

ADSL 2⁺ Modem Router Wireless N ADSL 2⁺

SAPIDO

Modem Router RM-1802

ADSL

Networking

User Manual

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FCC Statement

FC

Federal Communication Commission Interference Statement This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution

- 1. The device complies with Part 15 of the FCC rules. Operation is subject to the following conditions:
- 2. This device may not cause harmful interference, and this device must accept any interference received, including interference that may cause undesired operation.
- 3. FCC RF Radiation Exposure Statement: The equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.
- 4. This Transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
- 5. Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user authority to operate the equipment.

IMPORTANT NOTE

FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance20cm between the radiator & your body.

CE Mark Warning

(()

This is a class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

National Restrictions

Frequency range - 2400.0 - 2483.5 MHz

Country	Country	Reason/remark
Pulgorio	2020	General authorization required for outdoor use
Dulyana	none	and public service.
	Outdoor use limited to 10	Military Radiolocation use. Refarming of the 2.4
Franco	mW o i r p within the	GHz band has been ongoing in recent years to
FIGUCE	mvv e.i.r.p. within the	allow current relaxed regulation. Full
	Danu 2434-2463.5 MHz	implementation planned 2012.
Itoly	2020	If used outside of own premises, general
пату	none	authorization is required.
Luxombourg	2020	General authorization required for network and
Luxembourg	none	service supply (not for spectrum).
		This subsection does not apply for the
Norway	Implemented	geographical area within a radius of 20 km from
		the centre of Ny-Ålesund.
Russian	2020	Only for indeer applications
Federation	none	Only for indoor applications.

Note: Please don't use the product outdoors in France

CE Statement of Conformity

Our product has been tested in typical configuration by Ecom Sertech Corp and was found to comply with the essential requirement of "Council Directive on the Approximation of the Laws of the Member Sates relating to Electromagnetic Compatibility" (89/336/EEC; 92/31/EEC; 93/68/EEC). The Declaration of Conformity can be found at the Sapido regional website. www.sapidotech.de

CE Information of Disposal



The adjustic and electronic equipment or unit which is labeled with crossed-out wheeled bin may not be disposed of with household waste. This mark is based on European Directive 2002/96/EC (for Waste Electric and Electronic Equipment=WEEE).

Please take it to the designated collection facilities. We will ensure the proper recycling, reuse and other forms of recovery of WEEE. WEEE has the potential effects on the environment and human health as a result of the presence of hazardous substances. You can contribute to eliminate these effects by your cooperation.

Safe Seating Gestures

You should follow the manufacturer's instructions for adjusting the backrest to fit your body properly.

- An adjustable chair that provides firm, comfortable support is best.
- Adjust the height of the chair so your thighs are horizontal and your feet flat on the floor.
- The back of the chair should support your lower back (lumbar region).



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Chapter 1 Introduction

1.1 Overview

RM-1802 is a high speed ADSL2+ Wireless Router designed for home and SOHO. It is ADSL2 and ADSL2+ compliant, and supports 24Mbps downstream which is three times fast than traditional ADSL. Users can connect Internet via ADSL line provided by ISP. In the near side, PC or device can connect RM-1802 via Ethernet or Wi-Fi with IEEE 802.11n.

RM-1802 is easy-to-use, high efficiency and secure. RM-1802 provides not only high speed ADSL2+ but also wired and wireless for users to choose. RM-1802 has entity WPS button for user to connect easily and securely. In security, RM-1802 has NAT, Firewall, and ACL...etc to protect users in LAN. Moreover, RM-1802 has encryptions way, WEP, WPA, WPA2, to prevent any unauthorized access to wireless network.

1.2 Features

High speed Internet connection

ADSL2/2+ Broadband Router is ITU-T ADSL2 and ADSL2+ compliant and provides high speed Internet connection. Furthermore, ADSL2/2+ Broadband Router can auto detect connect parameter to meet each ISP.

Wired/Wireless All-in-one

Not only Ethernet (wired), ADSL2/2+ Broadband Router also has 802.11n Wi-Fi (wireless) for user to choose.

Rigorous Security mechanism

ADSL2/2+ Broadband Router provides Wireless Security, NAT, ACL Firewall...etc security mechanism to make sure that the data of user in network are protected securely.

High Quality connection

With QoS, the data in network is reordered to make sure the fluency of network application or service, like VoIP, Skype, IPTV or online game.

One Touch Encrypted Wireless connection

ADSL2/2+ Broadband Router has entity WPS button to make wireless connecting more easy. All user should do is just One Touch.

Easy to configure and manage

With convenient Web-based UI, user can configure easily and browse system

information and status. ADSL2/2+ Broadband Router also provide remote management like SNMP, Telnet, TFTP, TR-069.

1.3 Specifications

Item	Specification			
	Key Components			
Main Processor	Realtek RTL8672-vK ADSL2/2+ with RTL8271B AFE			
Flash	2Mbytes Serial Flash			
RAM	8Mbytes SDRAM			
Wireless Chip	Realtek RTL8188RE 802.11b/g/n 1T1R			
Ethernet Controller	Realtek RTL8305N 5-Port 10/100Mbps Switch Controller			
	Interfaces			
ADSL Port	1 x RJ-11 for ADSL line connection			
LAN Port	4 x 10/100Mbps RJ-45 with auto MDI/MDIX			
	Wireless			
Wireless Standards	IEEE 802.11b/g/n			
Antenna	External 3dBi x1			
Peak Gain of the Antenna	<u>2.27dBi @ 2.45GHz</u>			
	Other Physical			
	Power x1			
	ADSL x1			
LED Indicators	LAN x4			
	Wireless / WPS x1			
Buttons	Reboot button / Reset button – one sec for reboot / ten seconds for restore to factory default setting °			
Buttons	WPS button – When WPS button pushed , system will enter WPS mode • Power button: power on/off			

	Operating Temp. 0°C~40°C (32°F~104°F)
O	Storage Temp20°C~70°C (-4°F~158°F)
Operation Requirement	Operating Humidity 10% to 85% Non-Condensing
	Storage Humidity 5% to 90% Non-Condensing
Power Supply	Power Adapter DC12V/1A

Note: 1. Firmware Upgrade available through download.

