



MP597 for Verizon

User Guide



SIERRA
WIRELESS

2130795

Rev 2.0

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Due to the nature of wireless communications, transmission and reception of data can never be guaranteed. Data may be delayed, corrupted (i.e., have errors) or be totally lost. Although significant delays or losses of data are rare when wireless devices such as the Sierra Wireless AirLink MP are used in a normal manner with a well-constructed network, the Sierra Wireless AirLink MP should not be used in situations where failure to transmit or receive data could result in damage of any kind to the user or any other party, including but not limited to personal injury, death, or loss of property. Sierra Wireless accepts no responsibility for damages of any kind resulting from delays or errors in data transmitted or received using the Sierra Wireless AirLink MP, or for failure of the Sierra Wireless AirLink MP to transmit or receive such data.

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Note: Some airlines may permit the use of cellular phones while the aircraft is on the ground and the door is open. Sierra Wireless AirLink MP may be used at this time.

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6,191,741	6,199,168	6,339,405	6,359,591	6,400,3366,516,2046,561,8516,643,501
6,653,979	6,697,030	6,785,830	6,845,249	6,847,8306,876,6976,879,5856,886,049
6,968,171	6,985,757	7,023,878	7,053,843	7,106,5697,145,2677,200,512D442,170
D459,303				

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Consult our website for up-to-date product descriptions, documentation, application notes, firmware upgrades, troubleshooting tips, and press releases:

www.sierrawireless.com

Revision History

Revision number	Release date	Changes
1.x	2009	ALEOS 4.0 documentation draft created.
2.x	2010	User Guide rebranded to current standards.



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2: Introducing the MP Modem

- Receive diversity
- ALEOS
- ACEware
- Connection methods
- Virtual serial port
- Networking
- Applications
- Software
- Documentation

Note: Do not connect the MP modem to a USB port on a computer before installing the software.



The Sierra Wireless MP modem provides a wireless network connection for portable computers in vehicles or offices.

If the MP modem is installed in a vehicle, it typically is mounted in the trunk and connected to a notebook computer in the passenger compartment. A radio frequency (RF) antenna mounted on the roof of the vehicle enables the MP modem to communicate through a wireless network to a host computer.

A built-in Global Positioning System (GPS) module provides location and heading data that can also be remotely monitored.

The MP modem has a rugged design that allows it to withstand the vibration, shock, humidity, and extremes of temperature experienced in the normal operation of police, emergency, utility, and field service vehicles.

You can use the network connection provided by the MP modem to access shared data, browse the Internet, and send and receive e-mail and text messages. The MP modem also allows for sensors, gauges, and alarms (such as panic buttons) to be installed in vehicles and remotely monitored from a central location.

The MP modem operates over

- Type of wireless network called Code Division Multiple Access (CDMA). CDMA Third Generation (3G) technology provides a variety of connectivity features, depending on your service provider and account.
- 1x Evolution-Data Optimized Revision A (1xEV-DO Rev. A) supports Internet connections with data rates up to 3.1 Megabits per second (Mbps) downlink from the network and 1.8 Mbps uplink to the network.
- 1xEV-DO Revision 0 (Rev. 0) supports Internet connections with data rates up to 2.4 Mbps downlink and 153 kbps uplink.
- 1x supports Internet connections with data rates up to 153 kbps.

- Circuit switched (dial-up) data, using the earlier CDMA IS-95 specification, supports data connections to any dial-up service at rates up to 14.4 kbps. The MP597 modem is primarily designed to provide 1x or better data connections but it also allows for Circuit Switched Data (CSD) connections in areas that have CDMA IS-95 coverage but no 3G high-speed packet service. Quick Net Connect (QNC) provides a simplified way to dial into an Internet connection using CSD, assuming CSD is supported by your service provider.

Once a connection is established, you can open your browser and connect to web sites and access other Internet services such as e-mail.

You must set up an account with a service provider for each MP modem you install. After installing the MP modem software, you must configure it to use an account.

The ability of the MP modem to obtain service and the type of service obtained in any area is determined by several factors:

Network proximity and 1x or EV-DO CDMA availability

To obtain service, you must be within the coverage area of a network operating in one of the radio frequency bands supported by the MP modem. The type of connection depends on the service available in that area. For example, there are areas with 1x service in which EV-DO has not yet been implemented.

Roaming If you are within the coverage of a network operated by a different service provider, your ability to obtain service depends on whether a roaming agreement exists between your service provider and the one operating your current local network. There may be additional fees for roaming service. Contact your reseller or service provider for information.

Account provisions Your account may restrict usage of certain networks or may limit your connection time or data transmission.

Supported CDMA radio frequencies

CDMA networks operate on two sets of radio frequency bands. The MP597 modem is a dual-band product that operates on both bands:

- **1900 MHz** (also called the PCS, or Personal Communications Services, band)
- **800 MHz** (Cellular band)

Receive diversity

The MP597 modem supports receive diversity for improved signal reception.

Receive diversity uses two antennas to enhance the quality of the signal, but does not extend the MP modem's coverage area.

ALEOS

ALEOS, the embedded core technology of the Sierra Wireless AirLink products simplifies installation, operation and maintenance of any solution, and provides an always-on, always-aware intelligent connection for mission-critical applications.

ALEOS enables:

- Persistent Network Connectivity
- Over-The-Air (OTA) Upgrades
- Wireless Optimized TCP/IP
- Real-Time Notification
- Packet Level Diagnostics
- Device Management & Control
- Protocol Spoofing



Figure 2-1: Powered by ALEOS

ACEware

A wireless solution is not complete until you have software tools to manage the devices monitoring your valuable equipment. AceWare™ is the device management and monitoring application suite for Sierra Wireless AirLink products powered by ALEOS.

- ACEmanager
- ACEview
- Setup Wizard
- Modem Doctor

These modem utilities, are free of charge to those who own Sierra Wireless AirLink modems. You can download the applications and their user guides from the Sierra Wireless AirLink Solutions web site: <http://www.sierrawireless.com/support>. Contact your dealer or Sierra Wireless representative for any further information.

Note: ACEview and ACEmanager require the Microsoft .NET Framework v. 1.1 and Microsoft Windows 98, Windows 2000, Windows XP, or later. You can obtain the Microsoft .NET Framework from Microsoft at: <http://www.microsoft.com/>.

ACEmanager, the AceWare remote configuration and monitoring tool, simplifies deployment and provides extensive monitoring, control and management capabilities. ACEmanager gives you the power to monitor and control your Sierra Wireless AirLink communications platforms in real-time.

Simplified Deployment

ACEmanager provides the ability to remotely set up and configure your Sierra Wireless AirLink products. Remote device setup and configuration reduces the deployment timeline of your wireless solution and provides a quicker path to ROI.

Templates allow you to easily configure other devices in your fleet with identical settings, ensuring a simple, accurate deployment.

Monitor and Control

ACEmanager allows an administrator to remotely monitor a modem's status, health and configuration settings. The user interface displays signal strength, cell site information, byte counters and error conditions, enabling you to pinpoint any issues and troubleshoot immediately.

ACEmanager enables remote configuration and parameter settings to be changed or reset instantly over the air, change a device's port configuration, IP address settings, GPS settings, and much more. After configuring one modem, use the template feature to copy that device configuration to other modems.

Tip: *Configuration steps and examples in this guide use ACEmanager.*

ACEview is an efficient status and connection monitoring application with a low-profile, easy to read interface. In ACEview, you can update PRL, update firmware and monitor the power status of the MP modem.

Setup Wizard

A quick and easy way to activate and configure your MP to connect to the CDMA cellular network is by using the AceWare Setup Wizard.

Modem Doctor

Modem Doctor is a troubleshooting and diagnostics utility. This utility will allow you to get a log file of the MP activity which you can then send to Sierra Wireless support, erase the current configuration completely, and temporarily set the MP to a known configuration to aid in trouble shooting (SOS mode).



Figure 2-2: Modem Doctor

Connection methods

You can connect the MP modem to a USB, Ethernet (RJ45), or serial (DB9) port on a computer. When connected to a USB or Ethernet port, the MP modem behaves like a network card. When connected to a serial port, the MP modem behaves like a dial-up modem.

The MP modem also supports connections via IEEE802.11b/g if you are implementing a WiFi version.

USB

The MP is equipped with a USB port which increases the methods by which you can send and receive data from a connected computer. The USB port can be set to work as either a virtual Ethernet port or a virtual serial port. A driver installation is required to use the USB port in either mode.

Note: It is recommended that you use a USB 2.0 cable with your MP and connect directly to your computer for best throughput.

Virtual serial port

The MP modem supports one virtual serial port over USB and one virtual serial port over Ethernet. This VSP can be used, for example, to send AT commands, or to run applications such as HyperTerminal®.

Special MP modem modes such as GPS that are supported on a serial port are also available on the virtual port. For example, with the virtual port enabled, a mapping application on your computer that normally listens for GPS messages on a serial port listens for those same messages on the virtual port.

Networking

IPSec

IP protocol that drives the Internet is inherently insecure. Internet Protocol Security (IPSec), which is a standards-based protocol, secures communications of IP packets over public networks.

IPSec is a common network layer security control and is used to create a virtual private network (VPN).

The advantages of the IPSec feature includes:

- **Data Protection:** Data Content Confidentiality allows users to protect their data from any unauthorized view, because the data is encrypted (encryption algorithms are used).
- **Access Control:** Access Control implies a security service that prevents unauthorized use of a Security Gateway, a network behind a gateway or bandwidth on that network.
- **Data Origin Authentication:** Data Origin Authentication verifies the actual sender, thus eliminating the possibility of forging the actual sender's identification by a third-party.
- **Data Integrity:** Data Integrity Authentication allows both ends of the communication channel to confirm that the original data sent has been received as transmitted, without being tampered with in transit. This is achieved by using authentication algorithms and their outputs.

The IPSec architecture model includes the Sierra Wireless AirLink modem as a remote gateway at one end communicating, through a VPN tunnel, with a VPN gateway at the other end. The remote gateway is connected to a Remote network and the VPN is connected to the Local network. The communication of data is secure through the IPSec protocols.

