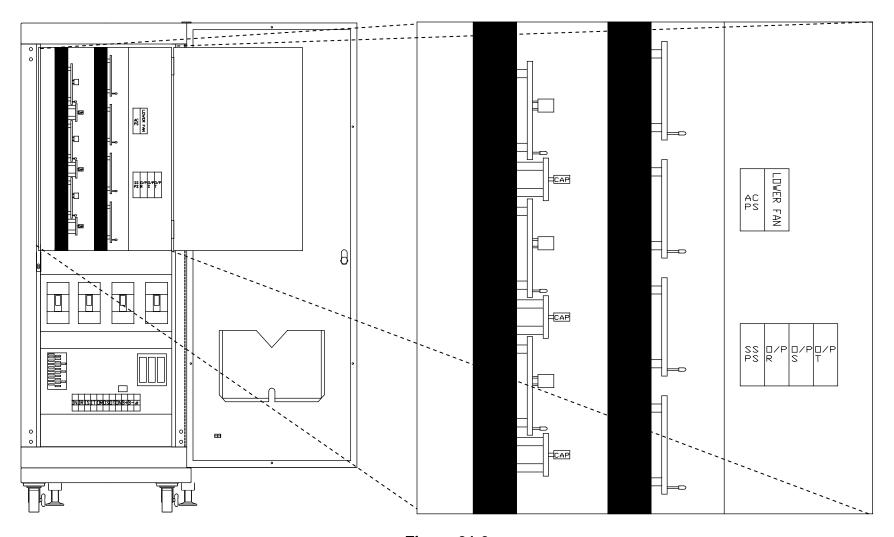


Figure 31.6 Exploded view of system behind the PCB Module

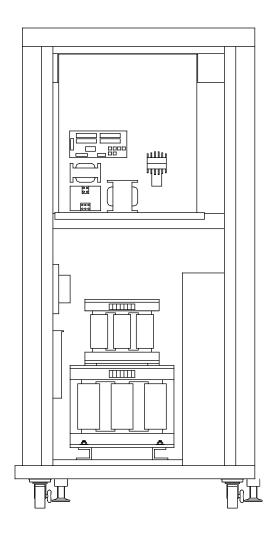


Figure 31.7
Layout view of the left side of the system with the panel off

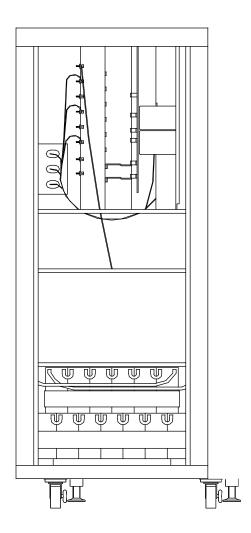


Figure 31.8
Layout view of the back of the system with the panel off

