

Cyberoam® NetGenie



Firewall & In-built Anti-Virus



Virtual Private Network



Share your USB modem
Internet Connection



Website Filtering



Application Filtering

SOHO

SMALL OFFICE, HOME OFFICE

Unified Threat Management

QUICK START GUIDE NG11EO Appliance



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Unified Threat Management For SOHO - Small Office, Home Office

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Cyberoam®
NetGenie



Reach us at:

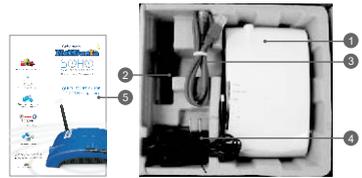
www.netgenie.net

Unboxing Your New NetGenie...

Congratulations on your purchase of NetGenie Secure Internet Appliance. After unboxing NetGenie, please ensure that you have all these components:

1. NetGenie Wireless Base Unit - NG11EO
2. Two (2) detachable WiFi Antennas
3. One RJ-45 Ethernet Cable
4. One Power Adapter
5. Quick Start Guide

Please immediately contact your vendor if you find anything missing.



What else do you need...

1. Internet connectivity through a DSL/Cable modem/Direct Internet Cable with RJ45 (Ethernet) connection or USB Modem
2. At least one computer with an installed network interface adapter/wireless network adapter.
3. Internet browser.

Details to Remember

Default IP address to access NetGenie: <http://10.1.1.1>

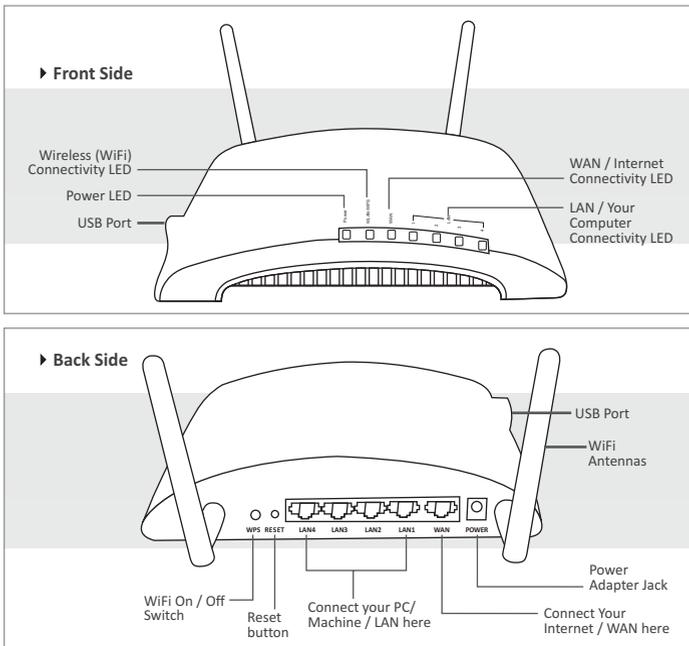
Default User Name: admin

Default Password: admin

After your first login, it is recommended that you change your default admin user password for security reasons.

Appliance Reset Button: To reset appliance to factory default settings, keep the reset button pressed for 5 seconds. While doing so, all past upgrades and configurations will be lost.

NetGenie: The Appliance



Getting your NetGenie Ready

Before you begin surfing the Internet using NetGenie, you need to assemble the appliance.

1. Screw in detachable WiFi antennas in their respective jacks provided in the back panel.
2. Look out for a sticker at the bottom of the appliance containing the default wireless network name, technically known as SSID and a pass key specific for your appliance. These details pre-secure your wireless network from any unauthorized access attempts. Please note down your pass key for future reference.
3. Plug one end of the power adapter into the socket on the back of the NetGenie Base Unit.
4. Plug the other end of the power adapter into the nearest main socket.
5. Before you access the Internet through NetGenie, make sure the power is switched on. The Power LED on the front panel should turn green.