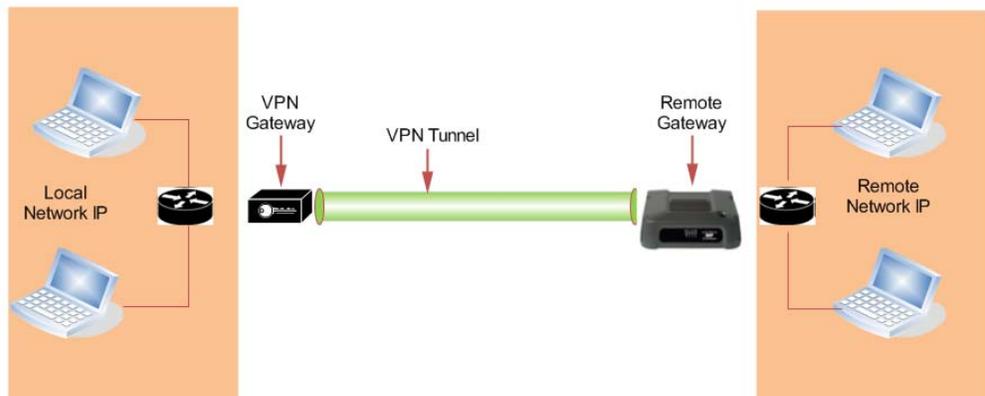


Figure 2-3: IPSec Architecture

GREGRE

GRE (Generic Routing Encapsulation) tunnel is used to carry non-IP packets through an IP Network. Non-IP packets, that are send over the GRE tunnel, need to be first encapsulated. Hence, ALEOS is used to configure and encapsulate non-IP packets and transmit over IP through the GRE tunnel.

Applications

Events Reporting

Events Reporting is Sierra Wireless AirLink's modem's new software feature provided via ACEmanager and Ace View, that allows the users to generate reports from the events that take place. Event Reporting Protocol is an intuitive embedded protocol, which automatically formats the messages based on an event trigger. The messages generated are then reported to the remote server.

GPS

The Global Positioning System (GPS) is a satellite navigation system used for determining a location and providing a highly accurate time reference almost anywhere on Earth. The US military refers to GPS as Navigation Signal Timing and Ranging Global Positioning System (NAVSTAR GPS).

GPS consists of a "constellation" of at least 24 satellites in 6 orbital planes. Each satellite circles the Earth twice every day at an altitude of 20,200 kilometers (12,600 miles). Each satellite is equipped with an atomic clock and constantly broadcasts the time, according to its own clock, along with administrative information including the orbital elements of its motion, as determined by ground-based observatories.

A GPS receiver, such as the MP, requires signals from four or more satellites in order to determine its own latitude, longitude, and elevation. Using time synced to the satellite system, the receiver computes the distance to each satellite from the difference between local time and the time the satellite signals were sent (this distance is called psuedorange). The locations of the satellites are decoded from their radio signals and a database internal to the receiver. This process yields the location of the receiver. Getting positioning information from fewer than four satellites, using imprecise time, using satellites too closely positioned together, or using satellites too close to the Earth's curve will yield inaccurate data.

The GPS data is then transmitted to a central location which uses a tracking application to compile information about location, movement rates, and other pertinent data.

Note: Depending on the location of the satellites in relation to the modem's location and how many signals are being received, the MP may encounter "GPS drift". The MP may report it is in a location a few feet from its actual location because it does not employ differential GPS.

Software

The MP modem comes with the following software:

- ACEview, the software for the MP modem which allows you to manage and monitor your connections.
- The driver that forms the interface between the MP modem and your Windows operating system.
- The firmware that is stored in non-volatile memory.

The MP modem has an embedded radio module, also made by Sierra Wireless, Inc. There are two firmware programs on the MP modem—one stored on the controller board of the MP modem and one on the radio module.

The firmware was loaded into the radio module and controller board when the MP modem was assembled. As new versions of the software and firmware are released, they are posted at www.sierrawireless.com.

Documentation

This *User Guide* describes how to:

- Install the MP modem hardware.
- Connect the radio and GPS antennas.
- Connect a notebook computer and other input/output (I/O) devices.
- Install the software.
- Interpret the LEDs on the MP modem and the indicators in the ACEview software.
- Configure the MP modem to report GPS and/or I/O data (from sensors, gauges, or panic buttons).
- Use the MP modem to connect to a network.
- Configure WAP.

This *User Guide* is provided as a PDF (Portable Document Format) file on the installation CD.

The ACEview *User Guide* describes all the icons and indicators in ACEview and provides detailed instructions on using ACEview to make data connections. When using ACEview, you can access help through the menu system or by pressing the **<F1>** key.

Tools and Reference Documents

User Guide	Description
ALEOS User Guide	This document discusses software configuration in ACEmanager and about the explains different ALEOS features.
ACEview User Guide	This document explains the use of this utility tools which is used to view and monitor the connection state of a Sierra Wireless AirLink device.
ACEnet User Guide	This document explains the use of ACEnet services for remote management of Sierra Wireless AirLink device.

3: Getting Started

- Plan your MP modem installation
- Required equipment
- System requirements

This chapter provides:

- An overview of the installation process
- Information about the equipment you'll need
- System requirements for the clients you want to use with the MP modem
- Planning considerations

Overview of installation steps:

- Plan the installation.
 - Location
 - Connection type
 - Routing
- Ensure required equipment is available.
- Ensure the clients have the necessary system requirements.
- Install the hardware (MP modem, clients, antennas, cables).
- Install the power harness or AC/DC adapter.
- Connect the MP modem to the computer (if using cables).
- Install the software (AceView and MP modem drivers).
- Configure your account.
- Configure networking options (if you are using the router functionality).
- Configure the wireless access point settings (if desired).

Plan your MP modem installation

This section guides you through the decisions you need to make before you begin the installation.

Where do you want to install your MP modem?

The MP modem can be installed in a vehicle or in an office. The same installation steps apply with the following exceptions:

- If you are installing the MP modem in a vehicle:
 - Use the power harness to connect the MP modem to the vehicle battery.
 - Decide how to set the ignition sense option for powering the MP modem on and off (that is, depending on the ignition switch wiring, the MP modem can be turned on when the engine is

started, when the ignition is in accessory mode, or independently of the ignition).

- If you are installing the MP modem in an office, an AC/DC adapter is available.



Warning: *Risk of electric shock: Only use the supply voltages listed in this user guide.*



Warning: *When using AC to DC adapter the ambient temperature should not exceed 40°C.*

What type of connection(s) do you plan to use?

The MP modem is capable of the following kinds of network connections:

- Serial
- USB
- Ethernet
- Wireless Access Point via IEEE 802.11b/g (MP WiFi modems only)

Data transfer rates vary, depending on the network, but note that the highest data rate using a serial connection is 115.2 kbps.

Required equipment

Package contents

Each MP modem box contains:

- The MP modem
- A mounting template
- Mounting screws and washers
- An installation and documentation CD
- A power harness

If any of these are missing, please contact your account manager.

Available Accessories

To install the MP modem, you need the power harness, or an AC/DC adapter (for office installations), mounting template, and the screws and washers that come with the device.

You may also require:

- **A USB, Ethernet, or 9-pin serial cable.** This must be long enough to run from the mounting location of the MP modem to the computer.
 - The maximum length for the serial or USB cable is 5.5 m (18 feet). The USB cable must have a Type A male connector at the computer end and a Type B male connector at the MP modem end.

Note: If GPS is being implemented, you require either two antennas or a combination Main RF and GPS antenna.

- The Ethernet cable should have RJ-45 connectors. The MP modem's performance is affected by the type of Ethernet card in the computer and the type of cable used. The minimum requirement for the Ethernet cable is an unshielded twisted pair (UTP) cable, category 3 or 4. For better performance, use a shielded, category 5 cable. The maximum length is 100 m (328 feet).
- **Main Radio frequency antenna and cable.** The antenna must have the appropriate regulatory approval, 50 ohm impedance, and a male TNC connector. It may be a hard or magnetic-mount antenna.
- **Access Point antenna and cable. MP597.** The WiFi antenna is an RP (reverse-polarity) male SMA connector.
- **Additional Diversity RF antenna (optional).** This is required if you use the receive diversity feature. The additional antenna must have a male SMA connector.
- **GPS antenna and cable (optional).** This is necessary if you use the built-in GPS module.
- **Power supply.** This is usually the vehicle's battery.
- **Appropriate electrical grounding.** If a ground wire is necessary, use a 16-gauge wire and connect it to a ground screw.
- **I/O cable (optional).** This is required if a panic button, sensor, gauge, or other I/O device is installed.

System requirements

Before you begin the installation, ensure your computer meets the following system requirements necessary for the installation and running of ACEview software:

Note: Do not connect the MP modem to a USB port on a computer before installing the software.

- Operating systems:
 - Windows® Vista™
 - Windows XP (Home or Professional)
- Available USB, Ethernet, or DB9 serial port
- CD-ROM drive (installation only)
- 32 MB RAM memory

MP modem accessories

For information about accessories for your MP modem— including cables and antennas—contact your account manager or visit www.sierrawireless.com.

1: Activating your MP on the Verizon Network

- Product Overview
- Installing MP
- Verifying connection
- Configuring through ACEmanager
- Activating Using AT Commands

This Quick Start guide provides step-by-step directions for activating your MP on Verizon's network.

Product Overview



Note: Do not connect the MP modem to a USB port on a computer before installing the software.

The Sierra Wireless AirLink MP modem provides a wireless network connection for portable computers in vehicles or offices.

If the MP modem is installed in a vehicle, it typically is mounted in the trunk and connected to a notebook computer in the passenger compartment. A radio frequency (RF) antenna mounted on the roof of the vehicle enables the MP modem to communicate through a wireless network to a host computer.

A built-in Global Positioning System (GPS) module provides location and heading data that can also be remotely monitored.

The MP modem has a rugged design that allows it to withstand the vibration, shock, humidity, and extremes of temperature experienced in the normal operation of police, emergency, utility, and field service vehicles.

You can use the network connection provided by the MP modem to access shared data, browse the Internet, and send and receive e-mail and text messages. The MP modem also allows for sensors, gauges, and alarms (such as panic buttons) to be installed in vehicles and remotely monitored from a central location.