1.3.1 Views of Product Appearance





Power Plug	Power Adapter DC12V/1A
RJ-11	RJ-11 ADSL port for connecting to ADSL line
Reset Button	Press " Reset " button over 10 seconds. When status indicator turns from flashing to solid, the process is completed. All settings are back to default.
Ethernet Port	4 RJ-45 Ethernet 10/100 Ports
Power button	Power on/off device

1.3.2	LED Indicator	Status	Description
-------	---------------	--------	-------------

LED	Function	Colo r	Statu s	Description
Power x 1	Power indication	Green	On	Power is being applied to this product
			On	Connected to DSLAM successfully
ADSL x 1	ADSL port activity	Green	Blinking 120ms	Training with DSLAM
			Blinking 30ms	ADSL interface Tx/Rx activity
	LAN port activity	Green	On	Connected at 100Mbps
LAN x 4			Blinking 30ms	100Mbps Tx/Rx activity
		Green	On	Connected at 10Mbps
			Blinking 120ms	10Mbps Tx/Rx activity
			On	Wireless is active
Wireless / WPS x 1	&	Green	Blinking 30ms	Wireless data is transmitting/receiving
	WPS status	Reddish Orange	Blinking 120ms	WPS function in progress

1.4 System Requirements

To begin with ADSL2/2+ Broadband Router, you must have the following minimum system requirements. If your system can't correspond to the following requirements, you might get some unknown troubles on your system.

- One Ethernet (10 BASE-T or 10/100 BASE-TX) network interface card.
- PC and at least one web browser software installed (E.g.: Internet Explorer 5.0, Netscape Navigator 7.x, Apple Safari 2.03 or higher version).
- At lease one 802.11b, 802.11g, or 802.11n wireless adapter for wireless clients.
- Recommended OS: Windows 2000, Windows XP, Windows Vista, Windows 7 / Linux.

1.5 WAN Network Plug and Play

- ♦ WAN Type auto-detection :
 - When using Ethernet auto-connection:
 - Auto-detection mode only applies on PPPoE, DHCP, PPTP and L2TP.
 - Router will detect WAN type and load the settings from last time or display corresponding page for user to input information.
 - > If there is no setting from user, the router will load the default settings.

If there is no setting from user, it will detect ISP and load corresponding settings.

1.6 Get Your IP Automatically & Manually

After ADSL2/2+ Broadband Router connected with your computer, please make sure your IP is in the automatic IP position or you adjust it manually in order to activate the Internet network from home to Internet. If you don't know how to enter the settings, please follow the steps as below.

Step 1. Go to Start>Settings> Network Connections and then select Local Area Connection.



Step 2. Click on Properties

Jupport	5 	
Connection		
Status:		Connected
Duration:		23:36:29
Speed:		100.0 Mbps
Activity	Sent — 🛃	P Received
Packets:	3,218	17,308
Properties	Disable	

Step 3. Double click on Internet Protocol (TCP/IP).

🕂 Local Area Connection Properties 🛛 🔹 🔀
General Authentication Advanced
Connect using:
Bealtek RTL8139 Family PCI Fast Ethernet NIC
Configure
This connection uses the following items:
Transmission Control Protocol/Internet Protocol. The default wide area network protocol that provides communication across diverse interconnected networks.
Show icon in notification area when connected
OK Cancel

Step 4-1. For getting IP automatically if you are one of the users under ADSL2/2+ Broadband Router, please skip **Use the following IP address** and then select **Obtain an IP address automatically** and **Obtain DNS server address automatically** and then click on **OK** button.

Internet Protocol (TCP/IP) Prope	rties 🛛 🛛 🔀
General Alternate Configuration	
You can get IP settings assigned autor this capability. Otherwise, you need to the appropriate IP settings.	matically if your network supports ask your network administrator for
 Ubtain an IP address automatical 	у
Use the following IP address: —	
IP address:	
Subnet mask:	
Default gateway:	
OUDtain UN5 server address autor	naticaly
Use the following DNS server add	dresses:
Preferred DNS server:	
Alternate DNS server:	
	Advanced
	OK Cancel

Step 4-2. For getting IP manually in order to specify a Virtual Server, such as Print Server, FTP Server and so on, please skip **Obtain an IP address automatically** and then select **Use the following IP address**. And the following default setting of ADSL2/2+ Broadband Router should be noted:

- IP Address: 192.168.1.10 (as your Print Server for example)
- Subnet Mask: 255.255.255.0
- Default Gateway: 192.168.1.1

Note: If you configure your computer's IP Address manually, it needs to be on the same network segment.

For example:

- IP Address: 192.168.1.xxx (xxx can be any number between 2 and 253, but it can't be repeated, we use 100 to be the example.)
- Subnet Mask: 255.255.255.0
- Gateway: 192.168.1.1 (this is the IP address of ADSL2/2+ Broadband Router in Router Mode)
- DNS: 192.168.1.1 (use ADSL2/2+ Broadband Router's IP address or on your own choice)

Note: IP address and Default gateway cannot be the same.

eneral /ou can get IP settings assigned his capability. Otherwise, you ner he appropriate IP settings. O Obtain an IP address autom	automatically if your network supports ed to ask your network administrator for atically
Use the following IP address	s]
IP address:	192.168.1.100
Subnet mask:	255 . 255 . 255 . 0
Default gateway:	192.168.1.1
Obtain DNS server address	automatically
O Use the following DNS served	er addresses:
Preferred DNS server:	192.168.1.1
Alternate DNS server:	
	Advanced
	OK Cancel

1.6.1 Network Testing

There are two ways to test your Network whether it can work on Internet or not. They are "Testing with Internet Browser" and "Testing with Dos".

1.6.2 Testing with Internet Browser

Open an Internet Browser, such as Internet Explore or Netscape. Input a valid web address you like, for example, <u>http://www.yahoo.com</u> in the web address blank and then press enter. If the website appears, that means your Internet is working under normal situation.

🕘 about	:blank - Microsoft Internet Explorer
File Edit	t View Favorites Tools Help
🕒 Bacl	k 🝷 🜍 🕤 🖹 🙆 🏠 🔎 Search 🤺
Address	http://www.yahoo.com

1.6.2.1 Testing with DOS (Windows XP Platform)

Step 1. Go to start -> Run.



Step 2. Input **cmd** in the blank, and then click **OK** button. The Command Prompt window appears.

Run	? 🛛
Type the name of a program, folder, do Internet resource, and Windows will op	ocument, or en it for you.
Open: md	~
OK Cancel	Browse

Step 3. Input **ipconfig** in the flashing area then press enter. You will get an IP Address 192.168.1.100, for example, and Default Gateway as 192.168.1.1.