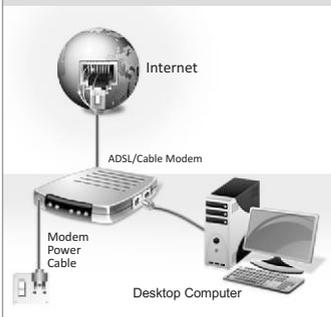


1. Wireless Network Name
2. Security/Pass Key

Identify your Office Internet Set up

Depending on your office network set-up, you can connect NetGenie to the Internet by referring to any of the following scenarios:

Phone Line → ADSL/Cable Modem
→ PC / Laptop: **Refer to Scenario 1**



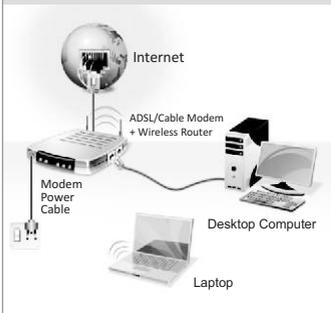
Direct Cable → PC / Laptop:
Refer to Scenario 2



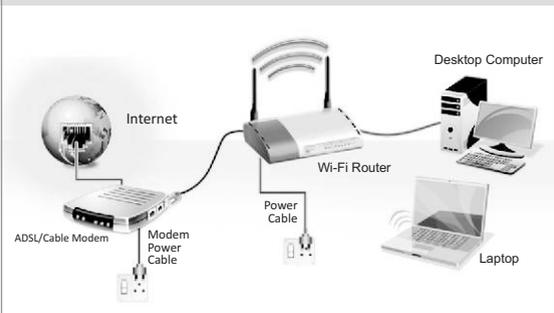
USB Modem:
Refer to Scenario 3



Phone Line → ADSL/Cable Modem
which is also your Wi-Fi access point
→ PC / Laptop: **Refer to Scenario 4**



Phone Line → ADSL/Cable Modem → Wi-Fi access point
→ PC / Laptop: **Refer to Scenario 4**

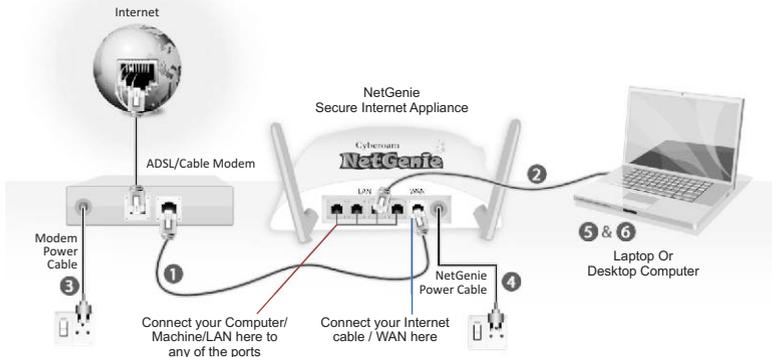


Scenarios - 'Connecting with NetGenie'

Please check how you connect to the Internet in your office and make note of it before making any changes. We have provided four (4) different usage scenarios. Scenarios 1 and 2 are for wired connections; scenarios 3 and 4 for wireless connections. Please check the relevant scenario applicable for you and follow given instructions.