Installing MP

For installing the latest software version (.exe file), you can go to the Sierra Wireless website: <http://www.sierrawireless.com/support>.

For the updater tool to execute, please install the USB drivers available on the website before executing the .exe file.

Tip: Copy the *USB Serial Driver.inf* file to your desktop. Then power up the MP597W and connect USB. Install from specific location and point to this .inf file. For detailed instructions on installing the USB drivers, please refer to *Universal Serial Bus Application Note*.

1. Connect the MP to your computer using an Ethernet cable or a serial cable USB cable.
2. Connect the power adapter and antennas to your MP.
 - a. A Sierra Wireless firmware update welcome screen appears. Click on Next.

Note: [Figure 1-1](#) is for illustration purposes. Your firmware version may vary.



Figure 1-1: Launch Screen

- b. Choose the interface you want to program the modem through and click on Next.

Note: You can use Boot interface only when a serial cable connection is established.

The default private for Ethernet is also in a different subnet from the other connection types.

Table 1-1: Factory Defaults

Interface	MP	Connected Device
Ethernet Private default	192.168.13.31*	192.168.13.100
USB/NET	192.168.14.31	192.168.14.100
DUN	192.168.15.31	192.168.15.100
Wi-Fi*	192.168.17.31	192.168.17.100

*can be changed via AceManager



Figure 1-2:
ration: Interface selection

Configu

- c. The next screen will prompt you to reset the modem manually. Click on Next after resetting the modem manually.



Figure 1-3: Reset Modem

Installation begins and can take up to a few minutes.



Figure 1-4: Installing

Once the installation is complete, you will get a confirmation screen.



Figure 1-5: Installation Complete

Verifying connection

Verify that your modem is connected by checking the Network Connections window in your computer.

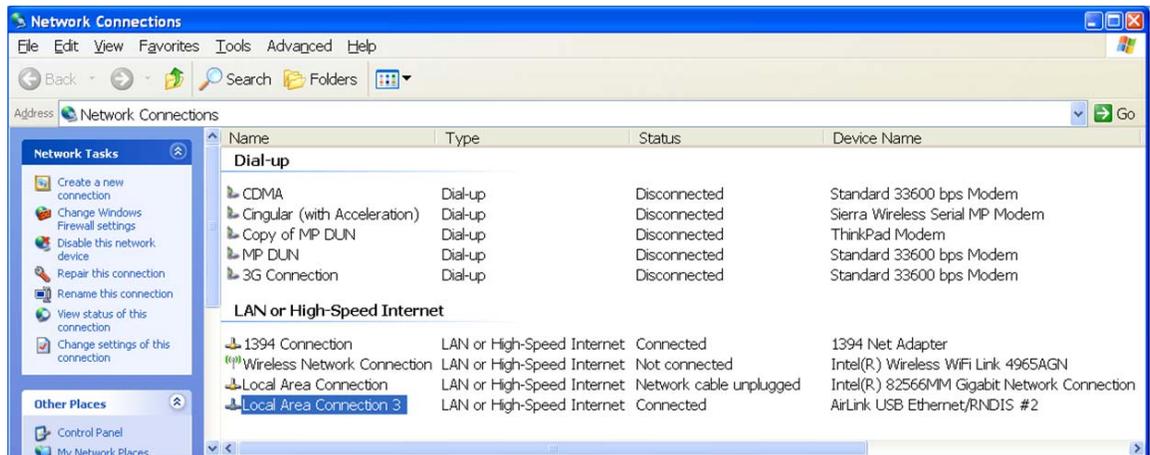


Figure 1-6: Verify USB Connection

Confirming IP Address

Check the IP Address in your Local Area Connection window.

Figure 1-7 shows USB connection.

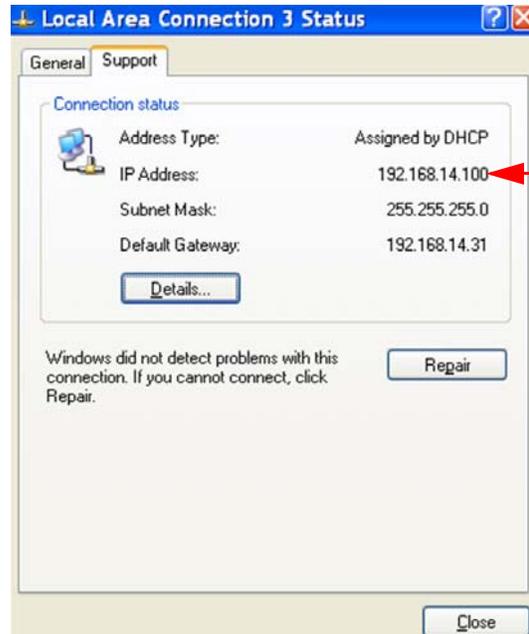


Figure 1-7: Confirm IP Address

Configuring through ACEmanager

AceManager is a free utility. Follow the steps below to connect to AceManager for configuring the modem.

- Ensure MP connectivity to access AceManager.
- Go to: <http://192.168.13.31:9191> (ethernet connection) the first time you connect to AceManager.

Activating Using AT Commands

An alternate method to configure and activate your MP is by using AT commands sent directly to the modem with a terminal application. (Refer to the troubleshooting section).

Caution: *It is not possible to activate the MP using either ACEmanager or ACEnet.*

Using Direct Commands to the Internal Hardware

Use only if the ALEOS method is unsuccessful.

Activating the Modem

1. Put modem into passthru mode to by-pass ALEOS. This will allow direct communication with the wireless module for programming. Entering passthru will take 10-15 seconds and will return an 'OK' when it is complete.

AT\APASSTHRU

2. Verify you are in Passthru mode.

AT!STATUS

3. Unlock the module.

AT-NAMLCK=MSL

Tip: *The MSL is a six digit number that is unique to each modem.*

4. Set the MDN and MSID.

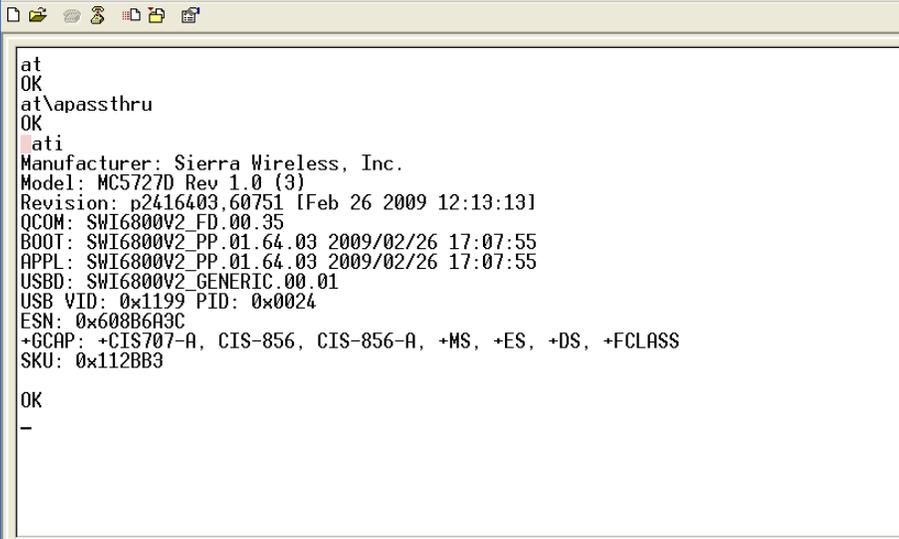
AT-NAMVAL=0,MDN,MSID,0,65535

5. Verify the settings are what you intended to enter.

AT-NAMVAL?0

PassThru mode through AT Command

Issuing the “**AT\APASSTHRU**” from a terminal emulation enters the PassThru mode. The modem responds with OK, at which point a direct connection to the internal hardware is established. You can also configure the modem to enter PassThru mode on start up using **MD**.



```

at
OK
at\apassthru
OK
ati
Manufacturer: Sierra Wireless, Inc.
Model: MC5727D Rev 1.0 (3)
Revision: p2416403,60751 [Feb 26 2009 12:13:13]
QCOM: SWI6800V2_FD.00.35
BOOT: SWI6800V2_PP.01.64.03 2009/02/26 17:07:55
APPL: SWI6800V2_PP.01.64.03 2009/02/26 17:07:55
USB: SWI6800V2_GENERIC.00.01
USB VID: 0x1199 PID: 0x0024
ESN: 0x608B6A3C
+GCAP: +CIS707-A, CIS-856, CIS-856-A, +MS, +ES, +DS, +FCLASS
SKU: 0x112BB3

OK
-

```

Figure 1-8: PassThru mode

Tip: *PassThru can only be exited by resetting or power-cycling the modem. This mode cannot be entered via a remote Telnet session.*

You can configure a string of AT commands to be sent to the MP when it enters PassThru and other PassThru settings.

PassThru Mode allows only specific AT commands. Some ALEOS commands will be unavailable when the MP is in PassThru mode. The commands usable also depend heavily on the modem model number (found on the label on the top of the MP).

Note: Some internal hardware requires upwards of 20 seconds before AT commands can be entered, so be patient if there seems to be no response to AT commands.

2: Hardware and Software Installation

- Installation overview
- Install the MP modem

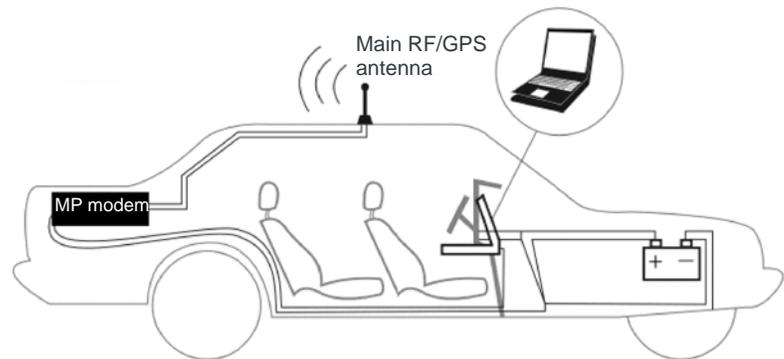
This chapter provides instructions for installing the MP modem, installing the ACEview software, and activating your account.