Ethernet	ta	daj	pte	r :													
	Co	nne	ect	ior	n-s	pe	ec	if	ic	D	N S	SI	ıff	fi	×	:	
) ا	IP	Ĥ	ddr	ess	s .											:	192.168.1.100
	Su	bne	et	Mas	sk					-						:	255.255.255.0
(De	fa	ult	Ga	ate	Wa	a y									:	192.168.1.1

Step 4. Ping a legal WAN Address such as 192.168.1.1. If Internet works, it will show **Reply** from 192.168.1.1: bytes = 32 time = 3ms TTL =64, for example.

```
C: \Documents and Settings \chou1 >ping 192.168.1.1

Pinging 192.168.1.1 with 32 bytes of data:

Reply from 192.168.1.1: bytes=32 time=2ms TTL=64

Reply from 192.168.1.1: bytes=32 time=1ms TTL=64

Reply from 192.168.1.1: bytes=32 time=1ms TTL=64

Reply from 192.168.1.1: bytes=32 time=1ms TTL=64

Ping statistics for 192.168.1.1:

Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),

Approximate round trip times in milli-seconds:

Minimum = 1ms, Maximum = 2ms, Average = 1ms
```

If it can't work, it will show **Request timed out**.

```
C:\Documents and Settings\chou1>ping 192.168.1.1

Pinging 192.168.1.1 with 32 bytes of data:

Request timed out.

Request timed out.

Request timed out.

Request timed out.

Ping statistics for 192.168.1.1:

Packets: Sent = 4, Received = 0, Lost = 4 (100% loss),

Approximate round trip times in milli-seconds:

Minimum = Oms, Maximum = Oms, Average = Oms
```

Chapter 2 Hardware Installation

ADSL2/2+ Broadband Router is a high speed ADSL2+ Wireless Router designed for home and SOHO. It is ADSL2 and ADSL2+ compliant, and supports 24Mbps downstream which is three times fast than traditional ADSL. Users can connect Internet via ADSL line provided by ISP. In the near side, PC or device can connect ADSL2/2+ Broadband Router via Ethernet or Wi-Fi with IEEE 802.11n.



Chapter 3 Configuration

The configuration of ADSL2/2+ Broadband Router mainly contain three part, WAN, LAN, WLAN and NAT.

3.1 WAN Configuration

3.1.1 WAN

Setun	Status	Setup	Advanced	Service	Firewall	Maintenance
octup	WAN	LAN	WLAN			

Please click Setup, WAN to configure. There are there parts, WAN, ATM, ADSL.

3.1.1.1 **WAN**

The DSL WAN connection can be separated virtually into multiple channels by assigning different VPI/VCI in each Permanent Virtual Circuit (PVC). In each PVC you can also set the connection protocol to be PPP, Dynamic IP, Static IP or Bridge mode.

Notice: The "Connect" and "Disconnect" button will be enable only when the connect type of PPPoE and PPPoA is "Manual"

WAN	Status	Setup	Advanced	Service	Firewall	Maintenance						
	WAN	LAN	WLAN									
WAN	Channe	l Configu	ration									
ATM ADSL	The DSL WAN VPI/VCI in each to be PPP, Dyn Note : The "Con PPPoA is "Man	connection can be n Permanent Virtua namic IP, Static IP nnect" and "Discon	separated virtually in I Circuit (PVC). In ear or Bridge mode. nect" button will be e	to multiple channels ch PVC you can also nable only when the	by assigning differe o set the connection connect type of PPI	nt protocol PoE and						
	Default Route Selection: O Auto O Specified											
	VPI: 0 VCI: Encapsulation: O LLC O VC-Mux											
	Channel Mod	Channel Mode: 1483 Bridged 🗹 🛛 Enable NAPT: 🗌										
	Enable IGMP:					=						
	PPP Settings:	:										
	User Name:			Password:								
	Type:	Continuo	us 🗸	Idle Time (min):								
	WAN IP Settin	ngs:										
	Type:	Fixed I	P									
	Local IP Add	ress:		Remote IP Addres	ss:							
	Netmask:											
	Default Route	: ODisabl	e	Enable	O Auto							
	Unnumbered											
	Connect	Disconnect Ad	d Modify Delete	Undo Refres	h							
٢	Current ATM	VC Table:			emete ID NotMac	User						

3.1.1.2 **ATM**

This page is used to configure the parameters for the ATM of your ADSL Router. Here you may change the setting for QoS, PCR, CDVT, SCR and MBS.

АТМ	Status	Setup	Advanced	Service	Firewall	Maintenance						
	WAN	LAN	WLAN									
WAN	ATM Se	ettings										
ATM ADSL) This page is u Here you may	sed to configure the change the setting	parameters for the A for QoS, PCR,CDVT	TM of your ADSL R , SCR and MBS.	outer.							
	VPI:	VPI: VCI: QoS: UBR										
	PCR: CDVT: SCR: MBS:											
	Apply Cha	Inges Undo										
	Current ATM	VC Table:										
	Select VPI	VCI G 200 U	BR 6144	0	MBS							

3.1.1.3 **ADSL**

This page allows you to choose which ADSL modulation settings your modem router will support.

ADSL	Status	Setup	Advanced	Service	Firewall	Maintenance				
	WAN	LAN	WLAN							
WAN	ADSL S	ettings								
ATM ADSL	This page allov will support.	vs you to choose wi	nich ADSL modulatio	n settings your mod	em router					
	ADSL modul	ation:								
		✓ G.Lite								
		G.Dmt								
		✓ T1.4	13							
		ADS	iL2							
		ADS	L2+							
	AnnexL Opti	on:								
		Enal	bled							
	AnnexM Opt	ion:								
	ADSI Conch	Enal	bled							
	AUSE Capab	IIIty:	van Enable							
			Enable							
		I SRA	LIIADIE							
	Apply Char	nges								

3.2 LAN configuration

3.2.1 LAN



Please click Setup, LAN to configure. There are there parts, LAN, DHCP, DHCP Static.

3.2.1.1 LAN

This page is used to configure the LAN interface of you ADSL Router. Herer you may change the setting for IP address, subnet mask, etc.

LAN	Status	Setup	Advanced	Service	Firewall	Maintenance
27.03	WAN	LAN	WLAN			
LAN DHCP DHCP Static	LAN Int This page is us change the set	serface Set	LAN interface of your , subnet mask, etc	ADSL Router. Here	e you may	
	Interface Nat IP Address: Subnet Mask Seconda IGMP Snoop Apply Chat LAN Port: Link Speed/I Modify	me: e1 192.164 :: 255.254 ry IP ing: ③ Disa nges	8.1.1 5.255.0 able © Enable			5
	ETHERNET S Select	Idress:	1 🗌 LAN2 🗌 LAN	Link Mode AUTO Negotiation AUTO Negotiation AUTO Negotiation 3 □ LAN4 □ WL	AN	

3.2.1.2 **DHCP**

This page can be used to configure the DHCP mode. None, DHCP, Relay or DHCP server.