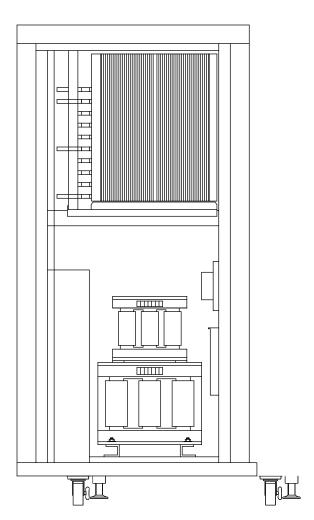


Figure 31.9
Layout view of the right side of the system with the panel off

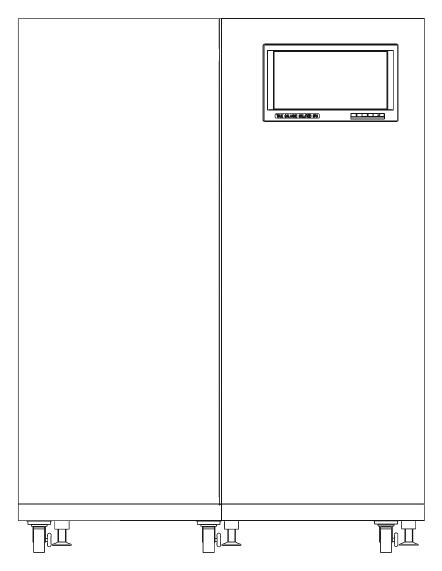


Figure 31.10
Front view of system with door closed

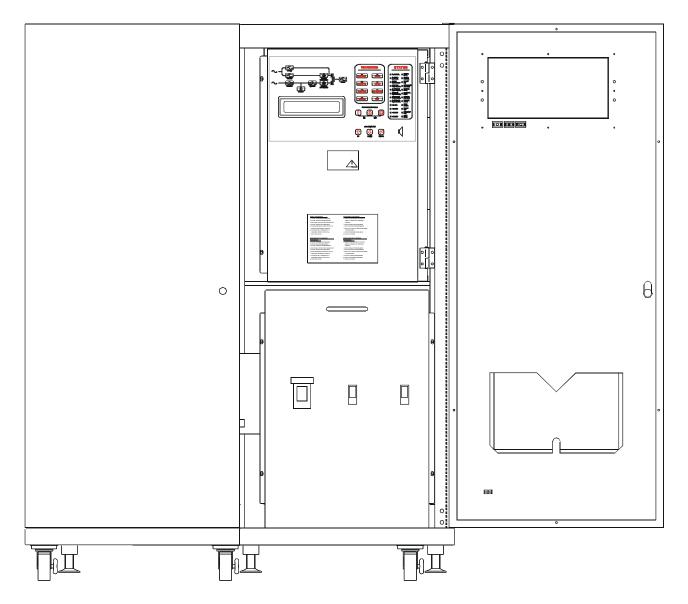
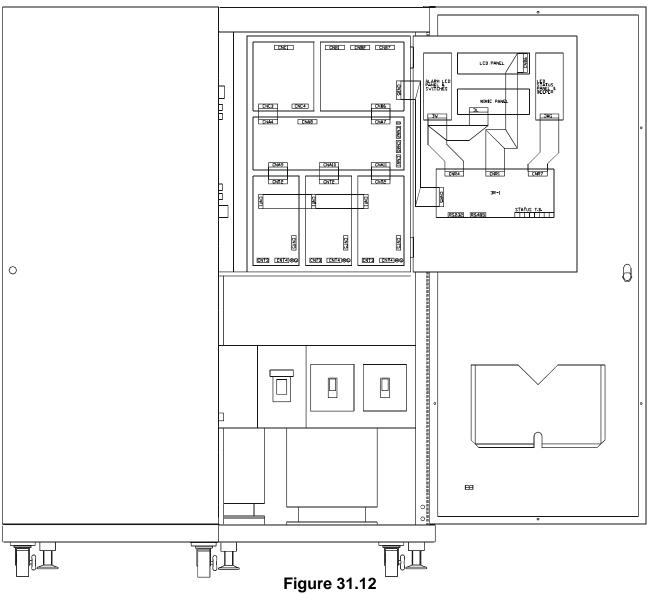