The MP modem installation should be done by a professional.

Before you begin the installation, ensure that you have all the necessary components and equipment listed and have read the “Installation overview” section below.

Installation overview

The MP modem may be installed in a vehicle (typically the trunk) and connected to a laptop computer mounted on the dashboard (as shown in the following illustration) or in an office.



Note: The MP modem is designed for negative-ground vehicles only. It will not function in a positive-ground vehicle.

Figure 2-1: Installation of the MP modem in a vehicle equipped with a notebook computer and a combination antenna, using the car battery for power and ignition-sense wiring for power on/off.

MP modem housing

The MP modem has a rectangular metal housing. There is a connector panel on the rear, an indicator panel on the front of the housing, a reset button on top, and mounting holes along the bottom edges on either side.

Connector panel

The MP597 modem has the following connectors:

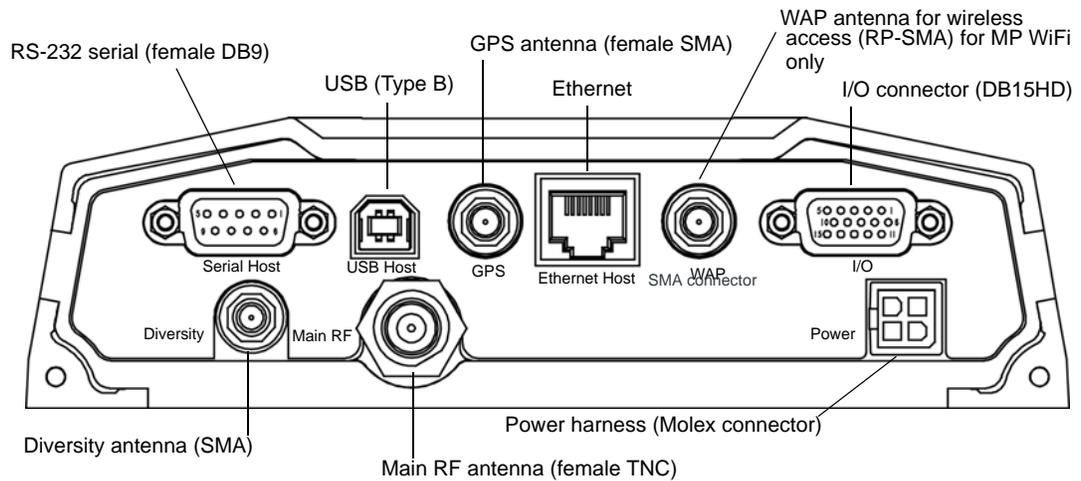


Figure 2-2: MP597 modem rear connectors

GPS and I/O options

The MP modem provides support for GPS (Global Positioning System) and for attaching input/output devices.

GPS. If you plan to use the MP modem's built-in GPS module, you must connect a GPS antenna using an antenna cable, or use a combination antenna that can connect to both the GPS and Main RF connectors on the MP modem housing.

Other I/O devices. Other devices, such as panic buttons, sensors, or gauges may also be installed with the MP modem and connected with an I/O cable to the I/O port. (See [Do not connect the cables to the computer until you have installed the software.](#) on page 37.)

Overview of installation steps

Note: Electrical installations are potentially dangerous and should be performed by personnel thoroughly trained in safe electrical wiring procedures for vehicles.

The installation process for the MP modem varies depending on how you plan to use it, where it best fits, and which of its features you plan to use. The main steps are:

1. Mount the MP modem.
2. Mount the antennas and connect the cables.
 - Main RF antenna and cable.
 - Additional RF antenna and cable, if you plan to use receive diversity.
 - GPS antenna and cable, if you plan to use GPS
 - WAP antenna and cable (MP WiFi only)
3. Connect the power harness.
4. Connect the cable that runs between the MP modem and your computer to the MP modem.

Do not connect the cable to the computer until you have installed the software.

5. Install the software.

Note: Please refer to MP 597 Quick Start Guide for instructions on software installation and MP modem activation.

6. Start ACEview and activate your account.
7. Test the system.

Install the MP modem

Step 1—Mount the MP modem

Note: Power off the MP modem, your computer, and any other devices while you are connecting cables.

If you are using the MP modem in a vehicle, it is usually mounted in the trunk, but other possibilities are under the dashboard or a seat.

Select a location for the MP modem

When selecting a mounting location, remember the following:

- Do not expose the MP modem to weather and environmental conditions beyond the ranges listed in the environmental specifications. Avoid excessive heat from the engine compartment, heaters, or the exhaust system, and extreme cold from direct contact with air conditioners or other cooling systems. Never immerse it in any liquid.
- If you are replacing an MP modem, you can mount the new MP modem in the same location using the existing mounting holes.
- Every device connected to the MP modem, as well as the MP modem itself, should be grounded. (See [Ground the MP modem](#) on page 30 and [Ground the power harness](#) on page 35.)
- Route cables to their destinations without using excess wiring.
- Make sure all connectors and the reset button are easy to reach and the indicator lights are visible.

Mounting the MP modem

To mount the MP modem:

1. Use the provided mounting template to mark the location of the mounting holes.
2. Drill 5/32" pilot holes (unless you are reusing holes from a previous MP modem mounting).

3. Use the supplied mounting screws and washers to secure the MP modem through the holes along the edge of the case bottom.



Figure 2-3: Mounting the MP modem. Arrows indicate the mounting holes.

Ground the MP modem

Note: Electrical installations are potentially dangerous and should be performed by personnel thoroughly trained in safe electrical wiring procedures for vehicles.

Automotive installations usually provide a good quality ground for each piece of electrical equipment. In most cases, ground the MP modem by connecting the black ground wire of the power harness to either the vehicle chassis or to the negative terminal of the battery.

If a device connected to the MP modem, such as a notebook computer, is not properly grounded, it may ground itself through the cable connecting it to the MP modem. This creates a hazard and could cause equipment damage. If you cannot properly ground a device, a potential solution is to install a fuse in the ground return wire.

The power harness has 5 A fuses on the red power wire and the white ignition sense wire, but *not* on the black ground return wire. (See [Step 3—Install the power harness](#) on page 33.)

You can also use a ground screw on the connector panel of the MP modem. Use a 16-gauge wire if you choose to use a ground screw. A ground screw is not required as long as the power harness is properly grounded.

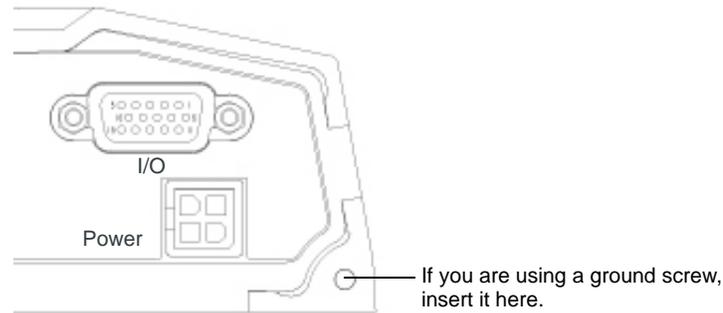


Figure 2-4: The ground screw connector on the connector panel.

Note: Tighten cables connected to the MP modem by hand. Do not use tools.

Step 2—Mount the antennas and install the cables

The MP597 modem has two Main RF antenna connectors and one GPS antenna connector. The MP WiFi has an additional RF antenna connector for an AP antenna. The MP modem requires an RF antenna to connect to the wireless network. The second RF connector is optional and allows for receive diversity.

The built-in GPS module requires a dedicated GPS antenna or a combination antenna with cables to both the Main RF and GPS antenna connectors on the MP modem.

If you already have an MP modem combination GPS antenna, you can re-use it with your new MP modem. This antenna has two leads—one for Main RF (TNC connector) and one for GPS (SMA connector).

Main RF antenna

Use an approved Main RF antenna to connect to the wireless network. The antenna must have 50 ohms impedance and a cable with a TNC connector (or SMA connector if the antenna is being used for receive diversity), as well as the following characteristics:

- The total maximum gain, including cable loss, must not exceed 4.15 dBi (if the antenna operates on the PCS band) or 5.1 dBi (if the antenna operates only on the Cellular band).
- The antenna must transmit and receive on the necessary frequency bands in your coverage area. The MP modem supports the following RF bands.
 - CDMA Networks:
 - 1900 MHz (PCS)
 - 800 MHz (Cellular)

You can use a dual-band antenna that supports both frequencies.

If your MP modem will only be connected to networks that use one of the bands, an appropriate single-band antenna is sufficient. Contact your service provider for information about radio bands used in your area.

For more information about antennas for your installation contact your account manager.

GPS antenna

The GPS antenna connects to the MP modem using a male SMA connector. Contact your account manager for more information about compatible GPS antennas.

MP WiFi only

The AP antenna must be installed by an RF professional. The AP antenna connects to the MP modem using a reverse polarity male SMA connector.

Antenna locations

When selecting locations for the Main RF, GPS, and AP antennas:

- Refer to the documentation provided with each antenna to determine whether it requires a ground plane.
- Ensure that the Main RF antenna is mounted at least 20 cm (8 inches) from vehicle occupants and bystanders.
- Ensure that all radio antennas (Main RF, GPS, CB radio, car radio) are mounted at least 20 cm or more apart (30 cm recommended).
- If you are using receive diversity, connect an additional RF antenna to the diversity antenna connector (SMA) on the back of the MP597 modem. Ensure that the two RF antennas are 30 to 60 cm (12 to 24 inches) apart.
- (MP WiFi only) Ensure that the AP antenna is mounted at least 20 cm from the Main RF antenna.

Install the antennas and cables

Note: When connecting the cables, hand-tighten the connectors; do not use tools.

To install the Main RF, GPS, and AP antennas:

1. Mount each antenna according to the instructions provided with it.
2. Thread the antenna cables to the MP modem. Secure the cables as necessary.
3. Connect the Main RF antenna cable to the TNC connector on the rear of the MP modem.
4. If you are using receive diversity, connect the diversity RF antenna cable to the diversity connector at the rear of the MP modem.
5. If you are using GPS, connect the GPS antenna cable to the GPS antenna connector on the rear of the MP modem.
6. If you are using WAP, connect the AP antenna cable to the AP antenna connector on the rear of the MP modem. (MP597WiFi only)

Note: The WiFi antennas approved for use with this device must be of either a PCB omni antenna with a gain of no more than +2 dBi, or a dipole antenna with a gain of no more than +5dBi. No other antennas are approved for use with this device.