DHCP	Status	Setup	Advanced	Service	Firewall	Maintenance
	WAN	LAN	WLAN			
LAN		lode				
DHCP	This page can (1)Enable the I address pools your network a (2)Enable the I the LAN. You o (3)If you choos	be used to config th DHCP Server if you available to hosts oi s they request Inter DHCP Relay if you a can set the DHCP s e "None", then the p	ne DHCP mode:Non are using this device n your LAN. The device net access. are using the other [erver ip address. modem will do nothi	e,DHCP Relay or DH a as a DHCP server. rice distributes numb)HCP server to assign ng when the hosts re	CP Server. This page lists the IP ers in the pool to hos n IP address to your quest a IP address.	sts on hosts on
	LAN IP Addre	ss: 192.168.1.1 Su	ubnet Mask: 255.25	55.255.0		
	DHCP Mode:	D	HCP Server 🔽			
	Interface:	V	LAN1 LAN2	LAN3 LAN4	WLAN	
	IP Pool Rang	e:	92.168.1.2)2.168.1.254	- Show Client		
	Default Gateway:	19	92.168.1.1		_	
	Max Lease T	ime: 14	140 minu	tes		
	Domain Nam	e: do	omain.name			
	DNS Servers:	19	92.168.1.1			
	Apply Char	nges Undo				
	Set Ven	dorClass IP Range				

3.2.1.3 DHCP Static

This page lists the fixed IP/MAC address on your LAN. The device distributes the number configured to hosts on your network as they request Internet access.

DHCP Static	Status	Setup	Advanced	Service	Firewall	Maintenance					
	WAN	LAN	WLAN								
LAN	DHCP S	Static IP Co	onfiguratio	n							
DHCP DHCP Static	DHCP This page lists the fixed IP/MAC address on your LAN. The device distributes the number configured to hosts on your network as they request Internet access.										
	IP Address:	0.0.0.0									
	Mac Address	: 000000	0000000 (ex. 0	0E086710502)							
	Add De	lete Selected	Undo								
Select IP Address MAC Address											
	001000		Address	1.7107100100							

3.3 WLAN Configuration

3.3.1 WLAN



Please click Setup, WLAN to configure. There are five parts, Basic, Security, Access Control, Advanced, WPS.

3.3.1.1 Basic

This page is used to configure the parameters for your wireless network.

Basic	Status	Setup	Advanced	Service	Firewall	Maintenance
Duoto	WAN	LAN	WLAN			
Basic	Wireles	s Basic Se	ettings			
Security	This page is us	sed to configure the	parameters for your v	vireless network .		
Access Control Advanced	Disable	Wireless LAN Inter	face			
WPS	Band:	2.4 GHz (B+G+N) 🔽			
	Mode:	AP 🔽				
	SSID:	RTL867x-A	ADSL]		
	Channel Wid	th: 40MHZ	\checkmark			
	Control Side	band: Upper 🔽				
	Channel Nun	nber: Auto 🔽	Current Channel:	11		
	Radio Power (Percent):	100% 🔽				
	Associated C	lients: Show	Active Clients			
	Apply Char	nges				

3.3.1.2 **Security**

This page allows you setup the wireless security. Turn on WEP or WPA by using Encryption Keys could prevent any unauthorized access to your wireless network.

Security	Status	Setup	Advanced	Service	Firewall	Maintenance				
	WAN	LAN	WLAN							
Basic	Wireles	s Security	Setup							
Security Access Control	This page allov Keys could pre	vs you setup the wir event any unauthoriz	eless security. Turn ed access to your wi	on WEP or WPA by reless network.	vusing Encryption					
Advanced WPS	Encryption:	None	Set WEP Key							
	Use 802.1	x Authentication	○WEP 64bits ○V	VEP 128bits						
	WPA Authen	tication Mode:	Enterprise (RADIU)	S) 💿 Personal (Pr	e-Shared Key)					
	Pre-Shared k	Key Format:	Passphrase	~						
	Pre-Shared k	Key:								
	Authenticatio Server:	on RADIUS	Port 1812 IP ad	ddress 0.0.0.0	Password					
	Note: When encryption WEP is selected, you must set WEP key value.									
	Apply Cha	inges								

3.3.1.3 Access Control

If you choose "Allowed Listed", only those clients whose wireless MAC address are in the access control list will be able to connect to your Access Point. When "Deny Listed" is selected, these wireless clients on the list will not be able to connect the Access Point.

Access Control	Status	Setup	Advanced	Service	Firewall	Maintenance
interest oblight	WAN	LAN	WLAN			
Basic	Wireles	s Access	Control			
Security Access Control Advanced	If you choose ' in the access Listed' is selec Access Point.	Allowed Listed', only control list will be ab ted, these wireless	/ those clients whose le to connect to your clients on the list wil	e wireless MAC addr Access Point. Whe I not be able to conr	resses are en 'Deny nect the	
WP5	Wireless Access Control Mode: Disable Vireless Access Control Mode:					
	MAC Addres	55:	(ex. 00E080	5710502)		
	Add Rese	t				
	Current Acces	ss Control List:			_	
	MAC Address		Select			
	Delete Sel	ected Delete	AII			

3.3.1.4 **Advanced**

These settings are only for more technically advanced users who have a sufficient knowledge about wireless LAN. These settings should not be changed unless you know what effect the changes will have on your Access Point.

Advanced	Status	Setup	Advanced	Service	Firewall	Maintenance
, la vanoou	WAN	LAN	WLAN			
Basic	Wireles	s Advance	ed Settings			
Security Access Control Advanced	These settings knowledge abo know what effe	are only for more to ut wireless LAN. Th ct the changes will	echnically advanced u lese settings should i have on your Access	isers who have a su not be changed unle Point.	fficient ess you	
WPS	Authenticatio	on Type: Ope	n System 🔘 Share	d Key 💿 Auto		
	Fragment Th	reshold: 2346	(256-2346)			
	RTS Thresho	ld: 2347	(0-2347)			
	Beacon Inter	val: 100	(20-1024 ms	3)		
	DTIM Interva	l: 1	(1-255)			
	Data Rate:	Auto	\sim			
	Preamble Ty	pe: 💿 Long	g Preamble i O Shoi	t Preamble		
	Broadcast SS	SID: 💿 Ena	bled 🔿 Disabled			
	Relay Blocki	ng: OEna	bled 💿 Disabled			
	Ethernet to V Blocking:	Vireless OEna	bled 💿 Disabled			
	Wifi Multicas Unicast:	tto 💿 Ena	bled ODisabled			
	Aggregation	🖲 Ena	bled 🔿 Disabled			
	Short GI:	💿 Ena	bled ODisabled			
	Apply Char	nges				

3.3.1.5 **WPS**

Wi-Fi Protected Setup (WPS) is an easy way to establish a secured wireless network between 11N Broadband router and wireless card. Users do not need to manually entering a creative, yet predictable security key on both Wi-Fi devices to prevent unwanted access to their wireless network. With WPS, it can automatically configure a wireless network with a network name (SSID) and strong WPA data encryption and authentication.