Figure 31.11
Front view of system with door open



Front view of system with door open and PCB Module door open

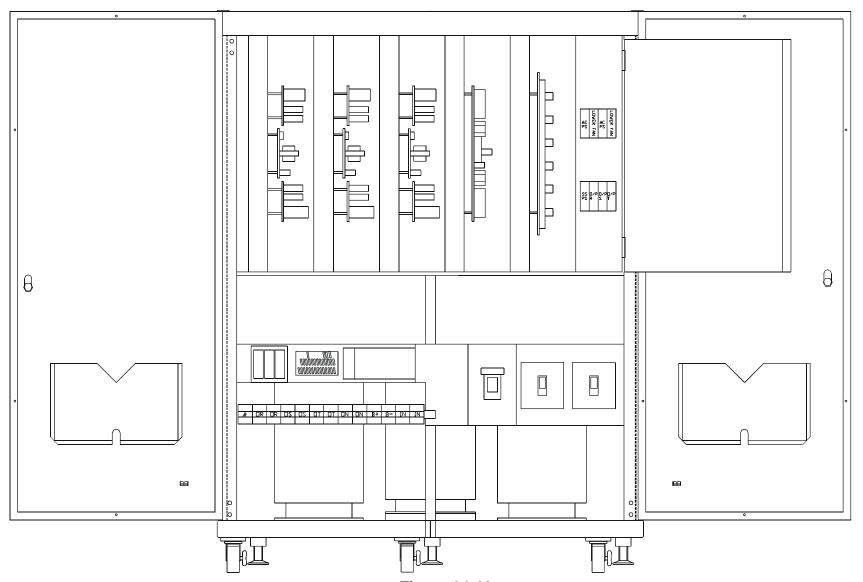
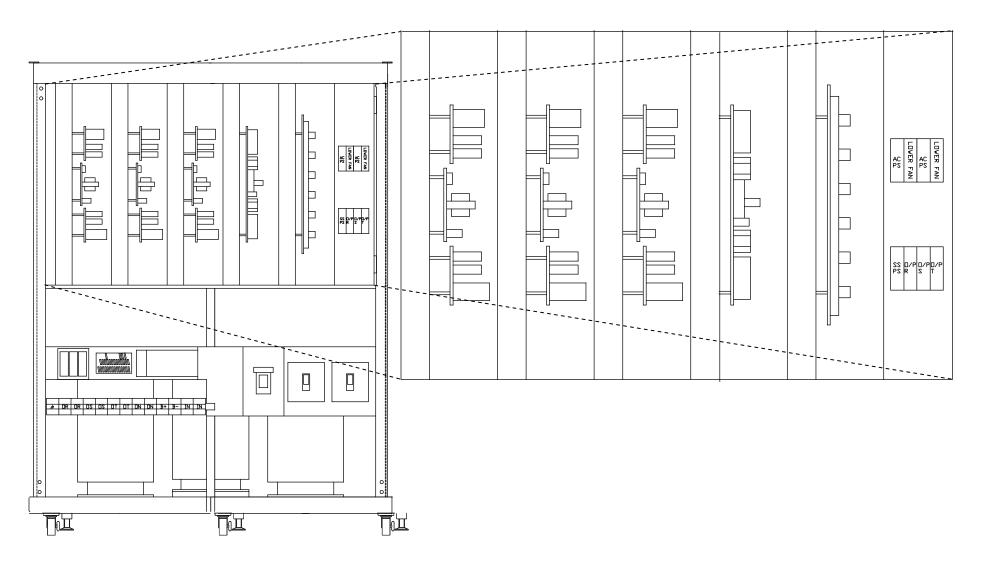


Figure 31.13
Front view of system with door open, PCB
Module fully open and terminal strip cover off