*Note: To avoid RF interference problems and possible damage to the MP modem, **do not** power on the MP modem before connecting the Main RF antenna.*

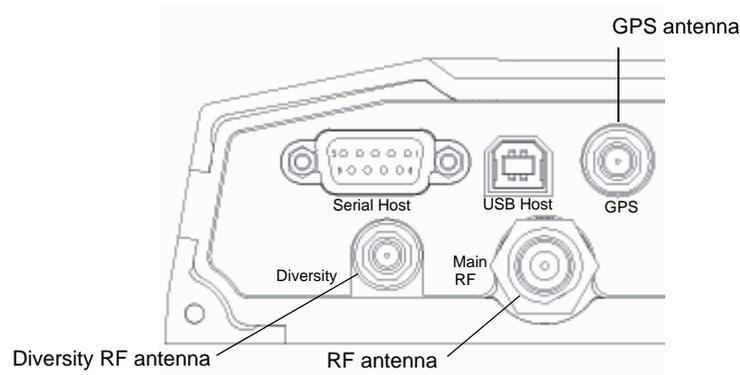


Figure 2-5: The MP modem's SMA connector for the GPS and AP antennas (top), and the TNC connector for the Main RF antenna (bottom right).

The AP antenna must be installed by a professional and there must be a separation of at least 20 cm. between the AP antenna and the main RF antenna.

Step 3—Install the power harness

In a typical installation, the MP modem is connected to the vehicle's battery with the power harness. The MP modem supports a voltage range between 9 volts direct current (VDC) and 36 VDC, and is designed for both 12 VDC and 24 VDC vehicle electrical systems.

Note: Electrical installations are potentially dangerous and should be performed by personnel thoroughly trained in safe electrical wiring procedures for vehicles.

Power connector

The power harness connects to the MP modem with a Molex connector.

Power connector (Molex) pinouts

The pinouts for the Molex connector on the power harness are:

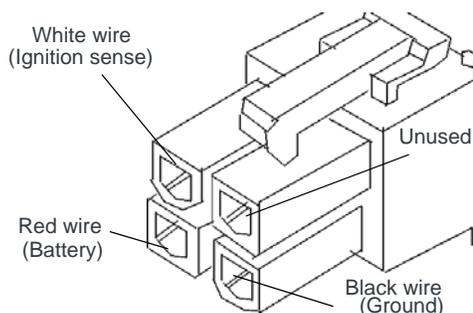


Figure 2-6: Pinouts for the power harness.

Note: Connector part numbers: 39-01-2040 or 39-01-2045. Pins part number: 39-00-0039.

The battery (red) and ignition sense (white) wires in the power harness include 5 A fuses. The black ground wire is not fused. (See [Ground the power harness](#) on page 35.) Replacement power harnesses are available from Sierra Wireless.

Note: The battery cable used for a car, truck, or other mobile connection must be less than 3 meters in length.

Vehicle installation

This section applies to installing the MP modem in a vehicle. If you are installing it in an office, see [Office installation](#) on page 36.

Ignition sense on/off wiring

This section only applies to installing an MP modem in a vehicle. If you are installing the MP modem in an office building, use the AC/DC adapter.

The MP modem's power on/off is controlled by the ignition sense line (white wire) using internal software, rather than a hard on/off switch on the red power line. The red, black, and white wires connect to the battery and ignition switch as shown in the power harness wiring diagram.

Note: Do not install an on/off switch on the main (red) battery line, or connect the white ignition sense wire to the red battery wire. Both configurations bypass the MP modem's controlled shutdown sequence, and may cause data loss and subsequent power-on problems. Incorrect wiring may also drain the vehicle battery.

Note: The battery cable used for a car, truck, or other mobile connection must be less than 3 meters in length.

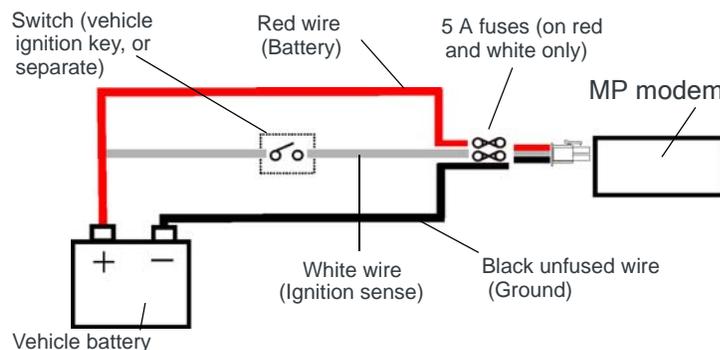


Figure 2-7: Wiring for the power harness. The white wire is the ignition sense.

- When the white ignition sense line is pulled high (5 to 36 V), the MP modem powers on.
- When the ignition sense line is pulled low (less than 2 V), the MP modem performs a controlled shutdown sequence (under software control), de-registering and saving any relevant operational data before powering off.

Ignition sense options

There are three ways to connect the ignition sense wiring:

- **Engine on only.** Connect the white ignition sense wire to the vehicle's ignition switch so that the MP modem is powered on only when the ignition key is switched to the full "On" position, that is, when the engine has been started. In this configuration, *the engine must be running* for the MP modem to be on.

—or—

- **Accessory on.** Connect the white ignition sense wire to the vehicle's ignition switch so that the MP modem is powered on when the ignition is switched to "Accessory" mode. In this configuration, the MP modem is on *whenever other vehicle electrical devices can be switched on*—such as when the radio and windshield fan can run.

—or—

- **Separately switched.** Connect the white ignition sense wire to a separate switch mounted in a convenient location, which allows the MP modem to be turned on or off regardless of the position of the ignition key. In this configuration, the MP modem can be powered on or off *even if the key is not in the ignition*.

The MP modem also has a "Power Off Timer". When power is removed from the ignition sense wire, the MP modem remains on for the period defined by the Power Off Timer, up to a maximum of 240 minutes. The Power Off Timer is configured in ACEview. See the online help in ACEview for details.

Ground the power harness

You must connect the black ground wire from the power harness to the grounded negative terminal of the vehicle battery, or another appropriate electrical ground. Failing to ground the power harness properly may damage the MP modem, may cause radio interference, and can be dangerous. (See [Ground the MP modem](#) on page 30.) The ground wire in the MP modem power harness is not fused.

Power connections

Connecting the MP modem's power wires properly is important—poor connections can damage the wiring, the MP modem, or the vehicle's electrical system, and can be dangerous.

Correct wire splicing

You can splice the wires of the power harness to the car wiring. Proper splicing is essential to reliable operation of the MP modem. Do **NOT** use "quick taps"; they reduce the integrity of the wire that is cut and let moisture into the cable.

An appropriate method of splicing is to strip a small portion of the insulation, solder the wires together, then heat-shrink the connection to re-insulate it.

Note: If you choose to install a separate switch, it must be connected to the white ignition sense wire, not the red battery wire, so that the MP modem can perform a controlled shutdown, as described on [page 34](#).

Note: Ensure that all wires are correctly spliced or crimped. Improper grounding and wire connections may lead to equipment damage or safety hazards.

Crimp terminals

If suitable terminal connection points are available on the vehicle for power and ignition sense, then using automotive crimp terminals is recommended. When using crimp terminals, do not leave bare wire exposed. Do not use a crimp terminal for more than one wire unless it is designed for that purpose.

Office installation

Use the AC/DC adapter available from Sierra Wireless to connect the power harness to a standard outlet.

Step 4—Connect the MP modem to computer cable

The MP modem connects to:

- A computer through a USB, Ethernet, or serial port
- Other optional devices through the DB15HD I/O connector

Note: Do not connect the MP modem to the computer until you have installed the software.

The MP modem connects to a computer using:

- A USB cable (with a Type A connector on the computer end and a Type B connector on the MP modem end). The maximum of the USB cable is 5.5 m (18 feet). These cables are readily available from many suppliers.
- An Ethernet cable with RJ-45 connectors. The type of cable you use affects the performance of the MP modem. The minimum requirement for the Ethernet cable is an unshielded twisted pair (UTP) cable, category 3 or 4. For better performance, use a shielded, category 5 cable. The theoretical maximum length is 100 m (328 feet).

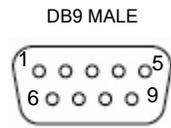
You can connect the MP modem Ethernet port directly to a computer or other Ethernet device with either a cross-over or a straight-through cable.

- A serial cable (with a DB9 connector on the MP modem end). The maximum length of the serial cable is 5.5 m (18 feet). Sierra Wireless sells suitable serial cables in 5-meter (16-foot) lengths.

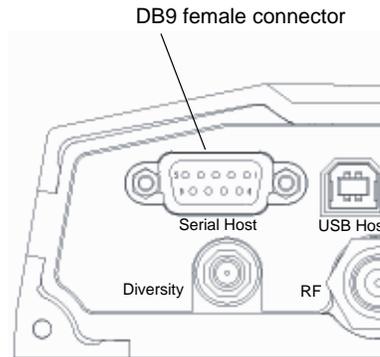
Note: 5.5-meter cable part number: 6000083.

Serial connector (DB9) pinouts

The MP modem is configured as DCE (Data Communications Equipment) and uses the standard RS232 pin designations: Pinouts for an RS232 male DB9 serial cable (left) that connects to the MP modem's female DB9 serial connector (right). Note that the two figures' pinouts are mirror images of each other, since they plug together.