WPS can be enabled by 2 methods:

- 1. PBC (Push button configuration) Method, in which the user simply has to push a button, either an actual or a virtual one, on both WPS devices to connect.
- 2. PIN (Personal Identification Number) Method, in which a PIN has to be taken either from a sticker label or from the web interface of the WPS device. This PIN will then be entered in the AP or client WPS device to connect.

Please follow instructions below to enable the WPS function.

Start PBC:

(1.) Press the WPS button from 11N Broadband router or click Start PBC from menu
 "Wi-Fi Protected Setup", and waiting for the WPS wireless card setting.



or

Wi-Fi Protected Setup

This page allows you to change the setting for WPS (Wi-Fi Protected Setup). Using this feature could let your wireless client automically syncronize its setting and connect to the Access Point in a minute without any hassle.

Disable WPS		
WPS Status:	O Configured	UnConfigured
Self-PIN Number:		Regenerate PIN
Push Button Configuration:	Start PBC	
Apply Changes Reset		
Client PIN Number:		Start PIN

(2.) Open the "Wireless Utility" of your wireless card, and click its "PBC" button, to start auto pairing.

😑 Wireless Utility	
Refresh(R) View(V) About(A)	
Refresh(<u>R</u>) View(<u>Y</u>) About(<u>A</u>)	General Profile Available Network Advanced Status Statistics Wi-Fi Protect Setup Wi-Fi Protected Setup (WPS) An easy and secure setup solution for Wi-Fi network Pin Input Config (PIN) After pushing the PIN button.Please enter the PIN code into your AP. PIN Code : 40336930 Pin Input Config (PIN) After pushing the PBC button.Please push the physical button on
<	your AP or visual button on the WPS config page. Push Button Config (PBC)
✓ Show Tray Icon ☐ Radio Off	 Disable Adapter Windows Zero Config
Ready	

(3.) While scanning is successful, the information of the wireless card appears in the windows below.

😑 Wireless Utility		
Refresh(<u>R</u>) View(<u>V</u>) Abou	t(<u>A</u>)	
🖃 🦞 MyComputer	General Profile Available Network Status Statustics Wi-Fi Protect Setup	
802.11n wireles	Chattan Associated Theory where the	
	Status: Associated minodynput:	
	Speed: Tx: 150 Mbps Kx: 300 Mbps	
	Encryption: None Tx:20.6%, Total:20.6%	
	Signal Strength: 100%	
	Link Quality: 100%	
	Network Address:	
	MAC Address: 00:50:18:67:89:12	
	IP Address: 192.168.1.150 Subpet Made: 255.255.0	
	Gateway: 192.168.1.1	
	ReNew IP	
🗹 Show Tray Icon	Disable Adapter	lose
Radio Off		
Ready	NUM	l :

Start PIN:

(1.) Open the "**Wireless Utility**" of your wireless card. Follow its PIN instruction to get a new PIN number. Write it down.

😑 Wireless Utility	
$\operatorname{Refresh}(\underline{R})$ $\operatorname{View}(\underline{V})$ At	bout(<u>A</u>)
🖃 🚽 MyComputer	General Profile Available Network Advanced Status Statistics Wi-Fi Protect Setup Wi-Fi Protected Setup (WPS) An easy and secure setup solution for Wi-Fi network
	Wi-Fi Protected Setup - PIN method Wi-Fi Protected Setup - PIN method Please enter the following PIN code into your AP . PIN Code : 79695039 Status : Initial WPS Cancel
<	Σ
Show Tray Icon	Disable Adapter Close
Ready	

(2.) Open menu "Wi-Fi Protected Setup" of 11N Broadband router, input the PIN number from the wireless card then click Start PIN.

Wi-Fi Protected Setup

This page allows you to change the setting for WPS (Wi-Fi Protected Setup). Using this feature could let your wireless client automically syncronize its setting and connect to the Access Point in a minute without any hassle.

Disable WPS		
WPS Status:	○ Configured	OnConfigured
Self-PIN Number:		Regenerate PIN
Push Button Configuration:	Start PBC	
Apply Changes Reset		
Client PIN Number:		Start PIN

(3.) Back to "Wireless Utility" and press the "Start PIN" button to complete the auto-paring process.

😑 Wireless Utility		
Refresh(<u>R)</u> View(<u>V</u>) Abou	K(A)	
B S MyComputer	General Profile Available Network Status Statistics Wi-Fi Protect Setup	
002.1111 wileles	Statuc: According Throughput:	
	Status, Associated inflographic	
	Type: Infrastructure	
	SSID: 11N Broadband Router	
	signal strength:	
	Link Quality:	
	Network Address:	_
	MAC Address: 00:50:18:67:89:12	
	IP Address: 192.168.1.150	
	Subnet Mask: 255.255.255.0	
	Gateway: 192.168.1.1	
	ReNew ID	ř
<		
Show Tray Icon	Disable Adapter	Close
🔲 Radio Off		
Ready	NU	M;

3.4 NAT

NAT is a method of mapping one or more IP addresses and/or services ports into different specified services, where NAT stands for Network Address Translation. It allows the internal IP addresses of many computers on a Local Area Network (LAN) to be translated to one public address, saving users' cost. It also plays a security role by obscuring the true IP addresses of important machines from potential hackers on the Internet. For convenience, we called a router having the NAT facility as a NAT-enabled router.

3.4.1 Visual Server

This page allows you to configure virtual server so others can access the server through the Gateway.

Virtual Server	Status	Setup	Advanced	Service	Firewall	Maintenance
	Route	NAT	QoS	CWMP	Port Mapping	Others
DMZ	Virtual S	Server				
Virtual Server NAT Forwarding	This page allows Gateway.	s you to config virtu	al server,so others o	can access the serve	r through the	
ALG	Service Type:					
NAT Exclude IP	Usual Server	vice Name:	AUTH			
Port Trigger	User-defin	ed Service Name				
FTP ALG Portl	Protocol:		TCP	~		
Nat IP Mapping	WAN Setting:		Interface	~		
	WAN Interface	:	a0	~		
	WAN Port:		113	(ex. 5001:5010))	
	LAN Open Port	t:	113			
	LAN Ip Address	5:				
	Apply Chan Current Virtual ServerName	ges Server Forwardi Protocol Local II	ng Table: P Address Local P	ort WAN IP Addres	s WAN Port State	Action

3.4.2 Visual DMZ

Virtual DMZ allows you to expose one computer to Internet, so that all inbound packets will be redirected to the computer you set. It is useful while you run some applications that use uncertain incoming ports. Please use it carefully.

DMZ

A Demilitarized Zone is used to provide Internet services without sacrificing unauthorized access to its local private network. Typically, the DMZ host contains devices accessible to Internet traffic, such as Web (HTTP) servers, FTP servers, SMTP (e-mail) servers and DNS servers.