**Figure 31.14** Exploded view of system behind the PCB Module

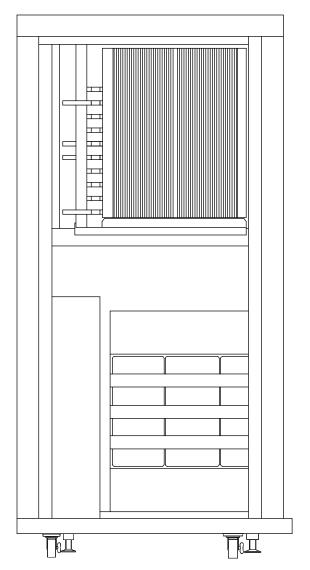


Figure 31.15
Layout view of the left side of the system with the panel off

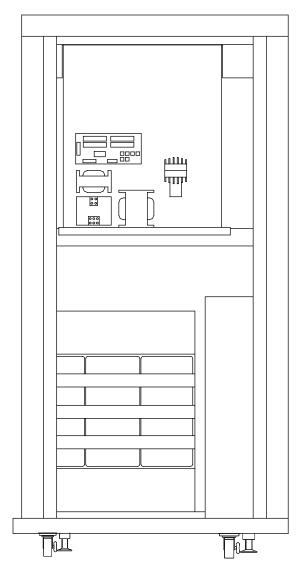


Figure 31.16
Layout view of the right side of the system with the panel off

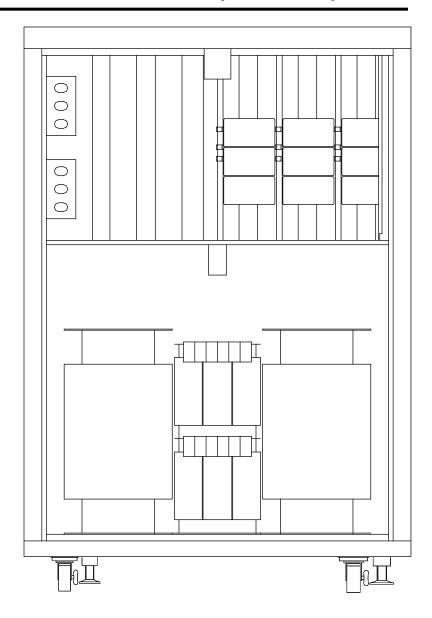
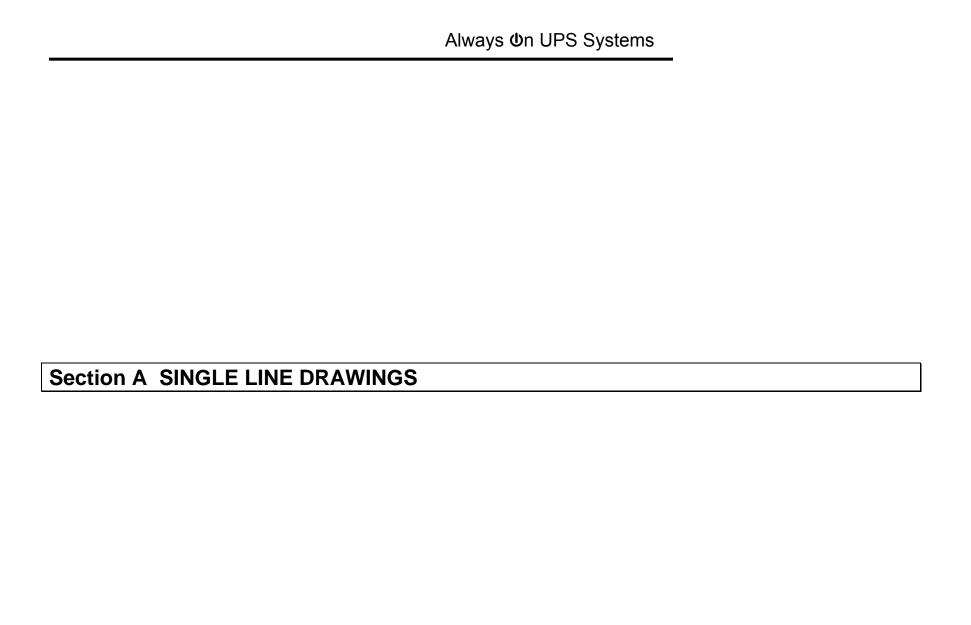
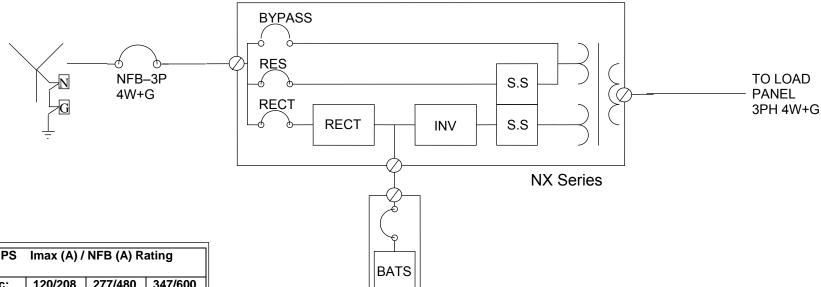