Secure Internet Connectivity through ADSL/Cable Modem

Scenario 1



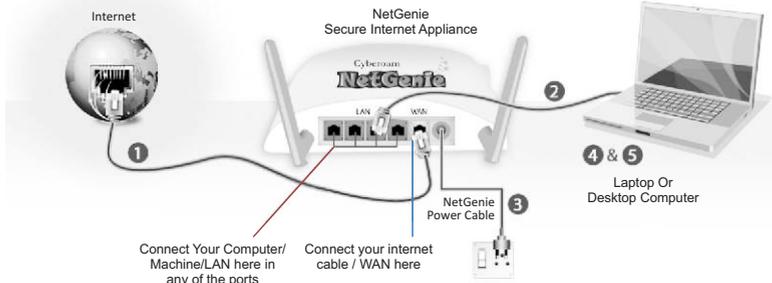
1. Unplug the cable that connects the ADSL Router/Cable Modem to your computer and plug it into the "WAN" NetGenie socket.
2. Use the RJ-45 Ethernet cable provided with the NetGenie appliance to connect your computer to any of the "LAN" NetGenie sockets.
3. Switch on your ADSL Modem/Cable Modem and wait till it connects to the Internet. The Internet LED on the ADSL modem will turn green and remain steady. If you are dialing the Internet from your computer, refer to [Configuring PPPoE](#) section (Page 6).
4. Switch on the NetGenie appliance. Wait till the Power LED and WAN LED turns green.
5. Switch on your computer now. NetGenie's "LAN" LED will turn green and remain steady.
6. Open your browser and start surfing the Internet, you will be served with [NetGenie Splash Screen](#) (Page 7). Your computer is now secured from online threats and malware with the Quick Security feature automatically turned on.

Note:

- To configure Internet access for your office users, refer the [Internet Controls](#) section (Page 8).
- If you are unable to connect to the Internet after following the above procedure, please revert to your original setup and visit NetGenie's support section at www.netgenie.net.

Secure Internet Connectivity through Direct Cable

Scenario 2

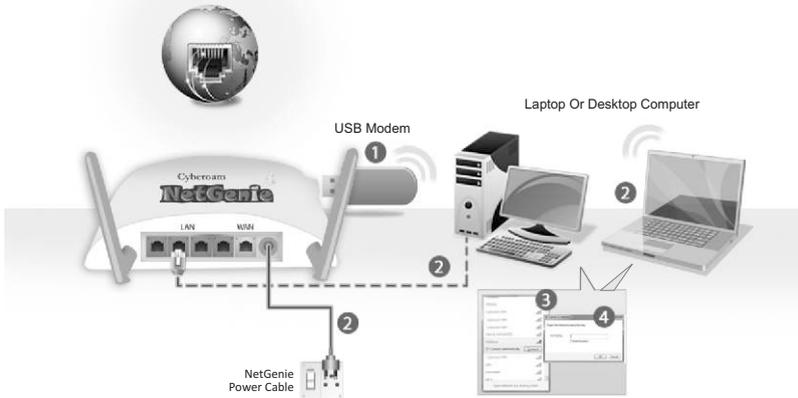


1. Unplug the Internet cable that connects to your computer and plug it into the "WAN" NetGenie socket.

- Use the RJ-45 Ethernet cable provided with the NetGenie appliance to connect your computer to any of the "LAN" NetGenie sockets.
- Switch on your NetGenie appliance. Wait till the Power LED and WAN LED turns green.
- Switch on your computer now. NetGenie's "LAN" LED will turn green and remain steady.
- Open your browser and start surfing the Internet, you will be served with [NetGenie Splash Screen](#) (Page 7). Your computer is now secured from online threats and malware with the Quick Security feature automatically turned on.

Note:

- To configure Internet access for your office users, refer the [Internet Controls](#) section (Page 8).
- If you are unable to connect to the Internet after following the above procedure, please revert to your original setup and visit NetGenie's support section at www.netgenie.net.

Secure Internet Connectivity using USB Modem**Scenario 3**

- Plug a USB modem in the slot provided in the NetGenie appliance.
- Use the RJ-45 Ethernet cable provided with the NetGenie appliance to connect your computer to any of the "LAN" NetGenie sockets and switch on the NetGenie appliance.

OR

Switch on the NetGenie appliance. If you are connecting to the Internet over Wi-Fi, start your laptop. Make sure your Wireless Network Adapter is enabled. Your laptop will automatically detect the wireless network (also called SSID) named "NetGenie".