Enable DMZ		
DMZ Host IP Address:		
Apply Change	Reset	

1. Enable DMZ

Check **Enable** to apply Virtual DMZ for the Router.

2. DMZ Host IP Address

This field stands for the destination IP address that you like to redirect the matched packet to.

3. Apply Changes & Reset

Click on **Apply Changes** to save the setting data. Or you may click on **Reset** to clear all the input data.

Chapter 4 DDNS Service Application

DDNS is a service changes the dynamic IP to the static IP. The settings of DDNS can solve the problem of being given the different IP by router every time. After setting the Router, your host name would correspond to your dynamic IP. Moreover, via the host name application, it could be easier for you to use FTP, Webcam and Printer remotely.

Dynamic DNS allows you to make an assumed name as a dynamic IP address to a static host name. Please configure the dynamic DNS below. Please select **Dynamic DNS** under the **IP Config** folder, and follow the instructions below to enter the **Dynamic DNS** page to configure the settings you want.

If you don't have a DDNS account, please follow the steps to complete your DDNS with Dynamic IP settings.

Step 1. First access the Internet and fill <u>http://www.dyndns.com/</u> into the address field of your web browser, then click <u>Create Account</u>.



Step 2. Fill in the form as required, and then click on Create Account button.

2				
Create Your D	ynDNS Acco	unt		
Please complete the form to cro	eate your free DynDNS Aco	count.		
User Information				
Username:				
E-mail Address:		Instructions to activate your accou	unt will be sent to the e-mail addre	ess provided.
Confirm E-mail Address:				
Password:		Your password needs to be more to choose a password that is a comm	than 5 characters and cannot be th non word, or can otherwise be eas	ne same as your username. Do not ily guessed.
Confirm Password:				
About You (ontional)				
providing this information will he	lp us to better understand	l our customers, and tailor fut	ure offerings more accura	tely to your needs. Thanks
or your help!				
		Woda	not coll your account information t	an an and including a must a mail
How did you hear about		address	s.	o anyone, including your e-mail
Dotails:				
Terres of Counting	2			
Terms of Service				
lease read the accepatable use	e policy (AUP) and accept i	t prior to creating your accour	nt. Also acknowledge that	t you may only have one
1) free account, and that crea	tion of mu <mark>l</mark> tiple free accour	nts will result in the deletion o	f all of your accounts.	
- 1				
Policy Last Modified:	February 6, 2006			
ACKNOWLEDGMENT AND	ACCEPTANCE OF TERM	IS OF SERVICE		
All services prov:	ided by Dynamic Net	work Services, Inc.		
("DynDNS") are pro	ovided to you (the	"Member") under the	liev	
("AUP") and any of	ther operating rule	and policies set f	orth	
by DynDNS. The AU	P comprises the ent	ire agreement betwee	n	
the Member and Dyn	nDNS and supersedes	all prior agreement	3	
between the partie	es regarding the su	ubject matter contain	ed	
herein. BY COMPLET	TING THE REGISTRATI	ION PROCESS AND CLICK	ING	
BOUND BY ALL OF TH	HE TERMS AND CONDIT	TIONS OF THE AUP.	U DE	
2. DESCRIPTION OF SERV	VICE		~	
I agree to the AUP:				
I will only create one (1)				
free account:				

Mailing Lists (optional)
DynDNS maintains a number of mailing lists designed to keep our users informed about product annoucements, client development, our company newsletter, and our system status. Please use the checkboxes below to alter your subscription preference. Your subscription preference may be changed at any time through the <u>account settings</u> page.
newsletters: press-releases: system-status:
Next Step
After you click "Create Account", we will create your account and send you an e-mail to the address you provided. Please follow the nstructions in that e-mail to confirm your account. You will need to confirm your account within 48 hours or we will automatically delete your account. (This helps prevent unwanted robots on our systems)
Create Account

Step 3. When you got this account created message, close it, and check your mailbox. You would get a mail from DynDNS website.

🔿 Dyr	DNS			User	: Lost F	Pass: Pass: Password? - Create Acco	Login
	About	Services	Account	Support	News		
My Account	Account Cr	eated					
Create Account							
Login	Your account, TYatLab, has been created. Directions for activating your account have been sent to your e-mail address: clairbleu_ty@hotmail.com. To complete registration, please follow the directions you receive within 48 hours.						
Lost Password?							
	You should receive the c	onfirmation e-mail w	vithin a few minutes.	Please make certai	n that your spam	n filtering allows mess	ages from
Search	support@dyndns.com to be delivered. If you have not received this e-mail within an hour or so, request a <u>password reset</u> . Following the instructions in the password reset e-mail will also confirm your new account.						
Search	Thanks for using DynDNS	1					

Step 4. Click on the indicated address within your mail to confirm.

Your DynDNS Account 'TYatLab' has been created. You need to visit the confirmation address below within 48 hours to complete the account creation process:

https://www.dyndns.com/account/confirm/Z3OpStScjR_Ypn82CNMyZQ

Our basic service offerings are free, but they are supported by our paid services. See http://www.dyndns.com/services/ for a full listing of all of our available services.

If you did not sign up for this account, this will be the only communication you will receive. All non-confirmed accounts are automatically deleted after 48 hours, and no addresses are kept on file. We apologize for any inconvenience this correspondence may have caused, and we assure you that it was only sent at the request of someone visiting our site requesting an account.

Sincerely, The DynDNS Team

Step 5. Click on login.

Account Confirmed

The account TYatLab has been confirmed. You can now login and start using your account.

Be informed of new services, changes to services, and important system maintenance/status notifications by subscribing to our <u>mailing lists</u>. Once there, you may subscribe to the Announce list by checking the appropriate box and clicking the "Save Settings" button.

Step 6. Click My Services after logging in.

	About	Services	Account	Support	News		
My Account	Account Su	mmary fo	or TYatLa	b			
My Services							
Account Settings	My Services		Billing		Accou	nt Settings	
Billing	View, modify delete your s	, purchase, and services.	Updat comp invoic	te your billing inforn lete a purchase, an es.	nation, d view	Update your e-mail address, set preferences, and delete your account.	
0 items	My Zones		View Shopping	Cart	Chano	e E-mail Address	
e 1	Add Zone Services		Active Services		Chanc	ae Password	
Search	My Hosts		Order History		Chano	Change Username	
	Add Host Services		Billing Profile and Vouchers		Conta	Contact Manager	
Search	Account Upgrades		Renew Services	i i	Mailin	1 Lists	

Step 7. Click Add New Hostname.

No zone level service items registered: Add Zone Serv	ices.	
Zone Level Services		Add Zone Service
Premier Support Option (?)	None Available	Add Premier Support Cases
DNS Service Level Agreement (?)	None	Add DNS Service Level Agreement
Account Upgrades (?)	No	<u>View</u> - <u>Add</u>
Paid Account (?)	No	Technical Support

No Hostname services registered.