Figure 31.17
Layout view of the back of the system with the panel off



# Always **O**n UPS Systems

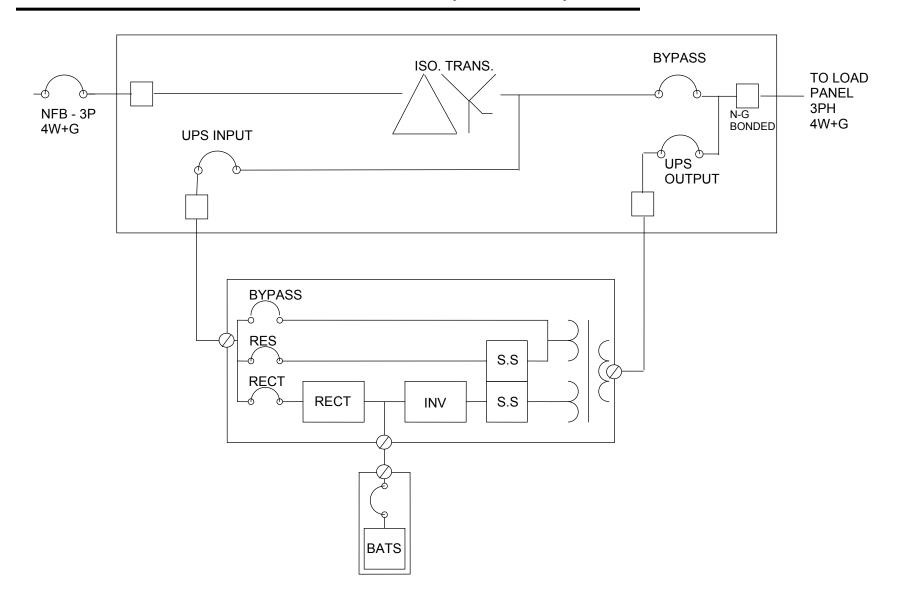


UPS	6 Imax (A) / NFB (A) Rating						
I/P Vac:	120/208	277/480	347/600				
10KVA	45/50	20/20	16/20				
20KVA	83/90	36/40	30/30				
30KVA	125/125	55/60	45/50				
40KVA	160/175	70/70	56/60				
50KVA	200/200	90/90	70/70				
60KVA	250/250	110/110	90/90				
80KVA	330/350	145/150	115/125				
100KVA	415/450	180/200	145/150				
120KVA	500/500	220/225	175/175				
160KVA	660/700	290/300	230/250				

When choosing a non-fused breaker (NFB) for the UPS, always choose the NFB that is closest, but not below the maximum rated input current.

Always ψn UPS Systems
Single line drawing of UPS System "NX" Series (Generic)

# Always **o**n UPS Systems



Always ψn UPS Systems
Single line drawing of UPS System and External Bypass System (Generic)

## 32. CONTACT INFORMATION

### 32.1. Additional Purchases or Upgrades

### Always On UPS Systems Inc.

Bldg 1 – 150 Campion Road, Kelowna, BC, Canada, V1X 7S8 Phone: (250) 491-9777 Ext 451

Fax: (250) 491-9775

Email: sales@alwaysonups.com Website: www.alwaysonups.com

### 32.2. QA / Warranty Questions

### Always On UPS Systems Inc.

Bldg 1 – 150 Campion Road, Kelowna, BC, Canada, V1X 7S8 Phone: (250) 491-9777 Ext 209

Fax: (250) 491-9775

Email: qa@alwaysonups.com Website: www.alwaysonups.com

### 32.3. Software Questions

### Always On UPS Systems Inc.

Bldg 1 – 150 Campion Road, Kelowna, BC, Canada, V1X 7S8 Phone: (250) 491-9777 Ext 204

Fax: (250) 491-9775

Email: webmaster@alwaysonups.com Website: www.alwaysonups.com