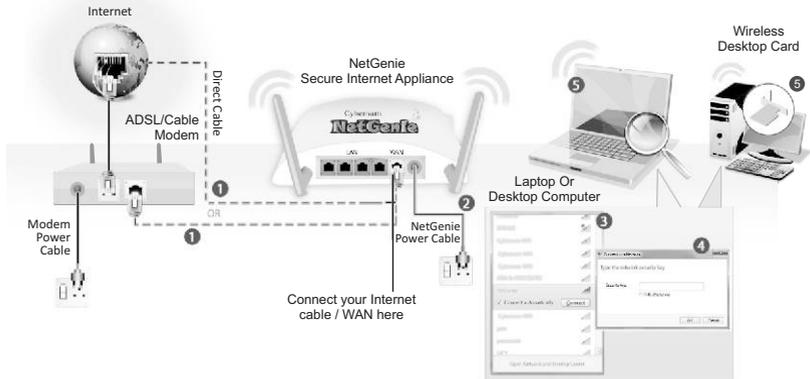
- Click the network icon in your computer's system tray (bottom-right of your screen) and Select "NetGenie".
- After selecting "NetGenie", you will be asked to enter the exact Security/Pass Key printed on the sticker at the bottom of your appliance (Please refer to [Getting your NetGenie Ready](#) section on Page 3). This will connect you to the NetGenie appliance over Wi-Fi.
- Enter the IP address: <http://10.1.1.1> in the address bar and access NetGenie by providing your administrator credentials.
- Go to Network Settings > Internet.
- Select USB Modem and fill up the required details. Once the valid details have been entered and you apply the configurations, NetGenie will automatically connect to the Internet.
- Open your browser and start surfing the Internet, you will be served with [NetGenie Splash Screen](#) (Page 7). Your computer is now secured from online threats and malware with the Quick Security feature automatically turned on.

Note:

- To configure Internet access for your office users, refer the [Internet Controls](#) section (Page 8).
- If you are unable to connect to the Internet after following the above procedure, please revert to your original setup and visit NetGenie's support section at www.netgenie.net.

Secure Internet Connectivity over WiFi

Scenario 4



1. Use the cable that comes with your NetGenie appliance to connect it to the ADSL Router/ Cable Modem. Insert one end of the cable in the "WAN" NetGenie socket and the other end in your modem "LAN". In case of Direct Cable Internet, please connect it straight to the NetGenie "WAN" socket. If you are dialing the Internet from your computer, refer to the [Configuring PPPoE](#) section (Page 6).
2. Switch on your NetGenie appliance. Wait till the Power LED and WAN LED turns green and for the WLAN/WPS LED to turn green and stabilize.
3. Start your laptop. Make sure that your Wireless Network Adapter has been enabled. Your laptop will automatically detect the wireless network (also called SSID) named "NetGenie". Click the network icon in your computer's system tray (bottom-right of your screen) from where you can view a range of available wireless networks. Select "NetGenie".
4. After selecting "NetGenie", you will be asked to enter the exact Security/Pass Key printed on the sticker at the bottom of your appliance (Please refer to [Getting your NetGenie Ready](#) section on Page 3). This will connect you to the NetGenie appliance over Wi-Fi. Make sure you enter exactly as printed. It is advisable to turn off your router's Wi-Fi, to avoid any security breaches.
5. Open your browser and start surfing the Internet, you will be served with [NetGenie Splash Screen](#) (Page 7). Your computer is now secured from online threats and malware with the Quick Security feature automatically turned on.

Note:

- To configure Internet access for your office users, refer the [Internet Controls](#) section (Page 8).
- If you are unable to connect to the Internet after following the above procedure, please revert to your original setup and visit NetGenie's support section at www.netgenie.net.

Configuring PPPoE

PPPoE (Point-to-Point Protocol over Ethernet) is used when you dial up to connect to the Internet through a broadband connection. This section is only relevant to you if need to dial up the Internet from your computer ([scenario 1 & 4](#)).

You will need your Username and Password for connecting to the Internet. Please contact your ISP if you have lost them.

1. Enter the IP address: <http://10.1.1.1> in the address bar and access NetGenie by providing your administrator credentials. Go to Network Settings > Internet. You will be able to view the Internet configuration screen.