Step 8. Put in your favorite hostname and service type, and then click **Create Host** after finished.

nostname.	. webhop.net
Wildcard:	Yes, alias "*.hostname.domain" to same settings.
Service Type:	 Host with IP address
	O WebHop Redirect
	Offline Hostname
IP Address:	Use auto detected IP address TTL value is 60 seconds. <u>Edit TTL</u> .
Mail Davidia au	Ves let me configure Email routing

Step 9. Your hostname has been created when you see the following page.

Host Services		Add New Hostname - Host Update Logs
	Hostname <u>amigo.webhop.net</u> created.	

Hostname	Service	Details	Last Updated
amigo.webhop.net	Host	210,68,112,196	Nov. 19, 2007 4:08 AM

Chapter 5 Q & A

5.1 Installation

1. Q: Why does the throughput seem slow?

- A: To achieve maximum throughput, verify that your cable doesn't exceed 100 meter. If you have to do so, we advise you to purchase a bridge to place it in the middle of the route in order to keep the quality of transmitting signal. Out of this condition you would better test something else.
 - Verify network traffic does not exceed 37% of bandwidth.
 - Check to see that the network does not exceed 10 broadcast messages per second.
 - Verify network topology and configuration.

5.2 LED

1. Why doesn't ADSL2/2+ Broadband Router power up?

A: Check if the output voltage is suitable, or check if the power supply is out of order.

- 2. The Internet browser still cannot find or connect to ADSL2/2+ Broadband Router after verifying the IP address and LAN cable, the changes cannot be made, or password is lost.
 - A: In case ADSL2/2+ Broadband Router is inaccessible; you can try to restore its factory default settings. Please press the "Reset" button and keep it pressed for over 10 seconds and the light of STATUS will vanish. The LEDs will flash again when reset is successful.

3. Why does ADSL2/2+ Broadband Router shut down unexpectedly?

A: Re-plug your power adapter. Then, check the STATUS indicator; if it is off, the internal flash memory is damaged. For more help, please contact with your provider.

5.3 IP Address

1. Q: What is the default IP address of the router for LAN port?

A: The default IP address is 192.168.1.1 with subnet mask 255.255.255.0

http://www.sapido.com.tw/

5.4 OS Setting

1. Why can't my computer work online after connecting to ADSL2/2+ Broadband Router?

- A: It's possible that your Internet protocol (TCP/IP) was set to use the following IP address. Please do as the following steps. (Windows 2000 & XP) Start > Settings > Network and Dial-up Connections > double click on Internet Protocol(TCP/IP) > select obtain IP address automatically > Click on OK button. Then, open Internet browser for testing. If you still can't go online, please test something else below.
 - Verify network configuration by ensuring that there are no duplicate IP addresses.
 - Power down the device in question and ping the assigned IP address of the device. Ensure no other device responds to that address.
 - Check that the cables and connectors or use another LAN cable.

2. Q: Why can't I connect to the router's configuration utility?

A: Possible Solution 1: Make sure that your Ethernet connect properly and securely. Make sure that you've plugged in the power cord.

Possible Solution 2: Make sure that your PC is using an IP address within the range of 192.168.1.2 to 192.168.1.254. Make sure that the address of the subnet mask is 255.255.255.0. If necessary, the Default Gateway data should be at 192.168.1.1. To verify these settings, perform the following steps:

Windows 95, 98, or My Users:

- 1. Click on Windows **Start** > click on **Run** > input **winipcfg** > click on **OK** button.
- 2. Check the IP Address, Subnet Mask, Default Gateway data. Is this data correct? If the data isn't correct, click on **Release All**. Then click on **Renew All**.

Windows NT, 2000, or XP Users:

- 1. Click on Windows **Start** > click on **Run** > input **cmd** > click on **OK** button.
- 2. At the DOS prompt, type ipconfig/all.
- Check the IP Address, Subnet Mask, Default Gateway data. Is this data correct? If the data isn't correct. Please input ipconfig/release > press Enter > input ipconfig/renew > press Enter.

Possible Solution 3: Verify the connection setting of your Web browser and verify that the HTTP Proxy feature of your Web browser is disabled. Make these

verifications so that your Web browser can read configuration pages inside your router. Launch your Web browser. Internet Explorer Users:

- 1. Click on Tools > Internet Options > Connections tab.
- 2. Select **never dial a connection**, click on **Apply** button, and then click on **OK** button.
- 3. Click on **Tools** and then click on **Internet Options**.
- 4. Click on **Connections** and then click on **LAN Settings**.
- 5. Make sure none of the check boxes are selected and click on **OK** button.
- 6. Click on OK button.

Netscape Navigator Users:

- 1. Click on **Edit** > **Preferences** > double-click **Advanced** in the Category window.
- 2. Click on **Proxies** > select **Direct connection to the Internet** > click on **OK** button.
- 3. Click on **Edit again** and then click on **Preferences**.
- 4. Under category, double-click on **Advanced** and then click on **Proxies**.
- 5. Select Direct connection to the Internet and click on OK button.
- 6. Click on **OK** button.

3. Q: Web page hangs, corrupt downloads, or nothing but junk characters is being displayed on the screen. What do I need to do?

A: Force your NIC to 10Mbps or half duplex mode, and turn off the "Auto-negotiate" feature of your NIC as a temporary measure. (Please look at the Network Control Panel, in your Ethernet Adapter's Advanced Properties tab.)

4. Q: Why can't I connect to the Web Configuration?

A: you can remove the proxy server settings in your web browser.

5.5 ADSL2/2+ Broadband Router Setup

1. Q: Why does ADSL2/2+ Broadband Router's setup page shut down unexpectedly?

A: If one of the pages appears incompletely in ADSL2/2+ Broadband Router's setup pages, please click on Logout item on the Main Menu before shutting it down. Don't keep it working. Then, close Internet browser and open it again for going back to the previous page.

2. Q: I don't know how to configure DHCP.

A: DHCP is commonly used in the large local network. It allows you to manage and distribute IP addresses from 2 to 254 throughout your local network via ADSL2/2+ Broadband Router. Without DHCP, you would have to configure each computer separately. It's very troublesome. Please Open Internet browser > Input 192.168.1.1 in the website blank field > Select DHCP Server under the IP Config Menu.

3. Q: How do I upgrade the firmware of ADSL2/2+ Broadband Router?

- A: Periodically, a new Flash Code is available for ADSL2/2+ Broadband Router on your product supplier's website. Ideally, you should update ADSL2/2+ Broadband Router's Flash Code using **Firmware Upgrade** on the **System Management** menu of ADSL2/2+ Broadband Router Settings.
- 4. Q: Why is that I can ping to outside hosts, but cannot access Internet websites?
 - A: Check the DNS server settings on your PC. You should get the DNS servers settings from your ISP. If your PC is running a DHCP client, remove any DNS IP address setting. As the router assign the DNS settings to the DHCP-client-enabled PC.