1. Data Carrier Detect (DCD)
2. Transmitted Data (TxD)*
3. Received Data (RxD)*
4. Data Terminal Ready (DTR)
5. Signal Ground (GND)
6. Data Set Ready (DSR)
7. Clear To Send (CTS)
8. Request To Send (RTS)
9. Ring Indicator (RI)



* RxD and TxD are named with respect to the MP modem (that is, RxD is the Receive Data input to the MP modem, and TxD is the transmit data out of the MP modem)

Figure 2-8: Pinout for MP DB9 connector

The serial connector uses these voltage specifications:

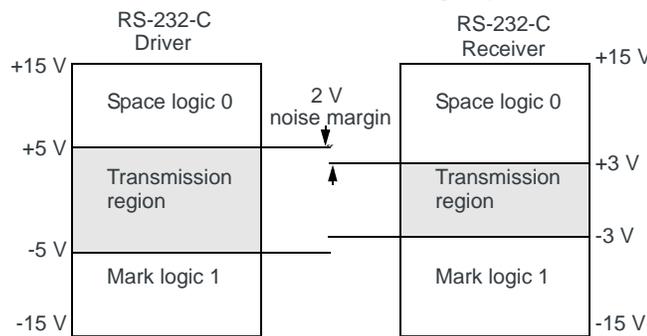


Figure 2-9: Voltage specifications for the MP modem's serial connector.

Install the USB, Ethernet or serial cable

Note: Ensure that the MP modem and your computer are powered off while installing cables.

To install the USB, Ethernet, or serial cable, thread the cable through the vehicle and attach it to the USB, Ethernet, or serial connector on the MP modem.

Note: Do not connect the cables to the computer until you have installed the software.

GPS configuration and reporting

GPS receivers use an array of orbiting satellites operated by the United States Department of Defense to triangulate their coordinates on the Earth's surface. In order to use the GPS module in the MP modem, a GPS antenna must be connected to the MP modem. (The installation requires either two antennas—one Main RF and one GPS—or a single combination RF/GPS antenna.)

For more information about GPS, see the *Primer on GPS Operations* (document #2130313) on the Sierra Wireless web site, www.sierrawireless.com.

GPS protocols and commands

Note: The "MP 3G Modems TAIP Reference manual" (document #2130312) provides a description of the TAIP commands that can be used with the MP modem. This is available at www.sierrawireless.com.

Information about Trimble GPS modules, including more documentation on TAIP commands, is available at www.trimble.com. More information on NMEA message standards is available at www.nmea.org.

The GPS module supports two methods of reporting navigational information, using either the TAIP (Trimble ASCII Interface Protocol) or NMEA (National Marine Electronics Association) protocols. The GPS module is pre-configured for TAIP. If you are using a GPS application that requires data to be reported according to the NMEA protocol, the MP modem must be reconfigured using an AT command. (See the *MP 3G Modems AT Command Reference* manual (document #2130810).)

NMEA is a reporting protocol only, while TAIP provides the ability to send commands to the module to query for information and configure reports. When the MP modem is set for TAIP, commands can be sent to the MP modem in these ways:

- Using ACEview
- Using AT commands

TAIP commands can be used to:

- Query the MP modem for its current position, heading, and speed
- Enable and disable automatic reporting of GPS data, and set the interval at which automatic reports are sent
- Configure the format of reports

GPS display in ACEview

To view ACEview's GPS Display window, which reports latitude, longitude, speed, direction, altitude, and local and UTC time¹, select **Tools > Display GPS** or double-click the GPS icon on the main ACEview window.

From a cold start (where the MP modem is powered on with no stored navigational data), it may take up to 39 seconds for the GPS module to obtain satellite fixes and begin reporting.

GPS TAIP quick reference

The following table is a quick summary of the TAIP message identifiers. For detailed information and message syntax, see the *MP 3G Modems TAIP Reference* manual (document #2130312) and the GPS documentation on TAIP commands available at www.trimble.com.

TAIP Message Identifiers	
AL	Altitude/Vertical Velocity
CP	Compact Position Solution
ID	Identification Number

1. UTC replaces Greenwich Mean Time as the basis for standard time throughout the world. UTC, which uses atomic measurements rather than the Earth's rotation, is the equivalent of mean solar time at the prime meridian (0° longitude).

TAIP Message Identifiers	
IP	Initial Position
LN	Long Navigation Message
PV	Position/Velocity Solution
RM	Reporting Mode
RT	Reset
ST	Status
TM	Time / Date
VR	Version Number

I/O device installation and configuration

The I/O port on the MP modem allows for remote monitoring of gauges, sensors, and alarms. You can use this feature to display readings from instruments or gauges and to remotely monitor panic buttons or alarms.

The MP modem's I/O port is a standard female DB15HD connector for remote monitoring of gauges, sensors, and alarms. If you are planning to use these devices, you need to create a custom I/O cable.

This section describes how to connect and configure these I/O devices to work with the MP modem.

Connecting these devices requires that you make a customized I/O cable. The cable must have, at one end, whatever connector is required by the I/O device, and at the other end, the High Density DB15 connector. The cable wires must pin to the appropriate pin numbers on the I/O connector. The pinouts are described in the next section.

The maximum length of the I/O cable is 15 feet.

Before using the digital input/output lines, you must configure them as inputs or outputs.

Connector pinouts

The MP modem's I/O port is a female DB15HD connector with eight active I/O pins:

- Two (2) **digital I/O** pins.
- Two (2) **digital input** pins.
- Four (4) **analog input** pins.

There are also six reserved pins and one ground pin.



1. *Reserved—do not connect*
2. *Reserved—do not connect*
3. Digital Input/Output 1
4. Digital Input 3
5. *Reserved—do not connect*
6. *Reserved—do not connect*
7. Analog Input 2
8. Analog Input 4
9. *Reserved—do not connect*
10. Ground (GND)
11. Digital Input/Output 2
12. Digital Input 4
13. *Reserved—do not connect*
14. Analog Input 1
15. Analog Input 3

Figure 2-10: Pinouts for a male DB15HD I/O cable (left) that connects to the MP modem's female DB15HD I/O connector (right). Note that the two figures' pinouts are mirror images of each other, since they plug into one another.

Port specifications

Note: No more than 36 VDC should be applied to any I/O pins.

See [I/O port characteristics](#) on page 75 for the technical specifications of the I/O ports, including input voltages.

Digital input devices

Digital input devices are those that have only two states and send a signal to the MP modem in one of those states. An example of a digital input device might be a gun rack alarm that sends a signal to the MP modem any time the gun rack is open. Another example would be a panic button that sends a signal to the MP modem when it is pushed.

A digital input can be connected to four of the pins on the DB15HD connector: Pins 3, 4, 11, and 12. (Pins 3 and 11 could alternatively be used for digital output.)

Note: Before using the input/output lines, you must configure them as inputs or outputs.

Typically a digital input device should be connected between Ground (Pin 10) and the input port (Pin 3, 4, 11, or 12).

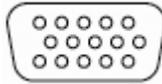


Figure 2-11: A button wired to Pin 4 (digital input) and Pin 10 (Ground).

The pins report a logic high on an input of 3.45 VDC. An internal pull-up resistor provides a high condition when the switch is open.

The digital input pins report a logic low on an input between 0 VDC and 0.8 VDC. Sinking the input pin to ground yields a logic low (0x00) when the port is polled.

If you configure the MP modem to send data to a network server, digital input data can be remotely monitored.

Example: panic button connections

An I/O cable for a panic button requires a wire to one of the digital input or I/O pins (such as #3) and one wire to the Ground pin (#10).

Digital output devices

Digital output devices are those that have only two states and the state is controlled by a signal from the MP modem. Any device that is to be switched on and off from ACEview would be installed as a digital output device.

A digital output can be connected to two of the pins on the DB15HD connector: Pins 3 and 11. (These can be used for either input or output.)

Note: Before using the input/output lines, you must configure them as inputs or outputs.

Typically a digital output device should be connected between Ground (pin 10) and the output port (Pin 3 or 11).

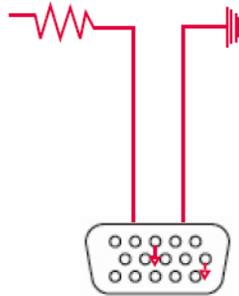


Figure 2-12: Wiring for using Pin 3 (digital output) as an electronic switch. Pin 10 is Ground.

The digital I/O ports provide open-collector output to a maximum of 500 mA.

Analog input devices

Analog input devices are those that generate a signal of varying voltage, based on the state of an instrument or gauge. An example of an analog input device might be a sensor that detects the vehicle's speed.

An analog input can be connected to four of the pins on the DB15HD connector: Pins 7, 8, 14, and 15.

Typically an analog input device should be connected between Ground (pin 10) and the input port (Pin 7, 8, 14, or 15).

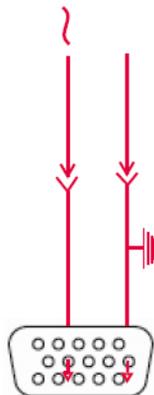


Figure 2-13: A sensor wired to Pin 7 (analog input) and Pin 10 (Ground).

The analog input ports use a 10-bit (1024-step) analog-to-digital converter over a range from 0 to 3.45 VDC, yielding a digital step resolution of 0.0032 V.

Example: analog sensor connections

An I/O cable for an analog sensor requires a wire to one of the analog input pins (such as #7) and one wire to the Ground pin (#10).

Step 5- Start ACEmanager

ACEmanager is a free utility. Follow the steps below to connect to ACEmanager.

- Ensure MP connectivity to access ACEmanager.
- Go to: <http://192.168.13.31:9191> the first time you connect to ACEmanager.
- Enter username as User and password as 12345.
- By default ethernet uses public mode and all other interfaces are in private mode using different subnets to differentiate the connection types.

The default private for Ethernet is also in a different subnet from the other connection types.

Table 2-1: Factory Defaults

Interface	MP	Connected Device
Ethernet Private default	192.168.13.31*	192.168.15.100
USB/NET	192.168.14.31	192.168.14.100
DUN	192.168.15.31	192.168.15.100
WiFi*	192.168.17.31	192.168.17.100

*can be changed via ACEmanager



3: MP Modem Operation

- Status indicators
- ACEview software

Operating the MP modem requires some knowledge of both the MP modem hardware and the ACEview software. This chapter describes the basics of each.

Turning the MP modem on and off

If the MP modem is installed in a vehicle, the way in which the MP modem is wired determines how it is powered on and off. In most cases the power supply for the MP modem is the vehicle's electrical system and the MP modem is powered on and off in one of these ways:

- **Engine on.** The MP modem is powered only when the ignition is on. (The MP modem is only on when the engine is on.)