2. Select PPPoE and fill up the required details. Once the valid details have been entered and you apply the configurations, NetGenie will automatically connect to the Internet.
3. Open your browser and start surfing the Internet, you will be served with **NetGenie Splash Screen**. Your computer is now secured from online threats and malware with the Quick Security feature automatically turned on.

Note:

- To configure Internet access for your office users, refer the **Internet Controls** section (Page 8).
- If you are unable to connect to the Internet after following the above procedure, please revert to your original setup and visit NetGenie's support section at www.netgenie.net.

NetGenie Splash Screen

When you start surfing Internet through NetGenie, you will be served with a splash screen.

This introductory splash screen gives an overview of NetGenie features along with multiple options. You can perform following actions:

1. Click 'Learn more about NetGenie's Security' button to read detailed information regarding security features offered by NetGenie.
2. Click 'Continue Surfing' to skip this page.
3. Click 'Learn Why NetGenie' to know benefits of NetGenie over other available products.
4. Click 'Customer Portal' to access customer portal of NetGenie. Customer portal allows you to register your appliance in order to avail support.
5. Click 'Administrator Login' button to access NetGenie appliance. Please note that administrator login is mandatory to configure Internet controls for your office users.
6. If you do not wish to view this page again, tick the check-box against 'Do not show this page again'.

Note:

- Please note that once you have created a user in NetGenie or whitelisted any device, this splash screen will not be displayed anymore.

NetGenie's Internet Controls

Once you begin surfing the web, you would want to ensure online safety for your office users to give them controlled internet access to websites and applications. Since, your office users may have different Internet access requirements based on individual roles, you might want to setup user-specific Internet controls.

In order to reflect your office users' activity in NetGenie, you will have to create different users and assign Internet restriction zones for each and everyone. The user here refers to the name of the individual for whom you want to set Internet surfing access policies.

Enabling Internet Controls

Step 1: Logging in to NetGenie

1. Enter `http://10.1.1.1` in your browser's address bar. It is the place on top of your computer screen where you type in URLs of various websites such as `www.google.com`.
2. Next, you will come across the following Admin Screen. Enter "admin" as username and "admin" as password and click the Login button.

Administrator Login

Please enter your username and password.

Username

Password

E-Mail : support@netgenie.net | Website : www.netgenie.net

Step 2: Basic Configuration

Once you have logged in into the appliance,

1. You can select your preferred language.
2. In ideal case, NetGenie appliances are programmed to automatically set time zone according to your geographical location within first 30 seconds, once the Internet is connected. We suggest you to verify the time zone from System > Time and update it, if required.
3. Register your NetGenie appliance from System > Registration to avail support.

Step 3: Adding your office users

1. To add various users, visit the Internet Controls Page. Enter the name of the individual for whom you wish to allow Internet access in the Username section. Here, for example, the username used is "Alice".



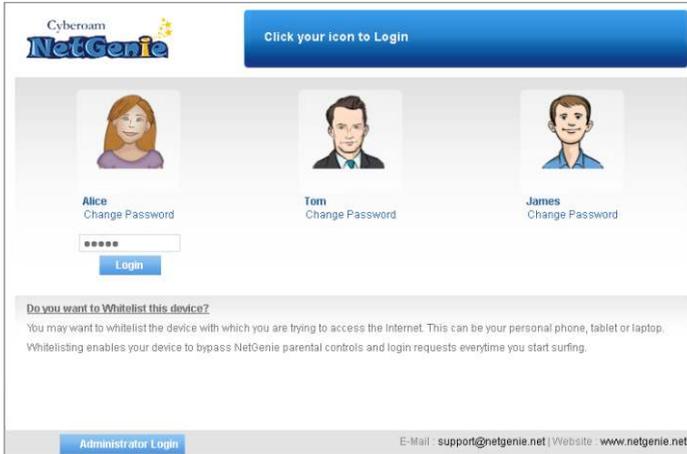
2. Choose a password. Re-enter the password in the Confirm Password field.
3. By default, Internet Controls are ON for the user. To bypass it, click OFF.
4. Drag the slider bar to reflect the Internet Restriction Zone for any of your office users. This selection will block any websites and applications deemed inappropriate for those users.
5. If you wish to change the picture of an individual, simply click the image icon. Similarly, if you wish to keep logs of Internet activity for that user, tick the "Enable Internet Activity Reporting" checkbox.
6. Click 'Set Time Controls' to enable time based Internet access to the user.
7. In case of any confusion on how to configure, please refer instructions given in the "Tips" panel on the right hand side of your screen.
8. Click the Apply button to save changes.
9. Click the Logout link to exit the NetGenie admin interface.