5. Q: ADSL2/2+ Broadband Router couldn't save the setting after click on Apply button?

A: ADSL2/2+ Broadband Router will start to run after the setting finished applying, but the setting isn't written into memory. Here we suggest if you want to make sure the setting would be written into memory, please reboot the device via **Rebo**ot under **System Management** directory.

5.6 Wireless LAN

1. Q: Why couldn't my wireless notebook work on-line after checking?

A: Generally, Wireless networks can sometimes be very complicated to set up, particularly if you're dealing with encryption and products from different vendors. Any number of variables can keep your workstations from talking to each other. Let's go over some of more common ones.

For starters, verify that your router and your workstation are using the same SSID descriptions. SSID acts as a password when a mobile device tries to connect to the wireless network. The SSID also differentiates one WLAN from another, so all access points and all devices attempting to connect to a specific WLAN must use the same SSID. A workstation will not be permitted to connect to the network unless it can provide this unique identifier. This is similar to the function of your network's Workgroup or Domain name.

When you're experiencing conductivity problems, it is always best to keep things simple. So next you are going to do is that, please disable any WEP encryption you might have configured.

Successful implementation of encryption also includes the use of a shared key. A HEX key is the most common, but other formats are also used. This key identifies the workstation to the router as a trusted member of this network. Different manufacturers can implement this key technology in ways that might prevent them from working correctly with another vendor's products. So pay attention to detail is going to be the key to a successful installation.

Next make sure the router and the NIC are configured to use the same communications channel. There are normally 11 of them, and the default channel can also vary from vendor to vendor. You might also want to confirm that the router has DHCP services enabled and an address pool configured. If not, the NIC won't be able to pick up an IP address. I have run across a few access points that offer DHCP services but do not assign all of the needed IP information to the NIC. As a result, I was able to connect to the network, but could not browse the web. The point is, don't assume anything. Verify for yourself that all of the required settings are being received by the workstation.

Finally, you might want to keep the system you're trying to configure in the same room as the router, at least during the initial configuration, in order to minimize potential interference from concrete walls or steel beams.

2. Q: My PC can't locate the Wireless Access Point.

A: Check the following:

- Your PC is set to Infrastructure Mode. (Access Points are always in Infrastructure Mode.)
- The SSID on your PC and the Wireless Access Point are the same. Remember that the SSID is case-sensitive. So, for example "Workgroup" does NOT match "workgroup".
- Both your PC and the Wireless Access Point must have the same setting for WEP. The default setting for the Wireless Router is disabled, so your wireless station should also have WEP disabled.
- If WEP is enabled on the Wireless Router, your PC must have WEP enabled, and the key must match.
- If the Wireless Router's Wireless screen is set to Allow LAN access to selected Wireless Stations only, then each of your Wireless stations must have been selected, or access will be blocked.
- To see if radio interference is causing a problem, see if connection is possible when close to the Wireless Access Point. Remember that the connection range can be as little as 100 feet in poor environments.

3. Q: Wireless connection speed is very slow.

- A: The wireless system will connect at highest possible speed, depending on the distance and the environment. To obtain the highest possible connection speed, you can experiment with following:
 - Access Point location: Try adjusting the location and orientation of the Access Point.
 - Wireless Channel: If interference is the problem, changing to another channel may show a marked improvement.
 - Radio Interference: Other devices may be causing interference. You can experiment by switching other devices off, and see if this helps. Any "noisy" devices should be shielded or relocated.
 - RF Shielding: Your environment may tend to block transmission between the wireless stations. This will mean high access speed is only possible when close to the Access Point.

4. Q: Some applications do not run properly when using the Wireless Router.

- A: The Wireless Router processes the data passing through it, so it is not transparent. Use the Special Application feature to allow the use of Internet applications which do not function correctly. If this does solve the problem, you can use the DMZ function. This should work with almost every application, but:
 - It is a security risk, since the firewall is disabled.
 - Only one (1) PC can use this feature.

5. Q: I can't connect to the Wireless Router to configure it.

A: Check the following:

- The Wireless Router is properly installed, LAN connections are OK, and it is powered ON.
- Make sure that your PC and the Wireless Router are on the same network segment.
- If your PC is set to "Obtain an IP Address automatically" (DHCP client), restart it.
- If your PC uses a Fixed (Static) IP address, make sure that it is using an IP Address within the range 192.168.1.129 to 192.168.1.253 and thus compatible with the Wireless Router's default IP Address of 192.168.1.254. Also, the Network Mask should be set to 255.255.255.0 to match the Wireless Router. In Windows, you can check these settings by using Control Panel ~ Network to check the Properties for the TCP/IP protocol.

6. Q: The WinXP wireless interface couldn't communicate the WEP with ADSL2/2+ Broadband Router's wireless interface.

A: The default WEP of WinXP is Authentication Open System - WEP, but the WEP of ADSL2/2+ Broadband Router is only for Shared Key - WEP, it caused both sides couldn't communicate. Please select the WEP of WinXP from Authentication Open System to Pre-shared Key - WEP, and then the WEP wireless interface between WinXP and ADSL2/2+ Broadband Router would be communicated.

5.7 Support

- 1. Q: What is the maximum number of IP addresses that the XDSL Router will support?
 - A: The Router will support to 253 IP addresses with NAT mode.
- 2. Q: Is the Router cross-platform compatible?

A: Any platform that supports Ethernet and TCP/IP is compatible with the Router.

5.8 Others

1. Q: Why can't I receive corrupted FTP downloads?

A: If you are experiencing corrupted files when you download a file with your FTP client, try using another FTP program.

2. Q: What can I do if there is already a DHCP server in LAN?

A: If there are two DHCP servers existing on the same network, it may cause conflict and generate trouble. In this situation, we suggest to disable DHCP server in router and configure your PC manually.

Chapter 6 Appendices

6.1 Operating Systems

- 1. Microsoft : Windows 2000, XP, Vista 32bit and the following related versions.
- 2. Apple : Mac OS X 10.4.7, Leopard and the following related versions.
- 3. Linux : Redhat 9, Fedora 6 & 7, Ubuntu 7.04 and the following related versions.

6.2 Browsers

- 1. Internet Explorer ver. 6 and 7 and the following related versions.
- 2. FireFox ver. 2.0.0.11 and the following related versions.3.
- 3. Safari ver. 3.04 and the following related versions.

6.3 Communications Regulation Information

Should any consumers need to learn more information, services and supports, please contact the supplier of your product directly.