—or—

- **Accessory on.** The MP modem is powered when the ignition is switched to "Accessories". (This allows the MP modem to be powered when the engine is off.)

—or—

- **Separately switched.** The MP modem is connected to a separate on/off switch so that it can be turned on and off independently of the engine and vehicle accessories.

Rather than cutting power to the MP modem, the ignition key or power switch allows the MP modem to perform a controlled shutdown sequence that avoids data loss. (You can also set the MP modem to wait up to 240 minutes after the power switch has been turned off before it shuts down.)

Status indicators

The MP modem's indicator panel includes four indicator lights.:

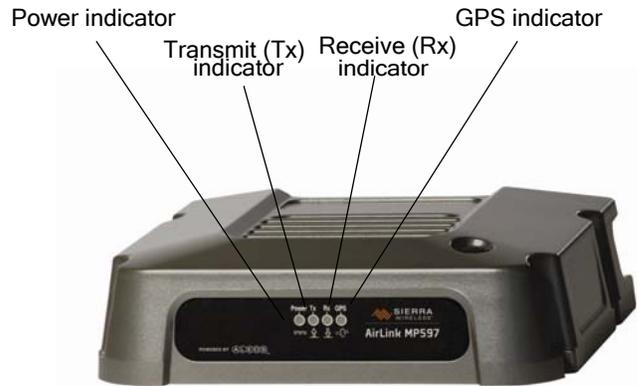


Figure 3-1: The indicator panel of the MP modem.

The following table shows the behavior of the LEDs during normal MP modem operation:

Table 3-1: LED operation

LED	Behavior	Indicates
Power	Off	MP modem is not powered.
	On solid	MP modem has established a network connection.
Tx	Flashing	MP modem is transmitting data.
Rx	Flashing	MP modem is receiving data.
GPS	Off	GPS module is not active.
	Solid	GPS module is active and providing valid fixes.

Reset the MP modem

The reset button for the MP modem is on the top of the housing.



To reset the MP modem, press the button until all four indicator lights illuminate. (Do not use sharp implements that might puncture the rubber.)

Resetting the MP modem is equivalent to turning the MP modem off and on. This terminates any data connection and causes the MP modem to perform a restart. (Stored settings are not lost.)

Figure 3-2: The MP modem reset button.

ACEview software

ACEview is the program used to manage and monitor the MP modem. For information about installing ACEview, see the *AceView User Guide*.

ACEview allows you to:

- Determine signal strength, roaming status, and other network connection parameters.
- Monitor the status of the MP modem and network services.
- View GPS information.

Note: Depending on the operating mode, it may not be necessary to run ACEview to use the MP modem, but it does provide useful status information.

Launching ACEview

To launch ACEview, start ACEview by choosing **Start > Programs > Sierra Wireless Inc > ACEview > ACEview**, or double click the desktop shortcut.

Please refer to the *AceView User Guide Rev A*.

4: Configuring the MP modem

- ACEmanager
- Using a Terminal Application with AT Commands
- AT Command

With ALEOS as its “brain”, the MP is a highly configurable device.

To configure your MP, you have two options. You can use the configuration and management applications of the AceWare suite or you can use a terminal emulator application such as HyperTerminal, PuTTY, or many others.

ACEmanager

To get a more expanded view of the other ACEmanager features, refer to the ACEmanager Guide.

A full listing of all the configuration commands for you modem are in [Appendix A](#).

Using a Terminal Application with AT Commands

You can access and configure your MP using a terminal application such as Microsoft HyperTerminal, PuTTY, or similar. The following directions are for HyperTerminal which is part of a standard installation of Windows XP.

Start > All Programs > Accessories > Communications > HyperTerminal

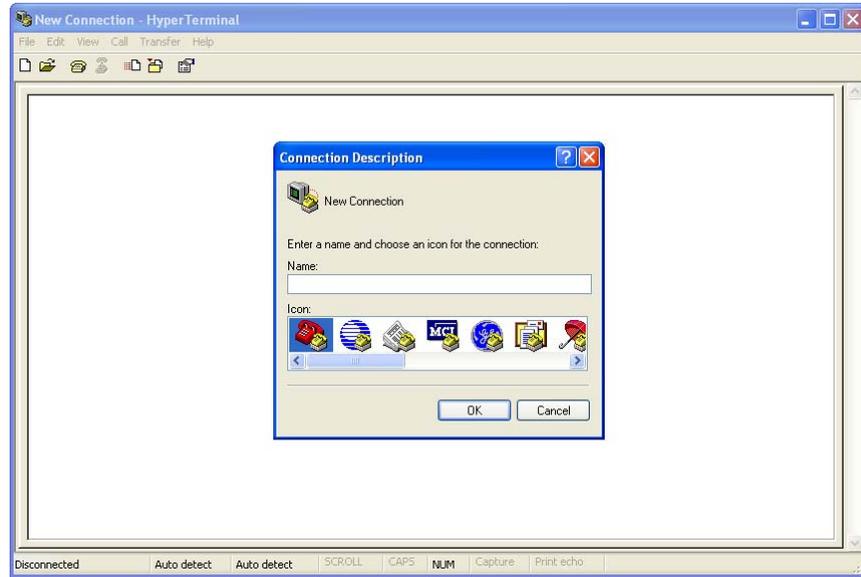


Figure 4-1: HyperTerminal

1. Choose a name and icon for your connection
 - a. Choose a name for your connection, such as *MP* or *Sierra Wireless AirLink Solutions*. The name and icon are only for your own reference so you can find the connection at a later date.

Tip: *If you want to have a connection saved for both local and remote, it is recommended the connection name reflect the connection type, i.e. MP local.*

- b. Select OK.
2. Connect to
Using USB/Serial:
 - a. Select *COM1*, or the comport to which the modem is connected, for the “Connect Using”.



Figure 4-2: Connect To

- b.** Change or verify the settings:
- Bits per Second: 115200 (default)
 - Data Bits: 8
 - Parity: None
 - Stop Bits: 1
 - Flow Control: Hardware.

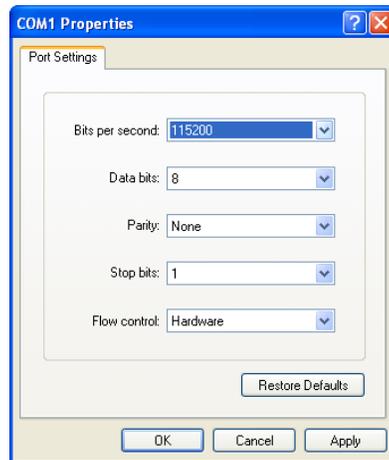


Figure 4-3: Port Settings

Tip: If you have configured the MP for settings different than the defaults for Bits per Second, Data Bits, Parity, and/or Stop Bits, you will need to use your changed settings.

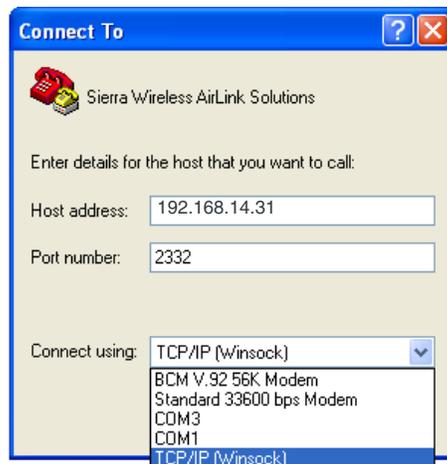
- c.** Select OK.

Using Ethernet:

- d.** Type in 192.169.14.31 for Host Address.

Tip: The Host IP address can be a default or one set up by the user.

- e.** Change the "Port Number" to 2332.



f. Select OK.

3. Connected

Connecting on USB/net will prompt for password.

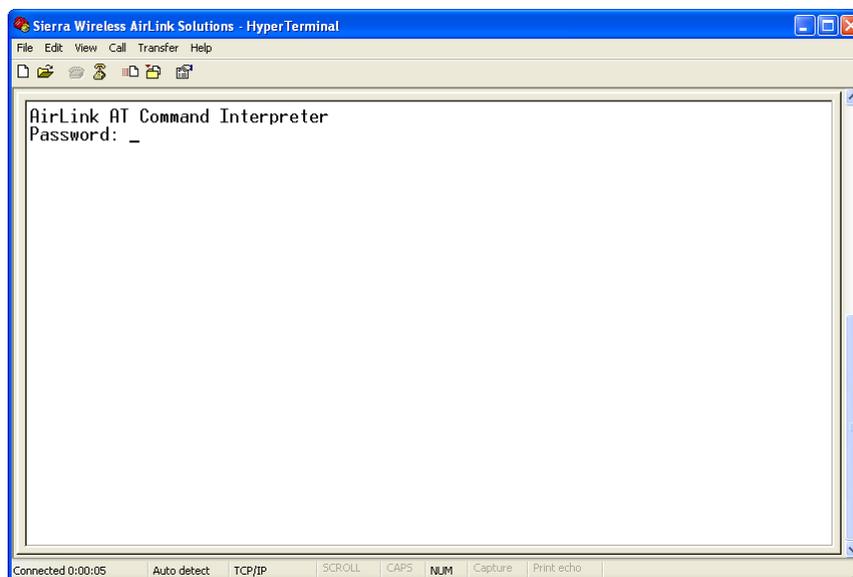


Figure 4-4: HyperTerminal : TCP/IP connected

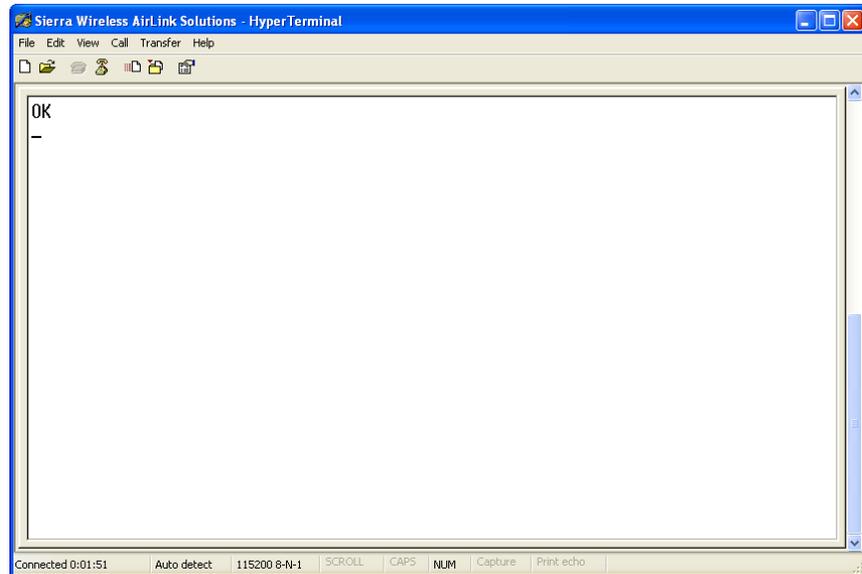


Figure 4-5: HyperTerminal : connected

- a. If you are prompted for a password, enter `12345` (default password).