Note:

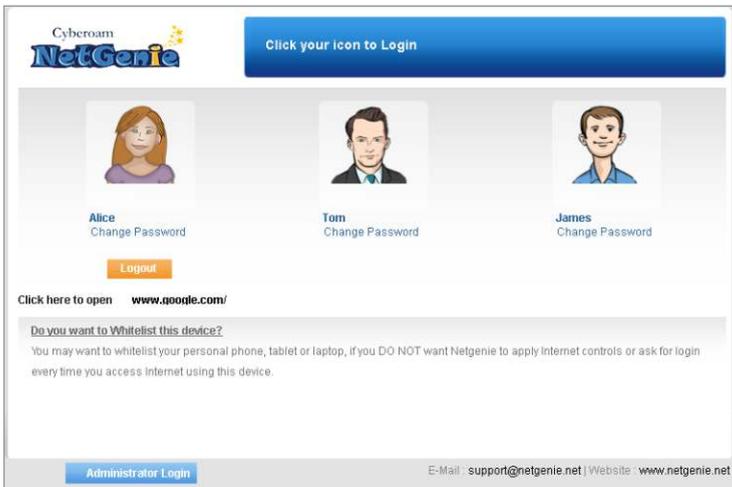
- You can create maximum of 8 (eight) users in NetGenie.

Step 4: Start Surfing

1. Open a new browser window and enter a URL of the website that you want to visit, e.g. www.google.com, in the address bar. You will come across a user authentication page. Click the image associated with your username and enter the password.



2. You will come across the following page.



4. Click the given link to open the website. After surfing, do not forget to click the Logout button for security reasons.

Similarly, you can add the name and appropriate Internet Controls for all your users. NetGenie will ensure a safe and secured Internet experience for your entire organization.

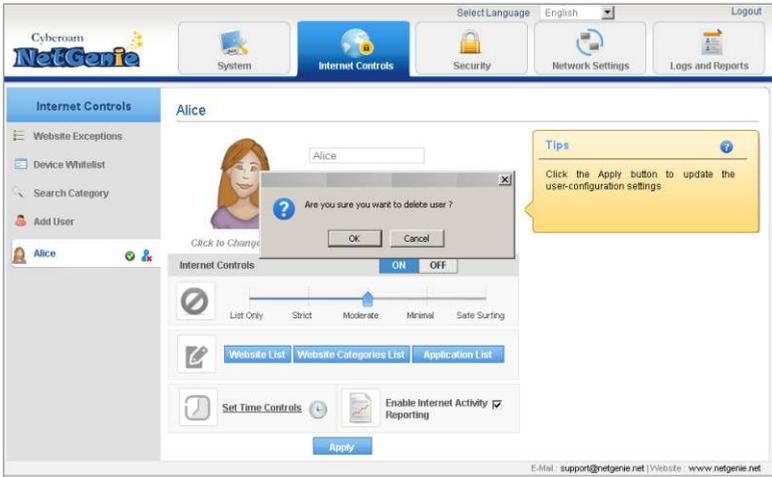
Step 5: Deleting Users or Deactivating/Activating Users

Deleting Users

1. If you wish to delete a user, click the  icon next to username in the left hand panel of the Internet Controls page.
2. When prompted, confirm your action by clicking the OK button.
3. The user will be deleted.

Deactivating or Activating Users

1. If you wish to deactivate a user, click the  icon next to username in the left hand panel of the Internet Controls page. To activate the user, click again the  icon next to username.
2. When prompted, confirm your action by clicking the OK button.



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