Tip: You will not be prompted for a password if you connect using a COM port.

- b. Type `AT` and press *Enter*. You should get a reply of “OK” or “0”.
- c. To see what you are typing as you type it, you will need to turn on the echo and verbose mode. Type `ATE1V1` and press *Enter*.
- d. If you get a reply of “OK”, then you entered the command successfully. If you get a reply of “0” or “ERROR”, try entering the command again.

AT Command

When using a terminal application, you will need to manually type in each command.

- For most commands, when you are entering them using a terminal connection, you will need to preface the command with `AT` (exceptions are noted), i.e. `ATA` which is listed as `A`.
- Some commands have specific parameters while other commands will take whatever you type.
- Required variable parameters are denoted with italicized text, example, `Dn`. The *n* is variable.
- Acceptable parameters and/or specific formats are listed with each command.
- Most commands with parameters can be entered with `?` to read the current value (for example, `AT&D?` will respond with “2” if the default has not been changed).
- Optional parameters are denoted with square brackets `[]`.

- AT Commands are not case sensitive. A capital “E” is the same as a lower-case “e”.
- When you are using a terminal connection, if you enter a command which is recognized by the MP, it will respond with “OK”. If the command is not recognized, the response will be “ERROR”.
- Those commands applicable only to certain model numbers of the MP will be noted.

Caution: *Symbols listed with commands, such as *, /, &, or ?, are part of the command and must be included. Commands with symbols other than * may require PassThru mode.*



»» | A: Support and Warranty

Technical support

To obtain technical support for your MP modem, and firmware and software upgrades, please contact your account manager.

Online technical support resources are also available at www.sierrawireless.com.

Warranty

Sierra Wireless, Inc. warrants the MP modem against all defects in materials and workmanship for a period of three (3) years from the date of purchase.

The sole responsibility of Sierra Wireless, Inc. under this warranty is limited to either repair or, at the option of Sierra Wireless, Inc., replacement of the MP modem. There are no expressed or implied warranties, including those of fitness for a particular purpose or merchantability, which extend beyond the face hereof.

Sierra Wireless, Inc. is not liable for any incidental or consequential damages arising from the use, misuse, or installation of the MP modem.

This warranty does not apply if the serial number label has been removed, or if the MP modem has been subjected to physical abuse, improper installation, or unauthorized modification.

»» | B: Technical Specifications

This chapter provides technical data for the MP597 modem.

Note: The technical specifications are subject to change without notice.

Regulatory, radio frequency and electrical specifications

Approvals	FCC Industry Canada EU RoHS
Network compliance	CDMA 1xEV-DO Revision A (IS-856-A) CDMA 1xEV-DO Revision 0 (IS-856) CDMA 1X (IS-2000) CDMA IS-95A
Voltage range	9–36 VDC
Reverse polarity protection	Compliant
Current draw	Max transmit (23 dBm output) ^a Cellular: 375 mA PCS: 395 mA Typical transmit: 250 mA average Receive: 215 mA Idle (Ignition Sense off): 2 mA
Maximum output power	23 dBm (200 mW)
Transmit	PCS: 1850 to 1910 MHz Cellular: 824 to 849 MHz
Receive	PCS: 1930 to 1990 MHz Cellular: 869 to 894 MHz

- a. This applies to a typical installation with a well-matched antenna.
All current values are measured with an input voltage of 12 V.

Environmental specifications

Operating temperature	MIL 810F, Method 501.4, 502.4 -30°C to +70°C (-22°F to +158°F)
Storage temperature	MIL 810F, Method 501.4, 502.4 -40°C to +85°C (-40°F to +185°F)
Humidity	95% RH non-condensing MIL 810F, Section 507.4
Drop	MIL 810F, Section 516.5 D
Shock	MIL 810F, Method 516.5 Annex C (Fragility)
Vibration	MIL 810F, Method 514.5, Cat 5, Section 2.2.2 Procedure II (Loose Cargo) ASTM D-4169 (Restrained Cargo) MIL 810F, Method 514.5, Cat 4, Section 2.2.1, Procedure I, Figure 514.5 C-1 (Transport operation)
ESD	Operational ± 6 kV contact, as per IEC 61000-4-2
EU RoHS	Compliant

Weight and dimensions

Weight	0.9 kg (2 lbs)
Height	49 mm (1.93 in)
Width	138 mm (5.43 in)
Length	176 mm (6.93 in)
Case material	Metal
Case surface	Scratch-resistant powder coat paint

Host interfaces

Serial	One — DB9 female
USB	One — USB Type B, USB 1.1/2.0 compliant
Ethernet	One — RJ45 female

Other interfaces

Input / output	One — High-density DB15 female
Network antenna	One — TNC female
Receive diversity antenna	One — SMA female
GPS antenna	One — SMA female
Reset	One — Manual reset button
Power	One — Molex 39-01-0029 female
AP antenna	One — SMA reverse-polarity female

GPS specifications

Satellite channels	12 channel, continuous tracking
Protocols	TSIP, TAIP, NMEA 0183 V3.0
Acquisition times	Re-acquisition: 2 sec. Hot start: 9 sec. Warm start: 35 sec. Cold start: 39 sec.
Accuracy	Horizontal: < 3 m (50%), < 8 m (90%) Altitude: < 10 m (50%), < 16 m (90%) Velocity: 0.06 m/sec
Sensitivity	Tracking: -152 dBm Acquisition: -142 dBm
Operational limits	Velocity: 515 m/sec.

I/O port characteristics

Absolute maximum voltage	-0.3 VDC to 36 VDC
Digital I/O count	Total: 4; two dedicated inputs, two configurable input/outputs
Digital outputs	Open collector
Digital inputs	Open collector, max current 500 mA <i>Note: Do not apply voltage, connect switch between pin and ground.</i> Vih, min 2 VDC Vil, max 0.8 VDC Vih, max 36 VDC
Analog input count	Total: 4
Analog input	Zero-scale: 0 VDC Full-scale: 3.3 VDC Leakage current: 66 µA

ACEview software

Operating systems	Microsoft® Windows® Vista™, 2000, and XP
Languages	
User interface	English, French, German, Spanish, Italian, Japanese, and Simplified Chinese
Online help	English and French

Wireless access point specifications

Standards	IEEE 802.11b, IEEE 802.11g, IEEE 802.11i
Channels	1 (2.412 GHz) to 11 (2.462 GHz)
Band	2.4 GHz Wireless-G
Channels spacing	5 MHz
Security features	Open WPA (Wireless Protected Access) WPA2 Open WEP (64-bit and 128-bit) Shared WEP (64-bit and 128-bit)
Encryption	Wireless Equivalent Privacy (WEP) Temporal Key Integrity Protocol (TKIP) Advanced Encryption Standard (AES)



C: Regulatory Information

- Canada
- U.S.A.
- Important Note
- FCC Caution
- Approved antennas

Note: Unauthorized modifications or changes not expressly approved by Sierra Wireless, Inc. could void compliance with regulatory rules, and thereby your authority to use this equipment.

Canada

To ensure that the MP modem meets Health Canada's Safety Code 6 requirements, a separation distance of at least 20 cm (8 inches) must be maintained between the modem's Main RF antenna and the body of the user and any nearby persons at all times and in all applications and uses.

Additionally, the maximum antenna gain in the PCS band, including cable loss, must not exceed 4.15 dBi, and in the Cellular band, must not exceed 5.1 dBi, to comply with Industry Canada and Health Canada regulations limiting both maximum RF output power and human exposure to RF radiation.

For the MP modem, the maximum gain for the AP antenna must not exceed 3 dBi, and the AP antenna must be at least 20 cm away from the Main RF antenna.

Antenna Considerations

Although the antenna model(s) used with these devices meet(s) the Industry Canada Radio Frequency requirements, it is possible that the future customers may swap them for different ones without network provider's knowledge and approval. Such customers must be made aware of, and follow, the Radio Frequency requirements applied in this Technical Approval:

- RSS-102 "Radio Frequency Exposure Compliance of Radiocommunication Apparatus (All Frequency Bands)"
- RSS-129 "800 Mhz Dual-Mode CDMA Cellular Telephones"
- RSS-132e "Cellular Telephones Employing New Technologies Operating in the Bands 824-849 Mhz and 869-894 Mhz"
- RSS-133 r1 "2 GHz Personal Communications Services"

U.S.A.

To comply with FCC regulations limiting both maximum RF output power and human exposure to RF radiation, the maximum antenna gain, including cable loss, in the PCS band, must not exceed 4.15 dBi or and in the Cellular band, must not exceed 5.1 dBi or .

The Main RF antenna must be mounted such that there is a separation distance of at least 20 cm (8 inches) between the Main RF antenna and the body of the user or any nearby persons.

For the MP modem, the maximum gain for the AP antenna must not exceed 3 dBi, and the AP antenna must be professionally installed with a separation distance of at least 20 cm away from the Main RF antenna, per FCC Part 15 requirements.

Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Important Note

To comply with FCC RF exposure compliance requirements, the antenna used for the WiFi transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.”

FCC Caution

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

Approved antennas

The WiFi antennas approved for use with this device must be of either a PCB omni antenna with a gain of no more than +2 dBi, or a dipole antenna with a gain of no more than +5dBi. No other antennas are approved for use with this device.”



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